

Prisoner survey methodology, results and analyses

HMP Leeds

June 2022

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Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HMI Prisons researchers developed a self-completion questionnaire in September 2017 (revised in May 2021) to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release together with demographic and background questions which enables comparison of responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express in their own words what they find most positive and negative about the prison. Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

Sampling

On the day of the survey a random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a power calculation, HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings are representative of the entire population of the establishment. The formula used in the calculation assumes a 75% response rate (65% in open establishments) and a 95% confidence interval with a 7% margin of error.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. A cover sheet was included with the questionnaire which explained the purpose of the survey and that participation was voluntary. Assurances were given about confidentiality, anonymity and the storage and retention of the data. Prisoners were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it. Due to social distancing measures researchers were not able to obtain verbal consent from prisoners and therefore returned and completed questionnaires were deemed as providing consent. The questionnaire was available in 14 languages. However, it was also not possible to conduct interviews with prisoners who had literacy problems or visual impairments.

Survey responses

At the time of the survey on 13th June 2022 the prisoner population at HMP Leeds was 1084. Using the sampling method described above, questionnaires were distributed to 215 prisoners. We received a total of 175 completed questionnaires, a response rate of 81%.

The full inspection report is available on our website at: https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/

Prisoner survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMP Leeds. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMP Leeds 2022 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions. As we have been using a revised version of the questionnaire since May 2021, we do not yet have full comparator data for all questions.

- Survey responses from HMP Leeds in 2022 compared with survey responses from other local prisons inspected since May 2021.
- Survey responses from HMP Leeds in 2022 compared with survey responses from HMP Leeds in 2019.

Comparisons between different residential locations within HMP Leeds 2022

- Responses of prisoners on the vulnerable prisoner unit (F wing) compared with those from the rest of the establishment.
- Responses of prisoners on the incentivised substance free living wing (A wing) compared with those from the rest of the establishment.
- Responses of prisoners on the induction wing (D wing) compared with those from the rest of the establishment

Comparisons between self-reported sub-populations of prisoners within HMP Leeds 2022

These analyses are carried out on summary data from selected survey questions only.

- Responses of prisoners aged 25 and under compared with those aged over 25.
- Responses of prisoners aged 50 and over compared with those aged under 50.
- Responses of prisoners in racial minority groups compared with those of white prisoners.
- Responses of foreign national prisoners compared with those of UK/British nationals.
- Responses of Muslim prisoners compared with those of non-Muslim prisoners.
- Responses of prisoners who reported that they had a disability compared to those who did not.

- Responses of prisoners who reported that they had mental health problems compared with those who did not.
- Responses of prisoners who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

1.1	What wing or houseblock are you currently living on?	
	A wing	25 (14%)
	B wing	
	C wing	29 (17%)
	D wing	28 (16%)
	E wing	1
	F wing	` '
	I wing (Complex Needs Unit)	
	Segregation unit	` '
	Health care	0 (0%)
1.2	How old are you?	
	Under 21	0 (0%)
	21 - 25	
	26 - 29	, ,
	30 - 39	` ,
	40 - 49	` ,
	50 - 59	` '
	60 - 69	` ,
	70 or over	` ,
4.2	What is your athric group?	
1.3	What is your ethnic group?	104 (600/)
	White - English/Welsh/Scottish/Northern Irish/British White - Irish	
		` '
	White - Gypsy or Irish Traveller	` '
	White - Roma	
	White - any other White background	
	Mixed - White and Black Caribbean	
	Mixed - White and Black African	` '
	Mixed - White and Asian	` '
	Mixed - any other Mixed ethnic background	
	Asian/Asian British - Indian	
	Asian/Asian British - Pakistani	
	Asian/Asian British - Bangladeshi	
	Asian/Asian British - Chinese	
	Asian - any other Asian background	
	Black/Black British - Caribbean	` '
	Black/Black British - African	
	Black - any other Black/African/Caribbean background	` '
	Arab	` '
	Any other ethnic group	8 (5%)
1.4	How long have you been in this prison?	100 (= :0):
	Less than 6 months	` '
	6 months or more	45 (26%)
1.5	Are you currently serving a sentence?	
	Yes	
	Yes - on recall	
	No - on remand or awaiting sentence	• •
	No - immigration detainee	0 (0%)

