

Complaints should be responded to appropriately and systems developed to ensure that prisoners receive a prompt and full response. (2.53)

Achieved

Legal services should be provided. (2.59)

Not achieved

Legal visits should take place out of the hearing of others. (2.60)

Not achieved

Prisoners should receive timely responses to health care complaints that adequately address all the issues raised. (2.72)

Achieved

All clinical areas should be fully compliant with infection control guidelines. (2.73)

Achieved

There should be systematic health promotion throughout the prison, including easily accessible barrier protection, overseen by a prison health promotion action group and which includes prisoner representation. (2.74)

Achieved

A designated senior health lead should develop health services for older prisoners and those with disabilities. (2.75)

Achieved

Prisoners requiring emergency first aid out of hours should have prompt access to appropriately trained staff and sufficient well-maintained equipment, including defibrillators, which receives regular documented checks. (2.76)

Achieved

Prisoners with cardiac conditions should receive regular reviews which generate an evidence-based care plan from staff who are appropriately trained and supervised. (2.82)

Achieved

Prisoners should have timely access to external hospital appointments. (2.83)

Achieved

Prisoners should have access to pharmacist-led clinics. (2.91)

Achieved

The prescribing and administration of potentially tradable medication should reflect current best practice guidelines. (2.92)

Partially achieved

Medication administration should be adequately supervised, to ensure privacy and compliance and reduce the risk of bullying and diversion. (2.93)

Partially achieved

Prisoners should have prompt access to appropriate medication through patient group directions and 'special sick' supplies, and their use should be consistently recorded and monitored. (2.94)

Partially achieved

The dental surgery should fully comply with dental infection control regulations. (2.105)

Achieved

Prison staff should have regular mental health awareness training. (2.111)

Achieved

Lunch should not be served before noon and the evening meal not before 5pm. Breakfast packs should be issued on the day they are to be eaten. (2.118)

Not achieved

Prisoners should be able to place a shop order on the day after reception. (2.125)

Not achieved

There should be no administration charge for catalogue orders. (2.126)

Not achieved

Purchases should be delivered to prisoners in a way that minimises the risks of bullying and theft. (2.127)

Achieved

Purposeful activity

Prisoners are able, and expected, to engage in activity that is likely to benefit them.

At the last inspection in 2014, the amount of time unlocked had improved and was good for most, but too many prisoners were locked up during the working day. There was no clear strategy for the implementation of the working prison model. Most work provision was poor and there was too little work to keep prisoners adequately occupied. There were sufficient activity places for most but they were not fully used and the number of high-quality places was too limited. There were high levels of unemployment. The quality and range of education and vocational training were good, with a focus on employability. Teaching and coaching were good. Achievement of qualifications was good in most areas but not in English and mathematics, and opportunities to accredit some work skills were missed. Library services were very good and recreational PE was good but too often disrupted.

Outcomes for prisoners were not sufficiently good against this healthy prison test.

Main recommendation

All activity places should be filled, interruptions to the working day should be reduced and prisoners should not be able to opt out of activities. All work areas should encourage a good work ethos and have sufficient work to keep prisoners occupied. (S52)

Partially achieved

Recommendations

All prisoners should have association and one hour of exercise every day. (3.4)

Achieved

The prison should have a clear strategy for implementing its role as a designated working prison. (3.12)

Achieved

The quality of the teaching and training should be monitored effectively and focused on improvement, especially in English and mathematics. (3.13)

Not achieved

Prisoners should have opportunities for gaining accredited vocational qualifications in all work activities. (3.19)

Not achieved

All prisoners with low levels of English and mathematics should be able to develop these skills in education classes, vocational training and work activities. (3.20)

Partially achieved

Prisoners should have appropriate opportunities to develop their practical skills in English and mathematics in meaningful contexts, including work-related and vocational settings. (3.25)

Achieved

Teaching and assessment in English and mathematics should focus more on ensuring that learners are motivated to learn and can apply their skills accurately and independently so that a greater proportion achieve qualifications, especially at levels 1 and 2. (3.30)

Not achieved

Library orderlies should be offered relevant qualifications, such as in customer service. (3.34)

Achieved

Prisoners should have equitable access to the gym as planned. (3.40)

Achieved

Specific PE sessions for those with specific needs should be offered separately from mainstream sessions. (3.41)

Achieved

Resettlement

Prisoners are prepared for their release back into the community and effectively helped to reduce the likelihood of reoffending.

At the last inspection in 2014, the strategic management of reducing reoffending was poor. Offender management arrangements were stretched and neglected the needs of many prisoners. There was insufficient focus on risk management and progression, even for high risk of harm prisoners. Public protection arrangements were generally sound but there was insufficient attention to multi-agency public protection arrangements (MAPPA) release planning. The high number of prisoners waiting for transfer hampered progression. Too few prisoners received a resettlement needs assessment on arrival and the quality of resettlement provision was variable and mostly poor. **Outcomes for prisoners were not sufficiently good against this healthy prison test.**

Main recommendations

The backlog of offender assessment system (OASys) assessments should be tackled and all relevant prisoners should be seen by their offender supervisor promptly to be assessed, have relevant targets set, risks addressed and progression and/or transfer pursued. Contact should be regular and meaningful. (S53)

Not achieved

The resettlement needs of all prisoners should be comprehensively assessed on arrival and before release, with a coordinated plan developed to support them and adequate resources to meet demand. (S54)

Partially achieved

Recommendations

A comprehensive and up-to-date reducing reoffending strategy and action plan should be developed, based on a robust needs analysis of the complex population, and clearly direct developments across offender management, public protection and resettlement work. (4.6)

Partially achieved

The profile of offender management across the prison should be improved, including developing formal links between offender management and resettlement. (4.7)

Not achieved

Risk of harm assessments and sentence plans should always be completed when needed, and should be of a good quality. (4.13)

Not achieved

Home detention curfew assessments should be completed on time, to enable prisoners to be released on their earliest eligible date. (4.14)

Not achieved

The interdepartmental risk management team should provide adequate oversight of multi-agency public protection arrangements (MAPPA) cases. (4.19)

Not achieved

The MAPPA management level should always be identified before release and offender supervisors should contribute to release plans and risk management. (4.20)

Not achieved

Progressive transfers in order to achieve sentence plan targets should be actioned quickly. (4.24)

Achieved

Indeterminate-sentenced prisoners (ISPs) should have timely access to psychological services. (4.29)

Achieved

Targets set by the National Careers Service should inform sentence planning and targets for learning and skills and work activities. (4.41)

Achieved

Links with employers should focus on developing work and training in the prison, as well as external work placements, to support prisoners' plans for resettlement. (4.42)

Partially achieved

The prison should further develop its use of release on temporary licence. (4.43)

Not achieved

Prisoners with complex physical health needs should have comprehensive discharge planning that starts as early as needed for adequate continuity of care. (4.47)

Achieved

Specialist finance and debt advice should be available and delivered by trained staff. (4.55)

Partially achieved

The play area should be clean and properly equipped. (4.60)

Achieved

The children and family pathway should be developed, in consultation with prisoners, to meet need. (4.61)

Partially achieved

Victim awareness work should be provided in all relevant cases. (4.65)

Partially achieved

Appendix III: Prison population profile

Please note: the following figures were supplied by the establishment and any errors are the establishment's own.

Population breakdown by:

Status	18–20 yr olds	21 and over	%
Sentenced	0	998	91.7
Recall	0	90	8.3
Convicted unsentenced	0	0	0
Remand	0	0	0
Civil prisoners	0	0	0
Detainees	0	0	0
Total	0	1088	100.00

Sentence	18–20 yr olds	21 and over	%
Unsentenced	0	0	0
Less than six months	0	29	2.7
six months to less than 12 months	0	36	3.3
12 months to less than 2 years	0	161	14.8
2 years to less than 4 years	0	440	40.4
4 years to less than 10 years	0	307	28.2
10 years and over (not life)	0	24	2.2
ISPP (indeterminate sentence for public protection)	0	49	4.5
Life	0	42	3.8
Total	0	1088	100.00

Age	Number of prisoners	%
Please state minimum age here: 21	21	
Under 21 years	0	0
21 years to 29 years	480	44.1
30 years to 39 years	360	33.1
40 years to 49 years	165	15.2
50 years to 59 years	66	6.1
60 years to 69 years	16	1.5
70 plus years	1	0.1
Please state maximum age here: 78	71	
Total	1088	100.00

Nationality	18–20 yr olds	21 and over	%
British	0	1076	98.9
Foreign nationals	0	11	1.0
Total	0	1088	100.0

Security category	18–20 yr olds	21 and over	%
Uncategorised unsentenced			
Uncategorised sentenced			
Category A			

Category B			
Category C		1050	96.5
Category D		38	3.5
Other			
Total		1088	100.00

Ethnicity	18–20 yr olds	21 and over	%
White			
British	0	825	75.8
Irish	0		
Gypsy/Irish Traveller	0	16	1.5
Other white	0	5	0.5
Mixed			
White and black Caribbean	0	54	5.0
White and black African	0	4	0.4
White and Asian	0	6	0.6
Other mixed	0	3	0.3
Asian or Asian British			
Indian	0	29	2.7
Pakistani	0	28	2.6
Bangladeshi	0	2	0.2
Chinese	0	1	0.1
Other Asian	0	9	0.8
Black or black British			
Caribbean	0	72	6.6
African	0	14	1.3
Other black	0	16	1.5
Other ethnic group			
Arab	0	0	0
Other ethnic group	0	2	0.2
Not stated	0	2	0.2
Total	0	1088	100.00

Religion	18–20 yr olds	21 and over	%
Baptist	0	21	0.2
Church of England	0	143	13.1
Roman Catholic	0	155	14.2
Other Christian denominations	0	154	14.2
Muslim	0	108	9.9
Sikh	0	13	1.2
Hindu	0	4	0.4
Buddhist	0	13	1.2
Jewish	0	2	0.2
Other	0	20	1.8
No religion	0	474	43.6
Total	0	1088	100.00

Other demographics	18–20 yr olds	21 and over	%
Veteran (ex-armed services)			
Total			

Sentenced prisoners only

Length of stay	18–20 yr olds		21 and over	
	Number	%	Number	%
Less than 1 month	0	0	161	14.8
1 month to 3 months	0	0	337	31.0
3 months to six months	0	0	271	24.9
six months to 1 year	0	0	203	18.7
1 year to 2 years	0	0	70	6.4
2 years to 4 years	0	0	32	2.9
4 years or more	0	0	14	1.3
Total	0	0	1088	100.00

Sentenced prisoners only

	18–20 yr olds	21 and over	%
Foreign nationals detained post sentence expiry	0	0	0
Public protection cases (this does not refer to public protection sentence categories but cases requiring monitoring/restrictions).	0	373	34.3

Main offence*	18–20 yr olds	21 and over	%
Violence against the person			
Sexual offences			
Burglary			
Robbery			
Theft and handling			
Fraud and forgery			
Drugs offences			
Other offences			
Civil offences			
Offence not recorded /holding warrant			
Total			

* Not currently available

Appendix IV: Summary of prisoner questionnaires and interviews

Prisoner survey methodology

A voluntary, confidential and anonymous survey of a representative proportion of the prisoner population was carried out for this inspection. The results of this survey formed part of the evidence base for the inspection.

