



South Wales Police's approach to efficiency is judged to be 'good' - HMIC

In the second year of assessing police against the annual PEEL Efficiency inspection, Her Majesty's Inspectorate of Constabulary examined how police forces use their resources now and how they plan to do so in the future in order to keep people safe and reduce crime.

Forces were inspected on how well they are able to predict demand for their services now and in the longer term, and how they manage their resources, especially their officers and staff.

HMIC inspects all police forces in England and Wales on an annual basis against the themes of effectiveness, efficiency and legitimacy.

This year, HMIC found that South Wales Police:

- **is good at understanding current and future demand;**
- **has realised the benefits of collaborative working and shared responsibility with partners; and**
- **has plans to identify gaps in the skills of officers and staff to meet the needs of the local community.**

HM Inspector of Constabulary Wendy Williams said:

"HMIC has judged South Wales Police to be 'good' at efficiently keeping people safe and reducing crime. During our inspection we found that the force had an excellent understanding of its demand in all areas.

"I am pleased to find that understanding the needs of the public is at the heart of the force's plans to deliver services and how it deploys officers and staff.

"I am also pleased to see that senior officers understand local demand and the effect that the different types of crime and incidents have on the force and the public in local communities. The force is developing the ability to identify trends in order to allocate officers in advance to meet anticipated demand.

"The force has developed strong collaborations, not only with other forces but also with the private sector and local communities, to deal with demand more efficiently. The collaborative work South Wales Police has undertaken with local partners is an impressive example of collective responsibility for public services.

"South Wales Police has systems in place to understand gaps in the skills and availability of officers and staff. Employees with specialist skills can be

matched in real time to specific demand and this is undoubtedly in the best interests of the public.”

HMIC will report on its findings of police forces’ legitimacy, or the way that forces are fair and ethical, at the end of this year, and on the effectiveness of police forces in managing all aspects of crime in spring 2017.

Notes to editors

1. Her Majesty’s Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and assesses and reports on the effectiveness, efficiency and legitimacy of police forces in tackling crime and terrorism, improve criminal justice and raise confidence. HMIC inspects all 43 police forces in England and Wales together with other major policing and law enforcement bodies.
2. As part of its annual inspections of police effectiveness, efficiency and legitimacy (PEEL), HMIC’s Efficiency programme assessed and graded all 43 forces in England and Wales on how efficient they are at keeping people safe and reducing crime. To answer this question we looked at three areas:
 1. How well does the force use its resources to meet demand?
 2. How sustainable and affordable is the workforce model?
 3. How sustainable is the force’s financial position for the short and long term?
3. Two of the 43 forces in England and Wales received an ‘outstanding’ grade in HMIC’s efficiency inspection (Durham and West Midlands).
4. Eight forces received a ‘requires improvement’ grade (Bedfordshire, Cambridgeshire, City of London, Devon and Cornwall, Dyfed Powys, Humberside, Nottinghamshire and South Yorkshire Police).
5. The remaining 33 forces were judged as ‘good’.
6. No forces were judged to be ‘inadequate’.
7. In addition to an inspection report for each force, a national report, PEEL: Police Efficiency 2016 gives an overview of findings across England and Wales.
8. Last year (2015), five forces were ‘outstanding’ (Cheshire; Durham; Lancashire; Norfolk; and West Midlands). Eight forces received a ‘requires improvement’ grade (Bedfordshire; Cleveland; Dorset; Dyfed Powys; Lincolnshire; Northamptonshire; South Yorkshire; and Surrey). One force received an ‘inadequate’ grade (Humberside) and the remaining 29 forces were judged as ‘good’. These reports are available [on our website](#).
9. For further information, HMIC’s press office can be contacted during office hours from 8:30am – 5:00pm (GMT) Monday – Friday on 020 3513 0600.
10. HMIC’s out-of-hours press office line for urgent media enquiries is 07836 217 729.