



# **Witness for the prosecution: Identifying victim and witness vulnerability in criminal case files**

An inspection of Hertfordshire Constabulary

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## Introduction

The police are the gatekeepers of the criminal justice system. When an offence occurs, the police investigate and, when the circumstances of the case justify a prosecution, are responsible for the submission of case files to the Crown Prosecution Service (CPS). The CPS is responsible for prosecution decisions about the case and presenting the evidence in court.

Frontline<sup>1</sup> police officers investigate the majority of cases dealt with by the criminal courts. Dealing with victims and witnesses is an important part of these officer's work. If victims or witnesses are vulnerable<sup>2</sup> this may affect their ability to attend court and give evidence. It is therefore essential that officers identify accurately the vulnerability of victims and witnesses in the case files they submit to the CPS, so that:

- the court is given accurate information of the circumstances of the case, particularly when determining sentence;
- risks to victims and witnesses are identified to the court; and
- victims and witnesses are able to give their best evidence.

In a criminal trial, an officer should consider making an application for special measures<sup>3</sup> or other suitable arrangements to help victims and witnesses give their best evidence (for example, elderly or disabled people may need to sit down to give their evidence in court). It is the responsibility of the police to assess the victim or witness need for special measures and for the CPS to make the application to the court. It is important therefore that the police provide the CPS with the required information to enable the prosecutor to explain to the court what special measures are required and why this is the case.

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<sup>1</sup> Her Majesty's Inspectorate of Constabulary defines frontline police officers as those members of police forces who are in everyday contact with the public and who intervene directly to keep people safe and enforce the law.

<sup>2</sup> For the purpose of this inspection, vulnerability applies to the following categories of victim or witness: young (under 18); elderly; disabled; suffer from mental health issues; have learning difficulties; have another form of vulnerability (e.g. in fear of intimidation); or a mix of these.

<sup>3</sup> 'Special measures' are a series of provisions (for example the use of screens, a live link from outside the court, or use of an intermediary) that help vulnerable and intimidated witnesses give their best evidence in court and help to relieve some of the stress associated with giving evidence. Special measures apply to prosecution and defence witnesses, but not to the defendant. Special measures were introduced in section 18, Youth Justice and Criminal Evidence Act 1999..

In this inspection we examined these issues in depth, using the National File Standard<sup>4</sup> (NFS) as a basis for identifying whether officers had adequately assessed the needs of victims and witnesses in the preparation of case files.

The NFS sets out the standard for case file preparation to ensure that the right information is incorporated into the files at the right time.

In some cases, the vulnerability of victims or witnesses may be key evidence if it was relevant to, or an aggravating factor in the offence. The NFS states that key evidence is:

"that evidence which either alone (the evidence of one witness) or taken together with other evidence (further witnesses or exhibits) establishes the elements of the offence to be proved and that the person to be charged committed the offence with any necessary criminal intent."

To fulfil the requirements of the NFS, every case file prepared by the police must include a report setting out the details of the case. This is known as the police report. We have examined these police reports to determine whether there is sufficient information for the prosecutor to inform the court of the circumstances of the case. In accordance with the NFS, the police report must include a summary of:

- the key evidence in the case; and
- the interview with the defendant.<sup>5</sup>

The NFS requires, in all cases, that a supervisor certifies that the information in the police report is an accurate summary of the available evidence in the case and the report has been prepared in accordance with the required standard.

When investigating an offence, a police officer will usually ask a witness to make a written statement about what happened. All witness statements include a section entitled 'witness care'. It is here that the officer is required to record information about the needs of vulnerable and intimidated witnesses. We have examined whether officers recorded this information correctly.

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<sup>4</sup> The National File Standard (NFS) sets out a staged and proportionate approach to the preparation of case files. It specifies the material required for the first hearing and identifies how the file is to be developed at appropriate stages throughout the life of the case. The NFS was first published in July 2011.

<sup>5</sup> A defendant may not always be interviewed. For example, if a police officer witnesses an offence of disorderly conduct the defendant is not routinely interviewed regarding his/her conduct.

This is the third in a series of inspections of case file quality conducted jointly by Her Majesty's Inspectorate of Constabulary (HMIC) and Her Majesty's Crown Prosecution Service Inspectorate (HMCPSI).<sup>6</sup> In this inspection HMIC examined practice in all police forces in England and Wales. In this report, we set out our findings for Hertfordshire Constabulary.