1.6	How long is your sentence? Less than 6 months	17 (10%) 23 (13%) 15 (9%) 9 (5%) 5 (3%) 1 (1%)
Arrival a	and reception	
2.1	Were you given helpful information about this prison before yo Yes	32 (19%)
2.2	When you arrived at this prison, how long did you spend in rec Less than 2 hours	40 (23%) 118 (68%) 16 (9%)
2.3	When you were searched in reception, was this done in a respense Yes	143 (82%) 22 (13%)
2.4	Overall, how were you treated in reception? Very well	94 (54%) 18 (10%) 10 (6%)
2.5	When you first arrived here, did you have any of the following problems getting phone numbers. Contacting family	84 (48%) 100 (57%) 10 (6%) 22 (13%)

2.6	Did staff help you to deal with these problems	when you fir	st arrived?	
	Yes		55 (33%	%)
	No			
	Didn't have any problems when I first arrived		19 (11%	%)
First nig	pht and induction			
3.1	Before you were locked up on your first night he following things?	nere, were yo	ou offered ar	y of the
	Nicotine replacement		116 (69	1%)
	Toiletries/other basic items			,
	A shower		`	
	A free phone call		•	,
	Something to eat		•	,
	The chance to see someone from health care		106 (63	3%)
	The chance to talk to a Listener or Samaritans	S	`	,
	Support from another prisoner (e.g. Insider or	• ,	•	,
	Wasn't offered any of these things		15 (9%)
3.2	On your first night in this prison, how clean or	dirty was yo	ur cell?	
	Very clean		` `	,
	Quite clean		`	,
	Quite dirty		`	,
	Very dirty		`	%)
	Don't remember		4 (2%)	
3.3	Did you feel safe on your first night here?			
	Yes		`	,
	No		`	%)
	Don't remember		7 (4%)	
3.4	In your first few days here, did you get:			
		Yes	No	
		- 4 (0.00()	100 (010()	remember
	Access to the prison shop/canteen?	54 (32%)	102 (61%)	
	Free PIN phone credit?		63 (38%)	
	Numbers put on your PIN phone within 24 hours?	43 (26%)	117 (71%)	4 (2%)
3.5	Did your induction cover everything you neede	ed to know al	bout this pri	son?
	Yes		-	
	No		`	,
	Haven't had an induction		46 (28%	%)
On the v	wing			
4.1	Are you in a cell on your own?		20 /470	<i>(</i> .)
	Yes No, I'm in a shared cell or dormitory			,
	ino, i iii a siialeu celi oi dollillory		145 (83	70)

4.2	Is your cell call bell normally answered within 5	minutes?		
	Yes		59 (34	%)
	No			
	Don't know		•	,
	Don't have a cell call bell			
	Don't have a sen san ben	•••••	0 (0 /0)	,
4.3	Please answer the following questions about th currently living on:	e wing or ho	ouseblock y	ou are
	, ,	Yes	No	Don't know
	Do you have enough soap or sanitiser to keep your hands clean?	121 (71%)	43 (25%)	7 (4%)
	Do you normally have enough clean, suitable clothes for the week?	91 (54%)	75 (45%)	2 (1%)
	Can you shower every day?	81 (48%)	87 (51%)	2 (1%)
	Do you have clean sheets every week?	121 (71%)		7 (4%)
	Do you get cell cleaning materials every	94 (57%)	59 (36%)	
	week?	, ,	, ,	,
	Is it normally quiet enough for you to relax or sleep at night?	83 (49%)	84 (49%)	3 (2%)
	Can you get your stored property promptly, if you need it?	21 (13%)	98 (59%)	47 (28%)
4.4	Normally, how clean or dirty are the communal/ houseblock (landings, stairs, wing showers etc. Very clean	.)?	41 (24 90 (53 27 (16	%) %) %)
Food a	nd canteen			
5.1	What is the quality of food like in this prison?			
• • • • • • • • • • • • • • • • • • • •	Very good		7 (4%))
	Quite good		, ,	
	Quite bad		•	•
	Very bad		`	,
			•	•
5.2	Do you get enough to eat at mealtimes?		0 (50()	
	Always			
	Most of the time		•	,
	Some of the time		`	,
	Never		50 (30	%)
5.3	Does the shop/canteen sell the things that you		05 (50	0/)
	Yes		•	,
	No		•	•
	Don't know		8 (5%))
Relatio	nships with staff			
6.1	Do most staff here treat you with respect?			
	Yes		114 (7	0%)
	No		•	,
			•	-

