



# Children in Custody 2018–19

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## Background information

**Q1.1** What wing, unit or houseblock do you live on? \_\_\_\_\_

**Q1.2** How old are you?

12	13	14	15	16	17	18 or over
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q1.3** What is your gender?

Male.....

Female.....

**Q1.4** What is your ethnic group?

White - English/ Welsh/ Scottish/ Northern Irish/ British .....

White - Irish.....

White - Gypsy or Irish Traveller.....

White - any other White background.....

Mixed - White and Black Caribbean.....

Mixed - White and Black African .....

Mixed - White and Asian .....

Mixed - any other Mixed ethnic background.....

Asian/ Asian British - Indian.....

Asian/ Asian British - Pakistani .....

Asian/ Asian British - Bangladeshi .....

Asian/ Asian British - Chinese.....

Asian - any other Asian background .....

Black/ Black British - Caribbean .....

Black/ Black British - African .....

Black - any other Black/ African/ Caribbean background.....

Arab.....

Any other ethnic group.....

*If other, please write in* \_\_\_\_\_

**Q1.5** Do you have any children?

Yes .....

No.....

**Q1.6 Are you from a traveller community (e.g. Gypsy, Roma, Irish Traveller)?**

Yes .....

No.....

**Q1.7 Have you ever been in local authority care (e.g. lived with foster parents or in a children's home, or had a social worker)?**

Yes .....

No.....

## Arrival and induction

**Q2.1 When you were searched in reception/admissions, was this done in a respectful way?**

Yes .....

No.....

Don't remember .....

I wasn't searched.....

**Q2.2 Overall, how were you treated in reception/admissions?**

Well.....

Badly .....

Don't remember .....

**Q2.3 When you first arrived here did staff help you with any problems or worries you had?**

Yes .....

No.....

Don't remember .....

I didn't have any problems or worries .....

**Q2.4 Did you feel safe on your first night here?**

Yes .....

No.....

Don't remember .....

- Q2.5 In your first few days were you told everything you needed to know about life here?**  
Yes .....   
No.....

## Living conditions

- Q3.1 How comfortable is the temperature of your room or cell?**  
Too cold .....   
About right.....   
Too hot.....
- Q3.2 Can you shower every day?**  
Yes .....   
No.....   
Don't know.....
- Q3.3 Do you normally have enough clean, suitable clothes for the week?**  
Yes .....   
No.....   
Don't know.....
- Q3.4 Do you have clean sheets every week?**  
Yes .....   
No.....   
Don't know.....
- Q3.5 Can you get your stored property if you need it?**  
Yes .....   
No.....   
Don't know.....
- Q3.6 Is it normally quiet enough for you to relax or sleep at night?**  
Yes .....   
No.....   
Don't know.....

**Q3.7 Do you usually spend more than 2 hours out of your cell or room on weekdays?**

- Yes .....   
No.....   
Don't know.....

**Q3.8 Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?**

- Yes .....   
No.....   
Don't know.....

## Food and canteen

**Q4.1 What is the food like here?**

- Very good.....   
Quite good .....   
Quite bad.....   
Very bad .....

**Q4.2 Do you get enough to eat at mealtimes?**

- Always .....   
Most of the time .....   
Some of the time .....   
Never .....

**Q4.3 Does the shop/canteen sell the things that you need?**

- Yes .....   
No.....   
Don't know.....

## Health and well-being

**Q5.1 How easy or difficult is it to see the following health staff?**

	Easy	Difficult	Don't know
Doctor	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nurse	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dentist	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mental health workers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q5.2 Do you have any health problems (including mental health problems)?**

- Yes .....
- No.....

**Q5.3 Have you been helped with your health problems since you've been here?**

- Yes .....
- No.....
- Don't have any health problems.....

**Q5.4 Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.**

- Yes .....
- No.....

**Q5.5 If you have a disability, are you getting the support you need?**

- Yes .....
- No.....
- Don't have a disability .....

**Q5.6 Did you have an alcohol problem when you came here?**

- Yes .....
- No.....

**Q5.7 Did you have a drug problem when you came here?**

- Yes .....
- No.....

**Q5.8 Have you been helped with your drug or alcohol problem since you've been here?**

- Yes .....
- No.....
- Did not have a drug or alcohol problem .....



**Q5.9 Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?**

- Yes .....
- No.....
- Don't know.....

**Q5.10 How often do you go to the gym or play sports?**

- More than once a week .....
- About once a week.....
- Less than once a week.....
- Never .....

## Complaints

**Q6.1 Do you know how to make a complaint?**

- Yes .....
- No.....

**Q6.2 If you have made any complaints here, please answer the questions below:**

	Yes	No	Not made a complaint
Were your complaints usually dealt with fairly?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were your complaints usually dealt with within 7 days?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q6.3 Have you ever felt too scared to make a complaint?**

- Yes .....
- No.....
- Never wanted to make a complaint.....

## Safety and security

**Q7.1 Have you ever felt unsafe here?**

- Yes .....
- No.....

**Q7.2 Do you feel unsafe now?**  
Yes .....   
No.....

**Q7.3 If you answered 'yes' to question 7.2, you can use the box below to tell us why you feel unsafe now. (Please be aware that somebody might come and talk to you about this).**

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**Q7.4 Is your emergency call bell or intercom normally answered within 5 minutes?**  
Yes .....   
No.....   
Don't know.....

**Q7.5 Have other young people here ever done any of the following to you?**  
(Please tick all that apply)

- Verbal abuse .....
- Threats or intimidation .....
- Physical assault.....
- Sexual assault .....
- Being forced to assault another young person .....
- Theft of canteen or property .....
- Other bullying or victimisation .....
- Young people here have not done any of these things to me.

**Q7.6 If you were being bullied/victimised by other young people here, would you report it?**  
Yes .....   
No.....

**Q7.7 Have staff here ever done any of the following to you?** (Please tick all that apply)

- Verbal abuse .....
- Threats or intimidation .....
- Physical assault.....
- Sexual assault .....
- Theft of canteen or property .....
- Other bullying or victimisation .....
- Staff here have not done any of these things to me.....

**Q7.8 If you were being bullied/victimised by staff here, would you report it?**

- Yes .....
- No.....

## Behaviour management

**Q8.1 Do the rewards or incentives for good behaviour encourage you to behave well?**

- Yes .....
- No.....
- Don't know .....

**Q8.2 Do you think the system of rewards or incentives is fair?**

- Yes .....
- No.....
- Don't know.....

**Q8.3 Do staff usually let you know when your behaviour is good?**

- Yes .....
- No.....

**Q8.4 If you get in trouble, do staff usually explain what you have done wrong?**

- Yes .....
- No.....
- Not applicable (never been in trouble here) .....

**Q8.5 Have you been physically restrained (e.g. MPR) since you have been here?**

- Yes .....   
No.....

**Q8.6 If you have been restrained, did a member of staff come and talk to you about it afterwards?**

- Yes .....   
No.....   
Don't remember .....   
Not been restrained here.....

**Q8.7 Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room.)**

- Yes .....   
No.....

## Staff

**Q9.1 Do you feel cared for by most staff here?**

- Yes .....   
No.....

**Q9.2 Do most staff here treat you with respect?**

- Yes .....   
No.....

**Q9.3 If you had a problem, are there any staff here you could turn to for help?**

- Yes .....   
No.....

**Q9.4 Can you speak to a Barnardo's advocate when you need to?**

- Yes .....   
No.....   
Don't know.....

## Faith

### Q10.1 What is your religion?

- No religion.....
- Christian (including Church of England, Catholic, and other  
branches of Christianity).....
- Buddhist.....
- Hindu.....
- Jewish.....
- Muslim.....
- Sikh.....
- Other.....

*If other, please write in* \_\_\_\_\_

### Q10.2 Are your religious beliefs respected here?

- Yes.....
- No.....
- Don't know.....
- Not applicable (no religion).....

### Q10.3 Are you able to speak to a Chaplain of your faith in private, if you want to?

- Yes.....
- No.....
- Don't know.....
- Not applicable (no religion).....

## Keeping in touch with family and friends

### Q11.1 Has anyone here helped you to keep in touch with your family and friends?

- Yes.....
- No.....

### Q11.2 Are you able to use a phone every day (if you have credit)?

- Yes.....
- No.....

**Q11.3 How easy or difficult is it for your family and friends to get here?**

- Very easy .....
- Quite easy .....
- Quite difficult .....
- Very difficult.....
- Don't know.....

**Q11.4 How often do you have visits from family or friends?**

- More than once a week .....
- About once a week .....
- Less than once a week.....
- Not applicable (haven't had any visits).....

**Education and training**

**Q12.1 Are you doing any of the following activities at the moment?** (Please tick all that apply)

- Education.....
- Training for a job (vocational training) .....
- Paid work.....
- Interventions (e.g. offending behaviour programmes) .....
- None of these .....

**Q12.2 Do staff encourage you to attend education, training or work?**

- Yes .....
- No.....

**Q12.3 Have you learned anything here that will help you when you are released (e.g. education or skills)?**

- Yes .....
- No.....

## Preparing to move on

**Q13.1 Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?**

Yes .....

No.....

Don't know.....

**Q13.2 Do you understand what you need to do to achieve your objectives or targets?**

Yes .....

No.....

Don't know what my objectives or targets are.....

**Q13.3 Are staff here supporting you to achieve your objectives or targets?**

Yes .....

No.....

Don't know what my objectives or targets are.....

**Q13.4 Is anybody here helping you to prepare for when you leave?**

Yes .....

No.....

**Q13.5 Have you had a say in what will happen to you when you leave here?**

Yes .....

No.....

## Final questions about this STC/YOI

**Q14.1 Do you think your experiences here have made you more or less likely to offend in the future?**

- More likely to offend .....
- Less likely to offend .....
- Made no difference .....

**Q14.2 What is the most positive thing for you at this STC/YOI?**

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**Q14.3 What would you most like to see changed here?**

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**Q14.4 Is there anything else you would like to tell inspectors about this STC/YOI?**

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**Thank you for answering our questions. Now please put this form in the envelope and seal it. A member of the inspection team will come and collect it from your room.**



**Appendix A: Young offender institution and secure  
training centre comparators**

## STC vs YOI 2018-2019

Survey responses from STCs are compared with those from other HMIP surveys at YOIs.

In this table summary statistics from all STCs are compared with all YOIs survey data:

- Summary statistics from surveys of all Secure Training Centres are compared with surveys from all Young Offender Institutions.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	All STCs	All YOIs
Number of completed questionnaires returned	114	603

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 15 years of age?		9%	1%
	Are you aged 18 or over?		5%	12%
1.4	Are you from a minority ethnic group?		56%	52%
1.5	Do you have any children?		8%	10%
1.6	Are you from a traveller community?		13%	8%
1.7	Have you ever been in local authority care?		53%	52%
5.2	Do you have any health problems (including mental health problems)?		38%	33%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		32%	25%
10.1	Are you Muslim?		18%	19%
ARRIVAL AND INDUCTION				
2.1	Were you searched in reception/admissions?		95%	96%
<i>For those who had been searched:</i>				
2.1	Was this search done in a respectful way?		67%	69%
2.2	Overall, were you treated well in reception/admission?		71%	70%
2.3	When you first arrived, did you have any problems or worries?		73%	71%
<i>For those who had any problems when they first arrived:</i>				
2.3	Did staff help you to deal with these problems or worries?		63%	47%
2.4	Did you feel safe on your first night here?		77%	71%
2.5	In your first few days, were you told everything you needed to know about life here?		72%	58%
LIVING CONDITIONS				
3.1	Is the temperature of your room or cell about right?		42%	43%
3.2	Can you shower everyday?		93%	57%
3.3	Do you normally have enough clean, suitable clothes for the week?		88%	67%
3.4	Do you have clean sheets every week?		77%	75%
3.5	Can you get your stored property if you need it?		67%	51%
3.6	Is it normally quiet enough for you to relax or sleep at night?		58%	47%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?		94%	71%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?		93%	27%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

A1STCs	A1Y01s
114	603

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	27%	33%
4.2	Do you get enough to eat at mealtimes always / most of the time?	33%	38%
4.3	Does the shop / canteen sell the things that you need?	31%	60%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	37%	39%
	- Nurse?	65%	59%
	- Dentist?	34%	24%
	- Mental health worker?	43%	45%
5.2	Do you have any health problems (including mental health problems)?	38%	33%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	59%	64%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	32%	25%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	58%	49%
5.6	Did you have an alcohol problem when you came here?	8%	7%
5.7	Did you have a drug problem when you came here?	18%	25%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	32%	55%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	48%	52%
5.10	Do you go to the gym or play sports once a week or more?	62%	45%
COMPLAINTS			
6.1	Do you know how to make a complaint?	92%	86%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	44%	34%
	Were your complaints usually dealt with within 7 days?	42%	30%
6.3	Have you ever felt too scared to make a complaint?	9%	15%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	24%	37%
7.2	Do you feel unsafe now?	10%	14%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	60%	25%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	44%	42%
	- Threats or intimidation?	38%	30%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

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Number of completed questionnaires returned

	All STCs	All YOIs
	114	603

	- Physical assault?	33%	26%
	- Sexual assault?	5%	2%
	- Being forced to assault another young person?	10%	6%
	- Theft of canteen or property?	13%	5%
	- Other bullying or victimisation?	7%	7%
	- Young people here have not done any of these things to me	49%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	44%	31%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	24%	35%
	- Threats or intimidation?	11%	22%
	- Physical assault?	8%	13%
	- Sexual assault?	4%	2%
	- Theft of canteen or property?	5%	11%
	- Other bullying / victimisation?	9%	8%
	- Staff here have not done any of these things to me	70%	56%
7.8	If you were being bullied / victimised by staff here, would you report it?	51%	56%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	27%	40%
8.2	Do you think the system of rewards or incentives is fair?	24%	35%
8.3	Do staff usually let you know when your behaviour is good?	64%	39%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	67%	60%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	66%	64%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	63%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	59%	58%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	65%	43%
9.2	Do most staff here treat you with respect?	88%	65%
9.3	If you had a problem, are there any staff here you could turn to for help?	86%	66%
9.4	Can you speak to a Barnardo's advocate when you need to?	70%	69%
<b>FAITH</b>			
10.1	Do you have a religion?	66%	69%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	79%	79%

Shading is used to indicate statistical significance\*, as follows:

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	Blue shading shows results that are significantly more negative than the comparator
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	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

All STCs	All YOIs
114	603

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	79%	72%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	83%	62%
11.2	Are you able to use a phone every day (if you have credit)?	92%	61%
11.3	Is it quite / very easy for your family and friends to get here?	40%	37%
11.4	Do you get visits from family or friends?	85%	79%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	55%	44%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	91%	82%
	- Training for a job (vocational training)?	13%	5%
	- Paid work?	6%	6%
	- Interventions (e.g. offending behaviour programmes)?	25%	15%
	- Not doing any of these activities	5%	16%
12.2	Do staff encourage you to attend education, training or work?	91%	63%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	63%	48%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	56%	65%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	94%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	83%	50%
13.4	Is anybody here helping you to prepare for when you leave?	55%	39%
13.5	Have you had a say in what will happen to you when you leave here?	49%	43%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	62%	55%

## All STCs and YOIs

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from black and minority ethnic groups are compared with those of white children
- Muslim children's responses are compared with those of non-Muslim children

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Black and minority ethnic	White	Muslim	Non-Muslim
374	333	128	537

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 15 years of age?	3%	0%	2%	2%
	Are you aged 18 or over?	10%	12%	12%	10%
1.4	Are you from a minority ethnic group?			94%	43%
1.5	Do you have any children?	6%	14%	4%	10%
1.6	Are you from a traveller community?	4%	14%	1%	10%
1.7	Have you ever been in local authority care?	45%	60%	46%	53%
5.2	Do you have any health problems (including mental health problems)?	25%	45%	28%	36%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	17%	37%	17%	28%
10.1	Are you Muslim?	35%	3%		
ARRIVAL AND INDUCTION					
2.1	Were you searched in reception/admissions?	97%	94%	98%	95%
<i>For those who had been searched:</i>					
2.1	Was this search done in a respectful way?	65%	72%	70%	68%
2.2	Overall, were you treated well in reception/admission?	69%	72%	70%	70%
2.3	When you first arrived, did you have any problems or worries?	72%	70%	66%	72%
<i>For those who had any problems when they first arrived:</i>					
2.3	Did staff help you to deal with these problems or worries?	42%	59%	35%	53%
2.4	Did you feel safe on your first night here?	71%	74%	69%	74%
2.5	In your first few days, were you told everything you needed to know about life here?	58%	64%	57%	62%
LIVING CONDITIONS					
3.1	Is the temperature of your room or cell about right?	40%	47%	35%	45%
3.2	Can you shower everyday?	62%	64%	64%	62%
3.3	Do you normally have enough clean, suitable clothes for the week?	71%	70%	72%	69%
3.4	Do you have clean sheets every week?	69%	82%	70%	77%
3.5	Can you get your stored property if you need it?	54%	54%	52%	54%
3.6	Is it normally quiet enough for you to relax or sleep at night?	48%	49%	52%	48%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	75%	75%	81%	73%

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Black and minority ethnic	White	Muslim	Non-Muslim

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	36%	39%	36%	36%
<b>FOOD AND CANTEEN</b>					
4.1	Is the food here very / quite good?	31%	33%	30%	33%
4.2	Do you get enough to eat at mealtimes always / most of the time?	35%	39%	36%	38%
4.3	Does the shop / canteen sell the things that you need?	47%	65%	44%	59%
<b>HEALTH AND WELL-BEING</b>					
5.1	Is it easy to see:				
	- Doctor?	33%	44%	33%	40%
	- Nurse?	56%	65%	56%	61%
	- Dentist?	23%	28%	20%	25%
	- Mental health worker?	42%	48%	42%	45%
5.2	Do you have any health problems (including mental health problems)?	25%	45%	28%	36%
<i>For those who have health problems:</i>					
5.3	Have you been helped with your health problems since you have been here?	61%	66%	67%	63%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	17%	37%	17%	28%
<i>For those who have a disability</i>					
5.5	Are you getting the support you need?	40%	56%	37%	51%
5.6	Did you have an alcohol problem when you came here?	3%	11%	2%	7%
5.7	Did you have a drug problem when you came here?	14%	35%	13%	26%
<i>For those who did have a drug or alcohol problem</i>					
5.8	Have you been helped with your drug or alcohol problem since you've been here?	40%	58%	44%	55%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	50%	54%	48%	53%
5.10	Do you go to the gym or play sports once a week or more?	43%	53%	42%	49%
<b>COMPLAINTS</b>					
6.1	Do you know how to make a complaint?	88%	85%	88%	87%
<i>For those who have made a complaint:</i>					
6.2	Were your complaints usually dealt with fairly?	28%	47%	35%	36%
	Were your complaints usually dealt with within 7 days?	22%	46%	24%	35%
6.3	Have you ever felt too scared to make a complaint?	14%	14%	10%	13%
<b>SAFETY AND SECURITY</b>					
7.1	Have you ever felt unsafe here?	31%	38%	27%	36%
7.2	Do you feel unsafe now?	12%	15%	6%	14%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	30%	31%	30%	31%
7.5	Have other young people here ever done any of the following to you?				
	- Verbal abuse?	37%	48%	33%	44%

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\* less than 1% probability that the difference is due to chance

**Number of completed questionnaires returned**

	Black and minority ethnic	White	Muslim	Non-Muslim
	374	333	128	537

	- Threats or intimidation?	24%	39%	23%	33%
	- Physical assault?	24%	30%	22%	26%
	- Sexual assault?	1%	3%	0%	2%
	- Being forced to assault another young person?	5%	9%	3%	7%
	- Theft of canteen or property?	4%	9%	1%	6%
	- Other bullying or victimisation?	5%	10%	0%	8%
	- Young people here have not done any of these things to me	59%	44%	66%	50%
7.6	If you were being bullied / victimised by other young people here, would you report it?	28%	37%	28%	34%
7.7	Have staff here ever done any of the following to you?				
	- Verbal abuse?	38%	28%	35%	32%
	- Threats or intimidation?	25%	16%	20%	20%
	- Physical assault?	12%	11%	10%	12%
	- Sexual assault?	2%	2%	2%	2%
	- Theft of canteen or property?	13%	7%	12%	9%
	- Other bullying / victimisation?	8%	8%	9%	8%
	- Staff here have not done any of these things to me	50%	66%	56%	59%
7.8	If you were being bullied / victimised by staff here, would you report it?	53%	58%	48%	57%
<b>BEHAVIOUR MANAGEMENT</b>					
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	35%	43%	37%	39%
8.2	Do you think the system of rewards or incentives is fair?	28%	40%	25%	35%
8.3	Do staff usually let you know when your behaviour is good?	38%	49%	40%	44%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	54%	70%	54%	63%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	67%	61%	70%	62%
<i>For those who have been restrained:</i>					
8.6	Did a member of staff come and talk to you about it afterwards?	68%	71%	67%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	60%	57%	54%	60%
<b>STAFF</b>					
9.1	Do you feel cared for by most staff here?	35%	58%	42%	48%
9.2	Do most staff here treat you with respect?	63%	74%	67%	71%
9.3	If you had a problem, are there any staff here you could turn to for help?	64%	75%	62%	72%
9.4	Can you speak to a Barnardo's advocate when you need to?	70%	69%	66%	71%
<b>FAITH</b>					
10.1	Do you have a religion?	86%	49%	100%	61%
<i>For those who have a religion:</i>					



