

HM Young Offender Institution

# **HMYOI Werrington**

Summary of questionnaires and interviews:

Children and young people's self-reported perceptions

23-24 September 2013



# Introduction

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HM Inspectorate of Prisons has conducted surveys of young people (aged 15–18) held in prison custody, in collaboration with the Youth Justice Board (YJB), since 2001. As part of a service level agreement (SLA) between HM Inspectorate of Prisons and the YJB, each establishment holding young people is now surveyed on an annual basis. The objective of the survey is to give young people the chance to comment on their treatment and conditions in custody, as part of the evidence base for HM Inspectorate of Prisons and the YJB.

This summary provides young people's self-reported experiences and perceptions within HMYOI Werrington. It includes a description of the survey methodology, a description of how the data has been analysed and the survey results.

In addition to these stand-alone summaries, the data from all surveys conducted each year is also collated and presented in a report which is produced annually. This is a detailed report that includes a year-on-year comparison of survey data, a breakdown across establishments and diversity analyses.

As well as being published within this stand-alone summary and in the annual report, the survey data collected was used for an inspection. During inspections, findings from the survey are triangulated with inspectors' observations, discussions with young people and staff and documentation held in the establishment. The inspection report (which can be found at [www.justice.gov.uk/about/hmi-prisons](http://www.justice.gov.uk/about/hmi-prisons)) provides a triangulated assessment of how the establishment is performing against the Inspectorate of Prisons' inspection criteria 'Expectations'. These survey results are also included within the inspection report appendices.

# Survey methodology

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A voluntary, confidential and anonymous survey of the population of young people (15–18 years) was carried out by HM Inspectorate of Prisons.

## Sampling

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Questionnaires were distributed to all young people.

## Distributing and collecting questionnaires

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Every attempt was made to distribute the questionnaires to respondents individually. This gave researchers an opportunity to explain the purpose of the survey and to answer respondents' questions. We also stressed the voluntary nature of the survey and provided assurances about confidentiality and the independence of the Inspectorate. This information is also provided in writing on the front cover of the questionnaire.

Interviews were offered to any young person who could not read or write in English, or who had literacy difficulties.

Respondents were not asked to put their names on their questionnaire, although their responses could be identified back to them in line with child protection requirements. In order to ensure confidentiality, respondents were asked to seal their completed questionnaire in the envelope provided and either hand it back to a member of the research team at a specified time or leave it in their room for collection.

Refusals were noted and no attempts were made to replace them.

## Survey response

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At the time of the survey on 23 September 2013 the young person population at HMYOI Werrington was 117. Using the method described above, questionnaires were distributed to all 117 young people.

We received a total of 97 completed questionnaires, a response rate of 83%. This included one questionnaire completed via interview. Three respondents refused to complete a questionnaire, 14 questionnaires were not returned and three were returned blank.

Wing/Unit	Number of completed survey returns
A	38
B	37
C2	19
C1	3

## Presentation of survey results and analyses

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Over the following pages we present the survey results for HMYOI Werrington.

First a full breakdown of responses is provided for each question. In this full breakdown all percentages, including those for filtered questions, refer to the full sample. Percentages have been rounded and therefore may not add up to 100%.

We also present a number of comparative analyses. In all the comparative analyses that follow, statistically significant differences<sup>1</sup> are indicated by shading. Results that are significantly better are indicated by green shading, results that are significantly worse are indicated by blue shading. If the difference is not statistically significant there is no shading. Orange shading has been used to show a statistically significant difference in young peoples' background details.

Filtered questions are clearly indented and preceded by an explanation of how the filter has been applied. Percentages for filtered questions refer to the number of respondents filtered to that question. For all other questions, percentages refer to the entire sample. All missing responses have been excluded from analyses.

Percentages shown in the full breakdown may differ slightly from those shown in the comparative analyses. This is because the data has been weighted to enable valid statistical comparison between establishments.

The following comparative analyses are presented:

- The current survey responses from HMYOI Werrington in 2013 compared with responses from young people surveyed in all other young offender institutions. This comparator is based on all responses from young people surveys carried out in 7 YOI's since April 2012.
- The current survey responses from HMYOI Werrington in 2013 compared with the responses of young people surveyed at HMYOI Werrington in 2012.
- A comparison within the 2013 survey between the responses of white young people and those from a black and minority ethnic group.
- A comparison within the 2013 survey between the responses of Muslim young people and non-Muslim young people.
- A comparison within the 2013 survey between the responses of young people who consider themselves to have a disability and those who do not consider themselves to have a disability.

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<sup>1</sup> A statistically significant difference between the two samples is one that is unlikely to have arisen by chance alone, and can therefore be assumed to represent a real difference between the two populations. Our significance level is set at 0.05 which means that there is only a 5% likelihood that the difference is due to chance.

## Survey responses from children and young people: HMYOI Werrington 2013

**Survey responses** (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

### Key to tables

		2013 Werrington	Young people's comparator	2013 Werrington	2012 Werrington
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>97</b>	<b>725</b>	<b>97</b>	<b>112</b>
<b>SECTION 1: ABOUT YOU</b>					
1.1	Are you 18 years of age?	9%	14%	9%	15%
1.2	Are you a foreign national?	3%	3%	3%	5%
1.3	Do you understand spoken English?	98%	99%	98%	96%
1.4	Do you understand written English?	98%	99%	98%	95%
1.5	Are you from a minority ethnic group (Including all those who did not tick white British, white Irish or white other category)?	49%	41%	49%	47%
1.6	Are you Muslim?	27%	20%	27%	19%
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	6%	7%	6%	6%
1.8	Do you have any children?	14%	12%	14%	14%
1.9	Do you consider yourself to have a disability?	16%	18%	16%	17%
1.10	Have you ever been in local authority care?	32%	32%	32%	26%
<b>SECTION 2: ABOUT YOUR SENTENCE</b>					
2.1	Are you sentenced?	77%	80%	77%	76%
2.2	Is your sentence 12 months or less?	34%	37%	34%	37%
2.3	Have you been in this establishment for one month or less?	21%	15%	21%	18%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	60%	54%	60%	53%
<b>SECTION 3: COURTS, TRANSFERS AND ESCORTS</b>					
On your most recent journey here:					
3.1	Did you feel safe?	76%	84%	76%	76%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	35%	38%	35%	39%
3.3	Did you spend more than 4 hours in the van?	7%	9%	7%	7%

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For those who spent 2 or more hours in the escort van:					
<b>3.4</b>	Were you offered a toilet break if you needed it?	13%	15%	13%	11%
<b>3.5</b>	Were you offered anything to eat or drink?	63%	35%	63%	30%
<b>3.6</b>	Were you treated well/very well by the escort staff?	52%	53%	52%	49%
<b>3.7</b>	Before you arrived, did you receive any helpful information to help you prepare for coming here?	14%	15%	14%	23%
<b>SECTION 4: YOUR FIRST FEW DAYS HERE</b>					
<b>4.1</b>	Were you in reception for less than 2 hours?	65%	83%	65%	81%
<b>4.2</b>	When you were searched, was this carried out in a respectful way?	74%	82%	74%	81%
<b>4.3</b>	Were you treated well/very well in reception?	80%	67%	80%	72%
When you first arrived, did staff ask if you needed help or support with any of the following:					
<b>4.4a</b>	Not being able to smoke?	53%	51%	53%	40%
<b>4.4b</b>	Loss of property?	21%	21%	21%	18%
<b>4.4c</b>	Feeling scared?	30%	27%	30%	32%
<b>4.4d</b>	Gang problems?	53%	45%	53%	50%
<b>4.4e</b>	Contacting family?	68%	52%	68%	61%
<b>4.4f</b>	Money worries?	28%	19%	28%	21%
<b>4.4g</b>	Feeling worried/upset/needing someone to talk to?	34%	33%	34%	37%
<b>4.4h</b>	Health problems?	68%	53%	68%	55%
<b>4.4i</b>	Getting phone numbers?	58%	41%	58%	50%
<b>4.5</b>	Did you have any problems when you first arrived?	71%	72%	71%	67%
When you first arrived, did you have problems with any of the following:					
<b>4.5a</b>	Not being able to smoke?	49%	47%	49%	49%
<b>4.5b</b>	Loss of property?	11%	10%	11%	12%
<b>4.5c</b>	Feeling scared?	14%	6%	14%	8%
<b>4.5d</b>	Gang problems?	16%	12%	16%	13%
<b>4.5e</b>	Contacting family?	32%	25%	32%	28%
<b>4.5f</b>	Money worries?	15%	15%	15%	20%
<b>4.5g</b>	Feeling worried/upset/needing someone to talk to?	14%	8%	14%	16%
<b>4.5h</b>	Health problems?	9%	11%	9%	6%
<b>4.5i</b>	Getting phone numbers?	23%	26%	23%	31%

