

HM Young Offender Institution



HMY01 Wetherby

Summary of Questionnaires and Interviews
24–25 March 2009





HMYOI Wetherby

Survey methodology

A voluntary, confidential and anonymous survey of a representative proportion of the population of children and young people (15–18 years) was carried out by HM Inspectorate of Prisons as part of an annual report on the young people's estate.

Choosing the sample size

At the time of the survey on 24 and 25 March 2009, the population of young people at HMYOI Wetherby was 339. Questionnaires were offered to 117 young people.

Completion of the questionnaire was voluntary. Refusals were noted and no attempts were made to replace them.

Interviews were carried out with any respondents with literacy difficulties. In total, four respondents were interviewed.

Methodology

Every attempt was made to distribute the questionnaires to each respondent on an individual basis. This gave researchers an opportunity to explain the independence of the Inspectorate and the purpose of the questionnaire, as well as to answer questions.

All completed questionnaires were confidential – only members of the Inspectorate saw them. In order to ensure confidentiality, respondents were asked to do one of the following:

- have their questionnaire ready to hand back to a member of the research team at a specified time
- to seal the questionnaire in the envelope provided and hand it to a member of staff, if they were agreeable, or
- to seal the questionnaire in the envelope provided and leave it in their room for collection.

Respondents were not asked to put their names on their questionnaire, although their responses could be identified back to them in line with child protection requirements.



Response rates

In total, 106 respondents completed and returned their questionnaires. This represented 31% of children and young people in the establishment at the time. The response rate from the sample was 91%.

Seven respondents refused to complete a questionnaire, two questionnaires were not returned and two were returned blank.

Comparisons

The following document details the results from the survey. All missing responses are excluded from the analysis. All data from each establishment has been weighted, in order to mimic a consistent percentage sampled in each establishment.

Presented alongside the results from this survey are the comparator figures for all children and young people surveyed in young offender institutions. This comparator is based on all responses from surveys carried out in all 15 young people's establishments since 2006.

In all the above documents, statistically significant differences are highlighted. Statistical significance merely indicates whether there is a real difference between the figures; that is the difference is not due to chance alone. Results that are significantly better are indicated by green shading, results that are significantly worse are indicated by blue shading, and where there is no significant difference there is no shading. Orange shading has been used to show a significant difference in demographic background details.

Summary





In addition, a summary of the survey results has been included, which shows a breakdown of responses for each question. Percentages have been rounded and therefore may not add up to 100%.

No questions have been filtered within the summary so all percentages refer to responses from the entire sample. The percentages to certain responses within the summary, for example 'not sentenced' options across questions, may differ slightly. This is due to different response rates across questions, meaning that the percentages have been calculated out of different totals (all missing data is excluded). The actual numbers will match up as the data is cleaned to be consistent.

Percentages shown in the summary may differ by 1 or 2 % from that shown in the comparison data as the comparator data has been weighted for comparison purposes.

Survey responses from children and young people: HMYOI Wetherby 2009

Survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables		HMYOI Wetherby 2009	Young people's comparator
	Any percentage highlighted in green is significantly better than the comparator.		
	Any percentage highlighted in blue is significantly worse than the comparator.		
	Any percentage highlighted in orange shows a significant difference in demographic details.		
	Percentages which are not highlighted show there is no significant difference.		
Number of completed questionnaires returned		106	1077
SECTION 1: ABOUT YOU (Not tested for significance)			
1.1	Are you 18 years of age?	10%	9%
1.2	Are you a foreign national?	0%	
1.3	Is English your first language?	98%	91%
1.4	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White Other category)?	20%	36%
1.5	Are you Muslim?	9%	
1.6	Do you have any children?	14%	9%
SECTION 2: ABOUT YOUR SENTENCE (Not tested for significance)			
2.2	Are you sentenced?	85%	78%
2.3	Is your sentence 12 months or less?	36%	39%
2.4	Do you have less than six months to serve?	53%	53%
2.5	Have you been in this prison less than a month?	24%	22%
2.6	Is this the first time that you have been in a YOI, secure children's home or secure training centre?	44%	43%
2.7	Have you been to any other YOI during this sentence?	20%	31%
SECTION 3: COURTS, TRANSFERS AND ESCORTS			
For your most recent journey, either to or from court, or between prisons, we want to know:			
3.1	Was the van clean?	43%	46%
3.2	Was the van comfortable?	9%	0%
3.3	Did you feel safe?	81%	74%
3.4	Did you travel with any adults (over 18) or anyone of a different gender?	33%	