6.2	2 Are there any staff here you could turn to if you had a problem?				
	Yes				
	No	46 (27%)			
6.3	In the last week, has any member of staff talked to you about he on?	ow you are getting			
	Yes	66 (39%)			
	No	105 (61%)			
6.4	How helpful is your named officer (key worker)?				
•	Very helpful	42 (25%)			
	Quite helpful	` '			
	Not very helpful	` '			
	Not at all helpful	• •			
	Don't have a named officer (key worker)				
	Don't have a hamed officer (key worker)	32 (3 1 <i>7</i> 0)			
6.5	Do you feel that you are treated as an individual in this prison?	(()			
	Yes	\ <i>'</i>			
	No	83 (50%)			
6.6	Are prisoners here consulted about things like food, cantoon, b	calth care or wing			
0.0	Are prisoners here consulted about things like food, canteen, h issues?	eanth care or wing			
	Yes, and things sometimes change	39 (23%)			
	Yes, but things don't change	51 (30%)			
	No	,			
	Don't know	,			
6.7	If you wanted to, can you talk to managers, governors or direct				
	Yes	` '			
	No	` '			
	Don't know	54 (32%)			
6.8	If you have shared a problem with a manager, governor or direct	ctor, did they try to			
	help you?	40 (050/)			
	Yes	` ,			
	No	` ,			
	Haven't shared a problem	88 (52%)			
Faith					
7.1	What is your religion?	50 (000()			
	No religion	,			
	Christianity (including Church of England, Catholic, Protestant and all other Christian denominations)	69 (42%)			
	Buddhism	1 (1%)			
	Hinduism	` '			
	Judaism	,			
	Islam	• •			
		• •			
	Sikhism	,			
	Other	4 (2 /0)			

7.2	Are your religious beliefs respec	ted here?			
1.2	Yes			78 (47%	6)
	No			`	,
	Don't know			`	,
	Not applicable (no religion)			`	,
	rtot applicable (ne religion)			00 (02 /	۰,
7.3	Are you able to speak to a chaple				
	Yes			` ` ·	
	No			`	,
	Don't know			`	,
	Not applicable (no religion)			53 (32%	6)
7.4	Are you able to attend religious	services, if you	ı want to?		
	Yes			98 (59%	%)
	No			9 (5%)	•
	Don't know			7 (4%)	
	Not applicable (no religion)			53 (329	%)
Conta	ct with family and friends				
Conta	ct with family and menus				
8.1	How often have you been able to	see your fami	ily and friend	s in the last	month:
	•		Two or three		Not at all
			times		
	In person (prison visit)?	11 (7%)	41 (26%)	20 (13%)	85 (54%)
	Using video calling?	4 (4%)	8 (7%)	5 (5%)	94 (85%)
8.2	Do visits usually start and finish	on time?			
0.2	Yes			47 (289	6)
	No			`	,
	Don't know			•	,
				01 (10)	~/
8.3	Are your visitors usually treated		•		
	Yes			`	,
	No			`	,
	Don't know			86 (52%	%)
8.4	How easy or difficult is it for you	r family and fr	ionde to got l	noro?	
0.4	Very easy	_	_		6)
	Quite easy			`	,
	Quite easyQuite difficult			`	,
	Very difficult			•	,
	Don't know			•	,
	DOTT KNOW			40 (24)	
8.5	Have staff here encouraged you	to keep in tou	ch with your	family/friend	ds?
	Yes			52 (32%	%)
	No	• • • • • • • • • • • • • • • • • • • •		113 (68	3%)
8.6	Have you had any problems with	sending or re	ceiving:		
	• • •	5	J	Yes	No
	Emails?			40 (29%)	100 (71%)
	Letters?			54 (36%)	97 (64%)
	Parcels?			46 (35%)	86 (65%)

