

15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	
	Yes	19 (10%)
	No	173 (90%)

15.6	If you have spent one or more nights in the segregation unit in this prison in the last 6 months, please answer the questions below:		
		Yes	No
	Were you treated well by segregation staff?	12 (63%)	7 (37%)
	Could you shower every day?	14 (74%)	5 (26%)
	Could you go outside for exercise every day?	15 (79%)	4 (21%)
	Could you use the phone every day (if you had credit)?	12 (67%)	6 (33%)

Education, skills and work

16.1	Is it easy or difficult to get into the following activities in this prison?				
		Easy	Difficult	Don't know	Not available here
	Education	106 (57%)	37 (20%)	40 (22%)	2 (1%)
	Vocational or skills training	61 (34%)	62 (35%)	52 (29%)	3 (2%)
	Prison job	79 (43%)	85 (46%)	19 (10%)	1 (1%)
	Voluntary work outside of the prison	7 (4%)	54 (31%)	55 (31%)	61 (34%)
	Paid work outside of the prison	4 (2%)	52 (29%)	57 (32%)	65 (37%)

16.2	If you have done any of these activities while in this prison, do you think they will help you on release?			
		Yes, will help	No, won't help	Not done this
	Education	78 (44%)	62 (35%)	39 (22%)
	Vocational or skills training	65 (38%)	47 (28%)	58 (34%)
	Prison job	54 (31%)	86 (50%)	33 (19%)
	Voluntary work outside of the prison	17 (10%)	30 (18%)	119 (72%)
	Paid work outside of the prison	22 (13%)	25 (15%)	120 (72%)

16.3	Do staff encourage you to attend education, training or work?	
	Yes	101 (55%)
	No	77 (42%)
	Not applicable (e.g. if you are retired, sick or on remand)	7 (4%)

Planning and progression

17.1	Do you have a custody plan? (This may be called a sentence plan or resettlement plan.)	
	Yes	113 (59%)
	No	79 (41%)

17.2	Do you understand what you need to do to achieve the objectives or targets in your custody plan?	
	Yes	96 (86%)
	No	9 (8%)
	Don't know what my objectives or targets are.....	6 (5%)

17.3	Are staff here supporting you to achieve your objectives or targets?	
	Yes	47 (43%)
	No	56 (51%)
	Don't know what my objectives or targets are.....	6 (6%)

17.4 If you have done any of the following things in this prison, did they help you to achieve your objectives or targets?

	Yes, this helped	No, this didn't help	Not done / don't know
Offending behaviour programmes	33 (31%)	14 (13%)	59 (56%)
Other programmes	24 (24%)	16 (16%)	58 (59%)
One to one work	24 (24%)	14 (14%)	63 (62%)
Being on a specialist unit	4 (4%)	9 (9%)	82 (86%)
ROTL - day or overnight release	2 (2%)	9 (9%)	87 (89%)

Preparation for release

18.1 Do you expect to be released in the next 3 months?

Yes	57 (29%)
No.....	124 (64%)
Don't know.....	13 (7%)

18.2 How close is this prison to your home area or intended release address?

Very near.....	5 (9%)
Quite near.....	19 (33%)
Quite far.....	22 (39%)
Very far.....	11 (19%)

18.3 Is anybody helping you to prepare for your release (e.g. a home probation officer, responsible officer, case worker)?

Yes.....	32 (56%)
No.....	25 (44%)

18.4 Are you getting help to sort out the following things for when you are released?

	Yes, I'm getting help with this	No, but I need help with this	No, and I don't need help with this
Finding accommodation	13 (24%)	27 (50%)	14 (26%)
Getting employment	9 (17%)	27 (51%)	17 (32%)
Setting up education or training	8 (16%)	19 (37%)	24 (47%)
Arranging benefits	12 (22%)	28 (52%)	14 (26%)
Sorting out finances	6 (11%)	27 (51%)	20 (38%)
Support for drug or alcohol problems	10 (19%)	19 (36%)	24 (45%)
Health / mental health support	8 (15%)	18 (35%)	26 (50%)
Social care support	1 (2%)	22 (44%)	27 (54%)
Getting back in touch with family or friends	6 (12%)	20 (38%)	26 (50%)

More about you

19.1 Do you have children under the age of 18?

Yes	115 (59%)
No.....	81 (41%)

19.2 Are you a UK / British citizen?

Yes.....	187 (95%)
No.....	9 (5%)

19.3 Are you from a traveller community (e.g. Gypsy, Roma, Irish Traveller)?

Yes	8 (4%)
No.....	188 (96%)

19.4	Have you ever been in the armed services (e.g. army, navy, air force)?	
	Yes	10 (5%)
	No	185 (95%)
19.5	What is your gender?	
	Male	196 (100%)
	Female	0 (0%)
	Non-binary	0 (0%)
	Other	0 (0%)
19.6	How would you describe your sexual orientation?	
	Straight / heterosexual	188 (98%)
	Gay / lesbian / homosexual	2 (1%)
	Bisexual	1 (1%)
	Other	1 (1%)
19.7	Do you identify as transgender or transsexual?	
	Yes	2 (1%)
	No	189 (99%)

Final questions about this prison

20.1	Do you think your experiences in this prison have made you more or less likely to offend in the future?	
	More likely to offend	17 (9%)
	Less likely to offend	75 (40%)
	Made no difference	96 (51%)

HMP Humber 2017

Survey responses compared with those from other HMIP surveys of category C training prisons and with those from the previous survey

In this table summary statistics from HMP Humber 2017 are compared with the following HMIP survey data:

- Summary statistics from most recent surveys of all other category C training prisons (39 prisons). Please note that we do not have comparable data for the new questions introduced in September 2017.
- Summary statistics from surveys of category C prisons conducted since the introduction of the new questionnaire in September 2017 (3 prisons). Please note that this does not include all category C prisons.
- Summary statistics from HMP Humber in 2017 are compared with those from HMP Humber in 2015. Please note that we do not have comparable data for the new questions introduced in September 2017.