3.5	Did you spend more than four hours in the van?	3%	8%
For those who spent two hours or more in the escort van:			
3.6	Were you offered a toilet break if you needed it?	20%	18%
3.7	Were you offered anything to eat or drink?	35%	
3.8	Were you treated well/very well by the escort staff?	54%	61%
3.9	Did someone tell you where you were going when you left court?	82%	98%
3.10	Did you receive written information about where you were going when you left court?	3%	67%
SECTION 4: YOUR FIRST FEW DAYS HERE			
4.1	Were you in reception for less than two hours?	73%	82%
4.2	Were you seen by a member of healthcare staff in reception?	95%	88%
4.3	When you were searched was this carried out in an understanding way?	87%	79%
4.4	Were you treated well/very well in reception?	71%	67%
When you first arrived, did staff ask if you needed help or support with any of the following:			
4.5a	Not being able to smoke?	73%	
4.5b	Loss of property?	21%	
4.5c	Housing problems?	15%	
4.5d	Needing protection from other young people?	20%	
4.5e	Letting family know where you were?	53%	
4.5f	Money worries?	15%	
4.5g	Feeling low/upset/needing someone to talk to?	42%	
4.5h	Health problems?	51%	
4.5i	Getting phone numbers?	41%	
4.6	Did you have any problems when you first arrived?	74%	73%
When you first arrived, did you have problems with any of the following:			
4.6a	Not being able to smoke?	52%	27%
4.6b	Loss of property?	7%	42%
4.6c	Housing problems?	5%	9%
4.6d	Needing protection from other young people?	1%	12%
4.6e	Letting family know where you were?	24%	5%
4.6f	Money worries?	9%	16%
4.6g	Feeling low/upset/needing someone to talk to?	17%	17%
4.6h	Health problems?	7%	20%
4.6i	Getting phone numbers?	23%	10%

When you first arrived, were you given any of the following:			
4.7a	A reception pack?	88%	
4.7b	The opportunity to have a shower?	12%	
4.7c	Something to eat?	81%	
4.7d	A free phone call to friends/family?	73%	85%
4.7e	Information about the PIN telephone system?	54%	
4.7f	Information about feeling low/upset?	33%	
Within your first 24 hours, did you have access to the following people or services:			
4.8a	The chaplain or religious leader?	51%	37%
4.8b	Someone from healthcare?	66%	51%
4.8c	A peer mentor, Listener or the Samaritans?	17%	14%
4.8d	The prison shop/canteen?	13%	15%
4.9	Did you feel safe on your first night here?	82%	84%
For those who had an induction:			
4.10	Did you go on an induction course within your first week?	82%	52%
4.11	Did the induction course cover everything you needed to know about the establishment?	67%	68%
SECTION 5: DAILY LIFE HERE			
5.1	Can you normally have a shower every day if you want to?	14%	63%
5.2	Is your cell call bell normally answered within five minutes?	19%	31%
5.3	Do you find the food here good/very good?	15%	23%
5.4	Does the shop/canteen sell a wide enough variety of products?	9%	44%
5.5	Is it easy/very easy for you to attend religious services?	58%	54%
5.6a	Do you feel your religious beliefs are respected?	44%	
5.6b	Can you speak to a religious leader in private if you want to?	61%	
5.7a	Is there a member of staff you can turn to with a problem?	65%	
5.7b	Do most staff treat you with respect?	66%	71%
SECTION 6: HEALTHCARE			
6.1	Do you think the overall quality of the healthcare is good/very good?	50%	59%
6.2a	Is it easy for you to see the doctor?	45%	46%
6.2b	Is it easy for you to see the nurse?	63%	68%
6.2c	Is it easy for you to see the dentist?	12%	28%
6.2d	Is it easy for you to see the optician?	17%	21%
6.2e	Is it easy for you to see the pharmacist?	24%	

For those on medication:			
6.3	Have you had any problems getting your medication?	31%	33%
6.4a	Did you have any problems with alcohol when you first arrived?	6%	
6.4b	Do you have any problems with alcohol now?	6%	
6.4c	Have you received any help with any alcohol problems here?	17%	74%
6.5a	Did you have any problems with drugs when you first arrived?	34%	21%
6.5b	Do you have any problems with drugs now?	9%	
6.5c	Have you received any help with any drug problems here?	27%	61%
6.6	Is it easy/very easy to get illegal drugs here?	33%	
6.7	Do you feel you have any emotional or mental health problems?	28%	
7.1	Do you know how to make an application?	86%	
7.2	Is it easy to make an application?	75%	
For those who have made an application:			
7.3a	Do you feel applications are sorted out fairly?	70%	
7.3b	Do you feel applications are sorted out promptly (within seven days)?	58%	
7.4	Do you know how to make a complaint?	87%	78%
7.5	Is it easy to make a complaint?	75%	50%
For those who have made a complaint:			
7.6a	Do you feel complaints are sorted out fairly?	35%	32%
7.6b	Do you feel complaints are sorted out promptly (within seven days)?	43%	
7.6c	Have you ever been encouraged to withdraw a complaint?	24%	23%
Can you speak to the following people when you need to:			
7.7a	A peer mentor or listener?	31%	
7.7b	A member of the IMB (Independent Monitoring Board)?	28%	
7.7c	An advocate (an outside person to help you)?	45%	37%
SECTION 8: REWARDS, SANCTIONS AND DISCIPLINE			
8.1	Are you on the enhanced (top) level of the reward scheme?	30%	24%
8.2	Do you feel you have been treated fairly in your experience of the reward scheme?	61%	59%
8.3	Do the different levels make you change your behaviour?	57%	51%
8.4	Have you had a 'nicking' (adjudication) since you have been here?	62%	58%
8.5	Was the 'nicking' (adjudication) process explained clearly to you?	91%	
8.6	Have you been physically restrained (C and R) since you have been here?	26%	28%

