

HMIC Value for Money Profiles 2010/11

Surrey Police compared with most similar group

*The forces in the most similar group can be identified
in the charts in this section by using the key below*

Sry	Surrey
Dor	Dorset
Ssx	Sussex
TVP	Thames Valley

Index and Contents

Introduction

Section One - Income and Expenditure

- 1 Introduction
- 3 Expenditure
- 4 Police Officers
- 5 Police Staff and PCSOs
- 6 Non-Staff Costs as percentage of Workforce Costs
- 7 Supplies and Services as percentage of Workforce Costs
- 8 Financing of Expenditure
- 9 Specific Grants
- 10 Funding Source Trends

Section Two - Workforce

- 11 Introduction
- 13 Workforce
- 14 Workforce Trends
- 15 Police officers/PCSOs by Rank
- 16 Police Workforce and Crime
- 17 Workforce by Function - Summary
- 18 Workforce by Function - Detail
- 19 Workforce by Function
- 20 Changes in Workforce
- 21 Business Support
- 22 Investigation
- 23 Operational Support
- 24 Specialist Functions
- 25 Leavers
- 26 Joiners
- 27 Sickness Absence

Section Three - Offences

- 28 Introduction
- 29 Recorded Offences - All Crimes
- 30 Recorded Offences - Violent Crimes
- 31 Recorded Offences - Acquisitive Crimes
- 32 Recorded Offences - All Other Offences
- 33 Recorded Offence Trends - All Crimes
- 34 Recorded Offence Trends - Violent Crimes
- 35 Recorded Offence Trends - Acquisitive Crimes
- 36 Recorded Offence Trends - All Other Offences

Section Four - Outcomes and Satisfaction

- 37 Introduction
- 38 Sanction Detection Rates
- 39 Sanction Detection Rates by Crime Type
- 40 Changes in Sanction Detection Rates
- 41 Sanction Detections by Type
- 42 Changes in Detection Types
- 43 Charges
- 44 Arrest to charge
- 45 999 Calls
- 46 British Crime Survey Outcomes
- 47 Satisfaction with the Police by Crime Type

Introduction

HMIC's value for money profiles identify questions, rather than make judgements. As ever, the information needs to be set within the local context. For example several forces are using restorative justice measures instead of sanctioned detections to deal with some offences.

The profiles were developed for two reasons:

- to help forces and police authorities investigate reasons for differences in performance or costs and take action to improve
- to help HMIC focus its inspection effort on the most fruitful areas in each force

Much has remained the same as last year's profiles, published on the HMIC website in March 2010: the focus is on comparison of staff numbers, as they are easier to compare than costs, which are subject to local market factors. Non staff costs are reported as a percentage of staff costs to provide some adjustment for local area costs. But we have also taken the opportunity to make some improvements:

- data quality has been improved – HMIC provided each force with draft profile in mid August 2010 to enable checking and resubmission of data.
- a six page executive summary, which includes comparisons with the most similar forces and the England and Wales averages.
- some additional data sources have been considered and included where appropriate while other data has been removed.
- a Pick Your Own (PYO) facility, so that forces can choose their own forces for comparison – contact HMIC Head of Performance, Analysis and Research for more details Lawrencero.Morris33@hmic.gsi.gov.uk.

The CIPFA finance data on specific grants includes an extra line, showing how your force's funding was reduced this year in the emergency budget. We have removed the page on police staff overtime because it was so low. We also considered showing detailed trends for reserves, but as the two most recent periods were based on estimates which proved to be unreliable, HMIC and the Audit Commission decided that it should not be included. (The estimated reserves figures shown on the funding trends page 10 is merely shown as a balancing item).

Staffing information now includes special police officers and contractors There is a further breakdown of supplies and services e.g medical fees. The quality of sickness absence data has improved on last year and there is an analysis of joiners and leavers, with an estimate of the financial impact of those leaving the service. (NB PCSOs recorded as leaving may be returning to the service as police officers).

There are two main changes to the crime data. Charge rates are now shown by crime types for two reasons: these types of disposal are more often time consuming and as they give a clearer view than sanctioned detections, which include offences taken into consideration (TIC), cautions, cannabis warnings and penalty notices for disorder (PND). Arrest rates for criminal offences are also included, using the latest data the Home Office can provide (2008/09). This is shown alongside arrest rates, sanctioned detection rates and charge rates per local police officer (a better predictor than police officers working in community functions such as neighbourhoods and response).

We reviewed the inclusion of Crown Prosecution Service data in the profiles, but decided to exclude this because of counting differences between the police and the courts and because the Home Office is currently conducting a joint review of data in this area. But three aspects of the data struck us. First, the low level of convictions compared with charges for crimes that were less affected by counting differences. Second, the lack of variation in success rates for prosecutions, typically around 80 to 85 percent successful. Third, the significant increase in prosecutions at Crown Courts and a reduction in those at Magistrate courts.

Lastly, we have not included Police Objective Analysis data because of data quality problems, even though we would have liked to do so. Once these are resolved we will endeavour to include some further comparisons focusing on functions which may have been contracted out, those which have more detail than that available in the profiles such as forensics and overtime, and also other areas with high non-staff costs.

Section One - Income and Expenditure

INTRODUCTION

The first section of the profiles focuses on how the police authority is funded and how it uses its financial resources. Approximately 80% of police funding is spent on the workforce. Therefore this section considers expenditure on workforce in some detail.

Workforce expenditure

The profiles use the term 'workforce' to refer to all those who are paid by the police authority. Workforce costs are salary costs (including overtime unless specified otherwise), national insurance and pension contributions. Other related expenses such as training or redundancy are not included. Information in the charts is shown as cost per head of population.

Non-staff expenditure

Non-staff expenditure is shown as a percentage of workforce expenditure, since the main determining factor of non-staff costs is the size of the workforce. Non-staff resources include premises, vehicles, computers etc. Showing non-staff expenditure as a percentage of workforce expenditure also takes some account of regional differences in costing.

Income and funding

Income is shown as a percentage of workforce cost. The profiles distinguish between income the force generates itself e.g. through charging for services (part of which may be paid for by overtime) and the funding it receives locally from council tax precept and centrally from the Home Office. It should be noted that some of the funding received is dedicated for specific posts.

Collaboration

Forces are developing joint working arrangements with national and regional partners to respond to serious threats to the community and exploiting opportunities where value for money could be improved. Each force is likely to be involved in a range of collaborative arrangements to minimise the risk to the public and to ensure value for money. This includes policing operations and business support functions, which means that workforce resources may be shared with other forces. This information cannot be captured in these data sets, however, if a force is an outlier in a particular function, collaboration may be the reason for this difference.

How to use this section

Police authorities and forces should focus on those charts where the force is an outlier, i.e. where they are significantly different from the average, or where they are particularly high or low. Outliers are highlighted in red in the tables of the 'all forces' profiles and fall within the top or bottom 10% of forces and with a financial value of more than £1 million. They should explore the reasons for any differences by looking at the force as a whole. Expenditure levels should also be considered in the context of workforce modernisation, collaboration efforts and outsourcing of services.

Key to the bar charts and tables:

- *the black bar represents this force*
- *the dark blue bars represent its most similar forces as listed in the title page*
- *the horizontal line shows the average*
- *outliers in the tables are highlighted in red*
- *the difference column shows the difference from the average*

Throughout the profiles the chart scales may differ and the differences shown may not be as significant as they appear.

Key to the calculations

Averages are simple unweighted averages including the force.

Please note: as the Metropolitan Police data distorts the chart scales, the Met has been excluded from the profiles for all other forces, as has the City of London.

Non-staff expenditure is shown as a percentage of workforce expenditure, since the main determining factor of non-staff costs is the size of the workforce. Workforce data for support functions is shown as FTE per 100 workforce to compare the size of the support function in relation to the workforce.

The profiles use a different calculation for net revenue expenditure to CIPFA; it is calculated as total expenditure minus income to show the total cost of policing to the taxpayer.

Police Objective Analysis data has not been included as CIPFA have advised that it is currently unreliable to use.

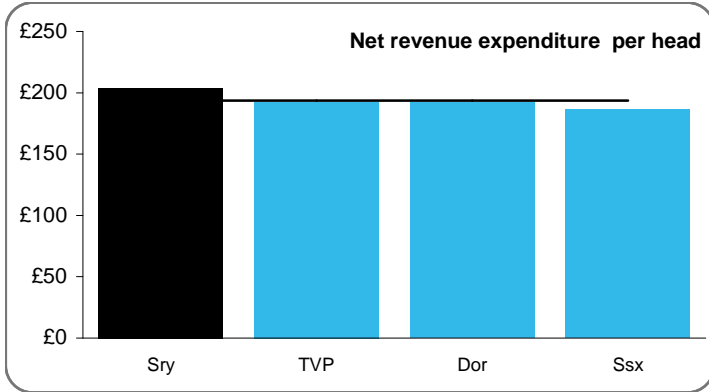
Glossary:

ACPO	Association of Chief Police Officers
ADR	Annual data requirement (data collection by the Home Office)
CIPFA	Chartered Institute of Public Finance and Accounting
FTE	Full time equivalent
PCSO	Police Community Support Officer

EXPENDITURE

2010/11 estimates £ per head of population

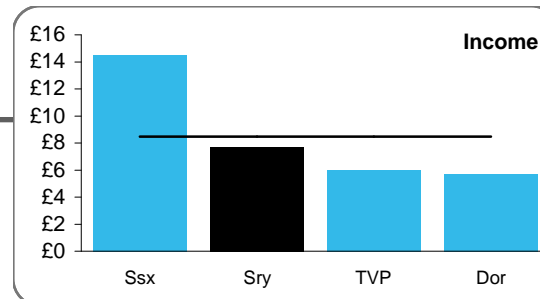
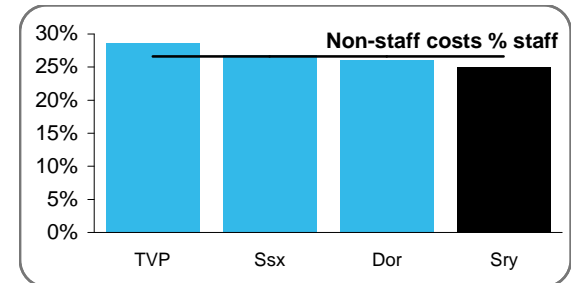
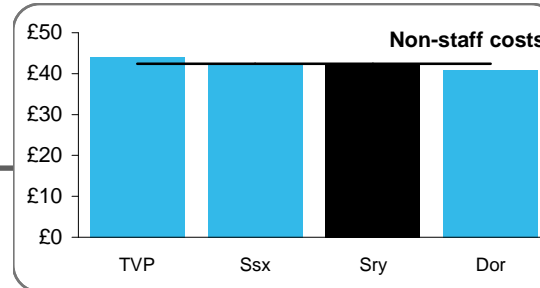
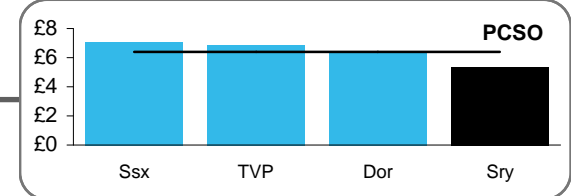
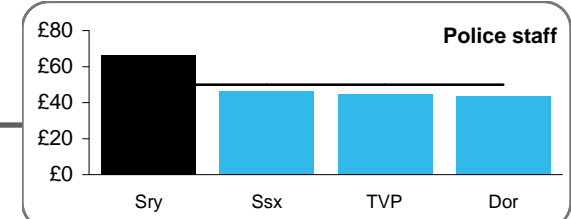
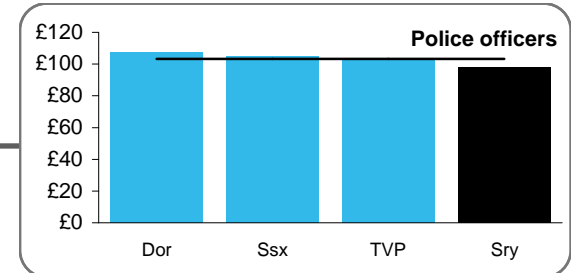
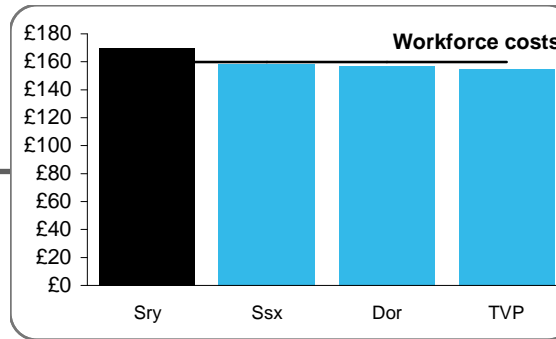
These charts give an overview of what policing in each force costs per head of population. As HMIC is inspecting in the public interest, this measure is a good starting point to consider value for money. NB: the profiles use a different calculation for net revenue expenditure to CIPFA; it is calculated as total expenditure minus income to show the total cost of policing to the taxpayer.



Population 1,100,700

	£m	£/head	Avg	Diff. £m
Police officers	108	98	103	-5.7
Police staff	73	66	50	17.6
PCSOs	6	5	6	-1.2
Workforce	187	170	160	10.7
Non-staff costs	47	42	42	-0.1
Income	-8	-8	-8	0.9
Net revenue exp.	225	204	194	11.5

Non-staff % staff cost	25%	27%	-3.0
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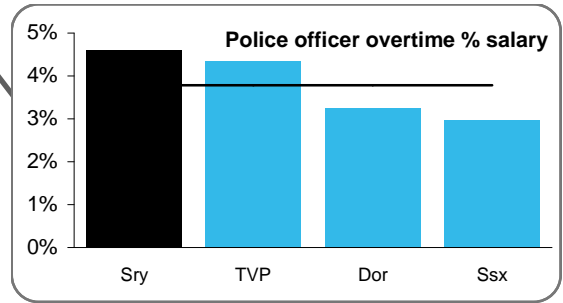
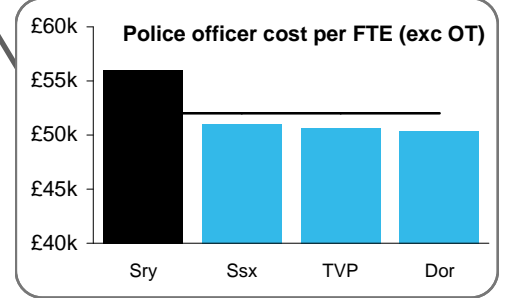
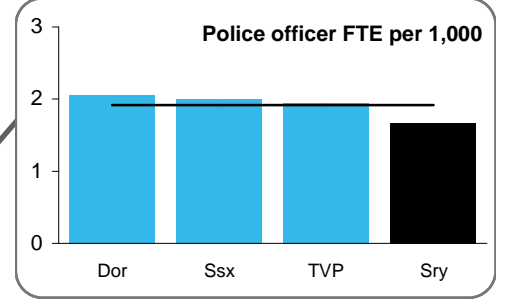
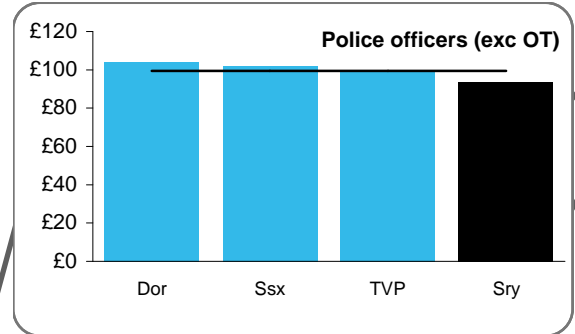
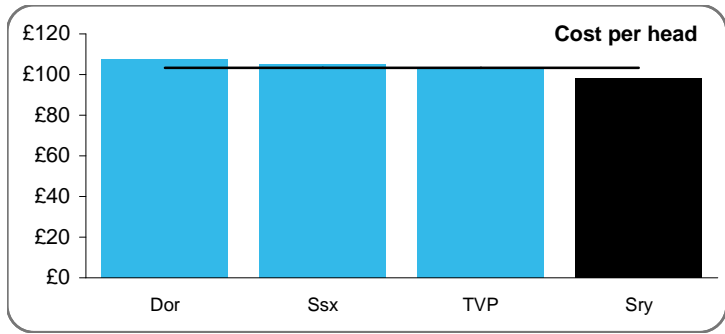


Source: CIPFA Statistics 2010/11 estimates

POLICE OFFICERS

2010/11 estimates £ per head of population

These charts break down police officer costs into salary and overtime costs (OT). Police officer overtime costs are also shown as a percentage of the overall salary costs. The data table shows any discrepancy between Home Office published police strength figures at 31.03.10 and CIPFA average strength figures across 2010/11. Any difference above 2% is highlighted in red. *NB: ADR502 and ADR601 totals are a snapshot taken at the end of the financial year.*



	£m	£/head	Avg	Diff. £m
Police officers (exc. OT)	103	94	99	-6.3
Police overtime	5	5	4	0.7
Total	108	98	103	-5.7

Police Officer overtime %	4.6%	3.8%	0.8
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		Avg	Diff. £m
FTE/1,000	1.67	1.92	-14.1
£000/FTE	56.0k	52.0k	7.4

Avg FTE 2010/11 (CIPFA)	1,841
FTE Mar 10 (ADR601)	1,890
FTE Mar 10 (HO published)	1,890

Source: CIPFA Statistics 2010/11 estimates

POLICE STAFF AND PCSOs

2010/11 estimates £ per head of population

These charts break down police staff and PCSO costs into more detail. The data table shows any discrepancy between Home Office published police strength figures at 31.03.10 and CIPFA average figures across 2010/11. Any difference above 2% is highlighted in red. NB: ADR502 and ADR601 totals are a snapshot taken at the end of the financial year, and Home Office FTE data excludes temporary contract staff and traffic wardens. CIPFA includes traffic wardens, and takes an average of staff numbers over the year.

£m	£/head	Avg	Diff. £m
73	66.0	50.0	17.6

		Avg	Diff. £m
FTE/1,000	1.89	1.54	12.6
£000/FTE	34.9k	32.4k	5.1

Avg FTE 2009/10 (CIPFA)	2,081
FTE Mar 10 (ADR601)	2,092
FTE Mar 10 (HO published)	2,092

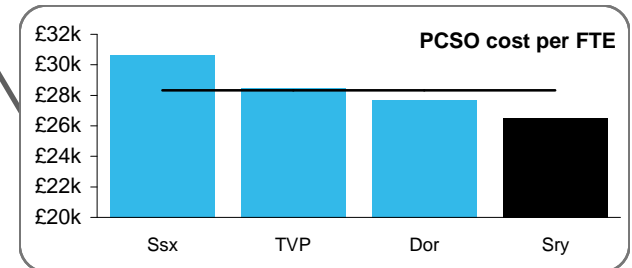
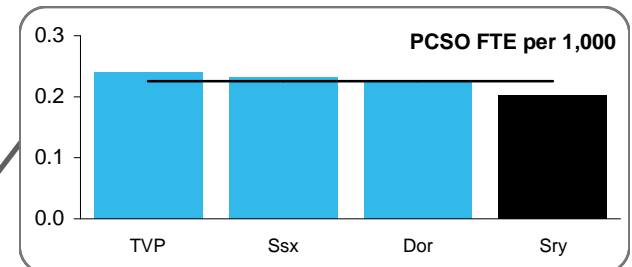
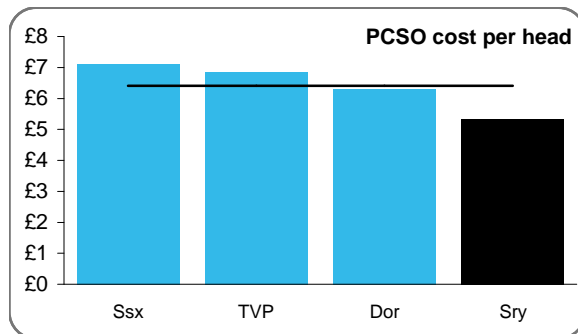
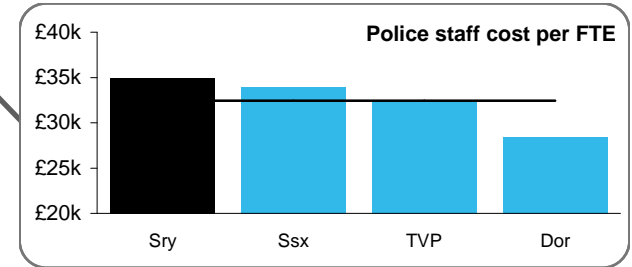
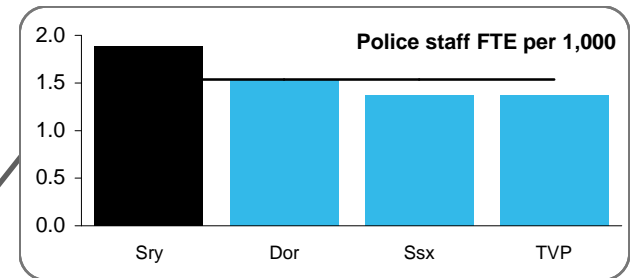
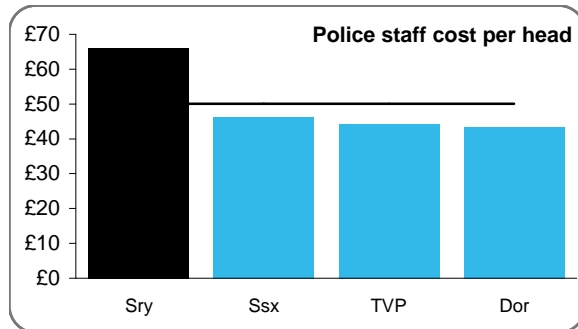
PCSOs

£m	£/head	Avg	Diff. £m
5.9	5.3	6.4	-1.2

		Avg	Diff. £m
FTE/1,000	0.20	0.23	-0.7
£000/FTE	26.5k	28.3k	-0.4

Source: CIPFA Statistics 2010/11 estimates

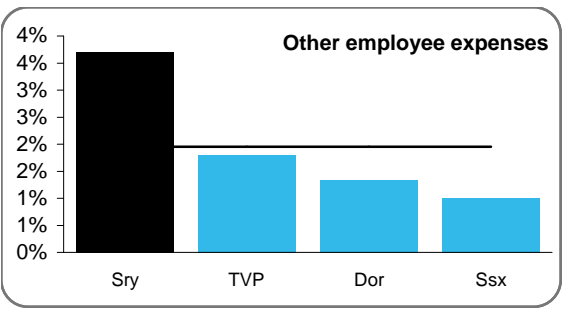
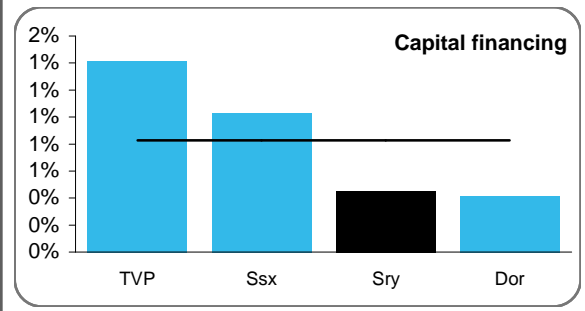
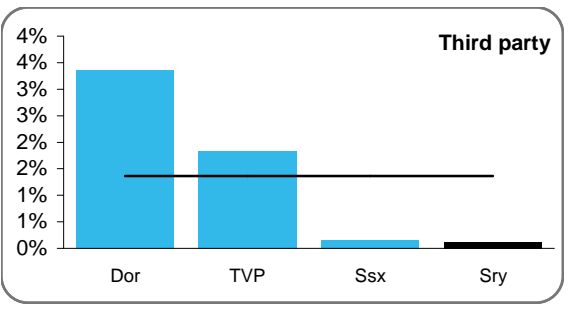
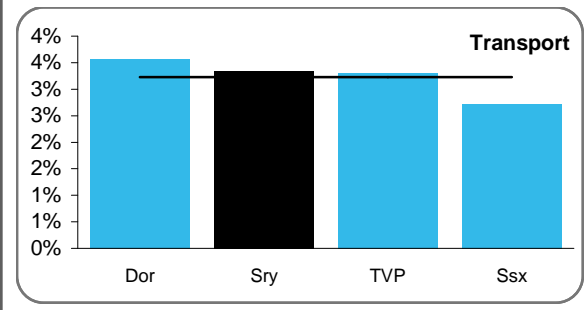
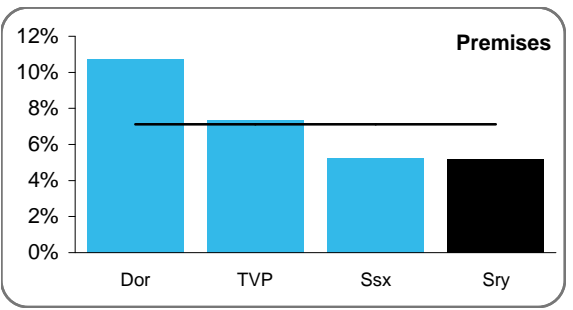
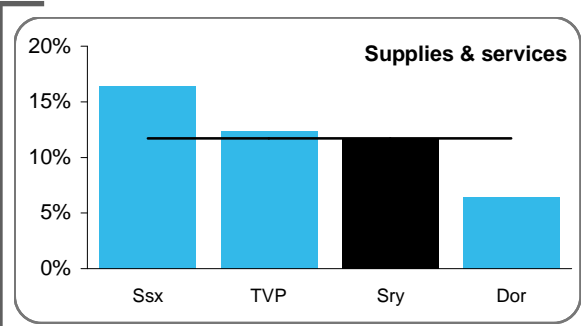
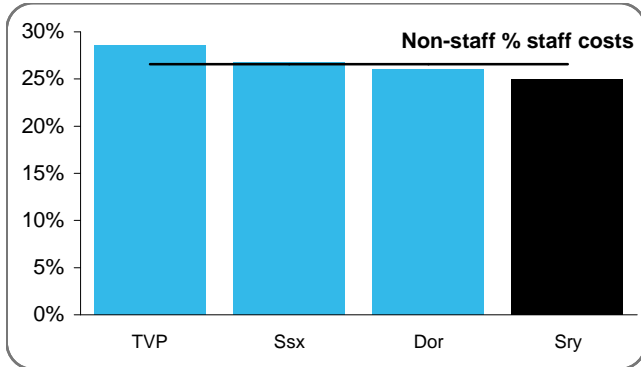
Avg FTE 2009/10 (CIPFA)	222
FTE Mar 10 (ADR601)	224
FTE Mar 10 (HO published)	224



NON-STAFF COSTS AS PERCENTAGE OF WORKFORCE COSTS

2010/11 estimates

These charts provide information about non-staff costs broken down into specific types of running costs. Non-staff costs are shown as a percentage of staff costs as non-staff costs are mainly dependent on the number of staff working for an organisation. Third party payments include scientific services (eg DNA testing), mutual aid from other police authorities, contributions to inter-authority services, transfer payments and national levies.



