HM Young Offender Institution

HMYOI Eastwood Park: Mary Carpenter Unit

Summary of questionnaires and interviews: Children and young people's self-reported perceptions 8 August 2012



Introduction

HM Inspectorate of Prisons has conducted surveys of children and young people (aged 15–18) held in prison custody, in collaboration with the Youth Justice Board (YJB), since 2001. As part of a service level agreement (SLA) between HM Inspectorate of Prisons and the YJB, each establishment holding children and young people is now surveyed on an annual basis. The objective of the survey is to give young people the chance to comment on their treatment and conditions in custody, as part of the evidence base for HM Inspectorate of Prisons and the YJB.

This summary provides young people's self-reported experiences and perceptions within HMYOI Eastwood Park: Mary Carpenter Unit. It includes a description of the survey methodology, a description of how the data has been analysed and the survey results.

In addition to these stand-alone summaries, the data from all surveys conducted each year is also collated and presented in a report which is produced annually. This is a detailed report that includes a year-on-year comparison of survey data, a breakdown across establishments and diversity analyses.

As well as being published within this stand-alone summary and in the annual report, the survey data collected was used for an inspection. During inspections, findings from the survey are triangulated with inspectors' observations, discussions with young people and staff and documentation held in the establishment. The inspection report (which can be found at www.justice.gov.uk/about/hmi-prisons) provides a triangulated assessment of how the establishment is performing against the Inspectorate of Prisons' inspection criteria 'Expectations'. These survey results are also included within the inspection report appendices.

Survey methodology

A voluntary, confidential and anonymous survey of the population of children and young people (15–18 years) was carried out by HM Inspectorate of Prisons.

Selecting the sample

At the time of the survey on 8 August 2012, the population of young people at HMYOI Eastwood Park: Mary Carpenter Unit was six. All young people in the unit were offered a questionnaire.

Refusals are noted and no attempts are made to replace them. No young people refused.

Interviews are carried out with any respondents with literacy difficulties. In total, no respondents were interviewed.

Methodology

Every attempt was made to distribute the questionnaires to each respondent on an individual basis. This gave researchers an opportunity to explain the independence of the Inspectorate and the purpose of the questionnaire, as well as to answer questions.

All completed questionnaires were confidential – only members of the Inspectorate saw them. In order to ensure confidentiality, respondents were asked to do one of the following:

- have their questionnaire ready to hand back to a member of the research team at a specified time.
- seal the questionnaire in the envelope provided and hand it to a member of staff, if they were agreeable, or
- seal the questionnaire in the envelope provided and leave it in their room for collection.

Respondents were not asked to put their names on their questionnaire, although their responses could be identified back to them in line with child protection requirements.

Response rates

In total, six respondents completed and returned their questionnaires. This represented 100% of children and young people in the establishment at the time. The response rate from the sample was 100%.

Summary

In addition, a summary of the survey results has been included, which shows a breakdown of responses for each question. Percentages have been rounded and therefore may not add up to 100%.

No questions have been filtered within the summary so all percentages refer to responses from the entire sample. The percentages to certain responses within the summary, for example 'not sentenced' options across questions, may differ slightly. This is due to different response rates across questions, meaning that the percentages have been calculated out of different totals (all missing data is excluded). The actual numbers will match up as the data is cleaned to be consistent.

Percentages shown in the summary may differ by 1% or 2% from that shown in the comparison data as the comparator data has been weighted for comparison purposes.