We are also publishing a national thematic report which will draw together findings from the individual force reports to identify key themes, and highlight effective practice and areas for improvement across the police service as a whole.

## The inspection approach

This inspection examines the effectiveness of police in providing accurate information of the circumstances of the case, identifying the vulnerability of victims and witnesses, and assessing and managing risks so that their needs are met effectively.

HMIC examined ten finalised<sup>7</sup> police case files from each force.<sup>8</sup>

Five of the case files selected involved offences where the victim or witness may have been vulnerable by reason of the circumstances of the offence:

- two cases of domestic violence/sexual offences;
- two cases of racially and/or religiously aggravated offences; and
- one case involving a homophobic offence.

The other five cases were selected solely on the basis of offence type where the involvement of vulnerable victims or witnesses was not necessarily to be expected. These offences include, for example:

- assaults;
- burglary;

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<sup>6</sup> The two previous inspection reports are: *Stop the Drift 2 – A Continuing Focus on 21st Century Criminal Justice (a joint review by HMIC and HMCPSI)*, HMIC, London, June 2013, available from [www.justiceinspectors.gov.uk/hmic/media/stop-the-drift-2-03062013.pdf](http://www.justiceinspectors.gov.uk/hmic/media/stop-the-drift-2-03062013.pdf) and *Getting Cases Ready for Court – A joint review of the quality of prosecution case files by HMIC and HMCPSI*, HMIC, London, July 2013, available from [www.justiceinspectors.gov.uk/hmic/media/getting-cases-ready-for-court.pdf](http://www.justiceinspectors.gov.uk/hmic/media/getting-cases-ready-for-court.pdf)

<sup>7</sup> These are defendant cases charged or summonsed whose case was completed in the magistrates' courts or in the Crown Court between June and August 2014.

<sup>8</sup> With the exception of the Metropolitan Police Service where inspectors examined 40 finalised police case files.

- robbery; and
- public order.<sup>9</sup>

## About the constabulary

Information about Hertfordshire Constabulary is available on HMIC's website, at: [www.justiceinspectrates.gov.uk/hmic/hertfordshire](http://www.justiceinspectrates.gov.uk/hmic/hertfordshire)

### Training provided on case file preparation

The College of Policing sets standards of professional practice for the police service. This includes designing the national syllabus for the Initial Police Learning and Development Programme for new recruits. Each force is required to provide the two-year programme which normally includes 35 weeks of classroom learning and practical on-the-job training. One module of the syllabus relates to case file preparation to be carried out in the classroom and, during the on-the-job phase of the training programme, new recruits prepare a case for court. In addition, the College has produced a 70-minute interactive e-learning training course on case file preparation. This course is available to all police officers and police staff via the National Centre for Applied Learning Technologies.

In this constabulary new police recruits receive case file preparation training in accordance with the national syllabus for new recruits provided by the force training department. Their learning continues during their workplace assessment with a trained tutor constable. New police recruits also receive training on enhanced interviewing skills, which covers witness and victim vulnerability in depth.

Police staff involved in case file preparation receive a two-week course provided by the constabulary's training department. Officers in detective roles also receive training on the identification and management of vulnerability as part of the National Detective Training Programme, provided by a regional detective training team.

Additional training in case preparation is provided to officers and staff through e-learning, on training days, or via the constabulary's intranet.

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<sup>9</sup> The Public Order Act 1996 includes a number of offences. The most common of these offences, dealt with by police include: section 3 – affray, section 4 – causing fear or provocation of violence, and section 5 – disorderly conduct.

## Findings

We examined ten case files in each force. Our findings are presented in two parts. The first section relates to the overall quality of the case files examined and their compliance with the NFS. The second section focuses on the vulnerable victims and witnesses involved in these cases.

### File quality

In the two previous thematic joint inspections of case file quality, we found that the police were more effective at summarising the defendant's interview than the key evidence. Both these sections of the police report provide important information for the prosecutor. However, it is in the summary of key evidence where the circumstances of the case and relevant issues affecting key witnesses are explained. It is important, therefore, that all the relevant information is summarised in the correct section of the police report. This will support the prosecutor's review of the case file and enable them to present the evidence to the court more effectively.

