

HM Young Offender Institution

# **HMYOI Cookham Wood**

Summary of questionnaires and interviews:

Children and young people's self-reported perceptions

16 – 17 October 2012



# Introduction

---

HM Inspectorate of Prisons has conducted surveys of children and young people (aged 15–18) held in prison custody, in collaboration with the Youth Justice Board (YJB), since 2001. As part of a service level agreement (SLA) between HM Inspectorate of Prisons and the YJB, each establishment holding children and young people is now surveyed on an annual basis. The objective of the survey is to give young people the chance to comment on their treatment and conditions in custody, as part of the evidence base for HM Inspectorate of Prisons and the YJB.

This summary provides young people's self-reported experiences and perceptions within HMYOI Cookham Wood. It includes a description of the survey methodology, a description of how the data has been analysed and the survey results.

In addition to these stand-alone summaries, the data from all surveys conducted each year is also collated and presented in a report which is produced annually. This is a detailed report that includes a year-on-year comparison of survey data, a breakdown across establishments and diversity analyses.

Although this survey was conducted solely as part of the SLA with the YJB, in some instances, as well as being published as a stand-alone summary report, and in the annual report, the survey data collected are used in inspections. During inspections, findings from the survey are triangulated with inspectors' observations, discussions with young people and staff and documentation held in the establishment.

# Survey methodology

---

A voluntary, confidential and anonymous survey of the population of children and young people (15–18 years) was carried out by HM Inspectorate of Prisons.

## Selecting the sample

---

At the time of the survey on 16 October 2012, the population of young people at HMYOI Cookham Wood was 117. The sample size was 117. Overall, this represented 100% of the population of children and young people.

Refusals were noted and no attempts were made to replace them.

Interviews were carried out with any respondents with literacy difficulties. In total, three respondents were interviewed.

## Methodology

---

Every attempt was made to distribute the questionnaires to each respondent on an individual basis. This gave researchers an opportunity to explain the independence of the Inspectorate and the purpose of the questionnaire, as well as to answer questions.

All completed questionnaires were confidential – only members of the Inspectorate saw them. In order to ensure confidentiality, respondents were asked to do one of the following:

- have their questionnaire ready to hand back to a member of the research team at a specified time
- seal the questionnaire in the envelope provided and hand it to a member of staff, if they were agreeable, or
- seal the questionnaire in the envelope provided and leave it in their room for collection.

Respondents were not asked to put their names on their questionnaire, although their responses could be identified back to them in line with child protection requirements.

## Response rates

---

In total, 97 respondents completed and returned their questionnaires. This represented 83% of children and young people in the establishment at the time.

Nine respondents refused to complete a questionnaire, four questionnaires were not returned and seven were returned blank.

## Comparisons

---

Presented alongside the results from this survey are the comparator figures for all children and young people surveyed in young offender institutions. This comparator is based on all responses from surveys carried out in the other 10 male establishments surveyed since April 2011. Within the statistical analyses all data has been weighted in order to mimic a consistent percentage sampled in each establishment.

A further comparator compares the responses of young people in 2012 against the responses of young people surveyed at HMYOI Cookham Wood in 2011. It should be noted that, in order for statistical comparisons to be made between the most recent survey data and that of the previous survey, both sets of data have been coded in the same way. This may result in percentages from previous surveys looking higher or lower as some of the survey questions may have changed. However, both percentages are true of the populations they were taken from, and the statistical significance (see below) is correct.

On occasion, the analysis comparing the most recent survey findings to the previous survey findings at an establishment will be different in the stand-alone findings document and in the appendices of an inspection report. This occurs when the current survey is being used for an inspection but the previous survey carried out at the establishment was not; for inspection purposes it is more helpful to compare the current survey to the survey that was carried out for the last inspection and so this version will appear in the inspection report, while the comparison between the current survey and the last survey at the establishment will appear in the stand-alone document.

In addition, the following analyses were conducted:

- A comparison within the 2012 survey between the responses of white young people and those from a black and minority ethnic group.
- A comparison within the 2012 survey between the responses of Muslim young people and non-Muslim young people.
- A comparison within the 2012 survey between the responses of young people who consider themselves to have a disability and those who do not consider themselves to have a disability.

In all the above documents, statistically significant differences are highlighted. Statistical significance indicates whether there is a real difference between the figures, i.e. the difference is not due to chance alone. Results that are significantly better are indicated by green shading, results that are significantly worse are indicated by blue shading, and where there is no significant difference there is no shading. Orange shading has been used to show a significant difference in demographic background details.

Some questions have been filtered according to the response to a previous question. Filtered questions are clearly indented and preceded by an explanation as to which respondents are included in the filtered questions. Otherwise, percentages provided refer to the entire sample. All missing responses are excluded from the analysis.

## **Summary**

---

In addition, a summary of the survey results has been included, which shows a breakdown of responses for each question. Percentages have been rounded and therefore may not add up to 100%.

No questions have been filtered within the summary so all percentages refer to responses from the entire sample. The percentages to certain responses within the summary, for example 'not sentenced' options across questions, may differ slightly. This is due to different response rates across questions, meaning that the percentages have been calculated out of different totals (all missing data is excluded). The actual numbers will match up as the data is cleaned to be consistent.

Percentages shown in the summary may differ by 1% or 2% from that shown in the comparison data as the comparator data has been weighted for comparison purposes.

## Survey responses from children and young people: HMYOI Cookham Wood 2012

**Survey responses** (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

### Key to tables

		Cookham Wood 2012	Young people's comparator	Cookham Wood 2012	Cookham Wood 2011
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		97	854	97	100
<b>SECTION 1: ABOUT YOU</b>					
1.1	Are you 18 years of age?	10%	13%	10%	9%
1.2	Are you a foreign national?	9%	4%	9%	5%
1.3	Do you understand spoken English?	100%	98%	100%	
1.4	Do you understand written English?	98%	98%	98%	
1.5	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	61%	41%	61%	62%
1.6	Are you Muslim?	27%	19%	27%	30%
1.7	Do you consider yourself to be Gypsy/Romany/Traveller?	6%	4%	6%	6%
1.8	Do you have any children?	14%	11%	14%	12%
1.9	Do you consider yourself to have a disability?	21%	13%	21%	10%
1.10	Have you ever been in local authority care?	28%	29%	28%	31%
<b>SECTION 2: ABOUT YOUR SENTENCE</b>					
2.1	Are you sentenced?	67%	77%	67%	69%
2.2	Is your sentence 12 months or less?	31%	36%	31%	34%
2.3	Have you been in this establishment for one month or less?	17%	17%	17%	17%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	49%	53%	49%	55%
<b>SECTION 3: COURTS, TRANSFERS AND ESCORTS</b>					
On your most recent journey here:					
3.1	Did you feel safe?	77%	82%	77%	81%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	24%	29%	24%	34%
3.3	Did you spend more than 4 hours in the van?	5%	6%	5%	17%
For those who spent 2 or more hours in the escort van:					
3.4	Were you offered a toilet break if you needed it?	11%	13%	11%	12%
3.5	Were you offered anything to eat or drink?	31%	34%	31%	33%
3.6	Were you treated well/very well by the escort staff?	43%	51%	43%	42%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	14%	18%	14%	

### Key to tables

	Any percentage highlighted in green is significantly better	Cookham Wood 2012	Young people's comparator	Cookham Wood 2012	Cookham Wood 2011
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
Number of completed questionnaires returned		97	854	97	100
<b>SECTION 4: YOUR FIRST FEW DAYS HERE</b>					
4.1	Were you in reception for less than 2 hours?	87%	82%	87%	79%
4.2	When you were searched, was this carried out in a respectful way?	86%	81%	86%	
4.3	Were you treated well/very well in reception?	70%	64%	70%	55%
When you first arrived, did staff ask if you needed help or support with any of the following:					
4.4a	Not being able to smoke?	57%	56%	57%	52%
4.4b	Loss of property?	28%	21%	28%	25%
4.4c	Feeling scared?	44%	27%	44%	
4.4d	Gang problems?	70%	50%	70%	
4.4e	Contacting family?	62%	59%	62%	53%
4.4f	Money worries?	25%	16%	25%	28%
4.4g	Feeling worried/upset/needing someone to talk to?	50%	36%	50%	
4.4h	Health problems?	71%	54%	71%	70%
4.4i	Getting phone numbers?	41%	44%	41%	47%
4.5	Did you have any problems when you first arrived?	63%	73%	63%	80%
When you first arrived, did you have problems with any of the following:					
4.5a	Not being able to smoke?	30%	48%	30%	40%
4.5b	Loss of property?	11%	15%	11%	23%
4.5c	Feeling scared?	11%	10%	11%	
4.5d	Gang problems?	15%	12%	15%	
4.5e	Contacting family?	24%	23%	24%	33%
4.5f	Money worries?	17%	18%	17%	23%
4.5g	Feeling worried/upset/needing someone to talk to?	17%	10%	17%	
4.5h	Health problems?	17%	10%	17%	18%
4.5i	Getting phone numbers?	31%	30%	31%	40%
When you first arrived, were you given any of the following:					
4.6a	Toiletries/basic items?	89%	81%	89%	
4.6b	The opportunity to have a shower?	84%	39%	84%	68%
4.6c	Something to eat?	89%	81%	89%	83%
4.6d	A free phone call to friends/family?	75%	78%	75%	55%
4.6e	PIN phone credit?	77%	57%	77%	
4.6f	Information about feeling worried/upset?	53%	33%	53%	