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DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			HMP Humber 2017	All other category C training prisons	HMP Humber 2017	Category C training prisons surveyed since September 2017	HMP Humber 2017	HMP Humber 2015
			202	6,522	202	510	202	187
1.2	Are you under 21 years of age?	<i>n</i> =202	1%	3%	1%	3%	1%	1%
	Are you 25 years of age or younger?	<i>n</i> =202	21%		21%	21%	21%	
	Are you 50 years of age or older?	<i>n</i> =202	8%	18%	8%	16%	8%	5%
	Are you 70 years of age or older?	<i>n</i> =202	1%	2%	1%	3%	1%	1%
1.3	Are you from a minority ethnic group?	<i>n</i> =201	13%	26%	13%	21%	13%	10%
1.4	Have you been in this prison for less than 6 months?	<i>n</i> =199	44%		44%	27%	44%	
1.5	Are you currently serving a sentence?	<i>n</i> =202	99%	100%	99%	100%	99%	99%
	Are you on recall?	<i>n</i> =202	19%	8%	19%	8%	19%	8%
1.6	Is your sentence less than 12 months?	<i>n</i> =201	17%	6%	17%	5%	17%	9%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	<i>n</i> =201	3%	8%	3%	5%	3%	7%
7.1	Are you Muslim?	<i>n</i> =196	9%	14%	9%	14%	9%	3%
11.3	Do you have any mental health problems?	<i>n</i> =192	50%		50%	43%	50%	
12.1	Do you consider yourself to have a disability?	<i>n</i> =196	35%	24%	35%	36%	35%	17%
19.1	Do you have any children under the age of 18?	<i>n</i> =196	59%	49%	59%	48%	59%	62%
19.2	Are you a foreign national?	<i>n</i> =196	5%	12%	5%	3%	5%	7%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	<i>n</i> =196	4%	4%	4%	6%	4%	5%
19.4	Have you ever been in the armed services?	<i>n</i> =195	5%	7%	5%	5%	5%	3%
19.5	Is your gender female or non-binary?	<i>n</i> =196	0%		0%	0%	0%	
19.6	Are you homosexual, bisexual or other sexual orientation?	<i>n</i> =192	2%	4%	2%	6%	2%	3%
19.7	Do you identify as transgender or transsexual?	<i>n</i> =191	1%		1%	2%	1%	
ARRIVAL AND RECEPTION								
2.1	Were you given up-to-date information about this prison before you came here?	<i>n</i> =199	18%		18%	16%	18%	
2.2	When you arrived at this prison, did you spend less than 2 hours in reception?	<i>n</i> =198	29%	56%	29%	61%	29%	46%
2.3	When you were searched in reception, was this done in a respectful way?	<i>n</i> =194	82%	85%	82%	85%	82%	86%
2.4	Overall, were you treated very / quite well in reception?	<i>n</i> =200	84%		84%	91%	84%	

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2.5	When you first arrived, did you have any problems?	n=197	74%	63%	74%	73%	74%	66%	
2.5	Did you have problems with:								
	- Getting phone numbers?	n=197	29%	16%	29%	31%	29%	14%	
	- Contacting family?	n=197	36%	19%	36%	27%	36%	19%	
	- Arranging care for children or other dependents?	n=197	2%		2%	1%	2%		
	- Contacting employers?	n=197	3%	2%	3%	1%	3%	2%	
	- Money worries?	n=197	23%	13%	23%	14%	23%	14%	
	- Housing worries?	n=197	18%	13%	18%	14%	18%	21%	
	- Feeling depressed?	n=197	35%		35%	29%	35%		
	- Feeling suicidal?	n=197	11%		11%	7%	11%		
	- Other mental health problems?	n=197	25%		25%	22%	25%		
	- Physical health problems	n=197	16%	14%	16%	15%	16%	12%	
	- Drugs or alcohol (e.g. withdrawal)?	n=197	19%		19%	12%	19%		
	- Getting medication?	n=197	26%		26%	23%	26%		
	- Needing protection from other prisoners?	n=197	6%	5%	6%	4%	6%	3%	
	- Lost or delayed property?	n=197	18%	20%	18%	21%	18%	20%	
	For those who had any problems when they first arrived:								
2.6	Did staff help you to deal with these problems?	n=139	28%	36%	28%	38%	28%	30%	
FIRST NIGHT AND INDUCTION									
3.1	Before you were locked up on your first night, were you offered:								
	- Tobacco or nicotine replacement?	n=197	87%	68%	87%	65%	87%	84%	
	- Toiletries / other basic items?	n=197	55%	50%	55%	51%	55%	44%	
	- A shower?	n=197	40%	29%	40%	42%	40%	41%	
	- A free phone call?	n=197	42%	40%	42%	42%	42%	56%	
	- Something to eat?	n=197	77%	58%	77%	76%	77%	59%	
	- The chance to see someone from health care?	n=197	60%	69%	60%	59%	60%	67%	
	- The chance to talk to a Listener or Samaritans?	n=197	39%	35%	39%	31%	39%	28%	
	- Support from another prisoner (e.g. Insider or buddy)?	n=197	28%		28%	26%	28%		
	- None of these?	n=197	3%		3%	5%	3%		
3.2	On your first night in this prison, was your cell very / quite clean?	n=197	29%		29%	35%	29%		
3.3	Did you feel safe on your first night here?	n=194	74%	79%	74%	81%	74%	87%	
3.4	In your first few days here, did you get?								
	- Access to the prison shop / canteen?	n=186	27%	27%	27%	34%	27%	30%	
	- Free PIN phone credit?	n=187	49%		49%	45%	49%		
	- Numbers put on your PIN phone?	n=179	35%		35%	49%	35%		
3.5	Have you had an induction at this prison?	n=194	85%	91%	85%	95%	85%	77%	
	For those who have had an induction:								
3.5	Did your induction cover everything you needed to know about this prison?	n=165	50%		50%	60%	50%		