8.7	Are you able to use a phone every day (if you have credit)?	
	Yes	\ /
	No	7 (4%)
Time ou	ıt of cell	
9.1	Do you know what the unlock and lock-up times are suppose check times if you are in an open prison)?	•
	Yes, and these times are usually kept to	
	Yes, but these times are not usually kept to	46 (28%)
	No	60 (36%)
9.2	How long do you usually spend out of your cell on a typical w time spent at education, work etc.)?	eekday (including
	Less than 2 hours	112 (66%)
	2 to 6 hours	,
	6 to 10 hours	,
	10 hours or more	,
	Don't know	` '
	DOITE KITOW	0 (4 70)
9.3	How long do you usually spend out of your cell on a typical S	
	Less than 2 hours	, ,
	2 to 6 hours	` '
	6 to 10 hours	\ /
	10 hours or more	,
	Don't know	8 (5%)
9.4	How many days in a typical week do you have time to do dom	estics (shower,
	clean cell, use the wing phones etc.)?	0 (50()
	None	` '
	1 or 2	,
	3 to 5	• •
	More than 5	,
	Don't know	17 (10%)
9.5	How many days in a typical week do you get association, if yo	ou want it?
	None	31 (18%)
	1 or 2	4 (2%)
	3 to 5	58 (35%)
	More than 5	57 (34%)
	Don't know	18 (11%)
9.6	How many days in a typical week could you go outside for exto?	ercise, if you wanted
	None	6 (4%)
	1 or 2	,
	3 to 5	,
	More than 5	,
	Don't know	• •
		,

9.7 Typically, how often do you go to the gym or play sports? Twice a week or more) <u>/</u> \
	About once a week			,	,
	Less than once a week			•	,
	Never			•	,
9.8	Typically, how often are you able to	• •			
		Twice a	About once		Never
		week or	a week	once a week	
	Visit the alibrature	more	F7 (2F0/)	04 (400/)	E4 (220/)
	Visit the library		57 (35%)	` ,	54 (33%)
	Have library materials delivered to you	11 (8%)	31 (22%)	13 (9%)	83 (60%)
9.9	Does the library have a wide enough	n range of ı	materials to	meet your ne	eeds?
	Yes			`	,
	No			`	,
	Don't use the library			45 (34%	%)
Applica	tions, complaints and legal rights				
10.1	Is it easy for you to make an applica				
	Yes			`	,
	No Don't know			`	,
	DOIT CRIOW			12 (7 70	,
10.2	If you have made any applications h	ere. please	answer the	questions b	elow:
		, р		-	
		ore, preud	Yes	No	Not made
		, p		No	Not made any
		-	Yes	No	Not made any applications
	Are applications usually dealt with	fairly?	Yes 71 (45%)	No 64 (41%)	Not made any applications 22 (14%)
		fairly?	Yes	No 64 (41%)	Not made any applications 22 (14%)
10.3	Are applications usually dealt with Are applications usually dealt with	fairly? within 7	Yes 71 (45%)	No 64 (41%)	Not made any applications 22 (14%)
10.3	Are applications usually dealt with Are applications usually dealt with days?	fairly? within 7	Yes 71 (45%) 47 (31%)	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%)
10.3	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complain	fairly? within 7 nt?	Yes 71 (45%) 47 (31%)	No 64 (41%) 85 (55%) 78 (46%	Not made any applications 22 (14%) 22 (14%)
10.3	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complaint Yes	fairly? within 7	Yes 71 (45%) 47 (31%)	No 64 (41%) 85 (55%) 78 (46%) 40 (24%)	Not made any applications 22 (14%) 22 (14%)
	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complai Yes	fairly? within 7 nt?	Yes 71 (45%) 47 (31%)	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%)
10.3 10.4	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complaint Yes	fairly? within 7 nt?	Yes 71 (45%) 47 (31%) answer the	No 64 (41%) 85 (55%) 78 (46%) 40 (24%) 51 (30%)	Not made any applications 22 (14%) 22 (14%)
	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complai Yes	fairly? within 7 nt?	Yes 71 (45%) 47 (31%)	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%) %) %) %) Not made
	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complai Yes	fairly? within 7 nt?	Yes 71 (45%) 47 (31%) answer the	No 64 (41%) 85 (55%) 78 (46%) 40 (24%) 51 (30%)	Not made any applications 22 (14%) 22 (14%) %) %) %) Not made any
	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complaint Yes	fairly? within 7 nt? ere, please	Yes 71 (45%) 47 (31%) answer the o	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%) %) %) Not made any complaints
	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complai Yes	fairly? within 7 nt? ere, please	Yes 71 (45%) 47 (31%) answer the ores 25 (16%)	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%) %) %) %) %low: Not made any complaints 77 (50%)
	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complaint Yes	fairly? within 7 nt? ere, please	Yes 71 (45%) 47 (31%) answer the ores 25 (16%)	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%) %) %) %) %low: Not made any complaints 77 (50%)
	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complaint Yes	fairly? within 7 nt? ere, please fairly? within 7	Yes 71 (45%) 47 (31%) answer the ore Yes 25 (16%) 20 (13%)	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%) %) %) %) %low: Not made any complaints 77 (50%) 77 (49%)
10.4	Are applications usually dealt with days? Is it easy for you to make a complaint Yes	fairly? within 7 nt? ere, please fairly? within 7 making a command	Yes 71 (45%) 47 (31%) answer the original the complaint here	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%) 25 (14%) 26 (14%) 27 (14%) 28 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (14%) 29 (
10.4	Are applications usually dealt with Are applications usually dealt with days? Is it easy for you to make a complaint Yes	fairly? within 7 nt? ere, please fairly? within 7 making a c	Yes 71 (45%) 47 (31%) answer the original the complaint he	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%) %) %) %) % low: Not made any complaints 77 (50%) 77 (49%) % wanted %)
10.4	Are applications usually dealt with days? Is it easy for you to make a complaint Yes	fairly? within 7 nt? ere, please fairly? within 7 making a	71 (45%) 47 (31%) answer the ore Yes 25 (16%) 20 (13%)	No 64 (41%) 85 (55%)	Not made any applications 22 (14%) 22 (14%) 22 (14%) %) %) %) % Iow: Not made any complaints 77 (50%) 77 (49%) 77 (49%) % I wanted %) %) %)