Staff costs £187m

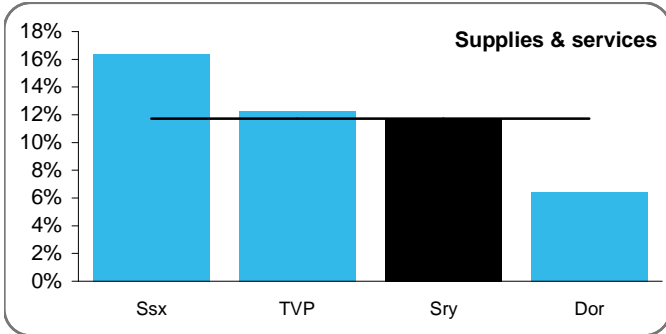
	£m	% staff	Avg	Diff. £m
Supplies & services	21.9	11.7%	11.7%	0.0
Premises	9.7	5.2%	7.1%	-3.6
Transport	6.2	3.3%	3.2%	0.2
Other employee exps	6.9	3.7%	2.0%	3.2
Capital financing	0.8	0.5%	0.8%	-0.7
Third party	0.2	0.1%	1.4%	-2.3
Other	0.9	0.5%	0.4%	0.2
Non-staff costs	46.6	25.0%	26.6%	-3.0

Source: CIPFA Statistics 2010/11 estimates

SUPPLIES AND SERVICES AS PERCENTAGE OF WORKFORCE COSTS

2010/11 estimates

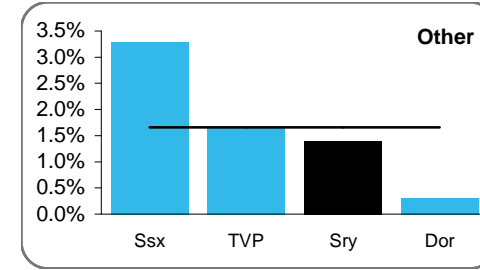
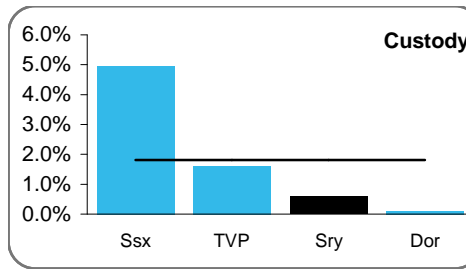
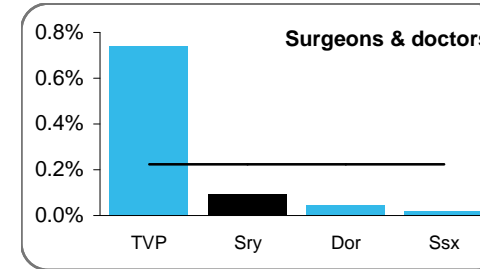
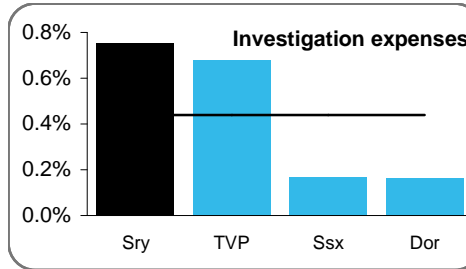
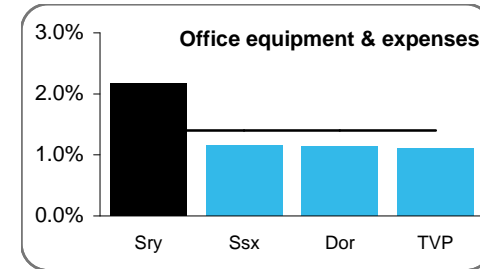
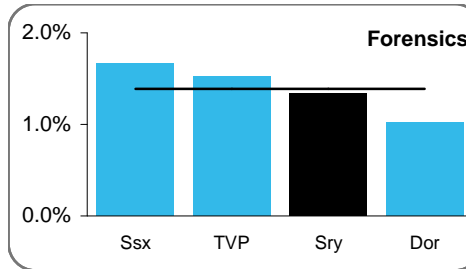
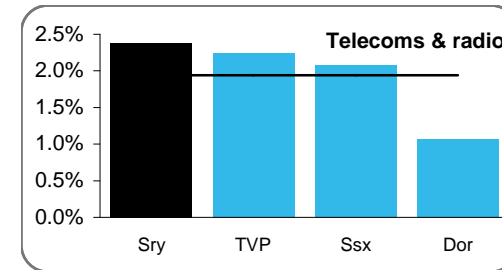
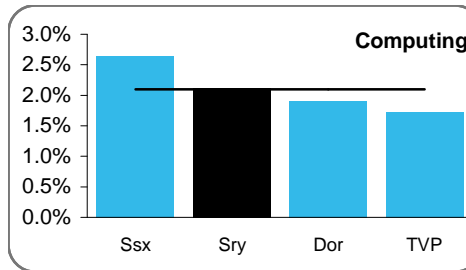
These charts break down supplies and services costs, and give some indication about which services a force may be outsourcing. This page should be read in relation to the relevant staff column on p.18 to identify those services which are contracted out, compared with those delivered in house.



Staff costs £187m

Supplies & services	£m	% staff	Avg	Diff. £m
Computing	3.9	2.1%	2.1%	0.03
Telecoms & radio	4.4	2.4%	1.9%	0.81
Forensics	2.5	1.3%	1.4%	-0.10
Office eq. & expenses	4.1	2.2%	1.4%	1.46
Investigation expenses	1.4	0.8%	0.4%	0.58
Surgeons & doctors	0.2	0.1%	0.2%	-0.24
Custody	1.1	0.6%	1.8%	-2.28
Uniform & laundry	0.7	0.4%	0.4%	-0.01
Insurance	0.0	0.0%	0.0%	-0.01
Interpreters	0.4	0.2%	0.2%	0.07
Catering contractors	0.5	0.3%	0.2%	0.20
Other	2.6	1.4%	1.7%	-0.48
Total	21.9	11.7%	11.7%	0.05

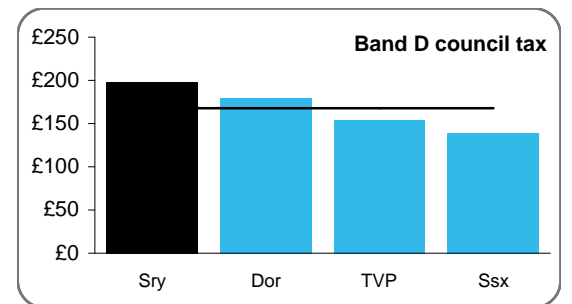
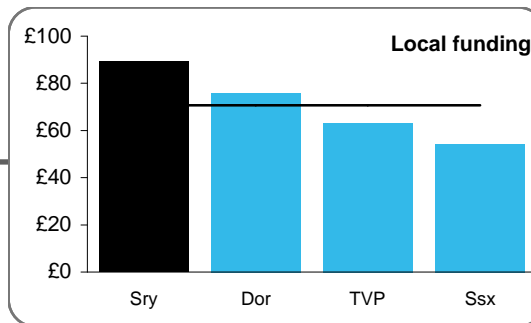
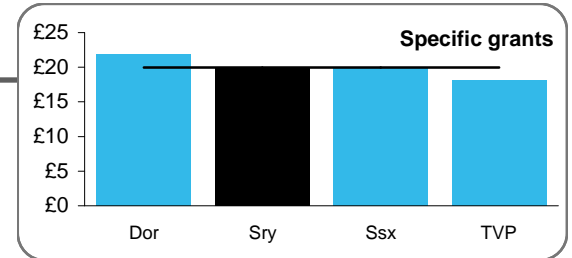
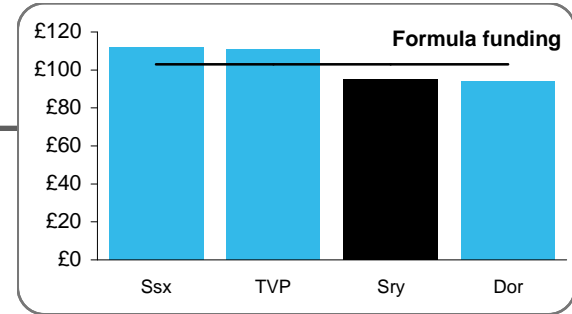
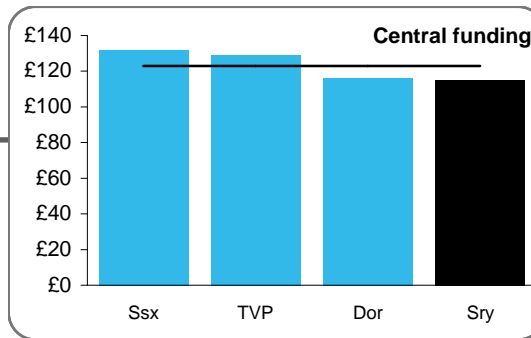
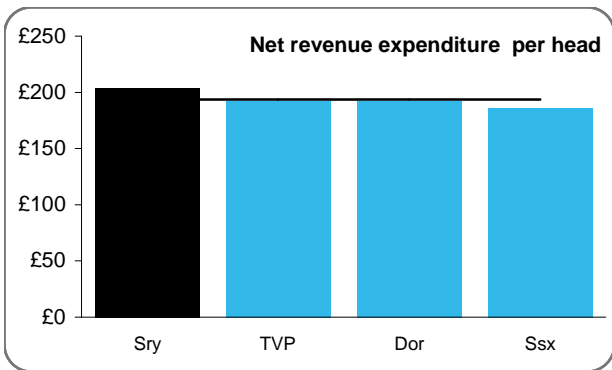
Source: CIPFA Statistics 2010/11 estimates



FINANCING OF EXPENDITURE

2010/11 estimates £ per head of population

These charts show how the force funds its expenditure broken down into more detail. Specific grants go to all forces and are formula based, while special grants are not formula based and are for one-off policing activities, e.g. policing of party conferences.



Population 1,100,700

	£m	£/head	Avg
Central funding			
Formula funding*	104	95	103
Specific grants	22	20	20
Local funding			
Council tax	98	89	70
Reserves	0	0	0
Net revenue exp.	225	204	194

* Sum of Police Grant, Non-Domestic Rates, & Revenue Support Grant

Source: CIPFA Statistics 2010/11 estimates

Band D tax rate	Avg	Diff £m
£199	£168	15

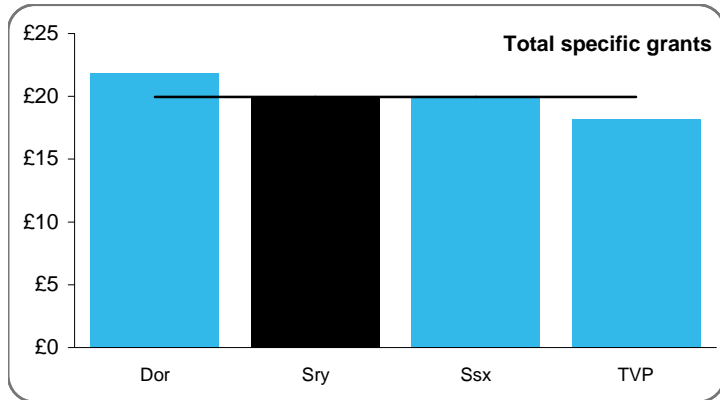
SPECIFIC GRANTS

2010/11 estimates £ per head of population

These charts break down information into different categories of specific grants.

Additional Rule 2 funding includes rural policing fund, forensic grant (previously referred to as DNA Expansion), special priority payments and London and South East allowances.

NB: Additional Rule 2 funding was amended in the emergency budget in June 2010.

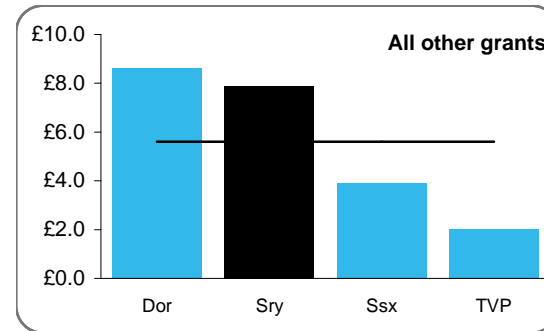
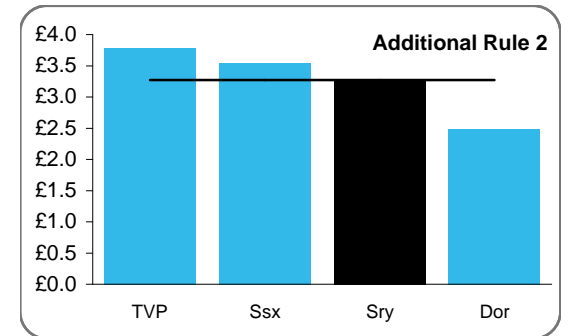
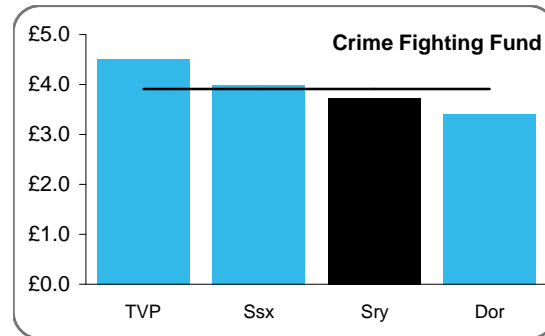
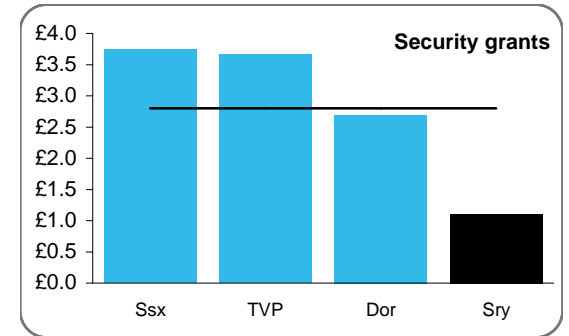
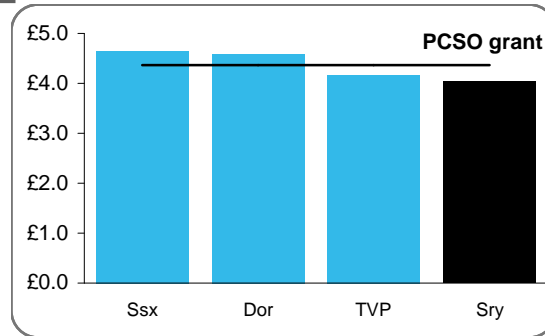


Population 1,100,700

	£m	£/head	Avg	Diff. £m
PCSO grant	4.4	4.0	4.4	-0.4
Security grants	1.2	1.1	2.8	-1.9
Crime Fighting Fund	4.1	3.7	3.9	-0.2
Additional Rule 2	3.6	3.2	3.3	-0.0
PFI grant	-	-	2.5	-2.7
BCU Fund	0.5	0.5	0.6	-0.1
Other special grants	8.2	7.4	2.6	5.3
Total specific grants	22.0	20.0	20.0	0.0

Reduction in Rule 2 grant 1.5 1.3 1.5

Source: CIPFA Statistics 2010/11 estimates

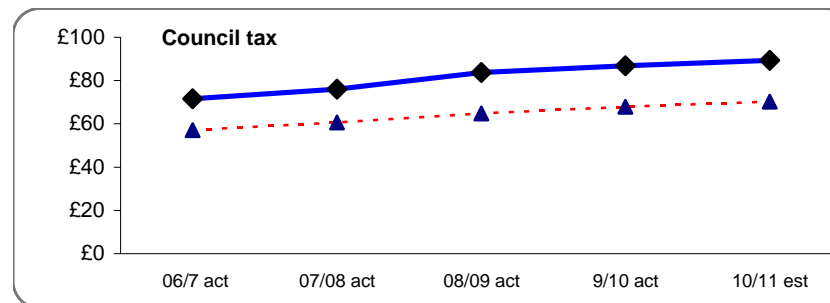
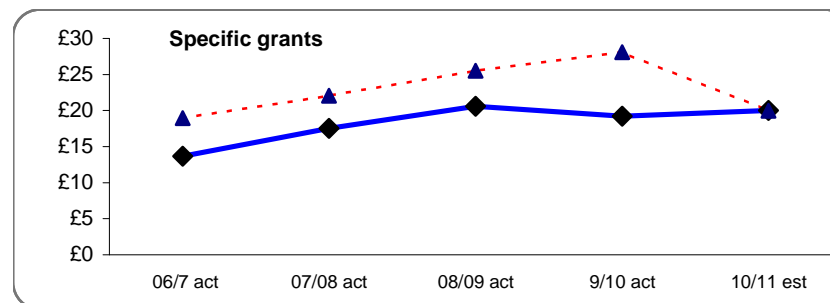
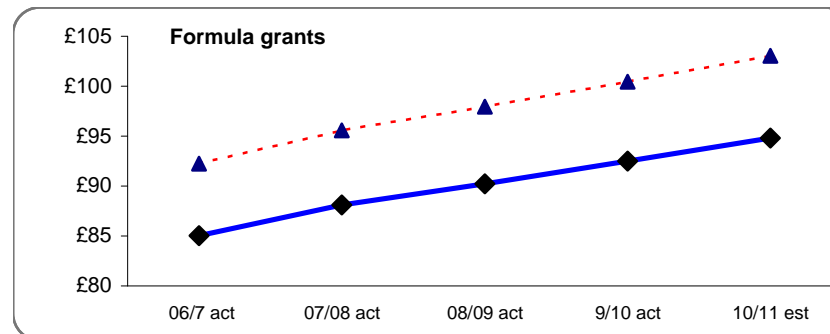
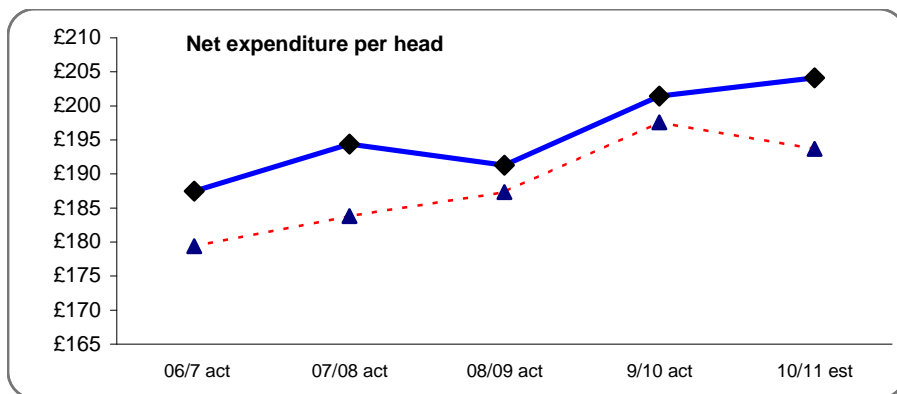


FUNDING SOURCE TRENDS

2006/07 - 2009/10 actuals, 2010/11 estimates £ per head of population

These charts show how the financial position and funding of forces has changed since 2006/07. Estimates of reserves are unreliable.
 NB: the scales in the graphs have been chosen so that the graph highlights the changes over time.

Surrey ———
 Average - - - -



£ per 1,000	06/7 act	07/08 act	08/09 act	9/10 act	10/11 est	Increase
Net Expenditure	187.5	194.4	191.3	201.5	204.1	9%
Financed by:						
Specific grants	13.7	17.5	20.6	19.2	20.0	46%
Formula grants	85.0	88.1	90.2	92.5	94.8	11%
Reserves	17.2	12.8	-3.3	2.9	0.0	-100%
Council tax	71.6	76.0	83.7	86.9	89.3	25%
Band D Tax Rate	£163	£171	£188	£199	£199	22%

Average	06/7 act	07/08 act	08/09 act	9/10 act	10/11 est	Increase
Net Expenditure	179.4	183.8	187.3	197.6	193.7	8%
Financed by:						
Specific grants	18.9	22.0	25.5	28.1	20.0	5%
Formula grants	92.2	95.6	98.0	100.5	103.0	12%
Reserves	11.1	5.6	-0.8	1.2	0.4	-96%
Council tax	57.1	60.6	64.7	67.9	70.3	23%
Band D Tax Rate	£140	£147	£156	£168	£168	20%

Source: CIPFA Statistics 2009/10 estimates

Surrey

Section Two - Workforce

INTRODUCTION

This section looks at how a force deploys its workforce, broken down in detail. Most of the information is based on ADR data supplied by forces to the Home Office. Home Office published figures are taken from ADR502 and ADR 601 which allocates police officers, PCSOs and police staff to over 60 different functional categories. Staff with multiple responsibilities (or designations) are recorded under their primary role or function. For instance forces may include surveillance teams in the investigation function. This may lead to a force appearing different from their peer group. Overall force totals include those on career breaks or maternity/paternity leave. *NB: Police staff numbers exclude traffic wardens and contract staff and include S.38 police staff and designated officers (investigation, detention and escort). All ADR 601 data is to 31 March 2010 except for South Yorkshire's data which is to 19 August 2010. This data was extracted from Home Office systems in September 2010 and is as per the draft profile issued in October 2010.*

This data comprises full-time equivalent (FTE) figures which have been rounded to the nearest whole number. Because of rounding, there may be an apparent discrepancy between the totals in these charts and totals in similar published tables. Some functions data from the ADR601 does not match total published figures from ADR502, but is now subject to more detailed cross checking. Any discrepancies greater than 2% between these two sources are shown. In some areas, such as support services, the profiles compare numbers of staff per 100 FTE staff as staffing levels for support services are less likely to be affected by local demographics.

Local policing workforce by function

The ADR workforce data is initially divided into three groups: local policing, national functions, and not available for duty.

