

Section 5: Applications and complaints

Q5.1	Is it easy to make an application?			
	Yes			140 (86%)
	No			17 (10%)
	Don't know			6 (4%)
Q5.2	Please answer the following questions about applications (If you have not made an application please tick the 'not made one' option.)			
		Not made one	Yes	No
	Are applications dealt with fairly?	12 (8%)	82 (54%)	58 (38%)
	Are applications dealt with quickly (within seven days)?	12 (8%)	50 (34%)	84 (58%)
Q5.3	Is it easy to make a complaint?			
	Yes			88 (55%)
	No			29 (18%)
	Don't know			42 (26%)
Q5.4	Please answer the following questions about complaints (If you have not made a complaint please tick the 'not made one' option.)			
		Not made one	Yes	No
	Are complaints dealt with fairly?	63 (39%)	43 (27%)	56 (35%)
	Are complaints dealt with quickly (within seven days)?	63 (40%)	30 (19%)	64 (41%)
Q5.5	Have you ever been prevented from making a complaint when you wanted to?			
	Yes			30 (19%)
	No			124 (81%)
Q5.6	How easy or difficult is it for you to see the Independent Monitoring Board (IMB)?			
	Don't know who they are			51 (32%)
	Very easy			22 (14%)
	Easy			24 (15%)
	Neither			37 (23%)
	Difficult			18 (11%)
	Very difficult			9 (6%)

Section 6: Incentive and earned privileges scheme

Q6.1	Have you been treated fairly in your experience of the incentive and earned privileges (IEP) scheme? (This refers to enhanced, standard and basic levels.)			
	Don't know what the IEP scheme is			11 (7%)
	Yes			81 (48%)
	No			60 (36%)
	Don't know			16 (10%)
Q6.2	Do the different levels of the IEP scheme encourage you to change your behaviour? (This refers to enhanced, standard and basic levels.)			
	Don't know what the IEP scheme is			11 (7%)
	Yes			86 (53%)
	No			48 (30%)
	Don't know			16 (10%)

Q6.3	In the last six months have any members of staff physically restrained you (C and R)?	
	Yes	16 (10%)
	No	152 (90%)
Q6.4	If you have spent a night in the segregation/care and separation unit in the last six months, how were you treated by staff?	
	<i>I have not been to segregation in the last 6 months</i>	119 (78%)
	Very well	4 (3%)
	Well	4 (3%)
	Neither	9 (6%)
	Badly	10 (7%)
	Very badly	6 (4%)

Section 7: Relationships with staff

Q7.1	Do most staff treat you with respect?	
	Yes	141 (85%)
	No	25 (15%)
Q7.2	Is there a member of staff you can turn to for help if you have a problem?	
	Yes	128 (78%)
	No	37 (22%)
Q7.3	Has a member of staff checked on you personally in the last week to see how you are getting on?	
	Yes	52 (31%)
	No	116 (69%)
Q7.4	How often do staff normally speak to you during association?	
	<i>Do not go on association</i>	5 (3%)
	Never	19 (11%)
	Rarely	36 (21%)
	Some of the time	69 (41%)
	Most of the time	23 (14%)
	All of the time	16 (10%)
Q7.5	When did you first meet your personal (named) officer?	
	<i>I have not met him/her</i>	85 (51%)
	<i>In the first week</i>	30 (18%)
	<i>More than a week</i>	27 (16%)
	<i>Don't remember</i>	24 (14%)
Q7.6	How helpful is your personal (named) officer?	
	<i>Do not have a personal officer/ I have not met him/ her</i>	85 (54%)
	Very helpful	23 (15%)
	Helpful	24 (15%)
	Neither	14 (9%)
	Not very helpful	8 (5%)
	Not at all helpful	3 (2%)

Section 8: Safety

Q8.1	Have you ever felt unsafe here?	
	Yes	71 (43%)
	No	94 (57%)

Q8.2	Do you feel unsafe now?		
	Yes		31 (19%)
	No		132 (81%)
Q8.3	In which areas have you felt unsafe? (Please tick all that apply to you.)		
	Never felt unsafe	94 (57%)	<i>At meal times</i> 9 (5%)
	<i>Everywhere</i>	31 (19%)	<i>At health services</i> 9 (5%)
	<i>Segregation unit</i>	2 (1%)	<i>Visits area</i> 2 (1%)
	<i>Association areas</i>	19 (12%)	<i>In wing showers</i> 13 (8%)
	<i>Reception area</i>	6 (4%)	<i>In gym showers</i> 4 (2%)
	<i>At the gym</i>	7 (4%)	<i>In corridors/stairwells</i> 10 (6%)
	<i>In an exercise yard</i>	8 (5%)	<i>On your landing/wing</i> 17 (10%)
	<i>At work</i>	12 (7%)	<i>In your cell</i> 13 (8%)
	<i>During movement</i>	25 (15%)	<i>At religious services</i> 4 (2%)
	<i>At education</i>	10 (6%)	
Q8.4	Have you been victimised by other prisoners here?		
	Yes		56 (34%)
	No		110 (66%)
Q8.5	If yes, what did the incident(s) involve/ what was it about? (Please tick all that apply to you.)		
	<i>Insulting remarks (about you or your family or friends)</i>		22 (13%)
	<i>Physical abuse (being hit, kicked or assaulted)</i>		29 (17%)
	<i>Sexual abuse</i>		2 (1%)
	<i>Feeling threatened or intimidated</i>		37 (22%)
	<i>Having your canteen/property taken</i>		20 (12%)
	<i>Medication</i>		9 (5%)
	<i>Debt</i>		16 (10%)
	<i>Drugs</i>		12 (7%)
	<i>Your race or ethnic origin</i>		7 (4%)
	<i>Your religion/religious beliefs</i>		3 (2%)
	<i>Your nationality</i>		5 (3%)
	<i>You are from a different part of the country than others</i>		4 (2%)
	<i>You are from a traveller community</i>		3 (2%)
	<i>Your sexual orientation</i>		2 (1%)
	<i>Your age</i>		6 (4%)
	<i>You have a disability</i>		5 (3%)
	<i>You were new here</i>		13 (8%)
	<i>Your offence/ crime</i>		1 (1%)
	<i>Gang related issues</i>		8 (5%)
Q8.6	Have you been victimised by staff here?		
	Yes		42 (25%)
	No		125 (75%)

Q8.7	If yes, what did the incident(s) involve/ what was it about? (Please tick all that apply to you.)	
	<i>Insulting remarks (about you or your family or friends)</i>	15 (9%)
	<i>Physical abuse (being hit, kicked or assaulted)</i>	10 (6%)
	<i>Sexual abuse</i>	3 (2%)
	<i>Feeling threatened or intimidated</i>	20 (12%)
	<i>Medication</i>	4 (2%)
	<i>Debt</i>	6 (4%)
	<i>Drugs</i>	4 (2%)
	<i>Your race or ethnic origin</i>	2 (1%)
	<i>Your religion/religious beliefs</i>	1 (1%)
	<i>Your nationality</i>	3 (2%)
	<i>You are from a different part of the country than others</i>	3 (2%)
	<i>You are from a traveller community</i>	2 (1%)
	<i>Your sexual orientation</i>	3 (2%)
	<i>Your age</i>	2 (1%)
	<i>You have a disability</i>	4 (2%)
	<i>You were new here</i>	6 (4%)
	<i>Your offence/ crime</i>	2 (1%)
	<i>Gang related issues</i>	1 (1%)