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ON THE WING						
4.1	Are you in a cell on your own?	n=197	60%		60%	
4.2	Is your cell call bell normally answered within 5 minutes?	n=194	33%	34%	33%	39%
4.3	On the wing or houseblock you currently live on:					
	- Do you normally have enough clean, suitable clothes for the week?	n=198	60%	68%	60%	63%
	- Can you shower every day?	n=196	95%	87%	95%	96%
	- Do you have clean sheets every week?	n=193	46%	67%	46%	57%
	- Do you get cell cleaning materials every week?	n=195	70%	63%	70%	81%
	- Is it normally quiet enough for you to relax or sleep at night?	n=194	70%	69%	70%	70%
	- Can you get your stored property if you need it?	n=189	16%	24%	16%	24%
4.4	Are the communal / shared areas of your wing or houseblock normally very / quite clean?	n=198	64%		64%	
FOOD AND CANTEEN						
5.1	Is the quality of the food in this prison very / quite good?	n=197	21%		21%	
5.2	Do you get enough to eat at meal-times always / most of the time?	n=200	16%		16%	
5.3	Does the shop / canteen sell the things that you need?	n=199	81%	51%	81%	53%
RELATIONSHIPS WITH STAFF						
6.1	Do most staff here treat you with respect?	n=193	71%	78%	71%	85%
6.2	Are there any staff here you could turn to if you had a problem?	n=186	66%	73%	66%	74%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	n=195	27%	30%	27%	32%
6.4	Do you have a personal officer?	n=193	92%		92%	
	<i>For those who have a personal officer:</i>					
6.4	Is your personal or named officer very / quite helpful?	n=177	41%		41%	
6.5	Do you regularly see prison governors, directors or senior managers talking to prisoners?	n=195	7%		7%	
6.6	Do you feel that you are treated as an individual in this prison?	n=189	40%		40%	
6.7	Are prisoners here consulted about things like food, canteen, health care or wing issues?	n=192	46%		46%	
	If so, do things sometimes change?	n=88	25%		25%	
FAITH						
7.1	Do you have a religion?	n=196	60%	70%	60%	54%
	<i>For those who have a religion:</i>					
7.2	Are your religious beliefs respected here?	n=116	69%		69%	
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	n=116	72%		72%	
7.4	Are you able to attend religious services, if you want to?	n=116	88%		88%	

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CONTACT WITH FAMILY AND FRIENDS								
8.1	Have staff here encouraged you to keep in touch with your family / friends?	n=196	23%		23%	31%	23%	
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	n=197	75%	43%	75%	52%	75%	53%
8.3	Are you able to use a phone every day (if you have credit)?	n=196	95%		95%	95%	95%	
8.4	Is it very / quite easy for your family and friends to get here?	n=193	34%		34%	40%	34%	
8.5	Do you get visits from family/friends once a week or more?	n=194	13%		13%	16%	13%	
<i>For those who get visits:</i>								
8.6	Do visits usually start and finish on time?	n=117	49%		49%	60%	49%	
8.7	Are your visitors usually treated respectfully by staff?	n=116	67%		67%	80%	67%	
TIME OUT OF CELL								
9.1	Do you know what the unlock and lock-up times are supposed to be here?	n=191	91%		91%	95%	91%	
<i>For those who know what the unlock and lock-up times are supposed to be:</i>								
9.1	Are these times usually kept to?	n=173	51%		51%	56%	51%	
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	n=193	31%	12%	31%	15%	31%	6%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	n=193	4%	17%	4%	11%	4%	27%
9.3	Do you usually spend less than 2 hours out of your cell on a typical Saturday or Sunday?	n=195	6%		6%	10%	6%	
	Do you usually spend 10 hours or more out of your cell on a typical Saturday or Sunday?	n=195	2%		2%	3%	2%	
9.4	Do you have time to do domestics more than 5 days in a typical week?	n=192	56%		56%	62%	56%	
9.5	Do you get association more than 5 days in a typical week, if you want it?	n=195	77%		77%	70%	77%	
9.6	Could you go outside for exercise more than 5 days in a typical week, if you wanted to?	n=195	74%		74%	71%	74%	
9.7	Do you typically go to the gym twice a week or more?	n=194	40%		40%	58%	40%	
9.8	Do you typically go to the library twice a week or more?	n=196	5%	12%	5%	30%	5%	14%
<i>For those who use the library:</i>								
9.9	Does the library have a wide enough range of materials to meet your needs?	n=145	47%	61%	47%	64%	47%	68%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS								
10.1	Is it easy for you to make an application?	n=194	71%	81%	71%	80%	71%	79%
<i>For those who have made an application:</i>								
10.2	Are applications usually dealt with fairly?	n=169	46%	57%	46%	54%	46%	51%
	Are applications usually dealt with within 7 days?	n=169	30%	39%	30%	33%	30%	28%
10.3	Is it easy for you to make a complaint?	n=194	62%	58%	62%	64%	62%	56%
<i>For those who have made a complaint:</i>								
10.4	Are complaints usually dealt with fairly?	n=125	28%	32%	28%	29%	28%	36%
	Are complaints usually dealt with within 7 days?	n=117	18%	28%	18%	23%	18%	17%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	n=146	28%		28%	26%	28%	

