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123	2,782

HMP Guys Marsh 2018	HMP Guys Marsh 2016
123	145

n=number of valid responses to question (HMP Guys Marsh 2018)

ARRIVAL AND RECEPTION						
2.1	Were you given up-to-date information about this prison before you came here?	<i>n</i> =120	11%	16%	11%	
2.2	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n</i> =120	50%	48%	50%	60%
2.3	When you were searched in reception, was this done in a respectful way?	<i>n</i> =119	83%	83%	83%	84%
2.4	Overall, were you treated very / quite well in reception?	<i>n</i> =119	88%	86%	88%	
2.5	When you first arrived, did you have any problems?	<i>n</i> =117	72%	72%	72%	61%
2.5	Did you have problems with:					
	- Getting phone numbers?	<i>n</i> =117	24%	25%	24%	13%
	- Contacting family?	<i>n</i> =117	18%	27%	18%	18%
	- Arranging care for children or other dependents?	<i>n</i> =117	0%	2%	0%	
	- Contacting employers?	<i>n</i> =117	3%	2%	3%	2%
	- Money worries?	<i>n</i> =117	15%	17%	15%	12%
	- Housing worries?	<i>n</i> =117	11%	13%	11%	16%
	- Feeling depressed?	<i>n</i> =117	28%	29%	28%	
	- Feeling suicidal?	<i>n</i> =117	9%	9%	9%	
	- Other mental health problems?	<i>n</i> =117	21%	20%	21%	
	- Physical health problems?	<i>n</i> =117	5%	13%	5%	13%
	- Drugs or alcohol (e.g. withdrawal)?	<i>n</i> =117	17%	11%	17%	
	- Getting medication?	<i>n</i> =117	13%	20%	13%	
	- Needing protection from other prisoners?	<i>n</i> =117	6%	6%	6%	7%
- Lost or delayed property?	<i>n</i> =117	24%	22%	24%	29%	
<i>For those who had any problems when they first arrived.</i>						
2.6	Did staff help you to deal with these problems?	<i>n</i> =82	35%	32%	35%	32%
FIRST NIGHT AND INDUCTION						
3.1	Before you were locked up on your first night, were you offered:					
	- Tobacco or nicotine replacement?	<i>n</i> =121	55%	66%	55%	82%
	- Toiletries / other basic items?	<i>n</i> =121	45%	50%	45%	45%
	- A shower?	<i>n</i> =121	58%	43%	58%	25%
	- A free phone call?	<i>n</i> =121	59%	45%	59%	30%
	- Something to eat?	<i>n</i> =121	74%	75%	74%	50%
	- The chance to see someone from health care?	<i>n</i> =121	73%	59%	73%	68%
	- The chance to talk to a Listener or Samaritans?	<i>n</i> =121	53%	26%	53%	26%
	- Support from another prisoner (e.g. Insider or buddy)?	<i>n</i> =121	26%	23%	26%	
- None of these?	<i>n</i> =121	10%	7%	10%		

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3.2	On your first night in this prison, was your cell very / quite clean?	<i>n=118</i>	18%	36%
3.3	Did you feel safe on your first night here?	<i>n=119</i>	68%	72%

18%	
68%	70%

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3.4	In your first few days here, did you get:					
	- Access to the prison shop / canteen?	<i>n=112</i>	38%	39%	38%	22%
	- Free PIN phone credit?	<i>n=111</i>	47%	46%	47%	
	- Numbers put on your PIN phone?	<i>n=109</i>	42%	47%	42%	
3.5	Have you had an induction at this prison?	<i>n=116</i>	90%	94%	90%	88%
	<i>For those who have had an induction:</i>					
3.5	Did your induction cover everything you needed to know about this prison?	<i>n=104</i>	53%	55%	53%	
ON THE WING						
4.1	Are you in a cell on your own?	<i>n=120</i>	63%	64%	63%	
4.2	Is your cell call bell normally answered within 5 minutes?	<i>n=119</i>	36%	29%	36%	31%
4.3	On the wing or houseblock you currently live on:					
	- Do you normally have enough clean, suitable clothes for the week?	<i>n=115</i>	77%	66%	77%	44%
	- Can you shower every day?	<i>n=120</i>	91%	88%	91%	78%
	- Do you have clean sheets every week?	<i>n=118</i>	74%	62%	74%	39%
	- Do you get cell cleaning materials every week?	<i>n=114</i>	65%	57%	65%	50%
	- Is it normally quiet enough for you to relax or sleep at night?	<i>n=119</i>	66%	68%	66%	71%
	- Can you get your stored property if you need it?	<i>n=118</i>	33%	25%	33%	17%
4.4	Are the communal / shared areas of your wing or houseblock normally very / quite clean?	<i>n=120</i>	61%	60%	61%	
FOOD AND CANTEEN						
5.1	Is the quality of the food in this prison very / quite good?	<i>n=117</i>	54%	37%	54%	
5.2	Do you get enough to eat at meal-times always / most of the time?	<i>n=120</i>	51%	32%	51%	
5.3	Does the shop / canteen sell the things that you need?	<i>n=120</i>	63%	60%	63%	49%
RELATIONSHIPS WITH STAFF						
6.1	Do most staff here treat you with respect?	<i>n=113</i>	74%	69%	74%	78%
6.2	Are there any staff here you could turn to if you had a problem?	<i>n=117</i>	75%	70%	75%	73%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=118</i>	48%	28%	48%	24%
6.4	Do you have a personal officer?	<i>n=115</i>	83%	82%	83%	
	<i>For those who have a personal officer:</i>					
6.4	Is your personal or named officer very / quite helpful?	<i>n=95</i>	56%	44%	56%	
6.5	Do you regularly see prison governors, directors or senior managers talking to prisoners?	<i>n=116</i>	18%	9%	18%	
6.6	Do you feel that you are treated as an individual in this prison?	<i>n=112</i>	48%	42%	48%	
6.7	Are prisoners here consulted about things like food, canteen, health care or wing issues?	<i>n=115</i>	61%	50%	61%	
	If so, do things sometimes change?	<i>n=70</i>	33%	30%	33%	
FAITH						
7.1	Do you have a religion?	<i>n=115</i>	55%	69%	55%	52%

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<i>For those who have a religion:</i>					
7.2	Are your religious beliefs respected here?	<i>n=64</i>	73%	69%	