Q8.8	If you have been victimised by prisoners or staff, did you report it?	
	Not been victimised	98 (68%)
	Yes	15 (10%)
	No	32 (22%)

Section 9: Health services

Q9.1	How easy or difficult is it to see the following people?						
		Don't know	Very easy	Easy	Neither	Difficult	Very difficult
	The doctor	16 (10%)	11 (7%)	44 (27%)	34 (21%)	40 (24%)	19 (12%)
	The nurse	18 (11%)	18 (11%)	61 (38%)	29 (18%)	20 (13%)	13 (8%)
	The dentist	27 (17%)	5 (3%)	16 (10%)	25 (16%)	38 (24%)	49 (31%)

Q9.2	What do you think of the quality of the health service from the following people?						
		Not been	Very good	Good	Neither	Bad	Very bad
	The doctor	24 (15%)	11 (7%)	48 (30%)	30 (19%)	27 (17%)	20 (13%)
	The nurse	18 (11%)	29 (18%)	51 (32%)	29 (18%)	20 (13%)	11 (7%)
	The dentist	40 (26%)	14 (9%)	30 (19%)	28 (18%)	25 (16%)	19 (12%)

Q9.3	What do you think of the overall quality of the health services here?	
	Not been	13 (8%)
	<i>Very good</i>	13 (8%)
	<i>Good</i>	50 (31%)
	<i>Neither</i>	31 (19%)
	<i>Bad</i>	35 (22%)
	<i>Very bad</i>	19 (12%)

Q9.4	Are you currently taking medication?	
	Yes	74 (45%)
	No	90 (55%)

Q9.5	If you are taking medication, are you allowed to keep some/ all of it in your own cell?	
	<i>Not taking medication</i>	90 (56%)
	<i>Yes, all my meds</i>	46 (28%)
	<i>Yes, some of my meds</i>	11 (7%)
	<i>No</i>	15 (9%)
Q9.6	Do you have any emotional or mental health problems?	
	<i>Yes</i>	51 (31%)
	<i>No</i>	113 (69%)
Q9.7	Are you being helped/ supported by anyone in this prison (e.g. a psychologist, psychiatrist, nurse, mental health worker, counsellor or any other member of staff)?	
	<i>Do not have any emotional or mental health problems</i>	113 (70%)
	<i>Yes</i>	29 (18%)
	<i>No</i>	20 (12%)

Section 10: Drugs and alcohol

Q10.1	Did you have a problem with drugs when you came into this prison?	
	<i>Yes</i>	50 (31%)
	<i>No</i>	112 (69%)
Q10.2	Did you have a problem with alcohol when you came into this prison?	
	<i>Yes</i>	24 (15%)
	<i>No</i>	139 (85%)
Q10.3	Is it easy or difficult to get illegal drugs in this prison?	
	<i>Very easy</i>	75 (46%)
	<i>Easy</i>	17 (10%)
	<i>Neither</i>	8 (5%)
	<i>Difficult</i>	3 (2%)
	<i>Very difficult</i>	3 (2%)
	<i>Don't know</i>	56 (35%)
Q10.4	Is it easy or difficult to get alcohol in this prison?	
	<i>Very easy</i>	25 (15%)
	<i>Easy</i>	19 (12%)
	<i>Neither</i>	20 (12%)
	<i>Difficult</i>	14 (9%)
	<i>Very difficult</i>	7 (4%)
	<i>Don't know</i>	77 (48%)
Q10.5	Have you developed a problem with illegal drugs since you have been in this prison?	
	<i>Yes</i>	26 (16%)
	<i>No</i>	138 (84%)
Q10.6	Have you developed a problem with diverted medication since you have been in this prison?	
	<i>Yes</i>	9 (6%)
	<i>No</i>	154 (94%)

Q10.7 Have you received any support or help (for example substance misuse teams) for your drug problem, while in this prison?

<i>Did not / do not have a drug problem</i>	99 (62%)
Yes	41 (26%)
No	19 (12%)

Q10.8 Have you received any support or help (for example substance misuse teams) for your alcohol problem, while in this prison?

<i>Did not / do not have an alcohol problem</i>	139 (86%)
Yes	18 (11%)
No	5 (3%)

Q10.9 Was the support or help you received, while in this prison, helpful?

<i>Did not have a problem/ did not receive help</i>	113 (73%)
Yes	33 (21%)
No	9 (6%)

Section II: Activities**Q11.1 How easy or difficult is it to get into the following activities, in this prison?**

	<i>Don't know</i>	Very easy	Easy	Neither	Difficult	Very difficult
Prison job	12 (7%)	27 (17%)	64 (40%)	23 (14%)	26 (16%)	10 (6%)
Vocational or skills training	22 (14%)	23 (15%)	57 (37%)	23 (15%)	17 (11%)	11 (7%)
Education (including basic skills)	16 (11%)	28 (19%)	67 (44%)	18 (12%)	12 (8%)	10 (7%)
Offending behaviour programmes	29 (19%)	14 (9%)	34 (23%)	27 (18%)	27 (18%)	20 (13%)

Q11.2 Are you currently involved in the following? (Please tick all that apply to you.)

<i>Not involved in any of these</i>	37 (24%)
Prison job	88 (56%)
Vocational or skills training	25 (16%)
Education (including basic skills)	37 (24%)
Offending behaviour programmes	24 (15%)

Q11.3 If you have been involved in any of the following, while in this prison, do you think they will help you on release?

	<i>Not been involved</i>	Yes	No	<i>Don't know</i>
Prison job	18 (13%)	58 (40%)	53 (37%)	15 (10%)
Vocational or skills training	27 (22%)	53 (44%)	23 (19%)	18 (15%)
Education (including basic skills)	20 (16%)	72 (56%)	25 (19%)	12 (9%)
Offending behaviour programmes	28 (23%)	54 (44%)	23 (19%)	19 (15%)

Q11.4 How often do you usually go to the library?