SECTION 1: ABOUT YOU

Q1	How old are you?	
	15	0 (0%)
	16	0 (0%)
	17	6 (100%)
	18	,
Q2	Are you a British citizen?	0 (4000()
	Yes	,
	No	0 (0%)
Q3	Do you understand spoken English?	
	Yes	6 (100%)
	No	, ,
0.4	Do way and anoton described English 2	
Q4	Do you understand written English?	6 (100%)
	Yes	,
	No	0 (0%)
Q5	What is your ethnic origin?	
	White - British	4 (67%)
	White - Irish	0 (0%)
	White - Other	
	Black or black British - Caribbean	1 (17%)
	Black or black British - African	0 (0%)
	Black or black British - Other	0 (0%)
	Asian or Asian British - Indian	0 (0%)
	Asian or Asian British - Pakistani	0 (0%)
	Asian or Asian British - Bangladeshi	
	Asian or Asian British - Chinese	0 (0%)
	Asian or Asian British - Other	0 (0%)
	Mixed race - White and black Caribbean	1 (17%)
	Mixed race - White and black African	0 (0%)
	Mixed race - White and Asian	0 (0%)
	Mixed race - Other	0 (0%)
	Arab	0 (0%)
	Other ethnic group	0 (0%)
Q6	What is your religion?	
QU	None	2 (33%)
	Church of England	
	Catholic	, ,
	Protestant	` '
	Other Christian denomination	` ,
	Buddhist	` ,
	Hindu	, ,
	Jewish	` ,
	Muslim	` ,
	Sikh	` '

Q7	Do you consider yourself to be Gypsy/Romany/Traveller? Yes	1 (17%)
	No	,
	Don't know	,
Q8	Do you have any children?	
	Yes	` ,
	No	6 (100%
Q9	Do you consider yourself to have a disability (i.e. do you need help	with any lon
	term physical, mental or learning needs)?	0 (220/)
	Yes No	,
Q10	Have you ever been in local authority care?	
Q I U	Yes	3 (60%)
	No	, ,
		_ (,
	SECTION 2: ABOUT YOUR SENTENCE	
Q1	Are you sentenced? Yes	4 (G79/)
	No - unsentenced/on remand	
		2 (0070)
Q2	How long is your sentence (the full DTO sentence)?	0 (000)
	Not sentenced	` '
	Less than 6 months	` '
	6 to 12 months	,
	More than 12 months, up to 2 years	
	More than 2 yearsIndeterminate sentence for public protection (IPP)	`
02		,
Q3	How long have you been in this establishment? Less than 1 month	3 (50%)
	1 to 6 months	,
	More than 6 months, but less than 12 months	,
	12 months to 2 years	,
	More than 2 years	, ,
Q4	Is this your first time in custody in a YOI, secure children's home of	or secure
-	training centre?	
	Yes	4 (67%)
	No	` '
	SECTION 3: COURTS, TRANSFERS AND ESCORTS	3
Q1	On your most recent journey here, did you feel safe?	
⊸.	Yes	6 (100%
	No	•

Q2	On your most recent journey here, were there any adults (over 18) or a males and females travelling with you? Yes	4 (67%)
	No	` '
	Don't remember	0 (0%)
Q3	On your most recent journey here, how long did you spend in the van?	
	Less than 2 hours	` ,
	2 to 4 hours	` ,
	More than 4 hours	` ,
	Don't remember	0 (0%)
Q4	On your most recent journey here, were you offered a toilet break?	
	My journey was less than 2 hours	` '
	Yes	` ,
	No	` ,
	Don't remember	0 (0%)
Q5	On your most recent journey here, were you offered anything to eat or o	
	My journey was less than 2 hours	4 (80%)
	Yes	1 (20%)
	No	0 (0%)
	Don't remember	0 (0%)
Q6	On your most recent journey here, how did you feel you were treated by staff?	the escort
	Very well	2 (33%)
	Well	1 (17%)
	Neither	3 (50%)
	Badly	0 (0%)
	Very badly	0 (0%)
	Don't remember	0 (0%)
Q7	Before you arrived here, did you receive any information to help you procoming here?	epare for
	Yes - and it was helpful	
	Yes - but it was not helpful	0 (0%)
	No - I received no information	4 (67%)
	Don't remember	1 (17%)
	SECTION 4: FIRST DAYS	
Q1	How long were you in reception?	
Q (1	Less than 2 hours	6 (100%)
	2 hours or longer	` ,
	Don't remember	, ,
		3 (370)
Q2	When you were searched, was this carried out in a respectful way?	
	Yes	,
	No	0 (0%)