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




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7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	n=63	67%	70%	67%	
7.4	Are you able to attend religious services, if you want to?	n=63	89%	88%	89%	
CONTACT WITH FAMILY AND FRIENDS						
8.1	Have staff here encouraged you to keep in touch with your family / friends?	n=115	35%	26%	35%	
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	n=113	58%	57%	58%	43%
8.3	Are you able to use a phone every day (if you have credit)?	n=113	100%	87%	100%	
8.4	Is it very / quite easy for your family and friends to get here?	n=111	27%	35%	27%	
8.5	Do you get visits from family/friends once a week or more?	n=114	14%	16%	14%	
<i>For those who get visits:</i>						
8.6	Do visits usually start and finish on time?	n=66	36%	49%	36%	
8.7	Are your visitors usually treated respectfully by staff?	n=64	56%	76%	56%	
TIME OUT OF CELL						
9.1	Do you know what the unlock and lock-up times are supposed to be here?	n=116	91%	91%	91%	
<i>For those who know what the unlock and lock-up times are supposed to be.</i>						
9.1	Are these times usually kept to?	n=105	44%	56%	44%	
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	n=112	13%	18%	13%	9%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	n=112	11%	8%	11%	14%
9.3	Do you usually spend less than 2 hours out of your cell on a typical Saturday or Sunday?	n=114	8%	24%	8%	
	Do you usually spend 10 hours or more out of your cell on a typical Saturday or Sunday?	n=114	4%	3%	4%	
9.4	Do you have time to do domestics more than 5 days in a typical week?	n=114	54%	55%	54%	
9.5	Do you get association more than 5 days in a typical week, if you want it?	n=115	30%	64%	30%	
9.6	Could you go outside for exercise more than 5 days in a typical week, if you wanted to?	n=112	68%	64%	68%	
9.7	Do you typically go to the gym twice a week or more?	n=110	49%	52%	49%	
9.8	Do you typically go to the library once a week or more?	n=111	35%	50%	35%	22%
<i>For those who use the library:</i>						
9.9	Does the library have a wide enough range of materials to meet your needs?	n=64	44%	56%	44%	70%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS						
10.1	Is it easy for you to make an application?	n=113	74%	73%	74%	83%
<i>For those who have made an application:</i>						
10.2	Are applications usually dealt with fairly?	n=94	46%	50%	46%	54%
	Are applications usually dealt with within 7 days?	n=96	31%	36%	31%	32%
10.3	Is it easy for you to make a complaint?	n=113	59%	62%	59%	55%
<i>For those who have made a complaint:</i>						
10.4	Are complaints usually dealt with fairly?	n=75	32%	30%	32%	27%
	Are complaints usually dealt with within 7 days?	n=73	22%	25%	22%	16%

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10.5	Have you ever been prevented from making a complaint here when you wanted to?	<i>n=89</i>	30%	27%	30%	
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<i>For those who need it, is it easy to:</i>					
10.6	Communicate with your solicitor or legal representative?	<i>n=83</i>	43% 38%	43%	
	Attend legal visits?	<i>n=80</i>	51% 46%	51%	
	Get bail information?	<i>n=56</i>	16% 16%	16%	
<i>For those who have had legal letters:</i>					
10.7	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	<i>n=91</i>	65% 57%	65%	50%
HEALTH CARE					
11.1	Is it very / quite easy to see:				
	- Doctor?	<i>n=113</i>	49% 31%	49%	
	- Nurse?	<i>n=113</i>	61% 52%	61%	
	- Dentist?	<i>n=112</i>	24% 14%	24%	
	- Mental health workers?	<i>n=111</i>	33% 23%	33%	
11.2	Do you think the quality of the health service is very / quite good from:				
	- Doctor?	<i>n=112</i>	63% 45%	63%	
	- Nurse?	<i>n=111</i>	67% 56%	67%	
	- Dentist?	<i>n=109</i>	46% 33%	46%	
	- Mental health workers?	<i>n=108</i>	44% 28%	44%	
11.3	Do you have any mental health problems?	<i>n=112</i>	57% 43%	57%	
<i>For those who have mental health problems:</i>					
11.4	Have you been helped with your mental health problems in this prison?	<i>n=64</i>	58% 40%	58%	
11.5	Do you think the overall quality of the health services here is very / quite good?	<i>n=110</i>	54% 41%	54%	
OTHER SUPPORT NEEDS					
12.1	Do you consider yourself to have a disability?	<i>n=112</i>	34% 33%	34%	28%
<i>For those who have a disability:</i>					
12.2	Are you getting the support you need?	<i>n=34</i>	27% 31%	27%	
12.3	Have you been on an ACCT in this prison?	<i>n=112</i>	21% 15%	21%	
<i>For those who have been on an ACCT:</i>					
12.4	Did you feel cared for by staff?	<i>n=23</i>	57% 42%	57%	
12.5	Is it very / quite easy for you to speak to a Listener if you need to?	<i>n=111</i>	34% 39%	34%	
ALCOHOL AND DRUGS					
13.1	Did you have an alcohol problem when you came into this prison?	<i>n=113</i>	8% 14%	8%	20%
<i>For those who had / have an alcohol problem:</i>					
13.2	Have you been helped with your alcohol problem in this prison?	<i>n=9</i>	56% 51%	56%	56%
13.3	Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?	<i>n=113</i>	35% 28%	35%	44%
13.4	Have you developed a problem with illicit drugs since you have been in this prison?	<i>n=112</i>	28% 17%	28%	24%

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13.5	Have you developed a problem with taking medication not prescribed to you since you have been in this prison? <i>n</i>=111	10%	11%	10%	
	<i>For those who had / have a drug problem:</i>				
13.6	Have you been helped with your drug problem in this prison? <i>n</i>=45	73%	46%	73%	60%

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13.7	Is it very / quite easy to get illicit drugs in this prison?	<i>n=110</i>	63%	50%	63%	
13.8	Is it very / quite easy to get alcohol in this prison?	<i>n=110</i>	46%	32%	46%	
SAFETY						
14.1	Have you ever felt unsafe here?	<i>n=112</i>	53%	47%	53%	56%
14.2	Do you feel unsafe now?	<i>n=110</i>	24%	23%	24%	26%
14.3	Have you experienced any of the following from other prisoners here:					
	- Verbal abuse?	<i>n=107</i>	39%	33%	39%	
	- Threats or intimidation?	<i>n=107</i>	37%	30%	37%	
	- Physical assault?	<i>n=107</i>	27%	18%	27%	
	- Sexual assault?	<i>n=107</i>	4%	2%	4%	
	- Theft of canteen or property?	<i>n=107</i>	35%	25%	35%	
	- Other bullying / victimisation?	<i>n=107</i>	27%	17%	27%	
	- Not experienced any of these from prisoners here	<i>n=107</i>	42%	55%	42%	
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	<i>n=108</i>	32%	32%	32%	
14.5	Have you experienced any of the following from staff here:					
	- Verbal abuse?	<i>n=107</i>	34%	30%	34%	
	- Threats or intimidation?	<i>n=107</i>	29%	23%	29%	
	- Physical assault?	<i>n=107</i>	14%	11%	14%	
	- Sexual assault?	<i>n=107</i>	3%	2%	3%	
	- Theft of canteen or property?	<i>n=107</i>	12%	9%	12%	
	- Other bullying / victimisation?	<i>n=107</i>	31%	16%	31%	
	- Not experienced any of these from staff here	<i>n=107</i>	49%	59%	49%	
14.6	If you were being bullied / victimised by staff here, would you report it?	<i>n=104</i>	49%	48%	49%	
BEHAVIOUR MANAGEMENT						
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	<i>n=111</i>	32%	39%	32%	
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	<i>n=111</i>	36%	37%	36%	
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	<i>n=112</i>	18%	13%	18%	13%
<i>For those who have been restrained in the last 6 months.</i>						
15.4	Did anyone come and talk to you about it afterwards?	<i>n=19</i>	16%	20%	16%	
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	<i>n=111</i>	9%	10%	9%	
<i>For those who have spent one or more nights in the segregation unit in the last 6 months</i>						
15.6	Were you treated well by segregation staff?	<i>n=9</i>	78%	57%	78%	
	Could you shower every day?	<i>n=9</i>	89%	75%	89%	
	Could you go outside for exercise every day?	<i>n=9</i>	89%	76%	89%	

