



Dyfed-Powys Police's approach to efficiency 'requires improvement' - HMIC

In the second year of assessing police against the annual PEEL Efficiency inspection, Her Majesty's Inspectorate of Constabulary examined how police forces use their resources now and how they plan to do so in the future in order to keep people safe and reduce crime.

Forces were inspected on how well they are able to predict demand for their services now and in the longer term, and how they manage their resources, especially their officers and staff.

HMIC inspects all police forces in England and Wales on an annual basis against the themes of effectiveness, efficiency and legitimacy.

This year, HMIC found that Dyfed-Powys Police:

- **is good at understanding current demand;**
- **has more work to do to understand future demand; and**
- **needs to do more work to understand the skills of its workforce to best align them to the needs of the public.**

HM Inspector of Constabulary Wendy Williams said:

"Although Dyfed-Powys Police has made progress in some areas we identified in 2015, the force is still judged to 'require improvement'.

"The force has a good understanding of its current demand, and is therefore able to allocate resources accordingly. However, the force does not have a good understanding of potential future demand, and this is something I would like to see improved.

"The force also needs to improve its understanding of the skills and capabilities of its workforce and relies on plans that are reactive and under-developed. This leads to inconsistencies in how it provides services to the public.

"Other forces have benefited from collaborative working to offer a more efficient service. Dyfed-Powys Police does not yet have a structured approach to working with others, and so is missing out on potential efficiency savings. This is something I have encouraged the force to address.

"The force has a track record of achieving savings and has invested well in information technology, however it is unable to demonstrate an understanding

of the impact of previous change programmes. It also needs to improve its understanding of where it may need to make future reductions in workforce numbers, or alter the balance of skills.”

“In general, the force needs to develop its planning process to improve its efficiency. We recognise that the force has started to plan more effectively and this needs to progress to achieving actual improvements.”

HMIC will report on its findings of police forces’ legitimacy, or the way that forces are fair and ethical, at the end of this year, and on the effectiveness of police forces in managing all aspects of crime in spring 2017.

Notes to editors

1. Her Majesty’s Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and assesses and reports on the effectiveness, efficiency and legitimacy of police forces in tackling crime and terrorism, improve criminal justice and raise confidence. HMIC inspects all 43 police forces in England and Wales together with other major policing and law enforcement bodies.
2. As part of its annual inspections of police effectiveness, efficiency and legitimacy (PEEL), HMIC’s Efficiency programme assessed and graded all 43 forces in England and Wales on how efficient they are at keeping people safe and reducing crime. To answer this question we looked at three areas:
 1. How well does the force use its resources to meet demand?
 2. How sustainable and affordable is the workforce model?
 3. How sustainable is the force’s financial position for the short and long term?
3. Two of the 43 forces in England and Wales received an ‘outstanding’ grade in HMIC’s efficiency inspection (Durham and West Midlands).
4. Eight forces received a ‘requires improvement’ grade (Bedfordshire, Cambridgeshire, City of London, Devon and Cornwall, Dyfed Powys, Humberside, Nottinghamshire and South Yorkshire Police).
5. The remaining 33 forces were judged as ‘good’.
6. No forces were judged to be ‘inadequate’.
7. In addition to an inspection report for each force, a national report, PEEL: Police Efficiency 2016 gives an overview of findings across England and Wales.
8. Last year (2015), five forces were ‘outstanding’ (Cheshire; Durham; Lancashire; Norfolk; and West Midlands). Eight forces received a ‘requires improvement’ grade (Bedfordshire; Cleveland; Dorset; Dyfed Powys; Lincolnshire; Northamptonshire; South Yorkshire; and Surrey). One force received an ‘inadequate’ grade (Humberside) and the remaining 29 forces were judged as ‘good’. These reports are available [on our website](#).
9. For further information, HMIC’s press office can be contacted during office hours from 8:30am – 5:00pm (GMT) Monday – Friday on 020 3513 0600.
10. HMIC’s out-of-hours press office line for urgent media enquiries is 07836 217 729.