

Prisoner survey methodology, results and analyses

HMP Parc

June 2022

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in September 2017 (revised in May 2021) to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages.

Survey responses

At the time of the survey on 21 June 2022 the prisoner population at HMP Parc was 1524. Using the sampling method described above, questionnaires were distributed to 235 prisoners. We received a total of 185 completed questionnaires, a response rate of 79%.

The full inspection report is available on our website at: https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Parc. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Parc 2022 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP Parc in 2022 compared with survey responses from category B and category C training prisons inspected since May 2021.
- Survey responses from HMP Parc in 2022 compared with survey responses from HMP Parc in 2019.

Comparisons between different residential locations within HMP Parc 2022

 Responses of prisoners on the vulnerable prisoner unit (X unit) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of prisoners within HMP Parc 2022

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 25 and under compared with those aged over 25.
- Responses of prisoners aged 50 and over compared with those aged under
- Responses of prisoners in racial minority groups compared with those of white prisoners.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.
- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	What wing or houseblock are you currently living on?	
	A unit	42 (23%)
	B unit	39 (21%)
	C unit	8 (4%)
	D unit	13 (7%)
	T unit	, ,
	X unit	, ,
	Segregation unit	
	H unit (Safer Custody)	
	Trumit (Gaici Gustody)	2 (170)
1.2	How old are you?	
	Under 21	11 (6%)
	21 - 25	` '
	26 - 29	` ,
	30 - 39	, ,
	40 - 49	` ,
		, ,
	50 - 59	, ,
	60 - 69	` '
	70 or over	6 (3%)
1.3	What is your ethnic group?	
1.0	White - English/Welsh/Scottish/Northern Irish/British	1// (78%)
	White - Irish	1 (1%)
	White - Gypsy or Irish Traveller	
	• • •	• •
	White - Roma	` '
	White - any other White background	
	Mixed - White and Black Caribbean	
	Mixed - White and Black African	` ,
	Mixed - White and Asian	
	Mixed - any other Mixed ethnic background	4 (2%)
	Asian/Asian British - Indian	0 (0%)
	Asian/Asian British - Pakistani	4 (2%)
	Asian/Asian British - Bangladeshi	2 (1%)
	Asian/Asian British - Chinese	
	Asian - any other Asian background	` '
	Black/Black British - Caribbean	
	Black/Black British - African	` ,
	Black - any other Black/African/Caribbean background	
	Arab	• •
	Any other ethnic group	` '
	7 a. y - a. e a. a. a. g a.p	_ (. / v)
1.4	How long have you been in this prison?	
	Less than 6 months	55 (30%)
	6 months or more	127 (70%)
1 E	Are you currently consine a contense?	
1.5	Are you currently serving a sentence? Yes	133 (72%)
	Yes - on recall	
	No - on remand or awaiting sentence	
	No - immigration detainee	I (I%)

1.6	How long is your sentence? Less than 6 months 6 months to less than 1 year 1 year to less than 4 years 4 years to less than 10 years 10 years or more IPP (indeterminate sentence for public protection) Life Not currently serving a sentence	8 (4%) 67 (36%) 55 (30%) 24 (13%) 11 (6%) 5 (3%)
Arrival	and reception	
2.1	Were you given helpful information about this prison before you Yes	u came here? 27 (15%) 138 (75%)
	Don't remember	19 (10%)
2.2	When you arrived at this prison, how long did you spend in reconstruction with the second sec	eption? 62 (34%) 106 (58%) 16 (9%)
2.3	When you were searched in reception, was this done in a respe Yes No Don't remember	148 (81%) 21 (11%)
2.4	Overall, how were you treated in reception? Very well	36 (20%) 112 (62%) 21 (12%) 3 (2%) 10 (5%)
2.5	When you first arrived here, did you have any of the following p Problems getting phone numbers Contacting family Arranging care for children or other dependants Contacting employers Money worries Housing worries Feeling depressed Feeling suicidal Other mental health problems Physical health problems Drug or alcohol problems (e.g. withdrawal) Problems getting medication Needing protection from other prisoners Lost or delayed property Other problems Didn't have any problems	63 (35%) 61 (34%) 8 (4%) 10 (6%) 43 (24%) 35 (20%) 83 (47%) 29 (16%) 71 (40%) 36 (20%) 46 (26%) 55 (31%) 23 (13%) 36 (20%) 30 (17%)