10.6 In this prison, is it easy or difficult for you to						
10.0	in this prison, is it easy or diffic	Eas		Difficult	Don't know	Don't need this
	Communicate with your solicit or legal representative?	tor 59 (3	35%) 5	55 (33%)	36 (22%)	17 (10%)
	Attend legal visits?	70 (4	5%) 2	29 (19%)	41 (27%)	14 (9%)
10.7	Have staff here ever opened lett when you were not present?	-			-	
	Yes No Not had any legal letters				79 (489	%)
Health c	are					
11.1	If there are currently restrictions	s in place	dua to th	ne COVID	-19 nandom	ic·
	in there are currently restrictions	s iii piace	aue to ti	Yes	No No	Not
	Do you know what the restrict	ione are he	oro? F	SE (25%)	76 (49%)	applicable
	Do you know what the restrict Have the reasons for the restring explained to you?			55 (35%) 11 (26%)	76 (48%) 13 (8%)	` ,
	Do you agree the restrictions		•	27 (17%)	` ,	` '
	Do you feel you have been ke virus?	ept safe froi	m the 6	67 (42%)	61 (39%)	30 (19%)
11.2	How easy or difficult is it to see					
	\	/ery easy (Quite eas	sy Quite difficu	,	Don't know
	Doctor	5 (3%)	23 (14%			o) 19 (12%)
		21 (13%)	•	,	, ,	o) 20 (12%)
	Dentist Pharmaciat	2 (1%)				
	Pharmacist Mental health worker				%) 30 (19% %) 55 (34%	
	Substance misuse worker				%) 25 (16%)	
44.0		, ,	`	, (, ,	, , ,
11.3	What do you think of the quality					d Don't know
		, .	_		%) 36 (22%	
		` ,	`	, ,	%) 20 (12%	, , ,
	Dentist				%) 31 (19%	
					%) 23 (14%	
	Mental health worker	19 (12%)	18 (11%	6) 16 (10	%) 32 (20%) 74 (47%)
	Substance misuse worker	22 (14%)	29 (19%	b) 9 (6%	6) 14 (9%) 79 (52%)
11.4	What do you think of the overall)/ \
	Very goodQuite good				•	,
	Quite bad				•	,
	Very bad				,	,
	Don't know				•	,
11.5	Do you have any mental health					
	Yes				•	•
	No				62 (37)	%)

