



Promoting improvements  
in policing to make  
everyone safer

## **HMI Mike Cunningham's assessment of Humberside Police – Transcript**

While I am satisfied with parts of Humberside Police's overall performance, there are a number of areas that are of serious concern to me. Humberside Police has made some progress over the past year, but more needs to be done.

I am particularly concerned about Humberside Police's weaknesses in identifying and addressing the needs of the most vulnerable people. The force has inconsistent processes for assessing the vulnerability of people when they contact the police, and there are too many occasions when the force does not respond promptly to those needing their help.

The standard of investigations undertaken by Humberside Police is inconsistent. The more complex crimes are investigated to a high standard by specialist detectives. However, by contrast, investigations of more frequent, less serious offences are less effective. Some investigators do not receive the guidance and supervision that they need. I am pleased with improvements which mean that Humberside Police is now good at preventing crime and tackling anti-social behaviour, and it remains good at disrupting serious and organised crime.

Since last year's assessment, Humberside Police has improved its understanding of the demand for its services and the way in which it manages calls from the public. However, the force needs to continue this progression, and it also needs to develop a better understanding of likely future demand for its services. Despite some improvements in the availability of officers, I remain concerned about the force's capacity to respond to calls from the public.

I am reassured that the force has financial plans based on sound assumptions. The force is planning to invest substantially in technology over the next two years.

The force has a good understanding of local and national corruption threats, and uses this to prevent police corruption. However, the force could do more to identify officers who have abused – or are at risk of abusing – their authority for sexual gain.