



HM Inspectorate of Prisons

ANNUAL REPORT 2008-2009

Survey Summaries



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Background

A survey of a random sample of prisoners or detainees representative of the total population in that establishment is carried out for all full inspections (this includes full announced, full unannounced and full follow-up inspections). The survey results provide one source of evidence for the inspection but when combined also provide comparative information for each functional type of establishment.

The following tables present the results of surveys relating to inspections carried out between September 2008 and August 2009.

For the functional type analysis, the survey responses are presented for each of the establishment inspections; the best and worst responses are highlighted. The responses from the surveys combined with each functional type are also shown. The survey comparisons across the diversity strands indicate where statistically significant differences exist between the two groups of prisoners compared, for example white compared to black and minority ethnic prisoners, or British national compared to foreign national prisoners. For the ethnicity analysis a comparison of the main ethnicities is also detailed with best and worst responses highlighted.

A key to aid interpretation of the survey data is presented at the top of each table.

In collaboration with the Youth Justice Board, HM Inspectorate of Prisons conducts surveys of children and young people (aged 15 to 18) held in prison custody on an annual basis. Please refer to this report for detailed survey responses gathered between 1 April 2008 and 31 March 2009.

1. Functional types

Local establishments	4
High security prisons	12
Category B training prisons	19
Category C training prisons	26
Young adult establishments	34
Women's prisons	42
Open/resettlement	50
Therapeutic communities	58



Annual Report: Prisoner survey responses local establishments

Prisoner survey responses (missing data has been excluded for each question).

Key to tables

Any percentages highlighted in green show the best score across establishments.		Brixton	Leicester	Wormwood Scrubs	Hull	Parc	Dorchester	Overall
Any percentages highlighted in blue show the worst score across establishments.								
Number of completed questionnaires returned		110	102	113	127	113	94	659
SECTION 1: General information								
2	Are you under 21 years of age?	1%	0%	0%	17%	2%	12%	5%
3a	Are you sentenced?	46%	48%	60%	70%	96%	64%	65%
3b	Are you on recall?	14%	13%	9%	10%	11%	14%	11%
4a	Is your sentence less than 12 months?	18%	18%	15%	11%	16%	24%	15%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	9%	4%	8%	4%	12%	2%	7%
5	Do you have six months or less to serve?	26%	21%	30%	27%	44%	38%	30%
6	Have you been in this prison less than a month?				15%	9%	38%	15%
7	Are you a foreign national?	20%	13%	23%	7%	7%	7%	15%
8	Is English your first language?	85%	83%	74%	94%	97%	91%	86%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	63%	25%	57%	8%	11%	15%	35%
11	Are you Muslim?	26%	10%	25%	5%	5%	6%	15%
12	Are you homosexual/gay or bisexual?	3%	1%	0%	4%	4%	4%	2%
13	Do you consider yourself to have a disability?	21%	15%	14%	22%	14%	25%	18%
14	Is this your first time in prison?	31%	27%	44%	31%	27%	24%	33%
15	Have you been in more than five prisons this time?				11%	4%	11%	9%
16	Do you have any children under the age of 18?	51%	59%	47%	55%	53%	49%	52%
SECTION 2: Transfers and escorts								
For the most recent journey you have made either to or from court or between prisons:								
1a	Was the cleanliness of the van good/very good?	53%	39%	56%	41%	47%	73%	50%
1b	Was your personal safety during the journey good/very good?	57%	62%	51%	58%	61%	71%	57%
1c	Was the comfort of the van good/very good?	12%	19%	14%	11%	14%	29%	14%
1d	Was the attention paid to your health needs good/very good?	24%	34%	21%	30%	36%	41%	28%
1e	Was the frequency of toilet breaks good/very good?	8%	18%	12%	17%	15%	19%	14%
2	Did you spend more than four hours in the van?	7%	2%	3%	2%	4%	5%	4%
3	Were you treated well/very well by the escort staff?	52%	76%	64%	68%	65%	77%	65%
4a	Did you know where you were going when you left court or when transferred from another prison?	57%	60%	65%	74%	85%	85%	69%
4b	Before you arrived here did you receive any written information about what would happen to you?	13%	13%	13%	23%	9%	17%	15%
4c	When you first arrived here did your property arrive at the same time as you?	63%	90%	71%	83%	87%	88%	77%

Key to tables

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	Any percentages highlighted in blue show the worst score across establishments.	Brixton	Leicester	Wormwood Scrubs	Hull	Parc	Dorchester	Overall
SECTION 3: Reception, first night and induction								
1	In the first 24 hours, did staff ask you if you needed help/support with the following:							
1b	Problems with loss of property?				17%		20%	17%
1c	Housing problems?				40%		42%	41%
1d	Problems contacting employers?				19%		24%	20%
1e	Problems contacting family?				50%		65%	52%
1f	Problems ensuring dependants were looked after?				16%		31%	19%
1g	Money problems?				24%		26%	25%
1h	Problems of feeling depressed/suicidal?				64%		65%	64%
1i	Health problems?				63%		66%	64%
1j	Problems in needing protection from other prisoners?				34%		27%	33%
1k	Problems accessing phone numbers?				41%		63%	45%
2	When you first arrived:							
2a	Did you have any problems?	80%	76%	78%	82%	65%	67%	76%
2b	Did you have any problems with loss of property?	17%	6%	19%	16%	11%	14%	15%
2c	Did you have any housing problems?	27%	17%	36%	21%	16%	23%	26%
2d	Did you have any problems contacting employers?	11%	5%	12%	12%	4%	5%	10%
2e	Did you have any problems contacting family?	34%	36%	38%	42%	17%	22%	34%
2f	Did you have any problems ensuring dependants were being looked after?	12%	5%	12%	6%	6%	6%	9%
2g	Did you have any money worries?	31%	22%	34%	22%	26%	19%	28%
2h	Did you have any problems with feeling depressed or suicidal?	35%	24%	26%	27%	16%	18%	26%
2i	Did you have any health problems?	23%	27%	26%	37%	19%	27%	27%
2j	Did you have any problems with needing protection from other prisoners?	13%	7%	9%	18%	6%	4%	11%
2k	Did you have problems accessing phone numbers?				32%	20%	14%	26%
3a	Were you seen by a member of health services in reception?	76%	89%	76%	81%	92%	95%	82%
3b	When you were searched in reception, was this carried out in a respectful way?	49%	71%	59%	76%	68%	90%	66%
4	Were you treated well/very well in reception?	48%	68%	44%	64%	54%	82%	55%
5	On your day of arrival, were you offered any of the following information:							
5a	Information about what was going to happen to you?	19%	54%	30%	55%	46%	71%	40%
5b	Information about what support was available for people feeling depressed or suicidal?	21%	49%	26%	61%	53%	68%	41%
5c	Information about how to make routine requests?	15%	46%	25%	41%	37%	62%	32%
5d	Information about your entitlement to visits?	22%	52%	45%	47%	52%	73%	44%
5e	Information about health services?				57%	50%	74%	56%
5f	Information about the chaplaincy?				58%	39%	69%	52%

Key to tables

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SECTION 3: Reception, first night and induction continued								
6	On your day of arrival, were you offered any of the following:							
6a	A smokers/non-smokers pack?	65%	81%	66%	94%	91%	96%	79%
6b	The opportunity to have a shower?	17%	31%	30%	30%	30%	66%	30%
6c	The opportunity to make a free telephone call?	33%	70%	55%	46%	78%	62%	54%
6d	Something to eat?	80%	69%	83%	70%	85%	93%	79%
7	Within the first 24 hours did you meet any of the following people:							
7a	The chaplain or a religious leader?	35%	63%	39%	60%	37%	63%	46%
7b	Someone from health services?	50%	64%	56%	84%	81%	87%	68%
7c	A Listener/Samaritans?	26%	32%	13%	33%	14%	38%	23%
8	Did you have access to the prison shop/canteen within the first 24 hours?	15%	22%	16%	8%	13%	12%	14%
9	Did you feel safe on your first night here?	57%	81%	68%	70%	77%	88%	70%
10	Have you been on an induction course?	61%	80%	77%	69%	93%	70%	75%
For those who have been on an induction course:								
11	Did the course cover everything you needed to know about the prison?	56%	65%	42%	54%	54%	62%	52%
SECTION 4: Legal rights and respectful custody								
1	In terms of your legal rights, is it easy/very easy to:							
1a	Communicate with your solicitor or legal representative?	34%	42%	40%	36%	49%	55%	40%
1b	Attend legal visits?	46%	61%	53%	56%	62%	58%	55%
1c	Obtain bail information?	11%	37%	21%	23%	14%	53%	21%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	29%	29%	31%	42%	60%	33%	38%
3	For the wing/unit you are currently on:							
3a	Are you normally offered enough clean, suitable clothes for the week?	32%	61%	45%	55%	56%	73%	50%
3b	Are you normally able to have a shower every day?	77%	71%	70%	95%	95%	82%	82%
3c	Do you normally receive clean sheets every week?	57%	80%	84%	90%	93%	87%	82%
3d	Do you normally get cell cleaning materials every week?	46%	68%	52%	77%	69%	75%	62%
3e	Is your cell call bell normally answered within five minutes?	22%	36%	38%	42%	42%	57%	38%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	59%	66%	53%	77%	64%	86%	64%
3g	Can you normally get your stored property, if you need to?	16%	28%	24%	32%	28%	28%	26%
4	Is the food in this prison good/very good?	18%	30%	14%	30%	30%	74%	25%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	23%	36%	52%	45%	58%	55%	45%
6a	Is it easy/very easy to get a complaints form?	75%	73%	74%	80%	81%	80%	77%
6b	Is it easy/very easy to get an application form?	79%	84%	82%	85%	91%	92%	84%
7	Have you made an application?	73%	73%	79%	85%	91%	78%	81%

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SECTION 4: Legal rights and respectful custody continued								
For those who have made an application:								
8a	Do you feel applications are dealt with fairly?	32%	57%	51%	60%	48%	82%	52%
8b	Do you feel applications are dealt with promptly (within seven days)?	27%	66%	38%	50%	39%	72%	43%
9	Have you made a complaint?	61%	34%	50%	44%	46%	22%	47%
For those who have made a complaint:								
10a	Do you feel complaints are dealt with fairly?	13%	33%	42%	44%	28%	35%	33%
10b	Do you feel complaints are dealt with promptly (within seven days)?	16%	46%	42%	38%	16%	48%	31%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	24%	20%	27%	31%	37%	59%	29%
10c	Were you given information about how to make an appeal?	13%	29%	27%	17%	20%	8%	20%
12	Is it easy/very easy to see the Independent Monitoring Board?	16%	25%	24%	20%	26%	27%	22%
13a	Do you feel your religious beliefs are respected?	53%	48%	54%	50%	43%	54%	51%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	58%	57%	63%	50%	46%	61%	56%
14	Are you able to speak to a Listener at any time, if you want to?	52%	52%	45%	66%	58%	65%	55%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	58%	58%	67%	73%	68%	86%	67%
15b	Do most staff, in this prison, treat you with respect?	60%	66%	60%	69%	57%	93%	64%
SECTION 5: Safety								
1	Have you ever felt unsafe in this prison?	56%	33%	44%	51%	38%	21%	45%
2	Do you feel unsafe in this prison at the moment?	29%	22%	24%	19%	12%	10%	21%
4	Have you been victimised by another prisoner?	24%	14%	23%	34%	21%	18%	25%
5	Since you have been here, has another prisoner:							
5a	Made insulting remarks about you, your family or friends?	11%	9%	11%	19%	12%	9%	13%
5b	Hit, kicked or assaulted you?	12%	8%	4%	11%	6%	5%	9%
5c	Sexually abused you?	1%	1%	0%	2%	1%	1%	1%
5d	Victimised you because of your race or ethnic origin?	4%	2%	9%	1%	3%	4%	4%
5e	Victimised you because of drugs?	3%	1%	5%	4%	2%	4%	3%
5f	Taken your canteen/property?	6%	4%	7%	4%	3%	6%	5%
5g	Victimised you because you were new here?	7%	2%	9%	8%	4%	2%	7%
5h	Victimised you because of your sexuality?	0%	1%	0%	1%	1%	0%	0%
5i	Victimised you because you have a disability?	1%	1%	2%	4%	5%	2%	3%
5j	Victimised you because of your religion/religious beliefs?	4%	1%	4%	3%	5%	4%	4%
5l	Victimised you because you were from a different part of the country?	5%	1%	3%	4%	6%	2%	4%
5m	Victimised you because of your offence/crime?				15%	5%	4%	10%

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SECTION 5: Safety continued								
6	Have you been victimised by a member of staff?	19%	20%	29%	25%	28%	16%	25%
7	Since you have been here, has a member of staff:							
7a	Made insulting remarks about you, your family or friends?	10%	9%	9%	14%	11%	6%	11%
7b	Hit, kicked or assaulted you?	4%	3%	5%	4%	3%	5%	4%
7c	Sexually abused you?	1%	1%	1%	0%	0%	1%	1%
7d	Victimised you because of your race or ethnic origin?	5%	4%	9%	3%	2%	4%	5%
7e	Victimised you because of drugs?	4%	2%	3%	4%	6%	4%	4%
7f	Victimised you because you were new here?	6%	3%	11%	4%	6%	1%	7%
7g	Victimised you because of your sexuality?	0%	1%	0%	0%	1%	1%	0%
7h	Victimised you because you have a disability?	2%	1%	2%	4%	3%	1%	3%
7i	Victimised you because of your religion/religious beliefs?	2%	3%	4%	2%	3%	1%	2%
7k	Victimised you because you were from a different part of the country?	7%	2%	5%	6%	13%	4%	7%
7l	Victimised you because of your offence/crime?				10%	11%	4%	10%
For those who have been victimised by staff or other prisoners:								
8	Did you report any victimisation that you have experienced?	38%	19%	27%	48%	32%	52%	36%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	32%	19%	22%	37%	22%	15%	27%
10	Have you ever felt threatened or intimidated by a member of staff in here?	29%	17%	26%	28%	28%	14%	26%
11	Is it easy/very easy to get illegal drugs in this prison?	42%	26%	27%	34%	29%	18%	31%
SECTION 6: Healthcare								
1a	Is it easy/very easy to see the doctor?				26%	29%	50%	29%
1b	Is it easy/very easy to see the nurse?				41%	59%	70%	50%
1c	Is it easy/very easy to see the dentist?				11%	1%	31%	9%
1d	Is it easy/very easy to see the optician?				13%	7%	30%	13%
2	Are you able to see a pharmacist?				42%	65%	56%	52%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:								
3a	The doctor?	53%	56%	48%	53%	41%	78%	51%
3b	The nurse?	42%	62%	57%	60%	60%	85%	58%
3c	The dentist?	28%	33%	23%	33%	32%	49%	31%
3d	The optician?	25%	53%	21%	34%	44%	62%	34%
4	The overall quality of health services?	26%	42%	37%	39%	36%	78%	38%

Key to tables

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Healthcare continued								
5	Are you currently taking medication?	44%	44%	41%	59%	46%	62%	45%
For those currently taking medication:								
6	Are you allowed to keep possession of your medication in your own cell?	74%	61%	45%	54%	71%	27%	57%
7	Do you feel you have any emotional well being/mental health issues?				35%	28%	31%	32%
For those with emotional well being/mental health issues, are these being addressed by any of the following:								
8a	Not receiving any help?				40%	0%	42%	32%
8b	A doctor?				28%		39%	29%
8c	A nurse?				8%		30%	11%
8d	A psychiatrist?				13%		19%	14%
8e	The Mental Health In-Reach Team?				43%		39%	42%
8f	A counsellor?				8%		4%	7%
9a	Did you have a drug problem when you came into this prison?	25%	25%	20%	43%	47%	49%	32%
9b	Did you have an alcohol problem when you came into this prison?	15%	20%	12%	36%	45%	31%	25%
10a	Have you developed a drug problem since you have been in this prison?				15%	7%	6%	11%
10b	Have you developed an alcohol problem since you have been in this prison?				7%	2%	1%	5%
For those with drug or alcohol problems:								
11	Do you know who to contact in this prison for help?				80%	80%	77%	79%
12	Have you received any help or intervention whilst in this prison?				67%	66%	91%	69%
For those who have received help or intervention with their drug or alcohol problem:								
13	Was this intervention or help useful?				76%	76%	87%	77%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	36%	30%	32%	36%	35%	31%	34%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	26%	32%	27%	30%	35%	30%	30%
For those who may have a drug or alcohol problem on release, do you know who in this prison:								
15	Can help you contact external drug or alcohol agencies on release?	57%	49%	36%	76%	47%	79%	55%

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SECTION 7: Purposeful Activity								
1	Are you currently involved in any of the following activities:							
1a	A prison job?				51%		32%	48%
1b	Vocational or skills training?				11%		16%	12%
1c	Education (including basic skills)?				27%		52%	31%
1d	Offending Behaviour Programmes?				11%		11%	11%
2a	Have you had a job whilst in this prison?	55%	64%	62%	75%	82%	67%	67%
For those who have had a prison job whilst in this prison:								
2ai	Do you feel the job will help you on release?	31%	31%	36%	55%	53%	59%	44%
2bi	Have you been involved in vocational or skills training whilst in this prison?	53%	65%	64%	61%	65%	63%	61%
For those who have had vocational or skills training whilst in this prison:								
2bii	Do you feel the vocational or skills training will help you on release?	44%	40%	49%	58%	58%	67%	51%
2ci	Have you been involved in education whilst in this prison?	65%	74%	74%	73%	65%	78%	71%
For those who have been involved in education whilst in this prison:								
2cii	Do you feel the education will help you on release?	53%	47%	54%	63%	49%	73%	56%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	53%	50%	61%	62%	65%	56%	59%
For those who have been involved in offending behaviour programmes whilst in this prison:								
2dii	Do you feel the offending behaviour programme(s) will help you on release?	47%	17%	45%	69%	50%	63%	50%
3	Do you go to the library at least once a week?	22%	42%	25%	31%	46%	58%	32%
4	On average, do you go to the gym at least twice a week?	32%	50%	36%	42%	63%	48%	43%
5	On average, do you go outside for exercise three or more times a week?	17%	56%	38%	19%	72%	42%	37%
6	On average, do you spend ten or more hours out of your cell on a weekday?	6%	6%	3%	12%	9%	12%	7%
7	On average, do you go on association more than five times each week?	65%	2%	18%	77%	77%	20%	49%
8	Do staff normally speak to you most of the time/all of the time during association?	21%	11%	9%	22%	19%	30%	17%
SECTION 8: Resettlement								
1	Do you have a personal officer?	22%	52%	20%	62%	71%	56%	44%
For those with a personal officer:								
2	Do you think your personal officer is helpful/very helpful?	50%	58%	47%	74%	53%	68%	61%
For those who are sentenced:								
3	Do you have a sentence plan?	30%	20%	52%	59%	60%	49%	51%
For those with a sentence plan?								
4	Were you involved/very involved in the development of your plan?	54%	60%	77%	53%	53%	56%	60%
5	Can you achieve some/all of your sentence plan targets in this prison?	67%	68%	70%	62%	72%	50%	67%
6	Are there plans for you to achieve some/all your targets in another prison?	36%	41%	32%	39%	34%	44%	38%
For those who are sentenced:								
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	23%	22%	25%	35%	21%	53%	27%
8	Do you feel that any member of staff has helped you to prepare for release?	13%	11%	17%	19%	13%	31%	16%
9	Have you had any problems with sending or receiving mail?	51%	33%	51%	39%	36%	19%	42%
10	Have you had any problems getting access to the telephones?	45%	41%	45%	22%	15%	22%	33%
11	Did you have a visit in the first week that you were here?	34%	31%	49%	21%	38%	19%	35%
12	Did you receive one or more visits in the last week?	42%	33%	39%	32%	53%	23%	39%

Key to tables

	Any percentages highlighted in green show the best score across establishments.							
	Any percentages highlighted in blue show the worst score across establishments.	Brixton	Leicester	Wormwood Scrubs	Hull	Parc	Dorchester	Overall
Resettlement continued								
For those who have had visits:								
14	Have you been helped to maintain contact with family/friends whilst in this prison?				37%	46%	57%	42%
15	Do you know who to contact within this prison to get help with the following:							
15b	Maintaining good relationships?				20%		30%	21%
15c	Avoiding bad relationships?				15%		24%	17%
15d	Finding a job on release?	32%	38%	30%	38%		37%	34%
15e	Finding accommodation on release?	36%	40%	37%	34%		42%	36%
15f	With money/finances on release?	26%	34%	20%	28%		24%	25%
15g	Claiming benefits on release?	28%	45%	30%	44%		53%	37%
15h	Arranging a place at college/continuing education on release?	23%	31%	24%	15%		23%	22%
15i	Accessing health services on release?	29%	38%	28%	26%		33%	29%
15j	Opening a bank account on release?	28%	37%	28%	27%		24%	29%
16	Do you think you will have a problem with any of the following on release from prison?							
16b	Maintaining good relationships?				16%		19%	16%
16c	Avoiding bad relationships?				15%		16%	15%
16d	Finding a job?	58%	47%	61%	54%		44%	56%
16e	Finding accommodation?	55%	42%	58%	42%		43%	50%
16f	Money/finances?	61%	57%	62%	26%		30%	48%
16g	Claiming benefits?	44%	39%	51%	34%		25%	41%
16h	Arranging a place at college/continuing education?	45%	34%	47%	14%		13%	32%
16i	Accessing health services?	20%	23%	26%	21%		15%	33%
16j	Opening a bank account?	52%	42%	39%	31%		21%	38%
For those who are sentenced:								
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	49%	41%	45%	58%	47%	55%	50%



Annual report: Prisoner survey responses: High security prisons

Prisoner survey responses (missing data has been excluded for each question).

Key to tables

Any percentages highlighted in green show the best score across establishments.		Whitemoor	Long Lartin	Wakefield	Overall
Any percentages highlighted in blue show the worst score across establishments.					
Number of completed questionnaires returned		89	109	112	310
SECTION 1: General information					
2	Are you under 21 years of age?	0%	1%	0%	0%
3a	Are you sentenced?	100%	98%	99%	99%
3b	Are you on recall?	3%	2%	1%	2%
4a	Is your sentence less than 12 months?	0%	0%	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	7%	12%	6%	8%
5	Do you have six months or less to serve?	8%	10%	13%	11%
6	Have you been in this prison less than a month?		12%	0%	5%
7	Are you a foreign national?	16%	8%	10%	11%
8	Is English your first language?	92%	90%	92%	92%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	44%	35%	18%	29%
11	Are you Muslim?	28%	22%	9%	17%
12	Are you homosexual/gay or bisexual?	5%	3%	11%	7%
13	Do you consider yourself to have a disability?	20%	22%	27%	25%
14	Is this your first time in prison?	41%	31%	46%	40%
15	Have you been in more than 5 prisons this time?		24%	12%	16%
16	Do you have any children under the age of 18?	42%	52%	41%	44%
SECTION 2: Transfers and escorts					
For the most recent journey you have made either to or from court or between prisons:					
1a	Was the cleanliness of the van good/very good?	38%	41%	56%	48%
1b	Was your personal safety during the journey good/very good?	37%	43%	53%	46%
1c	Was the comfort of the van good/very good?	13%	14%	24%	18%
1d	Was the attention paid to your health needs good/very good?	19%	24%	32%	27%
1e	Was the frequency of toilet breaks good/very good?	7%	2%	15%	9%
2	Did you spend more than four hours in the van?	25%	13%	19%	19%
3	Were you treated well/very well by the escort staff?	36%	45%	59%	50%
4a	Did you know where you were going when you left court or when transferred from another prison?	33%	59%	71%	59%
4b	Before you arrived here did you receive any written information about what would happen to you?	5%	10%	4%	6%
4c	When you first arrived here did your property arrive at the same time as you?	57%	67%	78%	70%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Whitemoor	Long Lartin	Wakefield	Overall
	Any percentages highlighted in blue show the worst score across establishments.				
SECTION 3: Reception, first night and induction					
1	In the first 24 hours, did staff ask you if you needed help/support with the following:				
1b	Problems with loss of property?			9%	
1c	Housing problems?			7%	
1d	Problems contacting employers?			6%	
1e	Problems contacting family?			26%	
1f	Problems ensuring dependants were looked after?			6%	
1g	Money problems?			7%	
1h	Problems of feeling depressed/suicidal?			33%	
1i	Health problems?			39%	
1j	Problems in needing protection from other prisoners?			12%	
1k	Problems accessing phone numbers?			20%	
2	When you first arrived:				
2a	Did you have any problems?	70%	83%	70%	73%
2b	Did you have any problems with loss of property?	40%	25%	18%	25%
2c	Did you have any housing problems?	2%	2%	6%	4%
2d	Did you have any problems contacting employers?	1%	2%	2%	2%
2e	Did you have any problems contacting family?	29%	48%	27%	33%
2f	Did you have any problems ensuring dependants were being looked after?	4%	9%	10%	9%
2g	Did you have any money worries?	10%	17%	20%	17%
2h	Did you have any problems with feeling depressed or suicidal?	16%	21%	27%	23%
2i	Did you have any health problems?	18%	28%	29%	26%
2j	Did you have any problems with needing protection from other prisoners?	9%	17%	8%	11%
2k	Did you have problems accessing phone numbers?		35%	33%	34%
3a	Were you seen by a member of health services in reception?	64%	75%	72%	71%
3b	When you were searched in reception, was this carried out in a respectful way?	46%	65%	72%	64%
4	Were you treated well/very well in reception?	48%	51%	53%	51%
5	On your day of arrival, were you offered any of the following information:				
5a	Information about what was going to happen to you?	33%	34%	29%	31%
5b	Information about what support was available for people feeling depressed or suicidal?	29%	30%	29%	29%
5c	Information about how to make routine requests?	17%	32%	25%	25%
5d	Information about your entitlement to visits?	28%	26%	23%	25%
5e	Information about health services?		39%	29%	32%
5f	Information about the chaplaincy?		35%	27%	30%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Whitemoor	Long Lartin	Wakefield	Overall
	Any percentages highlighted in blue show the worst score across establishments.				
SECTION 3: Reception, first night and induction continued					
6	On your day of arrival, were you offered any of the following:				
6a	A smokers/non-smokers pack?	48%	67%	53%	56%
6b	The opportunity to have a shower?	37%	40%	23%	31%
6c	The opportunity to make a free telephone call?	13%	14%	46%	30%
6d	Something to eat?	66%	71%	54%	62%
7	Within the first 24 hours did you meet any of the following people:				
7a	The chaplain or a religious leader?	11%	38%	24%	26%
7b	Someone from health services?	49%	79%	63%	65%
7c	A Listener/Samaritans?	14%	15%	14%	14%
8	Did you have access to the prison shop/canteen within the first 24 hours?	39%	6%	7%	13%
9	Did you feel safe on your first night here?	67%	60%	60%	61%
10	Have you been on an induction course?	74%	93%	90%	87%
For those who have been on an induction course:					
11	Did the course cover everything you needed to know about the prison?	57%	60%	57%	58%
SECTION 4: Legal rights and respectful custody					
1	In terms of your legal rights, is it easy/very easy to:				
1a	Communicate with your solicitor or legal representative?	48%	46%	59%	53%
1b	Attend legal visits?	41%	48%	69%	57%
1c	Obtain bail information?	11%	14%	7%	10%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	58%	51%	61%	57%
3	For the wing/unit you are currently on:				
3a	Are you normally offered enough clean, suitable clothes for the week?	48%	55%	81%	66%
3b	Are you normally able to have a shower every day?	90%	90%	97%	93%
3c	Do you normally receive clean sheets every week?	66%	67%	84%	75%
3d	Do you normally get cell cleaning materials every week?	88%	81%	50%	67%
3e	Is your cell call bell normally answered within five minutes?	47%	29%	50%	43%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	59%	62%	72%	66%
3g	Can you normally get your stored property, if you need to?	19%	19%	35%	27%
4	Is the food in this prison good/very good?	21%	30%	28%	27%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	51%	64%	37%	48%
6a	Is it easy/very easy to get a complaints form?	88%	80%	86%	85%
6b	Is it easy/very easy to get an application form?	94%	85%	90%	89%
7	Have you made an application?	90%	90%	97%	94%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Whitemoor	Long Lartin	Wakefield	Overall
	Any percentages highlighted in blue show the worst score across establishments.				
SECTION 5: Safety continued					
6	Have you been victimised by a member of staff?	53%	44%	38%	43%
7	Since you have been here, has a member of staff:				
7a	Made insulting remarks about you, your family or friends?	25%	20%	23%	23%
7b	Hit, kicked or assaulted you?	13%	6%	6%	8%
7c	Sexually abused you?	2%	1%	2%	2%
7d	Victimised you because of your race or ethnic origin?	25%	12%	13%	15%
7e	Victimised you because of drugs?	4%	3%	0%	2%
7f	Victimised you because you were new here?	6%	12%	7%	9%
7g	Victimised you because of your sexuality?	0%	2%	4%	2%
7h	Victimised you because you have a disability?	4%	4%	6%	5%
7i	Victimised you because of your religion/religious beliefs?	17%	12%	8%	11%
7k	Victimised you because you were from a different part of the country?	10%	11%	8%	9%
7l	Victimised you because of your offence/crime?		10%	17%	14%
For those who have been victimised by staff or other prisoners:					
8	Did you report any victimisation that you have experienced?	59%	50%	62%	58%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	42%	44%	45%	44%
10	Have you ever felt threatened or intimidated by a member of staff in here?	48%	41%	46%	45%
11	Is it easy/very easy to get illegal drugs in this prison?	40%	43%	11%	27%
SECTION 6: Healthcare					
1a	Is it easy/very easy to see the doctor?		58%	35%	43%
1b	Is it easy/very easy to see the nurse?		70%	64%	66%
1c	Is it easy/very easy to see the dentist?		22%	17%	19%
1d	Is it easy/very easy to see the optician?		22%	21%	21%
2	Are you able to see a pharmacist?		54%	35%	42%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:					
3a	The doctor?	42%	55%	50%	50%
3b	The nurse?	56%	71%	53%	59%
3c	The dentist?	32%	28%	47%	39%
3d	The optician?	45%	51%	64%	57%
4	The overall quality of health services?	39%	50%	28%	37%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Whitemoor	Long Lartin	Wakefield	Overall
	Any percentages highlighted in blue show the worst score across establishments.				
Healthcare continued					
5	Are you currently taking medication?	47%	47%	54%	50%
For those currently taking medication:					
6	Are you allowed to keep possession of your medication in your own cell?	85%	74%	90%	85%
7	Do you feel you have any emotional well being/mental health issues?		34%	33%	33%
For those with emotional well being/mental health issues, are these being addressed by any of the following:					
8a	Not receiving any help?			58%	
8b	A doctor?			18%	
8c	A nurse?			15%	
8d	A psychiatrist?			24%	
8e	The Mental Health In-Reach Team?			21%	
8f	A counsellor?			0%	
9a	Did you have a drug problem when you came into this prison?	6%	13%	10%	10%
9b	Did you have an alcohol problem when you came into this prison?	5%	9%	10%	9%
10a	Have you developed a drug problem since you have been in this prison?		7%	0%	3%
10b	Have you developed an alcohol problem since you have been in this prison?		0%	1%	1%
For those with drug or alcohol problems:					
11	Do you know who to contact in this prison for help?		78%	95%	90%
12	Have you received any help or intervention whilst in this prison?		79%	73%	75%
For those who have received help or intervention with their drug or alcohol problem:					
13	Was this intervention or help useful?		67%	88%	81%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	16%	15%	9%	13%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	12%	12%	8%	10%
For those who may have a drug or alcohol problem on release, do you know who in this prison:					
15	Can help you contact external drug or alcohol agencies on release?	8%	50%	62%	40%

Key to tables

Any percentages highlighted in green show the best score across establishments.		Whitemoor	Long Lartin	Wakefield	Overall
Any percentages highlighted in blue show the worst score across establishments.					
SECTION 7: Purposeful activity					
1	Are you currently involved in any of the following activities:				
1a	A prison job?			59%	
1b	Vocational or skills training?			15%	
1c	Education (including basic skills)?			35%	
1d	Offending Behaviour Programmes?			18%	
3	Do you go to the library at least once a week?	40%	82%	63%	64%
4	On average, do you go to the gym at least twice a week?	65%	60%	36%	49%
5	On average, do you go outside for exercise three or more times a week?	38%	68%	13%	35%
6	On average, do you spend ten or more hours out of your cell on a weekday?	10%	14%	15%	13%
7	On average, do you go on association more than five times each week?	78%	83%	86%	83%
8	Do staff normally speak to you most of the time/all of the time during association?	13%	22%	24%	21%
SECTION 8: Resettlement					
1	Do you have a personal officer?	91%	86%	94%	91%
For those with a personal officer:					
2	Do you think your personal officer is helpful/very helpful?	49%	56%	57%	55%
For those who are sentenced:					
3	Do you have a sentence plan?	70%	73%	89%	80%
For those with a sentence plan?					
4	Were you involved/very involved in the development of your plan?	55%	54%	42%	48%
5	Can you achieve some/all of your sentence plan targets in this prison?	45%	58%	56%	55%
6	Are there plans for you to achieve some/all your targets in another prison?	48%	63%	42%	49%
For those who are sentenced:					
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	25%	27%	32%	29%
8	Do you feel that any member of staff has helped you to prepare for release?	12%	10%	7%	9%
9	Have you had any problems with sending or receiving mail?	56%	62%	47%	53%
10	Have you had any problems getting access to the telephones?	32%	34%	25%	29%
11	Did you have a visit in the first week that you were here?	15%	14%	19%	17%
12	Did you receive one or more visits in the last week?	29%	24%	32%	29%

Key to tables

		Whitemoor	Long Lartin	Wakefield	Overall
	Any percentages highlighted in green show the best score across establishments.				
	Any percentages highlighted in blue show the worst score across establishments.				
Resettlement continued					
14	Have you been helped to maintain contact with family/friends whilst in this prison?		33%	31%	31%
15	Do you know who to contact within this prison to get help with the following:				
15b	Maintaining good relationships?			16%	
15c	Avoiding bad relationships?			15%	
15d	Finding a job on release?	18%		14%	15%
15e	Finding accommodation on release?	14%		16%	16%
15f	With money/finances on release?	13%		15%	14%
15g	Claiming benefits on release?	16%		16%	16%
15h	Arranging a place at college/continuing education on release?	14%		10%	11%
15i	Accessing health services on release?	17%		14%	15%
15j	Opening a bank account on release?	15%		9%	11%
16	Do you think you will have a problem with any of the following on release from prison?				
16b	Maintaining good relationships?			18%	
16c	Avoiding bad relationships?			12%	
16d	Finding a job?	37%		50%	46%
16e	Finding accommodation?	26%		46%	40%
16f	Money/finances?	36%		32%	33%
16g	Claiming benefits?	30%		36%	35%
16h	Arranging a place at college/continuing education?	27%		23%	24%
16i	Accessing health services?	15%		35%	30%
16j	Opening a bank account?	29%		40%	37%
For those who are sentenced:					
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	57%	56%	53%	55%



Annual report: Prisoner survey responses category B training establishments

Prisoner survey responses (missing data has been excluded for each question).

Key to tables

Any percentages highlighted in green show the best score across establishments.		Swaleside (Cat B)	Dovegate (Cat B)	Parkhurst (Cat B)	Garth (Cat B)	Overall
Any percentages highlighted in blue show the worst score across establishments.						
Number of completed questionnaires returned		124	116	120	121	481
SECTION 1: General information						
2	Are you under 21 years of age?	0%	0%	3%	0%	1%
3a	Are you sentenced?	100%	100%	98%	100%	100%
3b	Are you on recall?	3%	3%	3%	2%	2%
4a	Is your sentence less than 12 months?	0%	1%	0%	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	33%	6%	21%	26%	22%
5	Do you have six months or less to serve?	18%	17%	10%	12%	14%
6	Have you been in this prison less than a month?		2%	1%	3%	2%
7	Are you a foreign national?	20%	16%	11%	6%	13%
8	Is English your first language?	85%	88%	87%	91%	88%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	42%	28%	25%	24%	30%
11	Are you Muslim?	23%	16%	11%	12%	16%
12	Are you homosexual/gay or bisexual?	0%	2%	4%	2%	2%
13	Do you consider yourself to have a disability?	16%	12%	22%	16%	16%
14	Is this your first time in prison?	37%	39%	32%	31%	35%
15	Have you been in more than five prisons this time?		16%	18%	16%	16%
16	Do you have any children under the age of 18?	51%	58%	45%	46%	50%
SECTION 2: Transfers and escorts						
For the most recent journey you have made either to or from court or between prisons:						
1a	Was the cleanliness of the van good/very good?	54%	47%	64%	47%	52%
1b	Was your personal safety during the journey good/very good?	58%	57%	56%	57%	57%
1c	Was the comfort of the van good/very good?	24%	15%	27%	22%	22%
1d	Was the attention paid to your health needs good/very good?	34%	22%	40%	36%	33%
1e	Was the frequency of toilet breaks good/very good?	17%	5%	18%	11%	12%
2	Did you spend more than four hours in the van?	18%	12%	29%	9%	16%
3	Were you treated well/very well by the escort staff?	66%	59%	66%	63%	63%
4a	Did you know where you were going when you left court or when transferred from another prison?	87%	85%	77%	90%	86%
4b	Before you arrived here did you receive any written information about what would happen to you?	15%	6%	14%	12%	12%
4c	When you first arrived here did your property arrive at the same time as you?	82%	88%	85%	90%	86%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Swaleside (Cat B)	Dovegate (Cat B)	Parkhurst (Cat B)	Garth (Cat B)	Overall
	Any percentages highlighted in blue show the worst score across establishments.					
SECTION 3: Reception, first night and induction						
1	In the first 24 hours, did staff ask you if you needed help/support with the following:					
1b	Problems with loss of property?		5%	10%	13%	10%
1c	Housing problems?		3%	18%	13%	11%
1d	Problems contacting employers?		3%	7%	7%	66%
1e	Problems contacting family?		42%	40%	47%	43%
1f	Problems ensuring dependants were looked after?		4%	10%	13%	9%
1g	Money problems?		8%	12%	11%	10%
1h	Problems of feeling depressed/suicidal?		33%	41%	46%	40%
1i	Health problems?		56%	57%	59%	57%
1j	Problems in needing protection from other prisoners?		13%	23%	21%	19%
1k	Problems accessing phone numbers?		33%	32%	37%	35%
2	When you first arrived:					
2a	Did you have any problems?	47%	65%	69%	56%	58%
2b	Did you have any problems with loss of property?	21%	20%	22%	14%	19%
2c	Did you have any housing problems?	9%	4%	9%	10%	8%
2d	Did you have any problems contacting employers?	4%	2%	4%	3%	3%
2e	Did you have any problems contacting family?	16%	27%	25%	21%	22%
2f	Did you have any problems ensuring dependants were being looked after?	5%	5%	6%	3%	5%
2g	Did you have any money worries?	13%	17%	17%	9%	13%
2h	Did you have any problems with feeling depressed or suicidal?	11%	10%	23%	11%	13%
2i	Did you have any health problems?	10%	23%	32%	20%	20%
2j	Did you have any problems with needing protection from other prisoners?	3%	11%	12%	5%	7%
2k	Did you have problems accessing phone numbers?		26%	20%	18%	21%
3a	Were you seen by a member of health services in reception?	65%	85%	82%	78%	77%
3b	When you were searched in reception, was this carried out in a respectful way?	66%	74%	76%	74%	72%
4	Were you treated well/very well in reception?	75%	57%	65%	69%	67%
5	On your day of arrival, were you offered any of the following information:					
5a	Information about what was going to happen to you?	38%	30%	50%	57%	44%
5b	Information about what support was available for people feeling depressed or suicidal?	37%	33%	49%	50%	42%
5c	Information about how to make routine requests?	32%	21%	40%	43%	34%
5d	Information about your entitlement to visits?	35%	27%	41%	50%	39%
5e	Information about health services?		40%	51%	60%	51%
5f	Information about the chaplaincy?		26%	50%	51%	43%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Swaleside (Cat B)	Dovegate (Cat B)	Parkhurst (Cat B)	Garth (Cat B)	Overall
	Any percentages highlighted in blue show the worst score across establishments.					
SECTION 3: Reception, first night and induction continued						
6	On your day of arrival, were you offered any of the following:					
6a	A smokers/non-smokers pack?	56%	33%	76%	76%	60%
6b	The opportunity to have a shower?	44%	38%	45%	55%	46%
6c	The opportunity to make a free telephone call?	41%	60%	26%	57%	48%
6d	Something to eat?	66%	68%	71%	68%	68%
7	Within the first 24 hours did you meet any of the following people:					
7a	The chaplain or a religious leader?	46%	6%	35%	48%	35%
7b	Someone from health services?	53%	76%	75%	79%	70%
7c	A Listener/Samaritans?	32%	4%	11%	14%	16%
8	Did you have access to the prison shop/canteen within the first 24 hours?	18%	47%	6%	12%	21%
9	Did you feel safe on your first night here?	84%	81%	65%	79%	78%
10	Have you been on an induction course?	96%	84%	83%	89%	89%
For those who have been on an induction course:						
11	Did the course cover everything you needed to know about the prison?	63%	57%	50%	59%	58%
SECTION 4: Legal rights and respectful custody						
1	In terms of your legal rights, is it easy/very easy to:					
1a	Communicate with your solicitor or legal representative?	67%	46%	52%	54%	55%
1b	Attend legal visits?	75%	53%	40%	57%	58%
1c	Obtain bail information?	12%	10%	16%	14%	13%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	47%	49%	51%	51%	49%
3	For the wing/unit you are currently on:					
3a	Are you normally offered enough clean, suitable clothes for the week?	46%	35%	69%	62%	53%
3b	Are you normally able to have a shower every day?	98%	100%	93%	98%	98%
3c	Do you normally receive clean sheets every week?	84%	42%	77%	71%	69%
3d	Do you normally get cell cleaning materials every week?	78%	80%	88%	70%	78%
3e	Is your cell call bell normally answered within five minutes?	64%	12%	41%	39%	40%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	75%	75%	74%	64%	71%
3g	Can you normally get your stored property, if you need to?	31%	31%	34%	23%	29%
4	Is the food in this prison good/very good?	34%	32%	20%	40%	33%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	61%	52%	37%	33%	46%
6a	Is it easy/very easy to get a complaints form?	81%	83%	85%	86%	84%
6b	Is it easy/very easy to get an application form?	97%	79%	96%	91%	90%
7	Have you made an application?	94%	96%	96%	93%	94%

Key to tables

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	Any percentages highlighted in blue show the worst score across establishments.					
SECTION 4: Legal rights and respectful custody continued						
For those who have made an application:						
8a	Do you feel applications are dealt with fairly?	50%	42%	57%	56%	51%
8b	Do you feel applications are dealt with promptly (within seven days)?	45%	53%	52%	58%	52%
9	Have you made a complaint?	70%	71%	67%	59%	67%
For those who have made a complaint:						
10a	Do you feel complaints are dealt with fairly?	30%	26%	29%	32%	29%
10b	Do you feel complaints are dealt with promptly (within seven days)?	23%	33%	30%	35%	30%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	30%	32%	24%	34%	31%
10c	Were you given information about how to make an appeal?	31%	20%	40%	29%	29%
12	Is it easy/very easy to see the Independent Monitoring Board?	45%	28%	16%	35%	33%
13a	Do you feel your religious beliefs are respected?	60%	53%	51%	53%	55%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	68%	58%	52%	56%	59%
14	Are you able to speak to a Listener at any time, if you want to?	69%	40%	60%	63%	59%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	75%	58%	69%	78%	71%
15b	Do most staff, in this prison, treat you with respect?	82%	62%	69%	75%	73%
SECTION 5: Safety						
1	Have you ever felt unsafe in this prison?	33%	48%	50%	42%	42%
2	Do you feel unsafe in this prison at the moment?	15%	20%	29%	21%	21%
4	Have you been victimised by another prisoner?	18%	20%	30%	25%	23%
5	Since you have been here, has another prisoner:					
5a	Made insulting remarks about you, your family or friends?	13%	11%	15%	16%	14%
5b	Hit, kicked or assaulted you?	4%	7%	13%	9%	8%
5c	Sexually abused you?	2%	1%	3%	0%	1%
5d	Victimised you because of your race or ethnic origin?	3%	3%	5%	7%	4%
5e	Victimised you because of drugs?	2%	2%	6%	6%	4%
5f	Taken your canteen/property?	5%	6%	8%	5%	6%
5g	Victimised you because you were new here?	1%	3%	9%	4%	4%
5h	Victimised you because of your sexuality?	0%	1%	3%	1%	1%
5i	Victimised you because you have a disability?	2%	4%	6%	4%	4%
5j	Victimised you because of your religion/religious beliefs?	4%	4%	5%	4%	4%
5l	Victimised you because you were from a different part of the country?	4%	5%	6%	9%	6%
5m	Victimised you because of your offence/crime?		4%	6%	3%	4%

Key to tables

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	Any percentages highlighted in blue show the worst score across establishments.					
SECTION 5: Safety continued						
6	Have you been victimised by a member of staff?	19%	41%	37%	26%	30%
7	Since you have been here, has a member of staff:					
7a	Made insulting remarks about you, your family or friends?	8%	20%	16%	12%	13%
7b	Hit, kicked or assaulted you?	3%	7%	4%	3%	4%
7c	Sexually abused you?	1%	1%	2%	1%	1%
7d	Victimised you because of your race or ethnic origin?	5%	12%	13%	6%	8%
7e	Victimised you because of drugs?	1%	2%	4%	4%	3%
7f	Victimised you because you were new here?	3%	9%	9%	3%	5%
7g	Victimised you because of your sexuality?	0%	1%	2%	0%	1%
7h	Victimised you because you have a disability?	2%	4%	4%	4%	3%
7i	Victimised you because of your religion/religious beliefs?	3%	6%	11%	5%	6%
7k	Victimised you because you were from a different part of the country?	3%	7%	8%	10%	7%
7l	Victimised you because of your offence/crime?		4%	17%	3%	7%
For those who have been victimised by staff or other prisoners:						
8	Did you report any victimisation that you have experienced?	50%	35%	46%	43%	43%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	21%	26%	37%	31%	28%
10	Have you ever felt threatened or intimidated by a member of staff in here?	17%	34%	34%	23%	26%
11	Is it easy/very easy to get illegal drugs in this prison?	41%	36%	29%	38%	37%
SECTION 6: Healthcare						
1a	Is it easy/very easy to see the doctor?		36%	21%	45%	35%
1b	Is it easy/very easy to see the nurse?		70%	40%	56%	57%
1c	Is it easy/very easy to see the dentist?		15%	18%	18%	17%
1d	Is it easy/very easy to see the optician?		12%	14%	20%	16%
2	Are you able to see a pharmacist?		44%	38%	56%	48%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:						
3a	The doctor?	38%	28%	54%	45%	40%
3b	The nurse?	45%	51%	52%	62%	53%
3c	The dentist?	46%	60%	43%	32%	45%
3d	The optician?	43%	44%	54%	43%	45%
4	The overall quality of health services?	35%	24%	34%	44%	35%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.						
Healthcare continued						
5	Are you currently taking medication?	34%	44%	51%	42%	42%
For those currently taking medication:						
6	Are you allowed to keep possession of your medication in your own cell?	88%	67%	86%	90%	83%
7	Do you feel you have any emotional well being/mental health issues?		17%	33%	26%	25%
For those with emotional well being/mental health issues, are these being addressed by any of the following:						
8a	Not receiving any help?		0%	22%	30%	22%
8b	A doctor?		28%	39%	33%	34%
8c	A nurse?		43%	26%	23%	28%
8d	A psychiatrist?		22%	39%	20%	25%
8e	The Mental Health In-Reach Team?		64%	34%	33%	40%
8f	A counsellor?		0%	13%	20%	14%
9a	Did you have a drug problem when you came into this prison?	6%	8%	20%	29%	16%
9b	Did you have an alcohol problem when you came into this prison?	4%	7%	17%	22%	12%
10a	Have you developed a drug problem since you have been in this prison?		11%	6%	10%	9%
10b	Have you developed an alcohol problem since you have been in this prison?		1%	5%	2%	3%
For those with drug or alcohol problems:						
11	Do you know who to contact in this prison for help?		90%	87%	79%	83%
12	Have you received any help or intervention whilst in this prison?		65%	72%	89%	80%
For those who have received help or intervention with their drug or alcohol problem:						
13	Was this intervention or help useful?		67%	82%	76%	76%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	15%	12%	21%	15%	16%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	4%	8%	18%	10%	9%
For those who may have a drug or alcohol problem on release, do you know who in this prison:						
15	Can help you contact external drug or alcohol agencies on release?	61%	13%	65%	67%	55%

Key to tables

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SECTION 7: Purposeful activity						
1	Are you currently involved in any of the following activities:					
1a	A prison job?		75%	61%	77%	72%
1b	Vocational or skills training?		14%	16%	24%	19%
1c	Education (including basic skills)?		30%	34%	44%	37%
1d	Offending behaviour programmes?		25%	18%	22%	22%
3	Do you go to the library at least once a week?	44%	35%	50%	38%	41%
4	On average, do you go to the gym at least twice a week?	65%	62%	43%	64%	60%
5	On average, do you go outside for exercise three or more times a week?	37%	74%	26%	43%	46%
6	On average, do you spend ten or more hours out of your cell on a weekday?	11%	19%	13%	15%	14%
7	On average, do you go on association more than five times each week?	88%	93%	74%	84%	85%
8	Do staff normally speak to you most of the time/all of the time during association?	40%	25%	25%	28%	30%
SECTION 8: Resettlement						
1	Do you have a personal officer?	91%	83%	68%	77%	81%
For those with a personal officer:						
2	Do you think your personal officer is helpful/very helpful?	72%	48%	53%	68%	62%
For those who are sentenced:						
3	Do you have a sentence plan?	88%	86%	88%	83%	86%
For those with a sentence plan?						
4	Were you involved/very involved in the development of your plan?	48%	62%	41%	56%	52%
5	Can you achieve some/all of your sentence plan targets in this prison?	65%	69%	43%	69%	63%
6	Are there plans for you to achieve some/all your targets in another prison?	52%	38%	61%	60%	52%
For those who are sentenced:						
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	44%	28%	20%	52%	38%
8	Do you feel that any member of staff has helped you to prepare for release?	13%	8%	15%	18%	14%
9	Have you had any problems with sending or receiving mail?	33%	49%	56%	39%	43%
10	Have you had any problems getting access to the telephones?	9%	26%	13%	23%	18%
11	Did you have a visit in the first week that you were here?	32%	26%	17%	25%	26%
12	Did you receive one or more visits in the last week?	34%	31%	20%	39%	32%



Annual report: Prisoner survey responses category C training establishments

Prisoner survey responses (missing data has been excluded for each question).

Key to tables

Any percentages highlighted in green show the best score across establishments.		Erlstoke (Cat C)	Risley (Cat C)	Wellingborough (Cat C)	Kennett (Cat C)	Wymott (Cat C)	Featherstone (Cat C)	Wealstun (Cat C)	Haverigg (Cat C)	Everthorpe (Cat C)	Camp Hill (Cat C)	Overall
Any percentages highlighted in blue show the worst score across establishments.												
Number of completed questionnaires returned		108	132	112	101	104	115	103	127	121	117	1140
SECTION 1: General information												
2	Are you under 21 years of age?	0%	1%	1%	0%	1%	0%	1%	1%	0%	0%	1%
3a	Are you sentenced?	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
3b	Are you on recall?	12%	10%	9%	2%	12%	8%	12%	8%	4%	12%	9%
4a	Is your sentence less than 12 months?	2%	5%	6%	4%	1%	1%	2%	7%	9%	10%	5%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	8%	5%	2%	2%	7%	7%	2%	6%	4%	2%	5%
5	Do you have six months or less to serve?	37%	39%	44%	36%	30%	28%	34%	40%	40%	48%	37%
6	Have you been in this prison less than a month?			6%	8%	6%	7%	8%	9%	3%	10%	7%
7	Are you a foreign national?	16%	7%	17%	5%	6%	12%	8%	7%	2%	15%	9%
8	Is English your first language?	90%	94%	85%	96%	95%	94%	88%	94%	96%	84%	92%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	30%	24%	41%	14%	11%	34%	27%	18%	8%	41%	24%
11	Are you Muslim?	7%	9%	19%	1%	6%	11%	22%	10%	3%	10%	10%
12	Are you homosexual/gay or bisexual?	1%	2%	1%	1%	8%	0%	0%	3%	2%	5%	3%
13	Do you consider yourself to have a disability?	9%	19%	11%	13%	19%	12%	12%	10%	17%	14%	14%
14	Is this your first time in prison?	33%	25%	30%	35%	42%	22%	27%	21%	21%	27%	29%
15	Have you been in more than five prisons this time?			17%	10%	11%	15%	10%	12%	11%	13%	12%
16	Do you have any children under the age of 18?	64%	57%	60%	53%	45%	56%	57%	54%	47%	53%	54%
SECTION 2: Transfers and escorts												
For the most recent journey you have made either to or from court or between prisons:												
1a	Was the cleanliness of the van good/very good?	51%	50%	51%	58%	51%	43%	45%	58%	50%	60%	51%
1b	Was your personal safety during the journey good/very good?	57%	62%	56%	77%	56%	57%	58%	71%	64%	65%	61%
1c	Was the comfort of the van good/very good?	23%	15%	14%	26%	12%	12%	15%	20%	17%	18%	16%
1d	Was the attention paid to your health needs good/very good?	38%	26%	29%	44%	27%	20%	22%	40%	23%	32%	29%
1e	Was the frequency of toilet breaks good/very good?	12%	14%	7%	11%	10%	11%	8%	14%	7%	10%	11%
2	Did you spend more than four hours in the van?	7%	6%	9%	2%	8%	3%	5%	6%	9%	14%	7%
3	Were you treated well/very well by the escort staff?	71%	64%	61%	68%	55%	57%	53%	76%	68%	66%	63%
4a	Did you know where you were going when you left court or when transferred from another prison?	92%	81%	82%	91%	75%	82%	83%	92%	92%	86%	84%
4b	Before you arrived here did you receive any written information about what would happen to you?	10%	18%	11%	12%	10%	16%	32%	30%	11%	39%	18%
4c	When you first arrived here did your property arrive at the same time as you?	81%	94%	82%	94%	93%	91%	93%	92%	93%	84%	90%

Key to tables

Any percentages highlighted in green show the best score across establishments.		Erestone (Cat C)	Ridley (Cat C)	Wellingborough (Cat C)	Kennet (Cat C)	Wymost (Cat C)	Featherstone (Cat C)	Wealstun (Cat C)	Haverigg (Cat C)	Everthorpe (Cat C)	Camp Hill (Cat C)	Overall
Any percentages highlighted in blue show the worst score across establishments.												
SECTION 3: Reception, first night and induction												
1	In the first 24 hours, did staff ask you if you needed help/support with the following:											
1b	Problems with loss of property?			15%	7%	11%	17%	14%	19%	12%	18%	14%
1c	Housing problems?			25%	24%	14%	22%	20%	31%	17%	29%	22%
1d	Problems contacting employers?			10%	4%	13%	9%	8%	15%	7%	17%	11%
1e	Problems contacting family?			45%	68%	44%	42%	52%	53%	28%	58%	47%
1f	Problems ensuring dependants were looked after?			7%	12%	14%	16%	14%	17%	14%	9%	13%
1g	Money problems?			16%	14%	16%	18%	14%	23%	13%	18%	17%
1h	Problems of feeling depressed/suicidal?			51%	51%	52%	51%	53%	61%	44%	38%	50%
1i	Health problems?			83%	59%	54%	58%	58%	66%	57%	61%	61%
1j	Problems in needing protection from other prisoners?			21%	13%	26%	18%	16%	20%	17%	11%	19%
1k	Problems accessing phone numbers?			46%	51%	33%	40%	36%	44%	16%	41%	37%
2	When you first arrived:											
2a	Did you have any problems?	61%	62%	74%	55%	71%	56%	65%	56%	62%	72%	64%
2b	Did you have any problems with loss of property?	21%	7%	23%	14%	15%	14%	19%	15%	14%	29%	16%
2c	Did you have any housing problems?	12%	11%	20%	9%	23%	16%	14%	20%	15%	30%	17%
2d	Did you have any problems contacting employers?	2%	3%	2%	3%	6%	7%	8%	4%	4%	4%	4%
2e	Did you have any problems contacting family?	19%	17%	25%	17%	27%	27%	20%	18%	25%	22%	22%
2f	Did you have any problems ensuring dependants were being looked after?	3%	5%	11%	3%	8%	5%	5%	1%	1%	4%	5%
2g	Did you have any money worries?	17%	16%	28%	8%	20%	16%	19%	11%	10%	17%	17%
2h	Did you have any problems with feeling depressed or suicidal?	11%	21%	16%	10%	18%	15%	20%	9%	15%	12%	16%
2i	Did you have any health problems?	15%	14%	27%	10%	28%	20%	24%	22%	21%	23%	21%
2j	Did you have any problems with needing protection from other prisoners?	3%	8%	6%	3%	10%	5%	3%	3%	10%	6%	6%
2k	Did you have problems accessing phone numbers?			19%	21%	27%	16%	20%	14%	16%	23%	20%
3a	Were you seen by a member of health services in reception?	80%	92%	94%	95%	90%	91%	96%	92%	84%	89%	91%
3b	When you were searched in reception, was this carried out in a respectful way?	70%	67%	81%	87%	78%	81%	79%	85%	81%	73%	77%
4	Were you treated well/very well in reception?	72%	62%	69%	82%	71%	76%	75%	80%	69%	63%	71%
5	On your day of arrival, were you offered any of the following information:											
5a	Information about what was going to happen to you?	47%	36%	54%	62%	47%	48%	58%	76%	48%	53%	51%
5b	Information about what support was available for people feeling depressed or suicidal?	36%	35%	40%	54%	45%	46%	50%	73%	50%	51%	47%
5c	Information about how to make routine requests?	30%	31%	42%	56%	36%	39%	52%	67%	41%	50%	43%
5d	Information about your entitlement to visits?	35%	30%	46%	56%	37%	41%	54%	73%	42%	48%	44%
5e	Information about health services?			59%	67%	47%	59%	66%	81%	54%	61%	60%
5f	Information about the chaplaincy?			51%	58%	43%	42%	55%	73%	53%	57%	53%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.												
SECTION 3: Reception, first night and induction continued												
6	On your day of arrival, were you offered any of the following:											
6a	A smokers/non-smokers pack?	76%	71%	89%	89%	87%	92%	91%	94%	89%	88%	86%
6b	The opportunity to have a shower?	31%	31%	23%	65%	24%	43%	51%	41%	33%	35%	35%
6c	The opportunity to make a free telephone call?	45%	49%	25%	86%	64%	51%	48%	46%	32%	72%	51%
6d	Something to eat?	74%	80%	82%	85%	68%	89%	69%	78%	70%	76%	77%
7	Within the first 24 hours did you meet any of the following people:											
7a	The chaplain or a religious leader?	62%	52%	34%	38%	31%	39%	47%	43%	48%	53%	44%
7b	Someone from health services?	74%	58%	83%	78%	67%	81%	87%	91%	81%	86%	77%
7c	A listener/Samaritans?	25%	22%	9%	26%	9%	23%	21%	42%	21%	10%	20%
8	Did you have access to the prison shop/canteen within the first 24 hours?	23%	19%	26%	18%	18%	10%	12%	6%	6%	18%	16%
9	Did you feel safe on your first night here?	80%	77%	76%	94%	72%	83%	82%	91%	81%	86%	81%
10	Have you been on an induction course?	93%	87%	92%	94%	88%	93%	88%	91%	90%	91%	90%
For those who have been on an induction course:												
11	Did the course cover everything you needed to know about the prison?	63%	61%	62%	74%	63%	60%	74%	68%	56%	75%	64%
SECTION 4: Legal rights and respectful custody												
1	In terms of your legal rights, is it easy/very easy to:											
1a	Communicate with your solicitor or legal representative?	42%	54%	42%	60%	48%	55%	52%	46%	39%	49%	49%
1b	Attend legal visits?	53%	68%	35%	51%	57%	61%	64%	61%	48%	39%	55%
1c	Obtain bail information?	23%	20%	14%	23%	14%	15%	26%	20%	15%	12%	18%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	32%	49%	54%	41%	44%	48%	43%	31%	46%	31%	43%
3	For the wing/unit you are currently on:											
3a	Are you normally offered enough clean, suitable clothes for the week?	40%	64%	39%	58%	61%	45%	66%	73%	75%	55%	59%
3b	Are you normally able to have a shower every day?	77%	98%	96%	98%	97%	97%	95%	95%	97%	80%	94%
3c	Do you normally receive clean sheets every week?	52%	91%	66%	89%	91%	67%	86%	85%	91%	89%	82%
3d	Do you normally get cell cleaning materials every week?	70%	68%	73%	83%	60%	74%	78%	84%	50%	79%	70%
3e	Is your cell call bell normally answered within five minutes?	35%	24%	38%	76%	25%	48%	40%	43%	14%	49%	36%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	76%	59%	65%	83%	74%	75%	67%	80%	72%	71%	71%
3g	Can you normally get your stored property, if you need to?	29%	21%	31%	25%	24%	35%	35%	31%	29%	25%	28%
4	Is the food in this prison good/very good?	18%	24%	13%	48%	39%	27%	30%	39%	14%	16%	27%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	50%	58%	39%	60%	63%	31%	41%	25%	41%	52%	47%
6a	Is it easy/very easy to get a complaints form?	88%	92%	83%	95%	76%	85%	92%	90%	78%	90%	86%
6b	Is it easy/very easy to get an application form?	90%	95%	85%	96%	86%	89%	86%	94%	83%	93%	90%
7	Have you made an application?	82%	91%	89%	99%	93%	94%	93%	93%	91%	94%	92%

