



























































































































## Recommendations

The prison should plan an overall strategy for the development of the learning, skills and work provision that is well informed and consultative and maximises theoretical and practical learning opportunities in all areas. (3.10)

**Achieved**

The prison should improve the use and analysis of data to better inform managerial decisions on learners' participation, progress and achievement. (3.11)

**Achieved**

The prison should improve communications with newly arrived prisoners with regards to how work spaces will be allocated to them. (3.19)

**Achieved**

The prison should increase the range of construction trade training at levels 1 and 2 and vocational courses to meet the needs and interests of prisoners. (3.23)

**Partially achieved**

The prison should repair the roof of the carpentry workshop as a matter of priority to ensure that the carpentry workshop meets industry standards. (3.24)

**Partially achieved**

The prison should further embed discrete literacy and numeracy skills development in vocational training and work. (3.25)

**Achieved**

The prison should improve the success rates for learners undertaking numeracy qualifications at levels 1 and 2. (3.29)

**Partially achieved**

The prison should increase the number of full NVQ awards achieved by learners that are most valued by employers to improve prisoners' employability options. (3.30)

**Achieved**

The prison should increase the amount of accredited qualifications achieved by prisoners. (3.41)

**Achieved**

## Resettlement

**Prisoners are prepared for their release back into the community and effectively helped to reduce the likelihood of reoffending.**

*At the last inspection, in 2012, the resettlement strategy did not reflect all the work being done or take into account the populations held. A limited needs analysis had been completed. There was not a sufficiently 'whole prison' approach to resettlement work. The accommodation and finance and debt needs of all prisoners were assessed when they arrived, and this was repeated before their release. There was no custody planning for short-term prisoners. Offender management arrangements were good, and most eligible prisoners had a sentence plan. Many prisoners were unhappy with the way release on temporary licence (ROTL) was managed, but we considered arrangements to be robust. Public protection arrangements were adequate, and the Sentinel project was an excellent initiative. Provision around the various reducing reoffending pathways was generally good, and visits provided a positive experience. Outcomes for prisoners were reasonably good against this healthy prison test.*

## Main recommendation

There should be a comprehensive resettlement strategy based on a thorough needs analysis of all categories of prisoner drawn from a variety of sources. (HP60)

**Not achieved**

## Recommendations

All prison staff should be clear about their responsibilities to support the resettlement process. (4.13)

**Achieved**

Minimum contact levels between offender supervisors and prisoners should be agreed and details made available to prisoners. (4.34)

**Not achieved**

Sentence plan review boards should receive contributions from and be attended by other staff involved with the prisoner. (4.35)

**Not achieved**

Risk management plans should robustly address the risk of harm to others in the community as well as in custody. (4.48)

**Achieved**

The IRMT should discuss all high risk MAPPA prisoners six months before their release, ensuring that, when necessary, MAPPA pre-release and supervision plan review boards are organised and OASys reviewed. (4.49)

**Achieved**

All prisoners serving sentences of less than 12 months should have a sentence plan overseen by a named member of staff. (4.61)

**No longer relevant**

Peer advice workers should have access to email and internet. (4.62)

**Not achieved**

Targets should be set to meet the needs identified by prisoners relating to contact with family and friends. (4.84)

**Not achieved**

A qualified family support worker should be employed. (4.85)

**Not achieved**

Prisoners should be able to wear their own choice of clothing in the visits room. (4.86)

**Achieved**

A properly equipped visitors centre should be provided. (4.87)

**Not achieved**

Interventions to address domestic violence should be introduced. (4.93)

**Not achieved**



# Appendix III: Care Quality Commission Requirement Notice



## Requirement Notices

**Provider:** Agincare UK LTD– Nutfield Extra Care Scheme - HSCA

**Location:** HMP Leyhill

**Location ID:** 1-357182168

**Regulated activities:** Personal care

### Action we have told the provider to take

The table below shows the regulations that were not being met. The provider must send CQC a report that says what action it is going to take to meet these regulations.

#### Regulation 9: Person Centred-care

We found the provider did not have established systems in place to ensure compliance with requirements of the regulation. Client centred records were not consistently completed, nor reviewed by the management team to ensure that clients' needs were met. This constituted a breach of Regulation 9 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

#### How the regulation was not being met:

Agincare records were not completed adequately to ensure prisoners' assessed needs and preferences were met. They did not include relevant assessments of mental capacity, risks, consent to care, and other general information that gave instruction on the care to be delivered.

Despite requests to do so, carers did not share important information about their clients with healthcare or prison staff, to ensure that clients were properly supported. We were particularly concerned that a prisoner's wishes in relation to whether or not he wanted to be resuscitated in a medical emergency were recorded in the Agincare record, but not communicated to other staff responsible for providing emergency care and treatment.



## Appendix IV: Prison population profile

Please note: the following figures were supplied by the establishment and any errors are the establishment's own.

Status	18–20-year-olds	21 and over	%
Sentenced		488	97.4
Recall		13	2.6
Convicted unsentenced			
Remand			
Civil prisoners			
Detainees			
<b>Total</b>		<b>499</b>	<b>100</b>

Sentence	18–20-year-olds	21 and over	%
Unsentenced			
Less than six months			
six months to less than 12 months		1	0.2
12 months to less than 2 years		4	0.8
2 years to less than 4 years		28	5.6
4 years to less than 10 years		112	22.4
10 years and over (not life)		46	9.2
ISPP (indeterminate sentence for public protection)		153	30.7
Life		155	31.1
<b>Total</b>		<b>499</b>	<b>100</b>

Age	Number of prisoners	%
Please state minimum age here:	24	
Under 21 years		
21 years to 29 years	51	10.2
30 years to 39 years	91	18.2
40 years to 49 years	123	24.6
50 years to 59 years	132	26.5
60 years to 69 years	67	13.4
70 plus years	35	7.0
Please state maximum age here:	86	
<b>Total</b>	<b>499</b>	<b>100</b>

Nationality	18–20-year-olds	21 and over	%
British		485	97.2
Foreign nationals		14	2.8
<b>Total</b>		<b>499</b>	<b>100</b>

<b>Security category</b>	<b>18–20-year-olds</b>	<b>21 and over</b>	<b>%</b>
Uncategorised unsentenced			
Uncategorised sentenced			
Category A			
Category B			
Category C		2	0.4
Category D		497	99.6
Other			
<b>Total</b>		<b>499</b>	<b>100</b>

<b>Ethnicity</b>	<b>18–20-year-olds</b>	<b>21 and over</b>	<b>%</b>
White			
British		401	80.4
Irish		11	2.2
Gypsy/Irish Traveller		4	0.8
Other white		14	2.8
Mixed			
White and black Caribbean		6	1.2
White and black African			
White and Asian			
Other mixed		3	0.6
Asian or Asian British			
Indian		7	1.4
Pakistani		7	1.4
Bangladeshi		1	0.2
Chinese		1	0.2
Other Asian		2	0.4
Black or black British			
Caribbean		25	5.0
African		5	1.0
Other black		5	1.0
Other ethnic group			
Arab		1	0.2
Other ethnic group		1	0.2
Not stated		5	1.0
<b>Total</b>		<b>499</b>	<b>100</b>

<b>Religion</b>	<b>18–20-year-olds</b>	<b>21 and over</b>	<b>%</b>
Baptist		2	0.4
Church of England		151	30.3
Roman Catholic		60	12.0
Other Christian denominations		53	10.6
Muslim		32	6.4
Sikh		5	1.0
Hindu		2	0.4
Buddhist		41	8.2
Jewish		2	0.4
Other		26	5.2
No religion		125	25.1
<b>Total</b>		<b>499</b>	<b>100</b>

<b>Other demographics</b>	<b>18–20-year-olds</b>	<b>21 and over</b>	<b>%</b>
Veteran (ex-armed services)			
<b>Total</b>			

### Sentenced prisoners only

<b>Length of stay</b>	<b>18–20-year-olds</b>		<b>21 and over</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
Less than 1 month			24	4.8
1 month to 3 months			64	12.8
3 months to six months			96	19.2
six months to 1 year			118	23.6
1 year to 2 years			138	27.7
2 years to 4 years			50	10.0
4 years or more			9	1.8
<b>Total</b>			<b>499</b>	<b>100</b>

### Sentenced prisoners only

	<b>18–20-year-olds</b>	<b>21 and over</b>	<b>%</b>
Foreign nationals detained post sentence expiry			
Public protection cases (this does not refer to public protection sentence categories but cases requiring monitoring/restrictions).			
<b>Total</b>			

### Unsentenced prisoners only

<b>Length of stay</b>	<b>18–20-year-olds</b>		<b>21 and over</b>	
	<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
Less than 1 month				
1 month to 3 months				
3 months to six months				
six months to 1 year				
1 year to 2 years				
2 years to 4 years				
4 years or more				
<b>Total</b>				

<b>Main offence</b>	<b>18–20-year-olds</b>	<b>21 and over</b>	<b>%</b>
Violence against the person		122	24.9
Sexual offences		275	56.2
Burglary		11	2.2
Robbery		13	2.7
Theft and handling		4	0.8
Fraud and forgery		15	3.1
Drugs offences		30	6.1
Other offences		18	3.7
Civil offences			
Offence not recorded /holding warrant		1	0.3
<b>Total</b>		<b>489</b>	<b>100</b>

# Appendix V: Summary of prisoner questionnaires and interviews

## Prisoner survey methodology

A voluntary, confidential and anonymous survey of a representative proportion of the prisoner population was carried out for this inspection. The results of this survey formed part of the evidence base for the inspection.