<i>Don't want to go</i>	31 (20%)
Never	47 (30%)
Less than once a week	40 (25%)
About once a week	32 (20%)
More than once a week	8 (5%)

Q11.5	Does the library have a wide enough range of materials to meet your needs?	
	<i>Don't use it</i>	60 (38%)
	Yes	70 (44%)
	No	28 (18%)
Q11.6	How many times do you usually go to the gym each week?	
	<i>Don't want to go</i>	42 (26%)
	0	31 (19%)
	1 to 2	36 (22%)
	3 to 5	37 (23%)
	More than 5	16 (10%)
Q11.7	How many times do you usually go outside for exercise each week?	
	<i>Don't want to go</i>	14 (9%)
	0	18 (11%)
	1 to 2	40 (25%)
	3 to 5	40 (25%)
	More than 5	48 (30%)
Q11.8	How many times do you usually have association each week?	
	<i>Don't want to go</i>	7 (4%)
	0	5 (3%)
	1 to 2	9 (6%)
	3 to 5	31 (19%)
	More than 5	108 (68%)
Q11.9	How many hours do you usually spend out of your cell on a weekday? (Please include hours at education, at work etc.)	
	<i>Less than 2 hours</i>	13 (8%)
	2 to less than 4 hours	35 (22%)
	4 to less than 6 hours	42 (26%)
	6 to less than 8 hours	33 (21%)
	8 to less than 10 hours	14 (9%)
	10 hours or more	14 (9%)
	Don't know	9 (6%)

Section 12: Contact with family and friends

Q12.1	Have staff supported you and helped you to maintain contact with your family/friends while in this prison?	
	Yes	60 (38%)
	No	99 (62%)
Q12.2	Have you had any problems with sending or receiving mail (letters or parcels)?	
	Yes	71 (44%)
	No	91 (56%)
Q12.3	Have you had any problems getting access to the telephones?	
	Yes	28 (18%)
	No	132 (83%)

Q12.4	How easy or difficult is it for your family and friends to get here?	
	<i>I don't get visits</i>	28 (18%)
	Very easy	17 (11%)
	Easy	32 (20%)
	Neither	19 (12%)
	Difficult	30 (19%)
	Very difficult	32 (20%)
	Don't know	2 (1%)

Section 13: Preparation for release

Q13.1	Do you have a named offender manager (home probation officer) in the probation service?	
	Not sentenced	0 (0%)
	Yes	128 (79%)
	No	35 (21%)
Q13.2	What type of contact have you had with your offender manager since being in prison? (please tick all that apply)	
	Not sentenced/ NA	35 (22%)
	No contact	55 (35%)
	Letter	40 (25%)
	Phone	16 (10%)
	Visit	34 (22%)
Q13.3	Do you have a named offender supervisor in this prison?	
	Yes	108 (69%)
	No	48 (31%)
Q13.4	Do you have a sentence plan?	
	Not sentenced	0 (0%)
	Yes	93 (58%)
	No	67 (42%)
Q13.5	How involved were you in the development of your sentence plan?	
	Do not have a sentence plan/ not sentenced	67 (42%)
	Very involved	22 (14%)
	Involved	29 (18%)
	Neither	7 (4%)
	Not very involved	14 (9%)
	Not at all involved	21 (13%)
Q13.6	Who is working with you to achieve your sentence plan targets? (Please tick all that apply to you.)	
	Do not have a sentence plan/ not sentenced	67 (42%)
	Nobody	52 (33%)
	Offender supervisor	23 (14%)
	Offender manager	21 (13%)
	Named/ personal officer	8 (5%)
	Staff from other departments	8 (5%)
Q13.7	Can you achieve any of your sentence plan targets in this prison?	
	Do not have a sentence plan/ not sentenced	67 (42%)
	Yes	64 (40%)
	No	17 (11%)
	Don't know	12 (8%)

Q13.8	Are there plans for you to achieve any of your sentence plan targets in another prison?			
	<i>Do not have a sentence plan/ not sentenced</i>			67 (42%)
	Yes			14 (9%)
	No			60 (37%)
	Don't know			20 (12%)
Q13.9	Are there plans for you to achieve any of your sentence plan targets in the community?			
	<i>Do not have a sentence plan/ not sentenced</i>			67 (42%)
	Yes			24 (15%)
	No			37 (23%)
	Don't know			32 (20%)
Q13.10	Do you have a needs based custody plan?			
	Yes			6 (4%)
	No			76 (49%)
	Don't know			73 (47%)
Q13.11	Do you feel that any member of staff has helped you to prepare for your release?			
	Yes			24 (15%)
	No			131 (85%)
Q13.12	Do you know of anyone in this prison who can help you with the following on release?: (please tick all that apply)			
		Do not need help	Yes	No
	Employment	37 (25%)	47 (32%)	63 (43%)
	Accommodation	30 (20%)	60 (40%)	60 (40%)
	Benefits	31 (21%)	52 (35%)	65 (44%)
	Finances	33 (24%)	40 (29%)	67 (48%)
	Education	36 (25%)	51 (35%)	58 (40%)
	Drugs and alcohol	43 (29%)	56 (38%)	48 (33%)
Q13.13	Have you done anything, or has anything happened to you here, that you think will make you less likely to offend in the future?			
	<i>Not sentenced</i>			0 (0%)
	Yes			95 (61%)
	No			62 (39%)

Main comparator and comparator to last time



Prisoner survey responses HMP Rochester 2015

Prisoner survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	HMP Rochester 2015	Category C Training prisons comparator	HMP Rochester 2015	HMP Rochester 2012
Any percentage highlighted in green is significantly better				
Any percentage highlighted in blue is significantly worse				
Any percentage highlighted in orange shows a significant difference in prisoners' background details				
Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned	172	6,185	172	178
SECTION 1: General information				
1.2 Are you under 21 years of age?	6%	2%	6%	29%
1.3 Are you sentenced?	100%	100%	100%	100%
1.3 Are you on recall?	9%	9%	9%	14%
1.4 Is your sentence less than 12 months?	15%	6%	15%	5%
1.4 Are you here under an indeterminate sentence for public protection (IPP prisoner)?	1%	9%	1%	1%
1.5 Are you a foreign national?	3%	9%	3%	5%
1.6 Do you understand spoken English?	99%	99%	99%	99%
1.7 Do you understand written English?	99%	98%	99%	99%
1.8 Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)	17%	26%	17%	36%
1.9 Do you consider yourself to be Gypsy/ Romany/ Traveller?	9%	4%	9%	4%
1.1 Are you Muslim?	6%	13%	6%	19%
1.11 Are you homosexual/gay or bisexual?	2%	4%	2%	1%
1.12 Do you consider yourself to have a disability?	23%	20%	23%	18%
1.13 Are you a veteran (ex-armed services)?	4%	6%	4%	5%
1.14 Is this your first time in prison?	28%	38%	28%	34%
1.15 Do you have any children under the age of 18?	55%	51%	55%	42%
SECTION 2: Transfers and escorts				
On your most recent journey here:				
2.1 Did you spend more than 2 hours in the van?	31%	45%	31%	34%
For those who spent two or more hours in the escort van:				
2.2 Were you offered anything to eat or drink?	84%	72%	84%	74%
2.3 Were you offered a toilet break?	7%	8%	7%	7%
2.4 Was the van clean?	62%	63%	62%	70%
2.5 Did you feel safe?	80%	80%	80%	77%
2.6 Were you treated well/very well by the escort staff?	78%	72%	78%	64%
2.7 Before you arrived here were you told that you were coming here?	50%	61%	50%	62%
2.7 Before you arrived here did you receive any written information about coming here?	33%	14%	33%	31%
2.8 When you first arrived here did your property arrive at the same time as you?	85%	86%	85%	92%
SECTION 3: Reception, first night and induction				
3.1 Were you in reception for less than 2 hours?	46%	53%	46%	47%
3.2 When you were searched in reception, was this carried out in a respectful way?	87%	85%	87%	84%
3.3 Were you treated well/very well in reception?	78%	75%	78%	71%
When you first arrived:				
3.4 Did you have any problems?	57%	61%	57%	59%
3.4 Did you have any problems with loss of property?	18%	18%	18%	16%
3.4 Did you have any housing problems?	19%	13%	19%	22%