For those who have spent a night in the segregation/CSU:			
8.7	Did the staff treat you well/very well?	33%	44%
SECTION 9: SAFETY			
9.1	Have you ever felt unsafe in this prison?	26%	28%
9.3	Has another young person or group of young people victimised (insulted or assaulted) you here?	18%	24%
If you have felt victimised by another young person/group of young people, did the incident involve:			
9.4a	Insulting remarks?	9%	13%
9.4b	Physical abuse?	7%	9%
9.4c	Sexual abuse?	1%	1%
9.4d	Racial or ethnic abuse?	2%	3%
9.4e	Your religious beliefs?	3%	
9.4f	Your disability?	0%	
9.4g	Drugs?	1%	1%
9.4h	Having your canteen/property taken?	0%	4%
9.4i	Because you were new here?	3%	6%
9.4j	Being from a different part of the country than others?	3%	5%
9.4k	Gang related issues?	4%	
9.4l	Your offence/crime?	2%	
9.6	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	18%	20%
If you have felt victimised by a member of staff/group of staff, did the incident involve:			
9.5a	Insulting remarks?	11%	12%
9.5b	Physical abuse?	2%	3%
9.5c	Sexual abuse?	0%	1%
9.5d	Racial or ethnic abuse?	0%	3%
9.5e	Your religious beliefs?	1%	
9.5f	Your disability?	0%	
9.5g	Drugs?	0%	1%
9.5h	Having your canteen/property taken?	1%	2%
9.5i	Because you were new here?	2%	3%
9.5j	Being from a different part of the country than others?	0%	3%
9.5k	Gang related issues?	1%	
9.5l	Your offence/crime?	2%	
9.9	If you were being victimised by another young person or a member of staff would you be able to tell anyone about it?	60%	60%

9.10	If you did tell a member of staff that you were being victimised do you think it would be taken seriously?	37%	37%
9.11	Is shouting through the windows a problem here?	45%	
9.12	Have staff checked on you personally in the last week to see how you are getting on?	36%	36%
SECTION 10: ACTIVITIES			
10.1	Were you 14 or younger when you were last at school?	44%	38%
10.2a	Have you ever been excluded from school?	90%	87%
10.2b	Have you ever truanted from school?	78%	69%
Do you take part in any of the following:			
10.3a	Education?	59%	84%
10.3b	A job in this establishment?	59%	20%
10.3c	Vocational or skills training?	22%	51%
10.3d	Offending behaviour programmes?	24%	
For those taking part in any of the following activities, do you think that they will help you when you leave prison?			
10.4a	Education	67%	
10.4b	A job in this establishment	68%	
10.4c	Vocational or skills training	79%	
10.4d	Offending behaviour programmes	24%	
10.5	Do you usually have association every day?	10%	54%
10.6	Do you go to the gym more than five times each week?	10%	9%
10.7	Can you usually go outside for exercise every day?	5%	31%
SECTION 11: KEEPING IN TOUCH WITH FAMILY AND FRIENDS			
11.1	Are you able to use the telephone every day?	13%	58%
11.2	Have you had any problems with sending or receiving letters or parcels?	33%	31%
11.3	Is it easy/very easy for your family and friends to visit you here?	49%	34%
11.4	Have you had two or more visits in the last month?	44%	48%
11.5	Do your visits start on time?	41%	
11.6	Are you and your visitors treated well/very well by visits staff?	52%	56%

SECTION 12: PREPARATION FOR RELEASE

For those who have met their personal officer:			
12.1	Did you meet your personal officer within the first week?	56%	81%
12.2	Do you see your personal officer at least once a week?	58%	
12.3	Do you feel helped by your personal officer?	45%	63%
12.4	Do you have a training plan?	52%	
For those with a training plan:			
12.5a	Were you involved in the development of your training plan?	67%	
12.5b	Do you understand the targets set in your training plan?	77%	
12.5c	Can you see your training plan when you want to?	43%	40%
12.6	Has your YOT worker been in touch since you arrived here?	81%	
12.7	Do you know how to get in touch with your YOT worker?	58%	
Please answer the following questions about your preparation for release:			
12.8a	Have you had a say in what will happen to you when you are released?	45%	42%
12.8b	Are you going to school or college on release?	54%	42%
12.8c	Do you have a job to go to on release?	21%	23%
Do you know who to contact for help with the following, in preparation for your release:			
12.9a	Finding accommodation?	48%	
12.9b	Getting into school or college?	49%	
12.9c	Getting a job?	54%	
12.9d	Help with money/finances?	40%	
12.9e	Help with claiming benefits?	37%	
12.9f	Continuing health services?	31%	
12.9g	Opening a bank account?	38%	
12.9h	Avoiding bad relationships?	29%	
Do you think you will have a problem with the following when you are released:			
12.10a	Finding accommodation?	20%	
12.10b	Getting into school or college?	26%	
12.10c	Getting a job?	47%	
12.10d	Help with money/finances?	28%	
12.10e	Help with claiming benefits?	19%	
12.10f	Continuing health services?	10%	
12.10g	Opening a bank account?	12%	

12.10h	Avoiding bad relationships?	19%	
12.11	Is there anything you would still like help with before you are released?	35%	40%
For those who are sentenced:			
12.13	Do you want to stop offending?	91%	90%
12.14	Have you done anything, or has anything happened to you here, that you think will make you less likely to offend in the future?	50%	49%

Summary of survey results: HMYOI Wetherby 2009

SECTION 1: ABOUT YOU

Q1 How old are you?