Sampling

The prisoner survey was conducted on a representative sample of the prison population. Using a robust statistical formula provided by a government department statistician we calculated the sample size required to ensure that our survey findings reflected the experiences of the entire population of the establishment¹⁶. Respondents were then randomly selected from a P-Nomis prisoner population printout using a stratified systematic sampling method. We also ensured that the proportion of black and minority ethnic prisoners in the sample reflected the proportion in the prison as a whole.

Distributing and collecting questionnaires

Every attempt was made to distribute the questionnaires to respondents individually. This gave researchers an opportunity to explain the purpose of the survey and to answer respondents' questions. We also stressed the voluntary nature of the survey and provided assurances about confidentiality and the independence of the Inspectorate. This information is also provided in writing on the front cover of the questionnaire.

Our questionnaire is available in a number of different languages and via a telephone translation service for respondents who do not read English. Respondents with literacy difficulties were offered the option of an interview.

Respondents were not asked to put their names on their questionnaire. In order to ensure confidentiality, respondents were asked to seal their completed questionnaire in the envelope provided and either hand it back to a member of the research team at a specified time or leave it in their room for collection.

Refusals were noted and no attempts were made to replace them.

Survey response

At the time of the survey on 24 August 2015 the prisoner population at HMP Ranby was 1,082. Using the method described above, questionnaires were distributed to a sample of 232 prisoners.

We received a total of 197 completed questionnaires, a response rate of 85%. This included five questionnaires completed via interview. Eleven respondents refused to complete a questionnaire, 17 questionnaires were not returned and seven were returned blank.

¹⁶ 95% confidence interval with a sampling error of 3%. The formula assumes an 80% response rate (70% in open establishments) and we routinely 'oversample' to ensure we achieve the minimum number of responses required.

Wing/unit	Number of completed survey returns
HB1	41
HB2	41
HB3	42
HB4	13
HB5	34
HB6	13
HB7	11
Segregation unit	2

Presentation of survey results and analyses

Over the following pages we present the survey results for HMP Ranby.

First a full breakdown of responses is provided for each question. In this full breakdown all percentages, including those for filtered questions, refer to the full sample. Percentages have been rounded and therefore may not add up to 100%.

We also present a number of comparative analyses. In all the comparative analyses that follow, statistically significant differences¹⁷ are indicated by shading. Results that are significantly better are indicated by green shading, results that are significantly worse are indicated by blue shading. If the difference is not statistically significant there is no shading. Orange shading has been used to show a statistically significant difference in prisoners' background details.

Filtered questions are clearly indented and preceded by an explanation of how the filter has been applied. Percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the entire sample. All missing responses have been excluded from analyses.

Percentages shown in the full breakdown may differ slightly from those shown in the comparative analyses. This is because the data have been weighted to enable valid statistical comparison between establishments.

The following comparative analyses are presented:

- The current survey responses from HMP Ranby in 2015 compared with responses from prisoners surveyed in all other category C training prisons. This comparator is based on all responses from prisoner surveys carried out in 35 category C training prisons since April 2011..
- The current survey responses from HMP Ranby in 2015 compared with the responses of prisoners surveyed at HMP Ranby in 2014.
- A comparison within the 2015 survey between house blocks 1, 2 and 3 and 4, 5, 6 and 7¹⁸.
- A comparison within the 2015 survey between the responses of white prisoners and those from a black and minority ethnic group.
- A comparison within the 2015 survey between the responses of prisoners who consider themselves to have a disability and those who do not consider themselves to have a disability.

¹⁷ A statistically significant difference between the two samples is one that is unlikely to have arisen by chance alone, and can therefore be assumed to represent a real difference between the two populations. Our significance level is set at 0.05 which means that there is only a 5% likelihood that the difference is due to chance.

Survey summary

Section I: About you

Q1.1	What wing or house block are you currently living on? See shortened methodology	
Q1.2	How old are you?	
	Under 21	0 (0%)
	21 - 29.....	82 (42%)
	30 - 39.....	69 (35%)
	40 - 49.....	28 (14%)
	50 - 59.....	12 (6%)
	60 - 69.....	5 (3%)
	70 and over	0 (0%)
Q1.3	Are you sentenced?	
	Yes	176 (90%)
	Yes - on recall.....	20 (10%)
	No - awaiting trial.....	0 (0%)
	No - awaiting sentence.....	0 (0%)
	No - awaiting deportation.....	0 (0%)
Q1.4	How long is your sentence?	
	Not sentenced.....	0 (0%)
	Less than 6 months.....	8 (4%)
	6 months to less than 1 year.....	20 (10%)
	1 year to less than 2 years.....	36 (19%)
	2 years to less than 4 years.....	71 (37%)
	4 years to less than 10 years.....	44 (23%)
	10 years or more.....	3 (2%)
	IPP (indeterminate sentence for public protection).....	6 (3%)
	Life.....	6 (3%)
Q1.5	Are you a foreign national (i.e. do not have UK citizenship)?	
	Yes.....	6 (3%)
	No.....	188 (97%)
Q1.6	Do you understand spoken English?	
	Yes.....	192 (99%)
	No.....	1 (1%)
Q1.7	Do you understand written English?	
	Yes.....	194(100%)
	No.....	0 (0%)

Q1.8 What is your ethnic origin?

White - British (English/ Welsh/ Scottish/ Northern Irish).....	157 (81%)	Asian or Asian British - Chinese	0 (0%)
White - Irish	4 (2%)	Asian or Asian British - other.....	2 (1%)
White - other.....	1 (1%)	Mixed race - white and black Caribbean	7 (4%)
Black or black British - Caribbean.....	8 (4%)	Mixed race - white and black African ..	2 (1%)
Black or black British - African	3 (2%)	Mixed race - white and Asian	1 (1%)
Black or black British - other	2 (1%)	Mixed race - other	0 (0%)
Asian or Asian British - Indian	3 (2%)	Arab.....	1 (1%)
Asian or Asian British - Pakistani.....	4 (2%)	Other ethnic group	0 (0%)
Asian or Asian British - Bangladeshi.....	0 (0%)		

Q1.9 Do you consider yourself to be Gypsy/ Romany/ Traveller?

Yes	10 (5%)
No.....	183 (95%)

Q1.10 What is your religion?

None.....	76 (39%)	Hindu	1 (1%)
Church of England	55 (28%)	Jewish.....	0 (0%)
Catholic	34 (18%)	Muslim.....	15 (8%)
Protestant.....	3 (2%)	Sikh	2 (1%)
Other Christian denomination	3 (2%)	Other.....	4 (2%)
Buddhist	1 (1%)		

Q1.11 How would you describe your sexual orientation?

Heterosexual/ Straight	194 (99%)
Homosexual/Gay.....	0 (0%)
Bisexual.....	1 (1%)

Q1.12 Do you consider yourself to have a disability (i.e. do you need help with any long term physical, mental or learning needs)?

Yes	49 (25%)
No.....	146 (75%)

Q1.13 Are you a veteran (ex- armed services)?

Yes	10 (5%)
No.....	185 (95%)

Q1.14 Is this your first time in prison?

Yes	58 (30%)
No.....	136 (70%)

Q1.15 Do you have children under the age of 18?

Yes	112 (57%)
No.....	84 (43%)

Section 2: Courts, transfers and escorts**Q2.1 On your most recent journey here, how long did you spend in the van?**

Less than 2 hours.....	121 (62%)
2 hours or longer.....	63 (32%)
Don't remember.....	11 (6%)

Q2.2	On your most recent journey here, were you offered anything to eat or drink?	
	<i>My journey was less than two hours</i>	121 (62%)
	Yes	59 (30%)
	No	14 (7%)
	Don't remember	2 (1%)
Q2.3	On your most recent journey here, were you offered a toilet break?	
	<i>My journey was less than two hours</i>	121 (62%)
	Yes	2 (1%)
	No.....	68 (35%)
	Don't remember.....	3 (2%)
Q2.4	On your most recent journey here, was the van clean?	
	Yes	118 (61%)
	No.....	69 (35%)
	Don't remember.....	8 (4%)
Q2.5	On your most recent journey here, did you feel safe?	
	Yes	155 (80%)
	No.....	36 (19%)
	Don't remember	3 (2%)
Q2.6	On your most recent journey here, how were you treated by the escort staff?	
	<i>Very well</i>	44 (23%)
	<i>Well</i>	106 (54%)
	<i>Neither</i>	34 (17%)
	<i>Badly</i>	4 (2%)
	<i>Very badly</i>	5 (3%)
	Don't remember	2 (1%)
Q2.7	Before you arrived, were you given anything or told that you were coming here? (Please tick all that apply to you.)	
	<i>Yes, someone told me</i>	117 (60%)
	<i>Yes, I received written information</i>	20 (10%)
	<i>No, I was not told anything</i>	57 (29%)
	Don't remember	3 (2%)
Q2.8	When you first arrived here did your property arrive at the same time as you?	
	Yes	166 (86%)
	No.....	25 (13%)
	Don't remember	3 (2%)

Section 3: Reception, first night and induction

Q3.1	How long were you in reception?	
	<i>Less than 2 hours</i>	65 (33%)
	<i>2 hours or longer</i>	123 (63%)
	Don't remember.....	8 (4%)
Q3.2	When you were searched, was this carried out in a respectful way?	
	Yes	163 (84%)
	No	20 (10%)
	Don't remember.....	10 (5%)

Q3.3 Overall, how were you treated in reception?