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	<i>n=9</i>	89%	64%	89%	
Could you use the phone every day (if you had credit)?					

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EDUCATION, SKILLS AND WORK					
16.1	In this prison, is it easy to get into the following activities:				
	- Education?	n=107	72%	59%	72%
	- Vocational or skills training?	n=104	46%	39%	46%
	- Prison job?	n=109	64%	45%	64%
	- Voluntary work outside of the prison?	n=106	8%	5%	8%
	- Paid work outside of the prison?	n=106	5%	4%	5%
16.2	In this prison, have you done the following activities:				
	- Education?	n=103	79%	79%	79%
	- Vocational or skills training?	n=101	70%	68%	70%
	- Prison job?	n=104	84%	80%	84%
	- Voluntary work outside of the prison?	n=97	34%	33%	34%
	- Paid work outside of the prison?	n=99	34%	33%	34%
<i>For those who have done the following activities, do you think they will help you on release.</i>					
	- Education?	n=81	61%	60%	61%
	- Vocational or skills training?	n=71	65%	66%	65%
	- Prison job?	n=87	35%	40%	35%
	- Voluntary work outside of the prison?	n=33	49%	54%	49%
	- Paid work outside of the prison?	n=34	56%	58%	56%
16.3	Do staff encourage you to attend education, training or work?	n=102	74%	59%	74%
PLANNING AND PROGRESSION					
17.1	Do you have a custody plan?	n=109	61%	57%	61%
<i>For those who have a custody plan:</i>					
17.2	Do you understand what you need to do to achieve your objectives or targets?	n=65	85%	82%	85%
17.3	Are staff helping you to achieve your objectives or targets?	n=60	55%	42%	55%
17.4	In this prison, have you done:				
	- Offending behaviour programmes?	n=65	48%	47%	48%
	- Other programmes?	n=62	47%	40%	47%
	- One to one work?	n=63	37%	36%	37%
	- Been on a specialist unit?	n=61	21%	18%	21%
	- ROTL - day or overnight release?	n=60	12%	14%	12%
<i>For those who have done the following, did they help you to achieve your objectives or targets</i>					
	- Offending behaviour programmes?	n=31	65%	70%	65%
	- Other programmes?	n=29	62%	65%	62%
	- One to one work?	n=23	74%	66%	74%

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- Orange shading shows significant differences in demographics and background information
- No shading means that differences are not significant and may have occurred by chance
- Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

n=number of valid responses to question (HMP Guys Marsh 2018)

HMP Guys Marsh 2018	All other category C training prisons surveyed since September 2017	HMP Guys Marsh 2018	HMP Guys Marsh 2016
123	2,782	123	145

	- Being on a specialist unit?	<i>n=13</i>	46%	47%
	- ROTL - day or overnight release?	<i>n=7</i>	29%	40%

		46%	
		29%	

Shading is used to indicate statistical significance*, as follows:

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Number of completed questionnaires returned

n=number of valid responses to question (HMP Guys Marsh 2018)

HMP Guys Marsh 2018	All other Category C training prisons surveyed since September 2017	HMP Guys Marsh 2018	HMP Guys Marsh 2016
123	2,782	123	145

PREPARATION FOR RELEASE						
18.1	Do you expect to be released in the next 3 months?	<i>n</i> =109	25%	26%	25%	
<i>For those who expect to be released in the next 3 months.</i>						
18.2	Is this prison very / quite near to your home area or intended release address?	<i>n</i> =26	31%	40%	31%	
18.3	Is anybody helping you to prepare for your release?	<i>n</i> =25	48%	58%	48%	
18.4	Do you need help to sort out the following for when you are released:					
	- Finding accommodation?	<i>n</i> =27	70%	62%	70%	
	- Getting employment?	<i>n</i> =25	60%	62%	60%	
	- Setting up education or training?	<i>n</i> =24	50%	49%	50%	
	- Arranging benefits?	<i>n</i> =27	74%	66%	74%	
	- Sorting out finances?	<i>n</i> =23	61%	57%	61%	
	- Support for drug or alcohol problems?	<i>n</i> =26	58%	43%	58%	
	- Health / mental Health support?	<i>n</i> =24	63%	48%	63%	
	- Social care support?	<i>n</i> =23	44%	36%	44%	
	- Getting back in touch with family or friends?	<i>n</i> =25	40%	39%	40%	
18.4	Are you getting help to sort out the following for when you are released, if you need it:					
	- Finding accommodation?	<i>n</i> =19	47%	37%	47%	
	- Getting employment?	<i>n</i> =15	20%	23%	20%	
	- Setting up education or training?	<i>n</i> =12	25%	25%	25%	
	- Arranging benefits?	<i>n</i> =20	45%	26%	45%	
	- Sorting out finances?	<i>n</i> =14	14%	25%	14%	
	- Support for drug or alcohol problems?	<i>n</i> =15	73%	50%	73%	
	- Health / mental Health support?	<i>n</i> =15	47%	31%	47%	
	- Social care support?	<i>n</i> =10	30%	24%	30%	
- Getting back in touch with family or friends?	<i>n</i> =10	30%	31%	30%		
FINAL QUESTION ABOUT THIS PRISON						
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n</i> =109	46%	50%	46%	

HMP Guys Marsh 2018

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- responses of prisoners from black and minority ethnic groups are compared with those of white prisoners
- Muslim prisoners' responses are compared with those of non-Muslim prisoners

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Black and minority ethnic		White		Muslim		Non-Muslim	
	32		91		16		99