Key to tables

Any percentages highlighted in green show the best score across establishments.		Erlstoke (Cat C)	Risley (Cat C)	Wellingborough (Cat C)	Kennett (Cat C)	Wynott (Cat C)	Featherstone (Cat C)	Wealstun (Cat C)	Haverigg (Cat C)	Everthorpe (Cat C)	Camp Hill (Cat C)	Overall
Any percentages highlighted in blue show the worst score across establishments.												
SECTION 4: Legal rights and respectful custody continued												
For those who have made an application:												
8a	Do you feel applications are dealt with fairly?	55%	46%	44%	78%	57%	59%	75%	74%	57%	68%	59%
8b	Do you feel applications are dealt with promptly (within seven days)?	51%	46%	36%	66%	45%	45%	66%	69%	38%	64%	51%
9	Have you made a complaint?	51%	61%	58%	43%	40%	53%	62%	45%	56%	49%	52%
For those who have made a complaint:												
10a	Do you feel complaints are dealt with fairly?	26%	27%	23%	57%	35%	43%	32%	31%	34%	38%	33%
10b	Do you feel complaints are dealt with promptly (within seven days)?	30%	30%	38%	57%	36%	38%	54%	42%	31%	51%	38%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	25%	23%	35%	16%	12%	21%	13%	16%	20%	15%	20%
10c	Were you given information about how to make an appeal?	29%	26%	28%	29%	21%	31%	28%	31%	16%	26%	26%
12	Is it easy/very easy to see the Independent Monitoring Board?	34%	45%	16%	21%	33%	27%	28%	33%	17%	30%	30%
13a	Do you feel your religious beliefs are respected?	48%	54%	50%	61%	64%	58%	46%	59%	49%	58%	55%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	54%	55%	54%	65%	61%	53%	56%	64%	50%	63%	58%
14	Are you able to speak to a Listener at any time, if you want to?	57%	51%	47%	58%	69%	58%	51%	56%	57%	66%	57%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	74%	70%	72%	83%	74%	77%	66%	82%	70%	79%	74%
15b	Do most staff, in this prison, treat you with respect?	85%	62%	76%	77%	62%	73%	71%	86%	76%	81%	73%
SECTION 5: Safety												
1	Have you ever felt unsafe in this prison?	29%	38%	48%	21%	36%	32%	27%	18%	43%	31%	34%
2	Do you feel unsafe in this prison at the moment?	10%	20%	28%	10%	9%	16%	14%	6%	17%	11%	14%
4	Have you been victimised by another prisoner?	18%	24%	25%	11%	28%	15%	15%	13%	34%	16%	21%
5	Since you have been here, has another prisoner:											
5a	Made insulting remarks about you, your family or friends?	9%	14%	15%	4%	17%	7%	11%	6%	15%	5%	11%
5b	Hit, kicked or assaulted you?	9%	5%	10%	4%	7%	5%	6%	5%	15%	4%	7%
5c	Sexually abused you?	0%	2%	0%	0%	1%	0%	2%	0%	2%	0%	1%
5d	Victimised you because of your race or ethnic origin?	3%	2%	3%	4%	2%	5%	4%	2%	3%	5%	3%
5e	Victimised you because of drugs?	3%	2%	10%	2%	3%	2%	3%	1%	8%	2%	3%
5f	Taken your canteen/property?	5%	2%	8%	3%	4%	4%	2%	2%	9%	3%	4%
5g	Victimised you because you were new here?	6%	4%	4%	1%	5%	5%	6%	2%	11%	3%	5%
5h	Victimised you because of your sexuality?	0%	1%	0%	0%	1%	0%	2%	0%	1%	0%	1%
5i	Victimised you because you have a disability?	1%	1%	0%	1%	3%	0%	1%	0%	4%	0%	1%
5j	Victimised you because of your religion/religious beliefs?	0%	3%	4%	2%	1%	2%	3%	1%	2%	3%	2%
5l	Victimised you because you were from a different part of the country?	5%	4%	9%	0%	8%	5%	8%	6%	10%	4%	6%
5m	Victimised you because of your offence/crime?			0%	1%	7%	2%	6%	0%	3%	1%	3%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.												
SECTION 5: Safety continued												
6	Have you been victimised by a member of staff?	22%	28%	24%	13%	30%	27%	23%	15%	21%	27%	24%
7	Since you have been here, has a member of staff:											
7a	Made insulting remarks about you, your family or friends?	8%	17%	9%	1%	16%	16%	7%	7%	9%	11%	11%
7b	Hit, kicked or assaulted you?	2%	2%	2%	1%	4%	2%	1%	1%	5%	7%	3%
7c	Sexually abused you?	1%	0%	2%	0%	1%	0%	1%	2%	1%	2%	1%
7d	Victimised you because of your race or ethnic origin?	5%	4%	9%	3%	3%	5%	2%	2%	3%	7%	4%
7e	Victimised you because of drugs?	4%	2%	5%	3%	5%	3%	6%	1%	6%	4%	4%
7f	Victimised you because you were new here?	2%	7%	4%	1%	8%	8%	2%	1%	4%	6%	5%
7g	Victimised you because of your sexuality?	0%	0%	1%	0%	1%	0%	0%	0%	1%	1%	0%
7h	Victimised you because you have a disability?	0%	3%	2%	1%	2%	1%	3%	2%	2%	1%	2%
7i	Victimised you because of your religion/religious beliefs?	4%	2%	4%	1%	3%	3%	2%	0%	1%	2%	2%
7k	Victimised you because you were from a different part of the country?	4%	5%	5%	3%	2%	4%	4%	2%	9%	5%	4%
7l	Victimised you because of your offence/crime?			3%	3%	11%	1%	2%	1%	3%	2%	4%
For those who have been victimised by staff or other prisoners:												
8	Did you report any victimisation that you have experienced?	37%	35%	43%	47%	38%	43%	38%	32%	33%	24%	36%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	14%	30%	33%	12%	32%	20%	20%	14%	37%	18%	25%
10	Have you ever felt threatened or intimidated by a member of staff in here?	13%	17%	20%	10%	28%	22%	18%	11%	14%	16%	18%
11	Is it easy/very easy to get illegal drugs in this prison?	59%	48%	42%	15%	31%	37%	40%	43%	62%	31%	41%
SECTION 6: Healthcare												
1a	Is it easy/very easy to see the doctor?			36%	54%	22%	29%	46%	43%	44%	36%	36%
1b	Is it easy/very easy to see the nurse?			63%	72%	55%	59%	62%	72%	65%	61%	63%
1c	Is it easy/very easy to see the dentist?			20%	16%	8%	8%	5%	19%	10%	26%	14%
1d	Is it easy/very easy to see the optician?			20%	15%	25%	9%	16%	21%	10%	20%	18%
2	Are you able to see a pharmacist?			47%	59%	50%	54%	48%	70%	35%	50%	52%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:												
3a	The doctor?	58%	73%	34%	73%	35%	41%	54%	57%	28%	68%	51%
3b	The nurse?	66%	68%	73%	76%	62%	61%	62%	78%	55%	53%	65%
3c	The dentist?	46%	44%	45%	53%	23%	35%	9%	74%	40%	52%	41%
3d	The optician?	41%	58%	39%	50%	50%	28%	29%	55%	27%	51%	45%
4	The overall quality of health services?	54%	45%	39%	64%	34%	40%	47%	58%	29%	53%	44%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.												
Healthcare continued												
5	Are you currently taking medication?	41%	43%	43%	38%	51%	42%	46%	33%	48%	39%	43%
For those currently taking medication:												
6	Are you allowed to keep possession of your medication in your own cell?	98%	95%	81%	76%	92%	72%	82%	91%	84%	93%	88%
7	Do you feel you have any emotional well being/mental health issues?			33%	12%	27%	19%	32%	22%	27%	25%	25%
For those with emotional well being/mental health issues, are these being addressed by any of the following:												
8a	Not receiving any help?			0%	0%	46%	53%	24%	42%	40%	48%	36%
8b	A doctor?			38%	87%	13%	12%	40%	42%	23%	36%	29%
8c	A nurse?			33%	29%	13%	24%	12%	23%	17%	4%	17%
8d	A psychiatrist?			24%	13%	17%	12%	24%	15%	10%	24%	18%
8e	The Mental Health In-Reach Team?			43%	13%	38%	30%	32%	27%	27%	12%	30%
8f	A counsellor?			14%	13%	9%	0%	12%	8%	27%	12%	12%
9a	Did you have a drug problem when you came into this prison?	14%	17%	35%	15%	26%	23%	29%	30%	38%	34%	26%
9b	Did you have an alcohol problem when you came into this prison?	6%	9%	15%	14%	22%	17%	19%	22%	28%	30%	18%
10a	Have you developed a drug problem since you have been in this prison?			16%	4%	9%	9%	9%	14%	20%	6%	11%
10b	Have you developed an alcohol problem since you have been in this prison?			1%	3%	1%	3%	5%	2%	2%	2%	2%
For those with drug or alcohol problems:												
11	Do you know who to contact in this prison for help?			80%	89%	81%	89%	89%	87%	78%	94%	85%
12	Have you received any help or intervention whilst in this prison?			68%	79%	76%	82%	75%	80%	71%	76%	75%
For those who have received help or intervention with their drug or alcohol problem:												
13	Was this intervention or help useful?			65%	76%	67%	75%	65%	77%	56%	89%	70%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	31%	27%	27%	13%	19%	22%	23%	26%	36%	27%	25%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	20%	22%	17%	12%	17%	18%	14%	20%	19%	26%	19%
For those who may have a drug or alcohol problem on release, do you know who in this prison:												
15	Can help you contact external drug or alcohol agencies on release?	66%	53%	66%	61%	52%	73%	74%	81%	67%	81%	66%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.												
SECTION 7: Purposeful activity												
1	Are you currently involved in any of the following activities:											
1a	A prison job?			56%	40%	75%	75%	67%	53%	77%	57%	65%
1b	Vocational or skills training?			25%	25%	20%	16%	21%	18%	17%	13%	19%
1c	Education (including basic skills)?			61%	42%	37%	19%	33%	15%	23%	26%	31%
1d	Offending Behaviour Programmes?			17%	8%	23%	16%	18%	16%	15%	18%	18%
3	Do you go to the library at least once a week?	54%	45%	43%	38%	58%	35%	43%	50%	49%	37%	46%
4	On average, do you go to the gym at least twice a week?	56%	43%	57%	56%	36%	64%	69%	62%	45%	70%	53%
5	On average, do you go outside for exercise three or more times a week?	46%	42%	41%	71%	51%	45%	42%	61%	69%	29%	49%
6	On average, do you spend ten or more hours out of your cell on a weekday?	21%	5%	9%	15%	14%	10%	11%	5%	26%	13%	12%
7	On average, do you go on association more than five times each week?	17%	83%	75%	89%	83%	87%	84%	91%	75%	60%	77%
8	Do staff normally speak to you most of the time/all of the time during association?	16%	12%	19%	32%	18%	23%	19%	21%	14%	18%	18%
SECTION 8: Resettlement												
1	Do you have a personal officer?	69%	62%	69%	85%	76%	70%	71%	81%	47%	76%	70%
For those with a personal officer:												
2	Do you think your personal officer is helpful/very helpful?	72%	61%	54%	75%	57%	59%	62%	63%	60%	65%	62%
For those who are sentenced:												
3	Do you have a sentence plan?	69%	48%	64%	61%	69%	82%	79%	81%	64%	44%	66%
For those with a sentence plan?												
4	Were you involved/very involved in the development of your plan?	71%	64%	61%	61%	47%	54%	65%	60%	60%	49%	58%
5	Can you achieve some/all of your sentence plan targets in this prison?	76%	79%	59%	76%	59%	65%	88%	77%	61%	56%	69%
6	Are there plans for you to achieve some/all your targets in another prison?	41%	37%	30%	40%	42%	47%	29%	30%	47%	46%	39%
For those who are sentenced:												
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	37%	26%	19%	32%	36%	30%	32%	33%	25%	32%	30%
8	Do you feel that any member of staff has helped you to prepare for release?	24%	15%	9%	15%	18%	19%	18%	20%	12%	23%	17%
9	Have you had any problems with sending or receiving mail?	26%	51%	37%	23%	42%	28%	34%	40%	41%	35%	38%
10	Have you had any problems getting access to the telephones?	22%	17%	16%	23%	19%	24%	17%	11%	20%	19%	18%
11	Did you have a visit in the first week that you were here?	21%	25%	21%	53%	20%	28%	22%	30%	18%	11%	24%
12	Did you receive one or more visits in the last week?	30%	34%	31%	61%	26%	41%	43%	38%	22%	14%	32%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Erlestoke (Cat C)	Risley (Cat C)	Wellingborough (Cat C)	Kennett (Cat C)	Wymott (Cat C)	Featherstone (Cat C)	Wealslun (Cat C)	Haverigg (Cat C)	Everthorpe (Cat C)	Camp Hill (Cat C)	Overall
	Any percentages highlighted in blue show the worst score across establishments.											
Resettlement continued												
14	Have you been helped to maintain contact with family/friends whilst in this prison?			40%	54%	38%	38%	36%	42%	27%	32%	38%
15	Do you know who to contact within this prison to get help with the following:											
15b	Maintaining good relationships?			26%	16%	14%	18%	14%	14%	12%	12%	15%
15c	Avoiding bad relationships?			16%	11%	11%	8%	12%	12%	7%	11%	11%
15d	Finding a job on release?	51%	33%	70%	38%	30%	26%	36%	34%	18%	37%	34%
15e	Finding accommodation on release?	59%	34%	58%	42%	45%	38%	33%	34%	21%	35%	38%
15f	With money/finances on release?	42%	25%	33%	24%	19%	22%	20%	16%	9%	29%	23%
15g	Claiming benefits on release?	55%	38%	51%	42%	43%	31%	37%	43%	26%	45%	40%
15h	Arranging a place at college/continuing education on release?	47%	32%	28%	27%	17%	18%	22%	19%	11%	15%	23%
15i	Accessing health services on release?	52%	39%	26%	22%	19%	11%	19%	19%	15%	25%	25%
15j	Opening a bank account on release?	42%	43%	19%	16%	29%	12%	33%	15%	10%	23%	26%
16	Do you think you will have a problem with any of the following on release from prison?											
16b	Maintaining good relationships?			30%	9%	15%	14%	10%	13%	20%	15%	16%
16c	Avoiding bad relationships?			24%	6%	13%	16%	10%	16%	20%	18%	16%
16d	Finding a job?	28%	54%	72%	27%	43%	40%	44%	46%	50%	58%	47%
16e	Finding accommodation?	31%	52%	51%	16%	40%	35%	31%	37%	32%	40%	39%
16f	Money/finances?	38%	55%	47%	21%	26%	24%	25%	24%	32%	30%	33%
16g	Claiming benefits?	22%	39%	37%	16%	37%	20%	24%	20%	27%	29%	29%
16h	Arranging a place at college/continuing education?	24%	39%	29%	11%	19%	15%	17%	18%	15%	24%	22%
16i	Accessing health services?	19%	22%	29%	11%	24%	10%	21%	18%	19%	15%	19%
16j	Opening a bank account?	33%	42%	46%	29%	28%	24%	27%	31%	30%	28%	32%
For those who are sentenced:												
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	57%	50%	56%	62%	62%	57%	54%	51%	43%	54%	55%



Annual report: Prisoner survey responses: Young adults

Prisoner survey responses (missing data has been excluded for each question).

Key to tables

Any percentages highlighted in green show the best score across establishments.		Parc	Lancaster Farms	Castington	Aylesbury	Overall
Any percentages highlighted in blue show the worst score across establishments.						
Number of completed questionnaires returned		102	98	85	119	404
SECTION 1: General information						
2	Are you under 21 years of age?	92%	93%	95%	86%	90%
3a	Are you sentenced?	75%	64%	63%	100%	80%
3b	Are you on recall?	6%	8%	10%	1%	5%
4a	Is your sentence less than 12 months?	23%	23%	11%	1%	14%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	1%	8%	9%	19%	10%
5	Do you have six months or less to serve?	36%	32%	26%	20%	28%
6	Have you been in this prison less than a month?	15%	30%	16%	4%	14%
7	Are you a foreign national?	9%	7%	16%	12%	11%
8	Is English your first language?	95%	94%	87%	92%	93%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	15%	13%	9%	49%	26%
11	Are you Muslim?	5%	5%	2%	23%	11%
12	Are you homosexual/gay or bisexual?	4%	3%	1%	1%	2%
13	Do you consider yourself to have a disability?	10%	17%	21%	5%	11%
14	Is this your first time in prison?	41%	33%	36%	51%	42%
15	Have you been in more than five prisons this time?	1%	6%	2%	3%	3%
16	Do you have any children under the age of 18?	23%	25%	31%	17%	22%
SECTION 2: Transfers and escorts						
For the most recent journey you have made either to or from court or between prisons:						
1a	Was the cleanliness of the van good/very good?	48%	35%	38%	48%	44%
1b	Was your personal safety during the journey good/very good?	59%	59%	59%	76%	65%
1c	Was the comfort of the van good/very good?	12%	10%	4%	15%	12%
1d	Was the attention paid to your health needs good/very good?	30%	34%	30%	41%	34%
1e	Was the frequency of toilet breaks good/very good?	18%	18%	8%	14%	15%
2	Did you spend more than four hours in the van?	3%	7%	7%	7%	6%
3	Were you treated well/very well by the escort staff?	70%	59%	59%	74%	67%
4a	Did you know where you were going when you left court or when transferred from another prison?	74%	80%	77%	85%	80%
4b	Before you arrived here did you receive any written information about what would happen to you?	16%	17%	30%	25%	21%
4c	When you first arrived here did your property arrive at the same time as you?	81%	82%	84%	85%	83%

Key to tables

	Any percentages highlighted in green show the best score across establishments.					
	Any percentages highlighted in blue show the worst score across establishments.					
		Parc	Lancaster Farms	Castington	Aylesbury	Overall
SECTION 3: Reception, first night and induction						
1	In the first 24 hours, did staff ask you if you needed help/support with the following:					
1b	Problems with loss of property?		16%	11%	12%	13%
1c	Housing problems?		32%	21%	19%	23%
1d	Problems contacting employers?		13%	15%	9%	11%
1e	Problems contacting family?		71%	68%	59%	64%
1f	Problems ensuring dependants were looked after?		14%	9%	5%	8%
1g	Money problems?		20%	12%	12%	14%
1h	Problems of feeling depressed/suicidal?		54%	43%	50%	50%
1i	Health problems?		71%	52%	57%	60%
1j	Problems in needing protection from other prisoners?		23%	13%	12%	15%
1k	Problems accessing phone numbers?		52%	60%	33%	43%
2	When you first arrived:					
2a	Did you have any problems?	69%	63%	51%	51%	59%
2b	Did you have any problems with loss of property?	10%	18%	13%	15%	14%
2c	Did you have any housing problems?	13%	20%	21%	10%	15%
2d	Did you have any problems contacting employers?	6%	6%	4%	6%	6%
2e	Did you have any problems contacting family?	27%	21%	20%	16%	21%
2f	Did you have any problems ensuring dependants were being looked after?	1%	4%	4%	2%	2%
2g	Did you have any money worries?	32%	11%	20%	19%	21%
2h	Did you have any problems with feeling depressed or suicidal?	23%	15%	16%	8%	15%
2i	Did you have any health problems?	18%	11%	12%	6%	12%
2j	Did you have any problems with needing protection from other prisoners?	5%	11%	9%	9%	8%
2k	Did you have problems accessing phone numbers?	23%	11%	13%	11%	15%
3a	Were you seen by a member of health services in reception?	98%	95%	91%	92%	94%
3b	When you were searched in reception, was this carried out in a respectful way?	88%	84%	78%	83%	84%
4	Were you treated well/very well in reception?	65%	69%	61%	56%	62%
5	On your day of arrival, were you offered any of the following information:					
5a	Information about what was going to happen to you?	59%	53%	54%	46%	53%
5b	Information about what support was available for people feeling depressed or suicidal?	61%	51%	61%	49%	55%
5c	Information about how to make routine requests?	50%	49%	53%	52%	51%
5d	Information about your entitlement to visits?	69%	60%	57%	53%	60%
5e	Information about health services?	58%	69%	61%	65%	63%
5f	Information about the chaplaincy?	54%	57%	61%	56%	56%

Key to tables

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	Any percentages highlighted in blue show the worst score across establishments.	Parc	Lancaster Farms	Castington	Aylesbury	Overall
SECTION 3: Reception, first night and induction continued						
6	On your day of arrival, were you offered any of the following:					
6a	A smokers/non-smokers pack?	96%	88%	89%	92%	92%
6b	The opportunity to have a shower?	20%	15%	32%	34%	25%
6c	The opportunity to make a free telephone call?	89%	92%	86%	73%	84%
6d	Something to eat?	86%	81%	76%	74%	80%
7	Within the first 24 hours did you meet any of the following people:					
7a	The chaplain or a religious leader?	54%	46%	45%	40%	46%
7b	Someone from health services?	79%	75%	70%	82%	78%
7c	A Listener/Samaritans?	18%	21%	12%	12%	16%
8	Did you have access to the prison shop/canteen within the first 24 hours?	11%	11%	13%	20%	14%
9	Did you feel safe on your first night here?	74%	74%	73%	80%	76%
10	Have you been on an induction course?	81%	80%	79%	91%	84%
For those who have been on an induction course:						
11	Did the course cover everything you needed to know about the prison?	61%	55%	65%	62%	61%
SECTION 4: Legal rights and respectful custody						
1	In terms of your legal rights, is it easy/very easy to:					
1a	Communicate with your solicitor or legal representative?	41%	32%	49%	46%	42%
1b	Attend legal visits?	74%	58%	72%	46%	61%
1c	Obtain bail information?	30%	27%	43%	11%	24%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	53%	40%	53%	32%	43%
3	For the wing/unit you are currently on:					
3a	Are you normally offered enough clean, suitable clothes for the week?	39%	32%	54%	52%	44%
3b	Are you normally able to have a shower every day?	91%	23%	87%	25%	54%
3c	Do you normally receive clean sheets every week?	95%	86%	87%	91%	91%
3d	Do you normally get cell cleaning materials every week?	58%	84%	67%	63%	66%
3e	Is your cell call bell normally answered within five minutes?	41%	31%	49%	52%	44%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	51%	46%	64%	67%	57%
3g	Can you normally get your stored property, if you need to?	30%	25%	54%	29%	32%
4	Is the food in this prison good/very good?	20%	13%	30%	33%	24%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	76%	45%	48%	35%	52%
6a	Is it easy/very easy to get a complaints form?	72%	72%	77%	88%	79%
6b	Is it easy/very easy to get an application form?	67%	83%	89%	88%	81%
7	Have you made an application?	83%	65%	86%	97%	85%

Key to tables

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SECTION 4: Legal rights and respectful custody continued						
For those who have made an application:						
8a	Do you feel applications are dealt with fairly?	71%	54%	77%	60%	64%
8b	Do you feel applications are dealt with promptly (within seven days)?	54%	47%	53%	25%	41%
9	Have you made a complaint?	27%	42%	24%	50%	38%
For those who have made a complaint:						
10a	Do you feel complaints are dealt with fairly?	38%	32%	48%	37%	37%
10b	Do you feel complaints are dealt with promptly (within seven days)?	32%	27%	61%	41%	38%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	19%	31%	27%	25%	25%
10c	Were you given information about how to make an appeal?	9%	23%	20%	41%	24%
12	Is it easy/very easy to see the Independent Monitoring Board?	11%	19%	11%	33%	20%
13a	Do you feel your religious beliefs are respected?	46%	42%	43%	57%	49%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	49%	49%	45%	66%	54%
14	Are you able to speak to a Listener at any time, if you want to?	58%	23%	29%	36%	39%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	72%	73%	79%	59%	69%
15b	Do most staff, in this prison, treat you with respect?	55%	63%	65%	61%	60%
SECTION 5: Safety						
1	Have you ever felt unsafe in this prison?	34%	32%	45%	34%	35%
2	Do you feel unsafe in this prison at the moment?	10%	8%	20%	11%	11%
4	Have you been victimised by another prisoner?	21%	20%	25%	19%	21%
5	Since you have been here, has another prisoner:					
5a	Made insulting remarks about you, your family or friends?	9%	12%	19%	8%	11%
5b	Hit, kicked or assaulted you?	7%	11%	17%	8%	9%
5c	Sexually abused you?	0%	2%	1%	2%	1%
5d	Victimised you because of your race or ethnic origin?	5%	2%	2%	3%	3%
5e	Victimised you because of drugs?	5%	3%	2%	0%	3%
5f	Taken your canteen/property?	5%	7%	5%	4%	5%
5g	Victimised you because you were new here?	6%	10%	10%	2%	6%
5h	Victimised you because of your sexuality?	2%	3%	2%	0%	2%
5i	Victimised you because you have a disability?	1%	2%	1%	1%	1%
5j	Victimised you because of your religion/religious beliefs?	1%	2%	1%	2%	2%
5l	Victimised you because you were from a different part of the country?	7%	7%	5%	6%	7%
5m	Victimised you because of your offence/crime?	3%	3%	5%	10%	6%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.						
SECTION 5: Safety continued						
6	Have you been victimised by a member of staff?	27%	22%	25%	24%	25%
7	Since you have been here, has a member of staff:					
7a	Made insulting remarks about you, your family or friends?	8%	11%	15%	8%	10%
7b	Hit, kicked or assaulted you?	2%	3%	13%	2%	4%
7c	Sexually abused you?	0%	3%	1%	1%	1%
7d	Victimised you because of your race or ethnic origin?	1%	2%	1%	5%	3%
7e	Victimised you because of drugs?	3%	2%	1%	2%	2%
7f	Victimised you because you were new here?	8%	5%	10%	5%	7%
7g	Victimised you because of your sexuality?	0%	1%	1%	0%	0%
7h	Victimised you because you have a disability?	1%	1%	2%	3%	2%
7i	Victimised you because of your religion/religious beliefs?	0%	2%	1%	4%	2%
7k	Victimised you because you were from a different part of the country?	7%	7%	4%	6%	6%
7l	Victimised you because of your offence/crime?	5%	3%	4%	8%	6%
For those who have been victimised by staff or other prisoners:						
8	Did you report any victimisation that you have experienced?	8%	43%	27%	35%	27%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	24%	21%	29%	23%	24%
10	Have you ever felt threatened or intimidated by a member of staff in here?	23%	22%	21%	17%	20%
11	Is it easy/very easy to get illegal drugs in this prison?	27%	18%	36%	21%	25%
SECTION 6: Healthcare						
1a	Is it easy/very easy to see the doctor?	37%	46%	50%	45%	43%
1b	Is it easy/very easy to see the nurse?	57%	70%	60%	74%	66%
1c	Is it easy/very easy to see the dentist?	11%	12%	31%	16%	16%
1d	Is it easy/very easy to see the optician?	9%	12%	24%	16%	14%
2	Are you able to see a pharmacist?	72%	46%	46%	37%	50%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:						
3a	The doctor?	59%	59%	75%	55%	60%
3b	The nurse?	65%	72%	88%	63%	69%
3c	The dentist?	43%	33%	55%	53%	47%
3d	The optician?	40%	33%	56%	50%	46%
4	The overall quality of health services?	48%	52%	71%	59%	56%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.						
Healthcare continued						
5	Are you currently taking medication?	19%	25%	22%	19%	21%
For those currently taking medication:						
6	Are you allowed to keep possession of your medication in your own cell?	65%	82%	36%	66%	65%
7	Do you feel you have any emotional well being/mental health issues?	28%	35%	28%	19%	26%
For those with emotional well being/mental health issues, are these being addressed by any of the following:						
8a	Not receiving any help?		28%	43%	69%	46%
8b	A doctor?		28%	32%	10%	22%
8c	A nurse?		17%	43%	6%	18%
8d	A psychiatrist?		38%	32%	26%	32%
8e	The Mental Health In-Reach Team?		38%	27%	21%	29%
8f	A counsellor?		31%	10%	10%	19%
9a	Did you have a drug problem when you came into this prison?	46%	46%	46%	19%	36%
9b	Did you have an alcohol problem when you came into this prison?	31%	40%	54%	14%	30%
10a	Have you developed a drug problem since you have been in this prison?	3%	7%	16%	4%	6%
10b	Have you developed an alcohol problem since you have been in this prison?	3%	5%	6%	2%	3%
For those with drug or alcohol problems:						
11	Do you know who to contact in this prison for help?	70%	79%	79%	80%	76%
12	Have you received any help or intervention whilst in this prison?	45%	61%	87%	75%	63%
For those who have received help or intervention with their drug or alcohol problem:						
13	Was this intervention or help useful?	76%	79%	76%	94%	80%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	39%	38%	47%	17%	31%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	34%	39%	49%	12%	29%
For those who may have a drug or alcohol problem on release, do you know who in this prison:						
15	Can help you contact external drug or alcohol agencies on release?	34%	57%	73%	40%	48%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.						
SECTION 7: Purposeful activity						
1	Are you currently involved in any of the following activities:					
1a	A prison job?		34%	49%	40%	40%
1b	Vocational or skills training?		22%	11%	28%	23%
1c	Education (including basic skills)?		34%	20%	42%	35%
1d	Offending Behaviour Programmes?		7%	8%	19%	13%
3	Do you go to the library at least once a week?	27%	18%	20%	45%	31%
4	On average, do you go to the gym at least twice a week?	50%	66%	40%	36%	47%
5	On average, do you go outside for exercise three or more times a week?	74%	23%	60%	26%	44%
6	On average, do you spend ten or more hours out of your cell on a weekday?	3%	4%	9%	7%	6%
7	On average, do you go on association more than five times each week?	72%	5%	73%	11%	37%
8	Do staff normally speak to you most of the time/all of the time during association?	17%	19%	32%	16%	19%
SECTION 8: Resettlement						
1	Do you have a personal officer?	67%	70%	70%	90%	76%
For those with a personal officer:						
2	Do you think your personal officer is helpful/very helpful?	56%	68%	74%	44%	55%
For those who are sentenced:						
3	Do you have a sentence plan?	38%	44%	66%	75%	59%
For those with a sentence plan?						
4	Were you involved/very involved in the development of your plan?	62%	57%	72%	63%	63%
5	Can you achieve some/all of your sentence plan targets in this prison?	72%	80%	91%	83%	82%
6	Are there plans for you to achieve some/all your targets in another prison?	37%	67%	46%	64%	57%
For those who are sentenced:						
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	23%	33%	45%	32%	31%
8	Do you feel that any member of staff has helped you to prepare for release?	11%	17%	25%	13%	15%
9	Have you had any problems with sending or receiving mail?	38%	47%	40%	38%	40%
10	Have you had any problems getting access to the telephones?	32%	29%	17%	23%	26%
11	Did you have a visit in the first week that you were here?	37%	34%	51%	25%	34%
12	Did you receive one or more visits in the last week?	54%	46%	53%	31%	44%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.						
Resettlement continued						
For those who have had visits:						
14	Have you been helped to maintain contact with family/friends whilst in this prison?	46%	41%	56%	43%	45%
15	Do you know who to contact within this prison to get help with the following:					
15b	Maintaining good relationships?		16%	18%	18%	18%
15c	Avoiding bad relationships?		13%	16%	13%	14%
15d	Finding a job on release?		38%	35%	37%	37%
15e	Finding accommodation on release?		34%	26%	45%	38%
15f	With money/finances on release?		19%	21%	27%	23%
15g	Claiming benefits on release?		33%	25%	27%	29%
15h	Arranging a place at college/continuing education on release?		26%	18%	27%	25%
15i	Accessing health services on release?		18%	18%	16%	17%
15j	Opening a bank account on release?		15%	15%	25%	20%
16	Do you think you will have a problem with any of the following on release from prison?					
16b	Maintaining good relationships?		17%	23%	6%	12%
16c	Avoiding bad relationships?		18%	26%	11%	16%
16d	Finding a job?		58%	54%	41%	49%
16e	Finding accommodation?		30%	40%	29%	32%
16f	Money/finances?		32%	32%	21%	26%
16g	Claiming benefits?		29%	32%	21%	25%
16h	Arranging a place at college/continuing education?		32%	19%	21%	24%
16i	Accessing health services?		15%	13%	14%	14%
16j	Opening a bank account?		30%	17%	15%	20%
For those who are sentenced:						
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	53%	53%	52%	66%	59%



Annual report: Survey responses female establishments

Prisoner survey responses (missing data has been excluded for each question).

Key to tables

Any percentages highlighted in green show the best score across establishments.		HOLLOWAY	DOWNVIEW	STYAL	ASKHAM GRANGE	EASTWOOD PARK	NEW HALL	Overall
Any percentages highlighted in blue show the worst score across establishments.								
Number of completed questionnaires returned		95	104	107	76	96	117	595
SECTION 1: General information								
2	Are you under 21 years of age?	27%	4%	12%	3%	16%	13%	14%
3a	Are you sentenced?	72%	100%	79%	100%	51%	76%	78%
3b	Are you on recall?	3%	9%	7%	1%	7%	8%	6%
4a	Is your sentence less than 12 months?	35%	11%	20%	10%	29%	19%	22%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	7%	3%	5%	0%	2%	5%	5%
5	Do you have six months or less to serve?	43%	40%	40%	63%	43%	36%	42%
6	Have you been in this prison less than a month?			26%	7%	38%	19%	24%
7	Are you a foreign national?	22%	19%	6%	1%	9%	11%	13%
8	Is English your first language?	87%	85%	95%	97%	96%	90%	91%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	45%	46%	13%	9%	24%	11%	27%
11	Are you Muslim?	10%	7%	4%	3%	5%	5%	6%
12	Are you homosexual/gay or bisexual?	21%	24%	29%	8%	18%	37%	26%
13	Do you consider yourself to have a disability?	11%	8%	16%	5%	11%	15%	12%
14	Is this your first time in prison?	59%	59%	39%	78%	44%	37%	48%
15	Have you been in more than 5 prisons this time?			2%	7%	0%	4%	3%
16	Do you have any children under the age of 18?	52%	54%	56%	45%	58%	50%	53%
SECTION 2: Transfers and escorts								
For the most recent journey you have made either to or from court or between prisons:								
1a	Was the cleanliness of the van good/very good?	51%	52%	42%	48%	49%	47%	48%
1b	Was your personal safety during the journey good/very good?	66%	56%	55%	58%	66%	65%	61%
1c	Was the comfort of the van good/very good?	14%	20%	11%	13%	16%	14%	15%
1d	Was the attention paid to your health needs good/very good?	37%	33%	35%	33%	41%	36%	36%
1e	Was the frequency of toilet breaks good/very good?	11%	16%	16%	8%	15%	13%	14%
2	Did you spend more than four hours in the van?	4%	6%	7%	9%	6%	3%	5%
3	Were you treated well/very well by the escort staff?	66%	67%	70%	74%	77%	75%	70%
4a	Did you know where you were going when you left court or when transferred from another prison?	72%	81%	85%	90%	83%	84%	81%
4b	Before you arrived here did you receive any written information about what would happen to you?	8%	15%	18%	17%	16%	11%	14%
4c	When you first arrived here did your property arrive at the same time as you?	80%	91%	78%	95%	87%	85%	84%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	HOLLOWAY	DOWNVIEW	STYAL	ASKHAM GRANGE	EASTWOOD PARK	NEW HALL	Overall
	Any percentages highlighted in blue show the worst score across establishments.							
SECTION 3: Reception, first night and induction								
1	In the first 24 hours, did staff ask you if you needed help/support with the following:							
1b	Problems with loss of property?			12%	20%	22%	14%	15%
1c	Housing problems?			34%	27%	47%	29%	34%
1d	Problems contacting employers?			9%	14%	27%	13%	15%
1e	Problems contacting family?			59%	59%	71%	66%	64%
1f	Problems ensuring dependants were looked after?			27%	23%	42%	27%	30%
1g	Money problems?			19%	22%	20%	15%	18%
1h	Problems of feeling depressed/suicidal?			67%	43%	63%	60%	62%
1i	Health problems?			62%	47%	69%	60%	62%
1j	Problems in needing protection from other prisoners?			18%	13%	20%	14%	17%
1k	Problems accessing phone numbers?			53%	39%	57%	41%	49%
2	When you first arrived:							
2a	Did you have any problems?	74%	73%	82%	46%	71%	80%	75%
2b	Did you have any problems with loss of property?	8%	7%	23%	11%	13%	11%	13%
2c	Did you have any housing problems?	26%	29%	34%	8%	31%	26%	28%
2d	Did you have any problems contacting employers?	3%	5%	3%	5%	7%	6%	5%
2e	Did you have any problems contacting family?	27%	21%	46%	19%	30%	32%	31%
2f	Did you have any problems ensuring dependants were being looked after?	8%	7%	15%	5%	13%	5%	9%
2g	Did you have any money worries?	25%	25%	19%	10%	28%	16%	22%
2h	Did you have any problems with feeling depressed or suicidal?	43%	29%	37%	15%	34%	47%	38%
2i	Did you have any health problems?	33%	23%	42%	16%	31%	33%	32%
2j	Did you have any problems with needing protection from other prisoners?	8%	2%	7%	1%	9%	4%	6%
2k	Did you have problems accessing phone numbers?			33%	12%	31%	25%	28%
3a	Were you seen by a member of health services in reception?	72%	90%	70%	77%	92%	94%	82%
3b	When you were searched in reception, was this carried out in a respectful way?	68%	78%	89%	89%	94%	85%	82%
4	Were you treated well/very well in reception?	72%	78%	69%	84%	82%	69%	74%
5	On your day of arrival, were you offered any of the following information:							
5a	Information about what was going to happen to you?	43%	44%	57%	68%	63%	52%	52%
5b	Information about what support was available for people feeling depressed or suicidal?	42%	34%	57%	57%	66%	62%	52%
5c	Information about how to make routine requests?	31%	32%	37%	61%	50%	34%	37%
5d	Information about your entitlement to visits?	39%	39%	46%	64%	55%	39%	44%
5e	Information about health services?			45%	66%	62%	45%	50%
5f	Information about the chaplaincy?			50%	61%	57%	44%	50%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	HOLLOWAY	DOWNVIEW	STYAL	ASKHAM GRANGE	EASTWOOD PARK	NEW HALL	Overall
	Any percentages highlighted in blue show the worst score across establishments.							
SECTION 3: Reception, first night and induction continued								
6	On your day of arrival, were you offered any of the following:							
6a	A smokers/non-smokers pack?	77%	86%	89%	78%	96%	77%	84%
6b	The opportunity to have a shower?	35%	44%	61%	62%	46%	48%	48%
6c	The opportunity to make a free telephone call?	80%	67%	73%	75%	86%	84%	78%
6d	Something to eat?	84%	71%	89%	87%	90%	84%	84%
7	Within the first 24 hours did you meet any of the following people:							
7a	The chaplain or a religious leader?	27%	45%	58%	28%	57%	42%	44%
7b	Someone from health services?	58%	73%	81%	81%	85%	77%	74%
7c	A Listener/Samaritans?	22%	28%	24%	18%	19%	8%	20%
8	Did you have access to the prison shop/canteen within the first 24 hours?	38%	24%	4%	26%	7%	8%	17%
9	Did you feel safe on your first night here?	65%	80%	71%	93%	65%	58%	69%
10	Have you been on an induction course?	87%	97%	83%	92%	85%	78%	86%
For those who have been on an induction course:								
11	Did the course cover everything you needed to know about the prison?	51%	64%	56%	84%	67%	67%	61%
SECTION 4: Legal rights and respectful custody								
1	In terms of your legal rights, is it easy/very easy to:							
1a	Communicate with your solicitor or legal representative?	46%	47%	39%	45%	42%	36%	42%
1b	Attend legal visits?	63%	58%	66%	39%	61%	62%	61%
1c	Obtain bail information?	27%	15%	23%	13%	36%	28%	25%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	41%	37%	53%	30%	27%	43%	41%
3	For the wing/unit you are currently on:							
3a	Are you normally offered enough clean, suitable clothes for the week?	41%	70%	53%	45%	45%	55%	52%
3b	Are you normally able to have a shower every day?	88%	94%	80%	99%	94%	63%	84%
3c	Do you normally receive clean sheets every week?	70%	84%	55%	52%	82%	88%	73%
3d	Do you normally get cell cleaning materials every week?	57%	70%	72%	75%	88%	77%	71%
3e	Is your cell call bell normally answered within five minutes?	26%	46%	22%	9%	42%	35%	32%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	51%	70%	51%	73%	58%	44%	55%
3g	Can you normally get your stored property, if you need to?	21%	46%	15%	48%	27%	23%	27%
4	Is the food in this prison good/very good?	25%	42%	28%	79%	23%	36%	33%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	42%	49%	48%	35%	56%	50%	47%
6a	Is it easy/very easy to get a complaints form?	73%	86%	86%	93%	83%	83%	82%
6b	Is it easy/very easy to get an application form?	73%	87%	89%	96%	85%	93%	86%
7	Have you made an application?	80%	85%	80%	90%	75%	87%	82%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.								
SECTION 4: Legal rights and respectful custody continued								
For those who have made an application:								
8a	Do you feel applications are dealt with fairly?	41%	59%	55%	90%	59%	59%	56%
8b	Do you feel applications are dealt with promptly (within seven days)?	39%	37%	48%	89%	44%	45%	45%
9	Have you made a complaint?	63%	59%	52%	25%	31%	45%	50%
For those who have made a complaint:								
10a	Do you feel complaints are dealt with fairly?	30%	40%	42%	61%	30%	37%	37%
10b	Do you feel complaints are dealt with promptly (within seven days)?	28%	37%	56%	61%	39%	42%	40%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	19%	29%	34%	33%	36%	37%	29%
10c	Were you given information about how to make an appeal?	33%	30%	22%	22%	11%	25%	25%
12	Is it easy/very easy to see the Independent Monitoring Board?	32%	47%	26%	81%	25%	36%	36%
13a	Do you feel your religious beliefs are respected?	61%	57%	61%	73%	54%	51%	58%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	54%	57%	64%	73%	52%	58%	58%
14	Are you able to speak to a Listener at any time, if you want to?	67%	61%	60%	65%	76%	48%	62%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	75%	81%	82%	97%	81%	77%	80%
15b	Do most staff, in this prison, treat you with respect?	67%	79%	71%	89%	78%	57%	71%
SECTION 5: Safety								
1	Have you ever felt unsafe in this prison?	58%	33%	44%	13%	40%	59%	46%
2	Do you feel unsafe in this prison at the moment?	26%	13%	14%	3%	13%	16%	16%
4	Have you been victimised by another prisoner?	44%	23%	30%	18%	28%	28%	31%
5	Since you have been here, has another prisoner:							
5a	Made insulting remarks about you, your family or friends?	30%	11%	14%	13%	14%	15%	17%
5b	Hit, kicked or assaulted you?	12%	2%	7%	1%	8%	1%	6%
5c	Sexually abused you?	3%	1%	3%	1%	1%	0%	2%
5d	Victimised you because of your race or ethnic origin?	11%	5%	1%	0%	5%	3%	5%
5e	Victimised you because of drugs?	5%	2%	2%	1%	2%	5%	3%
5f	Taken your canteen/property?	10%	3%	6%	0%	9%	7%	7%
5g	Victimised you because you were new here?	14%	5%	8%	3%	13%	10%	10%
5h	Victimised you because of your sexuality?	1%	1%	2%	1%	1%	0%	1%
5i	Victimised you because you have a disability?	7%	3%	2%	3%	1%	2%	3%
5j	Victimised you because of your religion/religious beliefs?	5%	0%	1%	3%	2%	3%	2%
5l	Victimised you because you were from a different part of the country?	7%	4%	3%	0%	2%	4%	4%
5m	Victimised you because of your offence/crime?			6%	5%	5%	4%	5%

Key to tables

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SECTION 5: Safety continued								
6	Have you been victimised by a member of staff?	23%	15%	23%	14%	12%	29%	21%
7	Since you have been here, has a member of staff:							
7a	Made insulting remarks about you, your family or friends?	12%	7%	11%	7%	3%	16%	11%
7b	Hit, kicked or assaulted you?	6%	5%	2%	0%	0%	3%	3%
7c	Sexually abused you?	3%	0%	0%	0%	0%	1%	1%
7d	Victimised you because of your race or ethnic origin?	3%	0%	0%	1%	2%	2%	2%
7e	Victimised you because of drugs?	1%	2%	8%	1%	2%	5%	4%
7f	Victimised you because you were new here?	5%	2%	3%	4%	5%	4%	4%
7g	Victimised you because of your sexuality?	3%	1%	3%	0%	1%	4%	2%
7h	Victimised you because you have a disability?	3%	0%	1%	1%	0%	2%	1%
7i	Victimised you because of your religion/religious beliefs?	5%	2%	2%	1%	0%	3%	2%
7k	Victimised you because you were from a different part of the country?	3%	2%	2%	0%	1%	4%	2%
7l	Victimised you because of your offence/crime?			2%	1%	3%	5%	3%
For those who have been victimised by staff or other prisoners:								
8	Did you report any victimisation that you have experienced?	54%	54%	37%	46%	41%	27%	43%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	47%	25%	34%	25%	32%	33%	34%
10	Have you ever felt threatened or intimidated by a member of staff in here?	28%	15%	23%	11%	9%	32%	22%
11	Is it easy/very easy to get illegal drugs in this prison?	29%	33%	28%	21%	24%	41%	31%
SECTION 6: Healthcare								
1a	Is it easy/very easy to see the doctor?			18%	73%	51%	29%	33%
1b	Is it easy/very easy to see the nurse?			45%	93%	64%	67%	60%
1c	Is it easy/very easy to see the dentist?			16%	50%	13%	6%	15%
1d	Is it easy/very easy to see the optician?			22%	28%	10%	8%	15%
2	Are you able to see a pharmacist?			47%	28%	43%	33%	40%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:								
3a	The doctor?	38%	47%	47%	76%	72%	55%	52%
3b	The nurse?	52%	49%	63%	71%	81%	67%	62%
3c	The dentist?	38%	35%	33%	78%	41%	28%	36%
3d	The optician?	40%	37%	41%	46%	38%	39%	39%
4	The overall quality of health services?	42%	40%	44%	72%	65%	48%	48%

Key to tables

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Healthcare continued								
5	Are you currently taking medication?	63%	57%	73%	63%	78%	72%	68%
For those currently taking medication:								
6	Are you allowed to keep possession of your medication in your own cell?	41%	73%	16%	100%	27%	48%	42%
7	Do you feel you have any emotional well being/mental health issues?			59%	19%	41%	50%	49%
For those with emotional well being/mental health issues, are these being addressed by any of the following:								
8a	Not receiving any help?			0%	33%	30%	19%	14%
8b	A doctor?			51%	44%	38%	47%	47%
8c	A nurse?			39%	19%	16%	26%	29%
8d	A psychiatrist?			24%	7%	40%	25%	27%
8e	The Mental Health In-Reach Team?			53%	19%	52%	43%	48%
8f	A counsellor?			45%	33%	13%	32%	34%
9a	Did you have a drug problem when you came into this prison?	26%	13%	55%	8%	55%	55%	38%
9b	Did you have an alcohol problem when you came into this prison?	15%	8%	38%	10%	48%	47%	29%
10a	Have you developed a drug problem since you have been in this prison?			23%	0%	7%	12%	14%
10b	Have you developed an alcohol problem since you have been in this prison?			6%	0%	2%	5%	4%
For those with drug or alcohol problems:								
11	Do you know who to contact in this prison for help?			90%	93%	89%	79%	86%
12	Have you received any help or intervention whilst in this prison?			96%	81%	84%	67%	82%
For those who have received help or intervention with their drug or alcohol problem:								
13	Was this intervention or help useful?			82%	100%	87%	74%	81%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	33%	19%	40%	1%	44%	36%	33%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	21%	22%	32%	0%	33%	33%	26%
For those who may have a drug or alcohol problem on release, do you know who in this prison:								
15	Can help you contact external drug or alcohol agencies on release?	64%	50%	80%	100%	67%	67%	68%

Key to tables

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SECTION 7: Purposeful activity								
1	Are you currently involved in any of the following activities:							
1a	A prison job?			55%	65%	50%	49%	53%
1b	Vocational or skills training?			12%	37%	10%	7%	12%
1c	Education (including basic skills)?			28%	82%	55%	39%	42%
1d	Offending Behaviour Programmes?			26%	17%	9%	11%	17%
3	Do you go to the library at least once a week?	28%	67%	37%	81%	46%	55%	47%
4	On average, do you go to the gym at least twice a week?	34%	54%	24%	30%	26%	28%	33%
5	On average, do you go outside for exercise three or more times a week?	35%	59%	59%	66%	47%	27%	46%
6	On average, do you spend ten or more hours out of your cell on a weekday?	18%	15%	26%	55%	15%	16%	20%
7	On average, do you go on association more than five times each week?	38%	47%	50%	80%	56%	34%	46%
8	Do staff normally speak to you most of the time/all of the time during association?	28%	22%	10%	64%	29%	10%	21%
SECTION 8: Resettlement								
1	Do you have a personal officer?	56%	57%	74%	95%	77%	76%	69%
For those with a personal officer:								
2	Do you think your personal officer is helpful/very helpful?	61%	77%	63%	81%	80%	54%	67%
For those who are sentenced:								
3	Do you have a sentence plan?	48%	47%	65%	96%	33%	60%	56%
For those with a sentence plan?								
4	Were you involved/very involved in the development of your plan?	70%	78%	65%	80%	91%	61%	70%
5	Can you achieve some/all of your sentence plan targets in this prison?	69%	89%	82%	99%	77%	83%	83%
6	Are there plans for you to achieve some/all your targets in another prison?	49%	41%	50%	14%	14%	48%	42%
For those who are sentenced:								
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	47%	34%	49%	50%	39%	37%	42%
8	Do you feel that any member of staff has helped you to prepare for release?	25%	29%	24%	55%	20%	21%	26%
9	Have you had any problems with sending or receiving mail?	49%	36%	46%	14%	33%	38%	40%
10	Have you had any problems getting access to the telephones?	42%	19%	14%	23%	22%	43%	28%
11	Did you have a visit in the first week that you were here?	40%	34%	46%	72%	24%	36%	39%
12	Did you receive one or more visits in the last week?	46%	45%	42%	36%	33%	31%	40%

Key to tables

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Resettlement continued								
14	Have you been helped to maintain contact with family/friends whilst in this prison?			57%	85%	59%	45%	56%
15	Do you know who to contact within this prison to get help with the following:							
15b	Maintaining good relationships?			30%	36%	24%	10%	23%
15c	Avoiding bad relationships?			25%	26%	15%	8%	17%
15d	Finding a job on release?	46%	34%	40%	64%	42%	33%	40%
15e	Finding accommodation on release?	62%	52%	57%	53%	60%	33%	53%
15f	With money/finances on release?	40%	30%	29%	41%	25%	17%	29%
15g	Claiming benefits on release?	51%	48%	53%	58%	46%	45%	49%
15h	Arranging a place at college/continuing education on release?	48%	31%	33%	59%	28%	26%	35%
15i	Accessing health services on release?	43%	36%	34%	35%	28%	22%	33%
15j	Opening a bank account on release?	36%	34%	18%	38%	23%	13%	25%
16	Do you think you will have a problem with any of the following on release from prison?							
16b	Maintaining good relationships?			18%	5%	21%	16%	17%
16c	Avoiding bad relationships?			25%	1%	28%	27%	24%
16d	Finding a job?	65%	63%	61%	28%	41%	53%	56%
16e	Finding accommodation?	49%	53%	45%	25%	35%	53%	47%
16f	Money/finances?	59%	61%	31%	10%	25%	36%	41%
16g	Claiming benefits?	46%	45%	34%	15%	39%	39%	39%
16h	Arranging a place at college/continuing education?	49%	43%	24%	6%	24%	27%	32%
16i	Accessing health services?	22%	33%	27%	9%	17%	35%	27%
16j	Opening a bank account?	49%	43%	37%	5%	24%	36%	37%
For those who are sentenced:								
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	70%	63%	62%	67%	76%	43%	61%



Annual report: Prisoner survey responses in open prisons

Prisoner survey responses (missing data has been excluded for each question)

Key to tables

Any percentages highlighted in green show the best score across establishments.		Spring Hill	Hollesley Bay	Overall
Any percentages highlighted in blue show the best score across establishments.				
Number of completed questionnaires returned		98	99	197
SECTION 1: General information				
2	Are you under 21 years of age?	0%	11%	6%
3	Are you on recall?	1%	6%	4%
4	Is your sentence less than 12 months?	14%	14%	14%
5	Do you have six months or less to serve?	56%	70%	63%
6	Have you been in this prison less than a month?	15%	14%	15%
7	Are you a foreign national?	7%	5%	6%
8	Is English your first language?	94%	96%	95%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	32%	25%	29%
11	Are you Muslim?	17%	8%	12%
12	Are you homosexual/gay or bisexual?	0%	2%	1%
13	Do you consider yourself to have a disability?	10%	10%	10%
14	Is this your first time in prison?	49%	48%	48%
15	Have you been in more than five prisons this sentence/remand time?	9%	13%	11%
16	Do you have any children under the age of 18?	54%	45%	50%
SECTION 2: Transfers and escorts				
For the most recent journey you have made either to or from court or between prisons:				
1a	Was the cleanliness of the van good/very good?	60%	59%	60%
1b	Was your personal safety during the journey good/very good?	61%	67%	64%
1c	Was the comfort of the van good/very good?	17%	17%	17%
1d	Was the attention paid to your health needs good/very good?	33%	32%	32%
1e	Was the frequency of toilet breaks good/very good?	6%	13%	10%
2	Did you spend more than four hours in the van?	11%	9%	10%
3	Were you treated well/very well by the escort staff?	74%	68%	71%
4a	Did you know where you were going when you left court or when transferred from another prison?	84%	90%	87%
4b	Before you arrived here did you receive any written information about what would happen to you?	23%	26%	24%
4c	When you first arrived here did your property arrive at the same time as you?	97%	92%	94%

Key to tables

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SECTION 3: Reception, first night and induction				
3	In the first 24 hours, did staff ask you if you needed help/support with the following:			
1b	Problems with loss of property?	13%	20%	17%
1c	Housing problems?	25%	18%	22%
1d	Problems contacting employers?	18%	13%	15%
1e	Problems contacting family?	62%	48%	55%
1f	Problems ensuring dependants were looked after?	13%	14%	14%
1g	Money problems?	15%	19%	17%
1h	Problems of feeling depressed/suicidal?	35%	36%	35%
1i	Health problems?	57%	60%	59%
1j	Problems in needing protection from other prisoners?	14%	13%	14%
1k	Problems accessing phone numbers?	35%	46%	40%
	When you first arrived:			
2a	Did you have any problems?	36%	40%	38%
2b	Did you have any problems with loss of property?	4%	12%	8%
2c	Did you have any housing problems?	16%	15%	15%
2d	Did you have any problems contacting employers?	2%	1%	2%
2e	Did you have any problems contacting family?	5%	13%	9%
2f	Did you have any problems ensuring dependants were being looked after?	8%	3%	5%
2g	Did you have any money worries?	13%	11%	12%
2h	Did you have any problems with feeling depressed or suicidal?	5%	7%	6%
2i	Did you have any health problems?	14%	17%	16%
2j	Did you have any problems with needing protection from other prisoners?	1%	4%	3%
2k	Did you have problems accessing phone numbers?	5%	5%	5%
3a	Were you seen by a member of health services in reception?	85%	92%	88%
3b	When you were searched in reception, was this carried out in a respectful way?	95%	86%	90%
4	Were you treated well/very well in reception?	89%	81%	85%
	On your day of arrival, were you offered any of the following information:			
5a	Information about what was going to happen to you?	74%	72%	73%
5b	Information about what support was available for people feeling depressed or suicidal?	49%	62%	55%
5c	Information about how to make routine requests?	61%	82%	71%
5d	Information about your entitlement to visits?	75%	80%	77%
5e	Information about health services?	77%	86%	82%
5f	Information about the chaplaincy?	57%	79%	68%

Key to tables

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	Any percentages highlighted in blue show the best score across establishments.			
SECTION 3: Reception, first night and induction continued				
On your day of arrival, were you offered any of the following:				
6a	A smokers/non-smokers pack?	94%	33%	64%
6b	The opportunity to have a shower?	79%	79%	78%
6c	The opportunity to make a free telephone call?	87%	52%	69%
6d	Something to eat?	92%	82%	87%
Within the first 24 hours did you meet any of the following people:				
7a	The chaplain or a religious leader?	18%	47%	33%
7b	Someone from health services?	82%	86%	84%
7c	A Listener/Samaritans?	11%	20%	15%
8	Did you have access to the prison shop/canteen within the first 24 hours?	25%	54%	39%
9	Did you feel safe on your first night here?	98%	97%	97%
10	Have you been on an induction course?	99%	97%	98%
For those who have been on an induction course:				
11	Did the course cover everything you needed to know about the prison?	90%	80%	85%
SECTION 4: Legal rights and respectful custody				
In terms of your legal rights, is it easy/very easy to:				
1a	Communicate with your solicitor or legal representative?	60%	69%	65%
1b	Attend legal visits?	50%	48%	49%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	20%	20%	20%
For the wing/unit you are currently on:				
3a	Are you normally able to have a shower every day?	99%	99%	99%
3b	Do you normally receive clean sheets every week?	84%	70%	77%
3c	Do you normally get cell cleaning materials every week?	86%	86%	86%
3d	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	89%	77%	83%
3e	Can you normally get your stored property, if you need to?	56%	48%	52%
4	Is the food in this prison good/very good?	76%	27%	51%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	65%	58%	61%
6a	Is it easy/very easy to get a complaints form?	85%	83%	84%
6b	Is it easy/very easy to get an application form?	90%	93%	91%
7	Have you made an application?	65%	84%	74%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Spring Hill	Hollesley Bay	Overall
	Any percentages highlighted in blue show the best score across establishments.			
SECTION 4: Legal rights and respectful custody continued				
For those who have made an application:				
8a	Do you feel applications are dealt with fairly?	95%	88%	91%
8b	Do you feel applications are dealt with promptly (within seven days)?	85%	83%	84%
9	Have you made a complaint?	9%	23%	16%
For those who have made a complaint:				
10a	Do you feel complaints are dealt with fairly?	55%	55%	55%
10b	Do you feel complaints are dealt with promptly (within seven days)?	62%	75%	72%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	21%	41%	36%
10c	Were you given information about how to make an appeal?	19%	10%	14%
12	Is it easy/very easy to see the Independent Monitoring Board?	57%	47%	52%
13a	Do you feel your religious beliefs are respected?	63%	64%	64%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	59%	65%	62%
14	Are you able to speak to a Listener at any time, if you want to?	67%	57%	62%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	82%	87%	85%
15b	Do most staff, in this prison, treat you with respect?	90%	87%	88%
SECTION 5: Safety				
1	Have you ever felt unsafe in this prison?	11%	9%	10%
2	Do you feel unsafe in this prison at the moment?	3%	4%	4%
4	Have you been victimised by another prisoner?	7%	4%	6%
Since you have been here, has another prisoner:				
5a	Made insulting remarks about you, your family or friends?	2%	2%	2%
5b	Hit, kicked or assaulted you?	1%	1%	1%
5c	Sexually abused you?	0%	0%	0%
5d	Victimised you because of your race or ethnic origin?	2%	0%	1%
5e	Victimised you because of drugs?	0%	0%	0%
5f	Taken your canteen/property?	0%	0%	0%
5g	Victimised you because you were new here?	2%	0%	1%
5h	Victimised you because of your sexuality?	0%	0%	0%
5i	Victimised you because you have a disability?	0%	0%	0%
5j	Victimised you because of your religion/religious beliefs?	1%	0%	1%
5l	Victimised you because you were from a different part of the country?	1%	0%	1%
5m	Victimised you because of your offence/crime?	2%	2%	2%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Spring Hill	Hollesley Bay	Overall
	Any percentages highlighted in blue show the best score across establishments.			
SECTION 5: Safety continued				
6	Have you been victimised by a member of staff?	6%	17%	12%
	Since you have been here, has a member of staff:			
7a	Made insulting remarks about you, your family or friends?	0%	5%	3%
7b	Hit, kicked or assaulted you?	0%	0%	0%
7c	Sexually abused you?	1%	0%	1%
7d	Victimised you because of your race or ethnic origin?	2%	4%	3%
7e	Victimised you because of drugs?	0%	0%	0%
7f	Victimised you because you were new here?	1%	7%	4%
7g	Victimised you because of your sexuality?	0%	0%	0%
7h	Victimised you because you have a disability?	0%	0%	0%
7i	Victimised you because of your religion/religious beliefs?	1%	4%	3%
7k	Victimised you because you were from a different part of the country?	1%	1%	1%
7l	Victimised you because of your offence/crime?	2%	2%	2%
For those who have been victimised by staff or other prisoners:				
8	Did you report any victimisation that you have experienced?	17%	28%	24%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	6%	4%	5%
10	Have you ever felt threatened or intimidated by a member of staff in here?	6%	8%	7%
11	Is it easy/very easy to get illegal drugs in this prison?	30%	24%	27%
SECTION 6: Healthcare				
1a	Is it easy/very easy to see the doctor?	64%	69%	67%
1b	Is it easy/very easy to see the nurse?	85%	84%	85%
1c	Is it easy/very easy to see the dentist?	14%	34%	24%
1d	Is it easy/very easy to see the optician?	20%	29%	25%
2	Are you able to see a pharmacist?	53%	45%	49%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:				
3a	The doctor?	71%	69%	70%
3b	The nurse?	84%	87%	85%
3c	The dentist?	36%	61%	49%
3d	The optician?	46%	67%	57%
4	The overall quality of health services?	69%	72%	70%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Spring Hill	Hollesley Bay	Overall
	Any percentages highlighted in blue show the best score across establishments.			
Healthcare continued				
5	Are you currently taking medication?	37%	30%	33%
For those currently taking medication:				
6	Are you allowed to keep possession of your medication in your own cell?	97%	100%	99%
7	Do you feel you have any emotional well being/mental health issues?	9%	16%	13%
For those with emotional well being/mental health issues, are these being addressed by any of the following:				
8a	Not receiving any help?	0%	40%	28%
8b	A doctor?	44%	26%	32%
8c	A nurse?	44%	34%	36%
8d	A psychiatrist?	14%	14%	14%
8e	The Mental Health In-Reach Team?	27%	20%	23%
8f	A counsellor?	44%	0%	13%
9a	Did you have a drug problem when you came into this prison?	10%	7%	8%
9b	Did you have an alcohol problem when you came into this prison?	9%	9%	9%
10a	Have you developed a drug problem since you have been in this prison?	1%	1%	1%
10b	Have you developed an alcohol problem since you have been in this prison?	1%	0%	1%
For those with drug or alcohol problems:				
11	Do you know who to contact in this prison for help?	94%	84%	89%
12	Have you received any help or intervention whilst in this prison?	94%	93%	93%
For those who have received help or intervention with their drug or alcohol problem:				
13	Was this intervention or help useful?	87%	75%	81%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	8%	7%	8%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	10%	11%	11%
For those who may have a drug or alcohol problem on release, do you know who in this prison:				
15	Can help you contact external drug or alcohol agencies on release?	83%	71%	80%
SECTION 7: Purposeful activity				
1	Are you currently involved in any of the following activities:			
1a	A prison job?	72%	72%	72%
1b	Vocational or skills training?	25%	13%	19%
1c	Education (including basic skills)?	38%	21%	29%
1d	Offending Behaviour Programmes?	15%	3%	9%
3	Do you go to the library at least once a week?	30%	44%	37%
4	On average, do you go to the gym at least twice a week?	59%	59%	59%
5	On average, do you go outside for exercise three or more times a week?	73%	34%	54%
6	On average, do you spend ten or more hours out of your cell on a weekday?	42%	39%	41%
7	On average, do you go on association more than five times each week?	72%	75%	74%
8	Do staff normally speak to you most of the time/all of the time during association?	25%	18%	21%

Key to tables

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SECTION 8: Resettlement				
1	Do you have a personal officer?	69%	83%	76%
For those with a personal officer:				
2	Do you think your personal officer is helpful/very helpful?	85%	71%	77%
For those who are sentenced:				
3	Do you have a sentence plan?	75%	77%	76%
For those with a sentence plan?				
4	Were you involved/very involved in the development of your plan?	79%	71%	75%
5	Can you achieve some/all of your sentence plan targets in this prison?	94%	83%	89%
6	Are there plans for you to achieve some/all your targets in another prison?	41%	27%	33%
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	53%	42%	47%
8	Do you feel that any member of staff has helped you to prepare for release?	51%	38%	44%
9	Have you had any problems with sending or receiving mail?	15%	23%	19%
10	Have you had any problems getting access to the telephones?	11%	7%	9%
11	Did you have a visit in the first week that you were here?	76%	30%	53%
12	Did you receive one or more visits in the last week?	70%	26%	48%
14	Have you been helped to maintain contact with family/friends whilst in this prison?	71%	61%	66%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Spring Hill	Hollesley Bay	Overall
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Resettlement continued				
15	Do you know who to contact within this prison to get help with the following:			
15b	Maintaining good relationships?	26%	25%	25%
15c	Avoiding bad relationships?	24%	23%	23%
15d	Finding a job on release?	69%	66%	67%
15e	Finding accommodation on release?	59%	50%	55%
15f	With money/finances on release?	35%	38%	36%
15g	Claiming benefits on release?	45%	51%	48%
15h	Arranging a place at college/continuing education on release?	43%	34%	39%
15i	Accessing health services on release?	35%	30%	32%
15j	Opening a bank account on release?	43%	58%	50%
16	Do you think you will have a problem with any of the following on release from prison?			
16b	Maintaining good relationships?	1%	7%	4%
16c	Avoiding bad relationships?	4%	4%	4%
16d	Finding a job?	23%	26%	24%
16e	Finding accommodation?	19%	16%	17%
16f	Money/finances?	9%	18%	13%
16g	Claiming benefits?	12%	14%	13%
16h	Arranging a place at college/continuing education?	5%	5%	5%
16i	Accessing health services?	4%	8%	6%
16j	Opening a bank account?	13%	9%	11%
17	Have you been provided with information on the following:			
17a	ROTL (release on temporary license)	87%	87%	87%
17b	Facility Licence (outside work, education)	68%	70%	69%
17c	Resettlement Licence (other outside activities e.g.. Work, arranging accommodation, family visits)	71%	67%	69%
17d	Earned Community Visits (Town visits)	81%	86%	84%
18	Have you had access to the following:			
18a	ROTL (release on temporary license)	66%	67%	66%
18b	Facility Licence (outside work, education)	46%	42%	44%
18c	Resettlement Licence (other outside activities e.g.. Work, arranging accommodation, family visits)	44%	41%	43%
18d	Earned Community Visits (Town visits)	67%	52%	60%
19	Please answer the following about resettlement:			
19a	Were you given up to date information about this prison before you came here?	30%	20%	25%
19b	Were you helped to prepare for open conditions before you came here? (increased responsibility)	38%	26%	32%
19c	Do you feel you have been given greater responsibility here than when you were in closed conditions?	90%	75%	82%
19d	Have you been on a preparation for release course?	24%	16%	20%
19e	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	70%	62%	66%
19f	Is this prison near your home area or your intended release address?	63%	22%	43%



Annual report: Prisoner survey responses: Therapeutic communities

Prisoner survey responses (missing data has been excluded for each question).