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<i>For those who need it, is it easy to:</i>							
10.6	Communicate with your solicitor or legal representative?	n=156	33%		33%	43%	33%
	Attend legal visits?	n=147	48%		48%	51%	48%
	Get bail information?	n=119	15%		15%	18%	15%
<i>For those who have had legal letters:</i>							
10.7	Have staff here ever opened letters from your solicitor or legal representative when you were not present?	n=153	61%	49%	61%	53%	61%
HEALTH CARE							
11.1	Is it very / quite easy to see:						
	- Doctor?	n=193	21%		21%	35%	21%
	- Nurse?	n=188	46%		46%	54%	46%
	- Dentist?	n=190	10%		10%	14%	10%
	- Mental health workers?	n=190	17%		17%	26%	17%
11.2	Do you think the quality of the health service is very / quite good from:						
	- Doctor?	n=193	29%		29%	47%	29%
	- Nurse?	n=192	45%		45%	57%	45%
	- Dentist?	n=187	25%		25%	30%	25%
	- Mental health workers?	n=187	23%		23%	28%	23%
11.3	Do you have any mental health problems?	n=192	50%		50%	43%	50%
<i>For those who have mental health problems:</i>							
11.4	Have you been helped with your mental health problems in this prison?	n=101	38%		38%	43%	38%
11.5	Do you think the overall quality of the health services here is very / quite good?	n=193	33%		33%	43%	33%
OTHER SUPPORT NEEDS							
12.1	Do you consider yourself to have a disability?	n=196	35%	24%	35%	36%	35%
<i>For those who have a disability:</i>							
12.2	Are you getting the support you need?	n=62	19%		19%	32%	19%
12.3	Have you been on an ACCT in this prison?	n=193	20%		20%	12%	20%
<i>For those who have been on an ACCT:</i>							
12.4	Did you feel cared for by staff?	n=35	37%		37%	42%	37%
12.5	Is it very / quite easy for you to speak to a Listener if you need to?	n=191	41%		41%	55%	41%
ALCOHOL AND DRUGS							
13.1	Did you have an alcohol problem when you came into this prison?	n=196	16%	16%	16%	15%	16%
<i>For those who had / have an alcohol problem:</i>							
13.2	Have you been helped with your alcohol problem in this prison?	n=30	40%	62%	40%	58%	40%
13.3	Did you have a drug problem when you came into this prison (including illicit drugs and medication not prescribed to you)?	n=196	40%	25%	40%	25%	40%
13.4	Have you developed a problem with illicit drugs since you have been in this prison?	n=192	29%	12%	29%	15%	29%
13.5	Have you developed a problem with taking medication not prescribed to you since you have been in this prison?	n=193	21%		21%	12%	21%
<i>For those who had / have a drug problem:</i>							
13.6	Have you been helped with your drug problem in this prison?	n=101	41%	62%	41%	48%	41%
13.7	Is it very / quite easy to get illicit drugs in this prison?	n=196	63%		63%	47%	63%
13.8	Is it very / quite easy to get alcohol in this prison?	n=194	46%		46%	33%	46%

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	Grey shading indicates that we have no valid data for this question

* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

HMP Humber 2017	All other category C training prisons	HMP Humber 2017	Category C training prisons surveyed since September 2017	HMP Humber 2017	HMP Humber 2015
202	6,522	202	510	202	187

n=number of valid responses to question (HMP Humber 2017)

SAFETY								
14.1	Have you ever felt unsafe here?	n=196	48%	40%	48%	35%	48%	30%
14.2	Do you feel unsafe now?	n=190	22%	18%	22%	16%	22%	16%
14.3	Have you experienced any of the following from other prisoners here:							
	- Verbal abuse?	n=191	38%		38%	30%	38%	
	- Threats or intimidation?	n=191	33%		33%	26%	33%	
	- Physical assault?	n=191	20%		20%	13%	20%	
	- Sexual assault?	n=191	2%		2%	2%	2%	
	- Theft of canteen or property?	n=191	24%		24%	20%	24%	
	- Other bullying / victimisation?	n=191	17%		17%	15%	17%	
	- Not experienced any of these from prisoners here	n=191	52%	71%	52%	60%	52%	75%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	n=189	26%		26%	42%	26%	
14.5	Have you experienced any of the following from staff here:							
	- Verbal abuse?	n=190	36%		36%	25%	36%	
	- Threats or intimidation?	n=190	27%		27%	18%	27%	
	- Physical assault?	n=190	14%		14%	5%	14%	
	- Sexual assault?	n=190	2%		2%	1%	2%	
	- Theft of canteen or property?	n=190	10%		10%	5%	10%	
	- Other bullying / victimisation?	n=190	17%		17%	14%	17%	
	- Not experienced any of these from staff here	n=190	52%	73%	52%	66%	52%	70%
14.6	If you were being bullied / victimised by staff here, would you report it?	n=191	44%		44%	56%	44%	
BEHAVIOUR MANAGEMENT								
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	n=192	43%		43%	40%	43%	
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	n=195	37%		37%	40%	37%	
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	n=196	15%	9%	15%	6%	15%	11%
	<i>For those who have been restrained in the last 6 months:</i>							
15.4	Did anyone come and talk to you about it afterwards?	n=30	7%		7%	10%	7%	
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	n=192	10%	16%	10%	7%	10%	22%
	<i>For those who have spent one or more nights in the segregation unit in the last 6 months:</i>							
15.6	Were you treated well by segregation staff?	n=19	63%		63%	60%	63%	
	Could you shower every day?	n=19	74%		74%	73%	74%	
	Could you go outside for exercise every day?	n=19	79%		79%	80%	79%	
	Could you use the phone every day (if you had credit)?	n=18	67%		67%	77%	67%	

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Number of completed questionnaires returned

HMP Humber 2017	All other category C training prisons	HMP Humber 2017	Category C training prisons surveyed since September 2017	HMP Humber 2017	HMP Humber 2015
202	6,522	202	510	202	187

n=number of valid responses to question (HMP Humber 2017)

EDUCATION, SKILLS AND WORK								
16.1	In this prison, is it easy to get into the following activities:							
	- Education?	n=185	57%					
	- Vocational or skills training?	n=178	34%					
	- Prison job?	n=184	43%					
	- Voluntary work outside of the prison?	n=177	4%					
	- Paid work outside of the prison?	n=178	2%					
16.2	In this prison, have you done the following activities:							
	- Education?	n=179	78%	80%				
	- Vocational or skills training?	n=170	66%	75%				
	- Prison job?	n=173	81%	84%				
	- Voluntary work outside of the prison?	n=166	28%					
	- Paid work outside of the prison?	n=167	28%					
<i>For those who have done the following activities, do you think they will help you on release:</i>								
	- Education?	n=140	56%	58%				
	- Vocational or skills training?	n=112	58%	58%				
	- Prison job?	n=140	39%	44%				
	- Voluntary work outside of the prison?	n=47	36%					
	- Paid work outside of the prison?	n=47	47%					
16.3	Do staff encourage you to attend education, training or work?				n=178	57%		
PLANNING AND PROGRESSION								
17.1	Do you have a custody plan?				n=192	59%		
<i>For those who have a custody plan:</i>								
17.2	Do you understand what you need to do to achieve your objectives or targets?				n=111	87%	87%	
17.3	Are staff helping you to achieve your objectives or targets?				n=109	43%	50%	
17.4	In this prison, have you done:							
	- Offending behaviour programmes?	n=106	44%					
	- Other programmes?	n=98	41%					
	- One to one work?	n=101	38%					
	- Been on a specialist unit?	n=95	14%					
	- ROTL - day or overnight release?	n=98	11%					
<i>For those who have done the following, did they help you to achieve your objectives or targets:</i>								
	- Offending behaviour programmes?	n=47	70%					
	- Other programmes?	n=40	60%					
	- One to one work?	n=38	63%					
	- Being on a specialist unit?	n=13	31%					
	- ROTL - day or overnight release?	n=11	18%					