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 25 years of age?	38%	22%	56%	20%
	Are you 50 years of age or older?	9%	18%	13%	16%
1.3	Are you from a minority ethnic group?			69%	15%
7.1	Are you Muslim?	42%	6%		
11.3	Do you have any mental health problems?	42%	62%	40%	60%
12.1	Do you consider yourself to have a disability?	15%	40%	13%	37%
19.2	Are you a foreign national?	12%	10%	33%	7%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	0%	5%	0%	4%
ARRIVAL AND RECEPTION					
2.3	When you were searched in reception, was this done in a respectful way?	87%	82%	94%	82%
2.4	Overall, were you treated very / quite well in reception?	84%	90%	94%	88%
2.5	When you first arrived, did you have any problems?	76%	71%	53%	75%
<i>For those who had any problems when they first arrived:</i>					
2.6	Did staff help you to deal with these problems?	29%	38%	29%	35%
FIRST NIGHT AND INDUCTION					
3.3	Did you feel safe on your first night here?	77%	65%	94%	64%
3.5	Have you had an induction at this prison?	90%	90%	80%	91%
<i>For those who have had an induction:</i>					
3.5	Did your induction cover everything you needed to know about this prison?	58%	51%	67%	50%
ON THE WING					
4.2	Is your cell call bell normally answered within 5 minutes?	37%	36%	38%	35%
4.3	On the wing or houseblock you currently live on:				
	- Do you normally have enough clean, suitable clothes for the week?	75%	78%	73%	78%
	- Can you shower every day?	86%	92%	81%	93%
	- Do you have clean sheets every week?	69%	75%	87%	73%
	- Do you get cell cleaning materials every week?	59%	67%	60%	67%
	- Is it normally quiet enough for you to relax or sleep at night?	72%	64%	75%	64%
	- Can you get your stored property if you need it?	28%	35%	31%	33%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Black and minority ethnic	White
32	91

Muslim	Non-Muslim
16	99

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	45%	53%
5.3	Does the shop / canteen sell the things that you need?	50%	68%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	63%	78%
6.2	Are there any staff here you could turn to if you had a problem?	62%	80%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	31%	53%
6.6	Do you feel that you are treated as an individual in this prison?	48%	48%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	60%	80%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	63%	68%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	25%	38%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	57%	58%
8.3	Are you able to use a phone every day (if you have credit)?	100%	100%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	53%	57%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	7%	14%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	4%	13%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	35%	48%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	56%	80%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	40%	47%
10.3	Is it easy for you to make a complaint?	44%	64%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	21%	36%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	42%	27%

56%	50%
44%	67%
63%	75%
69%	77%
44%	48%
53%	46%
50%	80%
56%	71%
38%	34%
44%	60%
100%	100%
25%	61%
7%	14%
7%	12%
29%	48%
81%	74%
42%	46%
47%	62%
11%	34%
50%	27%

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Number of completed questionnaires returned

	Black and minority ethnic	White	Muslim	Non-Muslim
	32	91	16	99

HEALTH CARE					
11.1	Is it very / quite easy to see:				
	- Doctor?	60%	46%	73%	45%
	- Nurse?	72%	58%	87%	56%
	- Dentist?	12%	28%	33%	23%
	- Mental health workers?	38%	32%	43%	33%
<i>For those who have mental health problems:</i>					
11.4	Have you been helped with your mental health problems in this prison?	64%	57%	50%	60%
11.5	Do you think the overall quality of the health services here is very / quite good?	60%	52%	67%	52%
OTHER SUPPORT NEEDS					
<i>For those who have a disability:</i>					
12.2	Are you getting the support you need?	0%	29%	0%	28%
SAFETY					
14.1	Have you ever felt unsafe here?	41%	57%	40%	54%
14.2	Do you feel unsafe now?	15%	26%	20%	25%
14.3	Not experienced bullying / victimisation by other prisoners	60%	37%	71%	37%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	24%	34%	29%	30%
14.5	Not experienced bullying / victimisation by members of staff	42%	51%	43%	50%
14.6	If you were being bullied / victimised by staff here, would you report it?	38%	53%	57%	47%
BEHAVIOUR MANAGEMENT					
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	35%	32%	47%	30%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	35%	37%	40%	35%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	8%	21%	7%	20%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	8%	9%	13%	9%
EDUCATION, SKILLS AND WORK					
16.3	Do staff encourage you to attend education, training or work?	72%	74%	79%	72%
PLANNING AND PROGRESSION					
17.1	Do you have a custody plan?	64%	60%	73%	58%
<i>For those who have a custody plan:</i>					
17.3	Are staff helping you to achieve your objectives or targets?	40%	60%	40%	58%
PREPARATION FOR RELEASE					
<i>For those who expect to be released in the next 3 months:</i>					
18.3	Is anybody helping you to prepare for your release?	50%	48%	0%	57%
FINAL QUESTION ABOUT THIS PRISON					
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	44%	46%	44%	46%

HMP Guys Marsh 2018

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:
 - responses of foreign national prisoners are compared with those of British national prisoners
 Please note that these analyses are based on summary data from selected survey questions only.

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Foreign national	British national
11	98

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 25 years of age?	46%	25%
	Are you 50 years of age or older?	9%	15%
1.3	Are you from a minority ethnic group?	27%	22%
7.1	Are you Muslim?	46%	10%
11.3	Do you have any mental health problems?	55%	58%
12.1	Do you consider yourself to have a disability?	20%	35%
19.2	Are you a foreign national?		
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	20%	2%
ARRIVAL AND RECEPTION			
2.3	When you were searched in reception, was this done in a respectful way?	91%	85%
2.4	Overall, were you treated very / quite well in reception?	91%	88%
2.5	When you first arrived, did you have any problems?	64%	71%
<i>For those who had any problems when they first arrived:</i>			
2.6	Did staff help you to deal with these problems?	43%	34%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	82%	66%
3.5	Have you had an induction at this prison?	70%	93%
<i>For those who have had an induction:</i>			
3.5	Did your induction cover everything you needed to know about this prison?	43%	49%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	27%	37%
4.3	On the wing or houseblock you currently live on:		
	- Do you normally have enough clean, suitable clothes for the week?	90%	78%
	- Can you shower every day?	91%	91%
	- Do you have clean sheets every week?	73%	75%
	- Do you get cell cleaning materials every week?	55%	66%
	- Is it normally quiet enough for you to relax or sleep at night?	55%	67%
	- Can you get your stored property if you need it?	36%	32%

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* less than 1% probability that the difference is due to chance

Foreign national	British national
11	98

Number of completed questionnaires returned

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	55%	50%
5.3	Does the shop / canteen sell the things that you need?	55%	66%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	55%	76%
6.2	Are there any staff here you could turn to if you had a problem?	64%	75%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	55%	47%
6.6	Do you feel that you are treated as an individual in this prison?	40%	47%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	80%	76%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	50%	69%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	36%	34%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	46%	59%
8.3	Are you able to use a phone every day (if you have credit)?	100%	100%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	40%	57%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	22%	12%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	0%	11%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	44%	44%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	64%	75%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	33%	46%
10.3	Is it easy for you to make a complaint?	27%	62%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	33%	31%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	63%	28%

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* less than 1% probability that the difference is due to chance

