

Section 1. Safety

Courts, escorts and transfers

Expected outcomes:

Children and young people transferring to and from the establishment are treated safely, decently and efficiently.

- I.1 Most boys said in our survey that they had felt safe on their most recent journey to the prison. Journeys were relatively short but lengthy delays at court meant that many did not arrive until the evening. The number of boys who travelled with adults had increased since the previous inspection, which was not acceptable.
- I.2 The escort vehicles that we looked at were clean and well equipped and prison managers conducted regular checks to identify any concerns. The prison and the escort contractor were to re-establish meetings to address any such concerns.
- I.3 Information sharing and handovers between escort and reception staff were good and boys alighted from vans promptly.

Recommendation

- I.4 **The escort contract should be reviewed to ensure children do not have lengthy delays at court once their case has finished and do not travel in escort vans with adults.** (Repeated recommendation I.3)

Early days in custody

Expected outcomes:

Children and young people are treated with respect and feel safe on their arrival into prison and for the first few days in custody. Children and young people's individual needs are identified and addressed, and they feel supported on their first night. During a young person's induction he/she is made aware of the establishment routines, how to access available services and how to cope with being in custody.

- I.5 The purpose-built reception building remained clean and bright and created a welcoming atmosphere for boys. Comfortable chairs had been provided for boys to use while initial risk assessment interviews were conducted. This was a simple but effective method of enhancing the relaxed approach to new receptions or boys returning from court. We observed staff treating boys with respect and demonstrating high levels of care. This was reflected in our survey where 85% of boys said they had been treated well in reception against the comparator of 64%.
- I.6 First night procedures were conducted in reception and staff requested information from many sources on boys new to custody. Boys were offered a hot meal, drink and shower and received a health care screening and full risk assessment in reception. Some aspects of the risk assessment and management plan remained generic but we observed staff making further enquiries and welfare checks with individual boys. Additional information was sought by the case work unit and all risk assessment management plans were quality assured by a manager.

Relationships between staff and children and young people

Expected outcomes:

Children and young people are treated with care and fairness by all staff, and are expected, encouraged and enabled to take responsibility for their own actions and decisions. Staff set clear and fair boundaries. Staff have high expectations of all children and young people and help them to achieve their potential.

- 2.8** In our survey, two-thirds of boys said that most staff treated them with respect. Most interactions between staff and boys that we observed were positive and we saw examples of staff from all disciplines demonstrating patience and care.
- 2.9** A personal officer scheme operated by cell allocation and was rudimentary in its approach. The establishment had been designated as a pilot site for the custody support plan (CuSP) in 2015 but there were still no consistent systems in place despite a drive by prison managers to introduce the scheme.
- 2.10** The objective of the CuSP was to ensure that each boy was provided with appropriate support and that positive behaviour was encouraged by consistent relationships between staff and boys and effective multidisciplinary case management. Most boys had been allocated a CuSP officer, but fewer than half the staff had received the relevant training. Staff shortfalls prevented staff from finding the time required to ensure that CuSP could be effectively implemented.
- 2.11** Consultation arrangements with boys were improving. A weekly 'young people access' meeting was attended by peer representatives and the forum was chaired by a senior manager on rotation. There was evidence of appropriate attention to issues that were raised, but some actions were not resolved for some time which was disappointing given the presence of a senior manager. The development of peer support was welcome although it was unclear what oversight the peer representatives received to ensure that the concerns of all boys were raised or that discussions at the meeting were fed back to them.

Recommendation

- 2.12 Residential staff who are designated as the central point of contact for boys should take responsibility for their daily care and wellbeing through frequent contact.**

Equality and diversity

Expected outcomes:

The establishment demonstrates a clear and coordinated approach to eliminating discrimination, promoting equitable outcomes and fostering good relations, and ensures that no child or young person is unfairly disadvantaged. This is underpinned by effective processes to identify and resolve any inequality. The diverse needs of each young person are recognised and addressed: these include, but are not restricted to, race equality, nationality, religion, disability (including mental, physical and learning disabilities and difficulties), gender, transgender issues and sexual orientation.

Strategic management

- 2.13** Progress in improving the management of equality and diversity had been maintained and oversight was generally effective. The equality policy was due for annual review but largely reflected current practice. A senior manager was allocated to lead work on each protected characteristic. Their involvement in the work was stronger than previously although their attendance at diversity and equality action team (DEAT) meetings was still inconsistent. A programme of work and events during the year ensured that each minority group received some attention. Responsibility for oversight of equality and diversity work lay with the safeguarding team, with an equality officer undertaking much of the day-to-day work.
- 2.14** DEAT meetings took place regularly and were chaired by a senior manager. Minutes indicated reasonable discussion of relevant issues, including discrimination incident report forms (DIRFs) submitted, equality monitoring, progress against the equality action plan and planned events. Boys' representation at the meetings depended on the availability of trained representatives. Population churn often rendered this impossible. The establishment used the central quarterly monitoring to produce its own diversity monitoring with a more up-to-date analysis of outcomes. The small population meant that any out-of-range data for individual boys could be explored. Some diversity monitoring was considered at safeguarding meetings.
- 2.15** During the previous six months, 87 DIRFs had been submitted, an increase since the previous inspection and higher than at similar establishments. The majority (64) had been submitted by staff and a prison survey showed that too few boys knew what a DIRF was. Posters to explain their use had since been developed. Most DIRFs concerned race and use of racist language. Investigations were subject to internal quality assurance and there was evidence of some DIRFs being returned for further investigation. Overall, the quality of investigation was variable and too often superficial, and did not demonstrate the degree of investigation or how conclusions had been reached. Responses were not all timely. There was no external quality assurance despite efforts to source this.
- 2.16** Support for diversity from the education department and Kinetic Youth remained good and a programme of events marked significant dates throughout the year. Five boys acted as safeguarding and diversity representatives. They received training for their role from Kinetic Youth who also provided support and guidance to boys who used inappropriate language or needed more understanding of diversity issues.
- 2.17** Efforts were being made to improve consultation with boys on diversity issues. Surveys and questionnaires had been used to explore boys' understanding of diversity and identify areas for further investigation (see paragraph 2.20). Protected characteristic leads were expected to hold forums to inform their work with a timetable focused on a different group each month. This was a relatively new model and not yet fully embedded.

Recommendations

- 2.18** There should be consistent attendance at the diversity and equality action team meetings.
- 2.19** All discrimination incident report forms should be subject to thorough, timely and documented investigation.

Diverse needs

- 2.20** About half the population were from a black or minority ethnic background. Their responses to our survey were similar to those of white boys in all respects other than saying that they had more access to the gym than white boys. An analysis of key questions from the Managing the Quality of Prison Life survey had been completed in late 2017 which had identified a number of areas in which boys from a black and minority ethnic background had responded less favourably than white boys. This had been explored by a focus group of boys from appropriate ethnic backgrounds.
- 2.21** Three boys had identified themselves as Gypsy, Romany or Traveller in our survey, and one was known to the establishment. No specific support was in place for these boys.
- 2.22** Just under a fifth of the population were recorded as Muslim. Their responses in our survey indicated no significant differences in their perceptions of life at Werrington.
- 2.23** Eleven boys had been identified as foreign nationals. Home Office immigration staff visited regularly to see boys whose immigration status was under review. Caseworkers kept good records of each case and the input from immigration officials. Independent legal support had been provided by Barnardo's advocates. Boys with family overseas could make a free telephone call each month and telephone interpreting had been used with a few boys who did not speak English.
- 2.24** There was no single source of information about boys with disabilities. Forty-three boys had been identified as having a learning difficulty or disability, far more than the 18 boys who had self-identified in our survey. In our survey, 59% of boys with disabilities said they had felt unsafe at Werrington and 53% that they were taking part in offending behaviour programmes against respective comparators of 20% and 8% for boys without disabilities. Information about boys who had learning difficulties or disabilities was shared among staff and we saw good examples of information available to residential staff on communicating effectively with individual boys. Some boys had been identified as having disabilities that needed consideration if force was used and they had MMPR handling plans. No personal emergency evacuation plans (PEEPs) were open at the time of the inspection. There were clear arrangements for opening and using PEEPs and one plan had recently been closed after a boy's temporary mobility restrictions had ceased.
- 2.25** No boys had identified themselves as gay or bisexual and no community support was publicised. The establishment had had no experience of managing boys who wished to transition but guidance for staff had been produced.

Recommendation

- 2.26** The establishment should identify and address the reasons for boys with disabilities saying that they feel unsafe.

Faith and religious activity

Expected outcomes:

All children and young people are able to practise their religion. The chaplaincy plays a full part in establishment life and contributes to young people's overall care, support and resettlement.

- 2.27** A managing chaplain had been recruited since the last inspection and the team of full- and part-time chaplains, volunteers and sessional chaplains continued to deliver a range of services and classes for the main faith groups. They carried out the full range of statutory duties and attended strategic meetings and meetings and reviews for individual boys they were working with. Boys were more positive than the comparator in our survey about being able to attend religious services and see a chaplain of their faith in private.
- 2.28** The chaplaincy rooms and ablution facilities were suitable for boys' needs but required maintenance. Services and study groups took place weekly. Major religious festivals were celebrated, with support from the kitchen.
- 2.29** The chaplaincy provided good support to boys, including those who were isolated. 'Time out' gave boys who were self-isolating or segregated from other boys the opportunity to spend time in the chaplaincy when they would otherwise have been locked in their cell. The team was also piloting a new course 'Story Building for Peace' in which four boys from different religions were participating who had been involved in violence. A community faith organisation 'Reflex' remained an integral part of the chaplaincy, undertaking one-to-one or small group work with boys. They helped the other chaplains to link boys with places of worship after release.

Good practice

- 2.30** *'Time out' gave boys who could otherwise spend long periods locked in their cells the opportunity for social interaction and support in the more relaxed environment of the chaplaincy.*

Complaints

Expected outcomes:

Effective complaints procedures are in place for children and young people, which are easy to access and use and provide timely responses. Children and young people are provided with the help they need to make a complaint. Children and young people feel safe from repercussions when using these procedures and are aware of an appeal procedure.

