

HM Young Offender Institution

HMY01 Wetherby



Summary of questionnaires and interviews

28 – 29 June 2010





HMYOI Wetherby

Survey methodology

A voluntary, confidential and anonymous survey of a representative proportion of the population of children and young people (15–18 years) was carried out by HM Inspectorate of Prisons as part of an annual report on the young people's estate.

Choosing the sample size

At the time of the survey on 28 June 2010, the population of young people at HMYOI Wetherby was 314. Questionnaires were offered to 209 young people.

Completion of the questionnaire was voluntary. Refusals were noted and no attempts were made to replace them.

Interviews were carried out with any respondents with literacy difficulties. In total, two respondents were interviewed.

Methodology

Every attempt was made to distribute the questionnaires to each respondent on an individual basis. This gave researchers an opportunity to explain the independence of the Inspectorate and the purpose of the questionnaire, as well as to answer questions.

All completed questionnaires were confidential – only members of the Inspectorate saw them. In order to ensure confidentiality, respondents were asked to do one of the following:

- have their questionnaire ready to hand back to a member of the research team at a specified time
- seal the questionnaire in the envelope provided and hand it to a member of staff, if they were agreeable, or
- seal the questionnaire in the envelope provided and leave it in their room for collection.

Respondents were not asked to put their names on their questionnaire, although their responses could be identified back to them in line with child protection requirements.



Response rates

In total, 167 respondents completed and returned their questionnaires. This represented 53% of children and young people in the establishment at the time. The response rate from the sample was 80%.

Thirteen respondents refused to complete a questionnaire, 15 questionnaires were not returned, and 14 were returned blank.

Comparisons

The following document details the results from the survey. All missing responses are excluded from the analysis. All data from each establishment has been weighted, in order to mimic a consistent percentage sampled in each establishment.

Presented alongside the results from this survey are the comparator figures for all children and young people surveyed in young offender institutions. This comparator is based on all responses from surveys carried out in all eight male establishments since 2009.

Also included are statistically significant differences between the responses of young people surveyed at HMYOI Wetherby in 2009 and the responses of this 2010 survey. It should be noted that, in order for statistical comparisons to be made between the most recent survey data and that of the previous survey, both sets of data have been coded in the same way. This may result in percentages from previous surveys looking higher or lower, as some of our survey questions have changed. However, both percentages are true of the populations they were taken from, and the statistical significance is correct.

An additional document shows significant differences between the responses of young people from black and minority ethnic backgrounds, and young people from white backgrounds; and significant differences between young Muslims and non-Muslims.

Separate analyses for the specialist units, Keppel and Anson, have also been included.

In all the above documents, statistically significant differences are highlighted. Statistical significance merely indicates whether there is a real difference between the figures; that is the difference is not due to chance alone. Results that are significantly better are indicated by green shading, results that are significantly worse are indicated by blue shading, and where there is no significant difference there is no shading. Orange shading has been used to show a significant difference in demographic background details.



Summary





In addition, summaries of the survey results have been included, which show a breakdown of responses for each question. Percentages have been rounded and therefore may not add up to 100%.

No questions have been filtered within the summary so all percentages refer to responses from the entire sample. The percentages to certain responses within the summary, for example 'not sentenced' options across questions, may differ slightly. This is due to different response rates across questions, meaning that the percentages have been calculated out of different totals (all missing data is excluded). The actual numbers will match up as the data is cleaned to be consistent.

Percentages shown in the summary may differ by 1% or 2% from that shown in the comparison data as the comparator data has been weighted for comparison purposes.

Survey responses from children and young people: HMYOI Wetherby 2010

Survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables		HMYOI Wetherby 2010	Young people's comparator	HMYOI Wetherby 2010	HMYOI Wetherby 2009
	Significantly better than the comparator				
	Significantly worse than the comparator				
	A significant difference in demographic details				
	No significant difference				
Number of completed questionnaires returned		124	733	124	106
SECTION 1: ABOUT YOU					
1.1	Are you 18 years of age?	14%	11%	14%	10%
1.2	Are you a foreign national?	6%	4%	6%	0%
1.3	Is English your first language?	95%	92%	95%	98%
1.4	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	19%	32%	19%	20%
1.5	Are you Muslim?	10%	11%	10%	9%
1.6	Do you consider yourself to be Gypsy/Romany/Traveller?	5%	6%	5%	
1.7	Do you have any children?	16%	12%	16%	14%
1.8	Do you consider yourself to have a disability	9%	10%	9%	
1.9	Have you ever been in local authority care?	21%		21%	
SECTION 2: ABOUT YOUR SENTENCE					
2.1	Are you sentenced?	75%	71%	75%	85%
2.2	Is your sentence 12 months or less?	41%	24%	41%	
2.3	Have you been in this establishment for one month or less?	24%	22%	24%	24%
2.4	Is this the first time that you have been in a YOI, secure children's home or secure training centre?	50%	42%	50%	44%
SECTION 3: COURTS, TRANSFERS AND ESCORTS					
For your most recent journey, either to or from court or between prisons, we want to know:					
3.1	Was the van clean?	47%	50%	47%	43%
3.2	Did you feel safe?	89%	76%	89%	81%
3.3	Did you travel with any adults (over 18) or anyone of a different gender?	26%	31%	26%	33%
3.4	Did you spend more than four hours in the van?	2%	3%	2%	3%

For those who spent two or more hours in the escort van:					
3.5	Were you offered a toilet break if you needed it?	14%	16%	14%	20%
3.6	Were you offered anything to eat or drink?	40%	32%	40%	35%
3.7	Were you treated well/very well by the escort staff?	54%	57%	54%	54%
3.8	Before you arrived here (either from court or another establishment), were you told that you would be coming to this establishment?	76%	81%	76%	
3.9	Before you arrived here (either from court or another establishment), were you given written information about coming to this establishment?	4%	4%	4%	
SECTION 4: YOUR FIRST FEW DAYS HERE					
4.1	Were you in reception for less than two hours?	75%	78%	75%	73%
4.2	When you were searched was this carried out in an understanding way?	76%	82%	76%	87%
4.3	Were you treated well/very well in reception?	69%	74%	69%	71%
When you first arrived, did staff ask if you needed help or support with any of the following:					
4.4a	Not being able to smoke?	69%	53%	69%	73%
4.4b	Loss of property?	16%	22%	16%	21%
4.4c	Housing problems?	13%	20%	13%	15%
4.4d	Needing protection from other young people?	16%	25%	16%	20%
4.4e	Letting family know where you are?	67%	64%	67%	53%
4.4f	Money worries?	16%	16%	16%	15%
4.4g	Feeling low/upset/needing someone to talk to?	47%	42%	47%	42%
4.4h	Health problems?	62%	57%	62%	51%
4.4i	Getting phone numbers?	45%	41%	45%	41%
4.5	Did you have any problems when you first arrived?	80%	76%	80%	71%
When you first arrived, did you have problems with any of the following:					
4.5a	Not being able to smoke?	61%	49%	61%	52%
4.5b	Loss of property?	15%	14%	15%	7%
4.5c	Housing problems?	11%	14%	11%	5%
4.5d	Needing protection from other young people?	5%	4%	5%	1%
4.5e	Letting family know where you are?	19%	23%	19%	24%
4.5f	Money worries?	16%	17%	16%	9%
4.5g	Feeling low/upset/needing someone to talk to?	18%	15%	18%	17%
4.5h	Health problems?	9%	11%	9%	7%
4.5i	Getting phone numbers?	33%	26%	33%	23%

When you first arrived, were you given any of the following:					
4.6a	A reception pack?	88%	72%	88%	88%
4.6b	The opportunity to have a shower?	17%	39%	17%	12%
4.6c	Something to eat?	73%	85%	73%	81%
4.6d	A free phone call to friends/family?	78%	82%	78%	73%
4.6e	Information about the PIN telephone system?	47%	69%	47%	54%
4.6f	Information about feeling low/upset?	27%	39%	27%	33%
Within your first 24 hours, did you have access to the following people or services:					
4.7a	The chaplain or religious leader?	57%	47%	57%	51%
4.7b	A peer mentor, Listener or the Samaritans?	19%	25%	19%	17%
4.7c	Did you have access to the prison shop/canteen?	14%	16%	14%	13%
4.8	Before you were locked up on your first night, were you seen by a member of healthcare staff?	72%	66%	72%	
4.9	Did you feel safe on your first night here?	81%	82%	81%	82%
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	65%	70%	65%	67%
SECTION 5: DAILY LIFE AND RESPECT					
5.1	Can you normally have a shower every day if you want to?	29%	81%	29%	14%
5.2	Is your cell call bell normally answered within five minutes?	29%	34%	29%	19%
5.3	Do you find the food here good/very good?	16%	23%	16%	15%
5.4	Does the shop/canteen sell a wide enough variety of products?	39%	54%	39%	9%
5.5	Is it easy/very easy for you to attend religious services?	61%	61%	61%	58%
5.6a	Do you feel your religious beliefs are respected?	48%	55%	48%	44%
5.6b	Can you speak to a religious leader in private if you want to?	61%	68%	61%	61%
5.7	Is there a member of staff you can turn to with a problem?	55%	76%	55%	65%
5.8	Do you feel that most of the staff here treat you with respect?	55%	72%	55%	66%
SECTION 6: HEALTH SERVICES					
6.1	Did you have a full health assessment the day after your arrival?	62%	57%	62%	
For those who have been to healthcare:					
6.2	Do you think the overall quality is good/very good?	53%	68%	53%	58%
6.3a	Is it easy for you to see the doctor?	53%	54%	53%	45%
6.3b	Is it easy for you to see the nurse?	65%	79%	65%	63%
6.3c	Is it easy for you to see the dentist?	24%	35%	24%	12%
6.3d	Is it easy for you to see the optician?	21%	28%	21%	17%
6.3e	Is it easy for you to see the pharmacist?	29%	31%	29%	24%

6.4	If you are taking medication, have you had any problems getting your medication?	36%	33%	36%	36%
6.5a	Did you have any problems with alcohol when you first arrived?	19%	15%	19%	20%
6.5b	Have you received any help with any alcohol problems here?	14%	12%	14%	20%
6.6a	Did you have any problems with drugs when you first arrived?	42%	35%	42%	42%
6.6b	Do you have any problems with drugs now?	13%	6%	13%	10%
6.6c	Have you received any help with any drug problems here?	31%	26%	31%	27%
6.7	Is it easy/very easy to get illegal drugs here?	26%	16%	26%	33%
6.8	Do you feel you have any emotional or mental health problems?	22%	21%	22%	28%
6.9	If you feel you have emotional or mental health problems, are you being helped by anyone here?	40%	73%	40%	
SECTION 7: APPLICATIONS AND COMPLAINTS					
7.1	Do you know how to make an application?	84%	90%	84%	86%
7.2	Is it easy to make an application?	73%	84%	73%	75%
For those who have made an application:					
7.3a	Do you feel applications are sorted out fairly?	77%	66%	77%	70%
7.3b	Do you feel applications are sorted out promptly (within seven days)?	71%	57%	71%	58%
7.4	Do you know how to make a complaint?	82%	86%	82%	87%
7.5	Is it easy to make a complaint?	64%	68%	64%	75%
For those who have made a complaint:					
7.6a	Do you feel complaints are sorted out fairly?	27%	41%	27%	35%
7.6b	Do you feel complaints are sorted out promptly (within seven days)?	46%	46%	46%	43%
7.7	Have you ever been prevented from making a complaint when you wanted to?	17%	22%	17%	
Can you speak to the following people when you need to:					
7.8a	A peer mentor or Listener?	29%	38%	29%	31%
7.8b	A member of the IMB (Independent Monitoring Board)?	26%	33%	26%	28%
7.8c	An advocate (an outside person to help you)?	36%	40%	36%	45%
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE					
8.1	Are you on the enhanced (top) level of the reward scheme?	28%	28%	28%	30%
8.2	Do you feel you have been treated fairly in your experience of the reward scheme?	52%	55%	52%	61%
8.3	Do the different levels make you change your behaviour?	57%	60%	57%	51%
8.4	Have you had a 'nicking' (adjudication) since you have been here?	50%	54%	50%	62%
8.5	Was the 'nicking' (adjudication) process explained clearly to you?	75%	88%	75%	91%

8.6	Have you been physically restrained (C and R) since you have been here?	35%	30%	35%	26%
8.7	For those who had spent a night in the segregation/care and separation unit: did the staff treat you well/very well?	75%	41%	75%	33%
SECTION 9: SAFETY					
9.1	Have you ever felt unsafe in this prison?	26%	29%	26%	26%
9.3	Has another young person or group of young people victimised (insulted or assaulted) you here?	25%	24%	25%	18%
If you have felt victimised by another young person/group of young people, did the incident involve:					
9.4a	Insulting remarks?	15%	14%	15%	9%
9.4b	Physical abuse?	11%	11%	11%	7%
9.4c	Sexual abuse?	2%	1%	2%	1%
9.4d	Racial or ethnic abuse?	3%	2%	3%	2%
9.4e	Your religious beliefs?	1%	1%	1%	3%
9.4f	Your disability?	2%	2%	2%	0%
9.4g	Drugs?	4%	3%	4%	1%
9.4h	Having your canteen/property taken?	4%	5%	4%	0%
9.4i	Because you were new here?	7%	9%	7%	3%
9.4j	Being from a different part of the country than others?	5%	6%	5%	3%
9.4k	Gang related issues?	9%	5%	9%	4%
9.4l	Your offence/crime?	4%	3%	4%	2%
9.6	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	29%	25%	29%	18%
If you have felt victimised by a member of staff/group of staff members, did the incident involve:					
9.7a	Insulting remarks?	20%	15%	20%	11%
9.7b	Physical abuse?	11%	5%	11%	2%
9.7c	Sexual abuse?	0%	1%	0%	0%
9.7d	Racial or ethnic abuse?	4%	4%	4%	0%
9.7e	Your religious beliefs?	4%	2%	4%	1%
9.7f	Your disability?	3%	1%	3%	0%
9.7g	Drugs?	4%	2%	4%	0%
9.7h	Having your canteen/property taken?	2%	3%	2%	1%
9.7i	Because you were new here?	4%	4%	4%	2%
9.7j	Being from a different part of the country than others?	4%	2%	4%	0%
9.7k	Gang related issues?	3%	3%	3%	1%
9.7l	Your offence/crime?	1%	3%	1%	2%