Foreign national	British national
11	98

Number of completed questionnaires returned

HEALTH CARE			
11.1	Is it very / quite easy to see:		
	- Doctor?	55%	47%
	- Nurse?	64%	60%
	- Dentist?	18%	25%
	- Mental health workers?	73%	29%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems in this prison?	50%	60%
11.5	Do you think the overall quality of the health services here is very / quite good?	55%	54%
OTHER SUPPORT NEEDS			
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need?	0%	30%
SAFETY			
14.1	Have you ever felt unsafe here?	55%	53%
14.2	Do you feel unsafe now?	27%	23%
14.3	Not experienced bullying / victimisation by other prisoners	50%	40%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	50%	30%
14.5	Not experienced bullying / victimisation by members of staff	40%	49%
14.6	If you were being bullied / victimised by staff here, would you report it?	60%	48%
BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	27%	32%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	55%	34%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	27%	18%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	10%	9%
EDUCATION, SKILLS AND WORK			
16.3	Do staff encourage you to attend education, training or work?	90%	71%
PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	70%	59%
<i>For those who have a custody plan:</i>			
17.3	Are staff helping you to achieve your objectives or targets?	67%	53%
PREPARATION FOR RELEASE			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release?	25%	52%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	36%	47%

HMP Guys Marsh 2018

Comparison of survey responses from different residential locations

In this table responses from prisoners on the vulnerable prisoner and over 50s unit (Cambria) are compared with those from the rest of the establishment.

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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Number of completed questionnaires returned

Vulnerable prisoner and over 50s unit (Cambria)	Rest of the establishment
23	98

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	0%	0%
	Are you 25 years of age or younger?	4%	31%
	Are you 50 years of age or older?	30%	12%
	Are you 70 years of age or older?	4%	0%
1.3	Are you from a minority ethnic group?	17%	29%
1.4	Have you been in this prison for less than 6 months?	26%	38%
1.5	Are you currently serving a sentence?	100%	99%
	Are you on recall?	13%	10%
1.6	Is your sentence less than 12 months?	4%	4%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	4%	4%
7.1	Are you Muslim?	0%	18%
11.3	Do you have any mental health problems?	68%	55%
12.1	Do you consider yourself to have a disability?	52%	30%
19.1	Do you have any children under the age of 18?	41%	57%
19.2	Are you a foreign national?	0%	13%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	5%	4%
19.4	Have you ever been in the armed services?	9%	8%
19.5	Is your gender female or non-binary?	0%	0%
19.6	Are you homosexual, bisexual or other sexual orientation?	0%	4%
19.7	Do you identify as transgender or transsexual?	0%	0%
ARRIVAL AND RECEPTION			
2.1	Were you given up-to-date information about this prison before you came here?	5%	13%
2.2	When you arrived at this prison, did you spend less than 2 hours in reception?	50%	50%
2.3	When you were searched in reception, was this done in a respectful way?	71%	85%
2.4	Overall, were you treated very / quite well in reception?	81%	90%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Vulnerable prisoner and over 50s unit (Cambria)	Rest of the establishment
23	98

2.5	When you first arrived, did you have any problems?	91%	68%
2.5	Did you have problems with:		
	- Getting phone numbers?	27%	24%
	- Contacting family?	14%	19%
	- Arranging care for children or other dependents?	0%	0%
	- Contacting employers?	5%	2%
	- Money worries?	23%	13%
	- Housing worries?	23%	9%
	- Feeling depressed?	46%	25%
	- Feeling suicidal?	18%	7%
	- Other mental health problems?	27%	19%
	- Physical health problems?	5%	5%
	- Drugs or alcohol (e.g. withdrawal)?	27%	15%
	- Getting medication?	18%	12%
	- Needing protection from other prisoners?	9%	5%
	- Lost or delayed property?	27%	23%
	<i>For those who had any problems when they first arrived:</i>		
2.6	Did staff help you to deal with these problems?	22%	40%
FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night, were you offered:		
	- Tobacco or nicotine replacement?	52%	54%
	- Toiletries / other basic items?	39%	46%
	- A shower?	70%	54%
	- A free phone call?	65%	56%
	- Something to eat?	78%	72%
	- The chance to see someone from health care?	74%	72%
	- The chance to talk to a Listener or Samaritans?	52%	52%
	- Support from another prisoner (e.g. Insider or buddy)?	13%	28%
	- None of these?	0%	13%
3.2	On your first night in this prison, was your cell very / quite clean?	23%	15%
3.3	Did you feel safe on your first night here?	59%	70%
3.4	In your first few days here, did you get:		
	- Access to the prison shop / canteen?	20%	40%
	- Free PIN phone credit?	55%	46%
	- Numbers put on your PIN phone?	43%	41%
3.5	Have you had an induction at this prison?	86%	90%
	<i>For those who have had an induction:</i>		
3.5	Did your induction cover everything you needed to know about this prison?	47%	53%

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Number of completed questionnaires returned

Vulnerable prisoner and over 50s unit (Cambria)	Rest of the establishment
23	98

ON THE WING			
4.1	Are you in a cell on your own?	83%	57%
4.2	Is your cell call bell normally answered within 5 minutes?	44%	33%
4.3	On the wing or houseblock you currently live on:		
	- Do you normally have enough clean, suitable clothes for the week?	71%	78%
	- Can you shower every day?	91%	91%
	- Do you have clean sheets every week?	65%	75%
	- Do you get cell cleaning materials every week?	76%	62%
	- Is it normally quiet enough for you to relax or sleep at night?	70%	65%
	- Can you get your stored property if you need it?	41%	31%
4.4	Are the communal / shared areas of your wing or houseblock normally very / quite clean?	74%	58%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very / quite good?	67%	51%
5.2	Do you get enough to eat at meal-times always / most of the time?	48%	52%
5.3	Does the shop / canteen sell the things that you need?	65%	62%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	75%	74%
6.2	Are there any staff here you could turn to if you had a problem?	96%	70%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	61%	43%
6.4	Do you have a personal officer?	96%	79%
	<i>For those who have a personal officer:</i>		
6.4	Is your personal or named officer very / quite helpful?	52%	58%
6.5	Do you regularly see prison governors, directors or senior managers talking to prisoners?	30%	14%
6.6	Do you feel that you are treated as an individual in this prison?	50%	48%
6.7	Are prisoners here consulted about things like food, canteen, health care or wing issues?	59%	60%
	If so, do things sometimes change?	31%	35%
FAITH			
7.1	Do you have a religion?	52%	56%
	<i>For those who have a religion:</i>		
7.2	Are your religious beliefs respected here?	58%	77%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	82%	63%
7.4	Are you able to attend religious services, if you want to?	75%	92%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	29%	37%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	62%	58%
8.3	Are you able to use a phone every day (if you have credit)?	100%	100%
8.4	Is it very / quite easy for your family and friends to get here?	37%	23%
8.5	Do you get visits from family/friends once a week or more?	0%	18%
	<i>For those who get visits:</i>		
8.6	Do visits usually start and finish on time?	36%	36%
8.7	Are your visitors usually treated respectfully by staff?	64%	54%