Main comparator and comparator to last time

Key to tables

	HMP Rochester 2015	Category C Training prisons comparator	HMP Rochester 2015	HMP Rochester 2012
Any percentage highlighted in green is significantly better				
Any percentage highlighted in blue is significantly worse				
Any percentage highlighted in orange shows a significant difference in prisoners' background details				
Percentages which are not highlighted show there is no significant difference				
3.4 Did you have any problems contacting employers?	2%	2%	2%	2%
3.4 Did you have any problems contacting family?	18%	18%	18%	11%
3.4 Did you have any problems ensuring dependants were being looked after?	2%	1%	2%	1%
3.4 Did you have any money worries?	12%	14%	12%	16%
3.4 Did you have any problems with feeling depressed or suicidal?	15%	14%	15%	7%
3.4 Did you have any physical health problems?	13%	12%	13%	11%
3.4 Did you have any mental health problems?	19%	15%	19%	12%
3.4 Did you have any problems with needing protection from other prisoners?	7%	5%	7%	2%
3.4 Did you have problems accessing phone numbers?	13%	16%	13%	16%
For those with problems:				
3.5 Did you receive any help/ support from staff in dealing with these problems?	36%	36%	36%	39%
When you first arrived here, were you offered any of the following:				
3.6 Tobacco?	80%	75%	80%	83%
3.6 A shower?	22%	27%	22%	19%
3.6 A free telephone call?	31%	41%	31%	58%
3.6 Something to eat?	68%	56%	68%	71%
3.6 PIN phone credit?	59%	52%	59%	71%
3.6 Toiletries/ basic items?	54%	46%	54%	39%
SECTION 3: Reception, first night and induction continued				
When you first arrived here did you have access to the following people:				
3.7 The chaplain or a religious leader?	69%	52%	69%	60%
3.7 Someone from health services?	74%	69%	74%	77%
3.7 A Listener/Samaritans?	40%	33%	40%	34%
3.7 Prison shop/ canteen?	23%	23%	23%	22%
When you first arrived here were you offered information about any of the following:				
3.8 What was going to happen to you?	58%	50%	58%	52%
3.8 Support was available for people feeling depressed or suicidal?	37%	40%	37%	41%
3.8 How to make routine requests?	47%	44%	47%	52%
3.8 Your entitlement to visits?	36%	41%	36%	48%
3.8 Health services?	55%	52%	55%	61%
3.8 The chaplaincy?	55%	48%	55%	50%
3.9 Did you feel safe on your first night here?	81%	82%	81%	84%
3.10 Have you been on an induction course?	95%	90%	95%	89%
For those who have been on an induction course:				
3.11 Did the course cover everything you needed to know about the prison?	66%	59%	66%	62%
3.12 Did you receive an education (skills for life) assessment?	86%	83%	86%	88%

Main comparator and comparator to last time

Key to tables

	HMP Rochester 2015	Category C Training prisons comparator	HMP Rochester 2015	HMP Rochester 2012
Any percentage highlighted in green is significantly better				
Any percentage highlighted in blue is significantly worse				
Any percentage highlighted in orange shows a significant difference in prisoners' background details				
Percentages which are not highlighted show there is no significant difference				
SECTION 4: Legal rights and respectful custody				
In terms of your legal rights, is it easy/very easy to:				
4.1 Communicate with your solicitor or legal representative?	38%	46%	38%	39%
4.1 Attend legal visits?	48%	48%	48%	49%
4.1 Get bail information?	16%	14%	16%	18%
4.2 Have staff ever opened letters from your solicitor or legal representative when you were not with them?	33%	40%	33%	39%
4.3 Can you get legal books in the library?	40%	42%	40%	37%
For the wing/unit you are currently on:				
4.4 Are you normally offered enough clean, suitable clothes for the week?	44%	66%	44%	76%
4.4 Are you normally able to have a shower every day?	95%	92%	95%	97%
4.4 Do you normally receive clean sheets every week?	24%	75%	24%	90%
4.4 Do you normally get cell cleaning materials every week?	67%	65%	67%	75%
4.4 Is your cell call bell normally answered within five minutes?	44%	36%	44%	41%
4.4 Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	69%	69%	69%	70%
4.4 Can you normally get your stored property, if you need to?	31%	23%	31%	17%
4.5 Is the food in this prison good/very good?	11%	29%	11%	16%
4.6 Does the shop/canteen sell a wide enough range of goods to meet your needs?	62%	48%	62%	44%
4.7 Are you able to speak to a Listener at any time, if you want to?	53%	56%	53%	54%
4.8 Are your religious beliefs are respected?	43%	53%	43%	52%
4.9 Are you able to speak to a religious leader of your faith in private if you want to?	55%	58%	55%	51%
4.10 Is it easy/very easy to attend religious services?	45%	50%	45%	46%
SECTION 5: Applications and complaints				
5.1 Is it easy to make an application?	86%	82%	86%	88%
For those who have made an application:				
5.2 Do you feel applications are dealt with fairly?	59%	58%	59%	55%
5.2 Do you feel applications are dealt with quickly (within seven days)?	37%	41%	37%	46%
5.3 Is it easy to make a complaint?	55%	59%	55%	64%
For those who have made a complaint:				
5.4 Do you feel complaints are dealt with fairly?	43%	33%	43%	32%
5.4 Do you feel complaints are dealt with quickly (within seven days)?	32%	29%	32%	30%
5.5 Have you ever been prevented from making a complaint when you wanted to?	20%	19%	20%	17%
5.6 Is it easy/very easy to see the Independent Monitoring Board?	29%	29%	29%	31%