Key to tables

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Number of completed questionnaires returned		93	88	181
SECTION 1: General information				
2	Are you under 21 years of age?	0%	0%	0%
3a	Are you sentenced?	100%	100%	100%
3b	Are you on recall?	8%	0%	4%
4a	Is your sentence less than 12 months?	0%	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	11%	15%	13%
5	Do you have six months or less to serve?	8%	13%	10%
6	Have you been in this prison less than a month?		1%	
7	Are you a foreign national?	4%	5%	5%
8	Is English your first language?	98%	100%	99%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	20%	17%	19%
11	Are you Muslim?	10%	7%	8%
12	Are you homosexual/gay or bisexual?	8%	11%	10%
13	Do you consider yourself to have a disability?	14%	11%	13%
14	Is this your first time in prison?	21%	25%	23%
15	Have you been in more than five prisons this time?		26%	
16	Do you have any children under the age of 18?	56%	47%	51%
SECTION 2: Transfers and escorts				
For the most recent journey you have made either to or from court or between prisons:				
1a	Was the cleanliness of the van good/very good?	51%	59%	55%
1b	Was your personal safety during the journey good/very good?	66%	62%	64%
1c	Was the comfort of the van good/very good?	21%	17%	19%
1d	Was the attention paid to your health needs good/very good?	35%	30%	33%
1e	Was the frequency of toilet breaks good/very good?	16%	12%	14%
2	Did you spend more than four hours in the van?	22%	16%	19%
3	Were you treated well/very well by the escort staff?	70%	68%	69%
4a	Did you know where you were going when you left court or when transferred from another prison?	93%	93%	93%
4b	Before you arrived here did you receive any written information about what would happen to you?	48%	52%	50%
4c	When you first arrived here did your property arrive at the same time as you?	90%	90%	90%

Key to tables

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SECTION 3: Reception, first night and induction				
1	In the first 24 hours, did staff ask you if you needed help/support with the following:			
1b	Problems with loss of property?		15%	
1c	Housing problems?		8%	
1d	Problems contacting employers?		6%	
1e	Problems contacting family?		54%	
1f	Problems ensuring dependants were looked after?		11%	
1g	Money problems?		17%	
1h	Problems of feeling depressed/suicidal?		58%	
1i	Health problems?		69%	
1j	Problems in needing protection from other prisoners?		16%	
1k	Problems accessing phone numbers?		47%	
2	When you first arrived:			
2a	Did you have any problems?	48%	64%	56%
2b	Did you have any problems with loss of property?	17%	15%	16%
2c	Did you have any housing problems?	8%	8%	8%
2d	Did you have any problems contacting employers?	2%	6%	4%
2e	Did you have any problems contacting family?	14%	22%	18%
2f	Did you have any problems ensuring dependants were being looked after?	5%	6%	5%
2g	Did you have any money worries?	14%	19%	17%
2h	Did you have any problems with feeling depressed or suicidal?	7%	11%	9%
2i	Did you have any health problems?	18%	19%	19%
2j	Did you have any problems with needing protection from other prisoners?	2%	7%	5%
2k	Did you have problems accessing phone numbers?		34%	
3a	Were you seen by a member of health services in reception?	85%	78%	82%
3b	When you were searched in reception, was this carried out in a respectful way?	67%	94%	81%
4	Were you treated well/very well in reception?	74%	95%	85%
5	On your day of arrival, were you offered any of the following information:			
5a	Information about what was going to happen to you?	49%	80%	65%
5b	Information about what support was available for people feeling depressed or suicidal?	32%	69%	51%
5c	Information about how to make routine requests?	28%	66%	48%
5d	Information about your entitlement to visits?	32%	75%	54%
5e	Information about health services?		78%	
5f	Information about the chaplaincy?		72%	

Key to tables

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SECTION 3: Reception, first night and induction continued				
6	On your day of arrival, were you offered any of the following:			
6a	A smokers/non-smokers pack?	53%	74%	64%
6b	The opportunity to have a shower?	50%	69%	60%
6c	The opportunity to make a free telephone call?	51%	46%	49%
6d	Something to eat?	61%	81%	71%
7	Within the first 24 hours did you meet any of the following people:			
7a	The chaplain or a religious leader?	31%	50%	41%
7b	Someone from health services?	67%	79%	73%
7c	A Listener/Samaritans?	12%	5%	8%
8	Did you have access to the prison shop/canteen within the first 24 hours?	40%	18%	29%
9	Did you feel safe on your first night here?	89%	93%	91%
10	Have you been on an induction course?	73%	82%	78%
For those who have been on an induction course:				
11	Did the course cover everything you needed to know about the prison?	65%	81%	74%
SECTION 4: Legal rights and respectful custody				
1	In terms of your legal rights, is it easy/very easy to:			
1a	Communicate with your solicitor or legal representative?	65%	75%	70%
1b	Attend legal visits?	54%	61%	57%
1c	Obtain bail information?	12%	20%	16%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	59%	51%	55%
3	For the wing/unit you are currently on:			
3a	Are you normally offered enough clean, suitable clothes for the week?	63%	78%	70%
3b	Are you normally able to have a shower every day?	98%	100%	99%
3c	Do you normally receive clean sheets every week?	57%	84%	71%
3d	Do you normally get cell cleaning materials every week?	81%	85%	83%
3e	Is your cell call bell normally answered within five minutes?	51%	71%	61%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	72%	84%	78%
3g	Can you normally get your stored property, if you need to?	17%	45%	31%
4	Is the food in this prison good/very good?	27%	69%	48%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	56%	48%	52%
6a	Is it easy/very easy to get a complaints form?	83%	98%	90%
6b	Is it easy/very easy to get an application form?	85%	99%	92%
7	Have you made an application?	99%	94%	97%

Key to tables

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	Any percentages highlighted in blue show the worst score across establishments.			
SECTION 4: Legal rights and respectful custody continued				
For those who have made an application:				
8a	Do you feel applications are dealt with fairly?	28%	82%	55%
8b	Do you feel applications are dealt with promptly (within seven days)?	26%	62%	43%
9	Have you made a complaint?	87%	61%	74%
For those who have made a complaint:				
10a	Do you feel complaints are dealt with fairly?	34%	49%	41%
10b	Do you feel complaints are dealt with promptly (within seven days)?	21%	51%	33%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	30%	28%	29%
10c	Were you given information about how to make an appeal?	26%	41%	34%
12	Is it easy/very easy to see the Independent Monitoring Board?	46%	73%	60%
13a	Do you feel your religious beliefs are respected?	53%	69%	61%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	59%	79%	69%
14	Are you able to speak to a Listener at any time, if you want to?	22%	30%	26%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	84%	97%	90%
15b	Do most staff, in this prison, treat you with respect?	80%	93%	86%
SECTION 5: Safety				
1	Have you ever felt unsafe in this prison?	38%	37%	38%
2	Do you feel unsafe in this prison at the moment?	19%	11%	15%
4	Have you been victimised by another prisoner?	34%	37%	36%
5	Since you have been here, has another prisoner:			
5a	Made insulting remarks about you, your family or friends?	21%	21%	21%
5b	Hit, kicked or assaulted you?	10%	3%	7%
5c	Sexually abused you?	0%	3%	2%
5d	Victimised you because of your race or ethnic origin?	6%	6%	6%
5e	Victimised you because of drugs?	1%	3%	2%
5f	Taken your canteen/property?	3%	1%	2%
5g	Victimised you because you were new here?	2%	6%	4%
5h	Victimised you because of your sexuality?	5%	3%	4%
5i	Victimised you because you have a disability?	2%	2%	2%
5j	Victimised you because of your religion/religious beliefs?	6%	3%	5%
5l	Victimised you because you were from a different part of the country?	9%	3%	6%
5m	Victimised you because of your offence/crime?		14%	

Key to tables

Any percentages highlighted in green show the best score across establishments.		HMP Dovegate	HMP Grendon	Overall
Any percentages highlighted in blue show the worst score across establishments.				
SECTION 5: Safety continued				
6	Have you been victimised by a member of staff?	24%	30%	27%
7	Since you have been here, has a member of staff:			
7a	Made insulting remarks about you, your family or friends?	11%	7%	9%
7b	Hit, kicked or assaulted you?	1%	0%	1%
7c	Sexually abused you?	1%	0%	1%
7d	Victimised you because of your race or ethnic origin?	2%	6%	4%
7e	Victimised you because of drugs?	1%	0%	1%
7f	Victimised you because you were new here?	4%	2%	3%
7g	Victimised you because of your sexuality?	1%	1%	1%
7h	Victimised you because you have a disability?	1%	1%	1%
7i	Victimised you because of your religion/religious beliefs?	4%	2%	3%
7k	Victimised you because you were from a different part of the country?	5%	3%	4%
7l	Victimised you because of your offence/crime?		7%	
For those who have been victimised by staff or other prisoners:				
8	Did you report any victimisation that you have experienced?	63%	51%	56%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	35%	33%	34%
10	Have you ever felt threatened or intimidated by a member of staff in here?	18%	21%	20%
11	Is it easy/very easy to get illegal drugs in this prison?	65%	20%	42%
SECTION 6: Healthcare				
1a	Is it easy/very easy to see the doctor?		67%	
1b	Is it easy/very easy to see the nurse?		89%	
1c	Is it easy/very easy to see the dentist?		29%	
1d	Is it easy/very easy to see the optician?		41%	
2	Are you able to see a pharmacist?		55%	
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:				
3a	The doctor?	57%	77%	67%
3b	The nurse?	57%	95%	77%
3c	The dentist?	66%	66%	66%
3d	The optician?	64%	74%	69%
4	The overall quality of health services?	42%	83%	63%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	HMP Dovegate	HMP Grendon	Overall
	Any percentages highlighted in blue show the worst score across establishments.			
Healthcare continued				
5	Are you currently taking medication?	33%	45%	39%
For those currently taking medication:				
6	Are you allowed to keep possession of your medication in your own cell?	89%	100%	96%
7	Do you feel you have any emotional well being/mental health issues?		39%	
For those with emotional well being/mental health issues, are these being addressed by any of the following:				
8a	Not receiving any help?		14%	
8b	A doctor?		21%	
8c	A nurse?		21%	
8d	A psychiatrist?		18%	
8e	The Mental Health In-Reach Team?		34%	
8f	A counsellor?		38%	
9a	Did you have a drug problem when you came into this prison?	19%	35%	27%
9b	Did you have an alcohol problem when you came into this prison?	7%	24%	15%
10a	Have you developed a drug problem since you have been in this prison?		2%	
10b	Have you developed an alcohol problem since you have been in this prison?		2%	
For those with drug or alcohol problems:				
11	Do you know who to contact in this prison for help?		100%	
12	Have you received any help or intervention whilst in this prison?		78%	
For those who have received help or intervention with their drug or alcohol problem:				
13	Was this intervention or help useful?		78%	
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	24%	17%	20%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	19%	19%	19%
For those who may have a drug or alcohol problem on release, do you know who in this prison:				
15	Can help you contact external drug or alcohol agencies on release?	48%	81%	64%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	HMP Dovegate	HMP Grendon	Overall
	Any percentages highlighted in blue show the worst score across establishments.			
SECTION 7: Purposeful activity				
1	Are you currently involved in any of the following activities:			
1a	A prison job?		74%	
1b	Vocational or skills training?		27%	
1c	Education (including basic skills)?		40%	
1d	Offending Behaviour Programmes?		57%	
3	Do you go to the library at least once a week?	38%	56%	47%
4	On average, do you go to the gym at least twice a week?	62%	65%	63%
5	On average, do you go outside for exercise three or more times a week?	65%	28%	46%
6	On average, do you spend ten or more hours out of your cell on a weekday?	29%	15%	22%
7	On average, do you go on association more than five times each week?	86%	90%	88%
8	Do staff normally speak to you most of the time/all of the time during association?	34%	50%	42%
SECTION 8: Resettlement				
1	Do you have a personal officer?	97%	89%	92%
For those with a personal officer:				
2	Do you think your personal officer is helpful/very helpful?	63%	84%	74%
For those who are sentenced:				
3	Do you have a sentence plan?	75%	91%	83%
For those with a sentence plan?				
4	Were you involved/very involved in the development of your plan?	69%	80%	75%
5	Can you achieve some/all of your sentence plan targets in this prison?	59%	79%	70%
6	Are there plans for you to achieve some/all your targets in another prison?	64%	60%	62%
For those who are sentenced:				
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	76%	87%	82%
8	Do you feel that any member of staff has helped you to prepare for release?	35%	45%	40%
9	Have you had any problems with sending or receiving mail?	59%	29%	44%
10	Have you had any problems getting access to the telephones?	40%	9%	24%
11	Did you have a visit in the first week that you were here?	25%	19%	22%
12	Did you receive one or more visits in the last week?	27%	24%	26%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	HMP Dovegate	HMP Grendon	Overall
	Any percentages highlighted in blue show the worst score across establishments.			
Resettlement continued				
14	Have you been helped to maintain contact with family/friends whilst in this prison?		78%	
15	Do you know who to contact within this prison to get help with the following:			
15b	Maintaining good relationships?		45%	
15c	Avoiding bad relationships?		43%	
15d	Finding a job on release?	39%	26%	32%
15e	Finding accommodation on release?	37%	35%	36%
15f	With money/finances on release?	29%	26%	27%
15g	Claiming benefits on release?	40%	20%	30%
15h	Arranging a place at college/continuing education on release?	35%	26%	30%
15i	Accessing health services on release?	35%	20%	27%
15j	Opening a bank account on release?	26%	20%	23%
16	Do you think you will have a problem with any of the following on release from prison?			
16b	Maintaining good relationships?		30%	
16c	Avoiding bad relationships?		25%	
16d	Finding a job?	46%	72%	59%
16e	Finding accommodation?	46%	49%	48%
16f	Money/finances?	51%	40%	46%
16g	Claiming benefits?	32%	37%	35%
16h	Arranging a place at college/continuing education?	33%	39%	36%
16i	Accessing health services?	25%	29%	27%
16j	Opening a bank account?	45%	47%	46%
For those who are sentenced:				
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	76%	95%	86%

2. Ethnicity

Analysis for all functional type establishments	67
Breakdown of ethnic groupings across all functional type establishments	75
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Young adult establishments	106
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Annual report: Ethnicity analysis for all prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better.	BME prisoners	White prisoners
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		1037	2890
SECTION 1: General information			
2	Are you under 21 years of age?	7%	10%
3a	Are you sentenced?	86%	90%
3b	Are you on recall?	6%	8%
4a	Is your sentence less than 12 months?	8%	9%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	9%	8%
5	Do you have six months or less to serve?	30%	31%
6	Have you been in this prison less than a month?	9%	10%
7	Are you a foreign national?	25%	6%
8	Is English your first language?	76%	96%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?		
11	Are you Muslim?	37%	2%
12	Are you homosexual/gay or bisexual?	3%	6%
13	Do you consider yourself to have a disability?	11%	17%
14	Is this your first time in prison?	44%	31%
15	Have you been in more than five prisons this time?	11%	11%
16	Do you have any children under the age of 18?	54%	48%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	47%	52%
1b	Was your personal safety during the journey good/very good?	53%	62%
1c	Was the comfort of the van good/very good?	17%	16%
1d	Was the attention paid to your health needs good/very good?	27%	32%
1e	Was the frequency of toilet breaks good/very good?	12%	12%
2	Did you spend more than four hours in the van?	9%	8%
3	Were you treated well/very well by the escort staff?	61%	65%
4a	Did you know where you were going when you left court or when transferred from another prison?	72%	82%
4b	Before you arrived here did you receive any written information about what would happen to you?	19%	15%
4c	When you first arrived here did your property arrive at the same time as you?	79%	86%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	14%	14%
1c	Housing problems?	20%	23%
1d	Problems contacting employers?	11%	12%
1e	Problems contacting family?	51%	49%
1f	Problems ensuring dependants were looked after?	12%	15%
1g	Money problems?	18%	15%
1h	Problems of feeling depressed/suicidal?	41%	52%
1i	Health problems?	60%	59%
1j	Problems in needing protection from other prisoners?	17%	20%
1k	Problems accessing phone numbers?	43%	37%
2	When you first arrived:		
2a	Did you have any problems?	73%	64%
2b	Did you have any problems with loss of property?	20%	15%
2c	Did you have any housing problems?	21%	16%
2d	Did you have any problems contacting employers?	8%	4%
2e	Did you have any problems contacting family?	30%	24%
2f	Did you have any problems ensuring dependants were being looked after?	9%	6%
2g	Did you have any money worries?	25%	17%
2h	Did you have any problems with feeling depressed or suicidal?	21%	18%
2i	Did you have any health problems?	21%	24%
2j	Did you have any problems with needing protection from other prisoners?	8%	8%
2k	Did you have problems accessing phone numbers?	26%	21%
3a	Were you seen by a member of health services in reception?	84%	84%
3b	When you were searched in reception, was this carried out in a respectful way?	67%	77%
4	Were you treated well/very well in reception?	60%	68%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	42%	49%
5b	Information about what support was available for people feeling depressed or suicidal?	38%	48%
5c	Information about how to make routine requests?	35%	40%
5d	Information about your entitlement to visits?	45%	44%
5e	Information about health services?	56%	57%
5f	Information about the chaplaincy?	50%	50%

Key to tables

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	73%	79%
6b	The opportunity to have a shower?	38%	37%
6c	The opportunity to make a free telephone call?	54%	55%
6d	Something to eat?	77%	75%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	37%	43%
7b	Someone from health services?	69%	74%
7c	A Listener/Samaritans?	16%	20%
8	Did you have access to the prison shop/canteen within the first 24 hours?	19%	16%
9	Did you feel safe on your first night here?	70%	78%
10	Have you been on an induction course?	86%	85%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	58%	62%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	43%	50%
1b	Attend legal visits?	49%	59%
1c	Obtain bail information?	17%	19%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	42%	44%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	50%	57%
3b	Are you normally able to have a shower every day?	84%	90%
3c	Do you normally receive clean sheets every week?	74%	81%
3d	Do you normally get cell cleaning materials every week?	67%	71%
3e	Is your cell call bell normally answered within five minutes?	39%	37%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	69%	67%
3g	Can you normally get your stored property, if you need to?	27%	29%
4	Is the food in this prison good/very good?	24%	31%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	37%	51%
6a	Is it easy/very easy to get a complaints form?	78%	85%
6b	Is it easy/very easy to get an application form?	84%	89%
7	Have you made an application?	85%	89%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	49%	60%
8b	Do you feel applications are dealt with promptly (within seven days)?	42%	51%
9	Have you made a complaint?	56%	51%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	24%	36%
10b	Do you feel complaints are dealt with promptly (within seven days)?	28%	38%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	30%	26%
10c	Were you given information about how to make an appeal?	26%	25%
12	Is it easy/very easy to see the Independent Monitoring Board?	28%	31%
13a	Do you feel your religious beliefs are respected?	56%	53%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	63%	55%
14	Are you able to speak to a Listener at any time, if you want to?	48%	59%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	68%	75%
15b	Do most staff, in this prison, treat you with respect?	64%	72%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	45%	38%
2	Do you feel unsafe in this prison at the moment?	21%	16%
4	Have you been victimised by another prisoner?	25%	24%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	13%	13%
5b	Hit, kicked or assaulted you?	8%	8%
5c	Sexually abused you?	1%	1%
5d	Victimised you because of your race or ethnic origin?	10%	2%
5e	Victimised you because of drugs?	2%	4%
5f	Taken your canteen/property?	5%	5%
5g	Victimised you because you were new here?	6%	5%
5h	Victimised you because of your sexuality?	1%	1%
5i	Victimised you because you have a disability?	1%	3%
5j	Victimised you because of your religion/religious beliefs?	6%	2%
5l	Victimised you because you were from a different part of the country?	7%	5%
5m	Victimised you because of your offence/crime?	5%	6%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	32%	23%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	12%	12%
7b	Hit, kicked or assaulted you?	4%	3%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	15%	2%
7e	Victimised you because of drugs?	2%	4%
7f	Victimised you because you were new here?	8%	5%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	2%	3%
7i	Victimised you because of your religion/religious beliefs?	9%	2%
7k	Victimised you because you were from a different part of the country?	7%	5%
7l	Victimised you because of your offence/crime?	7%	6%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	42%	39%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	25%	28%
10	Have you ever felt threatened or intimidated by a member of staff in here?	29%	21%
11	Is it easy/very easy to get illegal drugs in this prison?	27%	38%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	36%	39%
1b	Is it easy/very easy to see the nurse?	61%	63%
1c	Is it easy/very easy to see the dentist?	16%	15%
1d	Is it easy/very easy to see the optician?	18%	17%
2	Are you able to see a pharmacist?	48%	49%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	48%	52%
3b	The nurse?	56%	65%
3c	The dentist?	36%	42%
3d	The optician?	40%	46%
4	The overall quality of health services?	38%	45%

Key to tables

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	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Healthcare continued			
5	Are you currently taking medication?	37%	48%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	78%	71%
7	Do you feel you have any emotional well being/mental health issues?	22%	30%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	29%	32%
8b	A doctor?	34%	31%
8c	A nurse?	24%	20%
8d	A psychiatrist?	18%	21%
8e	The Mental Health In-Reach Team?	29%	36%
8f	A counsellor?	13%	16%
9a	Did you have a drug problem when you came into this prison?	16%	30%
9b	Did you have an alcohol problem when you came into this prison?	8%	24%
10a	Have you developed a drug problem since you have been in this prison?	4%	11%
10b	Have you developed an alcohol problem since you have been in this prison?	1%	3%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	74%	84%
12	Have you received any help or intervention whilst in this prison?	74%	74%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	76%	75%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	21%	26%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	14%	22%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	45%	64%

Key to tables

	Any percentage highlighted in green is significantly better.	BME prisoners	White prisoners
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 7: Purposeful Activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	55%	64%
1b	Vocational or skills training?	22%	17%
1c	Education (including basic skills)?	47%	30%
1d	Offending behaviour programmes?	18%	17%
2ai	Have you had a job whilst in this prison?	62%	70%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	38%	48%
2bi	Have you been involved in vocational or skills training whilst in this prison?	64%	59%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	55%	50%
2ci	Have you been involved in education whilst in this prison?	74%	69%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	58%	55%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	62%	57%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	50%	51%
3	Do you go to the library at least once a week?	42%	43%
4	On average, do you go to the gym at least twice a week?	60%	46%
5	On average, do you go outside for exercise three or more times a week?	41%	45%
6	On average, do you spend ten or more hours out of your cell on a weekday?	10%	14%
7	On average, do you go on association more than five times each week?	59%	70%
8	Do staff normally speak to you most of the time/all of the time during association?	19%	22%
SECTION 8: Resettlement			
1	Do you have a personal officer?	62%	71%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	57%	64%
For those who are sentenced:			
3	Do you have a sentence plan?	65%	68%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	63%	57%
5	Can you achieve some/all of your sentence plan targets in this prison?	69%	69%
6	Are there plans for you to achieve some/all your targets in another prison?	51%	42%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	30%	35%
8	Do you feel that any member of staff has helped you to prepare for release?	18%	18%
9	Have you had any problems with sending or receiving mail?	43%	40%
10	Have you had any problems getting access to the telephones?	27%	22%
11	Did you have a visit in the first week that you were here?	29%	29%
12	Did you receive one or more visits in the last week?	35%	35%

Key to tables

	Any percentage highlighted in green is significantly better.	BME prisoners	White prisoners
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	41%	41%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	17%	18%
15c	Avoiding bad relationships?	14%	14%
15d	Finding a job on release?	31%	35%
15e	Finding accommodation on release?	34%	39%
15f	With money/finances on release?	23%	25%
15g	Claiming benefits on release?	28%	40%
15h	Arranging a place at college/continuing education on release?	25%	24%
15i	Accessing health services on release?	22%	27%
15j	Opening a bank account on release?	23%	26%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	13%	15%
16c	Avoiding bad relationships?	11%	16%
16d	Finding a job?	49%	47%
16e	Finding accommodation?	40%	40%
16f	Money/finances?	40%	34%
16g	Claiming benefits?	32%	31%
16h	Arranging a place at college/continuing education?	32%	22%
16i	Accessing health services?	19%	21%
16j	Opening a bank account?	33%	33%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	61%	56%



Annual report: Ethnic breakdown across all functional types

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

Any percentages highlighted in green show the best score across establishments.		White	White Irish and Other	Black	Asian	Mixed	Other	Overall
Any percentages highlighted in blue show the worst score across establishments.								
Number of completed questionnaires returned		2655	235	514	248	199	76	3927
SECTION 1: General information								
2	Are you under 21 years of age?	10%	7%	7%	4%	12%	6%	9%
3a	Are you sentenced?	90%	82%	88%	84%	85%	81%	89%
3b	Are you on recall?	8%	9%	5%	3%	7%	14%	7%
4a	Is your sentence less than 12 months?	9%	10%	9%	9%	5%	12%	9%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	8%	7%	9%	7%	11%	10%	8%
5	Do you have six months or less to serve?	32%	27%	31%	33%	24%	29%	31%
6	Have you been in this prison less than a month?	10%	11%	6%	9%	13%	10%	10%
7	Are you a foreign national?	2%	45%	26%	19%	14%	63%	11%
8	Is English your first language?	99%	63%	86%	56%	92%	36%	90%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	0%	0%	100%	100%	100%	100%	28%
11	Are you Muslim?	1%	13%	28%	67%	20%	36%	12%
12	Are you homosexual/gay or bisexual?	6%	7%	3%	2%	4%	5%	5%
13	Do you consider yourself to have a disability?	17%	22%	11%	10%	12%	6%	16%
14	Is this your first time in prison?	30%	41%	38%	59%	28%	71%	35%
15	Have you been in more than five prisons this time?	11%	12%	13%	9%	9%	4%	11%
16	Do you have any children under the age of 18?	48%	49%	61%	41%	56%	47%	50%
SECTION 2: Transfers and escorts								
For the most recent journey you have made either to or from court or between prisons:								
1a	Was the cleanliness of the van good/very good?	52%	50%	49%	53%	40%	37%	51%
1b	Was your personal safety during the journey good/very good?	62%	56%	53%	55%	55%	41%	59%
1c	Was the comfort of the van good/very good?	16%	21%	17%	21%	10%	17%	16%
1d	Was the attention paid to your health needs good/very good?	32%	30%	26%	32%	22%	26%	31%
1e	Was the frequency of toilet breaks good/very good?	12%	14%	11%	15%	9%	15%	12%
2	Did you spend more than four hours in the van?	8%	12%	10%	10%	7%	11%	8%
3	Were you treated well/very well by the escort staff?	66%	53%	60%	63%	61%	55%	64%
4a	Did you know where you were going when you left court or when transferred from another prison?	83%	64%	72%	73%	80%	51%	79%
4b	Before you arrived here did you receive any written information about what would happen to you?	15%	20%	15%	24%	18%	24%	16%
4c	When you first arrived here did your property arrive at the same time as you?	87%	76%	75%	84%	85%	73%	84%

Key to tables

Any percentages highlighted in green show the best score across establishments.	White	White Irish and Other	Black	Asian	Mixed	Other	Overall
Any percentages highlighted in blue show the worst score across establishments.							
SECTION 3: Reception, first night and induction							
1	In the first 24 hours, did staff ask you if you needed help/support with the following:						
1b	13%	20%	17%	8%	14%	18%	14%
1c	23%	23%	21%	21%	21%	11%	22%
1d	11%	17%	9%	11%	11%	18%	11%
1e	49%	43%	57%	44%	49%	51%	49%
1f	14%	20%	12%	12%	14%	8%	14%
1g	15%	20%	19%	16%	16%	28%	16%
1h	52%	44%	36%	45%	43%	54%	50%
1i	60%	56%	60%	64%	60%	44%	59%
1j	20%	21%	15%	20%	15%	23%	19%
1k	38%	34%	45%	39%	42%	49%	39%
2	When you first arrived:						
2a	64%	68%	72%	72%	71%	86%	67%
2b	15%	19%	24%	15%	14%	25%	16%
2c	16%	16%	25%	14%	17%	27%	18%
2d	4%	5%	8%	8%	7%	8%	5%
2e	24%	30%	28%	34%	28%	42%	26%
2f	5%	9%	8%	8%	10%	11%	6%
2g	17%	23%	26%	25%	23%	30%	19%
2h	19%	24%	20%	23%	17%	36%	20%
2i	23%	28%	20%	20%	19%	34%	23%
2j	8%	9%	8%	7%	6%	15%	8%
2k	21%	20%	25%	29%	25%	22%	22%
3a	85%	78%	84%	86%	84%	78%	84%
3b	78%	63%	67%	65%	72%	64%	74%
4	69%	57%	63%	63%	57%	45%	66%
5	On your day of arrival, were you offered any of the following information:						
5a	50%	41%	44%	43%	34%	50%	47%
5b	48%	38%	37%	40%	33%	47%	45%
5c	41%	33%	35%	39%	29%	44%	39%
5d	44%	39%	44%	46%	44%	44%	44%
5e	57%	49%	56%	56%	56%	58%	57%
5f	51%	40%	50%	51%	50%	50%	50%

Key to tables

Any percentages highlighted in green show the best score across establishments.	White	White Irish and Other	Black	Asian	Mixed	Other	Overall
Any percentages highlighted in blue show the worst score across establishments.							
SECTION 3: Reception, first night and induction continued							
6	On your day of arrival, were you offered any of the following:						
6a	80%	72%	74%	71%	74%	73%	77%
6b	37%	37%	38%	34%	37%	52%	38%
6c	56%	48%	54%	55%	52%	56%	55%
6d	75%	74%	79%	74%	74%	81%	76%
7	Within the first 24 hours did you meet any of the following people:						
7a	43%	43%	36%	39%	38%	35%	41%
7b	75%	66%	70%	68%	68%	67%	73%
7c	20%	18%	16%	16%	18%	14%	19%
8	16%	24%	19%	19%	16%	28%	17%
9	79%	66%	69%	66%	82%	56%	76%
10	86%	84%	87%	88%	81%	84%	85%
For those who have been on an induction course:							
11	Did the course cover everything you needed to know about the prison?						
	63%	55%	56%	59%	61%	58%	61%
SECTION 4: Legal rights and respectful custody							
1	In terms of your legal rights, is it easy/very easy to:						
1a	50%	50%	45%	45%	39%	41%	48%
1b	59%	53%	49%	51%	51%	42%	56%
1c	19%	14%	17%	17%	19%	15%	18%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?						
	44%	45%	44%	40%	42%	35%	43%
3	For the wing/unit you are currently on:						
3a	57%	55%	51%	51%	45%	52%	55%
3b	90%	84%	84%	86%	83%	81%	88%
3c	81%	80%	74%	72%	75%	80%	79%
3d	71%	67%	67%	65%	66%	70%	70%
3e	37%	39%	35%	45%	43%	35%	38%
3f	67%	61%	73%	65%	67%	61%	67%
3g	29%	33%	25%	31%	24%	28%	29%
4	Is the food in this prison good/very good?						
	31%	27%	23%	28%	20%	24%	29%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?						
	52%	42%	35%	37%	44%	36%	47%
6a	86%	76%	80%	75%	83%	59%	83%
6b	90%	84%	86%	81%	87%	72%	88%
7	89%	86%	85%	86%	87%	81%	88%

Key to tables

	Any percentages highlighted in green show the best score across establishments.							
	Any percentages highlighted in blue show the worst score across establishments.	White	White Irish and Other	Black	Asian	Mixed	Other	Overall
SECTION 4: Legal rights and respectful custody continued								
For those who have made an application:								
8a	Do you feel applications are dealt with fairly?	61%	46%	47%	52%	50%	46%	57%
8b	Do you feel applications are dealt with promptly (within seven days)?	52%	40%	41%	46%	40%	38%	48%
9	Have you made a complaint?	51%	53%	60%	51%	55%	51%	52%
For those who have made a complaint:								
10a	Do you feel complaints are dealt with fairly?	37%	25%	22%	28%	24%	20%	32%
10b	Do you feel complaints are dealt with promptly (within seven days)?	38%	34%	29%	31%	22%	22%	35%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	25%	37%	31%	27%	28%	32%	27%
10c	Were you given information about how to make an appeal?	25%	23%	27%	22%	27%	25%	25%
12	Is it easy/very easy to see the Independent Monitoring Board?	32%	23%	27%	31%	29%	19%	30%
13a	Do you feel your religious beliefs are respected?	52%	57%	55%	64%	49%	49%	54%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	55%	58%	60%	71%	60%	62%	57%
14	Are you able to speak to a Listener at any time, if you want to?	60%	49%	47%	49%	45%	51%	56%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	76%	64%	68%	66%	69%	72%	73%
15b	Do most staff, in this prison, treat you with respect?	73%	65%	62%	63%	71%	64%	70%
SECTION 5: Safety								
1	Have you ever felt unsafe in this prison?	38%	40%	44%	46%	40%	58%	40%
2	Do you feel unsafe in this prison at the moment?	15%	26%	22%	20%	17%	33%	17%
4	Have you been victimised by another prisoner?	24%	24%	25%	27%	19%	30%	24%
5	Since you have been here, has another prisoner:							
5a	Made insulting remarks about you, your family or friends?	14%	11%	13%	15%	7%	15%	13%
5b	Hit, kicked or assaulted you?	8%	8%	8%	11%	6%	7%	8%
5c	Sexually abused you?	1%	2%	1%	1%	1%	2%	1%
5d	Victimised you because of your race or ethnic origin?	1%	8%	8%	17%	6%	12%	4%
5e	Victimised you because of drugs?	3%	4%	2%	3%	3%	0%	3%
5f	Taken your canteen/property?	5%	4%	4%	6%	3%	8%	5%
5g	Victimised you because you were new here?	6%	5%	6%	8%	4%	7%	6%
5h	Victimised you because of your sexuality?	1%	2%	0%	1%	0%	2%	1%
5i	Victimised you because you have a disability?	3%	3%	1%	1%	1%	2%	2%
5j	Victimised you because of your religion/religious beliefs?	2%	3%	4%	12%	3%	4%	3%
5l	Victimised you because you were from a different part of the country?	5%	7%	7%	7%	4%	6%	5%
5m	Victimised you because of your offence/crime?	6%	3%	6%	5%	4%	5%	6%

Key to tables

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Any percentages highlighted in blue show the worst score across establishments.								
SECTION 5: Safety continued								
6	Have you been victimised by a member of staff?	23%	27%	34%	33%	27%	31%	26%
7	Since you have been here, has a member of staff:							
7a	Made insulting remarks about you, your family or friends?	12%	15%	11%	10%	14%	17%	12%
7b	Hit, kicked or assaulted you?	3%	7%	6%	3%	2%	4%	4%
7c	Sexually abused you?	1%	2%	1%	1%	3%	1%	1%
7d	Victimised you because of your race or ethnic origin?	1%	7%	16%	18%	9%	11%	5%
7e	Victimised you because of drugs?	4%	3%	1%	2%	4%	1%	3%
7f	Victimised you because you were new here?	5%	5%	9%	10%	5%	5%	6%
7g	Victimised you because of your sexuality?	1%	0%	0%	0%	1%	2%	1%
7h	Victimised you because you have a disability?	2%	4%	2%	2%	1%	0%	2%
7i	Victimised you because of your religion/religious beliefs?	2%	3%	7%	16%	4%	9%	4%
7k	Victimised you because you were from a different part of the country?	4%	11%	7%	5%	7%	9%	5%
7l	Victimised you because of your offence/crime?	6%	6%	8%	2%	9%	10%	6%
For those who have been victimised by staff or other prisoners:								
8	Did you report any victimisation that you have experienced?	39%	39%	42%	41%	38%	47%	40%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	29%	27%	25%	25%	25%	28%	28%
10	Have you ever felt threatened or intimidated by a member of staff in here?	20%	28%	31%	29%	23%	30%	23%
11	Is it easy/very easy to get illegal drugs in this prison?	38%	40%	23%	31%	31%	28%	35%
SECTION 6: Healthcare								
1a	Is it easy/very easy to see the doctor?	39%	34%	39%	34%	28%	47%	38%
1b	Is it easy/very easy to see the nurse?	63%	60%	69%	55%	53%	63%	62%
1c	Is it easy/very easy to see the dentist?	14%	15%	17%	15%	18%	12%	15%
1d	Is it easy/very easy to see the optician?	17%	16%	19%	17%	15%	24%	17%
2	Are you able to see a pharmacist?	50%	48%	48%	50%	45%	48%	49%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:								
3a	The doctor?	52%	48%	49%	51%	44%	44%	51%
3b	The nurse?	65%	61%	57%	59%	52%	52%	63%
3c	The dentist?	42%	41%	37%	37%	38%	23%	40%
3d	The optician?	47%	40%	41%	40%	36%	46%	45%
4	The overall quality of health services?	46%	37%	39%	43%	31%	37%	43%

Key to tables

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Healthcare continued								
5	Are you currently taking medication?	48%	49%	36%	36%	35%	47%	45%
For those currently taking medication:								
6	Are you allowed to keep possession of your medication in your own cell?	71%	68%	81%	77%	71%	81%	73%
7	Do you feel you have any emotional well being/mental health issues?	30%	40%	20%	25%	17%	32%	29%
For those with emotional well being/mental health issues, are these being addressed by any of the following:								
8a	Not receiving any help?	32%	35%	53%	14%	22%	15%	32%
8b	A doctor?	29%	52%	26%	41%	44%	23%	31%
8c	A nurse?	19%	28%	12%	34%	27%	26%	21%
8d	A psychiatrist?	21%	23%	10%	22%	25%	21%	21%
8e	The Mental Health In-Reach Team?	36%	38%	19%	33%	40%	34%	35%
8f	A counsellor?	16%	20%	10%	8%	38%	0%	16%
9a	Did you have a drug problem when you came into this prison?	30%	27%	15%	13%	25%	15%	26%
9b	Did you have an alcohol problem when you came into this prison?	24%	23%	5%	9%	17%	10%	19%
10a	Have you developed a drug problem since you have been in this prison?	11%	11%	5%	3%	3%	2%	9%
10b	Have you developed an alcohol problem since you have been in this prison?	3%	3%	1%	2%	1%	0%	3%
For those with drug or alcohol problems:								
11	Do you know who to contact in this prison for help?	84%	86%	69%	69%	87%	64%	83%
12	Have you received any help or intervention whilst in this prison?	74%	78%	71%	71%	87%	56%	74%
For those who have received help or intervention with their drug or alcohol problem:								
13	Was this intervention or help useful?	76%	69%	80%	60%	81%	75%	75%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	27%	22%	20%	17%	26%	23%	25%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	22%	19%	12%	11%	21%	19%	20%
For those who may have a drug or alcohol problem on release, do you know who in this prison:								
15	Can help you contact external drug or alcohol agencies on release?	65%	49%	39%	51%	55%	20%	60%

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SECTION 7: Purposeful activity								
1	Are you currently involved in any of the following activities:							
1a	A prison job?	64%	62%	48%	58%	61%	59%	62%
1b	Vocational or skills training?	17%	12%	25%	22%	17%	22%	18%
1c	Education (including basic skills)?	29%	38%	50%	51%	31%	55%	33%
1d	Offending behaviour programmes?	18%	15%	16%	22%	17%	12%	17%
2ai	Have you had a job whilst in this prison?	71%	64%	67%	59%	52%	62%	67%
For those who have had a prison job whilst in this prison:								
2aii	Do you feel the job will help you on release?	48%	44%	37%	28%	41%	72%	45%
2bi	Have you been involved in vocational or skills training whilst in this prison?	58%	65%	67%	65%	57%	64%	61%
For those who have had vocational or skills training whilst in this prison:								
2bii	Do you feel the vocational or skills training will help you on release?	52%	38%	53%	42%	62%	100%	52%
2ci	Have you been involved in education whilst in this prison?	68%	70%	78%	71%	67%	75%	70%
For those who have been involved in education whilst in this prison:								
2cii	Do you feel the education will help you on release?	57%	45%	57%	41%	71%	73%	56%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	57%	59%	63%	58%	66%	53%	59%
For those who have been involved in offending behaviour programmes whilst in this prison:								
2dii	Do you feel the offending behaviour programme(s) will help you on release?	54%	34%	49%	33%	69%	43%	51%
3	Do you go to the library at least once a week?	43%	45%	45%	40%	38%	48%	43%
4	On average, do you go to the gym at least twice a week?	46%	46%	62%	55%	66%	43%	50%
5	On average, do you go outside for exercise three or more times a week?	46%	41%	38%	42%	44%	42%	44%
6	On average, do you spend ten or more hours out of your cell on a weekday?	14%	16%	10%	9%	10%	14%	13%
7	On average, do you go on association more than five times each week?	71%	55%	59%	62%	59%	46%	67%
8	Do staff normally speak to you most of the time/all of the time during association?	22%	18%	19%	19%	18%	18%	21%
SECTION 8: Resettlement								
1	Do you have a personal officer?	71%	67%	59%	67%	60%	72%	69%
For those with a personal officer:								
2	Do you think your personal officer is helpful/very helpful?	64%	58%	54%	65%	52%	53%	62%
For those who are sentenced:								
3	Do you have a sentence plan?	69%	61%	65%	69%	65%	48%	67%
For those with a sentence plan?								
4	Were you involved/very involved in the development of your plan?	57%	61%	60%	71%	59%	58%	58%
5	Can you achieve some/all of your sentence plan targets in this prison?	69%	66%	67%	72%	69%	79%	69%
6	Are there plans for you to achieve some/all your targets in another prison?	41%	49%	52%	52%	48%	56%	44%
For those who are sentenced:								
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	36%	32%	28%	32%	31%	40%	34%
8	Do you feel that any member of staff has helped you to prepare for release?	18%	16%	17%	18%	18%	26%	18%
9	Have you had any problems with sending or receiving mail?	39%	43%	43%	45%	46%	35%	41%
10	Have you had any problems getting access to the telephones?	21%	32%	22%	36%	28%	33%	24%
11	Did you have a visit in the first week that you were here?	29%	19%	26%	36%	31%	22%	29%
12	Did you receive one or more visits in the last week?	36%	31%	35%	39%	38%	21%	35%

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Resettlement continued								
14	Have you been helped to maintain contact with family/friends whilst in this prison?	42%	38%	36%	51%	37%	45%	41%
15	Do you know who to contact within this prison to get help with the following:							
15b	Maintaining good relationships?	18%	17%	13%	23%	17%	19%	18%
15c	Avoiding bad relationships?	15%	12%	11%	16%	15%	17%	14%
15d	Finding a job on release?	35%	35%	34%	26%	29%	30%	34%
15e	Finding accommodation on release?	39%	36%	37%	27%	36%	26%	37%
15f	With money/finances on release?	24%	33%	24%	19%	22%	24%	24%
15g	Claiming benefits on release?	40%	36%	31%	25%	28%	14%	37%
15h	Arranging a place at college/continuing education on release?	24%	25%	25%	24%	24%	26%	24%
15i	Accessing health services on release?	27%	27%	23%	21%	20%	27%	26%
15j	Opening a bank account on release?	26%	30%	23%	24%	23%	22%	25%
16	Do you think you will have a problem with any of the following on release from prison?							
16b	Maintaining good relationships?	16%	13%	17%	8%	12%	11%	15%
16c	Avoiding bad relationships?	16%	12%	15%	7%	10%	7%	15%
16d	Finding a job?	48%	40%	53%	42%	52%	41%	48%
16e	Finding accommodation?	41%	33%	47%	24%	43%	34%	40%
16f	Money/finances?	34%	34%	44%	34%	39%	33%	35%
16g	Claiming benefits?	30%	37%	33%	27%	37%	35%	31%
16h	Arranging a place at college/continuing education?	22%	23%	34%	27%	31%	37%	25%
16i	Accessing health services?	20%	24%	20%	15%	20%	28%	20%
16j	Opening a bank account?	33%	34%	36%	26%	29%	42%	33%
For those who are sentenced:								
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	56%	55%	62%	59%	60%	58%	57%



Annual report: Ethnicity analysis for local prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better.	BME prisoners	White prisoners
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		194	456
SECTION 1: General information			
2	Are you under 21 years of age?	1%	7%
3a	Are you sentenced?	62%	66%
3b	Are you on recall?	12%	10%
4a	Is your sentence less than 12 months?	16%	15%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	8%	7%
5	Do you have six months or less to serve?	30%	31%
6	Have you been in this prison less than a month?	13%	15%
7	Are you a foreign national?	26%	9%
8	Is English your first language?	74%	92%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?		
11	Are you Muslim?	37%	4%
12	Are you homosexual/gay or bisexual?	2%	2%
13	Do you consider yourself to have a disability?	10%	21%
14	Is this your first time in prison?	40%	30%
15	Have you been in more than five prisons this time?	8%	8%
16	Do you have any children under the age of 18?	53%	51%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	51%	50%
1b	Was your personal safety during the journey good/very good?	50%	61%
1c	Was the comfort of the van good/very good?	19%	12%
1d	Was the attention paid to your health needs good/very good?	25%	30%
1e	Was the frequency of toilet breaks good/very good?	15%	13%
2	Did you spend more than four hours in the van?	4%	4%
3	Were you treated well/very well by the escort staff?	59%	67%
4a	Did you know where you were going when you left court or when transferred from another prison?	59%	75%
4b	Before you arrived here did you receive any written information about what would happen to you?	13%	15%
4c	When you first arrived here did your property arrive at the same time as you?	73%	79%

Key to tables

	Any percentage highlighted in green is significantly better.	BME prisoners	White prisoners
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	25%	17%
1c	Housing problems?	22%	42%
1d	Problems contacting employers?	12%	21%
1e	Problems contacting family?	37%	54%
1f	Problems ensuring dependants were looked after?	22%	19%
1g	Money problems?	17%	24%
1h	Problems of feeling depressed/suicidal?	46%	66%
1i	Health problems?	49%	65%
1j	Problems in needing protection from other prisoners?	14%	34%
1k	Problems accessing phone numbers?	41%	45%
2	When you first arrived:		
2a	Did you have any problems?	81%	74%
2b	Did you have any problems with loss of property?	17%	15%
2c	Did you have any housing problems?	36%	20%
2d	Did you have any problems contacting employers?	13%	8%
2e	Did you have any problems contacting family?	39%	31%
2f	Did you have any problems ensuring dependants were being looked after?	13%	7%
2g	Did you have any money worries?	34%	24%
2h	Did you have any problems with feeling depressed or suicidal?	28%	25%
2i	Did you have any health problems?	22%	29%
2j	Did you have any problems with needing protection from other prisoners?	11%	11%
2k	Did you have problems accessing phone numbers?	25%	26%
3a	Were you seen by a member of health services in reception?	79%	83%
3b	When you were searched in reception, was this carried out in a respectful way?	54%	71%
4	Were you treated well/very well in reception?	49%	58%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	30%	46%
5b	Information about what support was available for people feeling depressed or suicidal?	29%	48%
5c	Information about how to make routine requests?	23%	37%
5d	Information about your entitlement to visits?	40%	47%
5e	Information about health services?	46%	58%
5f	Information about the chaplaincy?	56%	52%

Key to tables

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	42%	55%
8b	Do you feel applications are dealt with promptly (within seven days)?	34%	47%
9	Have you made a complaint?	53%	45%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	28%	35%
10b	Do you feel complaints are dealt with promptly (within seven days)?	29%	32%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	33%	27%
10c	Were you given information about how to make an appeal?	21%	20%
12	Is it easy/very easy to see the Independent Monitoring Board?	24%	21%
13a	Do you feel your religious beliefs are respected?	55%	49%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	63%	52%
14	Are you able to speak to a Listener at any time, if you want to?	44%	61%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	63%	70%
15b	Do most staff, in this prison, treat you with respect?	54%	68%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	54%	40%
2	Do you feel unsafe in this prison at the moment?	27%	18%
4	Have you been victimised by another prisoner?	25%	24%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	14%	12%
5b	Hit, kicked or assaulted you?	11%	8%
5c	Sexually abused you?	1%	1%
5d	Victimised you because of your race or ethnic origin?	8%	2%
5e	Victimised you because of drugs?	3%	3%
5f	Taken your canteen/property?	6%	5%
5g	Victimised you because you were new here?	8%	6%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	1%	4%
5j	Victimised you because of your religion/religious beliefs?	5%	3%
5l	Victimised you because you were from a different part of the country?	5%	3%
5m	Victimised you because of your offence/crime?	9%	10%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	32%	21%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	11%	10%
7b	Hit, kicked or assaulted you?	5%	4%
7c	Sexually abused you?	1%	0%
7d	Victimised you because of your race or ethnic origin?	10%	3%
7e	Victimised you because of drugs?	4%	4%
7f	Victimised you because you were new here?	11%	4%
7g	Victimised you because of your sexuality?	0%	0%
7h	Victimised you because you have a disability?	1%	3%
7i	Victimised you because of your religion/religious beliefs?	5%	2%
7k	Victimised you because you were from a different part of the country?	7%	6%
7l	Victimised you because of your offence/crime?	10%	10%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	29%	40%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	28%	26%
10	Have you ever felt threatened or intimidated by a member of staff in here?	32%	23%
11	Is it easy/very easy to get illegal drugs in this prison?	28%	33%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	15%	31%
1b	Is it easy/very easy to see the nurse?	44%	52%
1c	Is it easy/very easy to see the dentist?	5%	9%
1d	Is it easy/very easy to see the optician?	11%	13%
2	Are you able to see a pharmacist?	53%	51%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	49%	52%
3b	The nurse?	48%	63%
3c	The dentist?	26%	32%
3d	The optician?	28%	37%
4	The overall quality of health services?	32%	41%

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Healthcare continued			
5	Are you currently taking medication?	36%	54%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	68%	53%
7	Do you feel you have any emotional well being/mental health issues?	32%	32%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	0%	34%
8b	A doctor?	55%	28%
8c	A nurse?	55%	8%
8d	A psychiatrist?	9%	14%
8e	The Mental Health In-Reach Team?	30%	43%
8f	A counsellor?	9%	7%
9a	Did you have a drug problem when you came into this prison?	24%	37%
9b	Did you have an alcohol problem when you came into this prison?	12%	31%
10a	Have you developed a drug problem since you have been in this prison?	5%	12%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	5%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	64%	80%
12	Have you received any help or intervention whilst in this prison?	55%	70%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	82%	77%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	33%	34%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	23%	32%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	43%	61%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	11%	53%
1b	Vocational or skills training?	28%	10%
1c	Education (including basic skills)?	42%	29%
1d	Offending behaviour programmes?	11%	11%
2ai	Have you had a job whilst in this prison?	62%	70%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	38%	48%
2bi	Have you been involved in vocational or skills training whilst in this prison?	64%	59%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	55%	50%
2ci	Have you been involved in education whilst in this prison?	74%	69%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	58%	55%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	62%	57%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	50%	51%
3	Do you go to the library at least once a week?	29%	34%
4	On average, do you go to the gym at least twice a week?	43%	43%
5	On average, do you go outside for exercise three or more times a week?	30%	41%
6	On average, do you spend ten or more hours out of your cell on a weekday?	6%	8%
7	On average, do you go on association more than five times each week?	38%	56%
8	Do staff normally speak to you most of the time/all of the time during association?	14%	19%
SECTION 8: Resettlement			
1	Do you have a personal officer?	29%	52%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	46%	65%
For those who are sentenced:			
3	Do you have a sentence plan?	46%	53%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	75%	55%
5	Can you achieve some/all of your sentence plan targets in this prison?	69%	67%
6	Are there plans for you to achieve some/all your targets in another prison?	57%	31%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	29%	27%
8	Do you feel that any member of staff has helped you to prepare for release?	19%	16%
9	Have you had any problems with sending or receiving mail?	46%	40%
10	Have you had any problems getting access to the telephones?	41%	29%
11	Did you have a visit in the first week that you were here?	39%	32%
12	Did you receive one or more visits in the last week?	40%	38%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	35%	44%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	11%	23%
15c	Avoiding bad relationships?	13%	18%
15d	Finding a job on release?	28%	38%
15e	Finding accommodation on release?	32%	39%
15f	With money/finances on release?	20%	28%
15g	Claiming benefits on release?	27%	42%
15h	Arranging a place at college/continuing education on release?	20%	22%
15i	Accessing health services on release?	24%	31%
15j	Opening a bank account on release?	24%	31%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	9%	18%
16c	Avoiding bad relationships?	9%	16%
16d	Finding a job?	62%	51%
16e	Finding accommodation?	58%	46%
16f	Money/finances?	60%	41%
16g	Claiming benefits?	48%	38%
16h	Arranging a place at college/continuing education?	44%	25%
16i	Accessing health services?	25%	20%
16j	Opening a bank account?	43%	36%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	57%	47%



Annual report: Ethnicity analysis for high security prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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Number of completed questionnaires returned		96	211
SECTION 1: General information			
2	Are you under 21 years of age?	1%	0%
3a	Are you sentenced?	98%	99%
3b	Are you on recall?	0%	3%
4a	Is your sentence less than 12 months?	100%	100%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	7%	9%
5	Do you have six months or less to serve?	12%	10%
6	Have you been in this prison less than a month?	4%	4%
7	Are you a foreign national?	23%	6%
8	Is English your first language?	77%	98%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)		
11	Are you Muslim?	51%	4%
12	Are you homosexual/gay or bisexual?	6%	8%
13	Do you consider yourself to have a disability?	15%	28%
14	Is this your first time in prison?	43%	39%
15	Have you been in more than five prisons this time?	18%	16%
16	Do you have any children under the age of 18?	61%	38%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	38%	51%
1b	Was your personal safety during the journey good/very good?	30%	53%
1c	Was the comfort of the van good/very good?	10%	21%
1d	Was the attention paid to your health needs good/very good?	16%	30%
1e	Was the frequency of toilet breaks good/very good?	6%	11%
2	Did you spend more than four hours in the van?	28%	15%
3	Were you treated well/very well by the escort staff?	38%	54%
4a	Did you know where you were going when you left court or when transferred from another prison?	42%	66%
4b	Before you arrived here did you receive any written information about what would happen to you?	7%	5%
4c	When you first arrived here did your property arrive at the same time as you?	56%	76%

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	0%	11%
1c	Housing problems?	6%	7%
1d	Problems contacting employers?	0%	7%
1e	Problems contacting family?	22%	27%
1f	Problems ensuring dependants were looked after?	6%	6%
1g	Money problems?	0%	8%
1h	Problems of feeling depressed/suicidal?	22%	35%
1i	Health problems?	33%	40%
1j	Problems in needing protection from other prisoners?	6%	13%
1k	Problems accessing phone numbers?	22%	20%
2	When you first arrived:		
2a	Did you have any problems?	84%	67%
2b	Did you have any problems with loss of property?	33%	22%
2c	Did you have any housing problems?	4%	4%
2d	Did you have any problems contacting employers?	3%	2%
2e	Did you have any problems contacting family?	45%	29%
2f	Did you have any problems ensuring dependants were being looked after?	13%	7%
2g	Did you have any money worries?	19%	15%
2h	Did you have any problems with feeling depressed or suicidal?	22%	23%
2i	Did you have any health problems?	22%	28%
2j	Did you have any problems with needing protection from other prisoners?	7%	13%
2k	Did you have problems accessing phone numbers?	46%	30%
3a	Were you seen by a member of health services in reception?	72%	71%
3b	When you were searched in reception, was this carried out in a respectful way?	49%	70%
4	Were you treated well/very well in reception?	37%	56%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	28%	32%
5b	Information about what support was available for people feeling depressed or suicidal?	21%	32%
5c	Information about how to make routine requests?	22%	26%
5d	Information about your entitlement to visits?	25%	25%
5e	Information about health services?	35%	32%
5f	Information about the chaplaincy?	27%	30%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	55%	58%
6b	The opportunity to have a shower?	35%	30%
6c	The opportunity to make a free telephone call?	21%	33%
6d	Something to eat?	68%	59%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	19%	28%
7b	Someone from health services?	62%	66%
7c	A listener/Samaritans?	9%	16%
8	Did you have access to the prison shop/canteen within the first 24 hours?	15%	13%
9	Did you feel safe on your first night here?	49%	66%
10	Have you been on an induction course?	88%	87%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	51%	60%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	40%	58%
1b	Attend legal visits?	44%	62%
1c	Obtain bail information?	9%	10%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	65%	54%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	52%	72%
3b	Are you normally able to have a shower every day?	89%	95%
3c	Do you normally receive clean sheets every week?	63%	79%
3d	Do you normally get cell cleaning materials every week?	67%	67%
3e	Is your cell call bell normally answered within five minutes?	36%	46%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	67%	66%
3g	Can you normally get your stored property, if you need to?	25%	28%
4	Is the food in this prison good/very good?	20%	29%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	31%	55%
6a	Is it easy/very easy to get a complaints form?	82%	87%
6b	Is it easy/very easy to get an application form?	87%	90%
7	Have you made an application?	93%	94%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	31%	60%
8b	Do you feel applications are dealt with promptly (within seven days)?	36%	45%
9	Have you made a complaint?	80%	65%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	13%	30%
10b	Do you feel complaints are dealt with promptly (within seven days)?	22%	36%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	45%	36%
10c	Were you given information about how to make an appeal?	32%	31%
12	Is it easy/very easy to see the Independent Monitoring Board?	27%	32%
13a	Do you feel your religious beliefs are respected?	33%	47%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	68%	52%
14	Are you able to speak to a Listener at any time, if you want to?	51%	64%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	53%	76%
15b	Do most staff, in this prison, treat you with respect?	49%	69%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	78%	52%
2	Do you feel unsafe in this prison at the moment?	42%	23%
4	Have you been victimised by another prisoner?	49%	31%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	28%	16%
5b	Hit, kicked or assaulted you?	17%	10%
5c	Sexually abused you?	5%	3%
5d	Victimised you because of your race or ethnic origin?	24%	3%
5e	Victimised you because of drugs?	7%	1%
5f	Taken your canteen/property?	9%	6%
5g	Victimised you because you were new here?	12%	7%
5h	Victimised you because of your sexuality?	4%	3%
5i	Victimised you because you have a disability?	4%	5%
5j	Victimised you because of your religion/religious beliefs?	14%	5%
5l	Victimised you because you were from a different part of the country?	13%	7%
5m	Victimised you because of your offence/crime?	17%	14%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	68%	34%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	29%	20%
7b	Hit, kicked or assaulted you?	14%	5%
7c	Sexually abused you?	4%	1%
7d	Victimised you because of your race or ethnic origin?	44%	4%
7e	Victimised you because of drugs?	3%	1%
7f	Victimised you because you were new here?	17%	5%
7g	Victimised you because of your sexuality?	2%	3%
7h	Victimised you because you have a disability?	5%	5%
7i	Victimised you because of your religion/religious beliefs?	32%	3%
7k	Victimised you because you were from a different part of the country?	14%	7%
7l	Victimised you because of your offence/crime?	24%	11%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	61%	56%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	47%	43%
10	Have you ever felt threatened or intimidated by a member of staff in here?	65%	37%
11	Is it easy/very easy to get illegal drugs in this prison?	28%	26%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	41%	44%
1b	Is it easy/very easy to see the nurse?	58%	69%
1c	Is it easy/very easy to see the dentist?	13%	21%
1d	Is it easy/very easy to see the optician?	19%	22%
2	Are you able to see a pharmacist?	46%	41%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	45%	52%
3b	The nurse?	52%	62%
3c	The dentist?	22%	46%
3d	The optician?	51%	60%
4	The overall quality of health services?	29%	40%

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Healthcare continued			
5	Are you currently taking medication?	39%	55%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	83%	85%
7	Do you feel you have any emotional well being/mental health issues?	31%	34%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	18%	67%
8b	A doctor?	33%	15%
8c	A nurse?	18%	15%
8d	A psychiatrist?	33%	22%
8e	The Mental Health In-Reach Team?	18%	22%
8f	A counsellor?	100%	100%
9a	Did you have a drug problem when you came into this prison?	11%	10%
9b	Did you have an alcohol problem when you came into this prison?	6%	10%
10a	Have you developed a drug problem since you have been in this prison?	3%	2%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	1%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	63%	96%
12	Have you received any help or intervention whilst in this prison?	90%	72%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	100%	76%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	12%	12%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	9%	10%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	0%	53%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	63%	58%
1b	Vocational or skills training?	32%	11%
1c	Education (including basic skills)?	73%	27%
1d	Offending behaviour programmes?	27%	17%
3	Do you go to the library at least once a week?	60%	66%
4	On average, do you go to the gym at least twice a week?	71%	41%
5	On average, do you go outside for exercise three or more times a week?	41%	32%
6	On average, do you spend ten or more hours out of your cell on a weekday?	13%	14%
7	On average, do you go on association more than five times each week?	75%	86%
8	Do staff normally speak to you most of the time/all of the time during association?	20%	22%
SECTION 8: Resettlement			
1	Do you have a personal officer?	86%	93%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	43%	60%
For those who are sentenced:			
3	Do you have a sentence plan?	81%	80%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	52%	46%
5	Can you achieve some/all of your sentence plan targets in this prison?	49%	56%
6	Are there plans for you to achieve some/all your targets in another prison?	58%	45%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	28%	30%
8	Do you feel that any member of staff has helped you to prepare for release?	9%	9%
9	Have you had any problems with sending or receiving mail?	68%	48%
10	Have you had any problems getting access to the telephones?	40%	25%
11	Did you have a visit in the first week that you were here?	15%	17%
12	Did you receive one or more visits in the last week?	28%	29%

Key to tables

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	27%	33%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	14%	17%
15c	Avoiding bad relationships?	14%	15%
15d	Finding a job on release?	12%	16%
15e	Finding accommodation on release?	10%	17%
15f	With money/finances on release?	12%	15%
15g	Claiming benefits on release?	9%	18%
15h	Arranging a place at college/continuing education on release?	10%	11%
15i	Accessing health services on release?	10%	16%
15j	Opening a bank account on release?	10%	11%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	28%	16%
16c	Avoiding bad relationships?	28%	9%
16d	Finding a job?	50%	44%
16e	Finding accommodation?	37%	41%
16f	Money/finances?	45%	30%
16g	Claiming benefits?	40%	33%
16h	Arranging a place at college/continuing education?	36%	20%
16i	Accessing health services?	29%	30%
16j	Opening a bank account?	43%	35%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	63%	52%



Annual report: Ethnicity analysis for trainers (category B and C) prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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Number of completed questionnaires returned		416	1171
SECTION 1: General information			
2	Are you under 21 years of age?	1%	0%
3a	Are you sentenced?	100%	100%
3b	Are you on recall?	4%	8%
4a	Is your sentence less than 12 months?	3%	3%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	10%	10%
5	Do you have six months or less to serve?	32%	31%
6	Have you been in this prison less than a month?	6%	5%
7	Are you a foreign national?	26%	5%
8	Is English your first language?	74%	97%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)		
11	Are you Muslim?	41%	1%
12	Are you homosexual/gay or bisexual?	1%	3%
13	Do you consider yourself to have a disability?	11%	16%
14	Is this your first time in prison?	42%	26%
15	Have you been in more than five prisons this time?	12%	14%
16	Do you have any children under the age of 18?	58%	51%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	47%	53%
1b	Was your personal safety during the journey good/very good?	57%	61%
1c	Was the comfort of the van good/very good?	18%	18%
1d	Was the attention paid to your health needs good/very good?	28%	31%
1e	Was the frequency of toilet breaks good/very good?	11%	11%
2	Did you spend more than four hours in the van?	11%	9%
3	Were you treated well/very well by the escort staff?	64%	63%
4a	Did you know where you were going when you left court or when transferred from another prison?	83%	85%
4b	Before you arrived here did you receive any written information about what would happen to you?	22%	14%
4c	When you first arrived here did your property arrive at the same time as you?	85%	91%

