



**City of London Police continues to provide a good service in tackling anti-social behaviour, but should ensure they consistently identify repeat and vulnerable ASB victims.**

In Spring 2010, Her Majesty's Inspectorate of Constabulary (HMIC) carried out a review to find out how the police can best tackle anti-social behaviour (ASB). The national findings were published alongside individual reports that outlined how successfully each force was dealing with the problem.

The results of a follow-up inspection published today found that City of London Police continues to provide a good service in tackling ASB. Senior officers are well informed about ASB and ensure that appropriate action is taken to tackle it. The force also has regular and effective meetings with partners, for example housing associations to discuss ASB and share information, and has introduced a written plan to ensure improvements in how it tackles the issue are on track.

The force is improving the way it records incidents by introducing a dedicated ASB IT system, together with a new practice which sees all reports entered onto an electronic incident management system. This means the force has a better understanding of what ASB is occurring in the City, and can manage cases more effectively. It has also introduced a dedicated ASB officer to coordinate record keeping, conduct risk assessments and manage low-risk incidents.

However, more could be done to tell the public what the police are doing to tackle ASB, and how well this is going. The force should also ensure that all control room staff adopt a consistent approach to the identification of repeat and vulnerable victims, and conduct adequate risk assessments when people first contact the police. This will help ensure that those callers who are most at risk of harm from ASB get the extra support they need.

HM Inspector of Constabulary for the National Team, Stephen Otter, said:

*“Anti-social behaviour is a blight that can wreck lives and communities. Our review shows that City of London Police continues to provide a good service tackling anti-social behaviour, and victim satisfaction is above the national figure for England and Wales in several important areas. The force should be commended for this – especially as it comes against the backdrop of significant budget cuts across the Service.*

*“However, there is no room for complacency. In particular, City of London Police should ensure they keep the public updated on what they are doing to tackle ASB and ensure they are consistently identifying repeat and vulnerable victims. This progress is therefore only the first step in delivering a much better service to victims.”*

The full report for City of London Police, along with the national thematic review ‘A Step in the Right Direction’, can be found at [www.hmic.gov.uk](http://www.hmic.gov.uk)

## Notes to editors

1. The full thematic report 'A Step in the Right Direction' and supporting material can be found at [www.hmic.gov.uk](http://www.hmic.gov.uk)
2. The review 'Stop the Rot' published in September 2010 and the accompanying force reports can be found at [www.hmic.gov.uk](http://www.hmic.gov.uk)
3. For further information, or to request an interview, HMIC's press office can be contacted during office hours from 8:30am – 5:30pm Monday – Friday on 0203 513 0600.
4. Her Majesty's Inspectorate of Constabulary (HMIC) is an independent inspectorate, inspecting policing in the public interest, and rigorously examines the effectiveness of police forces and authorities to tackle crime and terrorism, improve criminal justice and raise confidence. HMIC inspects and regulates all 43 police forces in England and Wales together with other major policing bodies such as the Serious Organised Crime Agency, the Police Service of Northern Ireland and the British Transport Police and HMRC.
5. HMIC's out-of-hours press office line for urgent media enquiries is 07836 217 729.