Main comparator and comparator to last time

Key to tables

		HMP Rochester 2015	Category C Training prisons comparator	HMP Rochester 2015	HMP Rochester 2012
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
SECTION 6: Incentives and earned privileges scheme					
6.1	Do you feel you have been treated fairly in your experience of the IEP scheme?	48%	50%	48%	54%
6.2	Do the different levels of the IEP scheme encourage you to change your behaviour?	53%	46%	53%	47%
6.3	In the last six months have any members of staff physically restrained you (C&R)?	10%	7%	10%	7%
6.4	In the last six months, if you have spent a night in the segregation/ care and separation unit, were you treated very well/ well by staff?	24%	38%	24%	40%
SECTION 7: Relationships with staff					
7.1	Do most staff, in this prison, treat you with respect?	85%	79%	85%	75%
7.2	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	78%	73%	78%	77%
7.3	Has a member of staff checked on you personally in the last week to see how you were getting on?	31%	30%	31%	28%
7.4	Do staff normally speak to you most of the time/all of the time during association?	23%	20%	23%	15%
7.5	Do you have a personal officer?	49%	66%	49%	64%
	For those with a personal officer:				
7.6	Do you think your personal officer is helpful/very helpful?	65%	63%	65%	59%
SECTION 8: Safety					
8.1	Have you ever felt unsafe here?	43%	35%	43%	29%
8.2	Do you feel unsafe now?	19%	15%	19%	11%
8.4	Have you been victimised by other prisoners here?	34%	27%	34%	21%
	Since you have been here, have other prisoners:				
8.5	Made insulting remarks about you, your family or friends?	13%	12%	13%	7%
8.5	Hit, kicked or assaulted you?	18%	7%	18%	8%
8.5	Sexually abused you?	1%	1%	1%	0%
8.5	Threatened or intimidated you?	22%	16%	22%	9%
8.5	Taken your canteen/property?	12%	6%	12%	3%
8.5	Victimised you because of medication?	5%	4%	5%	4%
8.5	Victimised you because of debt?	10%	4%	10%	5%
8.5	Victimised you because of drugs?	7%	4%	7%	2%
8.5	Victimised you because of your race or ethnic origin?	4%	3%	4%	1%
8.5	Victimised you because of your religion/religious beliefs?	2%	3%	2%	1%
8.5	Victimised you because of your nationality?	3%	2%	3%	2%
8.5	Victimised you because you were from a different part of the country?	2%	4%	2%	4%
8.5	Victimised you because you are from a Traveller community?	2%	1%	2%	1%
8.5	Victimised you because of your sexual orientation?	1%	2%	1%	1%
8.5	Victimised you because of your age?	4%	3%	4%	2%
8.5	Victimised you because you have a disability?	3%	3%	3%	2%

Main comparator and comparator to last time

Key to tables

		HMP Rochester 2015	Category C Training prisons comparator	HMP Rochester 2015	HMP Rochester 2012
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in prisoners' background details				
	Percentages which are not highlighted show there is no significant difference				
8.5	Victimised you because you were new here?	8%	5%	8%	5%
8.5	Victimised you because of your offence/crime?	1%	5%	1%	2%
8.5	Victimised you because of gang related issues?	5%	4%	5%	4%
SECTION 8: Safety continued					
8.6	Have you been victimised by staff here?	25%	30%	25%	26%
	Since you have been here, have staff:				
8.7	Made insulting remarks about you, your family or friends?	9%	11%	9%	6%
8.7	Hit, kicked or assaulted you?	6%	4%	6%	3%
8.7	Sexually abused you?	2%	1%	2%	1%
8.7	Threatened or intimidated you?	12%	12%	12%	10%
8.7	Victimised you because of medication?	2%	3%	2%	2%
8.7	Victimised you because of debt?	4%	2%	4%	2%
8.7	Victimised you because of drugs?	2%	2%	2%	1%
8.7	Victimised you because of your race or ethnic origin?	1%	4%	1%	4%
8.7	Victimised you because of your religion/religious beliefs?	1%	3%	1%	3%
8.7	Victimised you because of your nationality?	2%	2%	2%	2%
8.7	Victimised you because you were from a different part of the country?	2%	3%	2%	3%
8.7	Victimised you because you are from a Traveller community?	1%	1%	1%	1%
8.7	Victimised you because of your sexual orientation?	2%	1%	2%	1%
8.7	Victimised you because of your age?	1%	2%	1%	2%
8.7	Victimised you because you have a disability?	2%	3%	2%	2%
8.7	Victimised you because you were new here?	4%	4%	4%	3%
8.7	Victimised you because of your offence/crime?	1%	4%	1%	5%
8.7	Victimised you because of gang related issues?	1%	3%	1%	2%
	For those who have been victimised by staff or other prisoners:				
8.8	Did you report any victimisation that you have experienced?	32%	39%	32%	52%
SECTION 9: Health services					
9.1	Is it easy/very easy to see the doctor?	34%	30%	34%	39%
9.1	Is it easy/very easy to see the nurse?	50%	52%	50%	61%
9.1	Is it easy/very easy to see the dentist?	13%	14%	13%	12%
	For those who have been to the following services, do you think the quality of the health service from the following is good/very good:				
9.2	The doctor?	43%	48%	43%	43%
9.2	The nurse?	57%	57%	57%	56%
9.2	The dentist?	38%	43%	38%	33%
9.3	The overall quality of health services?	43%	44%	43%	46%
9.4	Are you currently taking medication?	45%	49%	45%	36%
	For those currently taking medication:				
9.5	Are you allowed to keep possession of some or all of your medication in your own cell?	79%	83%	79%	89%
9.6	Do you have any emotional well being or mental health problems?	31%	30%	31%	25%
	For those who have problems:				
9.7	Are you being helped or supported by anyone in this prison?	59%	53%	59%	68%