2.6	Did staff help you to deal with these problems w			١
	Yes No			
	Didn't have any problems when I first arrived		`	•
First nig	ht and induction			
3.1	Before you were locked up on your first night he	ere, were you	offered any	of the
	following things?		404 (500	/ \
	Nicotine replacement Toiletries/other basic items			,
	A shower		`	
	A free phone call		•	,
	Something to eat		•	,
	The chance to see someone from health care		`	
	The chance to talk to a Listener or Samaritans		``	•
	Support from another prisoner (e.g. Insider or b		`	,
	Wasn't offered any of these things		`	,
	, G		,	
3.2	On your first night in this prison, how clean or d			
	Very clean		` ,	
	Quite clean		•	,
	Quite dirty		•	,
	Very dirty)
	Don't remember		6 (3%)	
3.3	Did you feel safe on your first night here? Yes		135 (75%	%)
	No		•	,
	Don't remember		•	,
			()	
3.4	In your first few days here, did you get:	Vaa	Ma	D = = 14
		Yes	No	Don't remember
	Access to the prison shop/contoon?	127 (770/.)	35 (20%)	
	Access to the prison shop/canteen? Free PIN phone credit?	, ,	` '	, ,
	Numbers put on your PIN phone within 24	, ,	66 (38%) 96 (56%)	
	hours?	00 (01 70)	30 (3070)	10 (070)
3.5	Did your induction cover everything you needed	d to know abo	ut this prise	on?
0.0	Yes		-	
	No		•	,
	Haven't had an induction		•	,
On the v	ving			
4.1	Are you in a cell on your own?			
	Yes			
	No, I'm in a shared cell or dormitory			
	- -		•	

4.2	Is your cell call bell normally answered within 5 mi	nutes?		
	Yes		. 52 (29%)
	No			
	Don't know		-	,
	Don't have a cell call bell		. 0 (0%)	
4.3	Please answer the following questions about the v	ving or hou	seblock yo	u are
	currently living on.	Yes	No I	Don't know
	Do you have enough soap or sanitiser to keep your hands clean?		79 (44%)	3 (2%)
	Do you normally have enough clean, suitable clothes for the week?	143 (79%)	39 (21%)	0 (0%)
	Can you shower every day?	172 (96%)	8 (4%)	0 (0%)
	Do you have clean sheets every week?	134 (74%)	46 (25%)	1 (1%)
	Do you get cell cleaning materials every week?	78 (44%)	96 (55%)	2 (1%)
	Is it normally quiet enough for you to relax or sleep at night?		74 (41%)	
	Can you get your stored property promptly, if you need it?	24 (13%)	123 (69%)	32 (18%)
4.4	Normally, how clean or dirty are the communal/shahouseblock (landings, stairs, wing showers etc.)?	ared areas	of your win	g or
	Very clean		•	,
	Quite clean		•	•
	Quite dirty		•	•
	Very dirty		19 (11%)
Food ar	nd canteen			
i oou ai	iu Canteen			
5.1	What is the quality of food like in this prison?			
	Very good		4 (2%)	
	Quite good)
	Quite bad		74 (41%)
	Very bad		50 (28%)
5.2	Do you get enough to eat at mealtimes?			
	Always		` '	
	Most of the time			•
	Some of the time		•	,
	Never		47 (26%)
5.3	Does the shop/canteen sell the things that you nee		. 54 (31%	١
	No		•	,
	Don't know		•	70)
Relation	nships with staff		,	
6.1	Do most staff here treat you with respect?			
	Yes		`	,
	No		61 (36%)