Now well did you feel you were treated in reception?		Don't remember/not applicable	0 (0%)
Very well	03	How well did you feel you were treated in recention?	
Neither	40		3 (50%)
Badly		Well	2 (33%)
Very badly		Neither	1 (17%)
Don't remember		Badly	0 (0%)
When you first arrived here, did staff ask if you needed help or support with any of the following things? (Please tick all that apply to you.) Not being able to smoke			` '
the following things? (Please tick all that apply to you.) Not being able to smoke 5 (100%) Money worries		Don't remember	0 (0%)
Not being able to smoke 5 (100%) Money worries	Q4		with any of
Loss of property			3 (60%)
Feeling scared 3 (60%) Health problems 3 (60%) Gang problems 2 (40%) Getting phone numbers 2 (40%) Contacting family 5 (100%) Staff did not ask me about any of 0 (0%) these		Loss of property 2 (40%) Feeling worried/upset/needing	` ,
Gang problems			2 (60%)
Contacting family			` ,
## These ##		· , , , , , , , , , , , , , , , , , , ,	, ,
Please tick all that apply to you.) Not being able to smoke			0 (0 /0)
Please tick all that apply to you.) Not being able to smoke	0.5		
Not being able to smoke	Q5		5 ?
Loss of property			1 (17%)
Feeling scared		Loss of property 0 (0%) Feeling worried/upset/needing	7 1 (17%)
Gang problems			
Contacting family			
(Please tick all that apply to you.) 5 (83%) Toiletries/basic items 5 (83%) The opportunity to have a shower 5 (83%) Something to eat 4 (67%) A free phone call to friends/family 6 (100%) PIN phone credit 6 (100%) Information about feeling worried/upset 1 (17%) Don't remember 1 (17%) I was not given any of these 0 (0%) Q7 Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.) Chaplain 2 (33%) Peer mentor 1 (17%) Childline/Samaritans 0 (0%) The prison shop/canteen 0 (0%) Don't remember 1 (17%)			
(Please tick all that apply to you.) 5 (83%) Toiletries/basic items 5 (83%) The opportunity to have a shower 5 (83%) Something to eat 4 (67%) A free phone call to friends/family 6 (100%) PIN phone credit 6 (100%) Information about feeling worried/upset 1 (17%) Don't remember 1 (17%) I was not given any of these 0 (0%) Q7 Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.) Chaplain 2 (33%) Peer mentor 1 (17%) Childline/Samaritans 0 (0%) The prison shop/canteen 0 (0%) Don't remember 1 (17%)	06	When you first arrived here, were you given any of the following?	
Toiletries/basic items	QU.		
The opportunity to have a shower			5 (83%)
Something to eat			
A free phone call to friends/family 6 (100%) PIN phone credit 6 (100%) Information about feeling worried/upset 1 (17%) Don't remember 1 (17%) I was not given any of these 0 (0%) Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.) Chaplain 2 (33%) Peer mentor 1 (17%) Childline/Samaritans 0 (0%) The prison shop/canteen 0 (0%) Don't remember 1 (17%)			
PIN phone credit 6 (100%) Information about feeling worried/upset 1 (17%) Don't remember 1 (17%) I was not given any of these 0 (0%) Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.) 2 (33%) Chaplain 2 (33%) Peer mentor 1 (17%) Childline/Samaritans 0 (0%) The prison shop/canteen 0 (0%) Don't remember 1 (17%)			
Information about feeling worried/upset		· · · · · · · · · · · · · · · · · · ·	•
Don't remember		Information about feeling worried/upset	1 (17%)
Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.) Chaplain			
services? (Please tick all that apply to you.) 2 (33%) Chaplain 2 (33%) Peer mentor 1 (17%) Childline/Samaritans 0 (0%) The prison shop/canteen 0 (0%) Don't remember 1 (17%)		I was not given any of these	0 (0%)
Chaplain 2 (33%) Peer mentor 1 (17%) Childline/Samaritans 0 (0%) The prison shop/canteen 0 (0%) Don't remember 1 (17%)	Q7		ople or
Peer mentor 1 (17%) Childline/Samaritans 0 (0%) The prison shop/canteen 0 (0%) Don't remember 1 (17%)			2 (33%)
Childline/Samaritans		·	1 1
The prison shop/canteen			` '
Don't remember 1 (17%)			` ,
		·	` ,