9.9	If you were being victimised by another young person or a member of staff would you be able to tell anyone about it?	65%	66%	65%	60%
9.10	If you did tell a member of staff that you were being victimised do you think it would be taken seriously?	30%	42%	30%	37%
9.11	Is shouting through the windows a problem here?	57%	40%	57%	45%
9.12	Have staff checked on you personally in the last week to see how you are getting on?	28%	44%	28%	36%
SECTION 10: ACTIVITIES					
10.1	Were you 14 or younger when you were last at school?	45%	40%	45%	44%
10.2a	Have you ever been excluded from school?	87%	88%	87%	90%
10.2b	Have you ever truanted from school?	72%	72%	72%	78%
Do you currently take part in any of the following:					
10.3a	Education?	59%	76%	59%	59%
10.3b	A job in this establishment?	55%	28%	55%	59%
10.3c	Vocational or skills training?	21%	24%	21%	22%
10.3d	Offending behaviour programmes?	20%	20%	20%	24%
For those who have taken part in the following activities while in this prison: Do you think that they will help you when you leave prison?					
10.4a	Education?	62%	72%	62%	67%
10.4b	A job in this establishment?	62%	61%	62%	68%
10.4c	Vocational or skills training?	56%	60%	56%	79%
10.4d	Offending behaviour programmes?	54%	49%	54%	72%
10.5	Do you usually have association every day?	16%	79%	16%	10%
10.6	Do you go to the gym more than five times each week?	11%	9%	11%	10%
10.7	Can you usually go outside for exercise every day?	34%	44%	34%	5%
SECTION 11: KEEPING IN TOUCH WITH FAMILY AND FRIENDS					
11.1	Are you able to use the telephone every day?	23%	72%	23%	13%
11.2	Have you had any problems with sending or receiving letters or parcels?	34%	39%	34%	33%
11.3	Is it easy/very easy for your family and friends to visit you here?	46%	51%	46%	49%
11.4	Do you usually have one or more visits per week from family and friends?	39%	38%	39%	
11.5	Do your visits start on time?	48%	49%	48%	41%
11.6	Are you and your visitors treated well/very well by visits staff?	47%	52%	47%	52%

SECTION 12: PREPARATION FOR RELEASE					
For those who have met their personal officer:					
12.1	Did you meet your personal officer within the first week?	54%	48%	54%	56%
12.2	Do you see your personal officer at least once a week?	44%	69%	44%	58%
12.3	Do you feel your personal officer has helped you?	50%	62%	50%	45%
12.4	Do you have a training plan, sentence plan or remand plan?	51%	62%	51%	
For those with a training plan, sentence plan or remand plan:					
12.5a	Were you involved in the development of your training plan?	51%	63%	51%	
12.5b	Do you understand the targets set in your training plan?	62%	77%	62%	
12.6	Has your YOT worker been in touch since you arrived here?	80%	81%	80%	81%
12.7	Do you know how to get in touch with your YOT worker?	57%	59%	57%	58%
Please answer the following about your preparation for release:					
12.8	Have you had a say in what will happen to you when you are released?	43%	41%	43%	45%
12.8	Are you going to school or college on release?	57%	67%	57%	54%
12.8	Do you have a job to go to on release?	21%	22%	21%	21%
Do you know who to contact for help with the following, in preparation for your release:					
12.9	Finding accommodation?	36%	43%	36%	48%
12.9	Getting into school or college?	43%	59%	43%	49%
12.9	Getting a job?	41%	55%	41%	54%
12.9	Help with money/finances?	33%	42%	33%	40%
12.9	Help with claiming benefits?	31%	36%	31%	37%
12.9	Continuing health services?	21%	28%	21%	31%
12.9	Opening a bank account?	29%	40%	29%	38%
12.9	Avoiding bad relationships?	28%	30%	28%	29%
Do you think you will have a problem with the following, when you are released:					
12.10	Finding accommodation?	19%	26%	19%	20%
12.10	Getting into school or college?	18%	23%	18%	26%
12.10	Getting a job?	43%	47%	43%	47%
12.10	Help with money/finances?	30%	37%	30%	28%
12.10	Help with claiming benefits?	21%	25%	21%	19%
12.10	Continuing health services?	11%	11%	11%	10%

12.10	Opening a bank account?	13%	13%	13%	12%
12.10	Avoiding bad relationships?	16%	19%	16%	19%
For those who were sentenced:					
12.12	Do you want to stop offending?	90%	93%	90%	91%
12.13	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	38%	49%	38%	50%

Survey responses from children and young people: Keppel Unit 2010

Survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables		Keppel Unit 2010	HMYOI Wetherby 2010	Keppel Unit 2010	Keppel Unit 2009
	Significantly better than the comparator				
	Significantly worse than the comparator				
	A significant difference in demographic details				
	No significant difference				
Number of completed questionnaires returned		24	124	24	42
SECTION 1: ABOUT YOU					
1.1	Are you 18 years of age?	29%	14%	29%	9%
1.2	Are you a foreign national?	0%	6%	0%	5%
1.3	Is English your first language?	100%	95%	100%	96%
1.4	Are you from a minority ethnic group (including all those who did not tick white British, white Irish or white other category)?	9%	19%	9%	9%
1.5	Are you Muslim?	9%	10%	9%	7%
1.6	Do you consider yourself to be Gypsy/Romany/Traveller?	12%	5%	12%	
1.7	Do you have any children?	18%	16%	18%	13%
1.8	Do you consider yourself to have a disability	38%	9%	38%	
1.9	Have you ever been in local authority care?	41%	21%	41%	
SECTION 2: ABOUT YOUR SENTENCE					
2.1	Are you sentenced?	97%	75%	97%	83%
2.2	Is your sentence 12 months or less?	24%	41%	24%	
2.3	Have you been in this establishment for one month or less?	0%	24%	0%	18%
2.4	Is this the first time that you have been in a YOI, secure children's home or secure training centre?	76%	50%	76%	29%
SECTION 3: COURTS, TRANSFERS AND ESCORTS					
For your most recent journey, either to or from court or between prisons, we want to know:					
3.1	Was the van clean?	50%	47%	50%	48%
3.2	Did you feel safe?	78%	89%	78%	73%
3.3	Did you travel with any adults (over 18) or anyone of a different gender?	29%	26%	29%	36%
3.4	Did you spend more than four hours in the van?	9%	2%	9%	15%

For those who spent two or more hours in the escort van:					
3.5	Were you offered a toilet break if you needed it?	20%	14%	20%	12%
3.6	Were you offered anything to eat or drink?	22%	40%	22%	43%
3.7	Were you treated well/very well by the escort staff?	76%	54%	76%	70%
3.8	Before you arrived here (either from court or another establishment), were you told that you would be coming to this establishment?	62%	76%	62%	
3.9	Before you arrived here (either from court or another establishment), were you given written information about coming to this establishment?	0%	4%	0%	
SECTION 4: YOUR FIRST FEW DAYS HERE					
4.1	Were you in reception for less than two hours?	68%	75%	68%	57%
4.2	When you were searched was this carried out in an understanding way?	82%	76%	82%	80%
4.3	Were you treated well/very well in reception?	82%	69%	82%	62%
When you first arrived, did staff ask if you needed help or support with any of the following:					
4.4a	Not being able to smoke?	47%	69%	47%	69%
4.4b	Loss of property?	38%	16%	38%	20%
4.4c	Housing problems?	23%	13%	23%	13%
4.4d	Needing protection from other young people?	28%	16%	28%	20%
4.4e	Letting family know where you are?	77%	67%	77%	63%
4.4f	Money worries?	28%	16%	28%	20%
4.4g	Feeling low/upset/needing someone to talk to?	72%	47%	72%	42%
4.4h	Health problems?	62%	62%	62%	47%
4.4i	Getting phone numbers?	57%	45%	57%	53%
4.5	Did you have any problems when you first arrived?	77%	80%	77%	91%
When you first arrived, did you have problems with any of the following:					
4.5a	Not being able to smoke?	55%	61%	55%	70%
4.5b	Loss of property?	23%	15%	23%	19%
4.5c	Housing problems?	23%	11%	23%	16%
4.5d	Needing protection from other young people?	10%	5%	10%	19%
4.5e	Letting family know where you are?	32%	19%	32%	40%
4.5f	Money worries?	13%	16%	13%	16%
4.5g	Feeling low/upset/needing someone to talk to?	42%	18%	42%	44%
4.5h	Health problems?	42%	9%	42%	21%
4.5i	Getting phone numbers?	23%	33%	23%	47%

When you first arrived, were you given any of the following:					
4.6a	A reception pack?	76%	88%	76%	71%
4.6b	The opportunity to have a shower?	41%	17%	41%	44%
4.6c	Something to eat?	76%	73%	76%	80%
4.6d	A free phone call to friends/family?	91%	78%	91%	76%
4.6e	Information about the PIN telephone system?	68%	47%	68%	53%
4.6f	Information about feeling low/upset?	53%	27%	53%	53%
Within your first 24 hours, did you have access to the following people or services:					
4.7a	The chaplain or religious leader?	79%	57%	79%	70%
4.7b	A peer mentor, Listener or the Samaritans?	41%	19%	41%	49%
4.7c	Did you have access to the prison shop/canteen?	29%	14%	29%	30%
4.8	Before you were locked up on your first night, were you seen by a member of healthcare staff?	71%	72%	71%	
4.9	Did you feel safe on your first night here?	59%	81%	59%	75%
4.10	For those who have been on an induction course: did it cover everything you needed to know about the establishment?	75%	65%	75%	73%
SECTION 5: DAILY LIFE AND RESPECT					
5.1	Can you normally have a shower every day if you want to?	100%	29%	100%	98%
5.2	Is your cell call bell normally answered within five minutes?	59%	29%	59%	53%
5.3	Do you find the food here good/very good?	18%	16%	18%	32%
5.4	Does the shop/canteen sell a wide enough variety of products?	62%	39%	62%	20%
5.5	Is it easy/very easy for you to attend religious services?	79%	61%	79%	63%
5.6a	Do you feel your religious beliefs are respected?	91%	48%	91%	71%
5.6b	Can you speak to a religious leader in private if you want to?	90%	61%	90%	81%
5.7	Is there a member of staff you can turn to with a problem?	76%	55%	76%	80%
5.8	Do you feel that most of the staff here treat you with respect?	79%	55%	79%	92%
SECTION 6: HEALTH SERVICES					
6.1	Did you have a full health assessment the day after your arrival?	71%	62%	71%	
6.2	For those who have been to healthcare: Do you think the overall quality is good/very good?	96%	53%	96%	70%
6.3a	Is it easy for you to see the doctor?	88%	53%	88%	77%
6.3b	Is it easy for you to see the nurse?	97%	65%	97%	83%
6.3c	Is it easy for you to see the dentist?	55%	24%	55%	14%
6.3d	Is it easy for you to see the optician?	55%	21%	55%	24%
6.3e	Is it easy for you to see the pharmacist?	43%	29%	43%	41%

6.4	If you are taking medication, have you had any problems getting your medication?	37%	36%	37%	18%
6.5a	Did you have any problems with alcohol when you first arrived?	32%	19%	32%	28%
6.5b	Have you received any help with any alcohol problems here?	30%	14%	30%	19%
6.6a	Did you have any problems with drugs when you first arrived?	59%	42%	59%	44%
6.6b	Do you have any problems with drugs now?	0%	13%	0%	16%
6.6c	Have you received any help with any drug problems here?	53%	31%	53%	46%
6.7	Is it easy/very easy to get illegal drugs here?	22%	26%	22%	30%
6.8	Do you feel you have any emotional or mental health problems?	38%	22%	38%	57%
6.9	If you feel you have emotional or mental health problems, are you being helped by anyone here?	91%	40%	91%	
SECTION 7: APPLICATIONS AND COMPLAINTS					
7.1	Do you know how to make an application?	100%	84%	100%	96%
7.2	Is it easy to make an application?	97%	73%	97%	91%
For those who have made an application:					
7.3a	Do you feel applications are sorted out fairly?	90%	77%	90%	66%
7.3b	Do you feel applications are sorted out promptly (within seven days)?	74%	71%	74%	66%
7.4	Do you know how to make a complaint?	97%	82%	97%	84%
7.5	Is it easy to make a complaint?	88%	64%	88%	71%
For those who have made a complaint:					
7.6a	Do you feel complaints are sorted out fairly?	74%	27%	74%	52%
7.6b	Do you feel complaints are sorted out promptly (within seven days)?	70%	46%	70%	54%
7.7	Have you ever been prevented from making a complaint when you wanted to?	18%	17%	18%	
Can you speak to the following people when you need to:					
7.8a	A peer mentor or Listener?	59%	29%	59%	52%
7.8b	A member of the IMB (Independent Monitoring Board)?	76%	26%	76%	49%
7.8c	An advocate (an outside person to help you)?	66%	36%	66%	63%
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE					
8.1	Are you on the enhanced (top) level of the reward scheme?	38%	28%	38%	33%
8.2	Do you feel you have been treated fairly in your experience of the reward scheme?	59%	52%	59%	62%
8.3	Do the different levels make you change your behaviour?	62%	57%	62%	52%
8.4	Have you had a 'nicking' (adjudication) since you have been here?	76%	50%	76%	63%
8.5	Was the 'nicking' (adjudication) process explained clearly to you?	96%	75%	96%	85%