6.2	Are there any staff here you could turn to if you had a problem?	•
	Yes	
	No	56 (32%)
6.3	In the last week, has any member of staff talked to you about he on?	ow you are getting
	Yes	58 (32%)
	No	123 (68%)
6.4	How helpful is your named officer (key worker)?	
	Very helpful	18 (10%)
	Quite helpful	34 (19%)
	Not very helpful	,
	Not at all helpful	, ,
	Don't have a named officer (key worker)	
6.5	Do you feel that you are treated as an individual in this prison?	
	Yes	70 (40%)
	No	104 (60%)
6.6	Are prisoners here consulted about things like food, canteen, h issues?	ealth care or wing
	Yes, and things sometimes change	24 (14%)
	Yes, but things don't change	
	No	
	Don't know	,
	DOITE KHOW	30 (17 %)
6.7	If you wanted to, can you talk to managers, governors or direct	
	Yes	71 (41%)
	No	74 (43%)
	Don't know	29 (17%)
6.8	If you have shared a problem with a manager, governor or directively help you?	ctor, did they try to
	Yes	58 (34%)
	No	,
	Haven't shared a problem	,
Faith		
7.1	What is your religion? No religion	88 (49%)
	Christianity (including Church of England, Catholic, Protestant and all other Christian denominations)	
	•	4 (20%)
	Buddhism	4 (2%)
	Hinduism	\ /
	Judaism	• •
	Islam	19 (11%)
	Sikhism	0 (0%)
	Other	9 (5%)

7.2	Are your religious beliefs respected he	ere?			
	Yes			52 (29%	.)
	No			•	•
	Don't know			,	,
	Not applicable (no religion)			` ,	
	rtot applicable (ne religion)			00 (1070	7)
7.3	Are you able to speak to a chaplain of	-			
	Yes			`)
	No			` ,	`
	Don't know			•	,
	Not applicable (no religion)			88 (49%)
7.4	Are you able to attend religious service	es, if you wa	ant to?		
	Yes	. •		67 (37%)
	No			•	,
	Don't know			` ,	
	Not applicable (no religion)			88 (49%)
Contact	t with family and friends				
Oomaci	, with failing and menas				
8.1	How often have you been able to see y			in the last ı	month:
		Every week		Once	Not at all
			three times		
	In person (prison visit)?	` '	30 (18%)	` ,	, ,
	Using video calling?	6 (4%)	31 (22%)	17 (12%)	87 (62%)
8.2	Do visits usually start and finish on tir	me?			
·	Yes			80 (44%	.)
	No			`	,
	Don't know			`	,
0.0	A control of the cont	(C II I (- ((0		
8.3	Are your visitors usually treated respe			70 (40%	\
	Yes			,	,
	No Don't know			`	,
	Don't know	• • • • • • • • • • • • • • • • • • • •		01 (40%)
8.4	How easy or difficult is it for your fam	ily and friend	ds to get he	re?	
	Very easy			16 (9%)	
	Quite easy			49 (27%)
	Quite difficult			44 (24%)
	Very difficult			50 (28%)
	Don't know			21 (12%)
8.5	Have staff here encouraged you to kee	an in touch v	with vour fai	milv/friends	s?
0.5	Yes	-	=		
	No				
0.0				. (,
8.6	Have you had any problems with send	ing or recei	ving:	Yes	No
	Emails?			56 (35%)	102 (65%)
	Letters?			` ,	86 (52%)
	Parcels?			65 (42%)	88 (58%)
				- (/ - /	- (/-)

8.7	Are you able to use a phone every day (if you have credit)? Yes	167 (95%)
	No	` ,
Time ou	ut of cell	
0.4		
9.1	Do you know what the unlock and lock-up times are supposed check times if you are in an open prison)?	•
	Yes, and these times are usually kept to	• •
	Yes, but these times are not usually kept to	, ,
	No	22 (12/0)
9.2	How long do you usually spend out of your cell on a typical we time spent at education, work etc.)?	eekday (including
	Less than 2 hours	61 (34%)
	2 to 6 hours	•
	6 to 10 hours	41 (23%)
	10 hours or more	22 (12%)
	Don't know	6 (3%)
9.3	How long do you usually spend out of your cell on a typical Sa	aturday or Sunday?
	Less than 2 hours	97 (54%)
	2 to 6 hours	58 (32%)
	6 to 10 hours	13 (7%)
	10 hours or more	, ,
	Don't know	6 (3%)
9.4	How many days in a typical week do you have time to do dome	estics (shower,
	clean cell, use the wing phones etc.)?	10 (100/)
	None	\ /
	1 or 2	,
	3 to 5 More than 5	•
	Don't know	,
	DOITE KNOW	14 (070)
9.5	How many days in a typical week do you get association, if yo	
	None	,
	1 or 2	` '
	3 to 5	, ,
	More than 5	133 (74%)
	Don't know	13 (7%)
9.6	How many days in a typical week could you go outside for exeto?	ercise, if you wanted
	None	3 (2%)
	1 or 2	` ,
	3 to 5	25 (14 [°] %)
	More than 5	, ,
	Don't know	10 (6%)