- 2.31** In our survey, 21% of boys said that they were too scared to make a complaint against 6% at the last inspection. We were unable to find any evidence to support this view. The number of complaints submitted had increased by about 50% since our previous inspection, although a few of those that we examined were low level and could have been dealt with by other means.
- 2.32** Complaints were discussed by senior managers at regular assurance meetings and the respondent to the complaint met each boy who had submitted a complaint form to try to address the concerns swiftly. This remained a positive initiative. However, some of the written responses were too formal for this population and did not reflect some of the good one-to-one work that had taken place. A member of the safeguarding team conducted

additional scrutiny of complaints while social workers ensured that all child protection concerns were identified.

- 2.33** A small but active Barnardo's advocacy team was located on the Doulton unit. In our confidential interviews boys spoke highly of their support and the independence of the team. It was disappointing that advocates were unable to access all areas of the prison. We observed advocates speaking to boys through closed cell doors which undermined their professionalism and compromised the confidential nature of their work.

Recommendation

- 2.34** **Provision should be made for advocacy workers to access and speak to all boys and a suitable area for confidential interviews should be available.**

Good practice

- 2.35** *Respondents met all boys who had submitted a complaint and the quality assurance provided by the safeguarding team and social workers had been reinforced.*

Legal rights

Expected outcomes:

Children and young people are supported by the establishment staff to exercise their legal rights freely.

- 2.36** A local legal services policy covered all key aspects of available support and the responsibilities of staff.
- 2.37** A questionnaire was completed by induction staff for all new arrivals. Information was gathered on status and requirements for legal representation and was used by the case work team to inform subsequent planning meetings. Barnardo's advocates had assisted foreign national boys with some elements of legal advice (see paragraph 2.23).
- 2.38** Most legal visits took place in the main visits rooms and four booths were provided to ensure privacy. However, the rooms were small and presented potential risks to visitors if boys became disruptive or violent. It was very disappointing to find that improvement work had been approved three years previously but had not yet started.
- 2.39** Several meetings with legal advisers had been held via the video link suite in reception.

rate of book losses remained minimal. The library also facilitated the Storybook Dads¹² scheme for a few boys.

Physical education and healthy living

Expected outcomes:

All children and young people understand the importance of healthy living, and are encouraged and enabled to participate in and enjoy physical education in safety, regardless of their ability. The programme of activities is inclusive and well planned. It is varied and includes indoor and outdoor activities.

- 3.35** PE facilities were good with the exception of the outdoor football pitch, which was underused in wet weather because of poor draining. There was a range of cardiovascular and weight-training equipment in the gym and a suitably equipped sports hall.
- 3.36** A team of enthusiastic, qualified PE instructors ensured that boys had good access to a range of suitable programmes and recreational sessions. Links with health care were good but the use of remedial gym sessions was underdeveloped.
- 3.37** There was a range of activities to motivate boys, including the daily mile which encouraged boys who did not normally engage in PE to walk or run a mile each day, sessions for boys separated on normal location and impressive development of release on temporary licence (ROTL) opportunities, which included taking boys out of the establishment for activities, including walking and cycling. A high proportion of boys used the gym regularly and participated in a wide range of recreational PE activities in the evenings and at weekends.

Recommendation

- 3.38** **The drainage in the outdoor field should be rectified to ensure that full use is made of the facilities.** (Repeated recommendation 3.56)

¹² Project for young people to record stories for their children.

Appendix II: Progress on recommendations from the last report

The following is a summary of the main findings from the last report and a list of all the recommendations made, organised under the four tests of a healthy prison. The reference numbers at the end of each recommendation refer to the paragraph location in the previous report. If a recommendation has been repeated in the main report, its new paragraph number is also provided.

Safety

Children and young people, particularly the most vulnerable, are held safely.

*At the last inspection in 2017, boys' experiences of their early days at Werrington were good. Effective partnership working with the local authority resulted in well-developed safeguarding and child protection arrangements. Support for boys at risk of self-harm was generally good. Behaviour management procedures had improved significantly and were now appropriately focused on motivating positive behaviour with a range of immediate rewards and sanctions. Individual short-term reward plans were also in place for boys who required them. Levels of violence had reduced but were still too high and some violence was serious. The conflict resolution team was a positive initiative. Use of force and segregation had reduced, but some boys continued to spend long periods segregated. Substance misuse services were good. **Outcomes for children and young people were reasonably good against this healthy prison test.***

Main recommendation

Work should be undertaken to identify and provide the support needed to help Werrington (and other young offender institutions) to address and reduce the consistently high levels of violence while continuing to deliver a full, constructive regime to the boys in their care. (S42)

Not achieved (Recommendation repeated, S39)

Recommendations

The escort contract should be reviewed to ensure children do not have long delays at court once their case has finished and do not travel in escort vans with adults. (I.3)

Not achieved (Recommendation repeated, I.4)

Risk assessment management plans should be regularly reviewed and updated and should accurately reflect the boys' risks to other boys and staff and how to address this on units. (I.9)

Achieved

Quarterly and monthly safeguarding meetings should be attended by representatives from all areas of the establishment who work with boys. (I.13)

Achieved

All staff should undertake child protection training. (I.16)

Achieved

Health staff should consistently attend or contribute to the first ACCT case review. (I.26)

Achieved

Sufficient vocational training places should be available to meet demand. (3.23)

Achieved

The prison should complete the refurbishment of the multi-skills workshop and toilets, and appropriate seating should be provided for all boys during teaching sessions. (3.24)

Achieved

Teachers should manage closely the work of learning support practitioners to ensure that boys are fully supported. (3.32)

Achieved

All boys should benefit from effective target setting which improves their behaviour and educational attainment. (3.33)

Partially achieved

Teachers should apply the removal of boys' earned privileges merits consistently to ensure that behaviour in all classes is of a high standard. (3.39)

Not achieved

Success rates in qualifications should be improved in a few courses so that they are consistently high on all courses. (3.43)

Not achieved

All boys should have sufficiently demanding learning experiences to achieve their full potential. (3.44)

Partially achieved

Observations of teaching by PE staff should be carried out to provide them with quality improvement opportunities and further development. (3.55)

Achieved

The drainage in the outdoor field should be rectified to ensure that full use is made of the facilities. (3.56)

Not achieved (Recommendation repeated, 3.38)

Resettlement

Children and young people are effectively helped to prepare for their release back into the community and to reduce the likelihood of reoffending.

*At the last inspection in 2017, the strategic management of resettlement remained sound. All boys had a training plan and they were positive about the help they had received from case workers. Sentence planning targets were generic and did not adequately address the underlying issues relating to offending. Review meetings were managed well with contributions from key workers and boys. Public protection was broadly appropriate. Support for looked-after children from prison based social workers was good but this group continued to receive inconsistent support from local authorities. Release planning and resettlement pathways work was generally good but undermined in some cases by accommodation not being secured in enough time to meet the boys' needs. **Outcomes for children and young people were good against this healthy prison test.***

Recommendations

All boys should be provided with a suitable address in good time for release. (4.29)

Not achieved

Training planning and remand management meetings should include staff who regularly work with boys so that all relevant activity is captured in their remand or training plans. (4.7)

Partially achieved

Training plan targets should focus on criminogenic factors and the behaviours underpinning the offending of boys. (4.12)

Partially achieved

Case worker contact with boys should focus on reinforcing positive behaviour and helping boys to develop the necessary skills to overcome barriers to progress. Quality assurance and supervision of case workers should focus on these issues. (4.13)

Achieved

The monthly risk management meeting should be attended by representatives from all key departments and by staff who work with the boys under review. (4.15)

Achieved

The management level in MAPPA cases should be confirmed six months before the boy's release date, or at the earliest possible date for those serving shorter sentences. (4.18)

Achieved

The establishment should ensure that all boys are able to use the virtual campus to research employment opportunities. (4.34)

Achieved

The number of boys using ROTL for work experience should be increased. (4.35)

Achieved

Advice and guidance on debt should be offered to boys. (4.43)

Achieved

The prison should support boys to lodge outstanding court fines where appropriate. (4.44)

Achieved

The visits hall should be refurbished and made more welcoming for families. (4.49)

Not achieved

There should be interventions in place to help boys to address sexually harmful behaviour. (4.53)

Achieved

Appendix III: Establishment population profile

Please note: the following figures were supplied by the establishment and any errors are the establishment's own.

Population breakdown by:

Status	Number of young people	%
Sentenced	68	69.4%
Recall	3	3.1%
Convicted unsentenced	0	0%
Remand	26	26.5%
Detainees	0	0%
Other	1	1.0%
Total	98	100.0%

Age	Number of young people	%
15 years	5	5.1%
16 years	27	27.6%
17 years	54	55.1%
18 years	12	12.2%
Other (think Keppel were holding someone beyond his 19 th birthday)		
Total	98	100.0%

Nationality	Number of young people	%
British	89	90.8%
Foreign nationals	9	9.2%
Total		

Ethnicity	Number of young people	%
White		
British	40	40.8%
Irish	1	1.0%
Gypsy/Irish Traveller	1	1.0%
Other white	6	6.1%
Mixed		
White and black Caribbean	9	9.2%
White and black African	1	1.0%
White and Asian	1	1.0%
Other mixed	3	3.1%
Asian or Asian British		
Indian	2	2.0%
Pakistani	8	8.2%
Bangladeshi	0	0.0%
Chinese	0	0.0%
Other Asian	0	0.0%
Black or black British		
Caribbean	14	14.3%
African	6	6.1%

Other black	5	5.1%
Other ethnic group		
Arab	0	0.0%
Other ethnic group	1	1.0%
Not stated		
Total	98	100.0%

Religion	Number of young people	%
Baptist	0	0.0%
Church of England	6	6.1%
Roman Catholic	9	9.2%
Other Christian denominations	16	16.3%
Muslim	17	17.3%
Sikh	1	1.0%
Hindu	0	0.0%
Buddhist	0	0.0%
Jewish	0	0.0%
Other	1	1.0%
No religion	48	49.0%
Total	98	100.0%

Other demographics	Number of young people	%
Gypsy/Romany/Traveller		
Total		

Sentenced only – length of stay by age

Length of stay	<1 mth	1–3 mths	3–6 mths	6–12 mths	1–2 yrs	2 yrs +	4 yrs +	Total
Age								
15 years	0	1	1	0	0	0	0	2.8
16 years	1	6	3	7	0	0	0	23.6
17 years	6	8	10	11	7	0	0	58.3
18 years	0	1	0	7	3	0	0	15.3
Total	7	16	14	25	10	0	0	100.0