### Sampling

The prisoner survey was conducted on a representative sample of the prison population. Using a robust statistical formula provided by a government department statistician we calculated the sample size required to ensure that our survey findings reflected the experiences of the entire population of the establishment<sup>9</sup>. Respondents were then randomly selected from a P-NOMIS prisoner population printout using a stratified systematic sampling method. We also ensured that the proportion of black and minority ethnic prisoners in the sample reflected the proportion in the prison as a whole.

### Distributing and collecting questionnaires

Every attempt was made to distribute the questionnaires to respondents individually. This gave researchers an opportunity to explain the purpose of the survey and to answer respondents' questions. We also stressed the voluntary nature of the survey and provided assurances about confidentiality and the independence of the Inspectorate. This information is also provided in writing on the front cover of the questionnaire.

Our questionnaire is available in a number of different languages and via a telephone translation service for respondents who do not read English. Respondents with literacy difficulties were offered the option of an interview.

Respondents were not asked to put their names on their questionnaire. In order to ensure confidentiality, respondents were asked to seal their completed questionnaire in the envelope provided and either hand it back to a member of the research team at a specified time or leave it in their room for collection.

Refusals were noted and no attempts were made to replace them.

### Survey response

At the time of the survey on 5 September 2016, the prisoner population at HMP Leyhill was 505. Using the method described above, questionnaires were distributed to a sample of 216 prisoners.

We received a total of 189 completed questionnaires, a response rate of 88%. This included four questionnaires completed via interview. Five respondents refused to complete a questionnaire and twenty-two questionnaires were not returned.

---

<sup>9</sup> 95% confidence interval with a sampling error of 7%. The formula assumes a 75% response rate (65% in open establishments) and we routinely 'oversample' to ensure we achieve the minimum number of responses required.

Wing/Unit	Number of completed survey returns
A	80
B	69
C	40

### Presentation of survey results and analyses

Over the following pages we present the survey results for HMP Leyhill.

First a full breakdown of responses is provided for each question. In this full breakdown all percentages, including those for filtered questions, refer to the full sample. Percentages have been rounded and therefore may not add up to 100%.

We also present a number of comparative analyses. In all the comparative analyses that follow, statistically significant differences<sup>10</sup> are indicated by shading. Results that are significantly better are indicated by green shading, results that are significantly worse are indicated by blue shading. If the difference is not statistically significant there is no shading. Orange shading has been used to show a statistically significant difference in prisoners' background details.

Filtered questions are clearly indented and preceded by an explanation of how the filter has been applied. Percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the entire sample. All missing responses have been excluded from analyses.

Percentages shown in the full breakdown may differ slightly from those shown in the comparative analyses. This is because the data have been weighted to enable valid statistical comparison between establishments.

The following comparative analyses are presented:

- The current survey responses from HMP Leyhill in 2016 compared with responses from prisoners surveyed in all other open prisons. This comparator is based on all responses from prisoner surveys carried out in 15 open prisons since April 2013.
- The current survey responses from HMP Leyhill in 2016 compared with the responses of prisoners surveyed at HMP Leyhill in 2012.
- A comparison within the 2016 survey between the responses of white prisoners and those from a black and minority ethnic group.
- A comparison within the 2016 survey between the responses of prisoners who consider themselves to have a disability and those who do not consider themselves to have a disability.
- A comparison within the 2016 survey between those who are aged 50 and over and those under 50.
- A comparison within the 2016 survey between responses of prisoners who considered themselves to be a veteran and those who did not.

<sup>10</sup> A statistically significant difference between the two samples is one that is unlikely to have arisen by chance alone, and can therefore be assumed to represent a real difference between the two populations. Our significance level is set at 0.01 which means that there is only a 1% likelihood that the difference is due to chance.

## Survey summary

### Section I: About You

<b>Q1.1</b>	<b>What wing or houseblock are you currently living on?</b> See shortened methodology	
<b>Q1.2</b>	<b>How old are you?</b>	
	<i>Under 21</i>	0 (0%)
	<i>21 - 29</i>	21 (11%)
	<i>30 - 39</i>	35 (19%)
	<i>40 - 49</i>	49 (26%)
	<i>50 - 59</i>	48 (26%)
	<i>60 - 69</i>	23 (12%)
	<i>70 and over</i>	12 (6%)
<b>Q1.3</b>	<b>Are you on recall?</b>	
	<i>Yes</i>	11 (6%)
	<i>No</i>	167 (94%)
<b>Q1.4</b>	<b>How long is your sentence?</b>	
	<i>Less than 6 months</i>	1 (1%)
	<i>6 months to less than 1 year</i>	1 (1%)
	<i>1 year to less than 2 years</i>	4 (2%)
	<i>2 years to less than 4 years</i>	15 (8%)
	<i>4 years to less than 10 years</i>	42 (23%)
	<i>10 years or more</i>	20 (11%)
	<i>IPP (indeterminate sentence for public protection)</i>	56 (30%)
	<i>Life</i>	47 (25%)
<b>Q1.5</b>	<b>Are you a foreign national (i.e. do not have UK citizenship)?</b>	
	<i>Yes</i>	5 (3%)
	<i>No</i>	184 (97%)
<b>Q1.6</b>	<b>Do you understand spoken English?</b>	
	<i>Yes</i>	187 (100%)
	<i>No</i>	0 (0%)
<b>Q1.7</b>	<b>Do you understand written English?</b>	
	<i>Yes</i>	187 (99%)
	<i>No</i>	1 (1%)

<b>Q1.8</b>	<b>What is your ethnic origin?</b>		
	<i>White - British (English/ Welsh/ Scottish/ Northern Irish)</i>	152 (81%)	<i>Asian or Asian British - Chinese</i> 0 (0%)
	<i>White - Irish</i>	8 (4%)	<i>Asian or Asian British - other</i> 0 (0%)
	<i>White - other</i>	5 (3%)	<i>Mixed race - white and black Caribbean</i> 5 (3%)
	<i>Black or black British - Caribbean</i>	6 (3%)	<i>Mixed race - white and black African</i> 0 (0%)
	<i>Black or black British - African</i>	0 (0%)	<i>Mixed race - white and Asian</i> 0 (0%)
	<i>Black or black British - other</i>	0 (0%)	<i>Mixed race - other</i> 1 (1%)
	<i>Asian or Asian British - Indian</i>	3 (2%)	<i>Arab</i> 0 (0%)
	<i>Asian or Asian British - Pakistani</i>	5 (3%)	<i>Other ethnic group</i> 2 (1%)
	<i>Asian or Asian British - Bangladeshi</i>	1 (1%)	
<b>Q1.9</b>	<b>Do you consider yourself to be Gypsy/ Romany/ Traveller?</b>		
	<i>Yes</i>		2 (1%)
	<i>No</i>		182 (99%)
<b>Q1.10</b>	<b>What is your religion?</b>		
	<i>None</i>	49 (27%)	<i>Hindu</i> 1 (1%)
	<i>Church of England</i>	60 (33%)	<i>Jewish</i> 0 (0%)
	<i>Catholic</i>	29 (16%)	<i>Muslim</i> 7 (4%)
	<i>Protestant</i>	1 (1%)	<i>Sikh</i> 2 (1%)
	<i>Other Christian denomination</i>	7 (4%)	<i>Other</i> 8 (4%)
	<i>Buddhist</i>	17 (9%)	
<b>Q1.11</b>	<b>How would you describe your sexual orientation?</b>		
	<i>Heterosexual/ Straight</i>		167 (90%)
	<i>Homosexual/Gay</i>		8 (4%)
	<i>Bisexual</i>		10 (5%)
<b>Q1.12</b>	<b>Do you consider yourself to have a disability (i.e. do you need help with any long term physical, mental or learning needs)?</b>		
	<i>Yes</i>		43 (23%)
	<i>No</i>		144 (77%)
<b>Q1.13</b>	<b>Are you a veteran (ex- armed services)?</b>		
	<i>Yes</i>		22 (12%)
	<i>No</i>		166 (88%)
<b>Q1.14</b>	<b>Is this your first time in prison?</b>		
	<i>Yes</i>		95 (51%)
	<i>No</i>		93 (49%)
<b>Q1.15</b>	<b>Do you have children under the age of 18?</b>		
	<i>Yes</i>		54 (29%)
	<i>No</i>		132 (71%)

## Section 2: Courts, transfers and escorts

<b>Q2.1</b>	<b>On your most recent journey here, how long did you spend in the van?</b>	
	<i>Less than 2 hours</i>	80 (43%)
	<i>2 hours or longer</i>	101 (54%)
	<i>Don't remember</i>	6 (3%)

<b>Q2.2</b>	<b>On your most recent journey here, were you offered anything to eat or drink?</b>	
	<i>My journey was less than two hours</i>	80 (43%)
	Yes	94 (51%)
	No	9 (5%)
	Don't remember	3 (2%)
<b>Q2.3</b>	<b>On your most recent journey here, were you offered a toilet break?</b>	
	<i>My journey was less than two hours</i>	80 (43%)
	Yes	11 (6%)
	No	93 (50%)
	Don't remember	2 (1%)
<b>Q2.4</b>	<b>On your most recent journey here, was the van clean?</b>	
	Yes	131 (70%)
	No	40 (22%)
	Don't remember	15 (8%)
<b>Q2.5</b>	<b>On your most recent journey here, did you feel safe?</b>	
	Yes	161 (86%)
	No	21 (11%)
	Don't remember	5 (3%)
<b>Q2.6</b>	<b>On your most recent journey here, how were you treated by the escort staff?</b>	
	Very well	82 (44%)
	Well	79 (42%)
	Neither	20 (11%)
	Badly	4 (2%)
	Very badly	0 (0%)
	Don't remember	1 (1%)
<b>Q2.7</b>	<b>Before you arrived, were you given anything or told that you were coming here? (Please tick all that apply to you.)</b>	
	Yes, someone told me	127 (68%)
	Yes, I received written information	53 (28%)
	No, I was not told anything	17 (9%)
	Don't remember	1 (1%)
<b>Q2.8</b>	<b>When you first arrived here did your property arrive at the same time as you?</b>	
	Yes	162 (88%)
	No	22 (12%)
	Don't remember	0 (0%)