11.6	Has your mental health got better or worse since arriving at this Better	s prison? 13 (8%) 103 (63%) 48 (29%)
11.7	Have you been helped with your mental health in this prison? Yes	92 (56%)
Other s	upport needs	
12.1	Do you consider yourself to have a disability (long-term physical learning needs that affect your day-to-day life)? Yes	
	No	` '
	NO	90 (34 70)
12.2	If you have a disability, are you getting the support you need?	
	Yes	14 (9%)
	No	57 (35%)
	Don't have a disability	90 (56%)
12.3	Have you been on an ACCT (Assessment, Care in Custody and prison? Yes	Teamwork) in this
	No	133 (81%)
	NO	133 (01 /0)
12.4	If you have been on an ACCT (Assessment, Care in Custody an this prison, did you feel cared for by staff?	·
	Yes	17 (10%)
	No	13 (8%)
	Haven't been on an ACCT in this prison	133 (82%)
12.5	How easy or difficult is it for you to speak to a Listener, if you n	
	Very easy	` '
	Quite easy	, ,
	Quite difficult	,
	Very difficult Don't know	, ,
	No Listeners at this prison	,
	No Listeriers at this prison	0 (4 70)
Alcohol	and drugs	
40.4		2
13.1	Did you have an alcohol problem when you came into this priso	
	Yes	56 (33%)
	No	114 (67%)
13.2	Have you been helped with your alcohol problem in this prison	?
	Yes	29 (17%)
	No	25 (15%)
	Didn't/don't have an alcohol problem	114 (68%)
	1	\ - /

13.3	Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?				
	Yes	58 (34%)			
	No	112 (66%)			
13.4	Have you developed a problem with illicit drugs since you have	been in this			
	prison?	0 (50()			
	Yes	8 (5%)			
	No	160 (95%)			
13.5	Have you developed a problem with taking medication not pres	cribed to you since			
	you have been in this prison?	40 (400/)			
	Yes	16 (10%)			
	No	152 (90%)			
13.6	Have you been helped with your drug problem in this prison (in drugs and medication not prescribed to you)?	cluding illicit			
	Yes	35 (22%)			
	No	25 (15%)			
	Didn't/don't have a drug problem	102 (63%)			
13.7	Is it easy or difficult to get illicit drugs in this prison?				
	Very easy	28 (17%)			
	Quite easy	16 (10%)			
	Quite difficult	5 (3%)			
	Very difficult	9 (5%)			
	Don't know	110 (65%)			
13.8	Is it easy or difficult to get alcohol in this prison?				
	Very easy	13 (8%)			
	Quite easy	11 (7%)			
	Quite difficult	8 (5%)			
	Very difficult	18 (11 [°] %)			
	Don't know	118 (70%)			
13.9	Is it easy or difficult to get tobacco in this prison?				
	Very easy	11 (7%)			
	Quite easy	12 (7%)			
	Quite difficult	8 (5%)			
	Very difficult	20 (12%)			
	Don't know	116 (69%)			
Safety					
444	Have you ever felt upgefe have?				
14.1	Have you ever felt unsafe here? Yes	76 (44%)			
		` ,			
	No	96 (56%)			
14.2	Do you feel unsafe now?	00 (470)			
	Yes	28 (17%)			
	No	138 (83%)			

