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### Key to tables

		Colbrook IRC 2016	IRC comparator	Colbrook IRC 2016	Colbrook IRC 2013
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in detainees' background details				
	Percentages which are not highlighted show there is no significant difference				
22	Did you feel safe on your first night here?	37%	54%	37%	30%
23a	Did you have any problems when you first arrived?	77%	67%	77%	84%
23b	Did you have any problems with loss of transferred property when you first arrived?	20%	10%	20%	11%
23c	Did you have any problems contacting family when you first arrived?	15%	15%	15%	31%
<b>SECTION 4: Reception and first night continued</b>					
23d	Did you have any problems accessing legal advice when you first arrived?	13%	16%	13%	26%
23e	Did you have any problems with feeling depressed or suicidal when you first arrived?	48%	34%	48%	52%
23f	Did you have any health problems when you first arrived?	40%	31%	40%	33%
For those who had problems on arrival:					
24	Did you receive any help/support from any member of staff in dealing with these problems within the first 24 hours?	24%	36%	24%	25%
<b>SECTION 5: Legal rights and immigration</b>					
26	Do you have a lawyer?	64%	67%	64%	62%
For those who have a lawyer:					
28	Can you contact your lawyer easily?	72%	78%	72%	64%
29	Have you had a visit from your lawyer?	37%	38%	37%	49%
27	Do you get free legal advice?	40%	40%	40%	44%
30	Can you get legal books in the library?	36%	47%	36%	43%
31	Is it easy/very easy for you to obtain bail information?	30%	32%	30%	33%
32	Can you get access to official information reports on your country?	16%	22%	16%	19%
33	Is it easy/very easy to see this centre's immigration staff when you want?	19%	27%	19%	15%
<b>SECTION 6: Respectful detention</b>					
35	Can you clean your clothes easily?	62%	78%	62%	72%
36	Are you normally able to have a shower every day?	90%	92%	90%	85%
37	Is it normally quiet enough for you to be able to sleep in your room at night?	48%	65%	48%	52%
38	Can you normally get access to your property held by staff at the centre, if you need to?	40%	47%	40%	44%
39	Is the food good/very good?	29%	29%	29%	13%
40	Does the shop sell a wide enough range of goods to meet your needs?	38%	45%	38%	38%
41	Do you feel that your religious beliefs are respected?	65%	80%	65%	66%
42	Are you able to speak to a religious leader of your own faith if you want to?	34%	58%	34%	47%
43	Is it easy/very easy to get a complaint form?	45%	59%	45%	52%
44	Have you made a complaint since you have been at this centre?	30%	24%	30%	33%