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Number of completed questionnaires returned

	Vulnerable prisoner and over 50s unit (Cambria)	Rest of the establishment
Number of completed questionnaires returned	23	98

TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	86%	91%
<i>For those who know what the unlock and lock-up times are supposed to be:</i>			
9.1	Are these times usually kept to?	37%	45%
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	27%	9%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	9%	11%
9.3	Do you usually spend less than 2 hours out of your cell on a typical Saturday or Sunday?	19%	6%
	Do you usually spend 10 hours or more out of your cell on a typical Saturday or Sunday?	10%	3%
9.4	Do you have time to do domestics more than 5 days in a typical week?	67%	51%
9.5	Do you get association more than 5 days in a typical week, if you want it?	43%	28%
9.6	Could you go outside for exercise more than 5 days in a typical week, if you wanted to?	77%	65%
9.7	Do you typically go to the gym twice a week or more?	14%	56%
9.8	Do you typically go to the library once a week or more?	0%	43%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	63%	41%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	65%	76%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	39%	47%
	Are applications usually dealt with within 7 days?	22%	33%
10.3	Is it easy for you to make a complaint?	64%	57%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	44%	29%
	Are complaints usually dealt with within 7 days?	29%	20%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	37%	29%

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Number of completed questionnaires returned

Vulnerable prisoner and over 50s unit (Cambria)	23	Rest of the establishment	98
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<i>For those who need it, is it easy to:</i>				
10.6	Communicate with your solicitor or legal representative?	36%	46%	
	Attend legal visits?	47%	51%	
	Get bail information?	0%	19%	
<i>For those who have had legal letters:</i>				
10.7	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	77%	63%	
HEALTH CARE				
11.1	Is it very / quite easy to see:			
	- Doctor?	46%	49%	
	- Nurse?	55%	62%	
	- Dentist?	24%	24%	
11.2	Do you think the quality of the health service is very / quite good from:			
	- Doctor?	68%	63%	
	- Nurse?	68%	67%	
	- Dentist?	60%	44%	
11.3	Do you have any mental health problems?	68%	55%	
	<i>For those who have mental health problems:</i>			
	11.4	Have you been helped with your mental health problems in this prison?	63%	55%
	11.5	Do you think the overall quality of the health services here is very / quite good?	50%	56%
OTHER SUPPORT NEEDS				
12.1	Do you consider yourself to have a disability?	52%	30%	
<i>For those who have a disability:</i>				
12.2	Are you getting the support you need?	33%	23%	
12.3	Have you been on an ACCT in this prison?	30%	20%	
<i>For those who have been on an ACCT:</i>				
12.4	Did you feel cared for by staff?	67%	53%	
12.5	Is it very / quite easy for you to speak to a Listener if you need to?	29%	36%	
ALCOHOL AND DRUGS				
13.1	Did you have an alcohol problem when you came into this prison?	9%	8%	
<i>For those who had / have an alcohol problem:</i>				
13.2	Have you been helped with your alcohol problem in this prison?	100%	43%	
13.3	Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?	41%	33%	
13.4	Have you developed a problem with illicit drugs since you have been in this prison?	43%	23%	
13.5	Have you developed a problem with taking medication not prescribed to you since you have been in this prison?	5%	11%	
<i>For those who had / have a drug problem:</i>				
13.6	Have you been helped with your drug problem in this prison?	69%	73%	
13.7	Is it very / quite easy to get illicit drugs in this prison?	71%	60%	
13.8	Is it very / quite easy to get alcohol in this prison?	48%	45%	

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Number of completed questionnaires returned

	Vulnerable prisoner and over 50s unit (Cambria)	Rest of the establishment
Number of completed questionnaires returned	23	98

SAFETY			
14.1	Have you ever felt unsafe here?	68%	48%
14.2	Do you feel unsafe now?	38%	21%
14.3	Have you experienced any of the following from other prisoners here:		
	- Verbal abuse?	57%	35%
	- Threats or intimidation?	52%	33%
	- Physical assault?	43%	24%
	- Sexual assault?	5%	4%
	- Theft of canteen or property?	33%	33%
	- Other bullying / victimisation?	48%	23%
	- Not experienced any of these from prisoners here	24%	48%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	35%	31%
14.5	Have you experienced any of the following from staff here:		
	- Verbal abuse?	52%	30%
	- Threats or intimidation?	38%	27%
	- Physical assault?	24%	12%
	- Sexual assault?	5%	2%
	- Theft of canteen or property?	14%	12%
	- Other bullying / victimisation?	48%	26%
	- Not experienced any of these from staff here	38%	51%
14.6	If you were being bullied / victimised by staff here, would you report it?	35%	53%
BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	19%	35%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	43%	35%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	32%	14%
	<i>For those who have been restrained in the last 6 months:</i>		
15.4	Did anyone come and talk to you about it afterwards?	29%	9%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	9%	7%
	<i>For those who have spent one or more nights in the segregation unit in the last 6 months:</i>		
15.6	Were you treated well by segregation staff?	50%	80%
	Could you shower every day?	50%	100%
	Could you go outside for exercise every day?	50%	100%
	Could you use the phone every day (if you had credit)?	50%	100%

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Number of completed questionnaires returned

Vulnerable prisoner and over 50s unit (Cambria)	Rest of the establishment
23	98

EDUCATION, SKILLS AND WORK			
16.1	In this prison, is it easy to get into the following activities:		
	- Education?	57%	75%
	- Vocational or skills training?	30%	49%
	- Prison job?	50%	68%
	- Voluntary work outside of the prison?	10%	7%
	- Paid work outside of the prison?	5%	5%
16.2	In this prison, have you done the following activities:		
	- Education?	72%	80%
	- Vocational or skills training?	71%	70%
	- Prison job?	74%	87%
	- Voluntary work outside of the prison?	29%	36%
	- Paid work outside of the prison?	28%	37%
<i>For those who have done the following activities, do you think they will help you on release:</i>			
	- Education?	62%	59%
	- Vocational or skills training?	75%	61%
	- Prison job?	36%	35%
	- Voluntary work outside of the prison?	0%	57%
	- Paid work outside of the prison?	60%	55%
16.3	Do staff encourage you to attend education, training or work?	82%	71%
PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	57%	62%
<i>For those who have a custody plan:</i>			
17.2	Do you understand what you need to do to achieve your objectives or targets?	83%	85%
17.3	Are staff helping you to achieve your objectives or targets?	40%	58%
17.4	In this prison, have you done:		
	- Offending behaviour programmes?	50%	46%
	- Other programmes?	46%	46%
	- One to one work?	36%	35%
	- Been on a specialist unit?	30%	20%
	- ROTL - day or overnight release?	0%	14%
<i>For those who have done the following, did they help you to achieve your objectives or targets:</i>			
	- Offending behaviour programmes?	67%	63%
	- Other programmes?	60%	61%
	- One to one work?	75%	72%
	- Being on a specialist unit?	33%	50%
	- ROTL - day or overnight release?		29%