Key to tables

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	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	14%	13%
1c	Housing problems?	18%	19%
1d	Problems contacting employers?	10%	10%
1e	Problems contacting family?	51%	45%
1f	Problems ensuring dependants were looked after?	11%	13%
1g	Money problems?	20%	14%
1h	Problems of feeling depressed/suicidal?	42%	49%
1i	Health problems?	63%	60%
1j	Problems in needing protection from other prisoners?	19%	19%
1k	Problems accessing phone numbers?	44%	34%
2	When you first arrived:		
2a	Did you have any problems?	68%	60%
2b	Did you have any problems with loss of property?	22%	15%
2c	Did you have any housing problems?	14%	15%
2d	Did you have any problems contacting employers?	4%	4%
2e	Did you have any problems contacting family?	25%	20%
2f	Did you have any problems ensuring dependants were being looked after?	6%	4%
2g	Did you have any money worries?	21%	14%
2h	Did you have any problems with feeling depressed or suicidal?	15%	15%
2i	Did you have any health problems?	17%	22%
2j	Did you have any problems with needing protection from other prisoners?	7%	6%
2k	Did you have problems accessing phone numbers?	25%	19%
3a	Were you seen by a member of health services in reception?	87%	87%
3b	When you were searched in reception, was this carried out in a respectful way?	72%	77%
4	Were you treated well/very well in reception?	67%	71%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	49%	49%
5b	Information about what support was available for people feeling depressed or suicidal?	41%	47%
5c	Information about how to make routine requests?	40%	40%
5d	Information about your entitlement to visits?	44%	42%
5e	Information about health services?	57%	58%
5f	Information about the chaplaincy?	50%	50%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	75%	79%
6b	The opportunity to have a shower?	39%	38%
6c	The opportunity to make a free telephone call?	55%	49%
6d	Something to eat?	73%	74%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	42%	41%
7b	Someone from health services?	75%	74%
7c	A Listener/Samaritans?	16%	20%
8	Did you have access to the prison shop/canteen within the first 24 hours?	22%	15%
9	Did you feel safe on your first night here?	75%	82%
10	Have you been on an induction course?	91%	90%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	62%	63%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	46%	52%
1b	Attend legal visits?	48%	58%
1c	Obtain bail information?	16%	16%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	43%	45%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	53%	58%
3b	Are you normally able to have a shower every day?	94%	95%
3c	Do you normally receive clean sheets every week?	75%	79%
3d	Do you normally get cell cleaning materials every week?	72%	72%
3e	Is your cell call bell normally answered within five minutes?	42%	35%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	74%	70%
3g	Can you normally get your stored property, if you need to?	27%	29%
4	Is the food in this prison good/very good?	22%	31%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	37%	50%
6a	Is it easy/very easy to get a complaints form?	81%	87%
6b	Is it easy/very easy to get an application form?	88%	91%
7	Have you made an application?	92%	93%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	52%	59%
8b	Do you feel applications are dealt with promptly (within seven days)?	47%	53%
9	Have you made a complaint?	58%	55%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	22%	35%
10b	Do you feel complaints are dealt with promptly (within seven days)?	28%	38%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	25%	23%
10c	Were you given information about how to make an appeal?	26%	27%
12	Is it easy/very easy to see the Independent Monitoring Board?	28%	32%
13a	Do you feel your religious beliefs are respected?	57%	55%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	61%	57%
14	Are you able to speak to a Listener at any time, if you want to?	49%	60%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	71%	74%
15b	Do most staff, in this prison, treat you with respect?	70%	74%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	38%	35%
2	Do you feel unsafe in this prison at the moment?	16%	16%
4	Have you been victimised by another prisoner?	20%	22%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	9%	13%
5b	Hit, kicked or assaulted you?	6%	7%
5c	Sexually abused you?	0%	1%
5d	Victimised you because of your race or ethnic origin?	8%	2%
5e	Victimised you because of drugs?	1%	4%
5f	Taken your canteen/property?	3%	5%
5g	Victimised you because you were new here?	4%	4%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	1%	2%
5j	Victimised you because of your religion/religious beliefs?	5%	2%
5l	Victimised you because you were from a different part of the country?	6%	6%
5m	Victimised you because of your offence/crime?	3%	3%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	30%	24%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	11%	12%
7b	Hit, kicked or assaulted you?	3%	3%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	16%	2%
7e	Victimised you because of drugs?	1%	4%
7f	Victimised you because you were new here?	6%	5%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	1%	2%
7i	Victimised you because of your religion/religious beliefs?	8%	1%
7k	Victimised you because you were from a different part of the country?	6%	5%
7l	Victimised you because of your offence/crime?	4%	4%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	43%	37%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	21%	27%
10	Have you ever felt threatened or intimidated by a member of staff in here?	24%	19%
11	Is it easy/very easy to get illegal drugs in this prison?	29%	44%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	34%	36%
1b	Is it easy/very easy to see the nurse?	60%	62%
1c	Is it easy/very easy to see the dentist?	16%	14%
1d	Is it easy/very easy to see the optician?	17%	18%
2	Are you able to see a pharmacist?	49%	51%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	45%	49%
3b	The nurse?	57%	64%
3c	The dentist?	40%	43%
3d	The optician?	40%	46%
4	The overall quality of health services?	37%	43%

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Healthcare continued			
5	Are you currently taking medication?	35%	45%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	91%	85%
7	Do you feel you have any emotional well being/mental health issues?	19%	27%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	37%	32%
8b	A doctor?	29%	31%
8c	A nurse?	19%	21%
8d	A psychiatrist?	13%	21%
8e	The Mental Health In-Reach Team?	27%	34%
8f	A counsellor?	8%	14%
9a	Did you have a drug problem when you came into this prison?	13%	27%
9b	Did you have an alcohol problem when you came into this prison?	5%	20%
10a	Have you developed a drug problem since you have been in this prison?	4%	13%
10b	Have you developed an alcohol problem since you have been in this prison?	1%	2%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	76%	86%
12	Have you received any help or intervention whilst in this prison?	72%	77%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	70%	71%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	15%	25%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	9%	18%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	45%	67%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	60%	70%
1b	Vocational or skills training?	21%	18%
1c	Education (including basic skills)?	47%	28%
1d	Offending Behaviour Programmes?	18%	19%
3	Do you go to the library at least once a week?	45%	45%
4	On average, do you go to the gym at least twice a week?	72%	49%
5	On average, do you go outside for exercise three or more times a week?	46%	48%
6	On average, do you spend ten or more hours out of your cell on a weekday?	9%	14%
7	On average, do you go on association more than five times each week?	76%	80%
8	Do staff normally speak to you most of the time/all of the time during association?	19%	22%
SECTION 8: Resettlement			
1	Do you have a personal officer?	74%	73%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	60%	62%
For those who are sentenced:			
3	Do you have a sentence plan?	68%	72%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	60%	55%
5	Can you achieve some/all of your sentence plan targets in this prison?	70%	67%
6	Are there plans for you to achieve some/all your targets in another prison?	49%	41%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	28%	34%
8	Do you feel that any member of staff has helped you to prepare for release?	16%	16%
9	Have you had any problems with sending or receiving mail?	42%	38%
10	Have you had any problems getting access to the telephones?	19%	18%
11	Did you have a visit in the first week that you were here?	24%	24%
12	Did you receive one or more visits in the last week?	33%	32%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	39%	35%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	15%	15%
15c	Avoiding bad relationships?	12%	11%
15d	Finding a job on release?	29%	32%
15e	Finding accommodation on release?	31%	37%
15f	With money/finances on release?	23%	23%
15g	Claiming benefits on release?	28%	39%
15h	Arranging a place at college/continuing education on release?	23%	22%
15i	Accessing health services on release?	21%	26%
15j	Opening a bank account on release?	22%	25%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	14%	15%
16c	Avoiding bad relationships?	11%	15%
16d	Finding a job?	43%	45%
16e	Finding accommodation?	33%	38%
16f	Money/finances?	30%	32%
16g	Claiming benefits?	27%	28%
16h	Arranging a place at college/continuing education?	26%	20%
16i	Accessing health services?	16%	19%
16j	Opening a bank account?	29%	32%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	58%	57%



Annual report: Ethnicity analysis for young adult prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		93	307
SECTION 1: General information			
2	Are you under 21 years of age?	88%	91%
3a	Are you sentenced?	87%	77%
3b	Are you on recall?	2%	6%
4a	Is your sentence less than 12 months?	6%	16%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	15%	8%
5	Do you have six months or less to serve?	22%	30%
6	Have you been in this prison less than a month?	6%	17%
7	Are you a foreign national?	19%	8%
8	Is English your first language?	80%	97%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)		
11	Are you Muslim?	36%	2%
12	Are you homosexual/gay or bisexual?	3%	2%
13	Do you consider yourself to have a disability?	10%	12%
14	Is this your first time in prison?	50%	39%
15	Have you been in more than five prisons this time?	3%	3%
16	Do you have any children under the age of 18?	15%	24%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	42%	45%
1b	Was your personal safety during the journey good/very good?	64%	65%
1c	Was the comfort of the van good/very good?	15%	11%
1d	Was the attention paid to your health needs good/very good?	41%	32%
1e	Was the frequency of toilet breaks good/very good?	15%	15%
2	Did you spend more than four hours in the van?	5%	6%
3	Were you treated well/very well by the escort staff?	61%	69%
4a	Did you know where you were going when you left court or when transferred from another prison?	81%	79%
4b	Before you arrived here did you receive any written information about what would happen to you?	27%	19%
4c	When you first arrived here did your property arrive at the same time as you?	81%	84%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	13%	13%
1c	Housing problems?	29%	20%
1d	Problems contacting employers?	15%	9%
1e	Problems contacting family?	64%	64%
1f	Problems ensuring dependants were looked after?	11%	8%
1g	Money problems?	19%	12%
1h	Problems of feeling depressed/suicidal?	47%	51%
1i	Health problems?	62%	60%
1j	Problems in needing protection from other prisoners?	17%	15%
1k	Problems accessing phone numbers?	45%	43%
2	When you first arrived:		
2a	Did you have any problems?	52%	61%
2b	Did you have any problems with loss of property?	12%	14%
2c	Did you have any housing problems?	14%	15%
2d	Did you have any problems contacting employers?	11%	4%
2e	Did you have any problems contacting family?	24%	20%
2f	Did you have any problems ensuring dependants were being looked after?	4%	2%
2g	Did you have any money worries?	25%	20%
2h	Did you have any problems with feeling depressed or suicidal?	10%	17%
2i	Did you have any health problems?	12%	12%
2j	Did you have any problems with needing protection from other prisoners?	6%	9%
2k	Did you have problems accessing phone numbers?	17%	14%
3a	Were you seen by a member of health services in reception?	91%	95%
3b	When you were searched in reception, was this carried out in a respectful way?	87%	84%
4	Were you treated well/very well in reception?	57%	64%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	48%	54%
5b	Information about what support was available for people feeling depressed or suicidal?	46%	58%
5c	Information about how to make routine requests?	49%	52%
5d	Information about your entitlement to visits?	64%	58%
5e	Information about health services?	60%	64%
5f	Information about the chaplaincy?	52%	57%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	92%	92%
6b	The opportunity to have a shower?	29%	23%
6c	The opportunity to make a free telephone call?	79%	85%
6d	Something to eat?	76%	81%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	37%	49%
7b	Someone from health services?	78%	78%
7c	A Listener/Samaritans?	13%	16%
8	Did you have access to the prison shop/canteen within the first 24 hours?	16%	14%
9	Did you feel safe on your first night here?	72%	77%
10	Have you been on an induction course?	89%	82%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	56%	62%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	41%	43%
1b	Attend legal visits?	51%	64%
1c	Obtain bail information?	18%	26%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	31%	47%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	47%	43%
3b	Are you normally able to have a shower every day?	36%	60%
3c	Do you normally receive clean sheets every week?	83%	94%
3d	Do you normally get cell cleaning materials every week?	64%	67%
3e	Is your cell call bell normally answered within five minutes?	49%	42%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	71%	53%
3g	Can you normally get your stored property, if you need to?	26%	34%
4	Is the food in this prison good/very good?	30%	22%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	36%	57%
6a	Is it easy/very easy to get a complaints form?	76%	80%
6b	Is it easy/very easy to get an application form?	76%	82%
7	Have you made an application?	85%	84%

Key to tables

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	58%	67%
8b	Do you feel applications are dealt with promptly? (within 7 days)	25%	47%
9	Have you made a complaint?	41%	36%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	37%	28%
10b	Do you feel complaints are dealt with promptly? (within 7 days)	32%	41%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	26%	25%
10c	Were you given information about how to make an appeal?	32%	21%
12	Is it easy/very easy to see the Independent Monitoring Board?	24%	19%
13a	Do you feel your religious beliefs are respected?	60%	45%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	66%	50%
14	Are you able to speak to a Listener at any time, if you want to?	29%	43%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	59%	43%
15b	Do most staff, in this prison, treat you with respect?	57%	61%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	34%	35%
2	Do you feel unsafe in this prison at the moment?	13%	10%
4	Have you been victimised by another prisoner?	22%	20%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	6%	12%
5b	Hit, kicked or assaulted you?	5%	11%
5c	Sexually abused you?	0%	2%
5d	Victimised you because of your race or ethnic origin?	10%	1%
5e	Victimised you because of drugs?	0%	4%
5f	Taken your canteen/property?	5%	5%
5g	Victimised you because you were new here?	6%	6%
5h	Victimised you because of your sexuality?	1%	2%
5i	Victimised you because you have a disability?	1%	1%
5j	Victimised you because of your religion/religious beliefs?	4%	1%
5l	Victimised you because you were from a different part of the country?	11%	5%
5m	Victimised you because of your offence/crime?	5%	6%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	24%	25%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	7%	11%
7b	Hit, kicked or assaulted you?	2%	4%
7c	Sexually abused you?	2%	1%
7d	Victimised you because of your race or ethnic origin?	9%	1%
7e	Victimised you because of drugs?	2%	2%
7f	Victimised you because you were new here?	3%	8%
7g	Victimised you because of your sexuality?	1%	0%
7h	Victimised you because you have a disability?	1%	2%
7i	Victimised you because of your religion/religious beliefs?	6%	1%
7k	Victimised you because you were from a different part of the country?	5%	6%
7l	Victimised you because of your offence/crime?	7%	5%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	34%	24%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	15%	26%
10	Have you ever felt threatened or intimidated by a member of staff in here?	16%	21%
11	Is it easy/very easy to get illegal drugs in this prison?	15%	28%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	34%	46%
1b	Is it easy/very easy to see the nurse?	64%	67%
1c	Is it easy/very easy to see the dentist?	17%	15%
1d	Is it easy/very easy to see the optician?	15%	13%
2	Are you able to see a pharmacist?	36%	55%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	58%	61%
3b	The nurse?	62%	72%
3c	The dentist?	53%	44%
3d	The optician?	53%	43%
4	The overall quality of health services?	53%	58%

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Healthcare continued			
5	Are you currently taking medication?	17%	22%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	56%	67%
7	Do you feel you have any emotional well being/mental health issues?	20%	28%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	54%	44%
8b	A doctor?	33%	20%
8c	A nurse?	28%	16%
8d	A psychiatrist?	26%	34%
8e	The Mental Health In-Reach Team?	31%	29%
8f	A counsellor?	15%	20%
9a	Did you have a drug problem when you came into this prison?	16%	43%
9b	Did you have an alcohol problem when you came into this prison?	10%	36%
10a	Have you developed a drug problem since you have been in this prison?	2%	7%
10b	Have you developed an alcohol problem since you have been in this prison?	1%	4%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	76%	76%
12	Have you received any help or intervention whilst in this prison?	87%	61%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	85%	80%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	17%	36%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	10%	35%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	31%	50%

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SECTION 7: Purposeful activity

1	Are you currently involved in any of the following activities:		
1a	A prison job?	36%	42%
1b	Vocational or skills training?	29%	21%
1c	Education (including basic skills)?	46%	31%
1d	Offending Behaviour Programmes?	18%	12%
3	Do you go to the library at least once a week?	43%	26%
4	On average, do you go to the gym at least twice a week?	48%	47%
5	On average, do you go outside for exercise three or more times a week?	33%	49%
6	On average, do you spend ten or more hours out of your cell on a weekday?	7%	5%
7	On average, do you go on association more than five times each week?	15%	45%
8	Do staff normally speak to you most of the time/all of the time during association?	14%	21%

SECTION 8: Resettlement

1	Do you have a personal officer?	76%	76%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	48%	58%
For those who are sentenced:			
3	Do you have a sentence plan?	65%	57%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	66%	62%
5	Can you achieve some/all of your sentence plan targets in this prison?	81%	82%
6	Are there plans for you to achieve some/all your targets in another prison?	58%	57%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	30%	31%
8	Do you feel that any member of staff has helped you to prepare for release?	9%	17%
9	Have you had any problems with sending or receiving mail?	33%	43%
10	Have you had any problems getting access to the telephones?	22%	27%
11	Did you have a visit in the first week that you were here?	21%	39%
12	Did you receive one or more visits in the last week?	35%	47%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	44%	46%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	20%	17%
15c	Avoiding bad relationships?	16%	13%
15d	Finding a job on release?	37%	37%
15e	Finding accommodation on release?	41%	38%
15f	With money/finances on release?	24%	24%
15g	Claiming benefits on release?	24%	31%
15h	Arranging a place at college/continuing education on release?	27%	24%
15i	Accessing health services on release?	15%	17%
15j	Opening a bank account on release?	19%	20%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	10%	13%
16c	Avoiding bad relationships?	10%	19%
16d	Finding a job?	36%	55%
16e	Finding accommodation?	27%	34%
16f	Money/finances?	19%	30%
16g	Claiming benefits?	16%	30%
16h	Arranging a place at college/continuing education?	19%	26%
16i	Accessing health services?	15%	13%
16j	Opening a bank account?	15%	22%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	65%	57%



Annual report: Ethnicity analysis for women's prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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Number of completed questionnaires returned		144	436
SECTION 1: General information			
2	Are you under 21 years of age?	10%	16%
3a	Are you sentenced?	71%	81%
3b	Are you on recall?	3%	8%
4a	Is your sentence less than 12 months?	19%	23%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	4%	5%
5	Do you have six months or less to serve?	32%	45%
6	Have you been in this prison less than a month?	35%	23%
7	Are you a foreign national?	32%	5%
8	Is English your first language?	77%	96%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)		
11	Are you Muslim?	15%	2%
12	Are you homosexual/gay or bisexual?	15%	29%
13	Do you consider yourself to have a disability?	11%	13%
14	Is this your first time in prison?	63%	44%
15	Have you been in more than five prisons this time?	1%	3%
16	Do you have any children under the age of 18?	57%	52%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	42%	51%
1b	Was your personal safety during the journey good/very good?	52%	65%
1c	Was the comfort of the van good/very good?	11%	16%
1d	Was the attention paid to your health needs good/very good?	25%	41%
1e	Was the frequency of toilet breaks good/very good?	14%	14%
2	Did you spend more than four hours in the van?	4%	6%
3	Were you treated well/very well by the escort staff?	64%	74%
4a	Did you know where you were going when you left court or when transferred from another prison?	70%	85%
4b	Before you arrived here did you receive any written information about what would happen to you?	16%	14%
4c	When you first arrived here did your property arrive at the same time as you?	79%	86%

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	19%	15%
1c	Housing problems?	36%	34%
1d	Problems contacting employers?	17%	14%
1e	Problems contacting family?	71%	62%
1f	Problems ensuring dependants were looked after?	33%	30%
1g	Money problems?	16%	18%
1h	Problems of feeling depressed/suicidal?	52%	64%
1i	Health problems?	60%	61%
1j	Problems in needing protection from other prisoners?	19%	16%
1k	Problems accessing phone numbers?	63%	47%
2	When you first arrived:		
2a	Did you have any problems?	79%	73%
2b	Did you have any problems with loss of property?	12%	13%
2c	Did you have any housing problems?	23%	29%
2d	Did you have any problems contacting employers?	7%	3%
2e	Did you have any problems contacting family?	29%	32%
2f	Did you have any problems ensuring dependants were being looked after?	10%	9%
2g	Did you have any money worries?	27%	19%
2h	Did you have any problems with feeling depressed or suicidal?	37%	38%
2i	Did you have any health problems?	37%	30%
2j	Did you have any problems with needing protection from other prisoners?	9%	5%
2k	Did you have problems accessing phone numbers?	33%	27%
3a	Were you seen by a member of health services in reception?	88%	80%
3b	When you were searched in reception, was this carried out in a respectful way?	76%	85%
4	Were you treated well/very well in reception?	72%	74%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	46%	53%
5b	Information about what support was available for people feeling depressed or suicidal?	44%	54%
5c	Information about how to make routine requests?	36%	37%
5d	Information about your entitlement to visits?	48%	42%
5e	Information about health services?	50%	50%
5f	Information about the chaplaincy?	49%	49%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	84%	84%
6b	The opportunity to have a shower?	45%	48%
6c	The opportunity to make a free telephone call?	76%	78%
6d	Something to eat?	81%	84%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	32%	48%
7b	Someone from health services?	70%	75%
7c	A Listener/Samaritans?	20%	20%
8	Did you have access to the prison shop/canteen within the first 24 hours?	22%	16%
9	Did you feel safe on your first night here?	67%	70%
10	Have you been on an induction course?	91%	84%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	56%	63%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	42%	43%
1b	Attend legal visits?	55%	63%
1c	Obtain bail information?	20%	26%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	44%	40%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	54%	52%
3b	Are you normally able to have a shower every day?	88%	83%
3c	Do you normally receive clean sheets every week?	76%	72%
3d	Do you normally get cell cleaning materials every week?	72%	71%
3e	Is your cell call bell normally answered within five minutes?	35%	30%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	61%	53%
3g	Can you normally get your stored property, if you need to?	27%	27%
4	Is the food in this prison good/very good?	30%	35%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	34%	52%
6a	Is it easy/very easy to get a complaints form?	76%	84%
6b	Is it easy/very easy to get an application form?	81%	87%
7	Have you made an application?	78%	83%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	44%	60%
8b	Do you feel applications are dealt with promptly? (within 7 days)	39%	47%
9	Have you made a complaint?	52%	50%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	16%	44%
10b	Do you feel complaints are dealt with promptly? (within 7 days)	20%	48%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	26%	30%
10c	Were you given information about how to make an appeal?	24%	26%
12	Is it easy/very easy to see the Independent Monitoring Board?	32%	37%
13a	Do you feel your religious beliefs are respected?	66%	55%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	59%	57%
14	Are you able to speak to a Listener at any time, if you want to?	58%	63%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	74%	82%
15b	Do most staff, in this prison, treat you with respect?	66%	72%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	47%	46%
2	Do you feel unsafe in this prison at the moment?	21%	14%
4	Have you been victimised by another prisoner?	35%	29%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	19%	17%
5b	Hit, kicked or assaulted you?	6%	6%
5c	Sexually abused you?	2%	2%
5d	Victimised you because of your race or ethnic origin?	14%	2%
5e	Victimised you because of drugs?	3%	3%
5f	Taken your canteen/property?	8%	6%
5g	Victimised you because you were new here?	11%	9%
5h	Victimised you because of your sexuality?	0%	2%
5i	Victimised you because you have a disability?	3%	3%
5j	Victimised you because of your religion/religious beliefs?	4%	2%
5l	Victimised you because you were from a different part of the country?	8%	3%
5m	Victimised you because of your offence/crime?	7%	5%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	22%	20%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	11%	10%
7b	Hit, kicked or assaulted you?	5%	3%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	4%	1%
7e	Victimised you because of drugs?	1%	4%
7f	Victimised you because you were new here?	6%	3%
7g	Victimised you because of your sexuality?	2%	3%
7h	Victimised you because you have a disability?	2%	1%
7i	Victimised you because of your religion/religious beliefs?	4%	2%
7k	Victimised you because you were from a different part of the country?	5%	2%
7l	Victimised you because of your offence/crime?	2%	3%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	45%	42%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	30%	36%
10	Have you ever felt threatened or intimidated by a member of staff in here?	25%	21%
11	Is it easy/very easy to get illegal drugs in this prison?	22%	35%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	36%	34%
1b	Is it easy/very easy to see the nurse?	60%	60%
1c	Is it easy/very easy to see the dentist?	22%	14%
1d	Is it easy/very easy to see the optician?	21%	15%
2	Are you able to see a pharmacist?	49%	40%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	44%	54%
3b	The nurse?	56%	65%
3c	The dentist?	32%	38%
3d	The optician?	37%	41%
4	The overall quality of health services?	42%	50%

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Healthcare continued			
5	Are you currently taking medication?	60%	70%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	54%	38%
7	Do you feel you have any emotional well being/mental health issues?	36%	50%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	13%	13%
8b	A doctor?	58%	46%
8c	A nurse?	36%	29%
8d	A psychiatrist?	39%	25%
8e	The Mental Health In-Reach Team?	58%	47%
8f	A counsellor?	46%	33%
9a	Did you have a drug problem when you came into this prison?	21%	44%
9b	Did you have an alcohol problem when you came into this prison?	13%	34%
10a	Have you developed a drug problem since you have been in this prison?	6%	14%
10b	Have you developed an alcohol problem since you have been in this prison?	9%	3%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	78%	86%
12	Have you received any help or intervention whilst in this prison?	84%	81%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	81%	83%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	29%	33%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	24%	28%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	58%	70%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	40%	55%
1b	Vocational or skills training?	21%	11%
1c	Education (including basic skills)?	48%	41%
1d	Offending behaviour programmes?	9%	19%
3	Do you go to the library at least once a week?	56%	44%
4	On average, do you go to the gym at least twice a week?	45%	28%
5	On average, do you go outside for exercise three or more times a week?	43%	47%
6	On average, do you spend ten or more hours out of your cell on a weekday?	17%	21%
7	On average, do you go on association more than five times each week?	41%	48%
8	Do staff normally speak to you most of the time/all of the time during association?	22%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	56%	75%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	64%	67%
For those who are sentenced:			
3	Do you have a sentence plan?	55%	57%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	64%	72%
5	Can you achieve some/all of your sentence plan targets in this prison?	75%	85%
6	Are there plans for you to achieve some/all your targets in another prison?	51%	39%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	31%	46%
8	Do you feel that any member of staff has helped you to prepare for release?	22%	27%
9	Have you had any problems with sending or receiving mail?	37%	41%
10	Have you had any problems getting access to the telephones?	31%	27%
11	Did you have a visit in the first week that you were here?	36%	41%
12	Did you receive one or more visits in the last week?	39%	40%

Key to tables

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	43%	58%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	14%	24%
15c	Avoiding bad relationships?	12%	18%
15d	Finding a job on release?	38%	42%
15e	Finding accommodation on release?	50%	54%
15f	With money/finances on release?	26%	30%
15g	Claiming benefits on release?	35%	55%
15h	Arranging a place at college/continuing education on release?	38%	35%
15i	Accessing health services on release?	30%	34%
15j	Opening a bank account on release?	24%	26%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	9%	18%
16c	Avoiding bad relationships?	11%	27%
16d	Finding a job?	60%	56%
16e	Finding accommodation?	43%	48%
16f	Money/finances?	47%	39%
16g	Claiming benefits?	36%	40%
16h	Arranging a place at college/continuing education?	45%	29%
16i	Accessing health services?	24%	27%
16j	Opening a bank account?	37%	37%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	68%	60%



Annual report: Ethnicity analysis for open (category D) prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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Number of completed questionnaires returned	56	139
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SECTION 1: General information

2	Are you under 21 years of age?	9%	4%
3	Are you on recall?	2%	5%
4	Is your sentence less than 12 months?	14%	14%
5	Do you have six months or less to serve?	62%	64%
6	Have you been in this prison less than a month?	18%	13%
7	Are you a foreign national?	2%	8%
8	Is English your first language?	93%	95%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)		
11	Are you Muslim?	34%	3%
12	Are you homosexual/gay or bisexual?	0%	2%
13	Do you consider yourself to have a disability?	6%	12%
14	Is this your first time in prison?	52%	47%
15	Have you been in more than five prisons this sentence/remand time?	2%	15%
16	Do you have any children under the age of 18?	64%	44%

SECTION 2: Transfers and escorts

For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	57%	61%
1b	Was your personal safety during the journey good/very good?	57%	67%
1c	Was the comfort of the van good/very good?	15%	17%
1d	Was the attention paid to your health needs good/very good?	31%	33%
1e	Was the frequency of toilet breaks good/very good?	12%	9%
2	Did you spend more than four hours in the van?	7%	12%
3	Were you treated well/very well by the escort staff?	74%	70%
4a	Did you know where you were going when you left court or when transferred from another prison?	84%	89%
4b	Before you arrived here did you receive any written information about what would happen to you?	22%	25%
4c	When you first arrived here did your property arrive at the same time as you?	94%	94%

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SECTION 3: Reception, first night and induction			
3	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	16%	17%
1c	Housing problems?	24%	20%
1d	Problems contacting employers?	18%	14%
1e	Problems contacting family?	53%	55%
1f	Problems ensuring dependants were looked after?	10%	15%
1g	Money problems?	18%	17%
1h	Problems of feeling depressed/suicidal?	25%	38%
1i	Health problems?	53%	61%
1j	Problems in needing protection from other prisoners?	8%	16%
1k	Problems accessing phone numbers?	35%	42%
	When you first arrived:		
2a	Did you have any problems?	39%	38%
2b	Did you have any problems with loss of property?	12%	6%
2c	Did you have any housing problems?	17%	14%
2d	Did you have any problems contacting employers?	2%	2%
2e	Did you have any problems contacting family?	2%	12%
2f	Did you have any problems ensuring dependants were being looked after?	5%	5%
2g	Did you have any money worries?	12%	12%
2h	Did you have any problems with feeling depressed or suicidal?	5%	6%
2i	Did you have any health problems?	15%	16%
2j	Did you have any problems with needing protection from other prisoners?	2%	3%
2k	Did you have problems accessing phone numbers?	5%	5%
3a	Were you seen by a member of health services in reception?	91%	87%
3b	When you were searched in reception, was this carried out in a respectful way?	83%	93%
4	Were you treated well/very well in reception?	82%	85%
	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	67%	74%
5b	Information about what support was available for people feeling depressed or suicidal?	55%	56%
5c	Information about how to make routine requests?	68%	72%
5d	Information about your entitlement to visits?	78%	77%
5e	Information about health services?	79%	83%
5f	Information about the chaplaincy?	69%	68%

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SECTION 3: Reception, first night and induction continued			
	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	64%	63%
6b	The opportunity to have a shower?	72%	82%
6c	The opportunity to make a free telephone call?	72%	68%
6d	Something to eat?	85%	87%
	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	24%	37%
7b	Someone from health services?	84%	84%
7c	A listener/Samaritans?	14%	16%
8	Did you have access to the prison shop/canteen within the first 24 hours?	32%	43%
9	Did you feel safe on your first night here?	94%	99%
10	Have you been on an induction course?	98%	98%
	For those who have been on an induction course:		
11	Did the course cover everything you needed to know about the prison?	88%	84%
SECTION 4: Legal rights and respectful custody			
	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	71%	62%
1b	Attend legal visits?	51%	48%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	17%	21%
	For the wing/unit you are currently on:		
3a	Are you normally able to have a shower every day?	100%	98%
3b	Do you normally receive clean sheets every week?	81%	75%
3c	Do you normally get cell cleaning materials every week?	80%	88%
3d	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	85%	82%
3e	Can you normally get your stored property, if you need to?	45%	54%
4	Is the food in this prison good/very good?	50%	52%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	54%	65%
6a	Is it easy/very easy to get a complaints form?	82%	84%
6b	Is it easy/very easy to get an application form?	93%	91%
7	Have you made an application?	75%	75%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	90%	93%
8b	Do you feel applications are dealt with promptly (within seven days)?	82%	86%
9	Have you made a complaint?	22%	14%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	56%	56%
10b	Do you feel complaints are dealt with promptly (within seven days)?	61%	78%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	50%	26%
10c	Were you given information about how to make an appeal?	24%	11%
12	Is it easy/very easy to see the Independent Monitoring Board?	51%	53%
13a	Do you feel your religious beliefs are respected?	62%	64%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	70%	58%
14	Are you able to speak to a Listener at any time, if you want to?	54%	65%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	81%	87%
15b	Do most staff, in this prison, treat you with respect?	89%	88%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	10%	10%
2	Do you feel unsafe in this prison at the moment?	6%	3%
4	Have you been victimised by another prisoner?	6%	6%
	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	2%	2%
5b	Hit, kicked or assaulted you?	0%	2%
5c	Sexually abused you?	0%	0%
5d	Victimised you because of your race or ethnic origin?	2%	1%
5e	Victimised you because of drugs?	0%	0%
5f	Taken your canteen/property?	0%	0%
5g	Victimised you because you were new here?	0%	1%
5h	Victimised you because of your sexuality?	0%	0%
5i	Victimised you because you have a disability?	0%	0%
5j	Victimised you because of your religion/religious beliefs?	2%	0%
5l	Victimised you because you were from a different part of the country?	0%	1%
5m	Victimised you because of your offence/crime?	2%	2%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	18%	9%
	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	2%	3%
7b	Hit, kicked or assaulted you?	0%	0%
7c	Sexually abused you?	0%	0%
7d	Victimised you because of your race or ethnic origin?	9%	1%
7e	Victimised you because of drugs?	0%	0%
7f	Victimised you because you were new here?	4%	5%
7g	Victimised you because of your sexuality?	0%	0%
7h	Victimised you because you have a disability?	0%	0%
7i	Victimised you because of your religion/religious beliefs?	9%	0%
7k	Victimised you because you were from a different part of the country?	2%	1%
7l	Victimised you because of your offence/crime?	3%	2%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	38%	14%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	3%	5%
10	Have you ever felt threatened or intimidated by a member of staff in here?	14%	4%
11	Is it easy/very easy to get illegal drugs in this prison?	21%	28%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	67%	67%
1b	Is it easy/very easy to see the nurse?	85%	86%
1c	Is it easy/very easy to see the dentist?	28%	22%
1d	Is it easy/very easy to see the optician?	30%	23%
2	Are you able to see a pharmacist?	51%	49%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	66%	73%
3b	The nurse?	87%	86%
3c	The dentist?	56%	47%
3d	The optician?	60%	56%
4	The overall quality of health services?	66%	72%

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Healthcare continued			
5	Are you currently taking medication?	28%	36%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	100%	98%
7	Do you feel you have any emotional well being/mental health issues?	9%	14%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	0%	32%
8b	A doctor?	30%	32%
8c	A nurse?	30%	37%
8d	A psychiatrist?	0%	16%
8e	The Mental Health In-Reach Team?	30%	21%
8f	A counsellor?	0%	16%
9a	Did you have a drug problem when you came into this prison?	4%	11%
9b	Did you have an alcohol problem when you came into this prison?	2%	11%
10a	Have you developed a drug problem since you have been in this prison?	0%	2%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	1%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	100%	88%
12	Have you received any help or intervention whilst in this prison?	100%	92%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	70%	83%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	9%	7%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	9%	11%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	100%	80%
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	64%	75%
1b	Vocational or skills training?	15%	21%
1c	Education (including basic skills)?	30%	30%
1d	Offending Behaviour Programmes?	11%	7%
3	Do you go to the library at least once a week?	35%	39%
4	On average, do you go to the gym at least twice a week?	64%	58%
5	On average, do you go outside for exercise three or more times a week?	58%	51%
6	On average, do you spend ten or more hours out of your cell on a weekday?	36%	42%
7	On average, do you go on association more than five times each week?	72%	74%
8	Do staff normally speak to you most of the time/all of the time during association?	25%	20%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 8: Resettlement			
1	Do you have a personal officer?	80%	74%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	71%	80%
For those who are sentenced:			
3	Do you have a sentence plan?	82%	74%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	77%	74%
5	Can you achieve some/all of your sentence plan targets in this prison?	90%	88%
6	Are there plans for you to achieve some/all your targets in another prison?	38%	31%
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at th prison?	46%	48%
8	Do you feel that any member of staff has helped you to prepare for release?	49%	42%
9	Have you had any problems with sending or receiving mail?	26%	17%
10	Have you had any problems getting access to the telephones?	9%	9%
11	Did you have a visit in the first week that you were here?	54%	52%
12	Did you receive one or more visits in the last week?	47%	47%
14	Have you been helped to maintain contact with family/friends whilst in this prison?	69%	64%

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Resettlement continued			
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	25%	26%
15c	Avoiding bad relationships?	22%	24%
15d	Finding a job on release?	69%	67%
15e	Finding accommodation on release?	51%	57%
15f	With money/finances on release?	37%	37%
15g	Claiming benefits on release?	43%	51%
15h	Arranging a place at college/continuing education on release?	47%	36%
15i	Accessing health services on release?	27%	35%
15j	Opening a bank account on release?	43%	54%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	2%	5%
16c	Avoiding bad relationships?	0%	5%
16d	Finding a job?	23%	25%
16e	Finding accommodation?	10%	20%
16f	Money/finances?	13%	14%
16g	Claiming benefits?	6%	15%
16h	Arranging a place at college/continuing education?	6%	4%
16i	Accessing health services?	2%	8%
16j	Opening a bank account?	6%	13%
17	Have you been provided with information on the following:		
17a	ROTL (release on temporary license)	88%	88%
17b	Facility Licence (outside work, education)	62%	72%
17c	Resettlement Licence (other outside activities e.g.. Work, arranging accommodation, family visits)	68%	69%
17d	Earned Community Visits (Town visits)	84%	84%
18	Have you had access to the following:		
18a	ROTL (release on temporary license)	70%	66%
18b	Facility Licence (outside work, education)	44%	45%
18c	Resettlement Licence (other outside activities e.g.. Work, arranging accommodation, family visits)	48%	41%
18d	Earned Community Visits (Town visits)	60%	61%
19	Please answer the following about resettlement:		
19a	Were you given up to date information about this prison before you came here?	24%	25%
19b	Were you helped to prepare for open conditions before you came here? (increased responsibility)	39%	29%
19c	Do you feel you have been given greater responsibility here than when you were in closed conditions?	80%	83%
19d	Have you been on a preparation for release course?	33%	16%
19e	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	72%	64%
19f	Is this prison near your home area or your intended release address?	40%	43%



Annual report: Ethnicity analysis for therapeutic communities

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		34	145
SECTION 1: General information			
2	Are you under 21 years of age?	0%	0%
3a	Are you sentenced?	100%	100%
3b	Are you on recall?	6%	3%
4a	Is your sentence less than 12 months?	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	11%	13%
5	Do you have six months or less to serve?	11%	10%
6	Have you been in this prison less than a month?	0%	1%
7	Are you a foreign national?	12%	2%
8	Is English your first language?	94%	100%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)		
11	Are you Muslim?	41%	1%
12	Are you homosexual/gay or bisexual?	6%	10%
13	Do you consider yourself to have a disability?	10%	13%
14	Is this your first time in prison?	27%	22%
15	Have you been in more than five prisons this time?	34%	25%
16	Do you have any children under the age of 18?	57%	49%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	53%	55%
1b	Was your personal safety during the journey good/very good?	44%	68%
1c	Was the comfort of the van good/very good?	18%	19%
1d	Was the attention paid to your health needs good/very good?	27%	34%
1e	Was the frequency of toilet breaks good/very good?	9%	15%
2	Did you spend more than four hours in the van?	14%	20%
3	Were you treated well/very well by the escort staff?	56%	72%
4a	Did you know where you were going when you left court or when transferred from another prison?	94%	93%
4b	Before you arrived here did you receive any written information about what would happen to you?	47%	51%
4c	When you first arrived here did your property arrive at the same time as you?	81%	91%

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	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	13%	15%
1c	Housing problems?	0%	11%
1d	Problems contacting employers?	0%	8%
1e	Problems contacting family?	41%	59%
1f	Problems ensuring dependants were looked after?	0%	12%
1g	Money problems?	13%	18%
1h	Problems of feeling depressed/suicidal?	47%	61%
1i	Health problems?	81%	67%
1j	Problems in needing protection from other prisoners?	13%	17%
1k	Problems accessing phone numbers?	34%	52%
2	When you first arrived:		
2a	Did you have any problems?	60%	55%
2b	Did you have any problems with loss of property?	36%	12%
2c	Did you have any housing problems?	17%	6%
2d	Did you have any problems contacting employers?	7%	3%
2e	Did you have any problems contacting family?	22%	18%
2f	Did you have any problems ensuring dependants were being looked after?	7%	5%
2g	Did you have any money worries?	33%	13%
2h	Did you have any problems with feeling depressed or suicidal?	14%	8%
2i	Did you have any health problems?	17%	19%
2j	Did you have any problems with needing protection from other prisoners?	3%	5%
2k	Did you have problems accessing phone numbers?	61%	29%
3a	Were you seen by a member of health services in reception?	78%	82%
3b	When you were searched in reception, was this carried out in a respectful way?	91%	79%
4	Were you treated well/very well in reception?	91%	83%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	61%	66%
5b	Information about what support was available for people feeling depressed or suicidal?	72%	46%
5c	Information about how to make routine requests?	63%	45%
5d	Information about your entitlement to visits?	78%	49%
5e	Information about health services?	93%	76%
5f	Information about the chaplaincy?	93%	69%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	65%	64%
6b	The opportunity to have a shower?	71%	58%
6c	The opportunity to make a free telephone call?	52%	49%
6d	Something to eat?	73%	70%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	50%	38%
7b	Someone from health services?	69%	74%
7c	A Listener/Samaritans?	9%	9%
8	Did you have access to the prison shop/canteen within the first 24 hours?	36%	28%
9	Did you feel safe on your first night here?	91%	91%
10	Have you been on an induction course?	81%	76%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	78%	73%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	71%	70%
1b	Attend legal visits?	65%	56%
1c	Obtain bail information?	25%	14%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	69%	51%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	61%	72%
3b	Are you normally able to have a shower every day?	100%	99%
3c	Do you normally receive clean sheets every week?	55%	74%
3d	Do you normally get cell cleaning materials every week?	82%	83%
3e	Is your cell call bell normally answered within five minutes?	62%	60%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	91%	75%
3g	Can you normally get your stored property, if you need to?	25%	34%
4	Is the food in this prison good/very good?	45%	49%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	37%	55%
6a	Is it easy/very easy to get a complaints form?	85%	91%
6b	Is it easy/very easy to get an application form?	94%	92%
7	Have you made an application?	100%	96%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
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	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	57%	54%
8b	Do you feel applications are dealt with promptly (within seven days)?	47%	42%
9	Have you made a complaint?	79%	73%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	42%	41%
10b	Do you feel complaints are dealt with promptly (within seven days)?	39%	32%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	39%	27%
10c	Were you given information about how to make an appeal?	53%	30%
12	Is it easy/very easy to see the Independent Monitoring Board?	53%	61%
13a	Do you feel your religious beliefs are respected?	56%	62%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	72%	68%
14	Are you able to speak to a Listener at any time, if you want to?	38%	23%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	91%	90%
15b	Do most staff, in this prison, treat you with respect?	88%	86%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	35%	38%
2	Do you feel unsafe in this prison at the moment?	16%	15%
4	Have you been victimised by another prisoner?	48%	33%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	25%	19%
5b	Hit, kicked or assaulted you?	19%	4%
5c	Sexually abused you?	3%	1%
5d	Victimised you because of your race or ethnic origin?	22%	2%
5e	Victimised you because of drugs?	3%	2%
5f	Taken your canteen/property?	6%	1%
5g	Victimised you because you were new here?	9%	3%
5h	Victimised you because of your sexuality?	3%	4%
5i	Victimised you because you have a disability?	0%	3%
5j	Victimised you because of your religion/religious beliefs?	13%	3%
5l	Victimised you because you were from a different part of the country?	9%	6%
5m	Victimised you because of your offence/crime?	19%	13%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	37%	25%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	13%	8%
7b	Hit, kicked or assaulted you?	3%	0%
7c	Sexually abused you?	0%	1%
7d	Victimised you because of your race or ethnic origin?	21%	1%
7e	Victimised you because of drugs?	0%	1%
7f	Victimised you because you were new here?	7%	2%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	0%	1%
7i	Victimised you because of your religion/religious beliefs?	7%	2%
7k	Victimised you because you were from a different part of the country?	3%	4%
7l	Victimised you because of your offence/crime?	6%	8%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	57%	55%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	47%	31%
10	Have you ever felt threatened or intimidated by a member of staff in here?	27%	18%
11	Is it easy/very easy to get illegal drugs in this prison?	37%	43%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	73%	64%
1b	Is it easy/very easy to see the nurse?	88%	89%
1c	Is it easy/very easy to see the dentist?	41%	26%
1d	Is it easy/very easy to see the optician?	53%	38%
2	Are you able to see a pharmacist?	68%	52%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	86%	64%
3b	The nurse?	86%	75%
3c	The dentist?	70%	64%
3d	The optician?	83%	66%
4	The overall quality of health services?	82%	60%

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Healthcare continued			
5	Are you currently taking medication?	27%	41%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	100%	95%
7	Do you feel you have any emotional well being/mental health issues?	41%	37%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	0%	18%
8b	A doctor?	18%	22%
8c	A nurse?	18%	22%
8d	A psychiatrist?	0%	22%
8e	The Mental Health In-Reach Team?	0%	39%
8f	A counsellor?	60%	35%
9a	Did you have a drug problem when you came into this prison?	24%	28%
9b	Did you have an alcohol problem when you came into this prison?	7%	17%
10a	Have you developed a drug problem since you have been in this prison?	0%	3%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	3%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	100%	100%
12	Have you received any help or intervention whilst in this prison?	75%	78%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	75%	78%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	16%	21%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	10%	21%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	83%	61%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	81%	73%
1b	Vocational or skills training?	19%	29%
1c	Education (including basic skills)?	47%	40%
1d	Offending Behaviour Programmes?	47%	59%
3	Do you go to the library at least once a week?	44%	49%
4	On average, do you go to the gym at least twice a week?	79%	60%
5	On average, do you go outside for exercise three or more times a week?	37%	48%
6	On average, do you spend ten or more hours out of your cell on a weekday?	10%	25%
7	On average, do you go on association more than five times each week?	94%	87%
8	Do staff normally speak to you most of the time/all of the time during association?	53%	40%
SECTION 8: Resettlement			
1	Do you have a personal officer?	97%	92%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	72%	74%
For those who are sentenced:			
3	Do you have a sentence plan?	90%	82%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	75%	76%
5	Can you achieve some/all of your sentence plan targets in this prison?	66%	70%
6	Are there plans for you to achieve some/all your targets in another prison?	59%	62%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	87%	81%
8	Do you feel that any member of staff has helped you to prepare for release?	59%	36%
9	Have you had any problems with sending or receiving mail?	53%	42%
10	Have you had any problems getting access to the telephones?	23%	25%
11	Did you have a visit in the first week that you were here?	38%	19%
12	Did you receive one or more visits in the last week?	28%	25%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	81%	77%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	41%	48%
15c	Avoiding bad relationships?	41%	44%
15d	Finding a job on release?	23%	34%
15e	Finding accommodation on release?	30%	36%
15f	With money/finances on release?	23%	29%
15g	Claiming benefits on release?	27%	31%
15h	Arranging a place at college/continuing education on release?	37%	29%
15i	Accessing health services on release?	26%	28%
15j	Opening a bank account on release?	19%	24%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	30%	31%
16c	Avoiding bad relationships?	20%	26%
16d	Finding a job?	48%	62%
16e	Finding accommodation?	36%	50%
16f	Money/finances?	45%	46%
16g	Claiming benefits?	25%	37%
16h	Arranging a place at college/continuing education?	28%	38%
16i	Accessing health services?	32%	25%
16j	Opening a bank account?	35%	48%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	97%	83%

3. Nationality

Analysis for all functional type establishments	139
Local prisons	147
High security prisons	155
Training prisons (category B and C combined)	163
Young adult establishments	171
Women's prisons	179



Annual report: Nationality analysis for all prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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Number of completed questionnaires returned		441	3452
SECTION 1: General information			
2	Are you under 21 years of age?	9%	9%
3a	Are you sentenced?	82%	89%
3b	Are you on recall?	5%	8%
4a	Is your sentence less than 12 months?	13%	8%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	5%	9%
5	Do you have six months or less to serve?	29%	32%
6	Have you been in this prison less than a month?	10%	10%
7	Are you a foreign national?		
8	Is English your first language?	48%	96%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	62%	24%
11	Are you Muslim?	26%	10%
12	Are you homosexual/gay or bisexual?	4%	5%
13	Do you consider yourself to have a disability?	12%	16%
14	Is this your first time in prison?	67%	31%
15	Have you been in more than five prisons this time?	8%	11%
16	Do you have any children under the age of 18?	50%	49%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	52%	50%
1b	Was your personal safety during the journey good/very good?	59%	59%
1c	Was the comfort of the van good/very good?	22%	16%
1d	Was the attention paid to your health needs good/very good?	31%	30%
1e	Was the frequency of toilet breaks good/very good?	16%	11%
2	Did you spend more than four hours in the van?	12%	8%
3	Were you treated well/very well by the escort staff?	59%	64%
4a	Did you know where you were going when you left court or when transferred from another prison?	62%	81%
4b	Before you arrived here did you receive any written information about what would happen to you?	22%	15%
4c	When you first arrived here did your property arrive at the same time as you?	77%	85%

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	13%	14%
1c	Housing problems?	17%	22%
1d	Problems contacting employers?	12%	11%
1e	Problems contacting family?	51%	49%
1f	Problems ensuring dependants were looked after?	9%	14%
1g	Money problems?	18%	15%
1h	Problems of feeling depressed/suicidal?	43%	50%
1i	Health problems?	57%	60%
1j	Problems in needing protection from other prisoners?	22%	19%
1k	Problems accessing phone numbers?	43%	38%
2	When you first arrived:		
2a	Did you have any problems?	70%	66%
2b	Did you have any problems with loss of property?	18%	16%
2c	Did you have any housing problems?	15%	18%
2d	Did you have any problems contacting employers?	8%	5%
2e	Did you have any problems contacting family?	32%	25%
2f	Did you have any problems ensuring dependants were being looked after?	7%	6%
2g	Did you have any money worries?	24%	19%
2h	Did you have any problems with feeling depressed or suicidal?	27%	19%
2i	Did you have any health problems?	23%	23%
2j	Did you have any problems with needing protection from other prisoners?	9%	8%
2k	Did you have problems accessing phone numbers?	24%	22%
3a	Were you seen by a member of health services in reception?	80%	85%
3b	When you were searched in reception, was this carried out in a respectful way?	69%	75%
4	Were you treated well/very well in reception?	62%	66%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	44%	47%
5b	Information about what support was available for people feeling depressed or suicidal?	42%	45%
5c	Information about how to make routine requests?	40%	38%
5d	Information about your entitlement to visits?	48%	44%
5e	Information about health services?	58%	57%
5f	Information about the chaplaincy?	49%	51%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	69%	79%
6b	The opportunity to have a shower?	40%	37%
6c	The opportunity to make a free telephone call?	57%	55%
6d	Something to eat?	76%	76%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	40%	42%
7b	Someone from health services?	68%	74%
7c	A Listener/Samaritans?	17%	19%
8	Did you have access to the prison shop/canteen within the first 24 hours?	25%	16%
9	Did you feel safe on your first night here?	64%	77%
10	Have you been on an induction course?	88%	85%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	59%	61%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	40%	49%
1b	Attend legal visits?	47%	57%
1c	Obtain bail information?	17%	19%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	38%	44%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	60%	54%
3b	Are you normally able to have a shower every day?	83%	89%
3c	Do you normally receive clean sheets every week?	77%	79%
3d	Do you normally get cell cleaning materials every week?	68%	70%
3e	Is your cell call bell normally answered within five minutes?	43%	37%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	65%	67%
3g	Can you normally get your stored property, if you need to?	34%	28%
4	Is the food in this prison good/very good?	31%	29%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	45%	48%
6a	Is it easy/very easy to get a complaints form?	76%	84%
6b	Is it easy/very easy to get an application form?	83%	88%
7	Have you made an application?	84%	88%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	51%	57%
8b	Do you feel applications are dealt with promptly (within seven days)?	45%	49%
9	Have you made a complaint?	48%	53%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	29%	33%
10b	Do you feel complaints are dealt with promptly (within seven days)?	38%	35%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	32%	27%
10c	Were you given information about how to make an appeal?	25%	25%
12	Is it easy/very easy to see the Independent Monitoring Board?	25%	31%
13a	Do you feel your religious beliefs are respected?	59%	53%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	57%	58%
14	Are you able to speak to a Listener at any time, if you want to?	46%	57%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	69%	73%
15b	Do most staff, in this prison, treat you with respect?	66%	70%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	45%	39%
2	Do you feel unsafe in this prison at the moment?	24%	17%
4	Have you been victimised by another prisoner?	28%	23%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	13%	13%
5b	Hit, kicked or assaulted you?	6%	8%
5c	Sexually abused you?	2%	1%
5d	Victimised you because of your race or ethnic origin?	8%	4%
5e	Victimised you because of drugs?	3%	3%
5f	Taken your canteen/property?	4%	5%
5g	Victimised you because you were new here?	8%	5%
5h	Victimised you because of your sexuality?	2%	1%
5i	Victimised you because you have a disability?	2%	2%
5j	Victimised you because of your religion/religious beliefs?	3%	3%
5l	Victimised you because you were from a different part of the country?	8%	5%
5m	Victimised you because of your offence/crime?	7%	5%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	25%	26%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	11%	12%
7b	Hit, kicked or assaulted you?	3%	4%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	9%	5%
7e	Victimised you because of drugs?	2%	3%
7f	Victimised you because you were new here?	6%	5%
7g	Victimised you because of your sexuality?	1%	1%
7h	Victimised you because you have a disability?	1%	2%
7i	Victimised you because of your religion/religious beliefs?	4%	4%
7k	Victimised you because you were from a different part of the country?	8%	5%
7l	Victimised you because of your offence/crime?	8%	6%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	35%	41%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	24%	28%
10	Have you ever felt threatened or intimidated by a member of staff in here?	23%	23%
11	Is it easy/very easy to get illegal drugs in this prison?	28%	36%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	36%	38%
1b	Is it easy/very easy to see the nurse?	57%	63%
1c	Is it easy/very easy to see the dentist?	15%	15%
1d	Is it easy/very easy to see the optician?	16%	17%
2	Are you able to see a pharmacist?	54%	49%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	47%	51%
3b	The nurse?	60%	63%
3c	The dentist?	37%	41%
3d	The optician?	40%	45%
4	The overall quality of health services?	41%	44%

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Healthcare continued			
5	Are you currently taking medication?	43%	45%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	73%	72%
7	Do you feel you have any emotional well being/mental health issues?	31%	28%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	41%	30%
8b	A doctor?	38%	31%
8c	A nurse?	32%	20%
8d	A psychiatrist?	17%	21%
8e	The Mental Health In-Reach Team?	25%	36%
8f	A counsellor?	8%	16%
9a	Did you have a drug problem when you came into this prison?	14%	27%
9b	Did you have an alcohol problem when you came into this prison?	11%	20%
10a	Have you developed a drug problem since you have been in this prison?	8%	10%
10b	Have you developed an alcohol problem since you have been in this prison?	5%	2%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	76%	84%
12	Have you received any help or intervention whilst in this prison?	67%	75%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	73%	75%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	20%	26%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	17%	20%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	47%	61%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	52%	62%
1b	Vocational or skills training?	20%	17%
1c	Education (including basic skills)?	52%	32%
1d	Offending behaviour programmes?	14%	18%
2ai	Have you had a job whilst in this prison?	65%	68%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	47%	45%
2bi	Have you been involved in vocational or skills training whilst in this prison?	61%	61%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	41%	53%
2ci	Have you been involved in education whilst in this prison?	75%	69%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	53%	56%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	56%	59%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	22%	54%
3	Do you go to the library at least once a week?	46%	42%
4	On average, do you go to the gym at least twice a week?	52%	49%
5	On average, do you go outside for exercise three or more times a week?	40%	45%
6	On average, do you spend ten or more hours out of your cell on a weekday?	11%	13%
7	On average, do you go on association more than five times each week?	49%	69%
8	Do staff normally speak to you most of the time/all of the time during association?	20%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	64%	69%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	61%	62%
For those who are sentenced:			
3	Do you have a sentence plan?	57%	68%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	63%	58%
5	Can you achieve some/all of your sentence plan targets in this prison?	67%	69%
6	Are there plans for you to achieve some/all your targets in another prison?	41%	44%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	30%	34%
8	Do you feel that any member of staff has helped you to prepare for release?	19%	18%
9	Have you had any problems with sending or receiving mail?	33%	42%
10	Have you had any problems getting access to the telephones?	28%	23%
11	Did you have a visit in the first week that you were here?	21%	30%
12	Did you receive one or more visits in the last week?	30%	36%

Key to tables

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	47%	41%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	17%	18%
15c	Avoiding bad relationships?	11%	15%
15d	Finding a job on release?	28%	34%
15e	Finding accommodation on release?	29%	38%
15f	With money/finances on release?	21%	24%
15g	Claiming benefits on release?	22%	38%
15h	Arranging a place at college/continuing education on release?	21%	24%
15i	Accessing health services on release?	23%	26%
15j	Opening a bank account on release?	23%	25%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	14%	15%
16c	Avoiding bad relationships?	9%	16%
16d	Finding a job?	45%	48%
16e	Finding accommodation?	36%	41%
16f	Money/finances?	38%	35%
16g	Claiming benefits?	34%	31%
16h	Arranging a place at college/continuing education?	33%	24%
16i	Accessing health services?	23%	20%
16j	Opening a bank account?	31%	33%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	57%	57%



Annual report: Nationality analysis for local prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Foreign national prisoners	British national prisoners
	Any percentage highlighted in green is significantly better.		
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		82	554
SECTION 1: General information			
2	Are you under 21 years of age?	3%	5%
3a	Are you sentenced?	58%	66%
3b	Are you on recall?	9%	11%
4a	Is your sentence less than 12 months?	18%	15%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	7%	7%
5	Do you have six months or less to serve?	30%	31%
6	Have you been in this prison less than a month?	23%	15%
7	Are you a foreign national?		
8	Is English your first language?	34%	95%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	61%	30%
11	Are you Muslim?	32%	12%
12	Are you homosexual/gay or bisexual?	3%	2%
13	Do you consider yourself to have a disability?	10%	19%
14	Is this your first time in prison?	73%	27%
15	Have you been in more than five prisons this time?	2%	8%
16	Do you have any children under the age of 18?	47%	52%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	56%	49%
1b	Was your personal safety during the journey good/very good?	56%	57%
1c	Was the comfort of the van good/very good?	26%	12%
1d	Was the attention paid to your health needs good/very good?	31%	28%
1e	Was the frequency of toilet breaks good/very good?	20%	12%
2	Did you spend more than four hours in the van?	4%	3%
3	Were you treated well/very well by the escort staff?	53%	66%
4a	Did you know where you were going when you left court or when transferred from another prison?	35%	75%
4b	Before you arrived here did you receive any written information about what would happen to you?	17%	15%
4c	When you first arrived here did your property arrive at the same time as you?	66%	79%

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	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	28%	17%
1c	Housing problems?	48%	40%
1d	Problems contacting employers?	15%	20%
1e	Problems contacting family?	52%	52%
1f	Problems ensuring dependants were looked after?	18%	19%
1g	Money problems?	42%	22%
1h	Problems of feeling depressed/suicidal?	60%	65%
1i	Health problems?	62%	64%
1j	Problems in needing protection from other prisoners?	32%	33%
1k	Problems accessing phone numbers?	28%	46%
2	When you first arrived:		
2a	Did you have any problems?	78%	76%
2b	Did you have any problems with loss of property?	20%	15%
2c	Did you have any housing problems?	26%	25%
2d	Did you have any problems contacting employers?	14%	9%
2e	Did you have any problems contacting family?	33%	35%
2f	Did you have any problems ensuring dependants were being looked after?	6%	10%
2g	Did you have any money worries?	35%	27%
2h	Did you have any problems with feeling depressed or suicidal?	33%	24%
2i	Did you have any health problems?	33%	26%
2j	Did you have any problems with needing protection from other prisoners?	10%	11%
2k	Did you have problems accessing phone numbers?	31%	25%
3a	Were you seen by a member of health services in reception?	74%	83%
3b	When you were searched in reception, was this carried out in a respectful way?	51%	68%
4	Were you treated well/very well in reception?	47%	56%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	26%	42%
5b	Information about what support was available for people feeling depressed or suicidal?	33%	43%
5c	Information about how to make routine requests?	25%	33%
5d	Information about your entitlement to visits?	43%	45%
5e	Information about health services?	49%	57%
5f	Information about the chaplaincy?	41%	54%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	68%	82%
6b	The opportunity to have a shower?	33%	29%
6c	The opportunity to make a free telephone call?	49%	55%
6d	Something to eat?	77%	79%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	41%	47%
7b	Someone from health services?	55%	71%
7c	A Listener/Samaritans?	18%	24%
8	Did you have access to the prison shop/canteen within the first 24 hours?	19%	13%
9	Did you feel safe on your first night here?	55%	73%
10	Have you been on an induction course?	76%	74%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	49%	52%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	30%	42%
1b	Attend legal visits?	39%	57%
1c	Obtain bail information?	17%	23%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	31%	39%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	59%	48%
3b	Are you normally able to have a shower every day?	65%	85%
3c	Do you normally receive clean sheets every week?	77%	84%
3d	Do you normally get cell cleaning materials every week?	60%	63%
3e	Is your cell call bell normally answered within five minutes?	43%	37%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	49%	67%
3g	Can you normally get your stored property, if you need to?	33%	25%
4	Is the food in this prison good/very good?	29%	24%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	42%	46%
6a	Is it easy/very easy to get a complaints form?	67%	80%
6b	Is it easy/very easy to get an application form?	77%	86%
7	Have you made an application?	79%	81%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	42%	53%
8b	Do you feel applications are dealt with promptly (within seven days)?	32%	45%
9	Have you made a complaint?	51%	47%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	30%	34%
10b	Do you feel complaints are dealt with promptly (within seven days)?	28%	33%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	34%	28%
10c	Were you given information about how to make an appeal?	25%	20%
12	Is it easy/very easy to see the Independent Monitoring Board?	16%	23%
13a	Do you feel your religious beliefs are respected?	65%	48%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	61%	55%
14	Are you able to speak to a Listener at any time, if you want to?	39%	58%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	66%	67%
15b	Do most staff, in this prison, treat you with respect?	56%	65%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	52%	44%
2	Do you feel unsafe in this prison at the moment?	28%	20%
4	Have you been victimised by another prisoner?	31%	23%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	9%	13%
5b	Hit, kicked or assaulted you?	8%	9%
5c	Sexually abused you?	0%	1%
5d	Victimised you because of your race or ethnic origin?	8%	4%
5e	Victimised you because of drugs?	6%	3%
5f	Taken your canteen/property?	6%	5%
5g	Victimised you because you were new here?	11%	6%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	4%	2%
5j	Victimised you because of your religion/religious beliefs?	5%	3%
5l	Victimised you because you were from a different part of the country?	7%	3%
5m	Victimised you because of your offence/crime?	0%	11%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	21%	25%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	12%	10%
7b	Hit, kicked or assaulted you?	5%	4%
7c	Sexually abused you?	0%	1%
7d	Victimised you because of your race or ethnic origin?	5%	5%
7e	Victimised you because of drugs?	2%	4%
7f	Victimised you because you were new here?	9%	6%
7g	Victimised you because of your sexuality?	0%	0%
7h	Victimised you because you have a disability?	2%	2%
7i	Victimised you because of your religion/religious beliefs?	1%	3%
7k	Victimised you because you were from a different part of the country?	9%	6%
7l	Victimised you because of your offence/crime?	6%	11%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	37%	35%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	22%	28%
10	Have you ever felt threatened or intimidated by a member of staff in here?	26%	26%
11	Is it easy/very easy to get illegal drugs in this prison?	32%	31%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	19%	31%
1b	Is it easy/very easy to see the nurse?	23%	53%
1c	Is it easy/very easy to see the dentist?	6%	9%
1d	Is it easy/very easy to see the optician?	12%	13%
2	Are you able to see a pharmacist?	63%	50%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	44%	52%
3b	The nurse?	57%	58%
3c	The dentist?	37%	30%
3d	The optician?	35%	34%
4	The overall quality of health services?	33%	39%

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Healthcare continued			
5	Are you currently taking medication?	46%	48%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	54%	57%
7	Do you feel you have any emotional well being/mental health issues?	35%	33%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	29%	33%
8b	A doctor?	64%	26%
8c	A nurse?	64%	7%
8d	A psychiatrist?	29%	12%
8e	The Mental Health In-Reach Team?	14%	44%
8f	A counsellor?	0%	8%
9a	Did you have a drug problem when you came into this prison?	14%	35%
9b	Did you have an alcohol problem when you came into this prison?	8%	27%
10a	Have you developed a drug problem since you have been in this prison?	7%	11%
10b	Have you developed an alcohol problem since you have been in this prison?	7%	4%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	63%	80%
12	Have you received any help or intervention whilst in this prison?	60%	70%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	100%	76%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	31%	34%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	24%	30%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	23%	58%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	33%	49%
1b	Vocational or skills training?	25%	10%
1c	Education (including basic skills)?	28%	30%
1d	Offending behaviour programmes?	0%	11%
2ai	Have you had a job whilst in this prison?	65%	68%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	47%	45%
2bi	Have you been involved in vocational or skills training whilst in this prison?	61%	61%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	41%	53%
2ci	Have you been involved in education whilst in this prison?	75%	69%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	53%	56%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	56%	59%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	22%	54%
3	Do you go to the library at least once a week?	43%	31%
4	On average, do you go to the gym at least twice a week?	31%	45%
5	On average, do you go outside for exercise three or more times a week?	33%	38%
6	On average, do you spend ten or more hours out of your cell on a weekday?	8%	7%
7	On average, do you go on association more than five times each week?	32%	53%
8	Do staff normally speak to you most of the time/all of the time during association?	15%	17%
SECTION 8: Resettlement			
1	Do you have a personal officer?	38%	45%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	53%	62%
For those who are sentenced:			
3	Do you have a sentence plan?	44%	51%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	68%	59%
5	Can you achieve some/all of your sentence plan targets in this prison?	57%	69%
6	Are there plans for you to achieve some/all your targets in another prison?	18%	40%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	19%	28%
8	Do you feel that any member of staff has helped you to prepare for release?	15%	16%
9	Have you had any problems with sending or receiving mail?	28%	44%
10	Have you had any problems getting access to the telephones?	46%	31%
11	Did you have a visit in the first week that you were here?	21%	36%
12	Did you receive one or more visits in the last week?	21%	41%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	30%	44%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	34%	21%
15c	Avoiding bad relationships?	13%	17%
15d	Finding a job on release?	19%	36%
15e	Finding accommodation on release?	23%	39%
15f	With money/finances on release?	19%	26%
15g	Claiming benefits on release?	20%	39%
15h	Arranging a place at college/continuing education on release?	17%	22%
15i	Accessing health services on release?	27%	29%
15j	Opening a bank account on release?	21%	30%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	16%	16%
16c	Avoiding bad relationships?	0%	17%
16d	Finding a job?	52%	55%
16e	Finding accommodation?	45%	50%
16f	Money/finances?	55%	46%
16g	Claiming benefits?	44%	41%
16h	Arranging a place at college/continuing education?	43%	30%
16i	Accessing health services?	28%	21%
16j	Opening a bank account?	36%	39%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	49%	49%



