HM Inspectorate of Prisons
Youth Justice Board

Children in Custody 2016–17
Appendices

Youth Justice Board
Bwrdd Cyfiawnder Ieuenctid

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Appendix A: Secure training centres (STCs)

Secure Training Centre Survey

Section 1: Questions about you

Q1.1 Are you?

Male ❑ Female ❑

Q1.2 How old are you?

12 ❑ 13 ❑ 14 ❑ 15 ❑ 16 ❑ 17 ❑ 18 ❑

Q1.3 What is your ethnic origin?

- *White - British (English/Welsh/Scottish/Northern Irish)* ❑
- *White - Irish* ❑
- *White - Other* ❑
- *Black or Black British - Caribbean* ❑
- *Black or Black British - African* ❑
- *Black or Black British - other* ❑
- *Asian or Asian British - Indian* ❑
- *Asian or Asian British - Pakistani* ❑
- *Asian or Asian British - Bangladeshi* ❑
- *Asian or Asian British - Chinese* ❑
- *Asian or Asian British - other* ❑
- *Mixed heritage - White and Black Caribbean* ❑
- *Mixed heritage - White and Black African* ❑
- *Mixed heritage - White and Asian* ❑
- *Mixed heritage - other* ❑
- *Arab* ❑
- *Other ethnic group* ❑

If other, please write here: _____

Q1.4 What is your religion?

- *None* ❑
- *Christian (including Church of England, Catholic, Protestant and all other Christian denominations)* ❑
- *Buddhist* ❑
- *Hindu* ❑
- *Jewish* ❑
- *Muslim* ❑
- *Sikh* ❑
- *Other* ❑

If other, please write here: _____

Q1.5 Do you consider yourself to be Gypsy/Romany/Traveller?

Yes ❑ No ❑

Q1.6 Are you a British citizen?

Yes ❑ No ❑

Yes No

Q1.7	Do you have a disability? Do you need help with any long term physical, mental or learning needs?	❑	❑

		Yes	No
Q1.8	Have you ever been in local authority care (looked after)?	❑	❑

Section 2: Questions about your trip here and first 24 hours in this centre

		Yes	No
Q2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	❑	❑

		Yes	No	Don't remember/ Not applicable
Q2.2	When you arrived at the centre were you searched?	❑	❑	❑
Q2.3	Did staff explain to you why you were being searched?	❑	❑	❑
Q2.4	When you were searched, did staff treat you with respect?	❑	❑	❑

		Yes	No
Q2.5	Did you see a doctor or nurse before you went to bed on your first night here?	❑	❑
Q2.6	On your first night here, did anybody talk to you about how you were feeling?	❑	❑
Q2.7	Did you feel safe on your first night here?	❑	❑

Q2.8 **Is there anything else you want to say about your trip here and the first 24 hours in this centre?**

_____

_____

_____

_____

_____

_____

_____

_____

Section 3: Daily life

Q3.1 In your first few days here were you told everything you needed to know about life at the centre?

Yes	No	I don't know
❑	❑	❑

Q3.2 If you had a problem, who would you turn to? (*Please tick all that apply)*

- *No-one* ❑
- *Teacher/ Education staff* ❑
- *Key worker* ❑
- *Case worker* ❑
- *Staff on your unit* ❑
- *Another young person here* ❑
- *Family* ❑
- *Advocate* ❑
- *Other* ❑

If other, please write here: _____

Q3.3 Do you have a key worker on your unit?

Yes	No
❑	❑

Q3.4 Does your key worker help you?

I don't have a key worker	Yes	No
❑	❑	❑

Q3.5 Do **most** staff treat you with respect?

Yes	No
❑	❑

Q3.6 Can you follow your religion if you want to?

Yes	No	**I don't want to/ I have no religion**
❑	❑	❑

Q3.7 What is the food like here?

- *Very good* ❑
- *Good* ❑
- *Neither* ❑
- *Bad* ❑
- *Very bad* ❑

Q3.8 Is it easy to keep in touch with your family or carer outside the centre? (for example phone calls, visits)

Yes	No
❑	❑

Q3.9 How often do you have visits from family, carers and friends?

- *I don't get visits* ❑
- *Less than once a week* ❑
- *About once a week* ❑

More than once a week ..... ❑

Q3.10 **Is there anything else you want to say about daily life in the centre?**

_____
_____
_____
_____
_____
_____
_____
_____

Section 4: Behaviour

		I don't know what the scheme is	Yes	No
Q4.1	Does the incentives and sanctions scheme (Premier League, Championship and Conference) (gold, silver and platinum levels) encourage you to behave well?	❑	❑	❑

		I don't know what the scheme is	Yes	No
Q4.2	Do you think the incentives and sanctions scheme (Premier League, Championship and Conference) (gold, silver and platinum levels) is fair?	❑	❑	❑

		Yes	No
Q4.3	If you get in trouble, do staff explain what you have done wrong?	❑	❑

		Yes	No
Q4.4	Do most staff let you know when your behaviour is good?	❑	❑

		Yes	No
Q4.5	Have staff ever made you stay in your room away from the other young people because of something you did? (this could include having things removed from your room such as pictures or bedding)	❑	❑

	Yes	No

Q4.6	Have you been physically restrained since you have been here? (you may have heard it called MMPR)	❑	❑

		Not been restrained	Yes	No
Q4.7	Were you given a chance to talk to somebody about the restraint afterwards?	❑	❑	❑

Q4.8 **Is there anything else you want to say about behaviour?**

_____
_____
_____
_____
_____
_____
_____
_____

Section 5: Health Services

		Yes	No	I don't know
Q5.1	If you feel ill are you able to see a doctor or nurse?	❑	❑	❑

		Good	Bad	I don't know
Q5.2	What are the health services like here?	❑	❑	❑

		Yes	No
Q5.3	Do you have any health needs which are not being met?	❑	❑

Q5.4 **Is there anything else you want to say about health services?**

_____
_____
_____
_____
_____
_____
_____
_____

Section 6: Complaints

		Yes	No
Q6.1	Do you know how to make a complaint?	❑	❑

		I have not made one	Yes	No
Q6.2	Are complaints dealt with fairly?	❑	❑	❑

		Yes	No
Q6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	❑	❑

Q6.4 **Is there anything else you would like to say about complaints?**

_____
_____
_____
_____
_____
_____
_____
_____

Section 7: Questions about education, training and activities

		Yes	No	I don't know
Q7.1	Do you have a care plan that sets out targets for you to achieve while in custody? (this might be called a training, sentence or remand plan)	❑	❑	❑

		Yes	No
Q7.2	Since you have been here have you been given any advice about training or jobs that you might like to do in the future?	❑	❑
Q7.3	Have you learned any skills for jobs that you might like to do in the future (e.g. bricklaying/ hairdressing)?	❑	❑
Q7.4	Do you think your education/ training here will help you once you leave the centre?	❑	❑
Q7.5	Have you learned any 'life skills' here (e.g. cooking/cleaning)?	❑	❑
Q7.6	Are you encouraged to take part in activities outside education/ training hours (i.e. hobbies, sports or gym)?	❑	❑

Q7.7 **How is it different at the weekend in the centre?**

		Yes	No
Q7.8	Do you know where you are going to be living when you leave the centre?	❑	❑

		Not sentenced	Yes	No
Q7.9	Have you done anything here to make you less likely to offend in the future?	❑	❑	❑

Q7.10 **Is there anything else you would like to say about training and activities and leaving the centre?**

Section 8: Questions about safety

		Yes	No
Q8.1	Have you ever felt unsafe here?	❑	❑

		Yes	No
Q8.2	Do you feel unsafe at the moment?	❑	❑

Q8.3 In which areas have you ever felt unsafe? (Please tick all that apply)

- ***Never felt unsafe*** ❑
- *Everywhere* ❑
- *Admissions room* ❑
- *In single separation* ❑
- *At the gym* ❑
- *Outside areas/ grounds* ❑
- *Corridors* ❑
- *Dining room* ❑
- *At education/ training* ❑
- *At religious services* ❑
- *At health services* ❑
- *In the visits area* ❑
- *On your unit* ❑
- *In your room* ❑
- *Other* ❑

If other please write in here: _____

___

Q8.4 Have you experienced any of the following from **young peopl**e here? (*Please tick all that apply)*

- *Insulting remarks about you* ❑
- *Physical abuse (being hit, kicked or assaulted)* ❑
- *Sexual abuse* ❑
- *Feeling threatened or intimidated* ❑
- *Shout outs/ yelling through windows about you* ❑
- *Having your property taken* ❑
- *Other* ❑
- ***Not experienced any of these things*** ❑

Q8.5 If yes, what was it about? (Please tick all that apply)

- *Your race or ethnic origin* ❑
- *Your religion/religious beliefs* ❑
- *Your nationality* ❑
- *Being from a different part of the country to others* ❑
- *Being from a traveller community* ❑
- *Your sexual orientation* ❑
- *Your age* ❑
- *Having a disability* ❑
- *You being new here* ❑
- *Your offence/ crime* ❑
- *Gang related issues/ people you know or mix with* ❑
- *About your family or friends* ❑
- *Drugs* ❑
- *Medication you receive* ❑
- *Your gender* ❑
- *Other* ❑

If other please write in here: _____

___

Q8.6 **If you have ticked any of the above please give details:**

_____

_____

_____

_____

_____

_____

Q8.7 Have you experienced any of the following from **staff** here? (*Please tick all that apply)*

- *Insulting remarks about you* ❑
- *Physical abuse (being hit, kicked or assaulted)* ❑
- *Sexual abuse* ❑
- *Feeling threatened or intimidated* ❑
- *Having your property taken* ❑
- *Other* ❑
- ***Not experienced any of these things*** ❑

Q8.8 If yes, what was it about? (Please tick all that apply)

- *Your race or ethnic origin* ❑
- *Your religion/religious beliefs* ❑
- *Your nationality* ❑

Being from a different part of the country to others ..... ❑
Being from a traveller community ..... ❑
Your sexual orientation ..... ❑
Your age ..... ❑
Having a disability ..... ❑
You being new here ..... ❑
Your offence/ crime ..... ❑
Gang related issues/ people you know or mix with ..... ❑
About your family or friends ..... ❑
Drugs ..... ❑
Medication you receive ..... ❑
Your gender ..... ❑
Because you made a complaint ..... ❑
Other ..... ❑

If other please write in here: _____

Q8.9 **If you have ticked any of the above please give details:**

_____
_____
_____
_____
_____

		Yes	No
Q8.10	If you were being bullied or 'picked on', would you tell a member of staff?	❑	❑

Q8.11 **Is there anything else you want to say about safety in this centre?**

_____
_____
_____
_____
_____
_____
_____

Section 9: Overall impressions

Q9.1 **What do you like best about this centre?**

_____
_____
_____
_____
_____
_____
_____

Q9.2 **What don't you like about this centre?**

Thank you

Appendix A2: Survey responses from children and young people: STC breakdown and overall 2016-2017

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

		Medway STC 2017	Oakhill STC 2017	Rainsbrook STC 2016	Overall
Number of completed questionnaires returned		24	47	49	120
SECTION 1: ABOUT YOU					
1.2	Are you aged under 16?	30%	36%	38%	36%
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	61%	55%	36%	49%
1.4	Are you Muslim?	24%	12%	9%	12%
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	16%	7%	11%	10%
1.6	Are you a British citizen?	82%	92%	96%	92%
1.7	Do you have a disability?	25%	22%	32%	27%
1.8	Have you ever been in local authority care?	44%	39%	33%	38%
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS					
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	96%	88%	91%	91%
2.2	When you arrived at the centre were you searched?	86%	94%	90%	91%
2.3	Did staff explain why you were being searched?	64%	78%	78%	75%
2.4	When you were searched, did staff treat you with respect?	86%	82%	79%	83%
On your first night here:					
2.5	Did you see a doctor or nurse before you went to bed?	97%	93%	91%	93%
2.6	Did anybody talk to you about how you were feeling?	76%	79%	74%	76%
2.7	Did you feel safe?	93%	93%	89%	92%
SECTION 3: DAILY LIFE					
3.1	In your first few days here were you told everything you needed to know about life at the centre?	79%	70%	61%	68%
If you had a problem, who you would turn to?					
3.2a	No-one	7%	20%	28%	21%
3.2b	Teacher/education staff	21%	2%	17%	12%
3.2c	Key worker	30%	22%	24%	25%
3.2d	Case worker	36%	31%	37%	34%
3.2e	Staff on the unit	43%	36%	46%	41%
3.2f	Another young person here	25%	7%	28%	19%
3.2g	Family	54%	42%	39%	43%
3.2h	Advocate	4%	7%	13%	9%
3.3	Do you have a key worker on your unit?	82%	71%	54%	67%
For those who said they had a key worker:					
3.4	Does your key worker help you?	81%	70%	71%	74%
3.5	Do most staff treat you with respect?	86%	85%	92%	89%
3.6	Can you follow your religion if you want to?	70%	70%	76%	72%
3.7	Is the food here good/very good?	61%	15%	20%	26%
3.8	Is it easy to keep in touch with family or carers outside the centre?	93%	88%	93%	91%
3.9	Do you have visits from family, carers or friends at least once a week?	68%	55%	58%	58%

		Medway STC 2017	Oakhill STC 2017	Rainsbrook STC 2016	Overall
Number of completed questionnaires returned		24	47	49	120
SECTION 4: BEHAVIOUR					
4.1	Does the incentives and sanctions scheme encourage you to behave well?	72%	78%	65%	71%
4.2	Do you think the incentives and sanctions scheme is fair?	76%	72%	53%	66%
4.3	If you get in trouble, do staff explain what you have done wrong?	84%	80%	73%	79%
4.4	Do most staff let you know when your behaviour is good?	55%	71%	74%	68%
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	39%	50%	35%	42%
4.6	Have you been physically restrained since you have been here?	41%	37%	28%	35%
For those who had been restrained:					
4.7	Were you given a chance to talk to somebody about the restraint afterwards?	83%	68%	64%	71%
SECTION 5: HEALTH SERVICES					
5.1	If you feel ill, are you able to see a doctor or nurse?	86%	86%	75%	82%
5.2	Do you think that the health services are good here?	64%	64%	63%	64%
5.3	Do you have any health needs which are not being met?	14%	21%	33%	24%
SECTION 6: COMPLAINTS					
6.1	Do you know how to make a complaint?	96%	98%	96%	96%
For those who have made a complaint:					
6.2	Are complaints dealt with fairly?	54%	54%	55%	54%
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	18%	8%	15%	13%
SECTION 7: EDUCATION AND ACTIVITIES					
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	28%	41%	26%	32%
7.2	Have you been given advice about training or jobs that you might like to do in the future?	63%	69%	52%	61%
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	39%	56%	35%	44%
7.4	Do you think your education here will help you once you leave?	56%	59%	48%	54%
7.5	Have you been able to learn any 'life skills' here?	63%	93%	65%	76%
7.6	Are you encouraged to take part in activities outside education/training hours?	82%	93%	79%	86%
7.8	Do you know where you will be living when you leave the centre?	50%	81%	83%	76%
For those who are sentenced:					
7.9	Have you done anything here to make you less likely to offend in the future?	89%	68%	52%	65%

		Medway STC 2017	Oakhill STC 2017	Rainsbrook STC 2016	Overall
Number of completed questionnaires returned		24	47	49	120
SECTION 8: SAFETY					
8.1	Have you ever felt unsafe here?	**24%**	**19%**	**25%**	**22%**
8.2	Do you feel unsafe at the moment?	**0%**	**7%**	**8%**	**6%**
Have you experienced any of the following from young people here?					
8.4a	Insulting remarks?	**28%**	**26%**	**39%**	**32%**
8.4b	Physical abuse?	**19%**	**17%**	**31%**	**23%**
8.4c	Sexual abuse?	**0%**	**2%**	**0%**	**1%**
8.4d	Feeling threatened or intimidated?	**15%**	**20%**	**25%**	**21%**
8.4e	Shout outs/yelling through windows?	**24%**	**17%**	**35%**	**25%**
8.4f	Having your canteen/property taken?	**4%**	**9%**	**8%**	**8%**
For those who have indicated any of the above, what did it relate to?					
8.5a	Your race or ethnic origin?	**4%**	**11%**	**17%**	**13%**
8.5b	Your religion or religious beliefs?	**4%**	**0%**	**10%**	**5%**
8.5c	Your nationality?	**8%**	**6%**	**8%**	**8%**
8.5d	Your being from a different part of the country than others?	**4%**	**0%**	**10%**	**5%**
8.5e	Your being from a Traveller community?	**4%**	**0%**	**8%**	**4%**
8.5f	Your sexual orientation?	**0%**	**0%**	**0%**	**0%**
8.5g	Your age?	**4%**	**0%**	**4%**	**3%**
8.5h	You having a disability?	**4%**	**2%**	**4%**	**4%**
8.5i	You being new here?	**8%**	**15%**	**15%**	**13%**
8.5j	Your offence or crime?	**8%**	**9%**	**15%**	**11%**
8.5k	Gang related issues or people you know or mix with?	**15%**	**6%**	**10%**	**9%**
8.5l	About your family or friends?	**8%**	**6%**	**8%**	**8%**
8.5m	Drugs?	**4%**	**2%**	**4%**	**4%**
8.5n	Medications you receive?	**4%**	**0%**	**4%**	**3%**
8.5	Your gender?	**0%**	**0%**	**2%**	**1%**

		Medway STC 2017	Oakhill STC 2017	Rainsbrook STC 2016	Overall
Number of completed questionnaires returned		24	47	49	120
Have you experienced any of the following from staff here?					
8.7a	Insulting remarks?	11%	8%	21%	14%
8.7b	Physical abuse?	0%	0%	9%	4%
8.7c	Sexual abuse?	0%	0%	2%	1%
8.7d	Feeling threatened or intimidated?	5%	6%	9%	6%
8.7e	Having your canteen/property taken?	0%	2%	5%	4%
For those who have indicated any of the above, what did it relate to?					
8.8a	Your race or ethnic origin?	0%	0%	9%	4%
8.8b	Your religion or religious beliefs?	0%	0%	5%	2%
8.8c	Your nationality?	0%	0%	9%	4%
8.8d	Your being from a different part of the country than others?	0%	0%	5%	2%
8.8e	Your being from a Traveller community?	5%	0%	2%	2%
8.8f	Your sexual orientation?	0%	0%	5%	2%
8.8g	Your age?	5%	0%	2%	2%
8.8h	You having a disability?	5%	0%	0%	1%
8.8i	You being new here?	11%	2%	9%	6%
8.8j	Your offence or crime?	11%	0%	9%	5%
8.8k	Gang related issues or people you know or mix with?	11%	0%	5%	5%
8.8l	About your family or friends?	5%	0%	5%	4%
8.8m	Drugs?	5%	0%	9%	5%
8.8n	Medications you receive?	5%	0%	5%	4%
8.8o	Your gender?	0%	0%	5%	2%
8.8p	Because you made a complaint?	5%	0%	5%	4%
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	62%	69%	39%	61%

Appendix A3: STC 2016-17 survey responses compared with 2015-16

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables

	Any percentage highlighted in green is significantly better	2016-17 survey period	2015-16 survey period
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		120	135
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	**36%**	**32%**
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	**49%**	**41%**
1.4	Are you Muslim?	**12%**	**15%**
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	**10%**	**12%**
1.6	Are you a British citizen?	**92%**	**93%**
1.7	Do you have a disability?	**27%**	**22%**
1.8	Have you ever been in local authority care?	**38%**	**39%**
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	**91%**	**91%**
2.2	When you arrived at the centre were you searched?	**91%**	**94%**
2.3	Did staff explain why you were being searched?	**75%**	**74%**
2.4	When you were searched, did staff treat you with respect?	**83%**	**85%**
On your first night here:			
2.5	Did you see a doctor or nurse before you went to bed?	**93%**	**90%**
2.6	Did anybody talk to you about how you were feeling?	**76%**	**66%**
2.7	Did you feel safe?	**92%**	**87%**
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	**68%**	**74%**
If you had a problem, who you would turn to?			
3.2a	No-one	**21%**	**12%**
3.2b	Teacher/education staff	**12%**	**15%**
3.2c	Key worker	**25%**	**35%**
3.2d	Case worker	**34%**	**43%**
3.2e	Staff on the unit	**41%**	**51%**
3.2f	Another young person here	**19%**	**19%**
3.2g	Family	**43%**	**54%**
3.2h	Advocate	**9%**	**11%**
3.3	Do you have a key worker on your unit?	**67%**	**89%**
For those who said they had a key worker:			
3.4	Does your key worker help you?	**74%**	**90%**
3.5	Do most staff treat you with respect?	**89%**	**89%**
3.6	Can you follow your religion if you want to?	**72%**	**67%**
3.7	Is the food here good/very good?	**26%**	**31%**
3.8	Is it easy to keep in touch with family or carers outside the centre?	**91%**	**87%**
3.9	Do you have visits from family, carers or friends at least once a week?	**58%**	**52%**

Key to tables

		2016-17 survey period	2015-16 survey period
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		120	135
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**71%**	**79%**
4.2	Do you think the incentives and sanctions scheme is fair?	**66%**	**68%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**79%**	**82%**
4.4	Do most staff let you know when your behaviour is good?	**68%**	**73%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**42%**	**48%**
4.6	Have you been physically restrained since you have been here?	**35%**	**32%**
For those who had been restrained:			
4.7	Were you given a chance to talk to somebody about the restraint afterwards?	**71%**	**63%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**82%**	**94%**
5.2	Do you think that the health services are good here?	**64%**	**58%**
5.3	Do you have any health needs which are not being met?	**24%**	**19%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**96%**	**96%**
For those who have made a complaint:			
6.2	Are complaints dealt with fairly?	**54%**	**69%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**13%**	**15%**
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**32%**	**44%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**61%**	**73%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**44%**	**68%**
7.4	Do you think your education here will help you once you leave?	**54%**	**66%**
7.5	Have you been able to learn any 'life skills' here?	**76%**	**84%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**86%**	**87%**
7.8	Do you know where you will be living when you leave the centre?	**76%**	**70%**
For those who are sentenced:			
7.9	Have you done anything here to make you less likely to offend in the future?	**65%**	**63%**

Key to tables

		2016-17 survey period	2015-16 survey period
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		120	135
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**22%**	**23%**
8.2	Do you feel unsafe at the moment?	**6%**	**10%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**32%**	**33%**
8.4b	Physical abuse?	**23%**	**22%**
8.4c	Sexual abuse?	**1%**	**3%**
8.4d	Feeling threatened or intimidated?	**21%**	**18%**
8.4e	Shout outs/yelling through windows?	**25%**	**31%**
8.4f	Having your canteen/property taken?	**8%**	**10%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**13%**	**11%**
8.5b	Your religion or religious beliefs?	**5%**	**6%**
8.5c	Your nationality?	**8%**	**8%**
8.5d	Your being from a different part of the country than others?	**5%**	**10%**
8.5e	Your being from a Traveller community?	**4%**	**2%**
8.5f	Your sexual orientation?	**0%**	**3%**
8.5g	Your age?	**3%**	**5%**
8.5h	You having a disability?	**4%**	**2%**
8.5i	You being new here?	**13%**	**13%**
8.5j	Your offence or crime?	**11%**	**10%**
8.5k	Gang related issues or people you know or mix with?	**9%**	**8%**
8.5l	About your family or friends?	**8%**	**11%**
8.5m	Drugs?	**4%**	**8%**
8.5n	Medications you receive?	**3%**	**1%**
8.5	Your gender?	**1%**	**2%**

Key to tables

	Any percentage highlighted in green is significantly better	2016-17 survey period	2015-16 survey period
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		120	135
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**14%**	**13%**
8.7b	Physical abuse?	**4%**	**12%**
8.7c	Sexual abuse?	**1%**	**2%**
8.7d	Feeling threatened or intimidated?	**6%**	**11%**
8.7e	Having your canteen/property taken?	**4%**	**10%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**4%**	**5%**
8.8b	Your religion or religious beliefs?	**2%**	**2%**
8.8c	Your nationality?	**4%**	**3%**
8.8d	Your being from a different part of the country than others?	**2%**	**4%**
8.8e	Your being from a Traveller community?	**2%**	**3%**
8.8f	Your sexual orientation?	**2%**	**2%**
8.8g	Your age?	**2%**	**3%**
8.8h	You having a disability?	**1%**	**2%**
8.8i	You being new here?	**6%**	**4%**
8.8j	Your offence or crime?	**5%**	**3%**
8.8k	Gang related issues or people you know or mix with?	**5%**	**3%**
8.8l	About your family or friends?	**4%**	**4%**
8.8m	Drugs?	**5%**	**3%**
8.8n	Medications you receive?	**4%**	**1%**
8.8o	Your gender?	**2%**	**3%**
8.8p	Because you made a complaint?	**4%**	**4%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**61%**	**68%**

Appendix A4: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17 FROM GIRLS AND BOYS

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not
indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference	Girls	Boys
Number of completed questionnaires returned		11	107
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	**8%**	**38%**
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)	**39%**	**50%**
1.4	Are you Muslim?	**0%**	**13%**
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	**29%**	**8%**
1.6	Are you a British citizen?	**67%**	**93%**
1.7	Do you have a disability?	**29%**	**27%**
1.8	Have you ever been in local authority care?	**62%**	**36%**
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	**100%**	**90%**
2.2	When you arrived at the centre were you searched?	**85%**	**92%**
2.3	Did staff explain why you were being searched?	**85%**	**75%**
2.4	When you were searched, did staff treat you with respect?	**85%**	**82%**
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	**92%**	**93%**
2.6	Did anybody talk to you about how you were feeling?	**62%**	**77%**
2.7	Did you feel safe?	**100%**	**90%**
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	**85%**	**67%**
If you had a problem, who you would turn to?			
3.2a	No-one	**17%**	**21%**
3.2b	Teacher/education staff	**42%**	**9%**
3.2c	Key worker	**33%**	**24%**
3.2d	Case worker	**42%**	**33%**
3.2e	Staff on the unit	**67%**	**39%**
3.2f	Another young person here	**33%**	**17%**
3.2g	Family	**17%**	**46%**
3.2h	Advocate	**8%**	**9%**
3.3	Do you have a key worker on your unit?	**78%**	**67%**
3.5	Do most staff treat you with respect?	**100%**	**88%**
3.6	Can you follow your religion if you want to?	**42%**	**75%**
3.7	Is the food here good/very good?	**42%**	**24%**
3.8	Is it easy to keep in touch with family or carers outside the centre?	**100%**	**90%**

Key to tables

	Any percentage highlighted in green is significantly better	Girls	Boys
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
3.9	Do you have visits from family, carers or friends at least once a week?	**46%**	**58%**
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**83%**	**72%**
4.2	Do you think the incentives and sanctions scheme is fair?	**80%**	**66%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**89%**	**77%**
4.4	Do most staff let you know when your behaviour is good?	**91%**	**68%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**20%**	**43%**
4.6	Have you been physically restrained since you have been here?	**9%**	**36%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**80%**	**83%**
5.2	Do you think that the health services are good here?	**75%**	**64%**
5.3	Do you have any health needs which are not being met?	**22%**	**24%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**100%**	**96%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**9%**	**12%**

Key to tables

	Any percentage highlighted in green is significantly better	Girls	Boys
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**36%**	**32%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**80%**	**60%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**55%**	**44%**
7.4	Do you think your education here will help you once you leave?	**80%**	**52%**
7.5	Have you been able to learn any 'life skills' here?	**64%**	**79%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**91%**	**86%**
7.8	Do you know where you will be living when you leave the centre?	**55%**	**77%**
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**40%**	**21%**
8.2	Do you feel unsafe at the moment?	**0%**	**7%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**50%**	**31%**
8.4b	Physical abuse?	**22%**	**24%**
8.4c	Sexual abuse?	**0%**	**1%**
8.4d	Feeling threatened or intimidated?	**40%**	**19%**
8.4e	Shout outs/yelling through windows?	**40%**	**25%**
8.4f	Having your canteen/property taken?	**0%**	**8%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**22%**	**11%**
8.5b	Your religion or religious beliefs?	**22%**	**4%**
8.5c	Your nationality?	**0%**	**8%**
8.5d	Your being from a different part of the country than others?	**0%**	**6%**
8.5e	Your being from a Traveller community?	**11%**	**4%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**0%**	**4%**
8.5h	You having a disability?	**11%**	**4%**
8.5i	You being new here?	**11%**	**14%**
8.5j	Your offence or crime?	**40%**	**9%**
8.5k	Gang related issues or people you know or mix with?	**0%**	**10%**
8.5l	About your family or friends?	**11%**	**7%**
8.5m	Drugs?	**11%**	**4%**
8.5n	Medications you receive?	**11%**	**2%**
8.5	Your gender?	**0%**	**1%**

Key to tables

	Any percentage highlighted in green is significantly better	Girls	Boys
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**25%**	**13%**
8.7b	Physical abuse?	**0%**	**4%**
8.7c	Sexual abuse?	**0%**	**1%**
8.7d	Feeling threatened or intimidated?	**0%**	**7%**
8.7e	Having your canteen/property taken?	**0%**	**4%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**0%**	**4%**
8.8b	Your religion or religious beliefs?	**0%**	**2%**
8.8c	Your nationality?	**0%**	**4%**
8.8d	Your being from a different part of the country than others?	**0%**	**2%**
8.8e	Your being from a Traveller community?	**0%**	**2%**
8.8f	Your sexual orientation?	**0%**	**2%**
8.8g	Your age?	**0%**	**2%**
8.8h	You having a disability?	**0%**	**1%**
8.8i	You being new here?	**0%**	**7%**
8.8j	Your offence or crime?	**13%**	**5%**
8.8k	Gang related issues or people you know or mix with?	**0%**	**5%**
8.8l	About your family or friends?	**0%**	**4%**
8.8m	Drugs?	**0%**	**5%**
8.8n	Medications you receive?	**0%**	**4%**
8.8o	Your gender?	**0%**	**2%**
8.8p	Because you made a complaint?	**0%**	**4%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**67%**	**60%**

Appendix A5: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17 FROM CHILDREN AGED UNDER 16 AND THOSE AGED 16-18

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Aged under 16	Aged 16-18
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		42	76
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?		
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	69%	38%
1.4	Are you Muslim?	18%	10%
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	2%	14%
1.6	Are you a British citizen?	92%	90%
1.7	Do you have a disability?	13%	35%
1.8	Have you ever been in local authority care?	38%	38%
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	84%	95%
2.2	When you arrived at the centre were you searched?	90%	91%
2.3	Did staff explain why you were being searched?	77%	76%
2.4	When you were searched, did staff treat you with respect?	77%	85%
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	96%	91%
2.6	Did anybody talk to you about how you were feeling?	65%	83%
2.7	Did you feel safe?	86%	94%
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	60%	73%
If you had a problem, who you would turn to?			
3.2a	No-one	31%	17%
3.2b	Teacher/education staff	10%	13%
3.2c	Key worker	18%	29%
3.2d	Case worker	18%	43%
3.2e	Staff on the unit	25%	49%
3.2f	Another young person here	15%	20%
3.2g	Family	37%	48%
3.2h	Advocate	6%	11%
3.3	Do you have a key worker on your unit?	60%	71%
3.5	Do most staff treat you with respect?	84%	91%
3.6	Can you follow your religion if you want to?	67%	74%
3.7	Is the food here good/very good?	22%	29%
3.8	Is it easy to keep in touch with family or carer outside the centre?	87%	94%
3.9	Do you have visits from family, carers or friends at least once a week?	56%	58%

Key to tables

	Any percentage highlighted in green is significantly better	Aged under 16	Aged 16-18
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**64%**	**75%**
4.2	Do you think the incentives and sanctions scheme is fair?	**53%**	**75%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**67%**	**85%**
4.4	Do most staff let you know when your behaviour is good?	**59%**	**75%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**51%**	**36%**
4.6	Have you been physically restrained since you have been here?	**33%**	**37%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**76%**	**86%**
5.2	Do you think that the health services are good here?	**57%**	**68%**
5.3	Do you have any health needs which are not being met?	**25%**	**23%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**96%**	**97%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**13%**	**13%**

Key to tables

	Any percentage highlighted in green is significantly better	Aged under 16	Aged 16-18
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**27%**	**36%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**45%**	**70%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**30%**	**54%**
7.4	Do you think your education here will help you once you leave?	**46%**	**61%**
7.5	Have you been able to learn any 'life skills' here?	**69%**	**83%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**82%**	**88%**
7.8	Do you know where you will be living when you leave the centre?	**78%**	**74%**
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**23%**	**21%**
8.2	Do you feel unsafe at the moment?	**10%**	**4%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**22%**	**37%**
8.4b	Physical abuse?	**19%**	**25%**
8.4c	Sexual abuse?	**2%**	**0%**
8.4d	Feeling threatened or intimidated?	**19%**	**21%**
8.4e	Shout outs/yelling through windows?	**24%**	**26%**
8.4f	Having your canteen/property taken?	**2%**	**10%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**17%**	**9%**
8.5b	Your religion or religious beliefs?	**5%**	**3%**
8.5c	Your nationality?	**10%**	**7%**
8.5d	Your being from a different part of the country than others?	**2%**	**7%**
8.5e	Your being from a Traveller community?	**2%**	**5%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**5%**	**1%**
8.5h	You having a disability?	**2%**	**5%**
8.5i	You being new here?	**12%**	**13%**
8.5j	Your offence or crime?	**7%**	**13%**
8.5k	Gang related issues or people you know or mix with?	**15%**	**7%**
8.5l	Abour your family or friends?	**10%**	**7%**
8.5m	Drugs?	**2%**	**5%**
8.5n	Medications you receive?	**2%**	**1%**
8.5o	Your gender?	**2%**	**0%**