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When you first arrived, were you given any of the following:					
<b>4.6a</b>	Toiletries/basic items?	81%	79%	81%	81%
<b>4.6b</b>	The opportunity to have a shower?	45%	55%	45%	44%
<b>4.6c</b>	Something to eat?	81%	85%	81%	79%
<b>4.6d</b>	A free phone call to friends/family?	80%	80%	80%	76%
<b>4.6e</b>	PIN phone credit?	52%	64%	52%	58%
<b>4.6f</b>	Information about feeling worried/upset?	25%	32%	25%	35%
Within your first 24 hours, did you have access to the following people or services:					
<b>4.7a</b>	A chaplain?	37%	48%	37%	41%
<b>4.7b</b>	A peer mentor?	15%	15%	15%	10%
<b>4.7c</b>	Childline/Samaritans	11%	18%	11%	10%
<b>4.7d</b>	The prison shop/canteen?	13%	12%	13%	7%
<b>4.8</b>	Before you were locked up on your first night, were you seen by a doctor or nurse?	78%	66%	78%	80%
<b>4.9</b>	Did you feel safe on your first night here?	76%	81%	76%	76%
<b>4.10</b>	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	55%	60%	55%	48%
<b>SECTION 5: DAILY LIFE AND RESPECT</b>					
<b>5.1</b>	Can you normally have a shower every day if you want to?	72%	81%	72%	36%
<b>5.2</b>	Is your cell call bell normally answered within five minutes?	26%	38%	26%	26%
<b>5.3</b>	Do you find the food here good/very good?	14%	17%	14%	10%
<b>5.4</b>	Does the shop/canteen sell a wide enough variety of products?	45%	48%	45%	45%
<b>5.5</b>	Is it easy/very easy for you to attend religious services?	73%	60%	73%	61%
<b>5.6</b>	Do you feel your religious beliefs are respected?	73%	58%	73%	57%
Can you speak to:					
<b>5.7</b>	A chaplain of your faith in private?	71%	73%	71%	61%
<b>5.8</b>	A peer mentor?	36%	38%	36%	26%
<b>5.9</b>	A member of the IMB (Independent Monitoring Board)?	16%	31%	16%	17%
<b>5.10</b>	An advocate (an outside person to help you)?	47%	42%	47%	41%
<b>SECTION 6: RELATIONSHIPS WITH STAFF</b>					
<b>6.1</b>	Do most staff treat you with respect?	74%	68%	74%	68%
<b>6.2</b>	If you had a problem, would you have no-one to turn to?	23%	25%	23%	29%
<b>6.3</b>	Have staff checked on you personally in the last week to see how you are getting on?	38%	41%	38%	30%
For those who have met their personal officer:					
<b>6.4</b>	Did you meet your personal (named) officer within the first week?	47%	42%	47%	43%
<b>6.5</b>	Do you see your personal (named) officer at least once a week?	49%	61%	49%	52%
<b>6.6</b>	Do you feel your personal (named) officer tries to help you?	78%	73%	78%	54%

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<b>SECTION 7: APPLICATIONS AND COMPLAINTS</b>					
7.1	Is it easy to make an application?	74%	79%	74%	80%
For those who have made an application:					
7.2	Do you feel applications are sorted out fairly?	71%	71%	71%	57%
7.3	Do you feel applications are sorted out quickly (within 7 days)?	59%	60%	59%	57%
7.4	Is it easy to make a complaint?	52%	53%	52%	47%
For those who have made a complaint:					
7.5	Do you feel complaints are sorted out fairly?	33%	40%	33%	26%
7.6	Do you feel complaints are sorted out quickly (within 7 days)?	21%	40%	21%	29%
7.7	Have you ever felt too scared or intimidated to make a complaint?	7%	9%	7%	9%
<b>SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE</b>					
8.1	Are you on the enhanced (top) level of the reward scheme?	28%	31%	28%	29%
8.2	Have you been treated fairly in your experience of the reward scheme?	45%	49%	45%	46%
8.3	Do the different levels make you change your behaviour?	52%	50%	52%	48%
8.4	Have you had a minor report since you have been here?	55%	56%	55%	48%
For those who have had a minor report:					
8.5	Was the process explained clearly to you?	76%	79%	76%	68%
8.6	Have you had an adjudication ('nicking') since you have been here?	69%	62%	69%	57%
For those who have had an adjudication ('nicking'):					
8.7	Was the process explained clearly to you?	87%	86%	87%	83%
8.8	Have you been physically restrained (Cand R) since you have been here?	37%	34%	37%	21%
8.9	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	36%	51%	36%	35%
<b>SECTION 9: SAFETY</b>					
9.1	Have you ever felt unsafe here?	31%	30%	31%	27%
9.2	Do you feel unsafe now?	14%	11%	14%	12%
9.4	Have you ever been victimised by other young people here?	21%	22%	21%	25%
Since you have been here, have other young people:					
9.5a	Made insulting remarks about you, your family or friends?	6%	9%	6%	12%
9.5b	Hit, kicked or assaulted you?	10%	8%	10%	11%
9.5c	Sexually abused you?	0%	1%	0%	1%
9.5d	Threatened or intimidated you?	7%	7%	7%	10%
9.5e	Taken your canteen/property?	4%	3%	4%	6%
9.5f	Victimised you because of medication?	0%	1%	0%	2%
9.5g	Victimised you because of debt?	2%	1%	2%	4%
9.5h	Victimised you because of drugs?	0%	1%	0%	2%
9.5i	Victimised you because of your race or ethnic origin?	2%	2%	2%	3%



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<b>9.5j</b>	Victimised you because of your religion/religious beliefs?	0%	2%	0%	3%
<b>9.5k</b>	Victimised you because of your nationality?	4%	2%	4%	4%
<b>9.5l</b>	Victimised you because you were from a different part of the country?	1%	3%	1%	4%
<b>9.5m</b>	Victimised you because you are from a Traveller community?	0%	1%	0%	3%
<b>9.5n</b>	Victimised you because of your sexual orientation?	0%	1%	0%	1%
<b>9.5o</b>	Victimised you because of your age?	0%	1%	0%	2%
<b>9.5p</b>	Victimised you because you have a disability?	0%	1%	0%	3%
<b>9.5q</b>	Victimised you because you were new here?	4%	5%	4%	10%
<b>9.5r</b>	Victimised you because of your offence/crime?	0%	3%	0%	1%
<b>9.5s</b>	Victimised you because of gang related issues?	6%	4%	6%	5%
<b>9.7</b>	Have you ever been victimised by a member of staff here?	17%	27%	17%	23%
Since you have been here, have staff:					
<b>9.8a</b>	Made insulting remarks about you, your family or friends?	5%	16%	5%	11%
<b>9.8b</b>	Hit, kicked or assaulted you?	1%	5%	1%	3%
<b>9.8c</b>	Sexually abused you?	2%	1%	2%	2%
<b>9.8d</b>	Threatened or intimidated you?	4%	6%	4%	4%
<b>9.8e</b>	Taken your canteen/property?	2%	3%	2%	4%
<b>9.8f</b>	Victimised you because of medication?	0%	1%	0%	2%
<b>9.8g</b>	Victimised you because of debt?	0%	1%	0%	1%
<b>9.8h</b>	Victimised you because of drugs?	0%	1%	0%	1%
<b>9.8i</b>	Victimised you because of your race or ethnic origin?	4%	4%	4%	3%
<b>9.8j</b>	Victimised you because of your religion/religious beliefs?	0%	3%	0%	2%
<b>9.8k</b>	Victimised you because of your nationality?	1%	2%	1%	2%
<b>9.8k</b>	Victimised you because you were from a different part of the country?	1%	3%	1%	2%
<b>9.8m</b>	Victimised you because you are from a Traveller community?	0%	1%	0%	1%
<b>9.8n</b>	Victimised you because of your sexual orientation?	0%	1%	0%	0%
<b>9.8o</b>	Victimised you because of your age?	1%	1%	1%	1%
<b>9.8p</b>	Victimised you because you have a disability?	1%	1%	1%	2%
<b>9.8q</b>	Victimised you because you were new here?	4%	2%	4%	2%
<b>9.8r</b>	Victimised you because of your offence/crime?	1%	2%	1%	3%
<b>9.8s</b>	Victimised you because of gang related issues?	0%	2%	0%	0%
<b>9.8t</b>	Victimised you because you made a complaint?	5%	5%	5%	7%
<b>9.10</b>	If you were being victimised, would you tell a member of staff?	31%	28%	31%	17%
<b>9.11</b>	Do you think staff would take it seriously if you told them you had been victimised?	31%	31%	31%	30%
<b>9.12</b>	Is shouting through the windows a problem here?	33%	30%	33%	40%

