



Child survey methodology,
results and analyses

HMYOI Wetherby and Keppel unit

August 2022

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Child survey methodology

A confidential survey of children is carried out at the start of every inspection and review of progress. A self-completion questionnaire is offered to every child resident in the establishment on the day of the survey. The questionnaire consists of structured questions covering the child's 'journey' from admission to release together with demographic and background questions which enables comparison of responses from different sub-groups (numbers permitting). There are also a few open questions which provide opportunities for children to express in their own words what they find most positive and negative about the centre.

The survey results are used in inspections and reviews of progress, where they are triangulated with inspectors' observations, discussions with children and staff and documentation held in the establishment. More detail can be found in the inspection report.

The current questionnaire has been in use since October 2018 and is being used to support inspections of both STCs and YOIs holding children, as well as for reviews of progress of YOIs. The questionnaire was developed in consultation with HMIP and Ofsted inspectors. Draft questions were tested with children in both types of establishment and their input and feedback was invaluable in improving the relevance and accessibility of questions.

Distributing and collecting questionnaires

HMI Prisons researchers distributed and collected the questionnaires in person. So that children could give their informed consent to participate, the purpose of the survey and the inspection was explained.

Children were made aware that participation in the survey was voluntary. We also explained that while they did not need to put their name on the questionnaire, individual respondents could be identified via a numbering system which is only accessible to the inspection team. This was so that any child protection and safeguarding concerns could be followed up (see section below for further information).

Children who agreed to participate in the survey were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it.

Child protection and safeguarding

All completed questionnaires were checked by researchers for potential child protection and safeguarding issues on the day of the survey. Any concerns were followed up by inspectors and passed on to establishment staff if necessary.

Survey responses – HMYOI Wetherby

At the time of the survey on 1 August 2022 the population at HMYOI Wetherby was 137. Using the approach described above, questionnaires were distributed to 129 children. Questionnaires were not distributed to seven children who were at court and one child who researchers were unable to approach due to their aggressive behaviour. We received a total of 104 completed questionnaires, a response rate of 81%. Twenty young people declined to participate in the survey and five questionnaires were not returned.

Survey responses – Keppel unit

At the time of the survey on 1 August 2022 the population at the Keppel unit was 27. Using the approach described above, questionnaires were distributed to 27 children. We received a total of 25 completed questionnaires, a response rate of 93%. No young people declined to participate in the survey and two questionnaires were not returned.

The full report is available on our website at:

<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

Child survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMYOI Wetherby and Keppel unit. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

Responses from HMYOI Wetherby 2022 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions.

- Survey responses from HMYOI Wetherby in 2022 compared with survey responses from the most recent surveys of all other YOI establishments.
- Survey responses from HMYOI Wetherby in 2022 compared with survey responses from all other establishments holding children. The comparators surveys were carried out in one STC and five YOIs inspected since May 2021.
- Survey responses from HMYOI Wetherby in 2022 compared with survey responses from HMYOI Wetherby in 2021.

Comparisons between different residential locations within HMYOI Wetherby 2022

- Responses of children on the enhanced wing (D wing) compared with those from the rest of the establishment.

Comparisons between self-reported sub-populations of children within HMYOI Wetherby 2022

These analyses are carried out on summary data from selected survey questions only.

- Responses of children aged 18 or over compared with responses of children under 18.
- Responses of children from all other ethnic groups combined are compared with those of white children.
- Responses of Muslim children compared with those of non-Muslim children.
- Responses of children who reported that they had a disability compared to those who did not.
- Responses of children who reported that they had been in local authority care compared with those who did not.

Responses from the Keppel unit 2022 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions.

- Survey responses from Keppel unit in 2022 compared with survey responses from the most recent surveys of all other YOI Establishments.
- Survey responses from Keppel unit in 2022 compared with survey responses from all other establishments holding children. The comparators surveys were carried out in one STCs and five YOIs inspected since May 2021
- Survey responses from Keppel unit in 2022 compared with survey responses from Keppel unit in 2021.
- Responses of children on the Keppel unit in 2022 compared with responses of young people surveyed in HMYOI Wetherby in 2022.

Comparisons between self-reported sub-populations of children within Keppel unit 2022

These analyses are carried out on summary data from selected survey questions only.

- Responses of children who reported that they had been in local authority care compared with those who did not.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Background information

Q1.1 What wing or houseblock are you currently living on?