15	6%
16	26%
17	59%
18	10%

Q2 Are you a British citizen?

Yes	100%
No	0%

Q3 Is English your first language?

Yes	98%
No	2%

Q4 What is your ethnic origin?

White – British	79%
White – Irish	1%
White – Other	0%
Black or Black British – Caribbean	5%
Black or Black British – African	0%
Black or Black British – Other	1%
Asian or Asian British – Indian	0%
Asian or Asian British – Pakistani	5%
Asian or Asian British – Bangladeshi	0%
Asian or Asian British – Other	0%
Mixed Race – White and Black Caribbean	7%
Mixed Race – White and Black African	1%
Mixed Race – White and Asian	2%
Mixed Race – Other	0%
Chinese	0%
Other ethnic group	0%

Q5 What is your religion?

None	53%
Church of England	17%
Catholic	17%
Protestant	0%
Other Christian denomination	2%
Buddhist	0%
Hindu	0%
Jewish	1%
Muslim	9%
Sikh	0%

Q6 Do you have any children?

Yes	13%
No	87%

SECTION 2: ABOUT YOUR SENTENCE**Q2 Are you sentenced?**

Yes	85%
No – unsentenced/on remand	15%

Q3 What is the length of your sentence?

Not sentenced	16%
Four months	10%
Six months	11%
Eight months	3%
12 months	12%
18 months	14%
Two years	11%
Two to four years	15%
Four years or more	5%
Indeterminate sentence for public protection (IPP/DPP)	4%

Q4 Approximately, how long do you have left to serve? (If you are serving life, please use the date of your next parole board.)

Not sentenced	17%
Less than two months	33%
Two to six months	21%
Six months to one year	15%
One year or more	14%

Q5 How long have you been in this establishment?

Less than one month	24%
One to six months	45%
Six to 12 months	19%
One to two years	9%
Two years or more	3%

Q6 How many times have you been in a YOI, secure children's home or secure training centre before?

None	44%
Once	18%
Two to five	30%
More than five	9%

Q7 Have you been to any other YOI during this sentence?

None	80%
One	10%
Two	5%
Three	3%
More than three	2%

SECTION 3: COURTS, TRANSFERS AND ESCORTS

Q1 On your most recent journey, was the van clean?

Yes	42%
No	39%
Don't remember	16%
Not applicable	3%

Q2 On your most recent journey, was the van comfortable?

Yes	8%
No	84%
Don't remember	6%
Not applicable	2%

Q3 Did you feel safe on your most recent journey?

Yes	81%
No	12%
Don't remember	7%

Q4 On your most recent journey, were there any adults (over 18), or any young people of a different gender travelling with you?

Yes	33%
No	54%
Don't remember	12%

Q5 On your most recent journey, how long did you spend in the van?

Less than one hour	15%
One to two hours	54%
Two to four hours	25%
More than four hours	3%
Don't remember	3%

Q6 On your most recent journey, were you offered a toilet break if you needed it?

My journey was less than two hours	70%
Yes	6%
No	19%
Did not need it	4%
Don't remember	2%

Q7 On your most recent journey, were you offered anything to eat or drink?

My journey was less than two hours	70%
Yes	11%
No	17%
Don't remember	2%

Q8 On your most recent journey, how did you feel you were treated by the escort staff?

Very well	8%
Well	45%
Neither	33%
Badly	7%
Very badly	3%
Don't remember	4%

**Q9 When you left court, were you told that you would be coming to this establishment?
(Please tick all that apply to you.)**

Yes, someone told me	82%
Yes, I received written information	3%
No, I was not told anything	10%
Don't remember	7%

SECTION 4: YOUR FIRST FEW DAYS HERE

Q1 How long were you in reception?

Less than two hours	73%
Two hours or longer	19%
Don't remember	8%

Q2 Were you seen by a member of healthcare staff in reception?

Yes	95%
No	4%
Don't remember	1%

Q3 When you were searched, was this carried out in an understanding way?

Yes	87%
No	5%
Don't remember	8%

Q4 Overall, how well did you feel you were treated in reception?

Very well	14%
Well	57%
Neither	23%
Badly	2%
Very badly	2%
Don't remember	3%

**Q5 When you first arrived here, did staff ask if you needed help or support with any of the following things?
(Please tick all that apply to you.)**

Not being able to smoke	73%	Money worries	15%
Loss of property	21%	Feeling low/upset/needing someone to talk to	42%
Housing problems	15%	Health problems	52%
Needing protection from other young people	20%	Getting phone numbers	41%
Letting family know where you were	53%	Staff did not ask me about any of these	13%

**Q6 When you first arrived here, did you have any of the following problems?
(Please tick all that apply to you.)**

Not being able to smoke	52%	Money worries	9%
Loss of property	7%	Feeling low/upset/needing someone to talk to	16%
Housing problems	4%	Health problems	7%
Needing protection from other young people	1%	Getting phone numbers	23%
Letting family know where you were	24%	I did not have any problems	26%

Q7 When you first arrived here, were you given any of the following? (Please tick all that apply to you.)