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Number of completed questionnaires returned

	Vulnerable prisoner and over 50s unit (Cambria)	Rest of the establishment
	23	98

PREPARATION FOR RELEASE			
18.1	Do you expect to be released in the next 3 months?	23%	24%
<i>For those who expect to be released in the next 3 months:</i>			
18.2	Is this prison very / quite near to your home area or intended release address?	50%	20%
18.3	Is anybody helping you to prepare for your release?	33%	50%
18.4	Do you need help to sort out the following for when you are released:		
	- Finding accommodation?	100%	65%
	- Getting employment?	67%	55%
	- Setting up education or training?	67%	42%
	- Arranging benefits?	100%	65%
	- Sorting out finances?	100%	50%
	- Support for drug or alcohol problems?	80%	47%
	- Health / mental Health support?	100%	58%
	- Social care support?	100%	33%
	- Getting back in touch with family or friends?	50%	37%
18.4	Are you getting help to sort out the following for when you are released, if you need it:		
	- Finding accommodation?	60%	39%
	- Getting employment?	0%	18%
	- Setting up education or training?	0%	25%
	- Arranging benefits?	40%	46%
	- Sorting out finances?	0%	11%
	- Support for drug or alcohol problems?	100%	56%
	- Health / mental Health support?	33%	46%
	- Social care support?	33%	17%
	- Getting back in touch with family or friends?	50%	14%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	38%	47%

HMP Guy's Marsh 2018

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- responses of prisoners who reported that they had a disability compared with those who did not.
- responses of prisoners who reported that they had mental health problems compared with those who did not.

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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Number of completed questionnaires returned

Have a disability	Do not have a disability	Mental health problems	No mental health problems
38	74	64	48

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 25 years of age?	18%	28%	20%	31%
	Are you 50 years of age or older?	16%	16%	14%	17%
1.3	Are you from a minority ethnic group?	11%	30%	17%	31%
7.1	Are you Muslim?	5%	18%	10%	19%
11.3	Do you have any mental health problems?	90%	40%		
12.1	Do you consider yourself to have a disability?			54%	8%
19.2	Are you a foreign national?	6%	11%	10%	11%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	6%	3%	5%	2%
ARRIVAL AND RECEPTION					
2.3	When you were searched in reception, was this done in a respectful way?	81%	87%	81%	88%
2.4	Overall, were you treated very / quite well in reception?	86%	91%	87%	90%
2.5	When you first arrived, did you have any problems?	87%	63%	79%	59%
<i>For those who had any problems when they first arrived:</i>					
2.6	Did staff help you to deal with these problems?	38%	31%	30%	39%
FIRST NIGHT AND INDUCTION					
3.3	Did you feel safe on your first night here?	51%	76%	60%	77%
3.5	Have you had an induction at this prison?	87%	90%	85%	96%
<i>For those who have had an induction:</i>					
3.5	Did your induction cover everything you needed to know about this prison?	38%	58%	40%	62%
ON THE WING					
4.2	Is your cell call bell normally answered within 5 minutes?	42%	32%	35%	35%
4.3	On the wing or houseblock you currently live on:				
	- Do you normally have enough clean, suitable clothes for the week?	73%	81%	81%	77%
	- Can you shower every day?	92%	91%	92%	92%
	- Do you have clean sheets every week?	66%	80%	75%	78%
	- Do you get cell cleaning materials every week?	62%	67%	67%	63%
	- Is it normally quiet enough for you to relax or sleep at night?	58%	71%	67%	67%
	- Can you get your stored property if you need it?	27%	38%	30%	38%

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Number of completed questionnaires returned

Have a disability	Do not have a disability
38	74

Mental health problems	No mental health problems
64	48

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	53%	51%
5.3	Does the shop / canteen sell the things that you need?	70%	64%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	74%	75%
6.2	Are there any staff here you could turn to if you had a problem?	76%	76%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	40%	53%
6.6	Do you feel that you are treated as an individual in this prison?	49%	47%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	71%	73%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	64%	69%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	33%	37%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	56%	58%
8.3	Are you able to use a phone every day (if you have credit)?	100%	100%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	55%	55%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	14%	10%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	14%	10%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	24%	51%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	79%	72%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	38%	50%
10.3	Is it easy for you to make a complaint?	63%	58%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	35%	28%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	38%	26%

44%	62%
65%	65%
75%	73%
75%	75%
44%	54%
44%	50%
71%	77%
63%	73%
34%	38%
69%	43%
100%	100%
56%	55%
13%	9%
12%	11%
39%	48%
71%	79%
38%	57%
61%	59%
23%	46%
35%	24%

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Number of completed questionnaires returned

Have a disability	Do not have a disability
38	74

Mental health problems	No mental health problems
64	48

HEALTH CARE			
11.1	Is it very / quite easy to see:		
	- Doctor?	45%	50%
	- Nurse?	61%	61%
	- Dentist?	27%	22%
	- Mental health workers?	30%	34%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems in this prison?	67%	47%
11.5	Do you think the overall quality of the health services here is very / quite good?	51%	55%
OTHER SUPPORT NEEDS			
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need?	27%	
SAFETY			
14.1	Have you ever felt unsafe here?	68%	44%
14.2	Do you feel unsafe now?	39%	15%
14.3	Not experienced bullying / victimisation by other prisoners	28%	50%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	31%	31%
14.5	Not experienced bullying / victimisation by members of staff	43%	53%
14.6	If you were being bullied / victimised by staff here, would you report it?	47%	50%
BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	22%	37%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	19%	44%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	32%	8%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	11%	8%
EDUCATION, SKILLS AND WORK			
16.3	Do staff encourage you to attend education, training or work?	73%	75%
PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	58%	63%
<i>For those who have a custody plan:</i>			
17.3	Are staff helping you to achieve your objectives or targets?	44%	60%
PREPARATION FOR RELEASE			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release?	17%	58%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	35%	50%

44%	54%
59%	63%
16%	35%
35%	31%
59%	
51%	58%
26%	33%
60%	40%
29%	15%
33%	56%
33%	29%
46%	55%
55%	41%
29%	36%
31%	43%
24%	9%
10%	9%
71%	78%
60%	62%
53%	59%
50%	46%
40%	50%

HMP Guys Marsh 2018

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- responses of prisoners aged 25 and under are compared with those of prisoners over 25

- responses of prisoners aged 50 and over are compared with those of prisoners under 50