### Key to tables

	Any percentage highlighted in green is significantly better	Cookham Wood 2012	Young people's comparator	Cookham Wood 2012	Cookham Wood 2011
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>97</b>	<b>854</b>	<b>97</b>	<b>100</b>
Within your first 24 hours, did you have access to the following people or services:					
<b>4.7a</b>	A chaplain?	44%	48%	44%	45%
<b>4.7b</b>	A peer mentor?	17%	11%	17%	
<b>4.7c</b>	Childline/Samaritans	20%	15%	20%	
<b>4.7d</b>	The prison shop/canteen?	9%	14%	9%	10%
<b>4.8</b>	Before you were locked up on your first night, were you seen by a doctor or nurse?	82%	72%	82%	73%
<b>4.9</b>	Did you feel safe on your first night here?	77%	80%	77%	83%
<b>4.10</b>	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	66%	63%	66%	70%
<b>SECTION 5: DAILY LIFE AND RESPECT</b>					
<b>5.1</b>	Can you normally have a shower every day if you want to?	57%	73%	57%	43%
<b>5.2</b>	Is your cell call bell normally answered within five minutes?	29%	38%	29%	33%
<b>5.3</b>	Do you find the food here good/very good?	15%	17%	15%	5%
<b>5.4</b>	Does the shop/canteen sell a wide enough variety of products?	50%	48%	50%	33%
<b>5.5</b>	Is it easy/very easy for you to attend religious services?	47%	58%	47%	58%
<b>5.6</b>	Do you feel your religious beliefs are respected?	50%	56%	50%	64%
Can you speak to:					
<b>5.7</b>	A chaplain of your faith in private?	56%	68%	56%	72%
<b>5.8</b>	A peer mentor?	36%	35%	36%	
<b>5.9</b>	A member of the IMB (Independent Monitoring Board)?	30%	26%	30%	30%
<b>5.10</b>	An advocate (an outside person to help you)?	37%	39%	37%	36%
<b>SECTION 6: RELATIONSHIPS WITH STAFF</b>					
<b>6.1</b>	Do most staff treat you with respect?	82%	66%	82%	58%
<b>6.2</b>	If you had a problem, would you have no one to turn to?	23%	23%	23%	
<b>6.3</b>	Have staff checked on you personally in the last week to see how you are getting on?	41%	38%	41%	34%
For those who have met their personal officer:					
<b>6.4</b>	Did you meet your personal (named) officer within the first week?	31%	48%	31%	32%
<b>6.5</b>	Do you see your personal (named) officer at least once a week?	49%	61%	49%	58%
<b>6.6</b>	Do you feel your personal (named) officer tries to help you?	72%	66%	72%	
<b>SECTION 7: APPLICATIONS AND COMPLAINTS</b>					
<b>7.1</b>	Is it easy to make an application?	73%	79%	73%	80%
For those who have made an application:					
<b>7.2</b>	Do you feel applications are sorted out fairly?	77%	71%	77%	53%
<b>7.3</b>	Do you feel applications are sorted out quickly (within 7 days)?	40%	66%	40%	42%

### Key to tables

		Cookham Wood 2012	Young people's comparator	Cookham Wood 2012	Cookham Wood 2011
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>97</b>	<b>854</b>	<b>97</b>	<b>100</b>
<b>7.4</b>	Is it easy to make a complaint?	<b>60%</b>	<b>58%</b>	<b>60%</b>	<b>70%</b>
For those who have made a complaint:					
<b>7.5</b>	Do you feel complaints are sorted out fairly?	<b>41%</b>	<b>34%</b>	<b>41%</b>	<b>39%</b>
<b>7.6</b>	Do you feel complaints are sorted out quickly (within 7 days)?	<b>33%</b>	<b>42%</b>	<b>33%</b>	<b>48%</b>
<b>7.7</b>	Have you ever felt too scared or intimidated to make a complaint?	<b>7%</b>	<b>11%</b>	<b>7%</b>	
<b>SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE</b>					
<b>8.1</b>	Are you on the enhanced (top) level of the reward scheme?	<b>42%</b>	<b>28%</b>	<b>42%</b>	<b>35%</b>
<b>8.2</b>	Have you been treated fairly in your experience of the reward scheme?	<b>51%</b>	<b>49%</b>	<b>51%</b>	<b>37%</b>
<b>8.3</b>	Do the different levels make you change your behaviour?	<b>54%</b>	<b>51%</b>	<b>54%</b>	<b>52%</b>
<b>8.4</b>	Have you had a minor report since you have been here?	<b>45%</b>	<b>44%</b>	<b>45%</b>	
For those who have had a minor report:					
<b>8.5</b>	Was the process explained clearly to you?	<b>85%</b>	<b>71%</b>	<b>85%</b>	
<b>8.6</b>	Have you had an adjudication ('nicking') since you have been here?	<b>74%</b>	<b>61%</b>	<b>74%</b>	<b>58%</b>
For those who have had an adjudication ('nicking'):					
<b>8.7</b>	Was the process explained clearly to you?	<b>87%</b>	<b>84%</b>	<b>87%</b>	<b>81%</b>
<b>8.8</b>	Have you been physically restrained (C and R) since you have been here?	<b>31%</b>	<b>34%</b>	<b>31%</b>	<b>33%</b>
<b>8.9</b>	For those who had spent a night in the care and separation unit: did the staff treat you well/very well?	<b>48%</b>	<b>41%</b>	<b>48%</b>	<b>45%</b>
<b>SECTION 9: SAFETY</b>					
<b>9.1</b>	Have you ever felt unsafe here?	<b>35%</b>	<b>31%</b>	<b>35%</b>	<b>23%</b>
<b>9.2</b>	Do you feel unsafe now?	<b>8%</b>	<b>9%</b>	<b>8%</b>	
<b>9.4</b>	Have you ever been victimised by other young people here?	<b>29%</b>	<b>23%</b>	<b>29%</b>	<b>15%</b>
Since you have been here, have other young people:					
<b>9.5a</b>	Made insulting remarks about you, your family or friends?	<b>15%</b>	<b>14%</b>	<b>15%</b>	<b>7%</b>
<b>9.5b</b>	Hit, kicked or assaulted you?	<b>14%</b>	<b>11%</b>	<b>14%</b>	<b>7%</b>
<b>9.5c</b>	Sexually abused you?	<b>0%</b>	<b>1%</b>	<b>0%</b>	<b>1%</b>
<b>9.5d</b>	Threatened or intimidated you?	<b>12%</b>	<b>7%</b>	<b>12%</b>	
<b>9.5e</b>	Taken your canteen/property?	<b>5%</b>	<b>6%</b>	<b>5%</b>	<b>4%</b>
<b>9.5f</b>	Victimised you because of medication?	<b>0%</b>	<b>1%</b>	<b>0%</b>	
<b>9.5g</b>	Victimised you because of debt?	<b>5%</b>	<b>1%</b>	<b>5%</b>	
<b>9.5h</b>	Victimised you because of drugs?	<b>0%</b>	<b>1%</b>	<b>0%</b>	<b>0%</b>
<b>9.5i</b>	Victimised you because of your race or ethnic origin?	<b>2%</b>	<b>4%</b>	<b>2%</b>	<b>2%</b>
<b>9.5j</b>	Victimised you because of your religion/religious beliefs?	<b>2%</b>	<b>3%</b>	<b>2%</b>	<b>0%</b>