Benbow	13 (13%)
Drake.....	32 (31%)
Exmouth	25 (24%)
Frobisher	26 (25%)
Napier.....	3 (3%)
Segregation unit	5 (5%)

Q1.2 How old are you?

12	13	14	15	16	17	18 or over
0 (0%)	0 (0%)	0 (0%)	5 (5%)	25 (24%)	55 (53%)	18 (17%)

Q1.3 What is your gender?

Male	99 (99%)
Female	1 (1%)

Q1.4 What is your ethnic group?

White - English/ Welsh/ Scottish/ Northern Irish/ British	54 (53%)
White - Irish	1 (1%)
White - Gypsy or Irish Traveller	4 (4%)
White - any other White background	1 (1%)
Mixed - White and Black Caribbean	8 (8%)
Mixed - White and Black African.....	1 (1%)
Mixed - White and Asian.....	2 (2%)
Mixed - any other Mixed ethnic background.....	6 (6%)
Asian/ Asian British - Indian.....	2 (2%)
Asian/ Asian British - Pakistani.....	3 (3%)
Asian/ Asian British - Bangladeshi.....	0 (0%)
Asian/ Asian British - Chinese	0 (0%)
Asian - any other Asian background.....	0 (0%)
Black/ Black British - Caribbean	6 (6%)
Black/ Black British - African	9 (9%)
Black - any other Black/ African/ Caribbean background	2 (2%)
Arab.....	1 (1%)
Any other ethnic group	2 (2%)

Q1.5 Do you have any children?

Yes	9 (9%)
No.....	90 (91%)

Q1.6 Are you from a traveller community (e.g. Gypsy, Roma, Irish Traveller)?

Yes	6 (6%)
No.....	96 (94%)

Q1.7 Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker)?

Yes	66 (65%)
No.....	35 (35%)

Arrival and induction

Q2.1 When you were searched in reception/admissions, was this done in a respectful way?

Yes	71 (69%)
No.....	8 (8%)
Don't remember.....	21 (20%)
I wasn't searched.....	3 (3%)

Q2.2 Overall, how were you treated in reception/admissions?

Well	77 (75%)
Badly	9 (9%)
Don't remember.....	17 (17%)

Q2.3 When you first arrived here did staff help you with any problems or worries you had?

Yes	40 (40%)
No.....	15 (15%)
Don't remember.....	11 (11%)
I didn't have any problems or worries	35 (35%)

Q2.4 Did you feel safe on your first night here?

Yes	84 (82%)
No.....	9 (9%)
Don't remember.....	9 (9%)

Q2.5 In your first few days were you told everything you needed to know about life here?

Yes	68 (67%)
No.....	34 (33%)

Living conditions

Q3.1 How comfortable is the temperature of your cell?

Too cold.....	9 (10%)
About right.....	54 (57%)
Too hot	31 (33%)

Q3.2 Can you shower every day?

Yes	96 (94%)
No.....	6 (6%)
Don't know.....	0 (0%)

Q3.3 Do you normally have enough clean, suitable clothes for the week?

Yes	86 (83%)
No.....	17 (17%)
Don't know.....	0 (0%)

Q3.4 Do you have clean sheets every week?

Yes	94 (92%)
No.....	7 (7%)
Don't know.....	1 (1%)

Q3.5	Can you get your stored property if you need it?	
	Yes	63 (63%)
	No.....	14 (14%)
	Don't know.....	23 (23%)
Q3.6	Is it normally quiet enough for you to relax or sleep at night?	
	Yes	42 (42%)
	No.....	56 (56%)
	Don't know.....	2 (2%)
Q3.7	Do you usually spend more than 2 hours out of your cell on weekdays?	
	Yes	74 (78%)
	No.....	19 (20%)
	Don't know.....	2 (2%)
Q3.8	Do you usually spend more than 2 hours out of your cell on Saturdays and Sundays?	
	Yes	26 (26%)
	No.....	70 (70%)
	Don't know.....	4 (4%)

Food and canteen

Q4.1	What is the food like here?	
	Very good.....	3 (3%)
	Quite good.....	43 (45%)
	Quite bad.....	32 (34%)
	Very bad	17 (18%)
Q4.2	Do you get enough to eat at mealtimes?	
	Always.....	7 (7%)
	Most of the time.....	32 (32%)
	Some of the time	37 (37%)
	Never.....	23 (23%)
Q4.3	Does the canteen sell the things that you need?	
	Yes	52 (55%)
	No.....	41 (43%)
	Don't know.....	2 (2%)