Annual report: Nationality analysis for high security prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Foreign national prisoners	British National Prisoners
	Any percentage highlighted in green is significantly better.		
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		32	264
SECTION 1: General information			
2	Are you under 21 years of age?	0%	0%
3a	Are you sentenced?	100%	99%
3b	Are you on recall?	0%	2%
4a	Is your sentence less than 12 months?	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	3%	8%
5	Do you have six months or less to serve?	11%	11%
6	Have you been in this prison less than a month?	12%	4%
7	Are you a foreign national?		
8	Is English your first language?	60%	95%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	63%	25%
11	Are you Muslim?	34%	15%
12	Are you homosexual/gay or bisexual?	16%	6%
13	Do you consider yourself to have a disability?	19%	25%
14	Is this your first time in prison?	59%	39%
15	Have you been in more than five prisons this time?	12%	17%
16	Do you have any children under the age of 18?	54%	44%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	43%	47%
1b	Was your personal safety during the journey good/very good?	37%	46%
1c	Was the comfort of the van good/very good?	18%	16%
1d	Was the attention paid to your health needs good/very good?	19%	26%
1e	Was the frequency of toilet breaks good/very good?	14%	8%
2	Did you spend more than four hours in the van?	36%	17%
3	Were you treated well/very well by the escort staff?	50%	48%
4a	Did you know where you were going when you left court or when transferred from another prison?	41%	61%
4b	Before you arrived here did you receive any written information about what would happen to you?	12%	5%
4c	When you first arrived here did your property arrive at the same time as you?	67%	70%

Key to tables

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	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	0%	10%
1c	Housing problems?	13%	7%
1d	Problems contacting employers?	0%	6%
1e	Problems contacting family?	25%	27%
1f	Problems ensuring dependants were looked after?	0%	7%
1g	Money problems?	13%	7%
1h	Problems of feeling depressed/suicidal?	13%	35%
1i	Health problems?	38%	40%
1j	Problems in needing protection from other prisoners?	13%	12%
1k	Problems accessing phone numbers?	25%	21%
2	When you first arrived:		
2a	Did you have any problems?	86%	72%
2b	Did you have any problems with loss of property?	21%	25%
2c	Did you have any housing problems?	6%	4%
2d	Did you have any problems contacting employers?	0%	2%
2e	Did you have any problems contacting family?	53%	31%
2f	Did you have any problems ensuring dependants were being looked after?	3%	9%
2g	Did you have any money worries?	21%	16%
2h	Did you have any problems with feeling depressed or suicidal?	16%	24%
2i	Did you have any health problems?	21%	27%
2j	Did you have any problems with needing protection from other prisoners?	3%	11%
2k	Did you have problems accessing phone numbers?	49%	32%
3a	Were you seen by a member of health services in reception?	70%	70%
3b	When you were searched in reception, was this carried out in a respectful way?	55%	63%
4	Were you treated well/very well in reception?	40%	51%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	24%	31%
5b	Information about what support was available for people feeling depressed or suicidal?	19%	30%
5c	Information about how to make routine requests?	16%	26%
5d	Information about your entitlement to visits?	16%	25%
5e	Information about health services?	29%	33%
5f	Information about the chaplaincy?	32%	30%

Key to tables

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	45%	57%
6b	The opportunity to have a shower?	40%	31%
6c	The opportunity to make a free telephone call?	23%	31%
6d	Something to eat?	64%	61%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	25%	25%
7b	Someone from health services?	62%	65%
7c	A listener/Samaritans?	3%	15%
8	Did you have access to the prison shop/canteen within the first 24 hours?	8%	13%
9	Did you feel safe on your first night here?	51%	62%
10	Have you been on an induction course?	88%	87%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	57%	56%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	42%	53%
1b	Attend legal visits?	51%	56%
1c	Obtain bail information?	4%	10%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	63%	57%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	70%	65%
3b	Are you normally able to have a shower every day?	92%	94%
3c	Do you normally receive clean sheets every week?	80%	74%
3d	Do you normally get cell cleaning materials every week?	61%	67%
3e	Is your cell call bell normally answered within five minutes?	35%	44%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	70%	64%
3g	Can you normally get your stored property, if you need to?	35%	25%
4	Is the food in this prison good/very good?	23%	26%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	48%	47%
6a	Is it easy/very easy to get a complaints form?	80%	86%
6b	Is it easy/very easy to get an application form?	92%	89%
7	Have you made an application?	86%	94%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	48%	52%
8b	Do you feel applications are dealt with promptly (within seven days)?	39%	41%
9	Have you made a complaint?	71%	68%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	11%	25%
10b	Do you feel complaints are dealt with promptly (within seven days)?	33%	31%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	56%	38%
10c	Were you given information about how to make an appeal?	26%	32%
12	Is it easy/very easy to see the Independent Monitoring Board?	19%	32%
13a	Do you feel your religious beliefs are respected?	46%	42%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	64%	56%
14	Are you able to speak to a Listener at any time, if you want to?	56%	61%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	62%	69%
15b	Do most staff, in this prison, treat you with respect?	53%	64%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	67%	59%
2	Do you feel unsafe in this prison at the moment?	48%	27%
4	Have you been victimised by another prisoner?	49%	34%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	27%	19%
5b	Hit, kicked or assaulted you?	10%	11%
5c	Sexually abused you?	12%	2%
5d	Victimised you because of your race or ethnic origin?	9%	9%
5e	Victimised you because of drugs?	3%	3%
5f	Taken your canteen/property?	12%	7%
5g	Victimised you because you were new here?	11%	8%
5h	Victimised you because of your sexuality?	12%	2%
5i	Victimised you because you have a disability?	3%	5%
5j	Victimised you because of your religion/religious beliefs?	16%	7%
5l	Victimised you because you were from a different part of the country?	13%	8%
5m	Victimised you because of your offence/crime?	28%	14%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	52%	43%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	22%	23%
7b	Hit, kicked or assaulted you?	5%	8%
7c	Sexually abused you?	5%	1%
7d	Victimised you because of your race or ethnic origin?	25%	15%
7e	Victimised you because of drugs?	0%	2%
7f	Victimised you because you were new here?	7%	9%
7g	Victimised you because of your sexuality?	9%	2%
7h	Victimised you because you have a disability?	0%	5%
7i	Victimised you because of your religion/religious beliefs?	18%	11%
7k	Victimised you because you were from a different part of the country?	8%	9%
7l	Victimised you because of your offence/crime?	34%	12%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	35%	62%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	49%	43%
10	Have you ever felt threatened or intimidated by a member of staff in here?	56%	45%
11	Is it easy/very easy to get illegal drugs in this prison?	27%	27%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	27%	43%
1b	Is it easy/very easy to see the nurse?	51%	67%
1c	Is it easy/very easy to see the dentist?	8%	19%
1d	Is it easy/very easy to see the optician?	8%	21%
2	Are you able to see a pharmacist?	61%	40%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	41%	50%
3b	The nurse?	53%	59%
3c	The dentist?	27%	39%
3d	The optician?	47%	58%
4	The overall quality of health services?	41%	35%

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Healthcare continued			
5	Are you currently taking medication?	45%	51%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	89%	84%
7	Do you feel you have any emotional well being/mental health issues?	54%	31%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	67%	58%
8b	A doctor?	18%	19%
8c	A nurse?	18%	15%
8d	A psychiatrist?	18%	23%
8e	The Mental Health In-Reach Team?	18%	19%
8f	A counsellor?	0%	0%
9a	Did you have a drug problem when you came into this prison?	9%	10%
9b	Did you have an alcohol problem when you came into this prison?	7%	9%
10a	Have you developed a drug problem since you have been in this prison?	0%	3%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	1%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	100%	89%
12	Have you received any help or intervention whilst in this prison?	100%	73%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	100%	79%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	13%	13%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	16%	10%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	0%	44%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	66%	56%
1b	Vocational or skills training?	22%	15%
1c	Education (including basic skills)?	56%	33%
1d	Offending behaviour programmes?	34%	18%
3	Do you go to the library at least once a week?	58%	65%
4	On average, do you go to the gym at least twice a week?	54%	50%
5	On average, do you go outside for exercise three or more times a week?	27%	36%
6	On average, do you spend ten or more hours out of your cell on a weekday?	10%	14%
7	On average, do you go on association more than five times each week?	71%	85%
8	Do staff normally speak to you most of the time/all of the time during association?	10%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	89%	91%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	46%	56%
For those who are sentenced:			
3	Do you have a sentence plan?	78%	79%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	51%	48%
5	Can you achieve some/all of your sentence plan targets in this prison?	38%	56%
6	Are there plans for you to achieve some/all your targets in another prison?	44%	48%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	32%	28%
8	Do you feel that any member of staff has helped you to prepare for release?	15%	8%
9	Have you had any problems with sending or receiving mail?	62%	54%
10	Have you had any problems getting access to the telephones?	31%	30%
11	Did you have a visit in the first week that you were here?	6%	18%
12	Did you receive one or more visits in the last week?	28%	28%

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Resettlement continued			
For those who have had visits:			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	25%	33%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	28%	15%
15c	Avoiding bad relationships?	28%	15%
15d	Finding a job on release?	24%	14%
15e	Finding accommodation on release?	24%	14%
15f	With money/finances on release?	12%	14%
15g	Claiming benefits on release?	9%	17%
15h	Arranging a place at college/continuing education on release?	21%	10%
15i	Accessing health services on release?	21%	14%
15j	Opening a bank account on release?	24%	9%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	25%	17%
16c	Avoiding bad relationships?	13%	13%
16d	Finding a job?	52%	46%
16e	Finding accommodation?	38%	40%
16f	Money/finances?	39%	33%
16g	Claiming benefits?	46%	33%
16h	Arranging a place at college/continuing education?	24%	25%
16i	Accessing health services?	39%	28%
16j	Opening a bank account?	39%	38%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	51%	56%



Annual report: Nationality analysis for trainer prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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Number of completed questionnaires returned		166	1401
SECTION 1: General information			
2	Are you under 21 years of age?	1%	0%
3a	Are you sentenced?	100%	100%
3b	Are you on recall?	3%	8%
4a	Is your sentence less than 12 months?	8%	3%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	4%	10%
5	Do you have six months or less to serve?	30%	31%
6	Have you been in this prison less than a month?	6%	5%
7	Are you a foreign national?		
8	Is English your first language?	50%	96%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	66%	21%
11	Are you Muslim?	27%	10%
12	Are you homosexual/gay or bisexual?	1%	3%
13	Do you consider yourself to have a disability?	13%	15%
14	Is this your first time in prison?	61%	27%
15	Have you been in more than five prisons this time?	11%	14%
16	Do you have any children under the age of 18?	55%	52%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	53%	51%
1b	Was your personal safety during the journey good/very good?	65%	59%
1c	Was the comfort of the van good/very good?	25%	17%
1d	Was the attention paid to your health needs good/very good?	33%	30%
1e	Was the frequency of toilet breaks good/very good?	13%	11%
2	Did you spend more than four hours in the van?	12%	9%
3	Were you treated well/very well by the escort staff?	65%	63%
4a	Did you know where you were going when you left court or when transferred from another prison?	80%	85%
4b	Before you arrived here did you receive any written information about what would happen to you?	25%	15%
4c	When you first arrived here did your property arrive at the same time as you?	86%	89%

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	13%	13%
1c	Housing problems?	13%	19%
1d	Problems contacting employers?	11%	9%
1e	Problems contacting family?	49%	46%
1f	Problems ensuring dependants were looked after?	7%	12%
1g	Money problems?	17%	14%
1h	Problems of feeling depressed/suicidal?	43%	48%
1i	Health problems?	61%	60%
1j	Problems in needing protection from other prisoners?	25%	18%
1k	Problems accessing phone numbers?	46%	36%
2	When you first arrived:		
2a	Did you have any problems?	66%	61%
2b	Did you have any problems with loss of property?	22%	16%
2c	Did you have any housing problems?	11%	15%
2d	Did you have any problems contacting employers?	4%	4%
2e	Did you have any problems contacting family?	27%	21%
2f	Did you have any problems ensuring dependants were being looked after?	9%	4%
2g	Did you have any money worries?	17%	15%
2h	Did you have any problems with feeling depressed or suicidal?	24%	14%
2i	Did you have any health problems?	18%	20%
2j	Did you have any problems with needing protection from other prisoners?	11%	6%
2k	Did you have problems accessing phone numbers?	20%	20%
3a	Were you seen by a member of health services in reception?	85%	87%
3b	When you were searched in reception, was this carried out in a respectful way?	76%	76%
4	Were you treated well/very well in reception?	72%	70%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	53%	48%
5b	Information about what support was available for people feeling depressed or suicidal?	48%	45%
5c	Information about how to make routine requests?	52%	39%
5d	Information about your entitlement to visits?	53%	41%
5e	Information about health services?	64%	57%
5f	Information about the chaplaincy?	53%	49%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	70%	79%
6b	The opportunity to have a shower?	44%	37%
6c	The opportunity to make a free telephone call?	57%	50%
6d	Something to eat?	75%	74%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	45%	41%
7b	Someone from health services?	75%	75%
7c	A Listener/Samaritans?	17%	19%
8	Did you have access to the prison shop/canteen within the first 24 hours?	31%	15%
9	Did you feel safe on your first night here?	71%	81%
10	Have you been on an induction course?	93%	90%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	63%	62%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	45%	51%
1b	Attend legal visits?	46%	57%
1c	Obtain bail information?	14%	16%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	37%	46%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	57%	57%
3b	Are you normally able to have a shower every day?	95%	95%
3c	Do you normally receive clean sheets every week?	73%	79%
3d	Do you normally get cell cleaning materials every week?	72%	73%
3e	Is your cell call bell normally answered within five minutes?	46%	36%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	75%	71%
3g	Can you normally get your stored property, if you need to?	34%	27%
4	Is the food in this prison good/very good?	31%	28%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	45%	47%
6a	Is it easy/very easy to get a complaints form?	81%	86%
6b	Is it easy/very easy to get an application form?	85%	90%
7	Have you made an application?	92%	93%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	55%	57%
8b	Do you feel applications are dealt with promptly? (within 7 days)	52%	51%
9	Have you made a complaint?	51%	57%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	33%	31%
10b	Do you feel complaints are dealt with promptly? (within 7 days)	48%	35%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	25%	24%
10c	Were you given information about how to make an appeal?	26%	27%
12	Is it easy/very easy to see the Independent Monitoring Board?	30%	31%
13a	Do you feel your religious beliefs are respected?	58%	55%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	54%	58%
14	Are you able to speak to a Listener at any time, if you want to?	50%	58%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	69%	73%
15b	Do most staff, in this prison, treat you with respect?	74%	73%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	37%	36%
2	Do you feel unsafe in this prison at the moment?	20%	16%
4	Have you been victimised by another prisoner?	21%	21%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	11%	12%
5b	Hit, kicked or assaulted you?	5%	7%
5c	Sexually abused you?	2%	1%
5d	Victimised you because of your race or ethnic origin?	7%	3%
5e	Victimised you because of drugs?	2%	4%
5f	Taken your canteen/property?	2%	5%
5g	Victimised you because you were new here?	4%	4%
5h	Victimised you because of your sexuality?	1%	1%
5i	Victimised you because you have a disability?	2%	2%
5j	Victimised you because of your religion/religious beliefs?	2%	3%
5l	Victimised you because you were from a different part of the country?	5%	6%
5m	Victimised you because of your offence/crime?	6%	3%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	25%	26%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	9%	12%
7b	Hit, kicked or assaulted you?	1%	3%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	13%	5%
7e	Victimised you because of drugs?	3%	4%
7f	Victimised you because you were new here?	4%	5%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	2%	2%
7i	Victimised you because of your religion/religious beliefs?	5%	3%
7k	Victimised you because you were from a different part of the country?	7%	5%
7l	Victimised you because of your offence/crime?	5%	4%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	33%	39%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	23%	26%
10	Have you ever felt threatened or intimidated by a member of staff in here?	18%	20%
11	Is it easy/very easy to get illegal drugs in this prison?	27%	42%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	38%	35%
1b	Is it easy/very easy to see the nurse?	57%	62%
1c	Is it easy/very easy to see the dentist?	15%	14%
1d	Is it easy/very easy to see the optician?	17%	17%
2	Are you able to see a pharmacist?	52%	51%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	44%	48%
3b	The nurse?	62%	62%
3c	The dentist?	37%	43%
3d	The optician?	40%	45%
4	The overall quality of health services?	39%	42%

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	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Healthcare continued			
5	Are you currently taking medication?	42%	43%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	88%	86%
7	Do you feel you have any emotional well being/mental health issues?	28%	25%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	41%	31%
8b	A doctor?	43%	30%
8c	A nurse?	27%	20%
8d	A psychiatrist?	10%	21%
8e	The Mental Health In-Reach Team?	26%	34%
8f	A counsellor?	9%	13%
9a	Did you have a drug problem when you came into this prison?	12%	24%
9b	Did you have an alcohol problem when you came into this prison?	11%	17%
10a	Have you developed a drug problem since you have been in this prison?	9%	11%
10b	Have you developed an alcohol problem since you have been in this prison?	5%	2%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	80%	85%
12	Have you received any help or intervention whilst in this prison?	64%	77%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	58%	72%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	16%	23%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	13%	16%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	71%	63%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	54%	68%
1b	Vocational or skills training?	20%	19%
1c	Education (including basic skills)?	56%	30%
1d	Offending behaviour programmes?	16%	19%
3	Do you go to the library at least once a week?	47%	45%
4	On average, do you go to the gym at least twice a week?	65%	54%
5	On average, do you go outside for exercise three or more times a week?	45%	48%
6	On average, do you spend ten or more hours out of your cell on a weekday?	13%	13%
7	On average, do you go on association more than five times each week?	62%	81%
8	Do staff normally speak to you most of the time/all of the time during association?	25%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	77%	73%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	63%	61%
For those who are sentenced:			
3	Do you have a sentence plan?	61%	73%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	63%	55%
5	Can you achieve some/all of your sentence plan targets in this prison?	73%	67%
6	Are there plans for you to achieve some/all your targets in another prison?	43%	43%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	30%	33%
8	Do you feel that any member of staff has helped you to prepare for release?	18%	16%
9	Have you had any problems with sending or receiving mail?	34%	40%
10	Have you had any problems getting access to the telephones?	17%	18%
11	Did you have a visit in the first week that you were here?	17%	25%
12	Did you receive one or more visits in the last week?	30%	33%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	49%	35%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	13%	15%
15c	Avoiding bad relationships?	8%	12%
15d	Finding a job on release?	32%	31%
15e	Finding accommodation on release?	30%	37%
15f	With money/finances on release?	22%	23%
15g	Claiming benefits on release?	26%	38%
15h	Arranging a place at college/continuing education on release?	22%	23%
15i	Accessing health services on release?	21%	25%
15j	Opening a bank account on release?	24%	24%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	16%	15%
16c	Avoiding bad relationships?	9%	15%
16d	Finding a job?	39%	45%
16e	Finding accommodation?	33%	38%
16f	Money/finances?	30%	32%
16g	Claiming benefits?	29%	27%
16h	Arranging a place at college/continuing education?	28%	21%
16i	Accessing health services?	18%	19%
16j	Opening a bank account?	28%	32%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	56%	57%



Annual report: Nationality analysis for young adult prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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Number of completed questionnaires returned		42	347
SECTION 1: General information			
2	Are you under 21 years of age?	92%	90%
3a	Are you sentenced?	73%	81%
3b	Are you on recall?	0%	6%
4a	Is your sentence less than 12 months?	9%	14%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	9%	10%
5	Do you have six months or less to serve?	22%	29%
6	Have you been in this prison less than a month?	10%	14%
7	Are you a foreign national?		
8	Is English your first language?	67%	96%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	45%	23%
11	Are you Muslim?	20%	9%
12	Are you homosexual/gay or bisexual?	4%	2%
13	Do you consider yourself to have a disability?	16%	10%
14	Is this your first time in prison?	64%	39%
15	Have you been in more than five prisons this time?	0%	3%
16	Do you have any children under the age of 18?	27%	22%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	56%	43%
1b	Was your personal safety during the journey good/very good?	63%	65%
1c	Was the comfort of the van good/very good?	20%	10%
1d	Was the attention paid to your health needs good/very good?	34%	34%
1e	Was the frequency of toilet breaks good/very good?	15%	15%
2	Did you spend more than four hours in the van?	15%	5%
3	Were you treated well/very well by the escort staff?	60%	68%
4a	Did you know where you were going when you left court or when transferred from another prison?	74%	80%
4b	Before you arrived here did you receive any written information about what would happen to you?	28%	20%
4c	When you first arrived here did your property arrive at the same time as you?	69%	85%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	15%	12%
1c	Housing problems?	17%	23%
1d	Problems contacting employers?	20%	9%
1e	Problems contacting family?	70%	63%
1f	Problems ensuring dependants were looked after?	8%	8%
1g	Money problems?	21%	13%
1h	Problems of feeling depressed/suicidal?	50%	50%
1i	Health problems?	50%	62%
1j	Problems in needing protection from other prisoners?	13%	16%
1k	Problems accessing phone numbers?	63%	41%
2	When you first arrived:		
2a	Did you have any problems?	60%	59%
2b	Did you have any problems with loss of property?	13%	14%
2c	Did you have any housing problems?	18%	15%
2d	Did you have any problems contacting employers?	17%	5%
2e	Did you have any problems contacting family?	22%	21%
2f	Did you have any problems ensuring dependants were being looked after?	2%	3%
2g	Did you have any money worries?	39%	19%
2h	Did you have any problems with feeling depressed or suicidal?	9%	16%
2i	Did you have any health problems?	24%	11%
2j	Did you have any problems with needing protection from other prisoners?	5%	8%
2k	Did you have problems accessing phone numbers?	21%	15%
3a	Were you seen by a member of health services in reception?	86%	95%
3b	When you were searched in reception, was this carried out in a respectful way?	79%	85%
4	Were you treated well/very well in reception?	62%	63%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	49%	53%
5b	Information about what support was available for people feeling depressed or suicidal?	50%	55%
5c	Information about how to make routine requests?	54%	51%
5d	Information about your entitlement to visits?	61%	59%
5e	Information about health services?	64%	63%
5f	Information about the chaplaincy?	57%	56%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	88%	93%
6b	The opportunity to have a shower?	20%	25%
6c	The opportunity to make a free telephone call?	81%	84%
6d	Something to eat?	82%	79%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	40%	46%
7b	Someone from health services?	76%	78%
7c	A Listener/Samaritans?	19%	14%
8	Did you have access to the prison shop/canteen within the first 24 hours?	15%	14%
9	Did you feel safe on your first night here?	64%	77%
10	Have you been on an induction course?	88%	83%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	59%	61%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	54%	41%
1b	Attend legal visits?	68%	59%
1c	Obtain bail information?	47%	21%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	43%	43%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	57%	42%
3b	Are you normally able to have a shower every day?	58%	53%
3c	Do you normally receive clean sheets every week?	93%	91%
3d	Do you normally get cell cleaning materials every week?	74%	65%
3e	Is your cell call bell normally answered within five minutes?	54%	42%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	56%	57%
3g	Can you normally get your stored property, if you need to?	34%	31%
4	Is the food in this prison good/very good?	33%	23%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	53%	52%
6a	Is it easy/very easy to get a complaints form?	86%	78%
6b	Is it easy/very easy to get an application form?	84%	80%
7	Have you made an application?	83%	84%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	54%	66%
8b	Do you feel applications are dealt with promptly (within seven days)?	46%	40%
9	Have you made a complaint?	23%	39%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	21%	38%
10b	Do you feel complaints are dealt with promptly (within seven days)?	25%	39%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	64%	22%
10c	Were you given information about how to make an appeal?	24%	24%
12	Is it easy/very easy to see the Independent Monitoring Board?	27%	19%
13a	Do you feel your religious beliefs are respected?	49%	49%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	61%	53%
14	Are you able to speak to a Listener at any time, if you want to?	35%	40%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	75%	68%
15b	Do most staff, in this prison, treat you with respect?	70%	59%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	45%	33%
2	Do you feel unsafe in this prison at the moment?	11%	11%
4	Have you been victimised by another prisoner?	27%	19%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	12%	10%
5b	Hit, kicked or assaulted you?	7%	10%
5c	Sexually abused you?	0%	1%
5d	Victimised you because of your race or ethnic origin?	0%	4%
5e	Victimised you because of drugs?	0%	3%
5f	Taken your canteen/property?	3%	6%
5g	Victimised you because you were new here?	4%	6%
5h	Victimised you because of your sexuality?	2%	1%
5i	Victimised you because you have a disability?	0%	1%
5j	Victimised you because of your religion/religious beliefs?	3%	1%
5l	Victimised you because you were from a different part of the country?	8%	6%
5m	Victimised you because of your offence/crime?	9%	5%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	24%	25%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	12%	10%
7b	Hit, kicked or assaulted you?	0%	4%
7c	Sexually abused you?	2%	1%
7d	Victimised you because of your race or ethnic origin?	0%	3%
7e	Victimised you because of drugs?	0%	3%
7f	Victimised you because you were new here?	7%	7%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	0%	2%
7i	Victimised you because of your religion/religious beliefs?	2%	2%
7k	Victimised you because you were from a different part of the country?	12%	5%
7l	Victimised you because of your offence/crime?	11%	5%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	14%	27%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	23%	23%
10	Have you ever felt threatened or intimidated by a member of staff in here?	25%	19%
11	Is it easy/very easy to get illegal drugs in this prison?	40%	23%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	34%	44%
1b	Is it easy/very easy to see the nurse?	65%	67%
1c	Is it easy/very easy to see the dentist?	19%	14%
1d	Is it easy/very easy to see the optician?	15%	13%
2	Are you able to see a pharmacist?	50%	51%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	65%	59%
3b	The nurse?	74%	68%
3c	The dentist?	70%	43%
3d	The optician?	49%	44%
4	The overall quality of health services?	63%	55%

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Healthcare continued			
5	Are you currently taking medication?	27%	20%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	47%	69%
7	Do you feel you have any emotional well being/mental health issues?	32%	25%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	18%	53%
8b	A doctor?	32%	16%
8c	A nurse?	41%	14%
8d	A psychiatrist?	50%	28%
8e	The Mental Health In-Reach Team?	36%	26%
8f	A counsellor?	23%	16%
9a	Did you have a drug problem when you came into this prison?	40%	35%
9b	Did you have an alcohol problem when you came into this prison?	36%	29%
10a	Have you developed a drug problem since you have been in this prison?	8%	6%
10b	Have you developed an alcohol problem since you have been in this prison?	3%	3%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	73%	76%
12	Have you received any help or intervention whilst in this prison?	84%	60%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	83%	81%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	33%	31%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	23%	29%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	74%	43%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	22%	42%
1b	Vocational or skills training?	23%	23%
1c	Education (including basic skills)?	51%	34%
1d	Offending Behaviour Programmes?	10%	14%
3	Do you go to the library at least once a week?	35%	30%
4	On average, do you go to the gym at least twice a week?	47%	47%
5	On average, do you go outside for exercise three or more times a week?	48%	45%
6	On average, do you spend ten or more hours out of your cell on a weekday?	5%	6%
7	On average, do you go on association more than five times each week?	31%	38%
8	Do staff normally speak to you most of the time/all of the time during association?	23%	19%
SECTION 8: Resettlement			
1	Do you have a personal officer?	82%	75%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	59%	54%
For those who are sentenced:			
3	Do you have a sentence plan?	71%	57%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	64%	63%
5	Can you achieve some/all of your sentence plan targets in this prison?	89%	81%
6	Are there plans for you to achieve some/all your targets in another prison?	49%	56%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	41%	29%
8	Do you feel that any member of staff has helped you to prepare for release?	19%	14%
9	Have you had any problems with sending or receiving mail?	24%	42%
10	Have you had any problems getting access to the telephones?	20%	27%
11	Did you have a visit in the first week that you were here?	36%	34%
12	Did you receive one or more visits in the last week?	54%	43%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	50%	44%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	15%	17%
15c	Avoiding bad relationships?	11%	14%
15d	Finding a job on release?	38%	35%
15e	Finding accommodation on release?	39%	39%
15f	With money/finances on release?	26%	23%
15g	Claiming benefits on release?	15%	30%
15h	Arranging a place at college/continuing education on release?	23%	25%
15i	Accessing health services on release?	19%	15%
15j	Opening a bank account on release?	17%	20%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	8%	13%
16c	Avoiding bad relationships?	10%	17%
16d	Finding a job?	32%	52%
16e	Finding accommodation?	12%	35%
16f	Money/finances?	22%	28%
16g	Claiming benefits?	23%	27%
16h	Arranging a place at college/continuing education?	28%	25%
16i	Accessing health services?	9%	15%
16j	Opening a bank account?	19%	20%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	72%	58%



Annual report: Nationality analysis for women's prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Foreign national prisoners	British national prisoners
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	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		67	509
SECTION 1: General information			
2	Are you under 21 years of age?	16%	14%
3a	Are you sentenced?	68%	80%
3b	Are you on recall?	2%	7%
4a	Is your sentence less than 12 months?	27%	22%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	2%	5%
5	Do you have six months or less to serve?	33%	43%
6	Have you been in this prison less than a month?	14%	25%
7	Are you a foreign national?		
8	Is English your first language?	48%	97%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	69%	20%
11	Are you Muslim?	13%	5%
12	Are you homosexual/gay or bisexual?	8%	28%
13	Do you consider yourself to have a disability?	7%	13%
14	Is this your first time in prison?	80%	44%
15	Have you been in more than five prisons this time?	0%	3%
16	Do you have any children under the age of 18?	50%	54%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	36%	50%
1b	Was your personal safety during the journey good/very good?	50%	63%
1c	Was the comfort of the van good/very good?	10%	15%
1d	Was the attention paid to your health needs good/very good?	26%	38%
1e	Was the frequency of toilet breaks good/very good?	13%	14%
2	Did you spend more than four hours in the van?	7%	5%
3	Were you treated well/very well by the escort staff?	58%	72%
4a	Did you know where you were going when you left court or when transferred from another prison?	58%	84%
4b	Before you arrived here did you receive any written information about what would happen to you?	16%	14%
4c	When you first arrived here did your property arrive at the same time as you?	76%	85%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	76%	85%
6b	The opportunity to have a shower?	46%	48%
6c	The opportunity to make a free telephone call?	82%	77%
6d	Something to eat?	81%	84%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	31%	46%
7b	Someone from health services?	69%	74%
7c	A Listener/Samaritans?	20%	20%
8	Did you have access to the prison shop/canteen within the first 24 hours?	31%	16%
9	Did you feel safe on your first night here?	57%	71%
10	Have you been on an induction course?	95%	85%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	59%	61%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	35%	43%
1b	Attend legal visits?	57%	62%
1c	Obtain bail information?	15%	26%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	41%	41%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	66%	51%
3b	Are you normally able to have a shower every day?	86%	83%
3c	Do you normally receive clean sheets every week?	84%	71%
3d	Do you normally get cell cleaning materials every week?	74%	71%
3e	Is your cell call bell normally answered within five minutes?	28%	32%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	66%	53%
3g	Can you normally get your stored property, if you need to?	27%	27%
4	Is the food in this prison good/very good?	26%	35%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	35%	49%
6a	Is it easy/very easy to get a complaints form?	71%	84%
6b	Is it easy/very easy to get an application form?	82%	86%
7	Have you made an application?	74%	83%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
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	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	49%	57%
8b	Do you feel applications are dealt with promptly (within seven days)?	41%	45%
9	Have you made a complaint?	35%	53%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	24%	38%
10b	Do you feel complaints are dealt with promptly (within seven days)?	28%	42%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	29%	29%
10c	Were you given information about how to make an appeal?	21%	26%
12	Is it easy/very easy to see the Independent Monitoring Board?	23%	38%
13a	Do you feel your religious beliefs are respected?	62%	57%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	50%	59%
14	Are you able to speak to a Listener at any time, if you want to?	44%	65%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	75%	81%
15b	Do most staff, in this prison, treat you with respect?	55%	72%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	50%	46%
2	Do you feel unsafe in this prison at the moment?	24%	15%
4	Have you been victimised by another prisoner?	38%	29%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	22%	17%
5b	Hit, kicked or assaulted you?	6%	6%
5c	Sexually abused you?	0%	2%
5d	Victimised you because of your race or ethnic origin?	14%	4%
5e	Victimised you because of drugs?	1%	3%
5f	Taken your canteen/property?	6%	7%
5g	Victimised you because you were new here?	19%	8%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	0%	4%
5j	Victimised you because of your religion/religious beliefs?	0%	3%
5l	Victimised you because you were from a different part of the country?	13%	3%
5m	Victimised you because of your offence/crime?	0%	6%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	18%	21%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	8%	11%
7b	Hit, kicked or assaulted you?	6%	3%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	3%	1%
7e	Victimised you because of drugs?	0%	4%
7f	Victimised you because you were new here?	5%	3%
7g	Victimised you because of your sexuality?	0%	3%
7h	Victimised you because you have a disability?	1%	1%
7i	Victimised you because of your religion/religious beliefs?	1%	3%
7k	Victimised you because you were from a different part of the country?	5%	2%
7l	Victimised you because of your offence/crime?	0%	3%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	42%	42%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	20%	36%
10	Have you ever felt threatened or intimidated by a member of staff in here?	19%	22%
11	Is it easy/very easy to get illegal drugs in this prison?	15%	34%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	36%	33%
1b	Is it easy/very easy to see the nurse?	80%	59%
1c	Is it easy/very easy to see the dentist?	18%	15%
1d	Is it easy/very easy to see the optician?	22%	15%
2	Are you able to see a pharmacist?	50%	40%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	55%	51%
3b	The nurse?	53%	63%
3c	The dentist?	23%	38%
3d	The optician?	32%	41%
4	The overall quality of health services?	38%	49%

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Healthcare continued			
5	Are you currently taking medication?	49%	71%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	61%	40%
7	Do you feel you have any emotional well being/mental health issues?	25%	50%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	21%	13%
8b	A doctor?	21%	48%
8c	A nurse?	50%	29%
8d	A psychiatrist?	0%	27%
8e	The Mental Health In-Reach Team?	50%	47%
8f	A counsellor?	21%	34%
9a	Did you have a drug problem when you came into this prison?	9%	42%
9b	Did you have an alcohol problem when you came into this prison?	8%	31%
10a	Have you developed a drug problem since you have been in this prison?	10%	13%
10b	Have you developed an alcohol problem since you have been in this prison?	9%	4%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	80%	85%
12	Have you received any help or intervention whilst in this prison?	63%	82%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	100%	82%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	15%	34%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	15%	28%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	35%	70%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	64%	53%
1b	Vocational or skills training?	14%	12%
1c	Education (including basic skills)?	54%	42%
1d	Offending behaviour programmes?	6%	18%
3	Do you go to the library at least once a week?	53%	46%
4	On average, do you go to the gym at least twice a week?	49%	30%
5	On average, do you go outside for exercise three or more times a week?	40%	46%
6	On average, do you spend ten or more hours out of your cell on a weekday?	18%	21%
7	On average, do you go on association more than five times each week?	36%	48%
8	Do staff normally speak to you most of the time/all of the time during association?	12%	23%
SECTION 8: Resettlement			
1	Do you have a personal officer?	47%	72%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	64%	67%
For those who are sentenced:			
3	Do you have a sentence plan?	39%	59%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	61%	71%
5	Can you achieve some/all of your sentence plan targets in this prison?	70%	84%
6	Are there plans for you to achieve some/all your targets in another prison?	62%	41%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	23%	44%
8	Do you feel that any member of staff has helped you to prepare for release?	29%	25%
9	Have you had any problems with sending or receiving mail?	36%	41%
10	Have you had any problems getting access to the telephones?	33%	27%
11	Did you have a visit in the first week that you were here?	29%	41%
12	Did you receive one or more visits in the last week?	36%	40%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	70%	56%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	11%	24%
15c	Avoiding bad relationships?	6%	18%
15d	Finding a job on release?	26%	42%
15e	Finding accommodation on release?	36%	55%
15f	With money/finances on release?	19%	30%
15g	Claiming benefits on release?	16%	54%
15h	Arranging a place at college/continuing education on release?	26%	36%
15i	Accessing health services on release?	21%	34%
15j	Opening a bank account on release?	24%	26%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	5%	18%
16c	Avoiding bad relationships?	11%	25%
16d	Finding a job?	54%	57%
16e	Finding accommodation?	41%	48%
16f	Money/finances?	44%	41%
16g	Claiming benefits?	37%	39%
16h	Arranging a place at college/continuing education?	39%	31%
16i	Accessing health services?	30%	26%
16j	Opening a bank account?	43%	36%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	70%	61%

4. Religion

Analysis for all functional type establishments	187
Local prisons	195
High security prisons	203
Training prisons (category B and C combined)	211
Open/resettlement prisons	219



Annual report: Religion analysis for all functional types

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		422	3435
		Muslim prisoners	Non-Muslim prisoners
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Number of completed questionnaires returned		422	3435
SECTION 1: General information			
2	Are you under 21 years of age?	8%	9%
3a	Are you sentenced?	87%	89%
3b	Are you on recall?	5%	8%
4a	Is your sentence less than 12 months?	6%	9%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	11%	8%
5	Do you have six months or less to serve?	28%	31%
6	Have you been in this prison less than a month?	7%	10%
7	Are you a foreign national?	25%	10%
8	Is English your first language?	63%	94%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	86%	20%
12	Are you homosexual/gay or bisexual?	2%	6%
13	Do you consider yourself to have a disability?	11%	16%
14	Is this your first time in prison?	49%	33%
15	Have you been in more than five prisons this time?	13%	11%
16	Do you have any children under the age of 18?	47%	49%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	46%	51%
1b	Was your personal safety during the journey good/very good?	51%	60%
1c	Was the comfort of the van good/very good?	16%	16%
1d	Was the attention paid to your health needs good/very good?	27%	31%
1e	Was the frequency of toilet breaks good/very good?	12%	12%
2	Did you spend more than four hours in the van?	11%	8%
3	Were you treated well/very well by the escort staff?	54%	65%
4a	Did you know where you were going when you left court or when transferred from another prison?	69%	81%
4b	Before you arrived here did you receive any written information about what would happen to you?	21%	16%
4c	When you first arrived here did your property arrive at the same time as you?	77%	86%

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	12%	14%
1c	Housing problems?	16%	23%
1d	Problems contacting employers?	10%	12%
1e	Problems contacting family?	44%	50%
1f	Problems ensuring dependants were looked after?	11%	14%
1g	Money problems?	16%	16%
1h	Problems of feeling depressed/suicidal?	42%	51%
1i	Health problems?	58%	60%
1j	Problems in needing protection from other prisoners?	15%	20%
1k	Problems accessing phone numbers?	40%	38%
2	When you first arrived:		
2a	Did you have any problems?	73%	65%
2b	Did you have any problems with loss of property?	21%	15%
2c	Did you have any housing problems?	17%	18%
2d	Did you have any problems contacting employers?	7%	5%
2e	Did you have any problems contacting family?	36%	25%
2f	Did you have any problems ensuring dependants were being looked after?	8%	6%
2g	Did you have any money worries?	24%	19%
2h	Did you have any problems with feeling depressed or suicidal?	23%	20%
2i	Did you have any health problems?	22%	23%
2j	Did you have any problems with needing protection from other prisoners?	9%	8%
2k	Did you have problems accessing phone numbers?	30%	21%
3a	Were you seen by a member of health services in reception?	83%	84%
3b	When you were searched in reception, was this carried out in a respectful way?	61%	77%
4	Were you treated well/very well in reception?	56%	67%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	40%	48%
5b	Information about what support was available for people feeling depressed or suicidal?	38%	46%
5c	Information about how to make routine requests?	35%	39%
5d	Information about your entitlement to visits?	43%	45%
5e	Information about health services?	54%	57%
5f	Information about the chaplaincy?	50%	51%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	70%	78%
6b	The opportunity to have a shower?	36%	38%
6c	The opportunity to make a free telephone call?	51%	56%
6d	Something to eat?	73%	76%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	34%	42%
7b	Someone from health services?	66%	74%
7c	A Listener/Samaritans?	15%	19%
8	Did you have access to the prison shop/canteen within the first 24 hours?	18%	17%
9	Did you feel safe on your first night here?	63%	78%
10	Have you been on an induction course?	87%	85%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	57%	62%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	44%	49%
1b	Attend legal visits?	47%	58%
1c	Obtain bail information?	14%	19%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	46%	43%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	47%	56%
3b	Are you normally able to have a shower every day?	80%	90%
3c	Do you normally receive clean sheets every week?	73%	80%
3d	Do you normally get cell cleaning materials every week?	67%	71%
3e	Is your cell call bell normally answered within five minutes?	36%	38%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	67%	68%
3g	Can you normally get your stored property, if you need to?	29%	29%
4	Is the food in this prison good/very good?	22%	30%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	35%	49%
6a	Is it easy/very easy to get a complaints form?	74%	84%
6b	Is it easy/very easy to get an application form?	82%	89%
7	Have you made an application?	87%	88%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	46%	58%
8b	Do you feel applications are dealt with promptly (within seven days)?	40%	50%
9	Have you made a complaint?	57%	51%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	19%	35%
10b	Do you feel complaints are dealt with promptly (within seven days)?	26%	37%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	29%	27%
10c	Were you given information about how to make an appeal?	22%	25%
12	Is it easy/very easy to see the Independent Monitoring Board?	28%	30%
13a	Do you feel your religious beliefs are respected?	61%	53%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	73%	56%
14	Are you able to speak to a Listener at any time, if you want to?	48%	57%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	61%	75%
15b	Do most staff, in this prison, treat you with respect?	60%	71%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	50%	38%
2	Do you feel unsafe in this prison at the moment?	24%	16%
4	Have you been victimised by another prisoner?	25%	24%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	11%	13%
5b	Hit, kicked or assaulted you?	8%	8%
5c	Sexually abused you?	1%	1%
5d	Victimised you because of your race or ethnic origin?	10%	3%
5e	Victimised you because of drugs?	2%	3%
5f	Taken your canteen/property?	3%	5%
5g	Victimised you because you were new here?	5%	6%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	1%	3%
5j	Victimised you because of your religion/religious beliefs?	9%	2%
5l	Victimised you because you were from a different part of the country?	7%	5%
5m	Victimised you because of your offence/crime?	6%	6%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	38%	24%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	12%	12%
7b	Hit, kicked or assaulted you?	6%	3%
7c	Sexually abused you?	2%	1%
7d	Victimised you because of your race or ethnic origin?	20%	3%
7e	Victimised you because of drugs?	2%	3%
7f	Victimised you because you were new here?	8%	5%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	1%	2%
7i	Victimised you because of your religion/religious beliefs?	17%	2%
7k	Victimised you because you were from a different part of the country?	8%	5%
7l	Victimised you because of your offence/crime?	6%	6%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	43%	40%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	24%	28%
10	Have you ever felt threatened or intimidated by a member of staff in here?	34%	22%
11	Is it easy/very easy to get illegal drugs in this prison?	26%	36%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	33%	39%
1b	Is it easy/very easy to see the nurse?	59%	63%
1c	Is it easy/very easy to see the dentist?	12%	15%
1d	Is it easy/very easy to see the optician?	14%	18%
2	Are you able to see a pharmacist?	44%	50%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	46%	52%
3b	The nurse?	51%	64%
3c	The dentist?	33%	41%
3d	The optician?	34%	46%
4	The overall quality of health services?	35%	45%

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Healthcare continued			
5	Are you currently taking medication?	39%	46%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	78%	72%
7	Do you feel you have any emotional well being/mental health issues?	26%	29%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	25%	32%
8b	A doctor?	36%	31%
8c	A nurse?	24%	20%
8d	A psychiatrist?	18%	21%
8e	The Mental Health In-Reach Team?	30%	36%
8f	A counsellor?	17%	15%
9a	Did you have a drug problem when you came into this prison?	13%	28%
9b	Did you have an alcohol problem when you came into this prison?	7%	21%
10a	Have you developed a drug problem since you have been in this prison?	4%	10%
10b	Have you developed an alcohol problem since you have been in this prison?	2%	3%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	71%	84%
12	Have you received any help or intervention whilst in this prison?	74%	75%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	75%	76%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	20%	25%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	13%	21%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	33%	63%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	53%	63%
1b	Vocational or skills training?	22%	17%
1c	Education (including basic skills)?	50%	32%
1d	Offending behaviour programmes?	21%	17%
2ai	Have you had a job whilst in this prison?	68%	68%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	39%	46%
2bi	Have you been involved in vocational or skills training whilst in this prison?	69%	60%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	52%	52%
2ci	Have you been involved in education whilst in this prison?	80%	69%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	50%	57%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	68%	58%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	49%	51%
3	Do you go to the library at least once a week?	41%	43%
4	On average, do you go to the gym at least twice a week?	57%	49%
5	On average, do you go outside for exercise three or more times a week?	41%	45%
6	On average, do you spend ten or more hours out of your cell on a weekday?	9%	14%
7	On average, do you go on association more than five times each week?	62%	68%
8	Do staff normally speak to you most of the time/all of the time during association?	19%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	65%	69%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	56%	63%
For those who are sentenced:			
3	Do you have a sentence plan?	71%	67%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	63%	58%
5	Can you achieve some/all of your sentence plan targets in this prison?	69%	69%
6	Are there plans for you to achieve some/all your targets in another prison?	52%	43%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	32%	34%
8	Do you feel that any member of staff has helped you to prepare for release?	16%	18%
9	Have you had any problems with sending or receiving mail?	49%	39%
10	Have you had any problems getting access to the telephones?	31%	23%
11	Did you have a visit in the first week that you were here?	29%	29%
12	Did you receive one or more visits in the last week?	37%	35%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Muslim prisoners	Non-Muslim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	44%	41%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	21%	18%
15c	Avoiding bad relationships?	18%	14%
15d	Finding a job on release?	26%	35%
15e	Finding accommodation on release?	29%	39%
15f	With money/finances on release?	21%	25%
15g	Claiming benefits on release?	23%	38%
15h	Arranging a place at college/continuing education on release?	23%	24%
15i	Accessing health services on release?	18%	27%
15j	Opening a bank account on release?	18%	26%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	15%	15%
16c	Avoiding bad relationships?	11%	16%
16d	Finding a job?	49%	48%
16e	Finding accommodation?	35%	41%
16f	Money/finances?	40%	35%
16g	Claiming benefits?	32%	31%
16h	Arranging a place at college/continuing education?	33%	23%
16i	Accessing health services?	22%	20%
16j	Opening a bank account?	35%	32%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	61%	57%



Annual Report: Religion analysis for local prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Muslim prisoners	Non-Muslim prisoners
	Any percentages highlighted in green show the best score across establishments.		
	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
Number of completed questionnaires returned		79	554
SECTION 1: General information			
2	Are you under 21 years of age?	1%	6%
3a	Are you sentenced?	60%	66%
3b	Are you on recall?	10%	11%
4a	Is your sentence less than 12 months?	13%	16%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	12%	7%
5	Do you have six months or less to serve?	27%	31%
6	Have you been in this prison less than a month?	5%	15%
7	Are you a foreign national?	32%	12%
8	Is English your first language?	55%	91%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	84%	25%
12	Are you homosexual/gay or bisexual?	0%	2%
13	Do you consider yourself to have a disability?	12%	18%
14	Is this your first time in prison?	46%	32%
15	Have you been in more than five prisons this time?	24%	7%
16	Do you have any children under the age of 18?	39%	53%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	49%	51%
1b	Was your personal safety during the journey good/very good?	45%	60%
1c	Was the comfort of the van good/very good?	18%	13%
1d	Was the attention paid to your health needs good/very good?	29%	28%
1e	Was the frequency of toilet breaks good/very good?	18%	13%
2	Did you spend more than four hours in the van?	5%	3%
3	Were you treated well/very well by the escort staff?	50%	67%
4a	Did you know where you were going when you left court or when transferred from another prison?	49%	73%
4b	Before you arrived here did you receive any written information about what would happen to you?	18%	14%
4c	When you first arrived here did your property arrive at the same time as you?	64%	79%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	slim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	18%	18%
1c	Housing problems?	7%	42%
1d	Problems contacting employers?	4%	21%
1e	Problems contacting family?	21%	55%
1f	Problems ensuring dependants were looked after?	18%	19%
1g	Money problems?	0%	24%
1h	Problems of feeling depressed/suicidal?	14%	67%
1i	Health problems?	36%	65%
1j	Problems in needing protection from other prisoners?	0%	35%
1k	Problems accessing phone numbers?	39%	45%
2	When you first arrived:		
2a	Did you have any problems?	80%	75%
2b	Did you have any problems with loss of property?	16%	15%
2c	Did you have any housing problems?	29%	24%
2d	Did you have any problems contacting employers?	11%	9%
2e	Did you have any problems contacting family?	43%	33%
2f	Did you have any problems ensuring dependants were being looked after?	12%	8%
2g	Did you have any money worries?	26%	27%
2h	Did you have any problems with feeling depressed or suicidal?	35%	24%
2i	Did you have any health problems?	30%	26%
2j	Did you have any problems with needing protection from other prisoners?	10%	11%
2k	Did you have problems accessing phone numbers?	44%	25%
3a	Were you seen by a member of health services in reception?	78%	82%
3b	When you were searched in reception, was this carried out in a respectful way?	51%	68%
4	Were you treated well/very well in reception?	48%	57%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	25%	43%
5b	Information about what support was available for people feeling depressed or suicidal?	34%	43%
5c	Information about how to make routine requests?	22%	34%
5d	Information about your entitlement to visits?	42%	45%
5e	Information about health services?	27%	58%
5f	Information about the chaplaincy?	45%	53%

Key to tables

Any percentages highlighted in green show the best score across establishments.		prisoners	slim prisoners
Any percentages highlighted in blue show the worst score across establishments.			
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	66%	81%
6b	The opportunity to have a shower?	27%	30%
6c	The opportunity to make a free telephone call?	49%	56%
6d	Something to eat?	72%	80%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	32%	49%
7b	Someone from health services?	51%	72%
7c	A Listener/Samaritans?	18%	24%
8	Did you have access to the prison shop/canteen within the first 24 hours?	11%	14%
9	Did you feel safe on your first night here?	58%	72%
10	Have you been on an induction course?	80%	74%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	48%	54%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	33%	42%
1b	Attend legal visits?	37%	58%
1c	Obtain bail information?	14%	22%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	44%	38%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	44%	51%
3b	Are you normally able to have a shower every day?	63%	85%
3c	Do you normally receive clean sheets every week?	72%	85%
3d	Do you normally get cell cleaning materials every week?	54%	64%
3e	Is your cell call bell normally answered within five minutes?	28%	40%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	60%	65%
3g	Can you normally get your stored property, if you need to?	36%	24%
4	Is the food in this prison good/very good?	17%	27%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	37%	47%
6a	Is it easy/very easy to get a complaints form?	66%	80%
6b	Is it easy/very easy to get an application form?	77%	86%
7	Have you made an application?	73%	83%

Key to tables

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	35%	54%
8b	Do you feel applications are dealt with promptly (within seven days)?	29%	45%
9	Have you made a complaint?	53%	47%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	28%	34%
10b	Do you feel complaints are dealt with promptly (within seven days)?	30%	32%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	26%	30%
10c	Were you given information about how to make an appeal?	18%	20%
12	Is it easy/very easy to see the Independent Monitoring Board?	22%	23%
13a	Do you feel your religious beliefs are respected?	67%	49%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	72%	53%
14	Are you able to speak to a Listener at any time, if you want to?	49%	57%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	55%	70%
15b	Do most staff, in this prison, treat you with respect?	54%	65%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	55%	43%
2	Do you feel unsafe in this prison at the moment?	29%	19%
4	Have you been victimised by another prisoner?	29%	24%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	11%	13%
5b	Hit, kicked or assaulted you?	8%	9%
5c	Sexually abused you?	1%	1%
5d	Victimised you because of your race or ethnic origin?	9%	4%
5e	Victimised you because of drugs?	1%	4%
5f	Taken your canteen/property?	1%	5%
5g	Victimised you because you were new here?	4%	7%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	2%	3%
5j	Victimised you because of your religion/religious beliefs?	7%	3%
5l	Victimised you because you were from a different part of the country?	6%	4%
5m	Victimised you because of your offence/crime?	18%	10%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	slim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	31%	24%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	4%	12%
7b	Hit, kicked or assaulted you?	5%	4%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	12%	4%
7e	Victimised you because of drugs?	3%	4%
7f	Victimised you because you were new here?	12%	6%
7g	Victimised you because of your sexuality?	0%	0%
7h	Victimised you because you have a disability?	0%	3%
7i	Victimised you because of your religion/religious beliefs?	6%	2%
7k	Victimised you because you were from a different part of the country?	8%	6%
7l	Victimised you because of your offence/crime?	0%	11%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	26%	38%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	26%	26%
10	Have you ever felt threatened or intimidated by a member of staff in here?	32%	25%
11	Is it easy/very easy to get illegal drugs in this prison?	27%	32%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	19%	30%
1b	Is it easy/very easy to see the nurse?	32%	52%
1c	Is it easy/very easy to see the dentist?	5%	9%
1d	Is it easy/very easy to see the optician?	6%	13%
2	Are you able to see a pharmacist?	58%	51%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	46%	52%
3b	The nurse?	41%	61%
3c	The dentist?	21%	32%
3d	The optician?	17%	37%
4	The overall quality of health services?	22%	41%

Key to tables

Any percentages highlighted in green show the best score across establishments.		prisoners	slim prisoners
Any percentages highlighted in blue show the worst score across establishments.			
Healthcare continued			
5	Are you currently taking medication?	46%	48%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	71%	55%
7	Do you feel you have any emotional well being/mental health issues?	43%	32%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	25%	33%
8b	A doctor?	39%	28%
8c	A nurse?	39%	9%
8d	A psychiatrist?	8%	14%
8e	The Mental Health In-Reach Team?	8%	45%
8f	A counsellor?	8%	8%
9a	Did you have a drug problem when you came into this prison?	17%	35%
9b	Did you have an alcohol problem when you came into this prison?	7%	27%
10a	Have you developed a drug problem since you have been in this prison?	0%	12%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	5%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	63%	80%
12	Have you received any help or intervention whilst in this prison?	25%	70%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	100%	78%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	26%	34%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	19%	30%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	35%	60%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	slim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	38%	49%
1b	Vocational or skills training?	44%	10%
1c	Education (including basic skills)?	52%	29%
1d	Offending behaviour programmes?	17%	11%
2ai	Have you had a job whilst in this prison?	68%	68%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	39%	46%
2bi	Have you been involved in vocational or skills training whilst in this prison?	69%	60%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	52%	52%
2ci	Have you been involved in education whilst in this prison?	80%	69%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	50%	57%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	68%	58%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	49%	51%
3	Do you go to the library at least once a week?	29%	33%
4	On average, do you go to the gym at least twice a week?	36%	45%
5	On average, do you go outside for exercise three or more times a week?	27%	39%
6	On average, do you spend ten or more hours out of your cell on a weekday?	4%	8%
7	On average, do you go on association more than five times each week?	42%	51%
8	Do staff normally speak to you most of the time/all of the time during association?	16%	18%
SECTION 8: Resettlement			
1	Do you have a personal officer?	37%	45%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	52%	62%
For those who are sentenced:			
3	Do you have a sentence plan?	65%	49%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	73%	59%
5	Can you achieve some/all of your sentence plan targets in this prison?	76%	66%
6	Are there plans for you to achieve some/all your targets in another prison?	51%	36%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	34%	27%
8	Do you feel that any member of staff has helped you to prepare for release?	17%	17%
9	Have you had any problems with sending or receiving mail?	47%	41%
10	Have you had any problems getting access to the telephones?	38%	32%
11	Did you have a visit in the first week that you were here?	34%	34%
12	Did you receive one or more visits in the last week?	43%	38%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	allim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	40%	43%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	4%	23%
15c	Avoiding bad relationships?	7%	18%
15d	Finding a job on release?	28%	35%
15e	Finding accommodation on release?	25%	39%
15f	With money/finances on release?	17%	27%
15g	Claiming benefits on release?	20%	40%
15h	Arranging a place at college/continuing education on release?	22%	22%
15i	Accessing health services on release?	21%	30%
15j	Opening a bank account on release?	18%	30%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	3%	17%
16c	Avoiding bad relationships?	3%	16%
16d	Finding a job?	66%	53%
16e	Finding accommodation?	53%	48%
16f	Money/finances?	61%	45%
16g	Claiming benefits?	47%	39%
16h	Arranging a place at college/continuing education?	43%	29%
16i	Accessing health services?	32%	20%
16j	Opening a bank account?	47%	37%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	61%	49%



Annual report: Religion analysis for high security prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Muslim prisoners	Non-Muslim prisoners
	Any percentages highlighted in green show the best score across establishments.		
	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
Number of completed questionnaires returned		56	242
SECTION 1: General information			
2	Are you under 21 years of age?	2%	0%
3a	Are you sentenced?	97%	99%
3b	Are you on recall?	0%	2%
4a	Is your sentence less than 12 months?	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	8%	8%
5	Do you have six months or less to serve?	4%	12%
6	Have you been in this prison less than a month?	5%	4%
7	Are you a foreign national?	20%	8%
8	Is English your first language?	69%	96%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	83%	16%
12	Are you homosexual/gay or bisexual?	3%	8%
13	Do you consider yourself to have a disability?	10%	27%
14	Is this your first time in prison?	42%	39%
15	Have you been in more than five prisons this time?	20%	15%
16	Do you have any children under the age of 18?	51%	42%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	32%	51%
1b	Was your personal safety during the journey good/very good?	31%	50%
1c	Was the comfort of the van good/very good?	5%	21%
1d	Was the attention paid to your health needs good/very good?	17%	29%
1e	Was the frequency of toilet breaks good/very good?	3%	11%
2	Did you spend more than four hours in the van?	28%	16%
3	Were you treated well/very well by the escort staff?	32%	53%
4a	Did you know where you were going when you left court or when transferred from another prison?	41%	65%
4b	Before you arrived here did you receive any written information about what would happen to you?	5%	6%
4c	When you first arrived here did your property arrive at the same time as you?	58%	73%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	women prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	0%	10%
1c	Housing problems?	0%	8%
1d	Problems contacting employers?	0%	6%
1e	Problems contacting family?	12%	28%
1f	Problems ensuring dependants were looked after?	0%	6%
1g	Money problems?	0%	8%
1h	Problems of feeling depressed/suicidal?	22%	34%
1i	Health problems?	34%	39%
1j	Problems in needing protection from other prisoners?	12%	12%
1k	Problems accessing phone numbers?	44%	18%
2	When you first arrived:		
2a	Did you have any problems?	77%	72%
2b	Did you have any problems with loss of property?	34%	23%
2c	Did you have any housing problems?	5%	4%
2d	Did you have any problems contacting employers?	5%	1%
2e	Did you have any problems contacting family?	47%	31%
2f	Did you have any problems ensuring dependants were being looked after?	10%	8%
2g	Did you have any money worries?	21%	15%
2h	Did you have any problems with feeling depressed or suicidal?	15%	24%
2i	Did you have any health problems?	20%	27%
2j	Did you have any problems with needing protection from other prisoners?	3%	13%
2k	Did you have problems accessing phone numbers?	41%	33%
3a	Were you seen by a member of health services in reception?	62%	72%
3b	When you were searched in reception, was this carried out in a respectful way?	41%	70%
4	Were you treated well/very well in reception?	39%	54%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	28%	32%
5b	Information about what support was available for people feeling depressed or suicidal?	25%	31%
5c	Information about how to make routine requests?	25%	25%
5d	Information about your entitlement to visits?	24%	25%
5e	Information about health services?	43%	30%
5f	Information about the chaplaincy?	37%	29%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	slim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	51%	57%
6b	The opportunity to have a shower?	37%	30%
6c	The opportunity to make a free telephone call?	30%	30%
6d	Something to eat?	73%	59%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	26%	26%
7b	Someone from health services?	57%	66%
7c	A Listener/Samaritans?	10%	15%
8	Did you have access to the prison shop/canteen within the first 24 hours?	13%	12%
9	Did you feel safe on your first night here?	51%	64%
10	Have you been on an induction course?	86%	88%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	53%	59%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	44%	55%
1b	Attend legal visits?	37%	61%
1c	Obtain bail information?	4%	10%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	63%	57%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	48%	71%
3b	Are you normally able to have a shower every day?	87%	95%
3c	Do you normally receive clean sheets every week?	55%	79%
3d	Do you normally get cell cleaning materials every week?	67%	67%
3e	Is your cell call bell normally answered within five minutes?	35%	44%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	56%	68%
3g	Can you normally get your stored property, if you need to?	23%	28%
4	Is the food in this prison good/very good?	21%	28%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	44%	50%
6a	Is it easy/very easy to get a complaints form?	85%	85%
6b	Is it easy/very easy to get an application form?	93%	88%
7	Have you made an application?	93%	94%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	slim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	33%	56%
8b	Do you feel applications are dealt with promptly (within seven days)?	30%	44%
9	Have you made a complaint?	77%	67%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	11%	28%
10b	Do you feel complaints are dealt with promptly (within seven days)?	25%	34%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	44%	37%
10c	Were you given information about how to make an appeal?	27%	32%
12	Is it easy/very easy to see the Independent Monitoring Board?	40%	29%
13a	Do you feel your religious beliefs are respected?	32%	46%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	82%	52%
14	Are you able to speak to a Listener at any time, if you want to?	49%	63%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	45%	76%
15b	Do most staff, in this prison, treat you with respect?	43%	68%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	70%	57%
2	Do you feel unsafe in this prison at the moment?	36%	27%
4	Have you been victimised by another prisoner?	34%	36%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	20%	19%
5b	Hit, kicked or assaulted you?	14%	12%
5c	Sexually abused you?	2%	4%
5d	Victimised you because of your race or ethnic origin?	20%	7%
5e	Victimised you because of drugs?	4%	2%
5f	Taken your canteen/property?	2%	8%
5g	Victimised you because you were new here?	6%	8%
5h	Victimised you because of your sexuality?	0%	4%
5i	Victimised you because you have a disability?	0%	6%
5j	Victimised you because of your religion/religious beliefs?	16%	6%
5l	Victimised you because you were from a different part of the country?	12%	8%
5m	Victimised you because of your offence/crime?	11%	15%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	solim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	65%	38%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	27%	22%
7b	Hit, kicked or assaulted you?	20%	5%
7c	Sexually abused you?	5%	1%
7d	Victimised you because of your race or ethnic origin?	52%	8%
7e	Victimised you because of drugs?	3%	1%
7f	Victimised you because you were new here?	17%	7%
7g	Victimised you because of your sexuality?	0%	3%
7h	Victimised you because you have a disability?	0%	5%
7i	Victimised you because of your religion/religious beliefs?	50%	3%
7k	Victimised you because you were from a different part of the country?	13%	9%
7l	Victimised you because of your offence/crime?	23%	13%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	57%	59%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	40%	45%
10	Have you ever felt threatened or intimidated by a member of staff in here?	67%	41%
11	Is it easy/very easy to get illegal drugs in this prison?	32%	25%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	42%	44%
1b	Is it easy/very easy to see the nurse?	63%	67%
1c	Is it easy/very easy to see the dentist?	5%	21%
1d	Is it easy/very easy to see the optician?	12%	23%
2	Are you able to see a pharmacist?	51%	41%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	47%	51%
3b	The nurse?	58%	59%
3c	The dentist?	15%	43%
3d	The optician?	44%	60%
4	The overall quality of health services?	34%	38%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	slim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
Healthcare continued			
5	Are you currently taking medication?	31%	55%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	78%	85%
7	Do you feel you have any emotional well being/mental health issues?	37%	33%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	35%	60%
8b	A doctor?	35%	17%
8c	A nurse?	35%	13%
8d	A psychiatrist?	65%	20%
8e	The Mental Health In-Reach Team?	35%	20%
8f	A counsellor?	0%	0%
9a	Did you have a drug problem when you came into this prison?	10%	10%
9b	Did you have an alcohol problem when you came into this prison?	6%	9%
10a	Have you developed a drug problem since you have been in this prison?	3%	3%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	1%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	58%	94%
12	Have you received any help or intervention whilst in this prison?	100%	72%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	84%	81%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	13%	12%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	11%	9%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	0%	45%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	prisoners	sHM prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	40%	61%
1b	Vocational or skills training?	20%	14%
1c	Education (including basic skills)?	70%	32%
1d	Offending behaviour programmes?	30%	17%
3	Do you go to the library at least once a week?	55%	66%
4	On average, do you go to the gym at least twice a week?	66%	46%
5	On average, do you go outside for exercise three or more times a week?	47%	32%
6	On average, do you spend ten or more hours out of your cell on a weekday?	16%	13%
7	On average, do you go on association more than five times each week?	74%	85%
8	Do staff normally speak to you most of the time/all of the time during association?	25%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	82%	93%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	48%	58%
For those who are sentenced:			
3	Do you have a sentence plan?	77%	81%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	47%	47%
5	Can you achieve some/all of your sentence plan targets in this prison?	47%	56%
6	Are there plans for you to achieve some/all your targets in another prison?	58%	47%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	32%	29%
8	Do you feel that any member of staff has helped you to prepare for release?	8%	9%
9	Have you had any problems with sending or receiving mail?	74%	49%
10	Have you had any problems getting access to the telephones?	40%	27%
11	Did you have a visit in the first week that you were here?	20%	16%
12	Did you receive one or more visits in the last week?	34%	28%