Key to tables

		Aged under 16	Aged 16-18
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**10%**	**16%**
8.7b	Physical abuse?	**5%**	**1%**
8.7c	Sexual abuse?	**0%**	**1%**
8.7d	Feeling threatened or intimidated?	**5%**	**7%**
8.7e	Having your canteen/property taken?	**5%**	**1%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**10%**	**0%**
8.8b	Your religion or religious beliefs?	**5%**	**0%**
8.8c	Your nationality?	**10%**	**0%**
8.8d	Your being from a different part of the country than others?	**5%**	**0%**
8.8e	Your being from a Traveller community?	**3%**	**1%**
8.8f	Your sexual orientation?	**5%**	**0%**
8.8g	Your age?	**3%**	**1%**
8.8h	You having a disability?	**0%**	**1%**
8.8i	You being new here?	**13%**	**4%**
8.8j	Your offence or crime?	**5%**	**3%**
8.8k	Gang related issues or people you know or mix with?	**10%**	**1%**
8.8l	Abour your family or friends?	**5%**	**1%**
8.8m	Drugs?	**10%**	**1%**
8.8n	Medications you receive?	**5%**	**1%**
8.8o	Your gender?	**5%**	**0%**
8.8p	Because you made a complaint?	**5%**	**1%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**42%**	**70%**

Appendix A6: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17 FROM BLACK AND MINORITY ETHNIC CHILDREN AND WHITE CHILDREN

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Black and minority ethnic children	White children
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		58	61
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	**50%**	**22%**
1.4	Are you Muslim?	**24%**	**0%**
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	**2%**	**17%**
1.6	Are you a British citizen?	**90%**	**93%**
1.7	Do you have a disability?	**9%**	**43%**
1.8	Have you ever been in local authority care?	**33%**	**43%**
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	**85%**	**97%**
2.2	When you arrived at the centre were you searched?	**92%**	**91%**
2.3	Did staff explain why you were being searched?	**77%**	**74%**
2.4	When you were searched, did staff treat you with respect?	**79%**	**85%**
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	**99%**	**88%**
2.6	Did anybody talk to you about how you were feeling?	**75%**	**79%**
2.7	Did you feel safe?	**91%**	**92%**
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	**65%**	**72%**
If you had a problem, who you would turn to?			
3.2a	No-one	**22%**	**20%**
3.2b	Teacher/education staff	**9%**	**15%**
3.2c	Key worker	**19%**	**31%**
3.2d	Case worker	**29%**	**39%**
3.2e	Staff on the unit	**34%**	**49%**
3.2f	Another young person here	**16%**	**20%**
3.2g	Family	**35%**	**51%**
3.2h	Advocate	**6%**	**13%**
3.3	Do you have a key worker on your unit?	**64%**	**71%**
3.5	Do most staff treat you with respect?	**86%**	**91%**
3.6	Can you follow your religion if you want to?	**77%**	**67%**
3.7	Is the food here good/very good?	**31%**	**22%**
3.8	Is it easy to keep in touch with family or carer outside the centre?	**87%**	**95%**
3.9	Do you have visits from family, carers or friends at least once a week?	**49%**	**63%**

Key to tables

	Any percentage highlighted in green is significantly better	Black and minority ethnic children	White children
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**68%**	**76%**
4.2	Do you think the incentives and sanctions scheme is fair?	**54%**	**78%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**72%**	**85%**
4.4	Do most staff let you know when your behaviour is good?	**60%**	**78%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**46%**	**39%**
4.6	Have you been physically restrained since you have been here?	**31%**	**38%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**79%**	**86%**
5.2	Do you think that the health services are good here?	**55%**	**72%**
5.3	Do you have any health needs which are not being met?	**22%**	**25%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**94%**	**99%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**13%**	**13%**

Key to tables

		Black and minority ethnic children	White children
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**30%**	**36%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**60%**	**61%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**49%**	**39%**
7.4	Do you think your education here will help you once you leave?	**53%**	**55%**
7.5	Have you been able to learn any 'life skills' here?	**76%**	**77%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**81%**	**90%**
7.8	Do you know where you will be living when you leave the centre?	**75%**	**75%**
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**18%**	**26%**
8.2	Do you feel unsafe at the moment?	**6%**	**6%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**26%**	**38%**
8.4b	Physical abuse?	**18%**	**28%**
8.4c	Sexual abuse?	**2%**	**0%**
8.4d	Feeling threatened or intimidated?	**11%**	**28%**
8.4e	Shout outs/yelling through windows?	**22%**	**28%**
8.4f	Having your canteen/property taken?	**6%**	**9%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**20%**	**6%**
8.5b	Your religion or religious beliefs?	**7%**	**3%**
8.5c	Your nationality?	**7%**	**8%**
8.5d	Your being from a different part of the country than others?	**4%**	**6%**
8.5e	Your being from a Traveller community?	**0%**	**8%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**2%**	**3%**
8.5h	You having a disability?	**0%**	**8%**
8.5i	You being new here?	**7%**	**19%**
8.5j	Your offence or crime?	**9%**	**13%**
8.5k	Gang related issues or people you know or mix with?	**13%**	**6%**
8.5l	About your family or friends?	**6%**	**9%**
8.5m	Drugs?	**0%**	**8%**
8.5n	Medications you receive?	**0%**	**6%**
8.5o	Your gender?	**0%**	**2%**

Key to tables

		Black and minority ethnic children	White children
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**11%**	**18%**
8.7b	Physical abuse?	**2%**	**4%**
8.7c	Sexual abuse?	**2%**	**0%**
8.7d	Feeling threatened or intimidated?	**2%**	**11%**
8.7e	Having your canteen/property taken?	**2%**	**5%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**4%**	**2%**
8.8b	Your religion or religious beliefs?	**2%**	**2%**
8.8c	Your nationality?	**4%**	**2%**
8.8d	Your being from a different part of the country than others?	**2%**	**2%**
8.8e	Your being from a Traveller community?	**0%**	**4%**
8.8f	Your sexual orientation?	**2%**	**2%**
8.8g	Your age?	**2%**	**2%**
8.8h	You having a disability?	**0%**	**2%**
8.8i	You being new here?	**9%**	**4%**
8.8j	Your offence or crime?	**4%**	**7%**
8.8k	Gang related issues or people you know or mix with?	**4%**	**4%**
8.8l	About your family or friends?	**2%**	**4%**
8.8m	Drugs?	**4%**	**4%**
8.8n	Medications you receive?	**2%**	**4%**
8.8o	Your gender?	**2%**	**2%**
8.8p	Because you made a complaint?	**4%**	**2%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**64%**	**57%**

Appendix A7: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17 FROM MUSLIM CHILDREN AND NON-MUSLIM CHILDREN

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Muslim children	Non-Muslim children
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		14	100
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	**50%**	**33%**
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	**100%**	**43%**
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	**0%**	**11%**
1.6	Are you a British citizen?	**94%**	**94%**
1.7	Do you have a disability?	**25%**	**28%**
1.8	Have you ever been in local authority care?	**25%**	**41%**
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	**94%**	**92%**
2.2	When you arrived at the centre were you searched?	**88%**	**92%**
2.3	Did staff explain why you were being searched?	**72%**	**76%**
2.4	When you were searched, did staff treat you with respect?	**78%**	**83%**
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	**100%**	**92%**
2.6	Did anybody talk to you about how you were feeling?	**78%**	**76%**
2.7	Did you feel safe?	**82%**	**92%**
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	**65%**	**69%**
If you had a problem, who you would turn to?			
3.2a	No-one	**18%**	**22%**
3.2b	Teacher/education staff	**13%**	**12%**
3.2c	Key worker	**31%**	**25%**
3.2d	Case worker	**38%**	**34%**
3.2e	Staff on the unit	**13%**	**44%**
3.2f	Another young person here	**6%**	**19%**
3.2g	Family	**63%**	**41%**
3.2h	Advocate	**6%**	**9%**
3.3	Do you have a key worker on your unit?	**73%**	**67%**
3.5	Do most staff treat you with respect?	**75%**	**90%**
3.6	Can you follow your religion if you want to?	**100%**	**68%**
3.7	Is the food here good/very good?	**38%**	**24%**
3.8	Is it easy to keep in touch with family or carers outside the centre?	**75%**	**93%**
3.9	Do you have visits from family, carers or friends at least once a week?	**43%**	**58%**

Key to tables

	Any percentage highlighted in green is significantly better	Muslim children	Non-Muslim children
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**44%**	**74%**
4.2	Do you think the incentives and sanctions scheme is fair?	**35%**	**71%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**63%**	**81%**
4.4	Do most staff let you know when your behaviour is good?	**50%**	**71%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**38%**	**43%**
4.6	Have you been physically restrained since you have been here?	**41%**	**35%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**77%**	**83%**
5.2	Do you think that the health services are good here?	**56%**	**66%**
5.3	Do you have any health needs which are not being met?	**13%**	**26%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**93%**	**97%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**27%**	**12%**

Key to tables

		Muslim children	Non-Muslim children
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**29%**	**33%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**36%**	**64%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**31%**	**47%**
7.4	Do you think your education here will help you once you leave?	**23%**	**57%**
7.5	Have you been able to learn any 'life skills' here?	**46%**	**82%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**64%**	**87%**
7.8	Do you know where you will be living when you leave the centre?	**67%**	**77%**
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**23%**	**22%**
8.2	Do you feel unsafe at the moment?	**23%**	**4%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**23%**	**35%**
8.4b	Physical abuse?	**31%**	**23%**
8.4c	Sexual abuse?	**0%**	**1%**
8.4d	Feeling threatened or intimidated?	**23%**	**20%**
8.4e	Shout outs/yelling through windows?	**42%**	**25%**
8.4f	Having your canteen/property taken?	**8%**	**8%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**17%**	**12%**
8.5b	Your religion or religious beliefs?	**17%**	**4%**
8.5c	Your nationality?	**23%**	**6%**
8.5d	Your being from a different part of the country than others?	**8%**	**5%**
8.5e	Your being from a Traveller community?	**0%**	**5%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**8%**	**2%**
8.5h	You having a disability?	**0%**	**5%**
8.5i	You being new here?	**8%**	**14%**
8.5j	Your offence or crime?	**8%**	**12%**
8.5k	Gang related issues or people you know or mix with?	**31%**	**7%**
8.5l	About your family or friends?	**0%**	**9%**
8.5m	Drugs?	**0%**	**5%**
8.5n	Medications you receive?	**0%**	**4%**
8.5o	Your gender?	**0%**	**1%**

Key to tables

		Muslim children	Non-Muslim children
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**15%**	**14%**
8.7b	Physical abuse?	**8%**	**2%**
8.7c	Sexual abuse?	**8%**	**0%**
8.7d	Feeling threatened or intimidated?	**8%**	**6%**
8.7e	Having your canteen/property taken?	**8%**	**3%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**15%**	**1%**
8.8b	Your religion or religious beliefs?	**8%**	**1%**
8.8c	Your nationality?	**15%**	**1%**
8.8d	Your being from a different part of the country than others?	**8%**	**1%**
8.8e	Your being from a Traveller community?	**0%**	**2%**
8.8f	Your sexual orientation?	**8%**	**1%**
8.8g	Your age?	**8%**	**1%**
8.8h	You having a disability?	**0%**	**1%**
8.8i	You being new here?	**15%**	**5%**
8.8j	Your offence or crime?	**8%**	**5%**
8.8k	Gang related issues or people you know or mix with?	**8%**	**4%**
8.8l	About your family or friends?	**8%**	**2%**
8.8m	Drugs?	**15%**	**2%**
8.8n	Medications you receive?	**8%**	**2%**
8.8o	Your gender?	**8%**	**1%**
8.8p	Because you made a complaint?	**8%**	**2%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**50%**	**64%**

Appendix A8: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17
FROM ROMANY/GYPSY/TRAVELLER CHILDREN
AND NON-ROMANY/GYPSY/TRAVELLER CHILDREN

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to be Romany/Gypsy/Traveller	Do not consider themselves be Romany/Gypsy/Traveller
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		11	100
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	**8%**	**39%**
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	**8%**	**52%**
1.4	Are you Muslim?	**0%**	**14%**
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?		
1.6	Are you a British citizen?	**85%**	**92%**
1.7	Do you have a disability?	**64%**	**21%**
1.8	Have you ever been in local authority care?	**46%**	**36%**
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	**100%**	**89%**
2.2	When you arrived at the centre were you searched?	**85%**	**92%**
2.3	Did staff explain why you were being searched?	**64%**	**75%**
2.4	When you were searched, did staff treat you with respect?	**71%**	**83%**
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	**79%**	**94%**
2.6	Did anybody talk to you about how you were feeling?	**92%**	**74%**
2.7	Did you feel safe?	**85%**	**92%**
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	**64%**	**69%**
If you had a problem, who you would turn to?			
3.2a	No-one	**8%**	**22%**
3.2b	Teacher/education staff	**15%**	**11%**
3.2c	Key worker	**54%**	**21%**
3.2d	Case worker	**46%**	**34%**
3.2e	Staff on the unit	**64%**	**38%**
3.2f	Another young person here	**36%**	**16%**
3.2g	Family	**46%**	**43%**
3.2h	Advocate	**8%**	**9%**
3.3	Do you have a key worker on your unit?	**77%**	**68%**
3.5	Do most staff treat you with respect?	**67%**	**92%**
3.6	Can you follow your religion if you want to?	**54%**	**76%**
3.7	Is the food here good/very good?	**29%**	**25%**
3.8	Is it easy to keep in touch with family or carers outside the centre?	**100%**	**91%**
3.9	Do you have visits from family, carers or friends at least once a week?	**42%**	**60%**

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to be Romany/Gypsy/Traveller	Do not consider themselves be Romany/Gypsy/Traveller
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**71%**	**72%**
4.2	Do you think the incentives and sanctions scheme is fair?	**85%**	**63%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**82%**	**79%**
4.4	Do most staff let you know when your behaviour is good?	**71%**	**69%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**54%**	**39%**
4.6	Have you been physically restrained since you have been here?	**46%**	**35%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**83%**	**83%**
5.2	Do you think that the health services are good here?	**60%**	**64%**
5.3	Do you have any health needs which are not being met?	**36%**	**23%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**100%**	**97%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**9%**	**14%**

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to be Romany/Gypsy/Traveller	Do not consider themselves be Romany/Gypsy/Traveller
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**17%**	**35%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**58%**	**61%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**42%**	**43%**
7.4	Do you think your education here will help you once you leave?	**91%**	**49%**
7.5	Have you been able to learn any 'life skills' here?	**92%**	**76%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**92%**	**86%**
7.8	Do you know where you will be living when you leave the centre?	**80%**	**78%**
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**58%**	**18%**
8.2	Do you feel unsafe at the moment?	**8%**	**5%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**69%**	**28%**
8.4b	Physical abuse?	**42%**	**21%**
8.4c	Sexual abuse?	**0%**	**1%**
8.4d	Feeling threatened or intimidated?	**58%**	**16%**
8.4e	Shout outs/yelling through windows?	**58%**	**19%**
8.4f	Having your canteen/property taken?	**33%**	**5%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**8%**	**12%**
8.5b	Your religion or religious beliefs?	**8%**	**5%**
8.5c	Your nationality?	**8%**	**7%**
8.5d	Your being from a different part of the country than others?	**0%**	**6%**
8.5e	Your being from a Traveller community?	**31%**	**1%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**8%**	**2%**
8.5h	You having a disability?	**17%**	**3%**
8.5i	You being new here?	**31%**	**12%**
8.5j	Your offence or crime?	**31%**	**10%**
8.5k	Gang related issues or people you know or mix with?	**8%**	**7%**
8.5l	Abour your family or friends?	**17%**	**3%**
8.5m	Drugs?	**31%**	**1%**
8.5n	Medications you receive?	**8%**	**2%**
8.5o	Your gender?	**0%**	**1%**

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to be Romany/Gypsy/Traveller	Do not consider themselves be Romany/Gypsy/Traveller
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**40%**	**13%**
8.7b	Physical abuse?	**10%**	**2%**
8.7c	Sexual abuse?	**0%**	**1%**
8.7d	Feeling threatened or intimidated?	**30%**	**4%**
8.7e	Having your canteen/property taken?	**10%**	**2%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**0%**	**4%**
8.8b	Your religion or religious beliefs?	**0%**	**2%**
8.8c	Your nationality?	**0%**	**4%**
8.8d	Your being from a different part of the country than others?	**0%**	**2%**
8.8e	Your being from a Traveller community?	**10%**	**1%**
8.8f	Your sexual orientation?	**0%**	**2%**
8.8g	Your age?	**10%**	**1%**
8.8h	You having a disability?	**10%**	**0%**
8.8i	You being new here?	**10%**	**6%**
8.8j	Your offence or crime?	**10%**	**6%**
8.8k	Gang related issues or people you know or mix with?	**10%**	**2%**
8.8l	About your family or friends?	**10%**	**2%**
8.8m	Drugs?	**10%**	**4%**
8.8n	Medications you receive?	**10%**	**2%**
8.8o	Your gender?	**0%**	**2%**
8.8p	Because you made a complaint?	**0%**	**4%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**56%**	**63%**

Appendix A9: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17 FROM CHILDREN WHO CONSIDER THEMSELVES TO HAVE A DISABILITY AND THOSE WHO DO NOT

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		30	82
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	**16%**	**42%**
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	**16%**	**58%**
1.4	Are you Muslim?	**11%**	**13%**
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	**26%**	**5%**
1.6	Are you a British citizen?	**95%**	**90%**
1.8	Have you ever been in local authority care?	**43%**	**34%**
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	**100%**	**87%**
2.2	When you arrived at the centre were you searched?	**87%**	**91%**
2.3	Did staff explain why you were being searched?	**68%**	**77%**
2.4	When you were searched, did staff treat you with respect?	**81%**	**81%**
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	**89%**	**95%**
2.6	Did anybody talk to you about how you were feeling?	**84%**	**73%**
2.7	Did you feel safe?	**91%**	**90%**
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	**62%**	**69%**
If you had a problem, who you would turn to?			
3.2a	No-one	**17%**	**22%**
3.2b	Teacher/education staff	**6%**	**14%**
3.2c	Key worker	**28%**	**23%**
3.2d	Case worker	**34%**	**33%**
3.2e	Staff on the unit	**44%**	**38%**
3.2f	Another young person here	**11%**	**22%**
3.2g	Family	**47%**	**42%**
3.2h	Advocate	**3%**	**9%**
3.3	Do you have a key worker on your unit?	**61%**	**73%**
3.5	Do most staff treat you with respect?	**81%**	**95%**
3.6	Can you follow your religion if you want to?	**53%**	**80%**
3.7	Is the food here good/very good?	**28%**	**25%**
3.8	Is it easy to keep in touch with family or carer outside the centre?	**92%**	**91%**
3.9	Do you have visits from family, carers or friends at least once a week?	**53%**	**58%**

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**80%**	**67%**
4.2	Do you think the incentives and sanctions scheme is fair?	**70%**	**62%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**85%**	**75%**
4.4	Do most staff let you know when your behaviour is good?	**84%**	**62%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**37%**	**43%**
4.6	Have you been physically restrained since you have been here?	**43%**	**30%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**85%**	**80%**
5.2	Do you think that the health services are good here?	**72%**	**60%**
5.3	Do you have any health needs which are not being met?	**21%**	**24%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**97%**	**96%**
6.3	Have you ever wanted to make a complaint dut didn't because you were worried what would happen to you?	**15%**	**13%**

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**36%**	**33%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**64%**	**61%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**41%**	**44%**
7.4	Do you think your education here will help you once you leave?	**67%**	**47%**
7.5	Have you been able to learn any 'life skills' here?	**85%**	**72%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**94%**	**84%**
7.8	Do you know where you will be living when you leave the centre?	**67%**	**81%**
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**21%**	**23%**
8.2	Do you feel unsafe at the moment?	**3%**	**7%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**39%**	**28%**
8.4b	Physical abuse?	**29%**	**21%**
8.4c	Sexual abuse?	**0%**	**1%**
8.4d	Feeling threatened or intimidated?	**30%**	**19%**
8.4e	Shout outs/yelling through windows?	**33%**	**22%**
8.4f	Having your canteen/property taken?	**15%**	**5%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**12%**	**13%**
8.5b	Your religion or religious beliefs?	**6%**	**5%**
8.5c	Your nationality?	**3%**	**9%**
8.5d	Your being from a different part of the country than others?	**0%**	**8%**
8.5e	Your being from a Traveller community?	**12%**	**1%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**3%**	**3%**
8.5h	You having a disability?	**12%**	**1%**
8.5i	You being new here?	**12%**	**15%**
8.5j	Your offence or crime?	**15%**	**11%**
8.5k	Gang related issues or people you know or mix with?	**3%**	**11%**
8.5l	About your family or friends?	**12%**	**5%**
8.5m	Drugs?	**12%**	**1%**
8.5n	Medications you receive?	**3%**	**3%**
8.5o	Your gender?	**0%**	**1%**

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**19%**	**14%**
8.7b	Physical abuse?	**3%**	**3%**
8.7c	Sexual abuse?	**0%**	**1%**
8.7d	Feeling threatened or intimidated?	**16%**	**3%**
8.7e	Having your canteen/property taken?	**3%**	**3%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**3%**	**3%**
8.8b	Your religion or religious beliefs?	**0%**	**3%**
8.8c	Your nationality?	**3%**	**3%**
8.8d	Your being from a different part of the country than others?	**0%**	**3%**
8.8e	Your being from a Traveller community?	**3%**	**1%**
8.8f	Your sexual orientation?	**0%**	**3%**
8.8g	Your age?	**3%**	**1%**
8.8h	You having a disability?	**3%**	**0%**
8.8i	You being new here?	**6%**	**6%**
8.8j	Your offence or crime?	**3%**	**7%**
8.8k	Gang related issues or people you know or mix with?	**3%**	**3%**
8.8l	About your family or friends?	**3%**	**3%**
8.8m	Drugs?	**6%**	**3%**
8.8n	Medications you receive?	**3%**	**3%**
8.8o	Your gender?	**0%**	**3%**
8.8p	Because you made a complaint?	**0%**	**6%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**52%**	**65%**

Appendix A10: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17 FROM CHILDREN WHO HAVE BEEN RESTRAINED AND THOSE WHO HAVE NOT BEEN

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Children who have been restrained	Children who have not been restrained
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		40	75
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	**34%**	**37%**
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	**45%**	**52%**
1.4	Are you Muslim?	**14%**	**12%**
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	**13%**	**8%**
1.6	Are you a British citizen?	**92%**	**91%**
1.7	Do you have a disability?	**36%**	**24%**
1.8	Have you ever been in local authority care?	**35%**	**40%**
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	**93%**	**90%**
2.2	When you arrived at the centre were you searched?	**96%**	**90%**
2.3	Did staff explain why you were being searched?	**80%**	**74%**
2.4	When you were searched, did staff treat you with respect?	**82%**	**84%**
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	**90%**	**97%**
2.6	Did anybody talk to you about how you were feeling?	**68%**	**82%**
2.7	Did you feel safe?	**92%**	**90%**
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	**68%**	**70%**
If you had a problem, who you would turn to?			
3.2a	No-one	**19%**	**20%**
3.2b	Teacher/education staff	**11%**	**13%**
3.2c	Key worker	**21%**	**28%**
3.2d	Case worker	**29%**	**38%**
3.2e	Staff on the unit	**43%**	**42%**
3.2f	Another young person here	**21%**	**18%**
3.2g	Family	**45%**	**44%**
3.2h	Advocate	**13%**	**7%**
3.3	Do you have a key worker on your unit?	**73%**	**64%**
3.5	Do most staff treat you with respect?	**79%**	**94%**
3.6	Can you follow your religion if you want to?	**76%**	**71%**
3.7	Is the food here good/very good?	**32%**	**23%**
3.8	Is it easy to keep in touch with family or carers outside the centre?	**92%**	**90%**
3.9	Do you have visits from family, carers or friends at least once a week?	**54%**	**58%**

Key to tables

	Any percentage highlighted in green is significantly better	Children who have been restrained	Children who have not been restrained
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**73%**	**72%**
4.2	Do you think the incentives and sanctions scheme is fair?	**70%**	**63%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**74%**	**81%**
4.4	Do most staff let you know when your behaviour is good?	**63%**	**71%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**78%**	**22%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**85%**	**81%**
5.2	Do you think that the health services are good here?	**67%**	**62%**
5.3	Do you have any health needs which are not being met?	**30%**	**20%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**98%**	**96%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**17%**	**10%**

Key to tables

	Any percentage highlighted in green is significantly better	Children who have been restrained	Children who have not been restrained
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**47%**	**24%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**72%**	**55%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**40%**	**46%**
7.4	Do you think your education here will help you once you leave?	**58%**	**51%**
7.5	Have you been able to learn any 'life skills' here?	**79%**	**74%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**85%**	**86%**
7.8	Do you know where you will be living when you leave the centre?	**71%**	**78%**
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**10%**	**29%**
8.2	Do you feel unsafe at the moment?	**2%**	**7%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**29%**	**34%**
8.4b	Physical abuse?	**24%**	**24%**
8.4c	Sexual abuse?	**0%**	**1%**
8.4d	Feeling threatened or intimidated?	**9%**	**27%**
8.4e	Shout outs/yelling through windows?	**26%**	**26%**
8.4f	Having your canteen/property taken?	**9%**	**7%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**5%**	**16%**
8.5b	Your religion or religious beliefs?	**2%**	**7%**
8.5c	Your nationality?	**0%**	**12%**
8.5d	Your being from a different part of the country than others?	**0%**	**8%**
8.5e	Your being from a Traveller community?	**5%**	**3%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**2%**	**3%**
8.5h	You having a disability?	**2%**	**5%**
8.5i	You being new here?	**2%**	**20%**
8.5j	Your offence or crime?	**2%**	**16%**
8.5k	Gang related issues or people you know or mix with?	**9%**	**9%**
8.5l	Abour your family or friends?	**5%**	**8%**
8.5m	Drugs?	**2%**	**5%**
8.5n	Medications you receive?	**2%**	**3%**
8.5o	Your gender?	**0%**	**1%**

Key to tables

		Children who have been restrained	Children who have not been restrained
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**23%**	**10%**
8.7b	Physical abuse?	**3%**	**3%**
8.7c	Sexual abuse?	**3%**	**0%**
8.7d	Feeling threatened or intimidated?	**8%**	**7%**
8.7e	Having your canteen/property taken?	**0%**	**6%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**3%**	**3%**
8.8b	Your religion or religious beliefs?	**0%**	**3%**
8.8c	Your nationality?	**3%**	**3%**
8.8d	Your being from a different part of the country than others?	**0%**	**3%**
8.8e	Your being from a Traveller community?	**3%**	**1%**
8.8f	Your sexual orientation?	**0%**	**3%**
8.8g	Your age?	**3%**	**1%**
8.8h	You having a disability?	**3%**	**0%**
8.8i	You being new here?	**10%**	**6%**
8.8j	Your offence or crime?	**3%**	**7%**
8.8k	Gang related issues or people you know or mix with?	**5%**	**3%**
8.8l	Abour your family or friends?	**3%**	**3%**
8.8m	Drugs?	**5%**	**3%**
8.8n	Medications you receive?	**3%**	**3%**
8.8o	Your gender?	**0%**	**3%**
8.8p	Because you made a complaint?	**0%**	**6%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**73%**	**52%**

Appendix A11: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17
FROM CHILDREN WHO HAVE FELT UNSAFE IN AN STC
AND THOSE WHO HAVE NOT

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better
	Any percentage highlighted in blue is significantly worse
	Any percentage highlighted in orange shows a significant difference in young people's background details
	Percentages which are not highlighted show there is no significant difference

		Children who have felt unsafe	Children who have not felt unsafe
Number of completed questionnaires returned		24	84
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	39%	36%
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	38%	50%
1.4	Are you Muslim?	10%	10%
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	26%	5%
1.6	Are you a British citizen?	86%	95%
1.7	Do you have a disability?	25%	27%
1.8	Have you ever been in local authority care?	35%	38%
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	82%	95%
2.2	When you arrived at the centre were you searched?	87%	94%
2.3	Did staff explain why you were being searched?	53%	83%
2.4	When you were searched, did staff treat you with respect?	76%	89%
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	87%	96%
2.6	Did anybody talk to you about how you were feeling?	63%	80%
2.7	Did you feel safe?	76%	95%
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	53%	74%
If you had a problem, who you would turn to?			
3.2a	No-one	21%	22%
3.2b	Teacher/education staff	7%	11%
3.2c	Key worker	17%	27%
3.2d	Case worker	25%	34%
3.2e	Staff on the unit	52%	38%
3.2f	Another young person here	18%	18%
3.2g	Family	46%	41%
3.2h	Advocate	7%	8%
3.3	Do you have a key worker on your unit?	65%	67%
3.5	Do most staff treat you with respect?	80%	92%
3.6	Can you follow your religion if you want to?	71%	69%
3.7	Is the food here good/very good?	35%	23%
3.8	Is it easy to keep in touch with family or carers outside the centre?	97%	90%
3.9	Do you have visits from family, carers or friends at least once a week?	45%	57%

Key to tables

	Any percentage highlighted in green is significantly better	Children who have felt unsafe	Children who have not felt unsafe
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**62%**	**73%**
4.2	Do you think the incentives and sanctions scheme is fair?	**53%**	**70%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**74%**	**82%**
4.4	Do most staff let you know when your behaviour is good?	**62%**	**70%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**47%**	**39%**
4.6	Have you been physically restrained since you have been here?	**17%**	**41%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**72%**	**83%**
5.2	Do you think that the health services are good here?	**60%**	**64%**
5.3	Do you have any health needs which are not being met?	**39%**	**21%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**100%**	**96%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**32%**	**8%**

Key to tables

	Any percentage highlighted in green is significantly better	Children who have felt unsafe	Children who have not felt unsafe
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**19%**	**37%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**33%**	**69%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**22%**	**50%**
7.4	Do you think your education here will help you once you leave?	**39%**	**57%**
7.5	Have you been able to learn any 'life skills' here?	**70%**	**78%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**70%**	**89%**
7.8	Do you know where you will be living when you leave the centre?	**70%**	**78%**
SECTION 8: SAFETY			
8.2	Do you feel unsafe at the moment?	**28%**	**0%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**63%**	**22%**
8.4b	Physical abuse?	**56%**	**14%**
8.4c	Sexual abuse?	**4%**	**0%**
8.4d	Feeling threatened or intimidated?	**63%**	**7%**
8.4e	Shout outs/yelling through windows?	**63%**	**11%**
8.4f	Having your canteen/property taken?	**19%**	**3%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**19%**	**9%**
8.5b	Your religion or religious beliefs?	**15%**	**0%**
8.5c	Your nationality?	**19%**	**4%**
8.5d	Your being from a different part of the country than others?	**22%**	**0%**
8.5e	Your being from a Traveller community?	**15%**	**0%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**15%**	**0%**
8.5h	You having a disability?	**7%**	**1%**
8.5i	You being new here?	**50%**	**3%**
8.5j	Your offence or crime?	**31%**	**4%**
8.5k	Gang related issues or people you know or mix with?	**22%**	**4%**
8.5l	Abour your family or friends?	**15%**	**4%**
8.5m	Drugs?	**15%**	**0%**
8.5n	Medications you receive?	**15%**	**0%**
8.5o	Your gender?	**4%**	**0%**

Key to tables

		Children who have felt unsafe	Children who have not felt unsafe
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**46%**	**5%**
8.7b	Physical abuse?	**17%**	**0%**
8.7c	Sexual abuse?	**0%**	**1%**
8.7d	Feeling threatened or intimidated?	**22%**	**3%**
8.7e	Having your canteen/property taken?	**17%**	**0%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**9%**	**0%**
8.8b	Your religion or religious beliefs?	**9%**	**0%**
8.8c	Your nationality?	**9%**	**0%**
8.8d	Your being from a different part of the country than others?	**9%**	**0%**
8.8e	Your being from a Traveller community?	**9%**	**0%**
8.8f	Your sexual orientation?	**9%**	**0%**
8.8g	Your age?	**9%**	**0%**
8.8h	You having a disability?	**4%**	**0%**
8.8i	You being new here?	**17%**	**3%**
8.8j	Your offence or crime?	**26%**	**0%**
8.8k	Gang related issues or people you know or mix with?	**17%**	**1%**
8.8l	Abour your family or friends?	**17%**	**0%**
8.8m	Drugs?	**17%**	**0%**
8.8n	Medications you receive?	**17%**	**0%**
8.8o	Your gender?	**9%**	**0%**
8.8p	Because you made a complaint?	**17%**	**0%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**30%**	**65%**