9.7	Typically, how often do you go to the gyr				
	Twice a week or more			•	,
	About once a week			•	,
	Less than once a week			, ,	
	Never			50 (28%)
9.8	Typically, how often are you able to:				
0.0		Twice a	About once	Less than	Never
		week or	a week		110101
		more		week	
	Visit the library	8 (5%)	22 (13%)	10 (6%)	136 (77%)
	Have library materials delivered to	5 (3%)	• • •	26 (16%)	٠,
	you	, ,	,	,	,
9.9	Does the library have a wide enough rang	no of ma	torials to me	oot vour no	nde?
0.0	Yes	_		-	
	No			`	,
	Don't use the library			, ,	
				0 . (0 . / .	• • • • • • • • • • • • • • • • • • • •
Applica	tions, complaints and legal rights				
10.1	Is it easy for you to make an application?	•			
	Yes			109 (61	%)
	No			51 (29%	o)
	Don't know			18 (10%	o)
10.2	If you have made any applications here, a	olease a	nswer the a	uestions be	low:
10.2	If you have made any applications here, p	olease a	n swer the q ı Yes	u estions be No	l ow: Not made
10.2	lf you have made any applications here, բ	olease a			
10.2			Yes	No	Not made any applications
10.2	Are applications usually dealt with fairly	?	Yes 65 (38%)	No 80 (47%)	Not made any applications 24 (14%)
10.2	Are applications usually dealt with fairly Are applications usually dealt with within	?	Yes	No 80 (47%)	Not made any applications 24 (14%)
10.2	Are applications usually dealt with fairly	?	Yes 65 (38%)	No 80 (47%)	Not made any applications 24 (14%)
10.2	Are applications usually dealt with fairly Are applications usually dealt with within	?	Yes 65 (38%)	No 80 (47%)	Not made any applications 24 (14%)
	Are applications usually dealt with fairly Are applications usually dealt with within days?	? n 7	Yes 65 (38%) 37 (22%)	No 80 (47%) 106 (63%)	Not made any applications 24 (14%) 24 (14%)
	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint?	? n 7	Yes 65 (38%) 37 (22%)	No 80 (47%) 106 (63%) 89 (51%	Not made any applications 24 (14%) 24 (14%)
	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7	Yes 65 (38%) 37 (22%)	No 80 (47%) 106 (63%) 89 (51% 53 (30%	Not made any applications 24 (14%) 24 (14%)
	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7	Yes 65 (38%) 37 (22%)	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19%	Not made any applications 24 (14%) 24 (14%)
10.3	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7	Yes 65 (38%) 37 (22%)	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19%	Not made any applications 24 (14%) 24 (14%)
10.3	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7	Yes 65 (38%) 37 (22%) swer the que	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19%) estions belo	Not made any applications 24 (14%) 24 (14%)
10.3	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7	Yes 65 (38%) 37 (22%) swer the queres	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19% estions belone	Not made any applications 24 (14%) 24 (14%) b) ow: Not made any complaints
10.3	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7	Yes 65 (38%) 37 (22%) swer the queryes 16 (9%)	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19% estions belone No	Not made any applications 24 (14%) 24 (14%) b) b) b) b) o) ow: Not made any complaints 73 (42%)
10.3	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7	Yes 65 (38%) 37 (22%) swer the queryes 16 (9%)	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19% estions belone No	Not made any applications 24 (14%) 24 (14%) b) b) b) b) o) ow: Not made any complaints 73 (42%)
10.3	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7 ease an 7 days?	Yes 65 (38%) 37 (22%) swer the quextes 16 (9%) 8 (5%)	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19% estions belone No 85 (49%) 92 (53%)	Not made any applications 24 (14%) 24 (14%) 5) 5) 5) 50 50 50 50 50 50 50 50 50 50 50 50 50
10.3 10.4	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7 ease an 7 days?	Yes 65 (38%) 37 (22%) swer the queres 16 (9%) 8 (5%) mplaint here	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19% estions belone No 85 (49%) 92 (53%) when you	Not made any applications 24 (14%) 24 (14%) 25 (14%) 26 (14%) 27 (14%) 28 (14%) 29 (
10.3 10.4	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7 ease an 7 days? ing a coi	Yes 65 (38%) 37 (22%) swer the quarter Yes 16 (9%) 8 (5%) mplaint here	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19% estions belone No 85 (49%) 92 (53%) when you 46 (26%	Not made any applications 24 (14%) 24 (14%) 25 (14%) 26 (14%) 27 (14%) 28 (14%) 29 (
10.3 10.4	Are applications usually dealt with fairly Are applications usually dealt with within days? Is it easy for you to make a complaint? Yes	? n 7	Yes 65 (38%) 37 (22%) swer the quarter Yes 16 (9%) 8 (5%) mplaint here	No 80 (47%) 106 (63%) 89 (51% 53 (30% 33 (19% estions belone No 85 (49%) 92 (53%) when you 46 (26% 80 (45%	Not made any applications 24 (14%) 24 (14%) 25 (14%) 26 (14%) 27 (14%) 28 (14%) 29 (