## Key to tables

	Any percentage highlighted in green is significantly better	Cookham Wood 2012	Young people's comparator	Cookham Wood 2012	Cookham Wood 2011
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>97</b>	<b>854</b>	<b>97</b>	<b>100</b>
<b>9.5k</b>	Victimised you because of your nationality?	4%	2%	4%	
<b>9.5l</b>	Victimised you because you were from a different part of the country?	5%	5%	5%	2%
<b>9.5m</b>	Victimised you because you are from a Traveller community?	2%	1%	2%	
<b>9.5n</b>	Victimised you because of your sexual orientation?	0%	1%	0%	
<b>9.5o</b>	Victimised you because of your age?	0%	1%	0%	
<b>9.5p</b>	Victimised you because you have a disability?	1%	1%	1%	1%
<b>9.5q</b>	Victimised you because you were new here?	8%	9%	8%	5%
<b>9.5r</b>	Victimised you because of your offence/crime?	0%	3%	0%	1%
<b>9.5s</b>	Victimised you because of gang related issues?	6%	4%	6%	2%
<b>9.7</b>	Have you ever been victimised by a member of staff here?	15%	23%	15%	21%
Since you have been here, have staff:					
<b>9.8a</b>	Made insulting remarks about you, your family or friends?	8%	13%	8%	10%
<b>9.8b</b>	Hit, kicked or assaulted you?	5%	4%	5%	2%
<b>9.8c</b>	Sexually abused you?	0%	1%	0%	1%
<b>9.8d</b>	Threatened or intimidated you?	6%	7%	6%	
<b>9.8e</b>	Taken your canteen/property?	1%	4%	1%	4%
<b>9.8f</b>	Victimised you because of medication?	0%	1%	0%	
<b>9.8g</b>	Victimised you because of debt?	0%	0%	0%	
<b>9.8h</b>	Victimised you because of drugs?	0%	2%	0%	0%
<b>9.8i</b>	Victimised you because of your race or ethnic origin?	2%	4%	2%	4%
<b>9.8j</b>	Victimised you because of your religion/religious beliefs?	0%	1%	0%	0%
<b>9.8k</b>	Victimised you because of your nationality?	1%	1%	1%	
<b>9.8k</b>	Victimised you because you were from a different part of the country?	0%	2%	0%	0%
<b>9.8m</b>	Victimised you because you are from a Traveller community?	0%	1%	0%	
<b>9.8n</b>	Victimised you because of your sexual orientation?	0%	0%	0%	
<b>9.8o</b>	Victimised you because of your age?	1%	0%	1%	
<b>9.8p</b>	Victimised you because you have a disability?	0%	1%	0%	0%
<b>9.8q</b>	Victimised you because you were new here?	1%	3%	1%	7%
<b>9.8r</b>	Victimised you because of your offence/crime?	1%	3%	1%	5%
<b>9.8s</b>	Victimised you because of gang related issues?	1%	2%	1%	2%
<b>9.8t</b>	Victimised you because you made a complaint?	2%	7%	2%	
<b>9.10</b>	If you were being victimised, would you tell a member of staff?	37%	28%	37%	
<b>9.11</b>	Do you think staff would take it seriously if you told them you had been victimised?	32%	29%	32%	30%
<b>9.12</b>	Is shouting through the windows a problem here?	30%	40%	30%	32%

## Key to tables

	Any percentage highlighted in green is significantly better	Cookham Wood 2012	Young people's comparator	Cookham Wood 2012	Cookham Wood 2011
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>97</b>	<b>854</b>	<b>97</b>	<b>100</b>
<b>SECTION 10: HEALTH SERVICES</b>					
<b>10.1a</b>	Is it easy for you to see the doctor?	59%	58%	59%	49%
<b>10.1b</b>	Is it easy for you to see the nurse?	69%	76%	69%	58%
<b>10.1c</b>	Is it easy for you to see the dentist?	34%	38%	34%	25%
<b>10.2</b>	For those who have been to health services: do you think the overall quality is good/very good?	65%	62%	65%	63%
<b>10.3</b>	If you are taking medication, are you allowed to keep some/all of it in your cell?	48%	48%	48%	
<b>10.4</b>	Do you have any emotional or mental health problems?	23%	24%	23%	15%
<b>10.5</b>	If you have emotional or mental health problems, are you being helped by anyone here?	55%	53%	55%	65%
<b>10.6</b>	Did you have any problems with alcohol when you first arrived?	6%	12%	6%	4%
<b>10.7</b>	Have you received any help with any alcohol problems here?	4%	6%	4%	2%
<b>10.8</b>	Did you have any problems with drugs when you first arrived?	27%	36%	27%	28%
<b>10.9</b>	Do you have a problem with drugs now?	4%	8%	4%	11%
<b>10.10</b>	Have you received any help with any drug problems here?	17%	22%	17%	11%
<b>10.11</b>	Is it easy/very easy to get illegal drugs here?	13%	18%	13%	7%
<b>SECTION 11: ACTIVITIES</b>					
<b>11.1</b>	Were you 14 or younger when you were last at school?	36%	36%	36%	35%
<b>11.2</b>	Have you ever been excluded from school?	85%	88%	85%	93%
<b>11.3</b>	Did you ever skip school before you came into custody?	66%	72%	66%	
Do you currently take part in any of the following:					
<b>11.4a</b>	Education?	81%	78%	81%	87%
<b>11.4b</b>	A job in this establishment?	22%	33%	22%	22%
<b>11.4c</b>	Vocational or skills training?	27%	20%	27%	27%
<b>11.4d</b>	Offending behaviour programmes?	33%	23%	33%	30%
<b>11.4e</b>	Nothing	8%	10%	8%	10%
For those who have taken part in the following activities while in this establishment: do you think that they will help you when you leave prison?					
<b>11.5a</b>	Education?	64%	65%	64%	65%
<b>11.5b</b>	A job in this establishment?	50%	54%	50%	54%
<b>11.5c</b>	Vocational or skills training?	62%	52%	62%	56%
<b>11.5d</b>	Offending behaviour programmes?	58%	53%	58%	38%
<b>11.6</b>	Do you usually have association every day?	72%	74%	72%	63%
<b>11.7</b>	Can you usually go outside for exercise every day?	87%	42%	87%	85%
<b>11.8</b>	Do you go to the gym more than five times each week?	18%	8%	18%	17%
<b>SECTION 12: KEEPING IN TOUCH WITH FAMILY AND FRIENDS</b>					
<b>12.1</b>	Are you able to use the telephone every day?	58%	66%	58%	48%

**Key to tables**

	Any percentage highlighted in green is significantly better	Cookham Wood 2012	Young people's comparator	Cookham Wood 2012	Cookham Wood 2011
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>97</b>	<b>854</b>	<b>97</b>	<b>100</b>
12.2	Have you had any problems with sending or receiving letters or parcels?	43%	40%	43%	56%
12.3	Do you usually have one or more visits per week from family and friends?	46%	35%	46%	50%
12.4	Is it easy/very easy for your family and friends to visit you here?	36%	27%	36%	
12.5	Do your visits start on time?	38%	46%	38%	26%
<b>SECTION 13: PREPARATION FOR RELEASE</b>					
Do you think you will have a problem with the following, when you are released:					
13.1a	Finding accommodation?	24%	25%	24%	35%
13.1b	Getting into school or college?	36%	30%	36%	40%
13.1c	Getting a job?	54%	52%	54%	57%
13.1d	Money/finances?	41%	41%	41%	49%
13.1e	Claiming benefits?	19%	27%	19%	31%
13.1f	Continuing health services?	11%	10%	11%	16%
13.1g	Opening a bank account?	16%	17%	16%	25%
13.1h	Avoiding bad relationships?	19%	19%	19%	22%
13.2	Do you have a training plan, sentence plan or remand plan?	45%	55%	45%	
For those with a training plan, sentence plan or remand plan:					
13.3	Were you involved in the development of your plan?	87%	82%	87%	
13.4	Do you understand the targets set in your plan?	100%	96%	100%	
13.5	Do you have a caseworker here?	95%	85%	95%	
13.6	Has your caseworker helped to prepare you for release?	59%	53%	59%	
For those with a social worker:					
13.7	Has your social worker been to visit you since you have been here?	70%	60%	70%	
13.8	Have you had a say in what will happen to you when you are released?	42%	40%	42%	34%
If you have a problem with any of the following, do you know who to ask for help?					
13.9a	Finding accommodation	41%	36%	41%	42%
13.9b	Getting into school or college	36%	41%	36%	46%
13.9c	Getting a job	40%	41%	40%	35%
13.9d	Help with money/finances	31%	31%	31%	29%
13.9e	Help with claiming benefits	23%	28%	23%	23%
13.9f	Continuing health services	20%	20%	20%	23%
13.9g	Opening a bank account	22%	27%	22%	30%
13.9h	Avoiding bad relationships	19%	23%	19%	24%
For those who were sentenced:					
13.11	Do you want to stop offending?	87%	91%	87%	86%
13.12	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	62%	47%	62%	42%

## Key question responses (ethnicity and religion) HMYOI Cookham Wood 2012

**Survey responses** (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

### Key to tables

		Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>58</b>	<b>37</b>	<b>24</b>	<b>65</b>
1.2	Are you a foreign national?	15%	0%	18%	5%
1.3	Do you understand spoken English?	100%	100%	100%	100%
1.4	Do you understand written English?	100%	98%	100%	97%
1.5	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other categories)?			93%	50%
1.6	Are you Muslim?	41%	5%		
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	0%	13%	0%	8%
1.9	Do you consider yourself to have a disability?	10%	36%	14%	23%
1.10	Have you ever been in local authority care?	24%	36%	30%	27%
2.1	Are you sentenced?	61%	76%	76%	63%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	51%	44%	41%	51%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	17%	36%	7%	32%
3.6	Were you treated well/very well by the escort staff?	37%	52%	39%	44%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	10%	16%	4%	19%
4.2	When you were searched, was this carried out in a respectful way?	85%	86%	82%	87%
4.3	Were you treated well/very well in reception?	71%	70%	64%	73%
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	75%	91%	72%	86%
4.9	Did you feel safe on your first night here?	75%	78%	72%	81%
5.1	Can you normally have a shower every day if you want to?	52%	64%	44%	60%
5.2	Is your cell call bell normally answered within five minutes?	27%	35%	28%	30%
5.3	Do you find the food here good/very good?	18%	9%	8%	17%
5.4	Does the shop/canteen sell a wide enough variety of products?	47%	55%	39%	53%
5.6	Do you feel your religious beliefs are respected?	59%	36%	76%	46%