Appendix A12: STCs: A COMPARISON OF SURVEY RESPONSES 2016-17 FROM CHILDREN WHO HAVE BEEN IN LOCAL AUTHORITY CARE AND THOSE WHO HAVE NOT BEEN

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Children who have been in local authority care	Children who have not been in local authority care
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		44	72
SECTION 1: ABOUT YOU			
1.2	Are you aged under 16?	**35%**	**35%**
1.3	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	**42%**	**52%**
1.4	Are you Muslim?	**8%**	**14%**
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	**12%**	**8%**
1.6	Are you a British citizen?	**93%**	**90%**
1.7	Do you have a disability?	**32%**	**24%**
SECTION 2: YOUR TRIP HERE AND FIRST 24 HOURS			
2.1	On your most recent journey to this centre, did you feel that staff looked after you well?	**98%**	**87%**
2.2	When you arrived at the centre were you searched?	**87%**	**93%**
2.3	Did staff explain why you were being searched?	**71%**	**76%**
2.4	When you were searched, did staff treat you with respect?	**80%**	**83%**
On your first night here:			
2.5	Were you seen by a doctor or nurse before you went to bed?	**91%**	**94%**
2.6	Did anybody talk to you about how you were feeling?	**73%**	**76%**
2.7	Did you feel safe?	**98%**	**87%**
SECTION 3: DAILY LIFE			
3.1	In your first few days here were you told everything you needed to know about life at the centre?	**69%**	**66%**
If you had a problem, who you would turn to?			
3.2a	No-one	**24%**	**18%**
3.2b	Teacher/education staff	**16%**	**8%**
3.2c	Key worker	**33%**	**20%**
3.2d	Case worker	**36%**	**34%**
3.2e	Staff on the unit	**42%**	**38%**
3.2f	Another young person here	**20%**	**18%**
3.2g	Family	**45%**	**43%**
3.2h	Advocate	**12%**	**6%**
3.3	Do you have a key worker on your unit?	**80%**	**60%**
3.5	Do most staff treat you with respect?	**92%**	**86%**
3.6	Can you follow your religion if you want to?	**62%**	**78%**
3.7	Is the food here good/very good?	**23%**	**26%**
3.8	Is it easy to keep in touch with family or carers outside the centre?	**90%**	**91%**
3.9	Do you have visits from family, carers or friends at least once a week?	**51%**	**60%**

Key to tables

	Any percentage highlighted in green is significantly better	Children who have been in local authority care	Children who have not been in local authority care
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 4: BEHAVIOUR			
4.1	Does the incentives and sanctions scheme encourage you to behave well?	**80%**	**64%**
4.2	Do you think the incentives and sanctions scheme is fair?	**69%**	**62%**
4.3	If you get in trouble, do staff explain what you have done wrong?	**75%**	**79%**
4.4	Do most staff let you know when your behaviour is good?	**81%**	**59%**
4.5	Have staff ever made you stay in your room away from the other young people because of something you did?	**47%**	**40%**
4.6	Have you been physically restrained since you have been here?	**33%**	**38%**
SECTION 5: HEALTH SERVICES			
5.1	If you feel ill, are you able to see a doctor or nurse?	**80%**	**84%**
5.2	Do you think that the health services are good here?	**61%**	**63%**
5.3	Do you have any health needs which are not being met?	**28%**	**23%**
SECTION 6: COMPLAINTS			
6.1	Do you know how to make a complaint?	**93%**	**99%**
6.3	Have you ever wanted to make a complaint but didn't because you were worried what would happen to you?	**56%**	**54%**

Key to tables

	Any percentage highlighted in green is significantly better	Children who have been in local authority care	Children who have not been in local authority care
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 7: EDUCATION AND ACTIVITIES			
7.1	Do you have a care plan which sets out targets for you to achieve while in custody?	**29%**	**37%**
7.2	Have you been given advice about training or jobs that you might like to do in the future?	**63%**	**62%**
7.3	Have you been able to learn skills for jobs that you might like to do in the future?	**44%**	**44%**
7.4	Do you think your education here will help you once you leave?	**54%**	**53%**
7.5	Have you been able to learn any 'life skills' here?	**73%**	**79%**
7.6	Are you encouraged to take part in activities outside education/training hours?	**85%**	**85%**
7.8	Do you know where you will be living when you leave the centre?	**50%**	**88%**
SECTION 8: SAFETY			
8.1	Have you ever felt unsafe here?	**20%**	**23%**
8.2	Do you feel unsafe at the moment?	**4%**	**6%**
Have you experienced any of the following from young people here?			
8.4a	Insulting remarks?	**40%**	**28%**
8.4b	Physical abuse?	**23%**	**23%**
8.4c	Sexual abuse?	**0%**	**1%**
8.4d	Feeling threatened or intimidated?	**26%**	**19%**
8.4e	Shout outs/yelling through windows?	**28%**	**23%**
8.4f	Having your canteen/property taken?	**12%**	**5%**
For those who have indicated any of the above, what did it relate to?			
8.5a	Your race or ethnic origin?	**12%**	**14%**
8.5b	Your religion or religious beliefs?	**5%**	**5%**
8.5c	Your nationality?	**5%**	**8%**
8.5d	Your being from a different part of the country than others?	**5%**	**5%**
8.5e	Your being from a Traveller community?	**5%**	**3%**
8.5f	Your sexual orientation?	**0%**	**0%**
8.5g	Your age?	**2%**	**3%**
8.5h	You having a disability?	**5%**	**4%**
8.5i	You being new here?	**14%**	**14%**
8.5j	Your offence or crime?	**16%**	**8%**
8.5k	Gang related issues or people you know or mix with?	**7%**	**10%**
8.5l	About your family or friends?	**14%**	**3%**
8.5m	Drugs?	**9%**	**1%**
8.5n	Medications you receive?	**5%**	**1%**
8.5o	Your gender?	**2%**	**0%**

Key to tables

	Any percentage highlighted in green is significantly better	Children who have been in local authority care	Children who have not been in local authority care
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Have you experienced any of the following from staff here?			
8.7a	Insulting remarks?	**12%**	**16%**
8.7b	Physical abuse?	**2%**	**3%**
8.7c	Sexual abuse?	**0%**	**2%**
8.7d	Feeling threatened or intimidated?	**2%**	**9%**
8.7e	Having your canteen/property taken?	**7%**	**2%**
For those who have indicated any of the above, what did it relate to?			
8.8a	Your race or ethnic origin?	**2%**	**3%**
8.8b	Your religion or religious beliefs?	**2%**	**2%**
8.8c	Your nationality?	**2%**	**3%**
8.8d	Your being from a different part of the country than others?	**2%**	**2%**
8.8e	Your being from a Traveller community?	**2%**	**2%**
8.8f	Your sexual orientation?	**2%**	**2%**
8.8g	Your age?	**0%**	**3%**
8.8h	You having a disability?	**0%**	**2%**
8.8i	You being new here?	**5%**	**8%**
8.8j	Your offence or crime?	**5%**	**6%**
8.8k	Gang related issues or people you know or mix with?	**5%**	**3%**
8.8l	About your family or friends?	**2%**	**3%**
8.8m	Drugs?	**2%**	**6%**
8.8n	Medications you receive?	**2%**	**3%**
8.8o	Your gender?	**2%**	**2%**
8.8p	Because you made a complaint?	**2%**	**3%**
8.10	If you were being bullied or 'picked on', would you tell a member of staff?	**53%**	**66%**

Appendix B: Young offender institutions (YOIs)

Appendix B1: Young offender institution survey

SECTION 1: ABOUT YOU

Q1 How old are you?

- *15* ❑
- *16* ❑
- *17* ❑
- *18* ❑

Q2 Are you a British citizen?

- *Yes* ❑
- *No* ❑

Q3 Do you understand spoken English?

- *Yes* ❑
- *No* ❑

Q4 Do you understand written English?

- *Yes* ❑
- *No* ❑

Q5 What is your ethnic origin?

- *White - British* ❑
- *White - Irish* ❑
- *White - other* ❑
- *Black or Black British - Caribbean* ❑
- *Black or Black British - African* ❑
- *Black or Black British - other* ❑
- *Asian or Asian British - Indian* ❑
- *Asian or Asian British - Pakistani* ❑
- *Asian or Asian British - Bangladeshi* ❑
- *Asian or Asian British - Chinese* ❑
- *Asian or Asian British - other* ❑
- *Mixed race - White and Black Caribbean* ❑
- *Mixed race - White and Black African* ❑
- *Mixed race - White and Asian* ❑
- *Mixed race - other* ❑
- *Arab* ❑
- *Other ethnic group* ❑

If other, please specify _____

Q6 What is your religion?

- *None* ❑
- *Church of England* ❑
- *Catholic* ❑
- *Protestant* ❑
- *Other Christian denomination* ❑
- *Buddhist* ❑
- *Hindu* ❑
- *Jewish* ❑
- *Muslim* ❑

Sikh ..... ❑
If other, please specify _____

Q7 Do you consider yourself to be Gypsy/Romany/Traveller?
Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q8 Do you have any children?
Yes ..... ❑
No ..... ❑

Q9 Do you consider yourself to have a disability (i.e. do you need help with any long-term physical, mental or learning needs)?
Yes ..... ❑
No ..... ❑

Q10 Have you ever been in local authority care?
Yes ..... ❑
No ..... ❑

SECTION 2: ABOUT YOUR SENTENCE

Q1 Are you sentenced?
Yes ..... ❑
No - unsentenced/on remand ..... ❑

Q2 How long is your sentence (the full DTO sentence)?
Not sentenced ..... ❑
Less than 6 months ..... ❑
6 to 12 months ..... ❑
More than 12 months, up to 2 years ..... ❑
More than 2 years ..... ❑
Indeterminate sentence for public protection (IPP) ..... ❑

Q3 How long have you been in this establishment?
Less than 1 month ..... ❑
1 to 6 months ..... ❑
More than 6 months, but less than 12 months ..... ❑
12 months to 2 years ..... ❑
More than 2 years ..... ❑

Q4 Is this your first time in custody in a YOI, secure children's home or secure training centre?
Yes ..... ❑
No ..... ❑

SECTION 3: COURTS, TRANSFERS AND ESCORTS

Q1 **On your most recent journey here, did you feel safe?**

Yes ❑
No ❑
Don't remember ❑

Q2 **On your most recent journey here, were there any adults (over 18) or a mix of males and females travelling with you?**

Yes ❑
No ❑
Don't remember ❑

Q3 **On your most recent journey here, how long did you spend in the van?**

Less than 2 hours ❑
2 to 4 hours ❑
More than 4 hours ❑
Don't remember ❑

Q4 **On your most recent journey here, were you offered a toilet break?**

My journey was less than 2 hours ❑
Yes ❑
No ❑
Don't remember ❑

Q5 **On your most recent journey here, were you offered anything to eat or drink?**

My journey was less than 2 hours ❑
Yes ❑
No ❑
Don't remember ❑

Q6 **On your most recent journey here, how did you feel you were treated by the escort staff?**

Very well ❑
Well ❑
Neither ❑
Badly ❑
Very badly ❑
Don't remember ❑

Q7 **Before you arrived here, did you receive any information to help you prepare for coming here?**

Yes - and it was helpful ❑
Yes - but it was not helpful ❑
No - I received no information ❑
Don't remember ❑

Q8 **Do you have any comments about courts, transfers and escorts?**

_____
_____
_____
_____
_____
_____

SECTION 4: FIRST DAYS

Q1 **How long were you in reception?**

Less than 2 hours ❑
2 hours or longer ❑
Don't remember ❑

Q2 **When you were searched, was this carried out in a respectful way?**

Yes ❑
No ❑
Don't remember/Not applicable ❑

Q3 **How well did you feel you were treated in reception?**

Very well ❑
Well ❑
Neither ❑
Badly ❑
Very badly ❑
Don't remember ❑

Q4 **When you first arrived here, did staff ask if you needed help or support with any of the following things? (Please tick all that apply to you.)**

Not being able to smoke ❑
Loss of property ❑
Feeling scared ❑
Gang problems ❑
Contacting family ❑
Money worries ❑
Feeling worried/upset/needing someone to talk to ❑
Health problems ❑
Getting phone numbers ❑
Staff did not ask me about any of these ❑

Other (please specify) _____

Q5 **When you first arrived here, did you have any of the following problems? (Please tick all that apply to you.)**

Not being able to smoke ❑
Loss of property ❑
Feeling scared ❑
Gang problems ❑
Contacting family ❑
Money worries ❑
Feeling worried/upset/needing someone to talk to ❑
Health problems ❑
Getting phone numbers ❑
I did not have any problems ❑

Other (please specify) _____

Q6 **When you first arrived here, were you given any of the following? (Please tick all that apply to you.)**

- *Toiletries/basic items* ❑
- *The opportunity to have a shower* ❑
- *Something to eat* ❑
- *A free phone call to friends/family* ❑
- *PIN phone credit* ❑
- *Information about feeling worried/upset* ❑
- *Don't remember* ❑
- ***I was not given any of these*** ❑

Q7 **Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.)**

- *Chaplain* ❑
- *Peer mentor* ❑
- *ChildLine/Samaritans* ❑
- *The prison shop/canteen* ❑
- *Don't remember* ❑
- ***I did not have access to any of these*** ❑

Q8 **Before you were locked up on your first night, were you seen by a doctor or nurse?**

- *Yes* ❑
- *No* ❑
- *Don't remember* ❑

Q9 **Did you feel safe on your first night here?**

- *Yes* ❑
- *No* ❑
- *Don't remember* ❑

Q10 **Did the induction course cover everything you needed to know about the establishment?**

- ***I have not been on an induction course*** ❑
- *Yes* ❑
- *No* ❑
- *Don't remember* ❑

Q11 **Do you have any comments about your first few days here?**

_____

_____

_____

_____

_____

_____

_____

SECTION 5: DAILY LIFE AND RESPECT

Q1 Can you normally have a shower every day if you want to?

- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q2 Is your cell call bell normally answered within five minutes?

- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q3 What is the food like here?

- *Very good* ❑
- *Good* ❑
- *Neither* ❑
- *Bad* ❑
- *Very bad* ❑

Q4 Does the shop/canteen sell a wide enough variety of products?

- ***I have not bought anything yet/Don't know*** ❑
- *Yes* ❑
- *No* ❑

Q5 How easy is it for you to attend religious services?

- ***I don't want to attend religious services*** ❑
- *Very easy* ❑
- *Easy* ❑
- *Neither* ❑
- *Difficult* ❑
- *Very difficult* ❑
- *Don't know* ❑

Q6 Are your religious beliefs respected?

- *Yes* ❑
- *No* ❑
- *Don't know/Not applicable* ❑

Q7 Can you speak to a Chaplain of your faith in private if you want to?

- *Yes* ❑
- *No* ❑
- *Don't know/Not applicable* ❑

Q8 Can you speak to a peer mentor when you need to?

- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q9 **Can you speak to a member of the IMB (Independent Monitoring Board) when you need to?**

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q10 **Can you speak to an advocate (an outside person to help you) when you need to?**

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q11 **Do you have any comments about daily life and respect?**

_____
_____
_____
_____
_____
_____
_____

SECTION 6: RELATIONSHIPS WITH STAFF

Q1 **Do most staff treat you with respect?**

Yes ..... ❑
No ..... ❑

Q2 **If you had a problem, who would you turn to? (Please tick all that apply)**

No-one ..... ❑
Personal officer ..... ❑
Wing officer ..... ❑
Teacher/education staff ..... ❑
Gym staff ..... ❑
Chaplain ..... ❑
Independent Monitoring Board (IMB) ..... ❑
YOT worker ..... ❑
Social worker ..... ❑
Health services staff ..... ❑
Peer mentor ..... ❑
Another young person here ..... ❑
Case worker ..... ❑
Advocate ..... ❑
Family/friends ..... ❑
ChildLine/Samaritans ..... ❑
Other (please specify) _____

Q3 **Have staff checked on you personally in the last week to see how you are getting on?**

Yes ..... ❑
No ..... ❑

Q4 **When did you first meet your personal (named) officer?**

I still have not met him/her ..... ❑
In your first week ..... ❑
After your first week ..... ❑
Don't remember ..... ❑

Q5 **How often do you see your personal (named) officer?**

- ***I still have not met him/her*** ..... ❑
- *At least once a week* ..... ❑
- *Less than once a week* ..... ❑

Q6 **Do you feel your personal (named) officer tries to help you?**

- ***I still have not met him/her*** ..... ❑
- *Yes* ..... ❑
- *No* ..... ❑

Q7 **Do you have any comments about relationships with staff?**

_____
_____
_____
_____
_____
_____
_____

SECTION 7: APPLICATIONS AND COMPLAINTS

Q1 **Is it easy to make an application?**

- *Yes* ..... ❑
- *No* ..... ❑
- *Don't know* ..... ❑

Q2 **Are applications sorted out fairly?**

- ***I have not made an application*** ..... ❑
- *Yes* ..... ❑
- *No* ..... ❑

Q3 **Are applications sorted out quickly (within 7 days)?**

- ***I have not made an application*** ..... ❑
- *Yes* ..... ❑
- *No* ..... ❑

Q4 **Is it easy to make a complaint?**

- *Yes* ..... ❑
- *No* ..... ❑
- *Don't know* ..... ❑

Q5 **Are complaints sorted out fairly?**

- ***I have not made a complaint*** ..... ❑
- *Yes* ..... ❑
- *No* ..... ❑

Q6 **Are complaints sorted out quickly (within 7 days)?**

- ***I have not made a complaint*** ..... ❑
- *Yes* ..... ❑
- *No* ..... ❑

Q7 **Have you ever felt too scared or intimidated to make a complaint?**

Yes ..... ❑
No ..... ❑
Never needed to make a complaint ..... ❑

Q8 Do you have any comments about applications and complaints?

_____
_____
_____
_____
_____
_____
_____

SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE

Q1 What level of the rewards and sanctions scheme are you on?

Don't know what the rewards and sanctions scheme is ..... ❑
Enhanced (top) ..... ❑
Standard (middle) ..... ❑
Basic (bottom) ..... ❑
Don't know ..... ❑

Q2 Have you been treated fairly in your experience of the rewards and sanctions scheme?

Don't know what the rewards and sanctions scheme is ..... ❑
Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q3 Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?

Don't know what the rewards and sanctions scheme is ..... ❑
Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q4 Have you had a minor report since you have been here?

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q5 If you have had a minor report, was the process explained clearly to you?

I have not had a minor report ..... ❑
Yes ..... ❑
No ..... ❑

Q6 Have you had an adjudication ('nicking') since you have been here?

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q7 **If you have had an adjudication ('nicking'), was the process explained clearly to you?**

- ***I have not had an adjudication*** ❑
- *Yes* ❑
- *No* ❑

Q8 **Have you been physically restrained (C and R) since you have been here?**

- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q9 **If you have spent a night in the care and separation unit (CSU), how were you treated by staff?**

- ***I have not been to the care and separation unit*** ❑
- *Very well* ❑
- *Well* ❑
- *Neither* ❑
- *Badly* ❑
- *Very badly* ❑

Q10 **Do you have any comments about the rewards and sanctions scheme, or discipline?**

_____
_____
_____
_____
_____
_____
_____
_____

SECTION 9: SAFETY

Q1 **Have you ever felt unsafe here?**

- *Yes* ❑
- *No* ❑

Q2 **Do you feel unsafe now?**

- *Yes* ❑
- *No* ❑

Q3 **In which areas have you felt unsafe? (Please tick all that apply to you.)**

- ***Never felt unsafe*** ❑
- *Everywhere* ❑
- *Care and separation unit* ❑
- *Association areas* ❑
- *Reception area* ❑
- *At the gym* ❑
- *In an exercise yard* ❑
- *At work* ❑
- *At education* ❑

At religious services ..... ❑
At meal times ..... ❑
At healthcare ..... ❑
Visits area ..... ❑
In wing showers ..... ❑
In gym showers ..... ❑
In corridors/stairwells ..... ❑
On your landing/wing ..... ❑
During movement ..... ❑
In your cell ..... ❑
Other (please specify) _____

Q4 Have you ever been victimised by another young person/group of young people here (e.g. insulted or assaulted you)?

Yes ..... ❑
No ..... ❑

Q5 If yes, what did the incident(s) involve/what was it about? (Please tick all that apply to you.)

Insulting remarks (about you, your family or friends) ..... ❑
Physical abuse (being hit, kicked or assaulted) ..... ❑
Sexual abuse ..... ❑
Feeling threatened or intimidated ..... ❑
Having your canteen/property taken ..... ❑
Medication ..... ❑
Debt ..... ❑
Drugs ..... ❑
Your race or ethnic origin ..... ❑
Your religion/religious beliefs ..... ❑
Your nationality ..... ❑
You are from a different part of the country to others ..... ❑
You are from a Traveller community ..... ❑
Your sexuality ..... ❑
Your age ..... ❑
You having a disability ..... ❑
You were new here ..... ❑
Your offence/crime ..... ❑
Gang related issues ..... ❑

Q6 If you have ticked any of the above, please give details:

_____
_____
_____
_____
_____
_____
_____

Q7 **Have you ever been victimised by staff here (e.g. insulted or assaulted you)?**

Yes ..... ❑
No ..... ❑

Q8 **If yes, what did the incident(s) involve/what was it about?**
(Please tick all that apply to you.)

Insulting remarks (about you, your family or friends) ..... ❑
Physical abuse (being hit, kicked or assaulted) ..... ❑
Sexual abuse ..... ❑
Feeling threatened or intimidated ..... ❑
Having your canteen/property taken ..... ❑
Medication ..... ❑
Debt ..... ❑
Drugs ..... ❑
Your race or ethnic origin ..... ❑
Your religion/religious beliefs ..... ❑
Your nationality ..... ❑
You are from a different part of the country to others ..... ❑
You are from a Traveller community ..... ❑
Your sexuality ..... ❑
Your age ..... ❑
You having a disability ..... ❑
You were new here ..... ❑
Your offence/crime ..... ❑
Gang related issues ..... ❑
Because you made a complaint ..... ❑

Q9 **If you have ticked any of the above please give details:**

_____
_____
_____
_____
_____
_____
_____

Q10 **If you were being victimised, would you tell a member of staff?**

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q11 **Do you think staff would take it seriously if you told them you told them you had been victimised?**

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q12 **Is shouting through the windows a problem here?**

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q13 **Do you have any comments about safety here?**

_____
_____
_____
_____
_____
_____
_____

SECTION 10: HEALTH SERVICES

Q1 **Is it easy to see the following people if you need to?**

	Yes	*No*	*Don't know*
The doctor	❑	❑	❑
The nurse	❑	❑	❑
The dentist	❑	❑	❑

Q2 **What do you think of the overall quality of the health services here?**

- ***I have not been*** ..... ❑
- *Very good* ..... ❑
- *Good* ..... ❑
- *Neither* ..... ❑
- *Bad* ..... ❑
- *Very bad* ..... ❑

Q3 **If you are taking medication, are you allowed to keep some/all of it in your room?**

- ***I am not taking any medication*** ..... ❑
- *Yes, all of my meds* ..... ❑
- *Yes, some of my meds* ..... ❑
- *No* ..... ❑

Q4 **Do you have any emotional or mental health problems?**

- *Yes* ..... ❑
- *No* ..... ❑

Q5 **Are you being helped by anyone here with your emotional or mental health problems?** (e.g. a psychologist, doctor, counsellor, personal officer or another member of staff)

- ***I do not have any emotional or mental health problems*** ..... ❑
- *Yes* ..... ❑
- *No* ..... ❑

Q6 **Did you have problems with alcohol when you first arrived here?**

- *Yes* ..... ❑
- *No* ..... ❑

Q7 **Have you received any help with alcohol problems here?**

- *Yes* ..... ❑
- *No* ..... ❑

Q8 **Did you have problems with drugs when you first arrived here?**

- *Yes* ..... ❑

No ..... ❑

Q9 **Do you have problems with drugs now?**

Yes ..... ❑
No ..... ❑

Q10 **Have you received any help with drugs problems here?**

Yes ..... ❑
No ..... ❑

Q11 **How easy or difficult is it to get illegal drugs here?**

Very easy ..... ❑
Easy ..... ❑
Neither ..... ❑
Difficult ..... ❑
Very difficult ..... ❑
Don't know ..... ❑

Q12 **Do you have any comments about your experiences of the health services?**

_____
_____
_____
_____
_____
_____
_____

SECTION 11: ACTIVITIES

Q1 **How old were you when you were last at school?**

14 or under ..... ❑
15 or over ..... ❑

Q2 **Have you ever been excluded from school?**

Yes ..... ❑
No ..... ❑
Not applicable ..... ❑

Q3 **Did you ever skip school before you came into custody?**

Yes ..... ❑
No ..... ❑
Not applicable ..... ❑

Q4 **Do you CURRENTLY take part in any of the following activities? (Please tick all that apply to you.)**

Education ..... ❑
A job in this establishment ..... ❑
Vocational or skills training ..... ❑
Offending behaviour programmes ..... ❑
I am not currently involved in any of these ..... ❑

Q5 **If you have been involved in any of the following activities here, do you think they will help you when you leave prison?**

	Not been involved	*Yes*	*No*	*Don't know*
Education	❑	❑	❑	❑
A job in this establishment	❑	❑	❑	❑
Vocational or skills training	❑	❑	❑	❑
Offending behaviour programmes	❑	❑	❑	❑

Q6 **Do you usually have association every day?**

Yes ..... ❑
No ..... ❑

Q7 **Can you usually go outside for exercise every day?**

Don't want to go ..... ❑
Yes ..... ❑
No ..... ❑

Q8 **How many times do you usually go to the gym each week?**

Don't want to go ..... ❑
None ..... ❑
One to two times ..... ❑
Three to five times ..... ❑
More than five times ..... ❑

Q9 **Do you have any comments about activities here?**

_____
_____
_____
_____
_____
_____
_____

SECTION 12: FAMILY AND FRIENDS

Q1 **Are you able to use the telephone every day, if you want to?**

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q2 **Have you had any problems with sending or receiving mail (letters or parcels)?**

Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q3 **How many visits do you usually have each week, from family or friends?**

I don't get visits ..... ❑
Less than one a week ..... ❑
About one a week ..... ❑
More than one a week ..... ❑
Don't know ..... ❑

Q4 **How easy is it for your family and friends to visit you here?**

- ***I don't get visits*** ❑
- *Very easy* ❑
- *Easy* ❑
- *Neither* ❑
- *Difficult* ❑
- *Very difficult* ❑
- *Don't know* ❑

Q5 **Do your visits usually start on time?**

- ***I don't get visits*** ❑
- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q6 **Do you have any comments about keeping in touch with family and friends?**

_____
_____
_____
_____
_____
_____
_____

SECTION 13: PREPARATION FOR RELEASE

Q1 **Do you think you will have a problem with any of the following things, when you are released? (Please tick all that apply to you.)**

- *Finding accommodation* ❑
- *Getting into school or college* ❑
- *Getting a job* ❑
- *Money/finances* ❑
- *Claiming benefits* ❑
- *Continuing health services* ❑
- *Opening a bank account* ❑
- *Avoiding bad relationships* ❑
- ***I won't have any problems*** ❑

Q2 **Do you have a training plan, sentence plan or remand plan (i.e. a plan that is discussed in your DTO/planning meetings, which sets out your targets)?**

- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q3 **Were you involved in the development of your plan?**

- ***I don't have a plan/don't know if I have a plan*** ❑
- *Yes* ❑
- *No* ❑

Q4 **Do you understand the targets that have been set in your plan?**

- ***I don't have a plan/don't know if I have a plan*** ❑
- *Yes* ❑
- *No* ❑

Q5 **Do you have a caseworker here?**

- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q6 **Has your caseworker helped to prepare you for release?**

- ***I don't have a caseworker*** ❑
- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q7 **Has your social worker been to visit you since you have been here?**

- ***I don't have a social worker*** ❑
- *Yes* ❑
- *No* ❑

Q8 **Have you had a say in what will happen to you when you are released?**

- *Yes* ❑
- *No* ❑
- *Don't know* ❑

Q9 **Do you know who to contact for help with any of the following problems, before your release? (Please tick all that apply to you.)**

- *Finding accommodation* ❑
- *Getting into school or college* ❑
- *Getting a job* ❑
- *Help with money/finances* ❑
- *Help with claiming benefits* ❑
- *Continuing health services* ❑
- *Opening a bank account* ❑
- *Avoiding bad relationships* ❑
- ***I don't know who to contact*** ❑

Q10 **What is most likely to stop you offending in the future? (Please tick all that apply to you.)**

- ***Not sentenced*** ❑
- *Nothing, it is up to me* ❑
- *Making new friends outside* ❑
- *Going back to live with my family* ❑
- *Getting a place of my own* ❑
- *Getting a job* ❑
- *Having a partner (girlfriend or boyfriend)* ❑
- *Staying off alcohol/drugs* ❑
- *Having a mentor (someone you can ask for advice)* ❑
- *Having a YOT worker or social worker that I get on with* ❑
- *Having children* ❑
- *Having something to do that isn't crime* ❑
- *This sentence* ❑
- *Getting into school/college* ❑
- *Talking about my offending behaviour with staff* ❑
- *Anything else* ❑

Q11 **Do you want to stop offending?**

Not sentenced ..... ❑
Yes ..... ❑
No ..... ❑
Don't know ..... ❑

Q12 **Have you done anything, or has anything happened to you here, that you think will make you less likely to offend in the future?**

Not sentenced ..... ❑
Yes ..... ❑
No ..... ❑

Q13 **Do you have any comments about your preparation for release?**

SECTION 14: OVERALL IMPRESSIONS

Q1 **What are the best things for you here?**

Q2 **What would you most like to see changed here?**

THANK YOU FOR COMPLETING THIS SURVEY

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: SURVEY RESPONSES BY YOI AND OVERALL

Survey responses (missing data have been excluded for each question).