## Main comparator and comparator to last time

### Key to tables

	Any percentage highlighted in green is significantly better	Colinbrook IRC 2016	IRC comparator	Colinbrook IRC 2016	Colinbrook IRC 2013
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in detainees' background details				
	Percentages which are not highlighted show there is no significant difference				
For those who have made a complaint:					
45	Do you feel complaints are sorted out fairly?	16%	25%	16%	18%
<b>SECTION 7: Staff</b>					
47	Do you have a member of staff you can turn to for help if you have a problem?	56%	66%	56%	56%
48	Do most staff treat you with respect?	54%	78%	54%	72%
49	Have any members of staff physically restrained you in the last six months?	12%	10%	12%	11%
50	Have you spent a night in the segregation unit in the last six months?	16%	12%	16%	23%
<b>SECTION 8: Safety</b>					
52	Do you feel unsafe in this centre?	49%	32%	49%	52%
53	Has another detainee or group of detainees victimised (insulted or assaulted) you here?	27%	20%	27%	33%
54a	Have you been hit, kicked or assaulted since you have been here? (By detainees)	7%	4%	7%	9%
54b	Have you been victimised because of your nationality since you have been here? (By detainees)	7%	5%	7%	12%
54c	Have you ever had your property taken since you have been here? (By detainees)	7%	2%	7%	6%
54d	Have you been victimised because of drugs since you have been here? (By detainees)	7%	1%	7%	2%
54e	Have you ever been victimised here because you have a disability? (By detainees)	2%	1%	2%	1%
54f	Have you ever been victimised here because of your religion/religious beliefs? (By detainees)	4%	3%	4%	7%
55	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	23%	16%	23%	26%
56a	Have you been hit, kicked or assaulted since you have been here? (By staff)	6%	3%	6%	4%
56b	Have you been victimised because of your nationality since you have been here? (By staff)	9%	5%	9%	11%
56c	Have you been victimised because of drugs since you have been here? (By staff)	3%	1%	3%	1%
56d	Have you ever been victimised here because you have a disability? (By staff)	4%	1%	4%	1%
56e	Have you ever been victimised here because of your religion/religious beliefs? (By staff)	2%	3%	2%	5%
For those who have been victimised by detainees or staff:					
57	Did you report it?	31%	40%	31%	47%
58	Have you ever felt threatened or intimidated by another detainee/group of detainees in here?	22%	12%	22%	20%
59	Have you ever felt threatened or intimidated by a member of staff in here?	17%	12%	17%	21%
<b>SECTION 9: Health services</b>					
61	Is health information available in your own language?	26%	38%	26%	31%
62	Is a qualified interpreter available if you need one during health care assessments?	16%	19%	16%	20%
63	Are you currently taking medication?	47%	43%	47%	51%



## Main comparator and comparator to last time

### Key to tables

	Any percentage highlighted in green is significantly better	Colnbrook IRC 2016	IRC comparator	Colnbrook IRC 2016	Colnbrook IRC 2013
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in detainees' background details				
	Percentages which are not highlighted show there is no significant difference				
For those who have been to health care:					
<b>64</b>	Do you think the overall quality of health care in this centre is good/very good?	17%	44%	17%	30%
<b>SECTION 10: Activities</b>					
<b>66</b>	Are you doing any education here?	13%	22%	13%	22%
For those doing education here:					
<b>67</b>	Is the education helpful?	94%	95%	94%	94%
<b>68</b>	Can you work here if you want to?	44%	58%	44%	53%
<b>69</b>	Is there enough to do here to fill your time?	36%	56%	36%	34%
<b>70</b>	Is it easy/very easy to go to the library?	71%	76%	71%	56%
<b>71</b>	Is it easy/very easy to go to the gym?	63%	68%	63%	53%
<b>SECTION 11: Keeping in touch with family and friends</b>					
<b>73</b>	Is it easy/very easy to use the phone?	70%	65%	70%	59%
<b>74</b>	Have you had any problems with sending or receiving mail?	31%	22%	31%	27%
<b>75</b>	Have you had a visit since you have been in here from your family or friends?	51%	41%	51%	53%
For those who have had visits:					
<b>76</b>	Do you feel you are treated well/very well by staff in the visits area?	65%	76%	65%	67%
<b>SECTION 12: Resettlement</b>					
<b>78</b>	Has any member of staff helped you to prepare for your release?	11%	16%	11%	