Unsentenced only – length of stay by age

Length of stay	<1 mth	1–3 mths	3–6 mths	6–12 mths	1–2 yrs	2 yrs+	4 yrs +	Total
Age								
15 years	2	0	1	0	0	0	0	11.5
16 years	6	1	2	1	0	0	0	38.5
17 years	4	6	0	2	0	0	0	46.2
18 years	0	1	0	0	0	0	0	3.8
Total	12	8	3	3	0	0	0	100.0

Main offence	Number of young people	%
Violence against the person	39	
Sexual offences	3	
Burglary	9	
Robbery	29	
Theft and handling	3	
Fraud and forgery	1	
Drugs offences	5	
Other offences	9	
Offence not recorded / holding warrant	0	
Total		

Number of DTOs by age and full sentence length, including the time in the community

Sentence	4 mths	6 mths	8 mths	10 mths	12 mths	18 mths	24 mths	Recall	Total
Age									
15 years						1			
16 years	1	1	1			3	3	1	
17 years	4	1	2	1	3	9	3	3	
18 years			1			4	3		
Total	5	2	4	1	3	17	9	4	45

Number of Section 91s, (determinate sentences only) by age and length of sentence

Sentence	Under 2 yrs	2–3 yrs	3–4 yrs	4–5 yrs	5 yrs +	Recall	Total
Age							
15 years	0	0	0	0	0		0.0
16 years	0	0	3	1	3		7
17 years	0	1	6	2	4		13
18 years	0	0	0	3	0		3
Total	21	0	0	0	0		23

Number of extended sentences under Section 228 (extended sentence for public protection) by age and full sentence length, including the time in the community

Sentence	Under 2 yrs	2–3 yrs	3–4 yrs	4–5 yrs	5 yrs +	Recall	Total
Age							
15 years	0	0	0	0	0	0	0.0
16 years	0	0	0	0	0	0	0.0
17 years	0	0	0	0	2	0	2
18 years	0	0	0	0	1	0	1
Total	0	0	0	0	3	0	3

Number of indeterminate sentences under Section 226 (detention for public protection) by age and length of tariff

Sentence	Under 2 yrs	2–5 yrs	5–10 yrs	10–15 yrs	15–20 yrs	Recall	Total
Age							
15 years							
16 years							
17 years							
18 years							
Total							0

Number of mandatory life sentences under Section 90 by age and length of tariff

Sentence	Under 2 yrs	2–5 yrs	5–10 yrs	10–15 yrs	15–20 yrs	20 yrs +	Total
Age							
15 years					1		
16 years							
17 years							
18 years							
Total							1

Appendix IV: Summary of children and young people questionnaires and interviews

Children and young people survey methodology

A voluntary, confidential and anonymous survey of the population of young people (15–18 years) was carried out by HM Inspectorate of Prisons.

Sampling

Questionnaires were offered to all young people.

Distributing and collecting questionnaires

Every attempt was made to distribute the questionnaires to respondents individually. This gave researchers an opportunity to explain the purpose of the survey and to answer respondents' questions. We also stressed the voluntary nature of the survey and provided assurances about confidentiality and the independence of the Inspectorate. This information is also provided in writing on the front cover of the questionnaire.

Interviews were offered to any young person who could not read or write in English, or who had literacy difficulties.

Respondents were not asked to put their names on their questionnaire, although their responses could be identified back to them in line with child protection requirements. In order to ensure confidentiality, respondents were asked to seal their completed questionnaire in the envelope provided and either hand it back to a member of the research team at a specified time or leave it in their room for collection.

Refusals were noted and no attempts were made to replace them.

Survey response

At the time of the survey on 15 January 2018 the young person population at HMYOI Werrington was 94. Using the method described above, questionnaires were distributed to a sample of 92 young people¹³.

We received a total of 83 completed questionnaires, a response rate of 90%. This included one questionnaire completed via interview. Three respondents refused to complete a questionnaire and six questionnaires were not returned.

Wing/Unit	Number of completed survey returns
A	32
B	29
C2	18
Care and separation unit	4

¹³ Surveys were not distributed to two young people who were at court on the day of the survey.

Presentation of survey results and analyses

Over the following pages we present the survey results for HMYOI Werrington.

First a full breakdown of responses is provided for each question. In this full breakdown all percentages, including those for filtered questions, refer to the full sample. Percentages have been rounded and therefore may not add up to 100%.

We also present a number of comparative analyses. In all the comparative analyses that follow, statistically significant¹⁴ differences are indicated by shading. Results that are significantly better are indicated by green shading, results that are significantly worse are indicated by blue shading. If the difference is not statistically significant there is no shading. Orange shading has been used to show a statistically significant difference in young people's background details.

Filtered questions are clearly indented and preceded by an explanation of how the filter has been applied. Percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the entire sample. All missing responses have been excluded from analyses.

Percentages shown in the full breakdown may differ slightly from those shown in the comparative analyses.

The following comparative analyses are presented:

- The current survey responses from HMYOI Werrington in 2017 compared with responses from young people surveyed in all other young offender institutions. This comparator is based on all responses from young people surveys carried out in five YOIs since April 2017.
- The current survey responses from HMYOI Werrington in 2018 compared with the responses of young people surveyed at HMYOI Werrington in 2017.
- A comparison within the 2018 survey between the responses of white young people and those from a black and minority ethnic group.
- A comparison within the 2018 survey between the responses of Muslim young people and non-Muslim young people.
- A comparison within the 2018 survey between the responses of young people who consider themselves to have a disability and those who do not consider themselves to have a disability.
- A comparison within the 2018 survey between responses of young people who have been in local authority care and those who have not been in local authority care.
- A comparison within the 2018 survey between the responses of young people on A and B wings and the responses of young people on C wing

¹⁴ A statistically significant difference between the two samples is one that is unlikely to have arisen by chance alone, and can therefore be assumed to represent a real difference between the two populations. In order to appropriately adjust p-values in light of multiple testing, $p < 0.01$ was considered statistically significant for all comparisons undertaken. This means there is only a 1% likelihood that the difference is due to chance.

Survey summary

SECTION I: ABOUT YOU

Q1	How old are you?	
	15	5 (6%)
	16	21 (26%)
	17	44 (54%)
	18	11 (14%)
Q2	Are you a British citizen?	
	Yes	76 (94%)
	No	5 (6%)
Q3	Do you understand spoken English?	
	Yes	80 (99%)
	No	1 (1%)
Q4	Do you understand written English?	
	Yes	79 (99%)
	No	1 (1%)
Q5	What is your ethnic origin?	
	White - British	36 (44%)
	White - Irish	1 (1%)
	White - Other	4 (5%)
	Black or Black British - Caribbean	6 (7%)
	Black or Black British - African	10 (12%)
	Black or Black British - Other	1 (1%)
	Asian or Asian British - Indian	0 (0%)
	Asian or Asian British - Pakistani	8 (10%)
	Asian or Asian British - Bangladeshi	1 (1%)
	Asian or Asian British - Chinese	0 (0%)
	Asian or Asian British - Other	0 (0%)
	Mixed race - White and Black Caribbean	8 (10%)
	Mixed race - White and Black African	0 (0%)
	Mixed race - White and Asian	1 (1%)
	Mixed race - Other	4 (5%)
	Arab	0 (0%)
	Other ethnic group	1 (1%)
Q6	What is your religion?	
	None	24 (30%)
	Church of England	10 (13%)
	Catholic	20 (25%)
	Protestant	1 (1%)
	Other Christian denomination	5 (6%)
	Buddhist	0 (0%)
	Hindu	0 (0%)
	Jewish	0 (0%)
	Muslim	18 (23%)
	Sikh	1 (1%)

Q7	Do you consider yourself to be Gypsy/Romany/Traveller?	
	Yes	3 (4%)
	No.....	76 (96%)
	Don't know	0 (0%)
Q8	Do you have any children?	
	Yes	11 (14%)
	No.....	68 (86%)
Q9	Do you consider yourself to have a disability (i.e. do you need help with any long-term physical, mental or learning needs)?	
	Yes	18 (22%)
	No.....	63 (78%)
Q10	Have you ever been in local authority care?	
	Yes	32 (41%)
	No.....	47 (59%)

SECTION 2: ABOUT YOUR SENTENCE

Q1	Are you sentenced?	
	Yes	60 (74%)
	No - unsentenced/on remand	21 (26%)
Q2	How long is your sentence (the full DTO sentence)?	
	Not sentenced.....	21 (26%)
	Less than 6 months.....	7 (9%)
	6 to 12 months.....	8 (10%)
	More than 12 months, up to 2 years.....	21 (26%)
	More than 2 years.....	22 (28%)
	Indeterminate sentence for public protection (IPP).....	1 (1%)
Q3	How long have you been in this establishment?	
	Less than 1 month.....	16 (20%)
	1 to 6 months	33 (42%)
	More than 6 months, but less than 12 months.....	18 (23%)
	12 months to 2 years.....	11 (14%)
	More than 2 years.....	1 (1%)
Q4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	
	Yes	40 (51%)
	No.....	39 (49%)

SECTION 3: COURTS, TRANSFERS AND ESCORTS

Q1	On your most recent journey here, did you feel safe?	
	Yes	69 (85%)
	No.....	2 (2%)
	Don't remember	10 (12%)
Q2	On your most recent journey here, were there any adults (over 18) or a mix of males and females travelling with you?	
	Yes	30 (38%)
	No.....	43 (54%)
	Don't remember	7 (9%)

Q3	On your most recent journey here, how long did you spend in the van?	
	<i>Less than 2 hours</i>	40 (51%)
	<i>2 to 4 hours</i>	32 (41%)
	<i>More than 4 hours</i>	2 (3%)
	<i>Don't remember</i>	5 (6%)
Q4	On your most recent journey here, were you offered a toilet break?	
	<i>My journey was less than 2 hours</i>	40 (49%)
	<i>Yes</i>	8 (10%)
	<i>No</i>	27 (33%)
	<i>Don't remember</i>	6 (7%)
Q5	On your most recent journey here, were you offered anything to eat or drink?	
	<i>My journey was less than 2 hours</i>	40 (50%)
	<i>Yes</i>	21 (26%)
	<i>No</i>	16 (20%)
	<i>Don't remember</i>	3 (4%)
Q6	On your most recent journey here, how did you feel you were treated by the escort staff?	
	<i>Very well</i>	17 (21%)
	<i>Well</i>	39 (48%)
	<i>Neither</i>	14 (17%)
	<i>Badly</i>	6 (7%)
	<i>Very badly</i>	2 (2%)
	<i>Don't remember</i>	3 (4%)
Q7	Before you arrived here, did you receive any information to help you prepare for coming here?	
	<i>Yes - and it was helpful</i>	12 (15%)
	<i>Yes - but it was not helpful</i>	12 (15%)
	<i>No - I received no information</i>	46 (57%)
	<i>Don't remember</i>	11 (14%)