		Cookham Wood 2016	Parc 2016	Feltham 2017	Werrington 2017	Keppel Unit 2017	Wetherby 2017	Overall
Number of completed questionnaires returned		**141**	**31**	**104**	**99**	**37**	**188**	**600**
SECTION 1: ABOUT YOU								
1.1	Are you 18 years of age?	**16%**	**7%**	**11%**	**11%**	**16%**	**14%**	**13%**
1.2	Are you a foreign national?	**13%**	**2%**	**10%**	**3%**	**5%**	**7%**	**8%**
1.3	Do you understand spoken English?	**99%**	**98%**	**100%**	**100%**	**100%**	**99%**	**99%**
1.4	Do you understand written English?	**99%**	**98%**	**100%**	**100%**	**100%**	**99%**	**99%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**60%**	**42%**	**63%**	**50%**	**14%**	**37%**	**48%**
1.6	Are you Muslim?	**26%**	**16%**	**33%**	**27%**	**2%**	**17%**	**22%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**10%**	**2%**	**7%**	**7%**	**5%**	**7%**	**7%**
1.8	Do you have any children?	**8%**	**0%**	**5%**	**12%**	**17%**	**13%**	**10%**
1.9	Do you consider yourself to have a disability?	**19%**	**10%**	**12%**	**17%**	**60%**	**18%**	**19%**
1.10	Have you ever been in local authority care?	**40%**	**30%**	**46%**	**45%**	**54%**	**40%**	**42%**
SECTION 2: ABOUT YOUR SENTENCE								
2.1	Are you sentenced?	**78%**	**79%**	**77%**	**87%**	**81%**	**82%**	**81%**
2.2	Is your sentence 12 months or less?	**34%**	**37%**	**35%**	**38%**	**30%**	**26%**	**32%**
2.3	Have you been in this establishment for one month or less?	**21%**	**23%**	**14%**	**15%**	**17%**	**13%**	**16%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**62%**	**63%**	**52%**	**53%**	**59%**	**56%**	**57%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS								
On your most recent journey here:								
3.1	Did you feel safe?	**78%**	**84%**	**80%**	**76%**	**76%**	**83%**	**80%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**34%**	**30%**	**42%**	**24%**	**51%**	**32%**	**34%**
3.3	Did you spend more than 4 hours in the van?	**9%**	**14%**	**6%**	**6%**	**17%**	**7%**	**8%**
For those who spent 2 or more hours in the escort van:								
3.4	Were you offered a toilet break if you needed it?	**10%**	**12%**	**9%**	**8%**	**31%**	**13%**	**13%**
3.5	Were you offered anything to eat or drink?	**40%**	**44%**	**49%**	**58%**	**70%**	**48%**	**49%**
3.6	Were you treated well/very well by the escort staff?	**53%**	**39%**	**54%**	**62%**	**62%**	**57%**	**55%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**9%**	**7%**	**10%**	**12%**	**24%**	**12%**	**11%**
SECTION 4: YOUR FIRST FEW DAYS HERE								
4.1	Were you in reception for less than 2 hours?	**82%**	**68%**	**81%**	**74%**	**70%**	**79%**	**78%**
4.2	When you were searched, was this carried out in a respectful way?	**78%**	**50%**	**77%**	**81%**	**83%**	**84%**	**79%**
4.3	Were you treated well/very well in reception?	**65%**	**36%**	**62%**	**82%**	**64%**	**71%**	**67%**
When you first arrived, did staff ask if you needed help or support with any of the following:								
4.4a	Not being able to smoke?	**48%**	**60%**	**44%**	**44%**	**41%**	**68%**	**53%**
4.4b	Loss of property?	**16%**	**8%**	**18%**	**15%**	**17%**	**23%**	**18%**

		Cookham Wood 2016	Parc 2016	Feltham 2017	Werrington 2017	Keppel Unit 2017	Wetherby 2017	Overall
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4.4c	Feeling scared?	30%	19%	16%	35%	38%	31%	28%
4.4d	Gang problems?	61%	16%	60%	48%	26%	37%	47%
4.4e	Contacting family?	66%	35%	50%	56%	60%	55%	56%
4.4f	Money worries?	18%	8%	14%	13%	24%	23%	18%
4.4g	Feeling worried/upset/needing someone to talk to?	33%	16%	18%	30%	49%	35%	30%
4.4h	Health problems?	65%	35%	50%	58%	45%	58%	56%
4.4i	Getting phone numbers?	54%	24%	44%	40%	49%	45%	45%
4.5	Did you have any problems when you first arrived?	79%	89%	71%	73%	83%	79%	77%
When you first arrived, did you have problems with any of the following:								
4.5a	Not being able to smoke?	39%	42%	40%	40%	48%	51%	44%
4.5b	Loss of property?	13%	29%	12%	14%	3%	8%	12%
4.5c	Feeling scared?	10%	20%	7%	12%	38%	14%	13%
4.5d	Gang problems?	15%	11%	21%	12%	15%	11%	14%
4.5e	Contacting family?	40%	50%	25%	30%	35%	31%	33%
4.5f	Money worries?	15%	25%	14%	21%	15%	16%	17%
4.5g	Feeling worried/upset/needing someone to talk to?	13%	29%	7%	13%	43%	16%	16%
4.5h	Health problems?	11%	20%	14%	16%	23%	16%	15%
4.5i	Getting phone numbers?	49%	25%	33%	28%	38%	34%	36%
When you first arrived, were you given any of the following:								
4.6a	Toiletries/basic items?	90%	83%	63%	85%	83%	87%	83%
4.6b	The opportunity to have a shower?	80%	33%	37%	85%	59%	21%	51%
4.6c	Something to eat?	83%	68%	80%	85%	81%	82%	81%
4.6d	A free phone call to friends/family?	71%	33%	73%	85%	81%	81%	75%
4.6e	PIN phone credit?	52%	15%	57%	52%	61%	59%	53%
4.6f	Information about feeling worried/upset?	37%	15%	18%	38%	42%	32%	31%
Within your first 24 hours, did you have access to the following people or services:								
4.7a	A chaplain?	54%	50%	33%	37%	44%	48%	45%
4.7b	A peer mentor?	12%	11%	11%	10%	8%	11%	11%
4.7c	Childline/Samaritans?	20%	20%	18%	17%	15%	16%	17%
4.7d	The prison shop/canteen?	8%	25%	10%	8%	8%	13%	11%
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	76%	66%	59%	78%	70%	77%	72%
4.9	Did you feel safe on your first night here?	74%	77%	71%	82%	60%	74%	74%
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	52%	75%	53%	47%	57%	47%	52%
SECTION 5: DAILY LIFE AND RESPECT								
5.1	Can you normally have a shower every day if you want to?	98%	77%	60%	52%	98%	61%	71%
5.2	Is your cell call bell normally answered within five minutes?	20%	39%	47%	30%	26%	11%	25%
5.3	Do you find the food here good/very good?	15%	18%	13%	15%	24%	14%	15%
5.4	Does the shop/canteen sell a wide enough variety of products?	45%	50%	40%	51%	49%	52%	48%
5.5	Is it easy/very easy for you to attend religious services?	35%	30%	44%	45%	38%	53%	44%
5.6	Do you feel your religious beliefs are respected?	52%	23%	68%	62%	48%	49%	53%

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Can you speak to:								
5.7	A chaplain of your faith in private?	**56%**	**50%**	**61%**	**59%**	**67%**	**67%**	**61%**
5.8	A peer mentor?	**30%**	**0%**	**24%**	**30%**	**38%**	**25%**	**26%**
5.9	A member of the IMB (Independent Monitoring Board)?	**18%**	**3%**	**16%**	**24%**	**37%**	**14%**	**18%**
5.10	An advocate (an outside person to help you)?	**31%**	**40%**	**28%**	**36%**	**56%**	**34%**	**34%**
SECTION 6: RELATIONSHIPS WITH STAFF								
6.1	Do most staff treat you with respect?	**62%**	**41%**	**66%**	**57%**	**83%**	**74%**	**66%**
6.2	If you had a problem, would you have no-one to turn to?	**19%**	**32%**	**27%**	**27%**	**7%**	**24%**	**23%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**31%**	**30%**	**29%**	**37%**	**67%**	**34%**	**35%**
For those who have met their personal officer:								
6.4	Did you meet your personal (named) officer within the first week?	**25%**	**46%**	**26%**	**49%**	**55%**	**31%**	**34%**
6.5	Do you see your personal (named) officer at least once a week?	**35%**	**46%**	**48%**	**38%**	**82%**	**49%**	**47%**
6.6	Do you feel your personal (named) officer tries to help you?	**57%**	**52%**	**52%**	**60%**	**85%**	**67%**	**61%**
SECTION 7: APPLICATIONS AND COMPLAINTS								
7.1	Is it easy to make an application?	**77%**	**85%**	**52%**	**71%**	**63%**	**71%**	**69%**
For those who have made an application:								
7.2	Do you feel applications are sorted out fairly?	**44%**	**56%**	**27%**	**61%**	**74%**	**64%**	**53%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**30%**	**39%**	**22%**	**41%**	**46%**	**48%**	**38%**
7.4	Is it easy to make a complaint?	**49%**	**38%**	**50%**	**51%**	**53%**	**51%**	**49%**
For those who have made a complaint:								
7.5	Do you feel complaints are sorted out fairly?	**26%**	**33%**	**15%**	**28%**	**32%**	**28%**	**26%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**20%**	**19%**	**23%**	**33%**	**16%**	**18%**	**21%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**11%**	**15%**	**10%**	**6%**	**15%**	**11%**	**10%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE								
8.1	Are you on the enhanced (top) level of the reward scheme?	**26%**	**16%**	**11%**	**31%**	**24%**	**31%**	**25%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**35%**	**39%**	**31%**	**37%**	**59%**	**44%**	**39%**
8.3	Do the different levels make you change your behaviour?	**43%**	**46%**	**34%**	**43%**	**50%**	**45%**	**43%**
8.4	Have you had a minor report since you have been here?	**37%**	**58%**	**43%**	**45%**	**50%**	**53%**	**46%**
For those who have had a minor report:								
8.5	Was the process explained clearly to you?	**59%**	**55%**	**68%**	**79%**	**75%**	**59%**	**64%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**74%**	**63%**	**69%**	**73%**	**43%**	**59%**	**66%**
For those who have had an adjudication ('nicking'):								
8.7	Was the process explained clearly to you?	**84%**	**72%**	**85%**	**84%**	**94%**	**87%**	**84%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**50%**	**54%**	**46%**	**39%**	**31%**	**41%**	**44%**
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	**32%**	**50%**	**21%**	**39%**	**33%**	**54%**	**38%**
SECTION 9: SAFETY								
9.1	Have you ever felt unsafe here?	**37%**	**42%**	**39%**	**34%**	**59%**	**38%**	**39%**
9.2	Do you feel unsafe now?	**10%**	**32%**	**11%**	**13%**	**29%**	**18%**	**16%**

		Cookham Wood 2016	Parc 2016	Feltham 2017	Werrington 2017	Keppel Unit 2017	Wetherby 2017	Overall
Number of completed questionnaires returned		141	31	104	99	37	188	600
9.4	Have you ever been victimised by other young people here?	21%	42%	23%	28%	38%	32%	28%
Since you have been here, have other young people:								
9.5a	Made insulting remarks about you, your family or friends?	12%	26%	10%	17%	23%	22%	17%
9.5b	Hit, kicked or assaulted you?	11%	11%	10%	12%	13%	10%	11%
9.5c	Sexually abused you?	1%	3%	0%	0%	0%	1%	1%
9.5d	Threatened or intimidated you?	8%	11%	4%	8%	18%	12%	10%
9.5e	Taken your canteen/property?	1%	0%	2%	1%	8%	8%	4%
9.5f	Victimised you because of medication?	0%	0%	0%	0%	0%	0%	0%
9.5g	Victimised you because of debt?	2%	0%	1%	1%	3%	3%	2%
9.5h	Victimised you because of drugs?	1%	3%	2%	1%	0%	2%	2%
9.5i	Victimised you because of your race or ethnic origin?	4%	3%	3%	3%	5%	6%	4%
9.5j	Victimised you because of your religion/religious beliefs?	1%	0%	2%	1%	5%	4%	3%
9.5k	Victimised you because of your nationality?	3%	0%	3%	0%	3%	3%	2%
9.5l	Victimised you because you were from a different part of the country?	1%	3%	1%	2%	8%	3%	3%
9.5m	Victimised you because you are from a Traveller community?	1%	3%	1%	0%	0%	1%	1%
9.5n	Victimised you because of your sexual orientation?	0%	3%	0%	0%	3%	1%	1%
9.5o	Victimised you because of your age?	1%	0%	4%	0%	0%	0%	1%
9.5p	Victimised you because you have a disability?	1%	3%	0%	2%	0%	0%	1%
9.5q	Victimised you because you were new here?	6%	11%	6%	7%	15%	10%	8%
9.5r	Victimised you because of your offence/crime?	3%	0%	2%	0%	8%	3%	3%
9.5s	Victimised you because of gang related issues?	7%	0%	11%	4%	3%	7%	7%
9.7	Have you ever been victimised by a member of staff here?	24%	60%	24%	22%	23%	31%	28%
Since you have been here, have staff:								
9.8a	Made insulting remarks about you, your family or friends?	15%	32%	15%	12%	8%	16%	15%
9.8b	Hit, kicked or assaulted you?	12%	8%	4%	3%	5%	8%	8%
9.8c	Sexually abused you?	3%	0%	0%	0%	0%	1%	1%
9.8d	Threatened or intimidated you?	10%	11%	4%	7%	5%	7%	7%
9.8e	Taken your canteen/property?	6%	11%	2%	3%	0%	1%	3%
9.8f	Victimised you because of medication?	1%	8%	1%	0%	0%	1%	1%
9.8g	Victimised you because of debt?	0%	3%	0%	0%	0%	1%	1%
9.8h	Victimised you because of drugs?	0%	0%	2%	0%	0%	2%	1%
9.8i	Victimised you because of your race or ethnic origin?	5%	24%	4%	4%	0%	4%	5%
9.8j	Victimised you because of your religion/religious beliefs?	5%	8%	1%	2%	0%	3%	3%
9.8k	Victimised you because of your nationality?	2%	0%	0%	2%	0%	1%	1%
9.8k	Victimised you because you were from a different part of the country?	0%	0%	1%	1%	0%	1%	1%
9.8m	Victimised you because you are from a Traveller community?	1%	0%	1%	0%	0%	1%	1%
9.8n	Victimised you because of your sexual orientation?	1%	3%	0%	0%	3%	0%	1%
9.8o	Victimised you because of your age?	4%	8%	5%	2%	0%	1%	3%
9.8p	Victimised you because you have a disability?	0%	0%	0%	0%	3%	1%	1%
9.8q	Victimised you because you were new here?	1%	0%	3%	2%	5%	3%	2%

		Cookham Wood 2016	Parc 2016	Feltham 2017	Werrington 2017	Keppel Unit 2017	Wetherby 2017	Overall
Number of completed questionnaires returned		**141**	**31**	**104**	**99**	**37**	**188**	**600**
9.8r	Victimised you because of your offence/crime?	**2%**	**8%**	**3%**	**1%**	**0%**	**2%**	**2%**
9.8s	Victimised you because of gang related issues?	**1%**	**3%**	**3%**	**1%**	**3%**	**0%**	**2%**
9.8t	Victimised you because you made a complaint?	**6%**	**16%**	**5%**	**7%**	**0%**	**5%**	**6%**
9.10	If you were being victimised, would you tell a member of staff?	**27%**	**16%**	**31%**	**30%**	**59%**	**21%**	**28%**
9.11	Do you think staff would take it seriously if you told them you had been victimised?	**21%**	**21%**	**32%**	**32%**	**50%**	**24%**	**27%**
9.12	Is shouting through the windows a problem here?	**43%**	**32%**	**27%**	**38%**	**59%**	**49%**	**42%**
SECTION 10: HEALTH SERVICES								
10.1a	Is it easy for you to see the doctor?	**51%**	**58%**	**55%**	**65%**	**63%**	**58%**	**57%**
10.1b	Is it easy for you to see the nurse?	**68%**	**71%**	**66%**	**76%**	**78%**	**71%**	**71%**
10.1c	Is it easy for you to see the dentist?	**24%**	**51%**	**37%**	**51%**	**50%**	**31%**	**35%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**57%**	**53%**	**42%**	**63%**	**72%**	**49%**	**53%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**44%**	**32%**	**60%**	**63%**	**28%**	**46%**	**47%**
10.4	Do you have any emotional or mental health problems?	**25%**	**34%**	**17%**	**26%**	**58%**	**28%**	**27%**
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	**60%**	**7%**	**38%**	**72%**	**64%**	**56%**	**54%**
10.6	Did you have any problems with alcohol when you first arrived?	**7%**	**3%**	**6%**	**11%**	**20%**	**7%**	**8%**
10.7	Have you received any help with any alcohol problems here	**3%**	**0%**	**2%**	**10%**	**15%**	**4%**	**5%**
10.8	Did you have any problems with drugs when you first arrived?	**24%**	**34%**	**22%**	**29%**	**45%**	**38%**	**31%**
10.9	Do you have a problem with drugs now?	**6%**	**15%**	**4%**	**10%**	**5%**	**9%**	**8%**
10.1	Have you received any help with any drug problems here	**12%**	**15%**	**15%**	**26%**	**38%**	**24%**	**20%**
10.11	Is it easy/very easy to get illegal drugs here?	**16%**	**15%**	**9%**	**24%**	**33%**	**32%**	**22%**
SECTION 11: ACTIVITIES								
11.1	Were you 14 or younger when you were last at school?	**38%**	**50%**	**41%**	**40%**	**43%**	**43%**	**42%**
11.2	Have you ever been excluded from school?	**88%**	**82%**	**87%**	**90%**	**93%**	**93%**	**90%**
11.3	Did you ever skip school before you came into custody?	**73%**	**78%**	**71%**	**76%**	**81%**	**77%**	**75%**
Do you currently take part in any of the following:								
11.4a	Education?	**80%**	**62%**	**64%**	**73%**	**76%**	**74%**	**73%**
11.4b	A job in this establishment?	**11%**	**3%**	**10%**	**22%**	**5%**	**12%**	**12%**
11.4c	Vocational or skills training?	**7%**	**0%**	**10%**	**9%**	**15%**	**6%**	**8%**
11.4d	Offending behaviour programmes?	**21%**	**11%**	**19%**	**11%**	**37%**	**27%**	**21%**
11.4e	Nothing	**17%**	**34%**	**31%**	**11%**	**20%**	**20%**	**21%**
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:								
11.5a	Education?	**64%**	**52%**	**64%**	**61%**	**66%**	**62%**	**63%**
11.5b	A job in this establishment?	**36%**	**8%**	**37%**	**59%**	**40%**	**41%**	**41%**
11.5c	Vocational or skills training?	**30%**	**23%**	**36%**	**46%**	**50%**	**43%**	**39%**
11.5d	Offending behaviour programmes?	**54%**	**20%**	**40%**	**41%**	**65%**	**54%**	**49%**

		Cookham Wood 2016	Parc 2016	Feltham 2017	Werrington 2017	Keppel Unit 2017	Wetherby 2017	Overall
Number of completed questionnaires returned		**141**	**31**	**104**	**99**	**37**	**188**	**600**
11.6	Do you usually have association every day?	**34%**	**75%**	**44%**	**71%**	**77%**	**48%**	**50%**
11.7	Can you usually go outside for exercise every day?	**78%**	**60%**	**44%**	**59%**	**73%**	**71%**	**66%**
11.8	Do you go to the gym more than five times each week?	**1%**	**11%**	**0%**	**7%**	**0%**	**1%**	**2%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS								
12.1	Are you able to use the telephone every day?	**88%**	**83%**	**66%**	**52%**	**92%**	**54%**	**68%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**53%**	**42%**	**34%**	**40%**	**27%**	**48%**	**44%**
12.3	Do you usually have one or more visits per week from family and friends?	**38%**	**45%**	**29%**	**37%**	**29%**	**32%**	**34%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**31%**	**39%**	**39%**	**35%**	**31%**	**28%**	**32%**
12.5	Do your visits start on time?	**46%**	**51%**	**18%**	**47%**	**35%**	**46%**	**41%**
SECTION 13: PREPARATION FOR RELEASE								
Do you think you will have a problem with the following, when you are released:								
13.1a	Finding accommodation?	**38%**	**29%**	**22%**	**23%**	**25%**	**23%**	**27%**
13.1b	Getting into school or college?	**41%**	**27%**	**37%**	**22%**	**33%**	**25%**	**31%**
13.1c	Getting a job?	**53%**	**53%**	**40%**	**46%**	**55%**	**43%**	**47%**
13.1d	Money/finances?	**31%**	**35%**	**28%**	**24%**	**40%**	**34%**	**31%**
13.1e	Claiming benefits?	**11%**	**21%**	**7%**	**10%**	**33%**	**19%**	**14%**
13.1f	Continuing health services?	**11%**	**3%**	**7%**	**8%**	**23%**	**7%**	**9%**
13.1g	Opening a bank account?	**13%**	**9%**	**12%**	**20%**	**23%**	**12%**	**14%**
13.1h	Avoiding bad relationships?	**13%**	**9%**	**20%**	**17%**	**35%**	**17%**	**17%**
13.2	Do you have a training plan, sentence plan or remand plan?	**43%**	**53%**	**17%**	**55%**	**45%**	**45%**	**41%**
For those with a training plan, sentence plan or remand plan:								
13.3	Were you involved in the development of your plan?	**84%**	**77%**	**75%**	**87%**	**94%**	**83%**	**84%**
13.4	Do you understand the targets set in your plan?	**91%**	**83%**	**94%**	**98%**	**94%**	**90%**	**92%**
13.5	Do you have a caseworker here?	**94%**	**90%**	**90%**	**99%**	**100%**	**98%**	**95%**
13.6	Has your caseworker helped to prepare you for release?	**56%**	**41%**	**27%**	**59%**	**60%**	**48%**	**49%**
For those with a social worker:								
13.7	Has your social worker been to visit you since you have been here?	**70%**	**75%**	**75%**	**59%**	**64%**	**72%**	**70%**
13.8	Have you had a say in what will happen to you when you are released?	**42%**	**42%**	**36%**	**50%**	**41%**	**39%**	**41%**
Do you know who to contact for help with the following problems?								
13.9a	Finding accommodation	**32%**	**23%**	**42%**	**27%**	**35%**	**31%**	**32%**
13.9b	Getting into school or college	**35%**	**42%**	**42%**	**29%**	**31%**	**26%**	**33%**
13.9c	Getting a job	**33%**	**42%**	**32%**	**36%**	**43%**	**34%**	**35%**
13.9d	Help with money/finances	**24%**	**19%**	**28%**	**25%**	**31%**	**26%**	**25%**
13.9e	Help with claiming benefits	**19%**	**13%**	**19%**	**18%**	**22%**	**24%**	**20%**
13.9f	Continuing health services	**19%**	**19%**	**19%**	**18%**	**28%**	**22%**	**20%**
13.9g	Opening a bank account	**22%**	**19%**	**19%**	**21%**	**43%**	**27%**	**24%**
13.9h	Avoiding bad relationships	**15%**	**13%**	**19%**	**18%**	**31%**	**21%**	**19%**
For those who were sentenced:								
13.11	Do you want to stop offending?	**85%**	**97%**	**91%**	**86%**	**94%**	**91%**	**89%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**55%**	**64%**	**49%**	**51%**	**70%**	**47%**	**52%**

YOUNG OFFENDER INSTITUTIONS (YOIs): SURVEY RESPONSES IN 2016-17
COMPARED WITH 2015-16

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Significantly better than the 2014-15 figure	2016-17 survey period	2015-16 survey period
	Significantly worse than the 2014-15 figure		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**600**	**632**
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**13%**	**12%**
1.2	Are you a foreign national?	**8%**	**5%**
1.3	Do you understand spoken English?	**99%**	**99%**
1.4	Do you understand written English?	**99%**	**98%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**48%**	**47%**
1.6	Are you Muslim?	**22%**	**22%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**7%**	**7%**
1.8	Do you have any children?	**10%**	**10%**
1.9	Do you consider yourself to have a disability?	**19%**	**19%**
1.10	Have you ever been in local authority care?	**42%**	**37%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**81%**	**77%**
2.2	Is your sentence 12 months or less?	**32%**	**30%**
2.3	Have you been in this establishment for one month or less?	**16%**	**15%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**57%**	**59%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**80%**	**76%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**34%**	**34%**
3.3	Did you spend more than 4 hours in the van?	**8%**	**7%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**13%**	**11%**
3.5	Were you offered anything to eat or drink?	**49%**	**42%**
3.6	Were you treated well/very well by the escort staff?	**55%**	**53%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**11%**	**13%**

Key to tables

		2016-17 survey period	2015-16 survey period
	Significantly better than the 2014-15 figure		
	Significantly worse than the 2014-15 figure		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**600**	**632**
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**78%**	**77%**
4.2	When you were searched, was this carried out in a respectful way?	**79%**	**81%**
4.3	Were you treated well/very well in reception?	**67%**	**65%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**53%**	**43%**
4.4b	Loss of property?	**18%**	**18%**
4.4c	Feeling scared?	**28%**	**24%**
4.4d	Gang problems?	**47%**	**42%**
4.4e	Contacting family?	**56%**	**50%**
4.4f	Money worries?	**18%**	**15%**
4.4g	Feeling worried/upset/needing someone to talk to?	**30%**	**30%**
4.4h	Health problems?	**56%**	**52%**
4.4i	Getting phone numbers?	**45%**	**36%**
4.5	Did you have any problems when you first arrived?	**77%**	**79%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**44%**	**49%**
4.5b	Loss of property?	**12%**	**12%**
4.5c	Feeling scared?	**13%**	**14%**
4.5d	Gang problems?	**14%**	**18%**
4.5e	Contacting family?	**33%**	**32%**
4.5f	Money worries?	**17%**	**17%**
4.5g	Feeling worried/upset/needing someone to talk to?	**16%**	**16%**
4.5h	Health problems?	**15%**	**16%**
4.5i	Getting phone numbers?	**36%**	**32%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**83%**	**79%**
4.6b	The opportunity to have a shower?	**51%**	**46%**
4.6c	Something to eat?	**81%**	**78%**
4.6d	A free phone call to friends/family?	**75%**	**75%**
4.6e	PIN phone credit?	**53%**	**56%**
4.6f	Information about feeling worried/upset?	**31%**	**27%**

Key to tables

		2016-17 survey period	2015-16 survey period
	Significantly better than the 2014-15 figure		
	Significantly worse than the 2014-15 figure		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		600	632
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**45%**	**40%**
4.7b	A peer mentor?	**11%**	**9%**
4.7c	Childline/Samaritans?	**17%**	**14%**
4.7d	The prison shop/canteen?	**11%**	**8%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**72%**	**69%**
4.9	Did you feel safe on your first night here?	**74%**	**76%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**52%**	**53%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**71%**	**88%**
5.2	Is your cell call bell normally answered within five minutes?	**25%**	**21%**
5.3	Do you find the food here good/very good?	**15%**	**15%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**48%**	**50%**
5.5	Is it easy/very easy for you to attend religious services?	**44%**	**49%**
5.6	Do you feel your religious beliefs are respected?	**53%**	**60%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**61%**	**65%**
5.8	A peer mentor?	**26%**	**26%**
5.9	A member of the IMB (Independent Monitoring Board)?	**18%**	**15%**
5.10	An advocate (an outside person to help you)?	**34%**	**34%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**66%**	**63%**
6.2	If you had a problem, would you have no-one to turn to?	**23%**	**23%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**35%**	**29%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**34%**	**31%**
6.5	Do you see your personal (named) officer at least once a week?	**47%**	**43%**
6.6	Do you feel your personal (named) officer tries to help you?	**61%**	**60%**

Key to tables

		2016-17 survey period	2015-16 survey period
	Significantly better than the 2014-15 figure		
	Significantly worse than the 2014-15 figure		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		600	632
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	69%	59%
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	53%	55%
7.3	Do you feel applications are sorted out quickly (within 7 days)?	38%	35%
7.4	Is it easy to make a complaint?	49%	44%
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	26%	32%
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	21%	23%
7.7	Have you ever felt too scared or intimidated to make a complaint?	10%	15%
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	25%	24%
8.2	Have you been treated fairly in your experience of the reward scheme?	39%	40%
8.3	Do the different levels make you change your behaviour?	43%	42%
8.4	Have you had a minor report since you have been here?	46%	49%
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	64%	62%
8.6	Have you had an adjudication ('nicking') since you have been here?	66%	68%
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	84%	78%
8.8	Have you been physically restrained (Cand R) since you have been here?	44%	45%
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	38%	36%
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	39%	46%
9.2	Do you feel unsafe now?	16%	18%

Key to tables

		2016-17 survey period	2015-16 survey period
	Significantly better than the 2014-15 figure		
	Significantly worse than the 2014-15 figure		
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Number of completed questionnaires returned		**600**	**632**
9.4	Have you ever been victimised by other young people here?	**28%**	**35%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**17%**	**20%**
9.5b	Hit, kicked or assaulted you?	**11%**	**15%**
9.5c	Sexually abused you?	**1%**	**1%**
9.5d	Threatened or intimidated you?	**10%**	**15%**
9.5e	Taken your canteen/property?	**4%**	**7%**
9.5f	Victimised you because of medication?	**0%**	**1%**
9.5g	Victimised you because of debt?	**2%**	**2%**
9.5h	Victimised you because of drugs?	**2%**	**2%**
9.5i	Victimised you because of your race or ethnic origin?	**4%**	**6%**
9.5j	Victimised you because of your religion/religious beliefs?	**3%**	**3%**
9.5k	Victimised you because of your nationality?	**2%**	**3%**
9.5l	Victimised you because you were from a different part of the country?	**3%**	**5%**
9.5m	Victimised you because you are from a Traveller community?	**1%**	**3%**
9.5n	Victimised you because of your sexual orientation?	**1%**	**1%**
9.5o	Victimised you because of your age?	**1%**	**1%**
9.5p	Victimised you because you have a disability?	**1%**	**2%**
9.5q	Victimised you because you were new here?	**8%**	**10%**
9.5r	Victimised you because of your offence/crime?	**3%**	**5%**
9.5s	Victimised you because of gang related issues?	**7%**	**9%**

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Number of completed questionnaires returned		600	632
9.7	Have you ever been victimised by a member of staff here?	**28%**	**32%**
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	**15%**	**16%**
9.8b	Hit, kicked or assaulted you?	**8%**	**10%**
9.8c	Sexually abused you?	**1%**	**1%**
9.8d	Threatened or intimidated you?	**7%**	**8%**
9.8e	Taken your canteen/property?	**3%**	**5%**
9.8f	Victimised you because of medication?	**1%**	**1%**
9.8g	Victimised you because of debt?	**1%**	**0%**
9.8h	Victimised you because of drugs?	**1%**	**1%**
9.8i	Victimised you because of your race or ethnic origin?	**5%**	**4%**
9.8j	Victimised you because of your religion/religious beliefs?	**3%**	**3%**
9.8k	Victimised you because of your nationality?	**1%**	**3%**
9.8k	Victimised you because you were from a different part of the country?	**1%**	**2%**
9.8m	Victimised you because you are from a Traveller community?	**1%**	**1%**
9.8n	Victimised you because of your sexual orientation?	**1%**	**0%**
9.8o	Victimised you because of your age?	**3%**	**2%**
9.8p	Victimised you because you have a disability?	**1%**	**1%**
9.8q	Victimised you because you were new here?	**2%**	**3%**
9.8r	Victimised you because of your offence/crime?	**2%**	**2%**
9.8s	Victimised you because of gang related issues?	**2%**	**2%**
9.8t	Victimised you because you made a complaint?	**6%**	**5%**
9.10	If you were being victimised, would you tell a member of staff?	**28%**	**28%**
9.11	Do you think staff would take it seriously if you told them you had been victimised?	**27%**	**23%**
9.12	Is shouting through the windows a problem here?	**42%**	**44%**

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Number of completed questionnaires returned		**600**	**632**
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**57%**	**47%**
10.1b	Is it easy for you to see the nurse?	**71%**	**61%**
10.1c	Is it easy for you to see the dentist?	**35%**	**25%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**53%**	**47%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**47%**	**50%**
10.4	Do you have any emotional or mental health problems?	**27%**	**25%**
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	**54%**	**54%**
10.6	Did you have any problems with alcohol when you first arrived?	**8%**	**7%**
10.7	Have you received any help with any alcohol problems here?	**5%**	**4%**
10.8	Did you have any problems with drugs when you first arrived?	**31%**	**33%**
10.9	Do you have a problem with drugs now?	**8%**	**7%**
10.10	Have you received any help with any drug problems here?	**20%**	**22%**
10.11	Is it easy/very easy to get illegal drugs here?	**22%**	**23%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**42%**	**37%**
11.2	Have you ever been excluded from school?	**90%**	**86%**
11.3	Did you ever skip school before you came into custody?	**75%**	**71%**
Do you currently take part in any of the following:			
11.4a	Education?	**73%**	**76%**
11.4b	A job in this establishment?	**12%**	**16%**
11.4c	Vocational or skills training?	**8%**	**11%**
11.4d	Offending behaviour programmes?	**21%**	**16%**
11.4e	Nothing	**21%**	**16%**

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Number of completed questionnaires returned		600	632
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	63%	59%
11.5b	A job in this establishment?	41%	36%
11.5c	Vocational or skills training?	39%	38%
11.5d	Offending behaviour programmes?	49%	40%
11.6	Do you usually have association every day?	50%	54%
11.7	Can you usually go outside for exercise every day?	66%	63%
11.8	Do you go to the gym more than five times each week?	2%	8%
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	68%	80%
12.2	Have you had any problems with sending or receiving letters or parcels?	44%	52%
12.3	Do you usually have one or more visits per week from family and friends?	34%	33%
12.4	Is it easy/very easy for your family and friends to visit you here?	32%	30%
12.5	Do your visits start on time?	41%	35%
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	27%	26%
13.1b	Getting into school or college?	31%	33%
13.1c	Getting a job?	47%	51%
13.1d	Money/finances?	31%	36%
13.1e	Claiming benefits?	14%	14%
13.1f	Continuing health services?	9%	9%
13.1g	Opening a bank account?	14%	17%
13.1h	Avoiding bad relationships?	17%	17%
13.2	Do you have a training plan, sentence plan or remand plan?	41%	48%
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	84%	86%
13.4	Do you understand the targets set in your plan?	92%	91%
13.5	Do you have a caseworker here?	95%	92%
13.6	Has your caseworker helped to prepare you for release?	49%	41%
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	70%	76%
13.8	Have you had a say in what will happen to you when you are released?	41%	39%

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Number of completed questionnaires returned		600	632
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**32%**	**25%**
13.9b	Getting into school or college	**33%**	**28%**
13.9c	Getting a job	**35%**	**28%**
13.9d	Help with money/finances	**25%**	**23%**
13.9e	Help with claiming benefits	**20%**	**15%**
13.9f	Continuing health services	**20%**	**15%**
13.9g	Opening a bank account	**24%**	**20%**
13.9h	Avoiding bad relationships	**19%**	**15%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**89%**	**91%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future	**52%**	**52%**

YOUNG OFFENDER INSTITUTIONS (YOIs): A COMPARISON OF SURVEY RESPONSES FROM BOYS AGED UNDER 17 AND THOSE AGED 17-18

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		170	416
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?		
1.2	Are you a foreign national?	**7%**	**9%**
1.3	Do you understand spoken English?	**100%**	**99%**
1.4	Do you understand written English?	**100%**	**99%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**56%**	**44%**
1.6	Are you Muslim?	**26%**	**21%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**6%**	**8%**
1.8	Do you have any children?	**9%**	**10%**
1.9	Do you consider yourself to have a disability?	**20%**	**19%**
1.10	Have you ever been in local authority care?	**44%**	**41%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**76%**	**83%**
2.2	Is your sentence 12 months or less?	**38%**	**30%**
2.3	Have you been in this establishment for one month or less?	**22%**	**14%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**58%**	**57%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**78%**	**80%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**33%**	**35%**
3.3	Did you spend more than 4 hours in the van?	**5%**	**9%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**14%**	**13%**
3.5	Were you offered anything to eat or drink?	**64%**	**44%**
3.6	Were you treated well/very well by the escort staff?	**56%**	**55%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**15%**	**10%**