Local policing is made up of police officers, PCSOs and police staff allocated to the following ADR categories:

- Community (ADR categories: community safety, response and neighbourhoods).
- Roads policing (ADR categories: traffic and traffic wardens).
- Investigation (ADR categories: asset confiscation, burglary, child/sex/domestic, Criminal Investigation Department (CID), CID specialist crime unit, drugs, fraud, hate crime, Home Office Large Major Enquiry System Unit (HOLMES), vehicle crime and vice).
- Forensics (ADR categories: fingerprinting/photographic and scenes of crime).
- Intelligence (ADR category: intelligence only).
- Dealing with the public (ADR categories: control room and enquiry/station).
- Criminal justice (ADR category: criminal justice units only).
- Custody (ADR category: custody only).
- Specialist functions (ADR categories: air, dogs, firearms (tactical and explosives), marine, mounted, surveillance unit, technical support unit and underwater).
- Operational support (ADR categories: ACPO and directors, coroner's officer, crime and incident management, criminal records office, departmental heads, drivers, local commanders, operational planning, property, staff officers and vehicle workshop/fleet).
- Business support (ADR categories: IT/communications, complaints and discipline, corporate development, finance, other admin/clerical, press and public relations, Personnel/HR, staff associations, welfare/occupational health).
- Training (ADR category: training only).
- Other (including ADR categories: catering, building and stores/supplies).

National functions

These are resources allocated for a range of functions, such as national security, that may cross force boundaries. These officers are therefore unavailable for local duties. It should be noted that some forces may provide national functions for other forces, so this figure does not necessarily imply the full complement.

Not available for duty

These are members of the workforce who were unavailable for duty, either because they are probationary police officers who are still completing their training, or who are absent due to maternity leave, career breaks, full time education or absent on long term leave (e.g. compassionate or unpaid leave). Please note that the ADR data for 'other' may not reconcile with other returns about long term absence, which may mean that the numbers of staff not available for duty can be distorted.

Other workforce data

The profiles also include information about contract staff. However forces do not record contract staff consistently and this data is included for completeness only (i.e. because contract staff represent a cost to the force). The profiles also include other ADR data which provides information on numbers of staff joining and leaving the police service as well as figures on sickness absences.

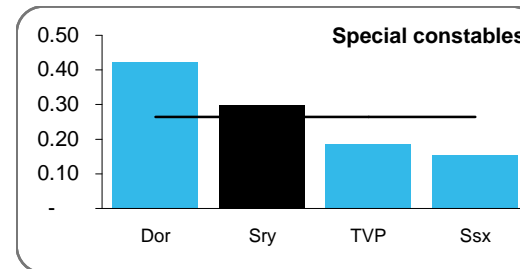
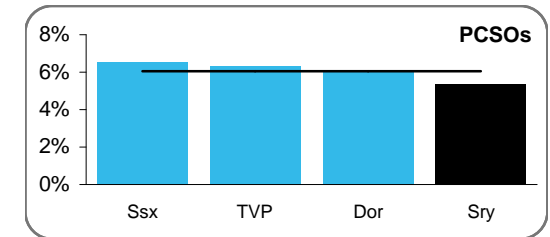
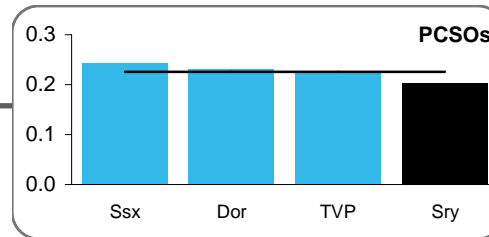
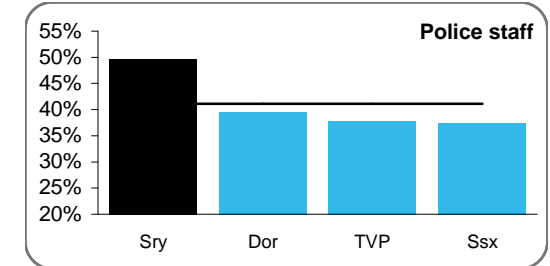
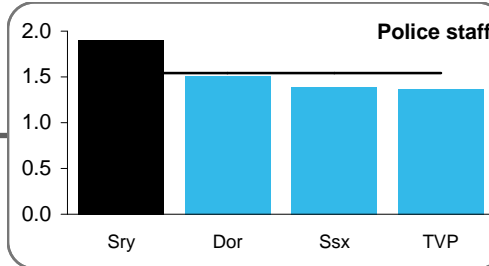
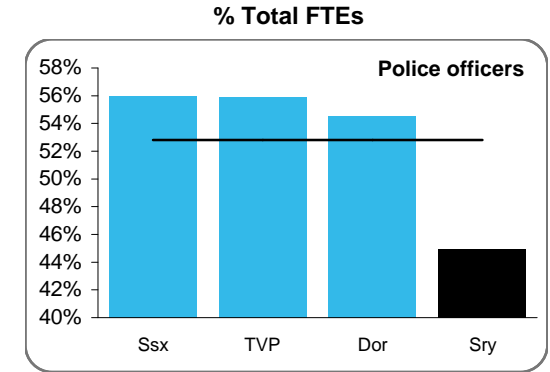
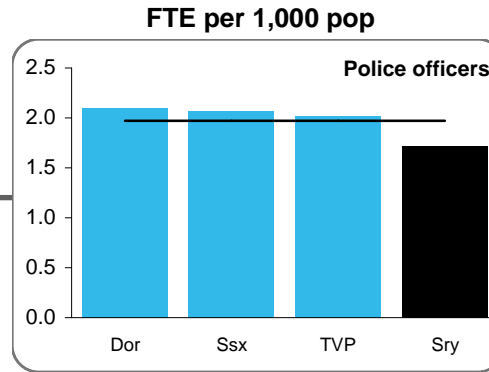
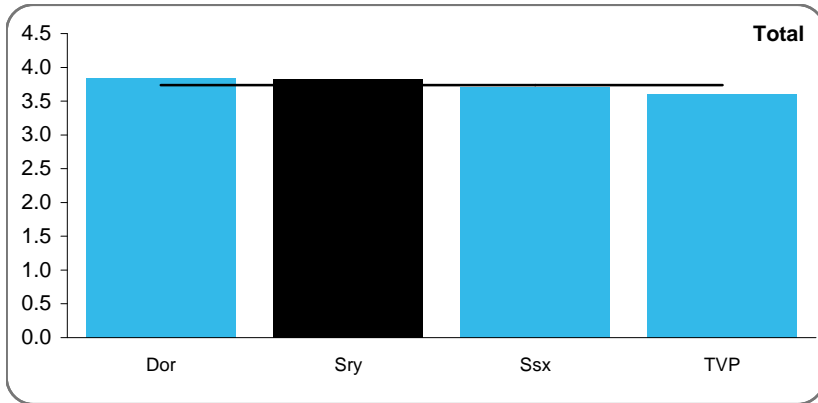
How to use this section

Police authorities and forces should focus on those charts where the force is an outlier, i.e. where they are significantly different from the average, or where they are particularly high or low. Outliers are highlighted in red in the tables of the 'all forces' profiles and fall within the top or bottom 10% of forces and with a financial value of more than £1 million (approximately 25 staff difference from the average). They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge. Staffing levels should also be considered in the context of workforce modernisation, collaboration efforts and the outsourcing of services.

WORKFORCE

March 2010 FTE per 1,000 population

These charts show the overall police workforce per 1,000 population which are then broken down into police officers, police staff and PCSOs.



Population 1,100,700

	N	per 1,000	Avg	Diff.
Police officers	1,890	1.72	1.97	-281
Police staff	2,092	1.90	1.54	395
PCSOs	224	0.20	0.23	-25
Total	4,205	3.82	3.74	89

	% Total	Avg
Police officers	45%	53%
Police staff	50%	41%
PCSOs	5%	6%
Total	100%	100%

Contract staff	81	0.07	0.02	61
Traffic wardens	-	-	0.01	-6
Special constables	327	0.30	0.26	36

Source: ADR 601 (as at 31/03/10)

Special constables source: ADR 502 (as at 31/03/2010)

WORKFORCE TRENDS

Changes March 2005 to March 2010

These tables show workforce changes since March 2005. These highlight the impact of workforce modernisation and the introduction of PCSOs.

FTE

	Mar-05	Mar-06	Mar-07	Mar-08	Mar-09	Mar-10
Police officers	1,959	1,967	1,963	1,943	1,872	1,890
PCSOs	115	126	202	211	206	224
Police staff	1,511	1,681	1,785	1,987	2,070	2,092
Total	3,584	3,774	3,950	4,140	4,148	4,205

FTE/1,000

Police officers	1.78	1.79	1.78	1.76	1.70	1.72
PCSOs	0.10	0.11	0.18	0.19	0.19	0.20
Police staff	1.37	1.53	1.62	1.81	1.88	1.90
Total	3.26	3.43	3.59	3.76	3.77	3.82

Increase
-4%
95%
38%
17%

Average

Police officers	1.94	1.97	1.97	1.95	1.96	1.97
PCSOs	0.09	0.11	0.17	0.17	0.22	0.23
Police staff	1.27	1.36	1.41	1.43	1.51	1.54
Total	3.30	3.44	3.54	3.54	3.69	3.74

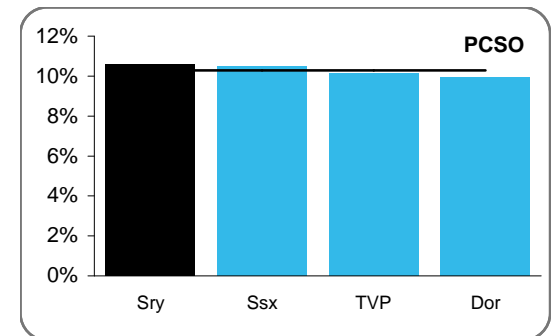
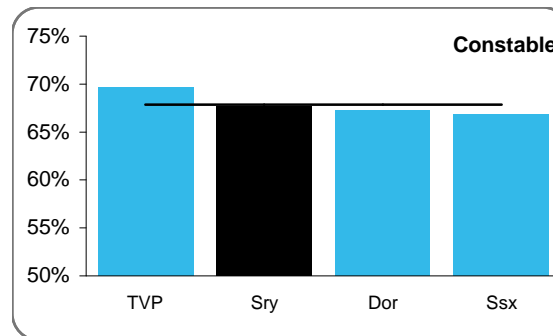
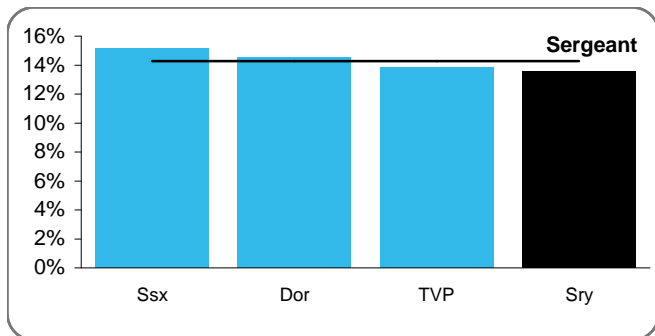
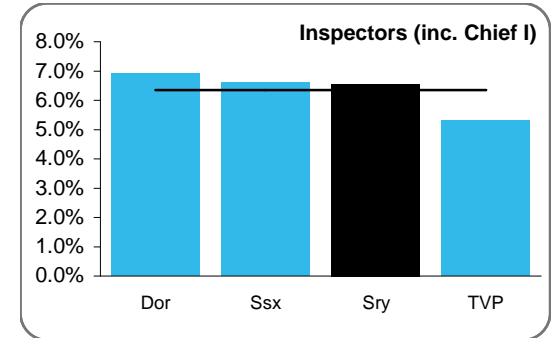
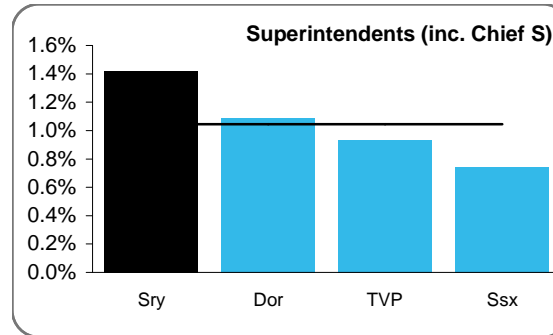
2%
150%
22%
13%

Source: ADR 601 (as at 31/03/10)

POLICE OFFICERS/PCSOs BY RANK

March 2010 % of FTE

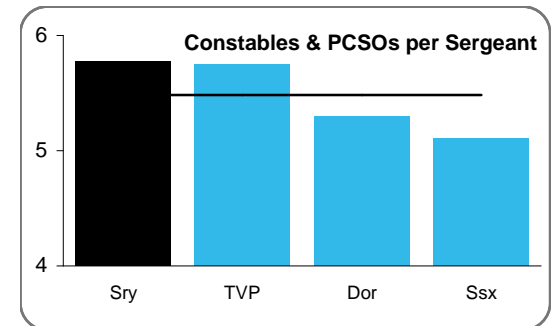
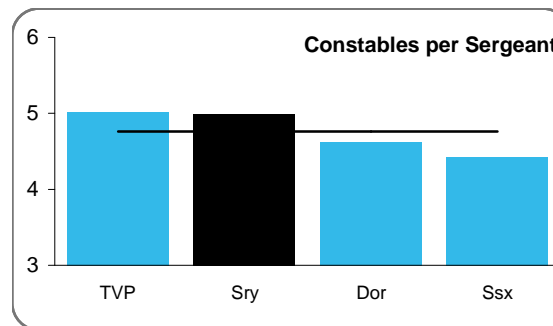
These charts show the percentage of the total officer and PCSO workforce by rank. The chart for superintendents includes chief superintendents, and the chart for inspectors includes chief inspectors. Association of Chief Police Officers (ACPO) are officers above the rank of chief superintendents. Additionally two charts show numbers of constables (and PCSOs) per sergeant giving an indication of the supervision requirement for each sergeant.



	FTE	%	Avg
ACPO	4	0.2%	0.2%
Chief Superintendent	12	0.6%	0.4%
Superintendent	18	0.9%	0.7%
Chief Inspector	32	1.5%	1.4%
Inspector	107	5.1%	4.9%
Sergeant	286	13.6%	14.3%
Constable	1,430	67.7%	67.9%
PCSO	224	10.6%	10.3%
Force total	2,114	100.0%	100.0%

Constables per Sergeant	5.0	4.8
Const. & PCSOs per Sergeant	5.8	5.5

Source: ADR 601 (as at 31/03/10)

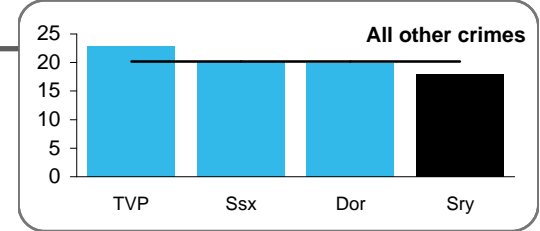
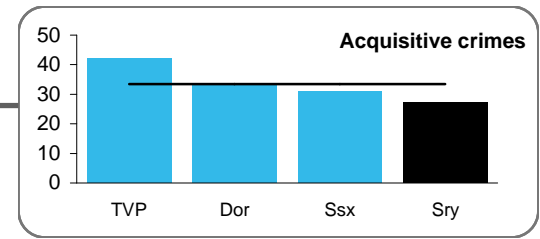
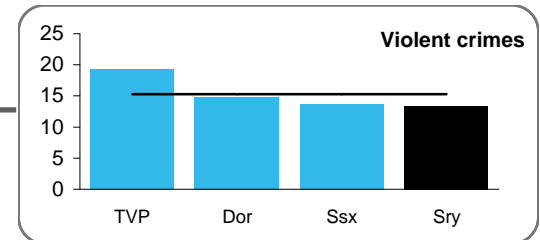
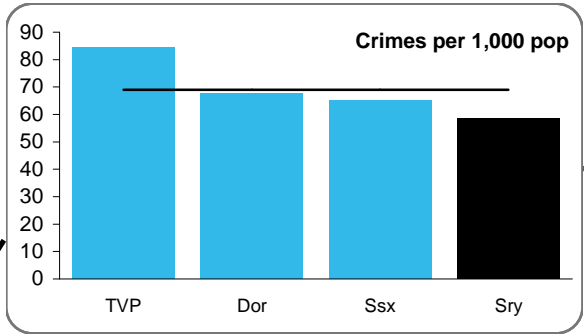
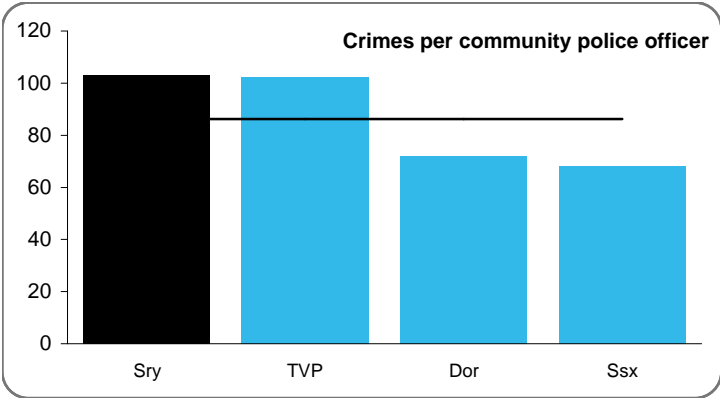


POLICE WORKFORCE AND CRIME

March 2010 Workforce, 2009/10 crime

These charts show numbers of police officers allocated to community duties in relation to the amount of crime in the force. While police officers are not just dealing with crime, the numbers of crimes per police officer allocated to community duties gives some indication of how busy these officers are compared to their peer group of forces.

NB: this does not include officers attending incidents, which do not result in a notifiable offence.



Population 1,100,700

	N	per 1,000	Avg
Violent crimes	14,652	13.3	15.3
Acquisitive crimes	29,975	27.2	33.5
All other crimes	19,702	17.9	20.2
Total crimes	64,329	58.4	68.9

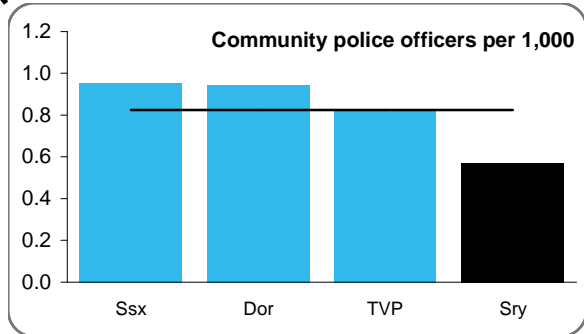
Source: Home Office Crime Statistics 2009/10

Crimes per community police officer	103	86
Crimes per community + roads police officer	89	76

Source: ADR 601 as at 31/03/10

	Total staff *	per 1,000	Avg
Total staff *	3,892	3.54	3.42
Community police officers	626	0.57	0.82
Roads police officers	100	0.09	0.10
PCSOs	224	0.20	0.23

* excluding national functions
HMIC

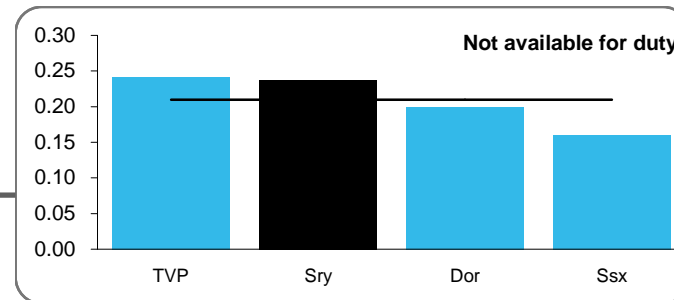
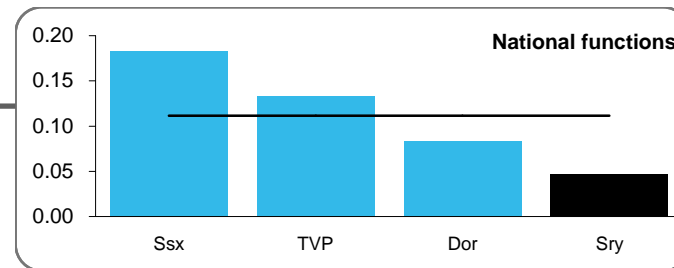
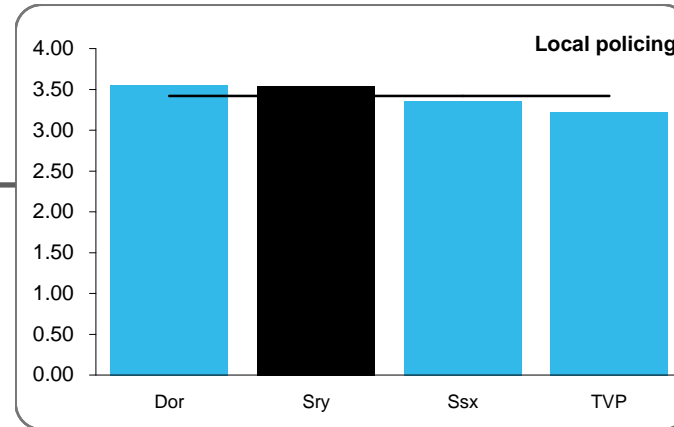
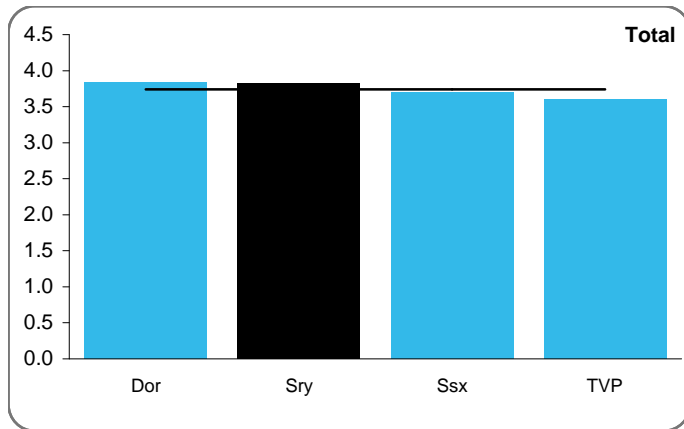


% total staff	Avg
16%	24%
3%	3%
6%	7%

WORKFORCE BY FUNCTION - SUMMARY

March 2010 FTE per 1,000 population

These charts show the total workforce of the force, broken down into those who perform national functions, those who have local duties and those who are not available for duty. Local workforce numbers offer better comparisons across forces for similar functions.