Q8	Before you were locked up on your first night, were you seen by a doctor nurse?		
	Yes	4 (67%)	
	No	2 (33%)	
	Don't remember	0 (0%)	
Q9	Did you feel safe on your first night here?		
	Yes	` ,	
	No		
	Don't remember	0 (0%)	
Q10	Did the induction course cover everything you needed to know about establishment?	ut the	
	I have not been on an induction course	0 (0%)	
	Yes	4 (67%)	
	No	1 (17%)	
	Don't remember	1 (17%)	
	SECTION 5: DAILY LIFE AND RESPECT		
Q1	Can you normally have a shower every day if you want to?		
Q I	Yes	6 (100%)	
	No	,	
	Don't know	` ,	
		0 (070)	
Q2	Is your cell call bell normally answered within five minutes? Yes	A (67%)	
	No	, ,	
	Don't know	` ,	
	DOIT KNOW	2 (3370)	
Q3	What is the food like here?		
	Very good	0 (0%)	
	Good	0 (0%)	
	Neither	1 (17%)	
	Bad	1 (17%)	
	Very bad	4 (67%)	
Q4	Does the shop/canteen sell a wide enough variety of products?		
	I have not bought anything yet/don't know	0 (0%)	
	Yes	3 (50%)	
	No	3 (50%)	
Q5	How easy is it for you to attend religious services?		
	I don't want to attend religious services	` '	
	Very easy	1 (20%)	
	Easy		
	Neither	, ,	
	Difficult	0 (0%)	
	Very difficult	0 (0%)	
	Don't know	0 (0%)	

Q9	Are you religious beliefs respected?		
	Yes	2 (3	33%)
	No		
	Don't know/not applicable	3 (5	50%)
Q6	Can you speak to a Chaplain of your fai	h in private if you want to?	
	Yes	4 (6	67%)
	No	·	,
	Don't know/not applicable	2 (3	33%)
Q7	Can you speak to a peer mentor when y	ou need to?	
	Yes	5 (8	33%)
	No	0 (0	0%)
	Don't know	1 (1	17%)
Q8	Can you speak to a member of the IMB (Independent Monitoring Board) whe	en you
		5 (1	100%)
	No	·	
	Don't know	•	,
		`	,
Q9	Can you speak to an advocate (an outsi		
	No	5 (1	,
	Don't know	•	,
	DOTT KNOW	······································	70)
	SECTION 6: RELATIONS	SHIPS WITH STAFF	
Q1	Do most staff treat you with respect?		
		5 (8	,
	No	1 (1	17%)
Q2	If you had a problem, who would you tu		
	No one 1 (17	,	` '
	Personal officer 2 (33		
	•	b) Peer mentor 0	` '
		Another young person here 0	
		b) Case worker 0	
	Chaplain 0 (0%		` '
	IMB 1 (17		
	YOT worker 0 (09	b) Childline/Samaritans 0	(0%)
Q3	Have staff checked on you personally ir on?	the last week to see how you are go	etting
		4 (6	67%)
	No	· · · · · · · · · · · · · · · · · · ·	
Q4	When did you first meet your personal (named) officer?	
~T	I still have not met him/her	•	17%)
	In your first week	· ·	,

	After your first week	1 (17%)
	Don't remember	1 (17%)
Q5	How often do you see your personal (named) officer?	
	I still have not met him/her	` ,
	At least once a week	` ,
	Less than once a week	1 (17%)
Q6	Do you feel your personal (named) officer tries to help you?	
Q U	I still have not met him/her	1 (20%)
	Yes	,
	No	` ,
	710	0 (070)
	SECTION 7: APPLICATIONS AND COMPLAINTS	
Q 1	Is it easy to make an application?	
ω, i	Yes	5 (83%)
		` ,
	No	` ,
	Don't know	1 (17%)
Q2	Are applications sorted out fairly?	
	I have not made an application	3 (50%)
	Yes	
	No	2 (33%)
Q3	Are applications sorted out quickly (within 7 days)?	
Ų3	Are applications sorted out quickly (within 7 days)? I have not made an application	3 (50%)
	Yes	,
	No	,
	TVO	2 (33/0)
		, ,
Q4	Is it easy to make a complaint?	
Q4		4 (67%)
Q4	Yes	
Q4		1 (17%)
-	Yes	1 (17%)
-	Yes No Don't know Are complaints sorted out fairly?	1 (17%) 1 (17%)
-	Yes	
	Yes	1 (17%) 1 (17%) 2 (33%) 1 (17%)
-	Yes	1 (17%) 1 (17%) 2 (33%) 1 (17%)
Q5	Yes	
Q5	Yes	
Q 5	Yes	
Q 5	Yes	
Q5 Q6	Yes	
Q5 Q6	Yes	
Q4 Q5 Q6	Yes	

SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE

Q1	What level of the rewards and sanctions scheme are you on?	
	Don't know what the rewards and sanctions scheme is	0 (0%)
	Enhanced (top)	2 (33%)
	Standard (middle)	` '
	Basic (bottom)	` '
	Don't know	` ,
Q2	Have you been treated fairly in your experience of the rewards and s scheme?	anctions
	Don't know what the rewards and sanctions scheme is	0 (0%)
	Yes	` ,
	No	` ,
	Don't know	, ,
		5 (575)
Q3	Do the different levels of the rewards and sanctions scheme encourage	age you to
	change your behaviour?	- (()
	Don't know what the rewards and sanctions scheme is	` ,
	Yes	,
	No	,
	Don't know	0 (0%)
Q4	Have you had a minor report since you have been here?	
	Yes	1 (17%)
	No	` ,
	Don't know	,
0.5	Marcon bears had a miner manager area the annears combined absorbers	0
Q5	If you have had a minor report, was the process explained clearly to	
	I have not had a minor report	,
	Yes	,
	No	0 (0%)
Q6	Have you had an adjudication ('nicking') since you have been here?	
	Yes	3 (50%)
	No	2 (33%)
	Don't know	1 (17%)
Q7	If you have had an adjudication ('nicking'), was the process explaine	d clearly to
	you?	
	I have not had an adjudication	3 (50%)
	Yes	,
	No	,
00	Have you been physically restrained (C and B) since you have been	horo?
Q8	Have you been physically restrained (C and R) since you have been	
	Yes	` ,
	No	,
	Don't know	1 (1/%)

Q9	If you have spent a night in the care and separation unit (CSU), how we treated by staff?	vere you
	I have not been to the care and separation unit	6 (100%)
	Very well	, ,
	Well	` ,
	Neither	` ,
	Badly	` ,
	Very badly	` ,
	SECTION 9: SAFETY	, ,
Q1	Have you ever felt unsafe here?	
	Yes	1 (17%)
	No	,
Q2	Do you feel unsafe now?	
~-	Yes	0 (0%)
	No	` ,
		0 (10070)
Q3	In which areas have you felt unsafe? (Please tick all that apply to you	-
	Never felt unsafe	,
	Everywhere	· · ·
	Care and separation unit	` ,
	Association areas	` '
	Reception area	` '
	At the gym	` '
	In an exercise yard	, ,
	At work	` '
	At education	` ,
	At religious services	, ,
	At mealtimes	` ,
	At health care	` '
	Visits area	` ,
	In wing showers	
	In gym showers	` '
	In corridors/stairwells	` ,
	On your landing/wing	` '
	During movement	, ,
	In your cell	0 (0%)
Q4	Have you ever been victimised by another young person/group of youhere (e.g. insulted or assaulted you)?	
	Yes	` ,
	No	5 (83%)
Q5	If yes, what did the incident(s) involve/what was it about? (Please tick apply to you.)	call that
	Insulting remarks (about you, your family or friends)	0 (0%)
	Physical abuse (being hit, kicked or assaulted)	
	Sexual abuse	` ,
		= (=,0)