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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Black and minority ethnic	White	Muslim	Non-Muslim
	374	333	128	537

10.2	Are your religious beliefs respected here?	77%	84%	80%	80%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	71%	76%	77%	73%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>					
11.1	Has anyone here helped you to keep in touch with your family / friends?	63%	66%	61%	66%
11.2	Are you able to use a phone every day (if you have credit)?	66%	65%	69%	66%
11.3	Is it quite / very easy for your family and friends to get here?	37%	39%	40%	37%
11.4	Do you get visits from family or friends?	81%	78%	79%	80%
<i>For those who do get visits:</i>					
11.4	Do you get visits from family or friends once a week or more?	44%	48%	48%	46%
<b>EDUCATION AND TRAINING</b>					
12.1	Are you doing any of the following activities at the moment:				
	- Education?	85%	81%	85%	84%
	- Training for a job (vocational training)?	5%	7%	2%	7%
	- Paid work?	6%	6%	3%	6%
	- Interventions (e.g. offending behaviour programmes)?	16%	17%	15%	17%
	- Not doing any of these activities	12%	16%	13%	14%
12.2	Do staff encourage you to attend education, training or work?	62%	74%	63%	68%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	51%	49%	52%	50%
<b>PREPARING TO MOVE ON</b>					
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	63%	64%	65%	64%
<i>For those who do have a plan:</i>					
13.2	Do you understand what you need to do to achieve your objectives or targets?	96%	94%	97%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	49%	61%	51%	55%
13.4	Is anybody here helping you to prepare for when you leave?	38%	45%	42%	41%
13.5	Have you had a say in what will happen to you when you leave here?	41%	49%	36%	46%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>					
14.1	Do you think your experiences here have made you less likely to offend in the future?	56%	56%	60%	56%

## All STCs and YOIs

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who reported that they had a disability compared with those who did not

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

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Number of completed questionnaires returned

	Have a disability	Do not have a disability
	182	509

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	2%	2%
	Are you aged 18 or over?	12%	10%
1.4	Are you from a minority ethnic group?	34%	59%
1.5	Do you have any children?	15%	7%
1.6	Are you from a traveller community?	15%	6%
1.7	Have you ever been in local authority care?	66%	47%
5.2	Do you have any health problems (including mental health problems)?	72%	20%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
10.1	Are you Muslim?	12%	22%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	93%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	62%	70%
2.2	Overall, were you treated well in reception/admission?	62%	73%
2.3	When you first arrived, did you have any problems or worries?	77%	69%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	49%	50%
2.4	Did you feel safe on your first night here?	63%	75%
2.5	In your first few days, were you told everything you needed to know about life here?	54%	63%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	43%	43%
3.2	Can you shower everyday?	60%	63%
3.3	Do you normally have enough clean, suitable clothes for the week?	68%	71%
3.4	Do you have clean sheets every week?	74%	76%
3.5	Can you get your stored property if you need it?	43%	57%
3.6	Is it normally quiet enough for you to relax or sleep at night?	42%	51%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	70%	77%

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\* less than 1% probability that the difference is due to chance

**Number of completed questionnaires returned**

Have a disability	182
Do not have a disability	509

<b>3.8</b>	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<b>36%</b>	<b>38%</b>
<b>FOOD AND CANTEEN</b>			
<b>4.1</b>	Is the food here very / quite good?	<b>32%</b>	<b>32%</b>
<b>4.2</b>	Do you get enough to eat at mealtimes always / most of the time?	<b>32%</b>	<b>39%</b>
<b>4.3</b>	Does the shop / canteen sell the things that you need?	<b>50%</b>	<b>58%</b>
<b>HEALTH AND WELL-BEING</b>			
<b>5.1</b>	Is it easy to see:		
	- Doctor?	<b>38%</b>	<b>38%</b>
	- Nurse?	<b>58%</b>	<b>61%</b>
	- Dentist?	<b>20%</b>	<b>26%</b>
	- Mental health worker?	<b>43%</b>	<b>45%</b>
<b>5.2</b>	Do you have any health problems (including mental health problems)?	<b>72%</b>	<b>20%</b>
	<i>For those who have health problems:</i>		
<b>5.3</b>	Have you been helped with your health problems since you have been here?	<b>60%</b>	<b>68%</b>
<b>5.4</b>	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
	<i>For those who have a disability</i>		
<b>5.5</b>	Are you getting the support you need?	<b>51%</b>	
<b>5.6</b>	Did you have an alcohol problem when you came here?	<b>10%</b>	<b>6%</b>
<b>5.7</b>	Did you have a drug problem when you came here?	<b>40%</b>	<b>18%</b>
	<i>For those who did have a drug or alcohol problem</i>		
<b>5.8</b>	Have you been helped with your drug or alcohol problem since you've been here?	<b>42%</b>	<b>60%</b>
<b>5.9</b>	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<b>51%</b>	<b>51%</b>
<b>5.10</b>	Do you go to the gym or play sports once a week or more?	<b>45%</b>	<b>49%</b>
<b>COMPLAINTS</b>			
<b>6.1</b>	Do you know how to make a complaint?	<b>86%</b>	<b>87%</b>
	<i>For those who have made a complaint:</i>		
<b>6.2</b>	Were your complaints usually dealt with fairly?	<b>35%</b>	<b>36%</b>
	Were your complaints usually dealt with within 7 days?	<b>38%</b>	<b>29%</b>
<b>6.3</b>	Have you ever felt too scared to make a complaint?	<b>19%</b>	<b>12%</b>
<b>SAFETY AND SECURITY</b>			
<b>7.1</b>	Have you ever felt unsafe here?	<b>52%</b>	<b>29%</b>
<b>7.2</b>	Do you feel unsafe now?	<b>28%</b>	<b>8%</b>
<b>7.4</b>	Is your emergency call bell or intercom normally answered within 5 minutes?	<b>30%</b>	<b>30%</b>
<b>7.5</b>	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	<b>57%</b>	<b>38%</b>

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Number of completed questionnaires returned

Have a disability	182	Do not have a disability	509
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	- Threats or intimidation?	51%	24%
	- Physical assault?	38%	23%
	- Sexual assault?	4%	2%
	- Being forced to assault another young person?	12%	5%
	- Theft of canteen or property?	14%	3%
	- Other bullying or victimisation?	16%	4%
	- Young people here have not done any of these things to me	37%	57%
7.6	If you were being bullied / victimised by other young people here, would you report it?	39%	31%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	41%	31%
	- Threats or intimidation?	28%	18%
	- Physical assault?	14%	11%
	- Sexual assault?	4%	2%
	- Theft of canteen or property?	10%	10%
	- Other bullying / victimisation?	13%	7%
	- Staff here have not done any of these things to me	51%	59%
7.8	If you were being bullied / victimised by staff here, would you report it?	54%	56%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	39%	38%
8.2	Do you think the system of rewards or incentives is fair?	31%	34%
8.3	Do staff usually let you know when your behaviour is good?	45%	41%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	59%	62%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	61%	65%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	63%	71%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	65%	57%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	49%	45%
9.2	Do most staff here treat you with respect?	66%	70%
9.3	If you had a problem, are there any staff here you could turn to for help?	65%	70%
9.4	Can you speak to a Barnardo's advocate when you need to?	68%	70%
<b>FAITH</b>			
10.1	Do you have a religion?	65%	69%
<i>For those who have a religion:</i>			

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have a disability	Do not have a disability
182	509

10.2	Are your religious beliefs respected here?	72%	82%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	68%	75%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	68%	63%
11.2	Are you able to use a phone every day (if you have credit)?	63%	66%
11.3	Is it quite / very easy for your family and friends to get here?	31%	40%
11.4	Do you get visits from family or friends?	79%	80%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	45%	46%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	82%	84%
	- Training for a job (vocational training)?	5%	6%
	- Paid work?	5%	7%
	- Interventions (e.g. offending behaviour programmes)?	22%	15%
	- Not doing any of these activities	14%	14%
12.2	Do staff encourage you to attend education, training or work?	72%	65%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	52%	49%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	60%	65%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	94%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	57%	54%
13.4	Is anybody here helping you to prepare for when you leave?	49%	39%
13.5	Have you had a say in what will happen to you when you leave here?	44%	44%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	58%	55%

## All STCs and YOIs

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from traveller communities are compared with those of children not from traveller communities

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Traveller	Non-traveller
<b>62</b>	<b>636</b>

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	7%	1%
	Are you aged 18 or over?	12%	11%
1.4	Are you from a minority ethnic group?	23%	56%
1.5	Do you have any children?	31%	8%
1.6	Are you from a traveller community?		
1.7	Have you ever been in local authority care?	54%	52%
5.2	Do you have any health problems (including mental health problems)?	63%	31%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	47%	24%
10.1	Are you Muslim?	2%	21%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	92%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	59%	69%
2.2	Overall, were you treated well in reception/admission?	53%	72%
2.3	When you first arrived, did you have any problems or worries?	82%	70%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	55%	49%
2.4	Did you feel safe on your first night here?	65%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	72%	59%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	45%	43%
3.2	Can you shower everyday?	68%	62%
3.3	Do you normally have enough clean, suitable clothes for the week?	64%	71%
3.4	Do you have clean sheets every week?	71%	76%
3.5	Can you get your stored property if you need it?	50%	54%
3.6	Is it normally quiet enough for you to relax or sleep at night?	40%	49%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	70%	75%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	48%	36%

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\* less than 1% probability that the difference is due to chance

	Traveller	Non-traveller
<b>Number of completed questionnaires returned</b>	<b>62</b>	<b>636</b>

<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	36%	32%
4.2	Do you get enough to eat at mealtimes always / most of the time?	38%	37%
4.3	Does the shop / canteen sell the things that you need?	58%	56%
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	35%	38%
	- Nurse?	58%	60%
	- Dentist?	25%	25%
	- Mental health worker?	35%	46%
5.2	Do you have any health problems (including mental health problems)?	63%	31%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	64%	63%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	47%	24%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	48%	51%
5.6	Did you have an alcohol problem when you came here?	16%	6%
5.7	Did you have a drug problem when you came here?	33%	23%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	38%	53%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	51%	52%
5.10	Do you go to the gym or play sports once a week or more?	55%	47%
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	78%	87%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	37%	35%
	Were your complaints usually dealt with within 7 days?	39%	31%
6.3	Have you ever felt too scared to make a complaint?	23%	13%
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	51%	34%
7.2	Do you feel unsafe now?	30%	12%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	28%	30%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	48%	42%
	- Threats or intimidation?	44%	30%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Traveller	Non-traveller
<b>Number of completed questionnaires returned</b>	<b>62</b>	<b>636</b>

	- Physical assault?	39%	26%
	- Sexual assault?	13%	1%
	- Being forced to assault another young person?	20%	6%
	- Theft of canteen or property?	20%	5%
	- Other bullying or victimisation?	19%	6%
	- Young people here have not done any of these things to me	44%	52%
7.6	If you were being bullied / victimised by other young people here, would you report it?	50%	31%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	34%	33%
	- Threats or intimidation?	25%	21%
	- Physical assault?	16%	12%
	- Sexual assault?	13%	1%
	- Theft of canteen or property?	13%	10%
	- Other bullying / victimisation?	11%	8%
	- Staff here have not done any of these things to me	59%	57%
7.8	If you were being bullied / victimised by staff here, would you report it?	62%	55%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	46%	37%
8.2	Do you think the system of rewards or incentives is fair?	29%	34%
8.3	Do staff usually let you know when your behaviour is good?	53%	41%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	72%	60%
8.5	Have you been physically restrained (e.g. MMPPR) since you have been here?	62%	65%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	50%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	60%	59%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	52%	45%
9.2	Do most staff here treat you with respect?	63%	69%
9.3	If you had a problem, are there any staff here you could turn to for help?	78%	68%
9.4	Can you speak to a Barnardo's advocate when you need to?	66%	69%
<b>FAITH</b>			
10.1	Do you have a religion?	83%	67%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	77%	80%



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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Traveller	Non-traveller
<b>62</b>	<b>636</b>

Number of completed questionnaires returned

<b>10.3</b>	Are you able to speak to a Chaplain of your faith in private, if you want to?	<b>78%</b>	<b>73%</b>
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
<b>11.1</b>	Has anyone here helped you to keep in touch with your family / friends?	<b>65%</b>	<b>64%</b>
<b>11.2</b>	Are you able to use a phone every day (if you have credit)?	<b>70%</b>	<b>65%</b>
<b>11.3</b>	Is it quite / very easy for your family and friends to get here?	<b>32%</b>	<b>38%</b>
<b>11.4</b>	Do you get visits from family or friends?	<b>71%</b>	<b>80%</b>
<i>For those who do get visits:</i>			
<b>11.4</b>	Do you get visits from family or friends once a week or more?	<b>49%</b>	<b>45%</b>
<b>EDUCATION AND TRAINING</b>			
<b>12.1</b>	Are you doing any of the following activities at the moment:		
	- Education?	<b>79%</b>	<b>84%</b>
	- Training for a job (vocational training)?	<b>19%</b>	<b>5%</b>
	- Paid work?	<b>14%</b>	<b>6%</b>
	- Interventions (e.g. offending behaviour programmes)?	<b>21%</b>	<b>16%</b>
	- Not doing any of these activities	<b>14%</b>	<b>14%</b>
<b>12.2</b>	Do staff encourage you to attend education, training or work?	<b>66%</b>	<b>67%</b>
<b>12.3</b>	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<b>59%</b>	<b>48%</b>
<b>PREPARING TO MOVE ON</b>			
<b>13.1</b>	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<b>42%</b>	<b>65%</b>
<i>For those who do have a plan:</i>			
<b>13.2</b>	Do you understand what you need to do to achieve your objectives or targets?	<b>100%</b>	<b>95%</b>
<b>13.3</b>	Are staff here supporting you to achieve your objectives or targets?	<b>85%</b>	<b>53%</b>
<b>13.4</b>	Is anybody here helping you to prepare for when you leave?	<b>54%</b>	<b>40%</b>
<b>13.5</b>	Have you had a say in what will happen to you when you leave here?	<b>54%</b>	<b>43%</b>
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
<b>14.1</b>	Do you think your experiences here have made you less likely to offend in the future?	<b>53%</b>	<b>56%</b>

## All STCs and YOIs 2019

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who had been in local authority care are compared with responses of those who had not been in local authority care

Please note that these analyses are based on summary data from selected survey questions only.

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have been in local authority care	363	Have not been in local authority care	336
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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	2%	2%
	Are you aged 18 or over?	13%	9%
1.4	Are you from a minority ethnic group?	46%	60%
1.5	Do you have any children?	12%	8%
1.6	Are you from a traveller community?	9%	8%
1.7	Have you ever been in local authority care?		
5.2	Do you have any health problems (including mental health problems)?	44%	24%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	18%
10.1	Are you Muslim?	17%	21%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	72%	64%
2.2	Overall, were you treated well in reception/admission?	74%	66%
2.3	When you first arrived, did you have any problems or worries?	72%	72%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	52%	48%
2.4	Did you feel safe on your first night here?	72%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	61%	59%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	41%	45%
3.2	Can you shower everyday?	64%	61%
3.3	Do you normally have enough clean, suitable clothes for the week?	70%	70%
3.4	Do you have clean sheets every week?	75%	75%
3.5	Can you get your stored property if you need it?	54%	52%
3.6	Is it normally quiet enough for you to relax or sleep at night?	46%	52%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	73%	76%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	35%	40%

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
<b>363</b>	<b>336</b>

Number of completed questionnaires returned

<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	33%	31%
4.2	Do you get enough to eat at mealtimes always / most of the time?	34%	40%
4.3	Does the shop / canteen sell the things that you need?	59%	53%
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	39%	36%
	- Nurse?	64%	55%
	- Dentist?	25%	25%
	- Mental health worker?	45%	45%
5.2	Do you have any health problems (including mental health problems)?	44%	24%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	66%	59%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	18%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	56%	42%
5.6	Did you have an alcohol problem when you came here?	11%	2%
5.7	Did you have a drug problem when you came here?	30%	16%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	56%	44%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	55%	48%
5.10	Do you go to the gym or play sports once a week or more?	49%	47%
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	88%	85%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	37%	33%
	Were your complaints usually dealt with within 7 days?	35%	28%
6.3	Have you ever felt too scared to make a complaint?	17%	11%
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	39%	31%
7.2	Do you feel unsafe now?	15%	10%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	32%	28%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	47%	39%
	- Threats or intimidation?	36%	26%

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\* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
<b>363</b>	<b>336</b>

Number of completed questionnaires returned

	- Physical assault?	33%	21%
	- Sexual assault?	3%	2%
	- Being forced to assault another young person?	8%	6%
	- Theft of canteen or property?	8%	5%
	- Other bullying or victimisation?	9%	6%
	- Young people here have not done any of these things to me	47%	56%
7.6	If you were being bullied / victimised by other young people here, would you report it?	37%	29%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	35%	33%
	- Threats or intimidation?	25%	16%
	- Physical assault?	14%	10%
	- Sexual assault?	2%	3%
	- Theft of canteen or property?	10%	10%
	- Other bullying / victimisation?	11%	6%
	- Staff here have not done any of these things to me	56%	59%
7.8	If you were being bullied / victimised by staff here, would you report it?	58%	53%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	37%	40%
8.2	Do you think the system of rewards or incentives is fair?	33%	35%
8.3	Do staff usually let you know when your behaviour is good?	46%	38%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	63%	59%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	66%	62%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	73%	64%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	63%	55%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	48%	43%
9.2	Do most staff here treat you with respect?	71%	66%
9.3	If you had a problem, are there any staff here you could turn to for help?	70%	68%
9.4	Can you speak to a Barnardo's advocate when you need to?	70%	67%
<b>FAITH</b>			
10.1	Do you have a religion?	67%	69%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	79%	81%

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

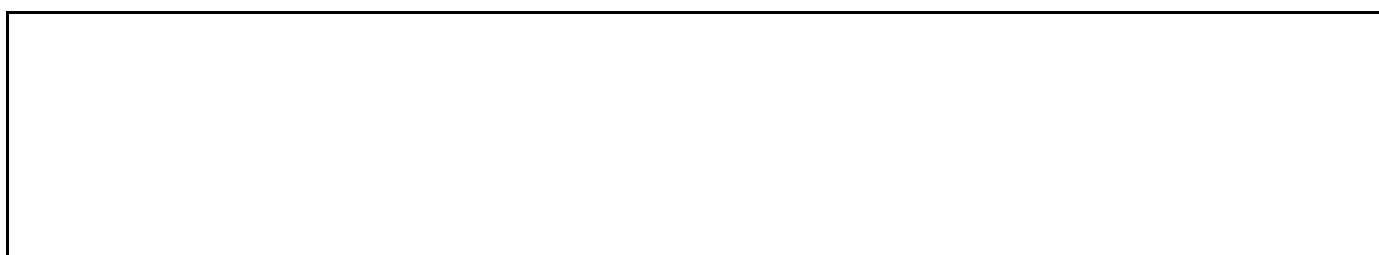
Have been in local authority care	Have not been in local authority care
<b>363</b>	<b>336</b>