Very well.....	40 (21%)
Well.....	100 (51%)
Neither.....	35 (18%)
Badly.....	15 (8%)
Very badly.....	4 (2%)
Don't remember.....	1 (1%)

Q3.4 Did you have any of the following problems when you first arrived here? (Please tick all that apply to you.)

Loss of property.....	33 (17%)	Physical health.....	29 (15%)
Housing problems.....	33 (17%)	Mental health.....	55 (29%)
Contacting employers.....	4 (2%)	Needing protection from other prisoners.....	12 (6%)
Contacting family.....	31 (16%)	Getting phone numbers.....	22 (12%)
Childcare.....	1 (1%)	Other.....	6 (3%)
Money worries.....	26 (14%)	Did not have any problems.....	69 (37%)
Feeling depressed or suicidal.....	36 (19%)		

Q3.5 Did you receive any help/support from staff in dealing with these problems when you first arrived here?

Yes.....	40 (21%)
No.....	82 (43%)
Did not have any problems.....	69 (36%)

Q3.6 When you first arrived here, were you offered any of the following? (Please tick all that apply to you.)

Tobacco.....	168 (87%)
A shower.....	36 (19%)
A free telephone call.....	53 (27%)
Something to eat.....	140 (73%)
PIN phone credit.....	118 (61%)
Toiletries/ basic items.....	65 (34%)
Did not receive anything.....	2 (1%)

Q3.7 When you first arrived here, did you have access to the following people or services? (Please tick all that apply to you.)

Chaplain.....	86 (46%)
Someone from health services.....	128 (68%)
A Listener/Samaritans.....	41 (22%)
Prison shop/ canteen.....	37 (20%)
Did not have access to any of these.....	42 (22%)

Q3.8 When you first arrived here, were you offered information on the following? (Please tick all that apply to you.)

What was going to happen to you.....	74 (40%)
What support was available for people feeling depressed or suicidal.....	53 (28%)
How to make routine requests (applications).....	68 (37%)
Your entitlement to visits.....	52 (28%)
Health services.....	77 (41%)
Chaplaincy.....	72 (39%)
Not offered any information.....	65 (35%)

Q3.9 Did you feel safe on your first night here?

Yes.....	127 (67%)
No.....	55 (29%)
Don't remember.....	7 (4%)

Q3.10	How soon after you arrived here did you go on an induction course?	
	<i>Have not been on an induction course</i>	11 (6%)
	<i>Within the first week</i>	124 (65%)
	<i>More than a week</i>	52 (27%)
	<i>Don't remember</i>	3 (2%)
Q3.11	Did the induction course cover everything you needed to know about the prison?	
	<i>Have not been on an induction course</i>	11 (6%)
	<i>Yes</i>	91 (48%)
	<i>No</i>	72 (38%)
	<i>Don't remember</i>	14 (7%)
Q3.12	How soon after you arrived here did you receive an education ('skills for life') assessment?	
	<i>Did not receive an assessment</i>	28 (15%)
	<i>Within the first week</i>	64 (34%)
	<i>More than a week</i>	83 (44%)
	<i>Don't remember</i>	13 (7%)

Section 4: Legal rights and respectful custody

Q4.1	How easy is it to...						
		<i>Very easy</i>	<i>Easy</i>	<i>Neither</i>	<i>Difficult</i>	<i>Very difficult</i>	<i>N/A</i>
	<i>Communicate with your solicitor or legal representative?</i>	16 (9%)	37 (20%)	30 (16%)	38 (21%)	23 (13%)	38 (21%)
	<i>Attend legal visits?</i>	12 (7%)	39 (23%)	27 (16%)	20 (12%)	11 (7%)	60 (36%)
	<i>Get bail information?</i>	6 (4%)	12 (7%)	20 (12%)	25 (15%)	21 (13%)	80 (49%)
Q4.2	Have staff here ever opened letters from your solicitor or your legal representative when you were not with them?						
	<i>Not had any letters</i>						59 (32%)
	<i>Yes</i>						67 (37%)
	<i>No</i>						57 (31%)
Q4.3	Can you get legal books in the library?						
	<i>Yes</i>						94 (49%)
	<i>No</i>						13 (7%)
	<i>Don't know</i>						84 (44%)
Q4.4	Please answer the following questions about the wing/unit you are currently living on:						
		<i>Yes</i>	<i>No</i>	<i>Don't know</i>			
	<i>Do you normally have enough clean, suitable clothes for the week?</i>	87 (46%)	98 (52%)	5 (3%)			
	<i>Are you normally able to have a shower every day?</i>	175 (92%)	15 (8%)	1 (1%)			
	<i>Do you normally receive clean sheets every week?</i>	116 (61%)	66 (35%)	8 (4%)			
	<i>Do you normally get cell cleaning materials every week?</i>	102 (54%)	82 (43%)	6 (3%)			
	<i>Is your cell call bell normally answered within five minutes?</i>	36 (19%)	130 (68%)	25 (13%)			
	<i>Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?</i>	124 (66%)	63 (33%)	2 (1%)			
	<i>If you need to, can you normally get your stored property?</i>	25 (13%)	89 (47%)	77 (40%)			
Q4.5	What is the food like here?						
	<i>Very good</i>						5 (3%)
	<i>Good</i>						55 (29%)
	<i>Neither</i>						50 (26%)
	<i>Bad</i>						43 (23%)
	<i>Very bad</i>						37 (19%)

Q4.6	Does the shop/canteen sell a wide enough range of goods to meet your needs?	
	<i>Have not bought anything yet/ don't know</i>	5 (3%)
	Yes	85 (45%)
	No.....	99 (52%)
Q4.7	Can you speak to a Listener at any time, if you want to?	
	Yes	93 (49%)
	No.....	22 (12%)
	<i>Don't know</i>	74 (39%)
Q4.8	Are your religious beliefs respected?	
	Yes	81 (43%)
	No.....	23 (12%)
	<i>Don't know/ N/A</i>	85 (45%)
Q4.9	Are you able to speak to a Chaplain of your faith in private if you want to?	
	Yes	106 (55%)
	No.....	16 (8%)
	<i>Don't know/ N/A</i>	69 (36%)
Q4.10	How easy or difficult is it for you to attend religious services?	
	<i>I don't want to attend</i>	44 (23%)
	<i>Very easy</i>	28 (15%)
	<i>Easy</i>	46 (24%)
	<i>Neither</i>	9 (5%)
	<i>Difficult</i>	14 (7%)
	<i>Very difficult</i>	7 (4%)
	<i>Don't know</i>	42 (22%)

Section 5: Applications and complaints

Q5.1	Is it easy to make an application?					
	Yes	153 (80%)				
	No	28 (15%)				
	<i>Don't know</i>	10 (5%)				
Q5.2	Please answer the following questions about applications. (If you have not made an application please tick the 'not made one' option.)					
		<table border="0" style="margin-left: auto; margin-right: auto;"> <tr> <td></td> <td style="text-align: center;">Not made one</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> </table>		Not made one	Yes	No
	Not made one	Yes	No			
	Are <i>applications</i> dealt with fairly?	12 (7%)	81 (44%) 91 (49%)			
	Are <i>applications</i> dealt with quickly (within seven days)?	12 (7%)	56 (32%) 108 (61%)			
Q5.3	Is it easy to make a complaint?					
	Yes	114 (62%)				
	No	31 (17%)				
	<i>Don't know</i>	38 (21%)				
Q5.4	Please answer the following questions about complaints. (If you have not made a complaint please tick the 'not made one' option.)					
		<table border="0" style="margin-left: auto; margin-right: auto;"> <tr> <td></td> <td style="text-align: center;">Not made one</td> <td style="text-align: center;">Yes</td> <td style="text-align: center;">No</td> </tr> </table>		Not made one	Yes	No
	Not made one	Yes	No			
	Are <i>complaints</i> dealt with fairly?	85 (45%)	32 (17%) 72 (38%)			
	Are <i>complaints</i> dealt with quickly (within seven days)?	85 (46%)	25 (13%) 76 (41%)			
Q5.5	Have you ever been prevented from making a complaint when you wanted to?					
	Yes	30 (17%)				
	No.....	143 (83%)				

Q5.6	How easy or difficult is it for you to see the Independent Monitoring Board (IMB)?	
	<i>Don't know who they are</i>	48 (26%)
	<i>Very easy</i>	10 (5%)
	<i>Easy</i>	36 (19%)
	<i>Neither</i>	42 (23%)
	<i>Difficult</i>	34 (18%)
	<i>Very difficult</i>	15 (8%)

Section 6: Incentive and earned privileges scheme

Q6.1 **Have you been treated fairly in your experience of the incentive and earned privileges (IEP) scheme? (This refers to enhanced, standard and basic levels)**

<i>Don't know what the IEP scheme is</i>	14 (7%)
<i>Yes</i>	77 (40%)
<i>No</i>	77 (40%)
<i>Don't know</i>	23 (12%)

Q6.2 **Do the different levels of the IEP scheme encourage you to change your behaviour? (This refers to enhanced, standard and basic levels.)**

<i>Don't know what the IEP scheme is</i>	14 (7%)
<i>Yes</i>	79 (42%)
<i>No</i>	77 (41%)
<i>Don't know</i>	20 (11%)

Q6.3 **In the last six months have any members of staff physically restrained you (C&R)?**

<i>Yes</i>	19 (10%)
<i>No</i>	170 (90%)

Q6.4 **If you have spent a night in the segregation/care and separation unit in the last six months, how were you treated by staff?**

<i>I have not been to segregation in the last 6 months</i>	150 (85%)
<i>Very well</i>	5 (3%)
<i>Well</i>	8 (5%)
<i>Neither</i>	2 (1%)
<i>Badly</i>	6 (3%)
<i>Very badly</i>	6 (3%)

Section 7: Relationships with staff

Q7.1 **Do most staff treat you with respect?**

<i>Yes</i>	143 (76%)
<i>No</i>	44 (24%)