Health and well-being

Q5.1	How easy or difficult is it to see the following health staff?			
		Easy	Difficult	Don't know
	Doctor	56 (57%)	29 (29%)	14 (14%)
	Nurse	71 (72%)	17 (17%)	10 (10%)
	Dentist	24 (24%)	57 (58%)	17 (17%)
	Mental health workers	54 (57%)	16 (17%)	25 (26%)

Q5.2	Do you have any health problems (including mental health problems)?	
	Yes	42 (42%)
	No.....	59 (58%)
Q5.3	Have you been helped with your health problems since you've been here?	
	Yes	24 (26%)
	No.....	11 (12%)
	Don't have any health problems	59 (63%)
Q5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	
	Yes	30 (30%)
	No.....	70 (70%)
Q5.5	If you have a disability, are you getting the support you need?	
	Yes	15 (15%)
	No.....	13 (13%)
	Don't have a disability.....	70 (71%)
Q5.6	Did you have an alcohol problem when you came here?	
	Yes	6 (6%)
	No.....	96 (94%)
Q5.7	Did you have a drug problem when you came here?	
	Yes	40 (40%)
	No.....	60 (60%)
Q5.8	Have you been helped with your drug or alcohol problem since you've been here?	
	Yes	33 (33%)
	No.....	8 (8%)
	Did not have a drug or alcohol problem.....	60 (59%)
Q5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	
	Yes	76 (75%)
	No.....	26 (25%)
	Don't know.....	0 (0%)
Q5.10	How often do you go to the gym or play sports?	
	More than once a week	56 (59%)
	About once a week.....	16 (17%)
	Less than once a week.....	16 (17%)
	Never.....	7 (7%)

Complaints

Q6.1	Do you know how to make a complaint?	
	Yes	89 (87%)
	No.....	13 (13%)

Q6.2	If you have made any complaints here, please answer the questions below:	Yes	No	Not made a complaint
	Were your complaints usually dealt with fairly?	19 (19%)	33 (33%)	47 (47%)
	Were your complaints usually dealt with within 7 days?	17 (17%)	36 (36%)	47 (47%)

Q6.3	Have you ever felt too scared to make a complaint?	
	Yes	2 (2%)
	No.....	73 (73%)
	Never wanted to make a complaint	25 (25%)

Safety and security

Q7.1	Have you ever felt unsafe here?	
	Yes	21 (21%)
	No.....	81 (79%)

Q7.2	Do you feel unsafe now?	
	Yes	3 (3%)
	No.....	98 (97%)

Q7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	
	Yes	26 (26%)
	No.....	64 (65%)
	Don't know.....	9 (9%)

Q7.5	Have other young people here ever done any of the following to you?	
	Verbal abuse	40 (42%)
	Threats or intimidation.....	21 (22%)
	Physical assault.....	18 (19%)
	Sexual assault.....	0 (0%)
	Being forced to assault another young person	1 (1%)
	Theft of canteen or property	1 (1%)
	Other bullying or victimisation.....	3 (3%)
	Young people here have not done any of these things to me...	56 (58%)

Q7.6	If you were being bullied/victimised by other young people here, would you report it?	
	Yes	36 (39%)
	No.....	56 (61%)

Q7.7	Have staff here ever done any of the following to you?	
	Verbal abuse	23 (24%)
	Threats or intimidation.....	18 (19%)
	Physical assault.....	11 (12%)
	Sexual assault.....	0 (0%)
	Theft of canteen or property	5 (5%)
	Other bullying or victimisation.....	6 (6%)
	Staff here have not done any of these things to me	60 (63%)

Q7.8 If you were being bullied/victimised by staff here, would you report it?

Yes 54 (59%)
No..... 37 (41%)

Behaviour management

Q8.1 Do the rewards or incentives for good behaviour encourage you to behave well?

Yes 37 (37%)
No..... 56 (57%)
Don't know 6 (6%)

Q8.2 Do you think the system of rewards or incentives is fair?

Yes 29 (29%)
No..... 59 (60%)
Don't know..... 11 (11%)

Q8.3 Do staff usually let you know when your behaviour is good?

Yes 46 (48%)
No..... 49 (52%)

Q8.4 If you get in trouble, do staff usually explain what you have done wrong?

Yes 58 (60%)
No..... 25 (26%)
Not applicable (never been in trouble here)..... 13 (14%)

Q8.5 Have you been physically restrained (e.g. MMR) since you have been here?