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	<b>74%</b>	<b>73%</b>
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	<b>65%</b>	<b>64%</b>
11.2	Are you able to use a phone every day (if you have credit)?	<b>63%</b>	<b>68%</b>
11.3	Is it quite / very easy for your family and friends to get here?	<b>32%</b>	<b>43%</b>
11.4	Do you get visits from family or friends?	<b>75%</b>	<b>84%</b>
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	<b>36%</b>	<b>55%</b>
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	<b>82%</b>	<b>84%</b>
	- Training for a job (vocational training)?	<b>5%</b>	<b>6%</b>
	- Paid work?	<b>6%</b>	<b>7%</b>
	- Interventions (e.g. offending behaviour programmes)?	<b>20%</b>	<b>13%</b>
	- Not doing any of these activities	<b>15%</b>	<b>14%</b>
12.2	Do staff encourage you to attend education, training or work?	<b>69%</b>	<b>65%</b>
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<b>49%</b>	<b>50%</b>
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<b>63%</b>	<b>63%</b>
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	<b>95%</b>	<b>95%</b>
13.3	Are staff here supporting you to achieve your objectives or targets?	<b>55%</b>	<b>55%</b>
13.4	Is anybody here helping you to prepare for when you leave?	<b>44%</b>	<b>38%</b>
13.5	Have you had a say in what will happen to you when you leave here?	<b>46%</b>	<b>41%</b>
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	<b>49%</b>	<b>64%</b>

## **Appendix B: Young offender institution comparators**

**2018-19 YOIs**  
**Survey responses of all YOIs**



	Parc 2018	Cookham Wood 2018	Feltham 2019	Werrington 2019	Keppel 2019	Wetherby 2019	All YOIs
<b>Number of completed questionnaires returned</b>	<b>31</b>	<b>126</b>	<b>125</b>	<b>99</b>	<b>31</b>	<b>191</b>	<b>603</b>

<b>DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION</b>								
1.2	Are you under 15 years of age?	0%	0%	0%	1%	3%	1%	1%
	Are you aged 18 or over?	3%	16%	15%	11%	10%	9%	12%
1.4	Are you from a minority ethnic group?	47%	60%	70%	62%	26%	36%	52%
1.5	Do you have any children?	7%	10%	11%	8%	17%	9%	10%
1.6	Are you from a traveller community?	14%	7%	5%	8%	23%	8%	8%
1.7	Have you ever been in local authority care?	57%	52%	46%	51%	77%	51%	52%
5.2	Do you have any health problems (including mental health problems)?	32%	32%	29%	35%	84%	29%	33%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	24%	15%	25%	28%	67%	25%	25%
10.1	Are you Muslim?	11%	22%	25%	30%	7%	12%	19%
<b>ARRIVAL AND INDUCTION</b>								
2.1	Were you searched in reception/admissions?	83%	98%	97%	95%	87%	97%	96%
<i>For those who had been searched:</i>								
2.1	Was this search done in a respectful way?	67%	64%	64%	67%	65%	76%	69%
2.2	Overall, were you treated well in reception/admission?	69%	71%	66%	72%	62%	72%	70%
2.3	When you first arrived, did you have any problems or worries?	73%	73%	67%	66%	83%	72%	71%
<i>For those who had any problems when they first arrived:</i>								
2.3	Did staff help you to deal with these problems or worries?	64%	52%	28%	49%	68%	49%	47%
2.4	Did you feel safe on your first night here?	83%	70%	65%	71%	66%	76%	71%
2.5	In your first few days, were you told everything you needed to know about life here?	57%	63%	53%	54%	73%	59%	58%
<b>LIVING CONDITIONS</b>								
3.1	Is the temperature of your room or cell about right?	44%	37%	41%	39%	55%	49%	43%
3.2	Can you shower everyday?	94%	98%	28%	62%	97%	34%	57%
3.3	Do you normally have enough clean, suitable clothes for the week?	90%	70%	60%	76%	71%	60%	67%
3.4	Do you have clean sheets every week?	80%	82%	40%	74%	90%	90%	75%
3.5	Can you get your stored property if you need it?	47%	45%	48%	56%	53%	54%	51%
3.6	Is it normally quiet enough for you to relax or sleep at night?	67%	41%	41%	54%	41%	49%	47%

**Number of completed questionnaires returned**

Parc 2018	Cookham Wood 2018	Feltham 2019	Werrington 2019	Keppel 2019	Wetherby 2019	All YOIs
31	126	125	99	31	191	603

3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	82%	72%	57%	86%	70%	70%	71%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	82%	24%	20%	28%	20%	26%	27%
<b>FOOD AND CANTEEN</b>								
4.1	Is the food here very / quite good?	10%	50%	23%	27%	48%	32%	33%
4.2	Do you get enough to eat at mealtimes always / most of the time?	23%	38%	31%	39%	43%	43%	38%
4.3	Does the shop / canteen sell the things that you need?	41%	79%	53%	51%	63%	60%	60%
<b>HEALTH AND WELL-BEING</b>								
5.1	Is it easy to see:							
	- Doctor?	62%	48%	20%	41%	40%	40%	39%
	- Nurse?	86%	66%	43%	55%	77%	60%	59%
	- Dentist?	57%	30%	12%	23%	29%	21%	24%
	- Mental health worker?	57%	58%	30%	41%	50%	46%	45%
5.2	Do you have any health problems (including mental health problems)?	32%	32%	29%	35%	84%	29%	33%
	<i>For those who have health problems:</i>							
5.3	Have you been helped with your health problems since you have been here?	60%	82%	56%	72%	67%	52%	64%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	24%	15%	25%	28%	67%	25%	25%
	<i>For those who have a disability</i>							
5.5	Are you getting the support you need?	67%	77%	35%	46%	57%	44%	49%
5.6	Did you have an alcohol problem when you came here?	0%	5%	3%	6%	30%	8%	7%
5.7	Did you have a drug problem when you came here?	17%	14%	18%	18%	52%	36%	25%
	<i>For those who did have a drug or alcohol problem</i>							
5.8	Have you been helped with your drug or alcohol problem since you've been here?	80%	60%	25%	60%	75%	55%	55%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	76%	59%	61%	62%	70%	30%	52%
5.10	Do you go to the gym or play sports once a week or more?	73%	33%	14%	65%	59%	57%	45%
<b>COMPLAINTS</b>								
6.1	Do you know how to make a complaint?	90%	86%	82%	91%	83%	85%	86%
	<i>For those who have made a complaint:</i>							
6.2	Were your complaints usually dealt with fairly?	25%	33%	26%	33%	40%	41%	34%
	Were your complaints usually dealt with within 7 days?	25%	32%	15%	36%	69%	30%	30%
6.3	Have you ever felt too scared to make a complaint?	14%	9%	16%	15%	36%	14%	15%
<b>SAFETY AND SECURITY</b>								
7.1	Have you ever felt unsafe here?	35%	31%	38%	33%	55%	40%	37%
7.2	Do you feel unsafe now?	7%	10%	13%	13%	27%	15%	14%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	73%	25%	27%	18%	31%	18%	25%
7.5	Have other young people here ever done any of the following to you?							
	- Verbal abuse?	28%	45%	36%	43%	70%	41%	42%



**Number of completed questionnaires returned**

Parc 2018	Cookham Wood 2018	Feltham 2019	Werrington 2019	Keppel 2019	Wetherby 2019	All YOIs
31	126	125	99	31	191	603

	- Threats or intimidation?	20%	25%	22%	34%	63%	31%	30%
	- Physical assault?	28%	22%	19%	21%	50%	30%	26%
	- Sexual assault?	0%	0%	2%	0%	7%	3%	2%
	- Being forced to assault another young person?	4%	8%	4%	3%	10%	8%	6%
	- Theft of canteen or property?	8%	4%	5%	4%	10%	5%	5%
	- Other bullying or victimisation?	8%	2%	7%	8%	23%	8%	7%
	- Young people here have not done any of these things to me	56%	54%	60%	58%	23%	50%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	52%	33%	33%	29%	39%	26%	31%
7.7	Have staff here ever done any of the following to you?							
	- Verbal abuse?	21%	33%	41%	43%	33%	30%	35%
	- Threats or intimidation?	10%	21%	23%	32%	22%	20%	22%
	- Physical assault?	0%	12%	9%	14%	15%	17%	13%
	- Sexual assault?	0%	3%	3%	0%	4%	2%	2%
	- Theft of canteen or property?	7%	4%	17%	17%	7%	9%	11%
	- Other bullying / victimisation?	7%	5%	8%	8%	22%	9%	8%
	- Staff here have not done any of these things to me	66%	59%	47%	48%	56%	61%	56%
7.8	If you were being bullied / victimised by staff here, would you report it?	75%	63%	55%	53%	43%	53%	56%
<b>BEHAVIOUR MANAGEMENT</b>								
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	31%	53%	29%	39%	57%	38%	40%
8.2	Do you think the system of rewards or incentives is fair?	45%	45%	25%	30%	37%	35%	35%
8.3	Do staff usually let you know when your behaviour is good?	48%	38%	26%	43%	60%	42%	39%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	59%	67%	49%	45%	85%	66%	60%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	59%	66%	64%	57%	52%	69%	64%
	<i>For those who have been restrained:</i>							
8.6	Did a member of staff come and talk to you about it afterwards?	82%	71%	71%	64%	75%	69%	70%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	62%	54%	54%	54%	70%	64%	58%
<b>STAFF</b>								
9.1	Do you feel cared for by most staff here?	57%	42%	34%	33%	73%	47%	43%
9.2	Do most staff here treat you with respect?	82%	72%	51%	62%	77%	67%	65%
9.3	If you had a problem, are there any staff here you could turn to for help?	71%	72%	55%	62%	87%	68%	66%
9.4	Can you speak to a Barnardo's advocate when you need to?	66%	78%	58%	79%	70%	66%	69%
<b>FAITH</b>								
10.1	Do you have a religion?	33%	76%	82%	77%	77%	54%	69%
	<i>For those who have a religion:</i>							
10.2	Are your religious beliefs respected here?	80%	84%	75%	82%	82%	77%	79%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	91%	72%	66%	72%	78%	76%	72%

**Number of completed questionnaires returned**

Parc 2018	Cookham Wood 2018	Feltham 2019	Werrington 2019	Keppel 2019	Wetherby 2019	All YOIs
31	126	125	99	31	191	603

<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>								
11.1	Has anyone here helped you to keep in touch with your family / friends?	71%	68%	44%	72%	86%	58%	62%
11.2	Are you able to use a phone every day (if you have credit)?	93%	95%	33%	73%	87%	43%	61%
11.3	Is it quite / very easy for your family and friends to get here?	36%	40%	35%	37%	40%	36%	37%
11.4	Do you get visits from family or friends?	71%	84%	86%	81%	74%	70%	79%
<i>For those who do get visits:</i>								
11.4	Do you get visits from family or friends once a week or more?	65%	55%	31%	54%	30%	40%	44%
<b>EDUCATION AND TRAINING</b>								
12.1	Are you doing any of the following activities at the moment:							
	- Education?	100%	87%	71%	91%	77%	80%	82%
	- Training for a job (vocational training)?	4%	2%	2%	6%	10%	7%	5%
	- Paid work?	0%	8%	3%	5%	7%	9%	6%
	- Interventions (e.g. offending behaviour programmes)?	7%	24%	11%	15%	39%	10%	15%
	- Not doing any of these activities	0%	12%	26%	8%	13%	17%	16%
12.2	Do staff encourage you to attend education, training or work?	86%	68%	42%	62%	81%	67%	63%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	75%	54%	27%	53%	60%	48%	48%
<b>PREPARING TO MOVE ON</b>								
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	66%	61%	60%	67%	73%	67%	65%
<i>For those who do have a plan:</i>								
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	94%	95%	97%	95%	94%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	77%	59%	33%	45%	78%	48%	50%
13.4	Is anybody here helping you to prepare for when you leave?	46%	38%	29%	48%	55%	38%	39%
13.5	Have you had a say in what will happen to you when you leave here?	52%	44%	33%	51%	48%	43%	43%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>								
14.1	Do you think your experiences here have made you less likely to offend in the future?	54%	60%	49%	58%	60%	53%	55%

## YOI LAST TIME

### Survey responses from 2018-19 compared with those from 2017-18.

In this table summary statistics from YOIs surveyed 2018-19 are compared with the following HMIP survey data:  
 - Summary statistics from YOIs surveyed in 2017-18. Please note that we do not have comparable data for the new questions introduced in October 2018.

Shading is used to indicate statistical significance\*, as follows:

- Green shading shows results that are significantly more positive than the comparator
- Blue shading shows results that are significantly more negative than the comparator
- Orange shading shows significant differences in demographics and background information
- No shading means that differences are not significant and may have occurred by chance
- Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

**Number of completed questionnaires returned**

*n=number of valid responses to question (YOIs 2018-19)*

YOIs surveyed 2018-19	YOIs surveyed 2017-18
<b>603</b>	<b>555</b>

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION				
1.2	Are you under 15 years of age?	<i>n=597</i>	1%	0%
	Are you aged 18 or over?	<i>n=597</i>	12%	14%
1.4	Are you from a minority ethnic group?	<i>n=596</i>	52%	51%
1.5	Do you have any children?	<i>n=576</i>	10%	8%
1.6	Are you from a traveller community?	<i>n=591</i>	8%	6%
1.7	Have you ever been in local authority care?	<i>n=593</i>	52%	39%
5.2	Do you have any health problems (including mental health problems)?	<i>n=580</i>	33%	
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n=586</i>	25%	19%
10.1	Are you Muslim?	<i>n=572</i>	19%	23%
ARRIVAL AND INDUCTION				
2.1	Were you searched in reception/admissions?	<i>n=597</i>	96%	
<i>For those who had been searched:</i>				
2.1	Was this search done in a respectful way?	<i>n=572</i>	69%	
2.2	Overall, were you treated well in reception/admission?	<i>n=592</i>	70%	
2.3	When you first arrived, did you have any problems or worries?	<i>n=593</i>	71%	
<i>For those who had any problems when they first arrived:</i>				
2.3	Did staff help you to deal with these problems or worries?	<i>n=420</i>	47%	
2.4	Did you feel safe on your first night here?	<i>n=595</i>	71%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	<i>n=598</i>	58%	
LIVING CONDITIONS				
3.1	Is the temperature of your room or cell about right?	<i>n=559</i>	43%	
3.2	Can you shower everyday?	<i>n=597</i>	57%	75%
3.3	Do you normally have enough clean, suitable clothes for the week?	<i>n=593</i>	67%	
3.4	Do you have clean sheets every week?	<i>n=592</i>	75%	
3.5	Can you get your stored property if you need it?	<i>n=588</i>	51%	
3.6	Is it normally quiet enough for you to relax or sleep at night?	<i>n=583</i>	47%	
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	<i>n=581</i>	71%	
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<i>n=579</i>	27%	

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- \* less than 1% probability that the difference is due to chance

**Number of completed questionnaires returned**

*n=number of valid responses to question (YOIs 2018-19)*

YOIs surveyed 2018-19	YOIs surveyed 2017-18
<b>603</b>	<b>555</b>

<b>FOOD AND CANTEEN</b>				
4.1	Is the food here very / quite good?	<i>n=579</i>	<b>33%</b>	
4.2	Do you get enough to eat at mealtimes always / most of the time?	<i>n=593</i>	<b>38%</b>	
4.3	Does the shop / canteen sell the things that you need?	<i>n=578</i>	<b>60%</b>	
<b>HEALTH AND WELL-BEING</b>				
5.1	Is it easy to see:			
	- Doctor?	<i>n=587</i>	<b>39%</b>	
	- Nurse?	<i>n=584</i>	<b>59%</b>	
	- Dentist?	<i>n=588</i>	<b>24%</b>	
	- Mental health worker?	<i>n=585</i>	<b>45%</b>	
5.2	Do you have any health problems (including mental health problems)?	<i>n=580</i>	<b>33%</b>	
<i>For those who have health problems:</i>				
5.3	Have you been helped with your health problems since you have been here?	<i>n=199</i>	<b>64%</b>	
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n=586</i>	<b>25%</b>	<b>19%</b>
<i>For those who have a disability</i>				
5.5	Are you getting the support you need?	<i>n=145</i>	<b>49%</b>	
5.6	Did you have an alcohol problem when you came here?	<i>n=591</i>	<b>7%</b>	<b>8%</b>
5.7	Did you have a drug problem when you came here?	<i>n=588</i>	<b>25%</b>	<b>32%</b>
<i>For those who did have a drug or alcohol problem</i>				
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<i>n=156</i>	<b>55%</b>	
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<i>n=585</i>	<b>52%</b>	
5.10	Do you go to the gym or play sports once a week or more?	<i>n=584</i>	<b>45%</b>	
<b>COMPLAINTS</b>				
6.1	Do you know how to make a complaint?	<i>n=592</i>	<b>86%</b>	
<i>For those who have made a complaint:</i>				
6.2	Were your complaints usually dealt with fairly?	<i>n=307</i>	<b>34%</b>	
	Were your complaints usually dealt with within 7 days?	<i>n=298</i>	<b>30%</b>	
6.3	Have you ever felt too scared to make a complaint?	<i>n=428</i>	<b>15%</b>	<b>16%</b>
<b>SAFETY AND SECURITY</b>				
7.1	Have you ever felt unsafe here?	<i>n=588</i>	<b>37%</b>	<b>40%</b>
7.2	Do you feel unsafe now?	<i>n=583</i>	<b>14%</b>	<b>16%</b>
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<i>n=580</i>	<b>25%</b>	<b>26%</b>
7.5	Have other young people here ever done any of the following to you?			
	- Verbal abuse?	<i>n=526</i>	<b>42%</b>	
	- Threats or intimidation?	<i>n=526</i>	<b>30%</b>	

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YOIs surveyed 2018-19	YOIs surveyed 2017-18
<b>603</b>	<b>555</b>

**Number of completed questionnaires returned**

*n=number of valid responses to question (YOIs 2018-19)*

	- Physical assault?	<i>n=526</i>	<b>26%</b>	
	- Sexual assault?	<i>n=526</i>	<b>2%</b>	
	- Being forced to assault another young person?	<i>n=526</i>	<b>6%</b>	
	- Theft of canteen or property?	<i>n=526</i>	<b>5%</b>	
	- Other bullying or victimisation?	<i>n=526</i>	<b>7%</b>	
	- Young people here have not done any of these things to me	<i>n=526</i>	<b>53%</b>	
<b>7.6</b>	If you were being bullied / victimised by other young people here, would you report it?	<i>n=535</i>	<b>31%</b>	
<b>7.7</b>	Have staff here ever done any of the following to you?			
	- Verbal abuse?	<i>n=552</i>	<b>35%</b>	
	- Threats or intimidation?	<i>n=552</i>	<b>22%</b>	
	- Physical assault?	<i>n=552</i>	<b>13%</b>	
	- Sexual assault?	<i>n=552</i>	<b>2%</b>	
	- Theft of canteen or property?	<i>n=552</i>	<b>11%</b>	
	- Other bullying / victimisation?	<i>n=552</i>	<b>8%</b>	
	- Staff here have not done any of these things to me	<i>n=552</i>	<b>56%</b>	
<b>7.8</b>	If you were being bullied / victimised by staff here, would you report it?	<i>n=552</i>	<b>56%</b>	
<b>BEHAVIOUR MANAGEMENT</b>				
<b>8.1</b>	Do the rewards or incentives for good behaviour encourage you to behave well?	<i>n=585</i>	<b>40%</b>	
<b>8.2</b>	Do you think the system of rewards or incentives is fair?	<i>n=584</i>	<b>35%</b>	
<b>8.3</b>	Do staff usually let you know when your behaviour is good?	<i>n=582</i>	<b>39%</b>	
<b>8.4</b>	If you get in trouble, do staff usually explain what you have done wrong?	<i>n=496</i>	<b>60%</b>	
<b>8.5</b>	Have you been physically restrained (e.g. MMPR) since you have been here?	<i>n=590</i>	<b>64%</b>	<b>50%</b>
<i>For those who have been restrained:</i>				
<b>8.6</b>	Did a member of staff come and talk to you about it afterwards?	<i>n=373</i>	<b>70%</b>	
<b>8.7</b>	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<i>n=587</i>	<b>58%</b>	
<b>STAFF</b>				
<b>9.1</b>	Do you feel cared for by most staff here?	<i>n=580</i>	<b>43%</b>	
<b>9.2</b>	Do most staff here treat you with respect?	<i>n=568</i>	<b>65%</b>	<b>64%</b>
<b>9.3</b>	If you had a problem, are there any staff here you could turn to for help?	<i>n=578</i>	<b>66%</b>	
<b>9.4</b>	Can you speak to a Barnardo's advocate when you need to?	<i>n=587</i>	<b>69%</b>	<b>35%</b>
<b>FAITH</b>				
<b>10.1</b>	Do you have a religion?	<i>n=572</i>	<b>69%</b>	<b>63%</b>
<i>For those who have a religion:</i>				
<b>10.2</b>	Are your religious beliefs respected here?	<i>n=391</i>	<b>79%</b>	