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Number of completed questionnaires returned		**170**	**416**
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**78%**	**78%**
4.2	When you were searched, was this carried out in a respectful way?	**79%**	**79%**
4.3	Were you treated well/very well in reception?	**70%**	**66%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**51%**	**54%**
4.4b	Loss of property?	**15%**	**20%**
4.4c	Feeling scared?	**23%**	**31%**
4.4d	Gang problems?	**47%**	**46%**
4.4e	Contacting family?	**56%**	**56%**
4.4f	Money worries?	**19%**	**18%**
4.4g	Feeling worried/upset/needing someone to talk to?	**27%**	**32%**
4.4h	Health problems?	**50%**	**58%**
4.4i	Getting phone numbers?	**49%**	**44%**
4.5	Did you have any problems when you first arrived?	**79%**	**77%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**46%**	**43%**
4.5b	Loss of property?	**6%**	**14%**
4.5c	Feeling scared?	**10%**	**15%**
4.5d	Gang problems?	**13%**	**14%**
4.5e	Contacting family?	**37%**	**32%**
4.5f	Money worries?	**16%**	**17%**
4.5g	Feeling worried/upset/needing someone to talk to?	**10%**	**18%**
4.5h	Health problems?	**11%**	**17%**
4.5i	Getting phone numbers?	**40%**	**35%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**80%**	**84%**
4.6b	The opportunity to have a shower?	**53%**	**50%**
4.6c	Something to eat?	**80%**	**82%**
4.6d	A free phone call to friends/family?	**75%**	**76%**
4.6e	PIN phone credit?	**54%**	**54%**
4.6f	Information about feeling worried/upset?	**28%**	**33%**

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Number of completed questionnaires returned		170	416
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**39%**	**47%**
4.7b	A peer mentor?	**9%**	**12%**
4.7c	Childline/Samaritans?	**18%**	**17%**
4.7d	The prison shop/canteen?	**11%**	**11%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**70%**	**73%**
4.9	Did you feel safe on your first night here?	**77%**	**73%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**53%**	**51%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**70%**	**72%**
5.2	Is your cell call bell normally answered within five minutes?	**28%**	**24%**
5.3	Do you find the food here good/very good?	**16%**	**15%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**49%**	**47%**
5.5	Is it easy/very easy for you to attend religious services?	**43%**	**44%**
5.6	Do you feel your religious beliefs are respected?	**55%**	**53%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**58%**	**62%**
5.8	A peer mentor?	**26%**	**26%**
5.9	A member of the IMB (Independent Monitoring Board)?	**18%**	**18%**
5.10	An advocate (an outside person to help you)?	**34%**	**35%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**66%**	**66%**
6.2	If you had a problem, would you have no-one to turn to?	**26%**	**22%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**39%**	**33%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**34%**	**33%**
6.5	Do you see your personal (named) officer at least once a week?	**52%**	**45%**
6.6	Do you feel your personal (named) officer tries to help you?	**62%**	**61%**

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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**170**	**416**
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**65%**	**71%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**46%**	**55%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**34%**	**39%**
7.4	Is it easy to make a complaint?	**49%**	**50%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**27%**	**25%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**24%**	**20%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**8%**	**11%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**18%**	**28%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**36%**	**41%**
8.3	Do the different levels make you change your behaviour?	**46%**	**41%**
8.4	Have you had a minor report since you have been here?	**46%**	**46%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**57%**	**67%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**63%**	**66%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**84%**	**85%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**41%**	**45%**
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	**48%**	**36%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**33%**	**41%**
9.2	Do you feel unsafe now?	**15%**	**16%**

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Number of completed questionnaires returned		170	416
9.4	Have you ever been victimised by other young people here?	**25%**	**29%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**13%**	**19%**
9.5b	Hit, kicked or assaulted you?	**15%**	**9%**
9.5c	Sexually abused you?	**1%**	**1%**
9.5d	Threatened or intimidated you?	**9%**	**10%**
9.5e	Taken your canteen/property?	**3%**	**4%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**3%**	**2%**
9.5h	Victimised you because of drugs?	**1%**	**2%**
9.5i	Victimised you because of your race or ethnic origin?	**4%**	**4%**
9.5j	Victimised you because of your religion/religious beliefs?	**3%**	**2%**
9.5k	Victimised you because of your nationality?	**3%**	**2%**
9.5l	Victimised you because you were from a different part of the country?	**3%**	**2%**
9.5m	Victimised you because you are from a Traveller community?	**1%**	**1%**
9.5n	Victimised you because of your sexual orientation?	**0%**	**1%**
9.5o	Victimised you because of your age?	**3%**	**0%**
9.5p	Victimised you because you have a disability?	**1%**	**1%**
9.5q	Victimised you because you were new here?	**6%**	**9%**
9.5r	Victimised you because of your offence/crime?	**3%**	**3%**
9.5s	Victimised you because of gang related issues?	**10%**	**6%**

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Number of completed questionnaires returned		170	416
9.7	Have you ever been victimised by a member of staff here?	25%	30%
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	13%	16%
9.8b	Hit, kicked or assaulted you?	8%	8%
9.8c	Sexually abused you?	1%	1%
9.8d	Threatened or intimidated you?	5%	8%
9.8e	Taken your canteen/property?	1%	4%
9.8f	Victimised you because of medication?	0%	2%
9.8g	Victimised you because of debt?	2%	0%
9.8h	Victimised you because of drugs?	1%	1%
9.8i	Victimised you because of your race or ethnic origin?	3%	6%
9.8j	Victimised you because of your religion/religious beliefs?	0%	4%
9.8k	Victimised you because of your nationality?	0%	2%
9.8k	Victimised you because you were from a different part of the country?	1%	0%
9.8m	Victimised you because you are from a Traveller community?	1%	0%
9.8n	Victimised you because of your sexual orientation?	0%	1%
9.8o	Victimised you because of your age?	3%	3%
9.8p	Victimised you because you have a disability?	0%	1%
9.8q	Victimised you because you were new here?	3%	2%
9.8r	Victimised you because of your offence/crime?	1%	3%
9.8s	Victimised you because of gang related issues?	1%	2%
9.8t	Victimised you because you made a complaint?	5%	7%
9.10	If you were being victimised, would you tell a member of staff?	28%	27%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	29%	27%
9.12	Is shouting through the windows a problem here?	39%	43%

Key to tables

	Any percentage highlighted in green is significantly better	Aged under 17	Aged 17-18
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**170**	**416**
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**54%**	**58%**
10.1b	Is it easy for you to see the nurse?	**62%**	**74%**
10.1c	Is it easy for you to see the dentist?	**38%**	**34%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**51%**	**54%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**47%**	**48%**
10.4	Do you have any emotional or mental health problems?	**24%**	**29%**
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	**65%**	**50%**
10.6	Did you have any problems with alcohol when you first arrived?	**3%**	**10%**
10.8	Did you have any problems with drugs when you first arrived?	**27%**	**33%**
10.9	Do you have a problem with drugs now?	**7%**	**8%**
10.11	Is it easy/very easy to get illegal drugs here?	**18%**	**24%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**43%**	**41%**
11.2	Have you ever been excluded from school?	**91%**	**89%**
11.3	Did you ever skip school before you came into custody?	**77%**	**75%**
Do you currently take part in any of the following:			
11.4a	Education?	**67%**	**75%**
11.4b	A job in this establishment?	**9%**	**14%**
11.4c	Vocational or skills training?	**6%**	**9%**
11.4d	Offending behaviour programmes?	**19%**	**23%**
11.4e	Nothing	**25%**	**19%**

Key to tables

		Aged under 17	Aged 17-18
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**170**	**416**
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**63%**	**62%**
11.5b	A job in this establishment?	**35%**	**43%**
11.5c	Vocational or skills training?	**35%**	**40%**
11.5d	Offending behaviour programmes?	**47%**	**50%**
11.6	Do you usually have association every day?	**50%**	**51%**
11.7	Can you usually go outside for exercise every day?	**66%**	**66%**
11.8	Do you go to the gym more than five times each week?	**2%**	**3%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**63%**	**70%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**38%**	**46%**
12.3	Do you usually have one or more visits per week from family and friends?	**41%**	**31%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**35%**	**32%**
12.5	Do your visits start on time?	**42%**	**40%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**29%**	**26%**
13.1b	Getting into school or college?	**33%**	**30%**
13.1c	Getting a job?	**43%**	**48%**
13.1d	Money/finances?	**31%**	**32%**
13.1e	Claiming benefits?	**10%**	**16%**
13.1f	Continuing health services?	**10%**	**9%**
13.1g	Opening a bank account?	**18%**	**12%**
13.1h	Avoiding bad relationships?	**18%**	**17%**
13.2	Do you have a training plan, sentence plan or remand plan?	**35%**	**44%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**89%**	**84%**
13.4	Do you understand the targets set in your plan?	**96%**	**91%**
13.5	Do you have a caseworker here?	**94%**	**96%**
13.6	Has your caseworker helped to prepare you for release?	**43%**	**52%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**67%**	**71%**
13.8	Have you had a say in what will happen to you when you are released?	**38%**	**43%**

Key to tables

	Any percentage highlighted in green is significantly better	Aged under 17	Aged 17-18
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		170	416
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**31%**	**33%**
13.9b	Getting into school or college	**38%**	**30%**
13.9c	Getting a job	**33%**	**36%**
13.9d	Help with money/finances	**22%**	**27%**
13.9e	Help with claiming benefits	**16%**	**22%**
13.9f	Continuing health services	**17%**	**22%**
13.9g	Opening a bank account	**25%**	**24%**
13.9h	Avoiding bad relationships	**18%**	**20%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**89%**	**89%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**50%**	**53%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM BLACK AND MINORITY ETHNIC BOYS AND WHITE BOYS

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Significantly better for black and minority ethnic boys	Black and minority ethnic boys	White boys
	Significantly worse for black and minority ethnic boys		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		275	303
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**8%**	**18%**
1.2	Are you a foreign national?	**11%**	**6%**
1.3	Do you understand spoken English?	**100%**	**99%**
1.4	Do you understand written English?	**99%**	**99%**
1.6	Are you Muslim?	**44%**	**4%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**1%**	**13%**
1.8	Do you have any children?	**7%**	**12%**
1.9	Do you consider yourself to have a disability?	**12%**	**25%**
1.10	Have you ever been in local authority care?	**37%**	**46%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**80%**	**82%**
2.2	Is your sentence 12 months or less?	**28%**	**37%**
2.3	Have you been in this establishment for one month or less?	**14%**	**18%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**62%**	**53%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**77%**	**82%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**35%**	**34%**
3.3	Did you spend more than 4 hours in the van?	**8%**	**7%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**10%**	**16%**
3.5	Were you offered anything to eat or drink?	**50%**	**48%**
3.6	Were you treated well/very well by the escort staff?	**51%**	**59%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**10%**	**13%**

Key to tables

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Number of completed questionnaires returned		275	303
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	80%	76%
4.2	When you were searched, was this carried out in a respectful way?	73%	84%
4.3	Were you treated well/very well in reception?	64%	69%
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	42%	64%
4.4b	Loss of property?	13%	23%
4.4c	Feeling scared?	20%	36%
4.4d	Gang problems?	50%	44%
4.4e	Contacting family?	55%	58%
4.4f	Money worries?	15%	21%
4.4g	Feeling worried/upset/needing someone to talk to?	23%	38%
4.4h	Health problems?	55%	58%
4.4i	Getting phone numbers?	49%	43%
4.5	Did you have any problems when you first arrived?	71%	83%
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	31%	55%
4.5b	Loss of property?	15%	9%
4.5c	Feeling scared?	9%	17%
4.5d	Gang problems?	15%	12%
4.5e	Contacting family?	31%	36%
4.5f	Money worries?	17%	15%
4.5g	Feeling worried/upset/needing someone to talk to?	11%	21%
4.5h	Health problems?	12%	18%
4.5i	Getting phone numbers?	39%	34%
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	79%	86%
4.6b	The opportunity to have a shower?	51%	49%
4.6c	Something to eat?	80%	83%
4.6d	A free phone call to friends/family?	75%	75%
4.6e	PIN phone credit?	49%	58%
4.6f	Information about feeling worried/upset?	24%	38%

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Number of completed questionnaires returned		275	303
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**38%**	**50%**
4.7b	A peer mentor?	**8%**	**14%**
4.7c	Childline/Samaritans?	**13%**	**22%**
4.7d	The prison shop/canteen?	**8%**	**14%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**72%**	**73%**
4.9	Did you feel safe on your first night here?	**73%**	**75%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**48%**	**54%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**63%**	**79%**
5.2	Is your cell call bell normally answered within five minutes?	**22%**	**28%**
5.3	Do you find the food here good/very good?	**10%**	**19%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**39%**	**56%**
5.5	Is it easy/very easy for you to attend religious services?	**45%**	**43%**
5.6	Do you feel your religious beliefs are respected?	**61%**	**46%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**66%**	**58%**
5.8	A peer mentor?	**24%**	**28%**
5.9	A member of the IMB (Independent Monitoring Board)?	**13%**	**22%**
5.10	An advocate (an outside person to help you)?	**32%**	**37%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**57%**	**73%**
6.2	If you had a problem, would you have no-one to turn to?	**28%**	**19%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**26%**	**42%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**27%**	**39%**
6.5	Do you see your personal (named) officer at least once a week?	**43%**	**50%**
6.6	Do you feel your personal (named) officer tries to help you?	**53%**	**68%**

Key to tables

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Number of completed questionnaires returned		275	303
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	69%	71%
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	41%	64%
7.3	Do you feel applications are sorted out quickly (within 7 days)?	27%	48%
7.4	Is it easy to make a complaint?	44%	55%
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	21%	30%
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	14%	29%
7.7	Have you ever felt too scared or intimidated to make a complaint?	10%	10%
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	21%	30%
8.2	Have you been treated fairly in your experience of the reward scheme?	29%	48%
8.3	Do the different levels make you change your behaviour?	40%	45%
8.4	Have you had a minor report since you have been here?	47%	46%
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	54%	73%
8.6	Have you had an adjudication ('nicking') since you have been here?	76%	56%
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	85%	84%
8.8	Have you been physically restrained (Cand R) since you have been here?	53%	36%
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	41%	34%
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	37%	40%
9.2	Do you feel unsafe now?	15%	16%

Key to tables

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Number of completed questionnaires returned		275	303
9.4	Have you ever been victimised by other young people here?	**25%**	**30%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**13%**	**20%**
9.5b	Hit, kicked or assaulted you?	**13%**	**9%**
9.5c	Sexually abused you?	**0%**	**0%**
9.5d	Threatened or intimidated you?	**7%**	**12%**
9.5e	Taken your canteen/property?	**2%**	**5%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**1%**	**3%**
9.5h	Victimised you because of drugs?	**2%**	**2%**
9.5i	Victimised you because of your race or ethnic origin?	**7%**	**2%**
9.5j	Victimised you because of your religion/religious beliefs?	**5%**	**1%**
9.5k	Victimised you because of your nationality?	**4%**	**0%**
9.5l	Victimised you because you were from a different part of the country?	**2%**	**3%**
9.5m	Victimised you because you are from a Traveller community?	**0%**	**2%**
9.5n	Victimised you because of your sexual orientation?	**0%**	**1%**
9.5o	Victimised you because of your age?	**1%**	**1%**
9.5p	Victimised you because you have a disability?	**1%**	**1%**
9.5q	Victimised you because you were new here?	**7%**	**10%**
9.5r	Victimised you because of your offence/crime?	**2%**	**4%**
9.5s	Victimised you because of gang related issues?	**9%**	**4%**

Key to tables

	Significantly better for black and minority ethnic boys	Black and minority ethnic boys	White boys
	Significantly worse for black and minority ethnic boys		
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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		275	303
9.7	Have you ever been victimised by a member of staff here?	30%	26%
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	17%	14%
9.8b	Hit, kicked or assaulted you?	8%	7%
9.8c	Sexually abused you?	1%	1%
9.8d	Threatened or intimidated you?	9%	6%
9.8e	Taken your canteen/property?	4%	2%
9.8f	Victimised you because of medication?	2%	0%
9.8g	Victimised you because of debt?	1%	0%
9.8h	Victimised you because of drugs?	0%	2%
9.8i	Victimised you because of your race or ethnic origin?	10%	2%
9.8j	Victimised you because of your religion/religious beliefs?	7%	0%
9.8k	Victimised you because of your nationality?	2%	1%
9.8k	Victimised you because you were from a different part of the country?	0%	1%
9.8m	Victimised you because you are from a Traveller community?	0%	1%
9.8n	Victimised you because of your sexual orientation?	1%	0%
9.8o	Victimised you because of your age?	3%	2%
9.8p	Victimised you because you have a disability?	0%	1%
9.8q	Victimised you because you were new here?	3%	2%
9.8r	Victimised you because of your offence/crime?	3%	2%
9.8s	Victimised you because of gang related issues?	2%	1%
9.8t	Victimised you because you made a complaint?	9%	4%
9.10	If you were being victimised, would you tell a member of staff?	20%	34%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	20%	35%
9.12	Is shouting through the windows a problem here?	34%	49%

Key to tables

		Black and minority ethnic boys	White boys
	Significantly better for black and minority ethnic boys		
	Significantly worse for black and minority ethnic boys		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		275	303
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**49%**	**64%**
10.1b	Is it easy for you to see the nurse?	**66%**	**76%**
10.1c	Is it easy for you to see the dentist?	**30%**	**40%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**49%**	**57%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**51%**	**44%**
10.4	Do you have any emotional or mental health problems?	**20%**	**34%**
10.6	Did you have any problems with alcohol when you first arrived?	**5%**	**11%**
10.8	Did you have any problems with drugs when you first arrived?	**23%**	**39%**
10.9	Do you have a problem with drugs now?	**5%**	**10%**
10.11	Is it easy/very easy to get illegal drugs here?	**14%**	**29%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**38%**	**45%**
11.2	Have you ever been excluded from school?	**90%**	**89%**
11.3	Did you ever skip school before you came into custody?	**67%**	**83%**
Do you currently take part in any of the following:			
11.4a	Education?	**73%**	**74%**
11.4b	A job in this establishment?	**10%**	**14%**
11.4c	Vocational or skills training?	**7%**	**9%**
11.4d	Offending behaviour programmes?	**22%**	**22%**
11.4e	Nothing	**22%**	**19%**

Key to tables

		Black and minority ethnic boys	White boys
	Significantly better for black and minority ethnic boys		
	Significantly worse for black and minority ethnic boys		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		275	303
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	61%	64%
11.5b	A job in this establishment?	36%	46%
11.5c	Vocational or skills training?	35%	41%
11.5d	Offending behaviour programmes?	55%	45%
11.6	Do you usually have association every day?	37%	62%
11.7	Can you usually go outside for exercise every day?	66%	67%
11.8	Do you go to the gym more than five times each week?	2%	3%
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	65%	72%
12.2	Have you had any problems with sending or receiving letters or parcels?	51%	38%
12.3	Do you usually have one or more visits per week from family and friends?	32%	36%
12.4	Is it easy/very easy for your family and friends to visit you here?	32%	34%
12.5	Do your visits start on time?	36%	46%
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	27%	26%
13.1b	Getting into school or college?	35%	27%
13.1c	Getting a job?	44%	49%
13.1d	Money/finances?	28%	34%
13.1e	Claiming benefits?	9%	19%
13.1f	Continuing health services?	7%	11%
13.1g	Opening a bank account?	13%	15%
13.1h	Avoiding bad relationships?	13%	20%
13.2	Do you have a training plan, sentence plan or remand plan?	39%	43%
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	83%	88%
13.4	Do you understand the targets set in your plan?	91%	92%
13.5	Do you have a caseworker here?	95%	96%
13.6	Has your caseworker helped to prepare you for release?	43%	55%
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	68%	72%
13.8	Have you had a say in what will happen to you when you are released?	39%	45%

Key to tables

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Number of completed questionnaires returned		275	303
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**33%**	**33%**
13.9b	Getting into school or college	**37%**	**29%**
13.9c	Getting a job	**35%**	**36%**
13.9d	Help with money/finances	**25%**	**26%**
13.9e	Help with claiming benefits	**19%**	**22%**
13.9f	Continuing health services	**20%**	**21%**
13.9g	Opening a bank account	**24%**	**25%**
13.9h	Avoiding bad relationships	**18%**	**20%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**88%**	**91%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**52%**	**52%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM MUSLIM AND NON-MUSLIM BOYS

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Significantly better for Muslim boys	Muslim boys	Non-Muslim boys
	Significantly worse for Muslim boys		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		128	447
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**6%**	**15%**
1.2	Are you a foreign national?	**9%**	**8%**
1.3	Do you understand spoken English?	**100%**	**99%**
1.4	Do you understand written English?	**100%**	**99%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**92%**	**35%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**1%**	**9%**
1.8	Do you have any children?	**6%**	**11%**
1.9	Do you consider yourself to have a disability?	**9%**	**21%**
1.10	Have you ever been in local authority care?	**35%**	**44%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**85%**	**80%**
2.2	Is your sentence 12 months or less?	**30%**	**33%**
2.3	Have you been in this establishment for one month or less?	**13%**	**16%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**60%**	**56%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**76%**	**81%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**35%**	**34%**
3.3	Did you spend more than 4 hours in the van?	**8%**	**8%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**9%**	**13%**
3.5	Were you offered anything to eat or drink?	**49%**	**50%**
3.6	Were you treated well/very well by the escort staff?	**49%**	**57%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**10%**	**12%**

Key to tables

		Muslim boys	Non-Muslim boys
	Significantly better for Muslim boys		
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Number of completed questionnaires returned		128	447
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**80%**	**78%**
4.2	When you were searched, was this carried out in a respectful way?	**74%**	**80%**
4.3	Were you treated well/very well in reception?	**66%**	**67%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**45%**	**56%**
4.4b	Loss of property?	**16%**	**18%**
4.4c	Feeling scared?	**25%**	**29%**
4.4d	Gang problems?	**55%**	**44%**
4.4e	Contacting family?	**56%**	**56%**
4.4f	Money worries?	**19%**	**18%**
4.4g	Feeling worried/upset/needing someone to talk to?	**27%**	**31%**
4.4h	Health problems?	**57%**	**56%**
4.4i	Getting phone numbers?	**51%**	**44%**
4.5	Did you have any problems when you first arrived?	**74%**	**78%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**37%**	**45%**
4.5b	Loss of property?	**16%**	**10%**
4.5c	Feeling scared?	**8%**	**15%**
4.5d	Gang problems?	**17%**	**13%**
4.5e	Contacting family?	**37%**	**32%**
4.5f	Money worries?	**19%**	**16%**
4.5g	Feeling worried/upset/needing someone to talk to?	**9%**	**18%**
4.5h	Health problems?	**13%**	**16%**
4.5i	Getting phone numbers?	**39%**	**35%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**79%**	**84%**
4.6b	The opportunity to have a shower?	**49%**	**51%**
4.6c	Something to eat?	**82%**	**82%**
4.6d	A free phone call to friends/family?	**76%**	**75%**
4.6e	PIN phone credit?	**47%**	**56%**
4.6f	Information about feeling worried/upset?	**22%**	**34%**

Key to tables

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Number of completed questionnaires returned		128	447
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**38%**	**46%**
4.7b	A peer mentor?	**7%**	**12%**
4.7c	Childline/Samaritans?	**11%**	**19%**
4.7d	The prison shop/canteen?	**10%**	**12%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**67%**	**74%**
4.9	Did you feel safe on your first night here?	**75%**	**74%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**47%**	**53%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**66%**	**73%**
5.2	Is your cell call bell normally answered within five minutes?	**29%**	**24%**
5.3	Do you find the food here good/very good?	**12%**	**16%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**37%**	**51%**
5.5	Is it easy/very easy for you to attend religious services?	**54%**	**41%**
5.6	Do you feel your religious beliefs are respected?	**74%**	**48%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**76%**	**57%**
5.8	A peer mentor?	**22%**	**27%**
5.9	A member of the IMB (Independent Monitoring Board)?	**16%**	**18%**
5.10	An advocate (an outside person to help you)?	**36%**	**34%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**58%**	**68%**
6.2	If you had a problem, would you have no-one to turn to?	**31%**	**22%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**19%**	**38%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**32%**	**34%**
6.5	Do you see your personal (named) officer at least once a week?	**38%**	**48%**
6.6	Do you feel your personal (named) officer tries to help you?	**59%**	**61%**

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SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**66%**	**71%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**40%**	**57%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**25%**	**41%**
7.4	Is it easy to make a complaint?	**53%**	**49%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**20%**	**27%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**9%**	**25%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**9%**	**11%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**26%**	**25%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**35%**	**41%**
8.3	Do the different levels make you change your behaviour?	**35%**	**45%**
8.4	Have you had a minor report since you have been here?	**47%**	**46%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**59%**	**66%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**80%**	**61%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**88%**	**84%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**56%**	**41%**
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	**30%**	**44%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**36%**	**40%**
9.2	Do you feel unsafe now?	**14%**	**16%**

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Number of completed questionnaires returned		128	447
9.4	Have you ever been victimised by other young people here?	**26%**	**29%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**14%**	**18%**
9.5b	Hit, kicked or assaulted you?	**11%**	**11%**
9.5c	Sexually abused you?	**0%**	**1%**
9.5d	Threatened or intimidated you?	**6%**	**10%**
9.5e	Taken your canteen/property?	**2%**	**4%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**1%**	**2%**
9.5h	Victimised you because of drugs?	**1%**	**1%**
9.5i	Victimised you because of your race or ethnic origin?	**12%**	**2%**
9.5j	Victimised you because of your religion/religious beliefs?	**9%**	**1%**
9.5k	Victimised you because of your nationality?	**7%**	**1%**
9.5l	Victimised you because you were from a different part of the country?	**3%**	**2%**
9.5m	Victimised you because you are from a Traveller community?	**0%**	**1%**
9.5n	Victimised you because of your sexual orientation?	**1%**	**1%**
9.5o	Victimised you because of your age?	**0%**	**1%**
9.5p	Victimised you because you have a disability?	**0%**	**1%**
9.5q	Victimised you because you were new here?	**9%**	**9%**
9.5r	Victimised you because of your offence/crime?	**1%**	**3%**
9.5s	Victimised you because of gang related issues?	**10%**	**6%**

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Number of completed questionnaires returned		128	447
9.7	Have you ever been victimised by a member of staff here?	31%	27%
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	14%	16%
9.8b	Hit, kicked or assaulted you?	10%	7%
9.8c	Sexually abused you?	1%	1%
9.8d	Threatened or intimidated you?	11%	6%
9.8e	Taken your canteen/property?	3%	4%
9.8f	Victimised you because of medication?	0%	2%
9.8g	Victimised you because of debt?	1%	0%
9.8h	Victimised you because of drugs?	0%	1%
9.8i	Victimised you because of your race or ethnic origin?	12%	3%
9.8j	Victimised you because of your religion/religious beliefs?	11%	1%
9.8k	Victimised you because of your nationality?	2%	1%
9.8k	Victimised you because you were from a different part of the country?	1%	1%
9.8m	Victimised you because you are from a Traveller community?	0%	0%
9.8n	Victimised you because of your sexual orientation?	1%	1%
9.8o	Victimised you because of your age?	1%	3%
9.8p	Victimised you because you have a disability?	0%	1%
9.8q	Victimised you because you were new here?	3%	2%
9.8r	Victimised you because of your offence/crime?	4%	2%
9.8s	Victimised you because of gang related issues?	3%	1%
9.8t	Victimised you because you made a complaint?	8%	6%
9.10	If you were being victimised, would you tell a member of staff?	21%	30%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	20%	30%
9.12	Is shouting through the windows a problem here?	39%	43%

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Number of completed questionnaires returned		128	447
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**50%**	**59%**
10.1b	Is it easy for you to see the nurse?	**67%**	**72%**
10.1c	Is it easy for you to see the dentist?	**36%**	**35%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**49%**	**54%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**50%**	**48%**
10.4	Do you have any emotional or mental health problems?	**18%**	**30%**
10.6	Did you have any problems with alcohol when you first arrived?	**7%**	**8%**
10.8	Did you have any problems with drugs when you first arrived?	**25%**	**33%**
10.9	Do you have a problem with drugs now?	**5%**	**9%**
10.11	Is it easy/very easy to get illegal drugs here?	**13%**	**25%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**38%**	**42%**
11.2	Have you ever been excluded from school?	**90%**	**90%**
11.3	Did you ever skip school before you came into custody?	**68%**	**78%**
Do you currently take part in any of the following:			
11.4a	Education?	**75%**	**74%**
11.4b	A job in this establishment?	**12%**	**12%**
11.4c	Vocational or skills training?	**6%**	**8%**
11.4d	Offending behaviour programmes?	**18%**	**23%**
11.4e	Nothing	**22%**	**20%**

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Number of completed questionnaires returned		128	447
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**66%**	**63%**
11.5b	A job in this establishment?	**47%**	**40%**
11.5c	Vocational or skills training?	**39%**	**40%**
11.5d	Offending behaviour programmes?	**56%**	**49%**
11.6	Do you usually have association every day?	**41%**	**54%**
11.7	Can you usually go outside for exercise every day?	**68%**	**65%**
11.8	Do you go to the gym more than five times each week?	**3%**	**2%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**67%**	**68%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**59%**	**39%**
12.3	Do you usually have one or more visits per week from family and friends?	**32%**	**35%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**24%**	**36%**
12.5	Do your visits start on time?	**36%**	**42%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**32%**	**25%**
13.1b	Getting into school or college?	**32%**	**31%**
13.1c	Getting a job?	**46%**	**47%**
13.1d	Money/finances?	**32%**	**32%**
13.1e	Claiming benefits?	**10%**	**15%**
13.1f	Continuing health services?	**8%**	**9%**
13.1g	Opening a bank account?	**18%**	**13%**
13.1h	Avoiding bad relationships?	**19%**	**17%**
13.2	Do you have a training plan, sentence plan or remand plan?	**40%**	**41%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**90%**	**84%**
13.4	Do you understand the targets set in your plan?	**96%**	**91%**
13.5	Do you have a caseworker here?	**94%**	**96%**
13.6	Has your caseworker helped to prepare you for release?	**47%**	**50%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**71%**	**69%**
13.8	Have you had a say in what will happen to you when you are released?	**40%**	**42%**

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Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**36%**	**31%**
13.9b	Getting into school or college	**36%**	**31%**
13.9c	Getting a job	**38%**	**34%**
13.9d	Help with money/finances	**26%**	**25%**
13.9e	Help with claiming benefits	**21%**	**20%**
13.9f	Continuing health services	**20%**	**21%**
13.9g	Opening a bank account	**27%**	**23%**
13.9h	Avoiding bad relationships	**18%**	**20%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**88%**	**89%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**50%**	**52%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM BOYS WHO CONSIDERED THEMSELVES TO HAVE A DISABILITY AND THOSE WHO DID NOT

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Significantly better for those who considered themselves to be disabled	Considered themselves to be disabled	Did not consider themselves to be disabled
	Significantly worse for those who considered themselves to be disabled		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		111	467
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**16%**	**12%**
1.2	Are you a foreign national?	**5%**	**9%**
1.3	Do you understand spoken English?	**100%**	**99%**
1.4	Do you understand written English?	**100%**	**99%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**31%**	**52%**
1.6	Are you Muslim?	**11%**	**25%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**9%**	**7%**
1.8	Do you have any children?	**15%**	**8%**
1.10	Have you ever been in local authority care?	**61%**	**38%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**76%**	**82%**
2.2	Is your sentence 12 months or less?	**35%**	**31%**
2.3	Have you been in this establishment for one month or less?	**15%**	**16%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**45%**	**60%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**78%**	**80%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**36%**	**34%**
3.3	Did you spend more than 2 hours in the van?	**11%**	**7%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**20%**	**11%**
3.5	Were you offered anything to eat or drink?	**64%**	**46%**
3.6	Were you treated well/very well by the escort staff?	**60%**	**55%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**9%**	**12%**

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SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**76%**	**79%**
4.2	When you were searched, was this carried out in a respectful way?	**83%**	**78%**
4.3	Were you treated well/very well in reception?	**63%**	**68%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**49%**	**54%**
4.4b	Loss of property?	**19%**	**18%**
4.4c	Feeling scared?	**34%**	**27%**
4.4d	Gang problems?	**43%**	**48%**
4.4e	Contacting family?	**63%**	**54%**
4.4f	Money worries?	**15%**	**18%**
4.4g	Feeling worried/upset/needing someone to talk to?	**35%**	**29%**
4.4h	Health problems?	**57%**	**56%**
4.4i	Getting phone numbers?	**50%**	**44%**
4.5	Did you have any problems when you first arrived?	**89%**	**74%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**48%**	**42%**
4.5b	Loss of property?	**13%**	**11%**
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When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**82%**	**83%**
4.6b	The opportunity to have a shower?	**49%**	**51%**
4.6c	Something to eat?	**86%**	**81%**
4.6d	A free phone call to friends/family?	**77%**	**75%**
4.6e	PIN phone credit?	**54%**	**54%**
4.6f	Information about feeling worried/upset?	**41%**	**29%**

