

- Detainees understand why they are being detained and are informed about the progress of their case. (21)
- Casework is progressed promptly and reviewed effectively to reduce the potential harmful impact of ongoing detention. (22)
- Detainees have effective access to independent legal representation. (23)
- Detainees are easily able to make applications for release. (24)
- Safe outcomes for detainees are supported by effective leadership and management. (25)

Respect

- Detainees are treated with humanity and with respect for their human dignity at all times. Relationships between detainees and staff are positive and courteous. (26)
- Detainees live in a clean, decent environment which is in a good state of repair and is fit for purpose. (28)
- Detainees are able to take an active role in influencing decisions about services, routines and facilities in the centre and in managing their own day-to-day lives. (32)
- Staff and detainees are encouraged to resolve requests informally. When this is not possible detainees understand how to apply for available services, and are able to do so easily. (33)
- Detainees have confidence in complaints procedures, which are effective, timely and well-understood. (34)
- Detainees have a palatable, varied and balanced diet which meets their individual needs. (36)
- Detainees can purchase a suitable range of goods at reasonable prices to meet their diverse needs. (38)
- Strong leadership ensures a coordinated approach to eliminating all forms of unlawful discrimination and promotes tolerance of difference. (39)
- By employing fair processes the centre ensures that no detainee or group is unfairly disadvantaged. (40)
- Detainees with protected characteristics and any other minority characteristics are treated equitably and according to their individual needs. (43)
- Detainees are able to practise their religion fully and in safety. (51)
- Detainees are fully supported by the multi-faith team, which contributes to their overall care, support and preparation for removal or release. (53)
- Patients are cared for by services that accurately assess and meet their health, social care and substance misuse needs and receive treatment from competent staff in an environment that promotes dignity and maintains privacy. (Adapted 54 and 55).
- Detainees' immediate health, substance misuse and social care needs are recognised on reception and responded to promptly and effectively. (57)
- Patients' individual ongoing health care needs are addressed through an appropriate range of care services. Continuity of care is maintained on transfer, release or removal. (58)
- Detainees with mental health problems are identified promptly and supported by community-equivalent services to optimise their mental well-being during their stay and on transfer, release or removal. (60)
- Patients receive community-equivalent, person-centred medicines optimisation and pharmacy services. (62)
- Detainees receive timely community-equivalent dental services, including oral health promotion. (63)
- Respectful outcomes for detainees are supported by effective leadership and management. (64)

Activities

- Detainees have regular and equitable access to facilities and activities that meet their needs. (65)
- Detainees benefit from learning and skills provision and a suitable range of paid work is available. (Adapted 66 and 67)
- Detainees have regular access to a suitable library and learning resources and fitness provision is safe and meets the needs of all detainees. (Adapted 68 and 69)
- Activities outcomes for detainees are supported by effective leadership and management. (70)

Preparation for removal and release

- Detainees' welfare needs are systematically assessed and addressed while they are in detention. (71)
- Detainees can maintain contact with the outside world through regular and easy access to visits. (72)
- Detainees can maintain good contact with their families. The impact of separation on both children and their parents is recognised and addressed. (73)
- Detainees are able to maintain contact with the outside world and plan for the future through regular access to a full range of communications media. (75)
- Detainees are given all necessary practical support ready for their release, transfer or removal. (76).
- Detainees who are to be removed or released are treated sensitively, humanely and safely. (77)
- Preparation for removal and release outcomes for detainees is supported by effective leadership and management. (78)

6. Visit methods

Inspectors will use the following methods:

- Data to enable triangulation.
- Observations while walking around centres.
- Speaking to detainees. This will be done while adhering to social distancing guidelines and in the following ways:
 - on units if detainees are unlocked
 - if they are locked in cells/rooms, inspectors will unlock doors where it is safe to do so and after staff have been consulted (the detainee will be advised to stand at the back of the room)
 - in work or education areas
 - at mealtimes when detainees are collecting their food
 - by phoning detainees
 - isolating detainees will normally only be spoken to by phone. If that is not possible and inspectors consider it important to speak to an isolating individual, this will be done only with HMI Prisons' own personal protective equipment (PPE) and normally by the HMI Prisons health inspector.
- Speaking to staff. This will also be done while walking around centres and while maintaining suitable distance.
- Detainee and staff surveys will also be undertaken.
- Review of detainees' Home Office case notes in individual cases of concern.

