



Child survey methodology,  
results and analyses

**HMYOI Feltham A**

February 2022

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## **Child survey methodology**

A confidential survey of children is carried out at the start of every inspection. A self-completion questionnaire is offered to every child resident in the establishment on the day of the survey. The questionnaire consists of structured questions covering the child's 'journey' from admission to release together with demographic and background questions which enables comparison of responses from different sub-groups (numbers permitting). There are also a few open questions which provide opportunities for children to express in their own words what they find most positive and negative about the centre.

The survey results are used in inspections, where they are triangulated with inspectors' observations, discussions with children and staff and documentation held in the establishment. More detail can be found in the inspection report.

The current questionnaire has been in use since October 2018 and is being used to support inspections of both STCs and YOIs holding children. The questionnaire was developed in consultation with HMIP and Ofsted inspectors. Draft questions were tested with children in both types of establishment and their input and feedback was invaluable in improving the relevance and accessibility of questions.

### **Distributing and collecting questionnaires**

HMI Prisons researchers distributed and collected the questionnaires in person. So that children could give their informed consent to participate, the purpose of the survey and the inspection was explained.

Children were made aware that participation in the survey was voluntary. We also explained that while they did not need to put their name on the questionnaire, individual respondents could be identified via a numbering system which is only accessible to the inspection team. This was so that any child protection and safeguarding concerns could be followed up (see section below for further information).

Children who agreed to participate in the survey were provided with a sealable envelope for their completed questionnaire and told when researchers would return to collect it.

### **Child protection and safeguarding**

All completed questionnaires were checked by researchers for potential child protection and safeguarding issues on the day of the survey. Any concerns were followed up by inspectors and passed on to establishment staff if necessary.

### **Survey responses**

At the time of the survey on 21 February 2022 the population at HMYOI Feltham was 75. Using the approach described above, questionnaires were distributed to 61 children. Questionnaires were not distributed to three children

who were in court on the day of the survey, four children who had tested positive for COVID-19 and seven children who were in isolation due to being close contact of the virus who we could not facilitate interviews with. We received a total of 56 returned questionnaires, a response rate of 92%. One young person declined to participate in the survey and four questionnaires were not returned.

The full inspection report is available on our website at:  
<https://www.justiceinspectorates.gov.uk/hmiprisons/inspections/>

## Child survey results and analyses

Over the following pages we present the full survey results followed by numerous comparative analyses for HMYOI Feltham. For the comparator analyses, where relevant, each question was reformulated using the Chi-square test (or Fisher's exact test if there are fewer than five expected counts in a cell) into a binary 'yes/no' format and affirmative responses compared. Missing responses have been excluded from all analyses and for some questions, responses from a sub-group of the sample are reported (as indicated in the data).

### Responses from HMYOI Feltham 2022 compared with those from other HMI Prisons surveys

These analyses are carried out on summary data from all survey questions.

- Survey responses from HMYOI Feltham in 2022 compared with survey responses from other YOIs inspected since August 2021.
- Survey responses from HMYOI Feltham in 2022 compared with survey responses from HMYOI Feltham in 2019.
- Survey responses from HMYOI Feltham in 2022 compared with scrutiny visit (SV) survey responses from HMYOI Feltham in February 2021.

### Comparisons between different residential locations within HMYOI Feltham 2021

- Responses of children on the enhanced unit (Dunlin) compared with those from the rest of the establishment.

### Comparisons between self-reported sub-populations of children within HMYOI Feltham 2021

These analyses are carried out on summary data from selected survey questions only.

- Responses of children in racial minority groups compared with those of white children.
- Responses of Muslim children compared with those of non-Muslim children.
- Responses of children who reported that they had a disability compared to those who did not.
- Responses of children who reported that they had been in local authority care compared with those who did not.
- Responses of children aged 18 compared to those aged 17 and under.

Please note that we only carry out within-prison comparator analysis where there is a minimum of 10 responses in each comparison group.