**Key to tables**

		Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
	Any percentage highlighted in green is significantly better				
	Any percentage highlighted in blue is significantly worse				
	Any percentage highlighted in orange shows a significant difference in young people's background details				
	Percentages which are not highlighted show there is no significant difference				
<b>Number of completed questionnaires returned</b>		<b>58</b>	<b>37</b>	<b>24</b>	<b>65</b>
Can you speak to:					
5.7	A chaplain of your faith in private?	56%	52%	81%	50%
5.8	A peer mentor?	38%	30%	24%	40%
5.9	A member of the IMB (Independent Monitoring Board)?	27%	34%	32%	30%
5.10	An advocate (an outside person to help you)?	32%	43%	40%	37%
6.1	Do most staff treat you with respect?	75%	91%	68%	87%
6.2	If you had a problem, would you have no one to turn to?	30%	15%	17%	26%
7.1	Is it easy to make an application?	68%	77%	73%	73%
7.4	Is it easy to make a complaint?	58%	64%	56%	64%
8.1	Are you on the enhanced (top) level of the reward scheme?	38%	48%	41%	40%
8.2	Have you been treated fairly in your experience of the reward scheme?	49%	52%	31%	59%
8.3	Do the different levels make you change your behaviour?	51%	57%	50%	56%
8.4	Have you had a minor report since you have been here?	46%	44%	56%	43%
8.6	Have you had an adjudication ('nicking') since you have been here?	76%	72%	72%	79%
8.8	Have you been physically restrained (C and R) since you have been here?	41%	16%	42%	29%
9.1	Have you ever felt unsafe here?	34%	36%	32%	33%
9.2	Do you feel unsafe now?	10%	5%	15%	5%
9.4	Have you been victimised by other young people here?	26%	35%	32%	26%
Since you have been here, have other young people:					
9.5d	Threatened or intimidated you?	8%	17%	8%	10%
9.5i	Victimised you because of your race or ethnic origin?	2%	2%	4%	1%
9.5j	Victimised you because of your religion/religious beliefs?	2%	2%	4%	1%
9.5k	Victimised you because of your nationality?	0%	9%	0%	5%
9.5p	Victimised you because you have a disability?	0%	2%	0%	1%
9.7	Have you been victimised by staff here?	13%	17%	19%	15%

**Key to tables**

		Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
Any percentage highlighted in green is significantly better					
Any percentage highlighted in blue is significantly worse					
Any percentage highlighted in orange shows a significant difference in young people's background details					
Percentages which are not highlighted show there is no significant difference					
<b>Number of completed questionnaires returned</b>		<b>58</b>	<b>37</b>	<b>24</b>	<b>65</b>
Since you have been here, have staff:					
<b>9.8d</b>	Threatened or intimidated you?	6%	5%	8%	5%
<b>9.8i</b>	Victimised you because of your race or ethnic origin?	3%	0%	4%	1%
<b>9.8j</b>	Victimised you because of your religion/religious beliefs?	0%	0%	0%	0%
<b>9.8k</b>	Victimised you because of your nationality?	0%	2%	0%	1%
<b>9.8p</b>	Victimised you because you have a disability?	0%	0%	0%	0%
<b>9.10</b>	If you were being victimised, would you tell a member of staff?	34%	39%	48%	31%
<b>9.11</b>	Do you think staff would take it seriously if you told them you had been victimised?	22%	43%	28%	30%
<b>10.1a</b>	Is it easy/very easy for you to see the doctor?	55%	63%	58%	60%
<b>10.1b</b>	Is it easy/very easy for you to see the nurse?	65%	74%	72%	68%
<b>10.4</b>	Do you feel you have any emotional or mental health problems?	13%	37%	28%	18%
Do you currently take part in any of the following:					
<b>11.4a</b>	Education?	80%	83%	81%	80%
<b>11.4b</b>	A job in this establishment?	20%	24%	19%	24%
<b>11.4c</b>	Vocational or skills training?	25%	32%	32%	26%
<b>11.4d</b>	Offending behaviour programmes?	32%	32%	28%	34%
<b>11.4e</b>	Nothing?	10%	5%	4%	10%
<b>11.6</b>	Do you usually have association every day?	68%	76%	68%	71%
<b>11.7</b>	Can you usually go outside for exercise every day?	90%	83%	85%	89%
<b>11.8</b>	Do you go to the gym more than five times each week?	19%	15%	22%	16%
<b>12.1</b>	Are you able to use the telephone every day?	65%	49%	69%	54%
<b>12.2</b>	Have you had any problems with sending or receiving letters or parcels?	40%	44%	44%	41%
<b>12.3</b>	Do you usually have one or more visits per week from family and friends?	50%	43%	43%	49%
<b>13.2</b>	Do you have a training plan, sentence plan or remand plan?	42%	48%	41%	47%
<b>13.8</b>	Have you had a say in what will happen to you when you are released?	36%	49%	39%	47%

## Key question responses (disability analysis) HMYOI Cookham Wood 2012

**Survey responses** (missing data have been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

### Key to tables

	Any percentage highlighted in green is significantly better	<b>Consider themselves to have a disability</b>	<b>Do not consider themselves to have a disability</b>
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
<b>Number of completed questionnaires returned</b>		<b>20</b>	<b>74</b>
1.2	Are you a foreign national?	0%	11%
1.3	Do you understand spoken English?	0%	0%
1.4	Do you understand written English?	91%	100%
1.5	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other categories)?	30%	69%
1.6	Are you Muslim?	18%	29%
1.5	Do you consider yourself to be Gypsy/Romany/Traveller?	21%	1%
1.10	Have you ever been in local authority care?	44%	25%
2.1	Are you sentenced?	67%	69%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	40%	50%
3.2	Did you travel with any adults (over 18) or a mix of males and females?	25%	24%
3.6	Were you treated well/very well by the escort staff?	33%	46%
3.7	Before you arrived, did you receive any helpful information to help you prepare for coming here?	25%	11%
4.2	When you were searched, was this carried out in a respectful way?	78%	88%
4.3	Were you treated well/very well in reception?	83%	67%
4.8	Before you were locked up on your first night, were you seen by a doctor or nurse?	100%	77%
4.9	Did you feel safe on your first night here?	67%	80%
5.1	Can you normally have a shower every day if you want to?	46%	61%
5.2	Is your cell call bell normally answered within five minutes?	22%	33%
5.3	Do you find the food here good/very good?	0%	18%
5.4	Does the shop/canteen sell a wide enough variety of products?	35%	53%
5.6	Do you feel your religious beliefs are respected?	50%	50%

## Key to tables

	Any percentage highlighted in green is significantly better	<b>Consider themselves to have a disability</b>	<b>Do not consider themselves to have a disability</b>
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Can you speak to:			
<b>5.7</b>	A chaplain of your faith in private?	67%	53%
<b>5.8</b>	A peer mentor?	29%	37%
<b>5.9</b>	A member of the IMB (Independent Monitoring Board)?	25%	32%
<b>5.10</b>	An advocate (an outside person to help you)?	52%	34%
<b>6.1</b>	Do most staff treat you with respect?	77%	82%
<b>6.2</b>	If you had a problem, would you have no one to turn to?	0%	31%
<b>7.1</b>	Is it easy to make an application?	75%	72%
<b>7.4</b>	Is it easy to make a complaint?	71%	58%
<b>8.1</b>	Are you on the enhanced (top) level of the reward scheme?	29%	46%
<b>8.2</b>	Have you been treated fairly in your experience of the reward scheme?	44%	54%
<b>8.3</b>	Do the different levels make you change your behaviour?	48%	56%
<b>8.4</b>	Have you had a minor report since you have been here?	46%	44%
<b>8.6</b>	Have you had an adjudication ('nicking') since you have been here?	71%	77%
<b>8.8</b>	Have you been physically restrained (C and R) since you have been here?	29%	31%
<b>9.1</b>	Have you ever felt unsafe here?	46%	33%
<b>9.2</b>	Do you feel unsafe now?	4%	9%
<b>9.4</b>	Have you been victimised by other young people here?	30%	28%
Since you have been here, have other young people:			
<b>9.5d</b>	Threatened or intimidated you?	17%	10%
<b>9.5i</b>	Victimised you because of your race or ethnic origin?	4%	1%
<b>9.5j</b>	Victimised you because of your religion/religious beliefs?	4%	1%
<b>9.5k</b>	Victimised you because of your nationality?	9%	1%
<b>9.5p</b>	Victimised you because you have a disability?	4%	0%
<b>9.7</b>	Have you been victimised by staff here?	22%	13%