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Number of completed questionnaires returned

n=number of valid responses to question (HMP Humber 2017)

HMP Humber 2017	All other category C training prisons	HMP Humber 2017	Category C training prisons surveyed since September 2017	HMP Humber 2017	HMP Humber 2015
202	6,522	202	510	202	187

PREPARATION FOR RELEASE						
18.1	Do you expect to be released in the next 3 months?	<i>n=194</i>	29%		29%	
<i>For those who expect to be released in the next 3 months:</i>						
18.2	Is this prison very / quite near to your home area or intended release address?	<i>n=57</i>	42%		42%	
18.3	Is anybody helping you to prepare for your release?	<i>n=57</i>	56%		56%	
18.4	Do you need help to sort out the following for when you are released:					
	- Finding accommodation?	<i>n=54</i>	74%		74%	
	- Getting employment?	<i>n=53</i>	68%		68%	
	- Setting up education or training?	<i>n=51</i>	53%		53%	
	- Arranging benefits?	<i>n=54</i>	74%		74%	
	- Sorting out finances?	<i>n=53</i>	62%		62%	
	- Support for drug or alcohol problems?	<i>n=53</i>	55%		55%	
	- Health / mental Health support?	<i>n=52</i>	50%		50%	
	- Social care support?	<i>n=50</i>	46%		46%	
	- Getting back in touch with family or friends?	<i>n=52</i>	50%		50%	
18.4	Are you getting help to sort out the following for when you are released, if you need it:					
	- Finding accommodation?	<i>n=40</i>	33%		33%	
	- Getting employment?	<i>n=36</i>	25%		25%	
	- Setting up education or training?	<i>n=27</i>	30%		30%	
	- Arranging benefits?	<i>n=40</i>	30%		30%	
	- Sorting out finances?	<i>n=33</i>	18%		18%	
	- Support for drug or alcohol problems?	<i>n=29</i>	35%		35%	
	- Health / mental Health support?	<i>n=26</i>	31%		31%	
	- Social care support?	<i>n=23</i>	4%		4%	
	- Getting back in touch with family or friends?	<i>n=26</i>	23%		23%	
FINAL QUESTION ABOUT THIS PRISON						
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	<i>n=188</i>	40%		40%	

HMP Humber 2017

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners from black and minority ethnic groups are compared with those of white prisoners.

Please note that these analyses are based on summary data from selected survey questions only.

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* less than 1% probability that the difference is due to chance

Black and minority ethnic	White
27	174

Number of completed questionnaires returned

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	0%	1%
	Are you 50 years of age or older?	0%	9%
7.1	Are you Muslim?	58%	1%
11.3	Do you have any mental health problems?	19%	56%
12.1	Do you consider yourself to have a disability?	22%	38%
19.2	Are you a foreign national?	11%	3%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	4%	4%
ARRIVAL AND RECEPTION			
2.3	When you were searched in reception, was this done in a respectful way?	85%	82%
2.4	Overall, were you treated very / quite well in reception?	82%	84%
2.5	When you first arrived, did you have any problems?	74%	74%
<i>For those who had any problems when they first arrived:</i>			
2.6	Did staff help you to deal with these problems?	28%	28%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	69%	75%
3.5	Have you had an induction at this prison?	89%	85%
<i>For those who have had an induction:</i>			
3.5	Did your induction cover everything you needed to know about this prison?	54%	49%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	52%	29%
4.3	On the wing or houseblock you currently live on:		
	- Do you normally have enough clean, suitable clothes for the week?	74%	58%
	- Can you shower every day?	96%	95%
	- Do you have clean sheets every week?	65%	42%
	- Do you get cell cleaning materials every week?	69%	70%
	- Is it normally quiet enough for you to relax or sleep at night?	77%	68%
	- Can you get your stored property if you need it?	29%	15%

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Number of completed questionnaires returned

Black and minority ethnic	White
27	174

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	19%	15%
5.3	Does the shop / canteen sell the things that you need?	59%	85%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	78%	69%
6.2	Are there any staff here you could turn to if you had a problem?	74%	65%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	44%	25%
6.6	Do you feel that you are treated as an individual in this prison?	35%	41%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	57%	72%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	74%	72%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	41%	20%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	59%	77%
8.3	Are you able to use a phone every day (if you have credit)?	96%	95%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	71%	67%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	27%	31%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	0%	5%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	25%	50%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	59%	73%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	39%	47%
10.3	Is it easy for you to make a complaint?	56%	64%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	18%	30%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	21%	29%

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Black and minority ethnic	White
27	174

Number of completed questionnaires returned

HEALTH CARE			
11.1	Is it very / quite easy to see:		
	- Doctor?	26%	20%
	- Nurse?	56%	45%
	- Dentist?	4%	10%
	- Mental health workers?	16%	18%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems in this prison?	40%	38%
11.5	Do you think the overall quality of the health services here is very / quite good?	52%	30%
OTHER SUPPORT NEEDS			
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need?	33%	18%
SAFETY			
14.1	Have you ever felt unsafe here?	56%	46%
14.2	Do you feel unsafe now?	31%	20%
14.3	Not experienced bullying / victimisation by other prisoners	59%	52%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	48%	23%
14.5	Not experienced bullying / victimisation by members of staff	46%	52%
14.6	If you were being bullied / victimised by staff here, would you report it?	76%	39%
BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	67%	40%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	41%	37%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	4%	17%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	4%	11%
EDUCATION, SKILLS AND WORK			
16.3	Do staff encourage you to attend education, training or work?	72%	55%
PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	70%	57%
<i>For those who have a custody plan:</i>			
17.3	Are staff helping you to achieve your objectives or targets?	53%	41%
PREPARATION FOR RELEASE			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release?	67%	53%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	50%	38%

HMP Humber 2017

Comparison of survey responses between sub-populations of prisoners

In this table the following analyses are presented:

- Responses of prisoners with mental health problems are compared with those of prisoners who do not have mental health problems.
- Disabled prisoners' responses are compared with those of prisoners who do not have a disability.