SECTION 4: FIRST DAYS

Q1	How long were you in reception?	
	<i>Less than 2 hours</i>	69 (85%)
	<i>2 hours or longer</i>	5 (6%)
	<i>Don't remember</i>	7 (9%)
Q2	When you were searched, was this carried out in a respectful way?	
	<i>Yes</i>	67 (84%)
	<i>No</i>	4 (5%)
	<i>Don't remember/Not applicable</i>	9 (11%)
Q3	How well did you feel you were treated in reception?	
	<i>Very well</i>	36 (44%)
	<i>Well</i>	33 (41%)
	<i>Neither</i>	6 (7%)
	<i>Badly</i>	2 (2%)
	<i>Very badly</i>	1 (1%)
	<i>Don't remember</i>	3 (4%)

- Q4 When you first arrived here, did staff ask if you needed help or support with any of the following things? (Please tick all that apply to you.)**
- | | | | |
|-------------------------------|----------|---|----------|
| Not being able to smoke | 38 (49%) | Money worries | 15 (19%) |
| Loss of property | 16 (21%) | Feeling worried/upset/needing someone to talk to..... | 28 (36%) |
| Feeling scared..... | 18 (23%) | Health problems..... | 44 (57%) |
| Gang problems..... | 42 (55%) | Getting phone numbers | 43 (56%) |
| Contacting family | 46 (60%) | Staff did not ask me about any of these | 9 (12%) |
- Q5 When you first arrived here, did you have any of the following problems? (Please tick all that apply to you.)**
- | | | | |
|-------------------------------|----------|---|----------|
| Not being able to smoke | 26 (34%) | Money worries | 11 (14%) |
| Loss of property | 6 (8%) | Feeling worried/upset/needing someone to talk to..... | 9 (12%) |
| Feeling scared..... | 6 (8%) | Health problems..... | 6 (8%) |
| Gang problems..... | 13 (17%) | Getting phone numbers | 20 (26%) |
| Contacting family | 16 (21%) | I did not have any problems | 28 (36%) |
- Q6 When you first arrived here, were you given any of the following? (Please tick all that apply to you.)**
- | | |
|--|----------|
| Toiletries/basic items | 74 (90%) |
| The opportunity to have a shower | 74 (90%) |
| Something to eat..... | 74 (90%) |
| A free phone call to friends/family..... | 75 (91%) |
| PIN phone credit..... | 58 (71%) |
| Information about feeling worried/upset..... | 41 (50%) |
| Don't remember | 3 (4%) |
| I was not given any of these | 1 (1%) |
- Q7 Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.)**
- | | |
|---|----------|
| Chaplain..... | 34 (43%) |
| Peer mentor..... | 7 (9%) |
| Childline/Samaritans..... | 12 (15%) |
| The prison shop/canteen..... | 7 (9%) |
| Don't remember | 25 (31%) |
| I did not have access to any of these | 21 (26%) |
- Q8 Before you were locked up on your first night, were you seen by a doctor or nurse?**
- | | |
|----------------------|----------|
| Yes | 59 (74%) |
| No..... | 16 (20%) |
| Don't remember | 5 (6%) |
- Q9 Did you feel safe on your first night here?**
- | | |
|----------------------|----------|
| Yes | 68 (85%) |
| No..... | 9 (11%) |
| Don't remember | 3 (4%) |
- Q10 Did the induction course cover everything you needed to know about the establishment?**
- | | |
|--|----------|
| I have not been on an induction course | 5 (6%) |
| Yes | 47 (59%) |
| No..... | 18 (23%) |
| Don't remember | 10 (13%) |

SECTION 5: DAILY LIFE AND RESPECT

Q1	Can you normally have a shower every day if you want to?	
	Yes	56 (69%)
	No	22 (27%)
	Don't know	3 (4%)
Q2	Is your cell call bell normally answered within five minutes?	
	Yes	28 (35%)
	No.....	47 (58%)
	Don't know	6 (7%)
Q3	What is the food like here?	
	Very good.....	2 (3%)
	Good.....	11 (14%)
	Neither	29 (37%)
	Bad	24 (30%)
	Very bad.....	13 (16%)
Q4	Does the shop/canteen sell a wide enough variety of products?	
	I have not bought anything yet/Don't know.....	6 (8%)
	Yes	29 (37%)
	No.....	44 (56%)
Q5	How easy is it for you to attend religious services?	
	I don't want to attend religious services.....	14 (18%)
	Very easy.....	24 (31%)
	Easy.....	23 (29%)
	Neither	6 (8%)
	Difficult.....	2 (3%)
	Very difficult.....	2 (3%)
	Don't know	7 (9%)
Q6	Are you religious beliefs respected?	
	Yes	48 (62%)
	No.....	10 (13%)
	Don't know/Not applicable.....	20 (26%)
Q7	Can you speak to a Chaplain of your faith in private if you want to?	
	Yes	60 (76%)
	No.....	1 (1%)
	Don't know/Not applicable.....	18 (23%)
Q8	Can you speak to a peer mentor when you need to?	
	Yes	25 (32%)
	No.....	14 (18%)
	Don't know	39 (50%)
Q9	Can you speak to a member of the IMB (Independent Monitoring Board) when you need to?	
	Yes	20 (25%)
	No	17 (21%)
	Don't know	43 (54%)

Q10	Can you speak to an advocate (an outside person to help you) when you need to?	
	Yes	29 (37%)
	No.....	12 (15%)
	Don't know	38 (48%)

SECTION 6: RELATIONSHIPS WITH STAFF

Q1	Do most staff treat you with respect?	
	Yes	50 (67%)
	No.....	25 (33%)

Q2	If you had a problem, who would you turn to? (Please tick all that apply to you.)	
	No-one	17 (22%)
	Personal officer.....	15 (19%)
	Wing Officer.....	20 (25%)
	Teacher/education staff	7 (9%)
	Gym staff	7 (9%)
	Chaplain.....	10 (13%)
	Independent Monitoring Board (IMB).....	2 (3%)
	YOT worker	13 (16%)
	Social worker	13 (16%)
	Health services staff.....	2 (3%)
	Peer mentor	1 (1%)
	Another young person here.....	13 (16%)
	Case worker.....	36 (46%)
	Advocate.....	4 (5%)
	Family/friends.....	40 (51%)
	Childline/Samaritans	1 (1%)

Q3	Have staff checked on you personally in the last week to see how you are getting on?	
	Yes	38 (48%)
	No.....	41 (52%)

Q4	When did you first meet your personal (named) officer?	
	I still have not met him/her	30 (38%)
	In your first week.....	13 (16%)
	After your first week.....	16 (20%)
	Don't remember	20 (25%)

Q5	How often do you see your personal (named) officer?	
	I still have not met him/her	30 (43%)
	At least once a week.....	24 (34%)
	Less than once a week.....	16 (23%)

Q6	Do you feel your personal (named) officer tries to help you?	
	I still have not met him/her	30 (41%)
	Yes	29 (40%)
	No.....	14 (19%)

SECTION 7: APPLICATIONS AND COMPLAINTS

Q1	Is it easy to make an application?	
	Yes	67 (85%)
	No.....	5 (6%)
	Don't know	7 (9%)

Q2	Are applications sorted out fairly?	
	I have not made an application	7 (10%)
	Yes	45 (64%)
	No.....	18 (26%)

Q3	Are applications sorted out quickly (within 7 days)?	
	<i>I have not made an application</i>	7 (10%)
	Yes	38 (57%)
	No	22 (33%)
Q4	Is it easy to make a complaint?	
	Yes	55 (71%)
	No	9 (12%)
	Don't know	14 (18%)
Q5	Are complaints sorted out fairly?	
	<i>I have not made a complaint</i>	14 (24%)
	Yes	17 (29%)
	No	27 (47%)
Q6	Are complaints sorted out quickly (within 7 days)?	
	<i>I have not made a complaint</i>	14 (24%)
	Yes	19 (32%)
	No	26 (44%)
Q7	Have you ever felt too scared or intimidated to make a complaint?	
	Yes	16 (21%)
	No	41 (55%)
	Never needed to make a complaint.....	18 (24%)

SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE

Q1	What level of the rewards and sanctions scheme are you on?	
	<i>Don't know what the rewards and sanctions scheme is</i>	1 (1%)
	<i>Enhanced (top)</i>	26 (33%)
	<i>Standard (middle)</i>	31 (40%)
	<i>Basic (bottom)</i>	18 (23%)
	<i>Don't know</i>	2 (3%)
Q2	Have you been treated fairly in your experience of the rewards and sanctions scheme?	
	<i>Don't know what the rewards and sanctions scheme is</i>	1 (1%)
	Yes	42 (56%)
	No	24 (32%)
	Don't know	8 (11%)
Q3	Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?	
	<i>Don't know what the rewards and sanctions scheme is</i>	1 (1%)
	Yes	37 (50%)
	No	31 (42%)
	Don't know	5 (7%)
Q4	Have you had a minor report since you have been here?	
	Yes	43 (55%)
	No	26 (33%)
	Don't know	9 (12%)
Q5	If you have had a minor report, was the process explained clearly to you?	
	<i>I have not had a minor report</i>	35 (45%)
	Yes	31 (40%)
	No	11 (14%)

Q6	Have you had an adjudication ('nicking') since you have been here?	
	Yes	59 (77%)
	No.....	16 (21%)
	Don't know	2 (3%)
Q7	If you have had an adjudication ('nicking'), was the process explained clearly to you?	
	<i>I have not had an adjudication</i>	18 (23%)
	Yes	49 (64%)
	No.....	10 (13%)
Q8	Have you been physically restrained (C and R) since you have been here?	
	Yes	36 (46%)
	No.....	36 (46%)
	Don't know	6 (8%)
Q9	If you have spent a night in the care and separation unit (CSU), how were you treated by staff?	
	<i>I have not been to the care and separation unit</i>	50 (66%)
	Very well.....	7 (9%)
	Well.....	7 (9%)
	Neither	5 (7%)
	Badly.....	3 (4%)
	Very badly	4 (5%)