8.6	Have you been physically restrained (C and R) since you have been here?	66%	35%	66%	36%
8.7	For those who had spent a night in the segregation/care and separation unit: did the staff treat you well/very well?	25%	75%	25%	25%
SECTION 9: SAFETY					
9.1	Have you ever felt unsafe in this prison?	29%	26%	29%	38%
9.3	Has another young person or group of young people victimised (insulted or assaulted) you here?	44%	25%	44%	44%
If you have felt victimised by another young person/group of young people, did the incident involve:					
9.4a	Insulting remarks?	34%	15%	34%	32%
9.4b	Physical abuse?	9%	11%	9%	18%
9.4c	Sexual abuse?	3%	2%	3%	3%
9.4d	Racial or ethnic abuse?	3%	3%	3%	5%
9.4e	Your religious beliefs?	9%	1%	9%	11%
9.4f	Your disability?	9%	2%	9%	3%
9.4g	Drugs?	3%	4%	3%	11%
9.4h	Having your canteen/property taken?	3%	4%	3%	5%
9.4i	Because you were new here?	13%	7%	13%	18%
9.4j	Being from a different part of the country than others?	13%	5%	13%	21%
9.4k	Gang related issues?	0%	9%	0%	21%
9.4l	Your offence/crime?	9%	4%	9%	8%
9.6	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	39%	29%	39%	18%
If you have felt victimised by a member of staff/group of staff members, did the incident involve:					
9.7a	Insulting remarks?	22%	20%	22%	8%
9.7b	Physical abuse?	0%	11%	0%	8%
9.7c	Sexual abuse?	0%	0%	0%	0%
9.7d	Racial or ethnic abuse?	0%	4%	0%	3%
9.7e	Your religious beliefs?	0%	4%	0%	3%
9.7f	Your disability?	3%	3%	3%	0%
9.7g	Drugs?	9%	4%	9%	3%
9.7h	Having your canteen/property taken?	3%	2%	3%	3%
9.7i	Because you were new here?	0%	4%	0%	3%
9.7j	Being from a different part of the country than others?	0%	4%	0%	3%
9.7k	Gang related issues?	3%	3%	3%	0%
9.7l	Your offence/crime?	18%	1%	18%	3%





9.9	If you were being victimised by another young person or a member of staff would you be able to tell anyone about it?	78%	65%	78%	64%
9.10	If you did tell a member of staff that you were being victimised do you think it would be taken seriously?	59%	30%	59%	50%
9.11	Is shouting through the windows a problem here?	56%	57%	56%	44%
9.12	Have staff checked on you personally in the last week to see how you are getting on?	66%	28%	66%	74%
SECTION 10: ACTIVITIES					
10.1	Were you 14 or younger when you were last at school?	71%	45%	71%	39%
10.2a	Have you ever been excluded from school?	87%	87%	87%	98%
10.2b	Have you ever truanted from school?	77%	72%	77%	81%
Do you currently take part in any of the following:					
10.3a	Education?	100%	59%	100%	95%
10.3b	A job in this establishment?	49%	55%	49%	33%
10.3c	Vocational or skills training?	22%	21%	22%	28%
10.3d	Offending behaviour programmes?	66%	20%	66%	48%
For those who have taken part in the following activities while in this prison: Do you think that they will help you when you leave prison?					
10.4a	Education?	100%	62%	100%	72%
10.4b	A job in this establishment?	96%	62%	96%	92%
10.4c	Vocational or skills training?	72%	56%	72%	90%
10.4d	Offending behaviour programmes?	72%	54%	72%	88%
10.5	Do you usually have association every day?	91%	16%	91%	85%
10.6	Do you go to the gym more than five times each week?	9%	11%	9%	5%
10.7	Can you usually go outside for exercise every day?	82%	34%	82%	46%
SECTION 11: KEEPING IN TOUCH WITH FAMILY AND FRIENDS					
11.1	Are you able to use the telephone every day?	91%	23%	91%	98%
11.2	Have you had any problems with sending or receiving letters or parcels?	29%	34%	29%	46%
11.3	Is it easy/very easy for your family and friends to visit you here?	50%	46%	50%	38%
11.4	Do you usually have one or more visits per week from family and friends?	38%	39%	38%	
11.5	Do your visits start on time?	53%	48%	53%	28%
11.6	Are you and your visitors treated well/very well by visits staff?	62%	47%	62%	33%

SECTION 12: PREPARATION FOR RELEASE					
For those who have met their personal officer:					
12.1	Did you meet your personal officer within the first week?	97%	54%	97%	78%
12.2	Do you see your personal officer at least once a week?	100%	44%	100%	95%
12.3	Do you feel your personal officer has helped you?	77%	50%	77%	80%
12.4	Do you have a training plan, sentence plan or remand plan?	68%	51%	68%	
For those with a training plan, sentence plan or remand plan:					
12.5a	Were you involved in the development of your training plan?	78%	51%	78%	
12.5b	Do you understand the targets set in your training plan?	89%	62%	89%	
12.6	Has your YOT worker been in touch since you arrived here?	97%	80%	97%	98%
12.7	Do you know how to get in touch with your YOT worker?	88%	57%	88%	75%
Please answer the following about your preparation for release:					
12.8	Have you had a say in what will happen to you when you are released?	76%	43%	76%	49%
12.8	Are you going to school or college on release?	76%	57%	76%	73%
12.8	Do you have a job to go to on release?	30%	21%	30%	32%
Do you know who to contact for help with the following, in preparation for your release:					
12.9	Finding accommodation?	68%	36%	68%	33%
12.9	Getting into school or college?	74%	43%	74%	58%
12.9	Getting a job?	65%	41%	65%	36%
12.9	Help with money/finances?	50%	33%	50%	50%
12.9	Help with claiming benefits?	55%	31%	55%	39%
12.9	Continuing health services?	55%	21%	55%	33%
12.9	Opening a bank account?	68%	29%	68%	28%
12.9	Avoiding bad relationships?	65%	28%	65%	30%
Do you think you will have a problem with the following, when you are released:					
12.10	Finding accommodation?	38%	19%	38%	24%
12.10	Getting into school or college?	38%	18%	38%	46%
12.10	Getting a job?	77%	43%	77%	51%
12.10	Help with money/finances?	53%	30%	53%	51%
12.10	Help with claiming benefits?	43%	21%	43%	33%
12.10	Continuing health services?	23%	11%	23%	16%

12.10	Opening a bank account?	23%	13%	23%	16%
12.10	Avoiding bad relationships?	53%	16%	53%	36%
For those who were sentenced:					
12.12	Do you want to stop offending?	96%	90%	96%	94%
12.13	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	75%	38%	75%	69%

Survey responses from children and young people: Anson Unit 2010

Survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. NB: This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables		Anson Unit 2010	HMYOI Wetherby 2009
	Significantly better than the comparator		
	Significantly worse than the comparator		
	A significant difference in demographic details		
	No significant difference		
Number of completed questionnaires returned		19	124
SECTION 1: ABOUT YOU			
1.1	Are you 18 years of age?	29%	9%
1.2	Are you a foreign national?	0%	5%
1.1	Are you 18 years of age?	13%	14%
1.2	Are you a foreign national?	5%	6%
1.3	Is English your first language?	96%	95%
1.4	Are you from a minority ethnic group? (including all those who did not tick white British, white Irish or white other category)	33%	19%
1.5	Are you Muslim?	13%	10%
1.6	Do you consider yourself to be Gypsy/Romany/Traveller?	4%	5%
1.7	Do you have any children?	13%	16%
1.8	Do you consider yourself to have a disability?	4%	9%
1.9	Have you ever been in Local Authority care?	25%	21%
SECTION 2: ABOUT YOUR SENTENCE			
2.1	Are you sentenced?	100%	75%
2.2	Is your sentence 12 months or less?	4%	41%
2.3	Have you been in this establishment for one month or less?	0%	24%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	50%	50%
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
For your most recent journey, either to or from court or between prisons, we want to know:			
3.1	Was the van clean?	17%	47%
3.2	Did you feel safe?	79%	89%
3.3	Did you travel with any adults (over 18) or anyone of a different gender?	33%	26%
3.4	Did you spend more than four hours in the van?	0%	2%

For those who spent two or more hours in the escort van:			
3.5	Were you offered a toilet break if you needed it?	6%	14%
3.6	Were you offered anything to eat or drink?	47%	40%
3.7	Were you treated well/very well by the escort staff?	42%	54%
3.8	Before you arrived here (either from court or another establishment), were you told that you would be coming to this establishment?	79%	76%
3.9	Before you arrived here (either from court or another establishment), were you given written information about coming to this establishment?	0%	4%
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than two hours?	35%	75%
4.2	When you were searched was this carried out in an understanding way?	61%	76%
4.3	Were you treated well/very well in reception?	50%	69%
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.4a	Not being able to smoke?	50%	69%
4.4b	Loss of property?	25%	16%
4.4c	Housing problems?	14%	13%
4.4d	Needing protection from other young people?	20%	16%
4.4e	Letting family know where you are?	50%	67%
4.4f	Money worries?	30%	16%
4.4g	Feeling low/upset/needing someone to talk to?	38%	47%
4.4h	Health problems?	38%	62%
4.4i	Getting phone numbers?	30%	45%
4.5	Did you have any problems when you first arrived?	55%	80%
When you first arrived, did you have problems with any of the following:			
4.5a	Not being able to smoke?	25%	61%
4.5b	Loss of property?	5%	15%
4.5c	Housing problems?	14%	11%
4.5d	Needing protection from other young people?	0%	5%
4.5e	Letting family know where you are?	20%	19%
4.5f	Money worries?	14%	16%
4.5g	Feeling low/upset/needing someone to talk to?	14%	18%
4.5h	Health problems?	5%	9%
4.5i	Getting phone numbers?	5%	33%

When you first arrived, were you given any of the following:			
4.6a	A reception pack?	71%	88%
4.6b	The opportunity to have a shower?	29%	17%
4.6c	Something to eat?	71%	73%
4.6d	A free phone call to friends/family?	59%	78%
4.6e	Information about the PIN telephone system?	29%	47%
4.6f	Information about feeling low/upset?	18%	27%
Within your first 24 hours, did you have access to the following people or services:			
4.7a	The chaplain or religious leader?	50%	57%
4.7b	A peer mentor, Listener or the Samaritans?	20%	19%
4.7c	Did you have access to the prison shop/canteen?	14%	14%
4.8	Before you were locked up on your first night, were you seen by a member of health care staff?	64%	72%
4.9	Did you feel safe on your first night here?	95%	81%
4.10	For those who have been on an induction course: Did it cover everything you needed to know about the establishment?	79%	65%
SECTION 5: DAILY LIFE AND RESPECT			
5.1	Can you normally have a shower every day if you want to?	71%	29%
5.2	Is your cell call bell normally answered within five minutes?	25%	29%
5.3	Do you find the food here good/very good?	14%	16%
5.4	Does the shop/canteen sell a wide enough variety of products?	18%	39%
5.5	Is it easy/very easy for you to attend religious services?	52%	61%
5.6a	Do you feel your religious beliefs are respected?	62%	48%
5.6b	Can you speak to a religious leader in private if you want to?	74%	61%
5.7	Is there a member of staff you can turn to with a problem?	47%	55%
5.8	Do you feel that most of the staff here treat you with respect?	33%	55%
SECTION 6: HEALTH SERVICES			
6.1	Did you have a full health assessment the day after your arrival?	64%	62%
6.2	For those who have been to health care: do you think the overall quality is good/very good?	38%	53%
6.3a	Is it easy for you to see the doctor?	62%	53%
6.3b	Is it easy for you to see the nurse?	74%	65%
6.3c	Is it easy for you to see the dentist?	26%	24%
6.3d	Is it easy for you to see the optician?	26%	21%

6.3e	Is it easy for you to see the pharmacist?	32%	29%
6.4	If you are taking medication, have you had any problems getting your medication?	55%	36%
6.5a	Did you have any problems with alcohol when you first arrived?	14%	19%
6.5b	Have you received any help with any alcohol problems here?	14%	14%
6.6a	Did you have any problems with drugs when you first arrived?	25%	42%
6.6b	Do you have any problems with drugs now?	5%	13%
6.6c	Have you received any help with any drug problems here?	26%	31%
6.7	Is it easy/very easy to get illegal drugs here?	24%	26%
6.8	Do you feel you have any emotional or mental health problems?	5%	22%
6.9	If you feel you have emotional or mental health problems, are you being helped by anyone here?	100%	40%
SECTION 7: APPLICATIONS AND COMPLAINTS			
7.1	Do you know how to make an application?	95%	84%
7.2	Is it easy to make an application?	82%	73%
For those who have made an application:			
7.3a	Do you feel applications are sorted out fairly?	72%	77%
7.3b	Do you feel applications are sorted out promptly (within seven days)?	63%	71%
7.4	Do you know how to make a complaint?	95%	82%
7.5	Is it easy to make a complaint?	80%	64%
For those who have made a complaint:			
7.6a	Do you feel complaints are sorted out fairly?	29%	27%
7.6b	Do you feel complaints are sorted out promptly (within seven days)?	39%	46%
7.7	Have you ever been prevented from making a complaint when you wanted to?	18%	17%
Can you speak to the following people when you need to:			
7.8a	A peer mentor or Listener?	32%	29%
7.8b	A member of the IMB (Independent Monitoring Board)	17%	26%
7.8c	An advocate (an outside person to help you)	28%	36%
SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	58%	28%
8.2	Do you feel you have been treated fairly in your experience of the reward scheme?	53%	52%
8.3	Do the different levels make you change your behaviour?	42%	57%
8.4	Have you had a 'nicking' (adjudication) since you have been here?	42%	50%
8.5	Was the 'nicking' (adjudication) process explained clearly to you?	67%	75%