### Section 3: Reception, first night and induction

<b>Q3.1</b>	<b>How long were you in reception?</b>	
	Less than 2 hours	170 (91%)
	2 hours or longer	10 (5%)
	Don't remember	7 (4%)
<b>Q3.2</b>	<b>When you were searched, was this carried out in a respectful way?</b>	
	Yes	157 (84%)
	No	19 (10%)
	Don't remember	10 (5%)

<b>Q3.3</b>	<b>Overall, how were you treated in reception?</b>		
	<i>Very well</i>		93 (50%)
	<i>Well</i>		70 (38%)
	<i>Neither</i>		15 (8%)
	<i>Badly</i>		8 (4%)
	<i>Very badly</i>		0 (0%)
	<i>Don't remember</i>		0 (0%)
<b>Q3.4</b>	<b>Did you have any of the following problems when you first arrived here? (Please tick all that apply to you.)</b>		
	<i>Loss of property</i>	23 (12%)	<i>Physical health</i> 16 (9%)
	<i>Housing problems</i>	14 (8%)	<i>Mental health</i> 22 (12%)
	<i>Contacting employers</i>	2 (1%)	<i>Needing protection from other prisoners</i> 1 (1%)
	<i>Contacting family</i>	16 (9%)	<i>Getting phone numbers</i> 24 (13%)
	<i>Childcare</i>	0 (0%)	<i>Other</i> 7 (4%)
	<i>Money worries</i>	8 (4%)	<i>Did not have any problems</i> 107 (58%)
	<i>Feeling depressed or suicidal</i>	10 (5%)	
<b>Q3.5</b>	<b>Did you receive any help/support from staff in dealing with these problems when you first arrived here?</b>		
	<i>Yes</i>		42 (23%)
	<i>No</i>		32 (18%)
	<i>Did not have any problems</i>		107 (59%)
<b>Q3.6</b>	<b>When you first arrived here, were you offered any of the following? (Please tick all that apply to you.)</b>		
	<i>Tobacco</i>		100 (54%)
	<i>A shower</i>		62 (33%)
	<i>A free telephone call</i>		39 (21%)
	<i>Something to eat</i>		76 (41%)
	<i>PIN phone credit</i>		62 (33%)
	<i>Toiletries/ basic items</i>		82 (44%)
	<i>Did not receive anything</i>		40 (22%)
<b>Q3.7</b>	<b>When you first arrived here, did you have access to the following people or services? (Please tick all that apply to you.)</b>		
	<i>Chaplain</i>		126 (68%)
	<i>Someone from health services</i>		133 (72%)
	<i>A Listener/Samaritans</i>		108 (59%)
	<i>Prison shop/ canteen</i>		58 (32%)
	<i>Did not have access to any of these</i>		28 (15%)
<b>Q3.8</b>	<b>When you first arrived here, were you offered information on the following? (Please tick all that apply to you.)</b>		
	<i>What was going to happen to you</i>		128 (72%)
	<i>What support was available for people feeling depressed or suicidal</i>		102 (57%)
	<i>How to make routine requests (applications)</i>		104 (58%)
	<i>Your entitlement to visits</i>		98 (55%)
	<i>Health services</i>		120 (67%)
	<i>Chaplaincy</i>		116 (65%)
	<i>Not offered any information</i>		28 (16%)
<b>Q3.9</b>	<b>Did you feel safe on your first night here?</b>		
	<i>Yes</i>		161 (87%)
	<i>No</i>		21 (11%)
	<i>Don't remember</i>		3 (2%)

<b>Q3.10</b>	<b>How soon after you arrived here did you go on an induction course?</b>	
	<i>Have not been on an induction course</i>	6 (3%)
	<i>Within the first week</i>	173 (94%)
	<i>More than a week</i>	4 (2%)
	<i>Don't remember</i>	2 (1%)
<b>Q3.11</b>	<b>Did the induction course cover everything you needed to know about the prison?</b>	
	<i>Have not been on an induction course</i>	6 (3%)
	<i>Yes</i>	139 (75%)
	<i>No</i>	36 (19%)
	<i>Don't remember</i>	4 (2%)
<b>Q3.12</b>	<b>How soon after you arrived here did you receive an education ('skills for life') assessment?</b>	
	<i>Did not receive an assessment</i>	10 (5%)
	<i>Within the first week</i>	129 (69%)
	<i>More than a week</i>	32 (17%)
	<i>Don't remember</i>	15 (8%)

#### Section 4: Legal rights and respectful custody

<b>Q4.1</b>	<b>How easy is it to.....</b>					
		Very easy	Easy	Neither	Difficult	Very difficult N/A
	<i>Communicate with your solicitor or legal representative?</i>	66 (36%)	50 (27%)	19 (10%)	10 (5%)	3 (2%) 37 (20%)
	<i>Attend legal visits?</i>	58 (36%)	32 (20%)	14 (9%)	3 (2%)	2 (1%) 53 (33%)
<b>Q4.2</b>	<b>Have staff here ever opened letters from your solicitor or your legal representative when you were not with them?</b>					
	<i>Not had any letters</i>					47 (25%)
	<i>Yes</i>					35 (19%)
	<i>No</i>					103 (56%)
<b>Q4.3</b>	<b>Can you get legal books in the library?</b>					
	<i>Yes</i>					96 (52%)
	<i>No</i>					3 (2%)
	<i>Don't know</i>					85 (46%)
<b>Q4.4</b>	<b>Please answer the following questions about the wing/unit you are currently living on:</b>					
		Yes	No	Don't know		
	<i>Are you normally able to have a shower every day?</i>	182 (98%)	2 (1%)	1 (1%)		
	<i>Do you normally receive clean sheets every week?</i>	176 (95%)	7 (4%)	3 (2%)		
	<i>Do you normally get cell cleaning materials every week?</i>	154 (84%)	27 (15%)	3 (2%)		
	<i>Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?</i>	144 (79%)	38 (21%)	1 (1%)		
	<i>If you need to, can you normally get your stored property?</i>	74 (41%)	33 (18%)	75 (41%)		
<b>Q4.5</b>	<b>What is the food like here?</b>					
	<i>Very good</i>					48 (26%)
	<i>Good</i>					89 (47%)
	<i>Neither</i>					31 (16%)
	<i>Bad</i>					15 (8%)
	<i>Very bad</i>					5 (3%)

<b>Q4.6</b>	<b>Does the shop/canteen sell a wide enough range of goods to meet your needs?</b>	
	<i>Have not bought anything yet/ don't know</i>	3 (2%)
	Yes	121 (65%)
	No	61 (33%)
<b>Q4.7</b>	<b>Can you speak to a Listener at any time, if you want to?</b>	
	Yes	156 (84%)
	No	4 (2%)
	<i>Don't know</i>	26 (14%)
<b>Q4.8</b>	<b>Are your religious beliefs respected?</b>	
	Yes	112 (60%)
	No	11 (6%)
	<i>Don't know/ N/A</i>	63 (34%)
<b>Q4.9</b>	<b>Are you able to speak to a Chaplain of your faith in private if you want to?</b>	
	Yes	127 (68%)
	No	5 (3%)
	<i>Don't know/ N/A</i>	54 (29%)
<b>Q4.10</b>	<b>How easy or difficult is it for you to attend religious services?</b>	
	<i>I don't want to attend</i>	57 (31%)
	Very easy	68 (38%)
	Easy	30 (17%)
	Neither	5 (3%)
	Difficult	2 (1%)
	Very difficult	0 (0%)
	<i>Don't know</i>	19 (10%)

### Section 5: Applications and complaints

<b>Q5.1</b>	<b>Is it easy to make an application?</b>	
	Yes	169 (90%)
	No	12 (6%)
	<i>Don't know</i>	6 (3%)
<b>Q5.2</b>	<b>Please answer the following questions about applications. (If you have not made an application please tick the 'not made one' option.)</b>	
		Not made one    Yes    No
	Are <i>applications</i> dealt with fairly?	18 (10%)    130 (70%)    37 (20%)
	Are <i>applications</i> dealt with quickly (within seven days)?	18 (11%)    108 (64%)    44 (26%)
<b>Q5.3</b>	<b>Is it easy to make a complaint?</b>	
	Yes	106 (58%)
	No	19 (10%)
	<i>Don't know</i>	57 (31%)
<b>Q5.4</b>	<b>Please answer the following questions about complaints. (If you have not made a complaint please tick the 'not made one' option.)</b>	
		Not made one    Yes    No
	Are <i>complaints</i> dealt with fairly?	111 (60%)    36 (20%)    37 (20%)
	Are <i>complaints</i> dealt with quickly (within seven days)?	111 (63%)    25 (14%)    40 (23%)

<b>Q5.5</b>	<b>Have you ever been prevented from making a complaint when you wanted to?</b>	
	Yes	14 (9%)
	No	148 (91%)
<b>Q5.6</b>	<b>How easy or difficult is it for you to see the Independent Monitoring Board (IMB)?</b>	
	<i>Don't know who they are</i>	34 (19%)
	Very easy	33 (18%)
	Easy	55 (30%)
	Neither	53 (29%)
	Difficult	5 (3%)
	Very difficult	2 (1%)