Main comparator and comparator to last time

Key to tables

	HMP Rochester 2015	Category C Training prisons comparator	HMP Rochester 2015	HMP Rochester 2012
Any percentage highlighted in green is significantly better				
Any percentage highlighted in blue is significantly worse				
Any percentage highlighted in orange shows a significant difference in prisoners' background details				
Percentages which are not highlighted show there is no significant difference				
SECTION 10: Drugs and alcohol				
10.1 Did you have a problem with drugs when you came into this prison?	31%	25%	31%	21%
10.2 Did you have a problem with alcohol when you came into this prison?	15%	16%	15%	15%
10.3 Is it easy/very easy to get illegal drugs in this prison?	57%	37%	57%	25%
10.4 Is it easy/very easy to get alcohol in this prison?	27%	23%	27%	14%
10.5 Have you developed a problem with drugs since you have been in this prison?	16%	8%	16%	6%
10.6 Have you developed a problem with diverted medication since you have been in this prison?	6%	7%	6%	2%
For those with drug or alcohol problems:				
10.7 Have you received any support or help with your drug problem while in this prison?	68%	63%	68%	74%
10.8 Have you received any support or help with your alcohol problem while in this prison?	79%	64%	79%	75%
For those who have received help or support with their drug or alcohol problem:				
10.9 Was the support helpful?	79%	77%	79%	85%
SECTION 11: Activities				
Is it very easy/ easy to get into the following activities:				
11.1 A prison job?	56%	44%	56%	54%
11.1 Vocational or skills training?	52%	40%	52%	44%
11.1 Education (including basic skills)?	63%	55%	63%	57%
11.1 Offending behaviour programmes?	32%	22%	32%	31%
Are you currently involved in any of the following activities:				
11.2 A prison job?	56%	58%	56%	66%
11.2 Vocational or skills training?	16%	15%	16%	18%
11.2 Education (including basic skills)?	24%	24%	24%	25%
11.2 Offending behaviour programmes?	15%	12%	15%	9%
11.3 Have you had a job while in this prison?	88%	82%	88%	85%
For those who have had a prison job while in this prison:				
11.3 Do you feel the job will help you on release?	46%	43%	46%	38%
11.3 Have you been involved in vocational or skills training while in this prison?	78%	73%	78%	65%
For those who have had vocational or skills training while in this prison:				
11.3 Do you feel the vocational or skills training will help you on release?	56%	55%	56%	60%
11.3 Have you been involved in education while in this prison?	85%	78%	85%	73%
For those who have been involved in education while in this prison:				
11.3 Do you feel the education will help you on release?	66%	58%	66%	71%
11.3 Have you been involved in offending behaviour programmes while in this prison?	78%	69%	78%	62%
For those who have been involved in offending behaviour programmes while in this prison:				
11.3 Do you feel the offending behaviour programme(s) will help you on release?	56%	50%	56%	58%
11.4 Do you go to the library at least once a week?	25%	44%	25%	24%
11.5 Does the library have a wide enough range of materials to meet your needs?	44%	46%	44%	38%
11.6 Do you go to the gym three or more times a week?	33%	33%	33%	37%
11.7 Do you go outside for exercise three or more times a week?	55%	51%	55%	29%
11.8 Do you go on association more than five times each week?	67%	68%	67%	41%
11.9 Do you spend ten or more hours out of your cell on a weekday?	9%	17%	9%	9%

Main comparator and comparator to last time

Key to tables

	HMP Rochester 2015	Category C Training prisons comparator	HMP Rochester 2015	HMP Rochester 2012
Any percentage highlighted in green is significantly better				
Any percentage highlighted in blue is significantly worse				
Any percentage highlighted in orange shows a significant difference in prisoners' background details				
Percentages which are not highlighted show there is no significant difference				
SECTION 12: Friends and family				
12.1 Have staff supported you and helped you to maintain contact with family/friends while in this prison?	38%	34%	38%	37%
12.2 Have you had any problems with sending or receiving mail?	44%	43%	44%	60%
12.3 Have you had any problems getting access to the telephones?	18%	23%	18%	20%
12.4 Is it easy/ very easy for your friends and family to get here?	31%	29%	31%	39%
SECTION 13: Preparation for release				
For those who are sentenced:				
13.1 Do you have a named offender manager (home probation officer) in the probation service?	79%	82%	79%	83%
For those who are sentenced what type of contact have you had with your offender manager:				
13.2 No contact?	45%	36%	45%	38%
13.2 Contact by letter?	33%	35%	33%	36%
13.2 Contact by phone?	13%	25%	13%	19%
13.2 Contact by visit?	28%	33%	28%	27%
13.3 Do you have a named offender supervisor in this prison?	69%	72%	69%	66%
For those who are sentenced:				
13.4 Do you have a sentence plan?	58%	65%	58%	69%
For those with a sentence plan:				
13.5 Were you involved/very involved in the development of your plan?	55%	52%	55%	62%
Who is working with you to achieve your sentence plan targets:				
13.6 Nobody?	57%	48%	57%	48%
13.6 Offender supervisor?	25%	35%	25%	38%
13.6 Offender manager?	23%	26%	23%	28%
13.6 Named/ personal officer?	9%	12%	9%	9%
13.6 Staff from other departments?	9%	15%	9%	13%
For those with a sentence plan:				
13.7 Can you achieve any of your sentence plan targets in this prison?	69%	62%	69%	70%
13.8 Are there plans for you to achieve any of your targets in another prison?	15%	20%	15%	13%
13.9 Are there plans for you to achieve any of your targets in the community?	26%	29%	26%	33%
13.10 Do you have a needs based custody plan?	4%	7%	4%	6%
13.11 Do you feel that any member of staff has helped you to prepare for release?	16%	15%	16%	16%
For those that need help do you know of anyone in this prison who can help you on release with the following				
13.12 Employment?	43%	34%	43%	35%
13.12 Accommodation?	50%	38%	50%	35%
13.12 Benefits?	45%	40%	45%	33%
13.12 Finances?	37%	28%	37%	26%
13.12 Education?	47%	34%	47%	33%
13.12 Drugs and alcohol?	54%	44%	54%	42%
For those who are sentenced:				
13.13 Have you done anything, or has anything happened to you here to make you less likely to offend in future?	61%	54%	61%	54%

Diversity analysis



Key question responses (ethnicity) HMP Rochester 2015

Prisoner survey responses (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Black and minority ethnic prisoners	White prisoners
	Any percentage highlighted in green is significantly better		
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		28	141
1.3	Are you sentenced?	100%	100%
1.5	Are you a foreign national?	8%	2%
1.6	Do you understand spoken English?	97%	99%
1.7	Do you understand written English?	92%	100%
1.9	Do you consider yourself to be Gypsy/ Romany/ Traveller?	4%	9%
1.1	Are you Muslim?	30%	2%
1.12	Do you consider yourself to have a disability?	25%	23%
1.13	Are you a veteran (ex-armed services)?	0%	4%
1.14	Is this your first time in prison?	43%	25%
2.6	Were you treated well/very well by the escort staff?	71%	79%
2.7	Before you arrived here were you told that you were coming here?	54%	50%
3.2	When you were searched in reception, was this carried out in a respectful way?	78%	89%
3.3	Were you treated well/very well in reception?	68%	79%
3.4	Did you have any problems when you first arrived?	61%	56%
3.7	Did you have access to someone from health care when you first arrived here?	66%	76%
3.9	Did you feel safe on your first night here?	82%	81%
3.10	Have you been on an induction course?	89%	96%
4.1	Is it easy/very easy to communicate with your solicitor or legal representative?	56%	34%