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<b>SECTION 10: HEALTH SERVICES</b>					
<b>10.1a</b>	Is it easy for you to see the doctor?	66%	60%	66%	70%
<b>10.1b</b>	Is it easy for you to see the nurse?	75%	73%	75%	88%
<b>10.1c</b>	Is it easy for you to see the dentist?	31%	43%	31%	36%
<b>10.2</b>	For those who have been to health services: Do you think the overall quality is good/very good?	65%	54%	65%	67%
<b>10.3</b>	If you are taking medication, are you allowed to keep some/all of it in your cell?	60%	51%	60%	63%
<b>10.4</b>	Do you have any emotional or mental health problems?	25%	23%	25%	18%
<b>10.5</b>	If you have emotional or mental health problems, are you being helped by anyone here?	64%	72%	64%	35%
<b>10.6</b>	Did you have any problems with alcohol when you first arrived?	11%	10%	11%	10%
<b>10.7</b>	Have you received any help with any alcohol problems here?	6%	6%	6%	7%
<b>10.8</b>	Did you have any problems with drugs when you first arrived?	30%	38%	30%	32%
<b>10.9</b>	Do you have a problem with drugs now?	5%	10%	5%	6%
<b>10.10</b>	Have you received any help with any drug problems here?	16%	23%	16%	21%
<b>10.11</b>	Is it easy/very easy to get illegal drugs here?	11%	17%	11%	15%
<b>SECTION 11: ACTIVITIES</b>					
<b>11.1</b>	Were you 14 or younger when you were last at school?	30%	39%	30%	35%
<b>11.2</b>	Have you ever been excluded from school?	93%	87%	93%	87%
<b>11.3</b>	Did you ever skip school before you came into custody?	75%	76%	75%	71%
Do you currently take part in any of the following:					
<b>11.4a</b>	Education?	73%	79%	73%	62%
<b>11.4b</b>	A job in this establishment?	31%	31%	31%	26%
<b>11.4c</b>	Vocational or skills training?	18%	14%	18%	16%
<b>11.4d</b>	Offending behaviour programmes?	25%	20%	25%	22%
<b>11.4e</b>	Nothing	18%	11%	18%	12%
For those who have taken part in the following activities while in this establishment, do you think that they will help you when you leave prison:					
<b>11.5a</b>	Education?	66%	64%	66%	61%
<b>11.5b</b>	A job in this establishment?	53%	54%	53%	52%
<b>11.5c</b>	Vocational or skills training?	54%	51%	54%	42%
<b>11.5d</b>	Offending behaviour programmes?	53%	50%	53%	55%
<b>11.6</b>	Do you usually have association every day?	77%	76%	77%	69%
<b>11.7</b>	Can you usually go outside for exercise every day?	6%	50%	6%	5%
<b>11.8</b>	Do you go to the gym more than five times each week?	1%	13%	1%	1%

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<b>SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>					
12.1	Are you able to use the telephone every day?	74%	82%	74%	46%
12.2	Have you had any problems with sending or receiving letters or parcels?	36%	41%	36%	37%
12.3	Do you usually have one or more visits per week from family and friends?	34%	41%	34%	29%
12.4	Is it easy/very easy for your family and friends to visit you here?	28%	37%	28%	32%
12.5	Do your visits start on time?	35%	44%	35%	36%
<b>SECTION 13: PREPARATION FOR RELEASE</b>					
Do you think you will have a problem with the following, when you are released:					
13.1a	Finding accommodation?	27%	26%	27%	23%
13.1b	Getting into school or college?	26%	30%	26%	29%
13.1c	Getting a job?	53%	54%	53%	56%
13.1d	Money/finances?	49%	38%	49%	40%
13.1e	Claiming benefits?	27%	22%	27%	21%
13.1f	Continuing health services?	9%	9%	9%	12%
13.1g	Opening a bank account?	21%	13%	21%	13%
13.1h	Avoiding bad relationships?	15%	18%	15%	19%
13.2	Do you have a training plan, sentence plan or remand plan?	40%	52%	40%	47%
For those with a training plan, sentence plan or remand plan:					
13.3	Were you involved in the development of your plan?	83%	86%	83%	84%
13.4	Do you understand the targets set in your plan?	97%	92%	97%	96%
13.5	Do you have a caseworker here?	85%	80%	85%	90%
13.6	Has your caseworker helped to prepare you for release?	38%	48%	38%	48%
For those with a social worker:					
13.7	Has your social worker been to visit you since you have been here?	63%	64%	63%	57%
13.8	Have you had a say in what will happen to you when you are released?	34%	39%	34%	35%
Do you know who to contact for help with the following problems?					
13.9a	Finding accommodation	19%	27%	19%	19%
13.9b	Getting into school or college	23%	27%	23%	21%
13.9c	Getting a job	27%	34%	27%	26%
13.9d	Help with money/finances	21%	23%	21%	17%
13.9e	Help with claiming benefits	14%	19%	14%	9%
13.9f	Continuing health services	11%	15%	11%	12%
13.9g	Opening a bank account	12%	17%	12%	13%
13.9h	Avoiding bad relationships	12%	16%	12%	13%
For those who were sentenced:					
13.11	Do you want to stop offending?	83%	89%	83%	88%
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	47%	45%	47%	52%

## Key question responses (ethnicity/religion) HMYOI Werrington 2013

**Survey responses** (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

### Key to tables

		Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>47</b>	<b>49</b>	<b>26</b>	<b>70</b>
1.2	Are you a foreign national?	2%	2%	7%	1%
1.3	Do you understand spoken English?	98%	100%	97%	99%
1.4	Do you understand written English?	98%	100%	97%	99%
1.5	Are you from a minority ethnic group (Including all those who did not tick white British, white Irish or white other categories)?			93%	34%
1.6	Are you Muslim?	49%	3%		
1.5	Do you consider yourself to be Gypsy/ Romany/ Traveller?	0%	12%	0%	8%
1.9	Do you consider yourself to have a disability?	9%	23%	3%	20%
1.10	Have you ever been in local authority care?	24%	39%	23%	35%
2.1	Are you sentenced?	74%	81%	74%	78%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	70%	49%	73%	55%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	37%	35%	31%	37%
3.6	Were you treated well/very well by the escort staff?	44%	59%	43%	54%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	20%	9%	21%	12%
4.2	When you were searched, was this carried out in a respectful way?	68%	81%	52%	81%
4.3	Were you treated well/very well in reception?	82%	79%	68%	84%
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	75%	81%	61%	84%
4.9	Did you feel safe on your first night here?	72%	81%	66%	79%
5.1	Can you normally have a shower every day if you want to?	70%	72%	79%	71%
5.2	Is your cell call bell normally answered within five minutes?	30%	23%	38%	22%

**Key to tables**

	Any percentage highlighted in green is significantly better	Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>47</b>	<b>49</b>	<b>26</b>	<b>70</b>
5.3	Do you find the food here good/very good?	13%	14%	21%	12%
5.4	Does the shop/canteen sell a wide enough variety of products?	32%	57%	15%	55%
5.6	Do you feel your religious beliefs are respected?	75%	71%	85%	69%
Can you speak to:					
5.7	A chaplain of your faith in private?	76%	67%	86%	65%
5.8	A peer mentor?	22%	49%	25%	38%
5.9	A member of the IMB (Independent Monitoring Board)?	13%	18%	8%	18%
5.10	An advocate (an outside person to help you)?	45%	49%	41%	49%
6.1	Do most staff treat you with respect?	72%	74%	66%	79%
6.2	If you had a problem, would you have no-one to turn to?	25%	22%	18%	27%
7.1	Is it easy to make an application?	70%	78%	63%	77%
7.4	Is it easy to make a complaint?	49%	55%	43%	54%
8.1	Are you on the enhanced (top) level of the reward scheme?	29%	28%	36%	27%
8.2	Have you been treated fairly in your experience of the reward scheme?	39%	51%	39%	49%
8.3	Do the different levels make you change your behaviour?	52%	52%	50%	53%
8.4	Have you had a minor report since you have been here?	56%	55%	57%	55%
8.6	Have you had an adjudication ('nicking') since you have been here?	69%	68%	79%	66%
8.8	Have you been physically restrained (C and R) since you have been here?	39%	37%	19%	44%
9.1	Have you ever felt unsafe here?	24%	37%	28%	31%
9.2	Do you feel unsafe now?	9%	15%	18%	12%
9.4	Have you been victimised by other young people here?	20%	23%	24%	19%
Since you have been here, have other young people:					
9.5d	Threatened or intimidated you?	11%	4%	3%	9%
9.5i	Victimised you because of your race or ethnic origin?	2%	2%	3%	1%
9.5j	Victimised you because of your religion/religious beliefs?	0%	0%	0%	0%
9.5k	Victimised you because of your nationality?	7%	0%	7%	1%
9.5p	Victimised you because you have a disability?	0%	0%	0%	0%
9.7	Have you been victimised by staff here?	19%	18%	17%	18%