Yes 65 (64%)
No..... 36 (36%)

Q8.6 If you have been restrained, did a member of staff come and talk to you about it afterwards?

Yes 52 (51%)
No..... 9 (9%)
Don't remember..... 4 (4%)
Not been restrained here..... 36 (36%)

Q8.7 Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment?

Yes 59 (59%)
No..... 41 (41%)

Staff

Q9.1 Do you feel cared for by most staff here?

Yes 42 (45%)
No..... 51 (55%)

Q9.2 Do most staff here treat you with respect?

Yes 68 (71%)
No..... 28 (29%)

Q9.3	If you had a problem, are there any staff here you could turn to for help?	
	Yes	63 (63%)
	No.....	37 (37%)
Q9.4	Can you speak to a Barnardo's advocate when you need to?	
	Yes	71 (71%)
	No.....	7 (7%)
	Don't know.....	22 (22%)

Faith

Q10.1	What is your religion?	
	No religion	30 (30%)
	Christian (including Church of England, Catholic, and other branches of Christianity).....	50 (50%)
	Buddhist	0 (0%)
	Hindu.....	0 (0%)
	Jewish	0 (0%)
	Muslim.....	16 (16%)
	Sikh	2 (2%)
	Other	2 (2%)
Q10.2	Are your religious beliefs respected here?	
	Yes	55 (56%)
	No.....	6 (6%)
	Don't know.....	7 (7%)
	Not applicable (no religion).....	30 (31%)
Q10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	
	Yes	63 (64%)
	No.....	2 (2%)
	Don't know.....	4 (4%)
	Not applicable (no religion).....	30 (30%)

Keeping in touch with family and friends

Q11.1	Has anyone here helped you to keep in touch with your family and friends?	
	Yes	64 (65%)
	No.....	34 (35%)
Q11.2	Are you able to use a phone every day (if you have credit)?	
	Yes	96 (96%)
	No.....	4 (4%)
Q11.3	How easy or difficult is it for your family and friends to get here?	
	Very easy	7 (7%)
	Quite easy	24 (24%)
	Quite difficult.....	36 (36%)
	Very difficult.....	29 (29%)
	Don't know.....	3 (3%)

Q11.4	How often do you have visits from family or friends?	
	More than once a week	0 (0%)
	About once a week	11 (11%)
	Less than once a week.....	54 (54%)
	Not applicable (haven't had any visits)	35 (35%)

Education and training

Q12.1	Are you doing any of the following activities at the moment?	
	Education	89 (88%)
	Training for a job (vocational training)	6 (6%)
	Paid work.....	10 (10%)
	Interventions (e.g. offending behaviour programmes)	19 (19%)
	None of these	10 (10%)

Q12.2	Do staff encourage you to attend education, training or work?	
	Yes	62 (64%)
	No.....	35 (36%)

Q12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	
	Yes	50 (52%)
	No.....	47 (48%)

Preparing to move on

Q13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	
	Yes	56 (57%)
	No.....	28 (28%)
	Don't know.....	15 (15%)

Q13.2	Do you understand what you need to do to achieve your objectives or targets?	
	Yes	50 (53%)
	No.....	2 (2%)
	Don't know what my objectives or targets are	43 (45%)

Q13.3	Are staff here supporting you to achieve your objectives or targets?	
	Yes	30 (32%)
	No.....	21 (22%)
	Don't know what my objectives or targets are	43 (46%)

Q13.4	Is anybody here helping you to prepare for when you leave?	
	Yes	29 (31%)
	No.....	64 (69%)

Q13.5	Have you had a say in what will happen to you when you leave here?	
	Yes	45 (47%)
	No.....	51 (53%)

Final questions about this YOI

Q14.1 Do you think your experiences here have made you more or less likely to offend in the future?