10.6	In this prison, is it easy or diffi	cult for ye	ou to			
	•		Easy	Difficult	Don't know	Don't need this
	Communicate with your solid legal representative?	citor or	78 (44%)	44 (25%)	35 (20%)	
	Attend legal visits?		69 (40%)	41 (24%)	40 (23%)	21 (12%)
10.7	Have staff here ever opened le when you were not present?	tters from	n your solic	itor or lega	al represen	tative
	Yes				•	,
	No Not had any legal letters				`	,
	, ,				02 (107	
Health (care					
11.1	If there are currently restriction	ns in plac	e due to the		•	
				Yes	No	Not
	Do you know what the restric	ctions are	here?	63 (36%)	69 (40%)	applicable 41 (24%)
	Have the reasons for the res			52 (30%)	, ,	
	explained to you? Do you agree the restrictions	s are nece	eeary?	47 (27%)	17 (10%)	110 (63%)
	Do you feel you have been k		•	62 (36%)	` ,	` ,
	virus?	·		,	, ,	,
11.2	How easy or difficult is it to se	e the follo	wing peop	le?		
	\	/ery easy	Quite easy	Quite difficult	Very difficult	Don't know
	Doctor	7 (4%)		42 (24%)	93 (53%)	15 (8%)
	Nurse	• •	41 (23%)			14 (8%)
	Dentist Pharmacist	22 (13%)	16 (9%) 38 (22%)	35 (20%) 37 (21%)		20 (11%) 30 (17%)
	Mental health worker	7 (4%)	18 (10%)			
	Substance misuse worker	22 (13%)	33 (19%)	22 (13%)	33 (19%)	65 (37%)
11.3	What do you think of the qualit	ty of the h	ealth servi	ce from the	e following	people?
			_		•	Don't know
	Doctor Nurse	10 (6%)	29 (16%) 47 (27%)	42 (24%)	, ,	43 (24%) 35 (20%)
	Dentist		25 (14%)			
	Pharmacist		54 (31%)			• •
		6 (4%)	25 (15%)	19 (11%)	55 (32%)	66 (39%)
	Substance misuse worker	16 (9%)	38 (22%)	15 (9%)	29 (17%)	75 (43%)
11.4	What do you think of the overa					
	Very good Quite good				, ,	5)
	Quite bad				•	,
	Very bad				•	,
	Don't know				16 (9%)	
11.5	Do you have any mental health	-				• ()
	Yes				•	,
	No				04 (30%	0)