8.6	Have you been physically restrained (Cand R) since you have been here?	32%	35%
8.7	For those who had spent a night in the segregation/care and separation unit: did the staff treat you well/very well?	50%	75%
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe in this prison?	22%	26%
9.3	Has another young person or group of young people victimised (insulted or assaulted) you here?	21%	25%
If you have felt victimised by another young person/group of young people, did the incident involve:			
9.4a	Insulting remarks?	0%	15%
9.4b	Physical abuse?	0%	11%
9.4c	Sexual abuse?	5%	2%
9.4d	Racial or ethnic abuse?	16%	3%
9.4e	Your religious beliefs?	5%	1%
9.4f	Your disability?	0%	2%
9.4g	Drugs?	0%	4%
9.4h	Having your canteen/property taken?	5%	4%
9.4i	Because you were new here?	0%	7%
9.4j	Being from a different part of the country than others?	16%	5%
9.4k	Gang related issues?	0%	9%
9.4l	Your offence/crime?	5%	4%
9.6	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	44%	29%
If you have felt victimised by a member of staff/group of staff members, did the incident involve:			
9.7a	Insulting remarks?	22%	20%
9.7b	Physical abuse?	17%	11%
9.7c	Sexual abuse?	6%	0%
9.7d	Racial or ethnic abuse?	6%	4%
9.7e	Your religious beliefs?	0%	4%
9.7f	Your disability?	0%	3%
9.7g	Drugs?	0%	4%
9.7h	Having your canteen/property taken?	0%	2%
9.7i	Because you were new here?	0%	4%
9.7j	Being from a different part of the country than others?	17%	4%
9.7k	Gang related issues?	0%	3%
9.7l	Your offence/crime?	22%	1%





9.9	If you were being victimised by another young person or a member of staff would you be able to tell anyone about it?	33%	65%
9.10	If you did tell a member of staff that you were being victimised do you think it would be taken seriously?	21%	30%
9.11	Is shouting through the windows a problem here?	22%	57%
9.12	Have staff checked on you personally in the last week to see how you are getting on?	26%	28%
SECTION 10: ACTIVITIES			
10.1	Were you 14 or younger when you were last at school?	58%	45%
10.2a	Have you ever been excluded from school?	79%	87%
10.2b	Have you ever truanted from school?	65%	72%
Do you currently take part in any of the following:			
10.3a	Education?	35%	59%
10.3b	A job in this establishment?	50%	55%
10.3c	Vocational or skills training?	6%	21%
10.3d	Offending behaviour programmes?	44%	20%
For those who have taken part in the following activities while in this prison, do you think that they will help you when you leave prison			
10.4a	Education?	67%	62%
10.4b	A job in this establishment?	93%	62%
10.4c	Vocational or skills training?	67%	56%
10.4d	Offending behaviour programmes?	69%	54%
10.5	Do you usually have association every day?	79%	16%
10.6	Do you go to the gym more than five times each week?	21%	11%
10.7	Can you usually go outside for exercise every day?	58%	34%
SECTION 11: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Are you able to use the telephone every day?	79%	23%
11.2	Have you had any problems with sending or receiving letters or parcels?	53%	34%
11.3	Is it easy/very easy for your family and friends to visit you here?	26%	46%
11.4	Do you usually have one or more visits per week from family and friends?	32%	39%
11.5	Do your visits start on time?	53%	48%
11.6	Are you and your visitors treated well/very well by visits staff?	53%	47%

SECTION 12: PREPARATION FOR RELEASE			
For those who have met their personal officer:			
12.1	Did you meet your personal officer within the first week?	32%	54%
12.2	Do you see your personal officer at least once a week?	44%	44%
12.3	Do you feel your personal officer has helped you?	22%	50%
12.4	Do you have a training plan, sentence plan or remand plan?	79%	51%
For those with a training plan, sentence plan or remand plan:			
12.5a	Were you involved in the development of your plan?	67%	51%
12.5b	Do you understand the targets set in your plan?	69%	62%
12.6	Has your YOT worker been in touch with you since your arrival here?	84%	80%
12.7	Do you know how to get in touch with your YOT worker?	58%	57%
Please answer the following about your preparation for release:			
12.8	Have you had a say in what will happen to you when you are released?	28%	43%
12.8	Are you going to school or college on release?	69%	57%
12.8	Do you have a job to go to on release?	24%	21%
Do you know who to contact for help with the following in preparation for your release:			
12.9	Finding accommodation?	27%	36%
12.9	Getting into school or college?	40%	43%
12.9	Getting a job?	40%	41%
12.9	Help with money/finances?	33%	33%
12.9	Help with claiming benefits?	33%	31%
12.9	Continuing health services?	27%	21%
12.9	Opening a bank account?	33%	29%
12.9	Avoiding bad relationships?	40%	28%
Do you think you will have a problem with the following, when you are released:			
12.10	Finding accommodation?	50%	19%
12.10	Getting into school or college?	31%	18%
12.10	Getting a job?	50%	43%
12.10	Help with money/finances?	31%	30%
12.10	Help with claiming benefits?	23%	21%
12.10	Continuing health services?	23%	11%

12.10	Opening a bank account?	23%	13%
12.10	Avoiding bad relationships?	23%	16%
For those who were sentenced:			
12.12	Do you want to stop offending?	94%	90%
12.13	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	44%	38%

Diversity comparator – ethnicity/religion: HMYOI Wetherby 2010

Survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance.

Key to tables		Black and minority ethnic young people	White young people	Muslim young people	Non-Muslim young people
 Significantly better than the comparator  Significantly worse than the comparator  A significant difference in demographic details  No significant difference					
Number of completed questionnaires returned		32	135	16	145
1.2	Are you a foreign national?	20%	2%	13%	4%
1.3	Is English your first language?	76%	100%	80%	98%
1.4	Are you from a minority ethnic group? (including all those who did not tick white British, white Irish or white other category)			93%	10%
1.5	Are you Muslim?	52%	1%		
1.9	Have you ever been in local authority care?	20%	25%	8%	26%
2.1	Are you sentenced?	72%	81%	80%	80%
2.4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	64%	50%	63%	52%
3.3	Did you travel with any adults (over 18) or anyone of a different gender?	28%	27%	36%	25%
3.7	Were you treated well/very well by the escort staff?	57%	55%	57%	57%
3.8	Before you arrived here, were you told that you would be coming to this establishment?	73%	75%	67%	75%
4.2	When you were searched was this carried out in an understanding way?	73%	76%	63%	77%
4.3	Were you treated well/very well in reception?	79%	67%	83%	69%
4.8	Before you were locked up on your first night, were you seen by a member of health care staff?	60%	74%	39%	75%
4.9	Did you feel safe on your first night here?	73%	80%	54%	81%
4.10	Did the induction course cover everything you needed to know about the establishment?	79%	64%	71%	66%
5.1	Can you normally have a shower every day if you want to?	46%	39%	50%	40%
5.2	Is your cell call bell normally answered within five minutes?	21%	34%	27%	31%
5.3	Do you find the food here good/very good?	10%	17%	7%	17%

5.4	Does the shop/canteen sell a wide enough variety of products?	34%	41%	12%	41%
5.6a	Do you feel your religious beliefs are respected?	74%	49%	92%	50%
5.7	Is there a member of staff you can turn to with a problem?	64%	56%	50%	58%
5.8	Do you feel that most of the staff here treat you with respect?	58%	56%	50%	56%
6.3a	Is it easy for you to see the doctor?	45%	60%	38%	59%
6.3b	Is it easy for you to see the nurse?	62%	70%	55%	69%
6.7	Is it easy/very easy to get illegal drugs here?	13%	28%	11%	28%
6.8	Do you feel you have any emotional or mental health problems?	28%	21%	43%	20%
7.2	Is it easy to make an application?	73%	76%	66%	77%
7.5	Is it easy to make a complaint?	70%	67%	60%	68%
8.1	Are you on the enhanced (top) level of the reward scheme?	44%	28%	41%	31%
8.2	Do you feel you have been treated fairly in your experience of the reward scheme?	66%	50%	76%	50%
8.3	Do the different levels make you change your behaviour?	68%	54%	63%	54%
8.4	Have you had a 'nicking' (adjudication) since you have been here?	54%	52%	70%	56%
8.6	Have you been physically restrained (C and R) since you have been here?	38%	39%	48%	37%
9.1	Have you ever felt unsafe in this prison?	26%	26%	56%	24%
9.3	Has another young person or group of young people victimised (insulted or assaulted) you here?	20%	29%	22%	28%
If you have felt victimised by another young person/group of young people, did the incident involve:					
9.4d	Racial or ethnic abuse?	9%	3%	7%	3%
9.4e	Your religious beliefs?	2%	2%	0%	2%
9.6	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	31%	31%	56%	29%
If you have felt victimised by a member of staff/group of staff, did the incident involve:					
9.5d	Racial or ethnic abuse?	13%	1%	22%	1%
9.5e	Your religious beliefs?	4%	3%	7%	3%
9.9	If you were being victimised by another young person or a member of staff would you be able to tell anyone about it?	49%	67%	54%	65%
9.10	If you did tell a member of staff that you were being victimised do you think it would be taken seriously?	30%	33%	31%	31%
Do you currently take part in any of the following:					
10.3a	Education?	54%	65%	48%	63%
10.3b	A job in this establishment?	49%	55%	54%	54%
10.3c	Vocational or skills training?	18%	21%	15%	21%

10.3d	Offending behaviour programmes?	5%	32%	11%	29%
10.5	Do you usually have association every day?	29%	29%	22%	31%
10.6	Do you go to the gym more than five times each week?	21%	9%	7%	11%
10.7	Can you usually go outside for exercise every day?	52%	39%	54%	41%
11.1	Are you able to use the telephone every day?	39%	33%	39%	34%
11.2	Have you had any problems with sending or receiving letters or parcels?	29%	36%	32%	34%
11.3	Do you usually have one or more visits per week from family and friends?	34%	39%	40%	39%
12.3	Do you feel your personal officer has helped you?	55%	51%	56%	51%
12.4	Do you have a training plan, sentence plan or remand plan?	52%	56%	56%	57%
12.5b	Do you understand the targets set in your plan?	66%	66%	100%	66%
12.6a	Have you had a say in what will happen to you when you are released?	51%	45%	48%	46%
12.6b	Are you going to school or college on release?	65%	59%	57%	60%
12.14	Have you done anything or has anything happened to you here that you think will make you less likely to offend in the future?	35%	46%	53%	44%

Summary of survey results: HMYOI Wetherby 2010

SECTION 1: ABOUT YOU

Q1	How old are you?	
	15	9 (7%)
	16	24 (20%)
	17	73 (59%)
	18	17 (14%)
Q2	Are you a British citizen?	
	Yes	114 (94%)
	No	7 (6%)
Q3	Is English your first language?	
	Yes	113 (95%)
	No	6 (5%)
Q4	What is your ethnic origin?	
	White – British	97 (78%)
	White – Irish	2 (2%)
	White – other	1 (1%)
	Black or black British – Caribbean	1 (1%)
	Black or black British – African	3 (2%)
	Black or black British – other	0 (0%)
	Asian or Asian British – Indian	0 (0%)
	Asian or Asian British – Pakistani	6 (5%)
	Asian or Asian British – Bangladeshi	3 (2%)
	Asian or Asian British – other	1 (1%)
	Mixed heritage – white and black Caribbean	5 (4%)
	Mixed heritage – white and black African	1 (1%)
	Mixed heritage – white and Asian	1 (1%)
	Mixed heritage – other	1 (1%)
	Chinese	0 (0%)
	Other ethnic group	2 (2%)

Q5	What is your religion?	
	None	66 (55%)
	Church of England	24 (20%)
	Catholic	10 (8%)
	Protestant	3 (3%)
	Other Christian denomination	4 (3%)
	Buddhist	0 (0%)
	Hindu	0 (0%)
	Jewish	0 (0%)
	Muslim	12 (10%)
	Sikh	0 (0%)
Q6	Do you consider yourself to be Gypsy/Romany/Traveller?	
	Yes	6 (5%)
	No	93 (83%)
	Don't know	13 (12%)
Q7	Do you have any children?	
	Yes	19 (16%)
	No	101 (84%)
Q8	Do you consider yourself to have a disability?	
	Yes	10 (9%)
	No	107 (91%)
Q10	Have you ever been in local authority care?	
	Yes	24 (21%)
	No	91 (79%)
SECTION 2: ABOUT YOUR SENTENCE		
Q1	Are you sentenced?	
	Yes	91 (75%)
	No – unsentenced/on remand	31 (25%)
Q2	How long is your sentence (the full DTO sentence)?	
	Not sentenced	31 (26%)
	Less than six months	19 (16%)
	Six to 12 months	30 (25%)
	More than twelve months, up to two years	22 (18%)
	More than two years	17 (14%)
	Indeterminate sentence for public protection (IPP)	2 (2%)

Q3	How long have you been in this establishment?	
	Less than one month	28 (24%)
	One to six months	69 (58%)
	More than six months, but less than 12 months	11 (9%)
	Twelve months to two years	9 (8%)
	More than two years	2 (2%)
Q4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	
	Yes	60 (50%)
	No	61 (50%)
SECTION 3: COURTS, TRANSFERS AND ESCORTS		
Q1	On your most recent journey here, was the van clean?	
	Yes	57 (47%)
	No	42 (35%)
	Don't remember	21 (17%)
	Not applicable	1 (1%)
Q2	On your most recent journey here, did you feel safe?	
	Yes	108 (89%)
	No	8 (7%)
	Don't remember	5 (4%)
Q3	On your most recent journey here, were there any adults (over 18) or people of a different gender, travelling with you?	
	Yes	31 (26%)
	No	67 (56%)
	Don't remember	21 (18%)
Q4	On your most recent journey here, how long did you spend in the van?	
	Less than two hours	77 (64%)
	Two to four hours	34 (28%)
	More than four hours	3 (2%)
	Don't remember	7 (6%)
Q5	On your most recent journey here, were you offered a toilet break?	
	My journey was less than two hours	77 (65%)
	Yes	6 (5%)
	No	35 (29%)
	Don't remember	1 (1%)