### Section 6: Relationships with staff

<b>Q6.1</b>	<b>Do most staff treat you with respect?</b>	
	Yes	163 (88%)
	No	22 (12%)
<b>Q6.2</b>	<b>Is there a member of staff you can turn to for help if you have a problem?</b>	
	Yes	157 (86%)
	No	25 (14%)
<b>Q6.3</b>	<b>Has a member of staff checked on you personally in the last week to see how you are getting on?</b>	
	Yes	67 (36%)
	No	118 (64%)
<b>Q6.4</b>	<b>How often do staff normally speak to you during association?</b>	
	<i>Do not go on association</i>	13 (7%)
	Never	43 (24%)
	Rarely	51 (28%)
	Some of the time	38 (21%)
	Most of the time	20 (11%)
	All of the time	17 (9%)
<b>Q6.5</b>	<b>When did you first meet your personal (named) officer?</b>	
	<i>I have not met him/her</i>	24 (13%)
	<i>In the first week</i>	73 (39%)
	<i>More than a week</i>	80 (43%)
	<i>Don't remember</i>	8 (4%)
<b>Q6.6</b>	<b>How helpful is your personal (named) officer?</b>	
	<i>Do not have a personal officer/ I have not met him/ her</i>	24 (13%)
	Very helpful	60 (33%)
	Helpful	62 (34%)
	Neither	24 (13%)
	Not very helpful	8 (4%)
	Not at all helpful	5 (3%)

### Section 7: Safety

<b>Q7.1</b>	<b>Have you ever felt unsafe here?</b>	
	Yes	47 (25%)
	No	139 (75%)

<b>Q7.2</b>	<b>Do you feel unsafe now?</b>		
	Yes		14 (8%)
	No		166 (92%)
<b>Q7.3</b>	<b>In which areas have you felt unsafe? (Please tick all that apply to you.)</b>		
	Never felt unsafe	139 (78%)	At meal times 15 (8%)
	Everywhere	10 (6%)	At health services 0 (0%)
	Association areas	12 (7%)	Visits area 2 (1%)
	Reception area	1 (1%)	In wing showers 12 (7%)
	At the gym	7 (4%)	In gym showers 1 (1%)
	In an exercise yard	4 (2%)	In corridors/stairwells 11 (6%)
	At work	7 (4%)	On your landing/wing 21 (12%)
	During movement	8 (4%)	In your cell 11 (6%)
	At education	4 (2%)	At religious services 1 (1%)
<b>Q7.4</b>	<b>Have you been victimised by other prisoners here?</b>		
	Yes		45 (24%)
	No		142 (76%)
<b>Q7.5</b>	<b>If yes, what did the incident(s) involve/ what was it about? (Please tick all that apply to you.)</b>		
	Insulting remarks (about you or your family or friends)		16 (9%)
	Physical abuse (being hit, kicked or assaulted)		3 (2%)
	Sexual abuse		2 (1%)
	Feeling threatened or intimidated		29 (15%)
	Having your canteen/property taken		1 (1%)
	Medication		2 (1%)
	Debt		0 (0%)
	Drugs		1 (1%)
	Your race or ethnic origin		4 (2%)
	Your religion/religious beliefs		4 (2%)
	Your nationality		3 (2%)
	Your from a different part of the country than others		3 (2%)
	You are from a traveller community		1 (1%)
	Your sexual orientation		5 (3%)
	Your age		4 (2%)
	You have a disability		3 (2%)
	You were new here		6 (3%)
	Your offence/ crime		16 (9%)
	Gang related issues		1 (1%)
<b>Q7.6</b>	<b>Have you been victimised by staff here?</b>		
	Yes		22 (12%)
	No		163 (88%)

**Q7.7 If yes, what did the incident(s) involve/ what was it about? (Please tick all that apply to you.)**

<i>Insulting remarks (about you or your family or friends)</i>	2 (1%)
<i>Physical abuse (being hit, kicked or assaulted)</i>	1 (1%)
<i>Sexual abuse</i>	0 (0%)
<i>Feeling threatened or intimidated</i>	8 (4%)
<i>Medication</i>	2 (1%)
<i>Debt</i>	0 (0%)
<i>Drugs</i>	0 (0%)
<i>Your race or ethnic origin</i>	2 (1%)
<i>Your religion/religious beliefs</i>	1 (1%)
<i>Your nationality</i>	1 (1%)
<i>Your from a different part of the country than others</i>	1 (1%)
<i>You are from a traveller community</i>	1 (1%)
<i>Your sexual orientation</i>	0 (0%)
<i>Your age</i>	1 (1%)
<i>You have a disability</i>	3 (2%)
<i>You were new here</i>	3 (2%)
<i>Your offence/ crime</i>	4 (2%)
<i>Gang related issues</i>	0 (0%)

**Q7.8 If you have been victimised by prisoners or staff, did you report it?**

<i>Not been victimised</i>	129 (75%)
<i>Yes</i>	28 (16%)
<i>No</i>	15 (9%)

**Section 8: Health services****Q8.1 How easy or difficult is it to see the following people?:**

	<i>Don't know</i>	<i>Very easy</i>	<i>Easy</i>	<i>Neither</i>	<i>Difficult</i>	<i>Very difficult</i>
The doctor	18 (10%)	22 (12%)	48 (26%)	21 (12%)	51 (28%)	22 (12%)
The nurse	17 (9%)	48 (26%)	69 (38%)	20 (11%)	22 (12%)	7 (4%)
The dentist	40 (22%)	10 (6%)	20 (11%)	7 (4%)	47 (26%)	54 (30%)

**Q8.2 What do you think of the quality of the health service from the following people?:**

	<i>Not been</i>	<i>Very good</i>	<i>Good</i>	<i>Neither</i>	<i>Bad</i>	<i>Very bad</i>
The doctor	20 (11%)	59 (32%)	53 (29%)	25 (14%)	17 (9%)	9 (5%)
The nurse	8 (4%)	78 (43%)	53 (29%)	24 (13%)	13 (7%)	6 (3%)
The dentist	61 (35%)	31 (18%)	25 (14%)	27 (15%)	19 (11%)	13 (7%)

**Q8.3 What do you think of the overall quality of the health services here?**

<i>Not been</i>	5 (3%)
<i>Very good</i>	50 (28%)
<i>Good</i>	57 (32%)
<i>Neither</i>	37 (21%)
<i>Bad</i>	15 (8%)
<i>Very bad</i>	15 (8%)

**Q8.4 Are you currently taking medication?**

<i>Yes</i>	109 (58%)
<i>No</i>	78 (42%)

<b>Q8.5</b>	<b>If you are taking medication, are you allowed to keep some/ all of it in your own cell?</b>	
	<i>Not taking medication</i>	78 (42%)
	<i>Yes, all my meds</i>	103 (55%)
	<i>Yes, some of my meds</i>	6 (3%)
	<i>No</i>	0 (0%)
<b>Q8.6</b>	<b>Do you have any emotional or mental health problems?</b>	
	<i>Yes</i>	40 (22%)
	<i>No</i>	145 (78%)
<b>Q8.7</b>	<b>Are you being helped/ supported by anyone in this prison (e.g. psychologist, psychiatrist, nurse, mental health worker, counsellor or any other member of staff)?</b>	
	<i>Do not have any emotional or mental health problems</i>	145 (78%)
	<i>Yes</i>	30 (16%)
	<i>No</i>	11 (6%)

### Section 9: Drugs and alcohol

<b>Q9.1</b>	<b>Did you have a problem with drugs when you came into this prison?</b>	
	<i>Yes</i>	24 (13%)
	<i>No</i>	160 (87%)
<b>Q9.2</b>	<b>Did you have a problem with alcohol when you came into this prison?</b>	
	<i>Yes</i>	35 (19%)
	<i>No</i>	151 (81%)
<b>Q9.3</b>	<b>Is it easy or difficult to get illegal drugs in this prison?</b>	
	<i>Very easy</i>	42 (23%)
	<i>Easy</i>	23 (13%)
	<i>Neither</i>	4 (2%)
	<i>Difficult</i>	1 (1%)
	<i>Very difficult</i>	4 (2%)
	<i>Don't know</i>	109 (60%)
<b>Q9.4</b>	<b>Is it easy or difficult to get alcohol in this prison?</b>	
	<i>Very easy</i>	13 (7%)
	<i>Easy</i>	14 (8%)
	<i>Neither</i>	10 (5%)
	<i>Difficult</i>	5 (3%)
	<i>Very difficult</i>	6 (3%)
	<i>Don't know</i>	135 (74%)
<b>Q9.5</b>	<b>Have you developed a problem with illegal drugs since you have been in this prison?</b>	
	<i>Yes</i>	3 (2%)
	<i>No</i>	181 (98%)
<b>Q9.6</b>	<b>Have you developed a problem with diverted medication since you have been in this prison?</b>	
	<i>Yes</i>	1 (1%)
	<i>No</i>	180 (99%)
<b>Q9.7</b>	<b>Have you received any support or help (for example substance misuse teams) for your drug problem, while in this prison?</b>	
	<i>Did not / do not have a drug problem</i>	152 (87%)
	<i>Yes</i>	21 (12%)
	<i>No</i>	2 (1%)

<b>Q9.8</b>	<b>Have you received any support or help (for example substance misuse teams) for your alcohol problem, whilst in this prison?</b>	
	<i>Did not / do not have an alcohol problem</i>	151 (82%)
	Yes	31 (17%)
	No	3 (2%)

<b>Q9.9</b>	<b>Was the support or help you received, whilst in this prison, helpful?</b>	
	<i>Did not have a problem/ did not receive help</i>	141 (80%)
	Yes	33 (19%)
	No	2 (1%)