	Has your mental health got better or worse since arriving at this	
	Better	,
	Worse	,
	No difference	59 (35%)
1.7	Have you been helped with your mental health in this prison?	
	Yes	20 (12%)
	No	110 (64%)
	Haven't needed any help with mental health	41 (24%)
Other	support needs	
12.1	Do you consider yourself to have a disability (long-term physic learning needs that affect your day-to-day life)?	al, mental or
	Yes	78 (44%)
	No	101 (56%)
		- (/
2.2	If you have a disability, are you getting the support you need?	
	Yes	11 (6%)
	No	61 (35%)
	Don't have a disability	101 (58%)
12.3	Have you been on an ACCT (Assessment, Care in Custody and prison?	Teamwork) in this
	· Yes	51 (29%)
	No	127 (71%)
12.4	If you have been on an ACCT (Assessment, Care in Custody an this prison, did you feel cared for by staff?	d Teamwork) in
	Yes	19 (11%)
	No	32 (18%)
	Haven't been on an ACCT in this prison	, ,
12.5	How easy or difficult is it for you to speak to a Listener, if you r	need to?
	Very easy	
	Quite easy	40 (22%)
	Quite difficult	17 (9%)
	Very difficult	13 (7%)
	Don't know	73 (41%)
	No Listeners at this prison	5 (3%)
Alcoho	ol and drugs	
13.1	Did you have an alcohol problem when you came into this priso	on?
- -	Yes	36 (20%)
	No	143 (80%)
	Have you been helped with your alcohol problem in this prison	?
13.2	· · · · · · · · · · · · · · · · · · ·	
13.2	Yes	12 (7%)
13.2		

13.3	Did you have a drug problem when you came into this prison (induge and medication not prescribed to you)?	ncluding illicit
	Yes	63 (35%)
	No	115 (65%)
13.4	Have you developed a problem with illicit drugs since you have prison?	been in this
	Yes	26 (15%)
	No	150 (85%)
13.5	Have you developed a problem with taking medication not pres you have been in this prison?	-
	Yes	18 (10%)
	No	159 (90%)
13.6	Have you been helped with your drug problem in this prison (in drugs and medication not prescribed to you)?	_
	Yes	27 (15%)
	No	40 (23%)
	Didn't/don't have a drug problem	108 (62%)
13.7	Is it easy or difficult to get illicit drugs in this prison?	
	Very easy	54 (31%)
	Quite easy	31 (18%)
	Quite difficult	7 (4%)
	Very difficult	7 (4%)
	Don't know	76 (43%)
13.8	Is it easy or difficult to get alcohol in this prison?	
	Very easy	22 (12%)
	Quite easy	27 (15%)
	Quite difficult	25 (14%)
	Very difficult	17 (10%)
	Don't know	,
13.9	Is it easy or difficult to get tobacco in this prison?	
	Very easy	14 (8%)
	Quite easy	,
	Quite difficult	,
	Very difficult	• •
	Don't know	,
Safety		
14.1	Have you ever felt uneafe here?	
1-7.1	Have you ever felt unsafe here? Yes	85 (48%)
	No	1
	110	92 (52%)
14.2	Do you feel unsafe now?	00 (400)
	Yes	33 (19%)
	No	139 (81%)