More likely to offend	9 (9%)
Less likely to offend	56 (58%)
Made no difference.....	32 (33%)

Background information

- Q1.1 What wing, unit or houseblock do you live on?**
Keppel unit 25 (100%)
- Q1.2 How old are you?**
- | 12 | 13 | 14 | 15 | 16 | 17 | 18 or over |
|--------|--------|--------|--------|---------|----------|------------|
| 0 (0%) | 0 (0%) | 0 (0%) | 0 (0%) | 5 (21%) | 13 (54%) | 6 (25%) |
- Q1.3 What is your gender?**
Male 18 (78%)
Female 5 (22%)
- Q1.4 What is your ethnic group?**
- | | |
|---|----------|
| White - English/ Welsh/ Scottish/ Northern Irish/ British | 16 (64%) |
| White - Irish | 0 (0%) |
| White - Gypsy or Irish Traveller | 2 (8%) |
| White - any other White background | 1 (4%) |
| Mixed - White and Black Caribbean | 1 (4%) |
| Mixed - White and Black African | 0 (0%) |
| Mixed - White and Asian | 0 (0%) |
| Mixed - any other Mixed ethnic background | 1 (4%) |
| Asian/ Asian British - Indian | 0 (0%) |
| Asian/ Asian British - Pakistani | 1 (4%) |
| Asian/ Asian British - Bangladeshi | 0 (0%) |
| Asian/ Asian British - Chinese | 0 (0%) |
| Asian - any other Asian background | 0 (0%) |
| Black/ Black British - Caribbean | 1 (4%) |
| Black/ Black British - African | 1 (4%) |
| Black - any other Black/ African/ Caribbean background | 0 (0%) |
| Arab | 0 (0%) |
| Any other ethnic group | 1 (4%) |
- Q1.5 Do you have any children?**
Yes 3 (12%)
No 22 (88%)
- Q1.6 Are you from a traveller community (e.g. Gypsy, Roma, Irish Traveller)?**
Yes 6 (24%)
No 19 (76%)
- Q1.7 Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker)?**
Yes 15 (60%)
No 10 (40%)

Arrival and induction

- Q2.1 When you were searched in reception/admissions, was this done in a respectful way?**
- | | |
|-------------------|----------|
| Yes | 15 (60%) |
| No | 1 (4%) |
| Don't remember | 6 (24%) |
| I wasn't searched | 3 (12%) |

Q2.2	Overall, how were you treated in reception/admissions?	
	Well	18 (72%)
	Badly	2 (8%)
	Don't remember	5 (20%)
Q2.3	When you first arrived here did staff help you with any problems or worries you had?	
	Yes	12 (48%)
	No.....	4 (16%)
	Don't remember.....	5 (20%)
	I didn't have any problems or worries	4 (16%)
Q2.4	Did you feel safe on your first night here?	
	Yes	16 (64%)
	No.....	5 (20%)
	Don't remember.....	4 (16%)
Q2.5	In your first few days were you told everything you needed to know about life here?	
	Yes	14 (58%)
	No.....	10 (42%)

Living conditions

Q3.1	How comfortable is the temperature of your cell?	
	Too cold.....	0 (0%)
	About right.....	5 (21%)
	Too hot.....	19 (79%)
Q3.2	Can you shower every day?	
	Yes	25 (100%)
	No.....	0 (0%)
	Don't know.....	0 (0%)
Q3.3	Do you normally have enough clean, suitable clothes for the week?	
	Yes	17 (68%)
	No.....	8 (32%)
	Don't know.....	0 (0%)
Q3.4	Do you have clean sheets every week?	
	Yes	23 (92%)
	No.....	1 (4%)
	Don't know.....	1 (4%)
Q3.5	Can you get your stored property if you need it?	
	Yes	19 (79%)
	No.....	2 (8%)
	Don't know.....	3 (13%)
Q3.6	Is it normally quiet enough for you to relax or sleep at night?	
	Yes	11 (46%)
	No.....	11 (46%)
	Don't know.....	2 (8%)

Q3.7	Do you usually spend more than 2 hours out of your cell on weekdays?	
	Yes	16 (70%)
	No.....	5 (22%)
	Don't know.....	2 (9%)
Q3.8	Do you usually spend more than 2 hours out of your cell on Saturdays and Sundays?	
	Yes	3 (13%)
	No.....	18 (78%)
	Don't know.....	2 (9%)

Food and canteen

Q4.1	What is the food like here?	
	Very good	0 (0%)
	Quite good.....	14 (61%)
	Quite bad.....	6 (26%)
	Very bad.....	3 (13%)
Q4.2	Do you get enough to eat at mealtimes?	
	Always	5 (22%)
	Most of the time	7 (30%)
	Some of the time	6 (26%)
	Never.....	5 (22%)
Q4.3	Does the canteen sell the things that you need?	
	Yes	14 (64%)
	No.....	6 (27%)
	Don't know.....	2 (9%)