## Key to tables

	Any percentage highlighted in green is significantly better	<b>Consider themselves to have a disability</b>	<b>Do not consider themselves to have a disability</b>
	Any percentage highlighted in blue is significantly worse		
	Any percentage highlighted in orange shows a significant difference in young people's background details		
	Percentages which are not highlighted show there is no significant difference		
Since you have been here, have staff:			
<b>9.8d</b>	Threatened or intimidated you?	4%	6%
<b>9.8i</b>	Victimised you because of your race or ethnic origin?	0%	2%
<b>9.8j</b>	Victimised you because of your religion/religious beliefs?	0%	0%
<b>9.8k</b>	Victimised you because of your nationality?	0%	1%
<b>9.8p</b>	Victimised you because you have a disability?	0%	0%
<b>9.10</b>	If you were being victimised, would you tell a member of staff?	48%	34%
<b>9.11</b>	Do you think staff would take it seriously if you told them you had been victimised?	38%	30%
<b>10.1a</b>	Is it easy/very easy for you to see the doctor?	44%	63%
<b>10.1b</b>	Is it easy/very easy for you to see the nurse?	74%	68%
<b>10.4</b>	Do you feel you have any emotional or mental health problems?	65%	12%
Do you currently take part in any of the following:			
<b>11.4a</b>	Education?	73%	84%
<b>11.4b</b>	A job in this establishment?	23%	22%
<b>11.4c</b>	Vocational or skills training?	23%	28%
<b>11.4d</b>	Offending behaviour programmes?	32%	33%
<b>11.4e</b>	Nothing?	5%	9%
<b>11.6</b>	Do you usually have association everyday?	68%	73%
<b>11.7</b>	Can you usually go outside for exercise every day?	71%	91%
<b>11.8</b>	Do you go to the gym more than five times each week?	18%	18%
<b>12.1</b>	Are you able to use the telephone every day?	44%	63%
<b>12.2</b>	Have you had any problems with sending or receiving letters or parcels?	48%	42%
<b>12.3</b>	Do you usually have one or more visits per week from family and friends?	30%	52%
<b>13.2</b>	Do you have a training plan, sentence plan or remand plan?	30%	49%
<b>13.8</b>	Have you had a say in what will happen to you when you are released?	29%	46%

## SECTION 1: ABOUT YOU

<b>Q1</b>	<b>How old are you?</b>	
	15.....	5 (5%)
	16.....	17 (19%)
	17.....	60 (66%)
	18.....	9 (10%)
<b>Q2</b>	<b>Are you a British citizen?</b>	
	Yes .....	85 (91%)
	No .....	8 (9%)
<b>Q3</b>	<b>Do you understand spoken English?</b>	
	Yes .....	92 (100%)
	No .....	0 (0%)
<b>Q4</b>	<b>Do you understand written English?</b>	
	Yes .....	89 (98%)
	No .....	2 (2%)
<b>Q5</b>	<b>What is your ethnic origin?</b>	
	<i>White - British</i> .....	32 (34%)
	<i>White - Irish</i> .....	3 (3%)
	<i>White - Other</i> .....	2 (2%)
	<i>Black or black British - Caribbean</i> .....	18 (19%)
	<i>Black or black British - African</i> .....	16 (17%)
	<i>Black or black British - Other</i> .....	2 (2%)
	<i>Asian or Asian British - Indian</i> .....	0 (0%)
	<i>Asian or Asian British - Pakistani</i> .....	0 (0%)
	<i>Asian or Asian British - Bangladeshi</i> .....	3 (3%)
	<i>Asian or Asian British - Chinese</i> .....	0 (0%)
	<i>Asian or Asian British - Other</i> .....	3 (3%)
	<i>Mixed race - White and black Caribbean</i> .....	8 (8%)
	<i>Mixed race - White and black African</i> .....	1 (1%)
	<i>Mixed race - White and Asian</i> .....	1 (1%)
	<i>Mixed race - Other</i> .....	1 (1%)
	<i>Arab</i> .....	0 (0%)
	<i>Other ethnic group</i> .....	5 (5%)
<b>Q6</b>	<b>What is your religion?</b>	
	<i>None</i> .....	27 (30%)
	<i>Church of England</i> .....	10 (11%)
	<i>Catholic</i> .....	17 (19%)
	<i>Protestant</i> .....	1 (1%)
	<i>Other Christian denomination</i> .....	10 (11%)
	<i>Buddhist</i> .....	0 (0%)
	<i>Hindu</i> .....	0 (0%)
	<i>Jewish</i> .....	0 (0%)
	<i>Muslim</i> .....	24 (27%)
	<i>Sikh</i> .....	0 (0%)

<b>Q7</b>	<b>Do you consider yourself to be Gypsy/Romany/Traveller?</b>	
	Yes .....	6 (6%)
	No .....	77 (82%)
	Don't know.....	11 (12%)
<b>Q8</b>	<b>Do you have any children?</b>	
	Yes .....	12 (13%)
	No .....	79 (87%)
<b>Q9</b>	<b>Do you consider yourself to have a disability (i.e. do you need help with any long-term physical, mental or learning needs)?</b>	
	Yes .....	20 (21%)
	No .....	74 (79%)
<b>Q10</b>	<b>Have you ever been in local authority care?</b>	
	Yes .....	26 (28%)
	No .....	66 (72%)

## SECTION 2: ABOUT YOUR SENTENCE

<b>Q1</b>	<b>Are you sentenced?</b>	
	Yes .....	64 (67%)
	No - unsentenced/on remand .....	31 (33%)
<b>Q2</b>	<b>How long is your sentence (the full DTO sentence)?</b>	
	Not sentenced .....	31 (33%)
	Less than 6 months .....	9 (10%)
	6 to 12 months.....	20 (21%)
	More than 12 months, up to 2 years .....	19 (20%)
	More than 2 years .....	15 (16%)
	Indeterminate sentence for public protection (IPP) .....	0 (0%)
<b>Q3</b>	<b>How long have you been in this establishment?</b>	
	Less than 1 month .....	16 (17%)
	1 to 6 months.....	53 (56%)
	More than 6 months, but less than 12 months.....	16 (17%)
	12 months to 2 years.....	9 (9%)
	More than 2 years.....	1 (1%)
<b>Q4</b>	<b>Is this your first time in custody in a YOI, secure children's home or secure training centre?</b>	
	Yes .....	46 (48%)
	No .....	49 (52%)

## SECTION 3: COURTS, TRANSFERS AND ESCORTS

<b>Q1</b>	<b>On your most recent journey here, did you feel safe?</b>	
	Yes .....	73 (77%)
	No .....	13 (14%)
	Don't remember.....	9 (9%)

<b>Q2</b>	<b>On your most recent journey here, were there any adults (over 18) or a mix of males and females travelling with you?</b>	
	Yes .....	23 (24%)
	No .....	54 (57%)
	Don't remember.....	18 (19%)
<b>Q3</b>	<b>On your most recent journey here, how long did you spend in the van?</b>	
	Less than 2 hours .....	49 (52%)
	2 to 4 hours.....	34 (36%)
	More than 4 hours.....	5 (5%)
	Don't remember.....	6 (6%)
<b>Q4</b>	<b>On your most recent journey here, were you offered a toilet break?</b>	
	My journey was less than 2 hours .....	49 (53%)
	Yes .....	5 (5%)
	No.....	33 (35%)
	Don't remember.....	6 (6%)
<b>Q5</b>	<b>On your most recent journey here, were you offered anything to eat or drink?</b>	
	My journey was less than 2 hours.....	49 (52%)
	Yes .....	14 (15%)
	No.....	27 (29%)
	Don't remember.....	4 (4%)
<b>Q6</b>	<b>On your most recent journey here, how did you feel you were treated by the escort staff?</b>	
	Very well.....	9 (10%)
	Well .....	31 (33%)
	Neither .....	43 (46%)
	Badly .....	5 (5%)
	Very badly .....	0 (0%)
	Don't remember.....	5 (5%)
<b>Q7</b>	<b>Before you arrived here, did you receive any information to help you prepare for coming here?</b>	
	Yes - and it was helpful.....	13 (14%)
	Yes - but it was not helpful .....	14 (15%)
	No - I received no information.....	58 (62%)
	Don't remember.....	8 (9%)

## SECTION 4: FIRST DAYS

<b>Q1</b>	<b>How long were you in reception?</b>	
	Less than 2 hours .....	82 (87%)
	2 hours or longer.....	4 (4%)
	Don't remember .....	8 (9%)
<b>Q2</b>	<b>When you were searched, was this carried out in a respectful way?</b>	
	Yes .....	79 (86%)
	No.....	6 (7%)