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YOIs surveyed 2018-19	YOIs surveyed 2017-18
<b>603</b>	<b>555</b>

**Number of completed questionnaires returned**

*n=number of valid responses to question (YOIs 2018-19)*

<b>10.3</b>	Are you able to speak to a Chaplain of your faith in private, if you want to?	<i>n=398</i>	<b>72%</b>	
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>				
<b>11.1</b>	Has anyone here helped you to keep in touch with your family / friends?	<i>n=572</i>	<b>62%</b>	
<b>11.2</b>	Are you able to use a phone every day (if you have credit)?	<i>n=567</i>	<b>61%</b>	
<b>11.3</b>	Is it quite / very easy for your family and friends to get here?	<i>n=573</i>	<b>37%</b>	
<b>11.4</b>	Do you get visits from family or friends?	<i>n=573</i>	<b>79%</b>	
<i>For those who do get visits:</i>				
<b>11.4</b>	Do you get visits from family or friends once a week or more?	<i>n=450</i>	<b>44%</b>	
<b>EDUCATION AND TRAINING</b>				
<b>12.1</b>	Are you doing any of the following activities at the moment:			
	- Education?	<i>n=582</i>	<b>82%</b>	<b>79%</b>
	- Training for a job (vocational training)?	<i>n=582</i>	<b>5%</b>	
	- Paid work?	<i>n=582</i>	<b>6%</b>	
	- Interventions (e.g. offending behaviour programmes)?	<i>n=582</i>	<b>15%</b>	
	- Not doing any of these activities	<i>n=582</i>	<b>16%</b>	
<b>12.2</b>	Do staff encourage you to attend education, training or work?	<i>n=573</i>	<b>63%</b>	
<b>12.3</b>	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<i>n=572</i>	<b>48%</b>	
<b>PREPARING TO MOVE ON</b>				
<b>13.1</b>	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<i>n=578</i>	<b>65%</b>	
<i>For those who do have a plan:</i>				
<b>13.2</b>	Do you understand what you need to do to achieve your objectives or targets?	<i>n=350</i>	<b>95%</b>	
<b>13.3</b>	Are staff here supporting you to achieve your objectives or targets?	<i>n=341</i>	<b>50%</b>	
<b>13.4</b>	Is anybody here helping you to prepare for when you leave?	<i>n=570</i>	<b>39%</b>	
<b>13.5</b>	Have you had a say in what will happen to you when you leave here?	<i>n=562</i>	<b>43%</b>	
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>				
<b>14.1</b>	Do you think your experiences here have made you less likely to offend in the future?	<i>n=548</i>	<b>55%</b>	

## ALL YOI UNDER 18 COMPARATOR

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children aged 18 or over compared with responses of children under 18

Please note that these analyses are based on summary data from selected survey questions only.

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

18 or over	Under 18
71	526

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	1%
	Are you aged 18 or over?		
1.4	Are you from a minority ethnic group?	47%	53%
1.5	Do you have any children?	15%	9%
1.6	Are you from a traveller community?	7%	8%
1.7	Have you ever been in local authority care?	60%	51%
5.2	Do you have any health problems (including mental health problems)?	42%	32%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	28%	25%
10.1	Are you Muslim?	22%	19%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	96%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	66%	69%
2.2	Overall, were you treated well in reception/admission?	70%	70%
2.3	When you first arrived, did you have any problems or worries?	73%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	56%	46%
2.4	Did you feel safe on your first night here?	66%	72%
2.5	In your first few days, were you told everything you needed to know about life here?	69%	57%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	47%	43%
3.2	Can you shower everyday?	66%	56%
3.3	Do you normally have enough clean, suitable clothes for the week?	68%	67%
3.4	Do you have clean sheets every week?	76%	75%
3.5	Can you get your stored property if you need it?	64%	49%
3.6	Is it normally quiet enough for you to relax or sleep at night?	53%	46%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	78%	70%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	38%	26%

Shading is used to indicate statistical significance\*, as follows:

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

18 or over	Under 18
<b>71</b>	<b>526</b>

Number of completed questionnaires returned

<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	<b>45%</b>	<b>31%</b>
4.2	Do you get enough to eat at mealtimes always / most of the time?	<b>51%</b>	<b>36%</b>
4.3	Does the shop / canteen sell the things that you need?	<b>74%</b>	<b>59%</b>
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	<b>56%</b>	<b>36%</b>
	- Nurse?	<b>71%</b>	<b>58%</b>
	- Dentist?	<b>23%</b>	<b>24%</b>
	- Mental health worker?	<b>47%</b>	<b>45%</b>
5.2	Do you have any health problems (including mental health problems)?	<b>42%</b>	<b>32%</b>
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	<b>76%</b>	<b>63%</b>
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<b>28%</b>	<b>25%</b>
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	<b>60%</b>	<b>48%</b>
5.6	Did you have an alcohol problem when you came here?	<b>11%</b>	<b>6%</b>
5.7	Did you have a drug problem when you came here?	<b>31%</b>	<b>23%</b>
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<b>54%</b>	<b>56%</b>
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<b>64%</b>	<b>51%</b>
5.10	Do you go to the gym or play sports once a week or more?	<b>51%</b>	<b>45%</b>
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	<b>94%</b>	<b>85%</b>
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	<b>52%</b>	<b>30%</b>
	Were your complaints usually dealt with within 7 days?	<b>45%</b>	<b>28%</b>
6.3	Have you ever felt too scared to make a complaint?	<b>9%</b>	<b>16%</b>
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	<b>41%</b>	<b>36%</b>
7.2	Do you feel unsafe now?	<b>17%</b>	<b>13%</b>
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<b>24%</b>	<b>25%</b>
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	<b>48%</b>	<b>42%</b>
	- Threats or intimidation?	<b>39%</b>	<b>29%</b>



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\* less than 1% probability that the difference is due to chance

18 or over	Under 18
<b>71</b>	<b>526</b>

Number of completed questionnaires returned

	- Physical assault?	<b>27%</b>	<b>26%</b>
	- Sexual assault?	<b>3%</b>	<b>2%</b>
	- Being forced to assault another young person?	<b>6%</b>	<b>6%</b>
	- Theft of canteen or property?	<b>11%</b>	<b>4%</b>
	- Other bullying or victimisation?	<b>9%</b>	<b>7%</b>
	- Young people here have not done any of these things to me	<b>45%</b>	<b>53%</b>
<b>7.6</b>	If you were being bullied / victimised by other young people here, would you report it?	<b>35%</b>	<b>31%</b>
<b>7.7</b>	Have staff here ever done any of the following to you?		
	- Verbal abuse?	<b>32%</b>	<b>35%</b>
	- Threats or intimidation?	<b>21%</b>	<b>23%</b>
	- Physical assault?	<b>12%</b>	<b>13%</b>
	- Sexual assault?	<b>2%</b>	<b>2%</b>
	- Theft of canteen or property?	<b>12%</b>	<b>11%</b>
	- Other bullying / victimisation?	<b>6%</b>	<b>8%</b>
	- Staff here have not done any of these things to me	<b>56%</b>	<b>56%</b>
<b>7.8</b>	If you were being bullied / victimised by staff here, would you report it?	<b>64%</b>	<b>56%</b>
<b>BEHAVIOUR MANAGEMENT</b>			
<b>8.1</b>	Do the rewards or incentives for good behaviour encourage you to behave well?	<b>48%</b>	<b>39%</b>
<b>8.2</b>	Do you think the system of rewards or incentives is fair?	<b>40%</b>	<b>34%</b>
<b>8.3</b>	Do staff usually let you know when your behaviour is good?	<b>41%</b>	<b>39%</b>
<b>8.4</b>	If you get in trouble, do staff usually explain what you have done wrong?	<b>62%</b>	<b>61%</b>
<b>8.5</b>	Have you been physically restrained (e.g. MMPPR) since you have been here?	<b>75%</b>	<b>63%</b>
	<i>For those who have been restrained:</i>		
<b>8.6</b>	Did a member of staff come and talk to you about it afterwards?	<b>77%</b>	<b>70%</b>
<b>8.7</b>	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<b>67%</b>	<b>57%</b>
<b>STAFF</b>			
<b>9.1</b>	Do you feel cared for by most staff here?	<b>46%</b>	<b>42%</b>
<b>9.2</b>	Do most staff here treat you with respect?	<b>73%</b>	<b>64%</b>
<b>9.3</b>	If you had a problem, are there any staff here you could turn to for help?	<b>74%</b>	<b>66%</b>
<b>9.4</b>	Can you speak to a Barnardo's advocate when you need to?	<b>77%</b>	<b>68%</b>
<b>FAITH</b>			
<b>10.1</b>	Do you have a religion?	<b>73%</b>	<b>68%</b>
	<i>For those who have a religion:</i>		
<b>10.2</b>	Are your religious beliefs respected here?	<b>84%</b>	<b>79%</b>

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\* less than 1% probability that the difference is due to chance

18 or over	Under 18
<b>71</b>	<b>526</b>

Number of completed questionnaires returned

<b>10.3</b>	Are you able to speak to a Chaplain of your faith in private, if you want to?	<b>84%</b>	<b>70%</b>
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
<b>11.1</b>	Has anyone here helped you to keep in touch with your family / friends?	<b>64%</b>	<b>62%</b>
<b>11.2</b>	Are you able to use a phone every day (if you have credit)?	<b>65%</b>	<b>61%</b>
<b>11.3</b>	Is it quite / very easy for your family and friends to get here?	<b>46%</b>	<b>36%</b>
<b>11.4</b>	Do you get visits from family or friends?	<b>84%</b>	<b>78%</b>
<i>For those who do get visits:</i>			
<b>11.4</b>	Do you get visits from family or friends once a week or more?	<b>47%</b>	<b>44%</b>
<b>EDUCATION AND TRAINING</b>			
<b>12.1</b>	Are you doing any of the following activities at the moment:		
	- Education?	<b>79%</b>	<b>82%</b>
	- Training for a job (vocational training)?	<b>6%</b>	<b>5%</b>
	- Paid work?	<b>8%</b>	<b>6%</b>
	- Interventions (e.g. offending behaviour programmes)?	<b>24%</b>	<b>14%</b>
	- Not doing any of these activities	<b>19%</b>	<b>15%</b>
<b>12.2</b>	Do staff encourage you to attend education, training or work?	<b>63%</b>	<b>63%</b>
<b>12.3</b>	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<b>58%</b>	<b>47%</b>
<b>PREPARING TO MOVE ON</b>			
<b>13.1</b>	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<b>79%</b>	<b>63%</b>
<i>For those who do have a plan:</i>			
<b>13.2</b>	Do you understand what you need to do to achieve your objectives or targets?	<b>96%</b>	<b>95%</b>
<b>13.3</b>	Are staff here supporting you to achieve your objectives or targets?	<b>58%</b>	<b>49%</b>
<b>13.4</b>	Is anybody here helping you to prepare for when you leave?	<b>52%</b>	<b>37%</b>
<b>13.5</b>	Have you had a say in what will happen to you when you leave here?	<b>63%</b>	<b>41%</b>
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
<b>14.1</b>	Do you think your experiences here have made you less likely to offend in the future?	<b>64%</b>	<b>54%</b>

# ALL YOI BME COMPARATOR 2019

## Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from black and minority ethnic groups are compared with those of white children

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Black and minority ethnic	White
	312	284

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	1%	0%
	Are you aged 18 or over?	11%	13%
1.4	Are you from a minority ethnic group?		
1.5	Do you have any children?	7%	14%
1.6	Are you from a traveller community?	3%	14%
1.7	Have you ever been in local authority care?	44%	60%
5.2	Do you have any health problems (including mental health problems)?	24%	45%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	14%	38%
10.1	Are you Muslim?	35%	3%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	97%	94%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	65%	72%
2.2	Overall, were you treated well in reception/admission?	68%	73%
2.3	When you first arrived, did you have any problems or worries?	73%	69%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	40%	56%
2.4	Did you feel safe on your first night here?	70%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	56%	62%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	40%	47%
3.2	Can you shower everyday?	56%	59%
3.3	Do you normally have enough clean, suitable clothes for the week?	67%	66%
3.4	Do you have clean sheets every week?	67%	83%
3.5	Can you get your stored property if you need it?	51%	51%
3.6	Is it normally quiet enough for you to relax or sleep at night?	46%	48%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	71%	71%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	25%	29%

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\* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
<b>312</b>	<b>284</b>

Number of completed questionnaires returned

<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	<b>30%</b>	<b>36%</b>
4.2	Do you get enough to eat at mealtimes always / most of the time?	<b>36%</b>	<b>40%</b>
4.3	Does the shop / canteen sell the things that you need?	<b>51%</b>	<b>71%</b>
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	<b>33%</b>	<b>45%</b>
	- Nurse?	<b>54%</b>	<b>65%</b>
	- Dentist?	<b>22%</b>	<b>25%</b>
	- Mental health worker?	<b>42%</b>	<b>48%</b>
5.2	Do you have any health problems (including mental health problems)?	<b>24%</b>	<b>45%</b>
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	<b>61%</b>	<b>67%</b>
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<b>14%</b>	<b>38%</b>
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	<b>37%</b>	<b>54%</b>
5.6	Did you have an alcohol problem when you came here?	<b>4%</b>	<b>10%</b>
5.7	Did you have a drug problem when you came here?	<b>14%</b>	<b>37%</b>
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<b>43%</b>	<b>61%</b>
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<b>51%</b>	<b>54%</b>
5.10	Do you go to the gym or play sports once a week or more?	<b>40%</b>	<b>51%</b>
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	<b>86%</b>	<b>85%</b>
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	<b>26%</b>	<b>44%</b>
	Were your complaints usually dealt with within 7 days?	<b>21%</b>	<b>44%</b>
6.3	Have you ever felt too scared to make a complaint?	<b>15%</b>	<b>14%</b>
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	<b>33%</b>	<b>40%</b>
7.2	Do you feel unsafe now?	<b>12%</b>	<b>16%</b>
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<b>23%</b>	<b>27%</b>
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	<b>36%</b>	<b>48%</b>
	- Threats or intimidation?	<b>23%</b>	<b>37%</b>

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Black and minority ethnic	White
<b>312</b>	<b>284</b>

**Number of completed questionnaires returned**

	- Physical assault?	<b>23%</b>	<b>29%</b>
	- Sexual assault?	<b>1%</b>	<b>2%</b>
	- Being forced to assault another young person?	<b>5%</b>	<b>7%</b>
	- Theft of canteen or property?	<b>3%</b>	<b>7%</b>
	- Other bullying or victimisation?	<b>5%</b>	<b>9%</b>
	- Young people here have not done any of these things to me	<b>60%</b>	<b>45%</b>
<b>7.6</b>	If you were being bullied / victimised by other young people here, would you report it?	<b>27%</b>	<b>35%</b>
<b>7.7</b>	Have staff here ever done any of the following to you?		
	- Verbal abuse?	<b>39%</b>	<b>30%</b>
	- Threats or intimidation?	<b>27%</b>	<b>17%</b>
	- Physical assault?	<b>14%</b>	<b>11%</b>
	- Sexual assault?	<b>3%</b>	<b>2%</b>
	- Theft of canteen or property?	<b>15%</b>	<b>6%</b>
	- Other bullying / victimisation?	<b>9%</b>	<b>8%</b>
	- Staff here have not done any of these things to me	<b>49%</b>	<b>63%</b>
<b>7.8</b>	If you were being bullied / victimised by staff here, would you report it?	<b>54%</b>	<b>59%</b>
<b>BEHAVIOUR MANAGEMENT</b>			
<b>8.1</b>	Do the rewards or incentives for good behaviour encourage you to behave well?	<b>35%</b>	<b>46%</b>
<b>8.2</b>	Do you think the system of rewards or incentives is fair?	<b>29%</b>	<b>42%</b>
<b>8.3</b>	Do staff usually let you know when your behaviour is good?	<b>32%</b>	<b>47%</b>
<b>8.4</b>	If you get in trouble, do staff usually explain what you have done wrong?	<b>52%</b>	<b>70%</b>
<b>8.5</b>	Have you been physically restrained (e.g. MMPPR) since you have been here?	<b>66%</b>	<b>61%</b>
	<i>For those who have been restrained:</i>		
<b>8.6</b>	Did a member of staff come and talk to you about it afterwards?	<b>68%</b>	<b>73%</b>
<b>8.7</b>	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<b>59%</b>	<b>58%</b>
<b>STAFF</b>			
<b>9.1</b>	Do you feel cared for by most staff here?	<b>31%</b>	<b>55%</b>
<b>9.2</b>	Do most staff here treat you with respect?	<b>58%</b>	<b>72%</b>
<b>9.3</b>	If you had a problem, are there any staff here you could turn to for help?	<b>60%</b>	<b>74%</b>
<b>9.4</b>	Can you speak to a Barnardo's advocate when you need to?	<b>69%</b>	<b>69%</b>
<b>FAITH</b>			
<b>10.1</b>	Do you have a religion?	<b>85%</b>	<b>52%</b>
	<i>For those who have a religion:</i>		
<b>10.2</b>	Are your religious beliefs respected here?	<b>77%</b>	<b>85%</b>

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\* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
312	284

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	70%	77%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	61%	64%
11.2	Are you able to use a phone every day (if you have credit)?	60%	62%
11.3	Is it quite / very easy for your family and friends to get here?	36%	39%
11.4	Do you get visits from family or friends?	80%	77%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	43%	46%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	83%	80%
	- Training for a job (vocational training)?	4%	6%
	- Paid work?	7%	6%
	- Interventions (e.g. offending behaviour programmes)?	16%	15%
	- Not doing any of these activities	14%	18%
12.2	Do staff encourage you to attend education, training or work?	56%	72%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	48%	47%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	64%	66%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	97%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	44%	57%
13.4	Is anybody here helping you to prepare for when you leave?	36%	43%
13.5	Have you had a say in what will happen to you when you leave here?	39%	49%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	53%	57%

# ALL YOI MUSLIM COMPARATOR 2019

## Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- Muslim children's responses are compared with those of non-Muslim children

Please note that these analyses are based on summary data from selected survey questions only.

