



Nottinghamshire Police has made some progress in how it tackles anti-social behaviour, but does not consistently identify repeat and vulnerable ASB victims.

In Spring 2010, Her Majesty's Inspectorate of Constabulary (HMIC) carried out a review to find out how the police can best tackle anti-social behaviour (ASB). The national findings were published alongside individual reports that outlined how successfully each force was dealing with the problem.

The results of a follow-up inspection published today found that some progress has been made in the way Nottinghamshire Police understands and tackles ASB problems.

The force has improved how it monitors ASB performance. This gives them a better understanding of ASB problems in their area, and means they can direct resources to where they are most needed. The force has also invested in an IT system to support the management of ASB incidents. It maintains individual victim records, which clearly describe the full history of ASB and other crime that the victim has reported; this is good practice and helps the force to ensure the victim receives the appropriate support. Officers and staff are clear that ASB is a priority for the force and the public.

However, repeat and vulnerable victims are not consistently identified when they call the police. This means that they may not be getting the extra support they need at the earliest opportunity. HMIC also found that some reports of ASB are not being recorded on force systems (for example, if they are made directly to officers on patrol, rather than by dialling 999 or 101). These issues can affect both the overall understanding of the ASB problems within Nottinghamshire, and the decisions made about what response is required to tackle these problems effectively.

HM Inspector of Constabulary for the Eastern Region, Zoe Billingham, said:

“Anti-social behaviour is a blight that can wreck lives and communities. Our review shows that Nottinghamshire has made some progress in how it tackles the problem, and that victim satisfaction is in line with the average for England and Wales. The force should be commended for this – especially as it comes against the backdrop of significant budget cuts across the Service.”

“However, while the progress the force has made so far represents another step towards delivering a much better service to victims, there is no room for complacency. In particular, Nottinghamshire Police should ensure that repeat and vulnerable callers are identified consistently, and that reports of ASB are recorded correctly.”

The full report for Nottinghamshire Police, along with the national thematic review ‘A Step in the Right Direction’, can be found at www.hmic.gov.uk

Notes to editors

1. The full thematic report 'A Step in the Right Direction' and supporting material can be found at www.hmic.gov.uk
2. The review 'Stop the Rot' published in September 2010 and the accompanying force reports can be found at www.hmic.gov.uk
3. For further information, or to request an interview, HMIC's press office can be contacted during office hours from 8:30am – 5:30pm Monday – Friday on 0203 513 0600.
4. Her Majesty's Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and rigorously examines the effectiveness of police forces and authorities to tackle crime and terrorism, improve criminal justice and raise confidence. HMIC inspects and regulates all 43 police forces in England and Wales together with other major policing bodies such as the Serious Organised Crime Agency, the Police Service of Northern Ireland and the British Transport Police and HMRC.
5. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.