Q7.2 **Is there a member of staff you can turn to for help if you have a problem?**

<i>Yes</i>	126 (66%)
<i>No</i>	64 (34%)

Q7.3 **Has a member of staff checked on you personally in the last week to see how you are getting on?**

<i>Yes</i>	40 (21%)
<i>No</i>	149 (79%)

Q7.4	How often do staff normally speak to you during association?	
	<i>Do not go on association</i>	9 (5%)
	<i>Never</i>	36 (19%)
	<i>Rarely</i>	61 (32%)
	<i>Some of the time</i>	47 (25%)
	<i>Most of the time</i>	19 (10%)
	<i>All of the time</i>	17 (9%)
Q7.5	When did you first meet your personal (named) officer?	
	<i>I have not met him/her</i>	162 (87%)
	<i>In the first week</i>	8 (4%)
	<i>More than a week</i>	6 (3%)
	<i>Don't remember</i>	11 (6%)
Q7.6	How helpful is your personal (named) officer?	
	<i>Do not have a personal officer/ I have not met him/ her</i>	162 (89%)
	<i>Very helpful</i>	6 (3%)
	<i>Helpful</i>	7 (4%)
	<i>Neither</i>	2 (1%)
	<i>Not very helpful</i>	1 (1%)
	<i>Not at all helpful</i>	5 (3%)

Section 8: Safety

Q8.1	Have you ever felt unsafe here?	
	<i>Yes</i>	107 (57%)
	<i>No</i>	81 (43%)
Q8.2	Do you feel unsafe now?	
	<i>Yes</i>	43 (24%)
	<i>No</i>	137 (76%)
Q8.3	In which areas have you felt unsafe? (Please tick all that apply to you.)	
	<i>Never felt unsafe</i>	81 (46%)
	<i>Everywhere</i>	35 (20%)
	<i>Segregation unit</i>	7 (4%)
	<i>Association areas</i>	35 (20%)
	<i>Reception area</i>	10 (6%)
	<i>At the gym</i>	10 (6%)
	<i>In an exercise yard</i>	30 (17%)
	<i>At work</i>	26 (15%)
	<i>During movement</i>	44 (25%)
	<i>At education</i>	6 (3%)
	<i>At meal times</i>	20 (11%)
	<i>At health services</i>	9 (5%)
	<i>Visits area</i>	9 (5%)
	<i>In wing showers</i>	27 (15%)
	<i>In gym showers</i>	11 (6%)
	<i>In corridors/stairwells</i>	19 (11%)
	<i>On your landing/wing</i>	31 (18%)
	<i>In your cell</i>	18 (10%)
	<i>At religious services</i>	5 (3%)
Q8.4	Have you been victimised by other prisoners here?	
	<i>Yes</i>	56 (30%)
	<i>No</i>	133 (70%)

Q8.5	If yes, what did the incident(s) involve/ what was it about? (Please tick all that apply to you.)	
	<i>Insulting remarks (about you or your family or friends)</i>	24 (13%)
	<i>Physical abuse (being hit, kicked or assaulted)</i>	18 (10%)
	<i>Sexual abuse</i>	1 (1%)
	<i>Feeling threatened or intimidated</i>	38 (20%)
	<i>Having your canteen/property taken</i>	17 (9%)
	<i>Medication</i>	5 (3%)
	<i>Debt</i>	10 (5%)
	<i>Drugs</i>	10 (5%)
	<i>Your race or ethnic origin</i>	7 (4%)
	<i>Your religion/religious beliefs</i>	6 (3%)
	<i>Your nationality</i>	2 (1%)
	<i>You are from a different part of the country than others</i>	13 (7%)
	<i>You are from a traveller community</i>	0 (0%)
	<i>Your sexual orientation</i>	0 (0%)
	<i>Your age</i>	3 (2%)
	<i>You have a disability</i>	4 (2%)
	<i>You were new here</i>	16 (8%)
	<i>Your offence/ crime</i>	4 (2%)
	<i>Gang related issues</i>	11 (6%)
Q8.6	Have you been victimised by staff here?	
	Yes	53 (28%)
	No	136 (72%)
Q8.7	If yes, what did the incident(s) involve/ what was it about? (Please tick all that apply to you.)	
	<i>Insulting remarks (about you or your family or friends)</i>	16 (8%)
	<i>Physical abuse (being hit, kicked or assaulted)</i>	7 (4%)
	<i>Sexual abuse</i>	0 (0%)
	<i>Feeling threatened or intimidated</i>	26 (14%)
	<i>Medication</i>	8 (4%)
	<i>Debt</i>	4 (2%)
	<i>Drugs</i>	7 (4%)
	<i>Your race or ethnic origin</i>	8 (4%)
	<i>Your religion/religious beliefs</i>	7 (4%)
	<i>Your nationality</i>	3 (2%)
	<i>You are from a different part of the country than others</i>	8 (4%)
	<i>You are from a traveller community</i>	2 (1%)
	<i>Your sexual orientation</i>	0 (0%)
	<i>Your age</i>	5 (3%)
	<i>You have a disability</i>	5 (3%)
	<i>You were new here</i>	13 (7%)
	<i>Your offence/ crime</i>	6 (3%)
	<i>Gang related issues</i>	7 (4%)
Q8.8	If you have been victimised by prisoners or staff, did you report it?	
	Not been victimised	110 (63%)
	Yes	29 (16%)
	No	37 (21%)

Section 9: Health services

Q9.1	How easy or difficult is it to see the following people?						
		<i>Don't know</i>	<i>Very easy</i>	<i>Easy</i>	<i>Neither</i>	<i>Difficult</i>	<i>Very difficult</i>
	The doctor	26 (14%)	8 (4%)	21 (11%)	10 (5%)	61 (33%)	61 (33%)
	The nurse	21 (11%)	15 (8%)	50 (27%)	26 (14%)	34 (19%)	37 (20%)
	The dentist	37 (20%)	10 (6%)	15 (8%)	14 (8%)	41 (23%)	64 (35%)

Q9.2	What do you think of the quality of the health service from the following people?						
		<i>Not been</i>	<i>Very good</i>	<i>Good</i>	<i>Neither</i>	<i>Bad</i>	<i>Very bad</i>
	The doctor	48 (26%)	8 (4%)	39 (21%)	18 (10%)	34 (18%)	38 (21%)
	The nurse	31 (17%)	19 (10%)	47 (26%)	28 (15%)	24 (13%)	34 (19%)
	The dentist	63 (35%)	14 (8%)	31 (17%)	20 (11%)	16 (9%)	37 (20%)
Q9.3	What do you think of the overall quality of the health services here?						
	<i>Not been</i>						18 (10%)
	<i>Very good</i>						8 (4%)
	<i>Good</i>						47 (25%)
	<i>Neither</i>						25 (14%)
	<i>Bad</i>						43 (23%)
	<i>Very bad</i>						44 (24%)
Q9.4	Are you currently taking medication?						
	Yes						83 (45%)
	No						101 (55%)
Q9.5	If you are taking medication, are you allowed to keep some/ all of it in your own cell?						
	<i>Not taking medication</i>						101 (55%)
	<i>Yes, all my meds</i>						40 (22%)
	<i>Yes, some of my meds</i>						17 (9%)
	<i>No</i>						27 (15%)
Q9.6	Do you have any emotional or mental health problems?						
	Yes						83 (46%)
	No						98 (54%)
Q9.7	Are you being helped/ supported by anyone in this prison (e.g. a psychologist, psychiatrist, nurse, mental health worker, counsellor or any other member of staff)?						
	<i>Do not have any emotional or mental health problems</i>						98 (53%)
	Yes						55 (30%)
	No						31 (17%)

Section 10: Drugs and alcohol

Q10.1	Did you have a problem with drugs when you came into this prison?		
	Yes		62 (34%)
	No		122 (66%)
Q10.2	Did you have a problem with alcohol when you came into this prison?		
	Yes		26 (14%)
	No		160 (86%)
Q10.3	Is it easy or difficult to get illegal drugs in this prison?		
	<i>Very easy</i>		89 (48%)
	<i>Easy</i>		19 (10%)
	<i>Neither</i>		15 (8%)
	<i>Difficult</i>		2 (1%)
	<i>Very difficult</i>		4 (2%)
	<i>Don't know</i>		57 (31%)

Q10.4	Is it easy or difficult to get alcohol in this prison?	
	Very easy.....	22 (12%)
	Easy.....	22 (12%)
	Neither.....	18 (10%)
	Difficult.....	19 (10%)
	Very difficult.....	13 (7%)
	Don't know.....	91 (49%)
Q10.5	Have you developed a problem with illegal drugs since you have been in this prison?	
	Yes.....	28 (15%)
	No.....	158 (85%)
Q10.6	Have you developed a problem with diverted medication since you have been in this prison?	
	Yes.....	16 (9%)
	No.....	169 (91%)
Q10.7	Have you received any support or help (for example substance misuse teams) for your drug problem, while in this prison?	
	Did not / do not have a drug problem.....	112 (62%)
	Yes.....	41 (23%)
	No.....	29 (16%)
Q10.8	Have you received any support or help (for example substance misuse teams) for your alcohol problem, while in this prison?	
	Did not / do not have an alcohol problem.....	160 (86%)
	Yes.....	12 (6%)
	No.....	14 (8%)
Q10.9	Was the support or help you received, while in this prison, helpful?	
	Did not have a problem/ did not receive help.....	136 (77%)
	Yes.....	30 (17%)
	No.....	11 (6%)

Section 11: Activities

Q11.1	How easy or difficult is it to get into the following activities, in this prison?						
		<i>Don't know</i>	<i>Very Easy</i>	<i>Easy</i>	<i>Neither</i>	<i>Difficult</i>	<i>Very difficult</i>
	Prison job	13 (7%)	36 (20%)	64 (35%)	28 (15%)	27 (15%)	16 (9%)
	Vocational or skills training	39 (21%)	18 (10%)	51 (28%)	29 (16%)	27 (15%)	18 (10%)
	Education (including basic skills)	29 (16%)	23 (13%)	66 (36%)	30 (17%)	19 (10%)	14 (8%)
	Offending behaviour programmes	55 (31%)	7 (4%)	27 (15%)	26 (14%)	35 (19%)	30 (17%)
Q11.2	Are you currently involved in the following? (Please tick all that apply to you.)						
	Not involved in any of these.....					43 (25%)	
	Prison job.....					118 (68%)	
	Vocational or skills training.....					19 (11%)	
	Education (including basic skills).....					30 (17%)	
	Offending behaviour programmes.....					13 (8%)	

