

S53 Concern: Managerial oversight of segregation was weak. The living conditions and regime on the unit were poor. Staff made ad-hoc decisions to restrict prisoners' access to the regime further, without appropriate authority.

Recommendation: Improved oversight and leadership of the segregation unit should ensure that prisoners have good living conditions and a consistently decent regime. All decisions should be appropriately authorised. There should be robust governance to monitor and maintain improvements.

S54 Concern: There were too few activity places for the population but even the available places were not all filled. Attendance and punctuality were poor. Half the population was unemployed and had only two hours unlocked each day.

Recommendation: There should be sufficient purposeful activity to meet the needs of the population. All prisoners should be allocated to a suitable activity and all prisoners should attend their activity on time.

S55 Concern: Public protection restrictions were not used well enough to prevent prisoners presenting a high risk of harm from contacting their victims.

Recommendation: Prisoners' risk of harm to others should be routinely assessed on arrival, and appropriate mail and telephone monitoring applied as required.

- I.13** Despite the recent improvements, arrangements for challenging preparators and supporting victims were weak. When the safety team became aware of bullying issues, prisoners were interviewed to gather information. However, support was often limited to a change of location or signposting to the chaplaincy. During the inspection, we identified several prisoners who had informed staff that they felt unsafe and required help but had not yet received support from the safer custody team.
- I.14** The incentives and earned privileges (IEP) scheme was generally understood by most prisoners we spoke to. However, many prisoners told us it that was only used punitively, and as there was a shortage of employment linked to gaining enhanced status, there was little opportunity to progress. In our survey, only 28% of prisoners said that the scheme encouraged good behaviour, and 27% that it was applied fairly. In the case notes we checked, almost all entries relating to IEP were negative. Managers had recognised that the current scheme was ineffective and had developed a new scheme to encourage good behaviour. However, implementation had been postponed as the establishment was in the process of becoming a category C training prison.
- I.15** Around 60 prisoners were on the basic level of the scheme. They lost the privilege of having a television and were locked up for around 22 hours each day. There were few individualised targets to improve and address poor behaviour, and most prisoners returned to the standard level after 14 days.

Recommendations

- I.16** **Actions designed to reduce violence should be fully implemented and embedded.**
- I.17** **The management of perpetrators of bullying or violence should be improved and a formal system to support victims should be implemented.** (Repeated recommendation I.18)
- I.18** **The prison should introduce an effective scheme to incentivise good behaviour.**

Adjudications

- I.19** The number of adjudications had increased considerably since the previous inspection and was far higher than at similar prisons. Most charges were for unauthorised possession, threatening behaviour and disobeying orders. The regular adjudication standardisation meeting had found, and our own observations confirmed, that many charges could have been dealt with less formally, particularly if the prison had an effective scheme to incentivise good behaviour. Too many adjudications were either dismissed or not proceeded with, often because of hearings being repeatedly postponed and eventually exceeding time limits. This greatly undermined the prison's ability to challenge poor behaviour. Prison managers had begun to implement measures to ensure that charges were appropriate and necessary.

Recommendation

- I.20** **Adjudication charges should be appropriate and necessary, and the process should be concluded without unnecessary delay.**

authority. During the inspection, we found some prisoners who had not spent any time out of their cells for several days (see main recommendation S53).

- I.31** A segregation management and review group was chaired by the deputy governor but meetings were irregular and infrequent. A range of data was presented to the meeting but the resulting actions were not completed or given sufficient priority (see main recommendation S53).

Security

Expected outcomes:

Security and good order are maintained through an attention to physical and procedural matters, including effective security intelligence and positive staff-prisoner relationships. Prisoners are safe from exposure to substance misuse and effective drug supply reduction measures are in place.

- I.32** Most aspects of security were well managed and there had been some improvements since the previous inspection. However, there were a number of serious weaknesses in procedural security. The consolidation of the prison roll count was late on most days and this limited prisoners' access to activities (see paragraph 3.2). Prisoners were routinely handcuffed between escort vehicles and the reception area, which was unnecessary (see paragraph I.1). All prisoners entering or leaving reception were subject to strip-searching without an individual risk assessment (see paragraph I.1). Public protection arrangements were also weak, with no assessment of new prisoners for telephone and mail monitoring (see paragraph 4.24 and main recommendation S55). The prison had also repeatedly failed to implement recommendations from the Prisons and Probation Ombudsman concerning the disproportionate use of restraints on ill and dying prisoners in external hospitals.
- I.33** The number of intelligence reports submitted had increased, with over 3,000 processed and actioned in the six months to March 2018. The intelligence was well managed and there was an appropriate level of analysis to ensure that actions were identified. Recent increases in staff had allowed for the introduction of regular intelligence-led searching. In the previous six months, the prison had recovered 186 mobile phones, 85 weapons and 184 packages containing drugs. In the same period, a large number of items thrown over the perimeter wall had also been recovered.
- I.34** Monthly security meetings were reasonably well attended but some key departments, such as safety and residence, were not consistently represented. Before the meeting, several reports were circulated that provided information on current intelligence, security perimeter hotspots and data from searching. This information was used to identify security objectives, which were broadly aligned to the current threats of violence, drugs and associated debt.
- I.35** In our survey, 41% of respondents said that it was easy to get illegal drugs at the prison, and around one in eight said that they had developed a drug problem while there. The use of new psychoactive substances⁷ was particularly problematic, and linked to medical emergencies, debt and violence. Over the previous six months, the number of positive random mandatory drug tests, including the use of new psychoactive substances (NPS),⁸ was high, at an average of 31%; excluding NPS, the rate remained high, at 19.6%.

⁷ NPS generally refers to synthetic cannabinoids, a growing number of man-made mind-altering chemicals that are either sprayed on dried, shredded plant material or paper so they can be smoked or sold as liquids to be vaporized and inhaled in e-cigarettes and other devices.

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- I.36** The drug strategy action group, previously part of other meetings, had recently been given its own forum as a standalone meeting, and was chaired by the governor to ensure that sufficient priority was given to supply reduction. The local strategy had also been revised to include current threats, and a supply reduction action plan had been reviewed and updated.
- I.37** The prison was also developing work with external agencies, such as the police, and had recently invested in technology to help to identify illicit substances and detect mobile phones. Although these improvements were welcome, it was too early to assess if the actions taken would be effective.
- I.38** There were 15 prisoners subject to closed visits at the time of the inspection, all for appropriate reasons. Reviews were conducted regularly and prisoners received written correspondence informing them of the decision taken.

Recommendations

- I.39** **Prison managers should ensure that roll counts are consolidated accurately and promptly, to enable prisoners to attend activities on time.**
- I.40** **All strip-searching of prisoners should be intelligence led or based on a specific suspicion.** (Recommendation repeated I.39)

Safeguarding

Expected outcomes:

The prison provides a safe environment which reduces the risk of self-harm and suicide. Prisoners at risk of self-harm or suicide are identified and given appropriate care and support. All vulnerable adults are identified, protected from harm and neglect and receive effective care and support.

Suicide and self-harm prevention

- I.41** There had been one self-inflicted death since the previous inspection, and there was a further self-inflicted death in the week after the inspection. Levels of self-harm had increased. There had been 183 incidents in the six months to the end of April 2018, against 108 in the same period at the time of the previous inspection, but these levels were still lower than at similar prisons.
- I.42** Most staff in the safer custody department were new in role and the work in this area was underdeveloped. There was a reasonably good strategic approach to managing prisoners at risk of suicide and self-harm but key aspects, notably providing prisoners in crisis with activity, had yet to be delivered. Monthly safer custody meetings were informed by adequate analysis, but incidents of self-harm were not followed up to generate learning. More frequent multidisciplinary meetings, to consider the needs of complex prisoners, did not take place, which was a significant gap in provision. A satisfactory proportion (57%) of operational staff had completed some of the latest training in suicide and self-harm prevention, but this had currently halted.
- I.43** There were 40 ACCT documents open during the inspection, and the many new and inexperienced staff struggled to manage this number effectively. The safer custody team did not have an efficient system to coordinate daily ACCT case reviews, and health services staff

unit and life on the residential units. There was a robust quality assurance process, which included scrutiny of the timeliness and the quality of responses to complaints. However, there was no data analysis to identify and tackle emerging trends. The responses we saw were generally polite and sought to address the issues raised.

- 2.25** There was no provision for bail information or any other legal services beyond the issuing of packs to prisoners recalled from licence. The library held a range of legal texts, and Prison Service Instructions were available for issue on request. There was ample provision for legal visits, and solicitors we spoke to confirmed this. Six video-link booths were used daily for court appearances, and to facilitate contact with solicitors and offender managers.

Recommendation

- 2.26** **Complaints data should be analysed to identify and address emerging trends.**

Equality, diversity and faith

Expected outcomes:

There is a clear approach to promoting equality of opportunity, eliminating unlawful discrimination and fostering good relationships. The distinct needs of prisoners with particular protected characteristics¹⁰ and any other minority characteristics are recognised and addressed. Prisoners are able to practise their religion. The chaplaincy plays a full part in prison life and contributes to prisoners' overall care, support and rehabilitation.

Strategic management

- 2.27** The governance of equality and diversity had improved. There was a comprehensive policy, and the regular equality meeting was well attended, with a focused action plan and evidence of progress made. The monitoring of differential outcomes had improved. This indicated potential concerns about some unfair treatment of black and minority ethnic prisoners and young adults, but this information had not been acted on. There was no needs analysis for, or formal consultation with, protected groups and there were few specific interventions for them. However, links with external organisations were improving. Events to celebrate diversity and awareness-raising activities were developing well and the electronic kiosks were used effectively to disseminate equality information.
- 2.28** A full-time equality adviser was assisted by an administrator and a full-time peer worker, who provided good support. However, there were still some gaps in provision, and equality work was not embedded across the prison. Needs were generally identified at reception or by the peer worker who saw new arrivals during the induction period, but this was inconsistent and residential staff did not always know how to access support for prisoners later in their sentence. In our survey, prisoners from most protected groups reported similarly to their counterparts.
- 2.29** Until March 2018, complaints related to discrimination had been dealt with through the generic complaints process, which was unsatisfactory. The discrimination incident report form (DIRF) process had recently been re-established. Investigations were now thorough, signed off appropriately and scrutinised by an independent organisation (the Zahid Mubarek

¹⁰ The grounds upon which discrimination is unlawful (Equality and Human Rights Commission, 2010).

Section 3. Purposeful activity

Prisoners are able and expected to engage in activity that is likely to benefit them.

Time out of cell

Expected outcomes:

All prisoners have sufficient time out of cell and are encouraged to engage in activities which support their rehabilitation.

- 3.1 For the 536 unemployed prisoners, the amount of time unlocked was very poor during the week, at around two hours each weekday. This consisted of two one-hour periods, at 8am and 6pm; these included a 30-minute exercise period (which was too short) and the collection and consumption of the evening meal. This left little time for cell cleaning, showers, social interaction with other prisoners or seeking help from staff (see main recommendation S54).
- 3.2 Working prisoners were supposed to be unlocked for around nine and a half hours each day during the week. However, due to routine delays in regime timings, mainly because of incorrect roll counts (see also paragraph 1.32 and recommendation 1.39), this was rarely achieved. Prisoners were regularly late in arriving at activities and appointments.
- 3.3 The re-introduction of the evening association period was a welcome and much-needed initiative, and the imminent increase of 30 minutes would further enhance this provision.
- 3.4 During our roll checks, we found 47% of prisoners locked in their cell during the core day, which was far too many, and a considerable increase on the 35% who had been locked up during the previous inspection.
- 3.5 Access to the library had been affected by regime restrictions. Access for the minority of prisoners who attended education classes was good, but prisoners who worked elsewhere or who were unemployed relied on a weekly escorted visit from their house block. The level of use by some house blocks was extremely poor, with attendance in single figures. The library did not open in the evenings or at weekends but a trolley service visited full-time workers.
- 3.6 The library was small but held a wide range of stock and had access to loans from Surrey County Council libraries. Prison Service Instructions and legal materials were available (see also paragraph 2.25).
- 3.7 In our survey, only 29% of black and minority ethnic prisoners said that they were satisfied with the range of stock held, which was far lower than for other prisoners. There was no analysis of which prisoners used the library, to inform provision.
- 3.8 The library offered a range of activities to promote literacy. The Reading Ahead scheme encouraged prisoners to read six books. There were Shannon Trust mentors in place (providing peer-mentored reading plan resources and training to prisons) but they struggled to access potential clients. The Prison Reading Groups scheme operated successfully and the library ran the popular Storybook Dads scheme (in which prisoners record stories for their children). There was also a creative writing group for the vulnerable prisoner population.

- 3.9** The two gyms were underused. Sessions were routinely cancelled and provision was inadequate. In the month before the inspection, sessions had been cancelled on 19 out of 30 days. There were often not enough staff available to open the newer gym facilities or the AstroTurf pitch (an artificial grass sports area). One weekend of classes was currently cancelled every month. Sessions usually started late because of regime delays and the need to collect prisoners from the house blocks.
- 3.10** There was no current analysis of gym use to inform provision. There were no links to the health care department, and remedial classes rarely ran, with only one referral in the previous six months. There were no accredited PE courses available, to provide opportunities for prisoners to learn the skills needed for a job on release.

Recommendations

- 3.11 All prisoners should have daily access to an hour in the open air.**
- 3.12 Prisoners' access to time out of cell should be increased and prisoners should be unlocked for at least 10 hours each day during weekdays.**
- 3.13 The prison should offer a full programme of recreational PE that meets all prisoners' needs.** (Repeated recommendation 3.40)
- 3.14 Data on prisoners' participation in PE should be routinely collected and analysed, to ensure that all prisoners have equal access to recreational PE and that their needs are met fully.** (Repeated recommendation 3.42)
- 3.15 The prison should offer a range of accredited programmes to provide prisoners with skills and qualifications that will help them gain appropriate employment on release.** (Repeated recommendation 3.41)

Education, skills and work activities (Ofsted)¹³

Expected outcomes:

All prisoners can engage in activities that are purposeful, benefit them and increase their employability. Prisoners are encouraged and enabled to learn both during and after their sentence. The education, skills and work provision is of a good standard and is effective in meeting the needs of all prisoners.¹⁴

3.16 Ofsted made the following assessments about the education, skills and work provision:

Overall effectiveness of education, skills and work:	<i>Inadequate</i>
<i>Achievements of prisoners engaged in education, skills and work:</i>	<i>Inadequate</i>
<i>Quality of education, skills and work provision, including the quality of teaching, training, learning and assessment:</i>	<i>Requires improvement</i>
<i>Personal development and behaviour:</i>	<i>Requires improvement</i>
<i>Leadership and management of education, skills and work:</i>	<i>Inadequate</i>

Management of education, skills and work

- 3.17** Prison and education managers had shown perseverance and determination to maintain the provision of education, vocational training and work activities since the previous inspection. Despite this, the quality of the provision had not improved. Most recommendations from the previous inspection had not been achieved. This was due, in part, to significant ongoing operational challenges, including staff shortages and regime restrictions, and repeated delays to the establishment's transition to a category C training prison. The education and vocational training provision, provided by Novus (The Manchester College), required improvement.
- 3.18** Senior leaders had not planned strategically or realistically for the establishment either to remain a category B prison or become a category C prison. Senior prison leaders published an annual, ambitious vision for improving and extending purposeful activities but the most recent action plan recorded no measurable progress toward achieving it. No clear, measurable performance improvement targets had been set to tackle the major and persistent weaknesses in the provision of purposeful activities. Senior leaders and managers did not have accurate or comprehensive datasets with which to monitor and improve this.
- 3.19** Prison and education managers recognised clearly what needed to improve but not always how best to do so. Many of the improvements required prison-wide change, and their relative lack of seniority limited their ability to enact and influence this.
- 3.20** Managers maintained a quality improvement plan but the ever-increasing number of items for action had become overwhelming, far exceeding their capacity to deal with these systematically or coherently. Consequently, managers' improvement work focused on

¹³ This part of the inspection is conducted by Ofsted inspectors using Ofsted's common inspection framework. This ensures that prisons are held accountable to the same standard of performance as further education colleges in the community.