	N	per 1,000	Avg
Local policing	3,892	3.54	3.42
National functions	51	0.05	0.11
Not available for duty*	262	0.24	0.21
Total	4,205	3.82	3.74

Source: ADR 601 (as at 31/03/10)

* e.g. probationers or officers on maternity or long term leave

WORKFORCE BY FUNCTION - DETAIL

March 2010 FTE per 1,000 population

This table shows police officer and police staff (incl PCSOs) numbers broken down into more detail by their function. This information is also presented as charts on the following pages. Please refer to the introduction to this section for definitions of the workforce categories. *NB: Special constables are headcount figures not FTE.*

Population 1,100,700

	Surrey per 1,000 population			MSG average per 1,000 population			Difference FTE			% Officers		% Force Total				
	Officers	Staff	Total	Officers	Staff	Total	Officers	Staff	Total	Avg		Avg				
Community	626	323	949	0.57	0.29	0.86	0.82	0.28	1.10	-281	20	-261	66%	75%	24%	32%
Roads policing	100	39	139	0.09	0.04	0.13	0.10	0.02	0.12	-11	15	4	72%	82%	4%	4%
Specialist functions	128	35	163	0.12	0.03	0.15	0.12	0.03	0.15	-5	6	1	78%	82%	4%	4%
Investigation	542	344	886	0.49	0.31	0.80	0.39	0.14	0.53	115	192	307	61%	74%	23%	15%
Intelligence	61	84	145	0.06	0.08	0.13	0.08	0.07	0.15	-23	2	-21	42%	51%	4%	4%
Forensics	-	82	82	-	0.07	0.07	-	0.07	0.07	0	1	1	0%	0%	2%	2%
Operational support	90	206	296	0.08	0.19	0.27	0.06	0.17	0.23	19	21	40	30%	28%	8%	7%
Dealing with the public	26	399	425	0.02	0.36	0.39	0.02	0.30	0.32	2	67	68	6%	7%	11%	9%
Criminal justice	29	135	165	0.03	0.12	0.15	0.03	0.15	0.18	-6	-31	-37	18%	18%	4%	5%
Custody	34	98	132	0.03	0.09	0.12	0.04	0.04	0.08	-10	55	45	26%	50%	3%	2%
Business support	36	351	387	0.03	0.32	0.35	0.03	0.32	0.34	5	4	10	9%	8%	10%	10%
Training	38	50	88	0.03	0.05	0.08	0.05	0.05	0.10	-15	-2	-17	43%	51%	2%	3%
Other	-	36	36	-	0.03	0.03	-	0.04	0.04	0	-10	-10	0%	0%	1%	1%
Local policing	1,710	2,183	3,892	1.55	1.98	3.54	1.74	1.67	3.42	-210	340	130	44%	51%	100%	100%
National functions	26	25	51	0.02	0.02	0.05	0.09	0.03	0.11	-68	-4	-72	51%	76%		
Not available for duty	154	108	262	0.14	0.10	0.24	0.14	0.07	0.21	-4	35	31	59%	68%		
Total workforce	1,890	2,316	4,205	1.72	2.10	3.82	1.97	1.77	3.74	-281	371	89	45%	53%		

Source: ADR 601 (as at 31/03/10)

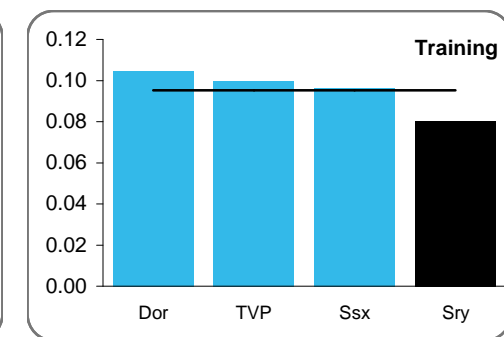
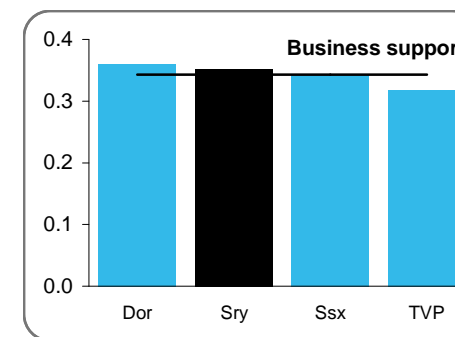
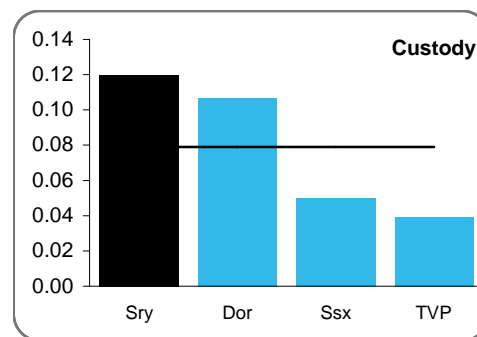
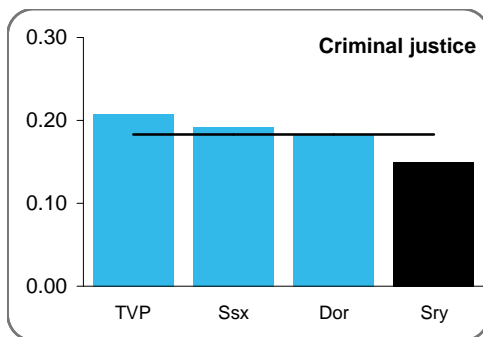
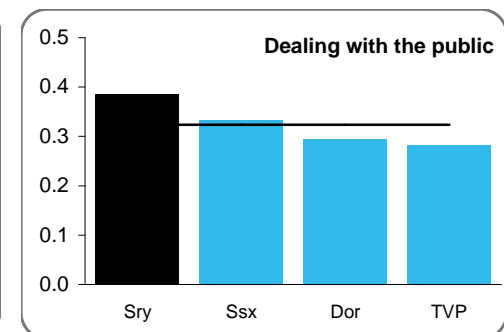
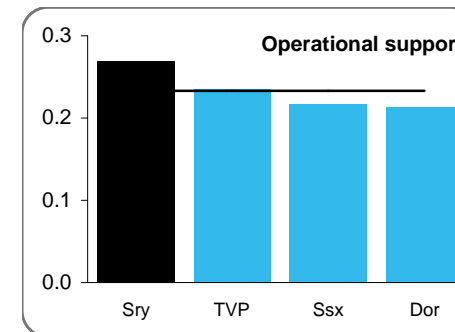
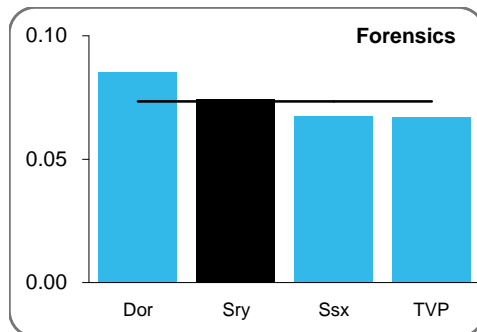
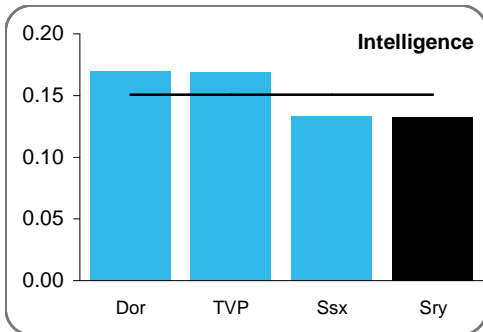
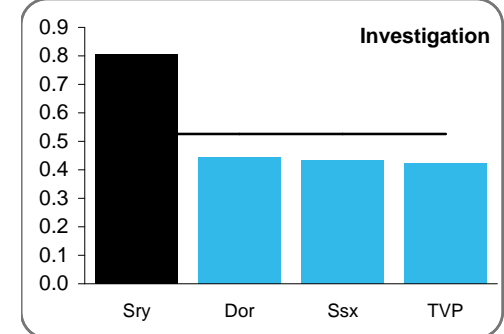
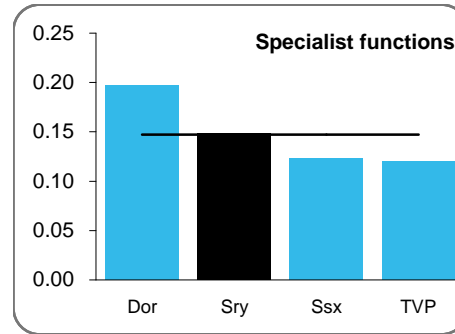
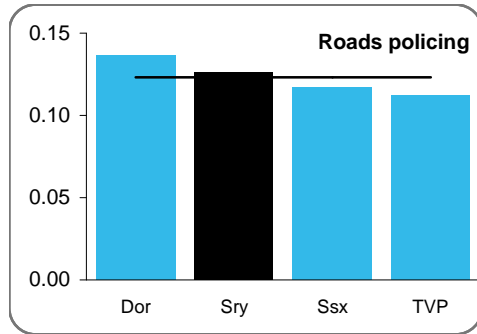
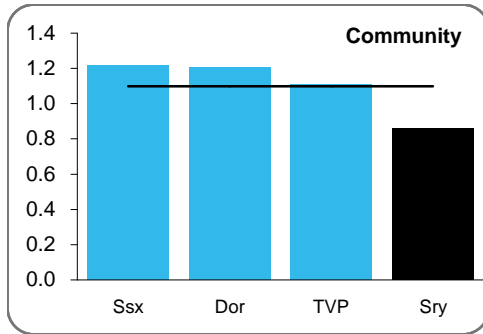
Contract staff	81	0.07	61
Traffic wardens	-	-	-6
Special constables	327	0.30	36

Source: ADR 601 (as at 31/03/10) for contract staff and traffic wardens, ADR 502 (as at 31/03/10) for special constables

WORKFORCE BY FUNCTION

March 2010 FTE per 1,000 population

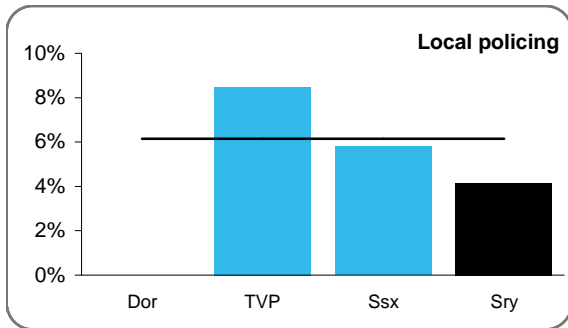
These charts show the workforce broken down by function. For definitions of the workforce categories, please refer to the introduction to this section.



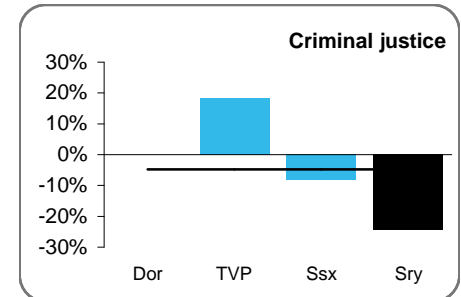
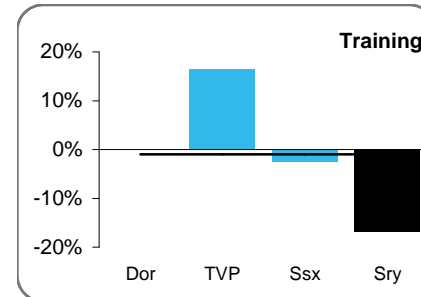
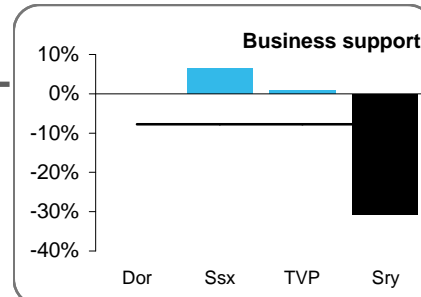
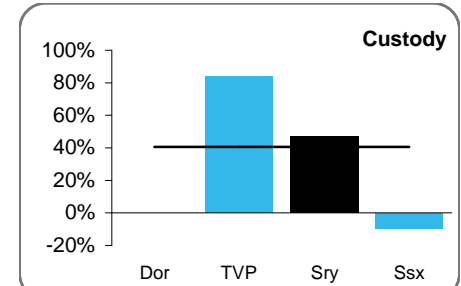
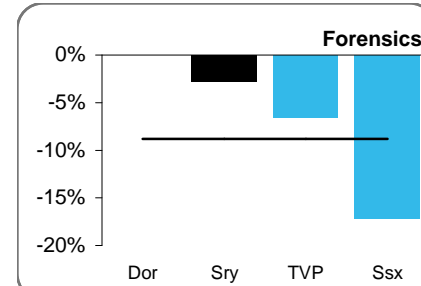
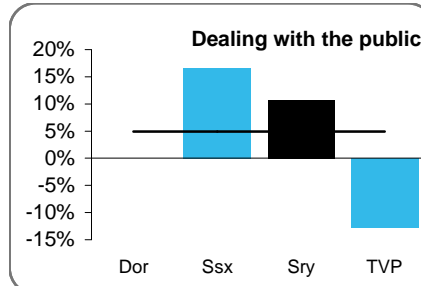
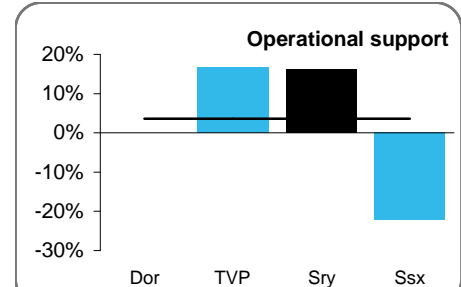
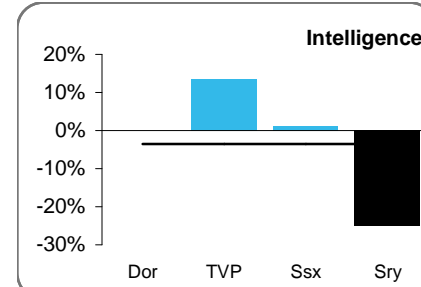
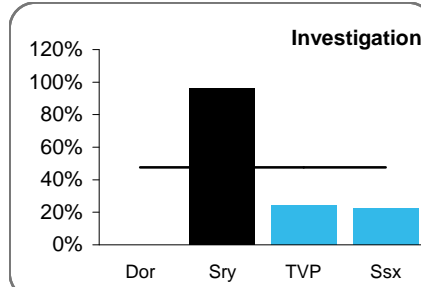
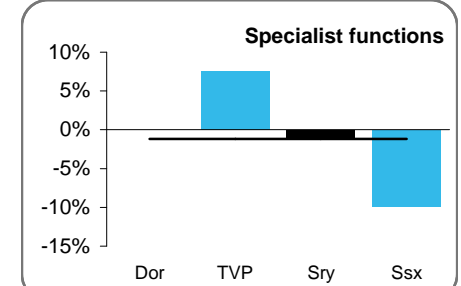
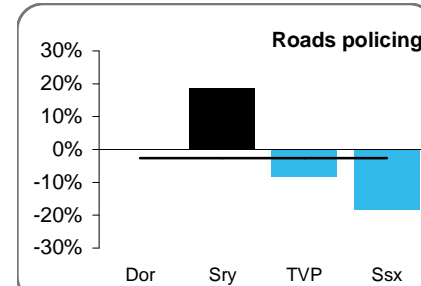
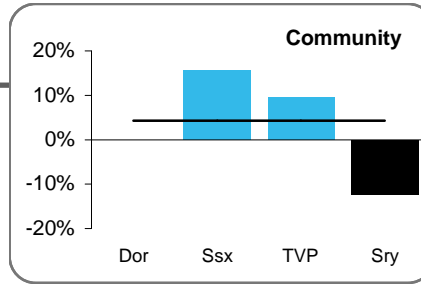
CHANGES IN WORKFORCE

Changes March 2006 to March 2010

These charts show workforce changes since March 2006. Some changes, especially large ones, may be due to corrections or past data quality concerns. Changes below 50% or above 100% are therefore not presented in the charts, or used in calculating the averages, though they are still shown in the data table.



	Mar-06	Mar-10	%	Avg
Community	1,081	949	-12%	4%
Roads policing	117	139	19%	-3%
Specialist functions	165	163	-1%	-1%
Investigation	452	886	96%	48%
Intelligence	194	145	-25%	-4%
Forensics	84	82	-3%	-9%
Operational support	255	296	16%	4%
Dealing with the public	383	425	11%	5%
Criminal justice	218	165	-24%	-5%
Custody	90	132	47%	41%
Business support	559	387	-31%	-8%
Training	106	88	-17%	-1%
Other	33	36	9%	16%
Local policing	3,737	3,892	4%	6%
Force total	3,777	4,205	11%	9%

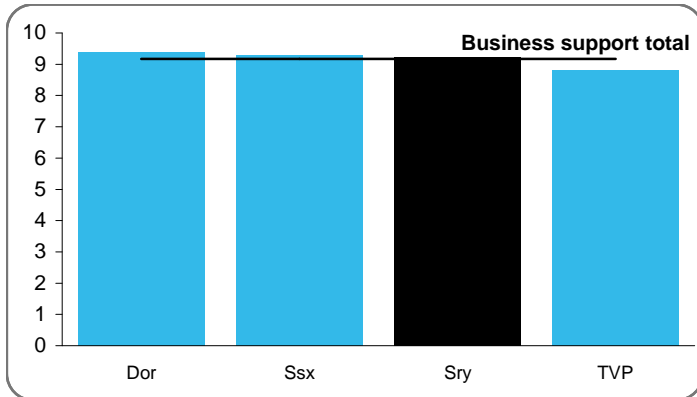


Source: ADR 601 (as at 31/03/06 & 31/03/10)
HMIC

BUSINESS SUPPORT

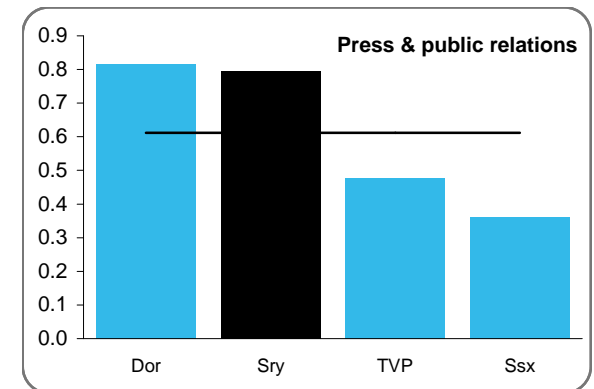
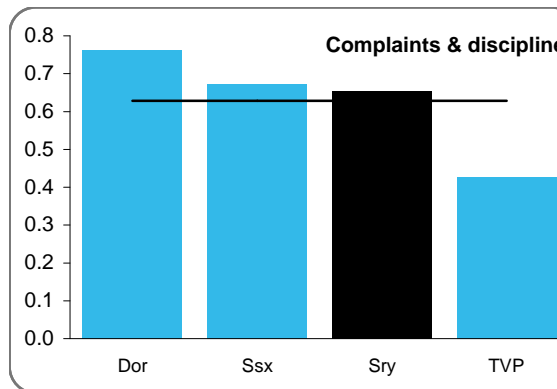
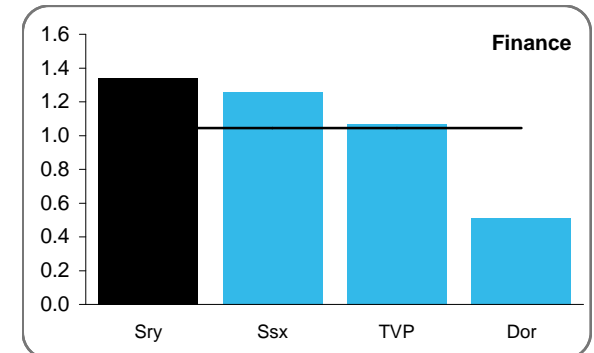
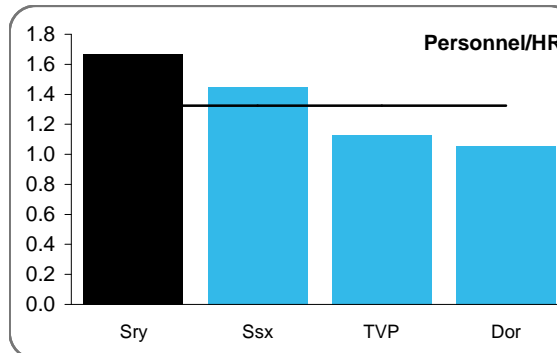
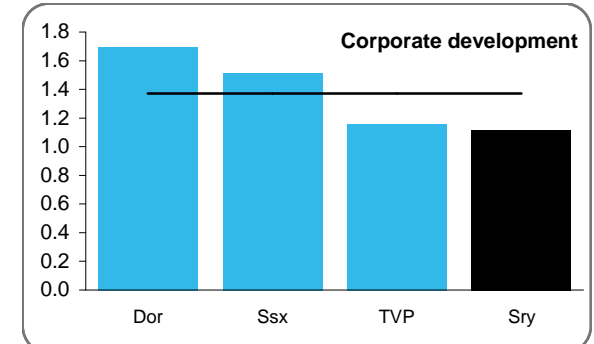
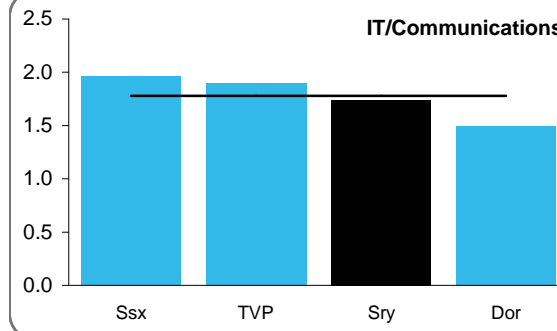
March 2010 FTE per 100 workforce

These charts show business support workforce broken down into more detail. *NB: This data is FTE per 100 total FTE and differs from other staffing charts. The 'Diff' column in the table shows the difference in FTE from the average.*



Total force FTE 4,205

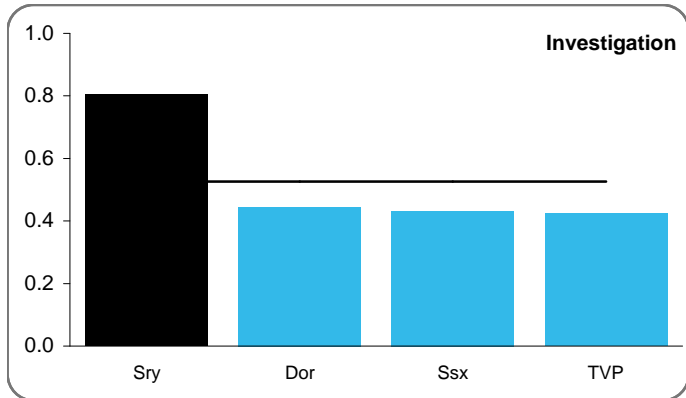
	FTE	per 100	Avg	Diff.
IT/Communications	73	1.74	1.78	-2
Corporate development	47	1.11	1.37	-11
Personnel/HR	70	1.67	1.32	14
Finance	56	1.34	1.04	12
Complaints & discipline	28	0.65	0.63	1
Press & public relations	33	0.79	0.61	8
Occup. health & welfare	17	0.40	0.29	5
Staff associations	7	0.16	0.17	-1
Other admin./clerical	56	1.34	1.95	-26
Total	387	9.21	9.17	2



INVESTIGATION

March 2010 FTE per 1,000 population

These charts show the investigative workforce broken down into more detail. *NB: Actual numbers in some categories are low. The 'Diff' column in the table shows the difference in FTE from the average.*

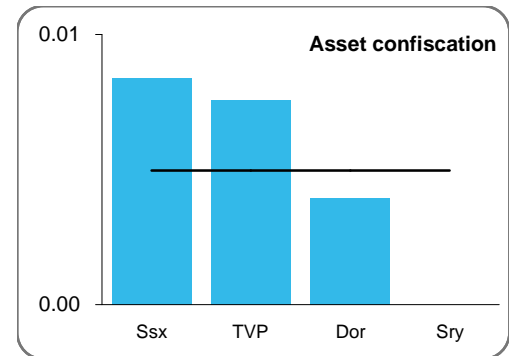
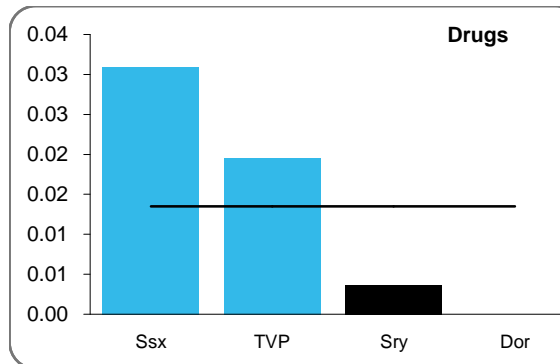
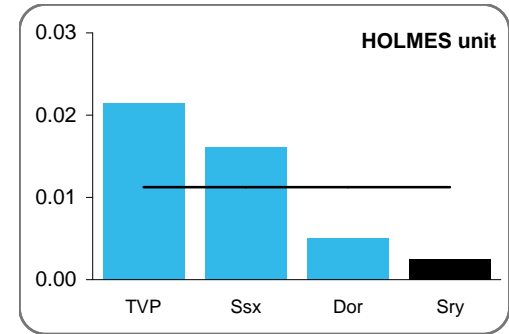
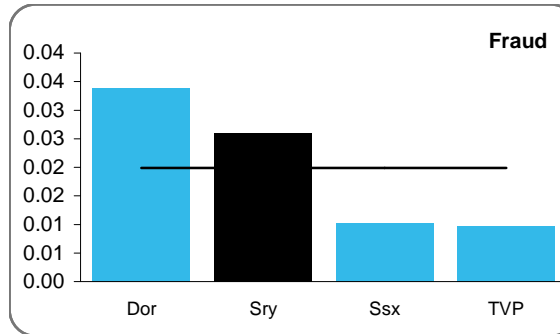
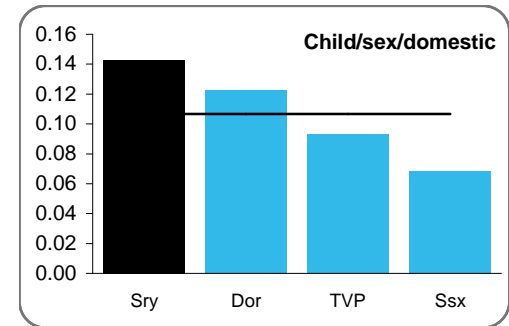
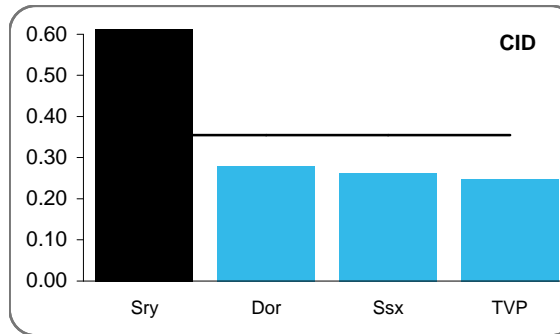