Q11.3	If you have been involved in any of the following, while in this prison, do you think they will help you on release?				
		<i>Not been involved</i>	<i>Yes</i>	<i>No</i>	<i>Don't know</i>
	Prison job	27 (16%)	57 (34%)	77 (46%)	8 (5%)
	Vocational or skills training	50 (35%)	47 (33%)	32 (22%)	14 (10%)
	Education (including basic skills)	42 (28%)	63 (42%)	34 (23%)	11 (7%)
	Offending behaviour programmes	54 (39%)	28 (20%)	39 (28%)	16 (12%)
Q11.4	How often do you usually go to the library?				
	<i>Don't want to go</i>				26 (14%)
	<i>Never</i>				33 (18%)
	<i>Less than once a week</i>				55 (30%)
	<i>About once a week</i>				61 (34%)
	<i>More than once a week</i>				6 (3%)
Q11.5	Does the library have a wide enough range of materials to meet your needs?				
	<i>Don't use it</i>				40 (22%)
	<i>Yes</i>				74 (41%)
	<i>No</i>				67 (37%)
Q11.6	How many times do you usually go to the gym each week?				
	<i>Don't want to go</i>				42 (23%)
	<i>0</i>				47 (26%)
	<i>1 to 2</i>				56 (31%)
	<i>3 to 5</i>				29 (16%)
	<i>More than 5</i>				7 (4%)
Q11.7	How many times do you usually go outside for exercise each week?				
	<i>Don't want to go</i>				11 (6%)
	<i>0</i>				15 (8%)
	<i>1 to 2</i>				37 (20%)
	<i>3 to 5</i>				31 (17%)
	<i>More than 5</i>				90 (49%)
Q11.8	How many times do you usually have association each week?				
	<i>Don't want to go</i>				8 (4%)
	<i>0</i>				8 (4%)
	<i>1 to 2</i>				8 (4%)
	<i>3 to 5</i>				37 (20%)
	<i>More than 5</i>				122 (67%)
Q11.9	How many hours do you usually spend out of your cell on a weekday? (Please include hours at education, at work etc.)				
	<i>Less than 2 hours</i>				17 (9%)
	<i>2 to less than 4 hours</i>				33 (18%)
	<i>4 to less than 6 hours</i>				19 (10%)
	<i>6 to less than 8 hours</i>				22 (12%)
	<i>8 to less than 10 hours</i>				35 (19%)
	<i>10 hours or more</i>				35 (19%)
	<i>Don't know</i>				21 (12%)

Section 12: Contact with family and friends

Q12.1	Have staff supported you and helped you to maintain contact with your family/friends while in this prison?	
	Yes	52 (29%)
	No.....	127 (71%)
Q12.2	Have you had any problems with sending or receiving mail (letters or parcels)?	
	Yes	84 (46%)
	No.....	100 (54%)
Q12.3	Have you had any problems getting access to the telephones?	
	Yes	44 (24%)
	No.....	140 (76%)
Q12.4	How easy or difficult is it for your family and friends to get here?	
	<i>I don't get visits</i>	26 (14%)
	<i>Very easy</i>	14 (8%)
	<i>Easy</i>	34 (18%)
	<i>Neither</i>	15 (8%)
	<i>Difficult</i>	43 (23%)
	<i>Very difficult</i>	44 (24%)
	<i>Don't know</i>	8 (4%)

Section 13: Preparation for release

Q13.1	Do you have a named offender manager (home probation officer) in the probation service?	
	<i>Not sentenced</i>	0 (0%)
	Yes	112 (64%)
	No.....	63 (36%)
Q13.2	What type of contact have you had with your offender manager since being in prison? (Please tick all that apply to you.)	
	<i>Not sentenced/ NA</i>	63 (36%)
	<i>No contact</i>	49 (28%)
	<i>Letter</i>	28 (16%)
	<i>Phone</i>	20 (11%)
	<i>Visit</i>	31 (18%)
Q13.3	Do you have a named offender supervisor in this prison?	
	Yes	51 (30%)
	No.....	121 (70%)
Q13.4	Do you have a sentence plan?	
	<i>Not sentenced</i>	0 (0%)
	Yes	56 (32%)
	No.....	118 (68%)
Q13.5	How involved were you in the development of your sentence plan?	
	<i>Do not have a sentence plan/ not sentenced</i>	118 (67%)
	<i>Very involved</i>	13 (7%)
	<i>Involved</i>	15 (9%)
	<i>Neither</i>	10 (6%)
	<i>Not very involved</i>	6 (3%)
	<i>Not at all involved</i>	13 (7%)

Q13.6 Who is working with you to achieve your sentence plan targets? (Please tick all that apply to you.)

<i>Do not have a sentence plan/ not sentenced</i>	118 (67%)
<i>Nobody</i>	44 (25%)
<i>Offender supervisor</i>	5 (3%)
<i>Offender manager</i>	7 (4%)
<i>Named/ personal officer</i>	0 (0%)
<i>Staff from other departments</i>	4 (2%)

Q13.7 Can you achieve any of your sentence plan targets in this prison?

<i>Do not have a sentence plan/ not sentenced</i>	118 (66%)
<i>Yes</i>	32 (18%)
<i>No</i>	18 (10%)
<i>Don't know</i>	10 (6%)

Q13.8 Are there plans for you to achieve any of your sentence plan targets in another prison?

<i>Do not have a sentence plan/ not sentenced</i>	118 (67%)
<i>Yes</i>	14 (8%)
<i>No</i>	35 (20%)
<i>Don't know</i>	10 (6%)

Q13.9 Are there plans for you to achieve any of your sentence plan targets in the community?

<i>Do not have a sentence plan/ not sentenced</i>	118 (66%)
<i>Yes</i>	17 (9%)
<i>No</i>	27 (15%)
<i>Don't know</i>	17 (9%)

Q13.10 Do you have a needs based custody plan?

<i>Yes</i>	13 (7%)
<i>No</i>	84 (47%)
<i>Don't know</i>	80 (45%)

Q13.11 Do you feel that any member of staff has helped you to prepare for your release?

<i>Yes</i>	16 (9%)
<i>No</i>	163 (91%)

Q13.12 Do you know of anyone in this prison who can help you with the following on release? (Please tick all that apply to you.)

	<i>Do not need help</i>	<i>Yes</i>	<i>No</i>
Employment	42 (24%)	30 (17%)	100 (58%)
Accommodation	42 (25%)	38 (22%)	91 (53%)
Benefits	36 (21%)	38 (22%)	95 (56%)
Finances	40 (24%)	24 (14%)	103 (62%)
Education	43 (26%)	35 (21%)	88 (53%)
Drugs and alcohol	52 (31%)	36 (21%)	81 (48%)

Q13.13 Have you done anything, or has anything happened to you here, that you think will make you less likely to offend in the future?

<i>Not sentenced</i>	0 (0%)
<i>Yes</i>	80 (46%)
<i>No</i>	93 (54%)

Main comparator and comparator to last time



Prisoner survey responses HMP Ranby 2015

Prisoner survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

Key to tables		HMP Ranby 2015	Category C Training prisons comparator	HMP Ranby 2015	HMP Ranby 2014
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		197	6,166	197	164
SECTION 1: General information					
1.2	Are you under 21 years of age?	0%	3%	0%	1%
1.3	Are you sentenced?	100%	100%	100%	100%
1.3	Are you on recall?	10%	9%	10%	11%
1.4	Is your sentence less than 12 months?	14%	6%	14%	9%
1.4	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	3%	9%	3%	7%
1.5	Are you a foreign national?	3%	9%	3%	10%
1.6	Do you understand spoken English?	99%	99%	99%	98%
1.7	Do you understand written English?	100%	98%	100%	97%
1.8	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)	17%	26%	17%	29%
1.9	Do you consider yourself to be Gypsy/ Romany/ Traveller?	5%	4%	5%	6%
1.1	Are you Muslim?	8%	13%	8%	13%
1.11	Are you homosexual/gay or bisexual?	1%	4%	1%	1%
1.12	Do you consider yourself to have a disability?	25%	20%	25%	24%
1.13	Are you a veteran (ex-armed services)?	5%	6%	5%	5%
1.14	Is this your first time in prison?	30%	38%	30%	30%
1.15	Do you have any children under the age of 18?	57%	50%	57%	60%
SECTION 2: Transfers and escorts					
On your most recent journey here:					
2.1	Did you spend more than 2 hours in the van?	32%	45%	32%	37%
For those who spent two or more hours in the escort van:					
2.2	Were you offered anything to eat or drink?	79%	72%	79%	78%
2.3	Were you offered a toilet break?	3%	8%	3%	6%
2.4	Was the van clean?	61%	63%	61%	66%
2.5	Did you feel safe?	80%	80%	80%	78%
2.6	Were you treated well/very well by the escort staff?	77%	72%	77%	71%
2.7	Before you arrived here were you told that you were coming here?	60%	61%	60%	63%
2.7	Before you arrived here did you receive any written information about coming here?	10%	15%	10%	8%
2.8	When you first arrived here did your property arrive at the same time as you?	86%	87%	86%	82%