Please note that these analyses are based on summary data from selected survey questions only.

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Number of completed questionnaires returned

Mental health problems	No mental health problems	Have a disability	Do not have a disability
96	96	69	127

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION					
1.2	Are you under 21 years of age?	1%	0%	1%	0%
	Are you 50 years of age or older?	5%	10%	9%	7%
1.3	Are you from a minority ethnic group?	5%	23%	9%	17%
7.1	Are you Muslim?	3%	15%	6%	10%
11.3	Do you have any mental health problems?			81%	32%
12.1	Do you consider yourself to have a disability?	59%	14%		
19.2	Are you a foreign national?	0%	9%	0%	7%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	4%	4%	3%	5%
ARRIVAL AND RECEPTION					
2.3	When you were searched in reception, was this done in a respectful way?	78%	85%	79%	84%
2.4	Overall, were you treated very / quite well in reception?	83%	85%	84%	84%
2.5	When you first arrived, did you have any problems?	83%	67%	87%	68%
<i>For those who had any problems when they first arrived:</i>					
2.6	Did staff help you to deal with these problems?	25%	33%	25%	31%
FIRST NIGHT AND INDUCTION					
3.3	Did you feel safe on your first night here?	69%	80%	64%	81%
3.5	Have you had an induction at this prison?	85%	85%	84%	85%
<i>For those who have had an induction:</i>					
3.5	Did your induction cover everything you needed to know about this prison?	41%	58%	45%	52%
ON THE WING					
4.2	Is your cell call bell normally answered within 5 minutes?	28%	36%	24%	37%
4.3	On the wing or houseblock you currently live on:				
	- Do you normally have enough clean, suitable clothes for the week?	52%	68%	49%	66%
	- Can you shower every day?	92%	99%	90%	98%
	- Do you have clean sheets every week?	38%	54%	40%	48%
	- Do you get cell cleaning materials every week?	61%	77%	64%	73%
	- Is it normally quiet enough for you to relax or sleep at night?	56%	82%	53%	79%
	- Can you get your stored property if you need it?	15%	18%	17%	16%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Mental health problems	No mental health problems
96	96

Have a disability	Do not have a disability
69	127

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	10%	21%
5.3	Does the shop / canteen sell the things that you need?	82%	80%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	62%	78%
6.2	Are there any staff here you could turn to if you had a problem?	57%	74%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	26%	28%
6.6	Do you feel that you are treated as an individual in this prison?	40%	40%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	66%	73%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	71%	73%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	20%	27%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	81%	68%
8.3	Are you able to use a phone every day (if you have credit)?	94%	97%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	65%	68%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	40%	23%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	3%	5%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	42%	53%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	69%	72%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	38%	54%
10.3	Is it easy for you to make a complaint?	57%	66%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	30%	26%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	32%	25%

10%	18%
81%	83%
66%	73%
60%	69%
28%	26%
38%	42%
57%	77%
68%	75%
19%	25%
75%	75%
94%	96%
66%	68%
41%	25%
3%	5%
43%	50%
62%	75%
34%	53%
55%	66%
18%	34%
38%	23%

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

Mental health problems	No mental health problems
96	96

Have a disability	Do not have a disability
69	127

HEALTH CARE			
11.1	Is it very / quite easy to see:		
	- Doctor?	20%	19%
	- Nurse?	44%	48%
	- Dentist?	11%	8%
	- Mental health workers?	21%	14%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems in this prison?	40%	
11.5	Do you think the overall quality of the health services here is very / quite good?	33%	33%
OTHER SUPPORT NEEDS			
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need?	18%	25%
SAFETY			
14.1	Have you ever felt unsafe here?	55%	41%
14.2	Do you feel unsafe now?	24%	21%
14.3	Not experienced bullying / victimisation by other prisoners	39%	67%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	19%	33%
14.5	Not experienced bullying / victimisation by members of staff	42%	61%
14.6	If you were being bullied / victimised by staff here, would you report it?	32%	57%
BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	38%	49%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	33%	42%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	24%	6%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	15%	5%
EDUCATION, SKILLS AND WORK			
16.3	Do staff encourage you to attend education, training or work?	48%	65%
PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	49%	69%
<i>For those who have a custody plan:</i>			
17.3	Are staff helping you to achieve your objectives or targets?	34%	51%
PREPARATION FOR RELEASE			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release?	46%	68%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	32%	48%

18%	22%
44%	47%
13%	7%
22%	15%
38%	39%
26%	37%
19%	
57%	42%
33%	16%
42%	59%
27%	25%
48%	54%
42%	46%
52%	39%
34%	40%
18%	13%
10%	10%
53%	59%
52%	63%
34%	47%
53%	56%
42%	39%

HMP Humber 2017

Comparison of survey responses between sub-populations of prisoners

In this table responses of prisoners aged 25 and under are compared with those of prisoners over 25.
Please note that these analyses are based on summary data from selected survey questions only.

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* less than 1% probability that the difference is due to chance

Number of completed questionnaires returned

25 and under	Over 25
42	160

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.3	Are you from a minority ethnic group?	14%	13%
7.1	Are you Muslim?	13%	8%
11.3	Do you have any mental health problems?	44%	52%
12.1	Do you consider yourself to have a disability?	29%	37%
19.2	Are you a foreign national?	5%	5%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	5%	4%
ARRIVAL AND RECEPTION			
2.3	When you were searched in reception, was this done in a respectful way?	81%	82%
2.4	Overall, were you treated very / quite well in reception?	75%	86%
2.5	When you first arrived, did you have any problems?	75%	74%
<i>For those who had any problems when they first arrived:</i>			
2.6	Did staff help you to deal with these problems?	23%	29%
FIRST NIGHT AND INDUCTION			
3.3	Did you feel safe on your first night here?	74%	74%
3.5	Have you had an induction at this prison?	74%	88%
<i>For those who have had an induction:</i>			
3.5	Did your induction cover everything you needed to know about this prison?	66%	46%
ON THE WING			
4.2	Is your cell call bell normally answered within 5 minutes?	25%	34%
4.3	On the wing or houseblock you currently live on:		
	- Do you normally have enough clean, suitable clothes for the week?	70%	58%
	- Can you shower every day?	98%	95%
	- Do you have clean sheets every week?	46%	46%
	- Do you get cell cleaning materials every week?	69%	70%
	- Is it normally quiet enough for you to relax or sleep at night?	70%	70%
	- Can you get your stored property if you need it?	15%	17%