**Key to tables**

		Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>47</b>	<b>49</b>	<b>26</b>	<b>70</b>
Since you have been here, have staff:					
<b>9.8d</b>	Threatened or intimidated you?	4%	2%	0%	5%
<b>9.8i</b>	Victimised you because of your race or ethnic origin?	7%	0%	3%	3%
<b>9.8j</b>	Victimised you because of your religion/religious beliefs?	0%	0%	0%	0%
<b>9.8k</b>	Victimised you because of your nationality?	2%	0%	0%	1%
<b>9.8p</b>	Victimised you because you have a disability?	0%	2%	0%	1%
<b>9.10</b>	If you were being victimised, would you tell a member of staff?	30%	32%	28%	31%
<b>9.11</b>	Do you think staff would take it seriously if you told them you had been victimised?	21%	38%	36%	29%
<b>10.1a</b>	Is it easy/very easy for you to see the doctor?	59%	72%	59%	68%
<b>10.1b</b>	Is it easy/very easy for you to see the nurse?	70%	80%	78%	74%
<b>10.4</b>	Do you feel you have any emotional or mental health problems?	12%	35%	19%	28%
Do you currently take part in any of the following:					
<b>11.4a</b>	Education?	77%	69%	85%	69%
<b>11.4b</b>	A job in this establishment?	35%	27%	28%	31%
<b>11.4c</b>	Vocational or skills training?	14%	22%	8%	21%
<b>11.4d</b>	Offending behaviour programmes?	25%	24%	15%	28%
<b>11.4e</b>	Nothing?	15%	20%	15%	20%
<b>11.6</b>	Do you usually have association every day?	75%	79%	76%	77%
<b>11.7</b>	Can you usually go outside for exercise every day?	2%	9%	0%	7%
<b>11.8</b>	Do you go to the gym more than five times each week?	0%	2%	0%	1%
<b>12.1</b>	Are you able to use the telephone every day?	64%	83%	70%	75%
<b>12.2</b>	Have you had any problems with sending or receiving letters or parcels?	43%	30%	44%	34%
<b>12.3</b>	Do you usually have one or more visits per week from family and friends?	29%	39%	32%	34%
<b>13.2</b>	Do you have a training plan, sentence plan or remand plan?	42%	40%	57%	35%
<b>13.8</b>	Have you had a say in what will happen to you when you are released?	36%	33%	40%	33%

## Key question responses (disability analysis) HMYOI Werrington 2013

**Survey responses** (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

### Key to tables

	Any percentage highlighted in green is significantly better	<b>Consider themselves to have a disability</b>	<b>Do not consider themselves to have a disability</b>
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
<b>Number of completed questionnaires returned</b>		<b>15</b>	<b>79</b>
1.2	Are you a foreign national?	6%	1%
1.3	Do you understand spoken English?	100%	99%
1.4	Do you understand written English?	100%	99%
1.5	Are you from a minority ethnic group (Including all those who did not tick white British, white Irish or white other categories)?	28%	54%
1.6	Are you Muslim?	6%	30%
1.5	Do you consider yourself to be Gypsy/ Romany/ Traveller?	12%	5%
1.10	Have you ever been in local authority care?	44%	29%
2.1	Are you sentenced?	67%	80%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	39%	64%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	56%	33%
3.6	Were you treated well/very well by the escort staff?	67%	49%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	12%	14%
4.2	When you were searched, was this carried out in a respectful way?	79%	74%
4.3	Were you treated well/very well in reception?	71%	83%
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	77%	79%
4.9	Did you feel safe on your first night here?	65%	80%
5.1	Can you normally have a shower every day if you want to?	75%	70%
5.2	Is your cell call bell normally answered within five minutes?	12%	30%
5.3	Do you find the food here good/very good?	13%	13%
5.4	Does the shop/canteen sell a wide enough variety of products?	71%	39%

**Key to tables**

	Any percentage highlighted in green is significantly better	<b>Consider themselves to have a disability</b>	<b>Do not consider themselves to have a disability</b>
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
<b>5.6</b>	Do you feel your religious beliefs are respected?	<b>69%</b>	<b>74%</b>
Can you speak to:			
<b>5.7</b>	A chaplain of your faith in private?	<b>67%</b>	<b>72%</b>
<b>5.8</b>	A peer mentor?	<b>39%</b>	<b>33%</b>
<b>5.9</b>	A member of the IMB (Independent Monitoring Board)?	<b>11%</b>	<b>15%</b>
<b>5.10</b>	An advocate (an outside person to help you)?	<b>50%</b>	<b>47%</b>
<b>6.1</b>	Do most staff treat you with respect?	<b>77%</b>	<b>74%</b>
<b>6.2</b>	If you had a problem, would you have no-one to turn to?	<b>6%</b>	<b>26%</b>
<b>7.1</b>	Is it easy to make an application?	<b>77%</b>	<b>74%</b>
<b>7.4</b>	Is it easy to make a complaint?	<b>61%</b>	<b>52%</b>
<b>8.1</b>	Are you on the enhanced (top) level of the reward scheme?	<b>39%</b>	<b>26%</b>
<b>8.2</b>	Have you been treated fairly in your experience of the reward scheme?	<b>41%</b>	<b>46%</b>
<b>8.3</b>	Do the different levels make you change your behaviour?	<b>71%</b>	<b>48%</b>
<b>8.4</b>	Have you had a minor report since you have been here?	<b>67%</b>	<b>53%</b>
<b>8.6</b>	Have you had an adjudication ('nicking') since you have been here?	<b>56%</b>	<b>70%</b>
<b>8.8</b>	Have you been physically restrained (C and R) since you have been here?	<b>56%</b>	<b>34%</b>
<b>9.1</b>	Have you ever felt unsafe here?	<b>44%</b>	<b>26%</b>
<b>9.2</b>	Do you feel unsafe now?	<b>35%</b>	<b>7%</b>
<b>9.4</b>	Have you been victimised by other young people here?	<b>33%</b>	<b>19%</b>
Since you have been here, have other young people:			
<b>9.5d</b>	Threatened or intimidated you?	<b>11%</b>	<b>7%</b>
<b>9.5i</b>	Victimised you because of your race or ethnic origin?	<b>0%</b>	<b>2%</b>
<b>9.5j</b>	Victimised you because of your religion/religious beliefs?	<b>0%</b>	<b>0%</b>
<b>9.5k</b>	Victimised you because of your nationality?	<b>0%</b>	<b>4%</b>
<b>9.5p</b>	Victimised you because you have a disability?	<b>0%</b>	<b>0%</b>



## Key to tables

	Any percentage highlighted in green is significantly better	<b>Consider themselves to have a disability</b>	<b>Do not consider themselves to have a disability</b>
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
<b>9.7</b>	Have you been victimised by staff here?	<b>29%</b>	<b>17%</b>
Since you have been here, have staff:			
<b>9.8d</b>	Threatened or intimidated you?	<b>6%</b>	<b>2%</b>
<b>9.8i</b>	Victimised you because of your race or ethnic origin?	<b>0%</b>	<b>4%</b>
<b>9.8j</b>	Victimised you because of your religion/religious beliefs?	<b>0%</b>	<b>0%</b>
<b>9.8k</b>	Victimised you because of your nationality?	<b>0%</b>	<b>1%</b>
<b>9.8p</b>	Victimised you because you have a disability?	<b>6%</b>	<b>0%</b>
<b>9.10</b>	If you were being victimised, would you tell a member of staff?	<b>35%</b>	<b>31%</b>
<b>9.11</b>	Do you think staff would take it seriously if you told them you had been victimised?	<b>28%</b>	<b>29%</b>
<b>10.1a</b>	Is it easy/very easy for you to see the doctor?	<b>79%</b>	<b>63%</b>
<b>10.1b</b>	Is it easy/very easy for you to see the nurse?	<b>100%</b>	<b>72%</b>
<b>10.4</b>	Do you feel you have any emotional or mental health problems?	<b>65%</b>	<b>16%</b>
Do you currently take part in any of the following:			
<b>11.4a</b>	Education?	<b>72%</b>	<b>72%</b>
<b>11.4b</b>	A job in this establishment?	<b>28%</b>	<b>32%</b>
<b>11.4c</b>	Vocational or skills training?	<b>28%</b>	<b>17%</b>
<b>11.4d</b>	Offending behaviour programmes?	<b>21%</b>	<b>26%</b>
<b>11.4e</b>	Nothing?	<b>21%</b>	<b>18%</b>
<b>11.6</b>	Do you usually have association every day?	<b>71%</b>	<b>78%</b>
<b>11.7</b>	Can you usually go outside for exercise every day?	<b>6%</b>	<b>6%</b>
<b>11.8</b>	Do you go to the gym more than five times each week?	<b>0%</b>	<b>1%</b>
<b>12.1</b>	Are you able to use the telephone every day?	<b>67%</b>	<b>74%</b>
<b>12.2</b>	Have you had any problems with sending or receiving letters or parcels?	<b>39%</b>	<b>35%</b>
<b>12.3</b>	Do you usually have one or more visits per week from family and friends?	<b>39%</b>	<b>33%</b>
<b>13.2</b>	Do you have a training plan, sentence plan or remand plan?	<b>35%</b>	<b>43%</b>
<b>13.8</b>	Have you had a say in what will happen to you when you are released?	<b>35%</b>	<b>34%</b>