14.3	Have you experienced any of the following types of bullying	/victimisation from
	other prisoners here?	
	Verbal abuse	60 (35%)
	Threats or intimidation	
	Physical assault	35 (20%)
	Sexual assault	4 (2%)
	Theft of canteen or property	40 (23%)
	Other bullying/victimisation	
	Not experienced any of these from prisoners here	89 (52%)
14.4	If you were being bullied/victimised by other prisoners here,	would you report it?
	Yes	-
	No	` ,
		,
14.5	Have you experienced any of the following types of bullying staff here?	/victimisation from
	Verbal abuse	• •
	Threats or intimidation	49 (30%)
	Physical assault	26 (16%)
	Sexual assault	, ,
	Theft of canteen or property	• •
	Other bullying/victimisation	
	Not experienced any of these from staff here	82 (49%)
14.6	If you were being bullied/victimised by staff here, would you	report it?
	Yes	79 (45%)
	No	96 (55%)
Behavio	our management	
15.1	Do the incentives or rewards in this prison (e.g. enhanced st	tatus) encourage you
15.1	Do the incentives or rewards in this prison (e.g. enhanced sto behave well?	tatus) encourage you
15.1	·	,
15.1	to behave well? Yes No	75 (43%) 67 (39%)
15.1	to behave well? Yes	75 (43%) 67 (39%)
15.1 15.2	to behave well? Yes No	75 (43%) 67 (39%) 32 (18%)
	Yes	75 (43%) 67 (39%) 32 (18%) nagement scheme
	Yes No Don't know what the incentives/rewards are Do you feel you have been treated fairly in the behaviour mate (e.g. incentives) in this prison? Yes	75 (43%) 67 (39%) 32 (18%) nnagement scheme 55 (32%)
	Yes	75 (43%) 67 (39%) 32 (18%) nnagement scheme 55 (32%) 62 (36%)
	Yes	75 (43%) 67 (39%) 32 (18%) Inagement scheme 55 (32%) 62 (36%) 30 (17%)
	Yes	75 (43%) 67 (39%) 32 (18%) Inagement scheme 55 (32%) 62 (36%) 30 (17%)
	Yes	75 (43%) 67 (39%) 32 (18%) nagement scheme 55 (32%) 62 (36%) 30 (17%) 26 (15%) n the last 6 months?
15.2	to behave well? Yes No Don't know what the incentives/rewards are Do you feel you have been treated fairly in the behaviour mate. (e.g. incentives) in this prison? Yes No Don't know Don't know what this is Have you been physically restrained by staff in this prison in Yes	75 (43%) 67 (39%) 32 (18%) nagement scheme 55 (32%) 62 (36%) 30 (17%) 26 (15%) n the last 6 months? 20 (11%)
15.2	Yes	75 (43%) 67 (39%) 32 (18%) nagement scheme 55 (32%) 62 (36%) 30 (17%) 26 (15%) n the last 6 months? 20 (11%)
15.2	Yes	75 (43%) 67 (39%) 32 (18%) nagement scheme 55 (32%) 62 (36%) 30 (17%) 26 (15%) n the last 6 months? 20 (11%) 157 (89%)
15.2 15.3	to behave well? Yes	75 (43%) 67 (39%) 32 (18%) nagement scheme 55 (32%) 62 (36%) 30 (17%) 26 (15%) n the last 6 months? 20 (11%) 157 (89%) 6 months, did anyone
15.2 15.3	Yes	75 (43%) 67 (39%) 32 (18%) nagement scheme 55 (32%) 62 (36%) 30 (17%) 26 (15%) n the last 6 months? 20 (11%) 157 (89%) 6 months, did anyone 5 (3%)
15.2 15.3	to behave well? Yes	75 (43%) 67 (39%) 32 (18%) nagement scheme 55 (32%) 62 (36%) 30 (17%) 26 (15%) n the last 6 months? 20 (11%) 157 (89%) 6 months, did anyone 5 (3%) 13 (7%)
15.2 15.3	Yes	75 (43%) 67 (39%) 32 (18%) nnagement scheme 55 (32%) 62 (36%) 30 (17%) 26 (15%) n the last 6 months? 20 (11%) 157 (89%) 6 months, did anyone 5 (3%) 13 (7%) 2 (1%)

15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?					
	Yes			11 (6%)	1	
	No			161 (94	%)	
15.6	If you have spent one or more nights in last 6 months please answer the questi			in this priso	on in the	
	The second of th			Yes	No	
	Were you treated well by segregation	staff?		3 (27%)		
	Could you shower every day?			5 (50%)		
	Could you go outside for exercise eve	erv dav?		5 (50%)	` '	
	Could you use the phone every day (i		edit)?	6 (60%)	4 (40%)	
Educat	ion, skills and work					
16.1	Is it easy or difficult to get into the follo	_		•	Not	
		Easy	Difficult	Don't know		
					available	
		00 (400()	- 4 (0.00()	04 (400()	here	
	Education	82 (49%)			1 (1%)	
	Vocational or skills training	52 (32%)		42 (26%)		
	Prison job	77 (48%)	63 (39%)	21 (13%)	0 (0%)	
	Voluntary work outside of the prison	4 (3%)	40 (25%)	60 (38%)	53 (34%)	
	Paid work outside of the prison	4 (3%)		58 (37%)	58 (37%)	
16.2	If you have done any of these activities help you on release?	while in th	is prison, c	lo you thinl	k they will	
			Yes, will	No, won't	Not done	
			help	help	this	
	Education		•	45 (27%)		
	Vocational or skills training			30 (20%)		
	Prison job		58 (36%)	65 (41%)	36 (23%)	
	Voluntary work outside of the prison			20 (13%)		
	Paid work outside of the prison		29 (19%)	19 (12%)	108 (69%)	
16.3	Do staff encourage you to attend education, training or work?					
	Yes			•	,	
	No 80 (40				,	
Not applicable (e.g. if you are retired, sick or on remand)				11 (6%)		
Plannir	ng and progression					
4= 4	December 1997		- 1		. (()	
17.1	Do you have a custody plan? (This may plan.) Yes					
	No					
17.2	Do you understand what you need to d	o to achiev	e the obiec	tives or tar	aets in	
	your custody plan?				J	
	Yes			61 (77%	<u>,</u>	
	No			`	,	
	Don't know what my objectives or targ					
	Don't know what my objectives of tare	,		5 (1070)		

