



Promoting improvements  
in policing to make  
everyone safer

## **HMI Wendy Williams' assessment of Staffordshire Police – Transcript**

I am pleased with Staffordshire Police's overall performance. However, there are some areas that the force needs to improve to provide a consistently good service.

I commend the force on the substantial progress it has made since my assessment last year on how it protects vulnerable people. In particular, the force has made improvements in the quality and quantity of its domestic abuse risk assessments. However, there is still areas for for improvement in relation to how it manages incidents involving missing persons.

I am pleased that the force has also improved its approach to investigating crime and reducing re-offending. The force makes innovative use of integrated offender management, but a lack of capacity is causing delays in routine visits to sex offenders.

Staffordshire Police is good at preventing crime and reducing anti-social behaviour, and it works collaboratively with local partner organisations.

I am concerned about the force's approach to tackling serious and organised crime.

It needs to build on the work done already to develop its understanding of the threat posed by organised crime groups operating in Staffordshire and how it disrupts them.

The force has a good understanding of current and future demand for its services, and it is developing its understanding of so-called hidden demands such as internet crime. Since our inspection in 2014, the force has made concerted efforts to improve the accuracy with which it records crimes, and it has made progress in placing the victim at the forefront of crime-recording decisions. The accuracy of its recording is very good in some areas, such as reports of rape.

The force's financial plans are prudent, and it has a comprehensive understanding of the capabilities of its workforce. The force has made a good start on planning for future demands on its service

I commend the force's clear focus on wellbeing. Staffordshire Police was the first force in England and Wales to achieve Workforce Wellbeing Charter accreditation.