Main comparator and comparator to last time

Key to tables

Any percentage highlighted in green is significantly better		HMP Ranby 2015	Category C Training prisons comparator	HMP Ranby 2015	HMP Ranby 2014
Any percentage highlighted in blue is significantly worse					
Any percentage highlighted in orange shows a significant difference in prisoners' background details					
Percentages which are not highlighted show there is no significant difference					
SECTION 3: Reception, first night and induction					
3.1	Were you in reception for less than 2 hours?	33%	54%	33%	30%
3.2	When you were searched in reception, was this carried out in a respectful way?	85%	85%	85%	82%
3.3	Were you treated well/very well in reception?	72%	75%	72%	73%
	When you first arrived:				
3.4	Did you have any problems?	64%	60%	64%	62%
3.4	Did you have any problems with loss of property?	18%	18%	18%	16%
3.4	Did you have any housing problems?	18%	13%	18%	19%
3.4	Did you have any problems contacting employers?	2%	2%	2%	5%
3.4	Did you have any problems contacting family?	16%	18%	16%	21%
3.4	Did you have any problems ensuring dependants were being looked after?	1%	1%	1%	3%
3.4	Did you have any money worries?	14%	14%	14%	15%
3.4	Did you have any problems with feeling depressed or suicidal?	19%	13%	19%	21%
3.4	Did you have any physical health problems?	15%	12%	15%	14%
3.4	Did you have any mental health problems?	29%	14%	29%	23%
3.4	Did you have any problems with needing protection from other prisoners?	6%	5%	6%	5%
3.4	Did you have problems accessing phone numbers?	12%	16%	12%	16%
	For those with problems:				
3.5	Did you receive any help/ support from staff in dealing with these problems?	33%	37%	33%	29%
	When you first arrived here, were you offered any of the following:				
3.6	Tobacco?	87%	75%	87%	88%
3.6	A shower?	19%	27%	19%	13%
3.6	A free telephone call?	28%	42%	28%	33%
3.6	Something to eat?	73%	56%	73%	66%
3.6	PIN phone credit?	61%	52%	61%	55%
3.6	Toiletries/ basic items?	34%	46%	34%	21%
	When you first arrived here did you have access to the following people:				
3.7	The chaplain or a religious leader?	46%	53%	46%	41%
3.7	Someone from health services?	68%	69%	68%	65%
3.7	A Listener/Samaritans?	22%	33%	22%	24%
3.7	Prison shop/ canteen?	20%	23%	20%	21%

Main comparator and comparator to last time

Key to tables

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Percentages which are not highlighted show there is no significant difference				
When you first arrived here were you offered information about any of the following:				
3.8 What was going to happen to you?	40%	51%	40%	41%
3.8 Support was available for people feeling depressed or suicidal?	29%	40%	29%	33%
3.8 How to make routine requests?	37%	44%	37%	35%
3.8 Your entitlement to visits?	28%	41%	28%	37%
3.8 Health services?	41%	53%	41%	50%
3.8 The chaplaincy?	39%	49%	39%	39%
3.9 Did you feel safe on your first night here?	67%	82%	67%	75%
3.10 Have you been on an induction course?	94%	90%	94%	96%
For those who have been on an induction course:				
3.11 Did the course cover everything you needed to know about the prison?	51%	60%	51%	53%
3.12 Did you receive an education (skills for life) assessment?	85%	83%	85%	79%
SECTION 4: Legal rights and respectful custody				
In terms of your legal rights, is it easy/very easy to:				
4.1 Communicate with your solicitor or legal representative?	29%	47%	29%	38%
4.1 Attend legal visits?	30%	49%	30%	48%
4.1 Get bail information?	11%	15%	11%	11%
4.2 Have staff ever opened letters from your solicitor or legal representative when you were not with them?	37%	40%	37%	53%
4.3 Can you get legal books in the library?	49%	42%	49%	44%
For the wing/unit you are currently on:				
4.4 Are you normally offered enough clean, suitable clothes for the week?	46%	68%	46%	52%
4.4 Are you normally able to have a shower every day?	92%	92%	92%	92%
4.4 Do you normally receive clean sheets every week?	61%	75%	61%	67%
4.4 Do you normally get cell cleaning materials every week?	54%	66%	54%	51%
4.4 Is your cell call bell normally answered within five minutes?	19%	36%	19%	18%
4.4 Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	66%	69%	66%	60%
4.4 Can you normally get your stored property, if you need to?	13%	23%	13%	16%
4.5 Is the food in this prison good/very good?	32%	28%	32%	25%
4.6 Does the shop/canteen sell a wide enough range of goods to meet your needs?	45%	48%	45%	33%
4.7 Are you able to speak to a Listener at any time, if you want to?	49%	56%	49%	51%
4.8 Are your religious beliefs respected?	43%	53%	43%	38%
4.9 Are you able to speak to a religious leader of your faith in private if you want to?	56%	58%	56%	49%
4.10 Is it easy/very easy to attend religious services?	39%	50%	39%	47%

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SECTION 5: Applications and complaints					
5.1	Is it easy to make an application?	80%	82%	80%	82%
	For those who have made an application:				
5.2	Do you feel applications are dealt with fairly?	47%	58%	47%	49%
5.2	Do you feel applications are dealt with quickly (within seven days)?	34%	42%	34%	33%
5.3	Is it easy to make a complaint?	62%	59%	62%	60%
	For those who have made a complaint:				
5.4	Do you feel complaints are dealt with fairly?	31%	33%	31%	15%
5.4	Do you feel complaints are dealt with quickly (within seven days)?	25%	29%	25%	15%
5.5	Have you ever been prevented from making a complaint when you wanted to?	17%	19%	17%	26%
5.6	Is it easy/very easy to see the Independent Monitoring Board?	25%	29%	25%	28%
SECTION 6: Incentives and earned privileges scheme					
6.1	Do you feel you have been treated fairly in your experience of the IEP scheme?	40%	51%	40%	41%
6.2	Do the different levels of the IEP scheme encourage you to change your behaviour?	42%	46%	42%	37%
6.3	In the last six months have any members of staff physically restrained you (C&R)?	10%	7%	10%	5%
6.4	In the last six months, if you have spent a night in the segregation/ care and separation unit, were you treated very well/ well by staff?	48%	38%	48%	41%
SECTION 7: Relationships with staff					
7.1	Do most staff, in this prison, treat you with respect?	77%	79%	77%	73%
7.2	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	66%	74%	66%	65%
7.3	Has a member of staff checked on you personally in the last week to see how you were getting on?	21%	30%	21%	22%
7.4	Do staff normally speak to you most of the time/all of the time during association?	19%	20%	19%	16%
7.5	Do you have a personal officer?	13%	69%	13%	31%
	For those with a personal officer:				
7.6	Do you think your personal officer is helpful/very helpful?	62%	63%	62%	51%
SECTION 8: Safety					
8.1	Have you ever felt unsafe here?	57%	34%	57%	49%
8.2	Do you feel unsafe now?	24%	15%	24%	30%
8.4	Have you been victimised by other prisoners here?	30%	26%	30%	39%
	Since you have been here, have other prisoners:				
8.5	Made insulting remarks about you, your family or friends?	13%	11%	13%	15%
8.5	Hit, kicked or assaulted you?	10%	7%	10%	12%
8.5	Sexually abused you?	1%	1%	1%	1%
8.5	Threatened or intimidated you?	20%	15%	20%	28%
8.5	Taken your canteen/property?	9%	6%	9%	15%

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8.5	Victimised you because of medication?	3%	4%	3%	8%
8.5	Victimised you because of debt?	5%	4%	5%	8%
8.5	Victimised you because of drugs?	5%	3%	5%	8%
8.5	Victimised you because of your race or ethnic origin?	4%	3%	4%	7%
8.5	Victimised you because of your religion/religious beliefs?	3%	3%	3%	6%
8.5	Victimised you because of your nationality?	1%	2%	1%	4%
8.5	Victimised you because you were from a different part of the country?	7%	4%	7%	13%
8.5	Victimised you because you are from a Traveller community?	0%	1%	0%	2%
8.5	Victimised you because of your sexual orientation?	0%	2%	0%	1%
8.5	Victimised you because of your age?	2%	3%	2%	2%
8.5	Victimised you because you have a disability?	2%	3%	2%	3%
8.5	Victimised you because you were new here?	9%	4%	9%	10%
8.5	Victimised you because of your offence/crime?	2%	5%	2%	3%
8.5	Victimised you because of gang related issues?	6%	4%	6%	10%
8.6	Have you been victimised by staff here?	28%	30%	28%	34%
	Since you have been here, have staff:				
8.7	Made insulting remarks about you, your family or friends?	9%	11%	9%	10%
8.7	Hit, kicked or assaulted you?	4%	4%	4%	7%
8.7	Sexually abused you?	0%	1%	0%	1%
8.7	Threatened or intimidated you?	14%	12%	14%	16%
8.7	Victimised you because of medication?	4%	3%	4%	7%
8.7	Victimised you because of debt?	2%	2%	2%	4%
8.7	Victimised you because of drugs?	4%	2%	4%	5%
8.7	Victimised you because of your race or ethnic origin?	4%	4%	4%	2%
8.7	Victimised you because of your religion/religious beliefs?	4%	3%	4%	3%
8.7	Victimised you because of your nationality?	2%	2%	2%	4%
8.7	Victimised you because you were from a different part of the country?	4%	3%	4%	7%
8.7	Victimised you because you are from a Traveller community?	1%	1%	1%	1%
8.7	Victimised you because of your sexual orientation?	0%	1%	0%	1%
8.7	Victimised you because of your age?	3%	2%	3%	2%
8.7	Victimised you because you have a disability?	3%	3%	3%	3%

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8.7	Victimised you because you were new here?	7%	4%	7%	6%
8.7	Victimised you because of your offence/crime?	3%	4%	3%	2%
8.7	Victimised you because of gang related issues?	4%	2%	4%	3%
	For those who have been victimised by staff or other prisoners:				
8.8	Did you report any victimisation that you have experienced?	44%	39%	44%	53%
SECTION 9: Health services					
9.1	Is it easy/very easy to see the doctor?	16%	30%	16%	20%
9.1	Is it easy/very easy to see the nurse?	36%	52%	36%	41%
9.1	Is it easy/very easy to see the dentist?	14%	14%	14%	8%
	For those who have been to the following services, do you think the quality of the health service from the following is good/very good:				
9.2	The doctor?	34%	48%	34%	34%
9.2	The nurse?	43%	58%	43%	43%
9.2	The dentist?	38%	43%	38%	30%
9.3	The overall quality of health services?	33%	44%	33%	31%
9.4	Are you currently taking medication?	45%	49%	45%	47%
	For those currently taking medication:				
9.5	Are you allowed to keep possession of some or all of your medication in your own cell?	68%	84%	68%	65%
9.6	Do you have any emotional well being or mental health problems?	46%	29%	46%	40%
	For those who have problems:				
9.7	Are you being helped or supported by anyone in this prison?	64%	52%	64%	47%
SECTION 10: Drugs and alcohol					
10.1	Did you have a problem with drugs when you came into this prison?	34%	24%	34%	27%
10.2	Did you have a problem with alcohol when you came into this prison?	14%	16%	14%	19%
10.3	Is it easy/very easy to get illegal drugs in this prison?	58%	36%	58%	52%
10.4	Is it easy/very easy to get alcohol in this prison?	24%	23%	24%	26%
10.5	Have you developed a problem with drugs since you have been in this prison?	15%	8%	15%	12%
10.6	Have you developed a problem with diverted medication since you have been in this prison?	9%	7%	9%	7%
	For those with drug or alcohol problems:				
10.7	Have you received any support or help with your drug problem while in this prison?	59%	63%	59%	48%
10.8	Have you received any support or help with your alcohol problem while in this prison?	46%	65%	46%	57%
	For those who have received help or support with their drug or alcohol problem:				
10.9	Was the support helpful?	73%	78%	73%	71%

