

## HMI Zoë Billingham's assessment of Hampshire Constabulary – Transcript

Hello. I'm Zoe Billingham and I'm Her Majesty's Inspector of Constabulary for Hampshire Constabulary. I am one of five inspectors of constabulary, and our role is to inspect police forces on behalf of the public. Each year we produce an annual assessment of how each force is performing.

I am very pleased with the performance of Hampshire Constabulary in keeping people safe and reducing crime. Some of the improvements that the force has made are noteworthy.

Hampshire Constabulary is good at preventing crime, anti-social behaviour and keeping people safe. The force remains committed to keeping officers working in neighbourhoods and it continues to provide a visible presence in communities through dedicated neighbourhood officers. This helps the force work effectively with partners, tackling matters of concern to local communities, and identifying and managing the most serious repeat offenders.

Although the force generally supports vulnerable people well, I have some concerns about the force's response to victims of domestic abuse: risk assessments are on occasions being completed over the telephone without an officer seeing the victim in person. I welcome the steps taken by the force to review this practice.

I would like to commend the force for its innovation over the last year. It has changed its workforce model to meet the challenges of policing Hampshire with reduced funding. It is an efficient force with very well-prepared plans to achieve further savings.

I am pleased with the way in which the force engages and communicates with the communities of Hampshire. The force has an established set of values that promote ethical behaviour, which are well understood by the workforce.

In the year ahead, I will be interested to see how the new chief constable makes the improvements we have recommended and how this further improves the policing service for the people of Hampshire.