- Maintaining a direct link with IMBs. The IMBs are gathering considerable information from forms of remote monitoring, including a telephone line set up specifically for detainees. This information will continue to be shared with HMI Prisons as it has been during the SSVs. We will continue to provide the IMBs with our findings. We will also maintain contact with the Association of Visitors to Immigration Detainees (AVID).

7. Safeguarding and sanctions

HMI Prisons will continue to follow its existing safeguarding and sanctions protocols.^v

8. Health and safety

The detailed guidance established for SSVs has been updated in light of current knowledge and circumstances. Risks and mitigations are extensively documented in the current version of HMI Prisons' COVID-19 health and safety guidance, which is [available on our website](#).

9. Reporting

HMI Prisons will provide written briefings to centre managers and the Home Office in the same week as the visit. Within one month of the visit, HMI Prisons will publish an individual establishment report on the treatment of and conditions for detainees during the recovery from COVID-19. The report will include a commentary on the pace of progress towards the reinstatement of full regimes and services. Recommendations made in previous full inspection reports will not be followed up at SVs, but recommendations made at a previous SV will be.

HM Chief Inspector of Prisons (HMCIP) may also write to Ministers and senior officials to bring to their attention serious concerns that require immediate attention. HMCIP reserves the right to publish any such correspondence. The reports will be structured as follows:

- Introduction
- Fact page
- Where relevant, judgements on previous recommendations
- Key concerns and recommendations from this visit
- Notable positive practice
- Main findings under healthy establishment areas
- Photographs where useful

We will publish detainee and staff surveys alongside the report on the HMI Prisons website.

HMI Prisons may also collate the findings of individual visits to produce thematic reports on specific issues that affect the whole immigration estate.

10. Conclusion and implementation

HMI Prisons' developing approach to scrutiny during the COVID-19 pandemic will enable greater depth and breadth of scrutiny and more triangulation of evidence. The SVs will continue to provide credible, constructive and evidence-based commentary, which also tells the story of life in detention during recovery from the global COVID-19 crisis. The reports will be published quickly enough to influence decisions.

The SV approach will be initially piloted and implemented in prisons and introduced within the IRC estate thereafter. The methodology is intended to be sufficiently flexible to allow for more intensive scrutiny and longer visits as conditions improve. It will be subject to regular review to ensure that HMI Prisons' approach is responsive to changing circumstances. The viability of returning to full inspections is also under constant review. Full inspections of IRCs will be reinstated as soon as it is safe and practicable to do so. Following a health and safety assessment, full inspections of short-term holding facilities and overseas escorts have been reinstated.

Guidelines on Forced Return, 2005, available at:

https://www.coe.int/t/dg3/migration/archives/Source/MalagaRegConf/20_Guidelines_Forced_Return_en.pdf; United Nations High Commissioner for Refugees (UNHCR), *Detention Guidelines*

(*Guidelines on the Applicable Criteria and Standards relating to the Detention of Asylum-Seekers and Alternatives to Detention*), 2012, available at:

<https://www.unhcr.org/uk/publications/legal/505b10ee9/unhcr-detention-guidelines.html>; and CPT, *Factsheet: Immigration Detention*, CPT/Inf(2017)3, 2017, available at: <https://rm.coe.int/16806fbf12>.

- iv Numbers in brackets refer to the number of each expectation as it appears in the *Expectations for immigration detention: Criteria for assessing the conditions for and treatment of immigration detainees*.
- v These can be found at <https://www.justiceinspectorates.gov.uk/hmiprison/about-our-inspections/>.