¹⁴ In the previous report reintegration issues for education, skills and work were included within rehabilitation and release planning (previously resettlement).

prisoners needed a resettlement plan, and therefore missed the opportunity to do this work (see also paragraph 4.31).

- 4.15 OMU surgeries were held on the vulnerable prisoner unit (house block 6), and this had contributed to a 50% reduction in the number of complaints submitted by this group. Staff shortages and cross-deployment prevented the OMU from replicating this model across the other house blocks.
- 4.16 The new home detention curfew (HDC) processes were managed appropriately. Delays in release were often caused by issues outside of the prison's control, such as very short sentences and a failure by the community-based offender manager to confirm the suitability of the address to which the prisoner was to be released. We were concerned to find that 15 prisoners were still in prison, despite being approved for release on HDC, owing to the lack of places in Bail Accommodation and Support Services (BASS) hostels.

Categorisation and transfers

- 4.17 Following previous backlogs in recategorisation reviews, the work was currently up to date. However, reviews, including approval of moves to open conditions, were not always informed by an-up-to date OASys assessment. At the time of the inspection, a small number of prisoners awarded category D status were waiting for their OASys assessments to be updated before they could move to open conditions.
- 4.18 As a result of the lack of prison places nationally, it was difficult to move some prisoners on – particularly those convicted of sex offences and some indeterminate-sentenced prisoners (ISPs). This meant that some of these stayed at the establishment with little opportunity to progress (see paragraph 4.32). There were too few progression opportunities for ISPs. A recently held ISP day was a good initiative to promote engagement, provide these prisoners with information and seek views on the improvements needed. Prison managers told us that more events were planned for the future.
- 4.19 About half of the sentenced prisoners were subject to some sort of transfer hold. Many of these were historical and no longer relevant, and too many lacked a time limit. Offender supervisors were not involved in agreeing transfer holds, and in some cases the reason for the hold did not promote sentence progression or risk reduction.

Recommendations

- 4.20 **The strategic oversight of reducing reoffending should be informed by a detailed analysis of the needs of the current population and progress measured against a comprehensive action plan.**
- 4.21 **The quality of offender management should be improved, to ensure that all prisoners receive adequate support, including timely completion of offender assessment system (OASys) assessments and regular, meaningful contact which is aimed at progression and risk reduction.**
- 4.22 **Basic Custody Screening Tool I resettlement screenings should be completed on time.**
- 4.23 **The number of Bail Accommodation and Support Services hostel places should be increased, to enable the timely release of prisoners on home detention curfew.**

- 4.30** Jobcentre Plus staff were on site to help prisoners to set up new benefits claims before release. The CRCs did not have specialist debt advisers and could only signpost prisoners to help in the community. Bank accounts could be opened and CRC staff helped prisoners to deal with some basic debts, such as suspending court fines or mobile phone bills. There were no group work programmes dealing with money management but the education department provided a course aimed at managing personal finance, and this was well attended.
- 4.31** The offending-related needs of the population had not been analysed, so it was difficult to establish the offence-focused interventions that were needed. There was little opportunity for offender supervisors to deliver one-to-one work aimed at risk reduction and progression. Some useful programmes were provided through the substance misuse services but, as a local prison, High Down was not commissioned to deliver any accredited offending behaviour programmes.
- 4.32** The number of prisoners convicted of sexual or domestic violence offences was high and there was no clear strategy to manage their offending behaviour or progress them to sites that could do this. There was no specific offending behaviour work available for them at the establishment.

Recommendations

- 4.33** **The proportion of prisoners provided with suitable and sustainable accommodation shortly after release from custody should be monitored, to establish the number who remain homeless or in transient accommodation.**
- 4.34** **The prison should implement a strategy to manage prisoners convicted of sexual and domestic violence offences which provides for either specific offending behaviour work at High Down or progression to another prison to access accredited programmes.**

Release planning

Expected outcomes:

The specific reintegration needs of individual prisoners are met through an individual multi-agency plan to maximise the likelihood of successful reintegration into the community.

- 4.35** Due to the lack of timely completion of the BCST I in many cases (see also paragraph 4.14), the CRCs were often unaware of the need to draw up a resettlement plan for a prisoner. This meant that many prisoners did not receive immediate resettlement help on arrival. Some prisoners, such as those on remand, therefore missed their only opportunity to have their resettlement needs assessed and dealt with.
- 4.36** The demand for resettlement services on release was high, with about 130 releases a month, including some high-risk prisoners. Resettlement needs were reviewed before release. We looked at some of these cases and saw appropriate action being taken to address the issues identified. However, we also found that some reviews were undertaken late, and too near the release date to be fully effective. A discharge board held four weeks before release gave another opportunity for the delivery of resettlement help but this had not operated for the previous two months, which caused further gaps in provision.
- 4.37** Prisoners were supposed to attend CRC appointments in the resettlement centre but this was only open on weekday mornings, which limited the number of appointments that could

Appendix II: Progress on recommendations from the last report

The following is a summary of the main findings from the last report and a list of all the recommendations made, organised under the four tests of a healthy prison. The reference numbers at the end of each recommendation refer to the paragraph location in the previous report. If a recommendation has been repeated in the main report, its new paragraph number is also provided. The recommendations in the main body of the report are based on the fifth edition of Expectations, but those below are based on the fourth edition. Their order may therefore differ slightly from the main report.

Safety

Prisoners, particularly the most vulnerable, are held safely.

*At the last inspection, in 2015, the majority of prisoners had short journeys to the prison; their treatment was reasonable. Reception was efficient and well organised. First night and induction arrangements required improvement as some of prisoners' basic needs were not met. The number of violent incidents and perceptions of safety were comparable to similar prisons. Vulnerable prisoners felt safe overall. There had been one self-inflicted death since our previous inspection. The number of incidents of self-harm had declined significantly, but prisoners in crisis required better support. The prison was addressing the safeguarding needs of its population. Security was well managed and properly focused on trying to maintain a safe environment. New psychoactive substances (NPS) had been a problem in the prison but this appeared to be diminishing. The incentives and earned privileges scheme (IEP) was ineffective. Disciplinary measures were used frequently and, while oversight had improved, it remained inadequate for the use of force. The segregation unit was reasonable, but the regime was poor. Substance misuse services were very good and the overall management of supply and reduction was reasonable despite the lack of suspicion testing. **Outcomes for prisoners were reasonably good against this healthy prison test.***

Main recommendation

There should be improvements in the governance of the use of force, particularly regarding logging of incidents, quality of documentation, special accommodation, planned interventions, scrutiny of drawing/use of batons and the use of force committee. (S48)

Partially achieved

Recommendations

First night cells should be fully prepared and handover arrangements improved. (1.10)

Not achieved

New arrivals should be offered a phone call and shower on their first night. (1.11)

Not achieved

The regime in the induction unit should be improved. (1.12)

Achieved

The management of perpetrators of bullying or violence should be improved and a formal system to support victims should be implemented. (1.18)

Not achieved (recommendation repeated, 1.17)

Managers should increase the number of prisoners involved in purposeful activity and reduce the proportion of prisoners who are unemployed. (3.15)

Not achieved

Teachers and trainers should set challenging targets in ILPs and progress reviews should relate to prisoners gaining job-related skills. (3.24)

Not achieved

Managers should extend the use of prisoner learning support assistants to help prisoners develop their English and mathematics skills. (3.25)

Achieved

Managers should improve the induction process so that all prisoners have timely skills assessments and are allocated swiftly to activities that meet their future employment or training needs. (3.26)

Not achieved

Achievement rates in English and mathematics qualifications should be improved. (3.29)

Not achieved

Prisoners' attendance and punctuality at OLASS education and vocational training should be improved. (3.30)

Not achieved

The prison should make better use of data to improve access for prisoners from house blocks where library use is infrequent. (3.35)

Not achieved

The prison should offer a full programme of recreational PE that meets all prisoners' needs. (3.40)

Not achieved (recommendation repeated, 3.13)

The prison should offer a range of accredited programmes to provide prisoners with skills and qualifications that will help them gain appropriate employment on release. (3.41)

Not achieved (recommendation repeated, 3.15)

Data on prisoners' participation in PE should be routinely collected and analysed, to ensure that all prisoners have equal access to recreational PE and that their needs are met fully. (3.42)

Not achieved (recommendation repeated, 3.14)

Resettlement

Prisoners are prepared for their release back into the community and effectively helped to reduce the likelihood of reoffending.

*At the last inspection, in 2015, the reducing reoffending strategy was up to date and comprehensive but its delivery was fragmented. Offender management outcomes varied greatly. The prison's use of dedicated offender supervisors was appropriate but there was a backlog of work, including in offender assessment system (OASys) documents. Multi-agency public protection arrangements (MAPPAs) and the identification of MAPPAs levels required greater focus and prioritisation. Too many indeterminate sentence prisoners stayed at High Down too long without receiving sufficient assistance to help them progress. Pathway provision was good in most areas but offender supervisor involvement was minimal. **Outcomes for prisoners were not sufficiently good against this healthy prison test.***

Main recommendation

Implementation of the reducing re-offending strategy should be effectively co-ordinated, backlogs should be cleared and quality improvement measures implemented. (S51)

Not achieved

Recommendations

The prison should pursue a whole-prison approach to resettlement, encouraging and supporting staff from all departments to take an active role in the work of the offender management unit in assessing and implementing prisoner objectives to reduce their risk of reoffending. (4.6)

Not achieved

There should be reviews of offender assessment system (OASys) assessments and sentence plans in all relevant cases, including where there has been a significant change in the likelihood of the prisoner's reoffending or level of risk of harm. (4.14)

Not achieved

The role of all offender supervisors should be clearly defined, including how they support prisoners, especially those identified as a low- or medium-risk of harm, in addressing their offending behaviour and achieving sentence plan targets. (4.15)

Not achieved

Sentence planning and OASys documents should be informed by contributions from all relevant departments. (4.16)

Achieved

All offender supervisors should have regular professional supervision and casework reviews to aid personal development, and quality assurance should be extended across all offender management work. (4.17)

Not achieved

The prison should ensure that HDC reviews are undertaken promptly to give prisoners the best possible chance of release on their eligibility date. (4.18)

Achieved

There should be effective management oversight of all public protection arrangements and procedures, and the prison should ensure that in all cases MAPPA risk levels are identified six months in advance of prisoners' release dates. (4.20)

Not achieved

Prisoners should be transferred to other prisons that are able to offer them provision that matches identified sentence plan targets. (4.22)

Not achieved

The prison should streamline the resettlement centre appointment system to ensure that prisoners see everyone they need to, so an effective release plan can be developed. (4.27)

Achieved

The prison should ensure that information regarding progress during sentences and plans for release are routinely shared with offender managers prior to a prisoner's release. (4.28)

Not achieved

Staff should improve prisoners' access to, and attendance at, services that support prisoners with their resettlement on release. (4.32)

Achieved

All prisoners receiving regular prescribed medication should have adequate supplies on release and a health care discharge summary should be sent to the prisoners' GP or given to the prisoner before release to ensure continuity of care. (4.35)

Achieved

The prison should address the shortfall in offending behaviour provision to meet the needs of the population. (4.45)

Not achieved

A clear strategy for the management of sex offenders and indeterminate sentence prisoners should be developed. (4.46)

Not achieved

There should be sufficient appropriate interventions available to address the offending behaviour of those prisoners convicted of a sexual offence. (4.47)

Not achieved

Appendix III: Photographs

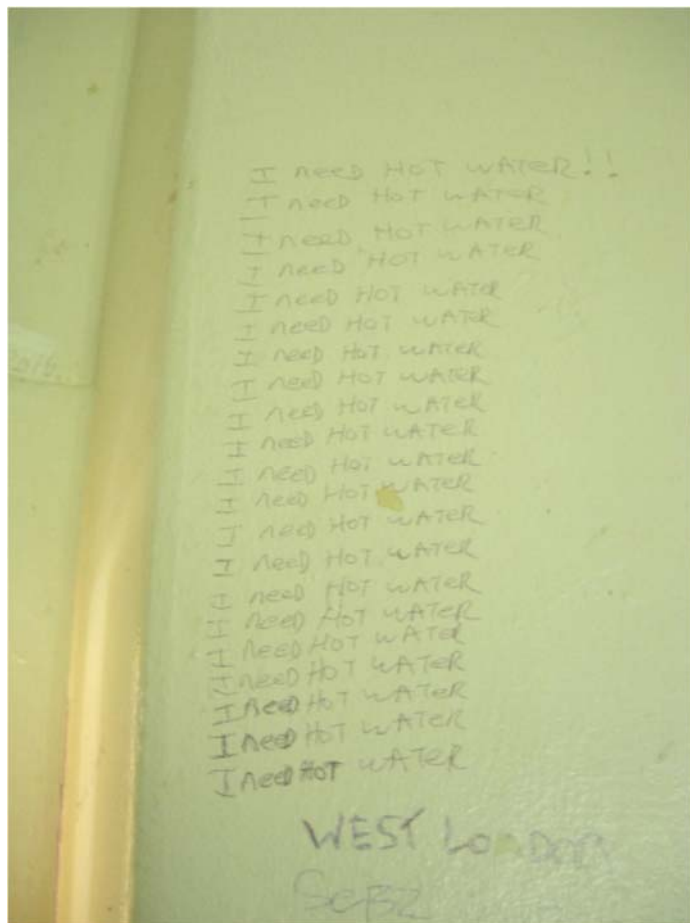
Extensive graffiti in first night cell on house block 4



Graffiti in segregation cell



Graffiti in segregation cell



Window cages full of rubbish



Appendix IV: Prison population profile

Please note: the following figures were supplied by the establishment and any errors are the establishment's own.