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SECTION 11: Activities				
Is it very easy/ easy to get into the following activities:				
11.1 A prison job?	54%	44%	54%	49%
11.1 Vocational or skills training?	38%	41%	38%	38%
11.1 Education (including basic skills)?	49%	56%	49%	47%
11.1 Offending behaviour programmes?	19%	23%	19%	24%
Are you currently involved in any of the following activities:				
11.2 A prison job?	68%	58%	68%	62%
11.2 Vocational or skills training?	11%	16%	11%	9%
11.2 Education (including basic skills)?	17%	24%	17%	18%
11.2 Offending behaviour programmes?	8%	12%	8%	7%
11.3 Have you had a job while in this prison?	84%	82%	84%	83%
For those who have had a prison job while in this prison:				
11.3 Do you feel the job will help you on release?	40%	43%	40%	28%
11.3 Have you been involved in vocational or skills training while in this prison?	65%	73%	65%	75%
For those who have had vocational or skills training while in this prison:				
11.3 Do you feel the vocational or skills training will help you on release?	51%	56%	51%	55%
11.3 Have you been involved in education while in this prison?	72%	79%	72%	79%
For those who have been involved in education while in this prison:				
11.3 Do you feel the education will help you on release?	58%	58%	58%	57%
11.3 Have you been involved in offending behaviour programmes while in this prison?	61%	70%	61%	73%
For those who have been involved in offending behaviour programmes while in this prison:				
11.3 Do you feel the offending behaviour programme(s) will help you on release?	34%	51%	34%	41%
11.4 Do you go to the library at least once a week?	37%	44%	37%	38%
11.5 Does the library have a wide enough range of materials to meet your needs?	41%	46%	41%	50%
11.6 Do you go to the gym three or more times a week?	20%	34%	20%	24%
11.7 Do you go outside for exercise three or more times a week?	66%	50%	66%	54%
11.8 Do you go on association more than five times each week?	67%	67%	67%	71%
11.9 Do you spend ten or more hours out of your cell on a weekday?	19%	17%	19%	24%
SECTION 12: Friends and family				
12.1 Have staff supported you and helped you to maintain contact with family/friends while in this prison?	29%	34%	29%	25%
12.2 Have you had any problems with sending or receiving mail?	46%	43%	46%	65%
12.3 Have you had any problems getting access to the telephones?	24%	23%	24%	32%
12.4 Is it easy/ very easy for your friends and family to get here?	26%	29%	26%	23%

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SECTION 13: Preparation for release					
For those who are sentenced:					
13.1	Do you have a named offender manager (home probation officer) in the probation service?	64%	83%	64%	69%
For those who are sentenced what type of contact have you had with your offender manager:					
13.2	No contact?	44%	35%	44%	48%
13.2	Contact by letter?	25%	35%	25%	29%
13.2	Contact by phone?	18%	25%	18%	22%
13.2	Contact by visit?	28%	33%	28%	26%
13.3	Do you have a named offender supervisor in this prison?	30%	74%	30%	49%
For those who are sentenced:					
13.4	Do you have a sentence plan?	32%	66%	32%	56%
For those with a sentence plan:					
13.5	Were you involved/very involved in the development of your plan?	49%	52%	49%	47%
Who is working with you to achieve your sentence plan targets:					
13.6	Nobody?	77%	47%	77%	61%
13.6	Offender supervisor?	9%	36%	9%	28%
13.6	Offender manager?	12%	27%	12%	18%
13.6	Named/ personal officer?	0%	12%	0%	3%
13.6	Staff from other departments?	7%	15%	7%	12%
For those with a sentence plan:					
13.7	Can you achieve any of your sentence plan targets in this prison?	53%	62%	53%	58%
13.8	Are there plans for you to achieve any of your targets in another prison?	24%	20%	24%	22%
13.9	Are there plans for you to achieve any of your targets in the community?	28%	29%	28%	35%
13.10	Do you have a needs based custody plan?	7%	7%	7%	5%
13.11	Do you feel that any member of staff has helped you to prepare for release?	9%	15%	9%	12%
For those that need help do you know of anyone in this prison who can help you on release with the following:					
13.12	Employment?	23%	34%	23%	34%
13.12	Accommodation?	29%	38%	29%	29%
13.12	Benefits?	29%	40%	29%	32%
13.12	Finances?	19%	28%	19%	15%
13.12	Education?	29%	35%	29%	28%
13.12	Drugs and alcohol?	31%	44%	31%	33%
For those who are sentenced:					
13.13	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	46%	55%	46%	45%



Prisoner survey responses HMP Ranby 2015

Prisoner survey responses (missing data have been excluded for each question) Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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		Houseblocks 1-3	Houseblocks 4-7
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Number of completed questionnaires returned		124	71
SECTION 1: General information			
1.2	Are you under 21 years of age?	0%	0%
1.3	Are you sentenced?	100%	100%
1.3	Are you on recall?	11%	10%
1.4	Is your sentence less than 12 months?	13%	17%
1.4	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	3%	3%
1.5	Are you a foreign national?	5%	0%
1.6	Do you understand spoken English?	99%	100%
1.7	Do you understand written English?	100%	100%
1.8	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)	19%	13%
1.9	Do you consider yourself to be Gypsy/ Romany/ Traveller?	5%	6%
1.1	Are you Muslim?	11%	2%
1.11	Are you homosexual/gay or bisexual?	1%	0%
1.12	Do you consider yourself to have a disability?	31%	14%
1.13	Are you a veteran (ex-armed services)?	4%	7%
1.14	Is this your first time in prison?	19%	50%
1.15	Do you have any children under the age of 18?	60%	51%
SECTION 2: Transfers and escorts			
On your most recent journey here:			
2.1	Did you spend more than 2 hours in the van?	32%	31%
2.5	Did you feel safe?	81%	79%
2.6	Were you treated well/very well by the escort staff?	71%	86%
2.7	Before you arrived here were you told that you were coming here?	59%	61%
2.8	When you first arrived here did your property arrive at the same time as you?	81%	94%

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	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 3: Reception, first night and induction			
3.1	Were you in reception for less than 2 hours?	33%	33%
3.2	When you were searched in reception, was this carried out in a respectful way?	83%	87%
3.3	Were you treated well/very well in reception?	70%	78%
	When you first arrived:		
3.4	Did you have any problems?	76%	42%
3.4	Did you have any problems with loss of property?	23%	6%
3.4	Did you have any housing problems?	22%	11%
3.4	Did you have any problems contacting employers?	3%	0%
3.4	Did you have any problems contacting family?	19%	11%
3.4	Did you have any problems ensuring dependants were being looked after?	1%	0%
3.4	Did you have any money worries?	16%	7%
3.4	Did you have any problems with feeling depressed or suicidal?	23%	13%
3.4	Did you have any physical health problems?	19%	8%
3.4	Did you have any mental health problems?	41%	11%
3.4	Did you have any problems with needing protection from other prisoners?	10%	2%
3.4	Did you have problems accessing phone numbers?	12%	10%
	When you first arrived here, were you offered any of the following:		
3.6	Tobacco?	91%	82%
3.6	A shower?	18%	20%
3.6	A free telephone call?	30%	24%
3.6	Something to eat?	70%	76%
3.6	PIN phone credit?	64%	56%
3.6	Toiletries/ basic items?	28%	42%
	When you first arrived here did you have access to the following people:		
3.7	The chaplain or a religious leader?	52%	36%
3.7	Someone from health services?	70%	69%
3.7	A Listener/Samaritans?	22%	23%
3.7	Prison shop/ canteen?	22%	16%

Key to tables

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	Percentages which are not highlighted show there is no significant difference		
	When you first arrived here were you offered information about any of the following:		
3.8	What was going to happen to you?	39%	41%
3.8	Support was available for people feeling depressed or suicidal?	29%	27%
3.8	How to make routine requests?	39%	32%
3.8	Your entitlement to visits?	30%	24%
3.8	Health services?	42%	40%
3.8	The chaplaincy?	41%	34%
3.9	Did you feel safe on your first night here?	68%	65%
3.10	Have you been on an induction course?	92%	97%
3.12	Did you receive an education (skills for life) assessment?	81%	91%
	SECTION 4: Legal rights and respectful custody		
	In terms of your legal rights, is it easy/very easy to:		
4.1	Communicate with your solicitor or legal representative?	26%	34%
4.1	Attend legal visits?	27%	34%
4.1	Get bail information?	11%	11%
4.2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	36%	37%
4.3	Can you get legal books in the library?	47%	51%
	For the wing/unit you are currently on:		
4.4	Are you normally offered enough clean, suitable clothes for the week?	35%	66%
4.4	Are you normally able to have a shower every day?	88%	97%
4.4	Do you normally receive clean sheets every week?	54%	73%
4.4	Do you normally get cell cleaning materials every week?	42%	73%
4.4	Is your cell call bell normally answered within five minutes?	8%	36%
4.4	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	62%	73%
4.4	Can you normally get your stored property, if you need to?	13%	13%
4.5	Is the food in this prison good/very good?	31%	34%
4.6	Does the shop/canteen sell a wide enough range of goods to meet your needs?	43%	49%
4.7	Are you able to speak to a Listener at any time, if you want to?	42%	64%
4.8	Are your religious beliefs are respected?	45%	41%
4.9	Are you able to speak to a religious leader of your faith in private if you want to?	53%	59%
4.10	Is it easy/very easy to attend religious services?	39%	39%