### Section 10: Activities

<b>Q10.1</b>	<b>How easy or difficult is it to get into the following activities, in this prison?</b>						
		<i>Don't know</i>	<i>Very Easy</i>	<i>Easy</i>	<i>Neither</i>	<i>Difficult</i>	<i>Very difficult</i>
	Prison job	7 (4%)	66 (36%)	66 (36%)	23 (12%)	15 (8%)	8 (4%)
	Vocational or skills training	26 (14%)	55 (30%)	59 (33%)	19 (10%)	14 (8%)	8 (4%)
	Education (including basic skills)	18 (10%)	71 (40%)	64 (36%)	20 (11%)	3 (2%)	2 (1%)
	Offending behaviour programmes	96 (55%)	15 (9%)	23 (13%)	22 (13%)	6 (3%)	14 (8%)

<b>Q10.2</b>	<b>Are you currently involved in the following? (Please tick all that apply to you.)</b>	
	<i>Not involved in any of these</i>	19 (11%)
	Prison job	148 (82%)
	Vocational or skills training	30 (17%)
	Education (including basic skills)	34 (19%)
	Offending behaviour programmes	6 (3%)

<b>Q10.3</b>	<b>If you have been involved in any of the following, while in this prison, do you think they will help you on release?</b>				
		<i>Not been involved</i>	<i>Yes</i>	<i>No</i>	<i>Don't know</i>
	Prison job	13 (8%)	76 (46%)	56 (34%)	20 (12%)
	Vocational or skills training	29 (20%)	71 (48%)	33 (22%)	14 (10%)
	Education (including basic skills)	25 (18%)	60 (43%)	42 (30%)	11 (8%)
	Offending behaviour programmes	52 (41%)	43 (34%)	22 (17%)	9 (7%)

<b>Q10.4</b>	<b>How often do you usually go to the library?</b>	
	<i>Don't want to go</i>	2 (1%)
	Never	6 (3%)
	Less than once a week	43 (23%)
	About once a week	53 (29%)
	More than once a week	79 (43%)

<b>Q10.5</b>	<b>Does the library have a wide enough range of materials to meet your needs?</b>	
	<i>Don't use it</i>	13 (7%)
	Yes	148 (80%)
	No	23 (13%)

<b>Q10.6</b>	<b>How many times do you usually go to the gym each week?</b>	
	<i>Don't want to go</i>	57 (31%)
	<i>0</i>	48 (26%)
	<i>1 to 2</i>	19 (10%)
	<i>3 to 5</i>	38 (21%)
	<i>More than 5</i>	22 (12%)
<b>Q10.7</b>	<b>How many times do you usually go outside for exercise each week?</b>	
	<i>Don't want to go</i>	6 (3%)
	<i>0</i>	10 (5%)
	<i>1 to 2</i>	28 (15%)
	<i>3 to 5</i>	28 (15%)
	<i>More than 5</i>	110 (60%)
<b>Q10.8</b>	<b>How many times do you usually have association each week?</b>	
	<i>Don't want to go</i>	14 (8%)
	<i>0</i>	6 (3%)
	<i>1 to 2</i>	12 (7%)
	<i>3 to 5</i>	13 (7%)
	<i>More than 5</i>	137 (75%)
<b>Q10.9</b>	<b>How many hours do you usually spend out of your cell on a weekday? (Please include hours at education, at work etc.)</b>	
	<i>Less than 2 hours</i>	7 (4%)
	<i>2 to less than 4 hours</i>	2 (1%)
	<i>4 to less than 6 hours</i>	10 (5%)
	<i>6 to less than 8 hours</i>	27 (15%)
	<i>8 to less than 10 hours</i>	30 (16%)
	<i>10 hours or more</i>	99 (54%)
	<i>Don't know</i>	7 (4%)

### Section 11: Contact with family and friends

<b>Q11.1</b>	<b>Have staff supported you and helped you to maintain contact with your family/friends while in this prison?</b>	
	<i>Yes</i>	98 (54%)
	<i>No</i>	83 (46%)
<b>Q11.2</b>	<b>Have you had any problems with sending or receiving mail (letters or parcels)?</b>	
	<i>Yes</i>	27 (15%)
	<i>No</i>	158 (85%)
<b>Q11.3</b>	<b>Have you had any problems getting access to the telephones?</b>	
	<i>Yes</i>	21 (11%)
	<i>No</i>	163 (89%)
<b>Q11.4</b>	<b>How easy or difficult is it for your family and friends to get here?</b>	
	<i>I don't get visits</i>	39 (21%)
	<i>Very easy</i>	26 (14%)
	<i>Easy</i>	26 (14%)
	<i>Neither</i>	14 (8%)
	<i>Difficult</i>	37 (20%)
	<i>Very difficult</i>	41 (22%)
	<i>Don't know</i>	1 (1%)

## Section 12: Preparation for release

<b>Q12.1</b>	<b>Do you have a named offender manager (home probation officer) in the probation service?</b>	
	Yes	177 (96%)
	No	8 (4%)
<b>Q12.2</b>	<b>What type of contact have you had with your offender manager since being in prison? (Please tick all that apply to you.)</b>	
	<i>Do not have an offender manager/ NA</i>	8 (4%)
	<i>No contact</i>	17 (9%)
	<i>Letter</i>	88 (49%)
	<i>Phone</i>	119 (66%)
	<i>Visit</i>	68 (38%)
<b>Q12.3</b>	<b>Do you have a named offender supervisor in this prison?</b>	
	Yes	174 (95%)
	No	9 (5%)
<b>Q12.4</b>	<b>Do you have a sentence plan?</b>	
	Yes	146 (82%)
	No	33 (18%)
<b>Q12.5</b>	<b>How involved were you in the development of your sentence plan?</b>	
	<i>Do not have a sentence plan</i>	33 (18%)
	<i>Very involved</i>	57 (31%)
	<i>Involved</i>	55 (30%)
	<i>Neither</i>	6 (3%)
	<i>Not very involved</i>	14 (8%)
	<i>Not at all involved</i>	16 (9%)
<b>Q12.6</b>	<b>Who is working with you to achieve your sentence plan targets? (Please tick all that apply to you.)</b>	
	<i>Do not have a sentence plan</i>	33 (18%)
	<i>Nobody</i>	23 (13%)
	<i>Offender supervisor</i>	113 (63%)
	<i>Offender manager</i>	82 (46%)
	<i>Named/ personal officer</i>	39 (22%)
	<i>Staff from other departments</i>	31 (17%)
<b>Q12.7</b>	<b>Can you achieve any of your sentence plan targets in this prison?</b>	
	<i>Do not have a sentence plan</i>	33 (18%)
	Yes	115 (64%)
	No	16 (9%)
	<i>Don't know</i>	17 (9%)
<b>Q12.8</b>	<b>Are there plans for you to achieve any of your sentence plan targets in another prison?</b>	
	<i>Do not have a sentence plan</i>	33 (18%)
	Yes	17 (9%)
	No	113 (63%)
	<i>Don't know</i>	16 (9%)

<b>Q12.9</b>	<b>Are there plans for you to achieve any of your sentence plan targets in the community?</b>		
	<i>Do not have a sentence plan</i>		33 (18%)
	Yes		90 (50%)
	No		31 (17%)
	<i>Don't know</i>		27 (15%)
<b>Q12.10</b>	<b>Do you have a needs based custody plan?</b>		
	Yes		13 (7%)
	No		85 (47%)
	<i>Don't know</i>		81 (45%)
<b>Q12.11</b>	<b>Do you feel that any member of staff has helped you to prepare for your release?</b>		
	Yes		71 (39%)
	No		111 (61%)
<b>Q12.12</b>	<b>Do you know of anyone in this prison who can help you with the following on release?: (Please tick all that apply to you.)</b>		
		<i>Do not need help</i>	<i>Yes</i> <i>No</i>
	Employment	49 (29%)	63 (38%)    55 (33%)
	Accommodation	42 (25%)	67 (39%)    61 (36%)
	Benefits	41 (24%)	84 (49%)    47 (27%)
	Finances	48 (30%)	55 (34%)    59 (36%)
	Education	57 (36%)	59 (38%)    41 (26%)
	Drugs and alcohol	71 (45%)	55 (35%)    31 (20%)
<b>Q12.13</b>	<b>Have you been provided with information on the following?: (Please tick all that apply to you.)</b>		
		<i>Yes</i>	<i>No</i>
	Resettlement day release	126 (68%)	59 (32%)
	Resettlement overnight release	117 (65%)	64 (35%)
<b>Q12.14</b>	<b>Have you had access to the following?: (Please tick all that apply to you.)</b>		
		<i>Yes</i>	<i>No</i>
	Resettlement day release	93 (51%)	89 (49%)
	Resettlement overnight release	64 (36%)	114 (64%)
	Special purpose leave	28 (18%)	127 (82%)
<b>Q12.15</b>	<b>Please answer the following questions on your preparation for release?:</b>		
		<i>Yes</i>	<i>No</i>
	Were you given up to date information about this prison before you came here	43 (23%)	140 (77%)
	Were you helped to prepare for open conditions before you came here (increased responsibility, freedom etc.)	50 (28%)	129 (72%)
	Do you feel you have been given a greater responsibility here than when you were in closed conditions	126 (70%)	54 (30%)
	Have you been on a preparation for release course	24 (14%)	153 (86%)
	Is this prison near your home area or intended release address	42 (24%)	134 (76%)
	Have you done anything, or has anything happened to you here that will make you less likely to offend in the future	98 (57%)	75 (43%)