Status	18–20-year-olds	21 and over	%
Sentenced	44	669	63.1
Recall	8	144	13.5
Convicted unsentenced	0	0	0
Remand	22	155	15.7
Civil prisoners	0	0	0
Detainees	0	0	0
Convicted unsentenced	4	33	3.3
Immigration detainee	2	12	1.2
Indeterminate sentence	0	34	3
Unknown	0	2	0.2
Civil prisoner	0	1	0.1
Total	80	1,050	100

Sentence	18–20-year-olds	21 and over	%
Unsentenced	28	209	21.0
Less than six months	5	91	8.5
six months to less than 12 months	5	49	4.8
12 months to less than 2 years	13	86	8.8
2 years to less than 4 years	4	102	9.4
4 years to less than 10 years	15	82	8.6
10 years and over (not life)	8	269	24.5
ISPP (indeterminate sentence for public protection)	2	109	9.8
Life	0	53	6.8
Total	80	1,050	100

Age	Number of prisoners	%
Please state minimum age here:	18	
Under 21 years	80	7.1
21 years to 29 years	389	34.4
30 years to 39 years	307	27.2
40 years to 49 years	179	15.8
50 years to 59 years	111	9.8
60 years to 69 years	40	3.5
70 plus years	24	2.1
Please state maximum age here:	86	
Total	1,130	100

Nationality	18–20-year-olds	21 and over	%
British	63	917	86.7
Foreign nationals	17	128	12.8
Not stated	0	5	0.4
Total	80	1,050	100

Security category	18–20-year olds	21 and over	%
Uncategorised unsentenced	34	227	23.1
Uncategorised sentenced	7	92	8.8
Category A	0	0	0
Category B	0	129	11.4
Category C	0	572	50.6
Category D	0	23	2.0
Other	39	7	4.1
Total	80	1,050	100

Ethnicity	18–20-year-olds	21 and over	%
White			
British	22	574	52.7
Irish	1	7	0.7
Gypsy/Irish Traveller	3	49	4.6
Other white	9	80	7.9
Mixed			
White and black Caribbean	3	28	2.7
White and black African	0	8	0.7
White and Asian	0	8	0.7
Other mixed	2	14	1.4
Asian or Asian British			
Indian	1	12	1.2
Pakistani	0	20	1.8
Bangladeshi	1	3	0.4
Chinese	0	1	0.1
Other Asian	2	16	1.6
Black or black British			
Caribbean	15	118	11.8
African	10	52	5.5
Other black	9	38	4.2
Other ethnic group			
Arab	0	2	0.2
Other ethnic group	2	10	1.2
Not stated	0	10	0.9
Total	80	1,050	100

Religion	18–20-year-olds	21 and over	%
Baptist	0	1	0.1
Church of England	7	205	18.8
Roman Catholic	16	205	19.6
Other Christian denominations	15	122	12.1
Muslim	24	184	18.4
Sikh	0	4	0.4
Hindu	0	5	0.4
Buddhist	0	13	1.2
Jewish	0	12	1.1
Other	0	12	1.1
No religion	17	253	23.9
Not stated	1	34	3.1
Total	80	1,050	100

Other demographics	18–20-year-olds	21 and over	%
Veteran (ex-armed services)	0	5	0.44
Total	0	5	0.44

Sentenced prisoners only

Length of stay	18–20-year-olds		21 and over	
	Number	%	Number	%
Less than 1 month	8	0.7	153	13.5
1 month to 3 months	19	1.7	191	16.9
3 months to 6 months	9	0.8	193	17.1
six months to 1 year	13	1.2	164	14.5
1 year to 2 years	3	0.3	104	9.2
2 years to 4 years	0	0	34	3
4 years or more	0	0	2	0.2
Total	52	4.6	841	74.4

Sentenced prisoners only

	18–20-year-olds	21 and over	%
Foreign nationals detained post sentence expiry	0	0	0
Public protection cases (this does not refer to public protection sentence categories but cases requiring monitoring/restrictions).	0	0	0
Total	0	0	0

Unsentenced prisoners only

Length of stay	18–20-year olds		21 and over	
	Number	%	Number	%
Less than 1 month	11	4.6	84	35.4
1 month to 3 months	8	3.4	67	28.3
3 months to 6 months	7	3.0	44	18.6
six months to 1 year	2	0.8	123	5.1
1 year to 2 years	0	0	2	0.8
2 years to 4 years	0	0	0	00
4 years or more	0	0	0	0
Total	28	2.5	209	18.5

Not available from P-NOMIS report.

Main offence	18–20-year-olds	21 and over	%
Violence against the person			
Sexual offences			
Burglary			
Robbery			
Theft and handling			
Fraud and forgery			
Drugs offences			
Other offences			
Civil offences			
Offence not recorded /holding warrant			
Total			

Appendix V: Prisoner survey methodology and results

Prisoner survey methodology

A representative survey of prisoners is carried out at the start of every inspection, the results of which contribute to the evidence base for the inspection.

HM Inspectorate of Prisons (HMI Prisons) researchers have developed a self-completion questionnaire to support HMI Prisons' *Expectations*. The questionnaire consists of structured questions covering the prisoner 'journey' from reception to release, together with demographic and background questions which enable us to compare responses from different sub-groups of the prisoner population. There are also three open questions at the end of the questionnaire which allow prisoners to express, in their own words, what they find most positive and negative about the prison.¹⁵

The questionnaire is available in 14 languages and can also be administered via a telephone translation service if necessary.

The questionnaire was revised during 2016–17, in consultation with both inspectors and prisoners. The current version has been in use since September 2017.

Sampling

On the day of the survey a stratified random sample is drawn by HMI Prisons researchers from a P-NOMIS prisoner population printout ordered by cell location. Using a robust statistical formula HMI Prisons researchers calculate the minimum sample size required to ensure that the survey findings can be generalised to the entire population of the establishment.¹⁶ In smaller establishments we may offer a questionnaire to the entire population.

Distributing and collecting questionnaires

HMI Prisons researchers distribute and collect the questionnaires in person. So that prisoners can give their informed consent to participate, the purpose of the survey is explained and assurances are given about confidentiality and anonymity.¹⁷ Prisoners are made aware that participation in the survey is voluntary; refusals are noted but not replaced within the sample. Those who agree to participate are provided with a sealable envelope for their completed questionnaire and told when we will be returning to collect it. We make arrangements to administer the questionnaire via a face-to-face interview for respondents who disclose literacy difficulties.

Survey response

At the time of the survey on 8 May 2018, the prisoner population at HMP High Down was 1,137. Using the sampling method described above, questionnaires were distributed to 227 prisoners. We received a total of 186 completed questionnaires, a response rate of 82%. This included three questionnaires completed via face-to-face interview. Thirteen prisoners declined to participate in the survey and 28 questionnaires were either not returned at all, or returned blank.

¹⁵ Qualitative analysis of these written comments is undertaken by HMI Prisons researchers and used by inspectors.

¹⁶ 95% confidence interval with a sampling error of 7%. The formula assumes a 75% response rate (65% in open establishments).

¹⁷ For further information about the ethical principles which underpin our survey methodology, please see *Ethical principles for research activities* which can be downloaded from HMI Prisons' website <http://www.justiceinspectorates.gov.uk/hmiprison/about-our-inspections/>

Survey results and analyses

Over the following pages we present the full survey results followed by various comparative analyses for HMP High Down. For the comparator analyses, each question was reformulated into a binary 'yes/no' format and affirmative responses compared.¹⁸ Missing responses have been excluded from all analyses.

Full survey results

A full breakdown of responses is provided for every question. Percentages have been rounded and therefore may not add up to 100%.

Responses from HMP High Down 2018 compared with those from other HMIP surveys¹⁹

- Survey responses from HMP High Down in 2018 compared with survey responses from the most recent inspection at all other local prisons.
- Survey responses from HMP High Down in 2018 compared with survey responses from other local prisons inspected since September 2017.
- Survey responses from HMP High Down in 2018 compared with survey responses from HMP High Down in 2015.

Comparisons between different residential locations within HMP High Down 2018

- Responses of prisoners on the vulnerable prisoner unit (house block six) compared with those from the rest of the establishment.

Comparisons between sub-populations of prisoners within HMP High Down 2018²⁰

- White prisoners' responses compared with those of prisoners from black or minority ethnic groups.
- Responses of prisoners from traveller communities compared with those of prisoners not from traveller communities.
- Muslim prisoners' responses compared with those of non-Muslim prisoners.
- Disabled prisoners' responses compared with those who do not have a disability.
- Responses of prisoners with mental health problems compared with those who do not have mental health problems.
- Responses of prisoners aged 50 and over compared with those under 50.
responses of prisoners aged 25 and under compared with those over 25.

Please note that we only carry out within-prison comparator analysis where there are sufficient responses in each sub-group.²¹

In the comparator analyses, statistically significant differences are indicated by shading.²² Results that are significantly more positive are indicated by green shading and results that are significantly more negative are indicated by blue shading. Orange shading has been used to show a statistically significant difference in demographic or other background details. If there is no shading, any difference between the two results is not statistically significant and may have occurred by chance. Grey shading indicates that there is no valid comparative data for that question.

Filtered questions are indented and preceded by an explanation in italics of how the filter has been applied. In the comparator analyses, percentages for filtered questions refer to the number of

¹⁸ Using the Chi-square test (or Fisher's exact test if there are fewer than five responses in a group).

¹⁹ These analyses are carried out on summary data from all survey questions. As we have been using a new version of the questionnaire since September 2017, we do not yet have full comparator data for all questions.

²⁰ These analyses are carried out on summary data from selected survey questions only.

²¹ A minimum of 10 responses which must also represent at least 10% of the total response.

²² A statistically significant difference between the two samples is one that is unlikely to have arisen by chance alone, and can therefore be assumed to represent a real difference between the two populations. In order to appropriately adjust p-values in light of multiple testing, $p < 0.01$ is considered statistically significant for all comparisons undertaken. This means there is only a 1% likelihood that the difference is due to chance.

respondents filtered to that question. For all other questions, percentages refer to the total number of valid responses to the question.

Survey summary

I.1	What wing or house block are you currently living on?	
	House block 1	22 (12%)
	House block 2	29 (16%)
	House block 3	30 (16%)
	House block 4	27 (15%)
	House block 5	34 (18%)
	House block 6	40 (22%)
	Segregation unit	3 (2%)
	Health care unit	1 (1%)
I.2	How old are you?	
	Under 21	23 (12%)
	21 - 25	28 (15%)
	26 - 29	22 (12%)
	30 - 39	50 (27%)
	40 - 49	39 (21%)
	50 - 59	14 (8%)
	60 - 69	5 (3%)
	70 or over	4 (2%)
I.3	What is your ethnic group?	
	White - English/ Welsh/ Scottish/ Northern Irish/ British	103 (57%)
	White - Irish	2 (1%)
	White - Gypsy or Irish Traveller	13 (7%)
	White - any other White background	11 (6%)
	Mixed - White and Black Caribbean	4 (2%)
	Mixed - White and Black African	1 (1%)
	Mixed - White and Asian	0 (0%)
	Mixed - any other Mixed ethnic background	2 (1%)
	Asian/ Asian British - Indian	1 (1%)
	Asian/ Asian British - Pakistani	4 (2%)
	Asian/ Asian British - Bangladeshi	1 (1%)
	Asian/ Asian British - Chinese	0 (0%)
	Asian - any other Asian Background	1 (1%)
	Black/ Black British - Caribbean	11 (6%)
	Black/ Black British - African	17 (9%)
	Black - any other Black/ African/ Caribbean background	3 (2%)
	Arab	2 (1%)
	Any other ethnic group	4 (2%)
I.4	How long have you been in this prison?	
	Less than 6 months	103 (56%)
	6 months or more	80 (44%)
I.5	Are you currently serving a sentence?	
	Yes	113 (61%)
	Yes - on recall	32 (17%)
	No - on remand or awaiting sentence	35 (19%)
	No - immigration detainee	6 (3%)

1.6	How long is your sentence?	
	Less than 6 months.....	21 (12%)
	6 months to less than 1 year.....	17 (9%)
	1 year to less than 4 years.....	51 (28%)
	4 years to less than 10 years.....	29 (16%)
	10 years or more.....	15 (8%)
	IPP (indeterminate sentence for public protection).....	3 (2%)
	Life.....	5 (3%)
	Not currently serving a sentence.....	41 (23%)

Arrival and reception

2.1	Were you given up-to-date information about this prison before you came here?	
	Yes.....	25 (14%)
	No.....	145 (78%)
	Don't remember.....	15 (8%)
2.2	When you arrived at this prison, how long did you spend in reception?	
	Less than 2 hours.....	29 (16%)
	2 hours or more.....	146 (79%)
	Don't remember.....	10 (5%)
2.3	When you were searched in reception, was this done in a respectful way?	
	Yes.....	134 (73%)
	No.....	34 (18%)
	Don't remember.....	16 (9%)
2.4	Overall, how were you treated in reception?	
	Very well.....	31 (17%)
	Quite well.....	95 (52%)
	Quite badly.....	42 (23%)
	Very badly.....	14 (8%)
	Don't remember.....	2 (1%)
2.5	When you first arrived here, did you have any of the following problems?	
	Problems getting phone numbers.....	79 (43%)
	Contacting family.....	105 (57%)
	Arranging care for children or other dependants.....	8 (4%)
	Contacting employers.....	12 (7%)
	Money worries.....	54 (29%)
	Housing worries.....	44 (24%)
	Feeling depressed.....	88 (48%)
	Feeling suicidal.....	27 (15%)
	Other mental health problems.....	46 (25%)
	Physical health problems.....	36 (20%)
	Drug or alcohol problems (e.g. withdrawal).....	39 (21%)
	Problems getting medication.....	64 (35%)
	Needing protection from other prisoners.....	14 (8%)
	Lost or delayed property.....	55 (30%)
	Other problems.....	27 (15%)
	Did not have any problems.....	16 (9%)

2.6	Did staff help you to deal with these problems when you first arrived?	
	Yes	38 (22%)
	No	122 (69%)
	Did not have any problems when I first arrived	16 (9%)

First night and induction

3.1	Before you were locked up on your first night here, were you offered any of the following things?			
	Tobacco or nicotine replacement	131 (71%)		
	Toiletries / other basic items	81 (44%)		
	A shower	16 (9%)		
	A free phone call	43 (23%)		
	Something to eat	136 (74%)		
	The chance to see someone from health care	100 (54%)		
	The chance to talk to a Listener or Samaritans	32 (17%)		
	Support from another prisoner (e.g. Insider or buddy)	13 (7%)		
	Wasn't offered any of these things	12 (7%)		
3.2	On your first night in this prison, how clean or dirty was your cell?			
	Very clean	7 (4%)		
	Quite clean	49 (27%)		
	Quite dirty	40 (22%)		
	Very dirty	85 (46%)		
	Don't remember	3 (2%)		
3.3	Did you feel safe on your first night here?			
	Yes	108 (60%)		
	No	61 (34%)		
	Don't remember	11 (6%)		
3.4	In your first few days here, did you get:			
		Yes	No	Don't remember
	Access to the prison shop / canteen?	24 (14%)	145 (83%)	6 (3%)
	Free PIN phone credit?	97 (55%)	75 (43%)	4 (2%)
	Numbers put on your PIN phone?	43 (26%)	119 (71%)	5 (3%)
3.5	Did your induction cover everything you needed to know about this prison?			
	Yes	49 (28%)		
	No	66 (38%)		
	Have not had an induction	58 (34%)		