Key to tables

	Any percentage highlighted in green is significantly better	Houseblocks 1-3	Houseblocks 4-7
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 5: Applications and complaints			
5.1	Is it easy to make an application?	75%	89%
5.3	Is it easy to make a complaint?	59%	69%
5.5	Have you ever been prevented from making a complaint when you wanted to?	21%	10%
5.6	Is it easy/very easy to see the Independent Monitoring Board?	17%	37%
SECTION 6: Incentive and earned privileges scheme			
6.1	Do you feel you have been treated fairly in your experience of the IEP scheme?	32%	54%
6.2	Do the different levels of the IEP scheme encourage you to change your behaviour?	34%	54%
6.3	In the last six months have any members of staff physically restrained you (C&R)?	15%	2%
SECTION 7: Relationships with staff			
7.1	Do most staff, in this prison, treat you with respect?	71%	84%
7.2	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	57%	82%
7.3	Has a member of staff checked on you personally in the last week to see how you were getting on?	20%	23%
7.4	Do staff normally speak to you most of the time/all of the time during association?	13%	30%
7.5	Do you have a personal officer?	15%	11%
SECTION 8: Safety			
8.1	Have you ever felt unsafe here?	64%	45%
8.2	Do you feel unsafe now?	28%	16%
8.4	Have you been victimised by other prisoners here?	31%	27%
	Since you have been here, have other prisoners:		
8.5	Made insulting remarks about you, your family or friends?	17%	6%
8.5	Hit, kicked or assaulted you?	13%	4%
8.5	Sexually abused you?	1%	0%
8.5	Threatened or intimidated you?	22%	17%
8.5	Taken your canteen/property?	11%	6%
8.5	Victimised you because of medication?	3%	2%
8.5	Victimised you because of debt?	8%	2%
8.5	Victimised you because of drugs?	7%	3%

Key to tables

	Any percentage highlighted in green is significantly better	Houseblocks 1-3	Houseblocks 4-7
	Any percentage highlighted in blue is significantly worse		
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8.5	Victimised you because of your race or ethnic origin?	4%	3%
8.5	Victimised you because of your religion/religious beliefs?	3%	4%
8.5	Victimised you because of your nationality?	2%	0%
8.5	Victimised you because you were from a different part of the country?	8%	4%
8.5	Victimised you because you are from a traveller community?	0%	0%
8.5	Victimised you because of your sexual orientation?	0%	0%
8.5	Victimised you because of your age?	2%	2%
8.5	Victimised you because you have a disability?	3%	2%
8.5	Victimised you because you were new here?	8%	10%
8.5	Victimised you because of your offence/crime?	3%	0%
8.5	Victimised you because of gang related issues?	5%	6%
8.6	Have you been victimised by staff here?	33%	17%
	Since you have been here, have staff:		
8.7	Made insulting remarks about you, your family or friends?	13%	2%
8.7	Hit, kicked or assaulted you?	6%	0%
8.7	Sexually abused you?	0%	0%
8.7	Threatened or intimidated you?	15%	13%
8.7	Victimised you because of medication?	6%	0%
8.7	Victimised you because of debt?	3%	0%
8.7	Victimised you because of drugs?	6%	0%
8.7	Victimised you because of your race or ethnic origin?	6%	2%
8.7	Victimised you because of your religion/religious beliefs?	5%	2%
8.7	Victimised you because of your nationality?	3%	0%
8.7	Victimised you because you were from a different part of the country?	6%	2%
8.7	Victimised you because you are from a traveller community?	2%	0%
8.7	Victimised you because of your sexual orientation?	0%	0%
8.7	Victimised you because of your age?	3%	2%
8.7	Victimised you because you have a disability?	3%	2%
8.7	Victimised you because you were new here?	7%	6%
8.7	Victimised you because of your offence/crime?	4%	2%
8.7	Victimised you because of gang related issues?	4%	2%

Key to tables

	Any percentage highlighted in green is significantly better	Houseblocks 1-3	Houseblocks 4-7
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SECTION 9: Health services			
9.1	Is it easy/very easy to see the doctor?	16%	15%
9.1	Is it easy/very easy to see the nurse?	39%	30%
9.1	Is it easy/very easy to see the dentist?	17%	9%
9.4	Are you currently taking medication?	46%	43%
9.6	Do you have any emotional well being or mental health problems?	53%	33%
SECTION 10: Drugs and alcohol			
10.1	Did you have a problem with drugs when you came into this prison?	44%	19%
10.2	Did you have a problem with alcohol when you came into this prison?	17%	10%
10.3	Is it easy/very easy to get illegal drugs in this prison?	56%	60%
10.4	Is it easy/very easy to get alcohol in this prison?	25%	20%
10.5	Have you developed a problem with drugs since you have been in this prison?	19%	10%
10.6	Have you developed a problem with diverted medication since you have been in this prison?	10%	7%
SECTION 11: Activities			
	Is it very easy/ easy to get into the following activities:		
11.1	A prison job?	44%	72%
11.1	Vocational or skills training?	30%	52%
11.1	Education (including basic skills)?	45%	57%
11.1	Offending Behaviour Programmes?	18%	21%
	Are you currently involved in any of the following activities:		
11.2	A prison job?	59%	85%
11.2	Vocational or skills training?	7%	17%
11.2	Education (including basic skills)?	15%	23%
11.2	Offending Behaviour Programmes?	8%	8%
11.4	Do you go to the library at least once a week?	38%	35%
11.5	Does the library have a wide enough range of materials to meet your needs?	39%	44%
11.6	Do you go to the gym three or more times a week?	17%	25%
11.7	Do you go outside for exercise three or more times a week?	55%	81%
11.8	Do you go on association more than five times each week?	65%	71%
11.9	Do you spend ten or more hours out of your cell on a weekday?	7%	38%

Key to tables

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SECTION 12: Friends and family			
12.1	Have staff supported you and helped you to maintain contact with family/friends while in this prison?	25%	37%
12.2	Have you had any problems with sending or receiving mail?	49%	39%
12.3	Have you had any problems getting access to the telephones?	24%	23%
12.4	Is it easy/ very easy for your friends and family to get here?	17%	42%
SECTION 13: Preparation for release			
13.3	Do you have a named offender supervisor in this prison?	27%	33%
13.10	Do you have a needs based custody plan?	7%	8%
13.11	Do you feel that any member of staff has helped you to prepare for release?	10%	8%

Diversity Analysis

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
4.4	Are you normally offered enough clean, suitable clothes for the week?	42%	47%
4.4	Are you normally able to have a shower every day?	89%	92%
4.4	Is your cell call bell normally answered within five minutes?	15%	21%
4.5	Is the food in this prison good/very good?	34%	31%
4.6	Does the shop /canteen sell a wide enough range of goods to meet your needs?	52%	43%
4.7	Are you able to speak to a Listener at any time, if you want to?	43%	51%
4.8	Do you feel your religious beliefs are respected?	47%	41%
4.9	Are you able to speak to a religious leader of your faith in private if you want to?	60%	54%
5.1	Is it easy to make an application?	70%	84%
5.3	Is it easy to make a complaint?	58%	64%
6.1	Do you feel you have been treated fairly in your experience of the IEP scheme?	36%	42%
6.2	Do the different levels of the IEP scheme encourage you to change your behaviour?	45%	41%
6.3	In the last six months have any members of staff physically restrained you (C&R)?	19%	7%
7.1	Do most staff, in this prison, treat you with respect?	76%	77%
7.2	Is there a member of staff you can turn to for help if you have a problem in this prison?	64%	67%
7.3	Do staff normally speak to you at least most of the time during association time? (most/all of the time)	15%	20%
7.4	Do you have a personal officer?	17%	12%
8.1	Have you ever felt unsafe here?	65%	55%
8.2	Do you feel unsafe now?	26%	24%
8.3	Have you been victimised by other prisoners?	34%	29%
8.5	Have you ever felt threatened or intimidated by other prisoners here?	21%	20%
8.5	Have you been victimised because of your race or ethnic origin since you have been here? (By prisoners)	4%	4%
8.5	Have you been victimised because of your religion/religious beliefs? (By prisoners)	2%	4%
8.5	Have you been victimised because of your nationality? (By prisoners)	0%	1%
8.5	Have you been victimised because of your age? (By prisoners)	2%	1%
8.5	Have you been victimised because you have a disability? (By prisoners)	9%	0%

Diversity Analysis

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
8.6	Have you been victimised by a member of staff?	38%	24%
8.7	Have you ever felt threatened or intimidated by staff here?	19%	12%
8.7	Have you been victimised because of your race or ethnic origin since you have been here? (By staff)	6%	4%
8.7	Have you been victimised because of your religion/religious beliefs? (By staff)	4%	4%
8.7	Have you been victimised because of your nationality? (By staff)	0%	2%
8.7	Have you been victimised because of your age? (By staff)	6%	1%
8.7	Have you been victimised because you have a disability? (By staff)	8%	1%
9.1	Is it easy/very easy to see the doctor?	24%	13%
9.1	Is it easy/ very easy to see the nurse?	36%	36%
9.4	Are you currently taking medication?	67%	38%
9.6	Do you feel you have any emotional well being/mental health issues?	80%	34%
10.3	Is it easy/very easy to get illegal drugs in this prison?	65%	57%
11.2	Are you currently working in the prison?	60%	71%
11.2	Are you currently undertaking vocational or skills training?	0%	15%
11.2	Are you currently in education (including basic skills)?	22%	16%
11.2	Are you currently taking part in an offending behaviour programme?	0%	10%
11.4	Do you go to the library at least once a week?	23%	42%
11.6	Do you go to the gym three or more times a week?	13%	22%
11.7	Do you go outside for exercise three or more times a week?	47%	72%
11.8	On average, do you go on association more than five times each week?	61%	68%
11.9	Do you spend ten or more hours out of your cell on a weekday? (This includes hours at education, at work etc)	11%	22%
12.2	Have you had any problems sending or receiving mail?	44%	46%
12.3	Have you had any problems getting access to the telephones?	31%	21%