SECTION 9: SAFETY

Q1	Have you ever felt unsafe here?	
	Yes	22 (28%)
	No.....	57 (72%)
Q2	Do you feel unsafe now?	
	Yes	12 (15%)
	No.....	66 (85%)
Q3	In which areas have you felt unsafe? (Please tick all that apply to you.)	
	Never felt unsafe	57 (73%)
	Everywhere	9 (12%)
	Care and separation unit	3 (4%)
	Association areas	6 (8%)
	Reception area	0 (0%)
	At the gym	9 (12%)
	In an exercise yard	5 (6%)
	At work.....	0 (0%)
	At education	5 (6%)
	At religious services.....	2 (3%)
	At meal times	4 (5%)
	At healthcare	2 (3%)
	Visits area	9 (12%)
	In wing showers.....	3 (4%)
	In gym showers	4 (5%)
	In corridors/stairwells.....	5 (6%)
	On your landing/wing	8 (10%)
	During movement	6 (8%)
	In your cell	4 (5%)

Q4	Have you ever been victimised by another young person/group of young people here (e.g. insulted or assaulted you)?	
	Yes	25 (32%)
	No.....	53 (68%)
Q5	If yes, what did the incident(s) involve/what was it about? (Please tick all that apply to you.)	
	<i>Insulting remarks (about you, your family or friends)</i>	10 (13%)
	<i>Physical abuse (being hit, kicked or assaulted)</i>	12 (15%)
	<i>Sexual abuse</i>	3 (4%)
	<i>Feeling threatened or intimidated</i>	7 (9%)
	<i>Having your canteen/property taken</i>	1 (1%)
	<i>Medication</i>	0 (0%)
	<i>Debt</i>	1 (1%)
	<i>Drugs</i>	0 (0%)
	<i>Your race or ethnic origin</i>	1 (1%)
	<i>Your religion/religious beliefs</i>	1 (1%)
	<i>Your nationality</i>	0 (0%)
	<i>You are from a different part of the country to others</i>	2 (3%)
	<i>You are from a Traveller community</i>	0 (0%)
	<i>Your sexuality</i>	0 (0%)
	<i>Your age</i>	0 (0%)
	<i>You having a disability</i>	2 (3%)
	<i>You were new here</i>	4 (5%)
	<i>Your offence/crime</i>	0 (0%)
	<i>Gang related issues</i>	4 (5%)
Q7	Have you ever been victimised by staff here (e.g. insulted or assaulted you)?	
	Yes	22 (29%)
	No.....	55 (71%)
Q8	If yes, what did the incident(s) involve/what was it about? (Please tick all that apply to you.)	
	<i>Insulting remarks (about you, your family or friends)</i>	9 (12%)
	<i>Physical abuse (being hit, kicked or assaulted)</i>	1 (1%)
	<i>Sexual abuse</i>	1 (1%)
	<i>Feeling threatened or intimidated</i>	6 (8%)
	<i>Having your canteen/property taken</i>	4 (5%)
	<i>Medication</i>	0 (0%)
	<i>Debt</i>	0 (0%)
	<i>Drugs</i>	1 (1%)
	<i>Your race or ethnic origin</i>	1 (1%)
	<i>Your religion/religious beliefs</i>	1 (1%)
	<i>Your nationality</i>	0 (0%)
	<i>You are from a different part of the country to others</i>	1 (1%)
	<i>You are from a Traveller community</i>	0 (0%)
	<i>Your sexuality</i>	1 (1%)
	<i>Your age</i>	0 (0%)
	<i>You having a disability</i>	1 (1%)
	<i>You were new here</i>	2 (3%)
	<i>Your offence/crime</i>	3 (4%)
	<i>Gang related issues</i>	0 (0%)
	<i>Because you made a complaint</i>	5 (6%)
Q10	If you were being victimised, would you tell a member of staff?	
	Yes	16 (25%)
	No.....	35 (55%)
	Don't know	13 (20%)

Q11	Do you think staff would take it seriously if you told them you had been victimised?		
	Yes	22	(29%)
	No.....	32	(42%)
	Don't know	23	(30%)

Q12	Is shouting through the windows a problem here?		
	Yes	35	(44%)
	No.....	38	(48%)
	Don't know	6	(8%)

SECTION 10: HEALTH SERVICES

Q1	Is it easy to see the following people if you need to?			
		Yes	No	Don't know
	The doctor	55 (69%)	21 (26%)	4 (5%)
	The nurse	59 (75%)	15 (19%)	5 (6%)
	The dentist	43 (54%)	31 (39%)	6 (8%)

Q2	What do you think of the overall quality of the health services here?		
	<i>I have not been</i>	3	(4%)
	<i>Very good</i>	11	(14%)
	<i>Good</i>	45	(57%)
	<i>Neither</i>	9	(11%)
	<i>Bad</i>	6	(8%)
	<i>Very bad</i>	5	(6%)

Q3	If you are taking medication, are you allowed to keep some/all of it in your room?		
	<i>I am not taking any medication</i>	42	(53%)
	<i>Yes, all of my meds</i>	8	(10%)
	<i>Yes, some of my meds</i>	14	(18%)
	<i>No</i>	15	(19%)

Q4	Do you have any emotional or mental health problems?		
	Yes	24	(31%)
	No.....	53	(69%)

Q5	Are you being helped by anyone here with your emotional or mental health problems (e.g. a psychologist, doctor, counsellor, personal officer or another member of staff)?		
	<i>I do not have any emotional or mental health problems</i>	53	(66%)
	Yes	20	(25%)
	No.....	7	(9%)

Q6	Did you have problems with alcohol when you first arrived here?		
	Yes	7	(9%)
	No.....	73	(91%)

Q7	Have you received any help with alcohol problems here?		
	Yes	6	(8%)
	No.....	74	(93%)

Q8	Did you have problems with drugs when you first arrived here?		
	Yes	22	(28%)
	No.....	57	(72%)

Q9	Do you have problems with drugs now?		
	Yes	4	(5%)
	No.....	74	(95%)

Q10	Have you received any help with drugs problems here?	
	Yes	22 (28%)
	No.....	57 (72%)
Q11	How easy or difficult is it to get illegal drugs here?	
	Very easy.....	7 (9%)
	Easy	10 (13%)
	Neither	3 (4%)
	Difficult.....	2 (3%)
	Very difficult.....	11 (14%)
	Don't know	47 (59%)

SECTION II: ACTIVITIES

Q1	How old were you when you were last at school?				
	14 or under	35 (45%)			
	15 or over.....	42 (55%)			
Q2	Have you ever been excluded from school?				
	Yes	71 (90%)			
	No.....	6 (8%)			
	Not applicable.....	2 (3%)			
Q3	Did you ever skip school before you came into custody?				
	Yes	50 (67%)			
	No.....	21 (28%)			
	Not applicable.....	4 (5%)			
Q4	Do you CURRENTLY take part in any of the following activities? (Please tick all that apply to you.)				
	Education	54 (71%)			
	A job in this establishment.....	17 (22%)			
	Vocational or skills training	6 (8%)			
	Offending behaviour programmes	13 (17%)			
	I am not currently involved in any of these	15 (20%)			
Q5	If you have been involved in any of the following activities here, do you think they will help you when you leave prison?				
		Not been involved	Yes	No	Don't know
	Education	5 (7%)	50 (68%)	11 (15%)	8 (11%)
	A job in this establishment	13 (22%)	25 (42%)	9 (15%)	12 (20%)
	Vocational or skills training	17 (28%)	23 (38%)	8 (13%)	12 (20%)
	Offending behaviour programmes	14 (23%)	25 (41%)	11 (18%)	11 (18%)
Q6	Do you usually have association every day?				
	Yes	58 (77%)			
	No.....	17 (23%)			
Q7	Can you usually go outside for exercise every day?				
	Don't want to go	2 (3%)			
	Yes	59 (79%)			
	No.....	14 (19%)			

Q8	How many times do you usually go to the gym each week?	
	<i>Don't want to go</i>	0 (0%)
	<i>None</i>	5 (7%)
	<i>One to two times</i>	29 (40%)
	<i>Three to five times</i>	33 (45%)
	<i>More than five times</i>	6 (8%)

SECTION 12: FAMILY AND FRIENDS

Q1	Are you able to use the telephone every day, if you want to?	
	<i>Yes</i>	60 (80%)
	<i>No</i>	12 (16%)
	<i>Don't know</i>	3 (4%)

Q2	Have you had any problems with sending or receiving mail (letters or parcels)?	
	<i>Yes</i>	28 (37%)
	<i>No</i>	43 (57%)
	<i>Don't know</i>	5 (7%)

Q3	How many visits do you usually have each week, from family or friends?	
	<i>I don't get visits</i>	19 (25%)
	<i>Less than one a week</i>	15 (20%)
	<i>About one a week</i>	28 (37%)
	<i>More than one a week</i>	0 (0%)
	<i>Don't know</i>	14 (18%)

Q4	How easy is it for your family and friends to visit you here?	
	<i>I don't get visits</i>	19 (25%)
	<i>Very easy</i>	6 (8%)
	<i>Easy</i>	16 (21%)
	<i>Neither</i>	13 (17%)
	<i>Difficult</i>	13 (17%)
	<i>Very difficult</i>	4 (5%)
	<i>Don't know</i>	5 (7%)

Q5	Do your visits usually start on time?	
	<i>I don't get visits</i>	19 (25%)
	<i>Yes</i>	30 (39%)
	<i>No</i>	17 (22%)
	<i>Don't know</i>	10 (13%)

SECTION 13: PREPARATION FOR RELEASE

Q1	Do you think you will have a problem with any of the following things, when you are released? (Please tick all that apply to you.)	
	<i>Finding accommodation</i>	12 (16%)
	<i>Getting into school or college</i>	21 (29%)
	<i>Getting a job</i>	35 (48%)
	<i>Money/finances</i>	12 (16%)
	<i>Claiming benefits</i>	3 (4%)
	<i>Continuing health services</i>	3 (4%)
	<i>Opening a bank account</i>	10 (14%)
	<i>Avoiding bad relationships</i>	12 (16%)
	<i>I won't have any problems</i>	30 (41%)