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4.7d	The prison shop/canteen?	**9%**	**11%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**77%**	**71%**
4.9	Did you feel safe on your first night here?	**66%**	**76%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment	**46%**	**53%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**75%**	**70%**
5.2	Is your cell call bell normally answered within five minutes?	**18%**	**27%**
5.3	Do you find the food here good/very good?	**18%**	**15%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**50%**	**47%**
5.5	Is it easy/very easy for you to attend religious services?	**36%**	**45%**
5.6	Do you feel your religious beliefs are respected?	**49%**	**55%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**67%**	**60%**
5.8	A peer mentor?	**32%**	**25%**
5.9	A member of the IMB (Independent Monitoring Board)?	**27%**	**16%**
5.10	An advocate (an outside person to help you)?	**39%**	**34%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**67%**	**66%**
6.2	If you had a problem, would you have no-one to turn to?	**16%**	**25%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**50%**	**31%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**32%**	**34%**
6.5	Do you see your personal (named) officer at least once a week?	**49%**	**46%**
6.6	Do you feel your personal (named) officer tries to help you?	**67%**	**60%**

Key to tables

	Significantly better for those who considered themselves to be disabled	Considered themselves to be disabled	Did not consider themselves to be disabled
	Significantly worse for those who considered themselves to be disabled		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		111	467
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**66%**	**70%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**55%**	**52%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**41%**	**37%**
7.4	Is it easy to make a complaint?	**54%**	**48%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**25%**	**25%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**16%**	**23%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**16%**	**9%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**26%**	**25%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**38%**	**40%**
8.3	Do the different levels make you change your behaviour?	**44%**	**43%**
8.4	Have you had a minor report since you have been here?	**50%**	**45%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**68%**	**63%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**69%**	**64%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**89%**	**83%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**43%**	**44%**
8.9	Have you spent a night in the care and separation unit?	**30%**	**41%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**49%**	**37%**
9.2	Do you feel unsafe now?	**34%**	**11%**

Key to tables

	Significantly better for those who considered themselves to be disabled	Considered themselves to be disabled	Did not consider themselves to be disabled
	Significantly worse for those who considered themselves to be disabled		
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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		111	467
9.4	Have you ever been victimised by other young people here?	**38%**	**26%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**27%**	**15%**
9.5b	Hit, kicked or assaulted you?	**18%**	**9%**
9.5c	Sexually abused you?	**1%**	**1%**
9.5d	Threatened or intimidated you?	**23%**	**7%**
9.5e	Taken your canteen/property?	**7%**	**3%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**7%**	**1%**
9.5h	Victimised you because of drugs?	**3%**	**1%**
9.5i	Victimised you because of your race or ethnic origin?	**5%**	**4%**
9.5j	Victimised you because of your religion/religious beliefs?	**6%**	**2%**
9.5k	Victimised you because of your nationality?	**2%**	**2%**
9.5l	Victimised you because you were from a different part of the country?	**6%**	**2%**
9.5m	Victimised you because you are from a Traveller community?	**2%**	**1%**
9.5n	Victimised you because of your sexual orientation?	**0%**	**1%**
9.5o	Victimised you because of your age?	**4%**	**0%**
9.5p	Victimised you because you have a disability?	**3%**	**0%**
9.5q	Victimised you because you were new here?	**11%**	**8%**
9.5r	Victimised you because of your offence/crime?	**5%**	**2%**
9.5s	Victimised you because of gang related issues?	**10%**	**6%**

Key to tables

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	Significantly worse for those who considered themselves to be disabled		
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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		111	467
9.7	Have you ever been victimised by a member of staff here?	**38%**	**25%**
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	**25%**	**13%**
9.8b	Hit, kicked or assaulted you?	**13%**	**6%**
9.8c	Sexually abused you?	**1%**	**1%**
9.8d	Threatened or intimidated you?	**9%**	**7%**
9.8e	Taken your canteen/property?	**2%**	**4%**
9.8f	Victimised you because of medication?	**3%**	**1%**
9.8g	Victimised you because of debt?	**0%**	**1%**
9.8h	Victimised you because of drugs?	**3%**	**0%**
9.8i	Victimised you because of your race or ethnic origin?	**4%**	**6%**
9.8j	Victimised you because of your religion/religious beliefs?	**3%**	**3%**
9.8k	Victimised you because of your nationality?	**0%**	**2%**
9.8k	Victimised you because you were from a different part of the country?	**0%**	**1%**
9.8m	Victimised you because you are from a Traveller community?	**1%**	**0%**
9.8n	Victimised you because of your sexual orientation?	**0%**	**1%**
9.8o	Victimised you because of your age?	**5%**	**2%**
9.8p	Victimised you because you have a disability?	**3%**	**0%**
9.8q	Victimised you because you were new here?	**2%**	**3%**
9.8r	Victimised you because of your offence/crime?	**3%**	**2%**
9.8s	Victimised you because of gang related issues?	**3%**	**1%**
9.8t	Victimised you because you made a complaint?	**9%**	**5%**
9.10	If you were being victimised, would you tell a member of staff?	**34%**	**26%**
9.11	Do you think staff would take it seriously if you told them you had been victimised?	**25%**	**28%**
9.12	Is shouting through the windows a problem here?	**54%**	**39%**

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Number of completed questionnaires returned		**111**	**467**
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**63%**	**56%**
10.1b	Is it easy for you to see the nurse?	**74%**	**71%**
10.1c	Is it easy for you to see the dentist?	**38%**	**34%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**62%**	**52%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**29%**	**55%**
10.4	Do you have any emotional or mental health problems?	**65%**	**19%**
10.6	Did you have any problems with alcohol when you first arrived?	**16%**	**6%**
10.8	Did you have any problems with drugs when you first arrived?	**50%**	**26%**
10.9	Do you have a problem with drugs now?	**9%**	**7%**
10.11	Is it easy/very easy to get illegal drugs here?	**32%**	**19%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**43%**	**41%**
11.2	Have you ever been excluded from school?	**94%**	**89%**
11.3	Did you ever skip school before you came into custody?	**84%**	**74%**
Do you currently take part in any of the following:			
11.4a	Education?	**62%**	**75%**
11.4b	A job in this establishment?	**11%**	**12%**
11.4c	Vocational or skills training?	**12%**	**7%**
11.4d	Offending behaviour programmes?	**23%**	**21%**
11.4e	Nothing	**30%**	**19%**

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Number of completed questionnaires returned		111	467
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**66%**	**62%**
11.5b	A job in this establishment?	**47%**	**40%**
11.5c	Vocational or skills training?	**44%**	**37%**
11.5d	Offending behaviour programmes?	**48%**	**50%**
11.6	Do you usually have association every day?	**57%**	**50%**
11.7	Can you usually go outside for exercise every day?	**59%**	**68%**
11.8	Do you go to the gym more than five times each week?	**3%**	**2%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**75%**	**66%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**46%**	**43%**
12.3	Do you usually have one or more visits per week from family and friends?	**25%**	**37%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**27%**	**34%**
12.5	Do your visits start on time?	**41%**	**40%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**33%**	**26%**
13.1b	Getting into school or college?	**36%**	**31%**
13.1c	Getting a job?	**54%**	**46%**
13.1d	Money/finances?	**33%**	**31%**
13.1e	Claiming benefits?	**23%**	**12%**
13.1f	Continuing health services?	**17%**	**7%**
13.1g	Opening a bank account?	**21%**	**13%**
13.1h	Avoiding bad relationships?	**24%**	**16%**
13.2	Do you have a training plan, sentence plan or remand plan?	**41%**	**41%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**86%**	**85%**
13.4	Do you understand the targets set in your plan?	**89%**	**92%**
13.5	Do you have a caseworker here?	**98%**	**95%**
13.6	Has your caseworker helped to prepare you for release?	**47%**	**51%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**75%**	**68%**
13.8	Have you had a say in what will happen to you when you are released?	**44%**	**41%**

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Number of completed questionnaires returned		111	467
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**32%**	**33%**
13.9b	Getting into school or college	**30%**	**33%**
13.9c	Getting a job	**31%**	**36%**
13.9d	Help with money/finances	**25%**	**26%**
13.9e	Help with claiming benefits	**26%**	**20%**
13.9f	Continuing health services	**25%**	**20%**
13.9g	Opening a bank account	**28%**	**24%**
13.9h	Avoiding bad relationships	**23%**	**19%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**89%**	**89%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**60%**	**50%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM BOYS WHO SAID THEY HAD BEEN IN LOCAL AUTHORITY CARE AND THOSE WHO SAID THEY HAD NOT BEEN

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Significantly better for those who said they had been in local authority care	Said they had been in local authority care	Said they had not been in local authority care
	Significantly worse for those who said they had been in local authority care		
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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**241**	**332**
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**14%**	**12%**
1.2	Are you a foreign national?	**5%**	**10%**
1.3	Do you understand spoken English?	**99%**	**99%**
1.4	Do you understand written English?	**100%**	**99%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**42%**	**51%**
1.6	Are you Muslim?	**19%**	**25%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**7%**	**7%**
1.8	Do you have any children?	**14%**	**6%**
1.9	Do you consider yourself to have a disability?	**28%**	**13%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**79%**	**82%**
2.2	Is your sentence 12 months or less?	**39%**	**27%**
2.3	Have you been in this establishment for one month or less?	**20%**	**13%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**37%**	**71%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**85%**	**77%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**37%**	**32%**
3.3	Did you spend more than 4 hours in the van?	**8%**	**8%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**14%**	**13%**
3.5	Were you offered anything to eat or drink?	**53%**	**48%**
3.6	Were you treated well/very well by the escort staff?	**59%**	**52%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**12%**	**11%**

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Number of completed questionnaires returned		241	332
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**80%**	**76%**
4.2	When you were searched, was this carried out in a respectful way?	**86%**	**75%**
4.3	Were you treated well/very well in reception?	**71%**	**64%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**57%**	**51%**
4.4b	Loss of property?	**20%**	**17%**
4.4c	Feeling scared?	**28%**	**29%**
4.4d	Gang problems?	**50%**	**45%**
4.4e	Contacting family?	**56%**	**57%**
4.4f	Money worries?	**18%**	**18%**
4.4g	Feeling worried/upset/needing someone to talk to?	**27%**	**33%**
4.4h	Health problems?	**59%**	**55%**
4.4i	Getting phone numbers?	**50%**	**43%**
4.5	Did you have any problems when you first arrived?	**81%**	**74%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**49%**	**39%**
4.5b	Loss of property?	**13%**	**11%**
4.5c	Feeling scared?	**11%**	**16%**
4.5d	Gang problems?	**17%**	**12%**
4.5e	Contacting family?	**37%**	**31%**
4.5f	Money worries?	**19%**	**14%**
4.5g	Feeling worried/upset/needing someone to talk to?	**14%**	**18%**
4.5h	Health problems?	**18%**	**14%**
4.5i	Getting phone numbers?	**42%**	**33%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**87%**	**81%**
4.6b	The opportunity to have a shower?	**52%**	**50%**
4.6c	Something to eat?	**86%**	**79%**
4.6d	A free phone call to friends/family?	**76%**	**76%**
4.6e	PIN phone credit?	**58%**	**51%**
4.6f	Information about feeling worried/upset?	**32%**	**32%**

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Number of completed questionnaires returned		241	332
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**49%**	**42%**
4.7b	A peer mentor?	**13%**	**10%**
4.7c	Childline/Samaritans?	**20%**	**16%**
4.7d	The prison shop/canteen?	**12%**	**10%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**78%**	**68%**
4.9	Did you feel safe on your first night here?	**78%**	**71%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**54%**	**50%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**73%**	**70%**
5.2	Is your cell call bell normally answered within five minutes?	**23%**	**27%**
5.3	Do you find the food here good/very good?	**11%**	**18%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**49%**	**47%**
5.5	Is it easy/very easy for you to attend religious services?	**46%**	**41%**
5.6	Do you feel your religious beliefs are respected?	**54%**	**52%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**61%**	**61%**
5.8	A peer mentor?	**27%**	**27%**
5.9	A member of the IMB (Independent Monitoring Board)?	**21%**	**16%**
5.10	An advocate (an outside person to help you)?	**39%**	**32%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**67%**	**66%**
6.2	If you had a problem, would you have no-one to turn to?	**23%**	**22%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**34%**	**35%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**33%**	**35%**
6.5	Do you see your personal (named) officer at least once a week?	**45%**	**48%**
6.6	Do you feel your personal (named) officer tries to help you?	**62%**	**61%**

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Number of completed questionnaires returned		241	332
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**72%**	**69%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**54%**	**53%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**42%**	**35%**
7.4	Is it easy to make a complaint?	**45%**	**52%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**24%**	**27%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**23%**	**20%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**9%**	**11%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**20%**	**30%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**40%**	**39%**
8.3	Do the different levels make you change your behaviour?	**41%**	**45%**
8.4	Have you had a minor report since you have been here?	**49%**	**45%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**66%**	**63%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**68%**	**64%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**86%**	**83%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**45%**	**44%**
8.9	Have you spent a night in the care and separation unit?	**40%**	**38%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**43%**	**36%**
9.2	Do you feel unsafe now?	**18%**	**14%**

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Number of completed questionnaires returned		241	332
9.4	Have you ever been victimised by other young people here?	**27%**	**29%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**18%**	**17%**
9.5b	Hit, kicked or assaulted you?	**13%**	**10%**
9.5c	Sexually abused you?	**0%**	**1%**
9.5d	Threatened or intimidated you?	**13%**	**7%**
9.5e	Taken your canteen/property?	**3%**	**4%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**3%**	**1%**
9.5h	Victimised you because of drugs?	**2%**	**1%**
9.5i	Victimised you because of your race or ethnic origin?	**4%**	**4%**
9.5j	Victimised you because of your religion/religious beliefs?	**3%**	**3%**
9.5k	Victimised you because of your nationality?	**2%**	**3%**
9.5l	Victimised you because you were from a different part of the country?	**2%**	**3%**
9.5m	Victimised you because you are from a Traveller community?	**1%**	**1%**
9.5n	Victimised you because of your sexual orientation?	**0%**	**1%**
9.5o	Victimised you because of your age?	**0%**	**1%**
9.5p	Victimised you because you have a disability?	**1%**	**1%**
9.5q	Victimised you because you were new here?	**8%**	**8%**
9.5r	Victimised you because of your offence/crime?	**3%**	**3%**
9.5s	Victimised you because of gang related issues?	**9%**	**5%**

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Number of completed questionnaires returned		241	332
9.7	Have you ever been victimised by a member of staff here?	**30%**	**27%**
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	**19%**	**13%**
9.8b	Hit, kicked or assaulted you?	**11%**	**6%**
9.8c	Sexually abused you?	**1%**	**1%**
9.8d	Threatened or intimidated you?	**9%**	**6%**
9.8e	Taken your canteen/property?	**3%**	**3%**
9.8f	Victimised you because of medication?	**1%**	**1%**
9.8g	Victimised you because of debt?	**0%**	**1%**
9.8h	Victimised you because of drugs?	**2%**	**1%**
9.8i	Victimised you because of your race or ethnic origin?	**4%**	**6%**
9.8j	Victimised you because of your religion/religious beliefs?	**3%**	**3%**
9.8k	Victimised you because of your nationality?	**1%**	**2%**
9.8k	Victimised you because you were from a different part of the country?	**1%**	**0%**
9.8m	Victimised you because you are from a Traveller community?	**0%**	**1%**
9.8n	Victimised you because of your sexual orientation?	**1%**	**0%**
9.8o	Victimised you because of your age?	**3%**	**3%**
9.8p	Victimised you because you have a disability?	**1%**	**0%**
9.8q	Victimised you because you were new here?	**3%**	**2%**
9.8r	Victimised you because of your offence/crime?	**3%**	**2%**
9.8s	Victimised you because of gang related issues?	**2%**	**1%**
9.8t	Victimised you because you made a complaint?	**5%**	**7%**
9.10	If you were being victimised, would you tell a member of staff?	**29%**	**27%**
9.11	Do you think staff would take it seriously if you told them you had been victimised?	**28%**	**27%**
9.12	Is shouting through the windows a problem here?	**44%**	**40%**

Key to tables

	Significantly better for those who said they had been in local authority care	Said they had been in local authority care	Said they had not been in local authority care
	Significantly worse for those who said they had been in local authority care		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		241	332
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**63%**	**53%**
10.1b	Is it easy for you to see the nurse?	**75%**	**67%**
10.1c	Is it easy for you to see the dentist?	**39%**	**31%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**55%**	**53%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**46%**	**48%**
10.4	Do you have any emotional or mental health problems?	**36%**	**22%**
10.6	Did you have any problems with alcohol when you first arrived?	**10%**	**7%**
10.8	Did you have any problems with drugs when you first arrived?	**40%**	**25%**
10.9	Do you have a problem with drugs now?	**9%**	**7%**
10.11	Is it easy/very easy to get illegal drugs here?	**22%**	**22%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**49%**	**36%**
11.2	Have you ever been excluded from school?	**94%**	**87%**
11.3	Did you ever skip school before you came into custody?	**84%**	**70%**
Do you currently take part in any of the following:			
11.4a	Education?	**69%**	**75%**
11.4b	A job in this establishment?	**10%**	**14%**
11.4c	Vocational or skills training?	**8%**	**8%**
11.4d	Offending behaviour programmes?	**22%**	**21%**
11.4e	Nothing	**26%**	**17%**

Key to tables

		Said they had been in local authority care	Said they had not been in local authority care
	Significantly better for those who said they had been in local authority care		
	Significantly worse for those who said they had been in local authority care		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		241	332
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	59%	64%
11.5b	A job in this establishment?	42%	41%
11.5c	Vocational or skills training?	38%	38%
11.5d	Offending behaviour programmes?	49%	50%
11.6	Do you usually have association every day?	53%	50%
11.7	Can you usually go outside for exercise every day?	65%	67%
11.8	Do you go to the gym more than five times each week?	2%	3%
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	71%	68%
12.2	Have you had any problems with sending or receiving letters or parcels?	43%	44%
12.3	Do you usually have one or more visits per week from family and friends?	21%	43%
12.4	Is it easy/very easy for your family and friends to visit you here?	25%	39%
12.5	Do your visits start on time?	35%	45%
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	34%	22%
13.1b	Getting into school or college?	35%	28%
13.1c	Getting a job?	54%	42%
13.1d	Money/finances?	38%	26%
13.1e	Claiming benefits?	17%	13%
13.1f	Continuing health services?	13%	7%
13.1g	Opening a bank account?	17%	11%
13.1h	Avoiding bad relationships?	23%	13%
13.2	Do you have a training plan, sentence plan or remand plan?	41%	43%
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	83%	87%
13.4	Do you understand the targets set in your plan?	93%	91%
13.5	Do you have a caseworker here?	97%	95%
13.6	Has your caseworker helped to prepare you for release?	46%	52%
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	71%	68%
13.8	Have you had a say in what will happen to you when you are released?	42%	41%

Key to tables

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	Significantly worse for those who said they had been in local authority care		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		241	332
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**42%**	**24%**
13.9b	Getting into school or college	**35%**	**30%**
13.9c	Getting a job	**39%**	**32%**
13.9d	Help with money/finances	**31%**	**20%**
13.9e	Help with claiming benefits	**25%**	**17%**
13.9f	Continuing health services	**27%**	**16%**
13.9g	Opening a bank account	**32%**	**19%**
13.9h	Avoiding bad relationships	**25%**	**15%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**88%**	**90%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**50%**	**53%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FOR SENTENCED AND UNSENTENCED BOYS

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.
NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables

	Any percentage highlighted in green is significantly better	Boys who said they were sentenced	Boys who said they were not sentenced
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**470**	**112**
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**15%**	**5%**
1.2	Are you a foreign national?	**8%**	**8%**
1.3	Do you understand spoken English?	**99%**	**99%**
1.4	Do you understand written English?	**99%**	**100%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**47%**	**51%**
1.6	Are you Muslim?	**24%**	**18%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**6%**	**11%**
1.8	Do you have any children?	**9%**	**13%**
1.9	Do you consider yourself to have a disability?	**18%**	**24%**
1.10	Have you ever been in local authority care?	**41%**	**46%**
SECTION 2: ABOUT YOUR SENTENCE			
2.3	Have you been in this establishment for one month or less?	**13%**	**31%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**56%**	**60%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**81%**	**75%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**32%**	**39%**
3.3	Did you spend more than 2 hours in the van?	**8%**	**7%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**14%**	**9%**
3.5	Were you offered anything to eat or drink?	**51%**	**44%**
3.6	Were you treated well/very well by the escort staff?	**58%**	**45%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**13%**	**6%**

Key to tables

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Number of completed questionnaires returned		**470**	**112**
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**78%**	**80%**
4.2	When you were searched, was this carried out in a respectful way?	**80%**	**76%**
4.3	Were you treated well/very well in reception?	**68%**	**63%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**52%**	**56%**
4.4b	Loss of property?	**18%**	**19%**
4.4c	Feeling scared?	**28%**	**31%**
4.4d	Gang problems?	**47%**	**43%**
4.4e	Contacting family?	**57%**	**50%**
4.4f	Money worries?	**16%**	**22%**
4.4g	Feeling worried/upset/needing someone to talk to?	**30%**	**32%**
4.4h	Health problems?	**55%**	**60%**
4.4i	Getting phone numbers?	**45%**	**45%**
4.5	Did you have any problems when you first arrived?	**76%**	**80%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**41%**	**53%**
4.5b	Loss of property?	**11%**	**14%**
4.5c	Feeling scared?	**12%**	**20%**
4.5d	Gang problems?	**13%**	**16%**
4.5e	Contacting family?	**31%**	**41%**
4.5f	Money worries?	**15%**	**20%**
4.5g	Feeling worried/upset/needing someone to talk to?	**15%**	**19%**
4.5h	Health problems?	**14%**	**18%**
4.5i	Getting phone numbers?	**36%**	**36%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**83%**	**81%**
4.6b	The opportunity to have a shower?	**50%**	**54%**
4.6c	Something to eat?	**82%**	**78%**
4.6d	A free phone call to friends/family?	**76%**	**70%**
4.6e	PIN phone credit?	**53%**	**56%**
4.6f	Information about feeling worried/upset?	**32%**	**29%**

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Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**46%**	**37%**
4.7b	A peer mentor?	**12%**	**8%**
4.7c	Childline/Samaritans?	**18%**	**12%**
4.7d	The prison shop/canteen?	**11%**	**10%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**71%**	**76%**
4.9	Did you feel safe on your first night here?	**75%**	**68%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment	**53%**	**43%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**72%**	**71%**
5.2	Is your cell call bell normally answered within five minutes?	**26%**	**22%**
5.3	Do you find the food here good/very good?	**15%**	**14%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**48%**	**47%**
5.5	Is it easy/very easy for you to attend religious services?	**45%**	**36%**
5.6	Do you feel your religious beliefs are respected?	**54%**	**48%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**64%**	**51%**
5.8	A peer mentor?	**28%**	**15%**
5.9	A member of the IMB (Independent Monitoring Board)?	**20%**	**10%**
5.10	An advocate (an outside person to help you)?	**37%**	**23%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**66%**	**66%**
6.2	If you had a problem, would you have no-one to turn to?	**22%**	**29%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**36%**	**30%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**34%**	**32%**
6.5	Do you see your personal (named) officer at least once a week?	**48%**	**44%**
6.6	Do you feel your personal (named) officer tries to help you?	**63%**	**52%**

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SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**72%**	**57%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**55%**	**44%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**40%**	**29%**
7.4	Is it easy to make a complaint?	**51%**	**39%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**27%**	**19%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**21%**	**15%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**10%**	**12%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**30%**	**6%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**42%**	**27%**
8.3	Do the different levels make you change your behaviour?	**45%**	**34%**
8.4	Have you had a minor report since you have been here?	**49%**	**37%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**67%**	**47%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**67%**	**59%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**87%**	**76%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**45%**	**38%**
8.9	Have you spent a night in the care and separation unit?	**41%**	**27%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**37%**	**48%**
9.2	Do you feel unsafe now?	**13%**	**26%**

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Number of completed questionnaires returned		470	112
9.4	Have you ever been victimised by other young people here?	**26%**	**34%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**16%**	**19%**
9.5b	Hit, kicked or assaulted you?	**11%**	**13%**
9.5c	Sexually abused you?	**1%**	**1%**
9.5d	Threatened or intimidated you?	**9%**	**12%**
9.5e	Taken your canteen/property?	**4%**	**2%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**2%**	**1%**
9.5h	Victimised you because of drugs?	**1%**	**2%**
9.5i	Victimised you because of your race or ethnic origin?	**4%**	**7%**
9.5j	Victimised you because of your religion/religious beliefs?	**2%**	**5%**
9.5k	Victimised you because of your nationality?	**2%**	**3%**
9.5l	Victimised you because you were from a different part of the country?	**2%**	**3%**
9.5m	Victimised you because you are from a Traveller community?	**1%**	**1%**
9.5n	Victimised you because of your sexual orientation?	**1%**	**0%**
9.5o	Victimised you because of your age?	**1%**	**0%**
9.5p	Victimised you because you have a disability?	**1%**	**1%**
9.5q	Victimised you because you were new here?	**7%**	**13%**
9.5r	Victimised you because of your offence/crime?	**2%**	**5%**
9.5s	Victimised you because of gang related issues?	**6%**	**8%**

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Number of completed questionnaires returned		**470**	**112**
9.7	Have you ever been victimised by a member of staff here?	**27%**	**30%**
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	**15%**	**19%**
9.8b	Hit, kicked or assaulted you?	**9%**	**4%**
9.8c	Sexually abused you?	**1%**	**3%**
9.8d	Threatened or intimidated you?	**8%**	**4%**
9.8e	Taken your canteen/property?	**4%**	**1%**
9.8f	Victimised you because of medication?	**1%**	**1%**
9.8g	Victimised you because of debt?	**1%**	**0%**
9.8h	Victimised you because of drugs?	**1%**	**0%**
9.8i	Victimised you because of your race or ethnic origin?	**6%**	**3%**
9.8j	Victimised you because of your religion/religious beliefs?	**4%**	**2%**
9.8k	Victimised you because of your nationality?	**1%**	**1%**
9.8k	Victimised you because you were from a different part of the country?	**1%**	**1%**
9.8m	Victimised you because you are from a Traveller community?	**0%**	**1%**
9.8n	Victimised you because of your sexual orientation?	**1%**	**0%**
9.8o	Victimised you because of your age?	**3%**	**3%**
9.8p	Victimised you because you have a disability?	**0%**	**2%**
9.8q	Victimised you because you were new here?	**2%**	**2%**
9.8r	Victimised you because of your offence/crime?	**2%**	**3%**
9.8s	Victimised you because of gang related issues?	**1%**	**2%**
9.8t	Victimised you because you made a complaint?	**6%**	**5%**
9.10	If you were being victimised, would you tell a member of staff?	**28%**	**25%**
9.11	Do you think staff would take it seriously if you told them you had been victimised?	**29%**	**22%**
9.12	Is shouting through the windows a problem here?	**41%**	**43%**

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Number of completed questionnaires returned		**470**	**112**
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**59%**	**48%**
10.1b	Is it easy for you to see the nurse?	**71%**	**68%**
10.1c	Is it easy for you to see the dentist?	**36%**	**31%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**55%**	**46%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**51%**	**35%**
10.4	Do you have any emotional or mental health problems?	**26%**	**37%**
10.6	Did you have any problems with alcohol when you first arrived?	**8%**	**7%**
10.8	Did you have any problems with drugs when you first arrived?	**31%**	**33%**
10.9	Do you have a problem with drugs now?	**7%**	**10%**
10.11	Is it easy/very easy to get illegal drugs here?	**23%**	**21%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**41%**	**41%**
11.2	Have you ever been excluded from school?	**91%**	**87%**
11.3	Did you ever skip school before you came into custody?	**77%**	**70%**
Do you currently take part in any of the following:			
11.4a	Education?	**76%**	**60%**
11.4b	A job in this establishment?	**13%**	**7%**
11.4c	Vocational or skills training?	**8%**	**5%**
11.4d	Offending behaviour programmes?	**24%**	**8%**
11.4e	Nothing	**18%**	**34%**

Key to tables

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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		470	112
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**65%**	**48%**
11.5b	A job in this establishment?	**44%**	**26%**
11.5c	Vocational or skills training?	**43%**	**18%**
11.5d	Offending behaviour programmes?	**54%**	**21%**
11.6	Do you usually have association every day?	**54%**	**35%**
11.7	Can you usually go outside for exercise every day?	**64%**	**73%**
11.8	Do you go to the gym more than five times each week?	**2%**	**2%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**68%**	**70%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**43%**	**45%**
12.3	Do you usually have one or more visits per week from family and friends?	**34%**	**37%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**34%**	**24%**
12.5	Do your visits start on time?	**42%**	**34%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**25%**	**35%**
13.1b	Getting into school or college?	**31%**	**30%**
13.1c	Getting a job?	**47%**	**44%**
13.1d	Money/finances?	**31%**	**31%**
13.1e	Claiming benefits?	**15%**	**11%**
13.1f	Continuing health services?	**9%**	**9%**
13.1g	Opening a bank account?	**15%**	**11%**
13.1h	Avoiding bad relationships?	**17%**	**20%**
13.2	Do you have a training plan, sentence plan or remand plan?	**47%**	**20%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**85%**	**76%**
13.4	Do you understand the targets set in your plan?	**91%**	**100%**
13.5	Do you have a caseworker here?	**97%**	**90%**
13.6	Has your caseworker helped to prepare you for release?	**55%**	**24%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**66%**	**81%**
13.8	Have you had a say in what will happen to you when you are released?	**44%**	**31%**

Key to tables

	Any percentage highlighted in green is significantly better	Boys who said they were sentenced	Boys who said they were not sentenced
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**470**	**112**
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**33%**	**29%**
13.9b	Getting into school or college	**32%**	**32%**
13.9c	Getting a job	**36%**	**31%**
13.9d	Help with money/finances	**26%**	**22%**
13.9e	Help with claiming benefits	**22%**	**15%**
13.9f	Continuing health services	**21%**	**17%**
13.9g	Opening a bank account	**25%**	**23%**
13.9h	Avoiding bad relationships	**19%**	**18%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM BOYS WHO SAID IT WAS THEIR FIRST TIME IN CUSTODY AND THOSE THAT SAID THEY HAD BEEN IN CUSTODY BEFORE

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.
NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables

	Any percentage highlighted in green is significantly better	First time in custody	Been in custody before
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**10%**	**16%**
1.2	Are you a foreign national?	**7%**	**9%**
1.3	Do you understand spoken English?	**99%**	**99%**
1.4	Do you understand written English?	**100%**	**99%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**51%**	**42%**
1.6	Are you Muslim?	**24%**	**21%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**6%**	**9%**
1.8	Do you have any children?	**9%**	**12%**
1.9	Do you consider yourself to have a disability?	**15%**	**24%**
1.10	Have you ever been in local authority care?	**27%**	**61%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**80%**	**82%**
2.2	Is your sentence 12 months or less?	**28%**	**38%**
2.3	Have you been in this establishment for one month or less?	**15%**	**18%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**77%**	**84%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**34%**	**34%**
3.3	Did you spend more than 4 hours in the van?	**7%**	**10%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**13%**	**14%**
3.5	Were you offered anything to eat or drink?	**49%**	**50%**
3.6	Were you treated well/very well by the escort staff?	**54%**	**57%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**13%**	**9%**

Key to tables

		First time in custody	Been in custody before
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**78%**	**79%**
4.2	When you were searched, was this carried out in a respectful way?	**79%**	**79%**
4.3	Were you treated well/very well in reception?	**69%**	**64%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**54%**	**54%**
4.4b	Loss of property?	**15%**	**23%**
4.4c	Feeling scared?	**32%**	**24%**
4.4d	Gang problems?	**46%**	**49%**
4.4e	Contacting family?	**57%**	**56%**
4.4f	Money worries?	**15%**	**22%**
4.4g	Feeling worried/upset/needing someone to talk to?	**33%**	**28%**
4.4h	Health problems?	**60%**	**53%**
4.4i	Getting phone numbers?	**44%**	**49%**
4.5	Did you have any problems when you first arrived?	**80%**	**76%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**45%**	**43%**
4.5b	Loss of property?	**12%**	**13%**
4.5c	Feeling scared?	**19%**	**7%**
4.5d	Gang problems?	**14%**	**15%**
4.5e	Contacting family?	**37%**	**29%**
4.5f	Money worries?	**16%**	**16%**
4.5g	Feeling worried/upset/needing someone to talk to?	**18%**	**13%**
4.5h	Health problems?	**16%**	**15%**
4.5i	Getting phone numbers?	**38%**	**35%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**82%**	**85%**
4.6b	The opportunity to have a shower?	**50%**	**50%**
4.6c	Something to eat?	**83%**	**80%**
4.6d	A free phone call to friends/family?	**77%**	**74%**
4.6e	PIN phone credit?	**57%**	**50%**
4.6f	Information about feeling worried/upset?	**34%**	**28%**