14.3	Have you experienced any of the following types of bullying	n/victimisation from
	other prisoners here?	g/victimisation nom
	Verbal abuse	42 (26%)
	Threats or intimidation	` ,
	Physical assault	,
	Sexual assault	• •
	Theft of canteen or property	` ,
	Other bullying/victimisation	` ,
	Not experienced any of these from prisoners here	` ,
	, , , , , , , , , , , , , , , , , , ,	
14.4	If you were being bullied/victimised by other prisoners here	, would you report it?
	Yes	71 (43%)
	No	93 (57%)
44.5		uhiatinalaatian fuana
14.5	Have you experienced any of the following types of bullying staff here?	J/VICUMISATION Trom
	Verbal abuse	44 (28%)
	Threats or intimidation	
	Physical assault	,
	Sexual assault	,
	Theft of canteen or property	,
	Other bullying/victimisation	
	Not experienced any of these from staff here	
	That experienced any of those from stair here	
14.6	If you were being bullied/victimised by staff here, would you	-
	Yes	\ /
	No	82 (50%)
Pohovic	ur managamant	
Dellavio	ur management	
15.1	Do the incentives or rewards in this prison (e.g. enhanced s	status) encourage you
	to behave well?	
	Yes	70 (400/)
	1 00	19 (40%)
	No	` ,
		43 (26%)
	No Don't know what the incentives/rewards are	43 (26%) 44 (27%)
15.2	No Don't know what the incentives/rewards are Do you feel you have been treated fairly in the behaviour m	43 (26%) 44 (27%)
15.2	No Don't know what the incentives/rewards are Do you feel you have been treated fairly in the behaviour m (e.g. incentives) in this prison?	43 (26%) 44 (27%) anagement scheme
15.2	No Don't know what the incentives/rewards are Do you feel you have been treated fairly in the behaviour m (e.g. incentives) in this prison? Yes	43 (26%) 44 (27%) anagement scheme 60 (36%)
15.2	No Don't know what the incentives/rewards are Do you feel you have been treated fairly in the behaviour m (e.g. incentives) in this prison? Yes No	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%)
15.2	No Don't know what the incentives/rewards are Do you feel you have been treated fairly in the behaviour m (e.g. incentives) in this prison? Yes	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%)
	No Don't know what the incentives/rewards are Do you feel you have been treated fairly in the behaviour m (e.g. incentives) in this prison? Yes No Don't know Don't know what this is	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%)
15.2 15.3	No Don't know what the incentives/rewards are	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%) in the last 6 months?
	No Don't know what the incentives/rewards are	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%) in the last 6 months? 15 (9%)
	No Don't know what the incentives/rewards are	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%) in the last 6 months? 15 (9%)
	No	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%) in the last 6 months? 15 (9%) 156 (91%)
15.3	No	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%) in the last 6 months? 15 (9%) 156 (91%) at 6 months, did anyone
15.3	No	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%) in the last 6 months? 15 (9%) 156 (91%) at 6 months, did anyone 1 (1%)
15.3	Do you feel you have been treated fairly in the behaviour m (e.g. incentives) in this prison? Yes No Don't know Don't know what this is Have you been physically restrained by staff in this prison Yes No No If you have been restrained by staff in this prison in the last come and talk to you about it afterwards? Yes No	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%) in the last 6 months? 15 (9%) 156 (91%) at 6 months, did anyone 1 (1%) 11 (7%)
15.3	No	43 (26%) 44 (27%) anagement scheme 60 (36%) 53 (32%) 23 (14%) 32 (19%) in the last 6 months? 15 (9%) 156 (91%) at 6 months, did anyone 1 (1%) 1 (1%) 1 (1%)

15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?					
	Yes			14 (8%	14 (8%)	
	No			154 (92	` '	
15.6	If you have spent one or more nights in the segregation unit in this prison in last 6 months please answer the questions below:					
	The second of th			Yes	No	
	Were you treated well by segrega	ation staff?		8 (57%)	6 (43%)	
	Could you shower every day?			10 (71%)	` ,	
	Could you go outside for exercise	e every day?		9 (64%)		
	Could you use the phone every d	•	d credit)?	10 (71%)		
Educati	ion, skills and work					
16.1	Is it easy or difficult to get into the	_		•	N1 - 4	
		Easy	Difficult	Don't know	Not	
					available	
	Education	64 (200/)	E4 (220/)	46 (200/)	here	
	Education	61 (38%)	54 (33%)			
	Vocational or skills training	36 (23%)	• •	, ,		
	Prison job	38 (24%)	, ,	` ,		
	Voluntary work outside of the prison	4 (3%)	, ,	73 (47%)	36 (23%)	
	Paid work outside of the prison	7 (4%)	40 (25%)	70 (45%)	40 (25%)	
16.2	If you have done any of these active help you on release?	ities while in	this prison	ı, do you thin	k they will	
			Yes,	No,	Not done	
			will help	won't help	this	
	Education		78 (50%)	31 (20%)	47 (30%)	
	Vocational or skills training		60 (40%)	25 (17%)	64 (43%)	
	Prison job			44 (28%)		
	Voluntary work outside of the pris	son	27 (19%)	23 (16%)	95 (66%)	
	Paid work outside of the prison		35 (24%)	19 (13%)	92 (63%)	
16.3	Do staff encourage you to attend ed	ducation. tra	inina or wo	rk?		
	Yes 60 (36%)					
	No			•	,	
	Not applicable (e.g. if you are retired, sick or on remand)					
Plannin	g and progression					
				_		
17.1	Do you have a custody plan? (This plan.)	_		-		
	Yes No			`		
17.2	Do you understand what you need	to do to achi	iovo the chi	activas ar ta	raate in	
11.4	your custody plan?	to do to acm	ieve tile ODJ	ecuves ui la	ıycıs III	
	Yes14 (56%)				%)	
	No				. *	
	Don't know what my objectives or					