## Main comparator and comparator to last time



### Prisoner survey responses HMP Leyhill 2016

Prisoner survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

#### Key to tables

Any percentage highlighted in green is significantly better		HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
Any percentage highlighted in blue is significantly worse					
Any percentage highlighted in orange shows a significant difference in prisoners' background details					
Percentages which are not highlighted show there is no significant difference					
<b>Number of completed questionnaires returned</b>		<b>189</b>	<b>2,065</b>	<b>189</b>	<b>170</b>
<b>SECTION 1: General information</b>					
1.2	Are you under 21 years of age?	0%	1%	0%	0%
1.3	Are you on recall?	6%	3%	6%	7%
1.4	Is your sentence less than 12 months?	1%	3%	1%	7%
1.4	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	30%	11%	30%	11%
1.5	Are you a foreign national?	3%	2%	3%	5%
1.6	Do you understand spoken English?	100%	100%	100%	99%
1.7	Do you understand written English?	99%	99%	99%	99%
1.8	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)	12%	28%	12%	21%
1.9	Do you consider yourself to be Gypsy/ Romany/ Traveller?	1%	3%	1%	2%
1.1	Are you Muslim?	4%	14%	4%	6%
1.11	Are you homosexual/gay or bisexual?	10%	2%	10%	7%
1.12	Do you consider yourself to have a disability?	23%	11%	23%	20%
1.13	Are you a veteran (ex-armed services)?	12%	7%	12%	9%
1.14	Is this your first time in prison?	51%	52%	51%	55%
1.15	Do you have any children under the age of 18?	29%	54%	29%	47%
<b>SECTION 2: Transfers and escorts</b>					
On your most recent journey here:					
2.1	Did you spend more than 2 hours in the van?	54%	45%	54%	63%
For those who spent two or more hours in the escort van:					
2.2	Were you offered anything to eat or drink?	89%	82%	89%	78%
2.3	Were you offered a toilet break?	10%	10%	10%	16%
2.4	Was the van clean?	70%	65%	70%	78%
2.5	Did you feel safe?	86%	85%	86%	90%
2.6	Were you treated well/very well by the escort staff?	87%	78%	87%	87%
2.7	Before you arrived here were you told that you were coming here?	68%	79%	68%	77%
2.7	Before you arrived here did you receive any written information about coming here?	29%	14%	29%	19%
2.8	When you first arrived here did your property arrive at the same time as you?	88%	91%	88%	94%

## Main comparator and comparator to last time

### Key to tables

	Any percentage highlighted in green is significantly better	HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
<b>SECTION 3: Reception, first night and induction</b>					
3.1	Were you in reception for less than 2 hours?	91%	73%	91%	91%
3.2	When you were searched in reception, was this carried out in a respectful way?	85%	87%	85%	94%
3.3	Were you treated well/very well in reception?	88%	82%	88%	91%
When you first arrived:					
3.4	Did you have any problems?	42%	42%	42%	40%
3.4	Did you have any problems with loss of property?	12%	10%	12%	8%
3.4	Did you have any housing problems?	8%	8%	8%	7%
3.4	Did you have any problems contacting employers?	1%	2%	1%	1%
3.4	Did you have any problems contacting family?	9%	10%	9%	9%
3.4	Did you have any problems ensuring dependants were being looked after?	0%	1%	0%	1%
3.4	Did you have any money worries?	4%	11%	4%	8%
3.4	Did you have any problems with feeling depressed or suicidal?	6%	4%	6%	3%
3.4	Did you have any physical health problems?	9%	8%	9%	8%
3.4	Did you have any mental health problems?	12%	5%	12%	7%
3.4	Did you have any problems with needing protection from other prisoners?	1%	1%	1%	3%
3.4	Did you have problems accessing phone numbers?	13%	12%	13%	3%
For those with problems:					
3.5	Did you receive any help/ support from staff in dealing with these problems?	57%	46%	57%	53%
When you first arrived here, were you offered any of the following:					
3.6	Tobacco?	54%	55%	54%	63%
3.6	A shower?	33%	36%	33%	42%
3.6	A free telephone call?	21%	42%	21%	46%
3.6	Something to eat?	41%	49%	41%	52%
3.6	PIN phone credit?	33%	57%	33%	52%
3.6	Toiletries/ basic items?	44%	40%	44%	49%

## Main comparator and comparator to last time

### Key to tables

Any percentage highlighted in green is significantly better	HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
Any percentage highlighted in blue is significantly worse				
Any percentage highlighted in orange shows a significant difference in prisoners' background details				
Percentages which are not highlighted show there is no significant difference				
<b>SECTION 3: Reception, first night and induction continued</b>				
When you first arrived here did you have access to the following people:				
3.7 The chaplain or a religious leader?	68%	57%	68%	66%
3.7 Someone from health services?	72%	73%	72%	81%
3.7 A Listener/Samaritans?	59%	40%	59%	48%
3.7 Prison shop/ canteen?	32%	30%	32%	26%
When you first arrived here were you offered information about any of the following:				
3.8 What was going to happen to you?	72%	68%	72%	72%
3.8 Support was available for people feeling depressed or suicidal?	57%	46%	57%	53%
3.8 How to make routine requests?	58%	55%	58%	67%
3.8 Your entitlement to visits?	55%	55%	55%	61%
3.8 Health services?	67%	64%	67%	72%
3.8 The chaplaincy?	65%	56%	65%	62%
3.9 Did you feel safe on your first night here?	87%	91%	87%	94%
3.10 Have you been on an induction course?	97%	95%	97%	98%
For those who have been on an induction course:				
3.11 Did the course cover everything you needed to know about the prison?	78%	71%	78%	82%
3.12 Did you receive an education (skills for life) assessment?	95%	87%	95%	90%
<b>SECTION 4: Legal rights and respectful custody</b>				
In terms of your legal rights, is it easy/very easy to:				
4.1 Communicate with your solicitor or legal representative?	63%	58%	63%	73%
4.1 Attend legal visits?	56%	46%	56%	59%
4.2 Have staff ever opened letters from your solicitor or legal representative when you were not with them?	19%	27%	19%	17%
4.3 Can you get legal books in the library?	52%	47%	52%	52%
For the wing/unit you are currently on:				
4.4 Are you normally able to have a shower every day?	98%	99%	98%	99%
4.4 Do you normally receive clean sheets every week?	95%	64%	95%	98%
4.4 Do you normally get cell cleaning materials every week?	84%	61%	84%	90%
4.4 Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	79%	78%	79%	84%
4.4 Can you normally get your stored property, if you need to?	41%	44%	41%	44%
4.5 Is the food in this prison good/very good?	73%	35%	73%	70%
4.6 Does the shop/canteen sell a wide enough range of goods to meet your needs?	65%	51%	65%	58%
4.7 Are you able to speak to a Listener at any time, if you want to?	84%	59%	84%	81%
4.8 Are your religious beliefs respected?	60%	54%	60%	61%
4.9 Are you able to speak to a religious leader of your faith in private if you want to?	68%	66%	68%	77%
4.10 Is it easy/very easy to attend religious services?	54%	56%	54%	61%

## Main comparator and comparator to last time

### Key to tables

	Any percentage highlighted in green is significantly better	HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
<b>SECTION 5: Applications and complaints</b>					
5.1	Is it easy to make an application?	90%	85%	90%	98%
	For those who have made an application:				
5.2	Do you feel applications are dealt with fairly?	78%	69%	78%	90%
5.2	Do you feel applications are dealt with quickly (within seven days)?	71%	57%	71%	84%
5.3	Is it easy to make a complaint?	58%	52%	58%	58%
	For those who have made a complaint:				
5.4	Do you feel complaints are dealt with fairly?	49%	38%	49%	65%
5.4	Do you feel complaints are dealt with quickly (within seven days)?	39%	40%	39%	71%
5.5	Have you ever been prevented from making a complaint when you wanted to?	9%	17%	9%	10%
5.6	Is it easy/very easy to see the Independent Monitoring Board?	48%	36%	48%	36%
<b>SECTION 6: Relationships with staff</b>					
6.1	Do most staff, in this prison, treat you with respect?	88%	78%	88%	84%
6.2	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	86%	77%	86%	84%
6.3	Has a member of staff checked on you personally in the last week to see how you were getting on?	36%	33%	36%	36%
6.4	Do staff normally speak to you most of the time/all of the time during association?	20%	20%	20%	18%
6.5	Do you have a personal officer?	87%	74%	87%	79%
	For those with a personal officer:				
6.6	Do you think your personal officer is helpful/very helpful?	77%	72%	77%	80%

## Main comparator and comparator to last time

### Key to tables

	Any percentage highlighted in green is significantly better	HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
<b>SECTION 7: Safety</b>					
7.1	Have you ever felt unsafe here?	25%	19%	25%	17%
7.2	Do you feel unsafe now?	8%	7%	8%	3%
7.3	Have you been victimised by other prisoners here?	24%	14%	24%	19%
	Since you have been here, have other prisoners:				
7.5	Made insulting remarks about you, your family or friends?	9%	6%	9%	8%
7.5	Hit, kicked or assaulted you?	2%	1%	2%	1%
7.5	Sexually abused you?	1%	0%	1%	0%
7.5	Threatened or intimidated you?	15%	7%	15%	11%
7.5	Taken your canteen/property?	1%	2%	1%	1%
7.5	Victimised you because of medication?	1%	1%	1%	1%
7.5	Victimised you because of debt?	0%	1%	0%	1%
7.5	Victimised you because of drugs?	1%	1%	1%	2%
7.5	Victimised you because of your race or ethnic origin?	2%	2%	2%	1%
7.5	Victimised you because of your religion/religious beliefs?	2%	2%	2%	1%
7.5	Victimised you because of your nationality?	2%	1%	2%	1%
7.5	Victimised you because you were from a different part of the country?	2%	2%	2%	2%
7.5	Victimised you because you are from a traveller community?	1%	0%	1%	0%
7.5	Victimised you because of your sexual orientation?	3%	1%	3%	2%
7.5	Victimised you because of your age?	2%	1%	2%	2%
7.5	Victimised you because you have a disability?	2%	1%	2%	1%
7.5	Victimised you because you were new here?	3%	2%	3%	3%
7.5	Victimised you because of your offence/crime?	9%	2%	9%	8%
7.5	Victimised you because of gang related issues?	1%	1%	1%	0%