## SECTION 1: ABOUT YOU

<b>Q1</b>	<b>How old are you?</b>	
	15.....	5 (5%)
	16.....	17 (18%)
	17.....	67 (69%)
	18.....	8 (8%)
<b>Q2</b>	<b>Are you a British citizen?</b>	
	Yes .....	93 (97%)
	No.....	3 (3%)
<b>Q3</b>	<b>Do you understand spoken English?</b>	
	Yes .....	93 (98%)
	No.....	2 (2%)
<b>Q4</b>	<b>Do you understand written English?</b>	
	Yes .....	93 (98%)
	No.....	2 (2%)
<b>Q5</b>	<b>What is your ethnic origin?</b>	
	<i>White - British</i> .....	46 (48%)
	<i>White - Irish</i> .....	1 (1%)
	<i>White - Other</i> .....	2 (2%)
	<i>Black or Black British - Caribbean</i> .....	7 (7%)
	<i>Black or Black British - African</i> .....	6 (6%)
	<i>Black or Black British - Other</i> .....	0 (0%)
	<i>Asian or Asian British - Indian</i> .....	0 (0%)
	<i>Asian or Asian British - Pakistani</i> .....	9 (9%)
	<i>Asian or Asian British - Bangladeshi</i> .....	3 (3%)
	<i>Asian or Asian British - Chinese</i> .....	0 (0%)
	<i>Asian or Asian British - Other</i> .....	1 (1%)
	<i>Mixed race - White and Black Caribbean</i> .....	15 (16%)
	<i>Mixed race - White and Black African</i> .....	0 (0%)
	<i>Mixed race - White and Asian</i> .....	0 (0%)
	<i>Mixed race - Other</i> .....	3 (3%)
	<i>Arab</i> .....	0 (0%)
	<i>Other ethnic group</i> .....	3 (3%)
<b>Q6</b>	<b>What is your religion?</b>	
	<i>None</i> .....	27 (28%)
	<i>Church of England</i> .....	15 (16%)
	<i>Catholic</i> .....	19 (20%)
	<i>Protestant</i> .....	1 (1%)
	<i>Other Christian denomination</i> .....	8 (8%)
	<i>Buddhist</i> .....	0 (0%)
	<i>Hindu</i> .....	0 (0%)
	<i>Jewish</i> .....	0 (0%)
	<i>Muslim</i> .....	26 (27%)
	<i>Sikh</i> .....	0 (0%)

<b>Q7</b>	<b>Do you consider yourself to be Gypsy/Romany/Traveller?</b>	
	Yes .....	6 (6%)
	No .....	82 (87%)
	Don't know.....	6 (6%)
<b>Q8</b>	<b>Do you have any children?</b>	
	Yes .....	13 (14%)
	No .....	82 (86%)
<b>Q9</b>	<b>Do you consider yourself to have a disability (i.e. do you need help with any long-term physical, mental or learning needs) ?</b>	
	Yes .....	15 (16%)
	No .....	79 (84%)
<b>Q10</b>	<b>Have you ever been in local authority care?</b>	
	Yes .....	29 (32%)
	No .....	63 (68%)

## SECTION 2: ABOUT YOUR SENTENCE

<b>Q1</b>	<b>Are you sentenced?</b>	
	Yes .....	74 (77%)
	No - unsentenced/on remand .....	22 (23%)
<b>Q2</b>	<b>How long is your sentence (the full DTO sentence)?</b>	
	Not sentenced .....	22 (23%)
	Less than 6 months .....	14 (15%)
	6 to 12 months.....	18 (19%)
	More than 12 months, up to 2 years.....	21 (22%)
	More than 2 years.....	20 (21%)
	Indeterminate sentence for public protection (IPP) .....	1 (1%)
<b>Q3</b>	<b>How long have you been in this establishment?</b>	
	Less than 1 month .....	20 (21%)
	1 to 6 months.....	45 (47%)
	More than 6 months, but less than 12 months.....	26 (27%)
	12 months to 2 years.....	4 (4%)
	More than 2 years.....	0 (0%)
<b>Q4</b>	<b>Is this your first time in custody in a YOI, secure children's home or secure training centre?</b>	
	Yes .....	57 (59%)
	No .....	39 (41%)

## SECTION 3: COURTS, TRANSFERS AND ESCORTS

<b>Q1</b>	<b>On your most recent journey here, did you feel safe?</b>	
	Yes .....	72 (77%)
	No .....	13 (14%)
	Don't remember.....	9 (10%)

<b>Q2</b>	<b>On your most recent journey here, were there any adults (over 18) or a mix of males and females travelling with you?</b>	
	Yes .....	34 (35%)
	No .....	47 (48%)
	Don't remember.....	16 (16%)
<b>Q3</b>	<b>On your most recent journey here, how long did you spend in the van?</b>	
	Less than 2 hours .....	49 (51%)
	2 to 4 hours.....	35 (36%)
	More than 4 hours.....	7 (7%)
	Don't remember.....	5 (5%)
<b>Q4</b>	<b>On your most recent journey here, were you offered a toilet break?</b>	
	My journey was less than 2 hours .....	49 (53%)
	Yes .....	6 (6%)
	No .....	33 (35%)
	Don't remember.....	5 (5%)
<b>Q5</b>	<b>On your most recent journey here, were you offered anything to eat or drink?</b>	
	My journey was less than 2 hours .....	49 (52%)
	Yes .....	29 (31%)
	No .....	14 (15%)
	Don't remember.....	3 (3%)
<b>Q6</b>	<b>On your most recent journey here, how did you feel you were treated by the escort staff?</b>	
	Very well.....	17 (18%)
	Well .....	31 (33%)
	Neither .....	30 (32%)
	Badly .....	6 (6%)
	Very badly .....	4 (4%)
	Don't remember.....	5 (5%)
<b>Q7</b>	<b>Before you arrived here, did you receive any information to help you prepare for coming here?</b>	
	Yes - and it was helpful.....	13 (14%)
	Yes - but it was not helpful .....	8 (9%)
	No - I received no information.....	56 (60%)
	Don't remember.....	17 (18%)

## SECTION 4: FIRST DAYS

<b>Q1</b>	<b>How long were you in reception?</b>	
	Less than 2 hours .....	62 (65%)
	2 hours or longer.....	23 (24%)
	Don't remember .....	10 (11%)
<b>Q2</b>	<b>When you were searched, was this carried out in a respectful way?</b>	
	Yes .....	70 (74%)
	No.....	13 (14%)
	Don't remember/Not applicable .....	12 (13%)

- Q3 How well did you feel you were treated in reception?**
- |                             |          |
|-----------------------------|----------|
| <i>Very well</i> .....      | 26 (27%) |
| <i>Well</i> .....           | 50 (53%) |
| <i>Neither</i> .....        | 12 (13%) |
| <i>Badly</i> .....          | 2 (2%)   |
| <i>Very badly</i> .....     | 1 (1%)   |
| <i>Don't remember</i> ..... | 4 (4%)   |
- Q4 When you first arrived here, did staff ask if you needed help or support with any of the following things? (Please tick all that apply to you.)**
- |                                      |          |   |          |
|--------------------------------------|----------|---|----------|
| <i>Not being able to smoke</i> ..... | 44 (52%) | <i>Money worries</i> .....                                    | 24 (29%) |
| <i>Loss of property</i> .....        | 17 (20%) | <i>Feeling worried/upset/needing someone to talk to</i> ..... | 29 (35%) |
| <i>Feeling scared</i> .....          | 25 (30%) | <i>Health problems</i> .....                                  | 57 (68%) |
| <i>Gang problems</i> .....           | 44 (52%) | <i>Getting phone numbers</i> .....                            | 49 (58%) |
| <i>Contacting family</i> .....       | 57 (68%) | <i>Staff did not ask me about any of these</i> .....          | 10 (12%) |
- Q5 When you first arrived here, did you have any of the following problems? (Please tick all that apply to you.)**
- |                                      |          |   |          |
|--------------------------------------|----------|---|----------|
| <i>Not being able to smoke</i> ..... | 43 (49%) | <i>Money worries</i> .....                                    | 13 (15%) |
| <i>Loss of property</i> .....        | 10 (11%) | <i>Feeling worried/upset/needing someone to talk to</i> ..... | 12 (14%) |
| <i>Feeling scared</i> .....          | 12 (14%) | <i>Health problems</i> .....                                  | 8 (9%)   |
| <i>Gang problems</i> .....           | 14 (16%) | <i>Getting phone numbers</i> .....                            | 20 (23%) |
| <i>Contacting family</i> .....       | 28 (32%) | <i>I did not have any problems</i> ...                        | 26 (30%) |
- Q6 When you first arrived here, were you given any of the following? (Please tick all that apply)**
- |  |          |
|--|----------|
| <i>Toiletries/basic items</i> .....                  | 75 (81%) |
| <i>The opportunity to have a shower</i> .....        | 42 (45%) |
| <i>Something to eat</i> .....                        | 75 (81%) |
| <i>A free phone call to friends/family</i> .....     | 74 (80%) |
| <i>PIN phone credit</i> .....                        | 48 (52%) |
| <i>Information about feeling worried/upset</i> ..... | 23 (25%) |
| <i>Don't remember</i> .....                          | 5 (5%)   |
| <i>I was not given any of these</i> .....            | 3 (3%)   |
- Q7 Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.)**
- |  |          |
|--|----------|
| <i>Chaplain</i> .....                              | 31 (37%) |
| <i>Peer mentor</i> .....                           | 12 (14%) |
| <i>Childline/Samaritans</i> .....                  | 9 (11%)  |
| <i>The prison shop/canteen</i> .....               | 11 (13%) |
| <i>Don't remember</i> .....                        | 21 (25%) |
| <i>I did not have access to any of these</i> ..... | 26 (31%) |