Q2	Do you have a training plan, sentence plan or remand plan (i.e. a plan that is discussed in your DTO/planning meetings, which sets out your targets)?	
	Yes	39 (52%)
	No.....	14 (19%)
	Don't know	22 (29%)
Q3	Were you involved in the development of your plan?	
	<i>I don't have a plan/don't know if I have a plan</i>	36 (48%)
	Yes	29 (39%)
	No.....	10 (13%)
Q4	Do you understand the targets that have been set in your plan?	
	<i>I don't have a plan/don't know if I have a plan</i>	36 (48%)
	Yes	37 (49%)
	No.....	2 (3%)
Q5	Do you have a caseworker here?	
	Yes	73 (96%)
	No.....	2 (3%)
	Don't know	1 (1%)
Q6	Has your caseworker helped to prepare you for release?	
	<i>I don't have a caseworker</i>	3 (4%)
	Yes	34 (45%)
	No.....	25 (33%)
	Don't know	13 (17%)
Q7	Has your social worker been to visit you since you have been here?	
	<i>I don't have a social worker</i>	10 (14%)
	Yes	44 (59%)
	No.....	20 (27%)
Q8	Have you had a say in what will happen to you when you are released?	
	Yes	27 (36%)
	No.....	31 (41%)
	Don't know	17 (23%)
Q9	Do you know who to contact for help with any of the following problems, before your release? (Please tick all that apply to you.)	
	<i>Finding accommodation</i>	19 (28%)
	<i>Getting into school or college</i>	21 (31%)
	<i>Getting a job</i>	27 (40%)
	<i>Help with money/finances</i>	16 (24%)
	<i>Help with claiming benefits</i>	12 (18%)
	<i>Continuing health services</i>	9 (13%)
	<i>Opening a bank account</i>	17 (25%)
	<i>Avoiding bad relationships</i>	14 (21%)
	<i>I don't know who to contact</i>	36 (54%)

Q10 What is most likely to stop you offending in the future? (Please tick all that apply to you.)

<i>Not sentenced</i>	21 (27%)	<i>Having a mentor (someone you can ask for advice)</i>	6 (8%)
<i>Nothing, it is up to me</i>	14 (18%)	<i>Having a YOT worker or social worker that I get on with</i>	17 (22%)
<i>Making new friends outside</i>	11 (14%)	<i>Having children</i>	15 (19%)
<i>Going back to live with my family</i>	21 (27%)	<i>Having something to do that isn't crime</i>	22 (29%)
<i>Getting a place of my own</i>	14 (18%)	<i>This sentence</i>	24 (31%)
<i>Getting a job</i>	30 (39%)	<i>Getting into school/college</i>	15 (19%)
<i>Having a partner (girlfriend or boyfriend)</i>	25 (32%)	<i>Talking about my offending behaviour with staff</i>	2 (3%)
<i>Staying off alcohol/drugs</i>	13 (17%)	<i>Anything else</i>	3 (4%)

Q11 Do you want to stop offending?

<i>Not sentenced</i>	21 (27%)
<i>Yes</i>	51 (66%)
<i>No</i>	1 (1%)
<i>Don't know</i>	4 (5%)

Q12 Have you done anything, or has anything happened to you here, that you think will make you less likely to offend in the future?

<i>Not sentenced</i>	21 (27%)
<i>Yes</i>	33 (43%)
<i>No</i>	23 (30%)

Comparison with young people's comparator and previous survey results.



Survey responses from children and young people: HMYOI Werrington 2018

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables

		HMYOI Werrington 2018	All other CYP establishments	HMYOI Werrington 2018	HMYOI Werrington 2017
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		83	505	83	99
SECTION 1: ABOUT YOU					
1.1	Are you 18 years of age?	14%	13%	14%	11%
1.2	Are you a foreign national?	6%	7%	6%	3%
1.3	Do you understand spoken English?	99%	99%	99%	100%
1.4	Do you understand written English?	99%	98%	99%	100%
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	49%	49%	49%	49%
1.6	Are you Muslim?	23%	22%	23%	27%
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	4%	7%	4%	7%
1.8	Do you have any children?	14%	9%	14%	12%
1.9	Do you consider yourself to have a disability?	22%	21%	22%	17%
1.10	Have you ever been in local authority care?	41%	41%	41%	45%
SECTION 2: ABOUT YOUR SENTENCE					
2.1	Are you sentenced?	74%	75%	74%	87%
2.2	Is your sentence 12 months or less?	19%	27%	19%	38%
2.3	Have you been in this establishment for one month or less?	20%	17%	20%	14%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	51%	59%	51%	53%
SECTION 3: COURTS, TRANSFERS AND ESCORTS					
On your most recent journey here:					
3.1	Did you feel safe?	85%	77%	85%	76%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	38%	31%	38%	24%
3.3	Did you spend more than 4 hours in the van?	3%	7%	3%	5%
For those who spent 2 or more hours in the escort van:					
3.4	Were you offered a toilet break if you needed it?	20%	13%	20%	9%
3.5	Were you offered anything to eat or drink?	53%	46%	53%	58%
3.6	Were you treated well/very well by the escort staff?	69%	56%	69%	61%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	15%	13%	15%	12%

Comparison with young people's comparator and previous survey results.

Key to tables

		HMYOI Werrington 2018	All other CYP establishments	HMYOI Werrington 2018	HMYOI Werrington 2017
	Any percentage highlighted in green is significantly better				
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	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		83	505	83	99
SECTION 4: YOUR FIRST FEW DAYS HERE					
4.1	Were you in reception for less than 2 hours?	85%	79%	85%	74%
4.2	When you were searched, was this carried out in a respectful way?	84%	80%	84%	80%
4.3	Were you treated well/very well in reception?	85%	64%	85%	82%
When you first arrived, did staff ask if you needed help or support with any of the following:					
4.4a	Not being able to smoke?	49%	53%	49%	44%
4.4b	Loss of property?	21%	19%	21%	15%
4.4c	Feeling scared?	23%	26%	23%	35%
4.4d	Gang problems?	55%	46%	55%	48%
4.4e	Contacting family?	60%	53%	60%	56%
4.4f	Money worries?	20%	17%	20%	14%
4.4g	Feeling worried/upset/needing someone to talk to?	36%	31%	36%	30%
4.4h	Health problems?	57%	56%	57%	58%
4.4i	Getting phone numbers?	56%	43%	56%	40%
4.5	Did you have any problems when you first arrived?	64%	77%	64%	73%
When you first arrived, did you have problems with any of the following:					
4.5a	Not being able to smoke?	34%	43%	34%	40%
4.5b	Loss of property?	8%	10%	8%	14%
4.5c	Feeling scared?	8%	14%	8%	12%
4.5d	Gang problems?	17%	16%	17%	12%
4.5e	Contacting family?	21%	35%	21%	30%
4.5f	Money worries?	14%	17%	14%	21%
4.5g	Feeling worried/upset/needing someone to talk to?	12%	16%	12%	13%
4.5h	Health problems?	8%	17%	8%	15%
4.5i	Getting phone numbers?	26%	36%	26%	28%
When you first arrived, were you given any of the following:					
4.6a	Toiletries/basic items?	90%	83%	90%	85%
4.6b	The opportunity to have a shower?	90%	44%	90%	85%
4.6c	Something to eat?	90%	78%	90%	86%
4.6d	A free phone call to friends/family?	92%	77%	92%	86%
4.6e	PIN phone credit?	71%	48%	71%	51%
4.6f	Information about feeling worried/upset?	50%	30%	50%	38%

Comparison with young people's comparator and previous survey results.

Key to tables

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	Any percentage highlighted in green is significantly better				
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Number of completed questionnaires returned		83	505	83	99
Within your first 24 hours, did you have access to the following people or services:					
4.7a	A chaplain?	43%	39%	43%	37%
4.7b	A peer mentor?	9%	10%	9%	10%
4.7c	Childline/Samaritans	15%	15%	15%	16%
4.7d	The prison shop/canteen?	9%	13%	9%	8%
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	74%	72%	74%	78%
4.9	Did you feel safe on your first night here?	85%	72%	85%	82%
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	63%	50%	63%	46%
SECTION 5: DAILY LIFE AND RESPECT					
5.1	Can you normally have a shower every day if you want to?	69%	71%	69%	51%
5.2	Is your cell call bell normally answered within five minutes?	35%	21%	35%	30%
5.3	Do you find the food here good/very good?	17%	16%	17%	14%
5.4	Does the shop/canteen sell a wide enough variety of products?	37%	45%	37%	51%
5.5	Is it easy/very easy for you to attend religious services?	60%	43%	60%	45%
5.6	Do you feel your religious beliefs are respected?	62%	51%	62%	62%
Can you speak to:					
5.7	A chaplain of your faith in private?	76%	58%	76%	59%
5.8	A peer mentor?	32%	25%	32%	30%
5.9	A member of the IMB (Independent Monitoring Board)?	25%	16%	25%	23%
5.10	An advocate (an outside person to help you)?	37%	35%	37%	36%
SECTION 6: RELATIONSHIPS WITH STAFF					
6.1	Do most staff treat you with respect?	67%	67%	67%	57%
6.2	If you had a problem, would you have no-one to turn to?	22%	23%	22%	27%
6.3	Have staff checked on you personally in the last week to see how you are getting on?	48%	37%	48%	38%
For those who have met their personal officer:					
6.4	Did you meet your personal (named) officer within the first week?	27%	35%	27%	48%
6.5	Do you see your personal (named) officer at least once a week?	60%	52%	60%	37%
6.6	Do you feel your personal (named) officer tries to help you?	67%	64%	67%	60%

Comparison with young people's comparator and previous survey results.