## Main comparator and comparator to last time

### Key to tables

	Any percentage highlighted in green is significantly better	HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
<b>SECTION 7: Safety continued</b>					
7.6	Have you been victimised by staff here?	12%	22%	12%	14%
	Since you have been here, have staff:				
7.7	Made insulting remarks about you, your family or friends?	1%	7%	1%	5%
7.7	Hit, kicked or assaulted you?	1%	0%	1%	0%
7.7	Sexually abused you?	0%	0%	0%	0%
7.7	Threatened or intimidated you?	4%	9%	4%	6%
7.7	Victimised you because of medication?	1%	2%	1%	0%
7.7	Victimised you because of debt?	0%	0%	0%	0%
7.7	Victimised you because of drugs?	0%	1%	0%	0%
7.7	Victimised you because of your race or ethnic origin?	1%	3%	1%	1%
7.7	Victimised you because of your religion/religious beliefs?	1%	2%	1%	1%
7.7	Victimised you because of your nationality?	1%	1%	1%	2%
7.7	Victimised you because you were from a different part of the country?	1%	1%	1%	3%
7.7	Victimised you because you are from a traveller community?	1%	0%	1%	0%
7.7	Victimised you because of your sexual orientation?	0%	0%	0%	0%
7.7	Victimised you because of your age?	1%	1%	1%	1%
7.7	Victimised you because you have a disability?	2%	1%	2%	3%
7.7	Victimised you because you were new here?	2%	3%	2%	2%
7.7	Victimised you because of your offence/crime?	2%	2%	2%	3%
7.7	Victimised you because of gang related issues?	0%	1%	0%	0%
	For those who have been victimised by staff or other prisoners:				
7.8	Did you report any victimisation that you have experienced?	65%	22%	65%	41%

## Main comparator and comparator to last time

### Key to tables

		HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
<b>SECTION 8: Health services</b>					
8.1	Is it easy/very easy to see the doctor?	39%	52%	39%	59%
8.1	Is it easy/very easy to see the nurse?	64%	72%	64%	86%
8.1	Is it easy/very easy to see the dentist?	17%	27%	17%	24%
	For those who have been to the following services, do you think the quality of the health service from the following is good/very good:				
8.2	The doctor?	69%	64%	69%	75%
8.2	The nurse?	75%	74%	75%	85%
8.2	The dentist?	49%	55%	49%	48%
8.3	The overall quality of health services?	62%	64%	62%	76%
8.4	Are you currently taking medication?	58%	44%	58%	53%
	For those currently taking medication:				
8.5	Are you allowed to keep possession of some or all of your medication in your own cell?	100%	98%	100%	100%
8.6	Do you have any emotional well being or mental health problems?	22%	14%	22%	16%
	For those who have problems:				
8.7	Are you being helped or supported by anyone in this prison?	73%	58%	73%	81%
<b>SECTION 9: Drugs and alcohol</b>					
9.1	Did you have a problem with drugs when you came into this prison?	13%	11%	13%	9%
9.2	Did you have a problem with alcohol when you came into this prison?	19%	10%	19%	9%
9.3	Is it easy/very easy to get illegal drugs in this prison?	36%	37%	36%	38%
9.4	Is it easy/very easy to get alcohol in this prison?	15%	21%	15%	25%
9.5	Have you developed a problem with drugs since you have been in this prison?	2%	2%	2%	3%
9.6	Have you developed a problem with diverted medication since you have been in this prison?	1%	2%	1%	1%
	For those with drug or alcohol problems:				
9.7	Have you received any support or help with your drug problem while in this prison?	92%	78%	92%	76%
9.8	Have you received any support or help with your alcohol problem while in this prison?	91%	82%	91%	79%
	For those who have received help or support with their drug or alcohol problem:				
9.9	Was the support helpful?	95%	89%	95%	100%

## Main comparator and comparator to last time

### Key to tables

Key to tables		HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
<b>SECTION 10: Activities</b>					
	Is it very easy/ easy to get into the following activities:				
10.1	A prison job?	71%	75%	71%	87%
10.1	Vocational or skills training?	63%	59%	63%	61%
10.1	Education (including basic skills)?	76%	72%	76%	75%
10.1	Offending Behaviour Programmes?	22%	35%	22%	30%
	Are you currently involved in any of the following activities:				
10.2	A prison job?	82%	70%	82%	80%
10.2	Vocational or skills training?	17%	18%	17%	20%
10.2	Education (including basic skills)?	19%	22%	19%	29%
10.2	Offending Behaviour Programmes?	3%	5%	3%	4%
10.3	Have you had a job while in this prison?	92%	94%	92%	96%
	For those who have had a prison job while in this prison:				
10.3	Do you feel the job will help you on release?	50%	44%	50%	46%
10.3	Have you been involved in vocational or skills training while in this prison?	80%	82%	80%	80%
	For those who have had vocational or skills training while in this prison:				
10.3	Do you feel the vocational or skills training will help you on release?	60%	64%	60%	60%
10.3	Have you been involved in education while in this prison?	82%	85%	82%	89%
	For those who have been involved in education while in this prison:				
10.3	Do you feel the education will help you on release?	53%	62%	53%	66%
11.3	Have you been involved in offending behaviour programmes while in this prison?	59%	71%	59%	67%
	For those who have been involved in offending behaviour programmes while in this prison:				
11.3	Do you feel the offending behaviour programme(s) will help you on release?	58%	48%	58%	57%
10.4	Do you go to the library at least once a week?	72%	54%	72%	57%
10.5	Does the library have a wide enough range of materials to meet your needs?	80%	60%	80%	83%
10.6	Do you go to the gym three or more times a week?	33%	53%	33%	36%
10.7	Do you go outside for exercise three or more times a week?	76%	76%	76%	84%
10.8	Do you go on association more than five times each week?	75%	78%	75%	80%
10.9	Do you spend ten or more hours out of your cell on a weekday?	54%	57%	54%	57%
<b>SECTION 11: Friends and family</b>					
11.1	Have staff supported you and helped you to maintain contact with family/friends while in this prison?	54%	56%	54%	40%
11.2	Have you had any problems with sending or receiving mail?	15%	21%	15%	15%
11.3	Have you had any problems getting access to the telephones?	11%	12%	11%	8%
11.4	Is it easy/ very easy for your friends and family to get here?	28%	42%	28%	24%

## Main comparator and comparator to last time

### Key to tables

Key to tables		HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
Any percentage highlighted in green is significantly better					
Any percentage highlighted in blue is significantly worse					
Any percentage highlighted in orange shows a significant difference in prisoners' background details					
	Percentages which are not highlighted show there is no significant difference				
<b>SECTION 12: Preparation for release</b>					
12.1	Do you have a named offender manager (home probation officer) in the probation service?	96%	94%	96%	93%
	For those who have an offender manager what type of contact have you had:				
12.2	No contact?	10%	17%	10%	12%
12.2	Contact by letter?	51%	37%	51%	60%
12.2	Contact by phone?	70%	57%	70%	59%
12.2	Contact by visit?	40%	39%	40%	35%
12.3	Do you have a named offender supervisor in this prison?	95%	91%	95%	90%
12.4	Do you have a sentence plan?	82%	82%	82%	71%
	For those with a sentence plan:				
12.5	Were you involved/very involved in the development of your plan?	76%	74%	76%	68%
	Who is working with you to achieve your sentence plan targets:				
12.6	Nobody?	16%	29%	16%	24%
12.6	Offender supervisor?	77%	57%	77%	65%
12.6	Offender manager?	56%	39%	56%	46%
12.6	Named/ personal officer?	27%	19%	27%	24%
12.6	Staff from other departments?	21%	19%	21%	23%
	For those with a sentence plan:				
12.7	Can you achieve any of your sentence plan targets in this prison?	78%	77%	78%	67%
12.8	Are there plans for you to achieve any of your targets in another prison?	12%	12%	12%	6%
12.9	Are there plans for you to achieve any of your targets in the community?	61%	47%	61%	58%
12.10	Do you have a needs based custody plan?	7%	7%	7%	8%
12.11	Do you feel that any member of staff has helped you to prepare for release?	39%	36%	39%	29%
	For those that need help do you know of anyone in this prison who can help you on release with the following:				
12.12	Employment?	53%	55%	53%	51%
12.12	Accommodation?	52%	50%	52%	44%
12.12	Benefits?	64%	49%	64%	57%
12.12	Finances?	48%	42%	48%	47%
12.12	Education?	59%	55%	59%	55%
12.12	Drugs and alcohol?	64%	58%	64%	63%
	Have you been provided with information on the following:				
12.13	Resettlement day release?	68%	76%	68%	69%
12.13	Resettlement overnight release?	65%	73%	65%	68%
	Have you had access to the following:				
12.14	Resettlement day release?	51%	64%	51%	52%
12.14	Resettlement overnight release?	36%	50%	36%	45%
12.14	Special purpose leave?	18%	33%	18%	17%
	Please answer the following about your preparation for release:				
12.15	Were you given up to date information about this prison before you came here?	24%	28%	24%	23%
12.15	Were you helped to prepare for open conditions before you came here (increased responsibility etc)?	28%	30%	28%	26%
12.15	Do you feel you have been given greater responsibility here than when you were in closed conditions?	70%	79%	70%	83%

## Main comparator and comparator to last time

### Key to tables

		HMP Leyhill 2016	Open prisons comparator	HMP Leyhill 2016	HMP Leyhill 2012
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
12.15	Have you been on a preparation for release course?	14%	19%	14%	23%
12.15	Is this prison near your home area or your intended release address?	24%	51%	24%	25%
12.15	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	57%	63%	57%	54%