<b>Q8</b>	<b>Before you were locked up on your first night, were you seen by a doctor or nurse?</b>	
	Yes .....	71 (78%)
	No .....	16 (18%)
	Don't remember.....	4 (4%)
<b>Q9</b>	<b>Did you feel safe on your first night here?</b>	
	Yes .....	71 (76%)
	No .....	17 (18%)
	Don't remember.....	5 (5%)
<b>Q10</b>	<b>Did the induction course cover everything you needed to know about the establishment?</b>	
	<i>I have not been on an induction course.....</i>	6 (7%)
	Yes .....	47 (52%)
	No .....	25 (27%)
	Don't remember.....	13 (14%)

## SECTION 5: DAILY LIFE AND RESPECT

<b>Q1</b>	<b>Can you normally have a shower every day if you want to?</b>	
	Yes .....	67 (72%)
	No .....	25 (27%)
	Don't know.....	1 (1%)
<b>Q2</b>	<b>Is your cell call bell normally answered within five minutes?</b>	
	Yes .....	24 (26%)
	No .....	63 (68%)
	Don't know.....	5 (5%)
<b>Q3</b>	<b>What is the food like here?</b>	
	Very good.....	0 (0%)
	Good .....	13 (14%)
	Neither .....	30 (32%)
	Bad.....	22 (24%)
	Very bad .....	28 (30%)
<b>Q4</b>	<b>Does the shop/canteen sell a wide enough variety of products?</b>	
	<i>I have not bought anything yet/Don't know.....</i>	7 (8%)
	Yes .....	41 (45%)
	No .....	44 (48%)
<b>Q5</b>	<b>How easy is it for you to attend religious services?</b>	
	<i>I don't want to attend religious services.....</i>	7 (8%)
	Very easy .....	33 (35%)
	Easy .....	35 (38%)
	Neither .....	6 (6%)
	Difficult.....	1 (1%)
	Very difficult .....	3 (3%)
	Don't know.....	8 (9%)

<b>Q6</b>	<b>Are your religious beliefs respected?</b>		
	Yes .....	66 (73%)	
	No .....	7 (8%)	
	Don't know/Not applicable .....	17 (19%)	
<b>Q7</b>	<b>Can you speak to a Chaplain of your faith in private if you want to?</b>		
	Yes .....	65 (71%)	
	No .....	3 (3%)	
	Don't know/Not applicable .....	24 (26%)	
<b>Q8</b>	<b>Can you speak to a peer mentor when you need to?</b>		
	Yes .....	32 (36%)	
	No .....	13 (14%)	
	Don't know.....	45 (50%)	
<b>Q9</b>	<b>Can you speak to a member of the IMB (Independent Monitoring Board) when you need to?</b>		
	Yes .....	14 (16%)	
	No .....	14 (16%)	
	Don't know.....	62 (69%)	
<b>Q10</b>	<b>Can you speak to an advocate (an outside person to help you) when you need to?</b>		
	Yes .....	43 (47%)	
	No .....	12 (13%)	
	Don't know.....	36 (40%)	

## SECTION 6: RELATIONSHIPS WITH STAFF

<b>Q1</b>	<b>Do most staff treat you with respect?</b>			
	Yes .....	68 (74%)		
	No .....	24 (26%)		
<b>Q2</b>	<b>If you had a problem, who would you turn to? (Please tick all that apply)</b>			
	No-one .....	21 (24%)	Social worker..... 6 (7%)	
	Personal officer .....	25 (28%)	Health services staff..... 5 (6%)	
	Wing Officer .....	25 (28%)	Peer mentor..... 2 (2%)	
	Teacher/education staff .....	7 (8%)	Another young person here .... 14 (16%)	
	Gym staff .....	9 (10%)	Case worker .....	24 (27%)
	Chaplain .....	14 (16%)	Advocate .....	7 (8%)
	Independent Monitoring Board (IMB).....	4 (4%)	Family/friends.....	37 (42%)
	YOT worker.....	17 (19%)	Childline/Samaritans.....	3 (3%)
<b>Q3</b>	<b>Have staff checked on you personally in the last week to see how you are getting on?</b>			
	Yes .....	35 (38%)		
	No .....	56 (62%)		

<b>Q4</b>	<b>When did you first meet your personal (named) officer?</b>	
	<i>I still have not met him/her.....</i>	18 (20%)
	<i>In your first week.....</i>	34 (37%)
	<i>After your first week.....</i>	25 (27%)
	<i>Don't remember.....</i>	14 (15%)
<b>Q5</b>	<b>How often do you see your personal (named) officer?</b>	
	<i>I still have not met him/her.....</i>	18 (22%)
	<i>At least once a week.....</i>	32 (39%)
	<i>Less than once a week.....</i>	33 (40%)
<b>Q6</b>	<b>Do you feel your personal (named) officer tries to help you?</b>	
	<i>I still have not met him/her.....</i>	18 (21%)
	<i>Yes.....</i>	53 (62%)
	<i>No.....</i>	15 (17%)

## SECTION 7: APPLICATIONS AND COMPLAINTS

<b>Q1</b>	<b>Is it easy to make an application?</b>	
	<i>Yes.....</i>	68 (74%)
	<i>No.....</i>	8 (9%)
	<i>Don't know.....</i>	16 (17%)
<b>Q2</b>	<b>Are applications sorted out fairly?</b>	
	<i>I have not made an application.....</i>	26 (30%)
	<i>Yes.....</i>	43 (50%)
	<i>No.....</i>	17 (20%)
<b>Q3</b>	<b>Are applications sorted out quickly (within 7 days)?</b>	
	<i>I have not made an application.....</i>	26 (28%)
	<i>Yes.....</i>	39 (42%)
	<i>No.....</i>	27 (29%)
<b>Q4</b>	<b>Is it easy to make a complaint?</b>	
	<i>Yes.....</i>	49 (52%)
	<i>No.....</i>	11 (12%)
	<i>Don't know.....</i>	34 (36%)
<b>Q5</b>	<b>Are complaints sorted out fairly?</b>	
	<i>I have not made a complaint.....</i>	58 (64%)
	<i>Yes.....</i>	11 (12%)
	<i>No.....</i>	22 (24%)
<b>Q6</b>	<b>Are complaints sorted out quickly (within 7 days)?</b>	
	<i>I have not made a complaint.....</i>	58 (64%)
	<i>Yes.....</i>	7 (8%)
	<i>No.....</i>	25 (28%)



<b>Q7</b>	<b>Have you ever felt too scared or intimidated to make a complaint?</b>	
	Yes .....	7 (8%)
	No.....	45 (49%)
	<i>Never needed to make a complaint</i> .....	40 (43%)

## SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE

<b>Q1</b>	<b>What level of the rewards and sanctions scheme are you on?</b>	
	<i>Don't know what the rewards and sanctions scheme is</i> .....	4 (4%)
	<i>Enhanced (top)</i> .....	26 (28%)
	<i>Standard (middle)</i> .....	49 (53%)
	<i>Basic (bottom)</i> .....	11 (12%)
	<i>Don't know</i> .....	2 (2%)

<b>Q2</b>	<b>Have you been treated fairly in your experience of the rewards and sanctions scheme?</b>	
	<i>Don't know what the rewards and sanctions scheme is</i> .....	4 (5%)
	Yes .....	40 (45%)
	No.....	29 (33%)
	<i>Don't know</i> .....	15 (17%)