Population 1,100,700

	FTE	per 1,000	Avg	Diff.
CID*	693	0.63	0.35	303
Child/sex/domestic	157	0.14	0.11	40
Fraud	29	0.03	0.02	7
HOLMES unit	3	0.00	0.01	-10
Drugs	4	0.00	0.01	-11
Asset confiscation	0	0.00	0.00	-5
Vehicle crime	0	0.00	0.00	-1
Vice	0	0.00	-	0
Burglary	0	0.00	0.01	-7
Hate crime	0	0.00	0.01	-9
Total	886	0.80	0.53	307

* inc. Special crime unit

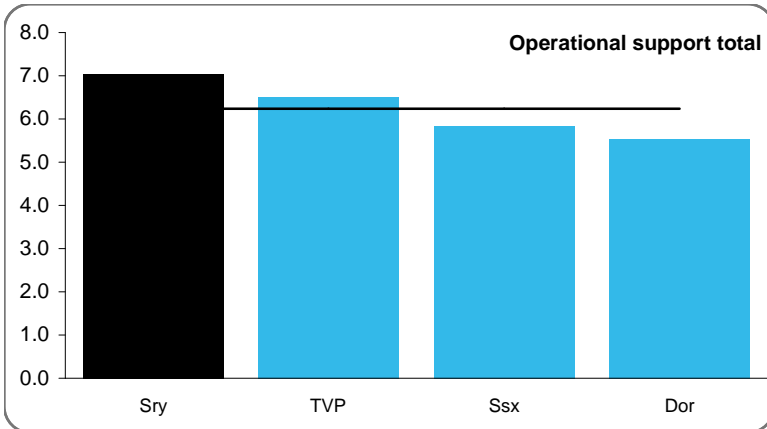
Source: ADR 601 (as at 31/03/10)



OPERATIONAL SUPPORT

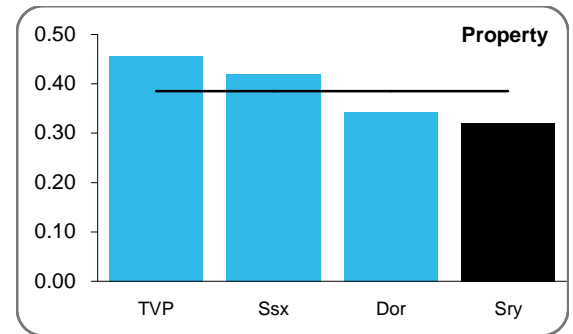
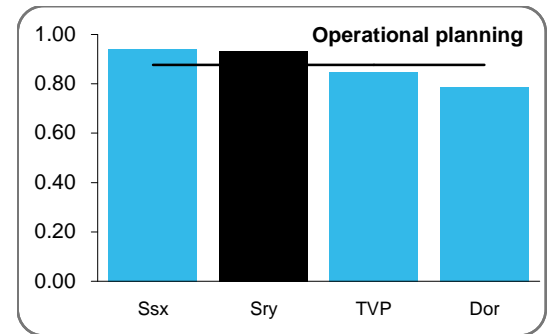
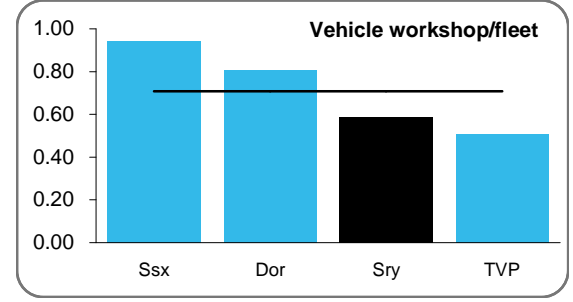
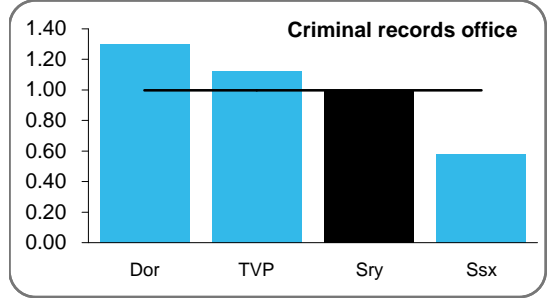
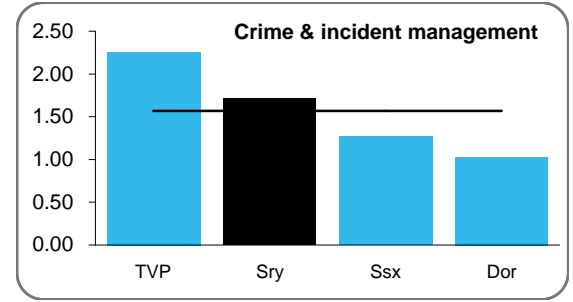
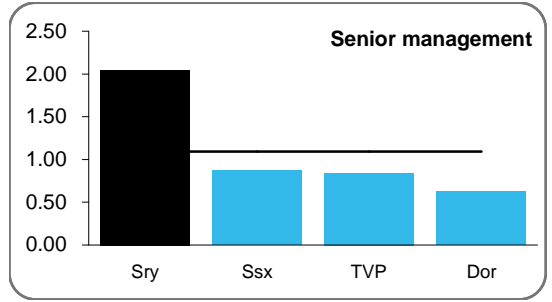
March 2010 FTE per 100 workforce

These charts show the operational support workforce broken down in more detail. Not all forces have staff in all categories, e.g. where services are outsourced. NB: This data is FTE per 100 total FTE and differs from other staffing charts. The 'Diff' column in the table shows the difference in FTE from the average.



Total force FTE 4,205

	FTE	per 100	Avg	Diff.
ACPO & directors	14	0.33	0.19	6
Departmental heads	51	1.21	0.48	31
Local commanders	21	0.50	0.42	3
Senior Management	86	2.04	1.09	40
Crime & incident management	72	1.71	1.57	6
Criminal records office	42	1.00	1.00	-0
Vehicle workshop/fleet	25	0.58	0.71	-5
Operational planning	39	0.93	0.88	2
Property	14	0.32	0.38	-3
Drivers	0	-	0.23	-10
Coroner's officer	9	0.22	0.21	0
Staff officers	10	0.24	0.16	3
Total	296	7.05	6.23	34

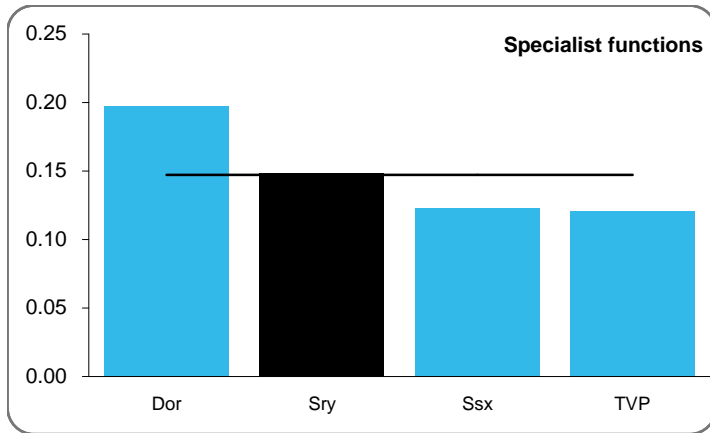


Source: ADR 601 (as at 31/03/10)
HMIC

SPECIALIST FUNCTIONS

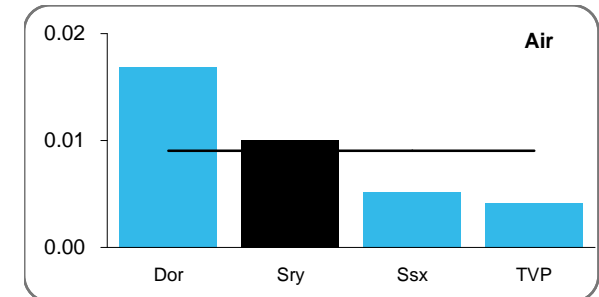
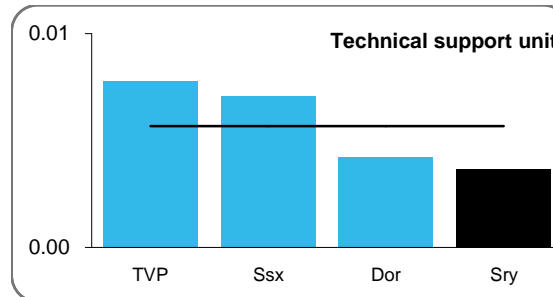
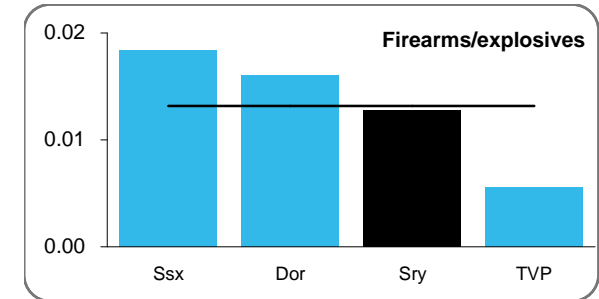
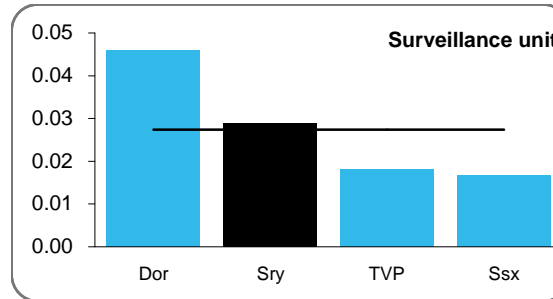
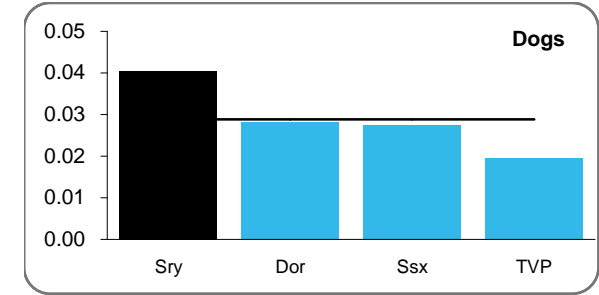
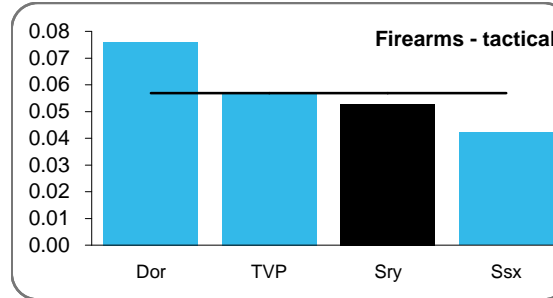
March 2010 FTE per 1,000 population

These charts show the specialist functions workforce broken down in more detail. Not all forces have staff in all categories, e.g. where services are outsourced. *NB: The 'Diff' column in the table shows the difference in FTE from the average.*



Population 1,100,700

	FTE	FTE/1,000	Avg	Diff.
Firearms - tactical	58	0.05	0.06	-5
Dogs	44	0.04	0.03	13
Surveillance unit	32	0.03	0.03	2
Firearms/explosives	14	0.01	0.01	-1
Technical support unit	4	0.00	0.01	-2
Air	11	0.01	0.01	1
Mounted	0	-	0.00	-1
Underwater	0	-	0.00	-3
Marine	0	-	0.00	-3
Total	163	0.15	0.15	1

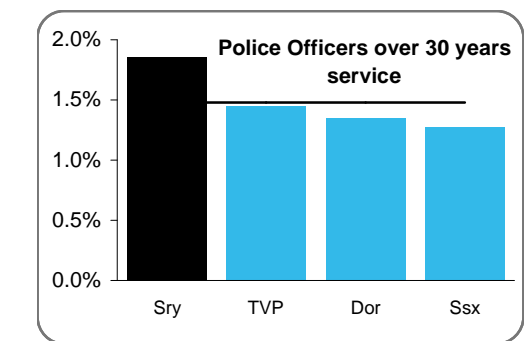
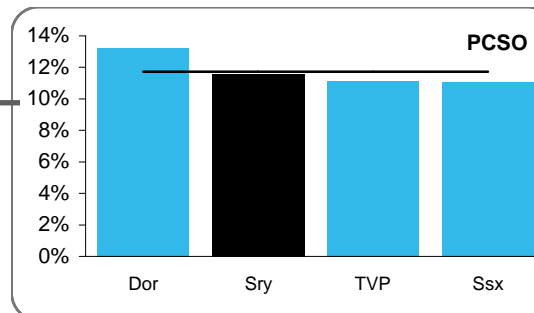
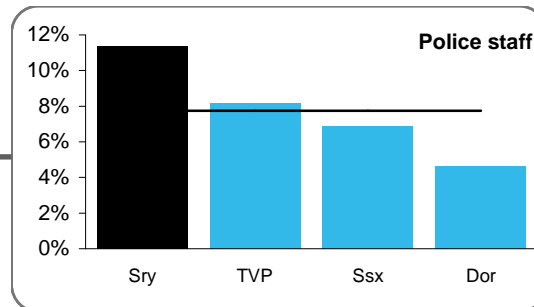
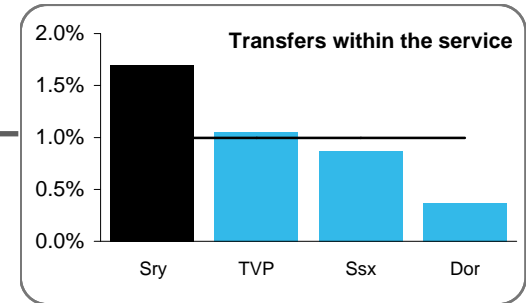
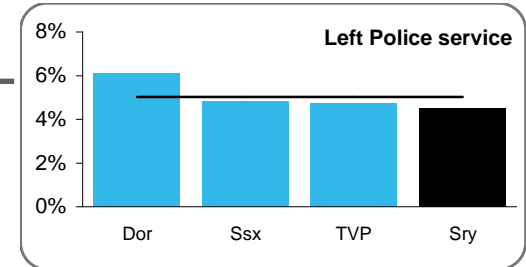
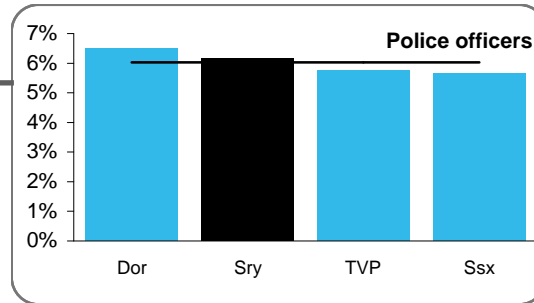
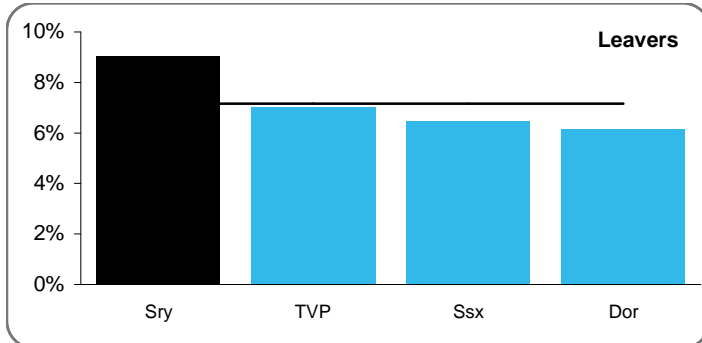


Source: ADR 601 (as at 31/03/10)
HMIC

LEAVERS

2010

These charts show the percentage of the workforce that left the force in 2009/10; officers are broken down into those who transferred or left the service. A further chart shows the percentage of officers working beyond 30 years service. Because of the current financial climate, we have costed the salary impact of staff leaving the service. However, PCSOs leaving forces may return as police officers.
NB: The leavers figures are headcount figures not FTE.



	Leavers (headcount)	% Force	Avg	Salary £m
Police officers [1,890]				4.8
Transfer	32	1.7%	1.0%	
Leaving force	85	4.5%	5.0%	
Total leavers	117	6.2%	6.0%	
Police staff [2,092]				8.3
Transfer	-	0.0%	0.0%	
Leaving force	237	11.3%	7.7%	
Total leavers	237	11.3%	7.7%	
PCSO [224]				0.7
Transfer	-	0.0%	0.2%	
Leaving force	26	11.6%	11.6%	
Total leavers	26	11.6%	11.7%	
All leavers	380	9.0%	7.2%	13.7

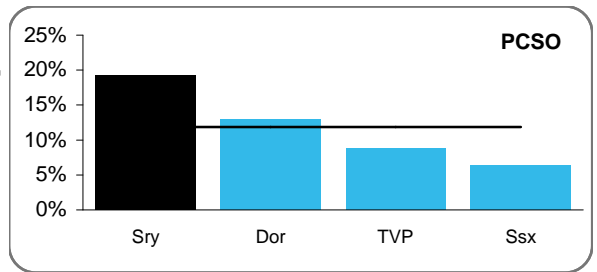
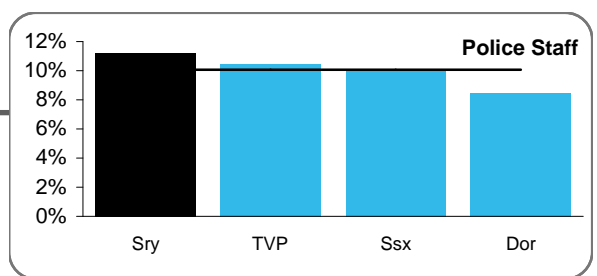
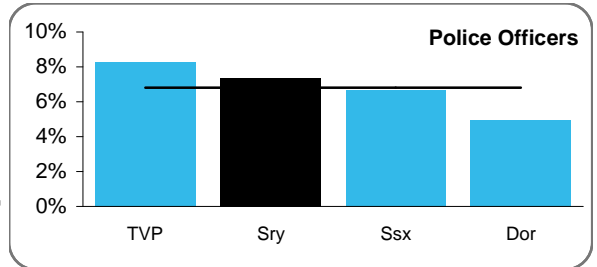
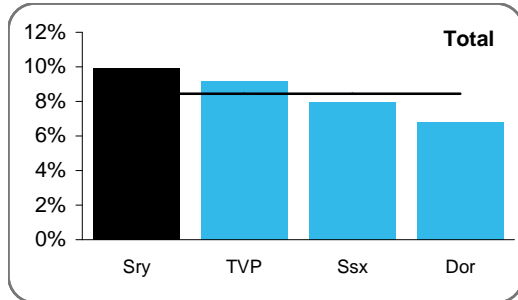
Source: ADR531 (as at 31/03/10)

POs > 30yr service	35	1.9%	1.5%
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Source: ADR582 (as at 31/03/10)

JOINERS 2010

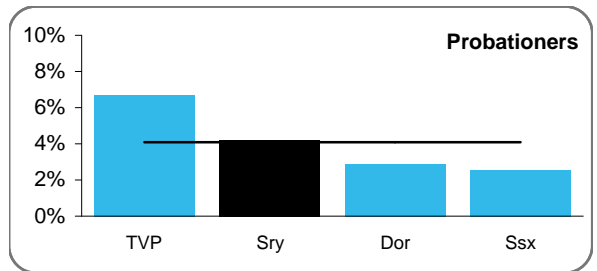
These charts show the percentage of the workforce that joined the force in 2009/10.
NB: The joiners figures are headcount figures not FTE.



	Strength	%	Avg
Police officers	1,890	7.4%	6.8%
Police staff	2,092	11.2%	10.1%
PCSO	224	19.2%	11.8%
Overall	4,205	9.9%	8.5%

Source: ADR521 (as at 31/03/10)

	% strength	Avg
PO Probationers	4.2%	4.1%



SICKNESS & OTHER LONG TERM ABSENCE

2010

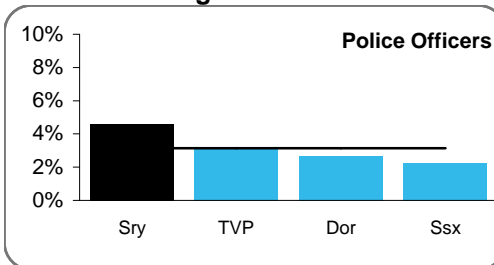
These charts show sickness & other long term absence broken down into absences of less than 28 days and 28 days or more (long term absence) which includes maternity leave, compassionate leave etc. Officers on restricted duties (i.e. officers who, because of a disability or other limiting factor, are unable to undertake the full range of operational duties) and recuperative duties (officers returning to work in a phased way after injury or illness) are not included in the absence figures. *NB: The gaps towards the left of some charts indicate that data is not available or has not been included; absence above 12% of the workforce and zero absence have been excluded.*

	FTE	%	Avg
Officers [1,890]			
Long term absence	86	4.6%	3.1%
Sickness absence	29	1.6%	1.8%
PCSO [224]			
Long term absence	9	4.1%	2.5%
Sickness absence	5	2.2%	2.6%
Staff [2,092]			
Long term absence	105	5.0%	3.6%
Sickness absence	33	1.6%	2.2%

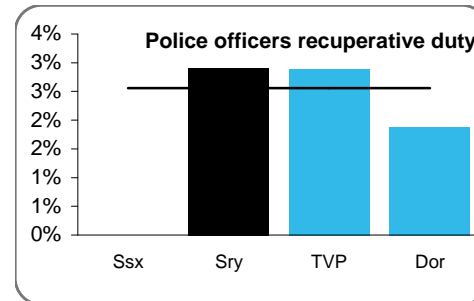
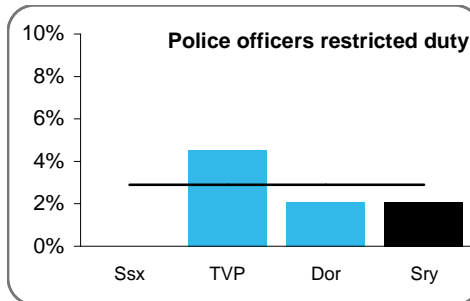
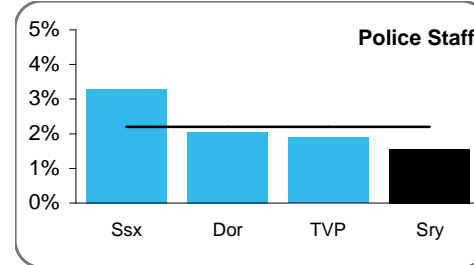
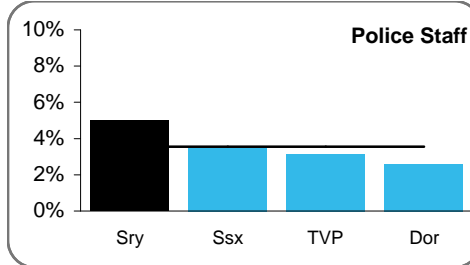
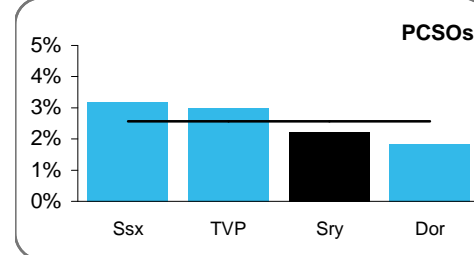
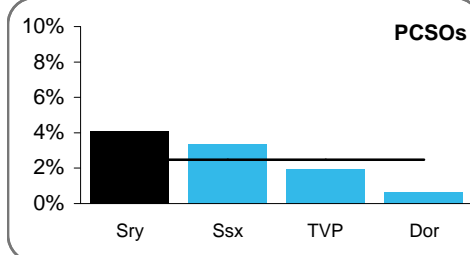
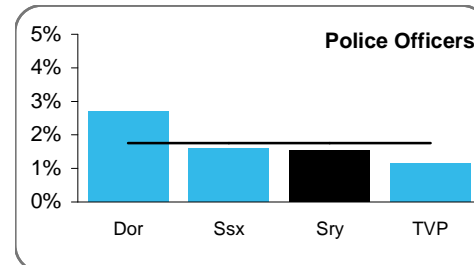
Officers [1,890]			
Recuperative	55	2.9%	2.6%
Restricted	39	2.1%	2.9%

Source: ADR 502, 551 and 582 (as at 31/03/10)
ADR 582 figures are headcount not FTE

Long-term Absence



Sickness absence



Section Three - Offences & Sanctioned Detections

INTRODUCTION

This section focuses on criminal offences dealt with by each force, using the Home Office published categories of offences.