Q6	On your most recent journey here, were you offered anything to eat or drink?	
	My journey was less than two hours	77 (65%)
	Yes	17 (14%)
	No	23 (19%)
	Don't remember	2 (2%)
Q7	On your most recent journey here, how did you feel you were treated by the escort staff?	
	Very well	14 (12%)
	Well	51 (43%)
	Neither	37 (31%)
	Badly	7 (6%)
	Very badly	2 (2%)
	Don't remember	9 (8%)
Q8	Before you arrived, from court or another establishment, were you told that you would be coming here? (Please tick all that apply to you.)	
	Yes, someone told me	92 (76%)
	Yes, I received written information	5 (4%)
	No, I was not told anything	22 (18%)
	Don't remember	5 (4%)
SECTION 4: YOUR FIRST FEW DAYS HERE		
Q1	How long were you in reception?	
	Less than two hours	90 (75%)
	Two hours or longer	13 (11%)
	Don't remember	17 (14%)
Q2	When you were searched, was this carried out in an understanding way?	
	Yes	91 (76%)
	No	16 (13%)
	Don't remember	13 (11%)
Q3	Overall, how well did you feel you were treated in reception?	
	Very well	16 (13%)
	Well	67 (56%)
	Neither	23 (19%)
	Badly	6 (5%)
	Very badly	1 (1%)
	Don't remember	7 (6%)

Q4	When you first arrived here, did staff ask if you needed help or support with any of the following things? (Please tick all that apply to you.)	
	Not being able to smoke	78 (69%)
	Money worries	18 (16%)
	Loss of property	18 (16%)
	Feeling low/upset/needing someone to talk to	53 (47%)
	Housing problems	15 (13%)
	Health problems	70 (62%)
	Needing protection from other young people	18 (16%)
	Getting phone numbers	51 (45%)
	Letting family know where you were	75 (66%)
	Staff did not ask me about any of these	10 (9%)
Q5	When you first arrived here, did you have any of the following problems? (Please tick all that apply to you.)	
	Not being able to smoke	66 (61%)
	Money worries	17 (16%)
	Loss of property	16 (15%)
	Feeling low/upset/needing someone to talk to	19 (18%)
	Housing problems	12 (11%)
	Health problems	10 (9%)
	Needing protection from other young people	6 (6%)
	Getting phone numbers	36 (33%)
	Letting family know where you were	21 (19%)
	I did not have any problems	22 (20%)
Q6	When you first arrived here, were you given any of the following? (Please tick all that apply.)	
	A reception pack	106 (88%)
	The opportunity to have a shower	21 (17%)
	Something to eat	88 (73%)
	A free phone call to friends/family	94 (78%)
	Information about the PIN telephone system	57 (47%)
	Information about feeling low/upset	32 (26%)
	Don't remember	3 (2%)
	I was not given any of these	3 (2%)

Q7	Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply.)	
	Chaplain or religious leader	65 (57%)
	Peer support/peer mentor/Listener/Samaritans	22 (19%)
	The prison shop/canteen	16 (14%)
	Don't remember	20 (18%)
	I did not have access to any of these	30 (26%)
Q8	Before you were locked up on your first night, were you seen by a member of health care staff?	
	Yes	88 (72%)
	No	19 (16%)
	Don't remember	15 (12%)
Q9	Did you feel safe on your first night at this establishment?	
	Yes	96 (81%)
	No	16 (13%)
	Don't remember	7 (6%)
Q10	Did the induction course cover everything you needed to know about the establishment?	
	I have not been on an induction course	5 (4%)
	Yes	74 (62%)
	No	20 (17%)
	Don't remember	20 (17%)
SECTION 5: DAILY LIFE AND RESPECT		
Q1	Can you normally have a shower every day if you want to?	
	Yes	35 (29%)
	No	82 (69%)
	Don't know	2 (2%)
Q2	Is your cell call bell normally answered within five minutes?	
	Yes	34 (29%)
	No	63 (53%)
	Don't know	21 (18%)
Q3	What is the food like here?	
	Very good	1 (1%)
	Good	19 (16%)
	Neither	26 (21%)
	Bad	43 (35%)
	Very bad	33 (27%)

Q4	Does the shop/canteen sell a wide enough variety of products?			
	I have not bought anything yet			5 (4%)
	Yes			45 (38%)
	No			63 (54%)
	Don't know			4 (3%)
Q5	How easy is it for you to attend religious services?			
	I don't want to attend religious services			16 (13%)
	Very easy			34 (29%)
	Easy			39 (33%)
	Neither			10 (8%)
	Difficult			5 (4%)
	Very difficult			2 (2%)
	Don't know			13 (11%)
Q6	Please answer the following questions about religion:			
		Yes	No	Don't know/ Not applicable
	Do you feel your religious beliefs are respected?	54 (48%)	13 (12%)	45 (40%)
	Can you speak to a religious leader in private if you want to?	65 (61%)	3 (3%)	39 (36%)
Q7	Please answer the following about staff here:			
		Yes	No	
	Is there a member of staff you feel you can turn to for help if you have a problem?	64 (55%)	52 (45%)	
	Do most staff treat you with respect?	61 (54%)	51 (46%)	
SECTION 6: HEALTH SERVICES				
Q1	Did you have a full health assessment the day after your arrival?			
	Yes			74 (62%)
	No			22 (18%)
	Don't know			23 (19%)
Q2	What do you think of the overall quality of the health care?			
	I have not been to health care			5 (4%)
	Very good			18 (15%)
	Good			42 (36%)
	Neither			31 (26%)
	Bad			17 (14%)
	Very bad			5 (4%)

Q3 Is it easy to see the following people if you need to?

	Yes	No	Don't know
The doctor	60 (53%)	27 (24%)	26 (23%)
The nurse	71 (65%)	18 (16%)	21 (19%)
The dentist	25 (23%)	53 (50%)	29 (27%)
The optician	22 (21%)	33 (31%)	51 (48%)
The pharmacist	31 (29%)	29 (27%)	47 (44%)

Q4 If you are taking medication, are you allowed to keep it in your cell?

I am not taking any medication	46 (41%)
Yes	24 (21%)
No	15 (13%)
Don't know	27 (24%)

Q5 Please answer the following questions about alcohol:

	Yes	No
Did you have problems with alcohol when you first arrived here?	23 (19%)	96 (81%)
Have you received any help with alcohol problems in this prison?	16 (13%)	103 (87%)

Q6 Please answer the following questions about drugs:

	Yes	No
Did you have problems with drugs when you first arrived here?	50 (42%)	68 (58%)
Do you have problems with drugs now?	15 (13%)	101 (87%)
Have you received any help with drug problems in this prison?	36 (31%)	79 (69%)

Q7 How easy is it to get illegal drugs here?

Very easy	18 (15%)
Easy	13 (11%)
Neither	8 (7%)
Difficult	8 (7%)
Very difficult	18 (15%)
Don't know	53 (45%)

Q8 Do you feel you have any emotional or mental health problems?

Yes	26 (22%)
No	93 (78%)

Q9	If you feel you have emotional or mental health problems, are you being helped by anyone here (for example; a psychologist, doctor, counsellor, personal officer or another member of prison staff)?	
	I do not have any emotional or mental health problems	93 (80%)
	Yes	9 (8%)
	No	14 (12%)

SECTION 7: APPLICATIONS AND COMPLAINTS

Q1	Do you know how to make an application?			
	Yes	102 (84%)		
	No	19 (16%)		
Q2	Is it easy to make an application?			
	Yes	87 (73%)		
	No	10 (8%)		
	Don't know	23 (19%)		
Q3	Please answer the following questions about applications:			
		I have not made an application	Yes	No
	Do you feel applications are sorted out fairly?	45 (38%)	56 (47%)	17 (14%)
	Do you feel applications are sorted out promptly (within seven days)?	45 (38%)	52 (44%)	21 (18%)
Q4	Do you know how to make a complaint?			
	Yes	98 (82%)		
	No	22 (18%)		
Q5	Is it easy to make a complaint?			
	Yes	75 (64%)		
	No	16 (14%)		
	Don't know	27 (23%)		
Q6	Please answer the following questions about complaints:			
		I have not made a complaint	Yes	No
	Do you feel complaints are sorted out fairly?	63 (53%)	15 (13%)	40 (34%)
	Do you feel complaints are sorted out promptly (within seven days)?	63 (55%)	24 (21%)	28 (24%)
Q7	Have you ever been prevented from making a complaint when you wanted to?			
	Yes	18 (17%)		
	No	90 (83%)		

Q8 Can you speak to the following people when you need to?

	Yes	No	Don't know
A peer mentor/peer support/Listener	33 (29%)	20 (17%)	62 (54%)
A member of the IMB (Independent Monitoring Board)	29 (25%)	18 (16%)	67 (59%)
An advocate (an outside person to help you)	41 (36%)	18 (16%)	56 (49%)

SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE

Q1 What level of the rewards and sanctions scheme are you on?

Don't know what the rewards and sanctions scheme is	6 (5%)
Enhanced (top)	33 (28%)
Standard (middle)	59 (49%)
Basic (bottom)	8 (7%)
Don't know	14 (12%)

Q2 Do you feel you have been treated fairly in your experience of the rewards and sanctions scheme?

Don't know what the rewards and sanctions scheme is	6 (5%)
Yes	61 (52%)
No	28 (24%)
Don't know	23 (19%)

Q3 Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?

Don't know what the rewards and sanctions scheme is	6 (5%)
Yes	68 (57%)
No	27 (23%)
Don't know	18 (15%)

Q4 Have you had a 'nicking' (adjudication) since you have been in this establishment?

Yes	60 (50%)
No	49 (41%)
Don't know	10 (8%)

Q5 If you have had a 'nicking' (adjudication), was the process explained clearly to you?

I have not had an adjudication	49 (43%)
Yes	48 (42%)
No	16 (14%)

Q6	If you have been physically restrained (C and R), how many times has this happened since you have been in this establishment?		
	I have not been restrained		75 (65%)
	Once		20 (17%)
	Twice		9 (8%)
	Three times		1 (1%)
	More than three times		11 (9%)
Q7	If you have spent a night in the care and separation unit (CSU), how were you treated by staff?		
	I have not been to the care and separation unit		89 (79%)
	Very well		10 (9%)
	Well		7 (6%)
	Neither		2 (2%)
	Badly		2 (2%)
	Very badly		2 (2%)
SECTION 9: SAFETY			
Q1	Have you ever felt unsafe in this establishment?		
	Yes		31 (26%)
	No		88 (74%)
Q2	If you have ever felt unsafe, in which areas of this establishment do you/have you ever felt unsafe? (Please tick all that apply.)		
	Never felt unsafe	88 (74%)	At meal times 12 (10%)
	Everywhere	8 (7%)	At health care 2 (2%)
	Care and separation unit	3 (3%)	Visits area 5 (4%)
	Association areas	10 (8%)	In wing showers 5 (4%)
	Reception area	2 (2%)	In gym showers 17 (14%)
	At the gym	16 (13%)	In corridors/stairwells 6 (5%)
	In an exercise yard	11 (9%)	On your landing/wing 6 (5%)
	At work	6 (5%)	In your cell 4 (3%)
	At education	11 (9%)	Other, please specify
Q3	Has another young person or group of young people victimised you in this establishment? (e.g. insulted or assaulted you.)		
	Yes		29 (25%)
	No	If No, go to question 6.	86 (75%)

Q4 If yes, what did the incidents involve/what were they about? (Please tick all that apply.)

Insulting remarks (about you, your family or friends)	17 (15%)	Because of drugs	5 (4%)
Physical abuse (being hit, kicked or assaulted)	12 (10%)	Having your canteen/property taken	5 (4%)
Sexual abuse	2 (2%)	Because you were new here	8 (7%)
Because of your race or ethnic origin	3 (3%)	Because you are from a different part of the country	6 (5%)
Because of your religious beliefs	1 (1%)	Because of gang related issues	10 (9%)
Because you have a disability	2 (2%)	Because of my offence/crime	5 (4%)

Q6 Has a member of staff or group of staff victimised you in this establishment? (e.g. insulted or assaulted you.)

Yes	32 (29%)
No	If No, go to question 9. 80 (71%)

Q7 If yes, what did the incidents involve/what were they about? (Please tick all that apply.)

Insulting remarks (about you, your family or friends)	22 (20%)	Because of drugs	4 (4%)
Physical abuse (being hit, kicked or assaulted)	12 (11%)	Having your canteen/property taken	2 (2%)
Sexual abuse	0 (0%)	Because you were new here	5 (4%)
Because of your race or ethnic origin	4 (4%)	Because you are from a different part of the country	5 (4%)
Because of your religious beliefs	4 (4%)	Because of gang related issues	3 (3%)
Because you have a disability	3 (3%)	Because of my offence/crime	1 (1%)

Q9 If you were being victimised who would you tell?

No one	37 (36%)	Teacher/education staff	6 (6%)
Personal officer	33 (32%)	Gym staff	6 (6%)
Wing officer	22 (21%)	Listener/Samaritan/Buddy	9 (9%)
Chaplain	18 (17%)	Another young person here	14 (13%)
Health care staff	4 (4%)	Family/friends	32 (31%)

Q10 Do you think staff would take it seriously if you told them you had been victimised?

Yes	34 (30%)
No	40 (35%)
Don't know	41 (36%)

Q11 Is shouting through the windows a problem here?

Yes	66 (57%)
No	38 (33%)
Don't know	12 (10%)

Q12 Have staff checked on you personally in the last week to see how you are getting on?

Yes	30 (28%)
No	79 (72%)

SECTION 10: ACTIVITIES

Q1 How old were you when you were last at school?

14 or under	50 (45%)
15 or over	61 (55%)

Q2 Please answer the following questions about school:

	Yes	No	Not applicable
Have you ever been excluded from school?	96 (86%)	12 (11%)	3 (3%)
Did you used to truant from school?	76 (72%)	19 (18%)	11 (10%)

Q3 Do you CURRENTLY take part in any of the following activities? (Please tick all that apply to you.)

Education	67 (59%)
A job in this establishment	62 (55%)
Vocational or skills training	24 (21%)
Offending behaviour programmes	23 (20%)
I am not currently involved in any of these	15 (13%)

Q4 If you have been involved in any of the following activities, in this establishment, do you think they will help you when you leave prison?

	Not been involved	Yes	No	Don't know
Education	10 (10%)	57 (56%)	23 (23%)	12 (12%)
A job in this establishment	10 (11%)	53 (56%)	22 (23%)	10 (11%)
Vocational or skills training	9 (11%)	41 (50%)	15 (18%)	17 (21%)
Offending behaviour programmes	12 (16%)	35 (45%)	17 (22%)	13 (17%)

Q5 Do you usually have association every day?