17.3	Are staff here supporting you to achieve your objectives or targets? Yes			,	
	Don't know what my objectives or targets are				
17.4	7.4 If you have done any of the following things in this prison, did they help you achieve your objectives or targets?				
	, ,	Yes, this	No, this	Not done/	
	Off dis h - h i	helped	•	don't know	
	Offending behaviour programmes	21 (28%)		` '	
	Other programmes One-to-one work (e.g. with an Offender Manager or psychologist)			53 (74%) 52 (71%)	
	Been on a specialist unit	4 (6%)	4 (6%)	63 (89%)	
	ROTL - day or overnight release	4 (6%)			
Prepar	ation for release				
18.1	Do you expect to be released in the next 3 months	?			
	Yes		•	,	
	No		•	,	
	Don't know		26 (15%	6)	
18.2	How close is this prison to your home area or inte				
	Very near		•		
	Quite near		•	,	
	Quite far Very far		•	,	
	very lar		4 (1070	,	
18.3	Is anybody helping you to prepare for your release responsible officer, case worker)?	e (e.g. a ho	me probati	on officer,	
	Yes		25 (64%	6)	
	No				
18.4	Are you getting help to sort out the following thing		-		
		Yes, I'm	No, but	No, and I	
		with this	with this	don't need help with this	
	Finding accommodation	10 (24%)	19 (46%)	12 (29%)	
	Getting employment	6 (15%)		, ,	
	Setting up education or training	5 (13%)	, ,	. ,	
	Arranging benefits	6 (15%)	, ,	` ,	
	Sorting out finances	4 (10%)	` '		
	Support for drug or alcohol problems Physical/mental health support		9 (23%) 19 (49%)		
	Social care support		12 (32%)		
	Getting back in touch with family or friends		6 (15%)		
More a	bout you				
19.1	Do you have children under the age of 18?				
	Yes		92 (54%	6)	
	No		•	•	
			•		

19.2	Are you a UK/British citizen?				
	Yes	162 (95%)			
	No	9 (5%)			
40.0					
19.3	Have you ever been in local authority care (e.g. lived with foster				
	children's home, or had a social worker, while you were under	-			
	Yes	44 (26%)			
	No	127 (74%)			
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?				
	Yes	, 12 (7%)			
	No	161 (93%)			
		,			
19.5	What is your gender?				
	Male	• •			
	Female	,			
	Non-binary	2 (1%)			
	Other	1 (1%)			
19.6	How would you describe your sexual orientation?				
1010	Straight/heterosexual	164 (95%)			
	Gay/lesbian/homosexual	, ,			
	Bisexual	` ,			
	Other	` '			
		_ ()			
19.7	Do you identify as transgender or transsexual?				
	Yes	2 (1%)			
	No	168 (99%)			
Final a	uestions about this prison				
i illai qi					
20.1	Are you able to lead a healthy lifestyle here (in relation to your	physical, mental,			
	emotional and social well-being)?				
	All the time	27 (16%)			
	Most of the time	,			
	Some of the time	,			
	Never	27 (16%)			
20.2	Do you think your experiences in this prison have made you me	ore or less likely to			
	offend in the future?	5.5 5. 1555 intoly to			
	More likely to offend	16 (10%)			
	Less likely to offend	,			
	Made no difference	,			
		, ,			