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	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
	No shading means that differences are not significant and may have occurred by chance
	Grey shading indicates that we have no valid data for this question

\* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Black and minority ethnic	White
115	71

Muslim	Non-Muslim
51	135

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	28%	30%
5.3	Does the shop / canteen sell the things that you need?	55%	72%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	47%	74%
6.2	Are there any staff here you could turn to if you had a problem?	59%	76%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	31%	41%
6.6	Do you feel that you are treated as an individual in this prison?	28%	35%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	68%	77%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	51%	56%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	21%	33%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	56%	44%
8.3	Are you able to use a phone every day (if you have credit)?	55%	60%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	61%	54%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	62%	66%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	6%	5%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	60%	63%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	56%	69%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	42%	50%
10.3	Is it easy for you to make a complaint?	45%	64%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	20%	18%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	38%	37%

32%	28%
54%	65%
38%	63%
50%	70%
18%	40%
26%	31%
64%	75%
41%	60%
19%	28%
51%	50%
61%	58%
59%	58%
65%	62%
6%	6%
50%	62%
50%	64%
37%	48%
44%	56%
21%	18%
34%	36%





















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Number of completed questionnaires returned

21 and under	Over 21
20	166

50 and over	Under 50
20	166

HEALTH CARE			
11.1	Is it very / quite easy to see:		
	- Doctor?	15%	21%
	- Nurse?	17%	35%
	- Dentist?	11%	13%
	- Mental health workers?	17%	16%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems in this prison?	29%	31%
11.5	Do you think the overall quality of the health services here is very / quite good?	16%	33%
OTHER SUPPORT NEEDS			
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need?	0%	31%
SAFETY			
14.1	Have you ever felt unsafe here?	70%	63%
14.2	Do you feel unsafe now?	30%	30%
14.3	Not experienced bullying / victimisation by other prisoners	80%	52%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	28%	31%
14.5	Not experienced bullying / victimisation by members of staff	45%	44%
14.6	If you were being bullied / victimised by staff here, would you report it?	30%	47%
BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	16%	34%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	5%	32%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	40%	19%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	15%	6%
EDUCATION, SKILLS AND WORK			
16.3	Do staff encourage you to attend education, training or work?	7%	35%
PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	11%	27%
<i>For those who have a custody plan:</i>			
17.3	Are staff helping you to achieve your objectives or targets?	0%	43%
PREPARATION FOR RELEASE			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release?	38%	43%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	53%	46%

50%	17%
70%	28%
40%	9%
26%	15%
63%	26%
70%	26%
42%	26%
45%	66%
21%	31%
55%	55%
60%	27%
45%	44%
75%	41%
35%	31%
25%	29%
10%	22%
0%	8%
53%	30%
28%	25%
75%	37%
67%	39%
39%	48%