

## HMI Zoë Billingham's assessment of Leicestershire Constabulary – Transcript

Hello. I'm Zoe Billingham and I'm Her Majesty's Inspector of Constabulary for Leicestershire Constabulary. I am one of five inspectors of constabulary, and our role is to inspect police forces on behalf of the public. Each year we produce an annual assessment of how each force is performing.

I am very pleased with the performance of Leicestershire Police in keeping people safe and reducing crime.

The force is good at keeping people safe and tackling crime, including managing serious and organised crime. It has invested in specialist teams to protect vulnerable people, and it has constructive partnership arrangements to improve the service it provides to victims. Our inspection found that the force could do more to improve the safeguarding of domestic abuse victims who are not deemed to be at the highest risk by clarifying the roles and responsibilities of those involved. I am reassured that the force is taking steps to address this.

I welcome the work of Leicestershire Police in introducing a new way of organising itself, which is aimed at improving performance while reducing costs. The force understands the demands it faces and is well prepared to face its future financial challenges.

I am pleased that the force understands and successfully engages with the people it serves, through effective neighbourhood policing.

It also communicates well with the public, making good use of social media.

The chief officer team emphasises the importance of giving careful consideration to ethical matters, and there are appropriate arrangements in place to support the wellbeing of the workforce.

In the year ahead, I will be interested to see how the force makes the improvements we have recommended and how this further improves the policing service for the people of Leicester, Leicestershire and Rutland.