The results for Hertfordshire Constabulary are set out in the table below:

**Table 1: Summary of file quality findings from HMIC case file review**

<b>Quality of the police report</b>	<b>Number of cases</b>
In how many cases was the summary of key evidence adequately presented in the police report?	8/10
In how many cases was the summary of the interview adequately presented in the police report?	6/9*

**\*In one case involving a minor offence of disorderly conduct, the police decided it was not necessary to interview the defendant**

HMIC considered that eight of the ten case files contained an adequate summary of key evidence in the police report. In two cases, the summary of evidence did not contain the required elements to prove that a crime had taken place.

HMIC considered that in six of the nine cases involving interviews, the case files contained an adequate summary of the interview. In two cases, the summaries did not contain a summary of the interview, and one case did not contain sufficient detail of the questions asked of the defendant to prove the offence.

In none of the ten case files we examined was the certification of the police report by a supervisor completed correctly.

## **Witness care information**

In four out of six applicable<sup>10</sup> cases, the witness care information was completed correctly and available for the information of the court. In one case, the child victim was interviewed by video, and we could not establish how the witness care information was recorded.

## **Identifying vulnerability**

In this section, we focus on the journey of victims and witnesses through the criminal justice system. Officers must identify accurately the vulnerability of victims and witnesses so that the court receives accurate information of the circumstances of the case from the prosecutor. For example, if an elderly woman is targeted and robbed because of her age or disability, it is essential that the police include this information in the case file.

### **Did the police provide accurate information to the prosecutor of the circumstances of the case?**

We found that vulnerable victims or witnesses were involved in three of the ten cases. In all three cases, the police identified correctly the vulnerability of the victim or witness in the case files. In two cases, victims were vulnerable because they feared reprisals and intimidation from the defendant and the third case involved a young victim.

As the case progresses, risks to victims and witnesses must be identified to the court and these risks must be managed to ensure victims and witnesses are able to give their best evidence. For example, a rape victim who is afraid of the defendant may need special measures – such as giving evidence from behind a screen or via 'live link'. Alternatively, the police may manage the risk to the victim or witness by imposing conditions to restrict the movements of the defendant in order to reduce the risk to the victim. For example, police may impose a curfew or other conditions on the defendant.

### **Did the police identify the risk(s) to the vulnerable victim(s) and key witness(es) to the court and, where applicable, manage that risk?**

The police correctly identified the risk of harm to the victim or witness in all three cases, and in all of these cases subsequently managed that risk. This included imposing appropriate bail conditions on the defendant prior to release from police custody. In one case the victim was referred to a specialist agency.

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<sup>10</sup> HMIC defines applicable as cases where a witness statement is required. Cases involving police witnesses only do not require witness care information. There were three such cases in this constabulary.

**Did the police enable the victim(s) and key witness(es) to give their best evidence?**

The police requested special measures or enhancements to ensure that the victim or witness could give their best evidence in one of the two applicable cases where vulnerability and risk of harm to the victim or witness were identified. A special measures assessment was not required for the third vulnerable victim or witness as the police anticipated that the defendant would plead guilty at the first court hearing and there would be no need for a trial.

## Vulnerability-related case study

### Case study

A girl was sexually abused by her stepfather. The abuse started when she was around 13-years-old and he was in his late twenties, and it continued until she was an adult. By the time the girl was 17 years of age, she had come to view the sexual abuse as normal and believed that they now had a consensual sexual relationship. Later she had a child by the defendant. When the relationship eventually ended, the girl (now an adult) disclosed the details of the abuse to her mother. The police identified the victim as vulnerable and the case was assigned to specialist officers and case workers.

Although she was an adult when the offences were reported, a video-recorded interview was still conducted. This is one of a number of measures available to allow vulnerable victims or witnesses to give their best evidence. For example, the video may be played to the court so that the victim avoids the added pressure of a court appearance. The defendant was subject to strict bail conditions which included not being allowed to contact the victim or witnesses. This condition extended the support to the victim's mother and other family members, who were key witnesses in the case. The police and the CPS ensured that the victim received support from officers and agencies specialising in sexual offences.