In the comparator analyses, statistically significant differences are indicated by shading. The probability threshold (i.e. p-value) is set at 0.01 which means that there is a 1% likelihood the statistically significant difference between the two

groups is due to chance. Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there are no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

## Background information

### 1.1 What wing or houseblock are you currently living on?

Dunlin .....	14 (25%)
Eagle .....	13 (23%)
Heron.....	13 (23%)
Jay.....	8 (14%)
Curlew .....	4 (7%)
Falcon.....	1 (2%)
Alpine .....	3 (5%)

### Q1.2 How old are you?

12	13	14	15	16	17	18 or over
0 (0%)	0 (0%)	0 (0%)	0 (0%)	12 (21%)	34 (61%)	10 (18%)

### Q1.3 What is your gender?

Male .....	56 (100%)
Female .....	0 (0%)

### Q1.4 What is your ethnic group?

White - English/ Welsh/ Scottish/ Northern Irish/ British .....	11 (20%)
White - Irish .....	0 (0%)
White - Gypsy or Irish Traveller .....	0 (0%)
White - any other White background .....	2 (4%)
Mixed - White and Black Caribbean .....	3 (5%)
Mixed - White and Black African.....	2 (4%)
Mixed - White and Asian.....	3 (5%)
Mixed - any other Mixed ethnic background.....	2 (4%)
Asian/ Asian British - Indian.....	0 (0%)
Asian/ Asian British - Pakistani.....	3 (5%)
Asian/ Asian British - Bangladeshi.....	0 (0%)
Asian/ Asian British - Chinese .....	0 (0%)
Asian - any other Asian background.....	1 (2%)
Black/ Black British - Caribbean .....	14 (25%)
Black/ Black British - African .....	7 (13%)
Black - any other Black/ African/ Caribbean background .....	4 (7%)
Arab.....	0 (0%)
Any other ethnic group .....	4 (7%)

### Q1.5 Do you have any children?

Yes .....	1 (2%)
No.....	52 (98%)

### Q1.6 Are you from a traveller community (e.g. Gypsy, Roma, Irish Traveller)?

Yes .....	0 (0%)
No.....	54 (100%)

### Q1.7 Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker)?

Yes .....	29 (53%)
No.....	26 (47%)

## Arrival and induction

- Q2.1 When you were searched in reception/admissions, was this done in a respectful way?**
- |                        |          |
|------------------------|----------|
| Yes .....              | 44 (79%) |
| No.....                | 2 (4%)   |
| Don't remember.....    | 10 (18%) |
| I wasn't searched..... | 0 (0%)   |
- Q2.2 Overall, how were you treated in reception/admissions?**
- |                     |          |
|---------------------|----------|
| Well .....          | 44 (79%) |
| Badly .....         | 3 (5%)   |
| Don't remember..... | 9 (16%)  |
- Q2.3 When you first arrived here did staff help you with any problems or worries you had?**
- |   |          |
|---|----------|
| Yes .....                                   | 17 (30%) |
| No.....                                     | 14 (25%) |
| Don't remember.....                         | 2 (4%)   |
| I didn't have any problems or worries ..... | 23 (41%) |
- Q2.4 Did you feel safe on your first night here?**
- |                     |          |
|---------------------|----------|
| Yes .....           | 44 (79%) |
| No.....             | 5 (9%)   |
| Don't remember..... | 7 (13%)  |
- Q2.5 In your first few days were you told everything you needed to know about life here?**
- |           |          |
|-----------|----------|
| Yes ..... | 33 (59%) |
| No.....   | 23 (41%) |

## Living conditions

- Q3.1 How comfortable is the temperature of your cell?**
- |                  |          |
|------------------|----------|
| Too cold.....    | 12 (22%) |
| About right..... | 37 (67%) |
| Too hot.....     | 6 (11%)  |
- Q3.2 Can you shower every day?**
- |                 |          |
|-----------------|----------|
| Yes .....       | 36 (64%) |
| No.....         | 20 (36%) |
| Don't know..... | 0 (0%)   |
- Q3.3 Do you normally have enough clean, suitable clothes for the week?**
- |                 |          |
|-----------------|----------|
| Yes .....       | 41 (73%) |
| No.....         | 13 (23%) |
| Don't know..... | 2 (4%)   |
- Q3.4 Do you have clean sheets every week?**
- |                 |          |
|-----------------|----------|
| Yes .....       | 48 (86%) |
| No.....         | 6 (11%)  |
| Don't know..... | 2 (4%)   |