*Don't remember/not applicable*..... 7 (8%)

**Q3 How well did you feel you were treated in reception?**

*Very well*..... 14 (15%)  
*Well* ..... 50 (55%)  
*Neither* ..... 20 (22%)  
*Badly* ..... 2 (2%)  
*Very badly* ..... 1 (1%)  
*Don't remember*..... 4 (4%)

**Q4 When you first arrived here, did staff ask if you needed help or support with any of the following things? (Please tick all that apply to you.)**

*Not being able to smoke* ..... 51 (57%) *Money worries*..... 22 (24%)  
*Loss of property*..... 25 (28%) *Feeling worried/upset/needing someone to talk to*..... 45 (50%)  
*Feeling scared*..... 40 (44%) *Health problems*..... 64 (71%)  
*Gang problems*..... 63 (70%) *Getting phone numbers*..... 37 (41%)  
*Contacting family*..... 56 (62%) *Staff did not ask me about any of these*..... 6 (7%)

**Q5 When you first arrived here, did you have any of the following problems? (Please tick all that apply to you.)**

*Not being able to smoke* ..... 26 (30%) *Money worries*..... 15 (17%)  
*Loss of property*..... 9 (10%) *Feeling worried/upset/needing someone to talk to*..... 15 (17%)  
*Feeling scared*..... 9 (10%) *Health problems*..... 15 (17%)  
*Gang problems*..... 13 (15%) *Getting phone numbers*..... 27 (31%)  
*Contacting family*..... 21 (24%) *I did not have any problems*... 32 (37%)

**Q6 When you first arrived here, were you given any of the following? (Please tick all that apply to you.)**

*Toiletries/basic items*..... 80 (89%)  
*The opportunity to have a shower*..... 76 (84%)  
*Something to eat*..... 80 (89%)  
*A free phone call to friends/family*..... 68 (76%)  
*PIN phone credit* ..... 69 (77%)  
*Information about feeling worried/upset*..... 48 (53%)  
*Don't remember*..... 6 (7%)  
*I was not given any of these*..... 1 (1%)

**Q7 Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply to you.)**

*Chaplain* ..... 39 (44%)  
*Peer mentor* ..... 15 (17%)  
*Childline/Samaritans*..... 17 (19%)  
*The prison shop/canteen* ..... 8 (9%)  
*Don't remember*..... 18 (20%)  
*I did not have access to any of these* ..... 30 (34%)

<b>Q8</b>	<b>Before you were locked up on your first night, were you seen by a doctor or nurse?</b>	
	Yes .....	73 (82%)
	No .....	12 (13%)
	Don't remember.....	4 (4%)
<b>Q9</b>	<b>Did you feel safe on your first night here?</b>	
	Yes .....	70 (77%)
	No .....	14 (15%)
	Don't remember.....	7 (8%)
<b>Q10</b>	<b>Did the induction course cover everything you needed to know about the establishment?</b>	
	<i>I have not been on an induction course</i> .....	4 (5%)
	Yes .....	55 (63%)
	No .....	12 (14%)
	Don't remember.....	17 (19%)

## SECTION 5: DAILY LIFE AND RESPECT

<b>Q1</b>	<b>Can you normally have a shower every day if you want to?</b>	
	Yes .....	52 (57%)
	No .....	36 (40%)
	Don't know.....	3 (3%)
<b>Q2</b>	<b>Is your cell call bell normally answered within five minutes?</b>	
	Yes .....	26 (30%)
	No .....	55 (63%)
	Don't know.....	7 (8%)
<b>Q3</b>	<b>What is the food like here?</b>	
	<i>Very good</i> .....	1 (1%)
	<i>Good</i> .....	11 (13%)
	<i>Neither</i> .....	30 (35%)
	<i>Bad</i> .....	22 (26%)
	<i>Very bad</i> .....	21 (25%)
<b>Q4</b>	<b>Does the shop/canteen sell a wide enough variety of products?</b>	
	<i>I have not bought anything yet/don't know</i> .....	5 (6%)
	Yes .....	44 (49%)
	No .....	40 (45%)
<b>Q5</b>	<b>How easy is it for you to attend religious services?</b>	
	<i>I don't want to attend religious services</i> .....	13 (14%)
	<i>Very easy</i> .....	17 (19%)
	<i>Easy</i> .....	26 (29%)
	<i>Neither</i> .....	11 (12%)
	<i>Difficult</i> .....	9 (10%)
	<i>Very difficult</i> .....	5 (5%)
	Don't know.....	10 (11%)

<b>Q6</b>	<b>Are you religious beliefs respected?</b>		
	Yes .....	45 (50%)	
	No .....	13 (14%)	
	Don't know/not applicable.....	32 (36%)	
<b>Q7</b>	<b>Can you speak to a chaplain of your faith in private if you want to?</b>		
	Yes .....	50 (56%)	
	No .....	7 (8%)	
	Don't know/not applicable.....	33 (37%)	
<b>Q8</b>	<b>Can you speak to a peer mentor when you need to?</b>		
	Yes .....	32 (36%)	
	No .....	13 (14%)	
	Don't know.....	45 (50%)	
<b>Q9</b>	<b>Can you speak to a member of the Independent Monitoring Board (IMB) when you need to?</b>		
	Yes .....	27 (30%)	
	No .....	12 (13%)	
	Don't know.....	51 (57%)	
<b>Q10</b>	<b>Can you speak to an advocate (an outside person to help you) when you need to?</b>		
	Yes .....	33 (38%)	
	No .....	11 (13%)	
	Don't know.....	44 (50%)	

## SECTION 6: RELATIONSHIPS WITH STAFF

<b>Q1</b>	<b>Do most staff treat you with respect?</b>		
	Yes .....	73 (82%)	
	No .....	16 (18%)	
<b>Q2</b>	<b>If you had a problem, who would you turn to? (Please tick all that apply to you.)</b>		
	No one .....	20 (24%)	Social worker..... 11 (13%)
	Personal officer .....	23 (27%)	Health services staff..... 3 (4%)
	Wing officer.....	21 (25%)	Peer mentor..... 2 (2%)
	Teacher/education staff .....	4 (5%)	Another young person here ... 14 (16%)
	Gym staff.....	13 (15%)	Case worker..... 41 (48%)
	Chaplain .....	8 (9%)	Advocate..... 6 (7%)
	IMB.....	4 (5%)	Family/friends..... 41 (48%)
	YOT worker.....	19 (22%)	Childline/Samaritans..... 1 (1%)
<b>Q3</b>	<b>Have staff checked on you personally in the last week to see how you are getting on?</b>		
	Yes .....	36 (41%)	
	No .....	52 (59%)	
<b>Q4</b>	<b>When did you first meet your personal (named) officer?</b>		
	I still have not met him/her.....	27 (31%)	
	In your first week.....	19 (22%)	

*After your first week*..... 27 (31%)  
*Don't remember*..... 15 (17%)

**Q5 How often do you see your personal (named) officer?**  
*I still have not met him/her*..... 27 (32%)  
*At least once a week* ..... 28 (33%)  
*Less than once a week* ..... 29 (35%)

**Q6 Do you feel your personal (named) officer tries to help you?**  
*I still have not met him/her*..... 27 (31%)  
*Yes* ..... 44 (50%)  
*No*..... 17 (19%)

## SECTION 7: APPLICATIONS AND COMPLAINTS

**Q1 Is it easy to make an application?**  
*Yes* ..... 66 (73%)  
*No*..... 11 (12%)  
*Don't know*..... 14 (15%)

**Q2 Are applications sorted out fairly?**  
*I have not made an application*..... 21 (23%)  
*Yes* ..... 53 (59%)  
*No*..... 16 (18%)

**Q3 Are applications sorted out quickly (within 7 days)?**  
*I have not made an application*..... 21 (24%)  
*Yes* ..... 27 (30%)  
*No*..... 41 (46%)

**Q4 Is it easy to make a complaint?**  
*Yes* ..... 55 (60%)  
*No*..... 11 (12%)  
*Don't know*..... 25 (27%)

**Q5 Are complaints sorted out fairly?**  
*I have not made a complaint*..... 47 (53%)  
*Yes* ..... 17 (19%)  
*No*..... 25 (28%)

**Q6 Are complaints sorted out quickly (within 7 days)?**  
*I have not made a complaint*..... 47 (53%)  
*Yes* ..... 14 (16%)  
*No*..... 28 (31%)

**Q7 Have you ever felt too scared or intimidated to make a complaint?**  
*Yes* ..... 6 (7%)  
*No*..... 53 (60%)  
*Never needed to make a complaint* ..... 30 (34%)



## SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE

<b>Q1</b>	<b>What level of the rewards and sanctions scheme are you on?</b>	
	<i>Don't know what the rewards and sanctions scheme is</i> .....	0 (0%)
	<i>Enhanced (top)</i> .....	38 (42%)
	<i>Standard (middle)</i> .....	39 (43%)
	<i>Basic (bottom)</i> .....	10 (11%)
	<i>Don't know</i> .....	3 (3%)
<b>Q2</b>	<b>Have you been treated fairly in your experience of the rewards and sanctions scheme?</b>	
	<i>Don't know what the rewards and sanctions scheme is</i> .....	0 (0%)
	<i>Yes</i> .....	45 (51%)
	<i>No</i> .....	31 (35%)
	<i>Don't know</i> .....	12 (14%)
<b>Q3</b>	<b>Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?</b>	
	<i>Don't know what the rewards and sanctions scheme is</i> .....	0 (0%)
	<i>Yes</i> .....	47 (54%)
	<i>No</i> .....	32 (37%)
	<i>Don't know</i> .....	8 (9%)
<b>Q4</b>	<b>Have you had a minor report since you have been here?</b>	
	<i>Yes</i> .....	39 (45%)
	<i>No</i> .....	20 (23%)
	<i>Don't know</i> .....	28 (32%)
<b>Q5</b>	<b>If you have had a minor report, was the process explained clearly to you?</b>	
	<i>I have not had a minor report</i> .....	48 (56%)
	<i>Yes</i> .....	32 (37%)
	<i>No</i> .....	6 (7%)
<b>Q6</b>	<b>Have you had an adjudication ('nicking') since you have been here?</b>	
	<i>Yes</i> .....	66 (74%)
	<i>No</i> .....	18 (20%)
	<i>Don't know</i> .....	5 (6%)
<b>Q7</b>	<b>If you have had an adjudication ('nicking'), was the process explained clearly to you?</b>	
	<i>I have not had an adjudication</i> .....	23 (26%)
	<i>Yes</i> .....	56 (64%)
	<i>No</i> .....	8 (9%)
<b>Q8</b>	<b>Have you been physically restrained (C and R) since you have been here?</b>	
	<i>Yes</i> .....	27 (30%)
	<i>No</i> .....	52 (58%)
	<i>Don't know</i> .....	10 (11%)

<b>Q9</b>	<b>If you have spent a night in the care and separation unit (CSU), how were you treated by staff?</b>	
	<i>I have not been to the care and separation unit.....</i>	67 (78%)
	<i>Very well.....</i>	3 (3%)
	<i>Well.....</i>	6 (7%)
	<i>Neither.....</i>	8 (9%)
	<i>Badly.....</i>	1 (1%)
	<i>Very badly.....</i>	1 (1%)

## SECTION 9: SAFETY

<b>Q1</b>	<b>Have you ever felt unsafe here?</b>	
	Yes.....	31 (35%)
	No.....	58 (65%)

<b>Q2</b>	<b>Do you feel unsafe now?</b>	
	Yes.....	7 (8%)
	No.....	80 (92%)

<b>Q3</b>	<b>In which areas have you felt unsafe? (Please tick all that apply to you.)</b>	
	<i>Never felt unsafe.....</i>	58 (71%)
	<i>Everywhere.....</i>	7 (9%)
	<i>Care and separation unit.....</i>	1 (1%)
	<i>Association areas.....</i>	9 (11%)
	<i>Reception area.....</i>	1 (1%)
	<i>At the gym.....</i>	5 (6%)
	<i>In an exercise yard.....</i>	9 (11%)
	<i>At work.....</i>	2 (2%)
	<i>At education.....</i>	5 (6%)
	<i>At religious services.....</i>	2 (2%)
	<i>At meal times.....</i>	6 (7%)
	<i>At health care.....</i>	1 (1%)
	<i>Visits area.....</i>	4 (5%)
	<i>In wing showers.....</i>	6 (7%)
	<i>In gym showers.....</i>	6 (7%)
	<i>In corridors/stairwells.....</i>	8 (10%)
	<i>On your landing/wing.....</i>	4 (5%)
	<i>During movement.....</i>	12 (15%)
	<i>In your cell.....</i>	3 (4%)

<b>Q4</b>	<b>Have you ever been victimised by another young person/group of young people here (e.g. insulted or assaulted you)?</b>	
	Yes.....	25 (29%)
	No.....	61 (71%)

<b>Q5</b>	<b>If yes, what did the incident(s) involve/what was it about? (Please tick all that apply to you.)</b>	
	<i>Insulting remarks (about you, your family or friends).....</i>	13 (15%)
	<i>Physical abuse (being hit, kicked or assaulted).....</i>	12 (14%)
	<i>Sexual abuse.....</i>	0 (0%)

<i>Feeling threatened or intimidated</i> .....	10 (12%)
<i>Having your canteen/property taken</i> .....	4 (5%)
<i>Medication</i> .....	0 (0%)
<i>Debt</i> .....	4 (5%)
<i>Drugs</i> .....	0 (0%)
<i>Your race or ethnic origin</i> .....	2 (2%)
<i>Your religion/religious beliefs</i> .....	2 (2%)
<i>Your nationality</i> .....	3 (3%)
<i>You are from a different part of the country to others</i> .....	4 (5%)
<i>You are from a Traveller community</i> .....	2 (2%)
<i>Your sexuality</i> .....	0 (0%)
<i>Your age</i> .....	0 (0%)
<i>You having a disability</i> .....	1 (1%)
<i>You were new here</i> .....	7 (8%)
<i>Your offence/crime</i> .....	0 (0%)
<i>Gang related issues</i> .....	5 (6%)

**Q7 Have you ever been victimised by staff here (e.g. insulted or assaulted you)?**

Yes.....	13 (15%)
No.....	75 (85%)

**Q8 If yes, what did the incident(s) involve/what was it about? (Please tick all that apply to you.)**

<i>Insulting remarks (about you, your family or friends)</i> .....	7 (8%)
<i>Physical abuse (being hit, kicked or assaulted)</i> .....	4 (5%)
<i>Sexual abuse</i> .....	0 (0%)
<i>Feeling threatened or intimidated</i> .....	5 (6%)
<i>Having your canteen/property taken</i> .....	1 (1%)
<i>Medication</i> .....	0 (0%)
<i>Debt</i> .....	0 (0%)
<i>Drugs</i> .....	0 (0%)
<i>Your race or ethnic origin</i> .....	2 (2%)
<i>Your religion/religious beliefs</i> .....	0 (0%)
<i>Your nationality</i> .....	1 (1%)
<i>You are from a different part of the country to others</i> .....	0 (0%)
<i>You are from a Traveller community</i> .....	0 (0%)
<i>Your sexuality</i> .....	0 (0%)
<i>Your age</i> .....	1 (1%)
<i>You having a disability</i> .....	0 (0%)
<i>You were new here</i> .....	1 (1%)
<i>Your offence/crime</i> .....	1 (1%)
<i>Gang related issues</i> .....	1 (1%)
<i>Because you made a complaint</i> .....	2 (2%)

**Q10 If you were being victimised, would you tell a member of staff?**

Yes.....	31 (36%)
No.....	37 (44%)
Don't know.....	17 (20%)

<b>Q11</b>	<b>Do you think staff would take it seriously if you told them you told them you had been victimised?</b>		
	Yes .....	27 (32%)	
	No .....	22 (26%)	
	Don't know.....	36 (42%)	
<b>Q12</b>	<b>Is shouting through the windows a problem here?</b>		
	Yes .....	26 (30%)	
	No .....	50 (58%)	
	Don't know.....	10 (12%)	

## SECTION 10: HEALTH SERVICES

<b>Q1</b>	<b>Is it easy to see the following people if you need to?</b>			
		Yes	No	Don't know
	The doctor .....	51 (59%)	26 (30%)	10 (11%)
	The nurse .....	60 (69%)	19 (22%)	8 (9%)
	The dentist .....	30 (34%)	38 (44%)	19 (22%)
<b>Q2</b>	<b>What do you think of the overall quality of the health services here?</b>			
	<i>I have not been</i> .....			7 (8%)
	<i>Very good</i> .....			12 (14%)
	<i>Good</i> .....			39 (45%)
	<i>Neither</i> .....			21 (24%)
	<i>Bad</i> .....			6 (7%)
	<i>Very bad</i> .....			1 (1%)
<b>Q3</b>	<b>If you are taking medication, are you allowed to keep some/all of it in your room?</b>			
	<i>I am not taking any medication</i> .....			37 (44%)
	<i>Yes, all of my meds</i> .....			5 (6%)
	<i>Yes, some of my meds</i> .....			18 (21%)
	<i>No</i> .....			25 (29%)
<b>Q4</b>	<b>Do you have any emotional or mental health problems?</b>			
	Yes .....			20 (23%)
	No .....			66 (77%)
<b>Q5</b>	<b>Are you being helped by anyone here with your emotional or mental health problems (e.g. a psychologist, doctor, counsellor, personal officer or another member of staff)?</b>			
	<i>I do not have any emotional or mental health problems</i> .....			66 (79%)
	Yes .....			10 (12%)
	No .....			8 (10%)
<b>Q6</b>	<b>Did you have problems with alcohol when you first arrived here?</b>			
	Yes .....			5 (6%)
	No .....			80 (94%)
<b>Q7</b>	<b>Have you received any help with alcohol problems here?</b>			
	Yes .....			3 (4%)