Health and well-being

Q5.1	How easy or difficult is it to see the following health staff?			
		Easy	Difficult	Don't know
	Doctor	13 (57%)	6 (26%)	4 (17%)
	Nurse	17 (74%)	4 (17%)	2 (9%)
	Dentist	2 (9%)	16 (70%)	5 (22%)
	Mental health workers	17 (74%)	3 (13%)	3 (13%)
Q5.2	Do you have any health problems (including mental health problems)?			
	Yes			16 (67%)
	No.....			8 (33%)
Q5.3	Have you been helped with your health problems since you've been here?			
	Yes			10 (45%)
	No.....			4 (18%)
	Don't have any health problems			8 (36%)
Q5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.			
	Yes			9 (38%)
	No.....			15 (63%)

Q5.5	If you have a disability, are you getting the support you need?	
	Yes	6 (25%)
	No.....	3 (13%)
	Don't have a disability.....	15 (63%)
Q5.6	Did you have an alcohol problem when you came here?	
	Yes	4 (16%)
	No.....	21 (84%)
Q5.7	Did you have a drug problem when you came here?	
	Yes	10 (40%)
	No.....	15 (60%)
Q5.8	Have you been helped with your drug or alcohol problem since you've been here?	
	Yes	6 (25%)
	No.....	3 (13%)
	Did not have a drug or alcohol problem.....	15 (63%)
Q5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	
	Yes	18 (72%)
	No.....	4 (16%)
	Don't know.....	3 (12%)
Q5.10	How often do you go to the gym or play sports?	
	More than once a week	17 (68%)
	About once a week.....	4 (16%)
	Less than once a week.....	2 (8%)
	Never.....	2 (8%)

Complaints

Q6.1	Do you know how to make a complaint?	
	Yes	22 (88%)
	No.....	3 (12%)
Q6.2	If you have made any complaints here, please answer the questions below:	
		Yes No Not made a complaint
	Were your complaints usually dealt with fairly?	5 (20%) 11 (44%) 9 (36%)
	Were your complaints usually dealt with within 7 days?	5 (21%) 10 (42%) 9 (38%)
Q6.3	Have you ever felt too scared to make a complaint?	
	Yes	3 (12%)
	No.....	17 (68%)
	Never wanted to make a complaint	5 (20%)

Safety and security

Q7.1	Have you ever felt unsafe here?	
	Yes	12 (48%)
	No.....	13 (52%)
Q7.2	Do you feel unsafe now?	
	Yes	0 (0%)
	No.....	24 (100%)
Q7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	
	Yes	7 (28%)
	No.....	14 (56%)
	Don't know.....	4 (16%)
Q7.5	Have other young people here ever done any of the following to you?	
	Verbal abuse	15 (63%)
	Threats or intimidation	11 (46%)
	Physical assault.....	9 (38%)
	Sexual assault.....	0 (0%)
	Being forced to assault another young person	3 (13%)
	Theft of canteen or property	1 (4%)
	Other bullying or victimisation.....	7 (29%)
	Young people here have not done any of these things to me...	7 (29%)
Q7.6	If you were being bullied/victimised by other young people here, would you report it?	
	Yes	13 (54%)
	No.....	11 (46%)
Q7.7	Have staff here ever done any of the following to you?	
	Verbal abuse	5 (22%)
	Threats or intimidation	2 (9%)
	Physical assault.....	4 (17%)
	Sexual assault.....	0 (0%)
	Theft of canteen or property	1 (4%)
	Other bullying or victimisation.....	1 (4%)
	Staff here have not done any of these things to me	15 (65%)
Q7.8	If you were being bullied/victimised by staff here, would you report it?	
	Yes	19 (76%)
	No.....	6 (24%)

Behaviour management

Q8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	
	Yes	12 (48%)
	No.....	10 (40%)
	Don't know	3 (12%)

Q8.2	Do you think the system of rewards or incentives is fair?	
	Yes	7 (28%)
	No.....	17 (68%)
	Don't know.....	1 (4%)
Q8.3	Do staff usually let you know when your behaviour is good?	
	Yes	13 (52%)
	No.....	12 (48%)
Q8.4	If you get in trouble, do staff usually explain what you have done wrong?	
	Yes	13 (52%)
	No.....	9 (36%)
	Not applicable (never been in trouble here).....	3 (12%)
Q8.5	Have you been physically restrained (e.g. MPR) since you have been here?	
	Yes	15 (60%)
	No.....	10 (40%)
Q8.6	If you have been restrained, did a member of staff come and talk to you about it afterwards?	
	Yes	7 (28%)
	No.....	3 (12%)
	Don't remember.....	5 (20%)
	Not been restrained here.....	10 (40%)
Q8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people <u>as a punishment</u>?	
	Yes	10 (40%)
	No.....	15 (60%)