17.3	11 07 7 7			
	Yes		`	,
	No		`	,
	Don't know what my objectives or targets are		7 (29%	o)
17.4 If you have done any of the following things in this prison, did the achieve your objectives or targets?				p you to
	, ,	Yes, this	No, this	Not done/
		helped	didn't help	don't know
	Offending behaviour programmes	8 (33%)	5 (21%)	11 (46%)
	Other programmes	8 (38%)	5 (24%)	8 (38%)
	One-to-one work (e.g. with an Offender	9 (39%)	5 (22%)	9 (39%)
	Manager or psychologist) Been on a specialist unit	3 (1/1%)	4 (18%)	15 (68%)
	ROTL - day or overnight release	2 (9%)	3 (14%)	17 (77%)
	NOTE - day or overnight release	2 (370)	3 (1470)	17 (1770)
Prepara	ation for release			
18.1	Do you expect to be released in the next 3 more	nths?		
	Yes		36 (21)	%)
	No		70 (41)	%)
	Don't know		65 (38)	%)
18.2	How close is this prison to your home area or	intended rel	ease addres	s?
	Very near			
	Quite near		16 (47)	%)
	Quite far		•	,
	Very far		5 (15%	o)
18.3	Is anybody helping you to prepare for your release responsible officer, case worker)?	ease (e.g. a l	nome probat	ion officer,
	Yes		15 (45)	%)
	No		18 (55)	%)
18.4	Are you getting help to sort out the following t	hinas for wh	en vou are r	eleased?
	The first germing the property and the second secon	Yes,	No, but	No, and I
		I'm getting	I need help	don't need
		help with	with this	help with
		this	.= (.00()	this
	Finding accommodation	10 (29%)	, ,	
	Getting employment	3 (9%)	10 (31%)	` '
	Setting up education or training Arranging benefits	3 (9%) 9 (27%)	11 (34%) 13 (39%)	18 (56%) 11 (33%)
	Sorting out finances	5 (17%)	9 (30%)	
	Support for drug or alcohol problems	,	7 (22%)	, ,
	Physical/mental health support	6 (20%)	` '	, ,
	Social care support	5 (16%)	11 (34%)	16 (50%)
	Getting back in touch with family or friends	4 (12%)	12 (36%)	17 (52%)
More al	bout you			
19.1	Do you have children under the age of 18? Yes		07 (59	%)
	No		•	,
	110		10 (42	,··)

19.2	Are you a UK/British citizen?				
13.2	Yes	151 (90%)			
	No	` '			
19.3	Have you ever been in local authority care (e.g. lived with foster parents or in a				
	children's home, or had a social worker, while you were und				
	Yes	` ,			
	No	137 (82%)			
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?				
	Yes	- (- /			
	No	157 (95%)			
19.5	What is your gender?				
	Male	164 (98%)			
	Female	1 (1%)			
	Non-binary	1 (1%)			
	Other	2 (1%)			
19.6	How would you describe your sexual orientation?				
	Straight/heterosexual	163 (98%)			
	Gay/lesbian/homosexual	3 (2%)			
	Bisexual	1 (1%)			
	Other	0 (0%)			
19.7	Do you identify as transgender or transsexual?				
	Yes	5 (3%)			
	No	158 (97%)			
Final q	uestions about this prison				
00.4					
20.1	Are you able to lead a healthy lifestyle here (in relation to yo emotional and social well-being)?	ur pnysicai, mentai,			
	All the time	14 (8%)			
	Most of the time				
	Some of the time	, ,			
	Never	` ,			
20.2	Do you think your experiences in this prison have made you more or less likely to				
	offend in the future?				
	More likely to offend	20 (12%)			
	Less likely to offend				
	Made no difference	45 (28%)			