	Feeling threatened or intimidated	1	(17%)
	Having your canteen/property taken	0	(0%)
	Medication	0	(0%)
	Debt	0	(0%)
	Drugs		(0%)
	Your race or ethnic origin	0	(0%)
	Your religion/religious beliefs	0	(0%)
	Your nationality		(0%)
	You are from a different part of the country to others	0	(0%)
	You are from a Traveller community	0	(0%)
	Your sexuality	0	(0%)
	Your age		` '
	You having a disability		. ,
	You were new here		` ,
	Your offence/crime		` ,
	Gang related issues	0	(0%)
07	Have you are been ristingiand by staff being to a insulted an ac-	ومديالم ما يرمو	\0
Q7	Have you ever been victimised by staff here (e.g. insulted or as		
	No		` ,
	740		(0070)
Q8	If yes, what did the incident(s) involve/what was it about? (Plea	se tick all t	hat
	apply to you.)		
	Insulting remarks (about you, your family or friends)		
	Physical abuse (being hit, kicked or assaulted)		
	Sexual abuse		` ,
	Feeling threatened or intimidated		
	Having your canteen/property taken		
	Medication		` ,
	Debt		` ,
	Drugs		` ,
	Your race or ethnic origin		
	Your religion/religious beliefs		
	Your nationality	0	(0%)
	You are from a different part of the country to others		
	You are from a Traveller community		
	Your sexuality		` ,
	Your age		
	You having a disability		
	You were new here		
	Your offence/crime		` ,
	Gang related issues		` ,
	Because you made a complaint	0	(0%)
Q10	If you were being victimised, would you tell a member of staff?		
			(33%)
			,
			,
Q10	If you were being victimised, would you tell a member of staff? Yes No Don't know	2 2	(3

Q11	Do you think staff would take it seriously if you told them you told been victimised?	I them you had
	Yes	4 (67%)
	No	1 (17%)
	Don't know	1 (17%)
Q12	Is shouting through the windows a problem here?	2 (22()
	Yes	` ' .
	No	` ,
	Don't know	2 (33%)
	SECTION 10: HEALTH SERVICES	
Q1	Is it easy to see the following people if you need to?	D = 1/4 l = 1 - 1 - 1
	Yes No	
	The doctor	, , ,
	The nurse	, ,
	The dentist	%) 1 (17%)
Q2	What do you think of the overall quality of the health services here	
	I have not been	` ,
	Very good	, ,
	Good	` ,
	Neither	, ,
	Bad	` ,
	Very bad	0 (0%)
Q3	If you are taking medication, are you allowed to keep some/all of i	
	I am not taking any medication	, ,
	Yes, all of my meds	` '
	Yes, some of my meds	` ,
	No	2 (40%)
Q4	Do you have any emotional or mental health problems?	
	Yes	,
	No	4 (67%)
Q5	Are you being helped by anyone here with your emotional or men problems (e.g. a psychologist, doctor, counsellor, personal office	
	member of staff)?	
	I do not have any emotional or mental health problems	
	Yes	,
	No	0 (0%)
Q6	Did you have problems with alcohol when you first arrived here?	
	Yes	1 (20%)
	No	4 (80%)
Q7	Have you received any help with alcohol problems here?	
	Yes	0 (0%)

	No	5 (100%)
Q8	Did you have problems with drugs when you first arrived here? Yes No	` ,
Q9	Do you have problems with drugs now? Yes	` ,
Q10	Have you received any help with drugs problems here? Yes	` ,
Q11	How easy or difficult is it to get illegal drugs here? Very easy Easy Neither Difficult Very difficult Don't know.	0 (0%) 0 (0%) 0 (0%) 1 (20%)
	SECTION 11: ACTIVITIES	
Q1	How old were you when you were last at school? 14 or under	` ,
Q2	Have you ever been excluded from school? Yes	0 (0%)
Q3	Did you ever skip school before you came into custody? Yes	0 (0%)
Q4	Do you currently take part in any of the following activities? (Please t apply to you.) Education A job in this establishment. Vocational or skills training. Offending behaviour programmes. I am not currently involved in any of these	5 (100%) 1 (20%) 0 (0%) 2 (40%)