## Diversity analysis - Disability



### Key questions (Disability analysis) Colnbrook IRC 2016

**Detainee survey responses** (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

#### Key to tables

	Any percentage highlighted in green is significantly better	<b>Consider themselves to have a disability</b>	<b>Do not consider themselves to have a disability</b>
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in detainees' background details		
	Percentages which are not highlighted show there is no significant difference		
<b>Number of completed questionnaires returned</b>		<b>31</b>	<b>118</b>
<b>4</b>	Do you understand spoken English?	<b>81%</b>	<b>79%</b>
<b>9</b>	Including this centre, have you been held in six or more places as an immigration detainee since being detained?	<b>9%</b>	<b>4%</b>
<b>10</b>	Have you been in this centre for more than one month?	<b>64%</b>	<b>63%</b>
<b>13</b>	Were you treated well/very well by the escort staff?	<b>53%</b>	<b>56%</b>
<b>15</b>	Were you seen by a member of health care staff in reception?	<b>63%</b>	<b>84%</b>
<b>16</b>	When you were searched in reception was this carried out in a sensitive way?	<b>70%</b>	<b>50%</b>
<b>17</b>	Were you treated well/very well by staff in reception?	<b>50%</b>	<b>47%</b>
<b>22</b>	Did you feel safe on your first night here?	<b>26%</b>	<b>39%</b>
<b>23</b>	Did you have any problems when you first arrived?	<b>97%</b>	<b>71%</b>
<b>23f</b>	Did you have any health problems when you first arrived?	<b>60%</b>	<b>34%</b>
<b>26</b>	Do you have a lawyer?	<b>66%</b>	<b>63%</b>
<b>33</b>	Is it easy/very easy to see this centre's immigration staff when you want?	<b>3%</b>	<b>23%</b>
<b>35</b>	Can you clean your clothes easily?	<b>53%</b>	<b>63%</b>
<b>36</b>	Are you normally able to have a shower every day?	<b>83%</b>	<b>92%</b>
<b>43</b>	Is it easy/very easy to get a complaint form?	<b>52%</b>	<b>44%</b>
<b>44</b>	Have you made a complaint since you have been at this centre?	<b>45%</b>	<b>24%</b>
<b>47</b>	Do you have a member of staff you can turn to for help if you have a problem?	<b>55%</b>	<b>55%</b>
<b>48</b>	Do most staff treat you with respect?	<b>62%</b>	<b>52%</b>











## Residential Unit Comparator

### Key to tables

		Sahara unit	All other units
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in detainees' background details		
	Percentages which are not highlighted show there is no significant difference		
54a	Have you been hit, kicked or assaulted since you have been here? (By detainees)	0%	7%
54b	Have you been victimised because of your nationality since you have been here? (By detainees)	0%	6%
54c	Have you ever had your property taken since you have been here? (By detainees)	0%	6%
54d	Have you been victimised because of drugs since you have been here? (By detainees)	0%	6%
54e	Have you ever been victimised here because you have a disability? (By detainees)	0%	2%
54f	Have you ever been victimised here because of your religion/religious beliefs? (By detainees)	0%	2%
55	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	0%	24%
56a	Have you been hit, kicked or assaulted since you have been here? (By staff)	0%	6%
56b	Have you been victimised because of your nationality since you have been here? (By staff)	0%	8%
56c	Have you been victimised because of drugs since you have been here? (By staff)	0%	2%
56d	Have you ever been victimised here because you have a disability? (By staff)	0%	5%
56e	Have you ever been victimised here because of your religion/religious beliefs? (By staff)	0%	1%
58	Have you ever felt threatened or intimidated by another detainee/group of detainees in here?	0%	23%
59	Have you ever felt threatened or intimidated by a member of staff in here?	7%	16%
<b>SECTION 9: Health services</b>			
61	Is health information available in your own language?	21%	26%
62	Is a qualified interpreter available if you need one during health care assessments?	39%	15%
63	Are you currently taking medication?	46%	46%
<b>SECTION 10: Activities</b>			
66	Are you doing any education here?	0%	15%
68	Can you work here if you want to?	0%	49%
69	Is there enough to do here to fill your time?	21%	38%
70	Is it easy/very easy to go to the library?	39%	75%
71	Is it easy/very easy to go to the gym?	14%	69%
<b>SECTION 11: Keeping in touch with family and friends</b>			
73	Is it easy/very easy to use the phone?	32%	73%
74	Have you had any problems with sending or receiving mail?	0%	34%
75	Have you had a visit since you have been in here from your family or friends?	14%	55%
<b>SECTION 12: Resettlement</b>			
78	Has any member of staff helped you to prepare for your release?	50%	8%