Yes	18 (16%)
No	86 (77%)
Don't know	8 (7%)

Q6 How many times do you usually go to the gym each week?

Don't want to go	9 (8%)
None	3 (3%)
One to two times	36 (31%)
Three to five times	48 (42%)
More than five times	12 (10%)
Don't know	7 (6%)

Q7	Can you usually go outside for exercise every day?	
	Don't want to go	4 (3%)
	Yes	39 (34%)
	No	67 (58%)
	Don't know	5 (4%)

SECTION 11: FAMILY AND FRIENDS

Q1	Are you able to use the telephone every day, if you want to?	
	Yes	26 (23%)
	No	84 (73%)
	Don't know	5 (4%)

Q2	Have you had any problems with sending or receiving mail (letters or parcels)?	
	Yes	38 (34%)
	No	68 (60%)
	Don't know	7 (6%)

Q3	How easy is it for your family and friends to visit you here?	
	Very easy	15 (13%)
	Easy	37 (33%)
	Neither	15 (13%)
	Difficult	24 (21%)
	Very difficult	10 (9%)
	Don't know	11 (10%)

Q4	How many visits do you usually have each week, from family or friends?	
	Not been here a week yet	5 (5%)
	I don't get visits	19 (17%)
	Less than one a week	32 (29%)
	About one a week	42 (38%)
	More than one a week	1 (1%)
	Don't know	12 (11%)

Q5	Do your visits usually start on time?	
	I don't get visits	19 (17%)
	Yes	53 (48%)
	No	24 (22%)
	Don't know	14 (13%)

Q6	How are you and your family/friends usually treated by visits staff?	
	I don't get visits	19 (17%)
	Very well	16 (15%)
	Well	35 (32%)
	Neither	19 (17%)
	Badly	3 (3%)
	Very badly	0 (0%)
	Don't know	17 (16%)

SECTION 12: PREPARATION FOR RELEASE

Q1	When did you first meet your personal officer?				
	I still have not met him/her			37 (33%)	
	In your first week			41 (36%)	
	After your first week			14 (12%)	
	Don't remember			21 (19%)	
Q2	How often do you see your personal officer?				
	I still have not met him/her			37 (34%)	
	At least once a week			31 (29%)	
	Less than once a week			40 (37%)	
Q3	Do you feel your personal officer has helped you?				
	I still have not met him/her			37 (35%)	
	Yes			34 (32%)	
	No			34 (32%)	
Q4	Do you have a training plan, sentence plan or remand plan?				
	Yes			58 (51%)	
	No			21 (19%)	
	Don't know			34 (30%)	
Q5	Please answer the following questions about training plans, sentence plans or remand plans:				
		I don't have a plan	Yes	No	Don't know
	Were you involved in the development of your plan?	21 (20%)	42 (40%)	7 (7%)	34 (33%)
	Do you understand the targets that have been set in your plan?	21 (21%)	49 (49%)	3 (3%)	27 (27%)
Q6	Has your YOT worker been in touch since you arrived at this establishment?				
	Yes			85 (79%)	
	No			22 (21%)	

Q7	Do you know how to get in touch with your YOT worker?		
	Yes	61 (57%)	
	No	46 (43%)	
Q8	Please answer the following questions about your release:		
		Yes	No
	Have you had a say in what will happen to you when you are released?	46 (43%)	39 (36%)
	Are you planning on going to school or college after release?	63 (57%)	25 (23%)
	Do you have a job to go to on release?	23 (21%)	69 (62%)
Q9	Do you know who to contact for help with any of the following problems, before your release? (Please tick all that apply.)		
	Finding accommodation	35 (36%)	
	Getting into school or college	42 (43%)	
	Getting a job	40 (41%)	
	Help with money/finances	32 (33%)	
	Help with claiming benefits	30 (31%)	
	Continuing health services	21 (21%)	
	Opening a bank account	28 (29%)	
	Avoiding bad relationships	27 (28%)	
	I don't know who to contact	42 (43%)	
Q10	Do you think you will have a problem with any of the following things, when you are released? (Please tick all that apply.)		
	Finding accommodation	19 (19%)	
	Getting into school or college	18 (18%)	
	Getting a job	43 (43%)	
	Money/finances	30 (30%)	
	Claiming benefits	21 (21%)	
	Continuing health services	11 (11%)	
	Opening a bank account	13 (13%)	
	Avoiding bad relationships	16 (16%)	
	I won't have any problems	43 (43%)	

Q11 What is most likely to stop you offending in the future? (Please tick all that apply to you.)

Not sentenced	31 (28%)	Having a mentor (someone you can ask for advice)	11 (10%)
Nothing, it is up to me	21 (19%)	Having a YOT worker or social worker that I get on with	18 (17%)
Making new friends outside	19 (17%)	Having children	21 (19%)
Going back to live with my family	16 (15%)	Having something to do that isn't crime	38 (35%)
Getting a place of my own	24 (22%)	This sentence	19 (17%)
Getting a job	49 (45%)	Getting into school/college	27 (25%)
Having a partner (girlfriend or boyfriend)	41 (38%)	Talking about my offending behaviour with staff	9 (8%)
Staying off alcohol/drugs	43 (39%)	Anything else	6 (6%)

Q12 Do you want to stop offending?

Not sentenced	31 (28%)
Yes	70 (64%)
No	2 (2%)
Don't know	6 (6%)

Q13 Have you done anything, or has anything happened to you in this establishment, that you think will make you less likely to offend in the future?

Not sentenced	31 (28%)
Yes	30 (27%)
No	49 (45%)

Summary of survey results: HMYOI Wetherby 2010 – The Keppel Unit

SECTION 1: ABOUT YOU

Q1	How old are you?	
	15	0
	16	2
	17	15
	18	7
Q2	Are you a British citizen?	
	Yes	24
	No	0
Q3	Is English your first language?	
	Yes	24
	No	0
Q4	What is your ethnic origin?	
	White – British	21
	White – Irish	1
	White – other	0
	Black or black British – Caribbean	0
	Black or black British – African	0
	Black or black British – other	0
	Asian or Asian British – Indian	0
	Asian or Asian British – Pakistani	1
	Asian or Asian British – Bangladeshi	0
	Asian or Asian British – other	0
	Mixed heritage – white and black Caribbean	1
	Mixed heritage – white and black African	0
	Mixed heritage – white and Asian	0
	Mixed heritage – other	0
	Chinese	0
	Other ethnic group	0

Q5	What is your religion?	
	None	7
	Church of England	8
	Catholic	6
	Protestant	0
	Other Christian denomination	0
	Buddhist	0
	Hindu	0
	Jewish	0
	Muslim	2
	Sikh	0
Q6	Do you consider yourself to be Gypsy/Romany/Traveller?	
	Yes	3
	No	16
	Don't know	5
Q7	Do you have any children?	
	Yes	4
	No	19
Q8	Do you consider yourself to have a disability?	
	Yes	9
	No	15
Q10	Have you ever been in local authority care?	
	Yes	10
	No	14
SECTION 2: ABOUT YOUR SENTENCE		
Q1	Are you sentenced?	
	Yes	23
	No – unsentenced/on remand	1
Q2	How long is your sentence (the full DTO sentence)?	
	Not sentenced	1
	Less than six months	2
	Six to twelve months	4
	More than twelve months, up to two years	6
	More than two years	11
	Indeterminate sentence for public protection (IPP)	0

Q3	How long have you been in this establishment?	
	Less than one month	0
	One to six months	12
	More than six months, but less than twelve months	7
	Twelve months to two years	5
	More than two years	0
Q4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	
	Yes	18
	No	6

SECTION 3: COURTS, TRANSFERS AND ESCORTS

Q1	On your most recent journey here, was the van clean?	
	Yes	12
	No	5
	Don't remember	7
	Not applicable	0
Q2	On your most recent journey here, did you feel safe?	
	Yes	18
	No	2
	Don't remember	3
Q3	On your most recent journey here, were there any adults (over 18) or people of a different gender, travelling with you?	
	Yes	7
	No	12
	Don't remember	5
Q4	On your most recent journey here, how long did you spend in the van?	
	Less than two hours	10
	Two to four hours	10
	More than four hours	2
	Don't remember	2
Q5	On your most recent journey here, were you offered a toilet break?	
	My journey was less than two hours	10
	Yes	3
	No	10
	Don't remember	1

Q6	On your most recent journey here, were you offered anything to eat or drink?	
	My journey was less than two hours	10
	Yes	3
	No	9
	Don't remember	1
Q7	On your most recent journey here, how did you feel you were treated by the escort staff?	
	Very well	5
	Well	13
	Neither	2
	Badly	1
	Very badly	0
	Don't remember	3
Q8	Before you arrived, from court or another establishment, were you told that you would be coming here? (Please tick all that apply to you.)	
	Yes, someone told me	15
	Yes, I received written information	0
	No, I was not told anything	7
	Don't remember	2
Q9	Do you have any comments about your experience of courts, transfers and escorts?	
SECTION 4: YOUR FIRST FEW DAYS HERE		
Q1	How long were you in reception?	
	Less than two hours	16
	Two hours or longer	4
	Don't remember	4
Q2	When you were searched, was this carried out in an understanding way?	
	Yes	20
	No	1
	Don't remember	3
Q3	Overall, how well did you feel you were treated in reception?	
	Very well	7
	Well	13
	Neither	3
	Badly	0
	Very badly	0
	Don't remember	1

Q4	When you first arrived here, did staff ask if you needed help or support with any of the following things? (Please tick all that apply to you.)	
	Not being able to smoke	10
	Money worries	6
	Loss of property	8
	Feeling low/upset/needing someone to talk to	15
	Housing problems	5
	Health problems	13
	Needing protection from other young people	6
	Getting phone numbers	12
	Letting family know where you were	16
	Staff did not ask me about any of these	0
Q5	When you first arrived here, did you have any of the following problems? (Please tick all that apply to you.)	
	Not being able to smoke	12
	Money worries	3
	Loss of property	5
	Feeling low/upset/needing someone to talk to	9
	Housing problems	5
	Health problems	9
	Needing protection from other young people	2
	Getting phone numbers	5
	Letting family know where you were	7
	I did not have any problems	5
Q6	When you first arrived here, were you given any of the following? (Please tick all that apply.)	
	A reception pack	18
	The opportunity to have a shower	10
	Something to eat	18
	A free phone call to friends/family	22
	Information about the PIN telephone system	16
	Information about feeling low/upset	13
	Don't remember	2
	I was not given any of these	0

Q7	Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply.)	
	Chaplain or religious leader	19
	Peer support/peer mentor/Listener/Samaritans	10
	The prison shop/canteen	7
	Don't remember	5
	I did not have access to any of these	3
Q8	Before you were locked up on your first night, were you seen by a member of health care staff?	
	Yes	17
	No	3
	Don't remember	4
Q9	Did you feel safe on your first night at this establishment?	
	Yes	14
	No	6
	Don't remember	4
Q10	Did the induction course cover everything you needed to know about the establishment?	
	I have not been on an induction course	1
	Yes	17
	No	2
	Don't remember	4
Q11	Do you have any comments about your first few days here?	

SECTION 5: DAILY LIFE AND RESPECT

Q1	Can you normally have a shower every day if you want to?	
	Yes	24
	No	0
	Don't know	0
Q2	Is your cell call bell normally answered within five minutes?	
	Yes	14
	No	6
	Don't know	4
Q3	What is the food like here?	
	Very good	0
	Good	4
	Neither	3
	Bad	11
	Very bad	6

Q4	Does the shop/canteen sell a wide enough variety of products?			
	I have not bought anything yet		0	
	Yes		15	
	No		8	
	Don't know		1	
Q5	How easy is it for you to attend religious services?			
	I don't want to attend religious services		3	
	Very easy		13	
	Easy		6	
	Neither		1	
	Difficult		0	
	Very difficult		0	
	Don't know		1	
Q6	Please answer the following questions about religion:			
		Yes	No	Don't know/ Not applicable
	Do you feel your religious beliefs are respected?	21	0	2
	Can you speak to a religious leader in private if you want to?	20	1	1
Q7	Please answer the following about staff here:			
		Yes	No	
	Is there a member of staff you feel you can turn to for help if you have a problem?	18	6	
	Do most staff treat you with respect?	19	5	
Q8	Do you have any comments about daily life and respect?			

SECTION 6: HEALTH SERVICES

Q1	Did you have a full health assessment the day after your arrival?		
	Yes		17
	No		3
	Don't know		4
Q2	What do you think of the overall quality of the health care?		
	I have not been to health care		4
	Very good		9
	Good		10
	Neither		1
	Bad		0
	Very bad		0

Q3 Is it easy to see the following people if you need to?

	Yes	No	Don't know
The doctor	20	2	1
The nurse	22	1	0
The dentist	12	8	2
The optician	12	7	3
The pharmacist	9	5	7

Q4 If you are taking medication, are you allowed to keep it in your cell?

I am not taking any medication	5
Yes	7
No	10
Don't know	2

Q5 Please answer the following questions about alcohol:

	Yes	No
Did you have problems with alcohol when you first arrived here?	8	16
Have you received any help with alcohol problems in this prison?	7	16

Q6 Please answer the following questions about drugs:

	Yes	No
Did you have problems with drugs when you first arrived here?	14	10
Do you have problems with drugs now?	0	23
Have you received any help with drug problems in this prison?	13	11

Q7 How easy is it to get illegal drugs here?

Very easy	3
Easy	2
Neither	0
Difficult	0
Very difficult	5
Don't know	13

Q8 Do you feel you have any emotional or mental health problems?

Yes	9
No	15

Q9	If you feel you have emotional or mental health problems, are you being helped by anyone here (for example; a psychologist, doctor, counsellor, personal officer or another member of prison staff)?	
	I do not have any emotional or mental health problems	15
	Yes	7
	No	1

Q10	Do you have any comments about your experiences of health care?	