A reception pack	88%
The opportunity to have a shower	12%
Something to eat	81%
A free phone call to friends/family	73%
Information about the PIN telephone system	54%
Information about feeling low/upset	33%
Don't remember	0%
I was not given any of these	3%

**Q8 Within your first 24 hours here, did you have access to the following people or services?
(Please tick all that apply to you.)**

Chaplain or religious leader	51%
Someone from healthcare	66%
Peer support/peer mentor/Listener/Samaritans	17%
The prison shop/canteen	13%
Don't remember	14%
I did not have access to any of these	11%

Q9 Did you feel safe on your first night at this establishment?

Yes	82%
No	15%
Don't remember	3%

Q10 How soon after your arrival did you go on an induction course?

I have not been on an induction course	15%
Within the first week	70%
More than a week	10%
Don't remember	6%

Q11 Did the induction course cover everything you needed to know about the establishment?

I have not been on an induction course	15%
Yes	57%
No	20%
Don't remember	8%

SECTION 5: DAILY LIFE AND RESPECT

Q1 Can you normally have a shower every day if you want to?

Yes	14%
No	79%
Don't know	7%

Q2 Is your cell call bell normally answered within five minutes?

Yes	18%
No	67%
Don't know	15%

Q3 What is the food like here?

Very good	1%
Good	14%
Neither	22%
Bad	33%
Very bad	30%

Q4 Does the shop/canteen sell a wide enough variety of products?

I have not bought anything yet	6%
Yes	9%
No	80%
Don't know	6%

Q5 How easy is it for you to attend religious services?

I don't want to attend religious services	16%
Very easy	31%
Easy	27%
Neither	7%
Difficult	2%
Very difficult	4%
Don't know	13%

Q6 Please answer the following questions about religion:

	Yes	No	Don't know/ not applicable
Do you feel your religious beliefs are respected?	44%	11%	46%
Can you speak to a religious leader in private if you want to?	61%	3%	36%

Q7 Please answer the following questions about staff here:

	Yes	No
Is there a member of staff you feel you can turn to for help if you have a problem?	65%	35%
Do most staff treat you with respect?	66%	34%

SECTION 6: HEALTHCARE

Q1 What do you think of the overall quality of the healthcare?

I have not been to healthcare	13%
Very good	18%
Good	32%
Neither	25%
Bad	8%
Very bad	4%

Q2 Is it easy to see the following people if you need to?

	Yes	No	Don't know
The doctor	45%	26%	30%
The nurse	63%	13%	24%
The dentist	12%	55%	33%
The optician	17%	46%	36%
The pharmacist	23%	33%	44%

Q3 Have you had any problems getting your medication?

I am not taking any medication	59%
Yes	13%
No	28%

Q4 Please answer the following questions about alcohol:

	Yes	No
Did you have problems with alcohol when you first arrived here?	20%	80%
Do you have problems with alcohol now?	6%	94%
Have you received any help with alcohol problems in this prison?	17%	83%

Q5 Please answer the following questions about drugs:

	Yes	No
Did you have problems with drugs when you first arrived here?	34%	66%
Do you have problems with drugs now?	9%	91%
Have you received any help with drug problems in this prison?	28%	73%

Q6 How easy is it to get illegal drugs here?

Very easy	14%
Easy	19%
Neither	5%
Difficult	2%
Very difficult	7%
Don't know	53%

Q7 Do you feel you have any emotional or mental health problems?

Yes	27%
No	73%

Q8 If you have emotional or mental health problems, are you being helped by any of the following people?

I am not getting any help	33%
Doctor	33%
Nurse	26%
Psychiatrist/psychologist	19%
Counsellor	19%
Other	7%

SECTION 7: APPLICATIONS AND COMPLAINTS

Q1 Do you know how to make an application?

Yes	86%
No	14%

Q2 Is it easy to make an application?

Yes	75%
No	5%
Don't know	21%

Q3 Please answer the following questions about applications:

	I have not made an application	Yes	No
Do you feel applications are sorted out fairly?	24%	53%	22%
Do you feel applications are sorted out promptly (within seven days)?	25%	43%	32%

Q4 Do you know how to make a complaint?

Yes	87%
No	13%

Q5 Is it easy to make a complaint?

Yes	75%
No	6%
Don't know	19%

Q6 Please answer the following questions about complaints:

	I have not made a complaint	Yes	No
Do you feel complaints are sorted out fairly?	41%	21%	38%
Do you feel complaints are sorted out promptly (within seven days)?	41%	26%	34%
Have you ever been encouraged to withdraw a complaint?	41%	14%	44%

Q7 Can you speak to the following people when you need to?

	Yes	No	Don't know
A peer mentor/peer support/Listener	31%	12%	57%
A member of the IMB (Independent Monitoring Board)	28%	13%	59%
An advocate (an outside person to help you)	45%	5%	50%

SECTION 8: REWARDS, SANCTIONS AND DISCIPLINE

Q1 What level of the rewards and sanctions scheme are you on?