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

	25 and under		Over 25		
	32		91		
				50 and over	Under 50
				19	104

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 21 years of age?	0%			0%
	Are you 70 years of age or older?		1%		5%
1.3	Are you from a minority ethnic group?	38%	22%	16%	28%
7.1	Are you Muslim?	31%	8%	11%	14%
11.3	Do you have any mental health problems?	46%	61%	53%	58%
12.1	Do you consider yourself to have a disability?	25%	37%	33%	34%
19.2	Are you a foreign national?	17%	8%	6%	11%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	7%	3%	6%	3%
ARRIVAL AND RECEPTION					
2.3	When you were searched in reception, was this done in a respectful way?	83%	83%	78%	84%
2.4	Overall, were you treated very / quite well in reception?	80%	91%	89%	88%
2.5	When you first arrived, did you have any problems?	67%	74%	75%	71%
<i>For those who had any problems when they first arrived:</i>					
2.6	Did staff help you to deal with these problems?	35%	36%	54%	32%
FIRST NIGHT AND INDUCTION					
3.3	Did you feel safe on your first night here?	70%	67%	47%	72%
3.5	Have you had an induction at this prison?	90%	90%	94%	89%
<i>For those who have had an induction:</i>					
3.5	Did your induction cover everything you needed to know about this prison?	59%	51%	67%	51%
ON THE WING					
4.2	Is your cell call bell normally answered within 5 minutes?	33%	37%	33%	37%
4.3					
	- Do you normally have enough clean, suitable clothes for the week?	79%	77%	82%	77%
	- Can you shower every day?	90%	91%	89%	91%
	- Do you have clean sheets every week?	77%	73%	77%	73%
	- Do you get cell cleaning materials every week?	52%	70%	82%	62%
	- Is it normally quiet enough for you to relax or sleep at night?	71%	65%	61%	67%
	- Can you get your stored property if you need it?	32%	33%	61%	28%

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Number of completed questionnaires returned

	25 and under	Over 25	50 and over	Under 50
	32	91	19	104

FOOD AND CANTEEN					
5.2	Do you get enough to eat at meal-times always / most of the time?	42%	54%	67%	48%
5.3	Does the shop / canteen sell the things that you need?	65%	63%	72%	62%
RELATIONSHIPS WITH STAFF					
6.1	Do most staff here treat you with respect?	62%	79%	100%	70%
6.2	Are there any staff here you could turn to if you had a problem?	55%	82%	89%	73%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	45%	48%	50%	47%
6.6	Do you feel that you are treated as an individual in this prison?	41%	51%	59%	46%
FAITH					
<i>For those who have a religion:</i>					
7.2	Are your religious beliefs respected here?	56%	79%	86%	70%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	63%	68%	77%	64%
CONTACT WITH FAMILY AND FRIENDS					
8.1	Have staff here encouraged you to keep in touch with your family / friends?	35%	35%	41%	34%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	46%	61%	60%	57%
8.3	Are you able to use a phone every day (if you have credit)?	100%	100%	100%	100%
<i>For those who get visits:</i>					
8.7	Are your visitors usually treated respectfully by staff?	53%	58%	71%	54%
TIME OUT OF CELL					
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	11%	13%	6%	14%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	7%	12%	35%	6%
<i>For those who use the library:</i>					
9.9	Does the library have a wide enough range of materials to meet your needs?	44%	44%	63%	41%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS					
10.1	Is it easy for you to make an application?	82%	72%	61%	77%
<i>For those who have made an application:</i>					
10.2	Are applications usually dealt with fairly?	61%	41%	47%	46%
10.3	Is it easy for you to make a complaint?	55%	61%	72%	57%
<i>For those who have made a complaint:</i>					
10.4	Are complaints usually dealt with fairly?	33%	32%	40%	30%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	29%	31%	31%	30%

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	25 and under	Over 25	50 and over	Under 50
	32	91	19	104

HEALTH CARE					
11.1	Is it very / quite easy to see:				
	- Doctor?	48%	49%	56%	47%
	- Nurse?	62%	61%	56%	62%
	- Dentist?	24%	24%	41%	21%
	- Mental health workers?	39%	31%	35%	33%
<i>For those who have mental health problems:</i>					
11.4	Have you been helped with your mental health problems in this prison?	69%	55%	40%	61%
11.5	Do you think the overall quality of the health services here is very / quite good?	50%	55%	65%	52%
OTHER SUPPORT NEEDS					
<i>For those who have a disability:</i>					
12.2	Are you getting the support you need?	14%	30%	67%	18%
SAFETY					
14.1	Have you ever felt unsafe here?	50%	54%	72%	49%
14.2	Do you feel unsafe now?	14%	27%	33%	22%
14.3	Not experienced bullying / victimisation by other prisoners	63%	35%	28%	45%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	15%	37%	71%	24%
14.5	Not experienced bullying / victimisation by members of staff	46%	49%	47%	49%
14.6	If you were being bullied / victimised by staff here, would you report it?	48%	49%	77%	44%
BEHAVIOUR MANAGEMENT					
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	31%	33%	39%	31%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	24%	40%	35%	36%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	21%	17%	0%	21%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	14%	7%	6%	10%
EDUCATION, SKILLS AND WORK					
16.3	Do staff encourage you to attend education, training or work?	68%	76%	69%	74%
PLANNING AND PROGRESSION					
17.1	Do you have a custody plan?	69%	58%	67%	59%
<i>For those who have a custody plan:</i>					
17.3	Are staff helping you to achieve your objectives or targets?	35%	63%	64%	53%
PREPARATION FOR RELEASE					
<i>For those who expect to be released in the next 3 months:</i>					
18.3	Is anybody helping you to prepare for your release?	43%	50%	40%	50%
FINAL QUESTION ABOUT THIS PRISON					
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	45%	46%	53%	45%

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Number of completed questionnaires returned

Super enhanced unit (Fontmeil)	Rest of the establishment
13	108

PREPARATION FOR RELEASE			
18.1	Do you expect to be released in the next 3 months?	17%	24%
<i>For those who expect to be released in the next 3 months:</i>			
18.2	Is this prison very / quite near to your home area or intended release address?	50%	23%
18.3	Is anybody helping you to prepare for your release?	50%	48%
18.4	Do you need help to sort out the following for when you are released:		
	- Finding accommodation?	50%	74%
	- Getting employment?	0%	62%
	- Setting up education or training?	0%	50%
	- Arranging benefits?	50%	74%
	- Sorting out finances?	50%	58%
	- Support for drug or alcohol problems?	0%	59%
	- Health / mental Health support?	50%	65%
	- Social care support?	0%	47%
	- Getting back in touch with family or friends?	0%	43%
18.4	Are you getting help to sort out the following for when you are released, if you need it:		
	- Finding accommodation?	100%	41%
	- Getting employment?		15%
	- Setting up education or training?		20%
	- Arranging benefits?	100%	41%
	- Sorting out finances?	0%	9%
	- Support for drug or alcohol problems?		69%
	- Health / mental Health support?	0%	46%
	- Social care support?		22%
	- Getting back in touch with family or friends?		22%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	46%	45%