



Promoting improvements
in policing to make
everyone safer

HMI Wendy Williams' assessment of South Wales Police – Transcript

South Wales Police provides a good level of service to the public and I am pleased that it has maintained its performance since my previous assessment. The force is good at preventing crime and tackling anti-social behaviour. Neighbourhood officers engage well with local people and have a thorough knowledge of their issues and concerns.

I am very pleased with the improvements that South Wales Police has made in the way it protects vulnerable people from harm and how it supports victims. The force now has a good understanding of the nature and scale of vulnerability among people in South Wales. It has trained staff to identify repeat and vulnerable victims when they first contact the force.

South Wales Police is good at investigating crime and keeps the victim at the centre of its investigations. The force has effective arrangements to pursue outstanding offenders and reduce re-offending.

South Wales Police is good at tackling serious and organised crime. The force maintains detailed assessments of organised crime groups, which would be further improved by including data from partner organisations. Local officers are aware of those involved in organised criminality in their area and are fully engaged in the force's disruption activities. The force has several initiatives to deter young people from becoming involved in serious and organised crime.

I am particularly impressed by the understanding that South Wales Police has of the current demands for its services, including so-called hidden demands such as internet crime. The force has good systems for understanding the capabilities of its workforce, which enables it to match operational skills to current demands. The force uses this understanding to inform the deployment of its resources, including those to prevent anticipated demands.

I recognise that the force has investment plans for achieving greater efficiency in providing its services. The force will be aware that it is facing a potentially sizeable shortfall in its budget

In summary, the force provides a good level of service to the people of South Wales and I would commend the force for maintaining its performance since my previous assessment.