Key to tables

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	38%	31%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	15%	17%
15c	Avoiding bad relationships?	15%	16%
15d	Finding a job on release?	4%	17%
15e	Finding accommodation on release?	4%	16%
15f	With money/finances on release?	10%	15%
15g	Claiming benefits on release?	0%	18%
15h	Arranging a place at college/continuing education on release?	0%	12%
15i	Accessing health services on release?	0%	17%
15j	Opening a bank account on release?	4%	11%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	20%	18%
16c	Avoiding bad relationships?	20%	11%
16d	Finding a job?	46%	45%
16e	Finding accommodation?	36%	41%
16f	Money/finances?	34%	33%
16g	Claiming benefits?	40%	33%
16h	Arranging a place at college/continuing education?	30%	23%
16i	Accessing health services?	17%	33%
16j	Opening a bank account?	48%	37%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	53%	55%



Annual report: Religion analysis for training prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Muslim prisoners	Non-Muslim prisoners
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Number of completed questionnaires returned		178	1378
SECTION 1: General information			
2	Are you under 21 years of age?	1%	0%
3a	Are you sentenced?	100%	100%
3b	Are you on recall?	3%	8%
4a	Is your sentence less than 12 months?	3%	3%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	11%	10%
5	Do you have six months or less to serve?	31%	31%
6	Have you been in this prison less than a month?	7%	5%
7	Are you a foreign national?	24%	8%
8	Is English your first language?	62%	95%
9	Are you from a minority ethnic group? (including all those who did not tick White British, White Irish or White other categories)	91%	17%
12	Are you homosexual/gay or bisexual?	1%	3%
13	Do you consider yourself to have a disability?	13%	15%
14	Is this your first time in prison?	48%	28%
15	Have you been in more than five prisons this time?	14%	14%
16	Do you have any children under the age of 18?	53%	52%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	47%	52%
1b	Was your personal safety during the journey good/very good?	57%	61%
1c	Was the comfort of the van good/very good?	18%	18%
1d	Was the attention paid to your health needs good/very good?	28%	30%
1e	Was the frequency of toilet breaks good/very good?	11%	11%
2	Did you spend more than four hours in the van?	12%	9%
3	Were you treated well/very well by the escort staff?	60%	64%
4a	Did you know where you were going when you left court or when transferred from another prison?	84%	85%
4b	Before you arrived here did you receive any written information about what would happen to you?	28%	15%
4c	When you first arrived here did your property arrive at the same time as you?	85%	90%

Key to tables

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	14%	13%
1c	Housing problems?	15%	19%
1d	Problems contacting employers?	10%	10%
1e	Problems contacting family?	48%	46%
1f	Problems ensuring dependants were looked after?	12%	12%
1g	Money problems?	20%	14%
1h	Problems of feeling depressed/suicidal?	45%	49%
1i	Health problems?	62%	60%
1j	Problems in needing protection from other prisoners?	18%	19%
1k	Problems accessing phone numbers?	42%	36%
2	When you first arrived:		
2a	Did you have any problems?	71%	61%
2b	Did you have any problems with loss of property?	25%	15%
2c	Did you have any housing problems?	10%	15%
2d	Did you have any problems contacting employers?	5%	4%
2e	Did you have any problems contacting family?	31%	20%
2f	Did you have any problems ensuring dependants were being looked after?	6%	5%
2g	Did you have any money worries?	21%	15%
2h	Did you have any problems with feeling depressed or suicidal?	17%	15%
2i	Did you have any health problems?	19%	21%
2j	Did you have any problems with needing protection from other prisoners?	9%	6%
2k	Did you have problems accessing phone numbers?	27%	19%
3a	Were you seen by a member of health services in reception?	89%	86%
3b	When you were searched in reception, was this carried out in a respectful way?	66%	77%
4	Were you treated well/very well in reception?	61%	71%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	47%	49%
5b	Information about what support was available for people feeling depressed or suicidal?	43%	46%
5c	Information about how to make routine requests?	40%	40%
5d	Information about your entitlement to visits?	43%	43%
5e	Information about health services?	57%	58%
5f	Information about the chaplaincy?	52%	50%

Key to tables

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	73%	79%
6b	The opportunity to have a shower?	38%	38%
6c	The opportunity to make a free telephone call?	49%	50%
6d	Something to eat?	70%	75%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	36%	42%
7b	Someone from health services?	75%	75%
7c	A Listener/Samaritans?	14%	19%
8	Did you have access to the prison shop/canteen within the first 24 hours?	20%	17%
9	Did you feel safe on your first night here?	67%	82%
10	Have you been on an induction course?	90%	90%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	62%	63%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	50%	51%
1b	Attend legal visits?	53%	56%
1c	Obtain bail information?	15%	16%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	47%	44%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	48%	58%
3b	Are you normally able to have a shower every day?	93%	95%
3c	Do you normally receive clean sheets every week?	78%	78%
3d	Do you normally get cell cleaning materials every week?	74%	72%
3e	Is your cell call bell normally answered within five minutes?	40%	37%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	72%	71%
3g	Can you normally get your stored property, if you need to?	26%	28%
4	Is the food in this prison good/very good?	23%	29%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	31%	49%
6a	Is it easy/very easy to get a complaints form?	77%	86%
6b	Is it easy/very easy to get an application form?	82%	91%
7	Have you made an application?	94%	92%

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	Any percentages highlighted in orange show a significant difference in prisoners' background details.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	52%	58%
8b	Do you feel applications are dealt with promptly (within seven days)?	46%	52%
9	Have you made a complaint?	59%	55%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	17%	34%
10b	Do you feel complaints are dealt with promptly (within seven days)?	26%	38%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	25%	24%
10c	Were you given information about how to make an appeal?	22%	27%
12	Is it easy/very easy to see the Independent Monitoring Board?	26%	31%
13a	Do you feel your religious beliefs are respected?	64%	54%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	73%	57%
14	Are you able to speak to a Listener at any time, if you want to?	49%	59%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	66%	74%
15b	Do most staff, in this prison, treat you with respect?	66%	74%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	46%	35%
2	Do you feel unsafe in this prison at the moment?	21%	15%
4	Have you been victimised by another prisoner?	20%	22%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	10%	12%
5b	Hit, kicked or assaulted you?	7%	7%
5c	Sexually abused you?	0%	1%
5d	Victimised you because of your race or ethnic origin?	9%	3%
5e	Victimised you because of drugs?	2%	4%
5f	Taken your canteen/property?	2%	5%
5g	Victimised you because you were new here?	5%	4%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	1%	2%
5j	Victimised you because of your religion/religious beliefs?	9%	2%
5l	Victimised you because you were from a different part of the country?	6%	6%
5m	Victimised you because of your offence/crime?	2%	3%

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	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentages highlighted in orange show a significant difference in prisoners' background details.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	38%	23%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	16%	11%
7b	Hit, kicked or assaulted you?	3%	3%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	22%	3%
7e	Victimised you because of drugs?	1%	4%
7f	Victimised you because you were new here?	4%	5%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	2%	2%
7i	Victimised you because of your religion/religious beliefs?	16%	1%
7k	Victimised you because you were from a different part of the country?	7%	5%
7l	Victimised you because of your offence/crime?	4%	4%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	49%	36%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	20%	27%
10	Have you ever felt threatened or intimidated by a member of staff in here?	31%	19%
11	Is it easy/very easy to get illegal drugs in this prison?	28%	42%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	30%	36%
1b	Is it easy/very easy to see the nurse?	55%	62%
1c	Is it easy/very easy to see the dentist?	13%	15%
1d	Is it easy/very easy to see the optician?	15%	18%
2	Are you able to see a pharmacist?	45%	52%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	46%	48%
3b	The nurse?	52%	63%
3c	The dentist?	37%	43%
3d	The optician?	35%	46%
4	The overall quality of health services?	35%	42%

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Healthcare continued			
5	Are you currently taking medication?	38%	43%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	86%	86%
7	Do you feel you have any emotional well being/mental health issues?	22%	25%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	23%	33%
8b	A doctor?	35%	30%
8c	A nurse?	18%	20%
8d	A psychiatrist?	5%	21%
8e	The Mental Health In-Reach Team?	25%	34%
8f	A counsellor?	17%	12%
9a	Did you have a drug problem when you came into this prison?	12%	25%
9b	Did you have an alcohol problem when you came into this prison?	7%	18%
10a	Have you developed a drug problem since you have been in this prison?	7%	11%
10b	Have you developed an alcohol problem since you have been in this prison?	3%	2%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	65%	86%
12	Have you received any help or intervention whilst in this prison?	67%	77%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	63%	72%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	16%	23%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	10%	17%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	27%	66%

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	Any percentages highlighted in orange show a significant difference in prisoners' background details.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	58%	68%
1b	Vocational or skills training?	22%	18%
1c	Education (including basic skills)?	51%	30%
1d	Offending Behaviour Programmes?	23%	18%
3	Do you go to the library at least once a week?	45%	45%
4	On average, do you go to the gym at least twice a week?	70%	53%
5	On average, do you go outside for exercise three or more times a week?	49%	48%
6	On average, do you spend ten or more hours out of your cell on a weekday?	8%	13%
7	On average, do you go on association more than five times each week?	79%	79%
8	Do staff normally speak to you most of the time/all of the time during association?	19%	22%
SECTION 8: Resettlement			
1	Do you have a personal officer?	74%	73%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	59%	62%
For those who are sentenced:			
3	Do you have a sentence plan?	72%	72%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	60%	55%
5	Can you achieve some/all of your sentence plan targets in this prison?	70%	67%
6	Are there plans for you to achieve some/all your targets in another prison?	48%	42%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	30%	33%
8	Do you feel that any member of staff has helped you to prepare for release?	14%	16%
9	Have you had any problems with sending or receiving mail?	47%	38%
10	Have you had any problems getting access to the telephones?	27%	17%
11	Did you have a visit in the first week that you were here?	24%	24%
12	Did you receive one or more visits in the last week?	33%	32%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Muslim prisoners	Non-Muslim prisoners
	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentages highlighted in orange show a significant difference in prisoners' background details.		
Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	42%	36%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	20%	14%
15c	Avoiding bad relationships?	17%	11%
15d	Finding a job on release?	22%	32%
15e	Finding accommodation on release?	28%	37%
15f	With money/finances on release?	19%	23%
15g	Claiming benefits on release?	23%	38%
15h	Arranging a place at college/continuing education on release?	20%	22%
15i	Accessing health services on release?	16%	25%
15j	Opening a bank account on release?	16%	25%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	17%	15%
16c	Avoiding bad relationships?	11%	15%
16d	Finding a job?	43%	45%
16e	Finding accommodation?	27%	38%
16f	Money/finances?	34%	32%
16g	Claiming benefits?	27%	28%
16h	Arranging a place at college/continuing education?	31%	20%
16i	Accessing health services?	19%	19%
16j	Opening a bank account?	31%	32%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	60%	57%



Annual Report: Religion analysis for open prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Muslim prisoners	Non-Muslim prisoners
	Any percentage highlighted in green is significantly better.		
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		24	170
SECTION 1: General information			
2	Are you under 21 years of age?	4%	6%
3	Are you on recall?	0%	4%
4	Is your sentence less than 12 months?	9%	15%
5	Do you have six months or less to serve?	61%	64%
6	Have you been in this prison less than a month?	13%	15%
7	Are you a foreign national?	0%	7%
8	Is English your first language?	86%	96%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	83%	21%
12	Are you homosexual/gay or bisexual?	0%	1%
13	Do you consider yourself to have a disability?	4%	11%
14	Is this your first time in prison?	67%	46%
15	Have you been in more than five prisons this sentence/remand time?	4%	12%
16	Do you have any children under the age of 18?	69%	48%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	65%	59%
1b	Was your personal safety during the journey good/very good?	62%	64%
1c	Was the comfort of the van good/very good?	14%	18%
1d	Was the attention paid to your health needs good/very good?	43%	31%
1e	Was the frequency of toilet breaks good/very good?	10%	10%
2	Did you spend more than four hours in the van?	9%	10%
3	Were you treated well/very well by the escort staff?	78%	70%
4a	Did you know where you were going when you left court or when transferred from another prison?	83%	89%
4b	Before you arrived here did you receive any written information about what would happen to you?	17%	26%
4c	When you first arrived here did your property arrive at the same time as you?	100%	94%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
3	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	9%	18%
1c	Housing problems?	28%	21%
1d	Problems contacting employers?	28%	14%
1e	Problems contacting family?	43%	57%
1f	Problems ensuring dependants were looked after?	15%	14%
1g	Money problems?	24%	17%
1h	Problems of feeling depressed/suicidal?	19%	38%
1i	Health problems?	47%	61%
1j	Problems in needing protection from other prisoners?	15%	14%
1k	Problems accessing phone numbers?	34%	41%
	When you first arrived:		
2a	Did you have any problems?	24%	40%
2b	Did you have any problems with loss of property?	0%	9%
2c	Did you have any housing problems?	18%	15%
2d	Did you have any problems contacting employers?	0%	2%
2e	Did you have any problems contacting family?	0%	10%
2f	Did you have any problems ensuring dependants were being looked after?	0%	6%
2g	Did you have any money worries?	11%	12%
2h	Did you have any problems with feeling depressed or suicidal?	6%	6%
2i	Did you have any health problems?	13%	16%
2j	Did you have any problems with needing protection from other prisoners?	0%	3%
2k	Did you have problems accessing phone numbers?	6%	5%
3a	Were you seen by a member of health services in reception?	96%	87%
3b	When you were searched in reception, was this carried out in a respectful way?	83%	91%
4	Were you treated well/very well in reception?	83%	85%
	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	65%	74%
5b	Information about what support was available for people feeling depressed or suicidal?	60%	55%
5c	Information about how to make routine requests?	70%	72%
5d	Information about your entitlement to visits?	80%	76%
5e	Information about health services?	70%	83%
5f	Information about the chaplaincy?	55%	70%

Key to tables

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	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction continued			
	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	69%	63%
6b	The opportunity to have a shower?	75%	80%
6c	The opportunity to make a free telephone call?	75%	69%
6d	Something to eat?	80%	88%
	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	25%	34%
7b	Someone from health services?	85%	84%
7c	A Listener/Samaritans?	11%	16%
8	Did you have access to the prison shop/canteen within the first 24 hours?	27%	42%
9	Did you feel safe on your first night here?	91%	98%
10	Have you been on an induction course?	100%	98%
	For those who have been on an induction course:		
11	Did the course cover everything you needed to know about the prison?	83%	85%
SECTION 4: Legal rights and respectful custody			
	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	69%	63%
1b	Attend legal visits?	61%	47%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	17%	21%
	For the wing/unit you are currently on:		
3a	Are you normally able to have a shower every day?	96%	100%
3b	Do you normally receive clean sheets every week?	83%	76%
3c	Do you normally get cell cleaning materials every week?	87%	86%
3d	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	83%	82%
3e	Can you normally get your stored property, if you need to?	39%	53%
4	Is the food in this prison good/very good?	52%	51%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	50%	62%
6a	Is it easy/very easy to get a complaints form?	74%	85%
6b	Is it easy/very easy to get an application form?	86%	92%
7	Have you made an application?	69%	75%

Key to tables

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	85%	92%
8b	Do you feel applications are dealt with promptly (within seven days)?	80%	84%
9	Have you made a complaint?	13%	17%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	0%	62%
10b	Do you feel complaints are dealt with promptly (within seven days)?	0%	81%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	70%	33%
10c	Were you given information about how to make an appeal?	18%	13%
12	Is it easy/very easy to see the Independent Monitoring Board?	43%	52%
13a	Do you feel your religious beliefs are respected?	78%	62%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	83%	59%
14	Are you able to speak to a Listener at any time, if you want to?	61%	62%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	69%	87%
15b	Do most staff, in this prison, treat you with respect?	82%	89%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	13%	10%
2	Do you feel unsafe in this prison at the moment?	4%	4%
4	Have you been victimised by another prisoner?	4%	6%
	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	0%	2%
5b	Hit, kicked or assaulted you?	4%	1%
5c	Sexually abused you?	0%	0%
5d	Victimised you because of your race or ethnic origin?	0%	1%
5e	Victimised you because of drugs?	0%	0%
5f	Taken your canteen/property?	0%	0%
5g	Victimised you because you were new here?	4%	1%
5h	Victimised you because of your sexuality?	0%	0%
5i	Victimised you because you have a disability?	0%	0%
5j	Victimised you because of your religion/religious beliefs?	0%	1%
5l	Victimised you because you were from a different part of the country?	0%	1%
5m	Victimised you because of your offence/crime?	0%	2%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	27%	10%
	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	4%	2%
7b	Hit, kicked or assaulted you?	0%	0%
7c	Sexually abused you?	4%	0%
7d	Victimised you because of your race or ethnic origin?	17%	1%
7e	Victimised you because of drugs?	0%	0%
7f	Victimised you because you were new here?	9%	4%
7g	Victimised you because of your sexuality?	0%	0%
7h	Victimised you because you have a disability?	0%	0%
7i	Victimised you because of your religion/religious beliefs?	18%	1%
7k	Victimised you because you were from a different part of the country?	9%	0%
7l	Victimised you because of your offence/crime?	0%	2%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	30%	22%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	8%	5%
10	Have you ever felt threatened or intimidated by a member of staff in here?	21%	5%
11	Is it easy/very easy to get illegal drugs in this prison?	21%	28%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	58%	67%
1b	Is it easy/very easy to see the nurse?	83%	85%
1c	Is it easy/very easy to see the dentist?	30%	23%
1d	Is it easy/very easy to see the optician?	27%	24%
2	Are you able to see a pharmacist?	34%	51%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	53%	72%
3b	The nurse?	85%	85%
3c	The dentist?	62%	47%
3d	The optician?	67%	54%
4	The overall quality of health services?	65%	70%

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Healthcare continued			
5	Are you currently taking medication?	22%	36%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	100%	99%
7	Do you feel you have any emotional well being/mental health issues?	9%	13%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	0%	29%
8b	A doctor?	0%	33%
8c	A nurse?	0%	38%
8d	A psychiatrist?	0%	15%
8e	The Mental Health In-Reach Team?	100%	19%
8f	A counsellor?	0%	15%
9a	Did you have a drug problem when you came into this prison?	0%	10%
9b	Did you have an alcohol problem when you came into this prison?	9%	9%
10a	Have you developed a drug problem since you have been in this prison?	0%	1%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	1%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	100%	88%
12	Have you received any help or intervention whilst in this prison?	100%	92%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	100%	80%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	8%	7%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	13%	10%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	67%	82%
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	62%	73%
1b	Vocational or skills training?	15%	20%
1c	Education (including basic skills)?	43%	28%
1d	Offending behaviour programmes?	9%	8%
3	Do you go to the library at least once a week?	27%	38%
4	On average, do you go to the gym at least twice a week?	52%	61%
5	On average, do you go outside for exercise three or more times a week?	43%	55%
6	On average, do you spend ten or more hours out of your cell on a weekday?	17%	43%
7	On average, do you go on association more than five times each week?	65%	75%
8	Do staff normally speak to you most of the time/all of the time during association?	32%	20%

Key to tables

		Muslim prisoners	Non-Muslim prisoners
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	Percentages which are not highlighted show there is no significant difference.		
SECTION 8: Resettlement			
1	Do you have a personal officer?	74%	76%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	64%	79%
For those who are sentenced:			
3	Do you have a sentence plan?	78%	75%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	78%	74%
5	Can you achieve some/all of your sentence plan targets in this prison?	87%	88%
6	Are there plans for you to achieve some/all your targets in another prison?	41%	32%
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at th prison?	41%	47%
8	Do you feel that any member of staff has helped you to prepare for release?	52%	42%
9	Have you had any problems with sending or receiving mail?	31%	18%
10	Have you had any problems getting access to the telephones?	17%	9%
11	Did you have a visit in the first week that you were here?	69%	51%
12	Did you receive one or more visits in the last week?	48%	47%
14	Have you been helped to maintain contact with family/friends whilst in this prison?	68%	65%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
Resettlement continued			
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	34%	25%
15c	Avoiding bad relationships?	25%	23%
15d	Finding a job on release?	65%	67%
15e	Finding accommodation on release?	40%	56%
15f	With money/finances on release?	35%	37%
15g	Claiming benefits on release?	45%	49%
15h	Arranging a place at college/continuing education on release?	45%	38%
15i	Accessing health services on release?	20%	34%
15j	Opening a bank account on release?	51%	51%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	4%	4%
16c	Avoiding bad relationships?	0%	4%
16d	Finding a job?	24%	25%
16e	Finding accommodation?	15%	18%
16f	Money/finances?	19%	13%
16g	Claiming benefits?	4%	14%
16h	Arranging a place at college/continuing education?	10%	4%
16i	Accessing health services?	4%	6%
16j	Opening a bank account?	10%	11%
17	Have you been provided with information on the following:		
17a	ROTL (release on temporary license)	78%	89%
17b	Facility Licence (outside work, education)	55%	71%
17c	Resettlement Licence (other outside activities e.g. work, arranging accommodation, family visits)	69%	69%
17d	Earned Community Visits (town visits)	78%	84%
18	Have you had access to the following:		
18a	ROTL (release on temporary license)	72%	66%
18b	Facility Licence (outside work, education)	53%	44%
18c	Resettlement Licence (other outside activities e.g. work, arranging accommodation, family visits)	56%	42%
18d	Earned Community Visits (town visits)	67%	60%
19	Please answer the following about resettlement:		
19a	Were you given up to date information about this prison before you came here?	31%	24%
19b	Were you helped to prepare for open conditions before you came here (increased responsibility)?	36%	31%
19c	Do you feel you have been given greater responsibility here than when you were in closed conditions?	72%	84%
19d	Have you been on a preparation for release course?	39%	18%
19e	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	59%	67%
19f	Is this prison near your home area or your intended release address?	56%	41%

5. Age

Under 21s across all functional type establishments	228
Under 21s – women’s prisons	236



Annual report: Age analysis for all prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Prisoners aged under 21	Prisoners aged 21 and over
	Any percentages highlighted in green show the best score across establishments.		
	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentages highlighted in orange show a significant difference in prisoners' background details.		
Number of completed questionnaires returned		491	3467
SECTION 1: General information			
3a	Are you sentenced?	75%	90%
3b	Are you on recall?	6%	7%
4a	Is your sentence less than 12 months?	17%	8%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	7%	8%
5	Do you have six months or less to serve?	31%	31%
6	Have you been in this prison less than a month?	19%	8%
7	Are you a foreign national?	11%	11%
8	Is English your first language?	91%	90%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	23%	29%
11	Are you Muslim?	10%	12%
12	Are you homosexual/gay or bisexual?	7%	5%
13	Do you consider yourself to have a disability?	13%	16%
14	Is this your first time in prison?	45%	34%
15	Have you been in more than five prisons this time?	4%	12%
16	Do you have any children under the age of 18?	24%	52%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	42%	51%
1b	Was your personal safety during the journey good/very good?	63%	59%
1c	Was the comfort of the van good/very good?	10%	17%
1d	Was the attention paid to your health needs good/very good?	33%	30%
1e	Was the frequency of toilet breaks good/very good?	12%	12%
2	Did you spend more than four hours in the van?	5%	9%
3	Were you treated well/very well by the escort staff?	68%	64%
4a	Did you know where you were going when you left court or when transferred from another prison?	80%	79%
4b	Before you arrived here did you receive any written information about what would happen to you?	20%	16%
4c	When you first arrived here did your property arrive at the same time as you?	83%	84%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Prisoners aged under 21	Prisoners aged 21 and over
	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentages highlighted in orange show a significant difference in prisoners' background details.		
Number of completed questionnaires returned		491	3467
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	14%	14%
1c	Housing problems?	25%	22%
1d	Problems contacting employers?	12%	11%
1e	Problems contacting family?	62%	48%
1f	Problems ensuring dependants were looked after?	10%	15%
1g	Money problems?	20%	15%
1h	Problems of feeling depressed/suicidal?	53%	49%
1i	Health problems?	60%	59%
1j	Problems in needing protection from other prisoners?	17%	19%
1k	Problems accessing phone numbers?	41%	38%
2	When you first arrived:		
2a	Did you have any problems?	65%	67%
2b	Did you have any problems with loss of property?	14%	16%
2c	Did you have any housing problems?	18%	18%
2d	Did you have any problems contacting employers?	7%	5%
2e	Did you have any problems contacting family?	25%	26%
2f	Did you have any problems ensuring dependants were being looked after?	5%	7%
2g	Did you have any money worries?	23%	19%
2h	Did you have any problems with feeling depressed or suicidal?	22%	20%
2i	Did you have any health problems?	17%	24%
2j	Did you have any problems with needing protection from other prisoners?	9%	8%
2k	Did you have problems accessing phone numbers?	19%	22%
3a	Were you seen by a member of health services in reception?	90%	84%
3b	When you were searched in reception, was this carried out in a respectful way?	81%	74%
4	Were you treated well/very well in reception?	65%	66%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	52%	47%
5b	Information about what support was available for people feeling depressed or suicidal?	55%	44%
5c	Information about how to make routine requests?	47%	38%
5d	Information about your entitlement to visits?	57%	43%
5e	Information about health services?	63%	56%
5f	Information about the chaplaincy?	57%	50%

Key to tables

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	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentages highlighted in orange show a significant difference in prisoners' background details.		
Number of completed questionnaires returned		491	3467
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	88%	76%
6b	The opportunity to have a shower?	30%	38%
6c	The opportunity to make a free telephone call?	77%	53%
6d	Something to eat?	79%	75%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	46%	41%
7b	Someone from health services?	76%	73%
7c	A Listener/Samaritans?	19%	19%
8	Did you have access to the prison shop/canteen within the first 24 hours?	17%	17%
9	Did you feel safe on your first night here?	71%	76%
10	Have you been on an induction course?	83%	86%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	57%	62%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	39%	49%
1b	Attend legal visits?	58%	56%
1c	Obtain bail information?	25%	18%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	38%	44%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	44%	56%
3b	Are you normally able to have a shower every day?	63%	91%
3c	Do you normally receive clean sheets every week?	87%	78%
3d	Do you normally get cell cleaning materials every week?	67%	70%
3e	Is your cell call bell normally answered within five minutes?	41%	38%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	57%	68%
3g	Can you normally get your stored property, if you need to?	31%	28%
4	Is the food in this prison good/very good?	25%	29%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	52%	47%
6a	Is it easy/very easy to get a complaints form?	79%	83%
6b	Is it easy/very easy to get an application form?	80%	88%
7	Have you made an application?	83%	89%

Key to tables

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Number of completed questionnaires returned		491	3467
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	62%	56%
8b	Do you feel applications are dealt with promptly (within seven days)?	43%	49%
9	Have you made a complaint?	38%	54%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	36%	32%
10b	Do you feel complaints are dealt with promptly (within seven days)?	36%	35%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	30%	27%
10c	Were you given information about how to make an appeal?	19%	26%
12	Is it easy/very easy to see the Independent Monitoring Board?	19%	31%
13a	Do you feel your religious beliefs are respected?	46%	54%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	48%	59%
14	Are you able to speak to a Listener at any time, if you want to?	43%	57%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	70%	73%
15b	Do most staff, in this prison, treat you with respect?	61%	71%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	39%	40%
2	Do you feel unsafe in this prison at the moment?	16%	18%
4	Have you been victimised by another prisoner?	22%	24%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	13%	13%
5b	Hit, kicked or assaulted you?	9%	8%
5c	Sexually abused you?	1%	1%
5d	Victimised you because of your race or ethnic origin?	3%	4%
5e	Victimised you because of drugs?	2%	3%
5f	Taken your canteen/property?	5%	5%
5g	Victimised you because you were new here?	7%	6%
5h	Victimised you because of your sexuality?	1%	1%
5i	Victimised you because you have a disability?	1%	2%
5j	Victimised you because of your religion/religious beliefs?	1%	3%
5l	Victimised you because you were from a different part of the country?	5%	5%
5m	Victimised you because of your offence/crime?	5%	6%

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Number of completed questionnaires returned		491	3467
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	25%	26%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	13%	12%
7b	Hit, kicked or assaulted you?	4%	3%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	5%	6%
7e	Victimised you because of drugs?	3%	3%
7f	Victimised you because you were new here?	7%	5%
7g	Victimised you because of your sexuality?	1%	1%
7h	Victimised you because you have a disability?	1%	2%
7i	Victimised you because of your religion/religious beliefs?	2%	4%
7k	Victimised you because you were from a different part of the country?	7%	5%
7l	Victimised you because of your offence/crime?	6%	6%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	30%	41%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	28%	28%
10	Have you ever felt threatened or intimidated by a member of staff in here?	23%	23%
11	Is it easy/very easy to get illegal drugs in this prison?	29%	35%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	40%	38%
1b	Is it easy/very easy to see the nurse?	63%	62%
1c	Is it easy/very easy to see the dentist?	15%	15%
1d	Is it easy/very easy to see the optician?	15%	18%
2	Are you able to see a pharmacist?	51%	49%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	60%	50%
3b	The nurse?	68%	62%
3c	The dentist?	42%	40%
3d	The optician?	43%	45%
4	The overall quality of health services?	56%	42%

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Healthcare continued			
5	Are you currently taking medication?	27%	47%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	53%	74%
7	Do you feel you have any emotional well being/mental health issues?	28%	29%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	37%	31%
8b	A doctor?	26%	32%
8c	A nurse?	17%	21%
8d	A psychiatrist?	31%	20%
8e	The Mental Health In-Reach Team?	35%	35%
8f	A counsellor?	13%	16%
9a	Did you have a drug problem when you came into this prison?	33%	25%
9b	Did you have an alcohol problem when you came into this prison?	31%	18%
10a	Have you developed a drug problem since you have been in this prison?	9%	9%
10b	Have you developed an alcohol problem since you have been in this prison?	5%	2%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	72%	85%
12	Have you received any help or intervention whilst in this prison?	61%	77%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	73%	76%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	32%	24%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	29%	19%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	52%	62%

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Number of completed questionnaires returned		491	3467
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	40%	64%
1b	Vocational or skills training?	16%	18%
1c	Education (including basic skills)?	33%	34%
1d	Offending behaviour programmes?	10%	18%
2ai	Have you had a job whilst in this prison?	56%	68%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	61%	44%
2bi	Have you been involved in vocational or skills training whilst in this prison?	53%	62%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	43%	52%
2ci	Have you been involved in education whilst in this prison?	58%	71%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	56%	56%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	46%	59%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	55%	50%
3	Do you go to the library at least once a week?	32%	44%
4	On average, do you go to the gym at least twice a week?	45%	50%
5	On average, do you go outside for exercise three or more times a week?	43%	44%
6	On average, do you spend ten or more hours out of your cell on a weekday?	10%	13%
7	On average, do you go on association more than five times each week?	43%	69%
8	Do staff normally speak to you most of the time/all of the time during association?	19%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	69%	68%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	55%	63%
For those who are sentenced:			
3	Do you have a sentence plan?	55%	68%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	58%	59%
5	Can you achieve some/all of your sentence plan targets in this prison?	80%	68%
6	Are there plans for you to achieve some/all your targets in another prison?	49%	44%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	32%	34%
8	Do you feel that any member of staff has helped you to prepare for release?	16%	18%
9	Have you had any problems with sending or receiving mail?	38%	41%
10	Have you had any problems getting access to the telephones?	26%	23%
11	Did you have a visit in the first week that you were here?	34%	28%
12	Did you receive one or more visits in the last week?	39%	35%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	48%	40%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	17%	18%
15c	Avoiding bad relationships?	13%	14%
15d	Finding a job on release?	38%	33%
15e	Finding accommodation on release?	40%	37%
15f	With money/finances on release?	26%	24%
15g	Claiming benefits on release?	34%	37%
15h	Arranging a place at college/continuing education on release?	30%	23%
15i	Accessing health services on release?	21%	26%
15j	Opening a bank account on release?	23%	26%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	13%	15%
16c	Avoiding bad relationships?	17%	15%
16d	Finding a job?	51%	47%
16e	Finding accommodation?	36%	40%
16f	Money/finances?	28%	36%
16g	Claiming benefits?	32%	31%
16h	Arranging a place at college/continuing education?	29%	24%
16i	Accessing health services?	17%	21%
16j	Opening a bank account?	24%	33%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	59%	57%



Annual report: Age analysis for women's prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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Number of completed questionnaires returned		74	513
SECTION 1: General information			
3a	Are you sentenced?	83%	77%
3b	Are you on recall?	9%	6%
4a	Is your sentence less than 12 months?	28%	21%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	3%	5%
5	Do you have six months or less to serve?	58%	39%
6	Have you been in this prison less than a month?	25%	24%
7	Are you a foreign national?	14%	13%
8	Is English your first language?	94%	90%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	19%	28%
11	Are you Muslim?	9%	5%
12	Are you homosexual/gay or bisexual?	31%	25%
13	Do you consider yourself to have a disability?	5%	14%
14	Is this your first time in prison?	64%	46%
15	Have you been in more than five prisons this time?	0%	3%
16	Do you have any children under the age of 18?	28%	57%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	44%	49%
1b	Was your personal safety during the journey good/very good?	71%	59%
1c	Was the comfort of the van good/very good?	7%	16%
1d	Was the attention paid to your health needs good/very good?	37%	36%
1e	Was the frequency of toilet breaks good/very good?	8%	15%
2	Did you spend more than four hours in the van?	3%	6%
3	Were you treated well/very well by the escort staff?	70%	71%
4a	Did you know where you were going when you left court or when transferred from another prison?	79%	81%
4b	Before you arrived here did you receive any written information about what would happen to you?	7%	15%
4c	When you first arrived here did your property arrive at the same time as you?	81%	85%

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Number of completed questionnaires returned		74	513
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	9%	16%
1c	Housing problems?	24%	36%
1d	Problems contacting employers?	11%	15%
1e	Problems contacting family?	66%	64%
1f	Problems ensuring dependants were looked after?	9%	33%
1g	Money problems?	11%	18%
1h	Problems of feeling depressed/suicidal?	56%	63%
1i	Health problems?	55%	63%
1j	Problems in needing protection from other prisoners?	13%	17%
1k	Problems accessing phone numbers?	46%	49%
2	When you first arrived:		
2a	Did you have any problems?	71%	76%
2b	Did you have any problems with loss of property?	14%	12%
2c	Did you have any housing problems?	24%	29%
2d	Did you have any problems contacting employers?	7%	4%
2e	Did you have any problems contacting family?	31%	31%
2f	Did you have any problems ensuring dependants were being looked after?	4%	10%
2g	Did you have any money worries?	18%	23%
2h	Did you have any problems with feeling depressed or suicidal?	42%	37%
2i	Did you have any health problems?	24%	34%
2j	Did you have any problems with needing protection from other prisoners?	2%	7%
2k	Did you have problems accessing phone numbers?	25%	29%
3a	Were you seen by a member of health services in reception?	74%	83%
3b	When you were searched in reception, was this carried out in a respectful way?	80%	83%
4	Were you treated well/very well in reception?	70%	74%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	48%	52%
5b	Information about what support was available for people feeling depressed or suicidal?	44%	53%
5c	Information about how to make routine requests?	30%	38%
5d	Information about your entitlement to visits?	46%	43%
5e	Information about health services?	47%	51%
5f	Information about the chaplaincy?	42%	51%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	69%	86%
6b	The opportunity to have a shower?	34%	50%
6c	The opportunity to make a free telephone call?	73%	78%
6d	Something to eat?	82%	84%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	36%	45%
7b	Someone from health services?	54%	77%
7c	A Listener/Samaritans?	15%	21%
8	Did you have access to the prison shop/canteen within the first 24 hours?	26%	15%
9	Did you feel safe on your first night here?	58%	71%
10	Have you been on an induction course?	92%	85%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	52%	63%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	33%	44%
1b	Attend legal visits?	63%	61%
1c	Obtain bail information?	21%	25%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	35%	42%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	40%	54%
3b	Are you normally able to have a shower every day?	79%	85%
3c	Do you normally receive clean sheets every week?	70%	74%
3d	Do you normally get cell cleaning materials every week?	65%	72%
3e	Is your cell call bell normally answered within five minutes?	29%	32%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	39%	58%
3g	Can you normally get your stored property, if you need to?	16%	28%
4	Is the food in this prison good/very good?	22%	35%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	55%	46%
6a	Is it easy/very easy to get a complaints form?	92%	81%
6b	Is it easy/very easy to get an application form?	88%	85%
7	Have you made an application?	74%	83%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	54%	56%
8b	Do you feel applications are dealt with promptly (within seven days)?	46%	45%
9	Have you made a complaint?	47%	50%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	29%	39%
10b	Do you feel complaints are dealt with promptly (within seven days)?	37%	41%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	25%	30%
10c	Were you given information about how to make an appeal?	21%	26%
12	Is it easy/very easy to see the Independent Monitoring Board?	21%	38%
13a	Do you feel your religious beliefs are respected?	47%	60%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	36%	62%
14	Are you able to speak to a Listener at any time, if you want to?	53%	63%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	74%	81%
15b	Do most staff, in this prison, treat you with respect?	60%	72%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	51%	45%
2	Do you feel unsafe in this prison at the moment?	15%	16%
4	Have you been victimised by another prisoner?	29%	31%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	20%	17%
5b	Hit, kicked or assaulted you?	6%	6%
5c	Sexually abused you?	0%	2%
5d	Victimised you because of your race or ethnic origin?	3%	5%
5e	Victimised you because of drugs?	2%	3%
5f	Taken your canteen/property?	6%	7%
5g	Victimised you because you were new here?	10%	10%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	0%	4%
5j	Victimised you because of your religion/religious beliefs?	2%	2%
5l	Victimised you because you were from a different part of the country?	3%	4%
5m	Victimised you because of your offence/crime?	5%	5%

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Number of completed questionnaires returned		74	513
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	24%	20%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	18%	9%
7b	Hit, kicked or assaulted you?	3%	3%
7c	Sexually abused you?	0%	1%
7d	Victimised you because of your race or ethnic origin?	2%	1%
7e	Victimised you because of drugs?	1%	4%
7f	Victimised you because you were new here?	5%	3%
7g	Victimised you because of your sexuality?	3%	2%
7h	Victimised you because you have a disability?	0%	2%
7i	Victimised you because of your religion/religious beliefs?	0%	3%
7k	Victimised you because you were from a different part of the country?	3%	2%
7l	Victimised you because of your offence/crime?	5%	3%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	27%	45%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	36%	34%
10	Have you ever felt threatened or intimidated by a member of staff in here?	27%	21%
11	Is it easy/very easy to get illegal drugs in this prison?	43%	29%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	30%	34%
1b	Is it easy/very easy to see the nurse?	50%	62%
1c	Is it easy/very easy to see the dentist?	8%	16%
1d	Is it easy/very easy to see the optician?	9%	16%
2	Are you able to see a pharmacist?	56%	38%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	54%	52%
3b	The nurse?	64%	62%
3c	The dentist?	29%	38%
3d	The optician?	42%	40%
4	The overall quality of health services?	59%	47%

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Number of completed questionnaires returned		74	513
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	32%	56%
1b	Vocational or skills training?	4%	13%
1c	Education (including basic skills)?	43%	42%
1d	Offending behaviour programmes?	8%	18%
2a	Have you had a job whilst in this prison?		
3	Do you go to the library at least once a week?	36%	49%
4	On average, do you go to the gym at least twice a week?	30%	33%
5	On average, do you go outside for exercise three or more times a week?	42%	47%
6	On average, do you spend ten or more hours out of your cell on a weekday?	23%	20%
7	On average, do you go on association more than five times each week?	45%	46%
8	Do staff normally speak to you most of the time/all of the time during association?	23%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	70%	69%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	53%	69%
For those who are sentenced:			
3	Do you have a sentence plan?	51%	57%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	56%	73%
5	Can you achieve some/all of your sentence plan targets in this prison?	82%	86%
6	Are there plans for you to achieve some/all your targets in another prison?	20%	45%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	44%	42%
8	Do you feel that any member of staff has helped you to prepare for release?	27%	25%
9	Have you had any problems with sending or receiving mail?	36%	41%
10	Have you had any problems getting access to the telephones?	32%	28%
11	Did you have a visit in the first week that you were here?	52%	37%
12	Did you receive one or more visits in the last week?	38%	40%

Key to tables

	Any percentages highlighted in green show the best score across establishments.	Prisoners aged under 21	Prisoners aged 21 and over
	Any percentages highlighted in blue show the worst score across establishments.		
	Any percentages highlighted in orange show a significant difference in prisoners' background details.		
Number of completed questionnaires returned		74	513
Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	66%	55%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	10%	25%
15c	Avoiding bad relationships?	4%	19%
15d	Finding a job on release?	39%	41%
15e	Finding accommodation on release?	56%	52%
15f	With money/finances on release?	37%	28%
15g	Claiming benefits on release?	47%	50%
15h	Arranging a place at college/continuing education on release?	48%	33%
15i	Accessing health services on release?	30%	34%
15j	Opening a bank account on release?	25%	25%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	19%	17%
16c	Avoiding bad relationships?	22%	25%
16d	Finding a job?	53%	57%
16e	Finding accommodation?	42%	47%
16f	Money/finances?	34%	42%
16g	Claiming benefits?	39%	39%
16h	Arranging a place at college/continuing education?	43%	30%
16i	Accessing health services?	24%	27%
16j	Opening a bank account?	32%	38%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	60%	62%

6. Disability

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Annual report: Disability analysis for all prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percent highlighted in green is significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percent highlighted in blue is significantly worse.		
	Any percent highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		559	3170
SECTION 1: General information			
2	Are you under 21 years of age?	8%	10%
3a	Are you sentenced?	86%	90%
3b	Are you on recall?	8%	7%
4a	Is your sentence less than 12 months?	9%	8%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	8%	8%
5	Do you have six months or less to serve?	28%	31%
6	Have you been in this prison less than a month?	10%	10%
7	Are you a foreign national?	8%	11%
8	Is English your first language?	93%	91%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	18%	28%
11	Are you Muslim?	9%	12%
12	Are you homosexual/gay or bisexual?	9%	5%
13	Do you consider yourself to have a disability?		
14	Is this your first time in prison?	29%	35%
15	Have you been in more than five prisons this time?	13%	11%
16	Do you have any children under the age of 18?	49%	50%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	50%	51%
1b	Was your personal safety during the journey good/very good?	54%	60%
1c	Was the comfort of the van good/very good?	16%	16%
1d	Was the attention paid to your health needs good/very good?	27%	31%
1e	Was the frequency of toilet breaks good/very good?	11%	12%
2	Did you spend more than four hours in the van?	11%	8%
3	Were you treated well/very well by the escort staff?	58%	65%
4a	Did you know where you were going when you left court or when transferred from another prison?	71%	82%
4b	Before you arrived here did you receive any written information about what would happen to you?	15%	16%
4c	When you first arrived here did your property arrive at the same time as you?	80%	86%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	15%	13%
1c	Housing problems?	25%	21%
1d	Problems contacting employers?	12%	11%
1e	Problems contacting family?	45%	50%
1f	Problems ensuring dependants were looked after?	15%	14%
1g	Money problems?	19%	15%
1h	Problems of feeling depressed/suicidal?	50%	50%
1i	Health problems?	56%	60%
1j	Problems in needing protection from other prisoners?	24%	18%
1k	Problems accessing phone numbers?	33%	39%
2	When you first arrived:		
2a	Did you have any problems?	80%	63%
2b	Did you have any problems with loss of property?	20%	15%
2c	Did you have any housing problems?	22%	16%
2d	Did you have any problems contacting employers?	5%	5%
2e	Did you have any problems contacting family?	32%	25%
2f	Did you have any problems ensuring dependants were being looked after?	10%	6%
2g	Did you have any money worries?	24%	18%
2h	Did you have any problems with feeling depressed or suicidal?	33%	17%
2i	Did you have any health problems?	47%	18%
2j	Did you have any problems with needing protection from other prisoners?	16%	6%
2k	Did you have problems accessing phone numbers?	24%	21%
3a	Were you seen by a member of health services in reception?	82%	85%
3b	When you were searched in reception, was this carried out in a respectful way?	67%	77%
4	Were you treated well/very well in reception?	60%	67%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	44%	49%
5b	Information about what support was available for people feeling depressed or suicidal?	43%	46%
5c	Information about how to make routine requests?	33%	41%
5d	Information about your entitlement to visits?	36%	46%
5e	Information about health services?	54%	57%
5f	Information about the chaplaincy?	47%	51%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	75%	78%
6b	The opportunity to have a shower?	31%	39%
6c	The opportunity to make a free telephone call?	47%	57%
6d	Something to eat?	69%	78%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	38%	42%
7b	Someone from health services?	73%	74%
7c	A Listener/Samaritans?	22%	18%
8	Did you have access to the prison shop/canteen within the first 24 hours?	16%	16%
9	Did you feel safe on your first night here?	63%	79%
10	Have you been on an induction course?	81%	87%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	55%	63%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	43%	49%
1b	Attend legal visits?	50%	58%
1c	Obtain bail information?	14%	19%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	48%	43%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	57%	55%
3b	Are you normally able to have a shower every day?	87%	89%
3c	Do you normally receive clean sheets every week?	81%	79%
3d	Do you normally get cell cleaning materials every week?	64%	71%
3e	Is your cell call bell normally answered within five minutes?	36%	38%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	60%	69%
3g	Can you normally get your stored property, if you need to?	26%	29%
4	Is the food in this prison good/very good?	29%	29%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	44%	48%
6a	Is it easy/very easy to get a complaints form?	79%	84%
6b	Is it easy/very easy to get an application form?	82%	89%
7	Have you made an application?	88%	89%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	50%	59%
8b	Do you feel applications are dealt with promptly? (Within seven days)	41%	51%
9	Have you made a complaint?	56%	51%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	30%	33%
10b	Do you feel complaints are dealt with promptly? (Within seven days)	32%	37%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	37%	26%
10c	Were you given information about how to make an appeal?	22%	26%
12	Is it easy/very easy to see the Independent Monitoring Board?	29%	30%
13a	Do you feel your religious beliefs are respected?	53%	54%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	54%	58%
14	Are you able to speak to a Listener at any time, if you want to?	58%	56%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	68%	74%
15b	Do most staff, in this prison, treat you with respect?	65%	70%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	57%	36%
2	Do you feel unsafe in this prison at the moment?	29%	15%
4	Have you been victimised by another prisoner?	37%	21%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	21%	12%
5b	Hit, kicked or assaulted you?	11%	7%
5c	Sexually abused you?	3%	1%
5d	Victimised you because of your race or ethnic origin?	5%	4%
5e	Victimised you because of drugs?	5%	3%
5f	Taken your canteen/property?	8%	4%
5g	Victimised you because you were new here?	9%	5%
5h	Victimised you because of your sexuality?	2%	1%
5i	Victimised you because you have a disability?	12%	1%
5j	Victimised you because of your religion/religious beliefs?	5%	3%
5l	Victimised you because you were from a different part of the country?	8%	5%
5m	Victimised you because of your offence/crime?	10%	5%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	33%	25%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	18%	11%
7b	Hit, kicked or assaulted you?	5%	3%
7c	Sexually abused you?	2%	1%
7d	Victimised you because of your race or ethnic origin?	6%	5%
7e	Victimised you because of drugs?	3%	3%
7f	Victimised you because you were new here?	8%	5%
7g	Victimised you because of your sexuality?	1%	0%
7h	Victimised you because you have a disability?	12%	1%
7i	Victimised you because of your religion/religious beliefs?	5%	4%
7k	Victimised you because you were from a different part of the country?	7%	5%
7l	Victimised you because of your offence/crime?	10%	6%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	51%	36%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	42%	25%
10	Have you ever felt threatened or intimidated by a member of staff in here?	32%	22%
11	Is it easy/very easy to get illegal drugs in this prison?	35%	34%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	40%	37%
1b	Is it easy/very easy to see the nurse?	66%	61%
1c	Is it easy/very easy to see the dentist?	16%	15%
1d	Is it easy/very easy to see the optician?	22%	16%
2	Are you able to see a pharmacist?	44%	50%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	49%	51%
3b	The nurse?	62%	63%
3c	The dentist?	37%	41%
3d	The optician?	49%	44%
4	The overall quality of health services?	41%	44%

Key to tables

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Healthcare continued			
5	Are you currently taking medication?	72%	40%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	70%	74%
7	Do you feel you have any emotional well-being/mental health issues?	52%	24%
For those with emotional well-being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	30%	32%
8b	A doctor?	32%	31%
8c	A nurse?	24%	18%
8d	A psychiatrist?	28%	18%
8e	The mental health in-reach team?	42%	33%
8f	A counsellor?	16%	15%
9a	Did you have a drug problem when you came into this prison?	26%	26%
9b	Did you have an alcohol problem when you came into this prison?	25%	19%
10a	Have you developed a drug problem since you have been in this prison?	8%	10%
10b	Have you developed an alcohol problem since you have been in this prison?	4%	2%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	80%	84%
12	Have you received any help or intervention whilst in this prison?	69%	76%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	71%	76%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	25%	24%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	25%	19%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	57%	62%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	52%	63%
1b	Vocational or skills training?	14%	19%
1c	Education (including basic skills)?	33%	34%
1d	Offending behaviour programmes?	12%	18%
2ai	Have you had a job whilst in this prison?	57%	71%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	45%	45%
2bi	Have you been involved in vocational or skills training whilst in this prison?	54%	62%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	43%	52%
2ci	Have you been involved in education whilst in this prison?	60%	72%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	51%	55%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	45%	60%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	47%	50%
3	Do you go to the library at least once a week?	39%	44%
4	On average, do you go to the gym at least twice a week?	31%	54%
5	On average, do you go outside for exercise three or more times a week?	35%	47%
6	On average, do you spend ten or more hours out of your cell on a weekday?	10%	14%
7	On average, do you go on association more than five times each week?	64%	69%
8	Do staff normally speak to you most of the time/all of the time during association?	21%	21%
SECTION 8: Resettlement			
1	Do you have a personal officer?	70%	69%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	60%	62%
For those who are sentenced:			
3	Do you have a sentence plan?	63%	69%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	48%	60%
5	Can you achieve some/all of your sentence plan targets in this prison?	62%	70%
6	Are there plans for you to achieve some/all your targets in another prison?	46%	44%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	30%	34%
8	Do you feel that any member of staff has helped you to prepare for release?	17%	18%
9	Have you had any problems with sending or receiving mail?	44%	40%
10	Have you had any problems getting access to the telephones?	26%	22%
11	Did you have a visit in the first week that you were here?	23%	30%
12	Did you receive one or more visits in the last week?	28%	37%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	39%	42%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	17%	18%
15c	Avoiding bad relationships?	12%	15%
15d	Finding a job on release?	28%	34%
15e	Finding accommodation on release?	34%	37%
15f	With money/finances on release?	25%	23%
15g	Claiming benefits on release?	37%	36%
15h	Arranging a place at college/continuing education on release?	19%	24%
15i	Accessing health services on release?	29%	24%
15j	Opening a bank account on release?	22%	24%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	19%	14%
16c	Avoiding bad relationships?	14%	15%
16d	Finding a job?	45%	48%
16e	Finding accommodation?	42%	39%
16f	Money/finances?	40%	33%
16g	Claiming benefits?	44%	29%
16h	Arranging a place at college/continuing education?	21%	24%
16i	Accessing health services?	30%	18%
16j	Opening a bank account?	33%	31%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	57%	57%



Annual report: Disability analysis for local prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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	Any percent highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		105	461
SECTION 1: General information			
2	Are you under 21 years of age?	10%	5%
3a	Are you sentenced?	58%	69%
3b	Are you on recall?	13%	10%
4a	Is your sentence less than 12 months?	13%	14%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	5%	6%
5	Do you have six months or less to serve?	22%	31%
6	Have you been in this prison less than a month?	12%	15%
7	Are you a foreign national?	8%	14%
8	Is English your first language?	92%	87%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	18%	33%
11	Are you Muslim?	9%	14%
12	Are you homosexual/gay or bisexual?	6%	2%
13	Do you consider yourself to have a disability?		
14	Is this your first time in prison?	24%	34%
15	Have you been in more than five prisons this time?	9%	9%
16	Do you have any children under the age of 18?	49%	52%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	45%	52%
1b	Was your personal safety during the journey good/very good?	44%	61%
1c	Was the comfort of the van good/very good?	12%	14%
1d	Was the attention paid to your health needs good/very good?	27%	31%
1e	Was the frequency of toilet breaks good/very good?	15%	15%
2	Did you spend more than four hours in the van?	4%	4%
3	Were you treated well/very well by the escort staff?	55%	69%
4a	Did you know where you were going when you left court or when transferred from another prison?	78%	70%
4b	Before you arrived here did you receive any written information about what would happen to you?	14%	14%
4c	When you first arrived here did your property arrive at the same time as you?	76%	80%

Key to tables

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	Any percent highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	89%	80%
6b	The opportunity to have a shower?	23%	31%
6c	The opportunity to make a free telephone call?	43%	58%
6d	Something to eat?	75%	82%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	43%	48%
7b	Someone from health services?	77%	71%
7c	A Listener/Samaritans?	29%	23%
8	Did you have access to the prison shop/canteen within the first 24 hours?	9%	12%
9	Did you feel safe on your first night here?	58%	75%
10	Have you been on an induction course?	73%	77%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	41%	56%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	37%	42%
1b	Attend legal visits?	45%	58%
1c	Obtain bail information?	18%	22%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	39%	42%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	54%	50%
3b	Are you normally able to have a shower every day?	81%	84%
3c	Do you normally receive clean sheets every week?	82%	85%
3d	Do you normally get cell cleaning materials every week?	62%	65%
3e	Is your cell call bell normally answered within five minutes?	43%	38%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	55%	69%
3g	Can you normally get your stored property, if you need to?	19%	28%
4	Is the food in this prison good/very good?	32%	26%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	44%	46%
6a	Is it easy/very easy to get a complaints form?	73%	80%
6b	Is it easy/very easy to get an application form?	74%	89%
7	Have you made an application?	83%	83%

Key to tables

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	Any percent highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	45%	55%
8b	Do you feel applications are dealt with promptly? (Within seven days)	38%	46%
9	Have you made a complaint?	56%	46%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	34%	35%
10b	Do you feel complaints are dealt with promptly? (Within seven days)	33%	34%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	30%	30%
10c	Were you given information about how to make an appeal?	14%	21%
12	Is it easy/very easy to see the Independent Monitoring Board?	22%	23%
13a	Do you feel your religious beliefs are respected?	46%	52%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	44%	57%
14	Are you able to speak to a Listener at any time, if you want to?	57%	57%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	65%	69%
15b	Do most staff, in this prison, treat you with respect?	61%	65%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	56%	41%
2	Do you feel unsafe in this prison at the moment?	29%	18%
4	Have you been victimised by another prisoner?	31%	22%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	22%	11%
5b	Hit, kicked or assaulted you?	7%	8%
5c	Sexually abused you?	2%	1%
5d	Victimised you because of your race or ethnic origin?	0%	4%
5e	Victimised you because of drugs?	4%	3%
5f	Taken your canteen/property?	7%	4%
5g	Victimised you because you were new here?	8%	6%
5h	Victimised you because of your sexuality?	1%	0%
5i	Victimised you because you have a disability?	13%	0%
5j	Victimised you because of your religion/religious beliefs?	4%	4%
5l	Victimised you because you were from a different part of the country?	2%	4%
5m	Victimised you because of your offence/crime?	18%	8%

Key to tables

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	28%	24%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	15%	10%
7b	Hit, kicked or assaulted you?	4%	3%
7c	Sexually abused you?	1%	0%
7d	Victimised you because of your race or ethnic origin?	4%	5%
7e	Victimised you because of drugs?	3%	4%
7f	Victimised you because you were new here?	9%	6%
7g	Victimised you because of your sexuality?	0%	0%
7h	Victimised you because you have a disability?	11%	0%
7i	Victimised you because of your religion/religious beliefs?	2%	3%
7k	Victimised you because you were from a different part of the country?	9%	6%
7l	Victimised you because of your offence/crime?	17%	8%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	42%	32%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	44%	24%
10	Have you ever felt threatened or intimidated by a member of staff in here?	32%	25%
11	Is it easy/very easy to get illegal drugs in this prison?	26%	32%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	28%	30%
1b	Is it easy/very easy to see the nurse?	57%	49%
1c	Is it easy/very easy to see the dentist?	11%	9%
1d	Is it easy/very easy to see the optician?	19%	11%
2	Are you able to see a pharmacist?	45%	54%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	49%	52%
3b	The nurse?	57%	59%
3c	The dentist?	26%	32%
3d	The optician?	42%	33%
4	The overall quality of health services?	33%	41%

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Healthcare continued			
5	Are you currently taking medication?	73%	44%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	47%	62%
7	Do you feel you have any emotional well-being/mental health issues?	40%	29%
For those with emotional well-being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	24%	35%
8b	A doctor?	24%	29%
8c	A nurse?	10%	9%
8d	A psychiatrist?	24%	7%
8e	The mental health in-reach team?	59%	37%
8f	A counsellor?	11%	6%
9a	Did you have a drug problem when you came into this prison?	34%	32%
9b	Did you have an alcohol problem when you came into this prison?	32%	25%
10a	Have you developed a drug problem since you have been in this prison?	3%	13%
10b	Have you developed an alcohol problem since you have been in this prison?	5%	4%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	70%	82%
12	Have you received any help or intervention whilst in this prison?	63%	70%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	72%	79%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	32%	34%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	36%	29%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	47%	61%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	41%	50%
1b	Vocational or skills training?	11%	12%
1c	Education (including basic skills)?	38%	29%
1d	Offending behaviour programmes?	8%	11%
2ai	Have you had a job whilst in this prison?	57%	71%
For those who have had a prison job whilst in this prison:			
2aii	Do you feel the job will help you on release?	45%	45%
2bi	Have you been involved in vocational or skills training whilst in this prison?	54%	62%
For those who have had vocational or skills training whilst in this prison:			
2bii	Do you feel the vocational or skills training will help you on release?	43%	52%
2ci	Have you been involved in education whilst in this prison?	60%	72%
For those who have been involved in education whilst in this prison:			
2cii	Do you feel the education will help you on release?	51%	55%
2di	Have you been involved in offending behaviour programmes whilst in this prison?	45%	60%
For those who have been involved in offending behaviour programmes whilst in this prison:			
2dii	Do you feel the offending behaviour programme(s) will help you on release?	47%	50%
3	Do you go to the library at least once a week?	30%	33%
4	On average, do you go to the gym at least twice a week?	19%	51%
5	On average, do you go outside for exercise three or more times a week?	29%	40%
6	On average, do you spend ten or more hours out of your cell on a weekday?	9%	8%
7	On average, do you go on association more than five times each week?	51%	53%
8	Do staff normally speak to you most of the time/all of the time during association?	22%	16%
SECTION 8: Resettlement			
1	Do you have a personal officer?	51%	45%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	59%	61%
For those who are sentenced:			
3	Do you have a sentence plan?	39%	54%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	48%	59%
5	Can you achieve some/all of your sentence plan targets in this prison?	54%	68%
6	Are there plans for you to achieve some/all your targets in another prison?	45%	38%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	26%	28%
8	Do you feel that any member of staff has helped you to prepare for release?	18%	15%
9	Have you had any problems with sending or receiving mail?	43%	42%
10	Have you had any problems getting access to the telephones?	32%	31%
11	Did you have a visit in the first week that you were here?	26%	36%
12	Did you receive one or more visits in the last week?	33%	41%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	43%	42%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	13%	24%
15c	Avoiding bad relationships?	5%	21%
15d	Finding a job on release?	34%	34%
15e	Finding accommodation on release?	28%	36%
15f	With money/finances on release?	23%	25%
15g	Claiming benefits on release?	38%	36%
15h	Arranging a place at college/continuing education on release?	16%	21%
15i	Accessing health services on release?	30%	27%
15j	Opening a bank account on release?	25%	27%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	19%	15%
16c	Avoiding bad relationships?	9%	17%
16d	Finding a job?	44%	56%
16e	Finding accommodation?	48%	50%
16f	Money/finances?	49%	46%
16g	Claiming benefits?	54%	36%
16h	Arranging a place at college/continuing education?	27%	30%
16i	Accessing health services?	28%	20%
16j	Opening a bank account?	40%	36%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	54%	49%



Annual report: Disability analysis for high security prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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Number of completed questionnaires returned		69	221
SECTION 1: General information			
2	Are you under 21 years of age?	0%	0%
3a	Are you sentenced?	100%	99%
3b	Are you on recall?	2%	1%
4a	Is your sentence less than 12 months?	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	2%	10%
5	Do you have six months or less to serve?	14%	10%
6	Have you been in this prison less than a month?	7%	4%
7	Are you a foreign national?	8%	11%
8	Is English your first language?	97%	90%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	18%	32%
11	Are you Muslim?	7%	20%
12	Are you homosexual/gay or bisexual?	11%	6%
13	Do you consider yourself to have a disability?		
14	Is this your first time in prison?	37%	40%
15	Have you been in more than five prisons this time?	17%	16%
16	Do you have any children under the age of 18?	39%	46%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	41%	50%
1b	Was your personal safety during the journey good/very good?	36%	49%
1c	Was the comfort of the van good/very good?	15%	19%
1d	Was the attention paid to your health needs good/very good?	22%	29%
1e	Was the frequency of toilet breaks good/very good?	4%	12%
2	Did you spend more than four hours in the van?	18%	18%
3	Were you treated well/very well by the escort staff?	44%	52%
4a	Did you know where you were going when you left court or when transferred from another prison?	48%	65%
4b	Before you arrived here did you receive any written information about what would happen to you?	8%	5%
4c	When you first arrived here did your property arrive at the same time as you?	59%	75%

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	14%	7%
1c	Housing problems?	7%	7%
1d	Problems contacting employers?	4%	7%
1e	Problems contacting family?	21%	28%
1f	Problems ensuring dependants were looked after?	7%	5%
1g	Money problems?	7%	7%
1h	Problems of feeling depressed/suicidal?	34%	32%
1i	Health problems?	41%	38%
1j	Problems in needing protection from other prisoners?	14%	11%
1k	Problems accessing phone numbers?	11%	24%
2	When you first arrived:		
2a	Did you have any problems?	83%	70%
2b	Did you have any problems with loss of property?	28%	24%
2c	Did you have any housing problems?	4%	5%
2d	Did you have any problems contacting employers?	2%	2%
2e	Did you have any problems contacting family?	38%	33%
2f	Did you have any problems ensuring dependants were being looked after?	12%	8%
2g	Did you have any money worries?	19%	16%
2h	Did you have any problems with feeling depressed or suicidal?	32%	19%
2i	Did you have any health problems?	50%	18%
2j	Did you have any problems with needing protection from other prisoners?	17%	10%
2k	Did you have problems accessing phone numbers?	36%	33%
3a	Were you seen by a member of health services in reception?	72%	71%
3b	When you were searched in reception, was this carried out in a respectful way?	55%	67%
4	Were you treated well/very well in reception?	46%	52%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	36%	29%
5b	Information about what support was available for people feeling depressed or suicidal?	27%	29%
5c	Information about how to make routine requests?	28%	24%
5d	Information about your entitlement to visits?	21%	25%
5e	Information about health services?	42%	29%
5f	Information about the chaplaincy?	33%	28%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	48%	59%
6b	The opportunity to have a shower?	28%	33%
6c	The opportunity to make a free telephone call?	30%	31%
6d	Something to eat?	53%	63%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	18%	29%
7b	Someone from health services?	67%	65%
7c	A Listener/Samaritans?	18%	12%
8	Did you have access to the prison shop/canteen within the first 24 hours?	14%	11%
9	Did you feel safe on your first night here?	47%	66%
10	Have you been on an induction course?	88%	89%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	43%	61%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	46%	55%
1b	Attend legal visits?	52%	58%
1c	Obtain bail information?	11%	9%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	65%	54%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	62%	68%
3b	Are you normally able to have a shower every day?	92%	94%
3c	Do you normally receive clean sheets every week?	78%	73%
3d	Do you normally get cell cleaning materials every week?	59%	68%
3e	Is your cell call bell normally answered within five minutes?	40%	42%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	50%	71%
3g	Can you normally get your stored property, if you need to?	24%	28%
4	Is the food in this prison good/very good?	24%	27%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	33%	53%
6a	Is it easy/very easy to get a complaints form?	76%	88%
6b	Is it easy/very easy to get an application form?	80%	92%
7	Have you made an application?	95%	94%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	46%	55%
8b	Do you feel applications are dealt with promptly? (Within seven days)	25%	48%
9	Have you made a complaint?	74%	66%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	29%	24%
10b	Do you feel complaints are dealt with promptly? (Within seven days)	24%	36%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	55%	33%
10c	Were you given information about how to make an appeal?	35%	30%
12	Is it easy/very easy to see the Independent Monitoring Board?	24%	32%
13a	Do you feel your religious beliefs are respected?	47%	42%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	58%	56%
14	Are you able to speak to a Listener at any time, if you want to?	62%	59%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	67%	70%
15b	Do most staff, in this prison, treat you with respect?	66%	62%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	77%	53%
2	Do you feel unsafe in this prison at the moment?	39%	24%
4	Have you been victimised by another prisoner?	47%	32%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	26%	17%
5b	Hit, kicked or assaulted you?	20%	10%
5c	Sexually abused you?	6%	3%
5d	Victimised you because of your race or ethnic origin?	9%	9%
5e	Victimised you because of drugs?	0%	4%
5f	Taken your canteen/property?	12%	6%
5g	Victimised you because you were new here?	8%	8%
5h	Victimised you because of your sexuality?	6%	2%
5i	Victimised you because you have a disability?	18%	0%
5j	Victimised you because of your religion/religious beliefs?	6%	8%
5l	Victimised you because you were from a different part of the country?	15%	6%
5m	Victimised you because of your offence/crime?	27%	10%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	49%	41%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	32%	20%
7b	Hit, kicked or assaulted you?	7%	8%
7c	Sexually abused you?	3%	1%
7d	Victimised you because of your race or ethnic origin?	13%	16%
7e	Victimised you because of drugs?	0%	2%
7f	Victimised you because you were new here?	11%	8%
7g	Victimised you because of your sexuality?	6%	1%
7h	Victimised you because you have a disability?	18%	1%
7i	Victimised you because of your religion/religious beliefs?	6%	13%
7k	Victimised you because you were from a different part of the country?	10%	9%
7l	Victimised you because of your offence/crime?	20%	13%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	79%	50%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	56%	41%
10	Have you ever felt threatened or intimidated by a member of staff in here?	53%	43%
11	Is it easy/very easy to get illegal drugs in this prison?	23%	27%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	46%	42%
1b	Is it easy/very easy to see the nurse?	66%	66%
1c	Is it easy/very easy to see the dentist?	19%	19%
1d	Is it easy/very easy to see the optician?	17%	22%
2	Are you able to see a pharmacist?	30%	47%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	51%	51%
3b	The nurse?	60%	59%
3c	The dentist?	48%	36%
3d	The optician?	65%	55%
4	The overall quality of health services?	41%	35%