On the wing

4.1	Are you in a cell on your own?	
	Yes	76 (42%)
	No, I'm in a shared cell or dormitory	103 (58%)
4.2	Is your cell call bell normally answered within 5 minutes?	
	Yes	36 (20%)
	No	125 (70%)
	Don't know	18 (10%)
	Don't have a cell call bell	0 (0%)

4.3	Please answer the following questions about the wing or house block you are currently living on:			
		Yes	No	Don't know
	Do you normally have enough clean, suitable clothes for the week?	118 (67%)	52 (30%)	5 (3%)
	Can you shower every day?	163 (90%)	15 (8%)	3 (2%)
	Do you have clean sheets every week?	145 (82%)	24 (14%)	7 (4%)
	Do you get cell cleaning materials every week?	84 (47%)	87 (49%)	6 (3%)
	Is it normally quiet enough for you to relax or sleep at night?	97 (56%)	76 (44%)	1 (1%)
	Can you get your stored property if you need it?	31 (18%)	86 (50%)	56 (32%)
4.4	Normally, how clean or dirty are the communal / shared areas of your wing or house block (landings, stairs, wing showers etc.)?			
	Very clean			12 (7%)
	Quite clean			71 (41%)
	Quite dirty			56 (32%)
	Very dirty			35 (20%)

Food and canteen

5.1	What is the quality of food like in this prison?		
	Very good.....		4 (2%)
	Quite good.....		46 (25%)
	Quite bad		59 (32%)
	Very bad		73 (40%)
5.2	Do you get enough to eat at mealtimes?		
	Always.....		8 (4%)
	Most of the time.....		30 (16%)
	Some of the time.....		59 (32%)
	Never		86 (47%)
5.3	Does the shop / canteen sell the things that you need?		
	Yes		84 (47%)
	No.....		84 (47%)
	Don't know.....		10 (6%)

Relationships with staff

6.1	Do most staff here treat you with respect?		
	Yes		118 (68%)
	No.....		55 (32%)
6.2	Are there any staff here you could turn to if you had a problem?		
	Yes		114 (64%)
	No.....		64 (36%)
6.3	In the last week, has any member of staff talked to you about how you are getting on?		
	Yes		38 (21%)
	No.....		143 (79%)

6.4	How helpful is your personal or named officer?	
	Very helpful.....	6 (3%)
	Quite helpful.....	14 (8%)
	Not very helpful.....	7 (4%)
	Not at all helpful.....	12 (7%)
	Don't know.....	27 (16%)
	Don't have a personal / named officer	106 (62%)
6.5	How often do you see prison governors, directors or senior managers talking to prisoners?	
	Regularly.....	7 (4%)
	Sometimes.....	20 (11%)
	Hardly ever.....	126 (71%)
	Don't know.....	24 (14%)
6.6	Do you feel that you are treated as an individual in this prison?	
	Yes.....	59 (33%)
	No.....	119 (67%)
6.7	Are prisoners here consulted about things like food, canteen, health care or wing issues?	
	Yes, and things sometimes change.....	19 (11%)
	Yes, but things don't change.....	53 (30%)
	No.....	69 (39%)
	Don't know.....	38 (21%)

Faith

7.1	What is your religion?	
	No religion.....	45 (25%)
	Christian (including Church of England, Catholic, Protestant and all other Christian denominations)	91 (51%)
	Buddhist.....	3 (2%)
	Hindu.....	1 (1%)
	Jewish.....	2 (1%)
	Muslim.....	28 (16%)
	Sikh.....	0 (0%)
	Other.....	8 (4%)
7.2	Are your religious beliefs respected here?	
	Yes.....	85 (48%)
	No.....	22 (12%)
	Don't know.....	25 (14%)
	Not applicable (no religion).....	45 (25%)
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	
	Yes.....	83 (47%)
	No.....	14 (8%)
	Don't know.....	35 (20%)
	Not applicable (no religion).....	45 (25%)
7.4	Are you able to attend religious services, if you want to?	
	Yes.....	112 (63%)
	No.....	15 (8%)
	Don't know.....	5 (3%)
	Not applicable (no religion).....	45 (25%)

Contact with family and friends

8.1	Have staff here encouraged you to keep in touch with your family / friends?	
	Yes	30 (17%)
	No	147 (83%)
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	
	Yes	97 (55%)
	No	79 (45%)
8.3	Are you able to use a phone every day (if you have credit)?	
	Yes	155 (88%)
	No	21 (12%)
8.4	How easy or difficult is it for your family and friends to get here?	
	Very easy	13 (7%)
	Quite easy	59 (34%)
	Quite difficult	47 (27%)
	Very difficult	39 (22%)
	Don't know	18 (10%)
8.5	How often do you have visits from family or friends?	
	More than once a week	5 (3%)
	About once a week	39 (23%)
	Less than once a week	76 (44%)
	Not applicable (don't get visits)	51 (30%)
8.6	Do visits usually start and finish on time?	
	Yes	41 (35%)
	No	76 (65%)
8.7	Are your visitors usually treated respectfully by staff?	
	Yes	87 (76%)
	No	27 (24%)

Time out of cell

9.1	Do you know what the unlock and lock-up times are supposed to be here (or roll check times if you are in an open prison)?	
	Yes, and these times are usually kept to	66 (37%)
	Yes, but these times are not usually kept to	84 (47%)
	No	27 (15%)
9.2	How long do you usually spend out of your cell on a typical weekday (including time spent at education, work etc.)?	
	Less than 2 hours	73 (42%)
	2 to 6 hours	64 (37%)
	6 to 10 hours	20 (11%)
	10 hours or more	7 (4%)
	Don't know	10 (6%)
9.3	How long do you usually spend out of your cell on a typical Saturday or Sunday?	
	Less than 2 hours	51 (29%)
	2 to 6 hours	115 (65%)
	6 to 10 hours	5 (3%)
	10 hours or more	0 (0%)
	Don't know	7 (4%)

9.4	How many days in a typical week do you have time to do domestics (shower, clean cell, use the wing phones etc.)?		
	None	6 (3%)	
	1 or 2	40 (23%)	
	3 to 5.....	44 (25%)	
	More than 5.....	78 (45%)	
	Don't know.....	7 (4%)	
9.5	How many days in a typical week do you get association, if you want it?		
	None	18 (10%)	
	1 or 2	24 (14%)	
	3 to 5.....	37 (21%)	
	More than 5.....	80 (45%)	
	Don't know.....	18 (10%)	
9.6	How many days in a typical week could you go outside for exercise, if you wanted to?		
	None	11 (6%)	
	1 or 2	33 (19%)	
	3 to 5.....	43 (25%)	
	More than 5.....	79 (45%)	
	Don't know.....	8 (5%)	
9.7	Typically, how often do you go to the gym?		
	Twice a week or more	24 (14%)	
	About once a week.....	31 (18%)	
	Less than once a week.....	36 (21%)	
	Never	80 (47%)	
9.8	Typically, how often do you go to the library?		
	Twice a week or more	10 (6%)	
	About once a week.....	49 (28%)	
	Less than once a week.....	55 (32%)	
	Never	59 (34%)	
9.9	Does the library have a wide enough range of materials to meet your needs?		
	Yes	67 (40%)	
	No.....	40 (24%)	
	Don't use the library	59 (36%)	

Applications, complaints and legal rights

10.1	Is it easy for you to make an application?			
	Yes			101 (57%)
	No.....			59 (33%)
	Don't know.....			17 (10%)
10.2	If you have made any applications here, please answer the questions below:			
		Yes	No	Not made any applications
	Are applications usually dealt with fairly?	61 (40%)	74 (48%)	19 (12%)
	Are applications usually dealt with within 7 days?	42 (26%)	101 (62%)	19 (12%)
10.3	Is it easy for you to make a complaint?			
	Yes			91 (51%)
	No.....			48 (27%)
	Don't know.....			39 (22%)

10.4	If you have made any complaints here, please answer the questions below:			
		Yes	No	Not made any complaints
	Are complaints usually dealt with fairly?	30 (19%)	66 (41%)	65 (40%)
	Are complaints usually dealt with within 7 days?	17 (11%)	76 (48%)	65 (41%)
10.5	Have you ever been prevented from making a complaint here when you wanted to?			
	Yes			32 (19%)
	No.....			97 (58%)
	Not wanted to make a complaint.....			39 (23%)
10.6	In this prison, is it easy or difficult for you to...			
		Easy	Difficult	Don't know
				Don't need this
	Communicate with your solicitor or legal representative?	53 (31%)	61 (36%)	34 (20%)
	Attend legal visits?	77 (46%)	33 (20%)	38 (23%)
	Get bail information?	16 (10%)	63 (39%)	58 (36%)
10.7	Have staff here ever opened letters from your solicitor or legal representative when you were not present?			
	Yes			64 (37%)
	No.....			80 (46%)
	Not had any legal letters			29 (17%)

Health care

11.1	How easy or difficult is it to see the following people?					
		Very easy	Quite easy	Quite difficult	Very difficult	Don't know
	Doctor	11 (6%)	33 (19%)	61 (35%)	53 (30%)	17 (10%)
	Nurse	39 (23%)	71 (42%)	30 (18%)	22 (13%)	8 (5%)
	Dentist	5 (3%)	14 (8%)	33 (19%)	92 (53%)	28 (16%)
	Mental health workers	4 (2%)	15 (9%)	29 (17%)	56 (33%)	64 (38%)
11.2	What do you think of the quality of the health service from the following people?					
		Very good	Quite good	Quite bad	Very bad	Don't know
	Doctor	13 (8%)	54 (32%)	31 (18%)	35 (21%)	37 (22%)
	Nurse	29 (18%)	58 (35%)	33 (20%)	27 (16%)	18 (11%)
	Dentist	10 (6%)	18 (11%)	22 (13%)	42 (25%)	73 (44%)
	Mental health workers	6 (4%)	19 (12%)	23 (14%)	34 (21%)	79 (49%)
11.3	Do you have any mental health problems?					
	Yes					84 (49%)
	No.....					86 (51%)
11.4	Have you been helped with your mental health problems in this prison?					
	Yes					18 (11%)
	No.....					65 (38%)
	Don't have any mental health problems.....					86 (51%)

11.5	What do you think of the overall quality of the health services here?	
	Very good.....	6 (4%)
	Quite good.....	54 (32%)
	Quite bad	49 (29%)
	Very bad	41 (24%)
	Don't know.....	19 (11%)

Other support needs

12.1	Do you consider yourself to have a disability (long-term physical, mental or learning needs that affect your day-to-day life)?	
	Yes	65 (37%)
	No.....	109 (63%)
12.2	If you have a disability, are you getting the support you need?	
	Yes	13 (8%)
	No.....	47 (28%)
	Don't have a disability	109 (64%)
12.3	Have you been on an ACCT in this prison?	
	Yes	26 (16%)
	No.....	140 (84%)
12.4	If you have been on an ACCT in this prison, did you feel cared for by staff?	
	Yes	17 (10%)
	No.....	9 (5%)
	Have not been on an ACCT in this prison.....	140 (84%)
12.5	How easy or difficult is it for you to speak to a Listener, if you need to?	
	Very easy	27 (15%)
	Quite easy	44 (25%)
	Quite difficult	21 (12%)
	Very difficult	15 (9%)
	Don't know.....	64 (37%)
	No Listeners at this prison	4 (2%)

Alcohol and drugs

13.1	Did you have an alcohol problem when you came into this prison?	
	Yes	33 (19%)
	No.....	143 (81%)
13.2	Have you been helped with your alcohol problem in this prison?	
	Yes	16 (9%)
	No.....	16 (9%)
	Did not / do not have an alcohol problem	143 (82%)
13.3	Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?	
	Yes	57 (32%)
	No.....	120 (68%)
13.4	Have you developed a problem with illicit drugs since you have been in this prison?	
	Yes	22 (13%)
	No.....	152 (87%)

13.5	Have you developed a problem with taking medication not prescribed to you since you have been in this prison?	
	Yes	16 (9%)
	No	161 (91%)
13.6	Have you been helped with your drug problem in this prison (including illicit drugs and medication not prescribed to you)?	
	Yes	23 (14%)
	No	38 (23%)
	Did not / do not have a drug problem.....	107 (64%)
13.7	Is it easy or difficult to get illicit drugs in this prison?	
	Very easy	49 (28%)
	Quite easy	22 (13%)
	Quite difficult	7 (4%)
	Very difficult	7 (4%)
	Don't know.....	87 (51%)
13.8	Is it easy or difficult to get alcohol in this prison?	
	Very easy	25 (14%)
	Quite easy	20 (11%)
	Quite difficult	14 (8%)
	Very difficult	16 (9%)
	Don't know.....	102 (58%)

Safety

14.1	Have you ever felt unsafe here?	
	Yes	95 (52%)
	No	86 (48%)
14.2	Do you feel unsafe now?	
	Yes	38 (21%)
	No	139 (79%)
14.3	Have you experienced any of the following types of bullying / victimisation from other prisoners here? (Please tick all that apply.)	
	Verbal abuse	57 (35%)
	Threats or intimidation.....	46 (28%)
	Physical assault.....	30 (18%)
	Sexual assault.....	2 (1%)
	Theft of canteen or property.....	42 (26%)
	Other bullying / victimisation	25 (15%)
	Not experienced any of these from prisoners here.....	86 (53%)
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	
	Yes	67 (39%)
	No	106 (61%)

14.5	Have you experienced any of the following types of bullying / victimisation from staff here? (Please tick all that apply.)	
	Verbal abuse	44 (27%)
	Threats or intimidation.....	33 (20%)
	Physical assault.....	16 (10%)
	Sexual assault.....	3 (2%)
	Theft of canteen or property.....	20 (12%)
	Other bullying / victimisation	29 (18%)
	Not experienced any of these from staff here.....	102 (62%)

14.6	If you were being bullied / victimised by staff here, would you report it?	
	Yes	89 (51%)
	No.....	84 (49%)

Behaviour management

15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	
	Yes	49 (28%)
	No.....	86 (49%)
	Don't know what the incentives / rewards are	39 (22%)

15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	
	Yes	47 (27%)
	No.....	65 (37%)
	Don't know.....	32 (18%)
	Don't know what this is	30 (17%)

15.3	Have you been physically restrained by staff in this prison in the last 6 months?	
	Yes	18 (10%)
	No.....	159 (90%)

15.4	If you have been restrained by staff in this prison in the last 6 months, did anyone come and talk to you about it afterwards?	
	Yes	1 (1%)
	No.....	12 (7%)
	Don't remember	1 (1%)
	Not been restrained here in last 6 months	159 (92%)

15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	
	Yes	21 (12%)
	No.....	155 (88%)

15.6	If you have spent one or more nights in the segregation unit in this prison in the last 6 months please answer the questions below:		
		Yes	No
	Were you treated well by segregation staff?	12 (63%)	7 (37%)
	Could you shower every day?	8 (40%)	12 (60%)
	Could you go outside for exercise every day?	10 (56%)	8 (44%)
	Could you use the phone every day (if you had credit)?	5 (29%)	12 (71%)

Education, skills and work

16.1 Is it easy or difficult to get into the following activities in this prison?

	Easy	Difficult	Don't know	Not available here
Education	66 (38%)	69 (40%)	39 (22%)	0 (0%)
Vocational or skills training	31 (18%)	83 (49%)	51 (30%)	3 (2%)
Prison job	32 (19%)	112 (65%)	27 (16%)	1 (1%)
Voluntary work outside of the prison	5 (3%)	51 (31%)	56 (34%)	55 (33%)
Paid work outside of the prison	7 (4%)	49 (30%)	51 (31%)	59 (36%)

16.2 If you have done any of these activities while in this prison, do you think they will help you on release?

	Yes, will help	No, won't help	Not done this
Education	64 (40%)	41 (26%)	55 (34%)
Vocational or skills training	51 (34%)	33 (22%)	68 (45%)
Prison job	52 (33%)	57 (36%)	51 (32%)
Voluntary work outside of the prison	28 (19%)	18 (12%)	105 (70%)
Paid work outside of the prison	33 (22%)	14 (9%)	106 (69%)

16.3 Do staff encourage you to attend education, training or work?

Yes	51 (30%)
No.....	107 (63%)
Not applicable (e.g. if you are retired, sick or on remand)	12 (7%)

Planning and progression

17.1 Do you have a custody plan? (This may be called a sentence plan or resettlement plan.)

Yes	32 (18%)
No.....	142 (82%)

17.2 Do you understand what you need to do to achieve the objectives or targets in your custody plan?

Yes	19 (59%)
No.....	6 (19%)
Don't know what my objectives or targets are.....	7 (22%)

17.3 Are staff here supporting you to achieve your objectives or targets?

Yes	11 (35%)
No.....	13 (42%)
Don't know what my objectives or targets are.....	7 (23%)

17.4 If you have done any of the following things in this prison, did they help you to achieve your objectives or targets?