	No.....	82 (96%)
<b>Q8</b>	<b>Did you have problems with drugs when you first arrived here?</b>	
	Yes.....	23 (27%)
	No.....	62 (73%)
<b>Q9</b>	<b>Do you have problems with drugs now?</b>	
	Yes.....	3 (3%)
	No.....	83 (97%)
<b>Q10</b>	<b>Have you received any help with drugs problems here?</b>	
	Yes.....	15 (17%)
	No.....	72 (83%)
<b>Q11</b>	<b>How easy or difficult is it to get illegal drugs here?</b>	
	Very easy.....	2 (2%)
	Easy.....	9 (11%)
	Neither.....	7 (9%)
	Difficult.....	3 (4%)
	Very difficult.....	8 (10%)
	Don't know.....	53 (65%)

## SECTION 11: ACTIVITIES

<b>Q1</b>	<b>How old were you when you were last at school?</b>	
	14 or under.....	31 (36%)
	15 or over.....	56 (64%)
<b>Q2</b>	<b>Have you ever been excluded from school?</b>	
	Yes.....	76 (85%)
	No.....	10 (11%)
	Not applicable.....	3 (3%)
<b>Q3</b>	<b>Did you ever skip school before you came into custody?</b>	
	Yes.....	58 (66%)
	No.....	24 (27%)
	Not applicable.....	6 (7%)
<b>Q4</b>	<b>Do you currently take part in any of the following activities? (Please tick all that apply to you.)</b>	
	Education.....	69 (81%)
	A job in this establishment.....	19 (22%)
	Vocational or skills training.....	23 (27%)
	Offending behaviour programmes.....	28 (33%)
	I am not currently involved in any of these.....	7 (8%)

**Q5 If you have been involved in any of the following activities here, do you think they will help you when you leave prison?**

	<i>Not been involved</i>	<i>Yes</i>	<i>No</i>	<i>Don't know</i>
Education	5 (6%)	50 (60%)	20 (24%)	9 (11%)
A job in this establishment	12 (19%)	26 (41%)	14 (22%)	12 (19%)
Vocational or skills training	14 (20%)	34 (49%)	11 (16%)	10 (14%)
Offending behaviour programmes	10 (15%)	33 (49%)	12 (18%)	12 (18%)

**Q6 Do you usually have association every day?**

Yes .....	62 (72%)
No .....	24 (28%)

**Q7 Can you usually go outside for exercise every day?**

<i>Don't want to go</i> .....	8 (9%)
Yes .....	74 (87%)
No .....	3 (4%)

**Q8 How many times do you usually go to the gym each week?**

<i>Don't want to go</i> .....	3 (3%)
<i>None</i> .....	7 (8%)
<i>One to two times</i> .....	46 (53%)
<i>Three to five times</i> .....	15 (17%)
<i>More than five times</i> .....	16 (18%)

## SECTION 12: FAMILY AND FRIENDS

**Q1 Are you able to use the telephone every day if you want to?**

Yes .....	51 (58%)
No .....	35 (40%)
<i>Don't know</i> .....	2 (2%)

**Q2 Have you had any problems with sending or receiving mail (letters or parcels)?**

Yes .....	38 (43%)
No .....	43 (49%)
<i>Don't know</i> .....	7 (8%)

**Q3 How many visits do you usually have each week, from family or friends?**

<i>I don't get visits</i> .....	11 (12%)
<i>Less than one a week</i> .....	26 (28%)
<i>About one a week</i> .....	34 (37%)
<i>More than one a week</i> .....	9 (10%)
<i>Don't know</i> .....	13 (14%)

**Q4 How easy is it for your family and friends to visit you here?**

<i>I don't get visits</i> .....	11 (13%)
---------------------------------	----------

Very easy .....	11 (13%)
Easy .....	21 (24%)
Neither .....	12 (14%)
Difficult .....	18 (20%)
Very difficult .....	7 (8%)
Don't know.....	8 (9%)

<b>Q5</b>	<b>Do your visits usually start on time?</b>	
	<i>I don't get visits</i> .....	11 (13%)
	Yes .....	32 (38%)
	No .....	33 (39%)
	Don't know.....	8 (10%)

## SECTION 13: PREPARATION FOR RELEASE

<b>Q1</b>	<b>Do you think you will have a problem with any of the following things, when you are released? (Please tick all that apply to you.)</b>	
	<i>Finding accommodation</i> .....	20 (24%)
	<i>Getting into school or college</i> .....	30 (37%)
	<i>Getting a job</i> .....	44 (54%)
	<i>Money/finances</i> .....	34 (41%)
	<i>Claiming benefits</i> .....	16 (20%)
	<i>Continuing health services</i> .....	9 (11%)
	<i>Opening a bank account</i> .....	13 (16%)
	<i>Avoiding bad relationships</i> .....	16 (20%)
	<i>I won't have any problems</i> .....	24 (29%)

<b>Q2</b>	<b>Do you have a training plan, sentence plan or remand plan (i.e. a plan that is discussed in your DTO/planning meetings, which sets out your targets)?</b>	
	Yes .....	40 (45%)
	No .....	25 (28%)
	Don't know.....	23 (26%)

<b>Q3</b>	<b>Were you involved in the development of your plan?</b>	
	<i>I don't have a plan/don't know if I have a plan</i> .....	48 (56%)
	Yes .....	32 (38%)
	No .....	5 (6%)

<b>Q4</b>	<b>Do you understand the targets that have been set in your plan?</b>	
	<i>I don't have a plan/don't know if I have a plan</i> .....	48 (56%)
	Yes .....	37 (44%)
	No .....	0 (0%)

<b>Q5</b>	<b>Do you have a caseworker here?</b>	
	Yes .....	86 (96%)
	No .....	0 (0%)
	Don't know.....	4 (4%)

<b>Q6</b>	<b>Has your caseworker helped to prepare you for release?</b>	
	<i>I don't have a caseworker</i> .....	4 (5%)

Yes .....	48 (56%)
No.....	21 (24%)
Don't know.....	13 (15%)

**Q7 Has your social worker been to visit you since you have been here?**

<i>I don't have a social worker</i> .....	44 (50%)
Yes .....	31 (35%)
No.....	13 (15%)

**Q8 Have you had a say in what will happen to you when you are released?**

Yes .....	36 (41%)
No.....	36 (41%)
Don't know.....	15 (17%)

**Q9 Do you know who to contact for help with any of the following problems, before your release? (Please tick all that apply to you.)**

<i>Finding accommodation</i> .....	33 (41%)
<i>Getting into school or college</i> .....	29 (36%)
<i>Getting a job</i> .....	32 (40%)
<i>Help with money/finances</i> .....	25 (31%)
<i>Help with claiming benefits</i> .....	18 (23%)
<i>Continuing health services</i> .....	16 (20%)
<i>Opening a bank account</i> .....	17 (21%)
<i>Avoiding bad relationships</i> .....	15 (19%)
<i>I don't know who to contact</i> .....	34 (43%)

**Q10 What is most likely to stop you offending in the future? (Please tick all that apply to you.)**

<i>Not sentenced</i> .....	31 (34%)	<i>Having a mentor (someone you can ask for advice)</i> .....	13 (14%)
<i>Nothing, it is up to me</i> .....	16 (18%)	<i>Having a YOT worker or social worker that I get on with</i> .....	19 (21%)
<i>Making new friends outside</i> .....	8 (9%)	<i>Having children</i> .....	15 (17%)
<i>Going back to live with my family</i> .....	16 (18%)	<i>Having something to do that isn't crime</i> .....	22 (24%)
<i>Getting a place of my own</i> .....	19 (21%)	<i>This sentence</i> .....	23 (26%)
<i>Getting a job</i> .....	38 (42%)	<i>Getting into school/college</i> .....	25 (28%)
<i>Having a partner (girlfriend or boyfriend)</i> .....	20 (22%)	<i>Talking about my offending behaviour with staff</i> .....	5 (6%)
<i>Staying off alcohol/drugs</i> .....	15 (17%)	<i>Anything else</i> .....	6 (7%)

**Q11 Do you want to stop offending?**

<i>Not sentenced</i> .....	31 (34%)
Yes .....	53 (58%)
No.....	6 (7%)
Don't know.....	2 (2%)



**Q12**      **Have you done anything, or has anything happened to you here, that you think will make you less likely to offend in the future?**

<i>Not sentenced</i> .....	31 (35%)
<i>Yes</i> .....	36 (40%)
<i>No</i> .....	22 (25%)