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	Percentages which are not highlighted show there is no significant difference.		
Healthcare continued			
5	Are you currently taking medication?	69%	45%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	81%	87%
7	Do you feel you have any emotional well-being/mental health issues?	51%	27%
For those with emotional well-being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	58%	57%
8b	A doctor?	9%	24%
8c	A nurse?	17%	15%
8d	A psychiatrist?	33%	19%
8e	The mental health in-reach team?	17%	24%
8f	A counsellor?	0%	0%
9a	Did you have a drug problem when you came into this prison?	5%	12%
9b	Did you have an alcohol problem when you came into this prison?	10%	9%
10a	Have you developed a drug problem since you have been in this prison?	0%	3%
10b	Have you developed an alcohol problem since you have been in this prison?	2%	0%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	93%	88%
12	Have you received any help or intervention whilst in this prison?	50%	84%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	81%	80%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	8%	13%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	7%	10%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	77%	40%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	40%	66%
1b	Vocational or skills training?	10%	17%
1c	Education (including basic skills)?	30%	37%
1d	Offending behaviour programmes?	17%	19%
3	Do you go to the library at least once a week?	59%	66%
4	On average, do you go to the gym at least twice a week?	28%	56%
5	On average, do you go outside for exercise three or more times a week?	24%	39%
6	On average, do you spend ten or more hours out of your cell on a weekday?	7%	16%
7	On average, do you go on association more than five times each week?	80%	84%
8	Do staff normally speak to you most of the time/all of the time during association?	15%	23%
SECTION 8: Resettlement			
1	Do you have a personal officer?	89%	92%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	55%	57%
For those who are sentenced:			
3	Do you have a sentence plan?	82%	80%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	43%	49%
5	Can you achieve some/all of your sentence plan targets in this prison?	46%	57%
6	Are there plans for you to achieve some/all your targets in another prison?	43%	51%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	25%	30%
8	Do you feel that any member of staff has helped you to prepare for release?	6%	9%
9	Have you had any problems with sending or receiving mail?	60%	51%
10	Have you had any problems getting access to the telephones?	34%	28%
11	Did you have a visit in the first week that you were here?	11%	19%
12	Did you receive one or more visits in the last week?	17%	33%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	29%	32%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	24%	14%
15c	Avoiding bad relationships?	20%	14%
15d	Finding a job on release?	26%	11%
15e	Finding accommodation on release?	23%	13%
15f	With money/finances on release?	18%	13%
15g	Claiming benefits on release?	20%	15%
15h	Arranging a place at college/continuing education on release?	10%	11%
15i	Accessing health services on release?	18%	13%
15j	Opening a bank account on release?	7%	12%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	14%	20%
16c	Avoiding bad relationships?	4%	16%
16d	Finding a job?	47%	45%
16e	Finding accommodation?	42%	40%
16f	Money/finances?	33%	33%
16g	Claiming benefits?	41%	32%
16h	Arranging a place at college/continuing education?	21%	25%
16i	Accessing health services?	35%	29%
16j	Opening a bank account?	38%	37%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	53%	56%



Annual report: Disability analysis for trainer prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		225	1326
SECTION 1: General information			
2	Are you under 21 years of age?	1%	0%
3a	Are you sentenced?	100%	100%
3b	Are you on recall?	7%	7%
4a	Is your sentence less than 12 months?	7%	3%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	11%	9%
5	Do you have six months or less to serve?	32%	30%
6	Have you been in this prison less than a month?	5%	6%
7	Are you a foreign national?	8%	10%
8	Is English your first language?	91%	91%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	18%	27%
11	Are you Muslim?	10%	12%
12	Are you homosexual/gay or bisexual?	5%	2%
13	Do you consider yourself to have a disability?		
14	Is this your first time in prison?	28%	31%
15	Have you been in more than five prisons this time?	16%	13%
16	Do you have any children under the age of 18?	52%	53%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	56%	51%
1b	Was your personal safety during the journey good/very good?	60%	60%
1c	Was the comfort of the van good/very good?	19%	18%
1d	Was the attention paid to your health needs good/very good?	27%	30%
1e	Was the frequency of toilet breaks good/very good?	11%	11%
2	Did you spend more than four hours in the van?	13%	9%
3	Were you treated well/very well by the escort staff?	60%	64%
4a	Did you know where you were going when you left court or when transferred from another prison?	71%	88%
4b	Before you arrived here did you receive any written information about what would happen to you?	14%	17%
4c	When you first arrived here did your property arrive at the same time as you?	87%	90%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	17%	12%
1c	Housing problems?	27%	17%
1d	Problems contacting employers?	14%	9%
1e	Problems contacting family?	44%	47%
1f	Problems ensuring dependants were looked after?	16%	12%
1g	Money problems?	20%	14%
1h	Problems of feeling depressed/suicidal?	46%	48%
1i	Health problems?	57%	61%
1j	Problems in needing protection from other prisoners?	24%	18%
1k	Problems accessing phone numbers?	34%	37%
2	When you first arrived:		
2a	Did you have any problems?	79%	59%
2b	Did you have any problems with loss of property?	19%	16%
2c	Did you have any housing problems?	22%	13%
2d	Did you have any problems contacting employers?	3%	4%
2e	Did you have any problems contacting family?	26%	21%
2f	Did you have any problems ensuring dependants were being looked after?	6%	5%
2g	Did you have any money worries?	23%	14%
2h	Did you have any problems with feeling depressed or suicidal?	31%	11%
2i	Did you have any health problems?	45%	16%
2j	Did you have any problems with needing protection from other prisoners?	11%	5%
2k	Did you have problems accessing phone numbers?	20%	20%
3a	Were you seen by a member of health services in reception?	87%	87%
3b	When you were searched in reception, was this carried out in a respectful way?	70%	78%
4	Were you treated well/very well in reception?	66%	71%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	46%	50%
5b	Information about what support was available for people feeling depressed or suicidal?	44%	46%
5c	Information about how to make routine requests?	34%	42%
5d	Information about your entitlement to visits?	37%	44%
5e	Information about health services?	54%	59%
5f	Information about the chaplaincy?	51%	50%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	75%	79%
6b	The opportunity to have a shower?	29%	40%
6c	The opportunity to make a free telephone call?	45%	52%
6d	Something to eat?	67%	76%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	40%	41%
7b	Someone from health services?	70%	76%
7c	A Listener/Samaritans?	19%	18%
8	Did you have access to the prison shop/canteen within the first 24 hours?	17%	16%
9	Did you feel safe on your first night here?	69%	82%
10	Have you been on an induction course?	83%	91%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	60%	63%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	47%	51%
1b	Attend legal visits?	50%	57%
1c	Obtain bail information?	9%	17%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	51%	44%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	61%	56%
3b	Are you normally able to have a shower every day?	94%	95%
3c	Do you normally receive clean sheets every week?	82%	77%
3d	Do you normally get cell cleaning materials every week?	65%	74%
3e	Is your cell call bell normally answered within five minutes?	31%	37%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	66%	72%
3g	Can you normally get your stored property, if you need to?	28%	28%
4	Is the food in this prison good/very good?	27%	29%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	44%	46%
6a	Is it easy/very easy to get a complaints form?	84%	85%
6b	Is it easy/very easy to get an application form?	87%	90%
7	Have you made an application?	92%	93%

Key to tables

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	51%	58%
8b	Do you feel applications are dealt with promptly? (Within seven days)	45%	53%
9	Have you made a complaint?	56%	56%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	26%	32%
10b	Do you feel complaints are dealt with promptly? (Within seven days)	31%	37%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	35%	22%
10c	Were you given information about how to make an appeal?	22%	28%
12	Is it easy/very easy to see the Independent Monitoring Board?	30%	30%
13a	Do you feel your religious beliefs are respected?	55%	55%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	57%	58%
14	Are you able to speak to a Listener at any time, if you want to?	59%	57%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	64%	74%
15b	Do most staff, in this prison, treat you with respect?	65%	74%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	53%	33%
2	Do you feel unsafe in this prison at the moment?	28%	14%
4	Have you been victimised by another prisoner?	35%	19%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	18%	11%
5b	Hit, kicked or assaulted you?	10%	7%
5c	Sexually abused you?	2%	1%
5d	Victimised you because of your race or ethnic origin?	6%	3%
5e	Victimised you because of drugs?	7%	3%
5f	Taken your canteen/property?	7%	4%
5g	Victimised you because you were new here?	6%	4%
5h	Victimised you because of your sexuality?	0%	1%
5i	Victimised you because you have a disability?	10%	1%
5j	Victimised you because of your religion/religious beliefs?	5%	2%
5l	Victimised you because you were from a different part of the country?	9%	6%
5m	Victimised you because of your offence/crime?	4%	3%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	33%	25%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	18%	11%
7b	Hit, kicked or assaulted you?	4%	3%
7c	Sexually abused you?	1%	1%
7d	Victimised you because of your race or ethnic origin?	6%	5%
7e	Victimised you because of drugs?	5%	3%
7f	Victimised you because you were new here?	8%	5%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	12%	1%
7i	Victimised you because of your religion/religious beliefs?	6%	3%
7k	Victimised you because you were from a different part of the country?	6%	5%
7l	Victimised you because of your offence/crime?	5%	5%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	47%	36%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	38%	23%
10	Have you ever felt threatened or intimidated by a member of staff in here?	28%	20%
11	Is it easy/very easy to get illegal drugs in this prison?	44%	39%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	39%	35%
1b	Is it easy/very easy to see the nurse?	69%	60%
1c	Is it easy/very easy to see the dentist?	15%	14%
1d	Is it easy/very easy to see the optician?	23%	17%
2	Are you able to see a pharmacist?	47%	51%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	46%	48%
3b	The nurse?	63%	61%
3c	The dentist?	38%	43%
3d	The optician?	45%	45%
4	The overall quality of health services?	40%	42%

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Healthcare continued			
5	Are you currently taking medication?	75%	37%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	85%	87%
7	Do you feel you have any emotional well-being/mental health issues?	54%	20%
For those with emotional well-being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	30%	34%
8b	A doctor?	33%	29%
8c	A nurse?	23%	18%
8d	A psychiatrist?	26%	16%
8e	The mental health in-reach team?	43%	28%
8f	A counsellor?	15%	11%
9a	Did you have a drug problem when you came into this prison?	22%	23%
9b	Did you have an alcohol problem when you came into this prison?	23%	15%
10a	Have you developed a drug problem since you have been in this prison?	11%	11%
10b	Have you developed an alcohol problem since you have been in this prison?	3%	2%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	81%	87%
12	Have you received any help or intervention whilst in this prison?	71%	77%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	63%	73%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	23%	22%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	22%	15%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	59%	65%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	61%	68%
1b	Vocational or skills training?	14%	20%
1c	Education (including basic skills)?	31%	33%
1d	Offending behaviour programmes?	11%	20%
3	Do you go to the library at least once a week?	39%	46%
4	On average, do you go to the gym at least twice a week?	36%	59%
5	On average, do you go outside for exercise three or more times a week?	37%	50%
6	On average, do you spend ten or more hours out of your cell on a weekday?	10%	13%
7	On average, do you go on association more than five times each week?	71%	81%
8	Do staff normally speak to you most of the time/all of the time during association?	20%	22%
SECTION 8: Resettlement			
1	Do you have a personal officer?	71%	73%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	57%	62%
For those who are sentenced:			
3	Do you have a sentence plan?	68%	72%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	45%	58%
5	Can you achieve some/all of your sentence plan targets in this prison?	65%	68%
6	Are there plans for you to achieve some/all your targets in another prison?	45%	43%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	27%	33%
8	Do you feel that any member of staff has helped you to prepare for release?	16%	16%
9	Have you had any problems with sending or receiving mail?	43%	39%
10	Have you had any problems getting access to the telephones?	23%	18%
11	Did you have a visit in the first week that you were here?	20%	25%
12	Did you receive one or more visits in the last week?	23%	34%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	35%	37%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	14%	15%
15c	Avoiding bad relationships?	12%	11%
15d	Finding a job on release?	23%	33%
15e	Finding accommodation on release?	35%	36%
15f	With money/finances on release?	25%	22%
15g	Claiming benefits on release?	38%	36%
15h	Arranging a place at college/continuing education on release?	19%	22%
15i	Accessing health services on release?	28%	23%
15j	Opening a bank account on release?	20%	24%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	19%	14%
16c	Avoiding bad relationships?	15%	14%
16d	Finding a job?	44%	45%
16e	Finding accommodation?	39%	36%
16f	Money/finances?	39%	30%
16g	Claiming benefits?	40%	26%
16h	Arranging a place at college/continuing education?	18%	21%
16i	Accessing health services?	29%	17%
16j	Opening a bank account?	30%	31%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	56%	57%



Annual report: Disability analysis for young adult prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

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	Any percent highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		50	351
SECTION 1: General information			
2	Are you under 21 years of age?	91%	90%
3a	Are you sentenced?	57%	83%
3b	Are you on recall?	4%	5%
4a	Is your sentence less than 12 months?	17%	13%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	4%	11%
5	Do you have six months or less to serve?	22%	29%
6	Have you been in this prison less than a month?	24%	13%
7	Are you a foreign national?	16%	10%
8	Is English your first language?	87%	93%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	22%	26%
11	Are you Muslim?	6%	11%
12	Are you homosexual/gay or bisexual?	5%	2%
13	Do you consider yourself to have a disability?		
14	Is this your first time in prison?	42%	42%
15	Have you been in more than five prisons this time?	2%	3%
16	Do you have any children under the age of 18?	21%	22%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	43%	44%
1b	Was your personal safety during the journey good/very good?	69%	64%
1c	Was the comfort of the van good/very good?	14%	12%
1d	Was the attention paid to your health needs good/very good?	28%	35%
1e	Was the frequency of toilet breaks good/very good?	16%	15%
2	Did you spend more than four hours in the van?	8%	5%
3	Were you treated well/very well by the escort staff?	66%	68%
4a	Did you know where you were going when you left court or when transferred from another prison?	67%	82%
4b	Before you arrived here did you receive any written information about what would happen to you?	23%	21%
4c	When you first arrived here did your property arrive at the same time as you?	71%	85%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	16%	12%
1c	Housing problems?	22%	23%
1d	Problems contacting employers?	10%	11%
1e	Problems contacting family?	73%	63%
1f	Problems ensuring dependants were looked after?	10%	8%
1g	Money problems?	32%	12%
1h	Problems of feeling depressed/suicidal?	56%	49%
1i	Health problems?	49%	61%
1j	Problems in needing protection from other prisoners?	28%	14%
1k	Problems accessing phone numbers?	55%	42%
2	When you first arrived:		
2a	Did you have any problems?	63%	58%
2b	Did you have any problems with loss of property?	11%	14%
2c	Did you have any housing problems?	27%	13%
2d	Did you have any problems contacting employers?	10%	5%
2e	Did you have any problems contacting family?	22%	21%
2f	Did you have any problems ensuring dependants were being looked after?	10%	2%
2g	Did you have any money worries?	33%	20%
2h	Did you have any problems with feeling depressed or suicidal?	26%	14%
2i	Did you have any health problems?	25%	10%
2j	Did you have any problems with needing protection from other prisoners?	17%	7%
2k	Did you have problems accessing phone numbers?	9%	16%
3a	Were you seen by a member of health services in reception?	92%	95%
3b	When you were searched in reception, was this carried out in a respectful way?	79%	85%
4	Were you treated well/very well in reception?	62%	62%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	52%	52%
5b	Information about what support was available for people feeling depressed or suicidal?	63%	53%
5c	Information about how to make routine requests?	37%	52%
5d	Information about your entitlement to visits?	61%	60%
5e	Information about health services?	54%	64%
5f	Information about the chaplaincy?	55%	56%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	88%	93%
6b	The opportunity to have a shower?	34%	24%
6c	The opportunity to make a free telephone call?	94%	83%
6d	Something to eat?	84%	79%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	45%	47%
7b	Someone from health services?	73%	79%
7c	A Listener/Samaritans?	25%	15%
8	Did you have access to the prison shop/canteen within the first 24 hours?	12%	15%
9	Did you feel safe on your first night here?	61%	78%
10	Have you been on an induction course?	81%	84%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	62%	60%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	26%	44%
1b	Attend legal visits?	58%	61%
1c	Obtain bail information?	26%	24%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	43%	43%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	38%	45%
3b	Are you normally able to have a shower every day?	65%	52%
3c	Do you normally receive clean sheets every week?	86%	91%
3d	Do you normally get cell cleaning materials every week?	67%	66%
3e	Is your cell call bell normally answered within five minutes?	41%	44%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	48%	59%
3g	Can you normally get your stored property, if you need to?	43%	31%
4	Is the food in this prison good/very good?	27%	24%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	55%	51%
6a	Is it easy/very easy to get a complaints form?	76%	79%
6b	Is it easy/very easy to get an application form?	70%	82%
7	Have you made an application?	71%	86%

Key to tables

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	71%	64%
8b	Do you feel applications are dealt with promptly? (Within seven days)	40%	41%
9	Have you made a complaint?	30%	38%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	46%	36%
10b	Do you feel complaints are dealt with promptly? (Within seven days)	40%	38%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	28%	25%
10c	Were you given information about how to make an appeal?	23%	24%
12	Is it easy/very easy to see the Independent Monitoring Board?	19%	20%
13a	Do you feel your religious beliefs are respected?	47%	49%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	52%	55%
14	Are you able to speak to a Listener at any time, if you want to?	38%	40%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	77%	67%
15b	Do most staff, in this prison, treat you with respect?	59%	60%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	54%	32%
2	Do you feel unsafe in this prison at the moment?	22%	10%
4	Have you been victimised by another prisoner?	36%	19%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	17%	10%
5b	Hit, kicked or assaulted you?	17%	9%
5c	Sexually abused you?	3%	1%
5d	Victimised you because of your race or ethnic origin?	7%	3%
5e	Victimised you because of drugs?	5%	2%
5f	Taken your canteen/property?	6%	5%
5g	Victimised you because you were new here?	19%	4%
5h	Victimised you because of your sexuality?	7%	1%
5i	Victimised you because you have a disability?	8%	1%
5j	Victimised you because of your religion/religious beliefs?	0%	2%
5l	Victimised you because you were from a different part of the country?	11%	6%
5m	Victimised you because of your offence/crime?	5%	6%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	34%	23%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	11%	10%
7b	Hit, kicked or assaulted you?	8%	3%
7c	Sexually abused you?	6%	1%
7d	Victimised you because of your race or ethnic origin?	3%	3%
7e	Victimised you because of drugs?	0%	2%
7f	Victimised you because you were new here?	9%	6%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	10%	1%
7i	Victimised you because of your religion/religious beliefs?	2%	2%
7k	Victimised you because you were from a different part of the country?	3%	7%
7l	Victimised you because of your offence/crime?	9%	5%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	28%	26%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	30%	23%
10	Have you ever felt threatened or intimidated by a member of staff in here?	31%	19%
11	Is it easy/very easy to get illegal drugs in this prison?	32%	24%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	40%	44%
1b	Is it easy/very easy to see the nurse?	61%	67%
1c	Is it easy/very easy to see the dentist?	21%	15%
1d	Is it easy/very easy to see the optician?	20%	13%
2	Are you able to see a pharmacist?	51%	50%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	74%	59%
3b	The nurse?	80%	68%
3c	The dentist?	50%	46%
3d	The optician?	60%	44%
4	The overall quality of health services?	65%	55%

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Healthcare continued			
5	Are you currently taking medication?	29%	20%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	50%	68%
7	Do you feel you have any emotional well-being/mental health issues?	66%	21%
For those with emotional well-being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	37%	50%
8b	A doctor?	27%	21%
8c	A nurse?	20%	18%
8d	A psychiatrist?	33%	32%
8e	The mental health in-reach team?	43%	25%
8f	A counsellor?	15%	21%
9a	Did you have a drug problem when you came into this prison?	53%	34%
9b	Did you have an alcohol problem when you came into this prison?	43%	28%
10a	Have you developed a drug problem since you have been in this prison?	19%	5%
10b	Have you developed an alcohol problem since you have been in this prison?	13%	2%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	75%	76%
12	Have you received any help or intervention whilst in this prison?	74%	61%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	76%	81%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	45%	30%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	46%	27%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	74%	43%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	38%	40%
1b	Vocational or skills training?	17%	24%
1c	Education (including basic skills)?	42%	34%
1d	Offending behaviour programmes?	5%	15%
3	Do you go to the library at least once a week?	29%	31%
4	On average, do you go to the gym at least twice a week?	44%	47%
5	On average, do you go outside for exercise three or more times a week?	45%	44%
6	On average, do you spend ten or more hours out of your cell on a weekday?	6%	5%
7	On average, do you go on association more than five times each week?	39%	36%
8	Do staff normally speak to you most of the time/all of the time during association?	23%	18%
SECTION 8: Resettlement			
1	Do you have a personal officer?	81%	75%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	72%	53%
For those who are sentenced:			
3	Do you have a sentence plan?	42%	61%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	69%	63%
5	Can you achieve some/all of your sentence plan targets in this prison?	93%	81%
6	Are there plans for you to achieve some/all your targets in another prison?	48%	58%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	40%	30%
8	Do you feel that any member of staff has helped you to prepare for release?	19%	14%
9	Have you had any problems with sending or receiving mail?	39%	40%
10	Have you had any problems getting access to the telephones?	17%	27%
11	Did you have a visit in the first week that you were here?	42%	53%
12	Did you receive one or more visits in the last week?	46%	43%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	48%	45%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	13%	18%
15c	Avoiding bad relationships?	20%	13%
15d	Finding a job on release?	45%	35%
15e	Finding accommodation on release?	42%	37%
15f	With money/finances on release?	32%	23%
15g	Claiming benefits on release?	38%	27%
15h	Arranging a place at college/continuing education on release?	21%	25%
15i	Accessing health services on release?	20%	16%
15j	Opening a bank account on release?	19%	20%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	16%	12%
16c	Avoiding bad relationships?	19%	16%
16d	Finding a job?	71%	46%
16e	Finding accommodation?	34%	31%
16f	Money/finances?	24%	27%
16g	Claiming benefits?	40%	24%
16h	Arranging a place at college/continuing education?	23%	24%
16i	Accessing health services?	18%	13%
16j	Opening a bank account?	21%	19%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	62%	58%



Annual report: Disability analysis for women's prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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Number of completed questionnaires returned		62	479
SECTION 1: General information			
2	Are you under 21 years of age?	6%	15%
3a	Are you sentenced?	78%	77%
3b	Are you on recall?	8%	5%
4a	Is your sentence less than 12 months?	22%	22%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	7%	4%
5	Do you have six months or less to serve?	36%	43%
6	Have you been in this prison less than a month?	27%	24%
7	Are you a foreign national?	7%	14%
8	Is English your first language?	99%	90%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	23%	26%
11	Are you Muslim?	5%	6%
12	Are you homosexual/gay or bisexual?	35%	25%
13	Do you consider yourself to have a disability?		
14	Is this your first time in prison?	33%	51%
15	Have you been in more than five prisons this time?	3%	3%
16	Do you have any children under the age of 18?	60%	52%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	38%	48%
1b	Was your personal safety during the journey good/very good?	61%	60%
1c	Was the comfort of the van good/very good?	15%	14%
1d	Was the attention paid to your health needs good/very good?	31%	36%
1e	Was the frequency of toilet breaks good/very good?	11%	14%
2	Did you spend more than four hours in the van?	6%	5%
3	Were you treated well/very well by the escort staff?	67%	71%
4a	Did you know where you were going when you left court or when transferred from another prison?	78%	82%
4b	Before you arrived here did you receive any written information about what would happen to you?	12%	15%
4c	When you first arrived here did your property arrive at the same time as you?	78%	84%

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	14%	16%
1c	Housing problems?	24%	36%
1d	Problems contacting employers?	9%	15%
1e	Problems contacting family?	53%	66%
1f	Problems ensuring dependants were looked after?	31%	30%
1g	Money problems?	17%	18%
1h	Problems of feeling depressed/suicidal?	62%	62%
1i	Health problems?	57%	62%
1j	Problems in needing protection from other prisoners?	14%	17%
1k	Problems accessing phone numbers?	43%	50%
2	When you first arrived:		
2a	Did you have any problems?	92%	73%
2b	Did you have any problems with loss of property?	30%	10%
2c	Did you have any housing problems?	39%	26%
2d	Did you have any problems contacting employers?	4%	5%
2e	Did you have any problems contacting family?	45%	31%
2f	Did you have any problems ensuring dependants were being looked after?	21%	8%
2g	Did you have any money worries?	33%	21%
2h	Did you have any problems with feeling depressed or suicidal?	63%	35%
2i	Did you have any health problems?	58%	28%
2j	Did you have any problems with needing protection from other prisoners?	19%	4%
2k	Did you have problems accessing phone numbers?	25%	29%
3a	Were you seen by a member of health services in reception?	81%	83%
3b	When you were searched in reception, was this carried out in a respectful way?	71%	84%
4	Were you treated well/very well in reception?	58%	75%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	44%	52%
5b	Information about what support was available for people feeling depressed or suicidal?	45%	53%
5c	Information about how to make routine requests?	34%	37%
5d	Information about your entitlement to visits?	41%	44%
5e	Information about health services?	56%	49%
5f	Information about the chaplaincy?	50%	50%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	80%	84%
6b	The opportunity to have a shower?	40%	49%
6c	The opportunity to make a free telephone call?	72%	79%
6d	Something to eat?	77%	86%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	33%	45%
7b	Someone from health services?	77%	74%
7c	A Listener/Samaritans?	19%	18%
8	Did you have access to the prison shop/canteen within the first 24 hours?	15%	16%
9	Did you feel safe on your first night here?	49%	71%
10	Have you been on an induction course?	76%	86%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	51%	61%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	27%	42%
1b	Attend legal visits?	48%	62%
1c	Obtain bail information?	23%	24%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	41%	41%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	39%	54%
3b	Are you normally able to have a shower every day?	69%	85%
3c	Do you normally receive clean sheets every week?	65%	73%
3d	Do you normally get cell cleaning materials every week?	59%	73%
3e	Is your cell call bell normally answered within five minutes?	30%	31%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	43%	56%
3g	Can you normally get your stored property, if you need to?	16%	28%
4	Is the food in this prison good/very good?	28%	34%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	44%	47%
6a	Is it easy/very easy to get a complaints form?	72%	85%
6b	Is it easy/very easy to get an application form?	83%	87%
7	Have you made an application?	81%	83%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	35%	59%
8b	Do you feel applications are dealt with promptly? (Within seven days)	37%	46%
9	Have you made a complaint?	64%	47%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	30%	37%
10b	Do you feel complaints are dealt with promptly? (Within seven days)	40%	40%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	42%	28%
10c	Were you given information about how to make an appeal?	24%	24%
12	Is it easy/very easy to see the Independent Monitoring Board?	34%	36%
13a	Do you feel your religious beliefs are respected?	66%	56%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	61%	57%
14	Are you able to speak to a Listener at any time, if you want to?	53%	62%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	75%	81%
15b	Do most staff, in this prison, treat you with respect?	62%	69%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	64%	42%
2	Do you feel unsafe in this prison at the moment?	37%	12%
4	Have you been victimised by another prisoner?	56%	26%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	36%	14%
5b	Hit, kicked or assaulted you?	10%	5%
5c	Sexually abused you?	6%	1%
5d	Victimised you because of your race or ethnic origin?	6%	4%
5e	Victimised you because of drugs?	8%	2%
5f	Taken your canteen/property?	11%	6%
5g	Victimised you because you were new here?	26%	8%
5h	Victimised you because of your sexuality?	4%	1%
5i	Victimised you because you have a disability?	19%	0%
5j	Victimised you because of your religion/religious beliefs?	11%	1%
5l	Victimised you because you were from a different part of the country?	14%	3%
5m	Victimised you because of your offence/crime?	9%	4%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	37%	19%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	20%	9%
7b	Hit, kicked or assaulted you?	11%	2%
7c	Sexually abused you?	8%	0%
7d	Victimised you because of your race or ethnic origin?	4%	1%
7e	Victimised you because of drugs?	6%	3%
7f	Victimised you because you were new here?	8%	3%
7g	Victimised you because of your sexuality?	6%	2%
7h	Victimised you because you have a disability?	13%	0%
7i	Victimised you because of your religion/religious beliefs?	9%	1%
7k	Victimised you because you were from a different part of the country?	6%	2%
7l	Victimised you because of your offence/crime?	7%	2%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	61%	35%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	59%	29%
10	Have you ever felt threatened or intimidated by a member of staff in here?	31%	22%
11	Is it easy/very easy to get illegal drugs in this prison?	33%	31%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	33%	34%
1b	Is it easy/very easy to see the nurse?	68%	59%
1c	Is it easy/very easy to see the dentist?	16%	15%
1d	Is it easy/very easy to see the optician?	20%	14%
2	Are you able to see a pharmacist?	30%	42%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	37%	55%
3b	The nurse?	47%	64%
3c	The dentist?	20%	37%
3d	The optician?	42%	38%
4	The overall quality of health services?	39%	49%

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Healthcare continued			
5	Are you currently taking medication?	85%	64%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	24%	43%
7	Do you feel you have any emotional well-being/mental health issues?	72%	45%
For those with emotional well-being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	14%	13%
8b	A doctor?	58%	44%
8c	A nurse?	46%	25%
8d	A psychiatrist?	36%	23%
8e	The mental health in-reach team?	42%	50%
8f	A counsellor?	37%	33%
9a	Did you have a drug problem when you came into this prison?	51%	39%
9b	Did you have an alcohol problem when you came into this prison?	38%	28%
10a	Have you developed a drug problem since you have been in this prison?	8%	14%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	5%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	83%	86%
12	Have you received any help or intervention whilst in this prison?	71%	83%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	86%	81%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	38%	32%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	30%	26%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	58%	71%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	35%	56%
1b	Vocational or skills training?	10%	13%
1c	Education (including basic skills)?	40%	43%
1d	Offending behaviour programmes?	16%	17%
3	Do you go to the library at least once a week?	34%	49%
4	On average, do you go to the gym at least twice a week?	25%	33%
5	On average, do you go outside for exercise three or more times a week?	42%	48%
6	On average, do you spend ten or more hours out of your cell on a weekday?	15%	22%
7	On average, do you go on association more than five times each week?	34%	48%
8	Do staff normally speak to you most of the time/all of the time during association?	16%	22%
SECTION 8: Resettlement			
1	Do you have a personal officer?	71%	68%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	63%	67%
For those who are sentenced:			
3	Do you have a sentence plan?	52%	58%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	68%	69%
5	Can you achieve some/all of your sentence plan targets in this prison?	69%	85%
6	Are there plans for you to achieve some/all your targets in another prison?	57%	38%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	43%	41%
8	Do you feel that any member of staff has helped you to prepare for release?	15%	26%
9	Have you had any problems with sending or receiving mail?	49%	39%
10	Have you had any problems getting access to the telephones?	25%	27%
11	Did you have a visit in the first week that you were here?	33%	41%
12	Did you receive one or more visits in the last week?	36%	40%

Key to tables

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	48%	57%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	18%	24%
15c	Avoiding bad relationships?	4%	19%
15d	Finding a job on release?	30%	41%
15e	Finding accommodation on release?	47%	53%
15f	With money/finances on release?	22%	29%
15g	Claiming benefits on release?	44%	50%
15h	Arranging a place at college/continuing education on release?	21%	36%
15i	Accessing health services on release?	35%	32%
15j	Opening a bank account on release?	27%	23%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	30%	15%
16c	Avoiding bad relationships?	37%	22%
16d	Finding a job?	49%	57%
16e	Finding accommodation?	50%	46%
16f	Money/finances?	43%	39%
16g	Claiming benefits?	47%	37%
16h	Arranging a place at college/continuing education?	28%	30%
16i	Accessing health services?	38%	24%
16j	Opening a bank account?	36%	36%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	65%	62%



Annual report: Disability analysis for open prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Consider themselves to have a disability	Do not consider themselves to have a disability
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	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		20	176
SECTION 1: General information			
2	Are you under 21 years of age?	5%	6%
3	Are you on recall?	5%	4%
4	Is your sentence less than 12 months?	9%	15%
5	Do you have six months or less to serve?	73%	63%
6	Have you been in this prison less than a month?	15%	14%
7	Are you a foreign national?	9%	6%
8	Is English your first language?	90%	95%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	15%	30%
11	Are you Muslim?	5%	13%
12	Are you homosexual/gay or bisexual?	5%	1%
13	Do you consider yourself to have a disability?		
14	Is this your first time in prison?	29%	51%
15	Have you been in more than 5 prisons this sentence/remand time?	21%	10%
16	Do you have any children under the age of 18?	53%	49%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	85%	57%
1b	Was your personal safety during the journey good/very good?	80%	62%
1c	Was the comfort of the van good/very good?	20%	16%
1d	Was the attention paid to your health needs good/very good?	37%	32%
1e	Was the frequency of toilet breaks good/very good?	15%	9%
2	Did you spend more than four hours in the van?	15%	10%
3	Were you treated well/very well by the escort staff?	85%	69%
4a	Did you know where you were going when you left court or when transferred from another prison?	80%	88%
4b	Before you arrived here did you receive any written information about what would happen to you?	25%	24%
4c	When you first arrived here did your property arrive at the same time as you?	89%	95%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
3	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	15%	17%
1c	Housing problems?	30%	21%
1d	Problems contacting employers?	15%	16%
1e	Problems contacting family?	65%	53%
1f	Problems ensuring dependants were looked after?	15%	14%
1g	Money problems?	15%	18%
1h	Problems of feeling depressed/suicidal?	55%	33%
1i	Health problems?	75%	56%
1j	Problems in needing protection from other prisoners?	20%	13%
1k	Problems accessing phone numbers?	51%	39%
	When you first arrived:		
2a	Did you have any problems?	39%	38%
2b	Did you have any problems with loss of property?	5%	8%
2c	Did you have any housing problems?	22%	14%
2d	Did you have any problems contacting employers?	0%	2%
2e	Did you have any problems contacting family?	5%	10%
2f	Did you have any problems ensuring dependants were being looked after?	12%	4%
2g	Did you have any money worries?	12%	12%
2h	Did you have any problems with feeling depressed or suicidal?	12%	5%
2i	Did you have any health problems?	34%	13%
2j	Did you have any problems with needing protection from other prisoners?	5%	2%
2k	Did you have problems accessing phone numbers?	5%	5%
3a	Were you seen by a member of health services in reception?	91%	88%
3b	When you were searched in reception, was this carried out in a respectful way?	95%	89%
4	Were you treated well/very well in reception?	95%	83%
	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	85%	71%
5b	Information about what support was available for people feeling depressed or suicidal?	60%	55%
5c	Information about how to make routine requests?	75%	71%
5d	Information about your entitlement to visits?	80%	77%
5e	Information about health services?	95%	80%
5f	Information about the chaplaincy?	65%	68%

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SECTION 3: Reception, first night and induction continued			
On your day of arrival, were you offered any of the following:			
6a	A smokers/non-smokers pack?	69%	63%
6b	The opportunity to have a shower?	89%	78%
6c	The opportunity to make a free telephone call?	60%	70%
6d	Something to eat?	89%	86%
Within the first 24 hours did you meet any of the following people:			
7a	The chaplain or a religious leader?	35%	33%
7b	Someone from health services?	85%	84%
7c	A Listener/Samaritans?	25%	14%
8	Did you have access to the prison shop/canteen within the first 24 hours?	40%	40%
9	Did you feel safe on your first night here?	95%	96%
10	Have you been on an induction course?	100%	98%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	89%	84%
SECTION 4: Legal rights and respectful custody			
In terms of your legal rights, is it easy/very easy to:			
1a	Communicate with your solicitor or legal representative?	80%	63%
1b	Attend legal visits?	59%	48%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	20%	20%
For the wing/unit you are currently on:			
3a	Are you normally able to have a shower every day?	100%	99%
3b	Do you normally receive clean sheets every week?	80%	77%
3c	Do you normally get cell cleaning materials every week?	89%	85%
3d	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	85%	82%
3e	Can you normally get your stored property, if you need to?	70%	49%
4	Is the food in this prison good/very good?	79%	48%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	55%	62%
6a	Is it easy/very easy to get a complaints form?	91%	83%
6b	Is it easy/very easy to get an application form?	95%	91%
7	Have you made an application?	80%	74%

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SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	100%	90%
8b	Do you feel applications are dealt with promptly? (Within seven days)	100%	82%
9	Have you made a complaint?	0%	18%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	N/A	55%
10b	Do you feel complaints are dealt with promptly? (Within seven days)	N/A	72%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	N/A	35%
10c	Were you given information about how to make an appeal?	6%	15%
12	Is it easy/very easy to see the Independent Monitoring Board?	80%	48%
13a	Do you feel your religious beliefs are respected?	95%	60%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	88%	59%
14	Are you able to speak to a Listener at any time, if you want to?	89%	58%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	100%	83%
15b	Do most staff, in this prison, treat you with respect?	100%	87%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	15%	10%
2	Do you feel unsafe in this prison at the moment?	5%	4%
4	Have you been victimised by another prisoner?	11%	5%
	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	0%	2%
5b	Hit, kicked or assaulted you?	0%	1%
5c	Sexually abused you?	0%	0%
5d	Victimised you because of your race or ethnic origin?	0%	1%
5e	Victimised you because of drugs?	0%	0%
5f	Taken your canteen/property?	0%	0%
5g	Victimised you because you were new here?	0%	1%
5h	Victimised you because of your sexuality?	0%	0%
5i	Victimised you because you have a disability?	0%	0%
5j	Victimised you because of your religion/religious beliefs?	0%	1%
5l	Victimised you because you were from a different part of the country?	5%	0%
5m	Victimised you because of your offence/crime?	0%	2%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	0%	14%
	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	0%	3%
7b	Hit, kicked or assaulted you?	0%	0%
7c	Sexually abused you?	0%	1%
7d	Victimised you because of your race or ethnic origin?	0%	4%
7e	Victimised you because of drugs?	0%	0%
7f	Victimised you because you were new here?	0%	5%
7g	Victimised you because of your sexuality?	0%	0%
7h	Victimised you because you have a disability?	0%	0%
7i	Victimised you because of your religion/religious beliefs?	0%	3%
7k	Victimised you because you were from a different part of the country?	0%	1%
7l	Victimised you because of your offence/crime?	0%	2%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	50%	23%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	20%	3%
10	Have you ever felt threatened or intimidated by a member of staff in here?	0%	8%
11	Is it easy/very easy to get illegal drugs in this prison?	35%	26%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	85%	64%
1b	Is it easy/very easy to see the nurse?	91%	84%
1c	Is it easy/very easy to see the dentist?	40%	22%
1d	Is it easy/very easy to see the optician?	40%	23%
2	Are you able to see a pharmacist?	53%	49%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	72%	70%
3b	The nurse?	89%	85%
3c	The dentist?	47%	49%
3d	The optician?	59%	56%
4	The overall quality of health services?	84%	68%

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Healthcare continued			
5	Are you currently taking medication?	65%	30%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	93%	100%
7	Do you feel you have any emotional well-being/mental health issues?	26%	11%
For those with emotional well-being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	35%	25%
8b	A doctor?	35%	31%
8c	A nurse?	65%	25%
8d	A psychiatrist?	16%	13%
8e	The mental health in-reach team?	16%	25%
8f	A counsellor?	32%	6%
9a	Did you have a drug problem when you came into this prison?	6%	9%
9b	Did you have an alcohol problem when you came into this prison?	21%	7%
10a	Have you developed a drug problem since you have been in this prison?	5%	1%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	1%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	100%	86%
12	Have you received any help or intervention whilst in this prison?	100%	90%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	100%	75%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	16%	7%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	16%	10%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	100%	77%
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	65%	73%
1b	Vocational or skills training?	29%	18%
1c	Education (including basic skills)?	29%	29%
1d	Offending behaviour programmes?	11%	8%
3	Do you go to the library at least once a week?	45%	36%
4	On average, do you go to the gym at least twice a week?	39%	62%
5	On average, do you go outside for exercise three or more times a week?	69%	52%
6	On average, do you spend ten or more hours out of your cell on a weekday?	35%	41%
7	On average, do you go on association more than five times each week?	74%	73%

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	Percentages which are not highlighted show there is no significant difference.		
8	Do staff normally speak to you most of the time/all of the time during association?	37%	20%
SECTION 8: Resettlement			
1	Do you have a personal officer?	85%	75%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	95%	74%
For those who are sentenced:			
3	Do you have a sentence plan?	71%	76%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	57%	77%
5	Can you achieve some/all of your sentence plan targets in this prison?	84%	89%
6	Are there plans for you to achieve some/all your targets in another prison?	30%	34%
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	56%	46%
8	Do you feel that any member of staff has helped you to prepare for release?	58%	42%
9	Have you had any problems with sending or receiving mail?	5%	21%
10	Have you had any problems getting access to the telephones?	15%	9%
11	Did you have a visit in the first week that you were here?	50%	53%
12	Did you receive one or more visits in the last week?	40%	48%
14	Have you been helped to maintain contact with family/friends whilst in this prison?	80%	64%

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Resettlement continued			
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	34%	25%
15c	Avoiding bad relationships?	22%	23%
15d	Finding a job on release?	66%	67%
15e	Finding accommodation on release?	61%	54%
15f	With money/finances on release?	66%	33%
15g	Claiming benefits on release?	73%	46%
15h	Arranging a place at college/continuing education on release?	39%	39%
15i	Accessing health services on release?	61%	29%
15j	Opening a bank account on release?	73%	48%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	5%	4%
16c	Avoiding bad relationships?	10%	3%
16d	Finding a job?	26%	24%
16e	Finding accommodation?	21%	17%
16f	Money/finances?	26%	12%
16g	Claiming benefits?	32%	11%
16h	Arranging a place at college/continuing education?	5%	5%
16i	Accessing health services?	16%	5%
16j	Opening a bank account?	26%	9%
17	Have you been provided with information on the following:		
17a	ROTL (release on temporary licence)	90%	87%
17b	Facility licence (outside work, education)	76%	68%
17c	Resettlement licence (other outside activities e.g. work, arranging accommodation, family visits)	88%	67%
17d	Earned community visits (town visits)	83%	83%
18	Have you had access to the following:		
18a	ROTL (release on temporary licence)	78%	65%
18b	Facility licence (outside work, education)	31%	45%
18c	Resettlement licence (other outside activities e.g. work, arranging accommodation, family visits)	36%	44%
18d	Earned community visits (town visits)	61%	60%
19	Please answer the following about resettlement:		
19a	Were you given up to date information about this prison before you came here?	20%	26%
19b	Were you helped to prepare for open conditions before you came here? (Increased responsibility)	29%	32%
19c	Do you feel you have been given greater responsibility here than when you were in closed conditions?	89%	81%
19d	Have you been on a preparation for release course?	20%	21%
19e	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	63%	66%
19f	Is this prison near your home area or your intended release address?	37%	43%



Annual report: Disability analysis for therapeutic communities

Prisoner survey responses (missing data has been excluded for each question). Please note: Where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

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	Any percent highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		20	139
SECTION 1: General information			
2	Are you under 21 years of age?	0%	0%
3a	Are you sentenced?	100%	100%
3b	Are you on recall?	0%	4%
4a	Is your sentence less than 12 months?	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	20%	13%
5	Do you have six months or less to serve?	19%	9%
6	Have you been in this prison less than a month?	0%	1%
7	Are you a foreign national?	10%	3%
8	Is English your first language?	100%	99%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	15%	20%
11	Are you Muslim?	5%	9%
12	Are you homosexual/gay or bisexual?	20%	9%
13	Do you consider yourself to have a disability?		
14	Is this your first time in prison?	10%	25%
15	Have you been in more than five prisons this time?	19%	27%
16	Do you have any children under the age of 18?	53%	51%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	78%	54%
1b	Was your personal safety during the journey good/very good?	78%	62%
1c	Was the comfort of the van good/very good?	17%	20%
1d	Was the attention paid to your health needs good/very good?	31%	34%
1e	Was the frequency of toilet breaks good/very good?	17%	12%
2	Did you spend more than four hours in the van?	11%	20%
3	Were you treated well/very well by the escort staff?	74%	69%
4a	Did you know where you were going when you left court or when transferred from another prison?	95%	94%
4b	Before you arrived here did you receive any written information about what would happen to you?	62%	50%
4c	When you first arrived here did your property arrive at the same time as you?	95%	90%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	21%	14%
1c	Housing problems?	0%	10%
1d	Problems contacting employers?	0%	7%
1e	Problems contacting family?	68%	53%
1f	Problems ensuring dependants were looked after?	21%	10%
1g	Money problems?	21%	17%
1h	Problems of feeling depressed/suicidal?	68%	56%
1i	Health problems?	68%	69%
1j	Problems in needing protection from other prisoners?	11%	17%
1k	Problems accessing phone numbers?	68%	45%
2	When you first arrived:		
2a	Did you have any problems?	48%	57%
2b	Did you have any problems with loss of property?	13%	16%
2c	Did you have any housing problems?	13%	9%
2d	Did you have any problems contacting employers?	7%	4%
2e	Did you have any problems contacting family?	7%	20%
2f	Did you have any problems ensuring dependants were being looked after?	7%	6%
2g	Did you have any money worries?	7%	19%
2h	Did you have any problems with feeling depressed or suicidal?	7%	10%
2i	Did you have any health problems?	32%	16%
2j	Did you have any problems with needing protection from other prisoners?	0%	6%
2k	Did you have problems accessing phone numbers?	27%	35%
3a	Were you seen by a member of health services in reception?	80%	81%
3b	When you were searched in reception, was this carried out in a respectful way?	74%	83%
4	Were you treated well/very well in reception?	100%	84%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	77%	66%
5b	Information about what support was available for people feeling depressed or suicidal?	66%	52%
5c	Information about how to make routine requests?	60%	49%
5d	Information about your entitlement to visits?	66%	55%
5e	Information about health services?	90%	76%
5f	Information about the chaplaincy?	90%	70%

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	Any percent highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	73%	63%
6b	The opportunity to have a shower?	68%	61%
6c	The opportunity to make a free telephone call?	50%	50%
6d	Something to eat?	78%	72%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	36%	42%
7b	Someone from health services?	94%	73%
7c	A Listener/Samaritans?	6%	8%
8	Did you have access to the prison shop/canteen within the first 24 hours?	43%	26%
9	Did you feel safe on your first night here?	95%	91%
10	Have you been on an induction course?	73%	78%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	85%	73%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	78%	70%
1b	Attend legal visits?	71%	57%
1c	Obtain bail information?	19%	16%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	36%	59%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	78%	69%
3b	Are you normally able to have a shower every day?	100%	99%
3c	Do you normally receive clean sheets every week?	94%	72%
3d	Do you normally get cell cleaning materials every week?	100%	82%
3e	Is your cell call bell normally answered within five minutes?	77%	61%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	83%	78%
3g	Can you normally get your stored property, if you need to?	38%	34%
4	Is the food in this prison good/very good?	62%	47%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	62%	51%
6a	Is it easy/very easy to get a complaints form?	90%	91%
6b	Is it easy/very easy to get an application form?	95%	92%
7	Have you made an application?	89%	97%

Key to tables

	Any percent highlighted in green is significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any percent highlighted in blue is significantly worse.		
	Any percent highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	64%	56%
8b	Do you feel applications are dealt with promptly? (Within seven days)	58%	45%
9	Have you made a complaint?	46%	76%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	63%	41%
10b	Do you feel complaints are dealt with promptly? (Within seven days)	44%	34%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	10%	32%
10c	Were you given information about how to make an appeal?	24%	37%
12	Is it easy/very easy to see the Independent Monitoring Board?	59%	60%
13a	Do you feel your religious beliefs are respected?	58%	61%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	47%	71%
14	Are you able to speak to a Listener at any time, if you want to?	27%	27%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	90%	91%
15b	Do most staff, in this prison, treat you with respect?	89%	87%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	31%	37%
2	Do you feel unsafe in this prison at the moment?	11%	15%
4	Have you been victimised by another prisoner?	43%	34%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	15%	21%
5b	Hit, kicked or assaulted you?	5%	6%
5c	Sexually abused you?	0%	2%
5d	Victimised you because of your race or ethnic origin?	5%	6%
5e	Victimised you because of drugs?	0%	3%
5f	Taken your canteen/property?	0%	2%
5g	Victimised you because you were new here?	5%	5%
5h	Victimised you because of your sexuality?	5%	4%
5i	Victimised you because you have a disability?	15%	0%
5j	Victimised you because of your religion/religious beliefs?	0%	5%
5l	Victimised you because you were from a different part of the country?	10%	4%
5m	Victimised you because of your offence/crime?	10%	15%

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SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	34%	28%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	11%	9%
7b	Hit, kicked or assaulted you?	0%	1%
7c	Sexually abused you?	6%	0%
7d	Victimised you because of your race or ethnic origin?	0%	5%
7e	Victimised you because of drugs?	0%	1%
7f	Victimised you because you were new here?	11%	2%
7g	Victimised you because of your sexuality?	0%	1%
7h	Victimised you because you have a disability?	11%	0%
7i	Victimised you because of your religion/religious beliefs?	6%	3%
7k	Victimised you because you were from a different part of the country?	0%	4%
7l	Victimised you because of your offence/crime?	0%	8%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	0%	64%
9	Have you ever felt threatened or intimidated by another prisoner/group of prisoners in here?	32%	35%
10	Have you ever felt threatened or intimidated by a member of staff in here?	16%	21%
11	Is it easy/very easy to get illegal drugs in this prison?	26%	45%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	91%	63%
1b	Is it easy/very easy to see the nurse?	91%	88%
1c	Is it easy/very easy to see the dentist?	29%	28%
1d	Is it easy/very easy to see the optician?	41%	41%
2	Are you able to see a pharmacist?	55%	56%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	73%	67%
3b	The nurse?	89%	78%
3c	The dentist?	78%	65%
3d	The optician?	83%	69%
4	The overall quality of health services?	74%	64%

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	Percentages which are not highlighted show there is no significant difference.		
Healthcare continued			
5	Are you currently taking medication?	80%	33%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	100%	96%
7	Do you feel you have any emotional well-being/mental health issues?	71%	34%
For those with emotional well-being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	15%	13%
8b	A doctor?	15%	23%
8c	A nurse?	15%	23%
8d	A psychiatrist?	15%	19%
8e	The mental health in-reach team?	50%	28%
8f	A counsellor?	31%	40%
9a	Did you have a drug problem when you came into this prison?	25%	28%
9b	Did you have an alcohol problem when you came into this prison?	13%	16%
10a	Have you developed a drug problem since you have been in this prison?	0%	3%
10b	Have you developed an alcohol problem since you have been in this prison?	0%	3%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	100%	100%
12	Have you received any help or intervention whilst in this prison?	50%	81%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	67%	79%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	24%	17%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	28%	16%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	67%	62%

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SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	59%	76%
1b	Vocational or skills training?	29%	26%
1c	Education (including basic skills)?	50%	40%
1d	Offending behaviour programmes?	41%	58%
3	Do you go to the library at least once a week?	38%	50%
4	On average, do you go to the gym at least twice a week?	33%	67%
5	On average, do you go outside for exercise three or more times a week?	21%	48%
6	On average, do you spend ten or more hours out of your cell on a weekday?	27%	23%
7	On average, do you go on association more than five times each week?	85%	91%
8	Do staff normally speak to you most of the time/all of the time during association?	53%	42%
SECTION 8: Resettlement			
1	Do you have a personal officer?	90%	92%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	60%	76%
For those who are sentenced:			
3	Do you have a sentence plan?	78%	86%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	86%	75%
5	Can you achieve some/all of your sentence plan targets in this prison?	66%	73%
6	Are there plans for you to achieve some/all your targets in another prison?	57%	60%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	90%	81%
8	Do you feel that any member of staff has helped you to prepare for release?	63%	39%
9	Have you had any problems with sending or receiving mail?	43%	43%
10	Have you had any problems getting access to the telephones?	26%	23%
11	Did you have a visit in the first week that you were here?	43%	18%
12	Did you receive one or more visits in the last week?	43%	21%

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Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	81%	78%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	65%	43%
15c	Avoiding bad relationships?	65%	40%
15d	Finding a job on release?	18%	31%
15e	Finding accommodation on release?	26%	35%
15f	With money/finances on release?	19%	25%
15g	Claiming benefits on release?	26%	27%
15h	Arranging a place at college/continuing education on release?	24%	27%
15i	Accessing health services on release?	32%	23%
15j	Opening a bank account on release?	13%	20%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	50%	29%
16c	Avoiding bad relationships?	12%	26%
16d	Finding a job?	53%	61%
16e	Finding accommodation?	45%	48%
16f	Money/finances?	53%	43%
16g	Claiming benefits?	39%	34%
16h	Arranging a place at college/continuing education?	21%	37%
16i	Accessing health services?	39%	24%
16j	Opening a bank account?	47%	44%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	94%	87%

7. Sexual orientation

Women's prisons	308
Therapeutic communities	316



Annual report: Sexual orientation analysis for women's prisons

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Lesbian/bisexual prisoners	Heterosexual prisoners
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Number of completed questionnaires returned		137	433
SECTION 1: General information			
2	Are you under 21 years of age?	18%	14%
3a	Are you sentenced?	80%	77%
3b	Are you on recall?	15%	4%
4a	Is your sentence less than 12 months?	18%	24%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	7%	4%
5	Do you have six months or less to serve?	38%	44%
6	Have you been in this prison less than a month?	18%	27%
7	Are you a foreign national?	4%	15%
8	Is English your first language?	98%	90%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	15%	29%
11	Are you Muslim?	3%	6%
12	Are you homosexual/gay or bisexual?		
13	Do you consider yourself to have a disability?	16%	11%
14	Is this your first time in prison?	30%	54%
15	Have you been in more than five prisons this time?	5%	2%
16	Do you have any children under the age of 18?	48%	55%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	42%	51%
1b	Was your personal safety during the journey good/very good?	60%	62%
1c	Was the comfort of the van good/very good?	10%	16%
1d	Was the attention paid to your health needs good/very good?	36%	36%
1e	Was the frequency of toilet breaks good/very good?	9%	14%
2	Did you spend more than four hours in the van?	6%	5%
3	Were you treated well/very well by the escort staff?	71%	71%
4a	Did you know where you were going when you left court or when transferred from another prison?	92%	79%
4b	Before you arrived here did you receive any written information about what would happen to you?	12%	14%
4c	When you first arrived here did your property arrive at the same time as you?	88%	83%

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SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	16%	15%
1c	Housing problems?	34%	34%
1d	Problems contacting employers?	11%	16%
1e	Problems contacting family?	66%	63%
1f	Problems ensuring dependants were looked after?	32%	30%
1g	Money problems?	15%	19%
1h	Problems of feeling depressed/suicidal?	62%	63%
1i	Health problems?	63%	61%
1j	Problems in needing protection from other prisoners?	18%	16%
1k	Problems accessing phone numbers?	48%	49%
2	When you first arrived:		
2a	Did you have any problems?	72%	76%
2b	Did you have any problems with loss of property?	11%	13%
2c	Did you have any housing problems?	33%	27%
2d	Did you have any problems contacting employers?	3%	6%
2e	Did you have any problems contacting family?	31%	31%
2f	Did you have any problems ensuring dependants were being looked after?	12%	19%
2g	Did you have any money worries?	16%	24%
2h	Did you have any problems with feeling depressed or suicidal?	43%	36%
2i	Did you have any health problems?	37%	31%
2j	Did you have any problems with needing protection from other prisoners?	4%	7%
2k	Did you have problems accessing phone numbers?	20%	31%
3a	Were you seen by a member of health services in reception?	83%	81%
3b	When you were searched in reception, was this carried out in a respectful way?	85%	82%
4	Were you treated well/very well in reception?	72%	75%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	50%	53%
5b	Information about what support was available for people feeling depressed or suicidal?	58%	50%
5c	Information about how to make routine requests?	37%	38%
5d	Information about your entitlement to visits?	41%	45%
5e	Information about health services?	48%	51%
5f	Information about the chaplaincy?	45%	52%

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SECTION 3: Reception, first night and induction continued			
6	On your day of arrival, were you offered any of the following:		
6a	A smokers/non-smokers pack?	83%	85%
6b	The opportunity to have a shower?	47%	49%
6c	The opportunity to make a free telephone call?	78%	77%
6d	Something to eat?	83%	85%
7	Within the first 24 hours did you meet any of the following people:		
7a	The chaplain or a religious leader?	44%	45%
7b	Someone from health services?	72%	74%
7c	A Listener/Samaritans?	19%	21%
8	Did you have access to the prison shop/canteen within the first 24 hours?	14%	18%
9	Did you feel safe on your first night here?	74%	67%
10	Have you been on an induction course?	82%	87%
For those who have been on an induction course:			
11	Did the course cover everything you needed to know about the prison?	66%	59%
SECTION 4: Legal rights and respectful custody			
1	In terms of your legal rights, is it easy/very easy to:		
1a	Communicate with your solicitor or legal representative?	43%	42%
1b	Attend legal visits?	70%	59%
1c	Obtain bail information?	25%	24%
2	Have staff ever opened letters from your solicitor or legal representative when you were not with them?	50%	38%
3	For the wing/unit you are currently on:		
3a	Are you normally offered enough clean, suitable clothes for the week?	47%	53%
3b	Are you normally able to have a shower every day?	81%	85%
3c	Do you normally receive clean sheets every week?	72%	73%
3d	Do you normally get cell cleaning materials every week?	72%	71%
3e	Is your cell call bell normally answered within five minutes?	28%	32%
3f	Is it normally quiet enough for you to be able to relax or sleep in your cell at night time?	49%	57%
3g	Can you normally get your stored property, if you need to?	26%	27%
4	Is the food in this prison good/very good?	31%	34%
5	Does the shop/canteen sell a wide enough range of goods to meet your needs?	50%	47%
6a	Is it easy/very easy to get a complaints form?	89%	81%
6b	Is it easy/very easy to get an application form?	89%	85%
7	Have you made an application?	85%	82%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	46%	60%
8b	Do you feel applications are dealt with promptly (within seven days)?	32%	50%
9	Have you made a complaint?	64%	46%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	33%	40%
10b	Do you feel complaints are dealt with promptly (within seven days)?	39%	42%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	33%	27%
10c	Were you given information about how to make an appeal?	32%	24%
12	Is it easy/very easy to see the Independent Monitoring Board?	31%	37%
13a	Do you feel your religious beliefs are respected?	48%	61%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	53%	60%
14	Are you able to speak to a Listener at any time, if you want to?	54%	64%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	78%	81%
15b	Do most staff, in this prison, treat you with respect?	60%	74%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	50%	45%
2	Do you feel unsafe in this prison at the moment?	15%	16%
4	Have you been victimised by another prisoner?	35%	29%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	20%	17%
5b	Hit, kicked or assaulted you?	7%	6%
5c	Sexually abused you?	3%	2%
5d	Victimised you because of your race or ethnic origin?	6%	4%
5e	Victimised you because of drugs?	3%	3%
5f	Taken your canteen/property?	7%	7%
5g	Victimised you because you were new here?	7%	10%
5h	Victimised you because of your sexuality?	2%	1%
5i	Victimised you because you have a disability?	6%	2%
5j	Victimised you because of your religion/religious beliefs?	4%	2%
5l	Victimised you because you were from a different part of the country?	2%	5%
5m	Victimised you because of your offence/crime?	7%	5%

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	Percentages which are not highlighted show there is no significant difference.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	32%	17%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	14%	9%
7b	Hit, kicked or assaulted you?	4%	3%
7c	Sexually abused you?	2%	1%
7d	Victimised you because of your race or ethnic origin?	4%	1%
7e	Victimised you because of drugs?	6%	3%
7f	Victimised you because you were new here?	5%	3%
7g	Victimised you because of your sexuality?	8%	1%
7h	Victimised you because you have a disability?	3%	1%
7i	Victimised you because of your religion/religious beliefs?	6%	1%
7k	Victimised you because you were from a different part of the country?	4%	2%
7l	Victimised you because of your offence/crime?	5%	3%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	30%	49%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	37%	34%
10	Have you ever felt threatened or intimidated by a member of staff in here?	29%	20%
11	Is it easy/very easy to get illegal drugs in this prison?	49%	25%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	22%	38%
1b	Is it easy/very easy to see the nurse?	54%	63%
1c	Is it easy/very easy to see the dentist?	6%	19%
1d	Is it easy/very easy to see the optician?	7%	18%
2	Are you able to see a pharmacist?	39%	41%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	41%	56%
3b	The nurse?	54%	65%
3c	The dentist?	33%	37%
3d	The optician?	38%	40%
4	The overall quality of health services?	41%	51%

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Healthcare continued			
5	Are you currently taking medication?	72%	67%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	37%	42%
7	Do you feel you have any emotional well being/mental health issues?	59%	43%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	10%	14%
8b	A doctor?	53%	44%
8c	A nurse?	29%	31%
8d	A psychiatrist?	27%	27%
8e	The Mental Health In-Reach Team?	54%	45%
8f	A counsellor?	45%	29%
9a	Did you have a drug problem when you came into this prison?	52%	34%
9b	Did you have an alcohol problem when you came into this prison?	41%	24%
10a	Have you developed a drug problem since you have been in this prison?	24%	10%
10b	Have you developed an alcohol problem since you have been in this prison?	5%	4%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	81%	88%
12	Have you received any help or intervention whilst in this prison?	79%	83%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	70%	88%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	47%	27%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	42%	21%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	67%	70%

Key to tables

	Any percentage highlighted in green is significantly better.	Lesbian/bisexual prisoners	Heterosexual prisoners
	Any percentage highlighted in blue is significantly worse.		
	Any percent highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	62%	50%
1b	Vocational or skills training?	9%	14%
1c	Education (including basic skills)?	33%	45%
1d	Offending behaviour programmes?	25%	14%
3	Do you go to the library at least once a week?	42%	49%
4	On average, do you go to the gym at least twice a week?	34%	31%
5	On average, do you go outside for exercise three or more times a week?	50%	45%
6	On average, do you spend ten or more hours out of your cell on a weekday?	20%	21%
7	On average, do you go on association more than five times each week?	49%	46%
8	Do staff normally speak to you most of the time/all of the time during association?	18%	23%
SECTION 8: Resettlement			
1	Do you have a personal officer?	76%	66%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	56%	71%
For those who are sentenced:			
3	Do you have a sentence plan?	61%	55%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	70%	70%
5	Can you achieve some/all of your sentence plan targets in this prison?	83%	83%
6	Are there plans for you to achieve some/all your targets in another prison?	44%	40%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	46%	40%
8	Do you feel that any member of staff has helped you to prepare for release?	24%	26%
9	Have you had any problems with sending or receiving mail?	48%	38%
10	Have you had any problems getting access to the telephones?	31%	28%
11	Did you have a visit in the first week that you were here?	33%	41%
12	Did you receive one or more visits in the last week?	48%	37%