Don't know what the rewards and sanctions scheme is	10%
Enhanced (top)	30%
Standard (middle)	47%
Basic (bottom)	6%
Don't know	8%

Q2 Do you feel you have been treated fairly in your experience of the rewards and sanctions scheme?

Don't know what the rewards and sanctions scheme is	11%
Yes	61%
No	28%

Q3 Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?

Don't know what the rewards and sanctions scheme is	10%
Yes	52%
No	29%
Don't know	9%

Q4 Have you had a 'nicking' (adjudication) since you have been in this establishment?

Yes	62%
No	31%
Don't know	7%

Q5 Was the 'nicking' (adjudication) process explained clearly to you?

I have not had an adjudication	33%
Yes	61%
No	6%

Q6 If you have been physically restrained (C and R), how many times has this happened since you have been in this establishment?

I have not been restrained	74%
Once	9%
Twice	8%
Three times	3%
More than three times	6%

Q7 If you have spent a night in the segregation/care and separation unit, how were you treated by staff?

I have not been to the segregation unit	81%
Very well	1%
Well	5%
Neither	9%
Badly	3%
Very badly	0%

SECTION 9: SAFETY

Q1 Have you ever felt unsafe in this establishment?

Yes	26%
No	74%

Q2 If you have ever felt unsafe, in which areas of this establishment do you/have you felt unsafe? (Please tick all that apply to you.)

Never felt unsafe	76%	At meal times	4%
Everywhere	6%	At healthcare	0%
Segregation unit	2%	Visit's area	2%
Association areas	5%	In wing showers	7%
Reception area	0%	In gym showers	10%
At the gym	9%	In corridors/stairwells	2%
In an exercise yard	3%	On your landing/wing	3%
At work	4%	In your cell	2%
At education	9%		

Q3 Has another young person or group of young people victimised you in this establishment (e.g. insulted or assaulted you)?

Yes	18%	If no, go to question 6
No	82%	

Q4 If yes, what did the incident(s) involve/what were they about? (Please tick all that apply to you.)

Insulting remarks (about you, your family or friends)	8%	Because of drugs	1%
Physical abuse (being hit, kicked or assaulted)	7%	Having your canteen/property taken	0%
Sexual abuse	1%	Because you were new here	3%
Because of your race or ethnic origin	2%	Because you are from a different part of the country	3%
Because of your religious beliefs	3%	Because of gang related issues	4%
Because you have a disability	0%	Because of your offence/crime	2%

Q6 Has a member of staff or group of staff victimised you in this establishment (e.g. insulted or assaulted you)?

Yes	18%	If no, go to question 9
No	82%	

Q7 If yes, what did the incident(s) involve/what were they about? (Please tick all that apply to you.)

Insulting remarks (about you, your family or friends)	11%	Because of drugs	0%
Physical abuse (being hit, kicked or assaulted)	2%	Having your canteen/property taken	1%
Sexual abuse	0%	Because you were new here	2%
Because of your race or ethnic origin	0%	Because you are from a different part of the country	0%
Because of your religious beliefs	1%	Because of gang related issues	1%
Because you have a disability	0%	Because of your offence/crime	2%

Q9 If you were being victimised who would you tell?

No one	40%	Teacher/education staff	6%
Personal officer	32%	Gym staff	5%
Wing officer	36%	Listener/Samaritan/buddy	12%
Chaplain	11%	Another young person here	15%
Healthcare staff	9%	Family/friends	26%

Q10 Do you think staff would take it seriously if you told them you had been victimised?

Yes	37%
No	29%
Don't know	34%

Q11 Is shouting through the windows a problem here?

Yes	45%
No	47%
Don't know	8%

Q12 Have staff checked on you personally in the last week to see how you are getting on?

Yes	36%
No	64%

SECTION 10: ACTIVITIES

Q1 How old were you when you were last at school?

14 or under	44%
15 or over	56%

Q2 Please answer the following questions about school:

	Yes	No	Not applicable
Have you ever been excluded from school?	90%	7%	3%
Did you used to truant from school?	78%	20%	2%

Q3 Do you take part in any of the following activities? (Please tick all that apply to you.)

Education	59%
A job in this establishment	59%
Vocational or skills training	22%
Offending behaviour programmes	24%
I am not involved in any of these	17%

Q4 If you have been involved in any of the following activities, do you think they will help you when you leave prison?

	Not been involved	Yes	No	Don't know
Education	42%	39%	12%	7%
A job in this establishment	44%	38%	12%	6%
Vocational or skills training	80%	16%	3%	1%
Offending behaviour programmes	78%	16%	6%	0%

Q5 Do you usually have association every day?

Yes	10%
No	81%
Don't know	9%

Q6 How many times do you usually go to the gym each week?

Don't want to go	8%
None	5%
One to two times	25%
Three to five times	45%
More than five times	10%
Don't know	7%

Q7 Can you usually go outside for exercise every day?

Don't want to go	2%
Yes	5%
No	87%
Don't know	6%

SECTION 11: KEEPING IN TOUCH WITH FAMILY AND FRIENDS

Q1 Are you able to use the telephone every day, if you want to?