SECTION 7: APPLICATIONS AND COMPLAINTS

Q1	Do you know how to make an application?	
	Yes	24
	No	0

Q2	Is it easy to make an application?	
	Yes	23
	No	0
	Don't know	1

Q3	Please answer the following questions about applications:			
		I have not made an application	Yes	No
	Do you feel applications are sorted out fairly?	3	19	2
	Do you feel applications are sorted out promptly (within seven days)?	3	14	5

Q4	Do you know how to make a complaint?	
	Yes	22
	No	1

Q5	Is it easy to make a complaint?	
	Yes	21
	No	1
	Don't know	2

Q6	Please answer the following questions about complaints:			
		I have not made a complaint	Yes	No
	Do you feel complaints are sorted out fairly?	7	12	4
	Do you feel complaints are sorted out promptly (within seven days)?	7	11	5

Q7	Have you ever been prevented from making a complaint when you wanted to?	
	Yes	4
	No	20

Q8 Can you speak to the following people when you need to?

	Yes	No	Don't know
A peer mentor/peer support/Listener	14	4	6
A member of the IMB (Independent Monitoring Board)	18	1	5
An advocate (an outside person to help you)	15	2	6

Q9 Do you have any comments about applications and complaints?

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SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE

Q1 What level of the rewards and sanctions scheme are you on?

Don't know what the rewards and sanctions scheme is	2
Enhanced (top)	9
Standard (middle)	13
Basic (bottom)	0
Don't know	0

Q2 Do you feel you have been treated fairly in your experience of the rewards and sanctions scheme?

Don't know what the rewards and sanctions scheme is	2
Yes	14
No	8
Don't know	0

Q3 Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?

Don't know what the rewards and sanctions scheme is	2
Yes	15
No	6
Don't know	1

Q4 Have you had a 'nicking' (adjudication) since you have been in this establishment?

Yes	18
No	5
Don't know	1

Q5 If you have had a 'nicking' (adjudication), was the process explained clearly to you?

I have not had an adjudication	5
Yes	18
No	1

Q6	If you have been physically restrained (C and R), how many times has this happened since you have been in this establishment?	
	I have not been restrained	8
	Once	8
	Twice	2
	Three times	0
	More than three times	5

Q7	If you have spent a night in the care and separation unit (CSU), how were you treated by staff?	
	I have not been to the care and separation unit	21
	Very well	0
	Well	1
	Neither	0
	Badly	2
	Very badly	0

Q8	Do you have any comments you wish to make about the rewards and sanctions scheme, or discipline at this establishment?	

SECTION 9: SAFETY

Q1	Have you ever felt unsafe in this establishment?	
	Yes	7
	No	17

Q2	If you have ever felt unsafe, in which areas of this establishment do you/have you ever felt unsafe? (Please tick all that apply.)			
	Never felt unsafe	17	At meal times	1
	Everywhere	1	At health care	0
	Care and separation unit	1	Visits area	2
	Association areas	3	In wing showers	0
	Reception area	2	In gym showers	0
	At the gym	2	In corridors/stairwells	2
	In an exercise yard	2	On your landing/wing	2
	At work	0	In your cell	2
	At education	2		

Q3	Has another young person or group of young people victimised you in this establishment? (e.g. insulted or assaulted you.)	
	Yes	10
	No	13

If No, go to question 6.

4	If yes, what did the incidents involve/what were they about? (Please tick all that apply.)			
	Insulting remarks (about you, your family or friends)	8	Because of drugs	1
	Physical abuse (being hit, kicked or assaulted)	2	Having your canteen/property taken	1
	Sexual abuse	1	Because you were new here	3
	Because of your race or ethnic origin	1	Because you are from a different part of the country	3
	Because of your religious beliefs	2	Because of gang related issues	0
	Because you have a disability	2	Because of my offence/crime	2
Q5	If you have ticked any of the above please give details:			
				7
Q6	Has a member of staff or group of staff victimised you in this establishment? (e.g. insulted or assaulted you.)			
	Yes			9
	No	If No, go to question 9.		14
Q7	If yes, what did the incidents involve/what were they about? (Please tick all that apply.)			
	Insulting remarks (about you, your family or friends)	5	Because of drugs	2
	Physical abuse (being hit, kicked or assaulted)	0	Having your canteen/property taken	1
	Sexual abuse	0	Because you were new here	0
	Because of your race or ethnic origin	0	Because you are from a different part of the country	0
	Because of your religious beliefs	0	Because of gang related issues	1
	Because you have a disability	1	Because of my offence/crime	4
Q8	If you have ticked any of the above please give details:			
Q9	If you were being victimised who would you tell?			
	No one	5	Teacher/education staff	2
	Personal officer	10	Gym staff	1
	Wing officer	5	Listener/Samaritan/Buddy	5
	Chaplain	4	Another young person here	1
	Health care staff	3	Family/friends	8
Q10	Do you think staff would take it seriously if you told them you had been victimised?			
	Yes			14
	No			4
	Don't know			6
Q11	Is shouting through the windows a problem here?			
	Yes			13
	No			7
	Don't know			3

Q12 Have staff checked on you personally in the last week to see how you are getting on?

Yes	15
No	8

Q13 Do you have any comments about safety in this establishment?

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SECTION 10: ACTIVITIES

Q1 How old were you when you were last at school?

14 or under	17
15 or over	7

Q2 Please answer the following questions about school:

	Yes	No	Not applicable
Have you ever been excluded from school?	19	2	1
Did you used to truant from school?	16	4	1

Q3 Do you CURRENTLY take part in any of the following activities? (Please tick all that apply to you.)

Education	23
A job in this establishment	11
Vocational or skills training	5
Offending behaviour programmes	15
I am not currently involved in any of these	0

Q4 If you have been involved in any of the following activities, in this establishment, do you think they will help you when you leave prison?

	Not been involved	Yes	No	Don't know
Education	0	24	0	0
A job in this establishment	1	18	0	1
Vocational or skills training	1	13	1	4
Offending behaviour programmes	1	13	1	4

Q5 Do you usually have association every day?

Yes	22
No	1
Don't know	1

Q6 How many times do you usually go to the gym each week?

Don't want to go	1
None	1
One to two times	8
Three to five times	12

	More than five times	2
	Don't know	0
Q7	Can you usually go outside for exercise every day?	
	Don't want to go	2
	Yes	20
	No	2
	Don't know	0
Q8	Do you have any comments about activities in this establishment?	

SECTION 11: FAMILY AND FRIENDS

Q1	Are you able to use the telephone every day, if you want to?	
	Yes	22
	No	1
	Don't know	1
Q2	Have you had any problems with sending or receiving mail (letters or parcels)?	
	Yes	7
	No	17
	Don't know	0
Q3	How easy is it for your family and friends to visit you here?	
	Very easy	3
	Easy	9
	Neither	1
	Difficult	6
	Very difficult	5
	Don't know	0
Q4	How many visits do you usually have each week, from family or friends?	
	Not been here a week yet	0
	I don't get visits	4
	Less than one a week	8
	About one a week	3
	More than one a week	6
	Don't know	3
Q5	Do your visits usually start on time?	
	I don't get visits	4
	Yes	13
	No	6
	Don't know	1

Q6	How are you and your family/friends usually treated by visits staff?			
	I don't get visits			4
	Very well			8
	Well			7
	Neither			1
	Badly			0
	Very badly			2
	Don't know			2
Q7	Do you have any comments about keeping in touch with family and friends?			

SECTION 12: PREPARATION FOR RELEASE

Q1	When did you first meet your personal officer?				
	I still have not met him/her			1	
	In your first week			22	
	After your first week			1	
	Don't remember			0	
Q2	How often do you see your personal officer?				
	I still have not met him/her			1	
	At least once a week			22	
	Less than once a week			0	
Q3	Do you feel your personal officer has helped you?				
	I still have not met him/her			1	
	Yes			17	
	No			5	
Q4	Do you have a training plan, sentence plan or remand plan?				
	Yes			16	
	No			3	
	Don't know			5	
Q5	Please answer the following questions about training plans, sentence plans or remand plans:				
		I don't have a plan	Yes	No	Don't know
	Were you involved in the development of your plan?	3	15	1	3
	Do you understand the targets that have been set in your plan?	3	16	0	2
Q6	Has your YOT worker been in touch since you arrived at this establishment?				
	Yes			23	
	No			1	

Q7	Do you know how to get in touch with your YOT worker?			
	Yes		21	
	No		3	
Q8	Please answer the following questions about your release:			
		Yes	No	Don't know
	Have you had a say in what will happen to you when you are released?	18	4	2
	Are you planning on going to school or college after release?	18	4	2
	Do you have a job to go to on release?	7	12	4
Q9	Do you know who to contact for help with any of the following problems, before your release? (Please tick all that apply.)			
	Finding accommodation			15
	Getting into school or college			16
	Getting a job			14
	Help with money/finances			11
	Help with claiming benefits			12
	Continuing health services			12
	Opening a bank account			15
	Avoiding bad relationships			14
	I don't know who to contact			3
Q10	Do you think you will have a problem with any of the following things, when you are released? (Please tick all that apply.)			
	Finding accommodation			8
	Getting into school or college			8
	Getting a job			16
	Money/finances			11
	Claiming benefits			9
	Continuing health services			5
	Opening a bank account			5
	Avoiding bad relationships			11
	I won't have any problems			2

Q11 What is most likely to stop you offending in the future? (Please tick all that apply to you.)

Not sentenced	1	Having a mentor (someone you can ask for advice)	10
Nothing, it is up to me	5	Having a YOT worker or social worker that I get on with	12
Making new friends outside	12	Having children	10
Going back to live with my family	9	Having something to do that isn't crime	14
Getting a place of my own	10	This sentence	11
Getting a job	17	Getting into school/college	13
Having a partner (girlfriend or boyfriend)	16	Talking about my offending behaviour with staff	6
Staying off alcohol/drugs	13	Anything else	1

Q12 Do you want to stop offending?

Not sentenced	1
Yes	19
No	1
Don't know	0

Q13 Have you done anything, or has anything happened to you in this establishment, that you think will make you less likely to offend in the future?

Not sentenced	1
Yes	17
No	6

Summary of survey results: HMYOI Wetherby 2010 – The Anson Unit

SECTION 1: ABOUT YOU

Q1	How old are you?	
	15	0
	16	6
	17	11
	18	2
Q2	Are you a British citizen?	
	Yes	17
	No	1
Q3	Is English your first language?	
	Yes	17
	No	1
Q4	What is your ethnic origin?	
	White – British	13
	White – Irish	0
	White – other	0
	Black or black British – Caribbean	2
	Black or black British – other	0
	Asian or Asian British – Indian	0
	Asian or Asian British – Pakistani	0
	Asian or Asian British – Bangladeshi	0
	Asian or Asian British – other	0
	Mixed heritage – white and black Caribbean	0
	Mixed heritage – white and black African	0
	Mixed heritage – white and Asian	0
	Mixed heritage – other	1
	Chinese	0
	Other ethnic group	1

Q5	What is your religion?	
	None	6
	Church of England	5
	Catholic	4
	Protestant	1
	Other Christian denomination	1
	Buddhist	0
	Hindu	0
	Jewish	0
	Muslim	2
	Sikh	0
Q6	Do you consider yourself to be Gypsy/Romany/Traveller?	
	Yes	1
	No	18
	Don't know	0
Q7	Do you have any children?	
	Yes	2
	No	16
Q8	Do you consider yourself to have a disability?	
	Yes	1
	No	18
Q10	Have you ever been in local authority care?	
	Yes	5
	No	14
SECTION 2: ABOUT YOUR SENTENCE		
Q1	Are you sentenced?	
	Yes	19
	No – unsentenced/on remand	0
Q2	How long is your sentence (the full DTO sentence)?	
	Not sentenced	0
	Less than six months	1
	Six to 12 months	0
	More than 12 months, up to two years	0
	More than two years	11
	Indeterminate sentence for public protection (IPP)	7

Q3	How long have you been in this establishment?	
	Less than one month	0
	One to six months	9
	More than six months, but less than 12 months	4
	Twelve months to two years	4
	More than two years	1
Q4	Is this your first time in custody in a YOI, secure children's home or secure training centre?	
	Yes	9
	No	9
SECTION 3: COURTS, TRANSFERS AND ESCORTS		
Q1	On your most recent journey here, was the van clean?	
	Yes	3
	No	13
	Don't remember	3
	Not applicable	0
Q2	On your most recent journey here, did you feel safe?	
	Yes	15
	No	4
	Don't remember	0
Q3	On your most recent journey here, were there any adults (over 18) or people of a different gender, travelling with you?	
	Yes	6
	No	10
	Don't remember	3
Q4	On your most recent journey here, how long did you spend in the van?	
	Less than two hours	4
	Two to four hours	12
	More than four hours	0
	Don't remember	3
Q5	On your most recent journey here, were you offered a toilet break?	
	My journey was less than two hours	4
	Yes	1
	No	10
	Don't remember	3

Q6	On your most recent journey here, were you offered anything to eat or drink?	
	My journey was less than two hours	4
	Yes	7
	No	7
	Don't remember	1
Q7	On your most recent journey here, how did you feel you were treated by the escort staff?	
	Very well	3
	Well	5
	Neither	8
	Badly	1
	Very badly	1
	Don't remember	1
Q8	Before you arrived, from court or another establishment, were you told that you would be coming here? (Please tick all that apply to you.)	
	Yes, someone told me	15
	Yes, I received written information	0
	No, I was not told anything	3
	Don't remember	1
SECTION 4: YOUR FIRST FEW DAYS HERE		
Q1	How long were you in reception?	
	Less than two hours	6
	Two hours or longer	10
	Don't remember	2
Q2	When you were searched, was this carried out in an understanding way?	
	Yes	11
	No	4
	Don't remember	3
Q3	Overall, how well did you feel you were treated in reception?	
	Very well	1
	Well	8
	Neither	8
	Badly	0
	Very badly	0
	Don't remember	1

Q4 When you first arrived here, did staff ask if you needed help or support with any of the following things?
(Please tick all that apply to you.)