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Muslim	Non-Muslim
111	461

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	0%
	Are you aged 18 or over?	14%	11%
1.4	Are you from a minority ethnic group?	93%	42%
1.5	Do you have any children?	4%	11%
1.6	Are you from a traveller community?	1%	9%
1.7	Have you ever been in local authority care?	45%	53%
5.2	Do you have any health problems (including mental health problems)?	29%	34%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	15%	28%
10.1	Are you Muslim?		
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	98%	95%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	69%	69%
2.2	Overall, were you treated well in reception/admission?	70%	70%
2.3	When you first arrived, did you have any problems or worries?	66%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	36%	50%
2.4	Did you feel safe on your first night here?	68%	73%
2.5	In your first few days, were you told everything you needed to know about life here?	56%	60%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	34%	46%
3.2	Can you shower everyday?	59%	57%
3.3	Do you normally have enough clean, suitable clothes for the week?	68%	66%
3.4	Do you have clean sheets every week?	70%	76%
3.5	Can you get your stored property if you need it?	50%	52%
3.6	Is it normally quiet enough for you to relax or sleep at night?	50%	47%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	78%	69%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	26%	27%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
<b>Number of completed questionnaires returned</b>	<b>111</b>	<b>461</b>

<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	29%	35%
4.2	Do you get enough to eat at mealtimes always / most of the time?	35%	39%
4.3	Does the shop / canteen sell the things that you need?	47%	63%
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	33%	41%
	- Nurse?	55%	61%
	- Dentist?	19%	24%
	- Mental health worker?	44%	46%
5.2	Do you have any health problems (including mental health problems)?	29%	34%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	67%	64%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	15%	28%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	33%	50%
5.6	Did you have an alcohol problem when you came here?	3%	7%
5.7	Did you have a drug problem when you came here?	14%	27%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	47%	58%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	51%	53%
5.10	Do you go to the gym or play sports once a week or more?	38%	47%
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	87%	86%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	34%	34%
	Were your complaints usually dealt with within 7 days?	26%	32%
6.3	Have you ever felt too scared to make a complaint?	12%	14%
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	28%	38%
7.2	Do you feel unsafe now?	6%	15%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	25%	25%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	33%	44%
	- Threats or intimidation?	21%	32%



Shading is used to indicate statistical significance\*, as follows:

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
<b>Number of completed questionnaires returned</b>	<b>111</b>	<b>461</b>

	- Physical assault?	21%	26%
	- Sexual assault?	0%	2%
	- Being forced to assault another young person?	2%	6%
	- Theft of canteen or property?	0%	6%
	- Other bullying or victimisation?	0%	8%
	- Young people here have not done any of these things to me	66%	50%
7.6	If you were being bullied / victimised by other young people here, would you report it?	25%	33%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	37%	34%
	- Threats or intimidation?	21%	22%
	- Physical assault?	11%	13%
	- Sexual assault?	1%	2%
	- Theft of canteen or property?	13%	10%
	- Other bullying / victimisation?	9%	8%
	- Staff here have not done any of these things to me	53%	57%
7.8	If you were being bullied / victimised by staff here, would you report it?	49%	58%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	41%	40%
8.2	Do you think the system of rewards or incentives is fair?	27%	36%
8.3	Do staff usually let you know when your behaviour is good?	36%	40%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	53%	63%
8.5	Have you been physically restrained (e.g. MMPPR) since you have been here?	70%	62%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	68%	71%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	56%	59%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	39%	45%
9.2	Do most staff here treat you with respect?	63%	67%
9.3	If you had a problem, are there any staff here you could turn to for help?	58%	69%
9.4	Can you speak to a Barnardo's advocate when you need to?	65%	71%
<b>FAITH</b>			
10.1	Do you have a religion?	100%	61%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	81%	80%

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	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Muslim	Non-Muslim
	111	461

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	77%	71%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	59%	63%
11.2	Are you able to use a phone every day (if you have credit)?	65%	61%
11.3	Is it quite / very easy for your family and friends to get here?	40%	37%
11.4	Do you get visits from family or friends?	78%	79%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	48%	44%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	84%	82%
	- Training for a job (vocational training)?	2%	5%
	- Paid work?	4%	7%
	- Interventions (e.g. offending behaviour programmes)?	14%	16%
	- Not doing any of these activities	14%	16%
12.2	Do staff encourage you to attend education, training or work?	57%	65%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	49%	48%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	65%	66%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	97%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	46%	51%
13.4	Is anybody here helping you to prepare for when you leave?	41%	39%
13.5	Have you had a say in what will happen to you when you leave here?	34%	46%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	57%	56%

# ALL YOI DISABILITY COMPARATOR 2019

## Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who reported that they had a disability compared with those who did not  
Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have a disability	Do not have a disability
148	438

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	2%	0%
	Are you aged 18 or over?	13%	12%
1.4	Are you from a minority ethnic group?	29%	61%
1.5	Do you have any children?	15%	8%
1.6	Are you from a traveller community?	15%	6%
1.7	Have you ever been in local authority care?	69%	46%
5.2	Do you have any health problems (including mental health problems)?	74%	20%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
10.1	Are you Muslim?	11%	22%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	92%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	59%	71%
2.2	Overall, were you treated well in reception/admission?	58%	74%
2.3	When you first arrived, did you have any problems or worries?	74%	69%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	43%	49%
2.4	Did you feel safe on your first night here?	60%	75%
2.5	In your first few days, were you told everything you needed to know about life here?	53%	61%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	44%	43%
3.2	Can you shower everyday?	53%	58%
3.3	Do you normally have enough clean, suitable clothes for the week?	65%	68%
3.4	Do you have clean sheets every week?	74%	75%
3.5	Can you get your stored property if you need it?	42%	54%
3.6	Is it normally quiet enough for you to relax or sleep at night?	40%	49%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	65%	74%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	24%	29%

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\* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
148	438

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	35%	32%
4.2	Do you get enough to eat at mealtimes always / most of the time?	32%	40%
4.3	Does the shop / canteen sell the things that you need?	54%	63%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	37%	39%
	- Nurse?	57%	60%
	- Dentist?	18%	25%
	- Mental health worker?	44%	45%
5.2	Do you have any health problems (including mental health problems)?	74%	20%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	61%	70%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	49%	
5.6	Did you have an alcohol problem when you came here?	10%	6%
5.7	Did you have a drug problem when you came here?	44%	19%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	44%	63%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	53%	52%
5.10	Do you go to the gym or play sports once a week or more?	42%	47%
COMPLAINTS			
6.1	Do you know how to make a complaint?	84%	86%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	33%	33%
	Were your complaints usually dealt with within 7 days?	35%	28%
6.3	Have you ever felt too scared to make a complaint?	20%	13%
SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	57%	30%
7.2	Do you feel unsafe now?	31%	8%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	23%	26%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	57%	37%
	- Threats or intimidation?	51%	22%

Shading is used to indicate statistical significance\*, as follows:

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\* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
<b>148</b>	<b>438</b>

Number of completed questionnaires returned

	- Physical assault?	38%	21%
	- Sexual assault?	4%	1%
	- Being forced to assault another young person?	11%	5%
	- Theft of canteen or property?	14%	2%
	- Other bullying or victimisation?	17%	3%
	- Young people here have not done any of these things to me	38%	58%
7.6	If you were being bullied / victimised by other young people here, would you report it?	39%	28%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	42%	32%
	- Threats or intimidation?	29%	20%
	- Physical assault?	14%	12%
	- Sexual assault?	4%	1%
	- Theft of canteen or property?	11%	11%
	- Other bullying / victimisation?	13%	7%
	- Staff here have not done any of these things to me	49%	58%
7.8	If you were being bullied / victimised by staff here, would you report it?	54%	57%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	41%	40%
8.2	Do you think the system of rewards or incentives is fair?	32%	36%
8.3	Do staff usually let you know when your behaviour is good?	40%	39%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	58%	61%
8.5	Have you been physically restrained (e.g. MMPPR) since you have been here?	59%	66%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	63%	72%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	64%	57%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	45%	42%
9.2	Do most staff here treat you with respect?	62%	67%
9.3	If you had a problem, are there any staff here you could turn to for help?	62%	68%
9.4	Can you speak to a Barnardo's advocate when you need to?	66%	70%
<b>FAITH</b>			
10.1	Do you have a religion?	63%	70%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	75%	81%

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
148	438

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	66%	74%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	65%	61%
11.2	Are you able to use a phone every day (if you have credit)?	58%	63%
11.3	Is it quite / very easy for your family and friends to get here?	30%	40%
11.4	Do you get visits from family or friends?	78%	79%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	43%	45%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	80%	83%
	- Training for a job (vocational training)?	4%	5%
	- Paid work?	5%	7%
	- Interventions (e.g. offending behaviour programmes)?	19%	14%
	- Not doing any of these activities	17%	15%
12.2	Do staff encourage you to attend education, training or work?	68%	62%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	47%	47%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	63%	65%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	94%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	51%	50%
13.4	Is anybody here helping you to prepare for when you leave?	46%	36%
13.5	Have you had a say in what will happen to you when you leave here?	44%	43%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	56%	54%

# ALL YOI LA CARE COMPARATOR 2019

## Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who had been in local authority care are compared with responses of those who had not been in local authority care

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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Number of completed questionnaires returned

Have been in local authority care	307	Have not been in local authority care	286
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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	1%	0%
	Are you aged 18 or over?	14%	10%
1.4	Are you from a minority ethnic group?	45%	61%
1.5	Do you have any children?	12%	8%
1.6	Are you from a traveller community?	9%	7%
1.7	Have you ever been in local authority care?		
5.2	Do you have any health problems (including mental health problems)?	45%	21%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	16%
10.1	Are you Muslim?	17%	22%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	73%	64%
2.2	Overall, were you treated well in reception/admission?	73%	66%
2.3	When you first arrived, did you have any problems or worries?	71%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	50%	45%
2.4	Did you feel safe on your first night here?	71%	72%
2.5	In your first few days, were you told everything you needed to know about life here?	60%	57%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	41%	46%
3.2	Can you shower everyday?	59%	56%
3.3	Do you normally have enough clean, suitable clothes for the week?	66%	68%
3.4	Do you have clean sheets every week?	75%	74%
3.5	Can you get your stored property if you need it?	52%	50%
3.6	Is it normally quiet enough for you to relax or sleep at night?	44%	50%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	69%	73%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	25%	31%

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\* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
<b>307</b>	<b>286</b>

Number of completed questionnaires returned

<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	<b>33%</b>	<b>32%</b>
4.2	Do you get enough to eat at mealtimes always / most of the time?	<b>34%</b>	<b>41%</b>
4.3	Does the shop / canteen sell the things that you need?	<b>63%</b>	<b>57%</b>
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	<b>39%</b>	<b>38%</b>
	- Nurse?	<b>63%</b>	<b>55%</b>
	- Dentist?	<b>24%</b>	<b>23%</b>
	- Mental health worker?	<b>46%</b>	<b>45%</b>
5.2	Do you have any health problems (including mental health problems)?	<b>45%</b>	<b>21%</b>
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	<b>66%</b>	<b>61%</b>
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<b>33%</b>	<b>16%</b>
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	<b>54%</b>	<b>40%</b>
5.6	Did you have an alcohol problem when you came here?	<b>11%</b>	<b>2%</b>
5.7	Did you have a drug problem when you came here?	<b>32%</b>	<b>16%</b>
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<b>57%</b>	<b>49%</b>
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<b>56%</b>	<b>48%</b>
5.10	Do you go to the gym or play sports once a week or more?	<b>46%</b>	<b>45%</b>
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	<b>87%</b>	<b>84%</b>
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	<b>35%</b>	<b>32%</b>
	Were your complaints usually dealt with within 7 days?	<b>34%</b>	<b>26%</b>
6.3	Have you ever felt too scared to make a complaint?	<b>18%</b>	<b>12%</b>
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	<b>41%</b>	<b>32%</b>
7.2	Do you feel unsafe now?	<b>16%</b>	<b>11%</b>
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<b>27%</b>	<b>23%</b>
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	<b>47%</b>	<b>38%</b>
	- Threats or intimidation?	<b>35%</b>	<b>24%</b>



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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
<b>307</b>	<b>286</b>

Number of completed questionnaires returned

	- Physical assault?	32%	20%
	- Sexual assault?	2%	1%
	- Being forced to assault another young person?	7%	5%
	- Theft of canteen or property?	6%	4%
	- Other bullying or victimisation?	9%	5%
	- Young people here have not done any of these things to me	47%	58%
7.6	If you were being bullied / victimised by other young people here, would you report it?	34%	28%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	37%	34%
	- Threats or intimidation?	28%	17%
	- Physical assault?	16%	10%
	- Sexual assault?	2%	2%
	- Theft of canteen or property?	11%	11%
	- Other bullying / victimisation?	11%	5%
	- Staff here have not done any of these things to me	53%	58%
7.8	If you were being bullied / victimised by staff here, would you report it?	57%	56%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	39%	42%
8.2	Do you think the system of rewards or incentives is fair?	34%	37%
8.3	Do staff usually let you know when your behaviour is good?	42%	35%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	61%	60%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	67%	61%
	<i>For those who have been restrained:</i>		
8.6	Did a member of staff come and talk to you about it afterwards?	72%	67%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	64%	53%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	44%	42%
9.2	Do most staff here treat you with respect?	67%	63%
9.3	If you had a problem, are there any staff here you could turn to for help?	68%	65%
9.4	Can you speak to a Barnardo's advocate when you need to?	69%	68%
<b>FAITH</b>			
10.1	Do you have a religion?	69%	69%
	<i>For those who have a religion:</i>		
10.2	Are your religious beliefs respected here?	78%	82%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
<b>307</b>	<b>286</b>

Number of completed questionnaires returned

10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	73%	72%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	63%	61%
11.2	Are you able to use a phone every day (if you have credit)?	59%	64%
11.3	Is it quite / very easy for your family and friends to get here?	32%	42%
11.4	Do you get visits from family or friends?	73%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	34%	54%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	80%	84%
	- Training for a job (vocational training)?	5%	4%
	- Paid work?	6%	8%
	- Interventions (e.g. offending behaviour programmes)?	17%	13%
	- Not doing any of these activities	17%	15%
12.2	Do staff encourage you to attend education, training or work?	65%	61%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	46%	48%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	65%	63%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	95%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	50%	51%
13.4	Is anybody here helping you to prepare for when you leave?	42%	36%
13.5	Have you had a say in what will happen to you when you leave here?	45%	41%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	48%	62%

# ALL YOI TRAVELLER COMPARATOR 2019

## Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from traveller communities are compared with those of children not from traveller communities

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Traveller	Non-traveller
48	543

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	6%	0%
	Are you aged 18 or over?	11%	12%
1.4	Are you from a minority ethnic group?	21%	55%
1.5	Do you have any children?	28%	8%
1.6	Are you from a traveller community?		
1.7	Have you ever been in local authority care?	57%	51%
5.2	Do you have any health problems (including mental health problems)?	63%	31%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	48%	23%
10.1	Are you Muslim?	2%	21%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	92%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	58%	69%
2.2	Overall, were you treated well in reception/admission?	51%	72%
2.3	When you first arrived, did you have any problems or worries?	79%	70%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	51%	47%
2.4	Did you feel safe on your first night here?	62%	72%
2.5	In your first few days, were you told everything you needed to know about life here?	67%	57%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	46%	43%
3.2	Can you shower everyday?	63%	57%
3.3	Do you normally have enough clean, suitable clothes for the week?	58%	67%
3.4	Do you have clean sheets every week?	72%	75%
3.5	Can you get your stored property if you need it?	44%	51%
3.6	Is it normally quiet enough for you to relax or sleep at night?	43%	47%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	64%	71%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	38%	26%

Shading is used to indicate statistical significance\*, as follows:

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Traveller	Non-traveller
<b>48</b>	<b>543</b>

Number of completed questionnaires returned

<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	<b>36%</b>	<b>32%</b>
4.2	Do you get enough to eat at mealtimes always / most of the time?	<b>33%</b>	<b>38%</b>
4.3	Does the shop / canteen sell the things that you need?	<b>66%</b>	<b>60%</b>
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	<b>35%</b>	<b>38%</b>
	- Nurse?	<b>53%</b>	<b>59%</b>
	- Dentist?	<b>22%</b>	<b>24%</b>
	- Mental health worker?	<b>33%</b>	<b>46%</b>
5.2	Do you have any health problems (including mental health problems)?	<b>63%</b>	<b>31%</b>
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	<b>61%</b>	<b>65%</b>
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<b>48%</b>	<b>23%</b>
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	<b>46%</b>	<b>49%</b>
5.6	Did you have an alcohol problem when you came here?	<b>13%</b>	<b>6%</b>
5.7	Did you have a drug problem when you came here?	<b>33%</b>	<b>24%</b>
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<b>41%</b>	<b>56%</b>
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<b>54%</b>	<b>52%</b>
5.10	Do you go to the gym or play sports once a week or more?	<b>56%</b>	<b>44%</b>
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	<b>76%</b>	<b>86%</b>
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	<b>30%</b>	<b>34%</b>
	Were your complaints usually dealt with within 7 days?	<b>32%</b>	<b>30%</b>
6.3	Have you ever felt too scared to make a complaint?	<b>24%</b>	<b>14%</b>
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	<b>53%</b>	<b>35%</b>
7.2	Do you feel unsafe now?	<b>34%</b>	<b>12%</b>
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<b>21%</b>	<b>25%</b>
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	<b>48%</b>	<b>42%</b>
	- Threats or intimidation?	<b>45%</b>	<b>29%</b>

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Traveller	Non-traveller
<b>Number of completed questionnaires returned</b>	<b>48</b>	<b>543</b>

	- Physical assault?	36%	25%
	- Sexual assault?	10%	1%
	- Being forced to assault another young person?	17%	5%
	- Theft of canteen or property?	17%	4%
	- Other bullying or victimisation?	17%	6%
	- Young people here have not done any of these things to me	45%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	46%	30%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	33%	35%
	- Threats or intimidation?	22%	23%
	- Physical assault?	13%	13%
	- Sexual assault?	9%	1%
	- Theft of canteen or property?	7%	11%
	- Other bullying / victimisation?	7%	8%
	- Staff here have not done any of these things to me	58%	55%
7.8	If you were being bullied / victimised by staff here, would you report it?	63%	55%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	56%	39%
8.2	Do you think the system of rewards or incentives is fair?	33%	35%
8.3	Do staff usually let you know when your behaviour is good?	51%	38%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	74%	59%
8.5	Have you been physically restrained (e.g. MMPPR) since you have been here?	61%	65%
	<i>For those who have been restrained:</i>		
8.6	Did a member of staff come and talk to you about it afterwards?	54%	71%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	59%	59%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	48%	42%
9.2	Do most staff here treat you with respect?	59%	66%
9.3	If you had a problem, are there any staff here you could turn to for help?	76%	66%
9.4	Can you speak to a Barnardo's advocate when you need to?	70%	69%
<b>FAITH</b>			
10.1	Do you have a religion?	86%	67%
	<i>For those who have a religion:</i>		
10.2	Are your religious beliefs respected here?	77%	80%

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

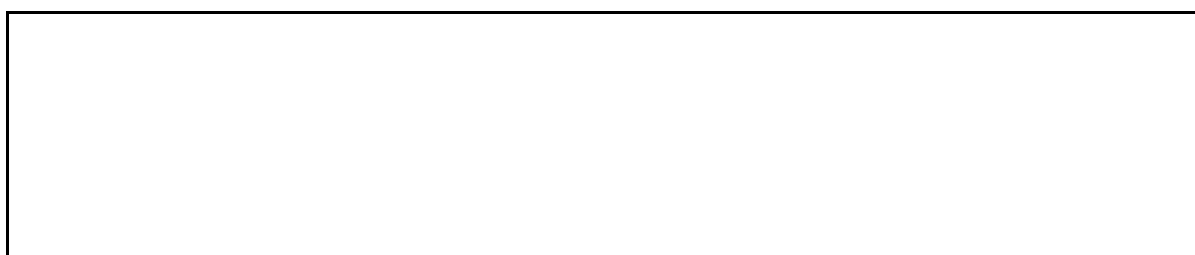
Traveller	Non-traveller
<b>48</b>	<b>543</b>

Number of completed questionnaires returned

<b>10.3</b>	Are you able to speak to a Chaplain of your faith in private, if you want to?	<b>78%</b>	<b>72%</b>
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
<b>11.1</b>	Has anyone here helped you to keep in touch with your family / friends?	<b>60%</b>	<b>62%</b>
<b>11.2</b>	Are you able to use a phone every day (if you have credit)?	<b>64%</b>	<b>61%</b>
<b>11.3</b>	Is it quite / very easy for your family and friends to get here?	<b>28%</b>	<b>38%</b>
<b>11.4</b>	Do you get visits from family or friends?	<b>70%</b>	<b>79%</b>
<i>For those who do get visits:</i>			
<b>11.4</b>	Do you get visits from family or friends once a week or more?	<b>43%</b>	<b>44%</b>
<b>EDUCATION AND TRAINING</b>			
<b>12.1</b>	Are you doing any of the following activities at the moment:		
	- Education?	<b>77%</b>	<b>82%</b>
	- Training for a job (vocational training)?	<b>16%</b>	<b>4%</b>
	- Paid work?	<b>11%</b>	<b>6%</b>
	- Interventions (e.g. offending behaviour programmes)?	<b>21%</b>	<b>15%</b>
	- Not doing any of these activities	<b>16%</b>	<b>15%</b>
<b>12.2</b>	Do staff encourage you to attend education, training or work?	<b>61%</b>	<b>63%</b>
<b>12.3</b>	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<b>56%</b>	<b>46%</b>
<b>PREPARING TO MOVE ON</b>			
<b>13.1</b>	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<b>45%</b>	<b>66%</b>
<i>For those who do have a plan:</i>			
<b>13.2</b>	Do you understand what you need to do to achieve your objectives or targets?	<b>100%</b>	<b>95%</b>
<b>13.3</b>	Are staff here supporting you to achieve your objectives or targets?	<b>82%</b>	<b>49%</b>
<b>13.4</b>	Is anybody here helping you to prepare for when you leave?	<b>52%</b>	<b>38%</b>
<b>13.5</b>	Have you had a say in what will happen to you when you leave here?	<b>55%</b>	<b>43%</b>
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
<b>14.1</b>	Do you think your experiences here have made you less likely to offend in the future?	<b>56%</b>	<b>54%</b>