<b>Q3</b>	<b>Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?</b>	
	<i>Don't know what the rewards and sanctions scheme is</i> .....	4 (4%)
	Yes .....	46 (52%)
	No.....	33 (37%)
	<i>Don't know</i> .....	6 (7%)

<b>Q4</b>	<b>Have you had a minor report since you have been here?</b>	
	Yes .....	52 (55%)
	No.....	34 (36%)
	<i>Don't know</i> .....	8 (9%)

<b>Q5</b>	<b>If you have had a minor report, was the process explained clearly to you?</b>	
	<i>I have not had a minor report</i> .....	42 (45%)
	Yes .....	40 (43%)
	No.....	12 (13%)

<b>Q6</b>	<b>Have you had an adjudication ('nicking') since you have been here?</b>	
	Yes .....	63 (68%)
	No.....	27 (29%)
	<i>Don't know</i> .....	2 (2%)

<b>Q7</b>	<b>If you have had an adjudication ('nicking'), was the process explained clearly to you?</b>	
	<i>I have not had an adjudication</i> .....	29 (32%)
	Yes .....	53 (59%)
	No.....	8 (9%)

<b>Q8</b>	<b>Have you been physically restrained (C and R) since you have been here?</b>	
	Yes .....	34 (37%)
	No .....	51 (56%)
	Don't know.....	6 (7%)

<b>Q9</b>	<b>If you have spent a night in the care and separation unit (CSU), how were you treated by staff?</b>	
	<i>I have not been to the care and separation unit</i> .....	56 (62%)
	<i>Very well</i> .....	3 (3%)
	<i>Well</i> .....	9 (10%)
	<i>Neither</i> .....	16 (18%)
	<i>Badly</i> .....	4 (4%)
	<i>Very badly</i> .....	2 (2%)

## SECTION 9: SAFETY

<b>Q1</b>	<b>Have you ever felt unsafe here?</b>	
	Yes .....	29 (31%)
	No .....	64 (69%)

<b>Q2</b>	<b>Do you feel unsafe now?</b>	
	Yes .....	12 (13%)
	No .....	79 (87%)

<b>Q3</b>	<b>In which areas have you felt unsafe? (Please tick all that apply to you.)</b>	
	<i>Never felt unsafe</i> .....	64 (72%)
	<i>Everywhere</i> .....	4 (4%)
	<i>Care and separation unit</i> .....	2 (2%)
	<i>Association areas</i> .....	7 (8%)
	<i>Reception area</i> .....	1 (1%)
	<i>At the gym</i> .....	6 (7%)
	<i>In an exercise yard</i> .....	3 (3%)
	<i>At work</i> .....	8 (9%)
	<i>At education</i> .....	13 (15%)
	<i>At religious services</i> .....	2 (2%)
	<i>At meal times</i> .....	6 (7%)
	<i>At healthcare</i> .....	0 (0%)
	<i>Visits area</i> .....	4 (4%)
	<i>In wing showers</i> .....	1 (1%)
	<i>In gym showers</i> .....	5 (6%)
	<i>In corridors/stairwells</i> .....	6 (7%)
	<i>On your landing/wing</i> .....	9 (10%)
	<i>During movement</i> .....	11 (12%)
	<i>In your cell</i> .....	2 (2%)

<b>Q4</b>	<b>Have you ever been victimised by another young person/group of young people here (e.g. insulted or assaulted you)?</b>	
	Yes .....	20 (22%)
	No .....	73 (78%)

**Q5 If yes, what did the incident(s) involve/what was it about? (Please tick all that apply to you.)**

<i>Insulting remarks (about you, your family or friends)</i> .....	6 (6%)
<i>Physical abuse (being hit, kicked or assaulted)</i> .....	9 (10%)
<i>Sexual abuse</i> .....	0 (0%)
<i>Feeling threatened or intimidated</i> .....	7 (8%)
<i>Having your canteen/property taken</i> .....	4 (4%)
<i>Medication</i> .....	0 (0%)
<i>Debt</i> .....	2 (2%)
<i>Drugs</i> .....	0 (0%)
<i>Your race or ethnic origin</i> .....	2 (2%)
<i>Your religion/religious beliefs</i> .....	0 (0%)
<i>Your nationality</i> .....	3 (3%)
<i>You are from a different part of the country to others</i> .....	1 (1%)
<i>You are from a Traveller community</i> .....	0 (0%)
<i>Your sexuality</i> .....	0 (0%)
<i>Your age</i> .....	0 (0%)
<i>You having a disability</i> .....	0 (0%)
<i>You were new here</i> .....	4 (4%)
<i>Your offence/crime</i> .....	0 (0%)
<i>Gang related issues</i> .....	6 (6%)

**Q6 Have you ever been victimised by staff here (e.g. insulted or assaulted you)?**

Yes.....	16 (17%)
No.....	76 (83%)

**Q7 If yes, what did the incident(s) involve/what was it about? (Please tick all that apply to you.)**

<i>Insulting remarks (about you, your family or friends)</i> .....	5 (5%)
<i>Physical abuse (being hit, kicked or assaulted)</i> .....	1 (1%)
<i>Sexual abuse</i> .....	2 (2%)
<i>Feeling threatened or intimidated</i> .....	3 (3%)
<i>Having your canteen/property taken</i> .....	2 (2%)
<i>Medication</i> .....	0 (0%)
<i>Debt</i> .....	0 (0%)
<i>Drugs</i> .....	0 (0%)
<i>Your race or ethnic origin</i> .....	3 (3%)
<i>Your religion/religious beliefs</i> .....	0 (0%)
<i>Your nationality</i> .....	1 (1%)
<i>You are from a different part of the country to others</i> .....	1 (1%)
<i>You are from a Traveller community</i> .....	0 (0%)
<i>Your sexuality</i> .....	0 (0%)
<i>Your age</i> .....	1 (1%)
<i>You having a disability</i> .....	1 (1%)
<i>You were new here</i> .....	3 (3%)
<i>Your offence/crime</i> .....	1 (1%)
<i>Gang related issues</i> .....	0 (0%)
<i>Because you made a complaint</i> .....	5 (5%)

<b>Q8</b>	<b>If you were being victimised, would you tell a member of staff?</b>		
	Yes .....	25 (31%)	
	No .....	35 (44%)	
	Don't know.....	20 (25%)	
<b>Q9</b>	<b>Do you think staff would take it seriously if you told them you had been victimised?</b>		
	Yes .....	27 (30%)	
	No .....	25 (28%)	
	Don't know.....	37 (42%)	
<b>Q10</b>	<b>Is shouting through the windows a problem here?</b>		
	Yes .....	30 (33%)	
	No .....	51 (57%)	
	Don't know.....	9 (10%)	

## SECTION 10: HEALTH SERVICES

<b>Q1</b>	<b>Is it easy to see the following people if you need to?</b>			
		Yes	No	Don't know
	The doctor .....	60 (66%)	20 (22%)	11 (12%)
	The nurse .....	67 (75%)	15 (17%)	7 (8%)
	The dentist .....	28 (31%)	37 (41%)	25 (28%)
<b>Q2</b>	<b>What do you think of the overall quality of the health services here?</b>			
	<i>I have not been</i> .....			5 (6%)
	<i>Very good</i> .....			11 (13%)
	<i>Good</i> .....			42 (49%)
	<i>Neither</i> .....			18 (21%)
	<i>Bad</i> .....			6 (7%)
	<i>Very bad</i> .....			4 (5%)
<b>Q3</b>	<b>If you are taking medication, are you allowed to keep some/all of it in your room?</b>			
	<i>I am not taking any medication</i> .....			53 (59%)
	<i>Yes, all of my meds</i> .....			8 (9%)
	<i>Yes, some of my meds</i> .....			14 (16%)
	<i>No</i> .....			15 (17%)
<b>Q4</b>	<b>Do you have any emotional or mental health problems?</b>			
	Yes .....			21 (25%)
	No .....			64 (75%)
<b>Q5</b>	<b>Are you being helped by anyone here with your emotional or mental health problems (e.g. a psychologist, doctor, counsellor, personal officer or another member of staff)?</b>			
	<i>I do not have any emotional or mental health problems</i> .....			64 (74%)
	Yes .....			15 (17%)
	No .....			8 (9%)

<b>Q6</b>	<b>Did you have problems with alcohol when you first arrived here?</b>	
	Yes .....	10 (11%)
	No .....	81 (89%)
<b>Q7</b>	<b>Have you received any help with alcohol problems here?</b>	
	Yes .....	6 (6%)
	No .....	87 (94%)
<b>Q8</b>	<b>Did you have problems with drugs when you first arrived here?</b>	
	Yes .....	29 (31%)
	No .....	66 (69%)
<b>Q9</b>	<b>Do you have problems with drugs now?</b>	
	Yes .....	4 (4%)
	No .....	85 (96%)
<b>Q10</b>	<b>Have you received any help with drugs problems here?</b>	
	Yes .....	14 (16%)
	No .....	75 (84%)
<b>Q11</b>	<b>How easy or difficult is it to get illegal drugs here?</b>	
	Very easy .....	5 (6%)
	Easy .....	5 (6%)
	Neither .....	6 (7%)
	Difficult .....	3 (3%)
	Very difficult .....	18 (21%)
	Don't know .....	50 (57%)