Not being able to smoke	8
Money worries	5
Loss of property	4
Feeling low/upset/needing someone to talk to	6
Housing problems	2
Health problems	6
Needing protection from other young people	3
Getting phone numbers	5
Letting family know where you were	8
Staff did not ask me about any of these	4
Other (please specify)	1

Q5 When you first arrived here, did you have any of the following problems? (Please tick all that apply to you.)

Not being able to smoke	4
Money worries	2
Loss of property	1
Feeling low/upset/needing someone to talk to	2
Housing problems	2
Health problems	1
Needing protection from other young people	0
Getting phone numbers	1
Letting family know where you were	3
I did not have any problems	7
Other (please specify)	0

Q6 When you first arrived here, were you given any of the following? (Please tick all that apply.)

A reception pack	12
The opportunity to have a shower	5
Something to eat	12
A free phone call to friends/family	10
Information about the PIN telephone system	5
Information about feeling low/upset	3
Don't remember	1
I was not given any of these	0

Q7	Within your first 24 hours here, did you have access to the following people or services? (Please tick all that apply.)	
	Chaplain or religious leader	8
	Peer support/peer mentor/Listener/Samaritans	3
	The prison shop/canteen	2
	Don't remember	4
	I did not have access to any of these	3
Q8	Before you were locked up on your first night, were you seen by a member of health care staff?	
	Yes	11
	No	5
	Don't remember	1
Q9	Did you feel safe on your first night at this establishment?	
	Yes	16
	No	1
	Don't remember	0
Q10	Did the induction course cover everything you needed to know about the establishment?	
	I have not been on an induction course	6
	Yes	9
	No	1
	Don't remember	1
SECTION 5: DAILY LIFE AND RESPECT		
Q1	Can you normally have a shower every day if you want to?	
	Yes	12
	No	5
	Don't know	0
Q2	Is your cell call bell normally answered within five minutes?	
	Yes	4
	No	11
	Don't know	1
Q3	What is the food like here?	
	Very good	1
	Good	1
	Neither	5
	Bad	6
	Very bad	4

Q4	Does the shop/canteen sell a wide enough variety of products?			
	I have not bought anything yet		2	
	Yes		3	
	No		12	
	Don't know		0	
Q5	How easy is it for you to attend religious services?			
	I don't want to attend religious services		3	
	Very easy		6	
	Easy		3	
	Neither		2	
	Difficult		0	
	Very difficult		1	
	Don't know		2	
Q6	Please answer the following questions about religion:			
		Yes	No	Don't know/ Not applicable
	Do you feel your religious beliefs are respected?	10	2	4
	Can you speak to a religious leader in private if you want to?	11	0	4
Q7	Please answer the following about staff here:			
		Yes	No	
	Is there a member of staff you feel you can turn to for help if you have a problem?	7	8	
	Do most staff treat you with respect?	4	8	
SECTION 6: HEALTH SERVICES				
Q1	Did you have a full health assessment the day after your arrival?			
	Yes		11	
	No		5	
	Don't know		1	
Q2	What do you think of the overall quality of the health care?			
	I have not been to health care		4	
	Very good		1	
	Good		4	
	Neither		6	
	Bad		0	
	Very bad		2	

Q3 Is it easy to see the following people if you need to?

	Yes	No	Don't know
The doctor	10	3	3
The nurse	11	2	2
The dentist	4	8	3
The optician	4	6	5
The pharmacist	5	6	4

Q4 If you are taking medication, are you allowed to keep it in your cell?

I am not taking any medication	8
Yes	5
No	2
Don't know	2

Q5 Please answer the following questions about alcohol:

	Yes	No
Did you have problems with alcohol when you first arrived here?	2	14
Have you received any help with alcohol problems in this prison?	2	14

Q6 Please answer the following questions about drugs:

	Yes	No
Did you have problems with drugs when you first arrived here?	4	12
Do you have problems with drugs now?	1	14
Have you received any help with drug problems in this prison?	4	11

Q7 How easy is it to get illegal drugs here?

Very easy	1
Easy	3
Neither	2
Difficult	0
Very difficult	3
Don't know	8

Q8 Do you feel you have any emotional or mental health problems?

Yes	1
No	16

Q9	If you feel you have emotional or mental health problems, are you being helped by anyone here (for example; a psychologist, doctor, counsellor, personal officer or another member of prison staff)?	
	I do not have any emotional or mental health problems	16
	Yes	1
	No	0

SECTION 7: APPLICATIONS AND COMPLAINTS

Q1	Do you know how to make an application?		
	Yes		16
	No		1
Q2	Is it easy to make an application?		
	Yes		14
	No		1
	Don't know		2
Q3	Please answer the following questions about applications:		
		I have not made an application	Yes No
	Do you feel applications are sorted out fairly?	1	10 4
	Do you feel applications are sorted out promptly (within seven days)?	1	8 5
Q4	Do you know how to make a complaint?		
	Yes		15
	No		1
Q5	Is it easy to make a complaint?		
	Yes		13
	No		1
	Don't know		2
Q6	Please answer the following questions about complaints:		
		I have not made a complaint	Yes No
	Do you feel complaints are sorted out fairly?	4	3 8
	Do you feel complaints are sorted out promptly (within seven days)?	4	4 6
Q7	Have you ever been prevented from making a complaint when you wanted to?		
	Yes		2
	No		11

Q8 Can you speak to the following people when you need to?

	Yes	No	Don't know
A peer mentor/peer support/Listener	5	1	9
A member of the IMB (Independent Monitoring Board)	2	2	10
An advocate (an outside person to help you)	4	2	8

SECTION 8: REWARDS AND SANCTIONS, AND DISCIPLINE

Q1 What level of the rewards and sanctions scheme are you on?

Don't know what the rewards and sanctions scheme is	1
Enhanced (top)	9
Standard (middle)	4
Basic (bottom)	0
Don't know	1

Q2 Do you feel you have been treated fairly in your experience of the rewards and sanctions scheme?

Don't know what the rewards and sanctions scheme is	1
Yes	8
No	4
Don't know	2

Q3 Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?

Don't know what the rewards and sanctions scheme is	1
Yes	6
No	5
Don't know	3

Q4 Have you had a 'nicking' (adjudication) since you have been in this establishment?

Yes	6
No	7
Don't know	2

Q5 If you have had a 'nicking' (adjudication), was the process explained clearly to you?

I have not had an adjudication	7
Yes	5
No	2

Q6	If you have been physically restrained (C and R), how many times has this happened since you have been in this establishment?		
	I have not been restrained		10
	Once		0
	Twice		1
	Three times		0
	More than three times		4
Q7	If you have spent a night in the care and separation unit (CSU), how were you treated by staff?		
	I have not been to the care and separation unit		11
	Very well		0
	Well		2
	Neither		1
	Badly		0
	Very badly		1
SECTION 9: SAFETY			
Q1	Have you ever felt unsafe in this establishment?		
	Yes		3
	No		11
Q2	If you have ever felt unsafe, in which areas of this establishment do you/have you ever felt unsafe? (Please tick all that apply to you.)		
	Never felt unsafe	11	At meal times
	Everywhere	1	At health care
	Care and separation unit	0	Visits area
	Association areas	0	In wing showers
	Reception area	0	In gym showers
	At the gym	1	In corridors/stairwells
	In an exercise yard	0	On your landing/wing
	At work	0	In your cell
	At education	0	Other, please specify
Q3	Has another young person or group of young people victimised you in this establishment? (e.g. insulted or assaulted you.)		
	Yes		3
	No	If No, go to question 6.	

Q4 If yes, what did the incidents involve/what were they about? (Please tick all that apply to you.)

Insulting remarks (about you, your family or friends)	0	Because of drugs	0
Physical abuse (being hit, kicked or assaulted)	0	Having your canteen/property taken	1
Sexual abuse	1	Because you were new here	0
Because of your race or ethnic origin	2	Because you are from a different part of the country	2
Because of your religious beliefs	1	Because of gang related issues	0
Because you have a disability	0	Because of my offence/crime	1

Q6 Has a member of staff or group of staff victimised you in this establishment? (e.g. insulted or assaulted you.)

Yes		6
No	If No, go to question 9.	8

Q7 If yes, what did the incidents involve/what were they about? (Please tick all that apply to you.)

Insulting remarks (about you, your family or friends)	3	Because of drugs	0
Physical abuse (being hit, kicked or assaulted)	2	Having your canteen/property taken	0
Sexual abuse	1	Because you were new here	0
Because of your race or ethnic origin	1	Because you are from a different part of the country	2
Because of your religious beliefs	0	Because of gang related issues	0
Because you have a disability	0	Because of my offence/crime	3

Q9 If you were being victimised who would you tell?

No one	8	Teacher/education staff	0
Personal officer	2	Gym staff	0
Wing officer	2	Listener/Samaritan/Buddy	0
Chaplain	1	Another young person here	2
Health care staff	0	Family/friends	3
Other, please specify	2		

Q10 Do you think staff would take it seriously if you told them you had been victimised?

Yes	3
No	7
Don't know	5

Q11 Is shouting through the windows a problem here?

Yes	3
No	9
Don't know	2

Q12 Have staff checked on you personally in the last week to see how you are getting on?

Yes	4
No	11

SECTION 10: ACTIVITIES

Q1 How old were you when you were last at school?

14 or under	9
15 or over	6

Q2 Please answer the following questions about school:

	Yes	No	Not applicable
Have you ever been excluded from school?	12	2	1
Did you used to truant from school?	9	4	1

Q3 Do you CURRENTLY take part in any of the following activities? (Please tick all that apply to you.)

Education	5
A job in this establishment	7
Vocational or skills training	1
Offending behaviour programmes	6
I am not currently involved in any of these	3

Q4 If you have been involved in any of the following activities, in this establishment, do you think they will help you when you leave prison?

	Not been involved	Yes	No	Don't know
Education	1	8	1	3
A job in this establishment	1	11	0	1
Vocational or skills training	2	6	2	1
Offending behaviour programmes	0	9	2	2

Q5 Do you usually have association every day?

Yes	12
No	2
Don't know	1

Q6 How many times do you usually go to the gym each week?

Don't want to go	1
None	0
One to two times	3
Three to five times	7
More than five times	3
Don't know	1

Q7	Can you usually go outside for exercise every day?	
	Don't want to go	1
	Yes	9
	No	4
	Don't know	1

SECTION 11: FAMILY AND FRIENDS

Q1	Are you able to use the telephone every day, if you want to?	
	Yes	12
	No	2
	Don't know	1
Q2	Have you had any problems with sending or receiving mail (letters or parcels)?	
	Yes	8
	No	6
	Don't know	1
Q3	How easy is it for your family and friends to visit you here?	
	Very easy	1
	Easy	3
	Neither	2
	Difficult	5
	Very difficult	2
	Don't know	2
Q4	How many visits do you usually have each week, from family or friends?	
	Not been here a week yet	0
	I don't get visits	4
	Less than one a week	2
	About one a week	4
	More than one a week	1
	Don't know	4
Q5	Do your visits usually start on time?	
	I don't get visits	4
	Yes	8
	No	0
	Don't know	3

Q6	How are you and your family/friends usually treated by visits staff?	
	I don't get visits	4
	Very well	3
	Well	5
	Neither	1
	Badly	0
	Very badly	0
	Don't know	2

SECTION 12: PREPARATION FOR RELEASE

Q1	When did you first meet your personal officer?				
	I still have not met him/her			0	
	In your first week			5	
	After your first week			3	
	Don't remember			7	
Q2	How often do you see your personal officer?				
	I still have not met him/her			0	
	At least once a week			6	
	Less than once a week			8	
Q3	Do you feel your personal officer has helped you?				
	I still have not met him/her			0	
	Yes			3	
	No			11	
Q4	Do you have a training plan, sentence plan or remand plan?				
	Yes			12	
	No			1	
	Don't know			2	
Q5	Please answer the following questions about training plans, sentence plans or remand plans:				
		I don't have a plan	Yes	No	Don't know
	Were you involved in the development of your plan?	1	8	1	3
	Do you understand the targets that have been set in your plan?	1	9	1	3
Q6	Has your YOT worker been in touch since you arrived at this establishment?				
	Yes			13	
	No			2	

Q7	Do you know how to get in touch with your YOT worker?			
	Yes		9	
	No		6	
Q8	Please answer the following questions about your release:			
		Yes	No	Don't know
	Have you had a say in what will happen to you when you are released?	4	5	5
	Are you planning on going to school or college after release?	9	3	1
	Do you have a job to go to on release?	3	7	3
Q9	Do you know who to contact for help with any of the following problems, before your release? (Please tick all that apply to you.)			
	Finding accommodation			3
	Getting into school or college			5
	Getting a job			5
	Help with money/finances			4
	Help with claiming benefits			4
	Continuing health services			3
	Opening a bank account			4
	Avoiding bad relationships			5
	I don't know who to contact			5
Q10	Do you think you will have a problem with any of the following things, when you are released? (Please tick all that apply.)			
	Finding accommodation			5
	Getting into school or college			3
	Getting a job			5
	Money/finances			3
	Claiming benefits			2
	Continuing health services			2
	Opening a bank account			2
	Avoiding bad relationships			2
	I won't have any problems			4

Q11 What is most likely to stop you offending in the future? (Please tick all that apply to you.)

Not sentenced	0	Having a mentor (someone you can ask for advice)	2
Nothing, it is up to me	3	Having a YOT worker or social worker that I get on with	3
Making new friends outside	5	Having children	3
Going back to live with my family	1	Having something to do that isn't crime	5
Getting a place of my own	3	This sentence	5
Getting a job	7	Getting into school/college	4
Having a partner (girlfriend or boyfriend)	4	Talking about my offending behaviour with staff	1
Staying off alcohol/drugs	5	Anything else	1

Q12 Do you want to stop offending?

Not sentenced	0
Yes	13
No	0
Don't know	1

Q13 Have you done anything, or has anything happened to you in this establishment, that you think will make you less likely to offend in the future?

Not sentenced	0
Yes	6
No	8