	Yes, this helped	No, this didn't help	Not done /don't know
Offending behaviour programmes	6 (21%)	4 (14%)	19 (66%)
Other programmes	4 (15%)	4 (15%)	18 (69%)
One to one work	2 (7%)	3 (11%)	22 (81%)
Being on a specialist unit	1 (4%)	3 (12%)	21 (84%)
ROTL - day or overnight release	1 (4%)	3 (11%)	23 (85%)

Preparation for release

18.1	Do you expect to be released in the next 3 months?			
	Yes			60 (34%)
	No			85 (49%)
	Don't know			30 (17%)
18.2	How close is this prison to your home area or intended release address?			
	Very near			5 (8%)
	Quite near			26 (44%)
	Quite far			15 (25%)
	Very far			13 (22%)
18.3	Is anybody helping you to prepare for your release (e.g. a home probation officer, responsible officer, case worker)?			
	Yes			26 (43%)
	No			34 (57%)
18.4	Are you getting help to sort out the following things for when you are released?			
		Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
	Finding accommodation	4 (8%)	27 (53%)	20 (39%)
	Getting employment	5 (10%)	24 (48%)	21 (42%)
	Setting up education or training	2 (4%)	19 (41%)	25 (54%)
	Arranging benefits	5 (11%)	25 (53%)	17 (36%)
	Sorting out finances	4 (8%)	22 (46%)	22 (46%)
	Support for drug or alcohol problems	6 (13%)	15 (32%)	26 (55%)
	Health / mental health support	4 (8%)	18 (38%)	26 (54%)
	Social care support	1 (2%)	14 (30%)	31 (67%)
	Getting back in touch with family or friends	4 (8%)	18 (37%)	27 (55%)

More about you

19.1	Do you have children under the age of 18?		
	Yes		78 (45%)
	No		97 (55%)
19.2	Are you a UK / British citizen?		
	Yes		160 (91%)
	No		16 (9%)
19.3	Are you from a traveller community (e.g. Gypsy, Roma, Irish Traveller)?		
	Yes		20 (11%)
	No		155 (89%)
19.4	Have you ever been in the armed services (e.g. army, navy, air force)?		
	Yes		12 (7%)
	No		165 (93%)
19.5	What is your gender?		
	Male		175 (99%)
	Female		2 (1%)
	Non-binary		0 (0%)
	Other		0 (0%)

19.6	How would you describe your sexual orientation?	
	Straight / heterosexual.....	168 (95%)
	Gay / lesbian / homosexual.....	3 (2%)
	Bisexual.....	4 (2%)
	Other.....	1 (1%)
19.7	Do you identify as transgender or transsexual?	
	Yes.....	3 (2%)
	No.....	165 (98%)

Final questions about this prison

20.1	Do you think your experiences in this prison have made you more or less likely to offend in the future?	
	More likely to offend.....	21 (13%)
	Less likely to offend.....	78 (46%)
	Made no difference.....	69 (41%)

HMP High Down 2018

Survey responses compared with those from other HMIP surveys of local prisons and with those from the previous survey

In this table summary statistics from HMP High Down 2018 are compared with the following HMIP survey data:

- Summary statistics from most recent surveys of all other local prisons (33 prisons). Please note that we do not have comparable data for the new questions introduced in September 2017.
- Summary statistics from surveys of local prisons conducted since the introduction of the new questionnaire in September 2017 (9 prisons). Please note that this does not include all local prisons.
- Summary statistics from HMP High Down in 2018 are compared with those from HMP High Down in 2015. Please note that we do not have comparable data for the new questions introduced in September 2017.

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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION									
1.2	Are you under 21 years of age?	<i>n=185</i>	12%	5%	12%	4%	12%	7%	
	Are you 25 years of age or younger?	<i>n=185</i>	28%	21%	28%	21%	28%	21%	
	Are you 50 years of age or older?	<i>n=185</i>	12%	13%	12%	14%	12%	13%	
	Are you 70 years of age or older?	<i>n=185</i>	2%	2%	2%	1%	2%	3%	
1.3	Are you from a minority ethnic group?	<i>n=180</i>	28%	24%	28%	25%	28%	37%	
1.4	Have you been in this prison for less than 6 months?	<i>n=183</i>	56%	60%	56%	60%	56%	60%	
1.5	Are you currently serving a sentence?	<i>n=186</i>	78%	71%	78%	72%	78%	73%	
	Are you on recall?	<i>n=186</i>	17%	11%	17%	13%	17%	8%	
1.6	Is your sentence less than 12 months?	<i>n=182</i>	21%	21%	21%	20%	21%	14%	
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n=182</i>	2%	3%	2%	4%	2%	2%	
7.1	Are you Muslim?	<i>n=178</i>	16%	12%	16%	13%	16%	14%	
11.3	Do you have any mental health problems?	<i>n=170</i>	49%	49%	49%	49%	49%	49%	
12.1	Do you consider yourself to have a disability?	<i>n=174</i>	37%	33%	37%	39%	37%	20%	
19.1	Do you have any children under the age of 18?	<i>n=175</i>	45%	52%	45%	53%	45%	53%	
19.2	Are you a foreign national?	<i>n=176</i>	9%	11%	9%	10%	9%	10%	
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	<i>n=175</i>	11%	5%	11%	5%	11%	7%	
19.4	Have you ever been in the armed services?	<i>n=177</i>	7%	6%	7%	7%	7%	4%	
19.5	Is your gender female or non-binary?	<i>n=177</i>	1%	1%	1%	1%	1%	1%	
19.6	Are you homosexual, bisexual or other sexual orientation?	<i>n=176</i>	5%	3%	5%	4%	5%	4%	
19.7	Do you identify as transgender or transsexual?	<i>n=168</i>	2%	2%	2%	2%	2%	2%	
ARRIVAL AND RECEPTION									
2.1	Were you given up-to-date information about this prison before you came here?	<i>n=185</i>	14%	17%	14%	17%	14%	17%	
2.2	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n=185</i>	16%	39%	16%	38%	16%	40%	
2.3	When you were searched in reception, was this done in a respectful way?	<i>n=184</i>	73%	77%	73%	76%	73%	76%	
2.4	Overall, were you treated very / quite well in reception?	<i>n=184</i>	69%	74%	69%	74%	69%	74%	

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2.5	When you first arrived, did you have any problems?	<i>n=184</i>	91%	82%	91%	89%	91%	76%
2.5	Did you have problems with:							
	- Getting phone numbers?	<i>n=184</i>	43%	37%	43%	47%	43%	38%
	- Contacting family?	<i>n=184</i>	57%	39%	57%	49%	57%	45%
	- Arranging care for children or other dependents?	<i>n=184</i>	4%		4%	5%	4%	
	- Contacting employers?	<i>n=184</i>	7%	6%	7%	8%	7%	5%
	- Money worries?	<i>n=184</i>	29%	25%	29%	28%	29%	24%
	- Housing worries?	<i>n=184</i>	24%	24%	24%	24%	24%	22%
	- Feeling depressed?	<i>n=184</i>	48%		48%	48%	48%	
	- Feeling suicidal?	<i>n=184</i>	15%		15%	18%	15%	
	- Other mental health problems?	<i>n=184</i>	25%		25%	27%	25%	
	- Physical health problems	<i>n=184</i>	20%	20%	20%	20%	20%	15%
	- Drugs or alcohol (e.g. withdrawal)?	<i>n=184</i>	21%		21%	24%	21%	
	- Getting medication?	<i>n=184</i>	35%		35%	30%	35%	
	- Needing protection from other prisoners?	<i>n=184</i>	8%	10%	8%	11%	8%	7%
	- Lost or delayed property?	<i>n=184</i>	30%	18%	30%	20%	30%	15%
	<i>For those who had any problems when they first arrived:</i>							
2.6	Did staff help you to deal with these problems?	<i>n=160</i>	24%	32%	24%	31%	24%	24%
FIRST NIGHT AND INDUCTION								
3.1	Before you were locked up on your first night, were you offered:							
	- Tobacco or nicotine replacement?	<i>n=184</i>	71%	70%	71%	73%	71%	68%
	- Toiletries / other basic items?	<i>n=184</i>	44%	58%	44%	56%	44%	57%
	- A shower?	<i>n=184</i>	9%	30%	9%	35%	9%	8%
	- A free phone call?	<i>n=184</i>	23%	52%	23%	51%	23%	16%
	- Something to eat?	<i>n=184</i>	74%	72%	74%	77%	74%	69%
	- The chance to see someone from health care?	<i>n=184</i>	54%	65%	54%	64%	54%	57%
	- The chance to talk to a Listener or Samaritans?	<i>n=184</i>	17%	30%	17%	27%	17%	26%
	- Support from another prisoner (e.g. Insider or buddy)?	<i>n=184</i>	7%		7%	23%	7%	
	- None of these?	<i>n=184</i>	7%		7%	4%	7%	
3.2	On your first night in this prison, was your cell very / quite clean?	<i>n=184</i>	30%		30%	28%	30%	
3.3	Did you feel safe on your first night here?	<i>n=180</i>	60%	64%	60%	61%	60%	65%
3.4	In your first few days here, did you get?							
	- Access to the prison shop / canteen?	<i>n=175</i>	14%	26%	14%	34%	14%	17%
	- Free PIN phone credit?	<i>n=176</i>	55%		55%	52%	55%	
	- Numbers put on your PIN phone?	<i>n=167</i>	26%		26%	33%	26%	
3.5	Have you had an induction at this prison?	<i>n=173</i>	67%	78%	67%	83%	67%	73%
	<i>For those who have had an induction:</i>							
3.5	Did your induction cover everything you needed to know about this prison?	<i>n=115</i>	43%		43%	48%	43%	

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ON THE WING								
4.1	Are you in a cell on your own?	<i>n=179</i>	43%		43%	30%	43%	
4.2	Is your cell call bell normally answered within 5 minutes?	<i>n=179</i>	20%	21%	20%	17%	20%	18%
4.3	On the wing or houseblock you currently live on:							
	- Do you normally have enough clean, suitable clothes for the week?	<i>n=175</i>	67%	49%	67%	53%	67%	52%
	- Can you shower every day?	<i>n=181</i>	90%	74%	90%	70%	90%	63%
	- Do you have clean sheets every week?	<i>n=176</i>	82%	60%	82%	61%	82%	75%
	- Do you get cell cleaning materials every week?	<i>n=177</i>	48%	48%	48%	49%	48%	48%
	- Is it normally quiet enough for you to relax or sleep at night?	<i>n=174</i>	56%	53%	56%	52%	56%	53%
	- Can you get your stored property if you need it?	<i>n=173</i>	18%	18%	18%	21%	18%	20%
4.4	Are the communal / shared areas of your wing or houseblock normally very / quite clean?	<i>n=174</i>	48%		48%	57%	48%	
FOOD AND CANTEEN								
5.1	Is the quality of the food in this prison very / quite good?	<i>n=182</i>	28%		28%	36%	28%	
5.2	Do you get enough to eat at meal-times always / most of the time?	<i>n=183</i>	21%		21%	29%	21%	
5.3	Does the shop / canteen sell the things that you need?	<i>n=178</i>	47%	51%	47%	61%	47%	46%
RELATIONSHIPS WITH STAFF								
6.1	Do most staff here treat you with respect?	<i>n=173</i>	68%	71%	68%	65%	68%	66%
6.2	Are there any staff here you could turn to if you had a problem?	<i>n=178</i>	64%	69%	64%	69%	64%	64%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	<i>n=181</i>	21%	28%	21%	28%	21%	21%
6.4	Do you have a personal officer?	<i>n=172</i>	38%		38%	57%	38%	
<i>For those who have a personal officer:</i>								
6.4	Is your personal or named officer very / quite helpful?	<i>n=66</i>	30%		30%	44%	30%	
6.5	Do you regularly see prison governors, directors or senior managers talking to prisoners?	<i>n=177</i>	4%		4%	7%	4%	
6.6	Do you feel that you are treated as an individual in this prison?	<i>n=178</i>	33%		33%	37%	33%	
6.7	Are prisoners here consulted about things like food, canteen, health care or wing issues?	<i>n=179</i>	40%		40%	40%	40%	
	If so, do things sometimes change?	<i>n=72</i>	26%		26%	33%	26%	
FAITH								
7.1	Do you have a religion?	<i>n=178</i>	75%	68%	75%	69%	75%	76%
<i>For those who have a religion:</i>								
7.2	Are your religious beliefs respected here?	<i>n=132</i>	64%		64%	65%	64%	
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	<i>n=132</i>	63%		63%	63%	63%	
7.4	Are you able to attend religious services, if you want to?	<i>n=132</i>	85%		85%	82%	85%	

