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Number of completed questionnaires returned

Have a disability	Do not have a disability
30	92

STAFF			
9.1	Do you feel cared for by most staff here?	24%	37%
9.2	Do most staff here treat you with respect?	55%	51%
9.3	If you had a problem, are there any staff here you could turn to for help?	53%	55%
9.4	Can you speak to a Barnardo's advocate when you need to?	53%	60%
FAITH			
10.1	Do you have a religion?	73%	85%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	73%	75%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	64%	67%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	43%	45%
11.2	Are you able to use a phone every day (if you have credit)?	25%	36%
11.3	Is it quite / very easy for your family and friends to get here?	24%	38%
11.4	Do you get visits from family or friends?	90%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	33%	30%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	70%	71%
	- Training for a job (vocational training)?	3%	1%
	- Paid work?	0%	3%
	- Interventions (e.g. offending behaviour programmes)?	23%	7%
	- Not doing any of these activities	23%	28%
12.2	Do staff encourage you to attend education, training or work?	45%	42%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	23%	28%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	61%	60%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	93%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	21%	36%
13.4	Is anybody here helping you to prepare for when you leave?	32%	27%
13.5	Have you had a say in what will happen to you when you leave here?	26%	36%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	48%	49%

HMYOI Feltham 2019

Comparison of survey responses between different sub-populations of children

In this table the following analyses are presented:

- responses of children who had been in local authority care are compared with responses of those who had not been in local authority care

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

Have been in local authority care	56
Have not been in local authority care	67

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 15 years of age?	0%	0%
	Are you aged 18 or over?	21%	10%
1.4	Are you from a minority ethnic group?	63%	76%
1.5	Do you have any children?	11%	11%
1.6	Are you from a traveller community?	2%	8%
1.7	Have you ever been in local authority care?		
5.2	Do you have any health problems (including mental health problems)?	38%	22%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	30%	20%
10.1	Are you Muslim?	26%	25%
ARRIVAL AND INDUCTION			
2.1	Were you searched in reception/admissions?	98%	96%
<i>For those who had been searched:</i>			
2.1	Was this search done in a respectful way?	67%	61%
2.2	Overall, were you treated well in reception/admission?	70%	62%
2.3	When you first arrived, did you have any problems or worries?	59%	74%
<i>For those who had any problems when they first arrived:</i>			
2.3	Did staff help you to deal with these problems or worries?	21%	33%
2.4	Did you feel safe on your first night here?	63%	67%
2.5	In your first few days, were you told everything you needed to know about life here?	46%	59%
LIVING CONDITIONS			
3.1	Is the temperature of your room or cell about right?	32%	48%
3.2	Can you shower everyday?	30%	27%
3.3	Do you normally have enough clean, suitable clothes for the week?	62%	58%
3.4	Do you have clean sheets every week?	39%	41%
3.5	Can you get to your stored property if you need it?	55%	44%
3.6	Is it normally quiet enough for you to relax or sleep at night?	40%	41%
3.7	Do you usually spend more than 2 hours out of your cell or room on weekdays?	50%	64%
3.8	Do you usually spend more than 2 hours out of your cell or room on Saturdays and Sundays?	15%	24%

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56	67

Number of completed questionnaires returned

FOOD AND CANTEEN			
4.1	Is the food here very / quite good?	23%	23%
4.2	Do you get enough to eat at mealtimes always / most of the time?	27%	35%
4.3	Does the shop / canteen sell the things that you need?	59%	49%
HEALTH AND WELL-BEING			
5.1	Is it easy to see:		
	- Doctor?	16%	23%
	- Nurse?	49%	39%
	- Dentist?	14%	9%
	- Mental health worker?	31%	30%
5.2	Do you have any health problems (including mental health problems)?	38%	22%
<i>For those who have health problems:</i>			
5.3	Have you been helped with your health problems since you have been here?	64%	43%
5.4	Do you have a disability? This includes any physical, mental or learning needs that affect your day-to-day life.	30%	20%
<i>For those who have a disability</i>			
5.5	Are you getting the support you need?	40%	29%
5.6	Did you have an alcohol problem when you came here?	7%	0%
5.7	Did you have a drug problem when you came here?	25%	11%
<i>For those who did have a drug or alcohol problem</i>			
5.8	Have you been helped with your drug or alcohol problem since you've been here?	33%	13%
5.9	Can you spend time outside in the fresh air most days (not counting time spent going to and from activities)?	66%	57%
5.10	Do you go to the gym or play sports once a week or more?	13%	14%
COMPLAINTS			
6.1	Do you know how to make a complaint?	88%	78%
<i>For those who have made a complaint:</i>			
6.2	Were your complaints usually dealt with fairly?	24%	27%
	Were your complaints usually dealt with within 7 days?	9%	22%
6.3	Have you ever felt too scared to make a complaint?	16%	15%