Yes	13%
No	82%
Don't know	5%

Q2 Have you had any problems with sending or receiving mail (letters or parcels)?

Yes	33%
No	62%
Don't know	5%

Q3 How easy is it for your family and friends to visit you here?

Very easy	14%
Easy	35%
Neither	11%
Difficult	13%
Very difficult	17%
Don't know	9%

Q4 How many times have you been visited by family or friends in the last month?

I don't get visits	16%
Less than one	11%
One	22%
Two	20%
Three	15%
More than three	9%
Don't know	6%

Q5 Do your visits start on time?

I don't get visits	16%
Yes	41%
No	26%
Don't know	16%

Q6 How are you and your family/friends treated by visits staff?

I don't get visits	17%
Very well	15%
Well	37%
Neither	11%
Badly	2%
Very badly	1%
Don't know	18%

SECTION 12: PREPARATION FOR RELEASE**Q1 When did you first meet your personal officer?**

I still have not met him/her	31%
In the first 24 hours	10%
In the first week	28%
More than a week	16%
Don't remember	14%

Q2 How often do you see your personal officer?

I still have not met him/her	33%
At least once a week	39%
Less than once a week	28%

Q3 Do you feel your personal officer has helped you?

I still have not met him/her	33%
Yes	30%
No	37%

Q4 Do you have a training plan?

Not sentenced	16%
Yes	52%
No	11%
Don't know	21%

Q5 Please answer the following questions about training plans:

	I don't have a training plan	Yes	No	Don't know
Were you involved in the development of your training plan?	30%	47%	7%	17%
Do you understand the targets that have been set in your training plan?	29%	54%	5%	11%
Can you see your training plan when you want to?	30%	30%	9%	31%

Q6 Has your YOT worker been in touch since you arrived at this establishment?

Yes	81%
No	19%

Q7 Do you know how to get in touch with your YOT worker?

Yes	58%
No	42%

Q8 Please answer the following questions about your release:

	Yes	No	Don't know
Have you had a say in what will happen to you when you are released?	45%	44%	12%
Are you planning to go to school or college after release?	54%	30%	16%
Do you have a job to go to on release?	21%	64%	15%

Q9 Do you know who to contact to get help with any of the following for when you leave? (Please tick all that apply to you.)

Finding accommodation	48%
Getting into school or college	49%
Getting a job	54%
Help with money/finances	40%
Help with claiming benefits	37%
Continuing health services	30%
Opening a bank account	38%
Avoiding bad relationships	29%
I don't know who to contact	33%

Q10 Do you think you will have a problem with any of the following when you leave? (Please tick all that apply to you.)

Finding accommodation	20%
Getting into school or college	26%
Getting a job	47%
Money/finances	28%
Claiming benefits	19%
Continuing health services	10%
Opening a bank account	12%
Avoiding bad relationships	19%
I won't have any problems	37%

Q11 Is there anything you would still like help with before you are released?

Yes	36%
No	52%
Don't know	12%

Q12 What is most likely to stop you offending in the future? (Please tick all that apply to you.)

Not sentenced	17%	Having a mentor (someone I can ask for advice)	14%
Nothing, it is up to me	16%	Having a YOT worker or social worker that I get on with	27%
Making new friends outside	16%	Having children	21%
Going back to live with my family	19%	Having something to do that isn't crime	43%
Getting a place of my own	26%	This sentence	37%
Getting a job	55%	Getting into school/college	26%
Having a partner (girlfriend or boyfriend)	35%	Talking about my offending behaviour with staff	9%
Staying off alcohol/drugs	35%	Anything else	5%

Q13 Do you want to stop offending?

Not sentenced	17%
Yes	75%
No	5%
Don't know	2%

Q14 Have you done anything, or has anything happened to you in this establishment, that you think will make you less likely to offend in the future?

Not sentenced	17%
Yes	41%
No	41%



HMYOI Wetherby

Keppel Unit

Survey methodology

A voluntary, confidential and anonymous survey of a representative proportion of the population of children and young people (15–18 years) was carried out by HM Inspectorate of Prisons as part of an annual report on the young people's estate.

Choosing the sample size

At the time of the survey on 24 March 2009, the population of young people on the Keppel Unit at HMYOI Wetherby was 46. Questionnaires were offered to all young people.

Completion of the questionnaire was voluntary. Refusals were noted and no attempts were made to replace them.

Interviews were carried out with any respondents with literacy difficulties. In total, three respondents were interviewed.

Methodology

Every attempt was made to distribute the questionnaires to each respondent on an individual basis. This gave researchers an opportunity to explain the independence of the Inspectorate and the purpose of the questionnaire, as well as to answer questions.

All completed questionnaires were confidential – only members of the Inspectorate saw them. In order to ensure confidentiality, respondents were asked to do one of the following:

- have their questionnaire ready to hand back to a member of the research team at a specified time
- to seal the questionnaire in the envelope provided and hand it to a member of staff, if they were agreeable, or
- to seal the questionnaire in the envelope provided and leave it in their room for collection.

Respondents were not asked to put their names on their questionnaire, although their responses could be identified back to them in line with child protection requirements.



