



Gloucestershire Constabulary's approach to efficiency is judged to be 'good' - HMIC

In the second year of assessing police against the annual PEEL Efficiency inspection, Her Majesty's Inspectorate of Constabulary examined how police forces use their resources now and how they plan to do so in the future in order to keep people safe and reduce crime.

Forces were inspected on how well they are able to predict demand for their services now and in the longer term, and how they manage their resources, especially their officers and staff.

HMIC inspects all police forces in England and Wales on an annual basis against the themes of effectiveness, efficiency and legitimacy.

This year, HMIC found that Gloucestershire Constabulary:

- **is good at understanding demand;**
- **understands the skills of its officers and staff, using those skills to provide a good service to the public; and**
- **is developing collaborative working arrangements to share resources and expertise.**

HM Inspector of Constabulary Wendy Williams said:

"Gloucestershire Constabulary has continued to perform well in this area, and has again been judged to be 'good' in efficiently keeping people safe and reducing crime. During our inspection we found that the force has a good understanding of current and future demand for the services it provides to the public.

"Gloucestershire Constabulary understands the capability and availability of officers and staff and has also worked to address any gaps in the knowledge of skills of the workforce. I was pleased to find that resources were assigned to areas of the greatest threat, risk and harm, which meant that the public received the best possible service in the quickest response time.

"Over the past year, Gloucestershire Constabulary has made a considerable investment in its information and communication technology and collaboration with neighbouring police forces to share resources and expertise. However, the force could improve its understanding of how investing in information technology would also be beneficial in meeting current and future demand. I would like to see the force improve in this area."

HMIC will report on its findings of police forces' legitimacy, or the way that forces are fair and ethical, at the end of this year, and on the effectiveness of police forces in managing all aspects of crime in spring 2017.

Notes to editors

1. Her Majesty's Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and assesses and reports on the effectiveness, efficiency and legitimacy of police forces in tackling crime and terrorism, improve criminal justice and raise confidence. HMIC inspects all 43 police forces in England and Wales together with other major policing and law enforcement bodies.
2. As part of its annual inspections of police effectiveness, efficiency and legitimacy (PEEL), HMIC's Efficiency programme assessed and graded all 43 forces in England and Wales on how efficient they are at keeping people safe and reducing crime. To answer this question we looked at three areas:
 1. How well does the force use its resources to meet demand?
 2. How sustainable and affordable is the workforce model?
 3. How sustainable is the force's financial position for the short and long term?
3. Two of the 43 forces in England and Wales received an 'outstanding' grade in HMIC's efficiency inspection (Durham and West Midlands).
4. Eight forces received a 'requires improvement' grade (Bedfordshire, Cambridgeshire, City of London, Devon and Cornwall, Dyfed Powys, Humberside, Nottinghamshire and South Yorkshire Police).
5. The remaining 33 forces were judged as 'good'.
6. No forces were judged to be 'inadequate'.
7. In addition to an inspection report for each force, a national report, PEEL: Police Efficiency 2016 gives an overview of findings across England and Wales.
8. Last year (2015), five forces were 'outstanding' (Cheshire; Durham; Lancashire; Norfolk; and West Midlands). Eight forces received a 'requires improvement' grade (Bedfordshire; Cleveland; Dorset; Dyfed Powys; Lincolnshire; Northamptonshire; South Yorkshire; and Surrey). One force received an 'inadequate' grade (Humberside) and the remaining 29 forces were judged as 'good'. These reports are available [on our website](#).
9. For further information, HMIC's press office can be contacted during office hours from 8:30am – 5:00pm (GMT) Monday – Friday on 020 3513 0600.
10. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.