## **Appendix C: Secure training centre comparators**

**2018-19 STCs**  
**Survey responses HMIP surveys of all STCs**



	Rainsbrook 2018	Medway 2018	Oakhill 2019	All STCs
<b>Number of completed questionnaires returned</b>	<b>46</b>	<b>31</b>	<b>37</b>	<b>114</b>

<b>DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION</b>					
1.2	Are you under 15 years of age?	9%	7%	11%	9%
	Are you aged 18 or over?	9%	3%	3%	5%
1.3	Are you female?	19%	18%	0%	13%
1.4	Are you from a minority ethnic group?	38%	68%	69%	56%
1.5	Do you have any children?	11%	4%	6%	8%
1.6	Are you from a traveller community?	12%	10%	17%	13%
1.7	Have you ever been in local authority care?	61%	63%	33%	53%
5.2	Do you have any health problems (including mental health problems)?	42%	25%	43%	38%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	39%	24%	31%	32%
10.1	Are you Muslim?	9%	25%	23%	18%
<b>ARRIVAL AND INDUCTION</b>					
2.1	Were you searched in reception/admissions?	96%	93%	97%	95%
<i>For those who had been searched:</i>					
2.1	Was this search done in a respectful way?	69%	57%	74%	67%
2.2	Overall, were you treated well in reception/admission?	73%	68%	71%	71%
2.3	When you first arrived, did you have any problems or worries?	81%	63%	71%	73%
<i>For those who had any problems when they first arrived:</i>					
2.3	Did staff help you to deal with these problems or worries?	57%	74%	64%	63%
2.4	Did you feel safe on your first night here?	82%	71%	77%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	70%	77%	71%	72%
<b>LIVING CONDITIONS</b>					
3.1	Is the temperature of your room or cell about right?	44%	32%	47%	42%
3.2	Can you shower everyday?	91%	97%	92%	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	86%	93%	86%	88%
3.4	Do you have clean sheets every week?	80%	63%	86%	77%
3.5	Can you get your stored property if you need it?	53%	76%	76%	67%



**Number of completed questionnaires returned**

Rainsbrook 2018	Medway 2018	Oakhill 2019	All STCs
46	31	37	114

3.6	Is it normally quiet enough for you to relax or sleep at night?	64%	52%	56%	58%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	93%	93%	95%	94%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	96%	86%	94%	93%
<b>FOOD AND CANTEEN</b>					
4.1	Is the food here very / quite good?	16%	59%	14%	27%
4.2	Do you get enough to eat at mealtimes always / most of the time?	26%	43%	32%	33%
4.3	Does the shop / canteen sell the things that you need?	24%	67%	9%	31%
<b>HEALTH AND WELL-BEING</b>					
5.1	Is it easy to see:				
	- Doctor?	33%	45%	34%	37%
	- Nurse?	50%	76%	74%	65%
	- Dentist?	35%	36%	32%	34%
	- Mental health worker?	42%	44%	45%	43%
5.2	Do you have any health problems (including mental health problems)?	42%	25%	43%	38%
	<i>For those who have health problems:</i>				
5.3	Have you been helped with your health problems since you have been here?	56%	100%	44%	59%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	39%	24%	31%	32%
	<i>For those who have a disability</i>				
5.5	Are you getting the support you need?	44%	83%	67%	58%
5.6	Did you have an alcohol problem when you came here?	10%	10%	3%	8%
5.7	Did you have a drug problem when you came here?	23%	17%	14%	18%
	<i>For those who did have a drug or alcohol problem</i>				
5.8	Have you been helped with your drug or alcohol problem since you've been here?	25%	40%	33%	32%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	44%	76%	29%	48%
5.10	Do you go to the gym or play sports once a week or more?	66%	76%	47%	62%
<b>COMPLAINTS</b>					
6.1	Do you know how to make a complaint?	84%	93%	100%	92%
	<i>For those who have made a complaint:</i>				
6.2	Were your complaints usually dealt with fairly?	45%	47%	41%	44%
	Were your complaints usually dealt with within 7 days?	70%	33%	24%	42%
6.3	Have you ever felt too scared to make a complaint?	13%	8%	4%	9%
<b>SAFETY AND SECURITY</b>					
7.1	Have you ever felt unsafe here?	31%	20%	21%	24%
7.2	Do you feel unsafe now?	21%	7%	0%	10%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	51%	43%	85%	60%
7.5	Have other young people here ever done any of the following to you?				

**Number of completed questionnaires returned**

	Rainsbrook 2018	Medway 2018	Oakhill 2019	All STCs
	46	31	37	114

	- Verbal abuse?	58%	30%	39%	44%
	- Threats or intimidation?	47%	33%	29%	38%
	- Physical assault?	42%	19%	36%	33%
	- Sexual assault?	8%	0%	7%	5%
	- Being forced to assault another young person?	11%	7%	13%	10%
	- Theft of canteen or property?	16%	11%	10%	13%
	- Other bullying or victimisation?	13%	0%	7%	7%
	- Young people here have not done any of these things to me	40%	52%	58%	49%
7.6	If you were being bullied / victimised by other young people here, would you report it?	41%	50%	42%	44%
7.7	Have staff here ever done any of the following to you?				
	- Verbal abuse?	26%	22%	23%	24%
	- Threats or intimidation?	17%	4%	10%	11%
	- Physical assault?	9%	0%	13%	8%
	- Sexual assault?	9%	0%	3%	4%
	- Theft of canteen or property?	9%	4%	3%	5%
	- Other bullying / victimisation?	17%	0%	7%	9%
	- Staff here have not done any of these things to me	63%	78%	71%	70%
7.8	If you were being bullied / victimised by staff here, would you report it?	40%	64%	53%	51%
<b>BEHAVIOUR MANAGEMENT</b>					
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	45%	10%	22%	27%
8.2	Do you think the system of rewards or incentives is fair?	34%	21%	14%	24%
8.3	Do staff usually let you know when your behaviour is good?	61%	56%	74%	64%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	63%	69%	70%	67%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	56%	72%	71%	66%
<i>For those who have been restrained:</i>					
8.6	Did a member of staff come and talk to you about it afterwards?	62%	57%	68%	63%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	49%	69%	64%	59%
<b>STAFF</b>					
9.1	Do you feel cared for by most staff here?	80%	59%	55%	65%
9.2	Do most staff here treat you with respect?	92%	90%	82%	88%
9.3	If you had a problem, are there any staff here you could turn to for help?	84%	90%	85%	86%
9.4	Can you speak to a Barnardo's advocate when you need to?	74%	62%	73%	70%
<b>FAITH</b>					
10.1	Do you have a religion?	49%	79%	73%	66%
<i>For those who have a religion:</i>					
10.2	Are your religious beliefs respected here?	61%	77%	95%	79%

**Number of completed questionnaires returned**

	Rainsbrook 2018	Medway 2018	Oakhill 2019	All STCs
	<b>46</b>	<b>31</b>	<b>37</b>	<b>114</b>

<b>10.3</b>	Are you able to speak to a Chaplain of your faith in private, if you want to?	<b>72%</b>	<b>73%</b>	<b>91%</b>	<b>79%</b>
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>					
<b>11.1</b>	Has anyone here helped you to keep in touch with your family / friends?	<b>83%</b>	<b>79%</b>	<b>87%</b>	<b>83%</b>
<b>11.2</b>	Are you able to use a phone every day (if you have credit)?	<b>83%</b>	<b>96%</b>	<b>97%</b>	<b>92%</b>
<b>11.3</b>	Is it quite / very easy for your family and friends to get here?	<b>35%</b>	<b>43%</b>	<b>42%</b>	<b>40%</b>
<b>11.4</b>	Do you get visits from family or friends?	<b>83%</b>	<b>86%</b>	<b>87%</b>	<b>85%</b>
<i>For those who do get visits:</i>					
<b>11.4</b>	Do you get visits from family or friends once a week or more?	<b>55%</b>	<b>63%</b>	<b>48%</b>	<b>55%</b>
<b>EDUCATION AND TRAINING</b>					
<b>12.1</b>	Are you doing any of the following activities at the moment:				
	- Education?	<b>87%</b>	<b>100%</b>	<b>88%</b>	<b>91%</b>
	- Training for a job (vocational training)?	<b>8%</b>	<b>11%</b>	<b>21%</b>	<b>13%</b>
	- Paid work?	<b>5%</b>	<b>0%</b>	<b>12%</b>	<b>6%</b>
	- Interventions (e.g. offending behaviour programmes)?	<b>19%</b>	<b>32%</b>	<b>24%</b>	<b>25%</b>
	- Not doing any of these activities	<b>8%</b>	<b>0%</b>	<b>6%</b>	<b>5%</b>
<b>12.2</b>	Do staff encourage you to attend education, training or work?	<b>84%</b>	<b>100%</b>	<b>90%</b>	<b>91%</b>
<b>12.3</b>	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<b>61%</b>	<b>57%</b>	<b>71%</b>	<b>63%</b>
<b>PREPARING TO MOVE ON</b>					
<b>13.1</b>	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<b>53%</b>	<b>59%</b>	<b>58%</b>	<b>56%</b>
<i>For those who do have a plan:</i>					
<b>13.2</b>	Do you understand what you need to do to achieve your objectives or targets?	<b>90%</b>	<b>100%</b>	<b>94%</b>	<b>94%</b>
<b>13.3</b>	Are staff here supporting you to achieve your objectives or targets?	<b>75%</b>	<b>77%</b>	<b>100%</b>	<b>83%</b>
<b>13.4</b>	Is anybody here helping you to prepare for when you leave?	<b>54%</b>	<b>57%</b>	<b>54%</b>	<b>55%</b>
<b>13.5</b>	Have you had a say in what will happen to you when you leave here?	<b>53%</b>	<b>37%</b>	<b>55%</b>	<b>49%</b>
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>					
<b>14.1</b>	Do you think your experiences here have made you less likely to offend in the future?	<b>60%</b>	<b>55%</b>	<b>74%</b>	<b>62%</b>

## STC LAST TIME

### Survey responses from 2018-19 compared with those from 2017-18.

In this table summary statistics from STCs surveyed in 2018-19 are compared with the following HMIP survey data:  
 - Summary statistics from STCs surveyed in 2017-18. Please note that we do not have comparable data for the new questions introduced in October 2018.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

STCs surveyed 2018-19	STCs surveyed 2017-18
<b>114</b>	<b>123</b>

*n=number of valid responses to question (STCs 2018-19)*

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	<i>n</i> =111	9%
	Are you aged 18 or over?	<i>n</i> =111	5%
1.3	Are you female?	<i>n</i> =104	13%
1.4	Are you from a minority ethnic group?	<i>n</i> =111	56%
1.5	Do you have any children?	<i>n</i> =106	8%
1.6	Are you from a traveller community?	<i>n</i> =107	13%
1.7	Have you ever been in local authority care?	<i>n</i> =106	53%
5.2	Do you have any health problems (including mental health problems)?	<i>n</i> =106	38%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n</i> =105	32%
10.1	Are you Muslim?	<i>n</i> =93	18%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	<i>n</i> =109	95%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	<i>n</i> =104	67%
2.2	Overall, were you treated well in reception/admission?	<i>n</i> =110	71%
2.3	When you first arrived, did you have any problems or worries?	<i>n</i> =108	73%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	<i>n</i> =79	63%
2.4	Did you feel safe on your first night here?	<i>n</i> =109	77%
2.5	In your first few days, were you told everything you needed to know about life here?	<i>n</i> =111	72%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	<i>n</i> =103	42%
3.2	Can you shower everyday?	<i>n</i> =111	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	<i>n</i> =109	88%
3.4	Do you have clean sheets every week?	<i>n</i> =109	77%
3.5	Can you get your stored property if you need it?	<i>n</i> =111	67%
3.6	Is it normally quiet enough for you to relax or sleep at night?	<i>n</i> =107	58%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	<i>n</i> =111	94%

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

STCs surveyed 2018-19	STCs surveyed 2017-18
<b>114</b>	<b>123</b>

Number of completed questionnaires returned

*n=number of valid responses to question (STCs 2018-19)*

<b>3.8</b>	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<i>n</i> =109	<b>93%</b>	
<b>FOOD AND CANTEEN</b>				
<b>4.1</b>	Is the food here very / quite good?	<i>n</i> =108	<b>27%</b>	
<b>4.2</b>	Do you get enough to eat at mealtimes always / most of the time?	<i>n</i> =110	<b>33%</b>	
<b>4.3</b>	Does the shop / canteen sell the things that you need?	<i>n</i> =107	<b>31%</b>	
<b>HEALTH AND WELL-BEING</b>				
<b>5.1</b>	Is it easy to see:			
	- Doctor?	<i>n</i> =106	<b>37%</b>	
	- Nurse?	<i>n</i> =100	<b>65%</b>	
	- Dentist?	<i>n</i> =99	<b>34%</b>	
	- Mental health worker?	<i>n</i> =97	<b>43%</b>	
<b>5.2</b>	Do you have any health problems (including mental health problems)?	<i>n</i> =106	<b>38%</b>	
<i>For those who have health problems:</i>				
<b>5.3</b>	Have you been helped with your health problems since you have been here?	<i>n</i> =41	<b>59%</b>	
<b>5.4</b>	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<i>n</i> =105	<b>32%</b>	<b>27%</b>
<i>For those who have a disability</i>				
<b>5.5</b>	Are you getting the support you need?	<i>n</i> =31	<b>58%</b>	
<b>5.6</b>	Did you have an alcohol problem when you came here?	<i>n</i> =104	<b>8%</b>	
<b>5.7</b>	Did you have a drug problem when you came here?	<i>n</i> =105	<b>18%</b>	
<i>For those who did have a drug or alcohol problem</i>				
<b>5.8</b>	Have you been helped with your drug or alcohol problem since you've been here?	<i>n</i> =19	<b>32%</b>	
<b>5.9</b>	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<i>n</i> =103	<b>48%</b>	
<b>5.10</b>	Do you go to the gym or play sports once a week or more?	<i>n</i> =101	<b>62%</b>	
<b>COMPLAINTS</b>				
<b>6.1</b>	Do you know how to make a complaint?	<i>n</i> =102	<b>92%</b>	<b>94%</b>
<i>For those who have made a complaint:</i>				
<b>6.2</b>	Were your complaints usually dealt with fairly?	<i>n</i> =61	<b>44%</b>	
	Were your complaints usually dealt with within 7 days?	<i>n</i> =59	<b>42%</b>	
<b>6.3</b>	Have you ever felt too scared to make a complaint?	<i>n</i> =80	<b>9%</b>	
<b>SAFETY AND SECURITY</b>				
<b>7.1</b>	Have you ever felt unsafe here?	<i>n</i> =103	<b>24%</b>	<b>32%</b>
<b>7.2</b>	Do you feel unsafe now?	<i>n</i> =102	<b>10%</b>	<b>12%</b>
<b>7.4</b>	Is your emergency call bell or intercom normally answered within 5 minutes?	<i>n</i> =103	<b>60%</b>	
<b>7.5</b>	Have other young people here ever done any of the following to you?			
	- Verbal abuse?	<i>n</i> =96	<b>44%</b>	

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

*n*=number of valid responses to question (STCs 2018-19)

STCs surveyed 2018-19	STCs surveyed 2017-18
114	123

	- Threats or intimidation?	<i>n</i> =96	38%	
	- Physical assault?	<i>n</i> =96	33%	
	- Sexual assault?	<i>n</i> =96	5%	
	- Being forced to assault another young person?	<i>n</i> =96	10%	
	- Theft of canteen or property?	<i>n</i> =96	13%	
	- Other bullying or victimisation?	<i>n</i> =96	7%	
	- Young people here have not done any of these things to me	<i>n</i> =96	49%	
7.6	If you were being bullied / victimised by other young people here, would you report it?	<i>n</i> =94	44%	
7.7	Have staff here ever done any of the following to you?			
	- Verbal abuse?	<i>n</i> =93	24%	
	- Threats or intimidation?	<i>n</i> =93	11%	
	- Physical assault?	<i>n</i> =93	8%	
	- Sexual assault?	<i>n</i> =93	4%	
	- Theft of canteen or property?	<i>n</i> =93	5%	
	- Other bullying / victimisation?	<i>n</i> =93	9%	
	- Staff here have not done any of these things to me	<i>n</i> =93	70%	
7.8	If you were being bullied / victimised by staff here, would you report it?	<i>n</i> =92	51%	
<b>BEHAVIOUR MANAGEMENT</b>				
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	<i>n</i> =99	27%	
8.2	Do you think the system of rewards or incentives is fair?	<i>n</i> =101	24%	
8.3	Do staff usually let you know when your behaviour is good?	<i>n</i> =97	64%	
8.4	If you get in trouble, do staff usually explain what you have done wrong?	<i>n</i> =91	67%	
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	<i>n</i> =102	66%	56%
<i>For those who have been restrained:</i>				
8.6	Did a member of staff come and talk to you about it afterwards?	<i>n</i> =64	63%	
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<i>n</i> =101	59%	
<b>STAFF</b>				
9.1	Do you feel cared for by most staff here?	<i>n</i> =97	65%	
9.2	Do most staff here treat you with respect?	<i>n</i> =100	88%	87%
9.3	If you had a problem, are there any staff here you could turn to for help?	<i>n</i> =100	86%	
9.4	Can you speak to a Barnardo's advocate when you need to?	<i>n</i> =101	70%	
<b>FAITH</b>				
10.1	Do you have a religion?	<i>n</i> =93	66%	64%
<i>For those who have a religion:</i>				

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\* less than 1% probability that the difference is due to chance

STCs surveyed 2018-19	STCs surveyed 2017-18
<b>114</b>	<b>123</b>

Number of completed questionnaires returned

*n=number of valid responses to question (STCs 2018-19)*

10.2	Are your religious beliefs respected here?	<i>n=61</i>	<b>79%</b>	
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	<i>n=63</i>	<b>79%</b>	
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>				
11.1	Has anyone here helped you to keep in touch with your family / friends?	<i>n=93</i>	<b>83%</b>	
11.2	Are you able to use a phone every day (if you have credit)?	<i>n=95</i>	<b>92%</b>	
11.3	Is it quite / very easy for your family and friends to get here?	<i>n=96</i>	<b>40%</b>	
11.4	Do you get visits from family or friends?	<i>n=94</i>	<b>85%</b>	<b>88%</b>
<i>For those who do get visits:</i>				
11.4	Do you get visits from family or friends once a week or more?	<i>n=80</i>	<b>55%</b>	<b>69%</b>
<b>EDUCATION AND TRAINING</b>				
12.1	Are you doing any of the following activities at the moment:			
	- Education?	<i>n=98</i>	<b>91%</b>	
	- Training for a job (vocational training)?	<i>n=98</i>	<b>13%</b>	
	- Paid work?	<i>n=98</i>	<b>6%</b>	
	- Interventions (e.g. offending behaviour programmes)?	<i>n=98</i>	<b>25%</b>	
	- Not doing any of these activities	<i>n=98</i>	<b>5%</b>	
12.2	Do staff encourage you to attend education, training or work?	<i>n=95</i>	<b>91%</b>	
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	<i>n=95</i>	<b>63%</b>	
<b>PREPARING TO MOVE ON</b>				
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	<i>n=98</i>	<b>56%</b>	
<i>For those who do have a plan:</i>				
13.2	Do you understand what you need to do to achieve your objectives or targets?	<i>n=53</i>	<b>94%</b>	
13.3	Are staff here supporting you to achieve your objectives or targets?	<i>n=53</i>	<b>83%</b>	
13.4	Is anybody here helping you to prepare for when you leave?	<i>n=93</i>	<b>55%</b>	
13.5	Have you had a say in what will happen to you when you leave here?	<i>n=92</i>	<b>49%</b>	
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>				
14.1	Do you think your experiences here have made you less likely to offend in the future?	<i>n=93</i>	<b>62%</b>	

## All STCs GENDER COMPARATOR 2019

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of girls are compared with responses of boys

Please note that these analyses are based on summary data from selected survey questions only.