<b>Q3.5</b>	<b>Can you get your stored property if you need it?</b>	
	Yes .....	26 (46%)
	No.....	12 (21%)
	Don't know.....	18 (32%)
<b>Q3.6</b>	<b>Is it normally quiet enough for you to relax or sleep at night?</b>	
	Yes .....	29 (52%)
	No.....	24 (43%)
	Don't know.....	3 (5%)
<b>Q3.7</b>	<b>Do you usually spend more than 2 hours out of your cell on weekdays?</b>	
	Yes .....	44 (80%)
	No.....	9 (16%)
	Don't know.....	2 (4%)
<b>Q3.8</b>	<b>Do you usually spend more than 2 hours out of your cell on Saturdays and Sundays?</b>	
	Yes .....	18 (32%)
	No.....	35 (63%)
	Don't know.....	3 (5%)

### Food and canteen

<b>Q4.1</b>	<b>What is the food like here?</b>	
	Very good.....	1 (2%)
	Quite good.....	22 (40%)
	Quite bad.....	25 (45%)
	Very bad.....	7 (13%)
<b>Q4.2</b>	<b>Do you get enough to eat at mealtimes?</b>	
	Always.....	11 (20%)
	Most of the time.....	13 (23%)
	Some of the time .....	29 (52%)
	Never.....	3 (5%)
<b>Q4.3</b>	<b>Does the canteen sell the things that you need?</b>	
	Yes .....	32 (60%)
	No.....	19 (36%)
	Don't know.....	2 (4%)

### Health and well-being

<b>Q5.1</b>	<b>How easy or difficult is it to see the following health staff?</b>			
		Easy	Difficult	Don't know
	Doctor	19 (35%)	23 (42%)	13 (24%)
	Nurse	31 (56%)	13 (24%)	11 (20%)
	Dentist	17 (31%)	27 (49%)	11 (20%)
	Mental health workers	32 (58%)	7 (13%)	16 (29%)
<b>Q5.2</b>	<b>Do you have any health problems (including mental health problems)?</b>			
	Yes .....	23 (43%)		
	No.....	31 (57%)		

<b>Q5.3</b>	<b>Have you been helped with your health problems since you've been here?</b>		
	Yes .....	19 (36%)	
	No.....	3 (6%)	
	Don't have any health problems .....	31 (58%)	
<b>Q5.4</b>	<b>Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.</b>		
	Yes .....	14 (25%)	
	No.....	41 (75%)	
<b>Q5.5</b>	<b>If you have a disability, are you getting the support you need?</b>		
	Yes .....	8 (15%)	
	No.....	5 (9%)	
	Don't have a disability.....	41 (76%)	
<b>Q5.6</b>	<b>Did you have an alcohol problem when you came here?</b>		
	Yes .....	1 (2%)	
	No.....	54 (98%)	
<b>Q5.7</b>	<b>Did you have a drug problem when you came here?</b>		
	Yes .....	10 (18%)	
	No.....	45 (82%)	
<b>Q5.8</b>	<b>Have you been helped with your drug or alcohol problem since you've been here?</b>		
	Yes .....	4 (7%)	
	No.....	6 (11%)	
	Did not have a drug or alcohol problem.....	45 (82%)	
<b>Q5.9</b>	<b>Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?</b>		
	Yes .....	40 (74%)	
	No.....	10 (19%)	
	Don't know.....	4 (7%)	
<b>Q5.10</b>	<b>How often do you go to the gym or play sports?</b>		
	More than once a week .....	37 (70%)	
	About once a week.....	12 (23%)	
	Less than once a week.....	4 (8%)	
	Never.....	0 (0%)	

