



**Lincolnshire Police has made some progress in how it tackles anti-social behaviour, but is not always able to identify repeat and vulnerable ASB victims as soon as they contact the police.**

In Spring 2010, Her Majesty's Inspectorate of Constabulary (HMIC) carried out a review to find out how the police can best tackle anti-social behaviour (ASB). The national findings were published alongside individual reports that outlined how successfully each force was dealing with the problem.

The results of a follow-up inspection published today found that Lincolnshire Police has made some progress since 2010 in the way it tackles and understands ASB. The force has introduced a new IT system to share information and manage ASB, which is being used by both the police and their partners (such as local councils). It is also progressing a number of other initiatives to help it better respond to ASB. These include the introduction of a new approach to identifying those victims who are most at risk of harm from ASB (such as those who experience it repeatedly, or who are vulnerable because they are disabled or elderly).

Despite this, HMIC found that the force is still unable to consistently identify these repeat and vulnerable victims when they call. This means some of these victims may not be getting the extra support they need.

HM Inspector of Constabulary for the Eastern Region, Zoe Billingham, said:

*“Anti-social behaviour is a blight that can wreck lives and communities. Our review shows that Lincolnshire Police has made good progress in how it tackles the problem, and that victim satisfaction has increased and is in line with the average for England and Wales. The force should be commended for this – especially as it comes against the backdrop of significant budget cuts across the Service.*”

*“However, while the progress the force has made so far represents another step towards delivering a much better service to victims, there is no room for complacency. In particular, Lincolnshire Police should make sure repeat and vulnerable callers are identified as soon as they contact the police. This will help ensure those victims most at risk of harm from ASB get the extra support they need.”*

The full report for Lincolnshire Police, along with the national thematic review ‘A Step in the Right Direction’, can be found at [www.hmic.gov.uk](http://www.hmic.gov.uk)

## Notes to editors

1. The full thematic report 'A Step in the Right Direction' and supporting material can be found at [www.hmic.gov.uk](http://www.hmic.gov.uk)
2. The review 'Stop the Rot' published in September 2010 and the accompanying force reports can be found at [www.hmic.gov.uk](http://www.hmic.gov.uk)
3. For further information, or to request an interview, HMIC's press office can be contacted during office hours from 8:30am – 5:30pm Monday – Friday on 0203 513 0600.
4. Her Majesty's Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and rigorously examines the effectiveness of police forces and authorities to tackle crime and terrorism, improve criminal justice and raise confidence. HMIC inspects and regulates all 43 police forces in England and Wales together with other major policing bodies such as the Serious Organised Crime Agency, the Police Service of Northern Ireland and the British Transport Police and HMRC.
5. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.