## Diversity analysis

### Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability	Prisoners aged 50 and over	Prisoners under the age of 50
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
6.1	Do <b>most</b> staff, in this prison, treat you with respect?	97%	86%	95%	83%
6.2	Is there a member of staff you can turn to for help if you have a problem in this prison?	81%	88%	89%	84%
6.3	Do staff normally speak to you at least most of the time during association time? (most/all of the time)	30%	18%	28%	15%
6.4	Do you have a personal officer?	90%	86%	86%	87%
7.1	Have you ever felt unsafe here?	35%	22%	17%	32%
7.2	Do you feel unsafe now?	8%	7%	5%	10%
7.3	Have you been victimised by other prisoners?	42%	18%	18%	29%
7.5	Have you ever felt threatened or intimidated by other prisoners here?	25%	13%	12%	18%
7.5	Have you been victimised because of your race or ethnic origin since you have been here? (By prisoners)	7%	1%	2%	2%
7.5	Have you been victimised because of your religion/religious beliefs? (By prisoners)	4%	1%	2%	2%
7.5	Have you been victimised because of your nationality? (By prisoners)	4%	1%	2%	1%
7.5	Have you been victimised because of your age? (By prisoners)	4%	1%	4%	1%
7.5	Have you been victimised because you have a disability? (By prisoners)	7%	0%	1%	2%
7.6	Have you been victimised by a member of staff?	19%	9%	10%	14%
7.7	Have you ever felt threatened or intimidated by staff here?	7%	4%	1%	7%
7.7	Have you been victimised because of your race or ethnic origin since you have been here? (By staff)	3%	1%	1%	1%
7.7	Have you been victimised because of your religion/religious beliefs? (By staff)	0%	1%	0%	1%
7.7	Have you been victimised because of your nationality? (By staff)	3%	0%	0%	1%
7.7	Have you been victimised because of your age? (By staff)	0%	0%	0%	1%
7.7	Have you been victimised because you have a disability? (By staff)	5%	1%	2%	1%
8.1	Is it easy/very easy to see the doctor?	41%	37%	48%	30%
8.1	Is it easy/ very easy to see the nurse?	76%	61%	72%	57%
9.4	Are you currently taking medication?	84%	50%	74%	45%
8.6	Do you feel you have any emotional well being/mental health issues?	46%	14%	17%	25%
9.3	Is it easy/very easy to get illegal drugs in this prison?	50%	32%	24%	45%

## Diversity analysis

### Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability		Prisoners aged 50 and over
	Any percentage highlighted in blue is significantly worse				Prisoners under the age of 50
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
10.2	Are you currently working in the prison?	76%	84%	76%	87%
10.2	Are you currently undertaking vocational or skills training?	19%	16%	12%	21%
10.2	Are you currently in education (including basic skills)?	25%	17%	17%	21%
10.2	Are you currently taking part in an offending behaviour programme?	10%	1%	2%	4%
10.4	Do you go to the library at least once a week?	81%	70%	72%	73%
10.6	Do you go to the gym three or more times a week?	19%	37%	19%	42%
10.7	Do you go outside for exercise three or more times a week?	72%	77%	79%	73%
10.8	On average, do you go on association more than five times each week?	88%	72%	76%	74%
10.9	Do you spend ten or more hours out of your cell on a weekday? (This includes hours at education, at work etc)	64%	52%	47%	60%
11.2	Have you had any problems sending or receiving mail?	12%	15%	10%	19%
11.3	Have you had any problems getting access to the telephones?	14%	10%	10%	13%
	Have you been provided with information on the following:				
12.12	Resettlement day release?	67%	68%	67%	69%
12.12	Resettlement overnight release?	61%	66%	61%	67%
	Have you had access to the following:				
12.13	Resettlement day release?	55%	50%	46%	54%
12.13	Resettlement overnight release?	34%	37%	33%	38%
12.13	Special purpose leave?	32%	14%	19%	17%
	Please answer the following about your preparation for release:				
12.14	Were you given up to date information about this prison before you came here?	19%	24%	28%	20%
12.14	Were you helped to prepare for open conditions before you came here (increased responsibility etc)?	15%	32%	28%	28%
12.14	Do you feel you have been given greater responsibility here than when you were in closed conditions?	85%	66%	71%	69%
12.14	Have you been on a preparation for release course?	13%	14%	17%	11%
12.14	Is this prison near your home area or your intended release address?	26%	23%	22%	26%

## Diversity Analysis



### Key question responses (veterans) HMP Leyhill 2016

**Prisoner survey responses** (missing data have been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

#### Key to tables

		Consider themselves to be a veteran	Do not consider themselves to be a veteran
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
<b>Number of completed questionnaires returned</b>		<b>22</b>	<b>166</b>
1.5	Are you a foreign national?	5%	3%
1.6	Do you understand spoken English?	100%	100%
1.7	Do you understand written English?	100%	99%
1.8	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)	0%	14%
1.9	Do you consider yourself to be Gypsy/ Romany/ Traveller?	5%	1%
1.1	Are you Muslim?	0%	5%
1.12	Do you consider yourself to have a disability?	36%	21%
1.14	Is this your first time in prison?	78%	47%
2.6	Were you treated well/very well by the escort staff?	86%	87%
2.7	Before you arrived here were you told that you were coming here?	50%	71%
3.2	When you were searched in reception, was this carried out in a respectful way?	81%	85%
3.3	Were you treated well/very well in reception?	91%	87%
3.4	Did you have any problems when you first arrived?	36%	43%
3.7	Did you have access to someone from health care when you first arrived here?	76%	72%
3.9	Did you feel safe on your first night here?	91%	86%
3.10	Have you been on an induction course?	100%	96%
4.1	Is it easy/very easy to communicate with your solicitor or legal representative?	68%	62%
4.4	Are you normally able to have a shower every day?	100%	98%
4.5	Is the food in this prison good/very good?	86%	71%
4.6	Does the shop /canteen sell a wide enough range of goods to meet your needs?	71%	64%
4.7	Are you able to speak to a Listener at any time, if you want to?	91%	83%
4.8	Do you feel your religious beliefs are respected?	95%	55%
4.9	Are you able to speak to a religious leader of your faith in private if you want to?	91%	65%
5.1	Is it easy to make an application?	95%	90%
5.3	Is it easy to make a complaint?	46%	60%

## Diversity Analysis

### Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to be a veteran	Do not consider themselves to be a veteran
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
6.1	Do <b>most</b> staff, in this prison, treat you with respect?	86%	88%
6.2	Is there a member of staff you can turn to for help if you have a problem in this prison?	86%	86%
6.3	Do staff normally speak to you at least most of the time during association time? (most/all of the time)	29%	19%
6.4	Do you have a personal officer?	81%	88%
7.1	Have you ever felt unsafe here?	32%	25%
7.2	Do you feel unsafe now?	14%	7%
7.3	Have you been victimised by other prisoners?	46%	21%
7.5	Have you ever felt threatened or intimidated by other prisoners here?	22%	15%
7.5	Have you been victimised because of your race or ethnic origin since you have been here? (By prisoners)	5%	2%
7.5	Have you been victimised because of your religion/religious beliefs? (By prisoners)	5%	2%
7.5	Have you been victimised because of your nationality? (By prisoners)	5%	1%
7.5	Have you been victimised because of your age? (By Prisoners)	5%	2%
7.5	Have you been victimised because you have a disability? (By prisoners)	5%	1%
7.6	Have you been victimised by a member of staff?	5%	13%
7.7	Have you ever felt threatened or intimidated by staff here?	0%	5%
7.7	Have you been victimised because of your race or ethnic origin since you have been here? (By staff)	0%	1%
7.7	Have you been victimised because of your religion/religious beliefs? (By staff)	0%	1%
7.7	Have you been victimised because of your nationality? (By staff)	0%	1%
7.7	Have you been victimised because of your age? (By staff)	0%	1%
7.7	Have you been victimised because you have a disability? (By staff)	0%	2%
8.1	Is it easy/very easy to see the doctor?	54%	36%
8.1	Is it easy/ very easy to see the nurse?	86%	61%
9.4	Are you currently taking medication?	73%	56%
8.6	Do you feel you have any emotional well being/mental health issues?	34%	20%
9.3	Is it easy/very easy to get illegal drugs in this prison?	48%	34%

## Diversity Analysis

### Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to be a veteran	Do not consider themselves to be a veteran
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
10.2	Are you currently working in the prison?	81%	82%
10.2	Are you currently undertaking vocational or skills training?	19%	17%
10.2	Are you currently in education (including basic skills)?	32%	17%
10.2	Are you currently taking part in an offending behaviour programme?	5%	3%
10.4	Do you go to the library at least once a week?	77%	71%
10.6	do you go to the gym three or more times a week?	27%	34%
10.7	Do you go outside for exercise three or more times a week?	86%	75%
10.8	On average, do you go on association more than five times each week?	86%	74%
10.9	Do you spend ten or more hours out of your cell on a weekday? (This includes hours at education, at work etc)	66%	53%
11.2	Have you had any problems sending or receiving mail?	5%	16%
11.3	Have you had any problems getting access to the telephones?	19%	11%
	Have you been provided with information on the following:		
12.12	Resettlement day release?	73%	67%
12.12	Resettlement overnight release?	73%	63%
	Have you had access to the following:		
12.13	Resettlement day release?	40%	53%
12.13	Resettlement overnight release?	35%	36%
12.13	Special purpose leave?	36%	16%
	Please answer the following about your preparation for release:		
12.14	Were you given up to date information about this prison before you came here?	48%	21%
12.14	Were you helped to prepare for open conditions before you came here (increased responsibility etc)?	34%	27%
12.14	Do you feel you have been given greater responsibility here than when you were in closed conditions?	63%	71%
12.14	Have you been on a preparation for release course?	20%	13%
12.14	Is this prison near your home area or your intended release address?	20%	25%