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Girls	Boys
13	13	91

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	11%
	Are you aged 18 or over?	15%	2%
1.3	Are you female?		
1.4	Are you from a minority ethnic group?	39%	57%
1.5	Do you have any children?	0%	6%
1.6	Are you from a traveller community?	8%	9%
1.7	Have you ever been in local authority care?	62%	51%
5.2	Do you have any health problems (including mental health problems)?	58%	33%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	54%	28%
10.1	Are you Muslim?	0%	22%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	100%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	69%	68%
2.2	Overall, were you treated well in reception/admission?	75%	71%
2.3	When you first arrived, did you have any problems or worries?	100%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	73%	62%
2.4	Did you feel safe on your first night here?	69%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	39%	76%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	8%	46%
3.2	Can you shower everyday?	100%	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	83%	89%
3.4	Do you have clean sheets every week?	62%	82%
3.5	Can you get your stored property if you need it?	54%	70%
3.6	Is it normally quiet enough for you to relax or sleep at night?	58%	61%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	92%	93%



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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Girls	Boys
<b>Number of completed questionnaires returned</b>	<b>13</b>	<b>91</b>

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	100%	92%
<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	31%	26%
4.2	Do you get enough to eat at mealtimes always / most of the time?	67%	27%
4.3	Does the shop / canteen sell the things that you need?	54%	27%
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	23%	40%
	- Nurse?	54%	65%
	- Dentist?	31%	35%
	- Mental health worker?	39%	42%
5.2	Do you have any health problems (including mental health problems)?	58%	33%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	50%	62%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	54%	28%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	29%	71%
5.6	Did you have an alcohol problem when you came here?	8%	7%
5.7	Did you have a drug problem when you came here?	23%	18%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	0%	33%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	62%	48%
5.10	Do you go to the gym or play sports once a week or more?	50%	64%
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	85%	94%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	50%	47%
	Were your complaints usually dealt with within 7 days?	67%	37%
6.3	Have you ever felt too scared to make a complaint?	23%	5%
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	50%	21%
7.2	Do you feel unsafe now?	33%	6%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	50%	63%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	50%	42%

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\* less than 1% probability that the difference is due to chance

	Girls	Boys
<b>Number of completed questionnaires returned</b>	<b>13</b>	<b>91</b>

	- Threats or intimidation?	<b>67%</b>	<b>34%</b>
	- Physical assault?	<b>33%</b>	<b>33%</b>
	- Sexual assault?	<b>0%</b>	<b>5%</b>
	- Being forced to assault another young person?	<b>8%</b>	<b>9%</b>
	- Theft of canteen or property?	<b>8%</b>	<b>13%</b>
	- Other bullying or victimisation?	<b>8%</b>	<b>7%</b>
	- Young people here have not done any of these things to me	<b>33%</b>	<b>52%</b>
<b>7.6</b>	If you were being bullied / victimised by other young people here, would you report it?	<b>58%</b>	<b>41%</b>
<b>7.7</b>	Have staff here ever done any of the following to you?		
	- Verbal abuse?	<b>17%</b>	<b>23%</b>
	- Threats or intimidation?	<b>8%</b>	<b>10%</b>
	- Physical assault?	<b>0%</b>	<b>8%</b>
	- Sexual assault?	<b>0%</b>	<b>4%</b>
	- Theft of canteen or property?	<b>0%</b>	<b>5%</b>
	- Other bullying / victimisation?	<b>8%</b>	<b>8%</b>
	- Staff here have not done any of these things to me	<b>83%</b>	<b>69%</b>
<b>7.8</b>	If you were being bullied / victimised by staff here, would you report it?	<b>82%</b>	<b>46%</b>
<b>BEHAVIOUR MANAGEMENT</b>			
<b>8.1</b>	Do the rewards or incentives for good behaviour encourage you to behave well?	<b>15%</b>	<b>32%</b>
<b>8.2</b>	Do you think the system of rewards or incentives is fair?	<b>25%</b>	<b>23%</b>
<b>8.3</b>	Do staff usually let you know when your behaviour is good?	<b>67%</b>	<b>62%</b>
<b>8.4</b>	If you get in trouble, do staff usually explain what you have done wrong?	<b>55%</b>	<b>68%</b>
<b>8.5</b>	Have you been physically restrained (e.g. MMPR) since you have been here?	<b>62%</b>	<b>66%</b>
<i>For those who have been restrained:</i>			
<b>8.6</b>	Did a member of staff come and talk to you about it afterwards?	<b>50%</b>	<b>62%</b>
<b>8.7</b>	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<b>77%</b>	<b>56%</b>
<b>STAFF</b>			
<b>9.1</b>	Do you feel cared for by most staff here?	<b>73%</b>	<b>64%</b>
<b>9.2</b>	Do most staff here treat you with respect?	<b>92%</b>	<b>88%</b>
<b>9.3</b>	If you had a problem, are there any staff here you could turn to for help?	<b>100%</b>	<b>83%</b>
<b>9.4</b>	Can you speak to a Barnardo's advocate when you need to?	<b>85%</b>	<b>68%</b>
<b>FAITH</b>			
<b>10.1</b>	Do you have a religion?	<b>62%</b>	<b>68%</b>
<i>For those who have a religion:</i>			

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\* less than 1% probability that the difference is due to chance

	Girls	Boys
<b>Number of completed questionnaires returned</b>	<b>13</b>	<b>91</b>

10.2	Are your religious beliefs respected here?	50%	82%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	63%	81%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	92%	83%
11.2	Are you able to use a phone every day (if you have credit)?	92%	91%
11.3	Is it quite / very easy for your family and friends to get here?	39%	39%
11.4	Do you get visits from family or friends?	82%	86%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	56%	52%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	92%	91%
	- Training for a job (vocational training)?	17%	12%
	- Paid work?	0%	5%
	- Interventions (e.g. offending behaviour programmes)?	25%	23%
	- Not doing any of these activities	0%	6%
12.2	Do staff encourage you to attend education, training or work?	92%	90%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	46%	67%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	54%	59%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	43%	89%
13.4	Is anybody here helping you to prepare for when you leave?	58%	56%
13.5	Have you had a say in what will happen to you when you leave here?	55%	51%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	58%	67%

## STC UNDER 15 COMPARATOR 2019

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children aged under 15 compared with responses of children 15 or over

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Under 15	15 or over
Number of completed questionnaires returned	10	101

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?		
	Are you aged 18 or over?	0%	6%
1.3	Are you female?	0%	14%
1.4	Are you from a minority ethnic group?	89%	53%
1.5	Do you have any children?	0%	9%
1.6	Are you from a traveller community?	10%	14%
1.7	Have you ever been in local authority care?	50%	54%
5.2	Do you have any health problems (including mental health problems)?	20%	39%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	11%	35%
10.1	Are you Muslim?	20%	19%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	100%	95%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	50%	70%
2.2	Overall, were you treated well in reception/admission?	60%	72%
2.3	When you first arrived, did you have any problems or worries?	60%	75%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	83%	61%
2.4	Did you feel safe on your first night here?	100%	74%
2.5	In your first few days, were you told everything you needed to know about life here?	67%	72%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	30%	43%
3.2	Can you shower everyday?	100%	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	100%	87%
3.4	Do you have clean sheets every week?	90%	76%
3.5	Can you get your stored property if you need it?	70%	67%
3.6	Is it normally quiet enough for you to relax or sleep at night?	80%	56%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	90%	94%

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\* less than 1% probability that the difference is due to chance

	Under 15	15 or over
<b>Number of completed questionnaires returned</b>	<b>10</b>	<b>101</b>

<b>3.8</b>	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<b>90%</b>	<b>93%</b>
<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	50%	25%
4.2	Do you get enough to eat at mealtimes always / most of the time?	40%	32%
4.3	Does the shop / canteen sell the things that you need?	11%	33%
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	60%	34%
	- Nurse?	70%	64%
	- Dentist?	33%	34%
	- Mental health worker?	22%	46%
5.2	Do you have any health problems (including mental health problems)?	20%	39%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	0%	63%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	11%	35%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	0%	60%
5.6	Did you have an alcohol problem when you came here?	0%	9%
5.7	Did you have a drug problem when you came here?	22%	18%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	0%	35%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	60%	47%
5.10	Do you go to the gym or play sports once a week or more?	80%	60%
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	100%	91%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	33%	46%
	Were your complaints usually dealt with within 7 days?	67%	40%
6.3	Have you ever felt too scared to make a complaint?	0%	10%
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	0%	28%
7.2	Do you feel unsafe now?	0%	11%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	70%	59%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	44%	44%

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\* less than 1% probability that the difference is due to chance

	Under 15	15 or over
<b>Number of completed questionnaires returned</b>	<b>10</b>	<b>101</b>

	- Threats or intimidation?	11%	41%
	- Physical assault?	33%	33%
	- Sexual assault?	0%	5%
	- Being forced to assault another young person?	0%	11%
	- Theft of canteen or property?	0%	13%
	- Other bullying or victimisation?	0%	7%
	- Young people here have not done any of these things to me	44%	49%
7.6	If you were being bullied / victimised by other young people here, would you report it?	33%	45%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	20%	24%
	- Threats or intimidation?	10%	11%
	- Physical assault?	10%	7%
	- Sexual assault?	0%	5%
	- Theft of canteen or property?	0%	6%
	- Other bullying / victimisation?	0%	10%
	- Staff here have not done any of these things to me	60%	72%
7.8	If you were being bullied / victimised by staff here, would you report it?	22%	54%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	30%	28%
8.2	Do you think the system of rewards or incentives is fair?	20%	25%
8.3	Do staff usually let you know when your behaviour is good?	60%	65%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	67%	66%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	70%	64%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	86%	60%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	80%	56%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	50%	67%
9.2	Do most staff here treat you with respect?	100%	86%
9.3	If you had a problem, are there any staff here you could turn to for help?	90%	85%
9.4	Can you speak to a Barnardo's advocate when you need to?	78%	69%
<b>FAITH</b>			
10.1	Do you have a religion?	80%	65%
<i>For those who have a religion:</i>			

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\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Under 15	15 or over
10	101

10.2	Are your religious beliefs respected here?	100%	76%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	100%	78%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	100%	80%
11.2	Are you able to use a phone every day (if you have credit)?	100%	90%
11.3	Is it quite / very easy for your family and friends to get here?	30%	41%
11.4	Do you get visits from family or friends?	90%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	56%	53%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	100%	89%
	- Training for a job (vocational training)?	0%	15%
	- Paid work?	0%	7%
	- Interventions (e.g. offending behaviour programmes)?	10%	27%
	- Not doing any of these activities	0%	6%
12.2	Do staff encourage you to attend education, training or work?	100%	89%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	75%	63%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	40%	58%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	100%	81%
13.4	Is anybody here helping you to prepare for when you leave?	78%	53%
13.5	Have you had a say in what will happen to you when you leave here?	56%	50%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	44%	66%

## ALL STC BME COMPARATOR 2019

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from black and minority ethnic groups are compared with those of white children

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

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Number of completed questionnaires returned

Black and minority ethnic	62
White	49

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	13%	2%
	Are you aged 18 or over?	5%	6%
1.3	Are you female?	9%	17%
1.4	Are you from a minority ethnic group?		
1.5	Do you have any children?	5%	11%
1.6	Are you from a traveller community?	7%	19%
1.7	Have you ever been in local authority care?	50%	56%
5.2	Do you have any health problems (including mental health problems)?	30%	46%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	33%	31%
10.1	Are you Muslim?	33%	0%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	68%	67%
2.2	Overall, were you treated well in reception/admission?	73%	69%
2.3	When you first arrived, did you have any problems or worries?	70%	77%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	54%	75%
2.4	Did you feel safe on your first night here?	78%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	71%	74%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	39%	46%
3.2	Can you shower everyday?	93%	92%
3.3	Do you normally have enough clean, suitable clothes for the week?	88%	89%
3.4	Do you have clean sheets every week?	76%	77%
3.5	Can you get your stored property if you need it?	68%	67%
3.6	Is it normally quiet enough for you to relax or sleep at night?	59%	57%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	95%	94%



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\* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
<b>62</b>	<b>49</b>

Number of completed questionnaires returned

<b>3.8</b>	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<b>95%</b>	<b>90%</b>
<b>FOOD AND CANTEEN</b>			
<b>4.1</b>	Is the food here very / quite good?	<b>34%</b>	<b>18%</b>
<b>4.2</b>	Do you get enough to eat at mealtimes always / most of the time?	<b>31%</b>	<b>33%</b>
<b>4.3</b>	Does the shop / canteen sell the things that you need?	<b>29%</b>	<b>35%</b>
<b>HEALTH AND WELL-BEING</b>			
<b>5.1</b>	Is it easy to see:		
	- Doctor?	<b>36%</b>	<b>38%</b>
	- Nurse?	<b>70%</b>	<b>60%</b>
	- Dentist?	<b>28%</b>	<b>41%</b>
	- Mental health worker?	<b>39%</b>	<b>46%</b>
<b>5.2</b>	Do you have any health problems (including mental health problems)?	<b>30%</b>	<b>46%</b>
	<i>For those who have health problems:</i>		
<b>5.3</b>	Have you been helped with your health problems since you have been here?	<b>59%</b>	<b>61%</b>
<b>5.4</b>	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<b>33%</b>	<b>31%</b>
	<i>For those who have a disability</i>		
<b>5.5</b>	Are you getting the support you need?	<b>50%</b>	<b>71%</b>
<b>5.6</b>	Did you have an alcohol problem when you came here?	<b>2%</b>	<b>15%</b>
<b>5.7</b>	Did you have a drug problem when you came here?	<b>11%</b>	<b>27%</b>
	<i>For those who did have a drug or alcohol problem</i>		
<b>5.8</b>	Have you been helped with your drug or alcohol problem since you've been here?	<b>17%</b>	<b>39%</b>
<b>5.9</b>	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<b>44%</b>	<b>52%</b>
<b>5.10</b>	Do you go to the gym or play sports once a week or more?	<b>60%</b>	<b>64%</b>
<b>COMPLAINTS</b>			
<b>6.1</b>	Do you know how to make a complaint?	<b>96%</b>	<b>87%</b>
	<i>For those who have made a complaint:</i>		
<b>6.2</b>	Were your complaints usually dealt with fairly?	<b>36%</b>	<b>58%</b>
	Were your complaints usually dealt with within 7 days?	<b>28%</b>	<b>56%</b>
<b>6.3</b>	Have you ever felt too scared to make a complaint?	<b>9%</b>	<b>9%</b>
<b>SAFETY AND SECURITY</b>			
<b>7.1</b>	Have you ever felt unsafe here?	<b>24%</b>	<b>24%</b>
<b>7.2</b>	Do you feel unsafe now?	<b>11%</b>	<b>9%</b>
<b>7.4</b>	Is your emergency call bell or intercom normally answered within 5 minutes?	<b>66%</b>	<b>52%</b>
<b>7.5</b>	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	<b>40%</b>	<b>49%</b>

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\* less than 1% probability that the difference is due to chance

	Black and minority ethnic	White
<b>Number of completed questionnaires returned</b>	<b>62</b>	<b>49</b>

	- Threats or intimidation?	29%	49%
	- Physical assault?	33%	37%
	- Sexual assault?	2%	10%
	- Being forced to assault another young person?	4%	20%
	- Theft of canteen or property?	4%	24%
	- Other bullying or victimisation?	2%	15%
	- Young people here have not done any of these things to me	54%	42%
7.6	If you were being bullied / victimised by other young people here, would you report it?	37%	48%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	32%	12%
	- Threats or intimidation?	12%	10%
	- Physical assault?	6%	7%
	- Sexual assault?	2%	7%
	- Theft of canteen or property?	2%	10%
	- Other bullying / victimisation?	6%	12%
	- Staff here have not done any of these things to me	58%	85%
7.8	If you were being bullied / victimised by staff here, would you report it?	48%	55%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	32%	21%
8.2	Do you think the system of rewards or incentives is fair?	20%	30%
8.3	Do staff usually let you know when your behaviour is good?	68%	57%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	65%	70%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	72%	56%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	70%	52%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	66%	49%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	58%	77%
9.2	Do most staff here treat you with respect?	90%	87%
9.3	If you had a problem, are there any staff here you could turn to for help?	89%	82%
9.4	Can you speak to a Barnardo's advocate when you need to?	76%	64%
<b>FAITH</b>			
10.1	Do you have a religion?	92%	32%
<i>For those who have a religion:</i>			

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\* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
<b>62</b>	<b>49</b>

Number of completed questionnaires returned

10.2	Are your religious beliefs respected here?	79%	79%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	81%	73%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	80%	85%
11.2	Are you able to use a phone every day (if you have credit)?	96%	85%
11.3	Is it quite / very easy for your family and friends to get here?	41%	41%
11.4	Do you get visits from family or friends?	86%	85%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	52%	59%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	96%	86%
	- Training for a job (vocational training)?	14%	14%
	- Paid work?	4%	9%
	- Interventions (e.g. offending behaviour programmes)?	21%	28%
	- Not doing any of these activities	2%	9%
12.2	Do staff encourage you to attend education, training or work?	96%	85%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	67%	61%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	60%	55%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	94%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	80%	87%
13.4	Is anybody here helping you to prepare for when you leave?	52%	60%
13.5	Have you had a say in what will happen to you when you leave here?	51%	48%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	72%	54%

## STC MUSLIM COMPARATOR 2019

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- Muslim children's responses are compared with those of non-Muslim children

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Muslim	Non-Muslim
	17	76

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	12%	11%
	Are you aged 18 or over?	0%	4%
1.3	Are you female?	0%	18%
1.4	Are you from a minority ethnic group?	100%	48%
1.5	Do you have any children?	7%	4%
1.6	Are you from a traveller community?	0%	14%
1.7	Have you ever been in local authority care?	50%	51%
5.2	Do you have any health problems (including mental health problems)?	20%	45%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	31%	32%
10.1	Are you Muslim?		
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	94%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	80%	65%
2.2	Overall, were you treated well in reception/admission?	71%	72%
2.3	When you first arrived, did you have any problems or worries?	71%	77%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	25%	70%
2.4	Did you feel safe on your first night here?	75%	80%
2.5	In your first few days, were you told everything you needed to know about life here?	65%	74%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	39%	38%
3.2	Can you shower everyday?	100%	96%
3.3	Do you normally have enough clean, suitable clothes for the week?	100%	87%
3.4	Do you have clean sheets every week?	71%	77%
3.5	Can you get your stored property if you need it?	69%	66%
3.6	Is it normally quiet enough for you to relax or sleep at night?	69%	58%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	100%	95%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
<b>Number of completed questionnaires returned</b>	<b>17</b>	<b>76</b>

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	100%	92%
<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	38%	26%
4.2	Do you get enough to eat at mealtimes always / most of the time?	41%	34%
4.3	Does the shop / canteen sell the things that you need?	25%	33%
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	29%	35%
	- Nurse?	67%	63%
	- Dentist?	29%	30%
	- Mental health worker?	33%	41%
5.2	Do you have any health problems (including mental health problems)?	20%	45%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	67%	59%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	31%	32%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	50%	59%
5.6	Did you have an alcohol problem when you came here?	0%	9%
5.7	Did you have a drug problem when you came here?	6%	21%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	0%	29%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	31%	50%
5.10	Do you go to the gym or play sports once a week or more?	69%	63%
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	100%	92%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	40%	47%
	Were your complaints usually dealt with within 7 days?	11%	51%
6.3	Have you ever felt too scared to make a complaint?	0%	10%
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	24%	26%
7.2	Do you feel unsafe now?	6%	10%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	59%	64%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	35%	44%

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
<b>Number of completed questionnaires returned</b>	<b>17</b>	<b>76</b>

	- Threats or intimidation?	29%	39%
	- Physical assault?	24%	30%
	- Sexual assault?	0%	3%
	- Being forced to assault another young person?	6%	9%
	- Theft of canteen or property?	6%	10%
	- Other bullying or victimisation?	0%	6%
	- Young people here have not done any of these things to me	65%	48%
7.6	If you were being bullied / victimised by other young people here, would you report it?	47%	41%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	20%	20%
	- Threats or intimidation?	7%	9%
	- Physical assault?	0%	6%
	- Sexual assault?	7%	0%
	- Theft of canteen or property?	0%	3%
	- Other bullying / victimisation?	7%	6%
	- Staff here have not done any of these things to me	73%	73%
7.8	If you were being bullied / victimised by staff here, would you report it?	47%	52%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	13%	32%
8.2	Do you think the system of rewards or incentives is fair?	13%	27%
8.3	Do staff usually let you know when your behaviour is good?	63%	65%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	63%	67%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	71%	66%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	64%	60%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	41%	65%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	59%	67%
9.2	Do most staff here treat you with respect?	94%	89%
9.3	If you had a problem, are there any staff here you could turn to for help?	88%	88%
9.4	Can you speak to a Barnardo's advocate when you need to?	71%	73%
<b>FAITH</b>			
10.1	Do you have a religion?	100%	58%
<i>For those who have a religion:</i>			