Key to tables

		First time in custody	Been in custody before
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**45%**	**43%**
4.7b	A peer mentor?	**11%**	**12%**
4.7c	Childline/Samaritans?	**16%**	**19%**
4.7d	The prison shop/canteen?	**9%**	**13%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**69%**	**77%**
4.9	Did you feel safe on your first night here?	**69%**	**80%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**51%**	**52%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**72%**	**71%**
5.2	Is your cell call bell normally answered within five minutes?	**31%**	**18%**
5.3	Do you find the food here good/very good?	**17%**	**13%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**48%**	**46%**
5.5	Is it easy/very easy for you to attend religious services?	**41%**	**46%**
5.6	Do you feel your religious beliefs are respected?	**51%**	**55%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**59%**	**63%**
5.8	A peer mentor?	**26%**	**25%**
5.9	A member of the IMB (Independent Monitoring Board)?	**14%**	**22%**
5.10	An advocate (an outside person to help you)?	**30%**	**40%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**70%**	**60%**
6.2	If you had a problem, would you have no-one to turn to?	**20%**	**27%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**39%**	**30%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**34%**	**34%**
6.5	Do you see your personal (named) officer at least once a week?	**46%**	**46%**
6.6	Do you feel your personal (named) officer tries to help you?	**66%**	**56%**

Key to tables

	Any percentage highlighted in green is significantly better	First time in custody	Been in custody before
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	70%	71%
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	54%	52%
7.3	Do you feel applications are sorted out quickly (within 7 days)?	39%	36%
7.4	Is it easy to make a complaint?	47%	52%
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	31%	17%
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	22%	18%
7.7	Have you ever felt too scared or intimidated to make a complaint?	12%	8%
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	31%	18%
8.2	Have you been treated fairly in your experience of the reward scheme?	41%	37%
8.3	Do the different levels make you change your behaviour?	48%	37%
8.4	Have you had a minor report since you have been here?	42%	53%
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	62%	66%
8.6	Have you had an adjudication ('nicking') since you have been here?	60%	73%
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	82%	87%
8.8	Have you been physically restrained (Cand R) since you have been here?	41%	47%
8.9	Have you spent a night in the care and separation unit?	44%	34%
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	41%	37%
9.2	Do you feel unsafe now?	15%	17%

Key to tables

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	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
9.4	Have you ever been victimised by other young people here?	**31%**	**25%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**20%**	**13%**
9.5b	Hit, kicked or assaulted you?	**13%**	**8%**
9.5c	Sexually abused you?	**1%**	**0%**
9.5d	Threatened or intimidated you?	**10%**	**9%**
9.5e	Taken your canteen/property?	**5%**	**2%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**2%**	**3%**
9.5h	Victimised you because of drugs?	**2%**	**1%**
9.5i	Victimised you because of your race or ethnic origin?	**5%**	**3%**
9.5j	Victimised you because of your religion/religious beliefs?	**2%**	**3%**
9.5k	Victimised you because of your nationality?	**3%**	**2%**
9.5l	Victimised you because you were from a different part of the country?	**3%**	**2%**
9.5m	Victimised you because you are from a Traveller community?	**1%**	**0%**
9.5n	Victimised you because of your sexual orientation?	**1%**	**0%**
9.5o	Victimised you because of your age?	**2%**	**0%**
9.5p	Victimised you because you have a disability?	**1%**	**1%**
9.5q	Victimised you because you were new here?	**11%**	**5%**
9.5r	Victimised you because of your offence/crime?	**4%**	**1%**
9.5s	Victimised you because of gang related issues?	**6%**	**8%**

Key to tables

	Any percentage highlighted in green is significantly better	First time in custody	Been in custody before
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
9.7	Have you ever been victimised by a member of staff here?	**24%**	**34%**
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	**13%**	**19%**
9.8b	Hit, kicked or assaulted you?	**5%**	**12%**
9.8c	Sexually abused you?	**2%**	**0%**
9.8d	Threatened or intimidated you?	**7%**	**9%**
9.8e	Taken your canteen/property?	**4%**	**3%**
9.8f	Victimised you because of medication?	**1%**	**2%**
9.8g	Victimised you because of debt?	**1%**	**0%**
9.8h	Victimised you because of drugs?	**1%**	**2%**
9.8i	Victimised you because of your race or ethnic origin?	**6%**	**4%**
9.8j	Victimised you because of your religion/religious beliefs?	**4%**	**3%**
9.8k	Victimised you because of your nationality?	**1%**	**1%**
9.8k	Victimised you because you were from a different part of the country?	**1%**	**1%**
9.8m	Victimised you because you are from a Traveller community?	**0%**	**1%**
9.8n	Victimised you because of your sexual orientation?	**1%**	**0%**
9.8o	Victimised you because of your age?	**3%**	**3%**
9.8p	Victimised you because you have a disability?	**0%**	**1%**
9.8q	Victimised you because you were new here?	**4%**	**1%**
9.8r	Victimised you because of your offence/crime?	**2%**	**3%**
9.8s	Victimised you because of gang related issues?	**1%**	**2%**
9.8t	Victimised you because you made a complaint?	**6%**	**6%**
9.10	If you were being victimised, would you tell a member of staff?	**28%**	**27%**
9.11	Do you think staff would take it seriously if you told them you had been victimised?	**33%**	**21%**
9.12	Is shouting through the windows a problem here?	**42%**	**42%**

Key to tables

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	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**55%**	**60%**
10.1b	Is it easy for you to see the nurse?	**69%**	**74%**
10.1c	Is it easy for you to see the dentist?	**34%**	**37%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**53%**	**56%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**49%**	**46%**
10.4	Do you have any emotional or mental health problems?	**25%**	**32%**
10.6	Did you have any problems with alcohol when you first arrived?	**9%**	**8%**
10.8	Did you have any problems with drugs when you first arrived?	**33%**	**30%**
10.9	Do you have a problem with drugs now?	**9%**	**7%**
10.11	Is it easy/very easy to get illegal drugs here?	**20%**	**24%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**31%**	**55%**
11.2	Have you ever been excluded from school?	**89%**	**93%**
11.3	Did you ever skip school before you came into custody?	**72%**	**81%**
Do you currently take part in any of the following:			
11.4a	Education?	**79%**	**65%**
11.4b	A job in this establishment?	**12%**	**12%**
11.4c	Vocational or skills training?	**7%**	**9%**
11.4d	Offending behaviour programmes?	**22%**	**21%**
11.4e	Nothing	**15%**	**28%**

Key to tables

		First time in custody	Been in custody before
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**64%**	**60%**
11.5b	A job in this establishment?	**43%**	**39%**
11.5c	Vocational or skills training?	**38%**	**39%**
11.5d	Offending behaviour programmes?	**53%**	**44%**
11.6	Do you usually have association every day?	**50%**	**51%**
11.7	Can you usually go outside for exercise every day?	**63%**	**70%**
11.8	Do you go to the gym more than five times each week?	**2%**	**3%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**68%**	**67%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**47%**	**40%**
12.3	Do you usually have one or more visits per week from family and friends?	**44%**	**22%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**39%**	**25%**
12.5	Do your visits start on time?	**45%**	**37%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**28%**	**26%**
13.1b	Getting into school or college?	**32%**	**30%**
13.1c	Getting a job?	**48%**	**47%**
13.1d	Money/finances?	**30%**	**33%**
13.1e	Claiming benefits?	**14%**	**13%**
13.1f	Continuing health services?	**9%**	**9%**
13.1g	Opening a bank account?	**12%**	**17%**
13.1h	Avoiding bad relationships?	**14%**	**21%**
13.2	Do you have a training plan, sentence plan or remand plan?	**41%**	**41%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**86%**	**84%**
13.4	Do you understand the targets set in your plan?	**92%**	**92%**
13.5	Do you have a caseworker here?	**95%**	**96%**
13.6	Has your caseworker helped to prepare you for release?	**50%**	**49%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**73%**	**65%**
13.8	Have you had a say in what will happen to you when you are released?	**41%**	**42%**

Key to tables

	Any percentage highlighted in green is significantly better	First time in custody	Been in custody before
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in children's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		327	248
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**30%**	**37%**
13.9b	Getting into school or college	**33%**	**33%**
13.9c	Getting a job	**34%**	**36%**
13.9d	Help with money/finances	**24%**	**28%**
13.9e	Help with claiming benefits	**18%**	**24%**
13.9f	Continuing health services	**18%**	**24%**
13.9g	Opening a bank account	**21%**	**30%**
13.9h	Avoiding bad relationships	**19%**	**20%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**87%**	**92%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**56%**	**47%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM BOYS WHO SAID THEY HAD BEEN PHYSICALLY RESTRAINED AT THEIR CENTRE AND THOSE WHO DID NOT REPORT BEING PHYSICALLY RESTRAINED

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Had been physically restrained	Had not reported being physically restrained
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**246**	**317**
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**15%**	**12%**
1.2	Are you a foreign national?	**6%**	**10%**
1.3	Do you understand spoken English?	**100%**	**99%**
1.4	Do you understand written English?	**99%**	**99%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**56%**	**39%**
1.6	Are you Muslim?	**28%**	**18%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**7%**	**7%**
1.8	Do you have any children?	**11%**	**9%**
1.9	Do you consider yourself to have a disability?	**19%**	**19%**
1.10	Have you ever been in local authority care?	**43%**	**42%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**84%**	**79%**
2.2	Is your sentence 12 months or less?	**28%**	**36%**
2.3	Have you been in this establishment for one month or less?	**3%**	**26%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**54%**	**60%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**79%**	**82%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**35%**	**32%**
3.3	Did you spend more than 4 hours in the van?	**7%**	**7%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**12%**	**14%**
3.5	Were you offered anything to eat or drink?	**57%**	**44%**
3.6	Were you treated well/very well by the escort staff?	**54%**	**57%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**10%**	**13%**

Key to tables

	Any percentage highlighted in green is significantly better	Had been physically restrained	Had not reported being physically restrained
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		246	317
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	75%	83%
4.2	When you were searched, was this carried out in a respectful way?	74%	84%
4.3	Were you treated well/very well in reception?	59%	75%
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	52%	55%
4.4b	Loss of property?	17%	18%
4.4c	Feeling scared?	17%	38%
4.4d	Gang problems?	49%	46%
4.4e	Contacting family?	48%	63%
4.4f	Money worries?	14%	20%
4.4g	Feeling worried/upset/needing someone to talk to?	21%	39%
4.4h	Health problems?	54%	59%
4.4i	Getting phone numbers?	42%	47%
4.5	Did you have any problems when you first arrived?	74%	80%
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	41%	46%
4.5b	Loss of property?	15%	8%
4.5c	Feeling scared?	11%	15%
4.5d	Gang problems?	18%	11%
4.5e	Contacting family?	35%	33%
4.5f	Money worries?	17%	15%
4.5g	Feeling worried/upset/needing someone to talk to?	14%	19%
4.5h	Health problems?	17%	13%
4.5i	Getting phone numbers?	40%	34%
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	82%	83%
4.6b	The opportunity to have a shower?	47%	53%
4.6c	Something to eat?	82%	81%
4.6d	A free phone call to friends/family?	71%	79%
4.6e	PIN phone credit?	51%	54%
4.6f	Information about feeling worried/upset?	25%	36%

Key to tables

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	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		246	317
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**45%**	**44%**
4.7b	A peer mentor?	**11%**	**11%**
4.7c	Childline/Samaritans?	**18%**	**18%**
4.7d	The prison shop/canteen?	**10%**	**12%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**72%**	**75%**
4.9	Did you feel safe on your first night here?	**74%**	**76%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**50%**	**54%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**72%**	**72%**
5.2	Is your cell call bell normally answered within five minutes?	**18%**	**32%**
5.3	Do you find the food here good/very good?	**12%**	**18%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**44%**	**51%**
5.5	Is it easy/very easy for you to attend religious services?	**44%**	**44%**
5.6	Do you feel your religious beliefs are respected?	**51%**	**56%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**65%**	**58%**
5.8	A peer mentor?	**21%**	**30%**
5.9	A member of the IMB (Independent Monitoring Board)?	**18%**	**17%**
5.10	An advocate (an outside person to help you)?	**34%**	**36%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**57%**	**74%**
6.2	If you had a problem, would you have no-one to turn to?	**27%**	**20%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**26%**	**42%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**26%**	**40%**
6.5	Do you see your personal (named) officer at least once a week?	**43%**	**49%**
6.6	Do you feel your personal (named) officer tries to help you?	**53%**	**67%**

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Number of completed questionnaires returned		246	317
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**75%**	**66%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**48%**	**58%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**31%**	**43%**
7.4	Is it easy to make a complaint?	**52%**	**48%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**21%**	**30%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**16%**	**27%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**14%**	**8%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**17%**	**31%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**32%**	**45%**
8.3	Do the different levels make you change your behaviour?	**37%**	**47%**
8.4	Have you had a minor report since you have been here?	**62%**	**34%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**61%**	**68%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**95%**	**42%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**84%**	**86%**
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	**39%**	**39%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**39%**	**38%**
9.2	Do you feel unsafe now?	**17%**	**14%**

Key to tables

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Number of completed questionnaires returned		246	317
9.4	Have you ever been victimised by other young people here?	29%	26%
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	16%	18%
9.5b	Hit, kicked or assaulted you?	16%	7%
9.5c	Sexually abused you?	1%	1%
9.5d	Threatened or intimidated you?	10%	9%
9.5e	Taken your canteen/property?	4%	4%
9.5f	Victimised you because of medication?	0%	0%
9.5g	Victimised you because of debt?	2%	2%
9.5h	Victimised you because of drugs?	3%	1%
9.5i	Victimised you because of your race or ethnic origin?	6%	3%
9.5j	Victimised you because of your religion/religious beliefs?	3%	2%
9.5k	Victimised you because of your nationality?	4%	1%
9.5l	Victimised you because you were from a different part of the country?	4%	2%
9.5m	Victimised you because you are from a Traveller community?	2%	0%
9.5n	Victimised you because of your sexual orientation?	1%	0%
9.5o	Victimised you because of your age?	2%	0%
9.5p	Victimised you because you have a disability?	2%	0%
9.5q	Victimised you because you were new here?	9%	8%
9.5r	Victimised you because of your offence/crime?	3%	2%
9.5s	Victimised you because of gang related issues?	10%	4%

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Number of completed questionnaires returned		246	317
9.7	Have you ever been victimised by a member of staff here?	42%	17%
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	24%	9%
9.8b	Hit, kicked or assaulted you?	17%	0%
9.8c	Sexually abused you?	2%	0%
9.8d	Threatened or intimidated you?	13%	3%
9.8e	Taken your canteen/property?	6%	1%
9.8f	Victimised you because of medication?	2%	0%
9.8g	Victimised you because of debt?	1%	0%
9.8h	Victimised you because of drugs?	2%	0%
9.8i	Victimised you because of your race or ethnic origin?	10%	2%
9.8j	Victimised you because of your religion/religious beliefs?	6%	1%
9.8k	Victimised you because of your nationality?	3%	0%
9.8k	Victimised you because you were from a different part of the country?	1%	1%
9.8m	Victimised you because you are from a Traveller community?	0%	1%
9.8n	Victimised you because of your sexual orientation?	1%	0%
9.8o	Victimised you because of your age?	5%	1%
9.8p	Victimised you because you have a disability?	0%	1%
9.8q	Victimised you because you were new here?	3%	2%
9.8r	Victimised you because of your offence/crime?	4%	1%
9.8s	Victimised you because of gang related issues?	2%	1%
9.8t	Victimised you because you made a complaint?	11%	2%
9.10	If you were being victimised, would you tell a member of staff?	23%	32%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	21%	32%
9.12	Is shouting through the windows a problem here?	38%	45%

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Number of completed questionnaires returned		**246**	**317**
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**57%**	**58%**
10.1b	Is it easy for you to see the nurse?	**75%**	**68%**
10.1c	Is it easy for you to see the dentist?	**34%**	**36%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**48%**	**59%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**46%**	**50%**
10.4	Do you have any emotional or mental health problems?	**30%**	**25%**
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	**54%**	**54%**
10.6	Did you have any problems with alcohol when you first arrived?	**8%**	**8%**
10.7	Have you received any help with any alcohol problems here?	**3%**	**5%**
10.8	Did you have any problems with drugs when you first arrived?	**29%**	**33%**
10.9	Do you have a problem with drugs now?	**8%**	**8%**
10.10	Have you received any help with any drug problems here?	**18%**	**21%**
10.11	Is it easy/very easy to get illegal drugs here?	**20%**	**23%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**48%**	**38%**
11.2	Have you ever been excluded from school?	**93%**	**88%**
11.3	Did you ever skip school before you came into custody?	**77%**	**75%**
Do you currently take part in any of the following:			
11.4a	Education?	**72%**	**73%**
11.4b	A job in this establishment?	**9%**	**14%**
11.4c	Vocational or skills training?	**5%**	**9%**
11.4d	Offending behaviour programmes?	**23%**	**20%**
11.4e	Nothing	**21%**	**21%**

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Number of completed questionnaires returned		**246**	**317**
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**62%**	**63%**
11.5b	A job in this establishment?	**40%**	**42%**
11.5c	Vocational or skills training?	**34%**	**42%**
11.5d	Offending behaviour programmes?	**48%**	**50%**
11.6	Do you usually have association every day?	**40%**	**58%**
11.7	Can you usually go outside for exercise every day?	**64%**	**67%**
11.8	Do you go to the gym more than five times each week?	**2%**	**3%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**71%**	**65%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**52%**	**38%**
12.3	Do you usually have one or more visits per week from family and friends?	**28%**	**39%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**30%**	**35%**
12.5	Do your visits start on time?	**39%**	**41%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**34%**	**22%**
13.1b	Getting into school or college?	**33%**	**30%**
13.1c	Getting a job?	**50%**	**45%**
13.1d	Money/finances?	**36%**	**29%**
13.1e	Claiming benefits?	**16%**	**14%**
13.1f	Continuing health services?	**11%**	**8%**
13.1g	Opening a bank account?	**17%**	**11%**
13.1h	Avoiding bad relationships?	**22%**	**13%**
13.2	Do you have a training plan, sentence plan or remand plan?	**44%**	**38%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**82%**	**88%**
13.4	Do you understand the targets set in your plan?	**88%**	**95%**
13.5	Do you have a caseworker here?	**98%**	**94%**
13.6	Has your caseworker helped to prepare you for release?	**46%**	**51%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**73%**	**66%**
13.8	Have you had a say in what will happen to you when you are released?	**41%**	**41%**

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Number of completed questionnaires returned		246	317
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**32%**	**33%**
13.9b	Getting into school or college	**29%**	**35%**
13.9c	Getting a job	**32%**	**37%**
13.9d	Help with money/finances	**23%**	**28%**
13.9e	Help with claiming benefits	**18%**	**22%**
13.9f	Continuing health services	**19%**	**21%**
13.9g	Opening a bank account	**22%**	**26%**
13.9h	Avoiding bad relationships	**18%**	**20%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**87%**	**90%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**53%**	**51%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM BOYS WHO SAID THEY HAD BEEN HELD IN THE CARE AND SEPARATION UNIT AND THOSE WHO SAID THEY HAD NOT

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.
NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables

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Number of completed questionnaires returned		137	417
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	13%	13%
1.2	Are you a foreign national?	10%	8%
1.3	Do you understand spoken English?	99%	99%
1.4	Do you understand written English?	99%	99%
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	58%	43%
1.6	Are you Muslim?	28%	21%
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	7%	7%
1.8	Do you have any children?	14%	9%
1.9	Do you consider yourself to have a disability?	19%	19%
1.10	Have you ever been in local authority care?	44%	42%
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	81%	82%
2.2	Is your sentence 12 months or less?	20%	36%
2.3	Have you been in this establishment for one month or less?	6%	19%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	47%	60%
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	71%	84%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	35%	33%
3.3	Did you spend more than 2 hours in the van?	10%	7%
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	10%	13%
3.5	Were you offered anything to eat or drink?	58%	47%
3.6	Were you treated well/very well by the escort staff?	52%	56%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	10%	12%

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Number of completed questionnaires returned		137	417
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**76%**	**81%**
4.2	When you were searched, was this carried out in a respectful way?	**72%**	**82%**
4.3	Were you treated well/very well in reception?	**56%**	**71%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**46%**	**56%**
4.4b	Loss of property?	**17%**	**18%**
4.4c	Feeling scared?	**19%**	**32%**
4.4d	Gang problems?	**47%**	**48%**
4.4e	Contacting family?	**48%**	**59%**
4.4f	Money worries?	**15%**	**18%**
4.4g	Feeling worried/upset/needing someone to talk to?	**23%**	**33%**
4.4h	Health problems?	**47%**	**59%**
4.4i	Getting phone numbers?	**39%**	**46%**
4.5	Did you have any problems when you first arrived?	**74%**	**79%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**43%**	**45%**
4.5b	Loss of property?	**14%**	**10%**
4.5c	Feeling scared?	**11%**	**14%**
4.5d	Gang problems?	**21%**	**12%**
4.5e	Contacting family?	**39%**	**32%**
4.5f	Money worries?	**17%**	**16%**
4.5g	Feeling worried/upset/needing someone to talk to?	**16%**	**16%**
4.5h	Health problems?	**20%**	**14%**
4.5i	Getting phone numbers?	**43%**	**35%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**74%**	**85%**
4.6b	The opportunity to have a shower?	**40%**	**53%**
4.6c	Something to eat?	**76%**	**83%**
4.6d	A free phone call to friends/family?	**71%**	**77%**
4.6e	PIN phone credit?	**50%**	**54%**
4.6f	Information about feeling worried/upset?	**26%**	**33%**

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Number of completed questionnaires returned		137	417
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**33%**	**48%**
4.7b	A peer mentor?	**6%**	**12%**
4.7c	Childline/Samaritans?	**11%**	**19%**
4.7d	The prison shop/canteen?	**10%**	**11%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**65%**	**76%**
4.9	Did you feel safe on your first night here?	**67%**	**77%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**38%**	**56%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**68%**	**73%**
5.2	Is your cell call bell normally answered within five minutes?	**18%**	**28%**
5.3	Do you find the food here good/very good?	**7%**	**18%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**31%**	**53%**
5.5	Is it easy/very easy for you to attend religious services?	**44%**	**44%**
5.6	Do you feel your religious beliefs are respected?	**54%**	**54%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**67%**	**60%**
5.8	A peer mentor?	**21%**	**28%**
5.9	A member of the IMB (Independent Monitoring Board)?	**23%**	**16%**
5.10	An advocate (an outside person to help you)?	**40%**	**33%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**57%**	**69%**
6.2	If you had a problem, would you have no-one to turn to?	**29%**	**21%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**24%**	**38%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**23%**	**36%**
6.5	Do you see your personal (named) officer at least once a week?	**54%**	**43%**
6.6	Do you feel your personal (named) officer tries to help you?	**53%**	**63%**

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SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**68%**	**70%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**43%**	**56%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**32%**	**39%**
7.4	Is it easy to make a complaint?	**56%**	**48%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**17%**	**28%**
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7.7	Have you ever felt too scared or intimidated to make a complaint?	**16%**	**8%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**15%**	**29%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**25%**	**45%**
8.3	Do the different levels make you change your behaviour?	**24%**	**48%**
8.4	Have you had a minor report since you have been here?	**62%**	**41%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**62%**	**65%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**86%**	**59%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**84%**	**85%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**77%**	**33%**
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?		
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**45%**	**37%**
9.2	Do you feel unsafe now?	**22%**	**13%**

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9.5b	Hit, kicked or assaulted you?	16%	10%
9.5c	Sexually abused you?	0%	1%
9.5d	Threatened or intimidated you?	8%	10%
9.5e	Taken your canteen/property?	2%	4%
9.5f	Victimised you because of medication?	0%	0%
9.5g	Victimised you because of debt?	2%	2%
9.5h	Victimised you because of drugs?	2%	1%
9.5i	Victimised you because of your race or ethnic origin?	9%	3%
9.5j	Victimised you because of your religion/religious beliefs?	6%	2%
9.5k	Victimised you because of your nationality?	5%	1%
9.5l	Victimised you because you were from a different part of the country?	2%	3%
9.5m	Victimised you because you are from a Traveller community?	1%	1%
9.5n	Victimised you because of your sexual orientation?	1%	1%
9.5o	Victimised you because of your age?	3%	0%
9.5p	Victimised you because you have a disability?	1%	1%
9.5q	Victimised you because you were new here?	8%	9%
9.5r	Victimised you because of your offence/crime?	1%	3%
9.5s	Victimised you because of gang related issues?	12%	5%

Key to tables

	Any percentage highlighted in green is significantly better	Said they had been held in segregation	Said they had not been held in segregation
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		137	417
9.7	Have you ever been victimised by a member of staff here?	48%	22%
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	25%	12%
9.8b	Hit, kicked or assaulted you?	19%	4%
9.8c	Sexually abused you?	4%	0%
9.8d	Threatened or intimidated you?	14%	5%
9.8e	Taken your canteen/property?	6%	3%
9.8f	Victimised you because of medication?	0%	2%
9.8g	Victimised you because of debt?	0%	1%
9.8h	Victimised you because of drugs?	1%	1%
9.8i	Victimised you because of your race or ethnic origin?	10%	3%
9.8j	Victimised you because of your religion/religious beliefs?	7%	2%
9.8k	Victimised you because of your nationality?	2%	1%
9.8k	Victimised you because you were from a different part of the country?	1%	0%
9.8m	Victimised you because you are from a Traveller community?	1%	0%
9.8n	Victimised you because of your sexual orientation?	1%	0%
9.8o	Victimised you because of your age?	7%	2%
9.8p	Victimised you because you have a disability?	1%	0%
9.8q	Victimised you because you were new here?	5%	2%
9.8r	Victimised you because of your offence/crime?	4%	2%
9.8s	Victimised you because of gang related issues?	3%	1%
9.8t	Victimised you because you made a complaint?	10%	4%
9.10	If you were being victimised, would you tell a member of staff?	17%	31%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	18%	30%
9.12	Is shouting through the windows a problem here?	43%	42%

Key to tables

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Number of completed questionnaires returned		137	417
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**58%**	**57%**
10.1b	Is it easy for you to see the nurse?	**74%**	**70%**
10.1c	Is it easy for you to see the dentist?	**35%**	**35%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**46%**	**56%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**49%**	**48%**
10.4	Do you have any emotional or mental health problems?	**28%**	**28%**
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	**73%**	**47%**
10.6	Did you have any problems with alcohol when you first arrived?	**5%**	**9%**
10.7	Have you received any help with any alcohol problems here?	**1%**	**6%**
10.8	Did you have any problems with drugs when you first arrived?	**31%**	**31%**
10.9	Do you have a problem with drugs now?	**12%**	**6%**
10.10	Have you received any help with any drug problems here?	**21%**	**20%**
10.11	Is it easy/very easy to get illegal drugs here?	**21%**	**23%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**52%**	**39%**
11.2	Have you ever been excluded from school?	**92%**	**90%**
11.3	Did you ever skip school before you came into custody?	**75%**	**76%**
Do you currently take part in any of the following:			
11.4a	Education?	**67%**	**75%**
11.4b	A job in this establishment?	**12%**	**12%**
11.4c	Vocational or skills training?	**8%**	**8%**
11.4d	Offending behaviour programmes?	**23%**	**21%**
11.4e	Nothing	**25%**	**20%**

Key to tables

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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		137	417
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**57%**	**64%**
11.5b	A job in this establishment?	**43%**	**41%**
11.5c	Vocational or skills training?	**32%**	**41%**
11.5d	Offending behaviour programmes?	**52%**	**48%**
11.6	Do you usually have association every day?	**37%**	**55%**
11.7	Can you usually go outside for exercise every day?	**63%**	**66%**
11.8	Do you go to the gym more than five times each week?	**4%**	**2%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**65%**	**68%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**50%**	**42%**
12.3	Do you usually have one or more visits per week from family and friends?	**23%**	**37%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**35%**	**32%**
12.5	Do your visits start on time?	**34%**	**42%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**31%**	**26%**
13.1b	Getting into school or college?	**34%**	**31%**
13.1c	Getting a job?	**49%**	**47%**
13.1d	Money/finances?	**39%**	**29%**
13.1e	Claiming benefits?	**16%**	**14%**
13.1f	Continuing health services?	**12%**	**8%**
13.1g	Opening a bank account?	**24%**	**11%**
13.1h	Avoiding bad relationships?	**19%**	**17%**
13.2	Do you have a training plan, sentence plan or remand plan?	**39%**	**42%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**82%**	**85%**
13.4	Do you understand the targets set in your plan?	**96%**	**91%**
13.5	Do you have a caseworker here?	**97%**	**95%**
13.6	Has your caseworker helped to prepare you for release?	**39%**	**52%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**73%**	**68%**
13.8	Have you had a say in what will happen to you when you are released?	**42%**	**41%**

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Number of completed questionnaires returned		137	417
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**34%**	**32%**
13.9b	Getting into school or college	**31%**	**33%**
13.9c	Getting a job	**38%**	**33%**
13.9d	Help with money/finances	**30%**	**24%**
13.9e	Help with claiming benefits	**20%**	**20%**
13.9f	Continuing health services	**18%**	**21%**
13.9g	Opening a bank account	**25%**	**24%**
13.9h	Avoiding bad relationships	**15%**	**20%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**92%**	**88%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**47%**	**53%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM BOYS WHO SAID THEY HAD EVER FELT UNSAFE AT THEIR CENTRE AND THOSE WHO SAID THEY HAD NEVER FELT UNSAFE

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.
NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables

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Number of completed questionnaires returned		218	345
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**12%**	**14%**
1.2	Are you a foreign national?	**9%**	**7%**
1.3	Do you understand spoken English?	**98%**	**100%**
1.4	Do you understand written English?	**98%**	**100%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**44%**	**48%**
1.6	Are you Muslim?	**20%**	**23%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**9%**	**6%**
1.8	Do you have any children?	**13%**	**8%**
1.9	Do you consider yourself to have a disability?	**24%**	**16%**
1.10	Have you ever been in local authority care?	**47%**	**40%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**77%**	**84%**
2.2	Is your sentence 12 months or less?	**32%**	**33%**
2.3	Have you been in this establishment for one month or less?	**16%**	**16%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**60%**	**56%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**68%**	**88%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**35%**	**34%**
3.3	Did you spend more than 4 hours in the van?	**10%**	**6%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**12%**	**13%**
3.5	Were you offered anything to eat or drink?	**48%**	**52%**
3.6	Were you treated well/very well by the escort staff?	**49%**	**59%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**10%**	**13%**

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Number of completed questionnaires returned		218	345
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**75%**	**82%**
4.2	When you were searched, was this carried out in a respectful way?	**74%**	**84%**
4.3	Were you treated well/very well in reception?	**61%**	**73%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**54%**	**54%**
4.4b	Loss of property?	**15%**	**19%**
4.4c	Feeling scared?	**36%**	**25%**
4.4d	Gang problems?	**51%**	**45%**
4.4e	Contacting family?	**55%**	**58%**
4.4f	Money worries?	**19%**	**17%**
4.4g	Feeling worried/upset/needing someone to talk to?	**34%**	**30%**
4.4h	Health problems?	**54%**	**59%**
4.4i	Getting phone numbers?	**41%**	**48%**
4.5	Did you have any problems when you first arrived?	**89%**	**69%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**50%**	**39%**
4.5b	Loss of property?	**15%**	**9%**
4.5c	Feeling scared?	**30%**	**3%**
4.5d	Gang problems?	**22%**	**10%**
4.5e	Contacting family?	**43%**	**28%**
4.5f	Money worries?	**21%**	**13%**
4.5g	Feeling worried/upset/needing someone to talk to?	**31%**	**7%**
4.5h	Health problems?	**22%**	**11%**
4.5i	Getting phone numbers?	**44%**	**32%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**80%**	**84%**
4.6b	The opportunity to have a shower?	**45%**	**54%**
4.6c	Something to eat?	**78%**	**83%**
4.6d	A free phone call to friends/family?	**73%**	**77%**
4.6e	PIN phone credit?	**54%**	**52%**
4.6f	Information about feeling worried/upset?	**30%**	**33%**

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Number of completed questionnaires returned		218	345
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**44%**	**44%**
4.7b	A peer mentor?	**10%**	**12%**
4.7c	Childline/Samaritans?	**15%**	**19%**
4.7d	The prison shop/canteen?	**9%**	**12%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**68%**	**77%**
4.9	Did you feel safe on your first night here?	**51%**	**90%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**44%**	**58%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**66%**	**76%**
5.2	Is your cell call bell normally answered within five minutes?	**19%**	**30%**
5.3	Do you find the food here good/very good?	**15%**	**16%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**46%**	**50%**
5.5	Is it easy/very easy for you to attend religious services?	**38%**	**48%**
5.6	Do you feel your religious beliefs are respected?	**49%**	**57%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**58%**	**64%**
5.8	A peer mentor?	**22%**	**29%**
5.9	A member of the IMB (Independent Monitoring Board)?	**16%**	**19%**
5.10	An advocate (an outside person to help you)?	**35%**	**35%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**59%**	**71%**
6.2	If you had a problem, would you have no-one to turn to?	**16%**	**27%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**39%**	**32%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**32%**	**35%**
6.5	Do you see your personal (named) officer at least once a week?	**47%**	**46%**
6.6	Do you feel your personal (named) officer tries to help you?	**62%**	**61%**