Key to tables

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	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		83	505	83	99
SECTION 7: APPLICATIONS AND COMPLAINTS					
7.1	Is it easy to make an application?	85%	61%	85%	71%
For those who have made an application:					
7.2	Do you feel applications are sorted out fairly?	71%	55%	71%	60%
7.3	Do you feel applications are sorted out quickly (within 7 days)?	63%	35%	63%	41%
7.4	Is it easy to make a complaint?	71%	50%	71%	51%
For those who have made a complaint:					
7.5	Do you feel complaints are sorted out fairly?	39%	28%	39%	28%
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	42%	16%	42%	32%
7.7	Have you ever felt too scared or intimidated to make a complaint?	21%	12%	21%	6%
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE					
8.1	Are you on the enhanced (top) level of the reward scheme?	33%	28%	33%	31%
8.2	Have you been treated fairly in your experience of the reward scheme?	56%	39%	56%	37%
8.3	Do the different levels make you change your behaviour?	50%	46%	50%	44%
8.4	Have you had a minor report since you have been here?	55%	42%	55%	45%
For those who have had a minor report:					
8.5	Was the process explained clearly to you?	74%	64%	74%	79%
8.6	Have you had an adjudication ('nicking') since you have been here?	77%	63%	77%	73%
For those who have had an adjudication ('nicking'):					
8.7	Was the process explained clearly to you?	83%	86%	83%	84%
8.8	Have you been physically restrained (Cand R) since you have been here?	46%	45%	46%	39%
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	54%	35%	54%	39%
SECTION 9: SAFETY					
9.1	Have you ever felt unsafe here?	28%	44%	28%	34%
9.2	Do you feel unsafe now?	15%	19%	15%	13%

Comparison with young people's comparator and previous survey results.

Key to tables

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	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		83	505	83	99
9.4	Have you ever been victimised by other young people here?	32%	33%	32%	28%
Since you have been here, have other young people:					
9.5a	Made insulting remarks about you, your family or friends?	13%	19%	13%	17%
9.5b	Hit, kicked or assaulted you?	15%	14%	15%	12%
9.5c	Sexually abused you?	4%	1%	4%	0%
9.5d	Threatened or intimidated you?	9%	13%	9%	8%
9.5e	Taken your canteen/property?	1%	6%	1%	1%
9.5f	Victimised you because of medication?	0%	0%	0%	0%
9.5g	Victimised you because of debt?	1%	2%	1%	1%
9.5h	Victimised you because of drugs?	0%	1%	0%	1%
9.5i	Victimised you because of your race or ethnic origin?	1%	4%	1%	4%
9.5j	Victimised you because of your religion/religious beliefs?	1%	3%	1%	1%
9.5k	Victimised you because of your nationality?	0%	2%	0%	0%
9.5l	Victimised you because you were from a different part of the country?	3%	4%	3%	2%
9.5m	Victimised you because you are from a Traveller community?	0%	1%	0%	0%
9.5n	Victimised you because of your sexual orientation?	0%	0%	0%	0%
9.5o	Victimised you because of your age?	0%	1%	0%	0%
9.5p	Victimised you because you have a disability?	3%	0%	3%	2%
9.5q	Victimised you because you were new here?	5%	8%	5%	7%
9.5r	Victimised you because of your offence/crime?	0%	3%	0%	0%
9.5s	Victimised you because of gang related issues?	5%	7%	5%	5%

Comparison with young people's comparator and previous survey results.

Key to tables

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	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		83	505	83	99
9.7	Have you ever been victimised by a member of staff here?	29%	28%	29%	23%
Since you have been here, have staff:					
9.8a	Made insulting remarks about you, your family or friends?	12%	15%	12%	12%
9.8b	Hit, kicked or assaulted you?	1%	8%	1%	4%
9.8c	Sexually abused you?	1%	1%	1%	0%
9.8d	Threatened or intimidated you?	8%	7%	8%	7%
9.8e	Taken your canteen/property?	5%	2%	5%	4%
9.8f	Victimised you because of medication?	0%	0%	0%	0%
9.8g	Victimised you because of debt?	0%	1%	0%	0%
9.8h	Victimised you because of drugs?	1%	1%	1%	0%
9.8i	Victimised you because of your race or ethnic origin?	1%	4%	1%	5%
9.8j	Victimised you because of your religion/religious beliefs?	1%	3%	1%	2%
9.8k	Victimised you because of your nationality?	0%	2%	0%	2%
9.8k	Victimised you because you were from a different part of the country?	1%	2%	1%	1%
9.8m	Victimised you because you are from a Traveller community?	0%	0%	0%	0%
9.8n	Victimised you because of your sexual orientation?	1%	0%	1%	0%
9.8o	Victimised you because of your age?	0%	1%	0%	2%
9.8p	Victimised you because you have a disability?	1%	1%	1%	0%
9.8q	Victimised you because you were new here?	3%	3%	3%	2%
9.8r	Victimised you because of your offence/crime?	4%	1%	4%	1%
9.8s	Victimised you because of gang related issues?	0%	0%	0%	1%
9.8t	Victimised you because you made a complaint?	7%	5%	7%	7%
9.10	If you were being victimised, would you tell a member of staff?	25%	29%	25%	30%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	29%	27%	29%	33%
9.12	Is shouting through the windows a problem here?	44%	42%	44%	38%

Comparison with young people's comparator and previous survey results.

Key to tables

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	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		83	505	83	99
SECTION 10: HEALTH SERVICES					
10.1a	Is it easy for you to see the doctor?	69%	53%	69%	65%
10.1b	Is it easy for you to see the nurse?	75%	66%	75%	75%
10.1c	Is it easy for you to see the dentist?	54%	32%	54%	51%
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	74%	48%	74%	63%
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	60%	38%	60%	63%
10.4	Do you have any emotional or mental health problems?	31%	30%	31%	26%
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	74%	54%	74%	73%
10.6	Did you have any problems with alcohol when you first arrived?	9%	8%	9%	11%
10.7	Have you received any help with any alcohol problems here?	8%	5%	8%	10%
10.8	Did you have any problems with drugs when you first arrived?	28%	33%	28%	28%
10.9	Do you have a problem with drugs now?	5%	7%	5%	10%
10.10	Have you received any help with any drug problems here?	28%	21%	28%	26%
10.11	Is it easy/very easy to get illegal drugs here?	21%	24%	21%	24%
SECTION 11: ACTIVITIES					
11.1	Were you 14 or younger when you were last at school?	46%	40%	46%	40%
11.2	Have you ever been excluded from school?	90%	90%	90%	91%
11.3	Did you ever skip school before you came into custody?	67%	74%	67%	76%
Do you currently take part in any of the following:					
11.4a	Education?	71%	76%	71%	74%
11.4b	A job in this establishment?	22%	11%	22%	22%
11.4c	Vocational or skills training?	8%	9%	8%	8%
11.4d	Offending behaviour programmes?	17%	24%	17%	11%
11.4e	Nothing	20%	19%	20%	11%

Comparison with young people's comparator and previous survey results.

Key to tables

		HMYOI Werrington 2018	All other CYP establishments	HMYOI Werrington 2018	HMYOI Werrington 2017
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		83	505	83	99
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:					
11.5a	Education?	73%	64%	73%	60%
11.5b	A job in this establishment?	54%	42%	54%	59%
11.5c	Vocational or skills training?	54%	46%	54%	46%
11.5d	Offending behaviour programmes?	53%	56%	53%	42%
11.6	Do you usually have association every day?	77%	42%	77%	71%
11.7	Can you usually go outside for exercise every day?	79%	68%	79%	59%
11.8	Do you go to the gym more than five times each week?	8%	1%	8%	6%
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS					
12.1	Are you able to use the telephone every day?	80%	65%	80%	52%
12.2	Have you had any problems with sending or receiving letters or parcels?	37%	46%	37%	40%
12.3	Do you usually have one or more visits per week from family and friends?	37%	38%	37%	37%
12.4	Is it easy/very easy for your family and friends to visit you here?	29%	31%	29%	35%
12.5	Do your visits start on time?	40%	40%	40%	47%
SECTION 13: PREPARATION FOR RELEASE					
Do you think you will have a problem with the following, when you are released:					
13.1a	Finding accommodation?	16%	24%	16%	23%
13.1b	Getting into school or college?	29%	31%	29%	22%
13.1c	Getting a job?	48%	46%	48%	46%
13.1d	Money/finances?	16%	32%	16%	24%
13.1e	Claiming benefits?	4%	14%	4%	10%
13.1f	Continuing health services?	4%	7%	4%	8%
13.1g	Opening a bank account?	14%	13%	14%	20%
13.1h	Avoiding bad relationships?	16%	16%	16%	17%
13.2	Do you have a training plan, sentence plan or remand plan?	52%	44%	52%	55%
For those with a training plan, sentence plan or remand plan:					
13.3	Were you involved in the development of your plan?	74%	86%	74%	88%
13.4	Do you understand the targets set in your plan?	95%	92%	95%	98%
13.5	Do you have a caseworker here?	96%	95%	96%	99%
13.6	Has your caseworker helped to prepare you for release?	47%	46%	47%	59%
For those with a social worker:					
13.7	Has your social worker been to visit you since you have been here?	69%	72%	69%	59%
13.8	Have you had a say in what will happen to you when you are released?	36%	43%	36%	50%

Comparison with young people's comparator and previous survey results.

Key to tables

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	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		83	505	83	99
Do you know who to contact for help with the following problems?					
13.9a	Finding accommodation	28%	32%	28%	26%
13.9b	Getting into school or college	31%	30%	31%	29%
13.9c	Getting a job	40%	35%	40%	36%
13.9d	Help with money/finances	24%	26%	24%	25%
13.9e	Help with claiming benefits	18%	19%	18%	18%
13.9f	Continuing health services	13%	20%	13%	18%
13.9g	Opening a bank account	25%	28%	25%	21%
13.9h	Avoiding bad relationships	21%	21%	21%	18%
For those who were sentenced:					
13.11	Do you want to stop offending?	91%	88%	91%	85%
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	59%	50%	59%	51%