## Complaints

<b>Q6.1</b>	<b>Do you know how to make a complaint?</b>			
	Yes .....	44 (80%)		
	No.....	11 (20%)		
<b>Q6.2</b>	<b>If you have made any complaints here, please answer the questions below:</b>			
		Yes	No	
			Not made a complaint	
	Were your complaints usually dealt with fairly?	4 (7%)	23 (43%)	27 (50%)
	Were your complaints usually dealt with within 7 days?	9 (16%)	19 (35%)	27 (49%)

<b>Q6.3</b>	<b>Have you ever felt too scared to make a complaint?</b>	
	Yes .....	5 (9%)
	No.....	35 (64%)
	Never wanted to make a complaint .....	15 (27%)

### Safety and security

<b>Q7.1</b>	<b>Have you ever felt unsafe here?</b>	
	Yes .....	18 (33%)
	No.....	37 (67%)

<b>Q7.2</b>	<b>Do you feel unsafe now?</b>	
	Yes .....	5 (9%)
	No.....	49 (91%)

<b>Q7.4</b>	<b>Is your emergency call bell or intercom normally answered within 5 minutes?</b>	
	Yes .....	26 (48%)
	No.....	19 (35%)
	Don't know.....	9 (17%)

<b>Q7.5</b>	<b>Have other young people here ever done any of the following to you? (Please tick all that apply)</b>	
	Verbal abuse .....	17 (34%)
	Threats or intimidation.....	10 (20%)
	Physical assault.....	10 (20%)
	Sexual assault.....	0 (0%)
	Being forced to assault another young person .....	1 (2%)
	Theft of canteen or property .....	0 (0%)
	Other bullying or victimisation.....	2 (4%)
	Young people here have not done any of these things to me...	31 (62%)

<b>Q7.6</b>	<b>If you were being bullied/victimised by other young people here, would you report it?</b>	
	Yes .....	20 (40%)
	No.....	30 (60%)

<b>Q7.7</b>	<b>Have staff here ever done any of the following to you? (Please tick all that apply)</b>	
	Verbal abuse .....	20 (40%)
	Threats or intimidation.....	15 (30%)
	Physical assault.....	10 (20%)
	Sexual assault.....	0 (0%)
	Theft of canteen or property .....	8 (16%)
	Other bullying or victimisation.....	4 (8%)
	Staff here have not done any of these things to me .....	26 (52%)

<b>Q7.8</b>	<b>If you were being bullied/victimised by staff here, would you report it?</b>	
	Yes .....	29 (58%)
	No.....	21 (42%)

### Behaviour management

<b>Q8.1</b>	<b>Do the rewards or incentives for good behaviour encourage you to behave well?</b>	
	Yes .....	22 (42%)
	No.....	28 (54%)
	Don't know .....	2 (4%)

<b>Q8.2</b>	<b>Do you think the system of rewards or incentives is fair?</b>	
	Yes .....	17 (32%)
	No.....	29 (55%)
	Don't know.....	7 (13%)
<b>Q8.3</b>	<b>Do staff usually let you know when your behaviour is good?</b>	
	Yes .....	27 (50%)
	No.....	27 (50%)
<b>Q8.4</b>	<b>If you get in trouble, do staff usually explain what you have done wrong?</b>	
	Yes .....	23 (43%)
	No.....	21 (40%)
	Not applicable (never been in trouble here).....	9 (17%)
<b>Q8.5</b>	<b>Have you been physically restrained (e.g. MMPR) since you have been here?</b>	
	Yes .....	28 (52%)
	No.....	26 (48%)
<b>Q8.6</b>	<b>If you have been restrained, did a member of staff come and talk to you about it afterwards?</b>	
	Yes .....	23 (43%)
	No.....	3 (6%)
	Don't remember.....	2 (4%)
	Not been restrained here.....	26 (48%)
<b>Q8.7</b>	<b>Since you have been here, have you ever been kept locked up and stopped from mixing with other young people <u>as a punishment</u>?</b>	
	Yes .....	23 (43%)
	No.....	30 (57%)