Diversity analysis

Key to tables

	Any percentage highlighted in green is significantly better	Black and minority ethnic prisoners	White prisoners
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
4.4	Are you normally offered enough clean, suitable clothes for the week?	48%	43%
4.4	Are you normally able to have a shower every day?	100%	94%
4.4	Is your cell call bell normally answered within five minutes?	36%	46%
4.5	Is the food in this prison good/very good?	15%	9%
4.6	Does the shop /canteen sell a wide enough range of goods to meet your needs?	41%	66%
4.7	Are you able to speak to a Listener at any time, if you want to?	37%	55%
4.8	Do you feel your religious beliefs are respected?	59%	38%
4.9	Are you able to speak to a religious leader of your faith in private if you want to?	56%	56%
5.1	Is it easy to make an application?	69%	89%
5.3	Is it easy to make a complaint?	54%	55%
6.1	Do you feel you have been treated fairly in your experience of the IEP scheme?	41%	50%
6.2	Do the different levels of the IEP scheme encourage you to change your behaviour?	63%	52%
6.3	In the last six months have any members of staff physically restrained you (C&R)?	19%	8%
7.1	Do most staff, in this prison, treat you with respect?	74%	87%
7.2	Is there a member of staff you can turn to for help if you have a problem in this prison?	67%	79%
7.3	Do staff normally speak to you at least most of the time during association time? (most/all of the time)	26%	22%
7.4	Do you have a personal officer?	37%	50%
8.1	Have you ever felt unsafe here?	23%	47%
8.2	Do you feel unsafe now?	19%	19%
8.3	Have you been victimised by other prisoners?	20%	36%
8.5	Have you ever felt threatened or intimidated by other prisoners here?	12%	25%
8.5	Have you been victimised because of your race or ethnic origin since you have been here? (By prisoners)	12%	3%
8.5	Have you been victimised because of your religion/religious beliefs? (By prisoners)	8%	1%
8.5	Have you been victimised because of your nationality? (By prisoners)	12%	2%
8.5	Have you been victimised because you have a disability? (By prisoners)	4%	3%

Diversity analysis

Key to tables

	Any percentage highlighted in green is significantly better	Black and minority ethnic prisoners	White prisoners
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
8.6	Have you been victimised by a member of staff?	35%	24%
8.7	Have you ever felt threatened or intimidated by staff here?	12%	12%
8.7	Have you been victimised because of your race or ethnic origin since you have been here? (By staff)	8%	0%
8.7	Have you been victimised because of your religion/religious beliefs? (By staff)	4%	0%
8.7	Have you been victimised because of your nationality? (By staff)	8%	1%
8.7	Have you been victimised because you have a disability? (By staff)	4%	2%
9.1	Is it easy/very easy to see the doctor?	44%	32%
9.1	Is it easy/ very easy to see the nurse?	56%	49%
9.4	Are you currently taking medication?	39%	47%
9.6	Do you feel you have any emotional well being/mental health issues?	23%	33%
10.3	Is it easy/very easy to get illegal drugs in this prison?	48%	59%
11.2	Are you currently working in the prison?	52%	57%
11.2	Are you currently undertaking vocational or skills training?	21%	15%
11.2	Are you currently in education (including basic skills)?	27%	24%
11.2	Are you currently taking part in an offending behaviour programme?	13%	16%
11.4	Do you go to the library at least once a week?	37%	23%
11.6	Do you go to the gym three or more times a week?	54%	29%
11.7	Do you go outside for exercise three or more times a week?	35%	58%
11.8	On average, do you go on association more than five times each week?	66%	67%
11.9	Do you spend ten or more hours out of your cell on a weekday? (This includes hours at education, at work etc)	4%	9%
12.2	Have you had any problems sending or receiving mail?	58%	41%
12.3	Have you had any problems getting access to the telephones?	20%	17%

Diversity Analysis



Key question responses (disability) HMP Rochester 2015

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned		39	129
1.3	Are you sentenced?	100%	100%
1.5	Are you a foreign national?	0%	4%
1.6	Do you understand spoken English?	100%	98%
1.7	Do you understand written English?	98%	99%
1.8	Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)	18%	17%
1.9	Do you consider yourself to be Gypsy/ Romany/ Traveller?	13%	8%
1.1	Are you Muslim?	6%	6%
1.13	Are you a veteran (ex-armed services)?	8%	2%
1.14	Is this your first time in prison?	26%	29%
2.6	Were you treated well/very well by the escort staff?	69%	81%
2.7	Before you arrived here were you told that you were coming here?	43%	52%
3.2	When you were searched in reception, was this carried out in a respectful way?	74%	92%
3.3	Were you treated well/very well in reception?	64%	81%
3.4	Did you have any problems when you first arrived?	83%	50%
3.7	Did you have access to someone from health care when you first arrived here?	80%	72%
3.9	Did you feel safe on your first night here?	61%	88%
3.10	Have you been on an induction course?	98%	94%
4.1	Is it easy/very easy to communicate with your solicitor or legal representative?	30%	40%

Diversity Analysis

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
4.4	Are you normally offered enough clean, suitable clothes for the week?	39%	45%
4.4	Are you normally able to have a shower every day?	98%	94%
4.4	Is your cell call bell normally answered within five minutes?	39%	46%
4.5	Is the food in this prison good/very good?	8%	11%
4.6	Does the shop /canteen sell a wide enough range of goods to meet your needs?	50%	65%
4.7	Are you able to speak to a Listener at any time, if you want to?	51%	54%
4.8	Do you feel your religious beliefs are respected?	42%	42%
4.9	Are you able to speak to a religious leader of your faith in private if you want to?	48%	58%
5.1	Is it easy to make an application?	79%	88%
5.3	Is it easy to make a complaint?	45%	58%
6.1	Do you feel you have been treated fairly in your experience of the IEP scheme?	48%	49%
6.2	Do the different levels of the IEP scheme encourage you to change your behaviour?	58%	53%
6.3	In the last six months have any members of staff physically restrained you (C&R)?	8%	10%
7.1	Do most staff, in this prison, treat you with respect?	77%	87%
7.2	Is there a member of staff you can turn to for help if you have a problem in this prison?	77%	78%
7.3	Do staff normally speak to you at least most of the time during association time? (most/all of the time)	23%	24%
7.4	Do you have a personal officer?	53%	48%
8.1	Have you ever felt unsafe here?	61%	38%
8.2	Do you feel unsafe now?	30%	16%
8.3	Have you been victimised by other prisoners?	53%	29%
8.5	Have you ever felt threatened or intimidated by other prisoners here?	39%	18%
8.5	Have you been victimised because of your race or ethnic origin since you have been here? (By prisoners)	14%	2%
8.5	Have you been victimised because of your religion/religious beliefs? (By prisoners)	6%	1%
8.5	Have you been victimised because of your nationality? (By prisoners)	8%	2%
8.5	Have you been victimised because of your age? (By prisoners)	6%	3%
8.5	Have you been victimised because you have a disability? (By prisoners)	11%	1%