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CONTACT WITH FAMILY AND FRIENDS						
8.1	Have staff here encouraged you to keep in touch with your family / friends?	n=177	17%		17%	
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	n=176	55%	49%	55%	58%
8.3	Are you able to use a phone every day (if you have credit)?	n=176	88%		88%	
8.4	Is it very / quite easy for your family and friends to get here?	n=176	41%		41%	
8.5	Do you get visits from family/friends once a week or more?	n=171	26%		26%	
For those who get visits:						
8.6	Do visits usually start and finish on time?	n=117	35%		35%	
8.7	Are your visitors usually treated respectfully by staff?	n=114	76%		76%	
TIME OUT OF CELL						
9.1	Do you know what the unlock and lock-up times are supposed to be here?	n=177	85%		85%	
For those who know what the unlock and lock-up times are supposed to be:						
9.1	Are these times usually kept to?	n=150	44%		44%	
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	n=174	42%	32%	42%	36%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	n=174	4%	7%	4%	5%
9.3	Do you usually spend less than 2 hours out of your cell on a typical Saturday or Sunday?	n=178	29%		29%	
	Do you usually spend 10 hours or more out of your cell on a typical Saturday or Sunday?	n=178	0%		0%	
9.4	Do you have time to do domestics more than 5 days in a typical week?	n=175	45%		45%	
9.5	Do you get association more than 5 days in a typical week, if you want it?	n=177	45%		45%	
9.6	Could you go outside for exercise more than 5 days in a typical week, if you wanted to?	n=174	45%		45%	
9.7	Do you typically go to the gym twice a week or more?	n=171	14%		14%	
9.8	Do you typically go to the library twice a week or more?	n=173	6%	7%	6%	2%
For those who use the library:						
9.9	Does the library have a wide enough range of materials to meet your needs?	n=107	63%	55%	63%	38%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS						
10.1	Is it easy for you to make an application?	n=177	57%	70%	57%	64%
For those who have made an application:						
10.2	Are applications usually dealt with fairly?	n=135	45%	46%	45%	42%
	Are applications usually dealt with within 7 days?	n=143	29%	31%	29%	26%
10.3	Is it easy for you to make a complaint?	n=178	51%	49%	51%	44%
For those who have made a complaint:						
10.4	Are complaints usually dealt with fairly?	n=96	31%	26%	31%	27%
	Are complaints usually dealt with within 7 days?	n=93	18%	21%	18%	24%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	n=129	25%		25%	

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Number of completed questionnaires returned
n=number of valid responses to question (HMP High Down 2018)

HMP High Down 2018	All other local prisons	HMP High Down 2018	All other local prisons surveyed since September 2017	HMP High Down 2018	HMP High Down 2015
186	5,933	186	1,612	186	196

<i>For those who need it, is it easy to:</i>						
10.6	Communicate with your solicitor or legal representative?	n=148	36%		36%	
	Attend legal visits?	n=148	52%		52%	
	Get bail information?	n=137	12%		12%	
<i>For those who have had legal letters:</i>						
10.7	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	n=144	44%	49%	44%	56%
HEALTH CARE						
11.1	Is it very / quite easy to see:					
	- Doctor?	n=175	25%		25%	
	- Nurse?	n=170	65%		65%	
	- Dentist?	n=172	11%		11%	
	- Mental health workers?	n=168	11%		11%	
11.2	Do you think the quality of the health service is very / quite good from:					
	- Doctor?	n=170	39%		39%	
	- Nurse?	n=165	53%		53%	
	- Dentist?	n=165	17%		17%	
	- Mental health workers?	n=161	16%		16%	
11.3	Do you have any mental health problems?	n=170	49%		49%	
<i>For those who have mental health problems:</i>						
11.4	Have you been helped with your mental health problems in this prison?	n=83	22%		22%	
11.5	Do you think the overall quality of the health services here is very / quite good?	n=169	36%		36%	
OTHER SUPPORT NEEDS						
12.1	Do you consider yourself to have a disability?	n=174	37%	33%	37%	20%
<i>For those who have a disability:</i>						
12.2	Are you getting the support you need?	n=60	22%		22%	
12.3	Have you been on an ACCT in this prison?	n=166	16%		16%	
<i>For those who have been on an ACCT:</i>						
12.4	Did you feel cared for by staff?	n=26	65%		65%	
12.5	Is it very / quite easy for you to speak to a Listener if you need to?	n=175	41%		41%	
ALCOHOL AND DRUGS						
13.1	Did you have an alcohol problem when you came into this prison?	n=176	19%	22%	19%	15%
<i>For those who had / have an alcohol problem:</i>						
13.2	Have you been helped with your alcohol problem in this prison?	n=32	50%	56%	50%	62%
13.3	Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?	n=177	32%	36%	32%	24%
13.4	Have you developed a problem with illicit drugs since you have been in this prison?	n=174	13%	13%	13%	6%
13.5	Have you developed a problem with taking medication not prescribed to you since you have been in this prison?	n=177	9%		9%	
<i>For those who had / have a drug problem:</i>						
13.6	Have you been helped with your drug problem in this prison?	n=61	38%	55%	38%	63%
13.7	Is it very / quite easy to get illicit drugs in this prison?	n=172	41%		41%	

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Number of completed questionnaires returned

HMP High Down 2018	All other local prisons	HMP High Down 2018	All other local prisons surveyed since September 2017	HMP High Down 2018	HMP High Down 2015
186	5,933	186	1,612	186	196

n=number of valid responses to question (HMP High Down 2018)

QID	Question	n	HMP High Down 2018	All other local prisons	HMP High Down 2018	All other local prisons surveyed since September 2017	HMP High Down 2018	HMP High Down 2015
13.8	Is it very / quite easy to get alcohol in this prison?	n=177	25%		25%	25%	25%	
SAFETY								
14.1	Have you ever felt unsafe here?	n=181	53%	55%	53%	61%	53%	45%
14.2	Do you feel unsafe now?	n=177	22%	26%	22%	29%	22%	19%
14.3	Have you experienced any of the following from other prisoners here:							
	- Verbal abuse?	n=163	35%		35%	38%	35%	
	- Threats or intimidation?	n=163	28%		28%	35%	28%	
	- Physical assault?	n=163	18%		18%	19%	18%	
	- Sexual assault?	n=163	1%		1%	2%	1%	
	- Theft of canteen or property?	n=163	26%		26%	29%	26%	
	- Other bullying / victimisation?	n=163	15%		15%	20%	15%	
	- Not experienced any of these from prisoners here	n=163	53%	63%	53%	48%	53%	72%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	n=173	39%		39%	35%	39%	
14.5	Have you experienced any of the following from staff here:							
	- Verbal abuse?	n=164	27%		27%	35%	27%	
	- Threats or intimidation?	n=164	20%		20%	26%	20%	
	- Physical assault?	n=164	10%		10%	14%	10%	
	- Sexual assault?	n=164	2%		2%	2%	2%	
	- Theft of canteen or property?	n=164	12%		12%	11%	12%	
	- Other bullying / victimisation?	n=164	18%		18%	18%	18%	
	- Not experienced any of these from staff here	n=164	62%	65%	62%	54%	62%	66%
14.6	If you were being bullied / victimised by staff here, would you report it?	n=173	51%		51%	46%	51%	
BEHAVIOUR MANAGEMENT								
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	n=174	28%		28%	38%	28%	
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	n=174	27%		27%	35%	27%	
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	n=177	10%	13%	10%	14%	10%	13%
<i>For those who have been restrained in the last 6 months:</i>								
15.4	Did anyone come and talk to you about it afterwards?	n=14	7%		7%	20%	7%	
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	n=176	12%	18%	12%	9%	12%	23%
<i>For those who have spent one or more nights in the segregation unit in the last 6 months:</i>								
15.6	Were you treated well by segregation staff?	n=19	63%		63%	52%	63%	
	Could you shower every day?	n=20	40%		40%	47%	40%	
	Could you go outside for exercise every day?	n=18	56%		56%	55%	56%	
	Could you use the phone every day (if you had credit)?	n=17	29%		29%	44%	29%	

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EDUCATION, SKILLS AND WORK						
16.1	In this prison, is it easy to get into the following activities:					
	- Education?	n=174	38%		38%	
	- Vocational or skills training?	n=168	19%		19%	
	- Prison job?	n=172	19%		19%	
	- Voluntary work outside of the prison?	n=167	3%		3%	
16.2	In this prison, have you done the following activities:					
	- Education?	n=160	66%	67%	66%	68%
	- Vocational or skills training?	n=152	55%	55%	55%	50%
	- Prison job?	n=160	68%	71%	68%	67%
	- Voluntary work outside of the prison?	n=151	31%		31%	
<i>For those who have done the following activities, do you think they will help you on release:</i>						
	- Education?	n=105	61%	49%	61%	55%
	- Vocational or skills training?	n=84	61%	45%	61%	47%
	- Prison job?	n=109	48%	39%	48%	41%
	- Voluntary work outside of the prison?	n=46	61%		61%	
	- Paid work outside of the prison?	n=47	70%		70%	
16.3	Do staff encourage you to attend education, training or work?	n=158	32%		32%	
PLANNING AND PROGRESSION						
17.1	Do you have a custody plan?	n=174	18%		18%	
<i>For those who have a custody plan:</i>						
17.2	Do you understand what you need to do to achieve your objectives or targets?	n=32	59%		59%	
17.3	Are staff helping you to achieve your objectives or targets?	n=31	36%		36%	
17.4	In this prison, have you done:					
	- Offending behaviour programmes?	n=29	35%		35%	
	- Other programmes?	n=26	31%		31%	
	- One to one work?	n=27	19%		19%	
	- Been on a specialist unit?	n=25	16%		16%	
<i>For those who have done the following, did they help you to achieve your objectives or targets:</i>						
	- Offending behaviour programmes?	n=10	60%		60%	
	- Other programmes?	n=8	50%		50%	
	- One to one work?	n=5	40%		40%	
	- Being on a specialist unit?	n=4	25%		25%	
	- ROTL - day or overnight release?	n=4	25%		25%	

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PREPARATION FOR RELEASE								
18.1	Do you expect to be released in the next 3 months?	<i>n=175</i>	34%		34%	31%	34%	
<i>For those who expect to be released in the next 3 months:</i>								
18.2	Is this prison very / quite near to your home area or intended release address?	<i>n=59</i>	53%		53%	60%	53%	
18.3	Is anybody helping you to prepare for your release?	<i>n=60</i>	43%		43%	43%	43%	
18.4	Do you need help to sort out the following for when you are released:							
	- Finding accommodation?	<i>n=51</i>	61%		61%	64%	61%	
	- Getting employment?	<i>n=50</i>	58%		58%	61%	58%	
	- Setting up education or training?	<i>n=46</i>	46%		46%	48%	46%	
	- Arranging benefits?	<i>n=47</i>	64%		64%	66%	64%	
	- Sorting out finances?	<i>n=48</i>	54%		54%	55%	54%	
	- Support for drug or alcohol problems?	<i>n=47</i>	45%		45%	51%	45%	
	- Health / mental Health support?	<i>n=48</i>	46%		46%	60%	46%	
	- Social care support?	<i>n=46</i>	33%		33%	41%	33%	
	- Getting back in touch with family or friends?	<i>n=49</i>	45%		45%	40%	45%	
18.4	Are you getting help to sort out the following for when you are released, if you need it:							
	- Finding accommodation?	<i>n=31</i>	13%		13%	29%	13%	
	- Getting employment?	<i>n=29</i>	17%		17%	20%	17%	
	- Setting up education or training?	<i>n=21</i>	10%		10%	15%	10%	
	- Arranging benefits?	<i>n=30</i>	17%		17%	23%	17%	
	- Sorting out finances?	<i>n=26</i>	15%		15%	17%	15%	
	- Support for drug or alcohol problems?	<i>n=21</i>	29%		29%	43%	29%	
	- Health / mental Health support?	<i>n=22</i>	18%		18%	23%	18%	
	- Social care support?	<i>n=15</i>	7%		7%	17%	7%	
	- Getting back in touch with family or friends?	<i>n=22</i>	18%		18%	25%	18%	
FINAL QUESTION ABOUT THIS PRISON								
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n=168</i>	46%		46%	48%	46%	

HMP High Down 2018

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- responses of prisoners from black and minority ethnic groups are compared with those of white prisoners

- Muslim prisoners' responses are compared with those of non-Muslim prisoners

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

Black and minority ethnic	White
51	129

Muslim	Non-Muslim
28	150

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 21 years of age?	22%	9%	29%	9%
	Are you 50 years of age or older?	6%	16%	0%	15%
1.3	Are you from a minority ethnic group?			68%	21%
7.1	Are you Muslim?	38%	7%		
11.3	Do you have any mental health problems?	48%	50%	44%	51%
12.1	Do you consider yourself to have a disability?	35%	38%	28%	39%
19.2	Are you a foreign national?	11%	8%	27%	6%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	2%	15%	4%	12%
ARRIVAL AND RECEPTION					
2.3	When you were searched in reception, was this done in a respectful way?	57%	78%	63%	75%
2.4	Overall, were you treated very / quite well in reception?	61%	71%	48%	73%
2.5	When you first arrived, did you have any problems?	92%	91%	93%	91%
<i>For those who had any problems when they first arrived:</i>					
2.6	Did staff help you to deal with these problems?	22%	26%	31%	22%
FIRST NIGHT AND INDUCTION					
3.3	Did you feel safe on your first night here?	48%	64%	37%	63%
3.5	Have you had an induction at this prison?	74%	63%	67%	67%
<i>For those who have had an induction:</i>					
3.5	Did your induction cover everything you needed to know about this prison?	30%	46%	39%	43%
ON THE WING					
4.2	Is your cell call bell normally answered within 5 minutes?	18%	22%	21%	20%
4.3	On the wing or houseblock you currently live on:				
	- Do you normally have enough clean, suitable clothes for the week?	72%	66%	65%	68%
	- Can you shower every day?	88%	91%	93%	90%
	- Do you have clean sheets every week?	76%	86%	77%	83%
	- Do you get cell cleaning materials every week?	40%	50%	33%	50%
	- Is it normally quiet enough for you to relax or sleep at night?	46%	58%	42%	58%
	- Can you get your stored property if you need it?	10%	21%	21%	18%

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Number of completed questionnaires returned

Black and minority ethnic	White
51	129

Muslim	Non-Muslim
28	150

FOOD AND CANTEEN					
5.2	Do you get enough to eat at meal-times always / most of the time?	24%	20%	32%	18%
5.3	Does the shop / canteen sell the things that you need?	44%	49%	52%	48%
RELATIONSHIPS WITH STAFF					
6.1	Do most staff here treat you with respect?	53%	75%	48%	72%
6.2	Are there any staff here you could turn to if you had a problem?	55%	68%	48%	66%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	16%	23%	22%	21%
6.6	Do you feel that you are treated as an individual in this prison?	27%	36%	31%	34%
FAITH					
<i>For those who have a religion:</i>					
7.2	Are your religious beliefs respected here?	55%	69%	64%	64%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	60%	65%	54%	65%
CONTACT WITH FAMILY AND FRIENDS					
8.1	Have staff here encouraged you to keep in touch with your family / friends?	20%	16%	18%	17%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	50%	56%	37%	59%
8.3	Are you able to use a phone every day (if you have credit)?	80%	91%	85%	88%
<i>For those who get visits:</i>					
8.7	Are your visitors usually treated respectfully by staff?	63%	84%	55%	81%
TIME OUT OF CELL					
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	44%	40%	58%	40%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	4%	4%	8%	4%
<i>For those who use the library:</i>					
9.9	Does the library have a wide enough range of materials to meet your needs?	29%	73%	40%	65%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS					
10.1	Is it easy for you to make an application?	59%	57%	58%	57%
<i>For those who have made an application:</i>					
10.2	Are applications usually dealt with fairly?	40%	48%	36%	46%
10.3	Is it easy for you to make a complaint?	58%	49%	48%	52%
<i>For those who have made a complaint:</i>					
10.4	Are complaints usually dealt with fairly?	19%	37%	27%	32%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	25%	23%	23%	24%