## Staff

<b>Q9.1</b>	<b>Do you feel cared for by most staff here?</b>	
	Yes .....	33 (62%)
	No.....	20 (38%)
<b>Q9.2</b>	<b>Do most staff here treat you with respect?</b>	
	Yes .....	39 (76%)
	No.....	12 (24%)
<b>Q9.3</b>	<b>If you had a problem, are there any staff here you could turn to for help?</b>	
	Yes .....	40 (77%)
	No.....	12 (23%)
<b>Q9.4</b>	<b>Can you speak to a Barnardo's advocate when you need to?</b>	
	Yes .....	42 (78%)
	No.....	3 (6%)
	Don't know.....	9 (17%)

## Faith

<b>Q10.1</b>	<b>What is your religion?</b>	
	No religion .....	10 (19%)
	Christian (including Church of England, Catholic, and other branches of Christianity).....	23 (43%)
	Buddhist .....	0 (0%)
	Hindu .....	0 (0%)
	Jewish .....	0 (0%)
	Muslim .....	20 (37%)
	Sikh .....	0 (0%)
	Other .....	1 (2%)
<b>Q10.2</b>	<b>Are your religious beliefs respected here?</b>	
	Yes .....	41 (76%)
	No.....	1 (2%)
	Don't know.....	2 (4%)
	Not applicable (no religion).....	10 (19%)
<b>Q10.3</b>	<b>Are you able to speak to a Chaplain of your faith in private, if you want to?</b>	
	Yes .....	39 (74%)
	No.....	0 (0%)
	Don't know.....	4 (8%)
	Not applicable (no religion).....	10 (19%)

## Keeping in touch with family and friends

<b>Q11.1</b>	<b>Has anyone here helped you to keep in touch with your family and friends?</b>	
	Yes .....	36 (67%)
	No.....	18 (33%)
<b>Q11.2</b>	<b>Are you able to use a phone every day (if you have credit)?</b>	
	Yes .....	53 (98%)
	No.....	1 (2%)
<b>Q11.3</b>	<b>How easy or difficult is it for your family and friends to get here?</b>	
	Very easy .....	4 (8%)
	Quite easy .....	18 (34%)
	Quite difficult.....	22 (42%)
	Very difficult.....	6 (11%)
	Don't know.....	3 (6%)
<b>Q11.4</b>	<b>How often do you have visits from family or friends?</b>	
	More than once a week .....	1 (2%)
	About once a week.....	1 (2%)
	Less than once a week.....	29 (55%)
	Not applicable (haven't had any visits) .....	22 (42%)

## Education and training

**Q12.1 Are you doing any of the following activities at the moment? (Please tick all that apply)**

Education .....	46 (85%)
Training for a job (vocational training) .....	4 (7%)
Paid work.....	0 (0%)
Interventions (e.g. offending behaviour programmes).....	9 (17%)
None of these .....	7 (13%)

**Q12.2 Do staff encourage you to attend education, training or work?**

Yes .....	34 (64%)
No.....	19 (36%)

**Q12.3 Have you learned anything here that will help you when you are released (e.g. education or skills)?**

Yes .....	25 (48%)
No.....	27 (52%)

## Preparing to move on

**Q13.1 Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?**

Yes .....	31 (57%)
No.....	14 (26%)
Don't know.....	9 (17%)

**Q13.2 Do you understand what you need to do to achieve your objectives or targets?**

Yes .....	28 (54%)
No.....	1 (2%)
Don't know what my objectives or targets are .....	23 (44%)

**Q13.3 Are staff here supporting you to achieve your objectives or targets?**

Yes .....	18 (35%)
No.....	11 (21%)
Don't know what my objectives or targets are .....	23 (44%)

**Q13.4 Is anybody here helping you to prepare for when you leave?**

Yes .....	20 (39%)
No.....	31 (61%)

**Q13.5 Have you had a say in what will happen to you when you leave here?**

Yes .....	21 (40%)
No.....	31 (60%)

## Final questions about this YOI

**Q14.1 Do you think your experiences here have made you more or less likely to offend in the future?**

More likely to offend .....	1 (2%)
Less likely to offend.....	33 (61%)
Made no difference.....	20 (37%)