Data is shown as offences per 1,000 population.

Definitions of offences in each category can be found on the Home Office website www.homeoffice.gov.uk/rds/. Burglary, violent and vehicle offences are further broken down into sub-categories. The 10 Home Office categories into which all recorded crime has been divided are:

- > **Violent crime**
 - > Violence against the person
 - > with injury
 - > without injury
 - > Sexual offences
- > **Acquisitive crime**
 - > Robbery
 - > Burglary
 - > in a dwelling
 - > not in a dwelling
 - > Offences against vehicles
 - > Taking a vehicle without consent
 - > Other offences against a vehicle (interfering with a vehicle & theft from a vehicle)
 - > Other theft offences
- > **Other crime**
 - > Criminal damage
 - > Drug offences
 - > Fraud and Forgery
 - > Other offences

A sanction detection means that a recorded crime has been resolved by the police. The types of outcomes are:

- > Caution - police have identified a suspect and issued them with a caution
- > Penalty notice for disorder - a fine issued by the police for anti-social behaviour
- > Charge summons - the suspect has been charged and/or brought to court
- > Taken into consideration (TIC) - courts take this offence into consideration when sentencing for other crimes

How to use this section

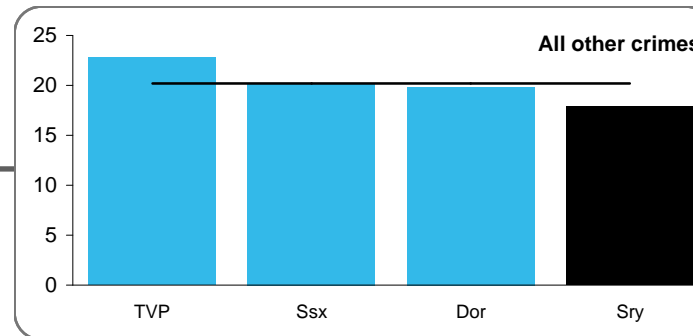
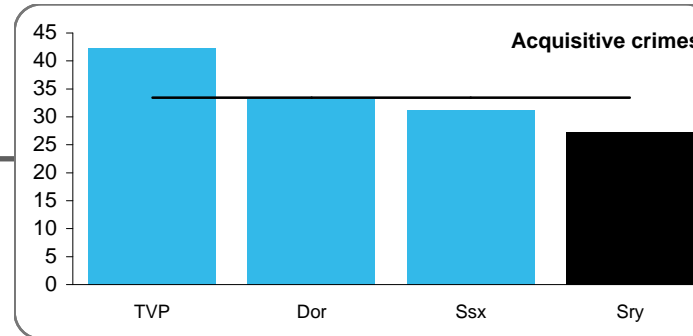
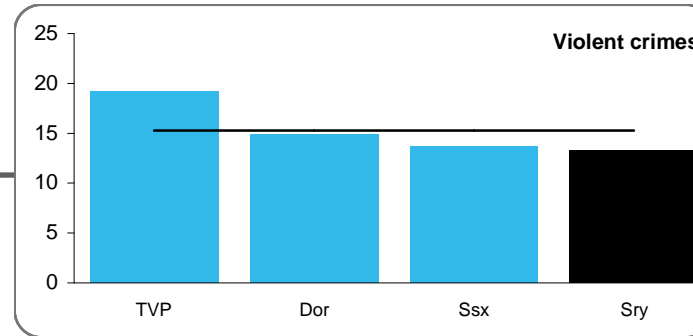
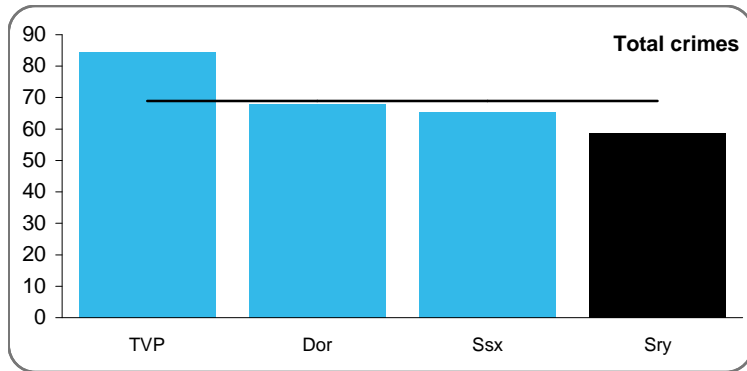
Police authorities and forces should focus on those charts where the force is significantly different from the average or particularly high or low. They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge.

Up to date quarterly crime statistics are available on the HMIC website as part of the Police Report Card

RECORDED OFFENCES - ALL CRIMES

2009/10 per 1,000 population

These charts show all crimes reported to the force, broken down into violent, acquisitive and all other crimes.



Population 1,100,700

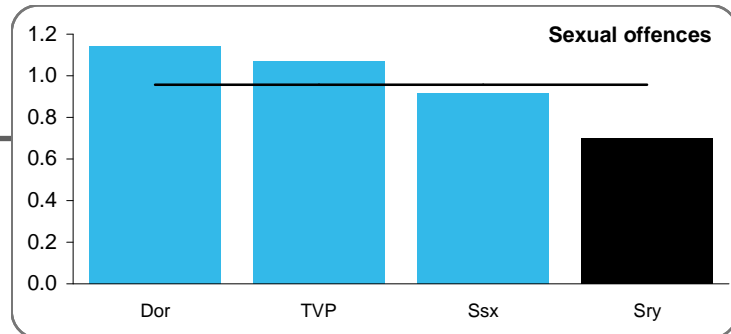
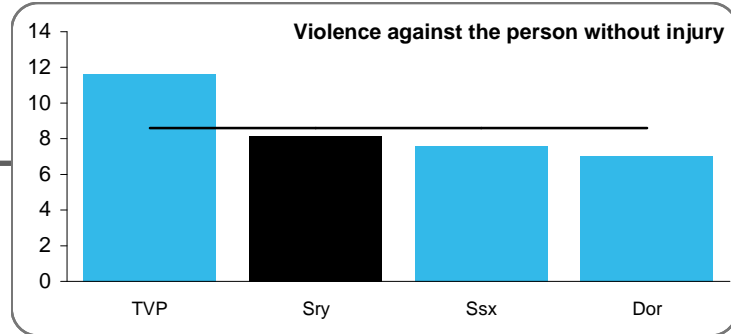
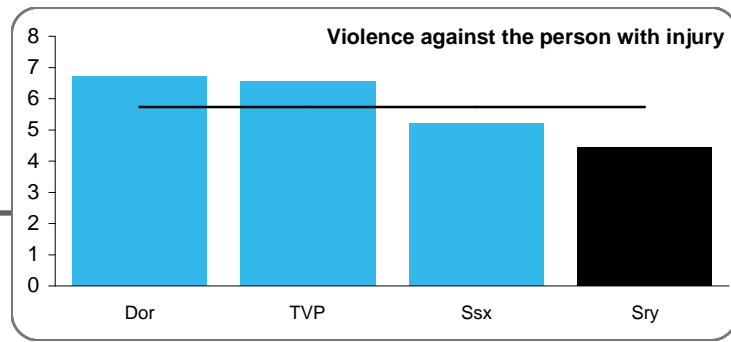
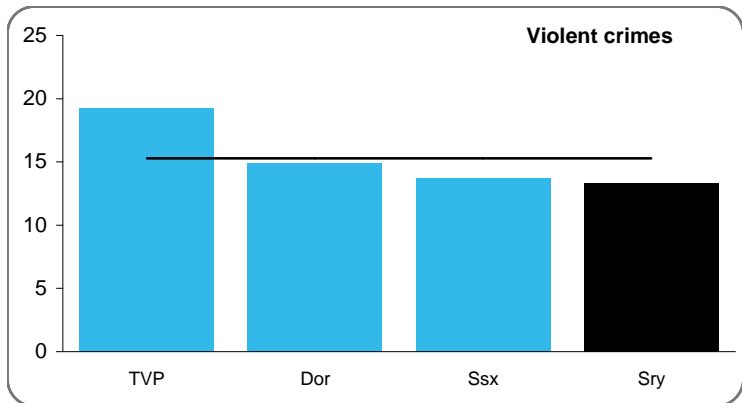
	N	per 1,000	Avg	Difference	
Violent crimes	14,652	13.3	15.3	-2,177	-13%
Acquisitive crimes	29,975	27.2	33.5	-6,854	-19%
All other crimes	19,702	17.9	20.2	-2,525	-11%
Total	64,329	58.4	68.9	-11,556	-15%

Source: Home Office Crime Statistics 2009/10

RECORDED OFFENCES - VIOLENT CRIMES

2009/10 per 1,000 population

These charts show violent crimes broken down into more detail.



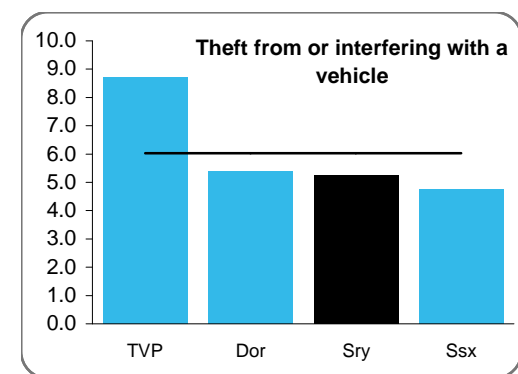
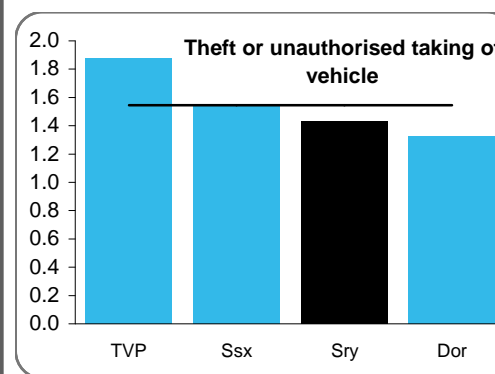
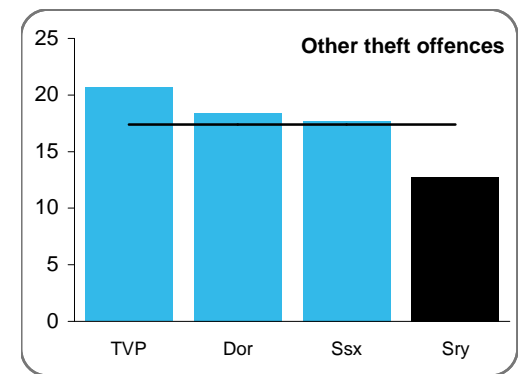
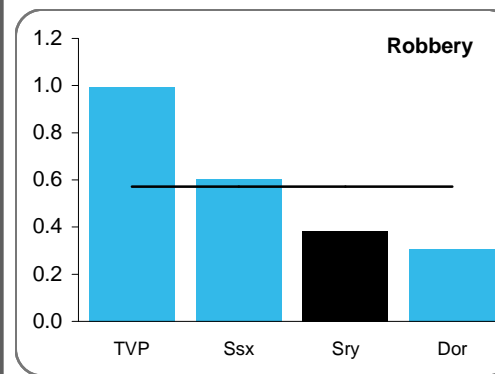
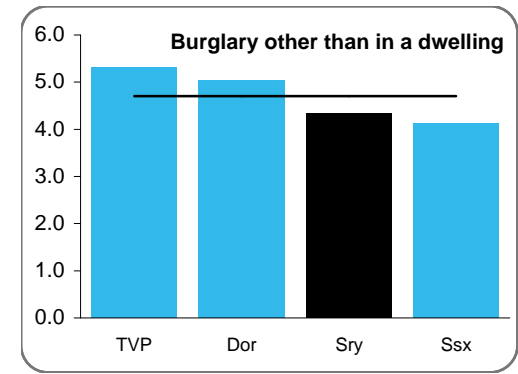
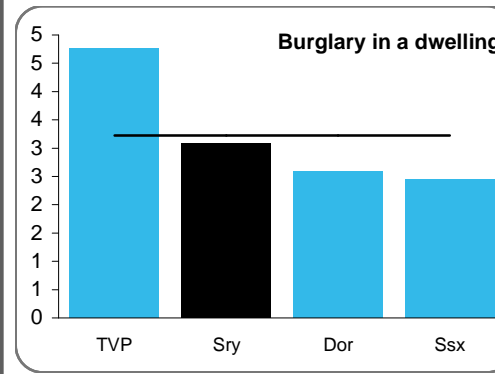
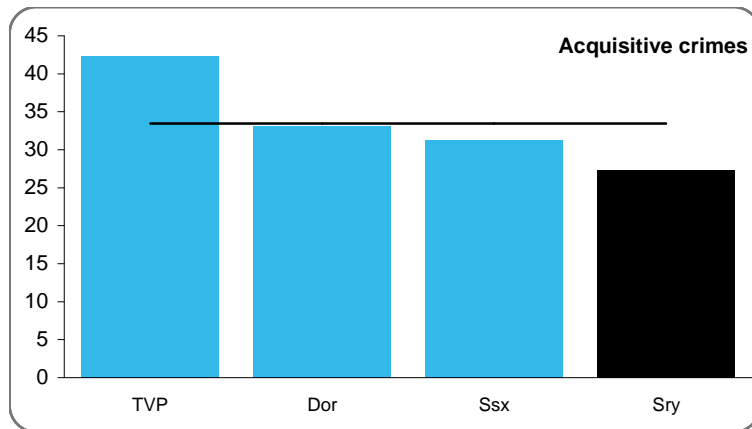
Population 1,100,700

	N	per 1,000	Avg	Difference	
Violence against the person					
- with injury	4,897	4.4	5.7	-1,414	-22%
- without in jury	8,983	8.2	8.6	-482	-5%
Sexual offences	772	0.7	1.0	-282	-27%
Violent crimes	14,652	13.3	15.3	-2,177	-13%

Source: Home Office Crime Statistics 2009/10

RECORDED OFFENCES - ACQUISITIVE CRIMES 2009/10 per 1,000 population

These charts show acquisitive crimes broken down into more detail. *NB: Burglary is shown per 1,000 population (not per dwelling).*



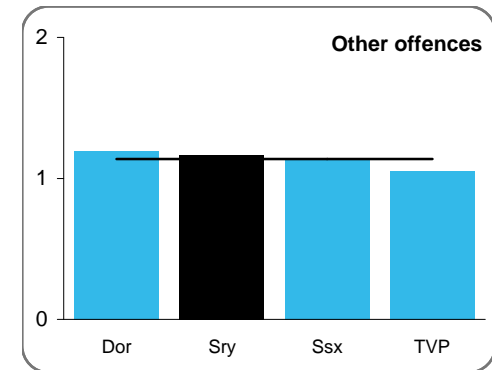
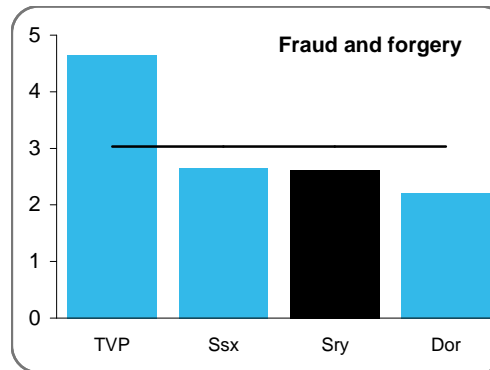
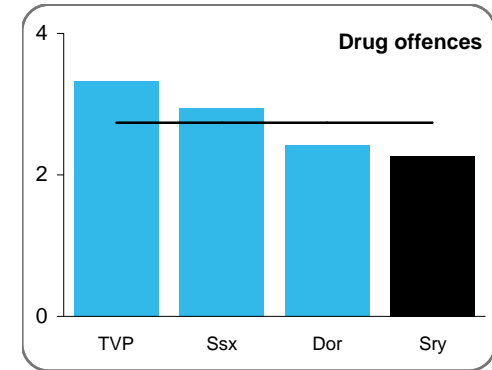
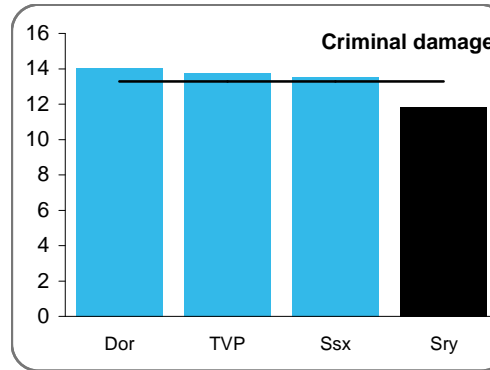
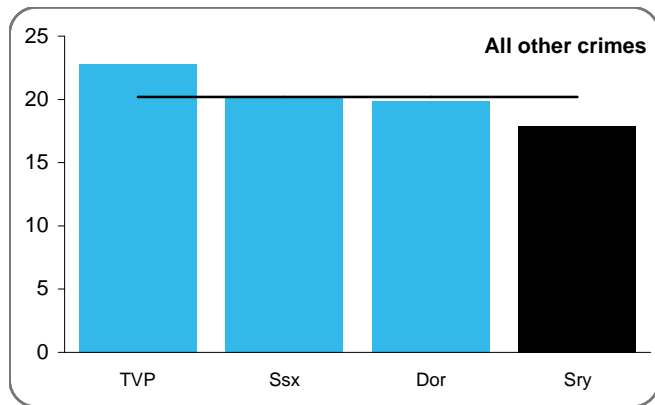
Population 1,100,700

	N	per 1,000	Avg	Difference	
Robbery	420	0.4	0.6	-208	-33%
Burglary					
- Burglary in a dwelling	3,405	3.1	3.2	-141	-4%
- Burglary not in a dwelling	4,771	4.3	4.7	-403	-8%
Offences against vehicles					
- Theft ...of a vehicle	1,575	1.4	1.5	-125	-7%
- Other vehicle offences	5,760	5.2	6.0	-872	-13%
Other theft offences	14,044	12.8	17.4	-5,104	-27%
Acquisitive crimes	29,975	27.2	33.5	-6,854	-19%

Source: Home Office Crime Statistics 2009/10

RECORDED OFFENCES - ALL OTHER OFFENCES 2009/10 per 1,000 population

These charts show all other crimes broken down into more detail. *NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.*



Population 1,100,700

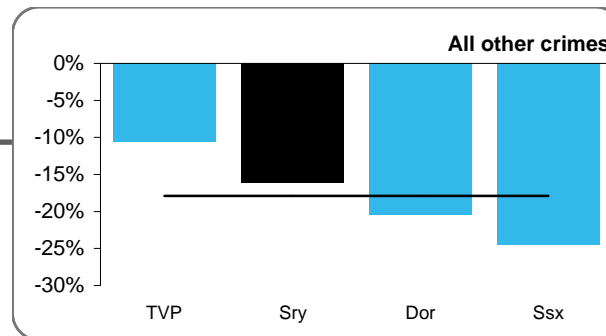
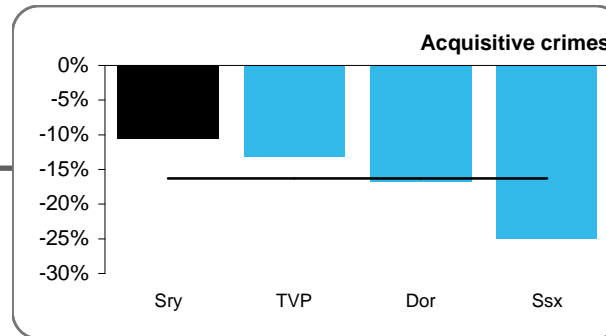
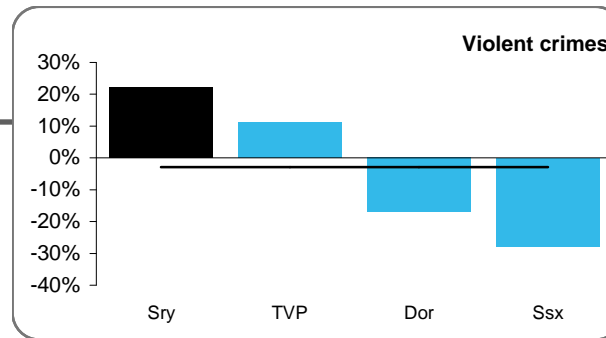
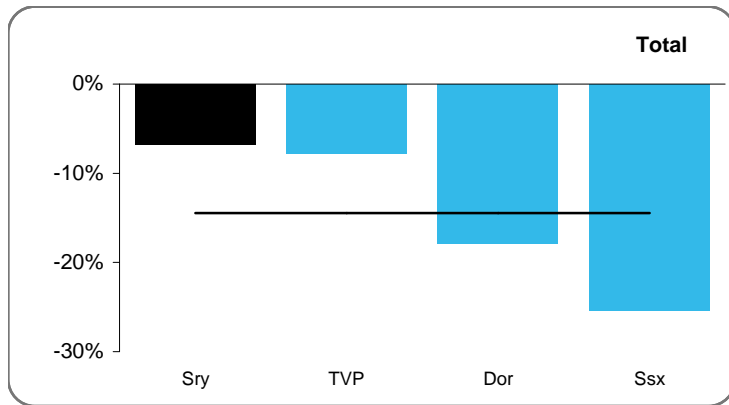
	N	per 1,000	Avg	Difference	
Criminal damage	13,047	11.9	13.3	-1,574	-11%
Drug offences	2,490	2.3	2.7	-524	-17%
Fraud and forgery	2,882	2.6	3.0	-458	-14%
Other offences	1,283	1.2	1.1	32	3%
All other crimes	19,702	17.9	20.2	-2,525	-11%

Source: Home Office Crime Statistics 2009/10

RECORDED OFFENCE TRENDS - ALL CRIMES

2005/06 and 2009/10

These charts show how recorded crime levels have changed since 2005/06.

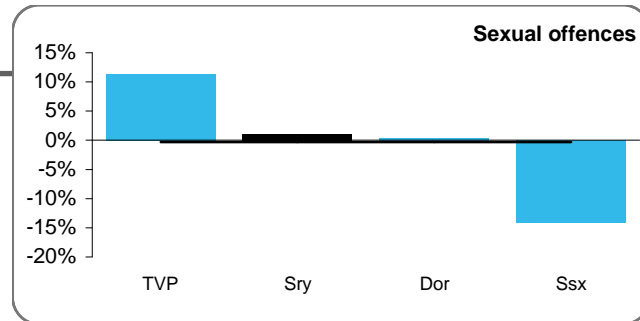
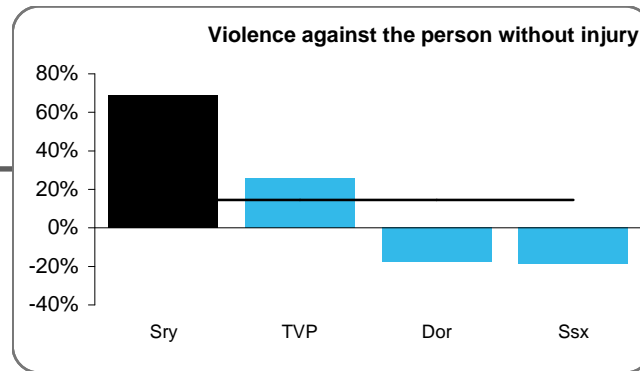
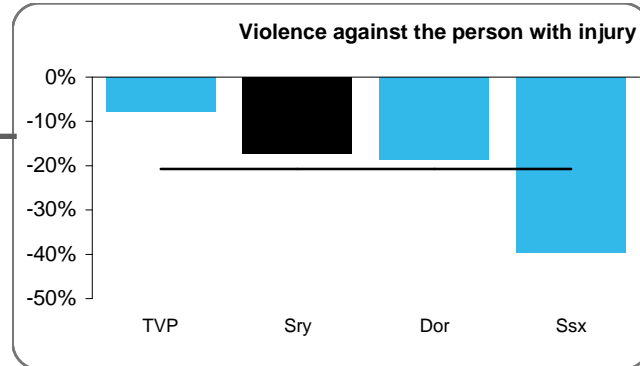
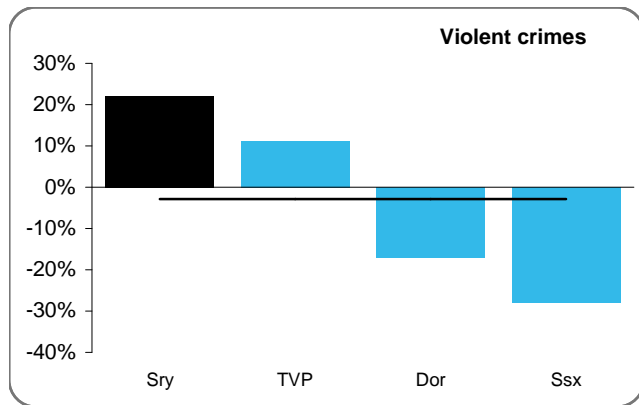


	2005/06	2009/10	Change	Avg
Violent crimes	12,002	14,652	22%	-3%
Acquisitive crimes	33,492	29,975	-11%	-16%
All other crimes	23,484	19,702	-16%	-18%
Total	68,978	64,329	-7%	-14%

Source: Home Office Crime Statistics 2005/06 to 2009/10

RECORDED OFFENCE TRENDS - VIOLENT CRIMES 2005/06 and 2009/10

These charts show how violent crime levels have changed since 2005/06.

