



North Wales Police's approach to efficiency is judged to be 'good' - HMIC

In the second year of assessing police against the annual PEEL Efficiency inspection, Her Majesty's Inspectorate of Constabulary examined how police forces use their resources now and how they plan to do so in the future in order to keep people safe and reduce crime.

Forces were inspected on how well they are able to predict demand for their services now and in the longer term, and how they manage their resources, especially their officers and staff.

HMIC inspects all police forces in England and Wales on an annual basis against the themes of effectiveness, efficiency and legitimacy.

This year, HMIC found that North Wales Police:

- **is good at using its resources to manage current demand;**
- **has plans for making best use of existing resources; and**
- **recognises the need for closer co-operation with other 'blue light' organisations.**

HM Inspector of Constabulary Wendy Williams said:

"Our inspection found that North Wales Police provides its services efficiently. HMIC has therefore graded North Wales Police as 'good'. I was pleased to see that the force had carried out a comprehensive efficiency review, which identified areas where it could improve, and where investment was needed.

"The force has a very good understanding of its current demand, which allows the force to use its resources more efficiently to prioritise and respond to demand.

"The force has also identified the need to focus on new emerging areas of demand and has been successful in addressing gaps in its workforce for most grades and specialist roles. The force plans well for the future and has made some progress in how it uses technology in its control room. It also has plans to provide operational officers with mobile data technology.

"Despite the improvements in other areas, the force could do more to understand how it can better use technology to support the way that it deals with demand. HMIC has identified this as an area for the force to improve upon."

HMIC will report on its findings of police forces' legitimacy, or the way that forces are fair and ethical, at the end of this year, and on the effectiveness of police forces in managing all aspects of crime in spring 2017.

Notes to editors

1. Her Majesty's Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and assesses and reports on the effectiveness, efficiency and legitimacy of police forces in tackling crime and terrorism, improve criminal justice and raise confidence. HMIC inspects all 43 police forces in England and Wales together with other major policing and law enforcement bodies.
2. As part of its annual inspections of police effectiveness, efficiency and legitimacy (PEEL), HMIC's Efficiency programme assessed and graded all 43 forces in England and Wales on how efficient they are at keeping people safe and reducing crime. To answer this question we looked at three areas:
 1. How well does the force use its resources to meet demand?
 2. How sustainable and affordable is the workforce model?
 3. How sustainable is the force's financial position for the short and long term?
3. Two of the 43 forces in England and Wales received an 'outstanding' grade in HMIC's efficiency inspection (Durham and West Midlands).
4. Eight forces received a 'requires improvement' grade (Bedfordshire, Cambridgeshire, City of London, Devon and Cornwall, Dyfed Powys, Humberside, Nottinghamshire and South Yorkshire Police).
5. The remaining 33 forces were judged as 'good'.
6. No forces were judged to be 'inadequate'.
7. In addition to an inspection report for each force, a national report, PEEL: Police Efficiency 2016 gives an overview of findings across England and Wales.
8. Last year (2015), five forces were 'outstanding' (Cheshire; Durham; Lancashire; Norfolk; and West Midlands). Eight forces received a 'requires improvement' grade (Bedfordshire; Cleveland; Dorset; Dyfed Powys; Lincolnshire; Northamptonshire; South Yorkshire; and Surrey). One force received an 'inadequate' grade (Humberside) and the remaining 29 forces were judged as 'good'. These reports are available [on our website](#).
9. For further information, HMIC's press office can be contacted during office hours from 8:30am – 5:00pm (GMT) Monday – Friday on 020 3513 0600.
10. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.