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Number of completed questionnaires returned

Black and minority ethnic	White
51	129

Muslim	Non-Muslim
28	150

HEALTH CARE					
11.1	Is it very / quite easy to see:				
	- Doctor?	25%	26%	27%	25%
	- Nurse?	65%	65%	60%	65%
	- Dentist?	13%	11%	20%	10%
	- Mental health workers?	6%	14%	8%	12%
<i>For those who have mental health problems:</i>					
11.4	Have you been helped with your mental health problems in this prison?	9%	25%	0%	25%
11.5	Do you think the overall quality of the health services here is very / quite good?	36%	36%	42%	34%
OTHER SUPPORT NEEDS					
<i>For those who have a disability:</i>					
12.2	Are you getting the support you need?	14%	23%	0%	23%
SAFETY					
14.1	Have you ever felt unsafe here?	65%	47%	68%	51%
14.2	Do you feel unsafe now?	29%	18%	32%	21%
14.3	Not experienced bullying / victimisation by other prisoners	51%	54%	61%	50%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	34%	41%	42%	39%
14.5	Not experienced bullying / victimisation by members of staff	40%	73%	36%	67%
14.6	If you were being bullied / victimised by staff here, would you report it?	52%	53%	62%	51%
BEHAVIOUR MANAGEMENT					
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	21%	32%	19%	31%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	15%	33%	12%	30%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	18%	7%	24%	8%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	17%	8%	12%	10%
EDUCATION, SKILLS AND WORK					
16.3	Do staff encourage you to attend education, training or work?	27%	35%	16%	36%
PLANNING AND PROGRESSION					
17.1	Do you have a custody plan?	23%	16%	20%	17%
<i>For those who have a custody plan:</i>					
17.3	Are staff helping you to achieve your objectives or targets?	30%	35%	20%	42%
PREPARATION FOR RELEASE					
<i>For those who expect to be released in the next 3 months:</i>					
18.3	Is anybody helping you to prepare for your release?	25%	49%	14%	46%
FINAL QUESTION ABOUT THIS PRISON					
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	44%	48%	39%	48%

HMP High Down 2018

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- responses of prisoners with mental health problems are compared with those of prisoners who do not have mental health problems
- disabled prisoners' responses are compared with those of prisoners who do not have a disability

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

Mental health problems	No mental health problems	Have a disability	Do not have a disability
84	86	65	109

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 21 years of age?	10%	13%	9%	13%
	Are you 50 years of age or older?	11%	15%	14%	12%
1.3	Are you from a minority ethnic group?	28%	30%	27%	29%
7.1	Are you Muslim?	13%	17%	11%	17%
11.3	Do you have any mental health problems?			86%	
12.1	Do you consider yourself to have a disability?	64%	11%		
19.2	Are you a foreign national?	5%	13%	5%	11%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	14%	10%	16%	10%
ARRIVAL AND RECEPTION					
2.3	When you were searched in reception, was this done in a respectful way?	71%	77%	66%	80%
2.4	Overall, were you treated very / quite well in reception?	66%	73%	65%	72%
2.5	When you first arrived, did you have any problems?	96%	86%	99%	87%
<i>For those who had any problems when they first arrived:</i>					
2.6	Did staff help you to deal with these problems?	26%	24%	30%	20%
FIRST NIGHT AND INDUCTION					
3.3	Did you feel safe on your first night here?	51%	68%	51%	66%
3.5	Have you had an induction at this prison?	68%	65%	65%	68%
<i>For those who have had an induction:</i>					
3.5	Did your induction cover everything you needed to know about this prison?	38%	51%	42%	44%
ON THE WING					
4.2	Is your cell call bell normally answered within 5 minutes?	14%	24%	17%	22%
4.3	On the wing or houseblock you currently live on:				
	- Do you normally have enough clean, suitable clothes for the week?	65%	71%	63%	71%
	- Can you shower every day?	88%	92%	86%	93%
	- Do you have clean sheets every week?	77%	88%	77%	86%
	- Do you get cell cleaning materials every week?	43%	52%	47%	48%
	- Is it normally quiet enough for you to relax or sleep at night?	52%	61%	58%	57%
	- Can you get your stored property if you need it?	21%	16%	24%	16%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Mental health problems	No mental health problems
84	86

Have a disability	Do not have a disability
65	109

FOOD AND CANTEEN					
5.2	Do you get enough to eat at meal-times always / most of the time?	23%	17%	17%	23%
5.3	Does the shop / canteen sell the things that you need?	49%	45%	52%	46%
RELATIONSHIPS WITH STAFF					
6.1	Do most staff here treat you with respect?	67%	72%	66%	72%
6.2	Are there any staff here you could turn to if you had a problem?	63%	66%	64%	66%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	23%	19%	27%	19%
6.6	Do you feel that you are treated as an individual in this prison?	34%	37%	39%	32%
FAITH					
<i>For those who have a religion:</i>					
7.2	Are your religious beliefs respected here?	59%	71%	54%	71%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	60%	67%	49%	71%
CONTACT WITH FAMILY AND FRIENDS					
8.1	Have staff here encouraged you to keep in touch with your family / friends?	18%	18%	11%	22%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	62%	49%	60%	51%
8.3	Are you able to use a phone every day (if you have credit)?	83%	93%	81%	93%
<i>For those who get visits:</i>					
8.7	Are your visitors usually treated respectfully by staff?	79%	76%	73%	80%
TIME OUT OF CELL					
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	43%	38%	47%	37%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	5%	4%	2%	6%
<i>For those who use the library:</i>					
9.9	Does the library have a wide enough range of materials to meet your needs?	57%	69%	58%	66%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS					
10.1	Is it easy for you to make an application?	55%	61%	49%	62%
<i>For those who have made an application:</i>					
10.2	Are applications usually dealt with fairly?	38%	52%	38%	49%
10.3	Is it easy for you to make a complaint?	55%	47%	48%	53%
<i>For those who have made a complaint:</i>					
10.4	Are complaints usually dealt with fairly?	35%	30%	36%	30%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	25%	23%	33%	19%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Mental health problems	No mental health problems
84	86

Have a disability	Do not have a disability
65	109

HEALTH CARE			
11.1	Is it very / quite easy to see:		
	- Doctor?	22%	29%
	- Nurse?	63%	66%
	- Dentist?	5%	18%
	- Mental health workers?	14%	9%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems in this prison?	22%	
11.5	Do you think the overall quality of the health services here is very / quite good?	30%	41%
OTHER SUPPORT NEEDS			
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need?	20%	38%
SAFETY			
14.1	Have you ever felt unsafe here?	70%	35%
14.2	Do you feel unsafe now?	30%	13%
14.3	Not experienced bullying / victimisation by other prisoners	37%	65%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	33%	44%
14.5	Not experienced bullying / victimisation by members of staff	53%	69%
14.6	If you were being bullied / victimised by staff here, would you report it?	49%	53%
BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	26%	31%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	22%	32%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	11%	11%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	13%	11%
EDUCATION, SKILLS AND WORK			
16.3	Do staff encourage you to attend education, training or work?	35%	32%
PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	17%	21%
<i>For those who have a custody plan:</i>			
17.3	Are staff helping you to achieve your objectives or targets?	21%	50%
PREPARATION FOR RELEASE			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release?	35%	48%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	40%	55%

27%	25%
64%	64%
8%	13%
13%	10%
22%	
69%	42%
31%	15%
40%	59%
39%	38%
59%	64%
50%	52%
19%	34%
22%	31%
11%	10%
16%	9%
35%	31%
19%	18%
17%	50%
42%	44%
43%	50%

HMP High Down 2018

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- Responses of prisoners aged 25 and under are compared with those of prisoners over 25

- Responses of prisoners aged 50 and over are compared with those of prisoners under 50

Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	25 and under	Over 25		50 and over	Under 50
	51	134		23	162

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.3	Are you from a minority ethnic group?	52%	20%	13%	31%
7.1	Are you Muslim?	30%	10%	0%	18%
11.3	Do you have any mental health problems?	44%	51%	41%	50%
12.1	Do you consider yourself to have a disability?	33%	39%	41%	37%
19.2	Are you a foreign national?	21%	5%	0%	11%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	13%	11%	0%	13%
ARRIVAL AND RECEPTION					
2.3	When you were searched in reception, was this done in a respectful way?	66%	75%	61%	74%
2.4	Overall, were you treated very / quite well in reception?	64%	70%	78%	67%
2.5	When you first arrived, did you have any problems?	86%	93%	91%	91%
<i>For those who had any problems when they first arrived:</i>					
2.6	Did staff help you to deal with these problems?	16%	27%	47%	21%
FIRST NIGHT AND INDUCTION					
3.3	Did you feel safe on your first night here?	57%	61%	64%	59%
3.5	Have you had an induction at this prison?	67%	67%	60%	68%
<i>For those who have had an induction:</i>					
3.5	Did your induction cover everything you needed to know about this prison?	42%	43%	42%	43%
ON THE WING					
4.2	Is your cell call bell normally answered within 5 minutes?	14%	23%	25%	20%
4.3	On the wing or houseblock you currently live on:				
	- Do you normally have enough clean, suitable clothes for the week?	74%	66%	85%	66%
	- Can you shower every day?	88%	91%	91%	90%
	- Do you have clean sheets every week?	79%	84%	95%	81%
	- Do you get cell cleaning materials every week?	46%	48%	65%	46%
	- Is it normally quiet enough for you to relax or sleep at night?	40%	61%	81%	52%
	- Can you get your stored property if you need it?	15%	19%	25%	17%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

25 and under	Over 25
51	134

50 and over	Under 50
23	162

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	20%	21%
5.3	Does the shop / canteen sell the things that you need?	55%	44%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	53%	74%
6.2	Are there any staff here you could turn to if you had a problem?	46%	71%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	18%	22%
6.6	Do you feel that you are treated as an individual in this prison?	27%	36%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	63%	65%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	53%	68%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	15%	18%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	50%	57%
8.3	Are you able to use a phone every day (if you have credit)?	87%	88%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	74%	77%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	56%	37%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	4%	4%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	53%	65%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	52%	59%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	37%	49%
10.3	Is it easy for you to make a complaint?	48%	52%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	22%	37%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	28%	24%

50 and over	Under 50
23	162
23%	21%
46%	47%
91%	65%
68%	64%
18%	22%
46%	32%
89%	60%
78%	61%
29%	16%
55%	55%
86%	88%
100%	73%
33%	43%
5%	4%
87%	59%
67%	56%
50%	45%
55%	50%
40%	31%
18%	26%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

25 and under	Over 25
51	134

50 and over	Under 50
23	162

HEALTH CARE		
11.1	Is it very / quite easy to see:	
	- Doctor?	21% 27%
	- Nurse?	51% 71%
	- Dentist?	10% 12%
	- Mental health workers?	10% 12%
<i>For those who have mental health problems:</i>		
11.4	Have you been helped with your mental health problems in this prison?	15% 24%
11.5	Do you think the overall quality of the health services here is very / quite good?	30% 38%
OTHER SUPPORT NEEDS		
<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	14% 24%
SAFETY		
14.1	Have you ever felt unsafe here?	65% 48%
14.2	Do you feel unsafe now?	33% 18%
14.3	Not experienced bullying / victimisation by other prisoners	55% 53%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	38% 39%
14.5	Not experienced bullying / victimisation by members of staff	52% 66%
14.6	If you were being bullied / victimised by staff here, would you report it?	51% 52%
BEHAVIOUR MANAGEMENT		
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	25% 30%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	13% 33%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	23% 5%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	17% 10%
EDUCATION, SKILLS AND WORK		
16.3	Do staff encourage you to attend education, training or work?	21% 37%
PLANNING AND PROGRESSION		
17.1	Do you have a custody plan?	15% 20%
<i>For those who have a custody plan:</i>		
17.3	Are staff helping you to achieve your objectives or targets?	43% 33%
PREPARATION FOR RELEASE		
<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to prepare for your release?	35% 48%
FINAL QUESTION ABOUT THIS PRISON		
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	44% 48%

14%	27%
60%	66%
5%	12%
13%	11%
25%	21%
43%	35%
44%	18%
52%	52%
22%	22%
57%	53%
52%	37%
75%	61%
57%	51%
30%	28%
30%	27%
0%	12%
17%	11%
50%	31%
30%	17%
29%	38%
50%	43%
71%	43%

HMP High Down 2018

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:
 - responses of prisoners from traveller communities are compared with those of prisoners not from traveller communities
 Please note that these analyses are based on summary data from selected survey questions only.