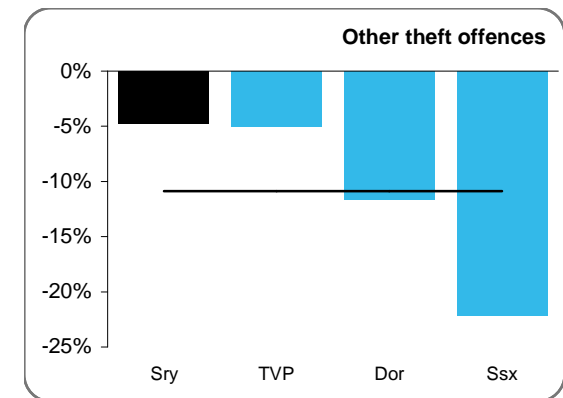
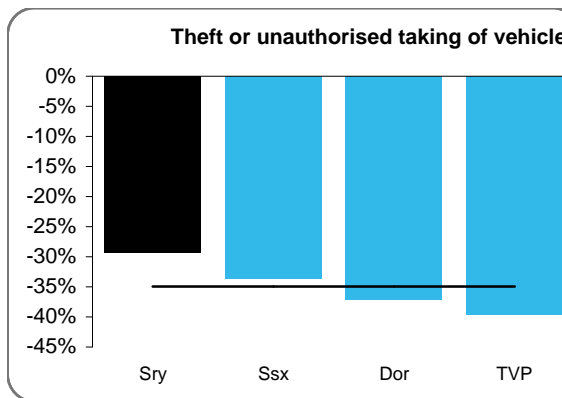
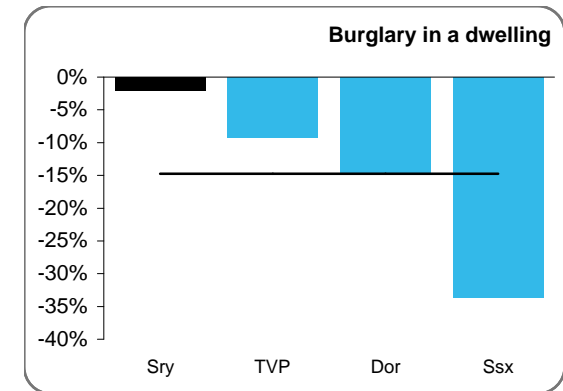
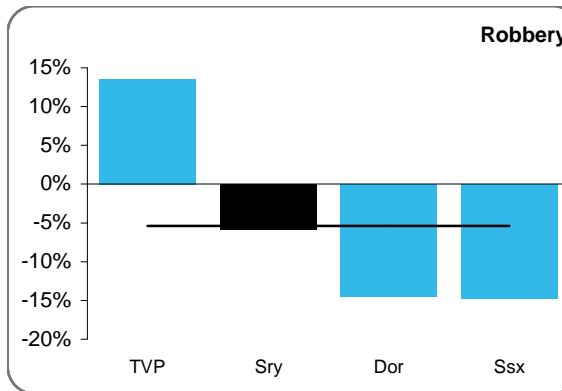
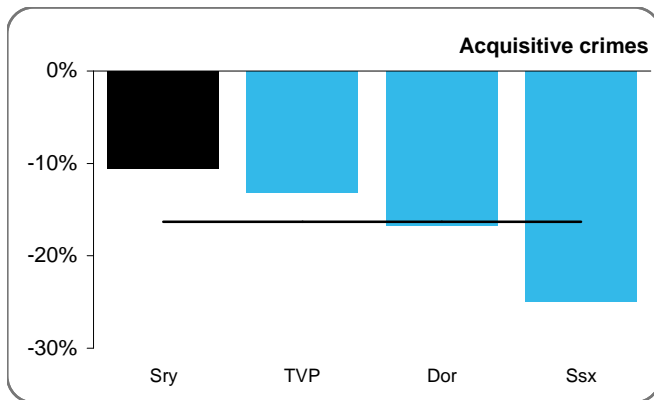


	2005/06	2009/10	Change	Avg
Violence against the person				
- with injury	5,913	4,897	-17%	-21%
- without injury	5,325	8,983	69%	15%
Sexual offences	764	772	1%	0%
Violent Crime	12,002	14,652	22%	-3%

Source: Home Office Crime Statistics 2005/06 to 2009/10

RECORDED OFFENCE TRENDS - ACQUISITIVE CRIMES 2005/06 and 2009/10

These charts show how acquisitive crime levels have changed since 2005/06.

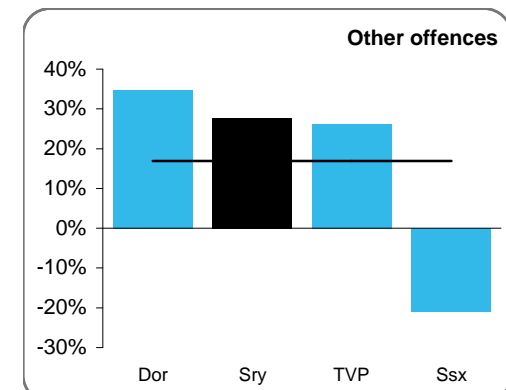
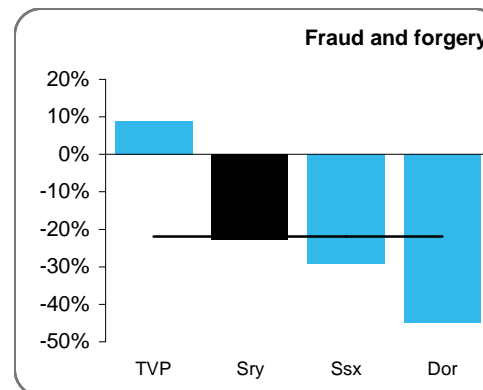
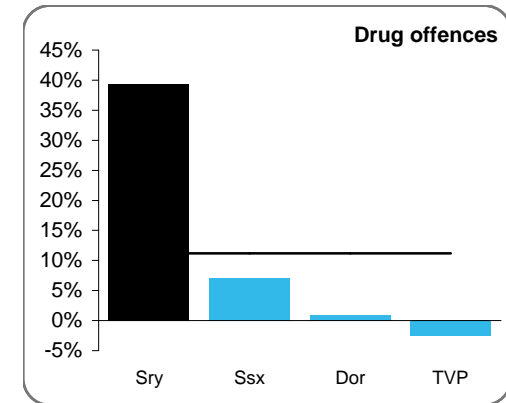
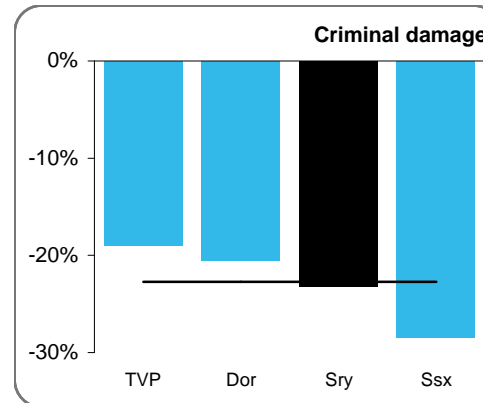
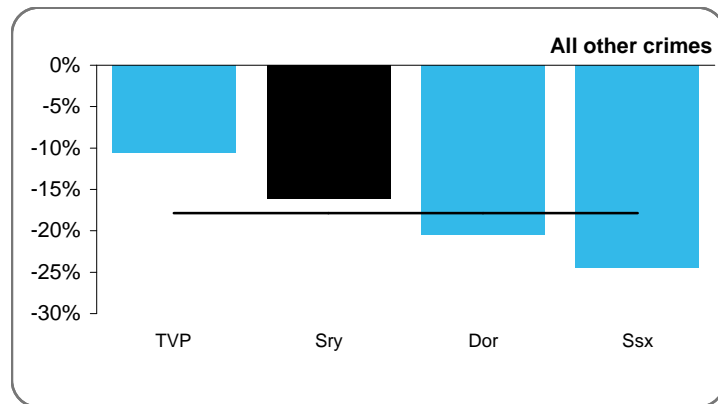


	2005/06	2009/10	Change	Avg
Robbery	446	420	-6%	-5%
Burglary				
- Burglary in a dwelling	3,473	3,405	-2%	-15%
- Burglary not in a dwelling	4,937	4,771	-3%	-8%
Offences against vehicles				
- Theft ...of a vehicle	2,229	1,575	-29%	-35%
- Other vehicle offences	7,672	5,760	-25%	-30%
Other theft offences	14,735	14,044	-5%	-11%
Acquisitive crime	33,492	29,975	-11%	-16%

Source: Home Office Crime Statistics 2005/06 to 2009/10

RECORDED OFFENCE TRENDS - ALL OTHER OFFENCES 2005/06 and 2009/10

These charts show how all other crime levels have changed since 2005/06. *NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.*



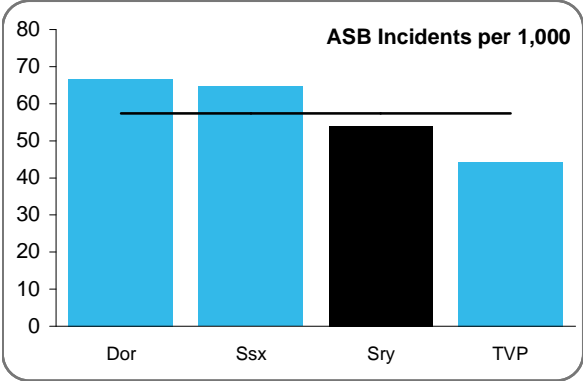
	2005/06	2009/10	Change	Avg
Criminal damage	16,968	13,047	-23%	-23%
Drug offences	1,787	2,490	39%	11%
Fraud and forgery	3,724	2,882	-23%	-22%
Other offences	1,005	1,283	28%	17%
All other offences	23,484	19,702	-16%	-18%

Source: Home Office Crime Statistics 2005/06 to 2009/10

ANTI-SOCIAL BEHAVIOUR

2009/10 per 1,000 population

Please note this data is not validated and as such should only be used for indicative purposes. This does not constitute recorded crime and there have been differences as to how forces interpret categories.



		Avg
ASB Incidents per 1,000 pop	54	57

SANCTION DETECTION RATES

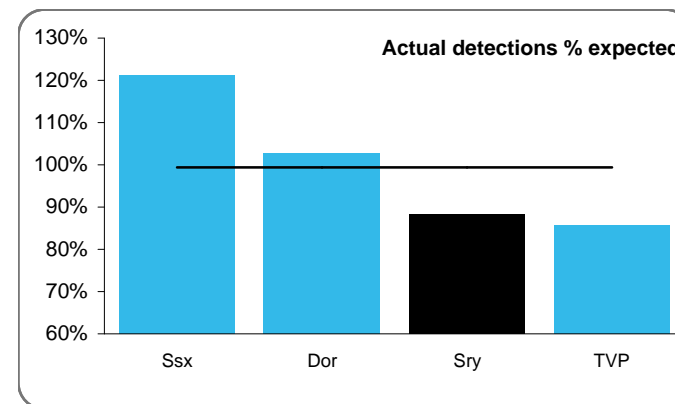
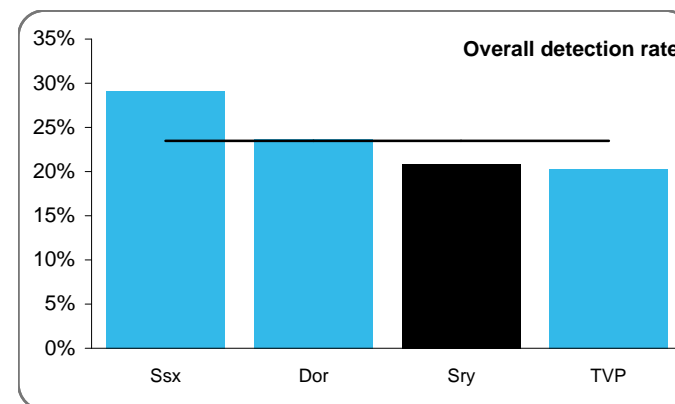
2009/10

These charts show the overall detection rates and compare them with the crime adjusted detection rates. The crime adjusted detections shows what the force would have achieved if they had matched the average for each crime type.

	Offences	Detections	%	Avg	Crime Adjusted Detections	Diff.
Violent crime						
Violence against the person						
- with injury	4,897	1,229	25%	35%	1,720	-491
- without in jury	8,983	3,114	35%	41%	3,722	-608
Sexual offences	772	170	22%	24%	189	-19
	14,652	4,513	31%	38%	5,630	-1,117
Acquisitive crime						
Robbery	420	132	31%	26%	111	21
Burglary in a dwelling	3,405	393	12%	14%	492	-99
Burglary in other building	4,771	225	5%	6%	295	-70
Theft ...of a vehicle	1,575	259	16%	15%	231	28
Other vehicle offences	5,760	190	3%	5%	260	-70
Other theft offences	14,044	2,726	19%	21%	2,893	-167
	29,975	3,925	13%	15%	4,282	-357
Other crime						
Fraud and forgery	2,882	702	24%	25%	725	-23
Criminal damage	13,047	1,245	10%	11%	1,495	-250
Drug offences	2,490	2,348	94%	92%	2,280	68
Other offences	1,283	694	54%	60%	764	-70
	19,702	4,989	25%	27%	5,263	-274
All offences	64,329	13,391	21%	23%	15,175	-1,748

Actual % Expected 88%

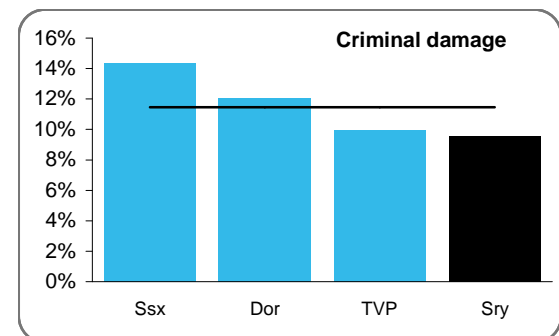
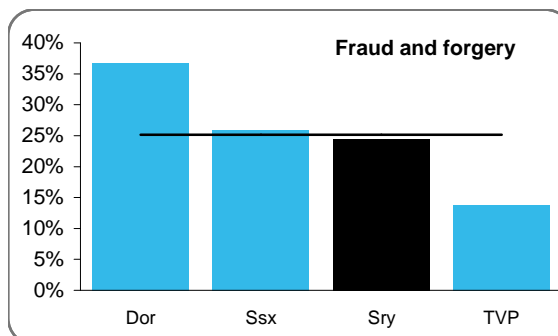
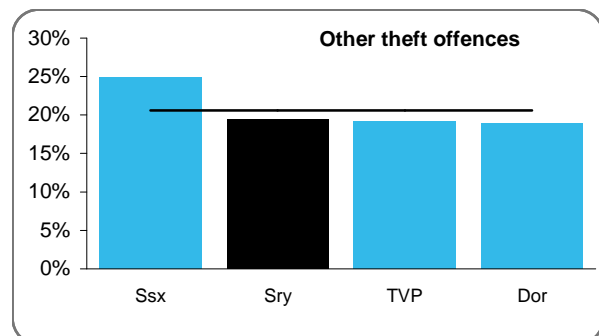
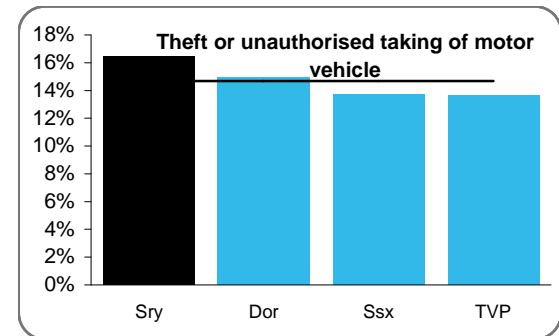
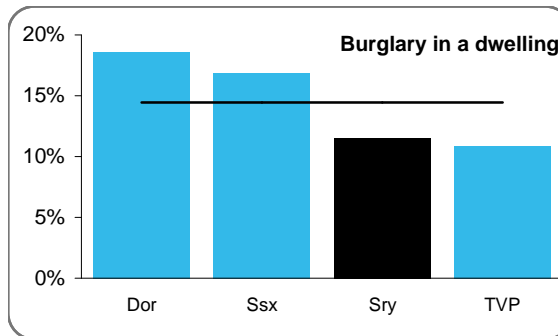
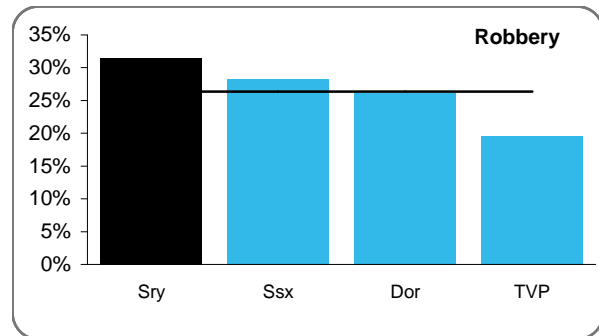
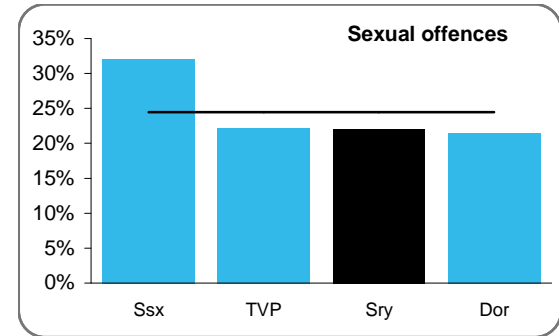
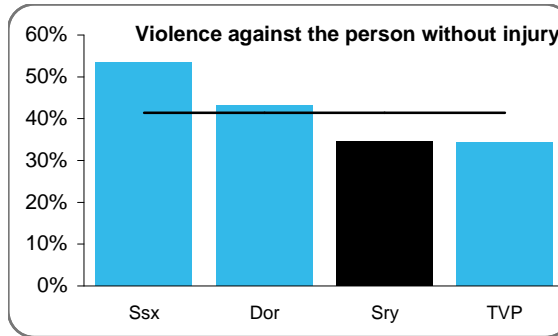
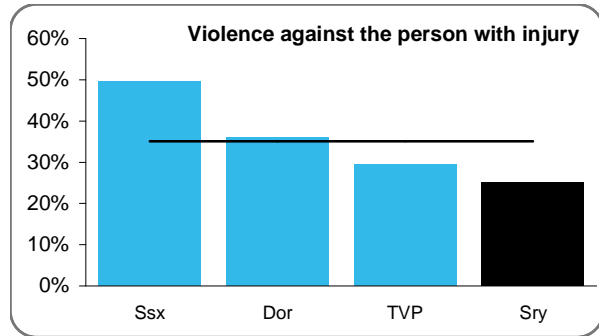
Source: Home Office Crime Statistics 2009/10



SANCTION DETECTION RATES BY CRIME TYPE

2009/10

These charts show detection rates by type of crime.
 NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.



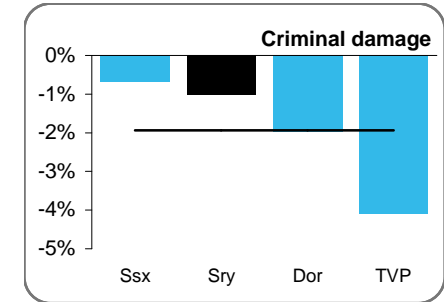
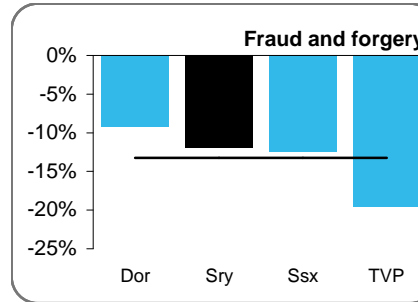
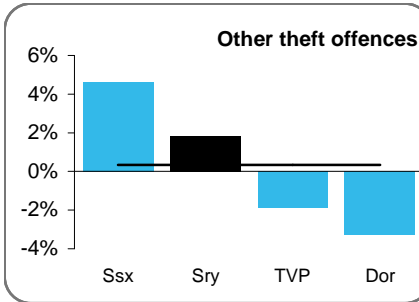
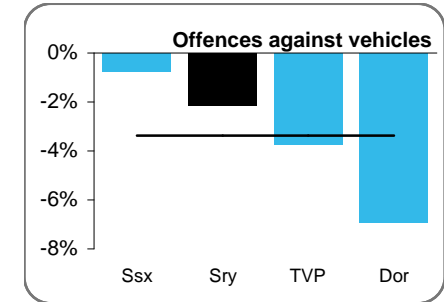
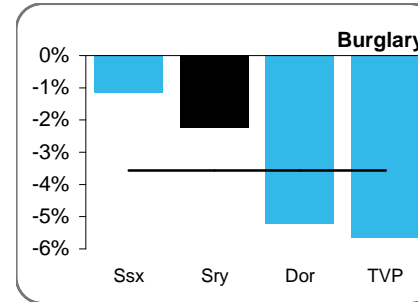
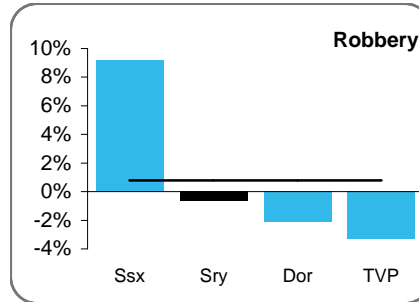
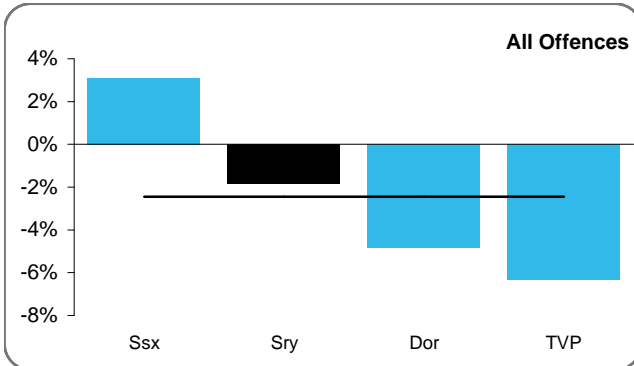
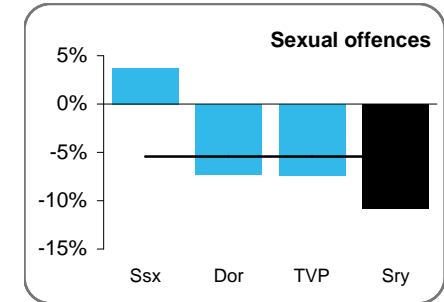
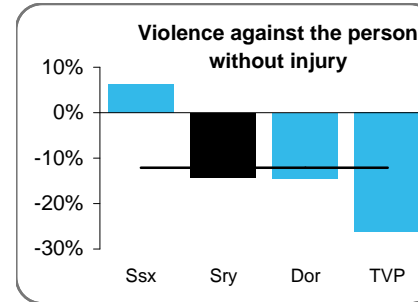
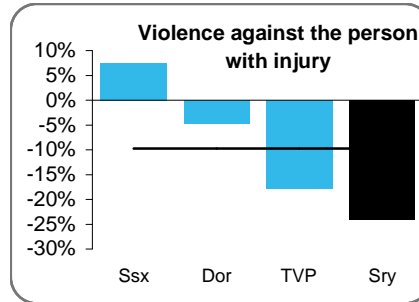
Source: Home Office Crime Statistics 2009/10

Surrey

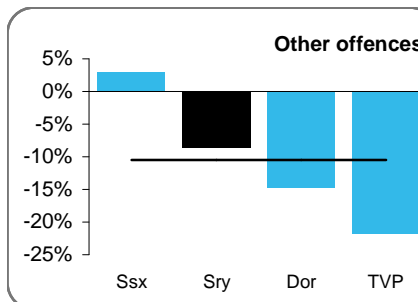
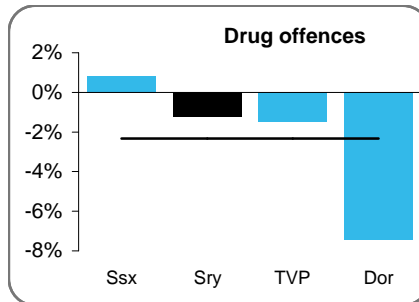
CHANGES IN SANCTION DETECTION RATES

2005/06 and 2009/10

These charts break down sanction detections by type of crime. NB: The number of drug offences recorded is a measure of police activity, which is why detections are close to 100%.