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Number of completed questionnaires returned

25 and under	Over 25
42	160

FOOD AND CANTEEN			
5.2	Do you get enough to eat at meal-times always / most of the time?	24%	13%
5.3	Does the shop / canteen sell the things that you need?	93%	78%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	58%	74%
6.2	Are there any staff here you could turn to if you had a problem?	51%	69%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	21%	29%
6.6	Do you feel that you are treated as an individual in this prison?	41%	40%
FAITH			
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	79%	66%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	67%	74%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	20%	24%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	73%	75%
8.3	Are you able to use a phone every day (if you have credit)?	93%	96%
<i>For those who get visits:</i>			
8.7	Are your visitors usually treated respectfully by staff?	63%	69%
TIME OUT OF CELL			
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	38%	29%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	3%	5%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	50%	46%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	64%	72%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	46%	46%
10.3	Is it easy for you to make a complaint?	59%	63%
<i>For those who have made a complaint:</i>			
10.4	Are complaints usually dealt with fairly?	25%	29%
10.5	Have you ever been prevented from making a complaint here when you wanted to?	16%	31%

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Number of completed questionnaires returned

25 and under	Over 25
42	160

HEALTH CARE			
11.1	Is it very / quite easy to see:		
	- Doctor?	10%	24%
	- Nurse?	25%	52%
	- Dentist?	3%	11%
	- Mental health workers?	13%	19%
<i>For those who have mental health problems:</i>			
11.4	Have you been helped with your mental health problems in this prison?	28%	40%
11.5	Do you think the overall quality of the health services here is very / quite good?	26%	35%
OTHER SUPPORT NEEDS			
<i>For those who have a disability:</i>			
12.2	Are you getting the support you need?	0%	23%
SAFETY			
14.1	Have you ever felt unsafe here?	34%	52%
14.2	Do you feel unsafe now?	18%	23%
14.3	Not experienced bullying / victimisation by other prisoners	63%	50%
14.4	If you were being bullied / victimised by other prisoners here, would you report it?	23%	27%
14.5	Not experienced bullying / victimisation by members of staff	55%	51%
14.6	If you were being bullied / victimised by staff here, would you report it?	29%	48%
BEHAVIOUR MANAGEMENT			
15.1	Do the incentives or rewards in this prison (e.g. enhanced status) encourage you to behave well?	41%	44%
15.2	Do you feel you have been treated fairly in the behaviour management scheme (e.g. IEP) in this prison?	25%	41%
15.3	Have you been physically restrained by staff in this prison, in the last 6 months?	24%	13%
15.5	Have you spent one or more nights in the segregation unit in this prison in the last 6 months?	18%	8%
EDUCATION, SKILLS AND WORK			
16.3	Do staff encourage you to attend education, training or work?	65%	55%
PLANNING AND PROGRESSION			
17.1	Do you have a custody plan?	64%	58%
<i>For those who have a custody plan:</i>			
17.3	Are staff helping you to achieve your objectives or targets?	33%	46%
PREPARATION FOR RELEASE			
<i>For those who expect to be released in the next 3 months:</i>			
18.3	Is anybody helping you to prepare for your release?	55%	57%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	42%	39%

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Comparison of survey responses from different residential locations

In this table responses from Zone 1 (Wings A to G) are compared with those from Zone 2 (Wings H to N)

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Number of completed questionnaires returned

	Zone 1 (A to G)	Zone 2 (H to N)
Number of completed questionnaires returned	73	127

DEMOGRAPHICS AND OTHER BACKGROUND INFORMATION			
1.2	Are you under 21 years of age?	1%	0%
	Are you 25 years of age or younger?	19%	21%
	Are you 50 years of age or older?	6%	9%
	Are you 70 years of age or older?	0%	1%
1.3	Are you from a minority ethnic group?	11%	15%
1.4	Have you been in this prison for less than 6 months?	40%	46%
1.5	Are you currently serving a sentence?	99%	99%
	Are you on recall?	16%	21%
1.6	Is your sentence less than 12 months?	14%	19%
	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	4%	2%
7.1	Are you Muslim?	4%	12%
11.3	Do you have any mental health problems?	56%	46%
12.1	Do you consider yourself to have a disability?	42%	31%
19.1	Do you have any children under the age of 18?	66%	54%
19.2	Are you a foreign national?	4%	7%
19.3	Are you from a traveller community? (e.g. Gypsy, Roma, Irish Traveller)	7%	3%
19.4	Have you ever been in the armed services?	3%	7%
19.5	Is your gender female or non-binary?	0%	0%
19.6	Are you homosexual, bisexual or other sexual orientation?	1%	3%
19.7	Do you identify as transgender or transsexual?	1%	1%

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	Zone 1 (A to G)	Zone 2 (H to N)
Number of completed questionnaires returned	73	127

ARRIVAL AND RECEPTION			
2.1	Were you given up-to-date information about this prison before you came here?	17%	18%
2.2	When you arrived at this prison, did you spend less than 2 hours in reception?	23%	33%
2.3	When you were searched in reception, was this done in a respectful way?	74%	87%
2.4	Overall, were you treated very / quite well in reception?	75%	89%
2.5	When you first arrived, did you have any problems?	80%	71%
2.5	Did you have problems with:		
	- Getting phone numbers?	36%	25%
	- Contacting family?	40%	33%
	- Arranging care for children or other dependents?	0%	3%
	- Contacting employers?	4%	2%
	- Money worries?	30%	18%
	- Housing worries?	21%	16%
	- Feeling depressed?	44%	29%
	- Feeling suicidal?	19%	6%
	- Other mental health problems?	36%	19%
	- Physical health problems?	26%	10%
	- Drugs or alcohol (e.g. withdrawal)?	21%	18%
	- Getting medication?	47%	14%
	- Needing protection from other prisoners?	9%	4%
	- Lost or delayed property?	23%	16%
	<i>For those who had any problems when they first arrived:</i>		
2.6	Did staff help you to deal with these problems?	20%	34%
FIRST NIGHT AND INDUCTION			
3.1	Before you were locked up on your first night, were you offered:		
	- Tobacco or nicotine replacement?	94%	82%
	- Toiletries / other basic items?	44%	61%
	- A shower?	35%	43%
	- A free phone call?	33%	48%
	- Something to eat?	78%	77%
	- The chance to see someone from health care?	56%	63%
	- The chance to talk to a Listener or Samaritans?	38%	40%
	- Support from another prisoner (e.g. Insider or buddy)?	21%	32%
	- None of these?	3%	3%
3.2	On your first night in this prison, was your cell very / quite clean?	20%	34%