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Have been in local authority care	Have not been in local authority care
56	67

Number of completed questionnaires returned

SAFETY AND SECURITY			
7.1	Have you ever felt unsafe here?	38%	36%
7.2	Do you feel unsafe now?	7%	18%
7.4	Is your emergency call bell or intercom normally answered within 5 minutes?	26%	27%
7.5	Have other young people here ever done any of the following to you?		
	- Verbal abuse?	35%	36%
	- Threats or intimidation?	22%	24%
	- Physical assault?	22%	16%
	- Sexual assault?	0%	4%
	- Being forced to assault another young person?	0%	7%
	- Theft of canteen or property?	2%	7%
	- Other bullying or victimisation?	6%	7%
	- Young people here have not done any of these things to me	57%	64%
7.6	If you were being bullied / victimised by other young people here, would you report it?	31%	37%
7.7	Have staff here ever done any of the following to you?		
	- Verbal abuse?	40%	44%
	- Threats or intimidation?	30%	18%
	- Physical assault?	11%	7%
	- Sexual assault?	0%	5%
	- Theft of canteen or property?	21%	15%
	- Other bullying / victimisation?	13%	3%
	- Staff here have not done any of these things to me	42%	51%
7.8	If you were being bullied / victimised by staff here, would you report it?	51%	59%
BEHAVIOUR MANAGEMENT			
8.1	Do the rewards or incentives for good behaviour encourage you to behave well?	26%	34%
8.2	Do you think the system of rewards or incentives is fair?	21%	29%
8.3	Do staff usually let you know when your behaviour is good?	29%	25%
8.4	If you get in trouble, do staff usually explain what you have done wrong?	37%	60%
8.5	Have you been physically restrained (e.g. MMPR) since you have been here?	77%	54%
<i>For those who have been restrained:</i>			
8.6	Did a member of staff come and talk to you about it afterwards?	77%	63%
8.7	Since you have been here, have you ever been kept locked up and stopped from mixing with other young people as a punishment? (This might include time spent in a segregation unit or in your own room)	66%	45%

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Enhanced wing (C wing)	Rest of the establishment (B, D, E, H, J wings and the Enhanced support unit)
26	97

Number of completed questionnaires returned

STAFF			
9.1	Do you feel cared for by most staff here?	36%	32%
9.2	Do most staff here treat you with respect?	56%	49%
9.3	If you had a problem, are there any staff here you could turn to for help?	69%	50%
9.4	Can you speak to a Barnardo's advocate when you need to?	62%	56%
FAITH			
10.1	Do you have a religion?	77%	84%
<i>For those who have a religion:</i>			
10.2	Are your religious beliefs respected here?	75%	74%
10.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	85%	61%
KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Has anyone here helped you to keep in touch with your family / friends?	50%	41%
11.2	Are you able to use a phone every day (if you have credit)?	27%	33%
11.3	Is it quite / very easy for your family and friends to get here?	42%	33%
11.4	Do you get visits from family or friends?	92%	84%
<i>For those who do get visits:</i>			
11.4	Do you get visits from family or friends once a week or more?	42%	27%
EDUCATION AND TRAINING			
12.1	Are you doing any of the following activities at the moment:		
	- Education?	92%	67%
	- Training for a job (vocational training)?	4%	1%
	- Paid work?	8%	1%
	- Interventions (e.g. offending behaviour programmes)?	23%	7%
	- Not doing any of these activities	0%	32%
12.2	Do staff encourage you to attend education, training or work?	42%	41%
12.3	Have you learned anything here that will help you when you are released (e.g. education or skills)?	50%	22%
PREPARING TO MOVE ON			
13.1	Is there a plan that you discuss in meetings with your YOT worker which sets out what you need to work on while you are here (e.g. your targets or objectives)?	81%	54%
<i>For those who do have a plan:</i>			
13.2	Do you understand what you need to do to achieve your objectives or targets?	95%	96%
13.3	Are staff here supporting you to achieve your objectives or targets?	21%	37%
13.4	Is anybody here helping you to prepare for when you leave?	35%	28%
13.5	Have you had a say in what will happen to you when you leave here?	42%	31%
FINAL QUESTIONS ABOUT THIS STC/YOI			
14.1	Do you think your experiences here have made you less likely to offend in the future?	56%	47%