Staff

Q9.1	Do you feel cared for by most staff here?	
	Yes	17 (68%)
	No.....	8 (32%)
Q9.2	Do most staff here treat you with respect?	
	Yes	23 (92%)
	No.....	2 (8%)
Q9.3	If you had a problem, are there any staff here you could turn to for help?	
	Yes	23 (92%)
	No.....	2 (8%)
Q9.4	Can you speak to a Barnardo's advocate when you need to?	
	Yes	17 (68%)
	No.....	2 (8%)
	Don't know.....	6 (24%)

Faith

Q10.1	What is your religion?	
	No religion	10 (43%)
	Christian (including Church of England, Catholic, and other branches of Christianity).....	10 (43%)
	Buddhist	0 (0%)
	Hindu	0 (0%)
	Jewish	1 (4%)
	Muslim	2 (9%)
	Sikh	0 (0%)
	Other	0 (0%)
Q10.2	Are your religious beliefs respected here?	
	Yes	11 (48%)
	No.....	0 (0%)
	Don't know.....	2 (9%)
	Not applicable (no religion).....	10 (43%)
Q10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	
	Yes	11 (48%)
	No.....	0 (0%)
	Don't know.....	2 (9%)
	Not applicable (no religion).....	10 (43%)

Keeping in touch with family and friends

Q11.1	Has anyone here helped you to keep in touch with your family and friends?	
	Yes	20 (91%)
	No.....	2 (9%)
Q11.2	Are you able to use a phone every day (if you have credit)?	
	Yes	19 (83%)
	No.....	4 (17%)
Q11.3	How easy or difficult is it for your family and friends to get here?	
	Very easy	0 (0%)
	Quite easy	5 (22%)
	Quite difficult.....	4 (17%)
	Very difficult.....	11 (48%)
	Don't know.....	3 (13%)
Q11.4	How often do you have visits from family or friends?	
	More than once a week	0 (0%)
	About once a week.....	3 (13%)
	Less than once a week.....	10 (43%)
	Not applicable (haven't had any visits)	10 (43%)

Education and training

- Q12.1 Are you doing any of the following activities at the moment?**
- | | |
|--|----------|
| Education | 20 (87%) |
| Training for a job (vocational training) | 1 (4%) |
| Paid work..... | 2 (9%) |
| Interventions (e.g. offending behaviour programmes)..... | 9 (39%) |
| None of these | 3 (13%) |
- Q12.2 Do staff encourage you to attend education, training or work?**
- | | |
|-----------|----------|
| Yes | 19 (86%) |
| No..... | 3 (14%) |
- Q12.3 Have you learned anything here that will help you when you are released (e.g. education or skills)?**
- | | |
|-----------|----------|
| Yes | 13 (59%) |
| No..... | 9 (41%) |

Preparing to move on

- Q13.1 Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?**
- | | |
|-----------------|----------|
| Yes | 13 (52%) |
| No..... | 9 (36%) |
| Don't know..... | 3 (12%) |
- Q13.2 Do you understand what you need to do to achieve your objectives or targets?**
- | | |
|--|----------|
| Yes | 12 (50%) |
| No..... | 0 (0%) |
| Don't know what my objectives or targets are | 12 (50%) |
- Q13.3 Are staff here supporting you to achieve your objectives or targets?**
- | | |
|--|----------|
| Yes | 8 (35%) |
| No..... | 3 (13%) |
| Don't know what my objectives or targets are | 12 (52%) |
- Q13.4 Is anybody here helping you to prepare for when you leave?**
- | | |
|-----------|----------|
| Yes | 13 (57%) |
| No..... | 10 (43%) |
- Q13.5 Have you had a say in what will happen to you when you leave here?**
- | | |
|-----------|----------|
| Yes | 8 (35%) |
| No..... | 15 (65%) |

Final questions about this YOI

- Q14.1 Do you think your experiences here have made you more or less likely to offend in the future?**
- | | |
|-----------------------------|----------|
| More likely to offend | 3 (12%) |
| Less likely to offend..... | 14 (56%) |
| Made no difference..... | 8 (32%) |