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	Zone 1 (A to G)	Zone 2 (H to N)
Number of completed questionnaires returned	73	127

3.3	Did you feel safe on your first night here?	67%	79%
3.4	In your first few days here, did you get?		
	- Access to the prison shop / canteen?	25%	29%
	- Free PIN phone credit?	39%	55%
	- Numbers put on your PIN phone?	23%	42%
3.5	Have you had an induction at this prison?	79%	89%
	<i>For those who have had an induction:</i>		
3.5	Did your induction cover everything you needed to know about this prison?	42%	54%
ON THE WING			
4.1	Are you in a cell on your own?	25%	79%
4.2	Is your cell call bell normally answered within 5 minutes?	18%	41%
4.3	On the wing or houseblock you currently live on:		
	- Do you normally have enough clean, suitable clothes for the week?	51%	66%
	- Can you shower every day?	93%	97%
	- Do you have clean sheets every week?	30%	56%
	- Do you get cell cleaning materials every week?	61%	75%
	- Is it normally quiet enough for you to relax or sleep at night?	68%	71%
	- Can you get your stored property if you need it?	8%	22%
4.4	Are the communal / shared areas of your wing or houseblock normally very / quite clean?	69%	62%
FOOD AND CANTEEN			
5.1	Is the quality of the food in this prison very / quite good?	16%	24%
5.2	Do you get enough to eat at meal-times always / most of the time?	7%	21%
5.3	Does the shop / canteen sell the things that you need?	74%	85%
RELATIONSHIPS WITH STAFF			
6.1	Do most staff here treat you with respect?	64%	75%
6.2	Are there any staff here you could turn to if you had a problem?	60%	70%
6.3	In the last week, has any member of staff talked to you about how you are getting on?	30%	26%
6.4	Do you have a personal officer?	93%	92%
	<i>For those who have a personal officer:</i>		
6.4	Is your personal or named officer very / quite helpful?	33%	47%
6.5	Do you regularly see prison governors, directors or senior managers talking to prisoners?	6%	7%
6.6	Do you feel that you are treated as an individual in this prison?	30%	46%
6.7	Are prisoners here consulted about things like food, canteen, health care or wing issues?	47%	46%
	If so, do things sometimes change?	15%	31%

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Number of completed questionnaires returned

Zone 1 (A to G)	Zone 2 (H to N)
73	127

FAITH			
7.1	Do you have a religion?	51%	65%
<i>For those who have a religion:</i>			
7.2	Are your religious beliefs respected here?	68%	70%
7.3	Are you able to speak to a Chaplain of your faith in private, if you want to?	69%	74%
7.4	Are you able to attend religious services, if you want to?	87%	90%
CONTACT WITH FAMILY AND FRIENDS			
8.1	Have staff here encouraged you to keep in touch with your family / friends?	18%	26%
8.2	Have you had any problems with sending or receiving mail (letters or parcels)?	82%	71%
8.3	Are you able to use a phone every day (if you have credit)?	93%	97%
8.4	Is it very / quite easy for your family and friends to get here?	30%	36%
8.5	Do you get visits from family/friends once a week or more?	11%	14%
<i>For those who get visits:</i>			
8.6	Do visits usually start and finish on time?	48%	49%
8.7	Are your visitors usually treated respectfully by staff?	62%	70%
TIME OUT OF CELL			
9.1	Do you know what the unlock and lock-up times are supposed to be here?	89%	92%
<i>For those who know what the unlock and lock-up times are supposed to be:</i>			
9.1	Are these times usually kept to?	44%	55%
9.2	Do you usually spend less than 2 hours out of your cell on a typical weekday?	24%	33%
	Do you usually spend 10 hours or more out of your cell on a typical weekday?	1%	6%
9.3	Do you usually spend less than 2 hours out of your cell on a typical Saturday or Sunday?	6%	6%
	Do you usually spend 10 hours or more out of your cell on a typical Saturday or Sunday?	1%	2%
9.4	Do you have time to do domestics more than 5 days in a typical week?	49%	60%
9.5	Do you get association more than 5 days in a typical week, if you want it?	68%	83%
9.6	Could you go outside for exercise more than 5 days in a typical week, if you wanted to?	76%	73%
9.7	Do you typically go to the gym twice a week or more?	41%	39%
9.8	Do you typically go to the library twice a week or more?	1%	7%
<i>For those who use the library:</i>			
9.9	Does the library have a wide enough range of materials to meet your needs?	37%	53%
APPLICATIONS, COMPLAINTS AND LEGAL RIGHTS			
10.1	Is it easy for you to make an application?	72%	70%
<i>For those who have made an application:</i>			
10.2	Are applications usually dealt with fairly?	38%	52%
	Are applications usually dealt with within 7 days?	22%	35%

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Number of completed questionnaires returned	73	127

18.4	Are you getting help to sort out the following for when you are released, if you need it:		
	- Finding accommodation?	25%	38%
	- Getting employment?	13%	33%
	- Setting up education or training?	9%	44%
	- Arranging benefits?	27%	33%
	- Sorting out finances?	14%	22%
	- Support for drug or alcohol problems?	39%	31%
	- Health / mental Health support?	25%	36%
	- Social care support?	9%	0%
	- Getting back in touch with family or friends?	21%	25%
FINAL QUESTION ABOUT THIS PRISON			
20.1	Do you think your experiences in this prison have made you less likely to offend in the future?	40%	41%