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SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**63%**	**74%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**46%**	**58%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**31%**	**43%**
7.4	Is it easy to make a complaint?	**49%**	**50%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**19%**	**32%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**18%**	**24%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**24%**	**2%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**27%**	**25%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**31%**	**45%**
8.3	Do the different levels make you change your behaviour?	**43%**	**42%**
8.4	Have you had a minor report since you have been here?	**48%**	**45%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**55%**	**73%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**61%**	**68%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**73%**	**92%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**44%**	**44%**
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	**26%**	**49%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?		
9.2	Do you feel unsafe now?	**41%**	**0%**

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Number of completed questionnaires returned		218	345
9.4	Have you ever been victimised by other young people here?	57%	10%
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	35%	6%
9.5b	Hit, kicked or assaulted you?	23%	3%
9.5c	Sexually abused you?	2%	0%
9.5d	Threatened or intimidated you?	24%	1%
9.5e	Taken your canteen/property?	9%	0%
9.5f	Victimised you because of medication?	0%	0%
9.5g	Victimised you because of debt?	4%	0%
9.5h	Victimised you because of drugs?	3%	0%
9.5i	Victimised you because of your race or ethnic origin?	9%	2%
9.5j	Victimised you because of your religion/religious beliefs?	6%	1%
9.5k	Victimised you because of your nationality?	4%	1%
9.5l	Victimised you because you were from a different part of the country?	7%	0%
9.5m	Victimised you because you are from a Traveller community?	2%	0%
9.5n	Victimised you because of your sexual orientation?	2%	0%
9.5o	Victimised you because of your age?	2%	0%
9.5p	Victimised you because you have a disability?	2%	0%
9.5q	Victimised you because you were new here?	17%	3%
9.5r	Victimised you because of your offence/crime?	6%	0%
9.5s	Victimised you because of gang related issues?	14%	3%

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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		218	345
9.7	Have you ever been victimised by a member of staff here?	42%	19%
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	25%	9%
9.8b	Hit, kicked or assaulted you?	13%	5%
9.8c	Sexually abused you?	2%	1%
9.8d	Threatened or intimidated you?	16%	2%
9.8e	Taken your canteen/property?	5%	3%
9.8f	Victimised you because of medication?	2%	0%
9.8g	Victimised you because of debt?	1%	0%
9.8h	Victimised you because of drugs?	2%	0%
9.8i	Victimised you because of your race or ethnic origin?	9%	3%
9.8j	Victimised you because of your religion/religious beliefs?	7%	1%
9.8k	Victimised you because of your nationality?	3%	0%
9.8k	Victimised you because you were from a different part of the country?	1%	0%
9.8m	Victimised you because you are from a Traveller community?	1%	0%
9.8n	Victimised you because of your sexual orientation?	2%	0%
9.8o	Victimised you because of your age?	7%	0%
9.8p	Victimised you because you have a disability?	1%	0%
9.8q	Victimised you because you were new here?	5%	1%
9.8r	Victimised you because of your offence/crime?	4%	1%
9.8s	Victimised you because of gang related issues?	3%	1%
9.8t	Victimised you because you made a complaint?	11%	3%
9.10	If you were being victimised, would you tell a member of staff?	30%	26%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	25%	29%
9.12	Is shouting through the windows a problem here?	60%	30%

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Number of completed questionnaires returned		218	345
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**48%**	**63%**
10.1b	Is it easy for you to see the nurse?	**66%**	**74%**
10.1c	Is it easy for you to see the dentist?	**27%**	**41%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**50%**	**56%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**39%**	**55%**
10.4	Do you have any emotional or mental health problems?	**46%**	**16%**
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	**52%**	**58%**
10.6	Did you have any problems with alcohol when you first arrived?	**10%**	**7%**
10.7	Have you received any help with any alcohol problems here?	**6%**	**4%**
10.8	Did you have any problems with drugs when you first arrived?	**43%**	**24%**
10.9	Do you have a problem with drugs now?	**13%**	**4%**
10.10	Have you received any help with any drug problems here?	**27%**	**15%**
10.11	Is it easy/very easy to get illegal drugs here?	**34%**	**14%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**40%**	**43%**
11.2	Have you ever been excluded from school?	**88%**	**91%**
11.3	Did you ever skip school before you came into custody?	**75%**	**76%**
Do you currently take part in any of the following:			
11.4a	Education?	**72%**	**74%**
11.4b	A job in this establishment?	**12%**	**12%**
11.4c	Vocational or skills training?	**12%**	**5%**
11.4d	Offending behaviour programmes?	**24%**	**19%**
11.4e	Nothing	**21%**	**21%**

Key to tables

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Number of completed questionnaires returned		218	345
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**62%**	**63%**
11.5b	A job in this establishment?	**48%**	**38%**
11.5c	Vocational or skills training?	**45%**	**34%**
11.5d	Offending behaviour programmes?	**53%**	**46%**
11.6	Do you usually have association every day?	**44%**	**55%**
11.7	Can you usually go outside for exercise every day?	**51%**	**75%**
11.8	Do you go to the gym more than five times each week?	**1%**	**3%**
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**62%**	**72%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**52%**	**38%**
12.3	Do you usually have one or more visits per week from family and friends?	**33%**	**34%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**29%**	**35%**
12.5	Do your visits start on time?	**35%**	**44%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**33%**	**23%**
13.1b	Getting into school or college?	**38%**	**26%**
13.1c	Getting a job?	**55%**	**42%**
13.1d	Money/finances?	**44%**	**23%**
13.1e	Claiming benefits?	**24%**	**8%**
13.1f	Continuing health services?	**15%**	**6%**
13.1g	Opening a bank account?	**20%**	**10%**
13.1h	Avoiding bad relationships?	**28%**	**10%**
13.2	Do you have a training plan, sentence plan or remand plan?	**43%**	**39%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**83%**	**86%**
13.4	Do you understand the targets set in your plan?	**88%**	**94%**
13.5	Do you have a caseworker here?	**95%**	**96%**
13.6	Has your caseworker helped to prepare you for release?	**49%**	**49%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**69%**	**70%**
13.8	Have you had a say in what will happen to you when you are released?	**40%**	**43%**

Key to tables

	Any percentage highlighted in green is significantly better	Said they had ever felt unsafe	Said they had never felt unsafe
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		218	345
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**33%**	**32%**
13.9b	Getting into school or college	**32%**	**33%**
13.9c	Getting a job	**33%**	**36%**
13.9d	Help with money/finances	**27%**	**25%**
13.9e	Help with claiming benefits	**22%**	**19%**
13.9f	Continuing health services	**21%**	**20%**
13.9g	Opening a bank account	**21%**	**27%**
13.9h	Avoiding bad relationships	**19%**	**19%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**90%**	**89%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**58%**	**49%**

YOUNG OFFENDER INSTITUTIONS (YOIs) 2016-17: A COMPARISON OF SURVEY RESPONSES FROM BOYS WHO SAID THEY HAD EMOTIONAL OR MENTAL HEALTH PROBLEMS AND THOSE WHO SAID THEY DID NOT

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.
NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables

	Any percentage highlighted in green is significantly better	Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**16%**	**12%**
1.2	Are you a foreign national?	**4%**	**10%**
1.3	Do you understand spoken English?	**99%**	**99%**
1.4	Do you understand written English?	**99%**	**99%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.)	**33%**	**51%**
1.6	Are you Muslim?	**15%**	**25%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**11%**	**6%**
1.8	Do you have any children?	**16%**	**8%**
1.9	Do you consider yourself to have a disability?	**45%**	**9%**
1.10	Have you ever been in local authority care?	**54%**	**38%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**75%**	**84%**
2.2	Is your sentence 12 months or less?	**30%**	**32%**
2.3	Have you been in this establishment for one month or less?	**17%**	**14%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**51%**	**60%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**72%**	**85%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**39%**	**32%**
3.3	Did you spend more than 4 hours in the van?	**9%**	**7%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**13%**	**13%**
3.5	Were you offered anything to eat or drink?	**49%**	**51%**
3.6	Were you treated well/very well by the escort staff?	**51%**	**59%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**9%**	**12%**

Key to tables

	Any percentage highlighted in green is significantly better	Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**80%**	**80%**
4.2	When you were searched, was this carried out in a respectful way?	**78%**	**81%**
4.3	Were you treated well/very well in reception?	**65%**	**70%**
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**60%**	**52%**
4.4b	Loss of property?	**16%**	**19%**
4.4c	Feeling scared?	**34%**	**27%**
4.4d	Gang problems?	**49%**	**46%**
4.4e	Contacting family?	**57%**	**56%**
4.4f	Money worries?	**17%**	**19%**
4.4g	Feeling worried/upset/needing someone to talk to?	**36%**	**30%**
4.4h	Health problems?	**61%**	**56%**
4.4i	Getting phone numbers?	**44%**	**45%**
4.5	Did you have any problems when you first arrived?	**91%**	**70%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**55%**	**40%**
4.5b	Loss of property?	**15%**	**10%**
4.5c	Feeling scared?	**30%**	**7%**
4.5d	Gang problems?	**19%**	**13%**
4.5e	Contacting family?	**48%**	**28%**
4.5f	Money worries?	**26%**	**13%**
4.5g	Feeling worried/upset/needing someone to talk to?	**39%**	**8%**
4.5h	Health problems?	**32%**	**9%**
4.5i	Getting phone numbers?	**42%**	**35%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**86%**	**83%**
4.6b	The opportunity to have a shower?	**50%**	**50%**
4.6c	Something to eat?	**82%**	**82%**
4.6d	A free phone call to friends/family?	**73%**	**77%**
4.6e	PIN phone credit?	**49%**	**55%**
4.6f	Information about feeling worried/upset?	**40%**	**29%**

Key to tables

		Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**50%**	**42%**
4.7b	A peer mentor?	**10%**	**11%**
4.7c	Childline/Samaritans?	**17%**	**17%**
4.7d	The prison shop/canteen?	**7%**	**12%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**74%**	**73%**
4.9	Did you feel safe on your first night here?	**63%**	**80%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**43%**	**56%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**72%**	**73%**
5.2	Is your cell call bell normally answered within five minutes?	**21%**	**28%**
5.3	Do you find the food here good/very good?	**16%**	**15%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**48%**	**49%**
5.5	Is it easy/very easy for you to attend religious services?	**42%**	**46%**
5.6	Do you feel your religious beliefs are respected?	**47%**	**57%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**63%**	**63%**
5.8	A peer mentor?	**26%**	**27%**
5.9	A member of the IMB (Independent Monitoring Board)?	**23%**	**16%**
5.10	An advocate (an outside person to help you)?	**38%**	**34%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**59%**	**70%**
6.2	If you had a problem, would you have no-one to turn to?	**15%**	**25%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**45%**	**31%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**33%**	**35%**
6.5	Do you see your personal (named) officer at least once a week?	**52%**	**44%**
6.6	Do you feel your personal (named) officer tries to help you?	**66%**	**60%**

Key to tables

		Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**71%**	**70%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**59%**	**52%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**38%**	**38%**
7.4	Is it easy to make a complaint?	**52%**	**49%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**15%**	**31%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**11%**	**26%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**21%**	**7%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**25%**	**26%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**38%**	**41%**
8.3	Do the different levels make you change your behaviour?	**48%**	**41%**
8.4	Have you had a minor report since you have been here?	**52%**	**44%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**63%**	**66%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**66%**	**65%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**78%**	**88%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**49%**	**43%**
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	**23%**	**46%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**64%**	**29%**
9.2	Do you feel unsafe now?	**35%**	**8%**

Key to tables

	Any percentage highlighted in green is significantly better	Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
9.4	Have you ever been victimised by other young people here?	**46%**	**21%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**33%**	**10%**
9.5b	Hit, kicked or assaulted you?	**25%**	**5%**
9.5c	Sexually abused you?	**0%**	**1%**
9.5d	Threatened or intimidated you?	**25%**	**4%**
9.5e	Taken your canteen/property?	**8%**	**2%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**5%**	**1%**
9.5h	Victimised you because of drugs?	**4%**	**0%**
9.5i	Victimised you because of your race or ethnic origin?	**7%**	**3%**
9.5j	Victimised you because of your religion/religious beliefs?	**6%**	**1%**
9.5k	Victimised you because of your nationality?	**4%**	**1%**
9.5l	Victimised you because you were from a different part of the country?	**7%**	**1%**
9.5m	Victimised you because you are from a Traveller community?	**2%**	**0%**
9.5n	Victimised you because of your sexual orientation?	**1%**	**0%**
9.5o	Victimised you because of your age?	**1%**	**1%**
9.5p	Victimised you because you have a disability?	**2%**	**0%**
9.5q	Victimised you because you were new here?	**15%**	**5%**
9.5r	Victimised you because of your offence/crime?	**7%**	**1%**
9.5s	Victimised you because of gang related issues?	**11%**	**5%**

Key to tables

	Any percentage highlighted in green is significantly better	Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
9.7	Have you ever been victimised by a member of staff here?	**44%**	**22%**
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	**27%**	**10%**
9.8b	Hit, kicked or assaulted you?	**12%**	**6%**
9.8c	Sexually abused you?	**2%**	**0%**
9.8d	Threatened or intimidated you?	**12%**	**4%**
9.8e	Taken your canteen/property?	**2%**	**3%**
9.8f	Victimised you because of medication?	**3%**	**0%**
9.8g	Victimised you because of debt?	**2%**	**0%**
9.8h	Victimised you because of drugs?	**4%**	**0%**
9.8i	Victimised you because of your race or ethnic origin?	**8%**	**4%**
9.8j	Victimised you because of your religion/religious beliefs?	**5%**	**2%**
9.8k	Victimised you because of your nationality?	**3%**	**1%**
9.8k	Victimised you because you were from a different part of the country?	**1%**	**0%**
9.8m	Victimised you because you are from a Traveller community?	**0%**	**1%**
9.8n	Victimised you because of your sexual orientation?	**1%**	**0%**
9.8o	Victimised you because of your age?	**6%**	**2%**
9.8p	Victimised you because you have a disability?	**1%**	**0%**
9.8q	Victimised you because you were new here?	**3%**	**2%**
9.8r	Victimised you because of your offence/crime?	**5%**	**1%**
9.8s	Victimised you because of gang related issues?	**3%**	**1%**
9.8t	Victimised you because you made a complaint?	**10%**	**4%**
9.10	If you were being victimised, would you tell a member of staff?	**27%**	**28%**
9.11	Do you think staff would take it seriously if you told them you had been victimised?	**29%**	**27%**
9.12	Is shouting through the windows a problem here?	**57%**	**36%**

Key to tables

		Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**56%**	**58%**
10.1b	Is it easy for you to see the nurse?	**77%**	**69%**
10.1c	Is it easy for you to see the dentist?	**34%**	**36%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**53%**	**54%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**35%**	**56%**
10.4	Do you have any emotional or mental health problems?		
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	**56%**	
10.6	Did you have any problems with alcohol when you first arrived?	**21%**	**3%**
10.7	Have you received any help with any alcohol problems here?	**11%**	**2%**
10.8	Did you have any problems with drugs when you first arrived?	**52%**	**23%**
10.9	Do you have a problem with drugs now?	**12%**	**6%**
10.10	Have you received any help with any drug problems here?	**36%**	**14%**
10.11	Is it easy/very easy to get illegal drugs here?	**29%**	**19%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**49%**	**39%**
11.2	Have you ever been excluded from school?	**91%**	**89%**
11.3	Did you ever skip school before you came into custody?	**83%**	**73%**
Do you currently take part in any of the following:			
11.4a	Education?	**69%**	**75%**
11.4b	A job in this establishment?	**13%**	**12%**
11.4c	Vocational or skills training?	**10%**	**7%**
11.4d	Offending behaviour programmes?	**29%**	**19%**
11.4e	Nothing	**22%**	**20%**

Key to tables

		Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	57%	65%
11.5b	A job in this establishment?	51%	39%
11.5c	Vocational or skills training?	51%	36%
11.5d	Offending behaviour programmes?	58%	46%
11.6	Do you usually have association every day?	50%	52%
11.7	Can you usually go outside for exercise every day?	58%	69%
11.8	Do you go to the gym more than five times each week?	2%	3%
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	68%	68%
12.2	Have you had any problems with sending or receiving letters or parcels?	54%	40%
12.3	Do you usually have one or more visits per week from family and friends?	30%	35%
12.4	Is it easy/very easy for your family and friends to visit you here?	26%	35%
12.5	Do your visits start on time?	40%	41%
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	37%	23%
13.1b	Getting into school or college?	39%	28%
13.1c	Getting a job?	54%	44%
13.1d	Money/finances?	43%	27%
13.1e	Claiming benefits?	27%	9%
13.1f	Continuing health services?	17%	6%
13.1g	Opening a bank account?	21%	12%
13.1h	Avoiding bad relationships?	34%	11%
13.2	Do you have a training plan, sentence plan or remand plan?	45%	40%
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	81%	87%
13.4	Do you understand the targets set in your plan?	89%	94%
13.5	Do you have a caseworker here?	96%	96%
13.6	Has your caseworker helped to prepare you for release?	45%	50%
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	72%	69%
13.8	Have you had a say in what will happen to you when you are released?	39%	43%

Key to tables

	Any percentage highlighted in green is significantly better	Said they had emotional or mental health problems	Said they did not have emotional or mental health problems
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in boys' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		148	393
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**34%**	**32%**
13.9b	Getting into school or college	**31%**	**34%**
13.9c	Getting a job	**34%**	**36%**
13.9d	Help with money/finances	**28%**	**25%**
13.9e	Help with claiming benefits	**24%**	**20%**
13.9f	Continuing health services	**25%**	**19%**
13.9g	Opening a bank account	**26%**	**24%**
13.9h	Avoiding bad relationships	**24%**	**18%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**91%**	**88%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**58%**	**50%**

APPENDIX B15: A COMPARISON OF YOI SURVEY RESPONSES 2016-17 FROM GYPSY, ROMANY OR TRAVELLER BOYS AND OTHERS

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Gypsy, romany or traveller boys	Other boys
	Significantly better for gypsy, romany or traveller boys		
	Significantly worse for gypsy, romany or traveller boys		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		42	529
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	**21%**	**13%**
1.2	Are you a foreign national?	**19%**	**8%**
1.3	Do you understand spoken English?	**100%**	**99%**
1.4	Do you understand written English?	**100%**	**99%**
1.5	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	**4%**	**50%**
1.6	Are you Muslim?	**2%**	**23%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?		
1.8	Do you have any children?	**25%**	**9%**
1.9	Do you consider yourself to have a disability?	**23%**	**19%**
1.10	Have you ever been in local authority care?	**43%**	**42%**
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	**72%**	**82%**
2.2	Is your sentence 12 months or less?	**33%**	**33%**
2.3	Have you been in this establishment for one month or less?	**16%**	**16%**
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	**47%**	**58%**
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
On your most recent journey here:			
3.1	Did you feel safe?	**74%**	**81%**
3.2	Did you travel with any adults (over 18) or a mix of males and females?	**27%**	**34%**
3.3	Did you spend more than 4 hours in the van?	**4%**	**8%**
For those who spent 2 or more hours in the escort van:			
3.4	Were you offered a toilet break if you needed it?	**0%**	**15%**
3.5	Were you offered anything to eat or drink?	**38%**	**50%**
3.6	Were you treated well/very well by the escort staff?	**58%**	**56%**
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	**13%**	**12%**
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than 2 hours?	**69%**	**80%**
4.2	When you were searched, was this carried out in a respectful way?	**71%**	**80%**
4.3	Were you treated well/very well in reception?	**63%**	**67%**

Key to tables

		Gypsy, romany or traveller boys	Other boys
	Significantly better for gypsy, romany or traveller boys		
	Significantly worse for gypsy, romany or traveller boys		
	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		42	529
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	**66%**	**52%**
4.4b	Loss of property?	**31%**	**17%**
4.4c	Feeling scared?	**34%**	**28%**
4.4d	Gang problems?	**58%**	**46%**
4.4e	Contacting family?	**63%**	**56%**
4.4f	Money worries?	**31%**	**17%**
4.4g	Feeling worried/upset/needing someone to talk to?	**36%**	**30%**
4.4h	Health problems?	**48%**	**57%**
4.4i	Getting phone numbers?	**48%**	**45%**
4.5	Did you have any problems when you first arrived?	**85%**	**77%**
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	**47%**	**43%**
4.5b	Loss of property?	**15%**	**11%**
4.5c	Feeling scared?	**15%**	**13%**
4.5d	Gang problems?	**22%**	**13%**
4.5e	Contacting family?	**33%**	**34%**
4.5f	Money worries?	**17%**	**16%**
4.5g	Feeling worried/upset/needing someone to talk to?	**15%**	**16%**
4.5h	Health problems?	**15%**	**16%**
4.5i	Getting phone numbers?	**37%**	**36%**
When you first arrived, were you given any of the following:			
4.6a	Toiletries/basic items?	**73%**	**83%**
4.6b	The opportunity to have a shower?	**46%**	**50%**
4.6c	Something to eat?	**70%**	**83%**
4.6d	A free phone call to friends/family?	**63%**	**76%**
4.6e	PIN phone credit?	**53%**	**53%**
4.6f	Information about feeling worried/upset?	**34%**	**31%**
Within your first 24 hours, did you have access to the following people or services:			
4.7a	A chaplain?	**42%**	**44%**
4.7b	A peer mentor?	**14%**	**11%**
4.7c	Childline/Samaritans?	**19%**	**17%**
4.7d	The prison shop/canteen?	**14%**	**11%**
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	**66%**	**73%**

Key to tables

		Gypsy, romany or traveller boys	Other boys
	Significantly better for gypsy, romany or traveller boys		
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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		42	529
4.9	Did you feel safe on your first night here?	**65%**	**75%**
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	**47%**	**53%**
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	**75%**	**71%**
5.2	Is your cell call bell normally answered within five minutes?	**21%**	**26%**
5.3	Do you find the food here good/very good?	**16%**	**15%**
5.4	Does the shop/canteen sell a wide enough variety of products?	**48%**	**48%**
5.5	Is it easy/very easy for you to attend religious services?	**47%**	**42%**
5.6	Do you feel your religious beliefs are respected?	**64%**	**52%**
Can you speak to:			
5.7	A chaplain of your faith in private?	**60%**	**61%**
5.8	A peer mentor?	**22%**	**27%**
5.9	A member of the IMB (Independent Monitoring Board)?	**19%**	**18%**
5.10	An advocate (an outside person to help you)?	**23%**	**36%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**62%**	**66%**
6.2	If you had a problem, would you have no-one to turn to?	**15%**	**24%**
6.3	Have staff checked on you personally in the last week to see how you are getting on?	**38%**	**35%**
For those who have met their personal officer:			
6.4	Did you meet your personal (named) officer within the first week?	**30%**	**34%**
6.5	Do you see your personal (named) officer at least once a week?	**40%**	**48%**
6.6	Do you feel your personal (named) officer tries to help you?	**76%**	**61%**
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Is it easy to make an application?	**63%**	**70%**
For those who have made an application:			
7.2	Do you feel applications are sorted out fairly?	**50%**	**53%**
7.3	Do you feel applications are sorted out quickly (within 7 days)?	**36%**	**39%**
7.4	Is it easy to make a complaint?	**46%**	**49%**
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**32%**	**26%**
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	**22%**	**22%**
7.7	Have you ever felt too scared or intimidated to make a complaint?	**7%**	**10%**

Key to tables

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	Significantly better for gypsy, romany or traveller boys		
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	A significant difference in background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		42	529
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	**28%**	**25%**
8.2	Have you been treated fairly in your experience of the reward scheme?	**46%**	**39%**
8.3	Do the different levels make you change your behaviour?	**32%**	**44%**
8.4	Have you had a minor report since you have been here?	**46%**	**46%**
For those who have had a minor report:			
8.5	Was the process explained clearly to you?	**83%**	**63%**
8.6	Have you had an adjudication ('nicking') since you have been here?	**67%**	**64%**
For those who have had an adjudication ('nicking'):			
8.7	Was the process explained clearly to you?	**90%**	**85%**
8.8	Have you been physically restrained (Cand R) since you have been here?	**41%**	**44%**
8.9	Have you spent a night in the care and separation unit?	**55%**	**38%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**50%**	**38%**
9.2	Do you feel unsafe now?	**23%**	**15%**
9.4	Have you ever been victimised by other young people here?	**33%**	**28%**
Since you have been here, have other young people:			
9.5a	Made insulting remarks about you, your family or friends?	**19%**	**17%**
9.5b	Hit, kicked or assaulted you?	**16%**	**11%**
9.5c	Sexually abused you?	**0%**	**1%**
9.5d	Threatened or intimidated you?	**12%**	**10%**
9.5e	Taken your canteen/property?	**2%**	**4%**
9.5f	Victimised you because of medication?	**0%**	**0%**
9.5g	Victimised you because of debt?	**2%**	**2%**
9.5h	Victimised you because of drugs?	**2%**	**1%**
9.5i	Victimised you because of your race or ethnic origin?	**2%**	**4%**
9.5j	Victimised you because of your religion/religious beliefs?	**0%**	**3%**
9.5k	Victimised you because of your nationality?	**0%**	**2%**
9.5l	Victimised you because you were from a different part of the country?	**0%**	**3%**
9.5m	Victimised you because you are from a Traveller community?	**7%**	**1%**

Key to tables

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Number of completed questionnaires returned		42	529
9.5n	Victimised you because of your sexual orientation?	0%	1%
9.5o	Victimised you because of your age?	2%	1%
9.5p	Victimised you because you have a disability?	0%	1%
9.5q	Victimised you because you were new here?	7%	8%
9.5r	Victimised you because of your offence/crime?	2%	3%
9.5s	Victimised you because of gang related issues?	7%	7%
9.7	Have you ever been victimised by a member of staff here?	24%	28%
Since you have been here, have staff:			
9.8a	Made insulting remarks about you, your family or friends?	12%	16%
9.8b	Hit, kicked or assaulted you?	5%	7%
9.8c	Sexually abused you?	2%	1%
9.8d	Threatened or intimidated you?	5%	7%
9.8e	Taken your canteen/property?	2%	3%
9.8f	Victimised you because of medication?	0%	1%
9.8g	Victimised you because of debt?	0%	1%
9.8h	Victimised you because of drugs?	5%	1%
9.8i	Victimised you because of your race or ethnic origin?	12%	5%
9.8j	Victimised you because of your religion/religious beliefs?	0%	3%
9.8k	Victimised you because of your nationality?	5%	1%
9.8k	Victimised you because you were from a different part of the country?	0%	1%
9.8m	Victimised you because you are from a Traveller community?	7%	0%
9.8n	Victimised you because of your sexual orientation?	0%	1%
9.8o	Victimised you because of your age?	2%	3%
9.8p	Victimised you because you have a disability?	0%	1%
9.8q	Victimised you because you were new here?	0%	3%
9.8r	Victimised you because of your offence/crime?	2%	2%
9.8s	Victimised you because of gang related issues?	2%	1%
9.8t	Victimised you because you made a complaint?	5%	6%
9.10	If you were being victimised, would you tell a member of staff?	28%	28%
9.11	Do you think staff would take it seriously if you told them you had been victimised?	31%	28%
9.12	Is shouting through the windows a problem here?	40%	42%

Key to tables

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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		**42**	**529**
SECTION 10: HEALTH SERVICES			
10.1a	Is it easy for you to see the doctor?	**67%**	**57%**
10.1b	Is it easy for you to see the nurse?	**79%**	**71%**
10.1c	Is it easy for you to see the dentist?	**54%**	**34%**
10.2	For those who have been to health services: Do you think the overall quality is good/very good?	**68%**	**53%**
10.3	If you are taking medication, are you allowed to keep some/all of it in your cell?	**39%**	**49%**
10.4	Do you have any emotional or mental health problems?	**43%**	**27%**
10.5	If you have emotional or mental health problems, are you being helped by anyone here?	**74%**	**52%**
10.6	Did you have any problems with alcohol when you first arrived?	**14%**	**8%**
10.7	Have you received any help with any alcohol problems here?	**7%**	**5%**
10.8	Did you have any problems with drugs when you first arrived?	**38%**	**31%**
10.9	Do you have a problem with drugs now?	**16%**	**7%**
10.10	Have you received any help with any drug problems here?	**21%**	**20%**
10.11	Is it easy/very easy to get illegal drugs here?	**33%**	**21%**
SECTION 11: ACTIVITIES			
11.1	Were you 14 or younger when you were last at school?	**58%**	**40%**
11.2	Have you ever been excluded from school?	**81%**	**90%**
11.3	Did you ever skip school before you came into custody?	**69%**	**76%**
Do you currently take part in any of the following:			
11.4a	Education?	**69%**	**73%**
11.4b	A job in this establishment?	**17%**	**12%**
11.4c	Vocational or skills training?	**21%**	**7%**
11.4d	Offending behaviour programmes?	**22%**	**21%**
11.4e	Nothing	**21%**	**21%**
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:			
11.5a	Education?	**76%**	**62%**
11.5b	A job in this establishment?	**65%**	**40%**
11.5c	Vocational or skills training?	**61%**	**37%**
11.5d	Offending behaviour programmes?	**35%**	**51%**
11.6	Do you usually have association every day?	**51%**	**51%**
11.7	Can you usually go outside for exercise every day?	**49%**	**67%**
11.8	Do you go to the gym more than five times each week?	**2%**	**2%**

Key to tables

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	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		42	529
SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
12.1	Are you able to use the telephone every day?	**70%**	**68%**
12.2	Have you had any problems with sending or receiving letters or parcels?	**43%**	**43%**
12.3	Do you usually have one or more visits per week from family and friends?	**48%**	**33%**
12.4	Is it easy/very easy for your family and friends to visit you here?	**48%**	**32%**
12.5	Do your visits start on time?	**41%**	**41%**
SECTION 13: PREPARATION FOR RELEASE			
Do you think you will have a problem with the following, when you are released:			
13.1a	Finding accommodation?	**26%**	**26%**
13.1b	Getting into school or college?	**37%**	**30%**
13.1c	Getting a job?	**50%**	**46%**
13.1d	Money/finances?	**26%**	**32%**
13.1e	Claiming benefits?	**16%**	**15%**
13.1f	Continuing health services?	**8%**	**10%**
13.1g	Opening a bank account?	**21%**	**13%**
13.1h	Avoiding bad relationships?	**21%**	**17%**
13.2	Do you have a training plan, sentence plan or remand plan?	**38%**	**42%**
For those with a training plan, sentence plan or remand plan:			
13.3	Were you involved in the development of your plan?	**67%**	**86%**
13.4	Do you understand the targets set in your plan?	**87%**	**92%**
13.5	Do you have a caseworker here?	**88%**	**96%**
13.6	Has your caseworker helped to prepare you for release?	**46%**	**50%**
For those with a social worker:			
13.7	Has your social worker been to visit you since you have been here?	**79%**	**69%**
13.8	Have you had a say in what will happen to you when you are released?	**38%**	**42%**
Do you know who to contact for help with the following problems?			
13.9a	Finding accommodation	**24%**	**33%**
13.9b	Getting into school or college	**24%**	**33%**
13.9c	Getting a job	**27%**	**36%**
13.9d	Help with money/finances	**24%**	**26%**
13.9e	Help with claiming benefits	**24%**	**21%**
13.9f	Continuing health services	**24%**	**20%**
13.9g	Opening a bank account	**27%**	**24%**
13.9h	Avoiding bad relationships	**21%**	**19%**
For those who were sentenced:			
13.11	Do you want to stop offending?	**84%**	**90%**
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**62%**	**52%**

Appendix C: YOIs and STCs

Survey responses from children and young people: 2016-17 STC vs YOI

Survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables

	Any percentage highlighted in green is significantly better	STCs 2016-17	YOIs 2016-17
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		120	600
SECTION 1: ABOUT YOU			
1.1	Are you aged under 16?	**36%**	**6%**
1.2	Are you a foreign national?	**8%**	**8%**
1.5	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other category.	**49%**	**48%**
1.6	Are you Muslim?	**12%**	**22%**
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	**10%**	**8%**
1.9	Do you consider yourself to have a disability?	**27%**	**19%**
1.10	Have you ever been in local authority care?	**38%**	**42%**
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.9	Did you feel safe on your first night here?	**92%**	**82%**
SECTION 5: DAILY LIFE AND RESPECT			
5.3	Do you find the food here good/very good?	**26%**	**15%**
SECTION 6: RELATIONSHIPS WITH STAFF			
6.1	Do most staff treat you with respect?	**89%**	**66%**
SECTION 7: APPLICATIONS AND COMPLAINTS			
For those who have made a complaint:			
7.5	Do you feel complaints are sorted out fairly?	**54%**	**26%**
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.8	Have you been physically restrained (Cand R) since you have been here?	**35%**	**47%**
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe here?	**22%**	**39%**
9.2	Do you feel unsafe now?	**6%**	**16%**
SECTION 13: PREPARATION FOR RELEASE			
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	**65%**	**52%**