Shading is used to indicate statistical significance*, as follows:

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Traveller	Non-traveller
20	155

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	10%	12%
	Are you 50 years of age or older?	0%	15%
1.3	Are you from a minority ethnic group?	5%	31%
7.1	Are you Muslim?	6%	16%
11.3	Do you have any mental health problems?	60%	50%
12.1	Do you consider yourself to have a disability?	50%	36%
19.2	Are you a foreign national?	5%	10%
ARRIVAL AND RECEPTION			
2.3	When you were searched in reception, was this done in a respectful way?	65%	75%
2.4	Overall, were you treated very / quite well in reception?	55%	71%
2.5	When you first arrived, did you have any problems?	85%	92%
<i>For those who had any problems when they first arrived:</i>			
2.6	Did staff help you to deal with these problems?	19%	25%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	60%	60%
3.5	Have you had an induction at this prison?	68%	66%
<i>For those who have had an induction:</i>			
3.5	Did your induction cover everything you needed to know about this prison?	46%	43%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	15%	21%
4.3	On the wing or houseblock you currently live on:		
	- Do you normally have enough clean, suitable clothes for the week?	61%	68%
	- Can you shower every day?	90%	91%
	- Do you have clean sheets every week?	63%	84%
	- Do you get cell cleaning materials every week?	37%	49%
	- Is it normally quiet enough for you to relax or sleep at night?	37%	58%
	- Can you get your stored property if you need it?	11%	20%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Traveller	Non-traveller
	20	155

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	20%	20%
5.3	Does the shop / canteen sell the things that you need?	35%	50%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	55%	71%
6.2	Are there any staff here you could turn to if you had a problem?	53%	66%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	26%	22%
6.6	Do you feel that you are treated as an individual in this prison?	15%	37%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	54%	66%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	79%	60%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	26%	17%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	63%	53%
8.3	Are you able to use a phone every day (if you have credit)?	100%	87%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	85%	75%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	58%	37%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	5%	4%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	73%	63%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	40%	61%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	35%	47%
10.3	Is it easy for you to make a complaint?	50%	51%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	25%	33%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	36%	23%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

	Traveller	Non-traveller
Number of completed questionnaires returned	20	155

HEALTH CARE		
11.1	Is it very / quite easy to see:	
	- Doctor?	21% 26%
	- Nurse?	44% 67%
	- Dentist?	15% 10%
	- Mental health workers?	11% 12%
<i>For those who have mental health problems:</i>		
11.4	Have you been helped with your mental health problems in this prison?	25% 21%
11.5	Do you think the overall quality of the health services here is very / quite good?	22% 37%
OTHER SUPPORT NEEDS		
<i>For those who have a disability:</i>		
12.2	Are you getting the support you need?	30% 20%
SAFETY		
14.1	Have you ever felt unsafe here?	60% 51%
14.2	Do you feel unsafe now?	15% 22%
14.3	Not experienced bullying / victimisation by other prisoners	55% 53%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	26% 39%
14.5	Not experienced bullying / victimisation by members of staff	61% 63%
14.6	If you were being bullied / victimised by staff here, would you report it?	37% 53%
BEHAVIOUR MANAGEMENT		
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	30% 29%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	39% 26%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	16% 9%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	16% 11%
EDUCATION, SKILLS AND WORK		
16.3	Do staff encourage you to attend education, training or work?	29% 34%
PLANNING AND PROGRESSION		
17.1	Do you have a custody plan?	26% 18%
<i>For those who have a custody plan:</i>		
17.3	Are staff helping you to achieve your objectives or targets?	40% 35%
PREPARATION FOR RELEASE		
<i>For those who expect to be released in the next 3 months:</i>		
18.3	Is anybody helping you to prepare for your release?	44% 43%
FINAL QUESTION ABOUT THIS PRISON		
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	53% 46%

HMP High Down 2018

Comparison of survey responses from different residential locations

In this table responses from prisoners on the vulnerable prisoner unit (Houseblock 6) are compared with those from prisoners in the rest of the establishment (Houseblocks 1 to 5).

Shading is used to indicate statistical significance*, as follows:

	Green shading shows results that are significantly more positive than the comparator
	Blue shading shows results that are significantly more negative than the comparator
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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Houseblock 6	Houseblocks 1 - 5
40	142

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	5%	15%
	Are you 25 years of age or younger?	10%	31%
	Are you 50 years of age or older?	33%	7%
	Are you 70 years of age or older?	8%	1%
1.3	Are you from a minority ethnic group?	18%	31%
1.4	Have you been in this prison for less than 6 months?	40%	63%
1.5	Are you currently serving a sentence?	93%	73%
	Are you on recall?	15%	17%
1.6	Is your sentence less than 12 months?	15%	23%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	3%	1%
7.1	Are you Muslim?	3%	19%
11.3	Do you have any mental health problems?	58%	45%
12.1	Do you consider yourself to have a disability?	56%	31%
19.1	Do you have any children under the age of 18?	37%	46%
19.2	Are you a foreign national?	5%	10%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	11%	11%
19.4	Have you ever been in the armed services?	18%	4%
19.5	Is your gender female or non-binary?	3%	1%
19.6	Are you homosexual, bisexual or other sexual orientation?	16%	2%
19.7	Do you identify as transgender or transsexual?	0%	2%

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	Blue shading shows results that are significantly more negative than the comparator
	Orange shading shows significant differences in demographics and background information
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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Houseblock 6	Houseblocks 1 - 5
40	142

Number of completed questionnaires returned

ARRIVAL AND RECEPTION			
2.1	Were you given up-to-date information about this prison before you came here?	23%	11%
2.2	When you arrived at this prison, did you spend less than 2 hours in reception?	20%	15%
2.3	When you were searched in reception, was this done in a respectful way?	73%	73%
2.4	Overall, were you treated very / quite well in reception?	73%	67%
2.5	When you first arrived, did you have any problems?	93%	91%
2.5	Did you have problems with:		
	- Getting phone numbers?	33%	46%
	- Contacting family?	53%	60%
	- Arranging care for children or other dependents?	3%	5%
	- Contacting employers?	3%	8%
	- Money worries?	28%	30%
	- Housing worries?	13%	27%
	- Feeling depressed?	58%	46%
	- Feeling suicidal?	33%	9%
	- Other mental health problems?	30%	23%
	- Physical health problems?	28%	17%
	- Drugs or alcohol (e.g. withdrawal)?	15%	24%
	- Getting medication?	50%	30%
	- Needing protection from other prisoners?	18%	5%
	- Lost or delayed property?	15%	33%
<i>For those who had any problems when they first arrived:</i>			
2.6	Did staff help you to deal with these problems?	46%	18%
FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night, were you offered:		
	- Tobacco or nicotine replacement?	60%	74%
	- Toiletries / other basic items?	53%	42%
	- A shower?	20%	6%
	- A free phone call?	15%	26%
	- Something to eat?	70%	75%
	- The chance to see someone from health care?	58%	54%
	- The chance to talk to a Listener or Samaritans?	18%	18%
	- Support from another prisoner (e.g. Insider or buddy)?	8%	7%
	- None of these?	10%	6%
3.2	On your first night in this prison, was your cell very / quite clean?	53%	25%

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3.3	Did you feel safe on your first night here?	70%	57%
3.4	In your first few days here, did you get?		
	- Access to the prison shop / canteen?	18%	13%
	- Free PIN phone credit?	39%	60%
	- Numbers put on your PIN phone?	26%	27%
3.5	Have you had an induction at this prison?	73%	66%
	<i>For those who have had an induction:</i>		
3.5	Did your induction cover everything you needed to know about this prison?	59%	38%
ON THE WING			
4.1	Are you in a cell on your own?	75%	32%
4.2	Is your cell call bell normally answered within 5 minutes?	38%	16%
4.3	On the wing or houseblock you currently live on:		
	- Do you normally have enough clean, suitable clothes for the week?	76%	64%
	- Can you shower every day?	95%	88%
	- Do you have clean sheets every week?	92%	79%
	- Do you get cell cleaning materials every week?	76%	39%
	- Is it normally quiet enough for you to relax or sleep at night?	74%	52%
	- Can you get your stored property if you need it?	27%	15%
4.4	Are the communal / shared areas of your wing or houseblock normally very / quite clean?	79%	39%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very / quite good?	40%	24%
5.2	Do you get enough to eat at meal-times always / most of the time?	30%	17%
5.3	Does the shop / canteen sell the things that you need?	50%	46%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	88%	64%
6.2	Are there any staff here you could turn to if you had a problem?	80%	59%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	33%	17%
6.4	Do you have a personal officer?	30%	41%
	<i>For those who have a personal officer:</i>		
6.4	Is your personal or named officer very / quite helpful?	33%	30%
6.5	Do you regularly see prison governors, directors or senior managers talking to prisoners?	5%	3%
6.6	Do you feel that you are treated as an individual in this prison?	49%	29%
6.7	Are prisoners here consulted about things like food, canteen, health care or wing issues?	55%	36%
	If so, do things sometimes change?	36%	20%

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FAITH			
7.1	Do you have a religion?	64%	77%
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	84%	60%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	81%	58%
7.4	Are you able to attend religious services, if you want to?	96%	84%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	26%	14%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	46%	56%
8.3	Are you able to use a phone every day (if you have credit)?	95%	87%
8.4	Is it very / quite easy for your family and friends to get here?	47%	40%
8.5	Do you get visits from family/friends once a week or more?	28%	25%
<i>For those who get visits:</i>			
8.6	Do visits usually start and finish on time?	31%	36%
8.7	Are your visitors usually treated respectfully by staff?	92%	71%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	90%	84%
<i>For those who know what the unlock and lock-up times are supposed to be:</i>			
9.1	Are these times usually kept to?	46%	44%
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	19%	47%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	5%	4%
9.3	Do you usually spend less than 2 hours out of your cell on a typical Saturday or Sunday?	28%	27%
	Do you usually spend 10 hours or more out of your cell on a typical Saturday or Sunday?	0%	0%
9.4	Do you have time to do domestics more than 5 days in a typical week?	41%	46%
9.5	Do you get association more than 5 days in a typical week, if you want it?	49%	45%
9.6	Could you go outside for exercise more than 5 days in a typical week, if you wanted to?	37%	49%
9.7	Do you typically go to the gym twice a week or more?	13%	15%
9.8	Do you typically go to the library twice a week or more?	3%	7%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	70%	60%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	77%	52%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	68%	38%
	Are applications usually dealt with within 7 days?	47%	24%

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10.3	Is it easy for you to make a complaint?	51%	50%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	48%	27%
	Are complaints usually dealt with within 7 days?	30%	16%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	19%	27%
<i>For those who need it, is it easy to:</i>			
10.6	Communicate with your solicitor or legal representative?	48%	34%
	Attend legal visits?	59%	51%
	Get bail information?	19%	10%
<i>For those who have had legal letters:</i>			
10.7	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	38%	45%
HEALTH CARE			
11.1	Is it very / quite easy to see:		
	- Doctor?	23%	24%
	- Nurse?	72%	62%
	- Dentist?	13%	10%
	- Mental health workers?	14%	10%
11.2	Do you think the quality of the health service is very / quite good from:		
	- Doctor?	53%	35%
	- Nurse?	66%	49%
	- Dentist?	29%	14%
	- Mental health workers?	29%	12%
11.3	Do you have any mental health problems?	58%	45%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems in this prison?	43%	14%
11.5	Do you think the overall quality of the health services here is very / quite good?	46%	33%
OTHER SUPPORT NEEDS			
12.1	Do you consider yourself to have a disability?	56%	31%
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need?	43%	8%
12.3	Have you been on an ACCT in this prison?	39%	9%
<i>For those who have been on an ACCT:</i>			
12.4	Did you feel cared for by staff?	86%	46%
12.5	Is it very / quite easy for you to speak to a Listener if you need to?	54%	36%

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ALCOHOL AND DRUGS			
13.1	Did you have an alcohol problem when you came into this prison?	15%	20%
<i>For those who had / have an alcohol problem:</i>			
13.2	Have you been helped with your alcohol problem in this prison?	67%	46%
13.3	Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?	18%	36%
13.4	Have you developed a problem with illicit drugs since you have been in this prison?	5%	14%
13.5	Have you developed a problem with taking medication not prescribed to you since you have been in this prison?	5%	10%
<i>For those who had / have a drug problem:</i>			
13.6	Have you been helped with your drug problem in this prison?	71%	35%
13.7	Is it very / quite easy to get illicit drugs in this prison?	23%	45%
13.8	Is it very / quite easy to get alcohol in this prison?	10%	28%
SAFETY			
14.1	Have you ever felt unsafe here?	46%	54%
14.2	Do you feel unsafe now?	13%	24%
14.3	Have you experienced any of the following from other prisoners here:		
	- Verbal abuse?	47%	30%
	- Threats or intimidation?	34%	25%
	- Physical assault?	13%	20%
	- Sexual assault?	3%	1%
	- Theft of canteen or property?	18%	28%
	- Other bullying / victimisation?	16%	16%
	- Not experienced any of these from prisoners here	47%	55%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	58%	34%
14.5	Have you experienced any of the following from staff here:		
	- Verbal abuse?	24%	25%
	- Threats or intimidation?	18%	19%
	- Physical assault?	8%	9%
	- Sexual assault?	3%	1%
	- Theft of canteen or property?	13%	12%
	- Other bullying / victimisation?	13%	18%
	- Not experienced any of these from staff here	68%	62%
14.6	If you were being bullied / victimised by staff here, would you report it?	62%	49%

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BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	31%	28%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	41%	24%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	5%	9%
<i>For those who have been restrained in the last 6 months:</i>			
15.4	Did anyone come and talk to you about it afterwards?		10%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	10%	11%
<i>For those who have spent one or more nights in the segregation unit in the last 6 months:</i>			
15.6	Were you treated well by segregation staff?	75%	62%
	Could you shower every day?	50%	31%
	Could you go outside for exercise every day?	50%	55%
	Could you use the phone every day (if you had credit)?	50%	20%
EDUCATION, SKILLS AND WORK			
16.1	In this prison, is it easy to get into the following activities:		
	- Education?	53%	35%
	- Vocational or skills training?	25%	17%
	- Prison job?	24%	18%
	- Voluntary work outside of the prison?	3%	3%
16.2	In this prison, have you done the following activities:		
	- Education?	65%	66%
	- Vocational or skills training?	44%	58%
	- Prison job?	66%	69%
	- Voluntary work outside of the prison?	29%	29%
	<i>For those who have done the following activities, do you think they will help you on release:</i>		
	- Education?	67%	60%
	- Vocational or skills training?	43%	66%
	- Prison job?	44%	51%
	- Voluntary work outside of the prison?	40%	70%
16.3	- Paid work outside of the prison?	63%	75%
	Do staff encourage you to attend education, training or work?	58%	27%

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PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	26%	15%
<i>For those who have a custody plan:</i>			
17.2	Do you understand what you need to do to achieve your objectives or targets?	40%	75%
17.3	Are staff helping you to achieve your objectives or targets?	20%	47%
17.4	In this prison, have you done:		
	- Offending behaviour programmes?	40%	35%
	- Other programmes?	50%	25%
	- One to one work?	33%	13%
	- Been on a specialist unit?	13%	20%
	- ROTL - day or overnight release?	20%	13%
<i>For those who have done the following, did they help you to achieve your objectives or targets:</i>			
	- Offending behaviour programmes?	75%	50%
	- Other programmes?	75%	25%
	- One to one work?	67%	0%
	- Being on a specialist unit?	0%	33%
	- ROTL - day or overnight release?	50%	0%
PREPARATION FOR RELEASE			
18.1	Do you expect to be released in the next 3 months?	21%	39%
<i>For those who expect to be released in the next 3 months:</i>			
18.2	Is this prison very / quite near to your home area or intended release address?	57%	51%
18.3	Is anybody helping you to prepare for your release?	38%	45%
18.4	Do you need help to sort out the following for when you are released:		
	- Finding accommodation?	67%	59%
	- Getting employment?	67%	56%
	- Setting up education or training?	60%	43%
	- Arranging benefits?	83%	60%
	- Sorting out finances?	80%	50%
	- Support for drug or alcohol problems?	40%	44%
	- Health / mental Health support?	83%	39%
	- Social care support?	80%	28%
	- Getting back in touch with family or friends?	83%	41%

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18.4	Are you getting help to sort out the following for when you are released, if you need it:		
	- Finding accommodation?	0%	15%
	- Getting employment?	25%	17%
	- Setting up education or training?	0%	12%
	- Arranging benefits?	0%	21%
	- Sorting out finances?	0%	19%
	- Support for drug or alcohol problems?	50%	28%
	- Health / mental Health support?	40%	13%
	- Social care support?	25%	0%
	- Getting back in touch with family or friends?	40%	12%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	65%	43%