Key to tables

	Any percentage highlighted in green is significantly better.	Lesbian/bisexual prisoners	Heterosexual prisoners
	Any percentage highlighted in blue is significantly worse.		
	Any percent highlighted in orange shows a significant difference in prisoners' background details		
	Percentages which are not highlighted show there is no significant difference.		
Resettlement continued			
For those who have had visits:			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	46%	60%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	23%	23%
15c	Avoiding bad relationships?	15%	19%
15d	Finding a job on release?	41%	41%
15e	Finding accommodation on release?	61%	51%
15f	With money/finances on release?	29%	30%
15g	Claiming benefits on release?	54%	50%
15h	Arranging a place at college/continuing education on release?	37%	36%
15i	Accessing health services on release?	31%	35%
15j	Opening a bank account on release?	18%	28%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	27%	14%
16c	Avoiding bad relationships?	41%	18%
16d	Finding a job?	57%	57%
16e	Finding accommodation?	50%	46%
16f	Money/finances?	45%	41%
16g	Claiming benefits?	40%	39%
16h	Arranging a place at college/continuing education?	34%	32%
16i	Accessing health services?	32%	25%
16j	Opening a bank account?	44%	34%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	62%	63%



Annual report: Sexual orientation analysis for therapeutic communities

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any percentage highlighted in green is significantly better.	Homosexual/bisexual prisoners	Heterosexual prisoners
	Any percentage highlighted in blue is significantly worse.		
	Any percentage highlighted in orange shows a significant difference in prisoners' background details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		17	162
SECTION 1: General information			
2	Are you under 21 years of age?	0%	0%
3a	Are you sentenced?	100%	100%
3b	Are you on recall?	11%	3%
4a	Is your sentence less than 12 months?	0%	0%
4b	Are you here under an indeterminate sentence for public protection (IPP prisoner)?	17%	13%
5	Do you have six months or less to serve?	7%	10%
6	Have you been in this prison less than a month?	0%	1%
7	Are you a foreign national?	6%	4%
8	Is English your first language?	100%	99%
9	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	11%	20%
11	Are you Muslim?	0%	9%
12	Are you homosexual/gay or bisexual?		
13	Do you consider yourself to have a disability?	24%	11%
14	Is this your first time in prison?	23%	23%
15	Have you been in more than five prisons this time?	10%	28%
16	Do you have any children under the age of 18?	42%	52%
SECTION 2: Transfers and escorts			
For the most recent journey you have made either to or from court or between prisons:			
1a	Was the cleanliness of the van good/very good?	56%	55%
1b	Was your personal safety during the journey good/very good?	70%	63%
1c	Was the comfort of the van good/very good?	6%	20%
1d	Was the attention paid to your health needs good/very good?	24%	34%
1e	Was the frequency of toilet breaks good/very good?	18%	13%
2	Did you spend more than four hours in the van?	13%	19%
3	Were you treated well/very well by the escort staff?	61%	70%
4a	Did you know where you were going when you left court or when transferred from another prison?	94%	93%
4b	Before you arrived here did you receive any written information about what would happen to you?	66%	48%
4c	When you first arrived here did your property arrive at the same time as you?	87%	90%

Key to tables

	Any percentage highlighted in green is significantly better.	sexual prisoners	prisoners
	Any percentage highlighted in blue is significantly worse.		
SECTION 3: Reception, first night and induction			
1	In the first 24 hours, did staff ask you if you needed help/support with the following:		
1b	Problems with loss of property?	21%	14%
1c	Housing problems?	0%	9%
1d	Problems contacting employers?	0%	7%
1e	Problems contacting family?	32%	58%
1f	Problems ensuring dependants were looked after?	11%	11%
1g	Money problems?	11%	18%
1h	Problems of feeling depressed/suicidal?	55%	58%
1i	Health problems?	68%	67%
1j	Problems in needing protection from other prisoners?	0%	18%
1k	Problems accessing phone numbers?	45%	48%
2	When you first arrived:		
2a	Did you have any problems?	66%	55%
2b	Did you have any problems with loss of property?	21%	16%
2c	Did you have any housing problems?	7%	9%
2d	Did you have any problems contacting employers?	0%	5%
2e	Did you have any problems contacting family?	28%	16%
2f	Did you have any problems ensuring dependants were being looked after?	0%	6%
2g	Did you have any money worries?	14%	17%
2h	Did you have any problems with feeling depressed or suicidal?	7%	9%
2i	Did you have any health problems?	28%	18%
2j	Did you have any problems with needing protection from other prisoners?	7%	5%
2k	Did you have problems accessing phone numbers?	35%	34%
3a	Were you seen by a member of health services in reception?	77%	82%
3b	When you were searched in reception, was this carried out in a respectful way?	94%	79%
4	Were you treated well/very well in reception?	87%	84%
5	On your day of arrival, were you offered any of the following information:		
5a	Information about what was going to happen to you?	76%	84%
5b	Information about what support was available for people feeling depressed or suicidal?	44%	51%
5c	Information about how to make routine requests?	44%	47%
5d	Information about your entitlement to visits?	64%	53%
5e	Information about health services?	71%	79%
5f	Information about the chaplaincy?	71%	72%

Key to tables

Any percentage highlighted in green is significantly better.	axual prisoners	soners	
Any percentage highlighted in blue is significantly worse.			
SECTION 4: Legal rights and respectful custody continued			
For those who have made an application:			
8a	Do you feel applications are dealt with fairly?	63%	53%
8b	Do you feel applications are dealt with promptly (within seven days)?	56%	43%
9	Have you made a complaint?	66%	74%
For those who have made a complaint:			
10a	Do you feel complaints are dealt with fairly?	40%	41%
10b	Do you feel complaints are dealt with promptly (within seven days)?	30%	34%
11	Have you ever been made to or encouraged to withdraw a complaint since you have been in this prison?	27%	30%
10c	Were you given information about how to make an appeal?	41%	30%
12	Is it easy/very easy to see the Independent Monitoring Board?	76%	59%
13a	Do you feel your religious beliefs are respected?	70%	60%
13b	Are you able to speak to a religious leader of your faith in private if you want to?	74%	68%
14	Are you able to speak to a Listener at any time, if you want to?	18%	27%
15a	Is there a member of staff, in this prison, that you can turn to for help if you have a problem?	82%	91%
15b	Do most staff, in this prison, treat you with respect?	82%	87%
SECTION 5: Safety			
1	Have you ever felt unsafe in this prison?	49%	36%
2	Do you feel unsafe in this prison at the moment?	32%	14%
4	Have you been victimised by another prisoner?	70%	32%
5	Since you have been here, has another prisoner:		
5a	Made insulting remarks about you, your family or friends?	30%	19%
5b	Hit, kicked or assaulted you?	0%	8%
5c	Sexually abused you?	0%	2%
5d	Victimised you because of your race or ethnic origin?	6%	6%
5e	Victimised you because of drugs?	0%	3%
5f	Taken your canteen/property?	6%	2%
5g	Victimised you because you were new here?	12%	3%
5h	Victimised you because of your sexuality?	42%	0%
5i	Victimised you because you have a disability?	6%	2%
5j	Victimised you because of your religion/religious beliefs?	0%	5%
5l	Victimised you because you were from a different part of the country?	6%	6%
5m	Victimised you because of your offence/crime?	21%	13%

Key to tables

	Any percentage highlighted in green is significantly better.	Sexual prisoners	Prisoners
	Any percentage highlighted in blue is significantly worse.		
SECTION 5: Safety continued			
6	Have you been victimised by a member of staff?	47%	25%
7	Since you have been here, has a member of staff:		
7a	Made insulting remarks about you, your family or friends?	7%	9%
7b	Hit, kicked or assaulted you?	0%	1%
7c	Sexually abused you?	0%	1%
7d	Victimised you because of your race or ethnic origin?	0%	5%
7e	Victimised you because of drugs?	0%	1%
7f	Victimised you because you were new here?	7%	3%
7g	Victimised you because of your sexuality?	13%	0%
7h	Victimised you because you have a disability?	7%	1%
7i	Victimised you because of your religion/religious beliefs?	0%	3%
7k	Victimised you because you were from a different part of the country?	7%	4%
7l	Victimised you because of your offence/crime?	11%	7%
For those who have been victimised by staff or other prisoners:			
8	Did you report any victimisation that you have experienced?	52%	56%
9	Have you ever felt threatened or intimidated by another prisoner/ group of prisoners in here?	53%	32%
10	Have you ever felt threatened or intimidated by a member of staff in here?	36%	18%
11	Is it easy/very easy to get illegal drugs in this prison?	52%	41%
SECTION 6: Healthcare			
1a	Is it easy/very easy to see the doctor?	90%	64%
1b	Is it easy/very easy to see the nurse?	90%	88%
1c	Is it easy/very easy to see the dentist?	32%	28%
1d	Is it easy/very easy to see the optician?	68%	37%
2	Are you able to see a pharmacist?	45%	57%
For those who have been to the following services, do you think the quality of the health service from the following is good/very good:			
3a	The doctor?	70%	68%
3b	The nurse?	70%	78%
3c	The dentist?	70%	65%
3d	The optician?	63%	69%
4	The overall quality of health services?	81%	62%

Key to tables

	Any percentage highlighted in green is significantly better.	Sexual prisoners	Homosexual prisoners
	Any percentage highlighted in blue is significantly worse.		
Healthcare continued			
5	Are you currently taking medication?	58%	37%
For those currently taking medication:			
6	Are you allowed to keep possession of your medication in your own cell?	100%	95%
7	Do you feel you have any emotional well being/mental health issues?	21%	40%
For those with emotional well being/mental health issues, are these being addressed by any of the following:			
8a	Not receiving any help?	0%	16%
8b	A doctor?	0%	23%
8c	A nurse?	0%	23%
8d	A psychiatrist?	0%	20%
8e	The Mental Health In-Reach Team?	50%	30%
8f	A counsellor?	50%	38%
9a	Did you have a drug problem when you came into this prison?	14%	29%
9b	Did you have an alcohol problem when you came into this prison?	13%	15%
10a	Have you developed a drug problem since you have been in this prison?	0%	3%
10b	Have you developed an alcohol problem since you have been in this prison?	11%	1%
For those with drug or alcohol problems:			
11	Do you know who to contact in this prison for help?	100%	100%
12	Have you received any help or intervention whilst in this prison?	100%	77%
For those who have received help or intervention with their drug or alcohol problem:			
13	Was this intervention or help useful?	100%	77%
14a	Do you think you will have a problem with drugs when you leave this prison? (Yes/don't know)	13%	21%
14b	Do you think you will have a problem with alcohol when you leave this prison? (Yes/don't know)	12%	19%
For those who may have a drug or alcohol problem on release, do you know who in this prison:			
15	Can help you contact external drug or alcohol agencies on release?	100%	62%

Key to tables

	Any percentage highlighted in green is significantly better.	sexual prisoners	soners
	Any percentage highlighted in blue is significantly worse.		
SECTION 7: Purposeful activity			
1	Are you currently involved in any of the following activities:		
1a	A prison job?	55%	76%
1b	Vocational or skills training?	32%	26%
1c	Education (including basic skills)?	68%	38%
1d	Offending behaviour programmes?	32%	59%
3	Do you go to the library at least once a week?	58%	47%
4	On average, do you go to the gym at least twice a week?	58%	65%
5	On average, do you go outside for exercise three or more times a week?	30%	48%
6	On average, do you spend ten or more hours out of your cell on a weekday?	19%	22%
7	On average, do you go on association more than five times each week?	94%	87%
8	Do staff normally speak to you most of the time/all of the time during association?	50%	42%
SECTION 8: Resettlement			
1	Do you have a personal officer?	100%	92%
For those with a personal officer:			
2	Do you think your personal officer is helpful/very helpful?	76%	73%
For those who are sentenced:			
3	Do you have a sentence plan?	76%	84%
For those with a sentence plan?			
4	Were you involved/very involved in the development of your plan?	92%	74%
5	Can you achieve some/all of your sentence plan targets in this prison?	68%	70%
6	Are there plans for you to achieve some/all your targets in another prison?	92%	59%
For those who are sentenced:			
7	Do you feel that any member of staff has helped you address your offending behaviour whilst at this prison?	76%	82%
8	Do you feel that any member of staff has helped you to prepare for release?	58%	38%
9	Have you had any problems with sending or receiving mail?	36%	45%
10	Have you had any problems getting access to the telephones?	12%	26%
11	Did you have a visit in the first week that you were here?	30%	21%
12	Did you receive one or more visits in the last week?	12%	27%

Key to tables

	Any percentage highlighted in green is significantly better.	sexual prisoners	soners
	Any percentage highlighted in blue is significantly worse.		
Resettlement continued			
14	Have you been helped to maintain contact with family/friends whilst in this prison?	79%	78%
15	Do you know who to contact within this prison to get help with the following:		
15b	Maintaining good relationships?	50%	45%
15c	Avoiding bad relationships?	35%	43%
15d	Finding a job on release?	35%	32%
15e	Finding accommodation on release?	35%	36%
15f	With money/finances on release?	21%	28%
15g	Claiming benefits on release?	21%	30%
15h	Arranging a place at college/continuing education on release?	28%	31%
15i	Accessing health services on release?	21%	28%
15j	Opening a bank account on release?	21%	23%
16	Do you think you will have a problem with any of the following on release from prison?		
16b	Maintaining good relationships?	35%	30%
16c	Avoiding bad relationships?	12%	26%
16d	Finding a job?	59%	59%
16e	Finding accommodation?	50%	47%
16f	Money/finances?	41%	46%
16g	Claiming benefits?	43%	34%
16h	Arranging a place at college/continuing education?	35%	36%
16i	Accessing health services?	41%	25%
16j	Opening a bank account?	48%	45%
For those who are sentenced:			
17	Have you done anything, or has anything happened to you here to make you less likely to offend in future?	94%	85%

8. Immigration removal centres (IRCs)

Overall analysis for all centres	324
Disability analysis across all centres	337
Language (English speaking) analysis across all centres	345



Annual report: Immigration removal centre detainee survey responses

Detainee survey responses (missing data has been excluded for each question).

Key to tables

Any percentages highlighted in green show the best score across centres.		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
Any percentages highlighted in blue show the worst score across centres.						
SECTION 1: General information						
Number of completed questionnaires returned		125	104	132	65	426
1	Are you male?	100%	98%	100%	100%	99%
2	Are you aged under 21 years?	25%	18%	11%	9%	16%
5	Is English your first language?	28%	20%	34%	33%	28%
6	Do you understand spoken English?	66%	68%	85%	80%	75%
7	Do you understand written English?	64%	64%	78%	79%	71%
8	Are you Muslim?	55%	37%	53%	51%	48%
9	Do you consider yourself to have a disability?	18%	18%	26%	10%	20%
10	Do you have any children under the age of 18?	39%	29%	42%	53%	38%
SECTION 2: Immigration detention						
11	When being detained, were you told the reasons why in a language you could understand?	62%	76%	62%	75%	68%

Key to tables

Any percentages highlighted in green show the best score across centres.		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
Any percentages highlighted in blue show the worst score across centres.						
12	Following detention, were you given written reasons why you were being detained in a language you could understand?	54%	58%	66%	64%	61%
13	Were you first detained in a police station?	78%	70%	50%	71%	65%
14	Including this centre, have you been held in six or more places as an immigration detainee since being detained?	8%	12%	10%	17%	11%
15	Have you been here for more than one month?	49%	64%	79%	77%	67%
SECTION 3: Transfers and escorts						
16	Did you know where you were going when you left the last place where you were detained?	50%	38%	41%	57%	44%
17	Before you arrived here did you receive any written information about what would happen to you in a language you could understand?	35%	37%	22%	43%	32%
18	Did you spend more than four hours in the escort van to get to this centre?	25%	31%	35%	20%	30%
19	Were you treated well/very well by the escort staff?	39%	44%	32%	62%	41%

Key to tables

		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
Any percentages highlighted in green show the best score across centres.						
Any percentages highlighted in blue show the worst score across centres.						
SECTION 4: Reception and first night						
21	Were you seen by a member of healthcare staff in reception?	78%	78%	86%	84%	82%
22	When you were searched in reception was this carried out in a sensitive way?	63%	55%	50%	69%	57%
23	Were you treated well/very well by staff in reception?	51%	54%	37%	62%	48%
24a	Did you receive information about what was going to happen to you on your day of arrival?	34%	42%	23%	38%	33%
24b	Did you receive information about what support was available to people feeling depressed or suicidal on your day of arrival?	18%	27%	14%	36%	22%
24c	Did you receive information about how to make applications on your day of arrival?	29%	28%	14%	38%	25%
24d	Did you receive information about healthcare services at the centre on your day of arrival?	47%	42%	20%	50%	36%
24e	Did you receive information about the religious team on your day of arrival?	32%	33%	16%	41%	28%
24f	Did you receive information on how to make a bail application on your day of arrival?	26%	28%	14%	32%	23%
24g	Did you receive information about how people can visit you on your day of arrival?	39%	44%	19%	50%	35%
For those who required information in a translated form:						
25	Was any of this information provided in a translated form?	34%	47%	12%	23%	30%
26a	Did you receive something to eat on your day of arrival?	57%	63%	70%	77%	66%
26b	Did you get the opportunity to make a free telephone call on your day of arrival?	43%	65%	62%	80%	61%

Key to tables

Any percentages highlighted in green show the best score across centres.		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
Any percentages highlighted in blue show the worst score across centres.						
26c	Did you get the opportunity to have a shower on your day of arrival?	50%	56%	45%	79%	54%
26d	Did you get the opportunity to change into clean clothing on your day of arrival?	52%	46%	39%	70%	48%
27	Did you feel safe on your first night here?	46%	49%	30%	67%	44%
28a	Did you have any problems when you first arrived?	80%	79%	87%	60%	80%
28b	Did you have any problems with loss of transferred property when you first arrived?	22%	29%	25%	25%	26%
28c	Did you have any housing problems when you first arrived?	11%	9%	16%	4%	11%
28d	Did you have any problems contacting employers when you first arrived?	3%	9%	14%	4%	9%
28e	Did you have any problems contacting family when you first arrived?	17%	19%	26%	29%	22%
28f	Did you have any problems ensuring dependants were being looked after when you first arrived?	8%	14%	14%	7%	12%
28g	Did you have any problems accessing your phone numbers when you first arrived?	16%	13%	21%	20%	17%

Key to tables

Any percentages highlighted in green show the best score across centres.		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
Any percentages highlighted in blue show the worst score across centres.						
SECTION 4: Reception and first night continued						
28h	Did you have any problems accessing legal advice when you first arrived?	27%	14%	23%	11%	19%
28i	Did you have any problems getting access to your immigration case papers when you first arrived?	18%	17%	26%	16%	20%
28j	Did you have any money/debt worries when you first arrived?	19%	10%	13%	16%	14%
28k	Did you have any problems with feeling depressed or suicidal when you first arrived?	28%	24%	38%	18%	29%
28l	Did you have any drug problems when you first arrived?	6%	8%	8%	4%	7%
28m	Did you have any alcohol problems when you first arrived?	3%	2%	5%	4%	3%
28n	Did you have any health problems when you first arrived?	24%	35%	32%	14%	29%
28o	Did you have any problems with needing protection from other detainees when you first arrived?	7%	10%	15%	4%	11%
For those who had problems on arrival:						
29	Did you receive any help/support from any member of staff in dealing with these problems within the first 24 hours?	26%	34%	18%	40%	27%
SECTION 5: Legal rights and immigration						
31	Do you have a solicitor or legal representative?	59%	66%	54%	63%	60%
For those who have a solicitor or legal representative:						
33	Is it easy/very easy to communicate with your solicitor or legal representative?	39%	40%	43%	49%	41%
34	Are you able to send a fax to your legal representative free of charge?	74%	81%	100%	100%	81%

Key to tables

	Any percentages highlighted in green show the best score across centres.	Campsfield House	Oakington	Colnbrook	Lindholme	Overall
	Any percentages highlighted in blue show the worst score across centres.					
35	Are you able to send letters to your legal representative free of charge?	80%	32%	50%	100%	55%
36	Have you had a visit from your solicitor/legal representative?	37%	59%	57%	40%	51%
32	Do you get legal aid (free advice under the legal aid scheme)?	34%	53%	38%	42%	43%
37	Can you get access to books about your legal rights?	28%	22%	26%	23%	25%
38	Is it easy/very easy for you to obtain bail information?	23%	25%	32%	34%	28%
39	Can you get access to official information reports on your country?	12%	19%	19%	16%	17%
40	Is it easy/very easy to see immigration staff when you want?	22%	19%	8%	38%	18%
41	Have you had a review of your detention every month?	26%	35%	38%	52%	36%
For those who have had a written review:						
42	Was the review written in a language you could understand?	63%	56%	61%	67%	60%

Key to tables

		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
Any percentages highlighted in green show the best score across centres.						
Any percentages highlighted in blue show the worst score across centres.						
SECTION 6: Respectful detention						
44	Are you normally offered enough clean, suitable clothes for the week?	49%	49%	45%	79%	51%
45	Are you normally able to have a shower every day?	81%	88%	90%	90%	87%
46	Is it normally quiet enough for you to be able to sleep in your room at night?	46%	46%	43%	60%	47%
47	Can you normally get access to your property held by staff at the centre, if you need to?	51%	45%	38%	53%	45%
48	Is the food good/very good?	27%	14%	18%	45%	21%
49	Does the shop sell a wide enough range of goods to meet your needs?	45%	23%	18%	31%	26%
50	Do you feel that your religious beliefs are respected?	59%	68%	59%	69%	64%
51	Are you able to speak to a religious leader of your own faith if you want to?	47%	63%	47%	49%	53%
52	Is it easy/very easy to contact the Independent Monitoring Board?	16%	19%	9%	23%	16%
53	Is it easy/very easy to get a complaint form?	38%	44%	49%	72%	48%
54	Have you made a complaint since you have been at this centre?	26%	31%	50%	37%	37%
For those who have made a complaint:						
55a	Do you feel complaints are sorted out fairly?	41%	14%	18%	19%	21%
55b	Do you feel complaints are sorted out promptly?	37%	12%	12%	28%	18%
SECTION 7: Staff						

Key to tables

		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
	Any percentages highlighted in green show the best score across centres.					
	Any percentages highlighted in blue show the worst score across centres.					
57	Do you have a member of staff you can turn to for help if you have a problem?	47%	44%	45%	56%	46%
58	Do most staff treat you with respect?	62%	60%	52%	73%	59%
59	Do staff speak to you most of the time/all of the time?	16%	24%	21%	31%	22%
60	Have any members of staff physically restrained you in the last six months?	15%	15%	22%	10%	17%
61	Have you spent a night in the segregation unit in the last six months?	18%	12%	27%	5%	17%
SECTION 8: Safety						
63	Have you ever felt unsafe in this centre?	43%	50%	65%	32%	52%
64	Do you feel unsafe in this centre at the moment?	35%	43%	56%	30%	45%

Key to tables

Any percentages highlighted in green show the best score across centres.		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
Any percentages highlighted in blue show the worst score across centres.						
SECTION 8: Safety continued						
65	Has another detainee or group of detainees victimised (insulted or assaulted) you here?	18%	42%	49%	9%	36%
66a	Have you had insulting remarks made about you, your family or friends since you have been here (by detainees)?	6%	15%	20%	5%	14%
66b	Have you been hit, kicked or assaulted since you have been here (by detainees)?	2%	5%	18%	0%	8%
66c	Have you experienced unwanted sexual attention here from another detainee?	1%	7%	5%	0%	4%
66d	Have you been victimised because of your cultural or ethnic origin since you have been here (by detainees)?	5%	8%	7%	2%	6%
66e	Have you been victimised because of your nationality since you have been here (by detainees)?	8%	6%	8%	0%	6%
66f	Have you ever had your property taken since you have been here (by detainees)?	5%	5%	13%	0%	7%
66g	Have you ever been victimised because you were new here (by detainees)?	7%	2%	7%	2%	5%
66h	Have you been victimised because of drugs since you have been here (by detainees)?	3%	0%	5%	0%	2%
66i	Have you been victimised here because of your sexuality (by detainees)?	0%	2%	2%	0%	1%
66j	Have you ever been victimised here because you have a disability (by detainees)?	5%	1%	3%	0%	2%
66k	Have you ever been victimised here because of your religion/religious beliefs (by detainees)?	2%	1%	9%	0%	4%
67	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	15%	28%	37%	5%	26%
68a	Have you had insulting remarks made about you, your family or friends since you have been here (by staff)?	5%	10%	15%	0%	9%
68b	Have you been hit, kicked or assaulted since you have been here (by staff)?	6%	2%	10%	0%	5%

Key to tables

	Any percentages highlighted in green show the best score across centres.	Campsfield House	Oakington	Colnbrook	Lindholme	Overall
	Any percentages highlighted in blue show the worst score across centres.					
68c	Have you experienced unwanted sexual attention here from staff?	0%	2%	4%	0%	2%
68d	Have you been victimised because of your cultural or ethnic origin since you have been here (by staff)?	3%	7%	6%	4%	6%
68e	Have you been victimised because of your nationality since you have been here (by staff)?	3%	5%	9%	0%	5%
68f	Have you ever been victimised because you were new here (by staff)?	5%	8%	5%	0%	5%
68g	Have you been victimised because of drugs since you have been here (by staff)?	1%	1%	1%	0%	1%
68h	Have you been victimised here because of your sexuality (by staff)?	0%	3%	1%	0%	2%
68i	Have you ever been victimised here because you have a disability (by staff)?	3%	0%	3%	0%	2%
68j	Have you ever been victimised here because of your religion/religious beliefs (by staff)?	2%	2%	6%	0%	3%

Key to tables

	Any percentages highlighted in green show the best score across centres.	Campsfield House	Oakington	Colnbrook	Lindholme	Overall
	Any percentages highlighted in blue show the worst score across centres.					
SECTION 8: Safety continued						
For those who have been victimised by detainees or staff:						
69	Did you report it?	37%	37%	48%	13%	41%
70	Have you ever felt threatened or intimidated by another detainee/group of detainees in here?	13%	21%	33%	9%	22%
71	Have you ever felt threatened or intimidated by a member of staff in here?	19%	27%	34%	7%	25%
SECTION 9: Healthcare						
73	Is health information available in your own language?	29%	27%	30%	47%	31%
74	Do you know whether counselling is available at this centre?	20%	22%	27%	21%	23%
75	Are you able to see a doctor of your own gender?	33%	29%	36%	57%	35%
76	Is a qualified interpreter available if you need one during healthcare assessments?	12%	24%	10%	4%	15%
77	Are you currently taking medication?	34%	41%	51%	36%	42%
For those who are currently taking medication:						
78	Are you allowed to keep possession of your medication in your own room?	39%	68%	29%	100%	51%
For those who have been to healthcare:						
79	Do you think the overall quality of healthcare in this centre good/very good?	42%	25%	29%	49%	33%
SECTION 10: Activities						
81	Do you have unrestricted access to the centre facilities for at least 12 hours each day?	44%	46%	27%	48%	39%

Key to tables

		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
	Any percentages highlighted in green show the best score across centres.					
	Any percentages highlighted in blue show the worst score across centres.					
82	Are you doing any education here?	28%	37%	20%	48%	31%
For those doing education here:						
83	Is the education helpful?	78%	77%	77%	95%	81%
84	Can you work here if you want to?	54%	43%	54%	53%	50%
85	Is there enough to do here to fill your time?	39%	38%	18%	41%	32%
86	Is it easy/very easy to go to the library?	61%	75%	56%	86%	67%
87	Is it easy/very easy to go to the gym?	74%	54%	58%	88%	66%

Key to tables

		Campsfield House	Oakington	Colnbrook	Lindholme	Overall
	Any percentages highlighted in green show the best score across centres.					
	Any percentages highlighted in blue show the worst score across centres.					
SECTION 11: Keeping in touch with family and friends						
89	Is it easy/very easy to receive incoming calls?	50%	36%	42%	64%	47%
90	Is it easy/very easy to make outgoing calls?	46%	34%	35%	67%	42%
91	Have you had any problems with sending or receiving mail?	10%	5%	38%	23%	24%
92	Have you had a visit since you have been in here from your family or friends?	48%	31%	60%	43%	49%
93	Have you had a visit since you have been here from volunteer visitors?	10%	5%	21%	4%	13%
For those who have had visits:						
94	Do you feel you are treated well/very well by visits staff?	49%	53%	58%	80%	58%



Annual report: Disability analysis for IRC detainees

Detainee survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

	Any numbers highlighted in green are significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any numbers highlighted in blue are significantly worse.		
	Any percent highlighted in orange shows a significant difference in detainees' background details		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 1: General information			
Number of completed questionnaires returned		76	261
1	Are you male?	98%	100%
2	Are you aged under 21 years?	18%	15%
5	Is English your first language?	24%	32%
6	Do you understand spoken English?	63%	84%
7	Do you understand written English?	57%	80%
8	Are you Muslim?	51%	48%
9	Do you consider yourself to have a disability?		
10	Do you have any children under the age of 18?	37%	37%
SECTION 2: Immigration detention			
11	When being detained, were you told the reasons why in a language you could understand?	59%	74%
12	Following detention, were you given written reasons why you were being detained in a language you could understand?	56%	64%
13	Were you first detained in a police station?	68%	63%
14	Including this centre, have you been held in six or more places as an immigration detainee since being detained?	14%	9%
15	Have you been here for more than one month?	74%	67%
SECTION 3: Transfers and escorts			
16	Did you know where you were going when you left the last place where you were detained?	51%	46%
17	Before you arrived here did you receive any written information about what would happen to you in a language you could understand?	29%	37%
18	Did you spend more than four hours in the escort van to get to this centre?	27%	31%
19	Were you treated well/very well by the escort staff?	36%	45%

Key to tables

	Any numbers highlighted in green are significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any numbers highlighted in blue are significantly worse.		
	Any percent highlighted in orange shows a significant difference in detainees' background details		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 4: Reception and first night			
21	Were you seen by a member of healthcare staff in reception?	78%	87%
22	When you were searched in reception was this carried out in a sensitive way?	53%	60%
23	Were you treated well/very well by staff in reception?	53%	48%
24a	Did you receive information about what was going to happen to you on your day of arrival?	34%	35%
24b	Did you receive information about what support was available to people feeling depressed or suicidal on your day of arrival?	17%	24%
24c	Did you receive information about how to make applications on your day of arrival?	22%	28%
24d	Did you receive information about healthcare services at the centre on your day of arrival?	26%	42%
24e	Did you receive information about the religious team on your day of arrival?	23%	31%
24f	Did you receive information on how to make a bail application on your day of arrival?	25%	24%
24g	Did you receive information about how people can visit you on your day of arrival?	28%	39%
For those who required information in a translated form:			
25	Was any of this information provided in a translated form?	27%	35%
26a	Did you receive something to eat on your day of arrival?	74%	67%
26b	Did you get the opportunity to make a free telephone call on your day of arrival?	53%	67%
26c	Did you get the opportunity to have a shower on your day of arrival?	53%	59%
26d	Did you get the opportunity to change into clean clothing on your day of arrival?	53%	50%
27	Did you feel safe on your first night here?	45%	47%
28a	Did you have any problems when you first arrived?	93%	75%
28b	Did you have any problems with loss of transferred property when you first arrived?	33%	25%
28c	Did you have any housing problems when you first arrived?	24%	9%
28d	Did you have any problems contacting employers when you first arrived?	19%	6%
28e	Did you have any problems contacting family when you first arrived?	22%	20%
28f	Did you have any problems ensuring dependants were being looked after when you first arrived?	16%	9%

Key to tables

	Any numbers highlighted in green are significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any numbers highlighted in blue are significantly worse.		
	Any percent highlighted in orange shows a significant difference in detainees' background details		
	Numbers which are not highlighted show there is no significant difference.		
28g	Did you have any problems accessing your phone numbers when you first arrived?	17%	20%

Key to tables

	Any numbers highlighted in green are significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any numbers highlighted in blue are significantly worse.		
	Any percent highlighted in orange shows a significant difference in detainees' background details		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 4: Reception and first night continued			
28h	Did you have any problems accessing legal advice when you first arrived?	17%	21%
28i	Did you have any problems getting access to your immigration case papers when you first arrived?	23%	19%
28j	Did you have any money/debt worries when you first arrived?	15%	11%
28k	Did you have any problems with feeling depressed or suicidal when you first arrived?	29%	26%
28l	Did you have any drug problems when you first arrived?	20%	5%
28m	Did you have any alcohol problems when you first arrived?	10%	2%
28n	Did you have any health problems when you first arrived?	53%	23%
28o	Did you have any problems with needing protection from other detainees when you first arrived?	20%	9%
For those who had problems on arrival:			
29	Did you receive any help/support from any member of staff in dealing with these problems within the first 24 hours?	35%	24%
SECTION 5: Legal rights and immigration			
31	Do you have a solicitor or legal representative?	62%	63%
For those who have a solicitor or legal representative:			
33	Is it easy/very easy to communicate with your solicitor or legal representative?	50%	40%
34	Are you able to send a fax to your legal representative free of charge?	100%	73%
35	Are you able to send letters to your legal representative free of charge?	57%	50%
36	Have you had a visit from your solicitor/legal representative?	55%	50%
32	Do you get legal aid (free advice under the legal aid scheme)?	43%	45%
37	Can you get access to books about your legal rights?	32%	25%
38	Is it easy/very easy for you to obtain bail information?	31%	30%
39	Can you get access to official information reports on your country?	19%	18%
40	Is it easy/very easy to see immigration staff when you want?	16%	20%
41	Have you had a review of your detention every month?	33%	38%
For those who have had a written review:			
42	Was the review written in a language you could understand?	43%	65%

Key to tables

	Any numbers highlighted in green are significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any numbers highlighted in blue are significantly worse.		
	Any percent highlighted in orange shows a significant difference in detainees' background details		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 6: Respectful detention			
44	Are you normally offered enough clean, suitable clothes for the week?	44%	53%
45	Are you normally able to have a shower every day?	89%	89%
46	Is it normally quiet enough for you to be able to sleep in your room at night?	51%	49%
47	Can you normally get access to your property held by staff at the centre, if you need to?	44%	44%
48	Is the food good/very good?	19%	21%
49	Does the shop sell a wide enough range of goods to meet your needs?	29%	25%
50	Do you feel that your religious beliefs are respected?	68%	63%
51	Are you able to speak to a religious leader of your own faith if you want to?	62%	55%
52	Is it easy/very easy to contact the Independent Monitoring Board?	16%	16%
53	Is it easy/very easy to get a complaint form?	55%	50%
54	Have you made a complaint since you have been at this centre?	43%	37%
For those who have made a complaint:			
55a	Do you feel complaints are sorted out fairly?	13%	22%
55b	Do you feel complaints are sorted out promptly?	7%	19%
SECTION 7: Staff			
57	Do you have a member of staff you can turn to for help if you have a problem?	39%	46%
58	Do most staff treat you with respect?	54%	58%
59	Do staff speak to you most of the time/all of the time?	24%	23%
60	Have any members of staff physically restrained you in the last six months?	21%	16%
61	Have you spent a night in the segregation unit in the last six months?	24%	17%
SECTION 8: Safety			
63	Have you ever felt unsafe in this centre?	68%	49%
64	Do you feel unsafe in this centre at the moment?	65%	41%

Key to tables

	Any numbers highlighted in green are significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any numbers highlighted in blue are significantly worse.		
	Any percent highlighted in orange shows a significant difference in detainees' background details		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 8: Safety continued			
65	Has another detainee or group of detainees victimised (insulted or assaulted) you here?	42%	34%
66a	Have you had insulting remarks made about you, your family or friends since you have been here (by detainees)?	19%	11%
66b	Have you been hit, kicked or assaulted since you have been here (by detainees)?	5%	9%
66c	Have you experienced unwanted sexual attention here from another detainee?	5%	4%
66d	Have you been victimised because of your cultural or ethnic origin since you have been here (by detainees)?	7%	6%
66e	Have you been victimised because of your nationality since you have been here (by detainees)?	5%	5%
66f	Have you ever had your property taken since you have been here (by detainees)?	7%	7%
66g	Have you ever been victimised because you were new here (by detainees)?	3%	5%
66h	Have you been victimised because of drugs since you have been here (by detainees)?	2%	3%
66i	Have you been victimised here because of your sexuality (by detainees)?	2%	2%
66j	Have you ever been victimised here because you have a disability (by detainees)?	5%	2%
66k	Have you ever been victimised here because of your religion/religious beliefs (by detainees)?	9%	3%
67	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	29%	25%
68a	Have you had insulting remarks made about you, your family or friends since you have been here (by staff)?	11%	8%
68b	Have you been hit, kicked or assaulted since you have been here (by staff)?	11%	3%
68c	Have you experienced unwanted sexual attention here from staff?	2%	2%
68d	Have you been victimised because of your cultural or ethnic origin since you have been here (by staff)?	5%	7%
68e	Have you been victimised because of your nationality since you have been here (by staff)?	4%	6%
68f	Have you ever been victimised because you were new here (by staff)?	7%	6%
68g	Have you been victimised because of drugs since you have been here (by staff)?	4%	0%
68h	Have you been victimised here because of your sexuality (by staff)?	4%	1%
68i	Have you ever been victimised here because you have a disability (by staff)?	5%	1%
68j	Have you ever been victimised here because of your religion/religious beliefs (by staff)?	5%	3%

Key to tables

	Any numbers highlighted in green are significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any numbers highlighted in blue are significantly worse.		
	Any percent highlighted in orange shows a significant difference in detainees' background details		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 8: Safety continued			
For those who have been victimised by detainees or staff:			
69	Did you report it?	47%	41%
70	Have you ever felt threatened or intimidated by another detainee/group of detainees in here?	28%	19%
71	Have you ever felt threatened or intimidated by a member of staff in here?	26%	25%
SECTION 9: Healthcare			
73	Is health information available in your own language?	20%	36%
74	Do you know whether counselling is available at this centre?	23%	25%
75	Are you able to see a doctor of your own gender?	33%	36%
76	Is a qualified interpreter available if you need one during healthcare assessments?	17%	13%
77	Are you currently taking medication?	59%	37%
For those who are currently taking medication:			
78	Are you allowed to keep possession of your medication in your own room?	47%	54%
For those who have been to healthcare:			
79	Do you think the overall quality of health care in this centre good/very good?	25%	36%
SECTION 10: Activities			
81	Do you have unrestricted access to the centre facilities for at least 12 hours each day?	35%	42%
82	Are you doing any education here?	20%	37%
For those doing education here:			
83	Is the education helpful?	52%	85%
84	Can you work here if you want to?	52%	50%
85	Is there enough to do here to fill your time?	28%	31%
86	Is it easy/very easy to go to the library?	65%	68%
87	Is it easy/very easy to go to the gym?	61%	68%

Key to tables

	Any numbers highlighted in green are significantly better.	Consider themselves to have a disability	Do not consider themselves to have a disability
	Any numbers highlighted in blue are significantly worse.		
	Any percent highlighted in orange shows a significant difference in detainees' background details		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 11: Keeping in touch with family and friends			
89	Is it easy/very easy to receive incoming calls?	38%	53%
90	Is it easy/very easy to make outgoing calls?	38%	47%
91	Have you had any problems with sending or receiving mail?	35%	23%
92	Have you had a visit since you have been in here from your family or friends?	47%	51%
93	Have you had a visit since you have been here from volunteer visitors?	19%	12%
For those who have had visits:			
94	Do you feel you are treated well/very well by visits staff?	50%	58%



Annual report: IRC detainee language analysis

Detainee survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

		Non-English speakers	English speakers
	Any numbers highlighted in green are significantly better.		
	Any numbers highlighted in blue are significantly worse.		
	Any percentage highlighted in orange shows a significant difference in detainees' background details.		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 1: General information			
Number of completed questionnaires returned		105	307
1	Are you male?	99%	100%
2	Are you aged under 21 years?	22%	13%
5	Is English your first language?	2%	37%
6	Do you understand spoken English?		
7	Do you understand written English?	11%	91%
8	Are you Muslim?	51%	46%
9	Do you consider yourself to have a disability?	30%	16%
10	Do you have any children under the age of 18?	36%	39%
SECTION 2: Immigration detention			
11	When being detained, were you told the reasons why in a language you could understand?	54%	73%
12	Following detention, were you given written reasons why you were being detained in a language you could understand?	35%	70%
13	Were you first detained in a police station?	80%	60%
14	Including this centre, have you been held in six or more places as an immigration detainee since being detained?	17%	9%
15	Have you been here for more than one month?	68%	67%
SECTION 3: Transfers and escorts			
16	Did you know where you were going when you left the last place where you were detained?	31%	48%
17	Before you arrived here did you receive any written information about what would happen to you in a language you could understand?	19%	37%
18	Did you spend more than four hours in the escort van to get to this centre?	26%	31%
19	Were you treated well/very well by the escort staff?	44%	41%

Key to tables

	Any numbers highlighted in green are significantly better.	Non-English speakers	English speakers
	Any numbers highlighted in blue are significantly worse.		
	Any percentage highlighted in orange shows a significant difference in detainees' background details.		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 4: Reception and first night			
21	Were you seen by a member of healthcare staff in reception?	70%	86%
22	When you were searched in reception was this carried out in a sensitive way?	56%	58%
23	Were you treated well/very well by staff in reception?	52%	48%
24a	Did you receive information about what was going to happen to you on your day of arrival?	43%	31%
24b	Did you receive information about what support was available to people feeling depressed or suicidal on your day of arrival?	23%	22%
24c	Did you receive information about how to make applications on your day of arrival?	25%	25%
24d	Did you receive information about healthcare services at the centre on your day of arrival?	31%	39%
24e	Did you receive information about the religious team on your day of arrival?	28%	28%
24f	Did you receive information on how to make a bail application on your day of arrival?	29%	22%
24g	Did you receive information about how people can visit you on your day of arrival?	30%	37%
For those who required information in a translated form:			
25	Was any of this information provided in a translated form?	40%	26%
26a	Did you receive something to eat on your day of arrival?	62%	68%
26b	Did you get the opportunity to make a free telephone call on your day of arrival?	51%	66%
26c	Did you get the opportunity to have a shower on your day of arrival?	54%	54%
26d	Did you get the opportunity to change into clean clothing on your day of arrival?	44%	49%
27	Did you feel safe on your first night here?	47%	44%
28a	Did you have any problems when you first arrived?	77%	81%
28b	Did you have any problems with loss of transferred property when you first arrived?	26%	26%
28c	Did you have any housing problems when you first arrived?	13%	11%
28d	Did you have any problems contacting employers when you first arrived?	11%	8%
28e	Did you have any problems contacting family when you first arrived?	16%	24%
28f	Did you have any problems ensuring dependants were being looked after when you first arrived?	14%	11%

Key to tables

	Any numbers highlighted in green are significantly better.	Non-English speakers	English speakers
	Any numbers highlighted in blue are significantly worse.		
	Any percentage highlighted in orange shows a significant difference in detainees' background details.		
	Numbers which are not highlighted show there is no significant difference.		
28g	Did you have any problems accessing your phone numbers when you first arrived?	7%	20%
SECTION 4: Reception and first night continued			
28h	Did you have any problems accessing legal advice when you first arrived?	12%	21%
28i	Did you have any problems getting access to your immigration case papers when you first arrived?	10%	24%
28j	Did you have any money/debt worries when you first arrived?	16%	13%
28k	Did you have any problems with feeling depressed or suicidal when you first arrived?	16%	32%
28l	Did you have any drug problems when you first arrived?	11%	5%
28m	Did you have any alcohol problems when you first arrived?	5%	3%
28n	Did you have any health problems when you first arrived?	22%	31%
28o	Did you have any problems with needing protection from other detainees when you first arrived?	13%	9%
For those who had problems on arrival:			
29	Did you receive any help/support from any member of staff in dealing with these problems within the first 24 hours?	35%	25%
SECTION 5: Legal rights and immigration			
31	Do you have a solicitor or legal representative?	57%	61%
For those who have a solicitor or legal representative:			
33	Is it easy/very easy to communicate with your solicitor or legal representative?	39%	43%
34	Are you able to send a fax to your legal representative free of charge?	73%	83%
35	Are you able to send letters to your legal representative free of charge?	70%	46%
36	Have you had a visit from your solicitor/legal representative?	58%	50%
32	Do you get legal aid (free advice under the legal aid scheme)?	42%	43%
37	Can you get access to books about your legal rights?	20%	27%
38	Is it easy/very easy for you to obtain bail information?	23%	30%
39	Can you get access to official information reports on your country?	13%	18%
40	Is it easy/very easy to see immigration staff when you want?	18%	18%
41	Have you had a review of your detention every month?	31%	38%
For those who have had a written review:			

Key to tables

	Any numbers highlighted in green are significantly better.	Non-English speakers	English speakers
	Any numbers highlighted in blue are significantly worse.		
	Any percentage highlighted in orange shows a significant difference in detainees' background details.		
	Numbers which are not highlighted show there is no significant difference.		
42	Was the review written in a language you could understand?	37%	69%
SECTION 6: Respectful detention			
44	Are you normally offered enough clean, suitable clothes for the week?	49%	52%
45	Are you normally able to have a shower every day?	91%	86%
46	Is it normally quiet enough for you to be able to sleep in your room at night?	60%	42%
47	Can you normally get access to your property held by staff at the centre, if you need to?	49%	45%
48	Is the food good/very good?	29%	19%
49	Does the shop sell a wide enough range of goods to meet your needs?	37%	22%
50	Do you feel that your religious beliefs are respected?	67%	63%
51	Are you able to speak to a religious leader of your own faith if you want to?	46%	56%
52	Is it easy/very easy to contact the Independent Monitoring Board?	16%	16%
53	Is it easy/very easy to get a complaint form?	50%	47%
54	Have you made a complaint since you have been at this Centre?	29%	40%
For those who have made a complaint:			
55a	Do you feel complaints are sorted out fairly?	19%	21%
55b	Do you feel complaints are sorted out promptly?	18%	17%
SECTION 7: Staff			
57	Do you have a member of staff you can turn to for help if you have a problem?	40%	49%
58	Do most staff treat you with respect?	69%	56%
59	Do staff speak to you most of the time/all of the time?	18%	23%
60	Have any members of staff physically restrained you in the last six months?	13%	18%
61	Have you spent a night in the segregation unit in the last six months?	12%	19%
SECTION 8: Safety			
63	Have you ever felt unsafe in this centre?	43%	55%
64	Do you feel unsafe in this centre at the moment?	35%	47%

Key to tables

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	Any numbers highlighted in blue are significantly worse.		
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	Numbers which are not highlighted show there is no significant difference.		
SECTION 8: Safety continued			
65	Has another detainee or group of detainees victimised (insulted or assaulted) you here?	34%	36%
66a	Have you had insulting remarks made about you, your family or friends since you have been here (by detainees)?	12%	14%
66b	Have you been hit, kicked or assaulted since you have been here (by detainees)?	10%	8%
66c	Have you experienced unwanted sexual attention here from another detainee?	5%	4%
66d	Have you been victimised because of your cultural or ethnic origin since you have been here (by detainees)?	5%	6%
66e	Have you been victimised because of your nationality since you have been here (by detainees)?	8%	6%
66f	Have you ever had your property taken since you have been here (by detainees)?	6%	7%
66g	Have you ever been victimised because you were new here (by detainees)?	2%	5%
66h	Have you been victimised because of drugs since you have been here (by detainees)?	2%	2%
66i	Have you been victimised here because of your sexuality (by detainees)?	0%	2%
66j	Have you ever been victimised here because you have a disability (by detainees)?	1%	2%
66k	Have you ever been victimised here because of your religion/religious beliefs (by detainees)?	1%	5%
67	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	17%	28%
68a	Have you had insulting remarks made about you, your family or friends since you have been here (by staff)?	6%	10%
68b	Have you been hit, kicked or assaulted since you have been here (by staff)?	4%	6%
68c	Have you experienced unwanted sexual attention here from staff?	2%	2%
68d	Have you been victimised because of your cultural or ethnic origin since you have been here (by staff)?	2%	6%
68e	Have you been victimised because of your nationality since you have been here (by staff)?	1%	7%
68f	Have you ever been victimised because you were new here (by staff)?	3%	6%
68g	Have you been victimised because of drugs since you have been here (by staff)?	1%	1%
68h	Have you been victimised here because of your sexuality (by staff)?	0%	2%
68i	Have you ever been victimised here because you have a disability (by staff)?	2%	2%
68j	Have you ever been victimised here because of your religion/religious beliefs (by staff)?	2%	4%

Key to tables

	Any numbers highlighted in green are significantly better.	Non-English speakers	English speakers
	Any numbers highlighted in blue are significantly worse.		
	Any percentage highlighted in orange shows a significant difference in detainees' background details.		
	Numbers which are not highlighted show there is no significant difference.		
SECTION 8: Safety continued			
For those who have been victimised by detainees or staff:			
69	Did you report it?	58%	37%
70	Have you ever felt threatened or intimidated by another detainee/group of detainees in here?	19%	22%
71	Have you ever felt threatened or intimidated by a member of staff in here?	14%	28%
SECTION 9: Healthcare			
73	Is health information available in your own language?	16%	36%
74	Do you know whether counselling is available at this centre?	14%	27%
75	Are you able to see a doctor of your own gender?	23%	40%
76	Is a qualified interpreter available if you need one during healthcare assessments?	26%	11%
77	Are you currently taking medication?	37%	45%
For those who are currently taking medication:			
78	Are you allowed to keep possession of your medication in your own room?	70%	46%
For those who have been to healthcare:			
79	Do you think the overall quality of health care in this centre good/very good?	39%	31%
SECTION 10: Activities			
81	Do you have unrestricted access to the centre facilities for at least 12 hours each day?	45%	38%
82	Are you doing any education here?	37%	30%
For those doing education here:			
83	Is the education helpful?	76%	83%
84	Can you work here if you want to?	50%	51%
85	Is there enough to do here to fill your time?	47%	26%
86	Is it easy/very easy to go to the library?	72%	66%
87	Is it easy/very easy to go to the gym?	63%	67%

9. Police custody

Prisoner survey responses for police custody areas 352



Annual report: Prisoner survey responses for police custody areas

Prisoner survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables

Any percentage highlighted in green is the best score across the areas.		Islington	Hillingdon	Gloucestershire	Durham	West Yorkshire	Cambridgeshire	Overall
Any percentage highlighted in blue is worst score across the areas.								
Any percentage highlighted in dark orange shows the largest percentage for the prisoners' background details.								
Any percentage highlighted in light orange shows the smallest percentage for the prisoners' background details.								
Number of completed questionnaires returned		24	18	26	29	43	40	180
SECTION 1: General information								
2	Are you a police detainee?	88%	62%	92%	85%	90%	87%	84%
3	Are you under 21 years of age?	0%	12%	12%	0%	2%	26%	8%
4	Are you transgender/transsexual?	0%	0%	0%	4%	0%	2%	1%
5	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	50%	66%	12%	10%	24%	30%	32%
6	Are you a foreign national?	16%	56%	4%	4%	7%	20%	17%
7	Are you Muslim?	4%	31%	4%	0%	7%	17%	10%
8	Are you homosexual/gay or bisexual?	0%	0%	0%	4%	2%	6%	2%
9	Do you consider yourself to have a disability?	20%	6%	27%	15%	21%	21%	19%
10	Have you been in police custody before?	96%	53%	96%	94%	96%	88%	87%
SECTION 2: Your experience of this custody suite								
For the most recent journey you have made either to or from court or between prisons:								
11	Were you held at the police station for over 24 hours?	76%	50%	71%	71%	65%	71%	67%
12	Were you given information about your arrest and entitlements when you arrived?	58%	88%	65%	66%	76%	77%	72%
13	Were you told about PACE?	58%	75%	54%	42%	47%	60%	56%
For those who had their clothes taken away:								
14	Were you given a tracksuit to wear?	29%	50%	40%	29%	64%	31%	42%
15	Could you use a toilet when you needed to?	96%	94%	76%	82%	84%	98%	88%
16	If you did use the toilet, was toilet paper provided?	41%	69%	61%	50%	36%	48%	51%
17	Did you share a cell at the station?	0%	0%	4%	10%	11%	0%	4%
18	Would you rate the condition of your cell, as 'good' for:							
18a	Cleanliness?	4%	26%	40%	31%	26%	13%	23%
18b	Ventilation/air quality?	0%	28%	17%	15%	28%	17%	17%
18c	Temperature?	4%	14%	13%	15%	14%	13%	12%
18d	Lighting?	27%	44%	21%	51%	47%	54%	40%
19	Was there any graffiti in your cell when you arrived?	62%	58%	41%	58%	61%	73%	60%
20	Did staff explain the correct use of the cell bell?	17%	36%	26%	15%	14%	13%	19%
21	Were you held overnight?	96%	92%	82%	82%	90%	98%	90%
22	If you were held overnight, were you given no clean items of bedding?	59%	28%	28%	48%	24%	31%	36%

Key to tables

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Any percentage highlighted in blue is worst score across the areas.								
Any percentage highlighted in dark orange shows the largest percentage for the prisoners' background details.								
Any percentage highlighted in light orange shows the smallest percentage for the prisoners' background details.								
23	Were you offered a shower?	8%	0%	13%	10%	4%	8%	7%
24	Were you offered a period of outside exercise?	4%	0%	21%	10%	2%	0%	6%
25a	Were you offered anything to eat?	76%	54%	83%	72%	88%	78%	75%
25b	Were you offered anything to drink?	80%	64%	91%	76%	90%	78%	80%
26	Was the food/drink you received suitable for your dietary requirements?	28%	44%	43%	26%	46%	43%	38%
27	For those who smoke: were you offered nothing to help you cope with the ban there?	84%	46%	91%	78%	84%	81%	78%
28	Were you offered anything to read?	4%	14%	31%	8%	6%	17%	14%
29	Was someone informed of your arrest?	38%	40%	31%	44%	35%	38%	37%
30	Were you offered a free telephone call?	42%	53%	39%	48%	38%	48%	44%
For those who were denied a free call:								
31	Was a reason given?	19%	82%	56%	0%	0%	16%	26%
32	Did you have any concerns about:							
32a	Who was taking care of your children?	22%	45%	5%	23%	27%	3%	20%
32b	Contacting your partner, relative or friend?	77%	64%	36%	68%	64%	50%	59%
32c	Contacting your employer?	24%	32%	21%	39%	18%	17%	24%
32d	Where you were going once released?	58%	44%	18%	50%	25%	30%	37%
34	If you were interviewed were the following people present:							
34a	Solicitor	60%	74%	85%	63%	82%	82%	75%
34b	Appropriate adult	7%	0%	0%	11%	0%	0%	3%
34c	Interpreter	0%	14%	0%	12%	12%	4%	7%
For those who requested a solicitor:								
35	Did you wait over four hours for your solicitor?	82%	64%	61%	65%	64%	67%	67%
For those who were charged:								
37	Were you held over an hour in custody after being charged?	100%	85%	100%	92%	87%	88%	68%

Key to tables

Any percentage highlighted in green is the best score across the areas.		Islington	Hillingdon	Gloucestershire	Durham	West Yorkshire	Cambridgeshire	Overall
Any percentage highlighted in blue is worst score across the areas.								
Any percentage highlighted in dark orange shows the largest percentage for the prisoners' background details.								
Any percentage highlighted in light orange shows the smallest percentage for the prisoners' background details.								
SECTION 3: Safety								
39	Did you feel unsafe?	54%	38%	35%	50%	39%	48%	44%
40	Has another detainee or a member of staff victimised you?	52%	30%	52%	43%	47%	54%	46%
41	If you have felt victimised, did the incident involve:							
41a	Insulting remarks (about you, your family or friends)?	17%	13%	33%	29%	33%	33%	26%
41b	Physical abuse (being hit, kicked or assaulted)?	31%	13%	26%	18%	16%	17%	20%
41c	Sexual abuse?	0%	0%	9%	4%	4%	2%	3%
41d	Your race or ethnic origin?	17%	6%	9%	4%	6%	9%	8%
41e	Drugs?	8%	0%	13%	21%	16%	35%	16%
41f	Because of your crime?	13%	23%	22%	18%	31%	22%	21%
41g	Because of your sexuality?	0%	0%	0%	0%	0%	0%	0%
41h	Because you have a disability?	4%	0%	4%	0%	4%	9%	4%
41i	Because of your religion/religious beliefs?	8%	6%	0%	4%	0%	2%	4%
41j	Because you are from a different part of the country than others?	8%	6%	0%	0%	0%	9%	4%
42	Were you handcuffed or restrained whilst in the police custody suite?	59%	47%	44%	52%	53%	45%	50%
43	Were you injured whilst in police custody, in a way that you feel is not your fault?	46%	30%	40%	25%	24%	21%	31%
44	Were you told how to make a complaint about your treatment?	14%	17%	26%	10%	15%	10%	15%

Key to tables

	Any percentage highlighted in green is the best score across the areas.						
	Any percentage highlighted in blue is worst score across the areas.						
	Any percentage highlighted in dark orange shows the largest percentage for the prisoners' background details.						
	Any percentage highlighted in light orange shows the smallest percentage for the prisoners' background details.						
		Islington	Hillingdon	Gloucestershire	Durham	West Yorkshire	Cambridgeshire
							Overall
SECTION 4: Healthcare							
46	Were you on any medication?	44%	22%	63%	43%	56%	63%
For those who were on medication:							
47	Were you able to continue taking your medication?	33%	50%	32%	25%	44%	35%
48	Did someone explain your entitlement to see a healthcare professional, if you needed to?	31%	53%	33%	21%	29%	40%
49	Were you seen by the following healthcare professionals during your time in police custody:						
49a	Doctor?	60%	40%	45%	31%	62%	65%
49b	Nurse?	7%	15%	53%	6%	27%	10%
49c	Paramedic?	0%	0%	13%	0%	0%	10%
49d	Psychiatrist?	7%	8%	0%	9%	0%	0%
50	Were you able to see a healthcare professional of your own gender?	18%	44%	31%	19%	30%	27%
51	Did you have any drug or alcohol problems?	65%	16%	75%	69%	72%	69%
For those who had drug or alcohol problems:							
52	Did you see, or were offered the chance to see a drug or alcohol support worker?	42%	67%	50%	15%	36%	42%
53	Were you offered relief medication for your immediate symptoms?	27%	67%	17%	21%	36%	30%
For those who had been seen by healthcare:							
54	Would you rate the quality as good/very good?	23%	58%	21%	23%	15%	26%
55	Do you have any specific physical healthcare needs?	26%	22%	50%	46%	41%	47%
56	Do you have any specific mental healthcare needs?	26%	13%	28%	31%	35%	30%

10. Offender management

Overall analysis across all functional type establishments 357



Prisoner OM survey responses: Regional report published 1st September 2008 to 31st August 2009

Prisoner survey responses (missing data has been excluded for each question).

Key to tables

	HMP Cardiff	HMP Usk	HMP Parc	HMP Dovegate Therapeutic Community	HMP Long Lartin	HMP Dovegate Health	HMYOI Stoke	HMP Featherstone	HMP Askham Grange	HMP Hull	HMP New Hall	HMP Wakefield	HMP Wealton	HMP Everthorpe	HMP Castlington	HMP Kirkclevington	HMP Holme House	Overall	
Any percentage highlighted in green shows the best score across establishments.																			
Any percentage highlighted in blue shows the worst score across establishments.																			
Number of completed questionnaires returned	24	24	22	22	17	21	22	18	5	22	20	19	23	22	13	27	24	345	
SECTION 1: General information																			
1 Are you under 21 years of age?	0%	0%	18%	0%	0%	0%	100%	0%	0%	5%	25%	0%	0%	0%	31%	0%	8%	11%	
2 Are you a foreign national?	4%	0%	5%	0%	24%	26%	0%	13%	0%	9%	0%	53%	5%	14%	0%	4%	0%	9%	
3 Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White other categories)?	13%	0%	18%	14%	59%	33%	23%	39%	20%	14%	10%	26%	30%	18%	77%	26%	13%	24%	
4 Do you consider yourself to have a disability?	13%	22%	23%	9%	18%	14%	23%	12%	20%	46%	15%	32%	17%	14%	8%	11%	8%	18%	
6 Are you on recall?	22%	4%	36%	23%	12%	5%	24%	6%	20%	5%	30%	5%	0%	9%	15%	4%	13%	13%	
7 Were you sentenced to less than two years?	21%	0%	20%	5%	0%	0%	36%	11%	20%	0%	20%	0%	5%	23%	8%	0%	17%	10%	
8 Do you have six months or less to serve?	21%	25%	33%	5%	0%	6%	45%	7%	80%	11%	79%	7%	21%	50%	10%	18%	29%	26%	
SECTION 2: Reception and induction																			
For those who have been on an induction course:																			
10 Did you go on an induction within the first week?	83%	72%	73%	65%	36%	59%	63%	73%	75%	78%	50%	17%	91%	86%	63%	89%	88%	68%	
11 If you have been on an induction, did it cover everything you needed to know about the prison?	73%	65%	64%	56%	57%	53%	74%	71%	50%	11%	72%	67%	68%	55%	78%	96%	81%	67%	
For those who have received a basic skills assessment:																			
12 Did you receive a 'basic skills' assessment within the first week?	22%	67%	53%	17%	0%	35%	35%	23%	75%	25%	43%	13%	74%	74%	75%	45%	31%	43%	

Key to tables

	HMP Cardiff	HMP Usk	HMP Parc	HMP Dovegate Therapeutic Community	HMP Long Lartin	HMP Dovegate	HMYOI Stoke Heath	HMP Featherstone	HMP Askham Grange	HMP Hull	HMP New Hall	HMP Wakefield	HMP Westun	HMP Everthorpe	HMP Castington	HMP Kirklington	HMP Holme House	Overall Comparator	
Any percentage highlighted in green shows the best score across establishments.																			
Any percentage highlighted in blue shows the worst score across establishments.																			
SECTION 5: Offender supervisor																			
28 Do you have an offender supervisor within this prison?	75%	100%	80%	75%	33%	76%	67%	78%	80%	75%	61%	65%	91%	71%	91%	93%	86%	77%	
For those who have an offender supervisor:																			
29 Do you meet with your offender supervisor every week?				0%	0%	7%	9%	0%	0%	0%	0%	11%	6%	0%	10%	43%	20%	11%	
30 Do you think you have been supported by your offender supervisor whilst in prison?				43%	0%	40%	64%	50%	100%	14%	18%	27%	50%	31%	60%	91%	89%	51%	
SECTION 6: Your time in custody																			
31 Whilst in custody have you been helped with any of the following:																			
31a Housing?	13%	13%	10%	0%	7%	5%	15%	19%	60%	5%	15%	0%	5%	10%	0%	17%	22%	11%	
31b Education/training/employment?	48%	63%	57%	65%	73%	53%	55%	69%	100%	35%	50%	47%	64%	48%	60%	92%	65%	60%	
31c Money and debt?	9%	8%	5%	0%	0%	0%	10%	6%	20%	0%	0%	5%	14%	5%	0%	4%	26%	7%	
31d Relationships (e.g. family/partner)?	13%	21%	10%	60%	7%	0%	15%	6%	20%	5%	10%	11%	18%	19%	0%	29%	17%	16%	
31e Lifestyle (e.g. friendships)?	13%	17%	10%	60%	7%	0%	10%	6%	20%	0%	15%	11%	18%	5%	20%	33%	30%	17%	
31f Drug use?	39%	8%	38%	70%	33%	26%	35%	44%	40%	10%	35%	0%	50%	52%	50%	33%	48%	35%	
31g Alcohol use?	35%	13%	14%	20%	0%	5%	40%	31%	20%	10%	20%	11%	36%	29%	50%	38%	30%	24%	
31h Emotional well-being?	22%	21%	14%	60%	7%	11%	10%	6%	20%	30%	20%	16%	18%	29%	30%	8%	44%	22%	
31i Thinking skills?	26%	63%	29%	60%	33%	37%	30%	38%	80%	55%	30%	32%	36%	24%	30%	75%	35%	41%	
31j Attitude to offending?	35%	33%	19%	75%	20%	11%	30%	31%	40%	40%	25%	11%	41%	24%	40%	79%	48%	36%	
31k Health?	39%	46%	14%	55%	20%	21%	20%	19%	20%	30%	25%	37%	55%	29%	80%	46%	39%	35%	
31l Not had any help?	26%	8%	29%	5%	7%	26%	15%	19%	0%	25%	15%	21%	14%	5%	10%	4%	13%	15%	
32 Has anyone done any work with you on basic skills?				65%	50%	42%	50%	73%	100%	25%	41%	64%	79%	56%	40%	89%	60%	55%	
33 Has anyone done any work with you on victim awareness?	39%	38%	5%	76%	12%	33%	23%	17%	60%	23%	15%	21%	30%	19%	62%	85%	26%	34%	
34 Has any member of staff helped you to address your offending behaviour whilst in custody?	46%	47%	32%	75%	25%	32%	36%	35%	40%	33%	30%	16%	35%	29%	33%	76%	54%	41%	
SECTION 7: Resettlement																			
35 Has any member of staff helped to prepare for your release whilst in custody?	25%	17%	10%	10%	7%	5%	9%	12%	40%	5%	16%	5%	9%	9%	8%	58%	25%	16%	
36 Have you done anything, or has anything happened to you during custody that you think will make you less likely to offend in future?	50%	78%	57%	85%	67%	56%	55%	71%	80%	67%	47%	69%	68%	64%	58%	89%	79%	67%	