Diversity analysis

Key question responses (ethnicity and religion) HMYOI Werrington 2018

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		40	41	18	61
1.2	Are you a foreign national?	8%	5%	0%	8%
1.3	Do you understand spoken English?	100%	98%	100%	98%
1.4	Do you understand written English?	100%	98%	100%	98%
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)			100%	33%
1.6	Are you Muslim?	47%	0%		
1.5	Do you consider yourself to be Gypsy/ Romany/ Traveller?	0%	8%	0%	5%
1.9	Do you consider yourself to have a disability?	18%	25%	6%	28%
1.10	Have you ever been in local authority care?	33%	49%	33%	44%
2.1	Are you sentenced?	63%	85%	72%	75%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	50%	50%	29%	54%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	40%	34%	39%	39%
3.6	Were you treated well/very well by the escort staff?	73%	65%	67%	70%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	15%	15%	17%	15%
4.2	When you were searched, was this carried out in a respectful way?	85%	85%	89%	83%
4.3	Were you treated well/very well in reception?	78%	93%	89%	85%
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	69%	80%	82%	72%
4.9	Did you feel safe on your first night here?	82%	87%	88%	83%
5.1	Can you normally have a shower every day if you want to?	54%	83%	65%	71%
5.2	Is your cell call bell normally answered within five minutes?	28%	43%	35%	38%
5.3	Do you find the food here good/very good?	16%	15%	18%	17%
5.4	Does the shop/canteen sell a wide enough variety of products?	30%	45%	35%	38%
5.6	Do you feel your religious beliefs are respected?	70%	51%	82%	55%
Can you speak to:					
5.7	A chaplain of your faith in private?	84%	68%	94%	70%
5.8	A peer mentor?	41%	23%	38%	31%
5.9	A member of the IMB (Independent Monitoring Board)?	16%	35%	6%	30%
5.10	An advocate (an outside person to help you)?	27%	48%	38%	38%

Diversity analysis

Key to tables

	Any percentage highlighted in green is significantly better	Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		40	41	18	61
6.1	Do most staff treat you with respect?	56%	76%	56%	70%
6.2	If you had a problem, would you have no-one to turn to?	19%	25%	18%	22%
7.1	Is it easy to make an application?	81%	88%	88%	85%
7.4	Is it easy to make a complaint?	60%	82%	56%	76%
8.1	Are you on the enhanced (top) level of the reward scheme?	32%	33%	44%	31%
8.2	Have you been treated fairly in your experience of the reward scheme?	47%	64%	56%	59%
8.3	Do the different levels make you change your behaviour?	46%	54%	41%	53%
8.4	Have you had a minor report since you have been here?	61%	47%	71%	50%
8.6	Have you had an adjudication ('nicking') since you have been here?	78%	74%	82%	75%
8.8	Have you been physically restrained (C and R) since you have been here?	53%	40%	53%	45%
9.1	Have you ever felt unsafe here?	29%	28%	29%	29%
9.2	Do you feel unsafe now?	21%	11%	29%	12%
9.4	Have you been victimised by other young people here?	30%	33%	29%	34%
Since you have been here, have other young people:					
9.5d	Threatened or intimidated you?	8%	10%	6%	10%
9.5i	Victimised you because of your race or ethnic origin?	0%	3%	0%	2%
9.5j	Victimised you because of your religion/religious beliefs?	0%	3%	0%	2%
9.5k	Victimised you because of your nationality?	0%	0%	0%	0%
9.5p	Victimised you because you have a disability?	3%	3%	0%	3%
9.7	Have you been victimised by staff here?	31%	26%	25%	27%
Since you have been here, have staff:					
9.8d	Threatened or intimidated you?	11%	5%	6%	7%
9.8i	Victimised you because of your race or ethnic origin?	3%	0%	0%	2%
9.8j	Victimised you because of your religion/religious beliefs?	3%	0%	6%	0%
9.8k	Victimised you because of your nationality?	0%	0%	0%	0%
9.8p	Victimised you because you have a disability?	0%	3%	0%	2%
9.10	If you were being victimised, would you tell a member of staff?	16%	36%	14%	29%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	14%	41%	13%	35%

Diversity analysis

Key to tables

		Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		40	41	18	61
10.1a	Is it easy/very easy for you to see the doctor?	63%	75%	53%	73%
10.1b	Is it easy/very easy for you to see the nurse?	68%	83%	53%	81%
10.4	Do you feel you have any emotional or mental health problems?	16%	42%	13%	36%
Do you currently take part in any of the following:					
11.4a	Education?	75%	68%	77%	70%
11.4b	A job in this establishment?	19%	24%	24%	23%
11.4c	Vocational or skills training?	6%	8%	0%	9%
11.4d	Offending behaviour programmes?	19%	13%	18%	18%
11.4e	Nothing?	19%	21%	18%	19%
11.6	Do you usually have association every day?	77%	79%	81%	77%
11.7	Can you usually go outside for exercise every day?	67%	92%	77%	80%
11.8	Do you go to the gym more than five times each week?	18%	0%	24%	4%
12.1	Are you able to use the telephone every day?	74%	87%	82%	80%
12.2	Have you had any problems with sending or receiving letters or parcels?	43%	28%	35%	37%
12.3	Do you usually have one or more visits per week from family and friends?	37%	39%	29%	40%
13.2	Do you have a training plan, sentence plan or remand plan?	49%	58%	50%	53%
13.8	Have you had a say in what will happen to you when you are released?	27%	46%	27%	40%

Diversity analysis - disability



Key question responses (disability analysis) HMYOI Werrington 2018

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		18	63
1.2	Are you a foreign national?	0%	8%
1.3	Do you understand spoken English?	100%	98%
1.4	Do you understand written English?	94%	100%
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)	41%	52%
1.6	Are you Muslim?	6%	28%
1.5	Do you consider yourself to be Gypsy/ Romany/ Traveller?	6%	3%
1.10	Have you ever been in local authority care?	50%	38%
2.1	Are you sentenced?	83%	71%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	41%	53%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	53%	34%
3.6	Were you treated well/very well by the escort staff?	67%	69%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	22%	13%
4.2	When you were searched, was this carried out in a respectful way?	83%	84%
4.3	Were you treated well/very well in reception?	89%	84%
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	59%	79%
4.9	Did you feel safe on your first night here?	77%	87%
5.1	Can you normally have a shower every day if you want to?	61%	71%
5.2	Is your cell call bell normally answered within five minutes?	22%	39%
5.3	Do you find the food here good/very good?	17%	17%
5.4	Does the shop/canteen sell a wide enough variety of products?	39%	37%
5.6	Do you feel your religious beliefs are respected?	59%	62%
Can you speak to:			
5.7	A chaplain of your faith in private?	82%	74%
5.8	A peer mentor?	35%	32%
5.9	A member of the IMB (Independent Monitoring Board)?	28%	25%
5.10	An advocate (an outside person to help you)?	28%	40%

Diversity analysis - disability

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
6.1	Do most staff treat you with respect?	47%	72%
6.2	If you had a problem, would you have no-one to turn to?	17%	23%
7.1	Is it easy to make an application?	72%	88%
7.4	Is it easy to make a complaint?	83%	68%
8.1	Are you on the enhanced (top) level of the reward scheme?	22%	37%
8.2	Have you been treated fairly in your experience of the reward scheme?	50%	59%
8.3	Do the different levels make you change your behaviour?	53%	50%
8.4	Have you had a minor report since you have been here?	44%	57%
8.6	Have you had an adjudication ('nicking') since you have been here?	81%	75%
8.8	Have you been physically restrained (C and R) since you have been here?	47%	47%
9.1	Have you ever felt unsafe here?	59%	20%
9.2	Do you feel unsafe now?	29%	12%
9.4	Have you been victimised by other young people here?	56%	25%
Since you have been here, have other young people:			
9.5d	Threatened or intimidated you?	17%	7%
9.5i	Victimised you because of your race or ethnic origin?	6%	0%
9.5j	Victimised you because of your religion/religious beliefs?	6%	0%
9.5k	Victimised you because of your nationality?	0%	0%
9.5p	Victimised you because you have a disability?	11%	0%
9.7	Have you been victimised by staff here?	41%	24%
Since you have been here, have staff:			
9.8d	Threatened or intimidated you?	18%	5%
9.8i	Victimised you because of your race or ethnic origin?	0%	2%
9.8j	Victimised you because of your religion/religious beliefs?	0%	2%
9.8k	Victimised you because of your nationality?	0%	0%
9.8p	Victimised you because you have a disability?	6%	0%
9.10	If you were being victimised, would you tell a member of staff?	21%	27%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	41%	25%

Diversity analysis - disability

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
10.1a	Is it easy/very easy for you to see the doctor?	61%	72%
10.1b	Is it easy/very easy for you to see the nurse?	61%	80%
10.4	Do you feel you have any emotional or mental health problems?	75%	18%
Do you currently take part in any of the following:			
11.4a	Education?	80%	68%
11.4b	A job in this establishment?	20%	23%
11.4c	Vocational or skills training?	13%	5%
11.4d	Offending behaviour programmes?	53%	8%
11.4e	Nothing?	13%	22%
11.6	Do you usually have association every day?	69%	81%
11.7	Can you usually go outside for exercise every day?	67%	83%
11.8	Do you go to the gym more than five times each week?	0%	11%
12.1	Are you able to use the telephone every day?	75%	83%
12.2	Have you had any problems with sending or receiving letters or parcels?	44%	34%
12.3	Do you usually have one or more visits per week from family and friends?	31%	39%
13.2	Do you have a training plan, sentence plan or remand plan?	40%	56%
13.8	Have you had a say in what will happen to you when you are released?	19%	41%

Wing comparator

Key to tables

	Any percentage highlighted in green is significantly better	A and B wing	C wing (enhanced)
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		61	18
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	49%	22%
11.2	Have you ever been excluded from school?	90%	89%
11.3	Did you ever skip school before you came into custody?	60%	78%
Do you currently take part in any of the following:			
11.4a	Education?	80%	50%
11.4b	A job in this establishment?	20%	33%
11.4c	Vocational or skills training?	9%	6%
11.4d	Offending behaviour programmes?	19%	17%
11.4e	Nothing	13%	33%
11.6	Do you usually have association every day?	72%	94%
11.7	Can you usually go outside for exercise every day?	72%	94%
11.8	Do you go to the gym more than five times each week?	7%	13%
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	74%	94%
12.2	Have you had any problems with sending or receiving letters or parcels?	43%	17%
12.3	Do you usually have one or more visits per week from family and friends?	43%	22%
12.4	Is it easy/very easy for your family and friends to visit you here?	26%	33%
12.5	Do your visits start on time?	43%	28%
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	15%	18%
13.1b	Getting into school or college?	32%	24%
13.1c	Getting a job?	53%	35%
13.1d	Money/finances?	17%	12%
13.1e	Claiming benefits?	4%	6%
13.1f	Continuing health services?	6%	0%
13.1g	Opening a bank account?	15%	12%
13.1h	Avoiding bad relationships?	15%	18%
13.2	Do you have a training plan, sentence plan or remand plan?	48%	59%
13.5	Do you have a caseworker here?	96%	94%
13.8	Have you had a say in what will happen to you when you are released?	28%	56%