## SECTION 11: ACTIVITIES

<b>Q1</b>	<b>How old were you when you were last at school?</b>	
	14 or under .....	27 (29%)
	15 or over .....	65 (71%)
<b>Q2</b>	<b>Have you ever been excluded from school?</b>	
	Yes .....	84 (92%)
	No .....	7 (8%)
	Not applicable .....	0 (0%)
<b>Q3</b>	<b>Did you ever skip school before you came into custody?</b>	
	Yes .....	68 (75%)
	No .....	22 (24%)
	Not applicable .....	1 (1%)
<b>Q4</b>	<b>Do you currently take part in any of the following activities? (Please tick all that apply to you.)</b>	
	Education .....	65 (73%)
	A job in this establishment .....	27 (30%)
	Vocational or skills training .....	16 (18%)
	Offending behaviour programmes .....	22 (25%)
	I am not currently involved in any of these .....	16 (18%)

**Q5 If you have been involved in any of the following activities here, do you think they will help you when you leave prison?**

	<i>Not been involved</i>	<i>Yes</i>	<i>No</i>	<i>Don't know</i>
Education	8 (10%)	49 (59%)	20 (24%)	6 (7%)
A job in this establishment	12 (20%)	26 (43%)	16 (27%)	6 (10%)
Vocational or skills training	8 (15%)	24 (45%)	13 (25%)	8 (15%)
Offending behaviour programmes	11 (19%)	25 (43%)	14 (24%)	8 (14%)

**Q6 Do you usually have association every day?**

Yes .....	69 (77%)
No .....	21 (23%)

**Q7 Can you usually go outside for exercise every day?**

<i>Don't want to go</i> .....	9 (10%)
Yes .....	5 (6%)
No .....	75 (84%)

**Q8 How many times do you usually go to the gym each week?**

<i>Don't want to go</i> .....	5 (5%)
<i>None</i> .....	10 (11%)
<i>One to two times</i> .....	29 (32%)
<i>Three to five times</i> .....	46 (51%)
<i>More than five times</i> .....	1 (1%)

## SECTION 12: FAMILY AND FRIENDS

**Q1 Are you able to use the telephone every day, if you want to?**

Yes .....	68 (74%)
No .....	22 (24%)
<i>Don't know</i> .....	2 (2%)

**Q2 Have you had any problems with sending or receiving mail (letters or parcels)?**

Yes .....	33 (36%)
No .....	48 (53%)
<i>Don't know</i> .....	10 (11%)

**Q3 How many visits do you usually have each week, from family or friends?**

<i>I don't get visits</i> .....	25 (26%)
<i>Less than one a week</i> .....	23 (24%)
<i>About one a week</i> .....	29 (30%)
<i>More than one a week</i> .....	3 (3%)
<i>Don't know</i> .....	16 (17%)

<b>Q4</b>	<b>How easy is it for your family and friends to visit you here?</b>	
	<i>I don't get visits</i> .....	25 (28%)
	<i>Very easy</i> .....	7 (8%)
	<i>Easy</i> .....	18 (20%)
	<i>Neither</i> .....	15 (17%)
	<i>Difficult</i> .....	12 (13%)
	<i>Very difficult</i> .....	5 (6%)
	<i>Don't know</i> .....	7 (8%)

<b>Q5</b>	<b>Do your visits usually start on time?</b>	
	<i>I don't get visits</i> .....	25 (28%)
	<i>Yes</i> .....	31 (35%)
	<i>No</i> .....	20 (22%)
	<i>Don't know</i> .....	13 (15%)

### SECTION 13: PREPARATION FOR RELEASE

<b>Q1</b>	<b>Do you think you will have a problem with any of the following things, when you are released? (Please tick all that apply to you.)</b>	
	<i>Finding accommodation</i> .....	23 (26%)
	<i>Getting into school or college</i> .....	22 (25%)
	<i>Getting a job</i> .....	46 (53%)
	<i>Money/finances</i> .....	42 (48%)
	<i>Claiming benefits</i> .....	23 (26%)
	<i>Continuing health services</i> .....	8 (9%)
	<i>Opening a bank account</i> .....	18 (21%)
	<i>Avoiding bad relationships</i> .....	13 (15%)
	<i>I won't have any problems</i> .....	24 (28%)

<b>Q2</b>	<b>Do you have a training plan, sentence plan or remand plan (i.e. a plan that is discussed in your DTO/planning meetings, which sets out your targets)?</b>	
	<i>Yes</i> .....	35 (41%)
	<i>No</i> .....	18 (21%)
	<i>Don't know</i> .....	33 (38%)

<b>Q3</b>	<b>Were you involved in the development of your plan?</b>	
	<i>I don't have a plan/don't know if I have a plan</i> .....	51 (63%)
	<i>Yes</i> .....	25 (31%)
	<i>No</i> .....	5 (6%)

<b>Q4</b>	<b>Do you understand the targets that have been set in your plan?</b>	
	<i>I don't have a plan/don't know if I have a plan</i> .....	51 (63%)
	<i>Yes</i> .....	29 (36%)
	<i>No</i> .....	1 (1%)

<b>Q5</b>	<b>Do you have a caseworker here?</b>	
	<i>Yes</i> .....	74 (85%)
	<i>No</i> .....	6 (7%)
	<i>Don't know</i> .....	7 (8%)

<b>Q6</b>	<b>Has your caseworker helped to prepare you for release?</b>		
	<i>I don't have a caseworker</i> .....	13 (15%)	
	Yes .....	27 (32%)	
	No.....	23 (27%)	
	<i>Don't know</i> .....	22 (26%)	
<b>Q7</b>	<b>Has your social worker been to visit you since you have been here?</b>		
	<i>I don't have a social worker</i> .....	39 (44%)	
	Yes .....	31 (35%)	
	No.....	18 (20%)	
<b>Q8</b>	<b>Have you had a say in what will happen to you when you are released?</b>		
	Yes .....	29 (35%)	
	No.....	40 (48%)	
	<i>Don't know</i> .....	15 (18%)	
<b>Q9</b>	<b>Do you know who to contact for help with any of the following problems, before your release? (Please tick all that apply to you.)</b>		
	<i>Finding accommodation</i> .....	14 (18%)	
	<i>Getting into school or college</i> .....	17 (22%)	
	<i>Getting a job</i> .....	21 (28%)	
	<i>Help with money/finances</i> .....	16 (21%)	
	<i>Help with claiming benefits</i> .....	11 (14%)	
	<i>Continuing health services</i> .....	8 (11%)	
	<i>Opening a bank account</i> .....	9 (12%)	
	<i>Avoiding bad relationships</i> .....	9 (12%)	
	<i>I don't know who to contact</i> .....	46 (61%)	
<b>Q10</b>	<b>What is most likely to stop you offending in the future? (Please tick all that apply to you.)</b>		
	<i>Not sentenced</i> .....	22 (26%)	<i>Having a mentor (someone you can ask for advice)</i> ..... 9 (11%)
	<i>Nothing, it is up to me</i> .....	19 (22%)	<i>Having a YOT worker or social worker that I get on with</i> ..... 12 (14%)
	<i>Making new friends outside</i> .....	11 (13%)	<i>Having children</i> ..... 15 (18%)
	<i>Going back to live with my family</i> .....	13 (15%)	<i>Having something to do that isn't crime</i> ..... 24 (28%)
	<i>Getting a place of my own</i> .....	25 (29%)	<i>This sentence</i> ..... 16 (19%)
	<i>Getting a job</i> .....	38 (45%)	<i>Getting into school/college</i> ..... 20 (24%)
	<i>Having a partner (girlfriend or boyfriend)</i> .....	26 (31%)	<i>Talking about my offending behaviour with staff</i> ..... 2 (2%)
	<i>Staying off alcohol/drugs</i> .....	23 (27%)	<i>Anything else</i> ..... 1 (1%)
<b>Q11</b>	<b>Do you want to stop offending?</b>		
	<i>Not sentenced</i> .....	22 (25%)	
	Yes .....	54 (62%)	
	No.....	3 (3%)	
	<i>Don't know</i> .....	8 (9%)	



**Q12**      **Have you done anything, or has anything happened to you here, that you think will make you less likely to offend in the future?**

<i>Not sentenced</i> .....	22 (26%)
Yes .....	30 (35%)
No .....	34 (40%)