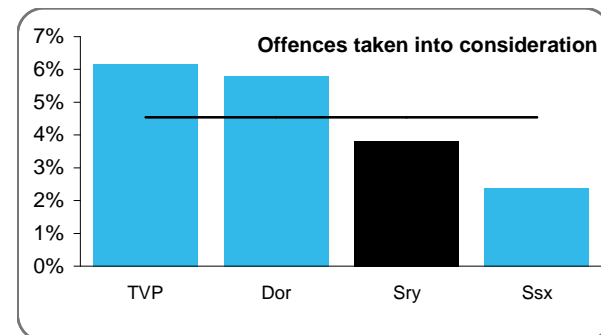
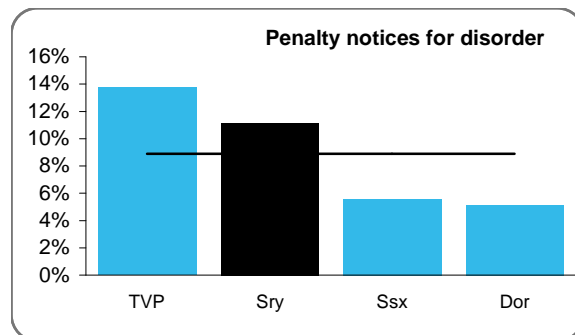
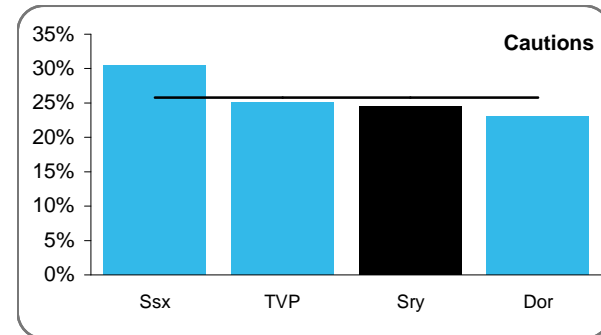
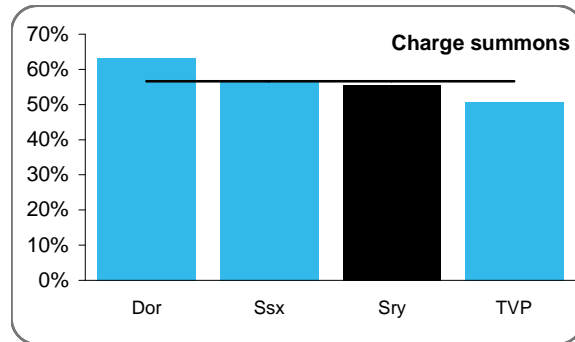
	2005/06	2009/10	Change % points	Avg
Violence against the person				
- with injury	49%	25%	-24%	-10%
- without injury	49%	35%	-14%	-12%
Sexual offences	33%	22%	-11%	-5%
Robbery	32%	31%	-1%	1%
Burglary	10%	8%	-2%	-4%
Offences against vehicles	8%	6%	-2%	-3%
Other theft offences	18%	19%	2%	0%
Fraud and forgery	36%	24%	-12%	-13%
Criminal damage	11%	10%	-1%	-2%
Drug offences	96%	94%	-1%	-2%
Other offences	63%	54%	-9%	-11%
All offences	23%	21%	-2%	-2%



Source: Home Office Crime Statistics 2005/06 to 2009/10

SANCTION DETECTIONS BY TYPE 2009/10

These charts show how different types of sanction detections are used.



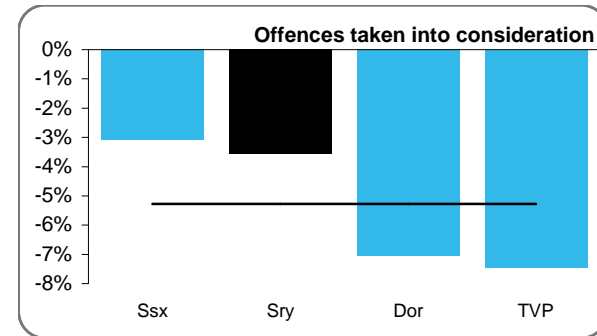
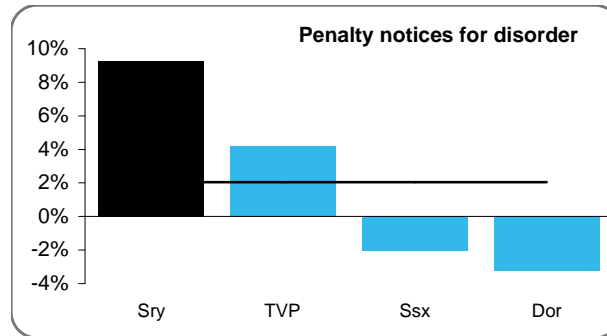
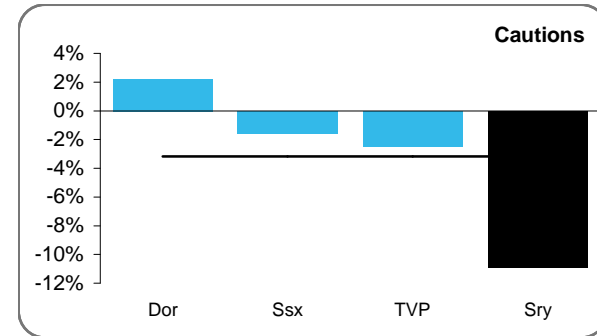
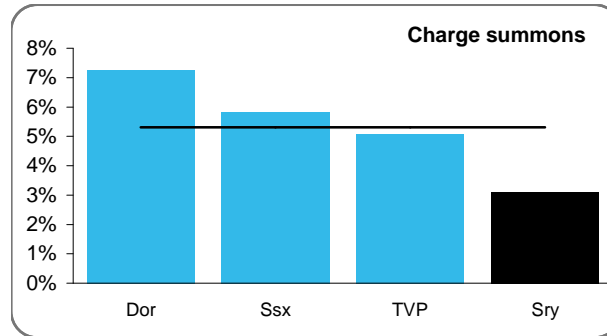
	%	Avg
Charge summons	55%	57%
Cautions	24%	26%
Penalty notices	11%	9%
Cannabis warnings & other	5%	4%
Taken into consideration	4%	5%
Total	100%	100%

Source: Home Office Crime Statistics 2009/10

CHANGES IN DETECTION TYPES

Changes 2005/06 to 2009/10

These charts show how types of sanction detections have changed since 2005/06.



	2005/06	2009/10	Change % points	Avg
Charge summons	52%	55%	3%	5%
Cautions	35%	24%	-11%	-3%
Penalty notices	2%	11%	9%	2%
Cannabis warnings & other	3%	5%	2%	1%
Taken into consideration	7%	4%	-4%	-5%
Total	100%	100%		

Source: Home Office Crime Statistics 2009/10

CHARGES

2009/10

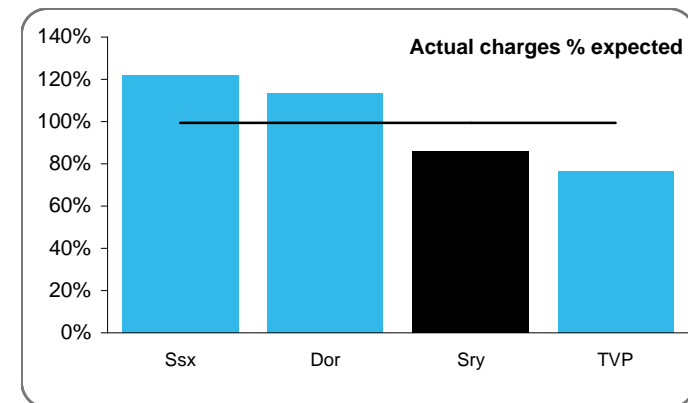
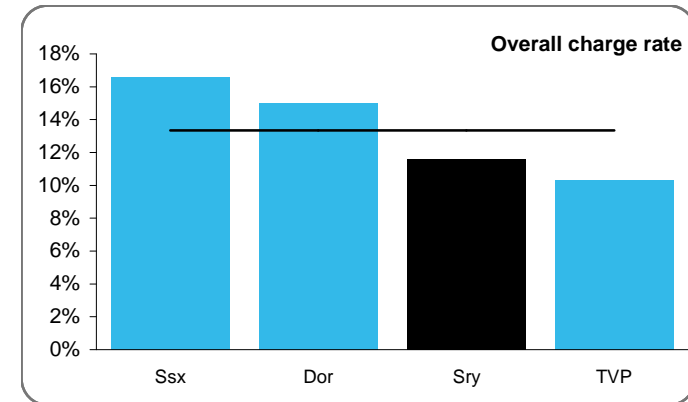
These charts and tables show the overall charge rates and compare them with the expected charge rates. The expected charge rates show what the force would have achieved if they had matched the average for each crime type.

	Offences	Charges	%	Avg
Violent crime				
Violence against the person				
- with injury	4,897	740	15%	23%
- without injury	8,983	1,752	20%	24%
Sexual offences	772	138	18%	21%
	14,652	2,630	18%	23%
Acquisitive crime				
Robbery	420	128	30%	26%
Burglary in a dwelling	3,405	210	6%	8%
Burglary in other building	4,771	146	3%	4%
Theft ...of a vehicle	1,575	212	13%	11%
Other vehicle offences	5,760	94	2%	2%
Other theft offences	14,044	1,452	10%	11%
	29,975	2,242	7%	8%
Other crime				
Fraud and forgery	2,882	478	17%	16%
Criminal damage	13,047	669	5%	6%
Drug offences	2,490	874	35%	39%
Other offences	1,283	551	43%	48%
	19,702	2,572	13%	14%
All offences	64,329	7,444	12%	13%

Expected charges	Diff.
1,104	-364
2,138	-386
159	-21
3,402	-772
108	20
284	-74
192	-46
172	40
121	-27
1,555	-103
2,431	-189
457	21
811	-142
962	-88
611	-60
2,841	-269
8,673	-1,229

Actual % Expected 86%

Source: Home Office Crime Statistics 2009/10

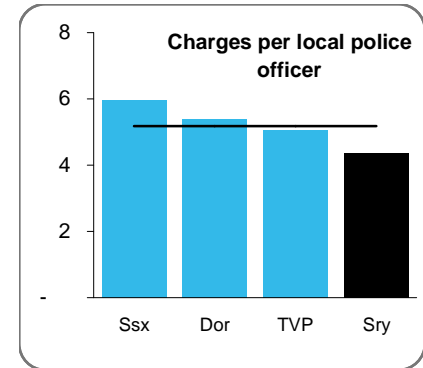
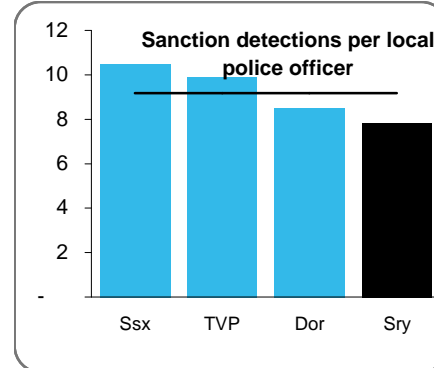
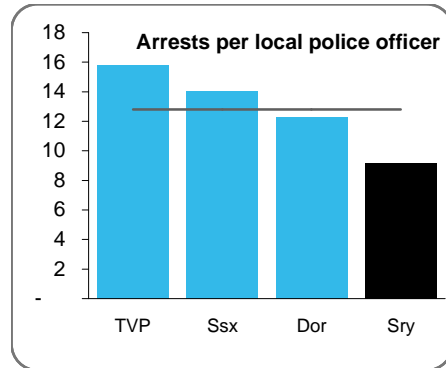
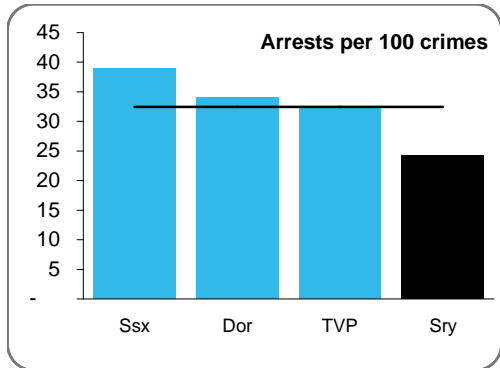


ARREST TO CHARGE

2008/09 and 2009/10

These charts show the number of arrests per crime, as well as arrests, sanction detections and charges per local police officer (local police officers are those deployed in local policing functions as set out in the workforce section).

NB: The latest arrest data available is for 2008/09. The arrest data does not include arrests for non-notifiable offences. Arrests shown are for notifiable offences only, but there are non-notifiable arrests & other detentions which are not counted by Home Office.



Crimes 64,329

Arrests 15,647

Arrests per 100 crimes 24

Average 32

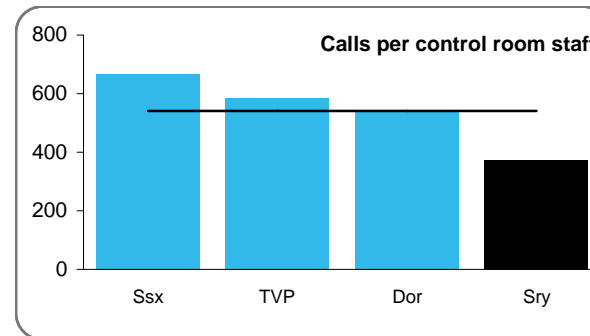
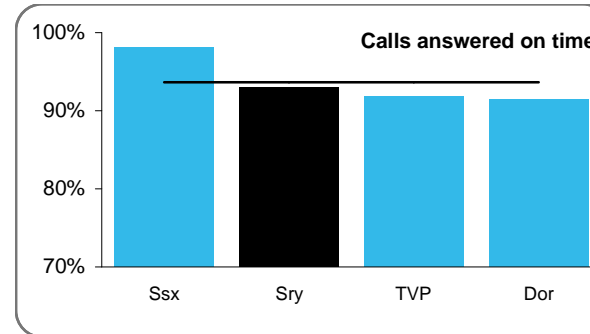
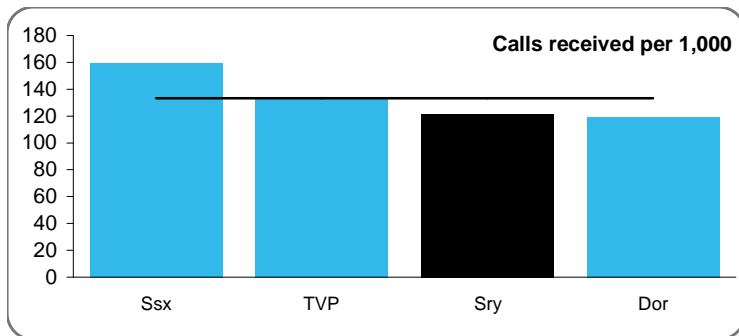
Local police officers 1,710

	N	per local PO	Avg
Arrests	15,647	9.2	12.8
Sanction detections	13,391	7.8	9.2
Charges	7,444	4.4	5.2

Sources: Arrest data: ADR 121-124 (2008/09), Detection data: Home Office Crime Statistics 2009/10

999 CALLS 2009/10

These charts show how the force managed 999 calls received in 2009/10. This data is based on management information and is not subject to as many detailed checks as other figures. For example several 999 calls could come from a single incident.
NB. The gaps towards the left of some charts indicate that data is not available or has not been included. Control room staff are included in the workforce category 'Dealing with the public' and are not shown separately in the workforce section. Control room staff figure includes contractors



Population	1,100,700
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	N	per 1,000	Avg
Calls received	133,485	121	133

Calls answered on time	124,245	93%	94%
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Control room staff	357
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Calls per control room staff	374	541
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Source: ADR 441 2009/10

Section Four - Confidence and Satisfaction

INTRODUCTION

Confidence and satisfaction

Customer surveys are conducted to measure the public's perception of the police. Information from these surveys show levels of public confidence and satisfaction with policing and perceptions of some issues being faced. 95% confidence intervals are shown and the size of these provide a measure of uncertainty. Large intervals reflect more uncertainty because of small sample sizes. *NB: The data is based on average figures within confidence intervals and the ranking is indicative only. Satisfaction and perception data has been collected for the London metropolitan area as a whole and the figures for the City of London are included in an overall London figure.*

How to use this section

Police authorities and forces should focus on those charts where the force is significantly different from the average, or particularly high or low. They should explore the reasons for any differences by looking at the force as a whole, using relevant local knowledge.

Up to date quarterly victim satisfaction are available on the HMIC website as part of the Police Report Card

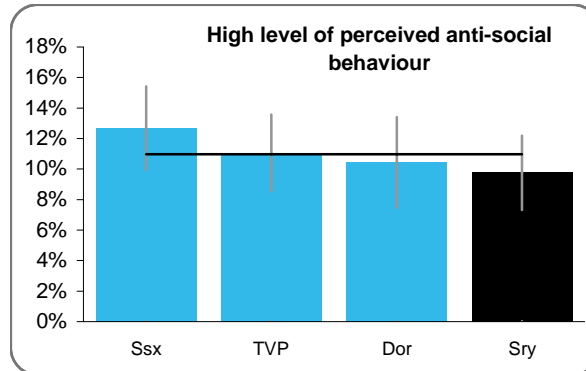
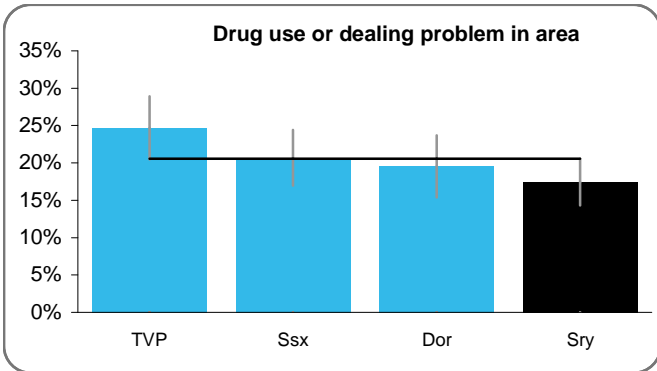
BRITISH CRIME SURVEY OUTCOMES

2009/10

These charts show information from the British Crime Survey about levels of public confidence and satisfaction with policing and perceptions of some issues being faced. 95% confidence intervals are also shown.

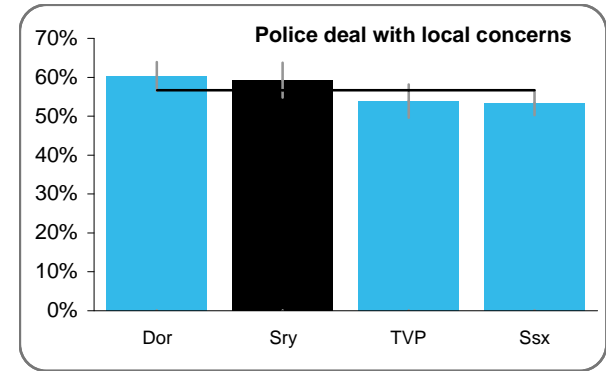
Perception of Problems

% who perceive that:



Opinion of the Police

% who agree that:



	Avg	
2010	17.4%	20.6%
2006	20.4%	20.6%

Confidence interval +/- 3.1%

	Avg	
2010	9.8%	11.0%
2006	10.4%	11.0%

Confidence interval +/- 2.4%

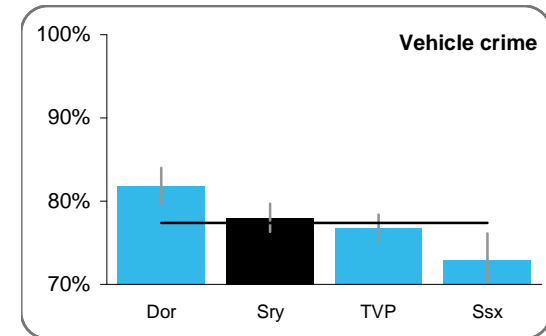
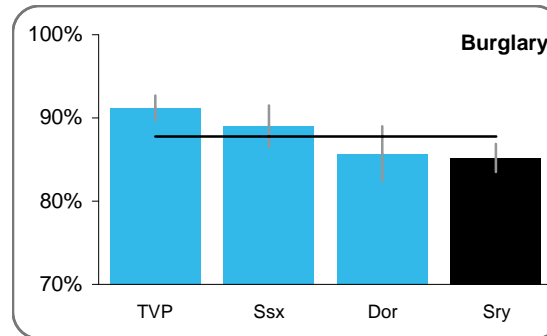
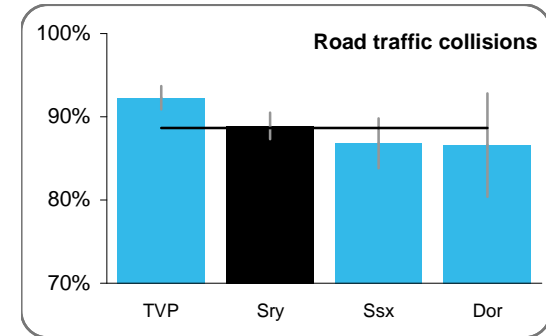
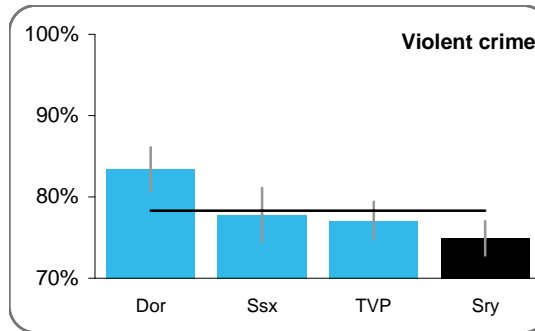
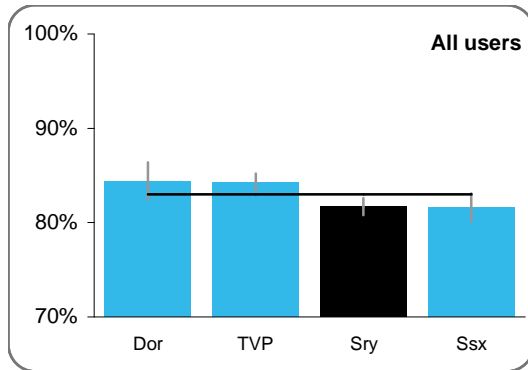
	Avg	
2010	59.2%	56.7%
2006	na	na

Confidence interval +/- 4.5%

Source: British Crime Survey 2009/10

SATISFACTION WITH THE POLICE BY CRIME TYPE 2009/10 percentage satisfied

These charts show victim satisfaction with the police for a selection of crimes. 95% confidence intervals are also shown.



% Satisfied

	Violent crime	Burglary	Road traffic collision	Vehicle crime
2010	74.9%	85.2%	88.9%	78.0%
2006	75.7%	86.5%	81.9%	73.4%

All users*
81.7%
80.8%

Confidence interval	Violent crime	Burglary	Road traffic collision	Vehicle crime
	2.1%	1.7%	1.6%	1.7%

0.9%

Average Values

2010	78.3%	87.8%	88.7%	77.4%
2006	77.0%	87.1%	81.5%	71.6%

83.0%
80.3%

*excludes racist incidents

Source: Victims of Crime Survey 2009/10