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Muslim	Non-Muslim
<b>Number of completed questionnaires returned</b>	<b>17</b>	<b>76</b>

10.2	Are your religious beliefs respected here?	77%	81%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	82%	81%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	71%	88%
11.2	Are you able to use a phone every day (if you have credit)?	94%	93%
11.3	Is it quite / very easy for your family and friends to get here?	35%	40%
11.4	Do you get visits from family or friends?	88%	86%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	47%	57%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	94%	95%
	- Training for a job (vocational training)?	0%	15%
	- Paid work?	0%	4%
	- Interventions (e.g. offending behaviour programmes)?	24%	23%
	- Not doing any of these activities	6%	3%
12.2	Do staff encourage you to attend education, training or work?	100%	91%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	71%	64%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	69%	53%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	92%
13.3	Are staff here supporting you to achieve your objectives or targets?	80%	82%
13.4	Is anybody here helping you to prepare for when you leave?	53%	54%
13.5	Have you had a say in what will happen to you when you leave here?	47%	49%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	81%	61%

## All STC Disability Comparator 2019

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who reported that they had a disability compared with those who did not

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have a disability	34
Do not have a disability	71

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	3%	12%
	Are you aged 18 or over?	9%	3%
1.3	Are you female?	23%	9%
1.4	Are you from a minority ethnic group?	55%	51%
1.5	Do you have any children?	13%	3%
1.6	Are you from a traveller community?	16%	10%
1.7	Have you ever been in local authority care?	55%	53%
5.2	Do you have any health problems (including mental health problems)?	64%	24%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
10.1	Are you Muslim?	18%	18%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	100%	94%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	75%	63%
2.2	Overall, were you treated well in reception/admission?	78%	67%
2.3	When you first arrived, did you have any problems or worries?	87%	70%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	70%	63%
2.4	Did you feel safe on your first night here?	77%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	59%	77%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	42%	40%
3.2	Can you shower everyday?	91%	93%
3.3	Do you normally have enough clean, suitable clothes for the week?	84%	89%
3.4	Do you have clean sheets every week?	75%	77%
3.5	Can you get your stored property if you need it?	50%	76%
3.6	Is it normally quiet enough for you to relax or sleep at night?	50%	61%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	91%	94%



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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
<b>34</b>	<b>71</b>

Number of completed questionnaires returned

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<b>91%</b>	<b>93%</b>
<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	<b>21%</b>	<b>31%</b>
4.2	Do you get enough to eat at mealtimes always / most of the time?	<b>30%</b>	<b>32%</b>
4.3	Does the shop / canteen sell the things that you need?	<b>33%</b>	<b>30%</b>
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	<b>41%</b>	<b>34%</b>
	- Nurse?	<b>61%</b>	<b>65%</b>
	- Dentist?	<b>30%</b>	<b>37%</b>
	- Mental health worker?	<b>41%</b>	<b>44%</b>
5.2	Do you have any health problems (including mental health problems)?	<b>64%</b>	<b>24%</b>
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	<b>57%</b>	<b>61%</b>
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.		
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	<b>58%</b>	
5.6	Did you have an alcohol problem when you came here?	<b>9%</b>	<b>7%</b>
5.7	Did you have a drug problem when you came here?	<b>24%</b>	<b>16%</b>
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	<b>29%</b>	<b>33%</b>
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<b>42%</b>	<b>49%</b>
5.10	Do you go to the gym or play sports once a week or more?	<b>60%</b>	<b>61%</b>
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	<b>94%</b>	<b>91%</b>
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	<b>42%</b>	<b>48%</b>
	Were your complaints usually dealt with within 7 days?	<b>53%</b>	<b>37%</b>
6.3	Have you ever felt too scared to make a complaint?	<b>16%</b>	<b>6%</b>
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	<b>30%</b>	<b>24%</b>
7.2	Do you feel unsafe now?	<b>17%</b>	<b>8%</b>
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	<b>63%</b>	<b>59%</b>
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	<b>56%</b>	<b>40%</b>

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

	Have a disability	Do not have a disability
<b>Number of completed questionnaires returned</b>	<b>34</b>	<b>71</b>

	- Threats or intimidation?	53%	32%
	- Physical assault?	38%	33%
	- Sexual assault?	6%	5%
	- Being forced to assault another young person?	16%	8%
	- Theft of canteen or property?	16%	12%
	- Other bullying or victimisation?	9%	7%
	- Young people here have not done any of these things to me	34%	53%
7.6	If you were being bullied / victimised by other young people here, would you report it?	40%	47%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	38%	18%
	- Threats or intimidation?	21%	7%
	- Physical assault?	14%	5%
	- Sexual assault?	7%	3%
	- Theft of canteen or property?	7%	5%
	- Other bullying / victimisation?	14%	7%
	- Staff here have not done any of these things to me	62%	72%
7.8	If you were being bullied / victimised by staff here, would you report it?	57%	50%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	30%	27%
8.2	Do you think the system of rewards or incentives is fair?	27%	23%
8.3	Do staff usually let you know when your behaviour is good?	67%	60%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	65%	66%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	70%	63%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	60%	63%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	67%	53%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	71%	62%
9.2	Do most staff here treat you with respect?	86%	88%
9.3	If you had a problem, are there any staff here you could turn to for help?	83%	86%
9.4	Can you speak to a Barnardo's advocate when you need to?	73%	69%
<b>FAITH</b>			
10.1	Do you have a religion?	75%	62%
<i>For those who have a religion:</i>			

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Have a disability	Do not have a disability
<b>34</b>	<b>71</b>

Number of completed questionnaires returned

10.2	Are your religious beliefs respected here?	62%	87%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	77%	79%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	82%	84%
11.2	Are you able to use a phone every day (if you have credit)?	90%	92%
11.3	Is it quite / very easy for your family and friends to get here?	40%	39%
11.4	Do you get visits from family or friends?	86%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	54%	51%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	93%	89%
	- Training for a job (vocational training)?	10%	16%
	- Paid work?	7%	6%
	- Interventions (e.g. offending behaviour programmes)?	37%	21%
	- Not doing any of these activities	0%	8%
12.2	Do staff encourage you to attend education, training or work?	90%	90%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	77%	57%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	47%	62%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	93%	95%
13.3	Are staff here supporting you to achieve your objectives or targets?	86%	84%
13.4	Is anybody here helping you to prepare for when you leave?	62%	54%
13.5	Have you had a say in what will happen to you when you leave here?	44%	52%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	64%	63%

## ALL STC LA CARE COMPARATOR 2019

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who had been in local authority care are compared with responses of those who had not been in local authority care

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance\*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Have been in local authority care	56
Have not been in local authority care	50

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	9%	10%
	Are you aged 18 or over?	9%	0%
1.3	Are you female?	16%	11%
1.4	Are you from a minority ethnic group?	51%	57%
1.5	Do you have any children?	7%	9%
1.6	Are you from a traveller community?	11%	16%
1.7	Have you ever been in local authority care?		
5.2	Do you have any health problems (including mental health problems)?	36%	42%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	34%	33%
10.1	Are you Muslim?	16%	16%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	95%	98%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	68%	64%
2.2	Overall, were you treated well in reception/admission?	75%	66%
2.3	When you first arrived, did you have any problems or worries?	76%	72%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	68%	64%
2.4	Did you feel safe on your first night here?	76%	78%
2.5	In your first few days, were you told everything you needed to know about life here?	70%	71%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	40%	39%
3.2	Can you shower everyday?	93%	94%
3.3	Do you normally have enough clean, suitable clothes for the week?	91%	84%
3.4	Do you have clean sheets every week?	75%	79%
3.5	Can you get your stored property if you need it?	67%	65%
3.6	Is it normally quiet enough for you to relax or sleep at night?	55%	62%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	94%	92%

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	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Have been in local authority care	Have not been in local authority care
<b>56</b>	<b>50</b>

Number of completed questionnaires returned

<b>3.8</b>	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	<b>91%</b>	<b>94%</b>
<b>FOOD AND CANTEEN</b>			
<b>4.1</b>	Is the food here very / quite good?	<b>32%</b>	<b>23%</b>
<b>4.2</b>	Do you get enough to eat at mealtimes always / most of the time?	<b>32%</b>	<b>33%</b>
<b>4.3</b>	Does the shop / canteen sell the things that you need?	<b>36%</b>	<b>27%</b>
<b>HEALTH AND WELL-BEING</b>			
<b>5.1</b>	Is it easy to see:		
	- Doctor?	<b>40%</b>	<b>29%</b>
	- Nurse?	<b>69%</b>	<b>59%</b>
	- Dentist?	<b>33%</b>	<b>33%</b>
	- Mental health worker?	<b>42%</b>	<b>44%</b>
<b>5.2</b>	Do you have any health problems (including mental health problems)?	<b>36%</b>	<b>42%</b>
	<i>For those who have health problems:</i>		
<b>5.3</b>	Have you been helped with your health problems since you have been here?	<b>63%</b>	<b>50%</b>
<b>5.4</b>	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	<b>34%</b>	<b>33%</b>
	<i>For those who have a disability</i>		
<b>5.5</b>	Are you getting the support you need?	<b>65%</b>	<b>50%</b>
<b>5.6</b>	Did you have an alcohol problem when you came here?	<b>12%</b>	<b>2%</b>
<b>5.7</b>	Did you have a drug problem when you came here?	<b>19%</b>	<b>19%</b>
	<i>For those who did have a drug or alcohol problem</i>		
<b>5.8</b>	Have you been helped with your drug or alcohol problem since you've been here?	<b>40%</b>	<b>13%</b>
<b>5.9</b>	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	<b>50%</b>	<b>48%</b>
<b>5.10</b>	Do you go to the gym or play sports once a week or more?	<b>66%</b>	<b>59%</b>
<b>COMPLAINTS</b>			
<b>6.1</b>	Do you know how to make a complaint?	<b>94%</b>	<b>89%</b>
	<i>For those who have made a complaint:</i>		
<b>6.2</b>	Were your complaints usually dealt with fairly?	<b>46%</b>	<b>35%</b>
	Were your complaints usually dealt with within 7 days?	<b>39%</b>	<b>41%</b>
<b>6.3</b>	Have you ever felt too scared to make a complaint?	<b>10%</b>	<b>9%</b>
<b>SAFETY AND SECURITY</b>			
<b>7.1</b>	Have you ever felt unsafe here?	<b>25%</b>	<b>24%</b>
<b>7.2</b>	Do you feel unsafe now?	<b>12%</b>	<b>7%</b>
<b>7.4</b>	Is your emergency call bell or intercom normally answered within 5 minutes?	<b>61%</b>	<b>61%</b>
<b>7.5</b>	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	<b>46%</b>	<b>44%</b>

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Have been in local authority care	Have not been in local authority care
<b>56</b>	<b>50</b>

Number of completed questionnaires returned

	- Threats or intimidation?	<b>40%</b>	<b>37%</b>
	- Physical assault?	<b>40%</b>	<b>27%</b>
	- Sexual assault?	<b>4%</b>	<b>7%</b>
	- Being forced to assault another young person?	<b>10%</b>	<b>12%</b>
	- Theft of canteen or property?	<b>14%</b>	<b>12%</b>
	- Other bullying or victimisation?	<b>6%</b>	<b>10%</b>
	- Young people here have not done any of these things to me	<b>46%</b>	<b>49%</b>
<b>7.6</b>	If you were being bullied / victimised by other young people here, would you report it?	<b>50%</b>	<b>36%</b>
<b>7.7</b>	Have staff here ever done any of the following to you?		
	- Verbal abuse?	<b>21%</b>	<b>26%</b>
	- Threats or intimidation?	<b>8%</b>	<b>14%</b>
	- Physical assault?	<b>2%</b>	<b>14%</b>
	- Sexual assault?	<b>2%</b>	<b>7%</b>
	- Theft of canteen or property?	<b>6%</b>	<b>5%</b>
	- Other bullying / victimisation?	<b>8%</b>	<b>10%</b>
	- Staff here have not done any of these things to me	<b>77%</b>	<b>62%</b>
<b>7.8</b>	If you were being bullied / victimised by staff here, would you report it?	<b>64%</b>	<b>37%</b>
<b>BEHAVIOUR MANAGEMENT</b>			
<b>8.1</b>	Do the rewards or incentives for good behaviour encourage you to behave well?	<b>26%</b>	<b>29%</b>
<b>8.2</b>	Do you think the system of rewards or incentives is fair?	<b>28%</b>	<b>22%</b>
<b>8.3</b>	Do staff usually let you know when your behaviour is good?	<b>69%</b>	<b>58%</b>
<b>8.4</b>	If you get in trouble, do staff usually explain what you have done wrong?	<b>76%</b>	<b>57%</b>
<b>8.5</b>	Have you been physically restrained (e.g. MMPR) since you have been here?	<b>63%</b>	<b>64%</b>
	<i>For those who have been restrained:</i>		
<b>8.6</b>	Did a member of staff come and talk to you about it afterwards?	<b>73%</b>	<b>47%</b>
<b>8.7</b>	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	<b>57%</b>	<b>64%</b>
<b>STAFF</b>			
<b>9.1</b>	Do you feel cared for by most staff here?	<b>77%</b>	<b>52%</b>
<b>9.2</b>	Do most staff here treat you with respect?	<b>94%</b>	<b>80%</b>
<b>9.3</b>	If you had a problem, are there any staff here you could turn to for help?	<b>88%</b>	<b>85%</b>
<b>9.4</b>	Can you speak to a Barnardo's advocate when you need to?	<b>74%</b>	<b>63%</b>
<b>FAITH</b>			
<b>10.1</b>	Do you have a religion?	<b>58%</b>	<b>72%</b>
	<i>For those who have a religion:</i>		

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Have been in local authority care	Have not been in local authority care
<b>56</b>	<b>50</b>

Number of completed questionnaires returned

10.2	Are your religious beliefs respected here?	85%	74%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	81%	80%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	82%	84%
11.2	Are you able to use a phone every day (if you have credit)?	87%	96%
11.3	Is it quite / very easy for your family and friends to get here?	33%	49%
11.4	Do you get visits from family or friends?	82%	87%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	49%	62%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	94%	87%
	- Training for a job (vocational training)?	9%	17%
	- Paid work?	6%	7%
	- Interventions (e.g. offending behaviour programmes)?	36%	13%
	- Not doing any of these activities	4%	7%
12.2	Do staff encourage you to attend education, training or work?	89%	91%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	69%	60%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	49%	61%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	92%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	84%	81%
13.4	Is anybody here helping you to prepare for when you leave?	56%	52%
13.5	Have you had a say in what will happen to you when you leave here?	52%	43%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	50%	78%

## STC TRAVELLER COMPARATOR 2019

### Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children from traveller communities are compared with those of children not from traveller communities

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

	Traveller	Non-traveller
Number of completed questionnaires returned	14	93

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	7%	10%
	Are you aged 18 or over?	14%	3%
1.3	Are you female?	11%	12%
1.4	Are you from a minority ethnic group?	31%	59%
1.5	Do you have any children?	39%	3%
1.6	Are you from a traveller community?		
1.7	Have you ever been in local authority care?	43%	53%
5.2	Do you have any health problems (including mental health problems)?	62%	35%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	42%	31%
10.1	Are you Muslim?	0%	20%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	93%	97%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	62%	68%
2.2	Overall, were you treated well in reception/admission?	57%	73%
2.3	When you first arrived, did you have any problems or worries?	92%	71%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	67%	65%
2.4	Did you feel safe on your first night here?	77%	77%
2.5	In your first few days, were you told everything you needed to know about life here?	86%	70%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	42%	41%
3.2	Can you shower everyday?	85%	95%
3.3	Do you normally have enough clean, suitable clothes for the week?	85%	89%
3.4	Do you have clean sheets every week?	69%	78%
3.5	Can you get your stored property if you need it?	69%	68%
3.6	Is it normally quiet enough for you to relax or sleep at night?	31%	62%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	92%	95%



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	Traveller	Non-traveller
<b>Number of completed questionnaires returned</b>	<b>14</b>	<b>93</b>

3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	85%	93%
<b>FOOD AND CANTEEN</b>			
4.1	Is the food here very / quite good?	33%	27%
4.2	Do you get enough to eat at mealtimes always / most of the time?	54%	28%
4.3	Does the shop / canteen sell the things that you need?	31%	33%
<b>HEALTH AND WELL-BEING</b>			
5.1	Is it easy to see:		
	- Doctor?	33%	37%
	- Nurse?	80%	63%
	- Dentist?	36%	34%
	- Mental health worker?	46%	43%
5.2	Do you have any health problems (including mental health problems)?	62%	35%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	75%	53%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	42%	31%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	60%	60%
5.6	Did you have an alcohol problem when you came here?	23%	5%
5.7	Did you have a drug problem when you came here?	31%	17%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	25%	29%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	39%	49%
5.10	Do you go to the gym or play sports once a week or more?	54%	64%
<b>COMPLAINTS</b>			
6.1	Do you know how to make a complaint?	85%	93%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	57%	41%
	Were your complaints usually dealt with within 7 days?	67%	36%
6.3	Have you ever felt too scared to make a complaint?	22%	8%
<b>SAFETY AND SECURITY</b>			
7.1	Have you ever felt unsafe here?	42%	23%
7.2	Do you feel unsafe now?	17%	9%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	55%	61%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	50%	42%

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	Traveller	Non-traveller
<b>Number of completed questionnaires returned</b>	<b>14</b>	<b>93</b>

	- Threats or intimidation?	42%	36%
	- Physical assault?	50%	30%
	- Sexual assault?	25%	3%
	- Being forced to assault another young person?	33%	7%
	- Theft of canteen or property?	33%	9%
	- Other bullying or victimisation?	25%	5%
	- Young people here have not done any of these things to me	42%	51%
7.6	If you were being bullied / victimised by other young people here, would you report it?	64%	40%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	36%	22%
	- Threats or intimidation?	36%	7%
	- Physical assault?	27%	5%
	- Sexual assault?	27%	1%
	- Theft of canteen or property?	36%	1%
	- Other bullying / victimisation?	27%	6%
	- Staff here have not done any of these things to me	64%	71%
7.8	If you were being bullied / victimised by staff here, would you report it?	55%	49%
<b>BEHAVIOUR MANAGEMENT</b>			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	8%	29%
8.2	Do you think the system of rewards or incentives is fair?	17%	26%
8.3	Do staff usually let you know when your behaviour is good?	58%	63%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	67%	66%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	67%	65%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	38%	65%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	67%	59%
<b>STAFF</b>			
9.1	Do you feel cared for by most staff here?	67%	64%
9.2	Do most staff here treat you with respect?	75%	89%
9.3	If you had a problem, are there any staff here you could turn to for help?	83%	86%
9.4	Can you speak to a Barnardo's advocate when you need to?	50%	72%
<b>FAITH</b>			
10.1	Do you have a religion?	70%	65%
<i>For those who have a religion:</i>			

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	Traveller	Non-traveller
<b>Number of completed questionnaires returned</b>	<b>14</b>	<b>93</b>

10.2	Are your religious beliefs respected here?	75%	80%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	78%	79%
<b>KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>			
11.1	Has anyone here helped you to keep in touch with your family / friends?	83%	82%
11.2	Are you able to use a phone every day (if you have credit)?	92%	91%
11.3	Is it quite / very easy for your family and friends to get here?	46%	39%
11.4	Do you get visits from family or friends?	75%	86%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	67%	54%
<b>EDUCATION AND TRAINING</b>			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	85%	92%
	- Training for a job (vocational training)?	31%	11%
	- Paid work?	23%	4%
	- Interventions (e.g. offending behaviour programmes)?	23%	25%
	- Not doing any of these activities	8%	5%
12.2	Do staff encourage you to attend education, training or work?	83%	91%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	67%	63%
<b>PREPARING TO MOVE ON</b>			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	27%	60%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	100%	94%
13.3	Are staff here supporting you to achieve your objectives or targets?	100%	81%
13.4	Is anybody here helping you to prepare for when you leave?	60%	54%
13.5	Have you had a say in what will happen to you when you leave here?	50%	48%
<b>FINAL QUESTIONS ABOUT THIS STC/YOI</b>			
14.1	Do you think your experiences here have made you less likely to offend in the future?	40%	66%