Q5	If you have been involved in any of the following activities here, do you think they will help you when you leave prison?								
	neip yeu mien yeu ieure prieem	Not been	Yes	No	Don't				
		involved			know				
	Education	0 (0%)	5	0 (0%)	0 (0%)				
		,	(100%)	` ,	,				
	A job in this establishment	1 (25%)	0 (0%)	1 (25%)	2 (50%)				
	Vocational or skills training	1 (33%)	0 (0%)	0 (0%)	` ,				
	Offending behaviour programmes	0 (0%)	1 (25%)	1 (25%)	2 (50%)				
Q6	Do you usually have association every	/ day?							
	Yes				,				
	No		•••••	(0 (0%)				
Q7	Can you usually go outside for exercis								
	Don't want to go				` ,				
	Yes				,				
	No				1 (20%)				
Q8	How many times do you usually go to								
	Don't want to go				` '				
	None				` '				
	One to two times				` ,				
	Three to five times				` '				
	More than five times		•••••	() (0%)				
	SECTION 12: FAMIL	Y AND FRIEN	NDS						
Q1	Are you able to use the telephone ever	ry day if you wa	nt to?						
	Yes			!	5 (83%)				
	No			(0 (0%)				
	Don't know				1 (17%)				
Q2	Have you had any problems with sending or receiving mail (letters or parcels)?								
	Yes				3 (50%)				
	No				,				
	Don't know				1 (17%)				
Q3	How many visits do you usually have								
	I don't get visits				` '				
	Less than one a week				` '				
	About one a week				` ,				
	More than one a week				` ,				
	Don't know			(0 (0%)				
Q4	How easy is it for your family and frier	-							
	I don't get visits				,				
	Very easy				` ,				
	Easy								
	Neither								

	DifficultVery difficultDon't know	2 (33%)
Q5	Do your visits usually start on time? I don't get visits Yes No Don't know	0 (0%) 3 (50%)
	SECTION 13: PREPARATION FOR RELEASE	
Q1	Do you think you will have a problem with any of the following things are released? (Please tick all that apply to you.) Finding accommodation Getting into school or college Getting a job Money/finances Claiming benefits Continuing health services Opening a bank account Avoiding bad relationships I won't have any problems	2 (33%) 2 (33%) 4 (67%) 4 (67%) 2 (33%) 1 (17%) 2 (33%) 1 (17%)
Q2	Do you have a training plan, sentence plan or remand plan (i.e. a plan discussed in your DTO/planning meetings, which sets out your targetyes	ets)? 2 (33%) 1 (17%)
Q3	Were you involved in the development of your plan? I don't have a plan/don't know if I have a plan Yes No	1 (17%)
Q4	Do you understand the targets that have been set in your plan? I don't have a plan/don't know if I have a plan Yes No	2 (33%)
Q5	Do you have a caseworker here? Yes No Don't know	1 (17%)
Q6	Has your caseworker helped to prepare you for release? I don't have a caseworker Yes No Don't know	1 (17%) 1 (17%)

Q7	Has your social worker been to visit you since you have been here?						
	I don't have a social worker			` ,			
	Yes			` ,			
	No	•••••		2 (33%)			
Q8	Have you had a say in what will ha						
	Yes			` ,			
	No			` ,			
	Don't know			1 (20%)			
Q9	Do you know who to contact for help with any of the following problems, before your release? (Please tick all that apply to you.)						
	Finding accommodation			` '			
	Getting into school or college			2 (40%)			
	Getting a job			2 (40%)			
	Help with money/finances			3 (60%)			
	Help with claiming benefits			1 (20%)			
	Continuing health services			1 (20%)			
	Opening a bank account			3 (60%)			
	Avoiding bad relationships			1 (20%)			
	I don't know who to contact			2 (40%)			
Q10	What is most likely to stop you offending in the future? (Please tick all that apply to you.)						
	Not sentenced	2 (50%)	Having a mentor (someone yo can ask for advice)				
	Nothing, it is up to me	0 (0%)	Having a YOT worker or social worker that I get on with	, ,			
	Making new friends outside						
	Going back to live with my family	2 (50%)	Having something to do that isn't crime				
	Getting a place of my own	1 (25%)	This sentence	0 (0%)			
	Getting a job						
	Having a partner (girlfriend or boyfriend)		Talking about my offending behaviour with staff	0 (0%)			
	Staying off alcohol/drugs	1 (25%)	Anything else	0 (0%)			
Q11	Do you want to stop offending?						
	Not sentenced			2 (40%)			
	Yes			3 (60%)			
	No			0 (0%)			
	Don't know			0 (0%)			
Q12	Have you done anything, or has a			u think will			
	make you less likely to offend in the	he future	?				
	make you less likely to offend in the Not sentenced			2 (40%)			
				` ,			