Diversity Analysis

Key to tables

	Any percentage highlighted in green is significantly better	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
8.6	Have you been victimised by a member of staff?	50%	18%
8.7	Have you ever felt threatened or intimidated by staff here?	27%	8%
8.7	Have you been victimised because of your race or ethnic origin since you have been here? (By staff)	3%	1%
8.7	Have you been victimised because of your religion/religious beliefs? (By staff)	3%	0%
8.7	Have you been victimised because of your nationality? (By staff)	3%	2%
8.7	Have you been victimised because of your age? (By staff)	3%	1%
8.7	Have you been victimised because you have a disability? (By staff)	11%	0%
9.1	Is it easy/very easy to see the doctor?	28%	36%
9.1	Is it easy/ very easy to see the nurse?	48%	52%
9.4	Are you currently taking medication?	68%	39%
9.6	Do you feel you have any emotional well being/mental health issues?	65%	21%
10.3	Is it easy/very easy to get illegal drugs in this prison?	58%	57%
11.2	Are you currently working in the prison?	39%	61%
11.2	Are you currently undertaking vocational or skills training?	15%	16%
11.2	Are you currently in education (including basic skills)?	27%	22%
11.2	Are you currently taking part in an offending behaviour programme?	18%	15%
11.4	Do you go to the library at least once a week?	33%	24%
11.6	Do you go to the gym three or more times a week?	28%	34%
11.7	Do you go outside for exercise three or more times a week?	40%	59%
11.8	On average, do you go on association more than five times each week?	69%	69%
11.9	Do you spend ten or more hours out of your cell on a weekday? (This includes hours at education, at work etc)	11%	8%
12.2	Have you had any problems sending or receiving mail?	52%	40%
12.3	Have you had any problems getting access to the telephones?	31%	13%



Prisoner survey responses HMP Rochester 2015

Prisoner survey responses (missing data have been excluded for each question) Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

Any percentage highlighted in green is significantly better	C unit	A, B, D, E, F, G, H and R units
Any percentage highlighted in blue is significantly worse		
Any percentage highlighted in orange shows a significant difference in prisoners' background details		
Percentages which are not highlighted show there is no significant difference		
Number of completed questionnaires returned	20	147
SECTION 1: General information		
1.2 Are you under 21 years of age?	5%	5%
1.3 Are you sentenced?	100%	100%
1.3 Are you on recall?	5%	10%
1.4 Is your sentence less than 12 months?	20%	14%
1.4 Are you here under an indeterminate sentence for public protection (IPP prisoner)?	5%	1%
1.5 Are you a foreign national?	0%	4%
1.6 Do you understand spoken English?	100%	99%
1.7 Do you understand written English?	95%	99%
1.8 Are you from a minority ethnic group? (Including all those who did not tick white British, white Irish or white other categories.)	15%	17%
1.9 Do you consider yourself to be Gypsy/ Romany/ Traveller?	11%	9%
1.1 Are you Muslim?	5%	6%
1.11 Are you homosexual/gay or bisexual?	5%	2%
1.12 Do you consider yourself to have a disability?	20%	24%
1.13 Are you a veteran (ex-armed services)?	5%	3%
1.14 Is this your first time in prison?	37%	27%
1.15 Do you have any children under the age of 18?	65%	56%
SECTION 2: Transfers and escorts		
On your most recent journey here:		
2.1 Did you spend more than 2 hours in the van?	20%	31%
2.5 Did you feel safe?	85%	80%
2.6 Were you treated well/very well by the escort staff?	65%	81%
2.7 Before you arrived here were you told that you were coming here?	30%	53%
2.8 When you first arrived here did your property arrive at the same time as you?	80%	86%
SECTION 3: Reception, first night and induction		
3.1 Were you in reception for less than 2 hours?	60%	42%
3.2 When you were searched in reception, was this carried out in a respectful way?	85%	88%
3.3 Were you treated well/very well in reception?	55%	80%

Key to tables

	Any percentage highlighted in green is significantly better	C unit	A, B, D, E, F, G, H and R units
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
	When you first arrived:		
3.4	Did you have any problems?	39%	59%
3.4	Did you have any problems with loss of property?	12%	19%
3.4	Did you have any housing problems?	5%	21%
3.4	Did you have any problems contacting employers?	5%	2%
3.4	Did you have any problems contacting family?	22%	17%
3.4	Did you have any problems ensuring dependants were being looked after?	5%	2%
3.4	Did you have any money worries?	5%	12%
3.4	Did you have any problems with feeling depressed or suicidal?	5%	15%
3.4	Did you have any physical health problems?	0%	15%
3.4	Did you have any mental health problems?	5%	21%
3.4	Did you have any problems with needing protection from other prisoners?	0%	8%
3.4	Did you have problems accessing phone numbers?	5%	14%
	When you first arrived here, were you offered any of the following:		
3.6	Tobacco?	80%	79%
3.6	A shower?	30%	22%
3.6	A free telephone call?	15%	32%
3.6	Something to eat?	75%	66%
3.6	PIN phone credit?	65%	58%
3.6	Toiletries/ basic items?	60%	53%
SECTION 3: Reception, first night and induction continued			
	When you first arrived here did you have access to the following people:		
3.7	The chaplain or a religious leader?	80%	69%
3.7	Someone from health services?	85%	73%
3.7	A Listener/Samaritans?	45%	40%
3.7	Prison shop/ canteen?	30%	22%
	When you first arrived here were you offered information about any of the following:		
3.8	What was going to happen to you?	55%	60%
3.8	Support was available for people feeling depressed or suicidal?	55%	35%
3.8	How to make routine requests?	50%	48%
3.8	Your entitlement to visits?	45%	36%
3.8	Health services?	60%	55%
3.8	The chaplaincy?	60%	55%
3.9	Did you feel safe on your first night here?	75%	83%
3.10	Have you been on an induction course?	95%	94%
3.12	Did you receive an education (skills for life) assessment?	90%	86%

Key to tables

	Any percentage highlighted in green is significantly better	A, B, C, D and E Wings	F, G, H and R Wings
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference		
SECTION 11: Activities			
	Is it very easy/ easy to get into the following activities:		
11.1	A prison job?	53%	61%
11.1	Vocational or skills training?	48%	57%
11.1	Education (including basic skills)?	57%	71%
11.1	Offending Behaviour Programmes?	26%	39%
	Are you currently involved in any of the following activities:		
11.2	A prison job?	51%	68%
11.2	Vocational or skills training?	15%	19%
11.2	Education (including basic skills)?	22%	27%
11.2	Offending Behaviour Programmes?	15%	18%
11.4	Do you go to the library at least once a week?	26%	25%
11.5	Does the library have a wide enough range of materials to meet your needs?	43%	47%
11.6	Do you go to the gym three or more times a week?	24%	46%
11.7	Do you go outside for exercise three or more times a week?	53%	57%
11.8	Do you go on association more than five times each week?	70%	65%
11.9	Do you spend ten or more hours out of your cell on a weekday?	8%	11%
SECTION 12: Friends and family			
12.1	Have staff supported you and helped you to maintain contact with family/friends while in this prison?	41%	34%
12.2	Have you had any problems with sending or receiving mail?	43%	43%
12.3	Have you had any problems getting access to the telephones?	18%	16%
12.4	Is it easy/ very easy for your friends and family to get here?	30%	31%
SECTION 13: Preparation for release			
13.3	Do you have a named offender supervisor in this prison?	62%	80%
13.10	Do you have a needs based custody plan?	3%	4%
13.11	Do you feel that any member of staff has helped you to prepare for release?	14%	17%