Response rates

In total, 42 respondents completed and returned their questionnaires. This represented 91% of children and young people in the establishment at the time.

Three respondents refused to complete a questionnaire and one questionnaire was not returned.

Comparisons

The following document details the results from the survey. All missing responses are excluded from the analysis. All data from each establishment has been weighted, in order to mimic a consistent percentage sampled in each establishment.

Presented alongside the results from this survey are the comparator figures for all children and young people surveyed in young offender institutions. This comparator is based on all responses from surveys carried out in all 15 young people's establishments since 2006.

Also included are statistically significant differences between the responses of young people surveyed in the main accommodation at HMYOI Wetherby and responses from the Keppel Unit.

In all the above documents, statistically significant differences are highlighted. Statistical significance merely indicates whether there is a real difference between the figures; that is the difference is not due to chance alone. Results that are significantly better are indicated by green shading, results that are significantly worse are indicated by blue shading, and where there is no significant difference there is no shading. Orange shading has been used to show a significant difference in demographic background details.

Summary





In addition, a summary of the survey results has been included, which shows a breakdown of responses for each question. Percentages have been rounded and therefore may not add up to 100%.

No questions have been filtered within the summary so all percentages refer to responses from the entire sample. The percentages to certain responses within the summary, for example 'not sentenced' options across questions, may differ slightly. This is due to different response rates across questions, meaning that the percentages have been calculated out of different totals (all missing data is excluded). The actual numbers will match up as the data is cleaned to be consistent.

Percentages shown in the summary may differ by 1 or 2% from that shown in the comparison data as the comparator data has been weighted for comparison purposes.

Survey responses from children and young people: HMYOI Wetherby Keppel Unit 2009

Survey responses (missing data has been excluded for each question). Please note: where there are apparently large differences, which are not indicated as statistically significant, this is likely to be due to chance. This document shows a comparison between the responses from all young people surveyed in this establishment with all young people surveyed for the comparator.

Key to tables		Keppel Unit 2009	Young people's comparator	HMYOI Wetherby 2009	Wetherby main 2009
	Any percentage highlighted in green is significantly better than the comparator.				
	Any percentage highlighted in blue is significantly worse than the comparator.				
	Any percentage highlighted in orange shows a significant difference in demographic details.				
	Percentages which are not highlighted show there is no significant difference.				
Number of completed questionnaires returned		42	1077	42	106
SECTION 1: ABOUT YOU (Not tested for significance)					
1.1	Are you 18 years of age?	9%	9%	9%	10%
1.2	Are you a foreign national?	5%		5%	0%
1.3	Is English your first language?	96%	91%	96%	98%
1.4	Are you from a minority ethnic group (including all those who did not tick White British, White Irish or White Other category)?	9%	36%	9%	20%
1.5	Are you Muslim?	7%		7%	9%
1.6	Do you have any children?	13%	9%	13%	14%
SECTION 2: ABOUT YOUR SENTENCE (Not tested for significance)					
2.2	Are you sentenced?	83%	78%	83%	85%
2.3	Is your sentence 12 months or less?	24%	39%	24%	36%
2.4	Do you have less than six months to serve?	47%	53%	47%	53%
2.5	Have you been in this prison less than a month?	18%	22%	18%	24%
2.6	Is this the first time that you have been in a YOI, secure children's home or secure training centre?	29%	43%	29%	44%
2.7	Have you been to any other YOI during this sentence?	57%	31%	57%	20%
SECTION 3: COURTS, TRANSFERS AND ESCORTS					
For your most recent journey, either to or from court, or between prisons, we want to know:					
3.1	Was the van clean?	48%	46%	48%	43%
3.2	Was the van comfortable?	24%	10%	24%	9%
3.3	Did you feel safe?	73%	74%	73%	81%
3.4	Did you travel with any adults (over 18) or anyone of a different gender?	36%		36%	33%

3.5	Did you spend more than four hours in the van?	15%	8%	15%	3%
For those who spent two hours or more in the escort van:					
3.6	Were you offered a toilet break if you needed it?	12%	18%	12%	20%
3.7	Were you offered anything to eat or drink?	43%		43%	35%
3.8	Were you treated well/very well by the escort staff?	70%	61%	70%	54%
3.9	Did someone tell you where you were going when you left court?	66%	98%	66%	82%
3.10	Did you receive written information about where you were going when you left court?	7%	67%	7%	3%
SECTION 4: YOUR FIRST FEW DAYS HERE					
4.1	Were you in reception for less than two hours?	57%	82%	57%	73%
4.2	Were you seen by a member of healthcare staff in reception?	74%	88%	74%	95%
4.3	When you were searched was this carried out in an understanding way?	80%	79%	80%	87%
4.4	Were you treated well/very well in reception?	62%	67%	62%	71%
When you first arrived, did staff ask if you needed help or support with any of the following:					
4.5a	Not being able to smoke?	69%		69%	73%
4.5b	Loss of property?	20%		20%	21%
4.5c	Housing problems?	13%		13%	15%
4.5d	Needing protection from other young people?	20%		20%	20%
4.5e	Letting family know where you were?	63%		63%	53%
4.5f	Money worries?	20%		20%	15%
4.5g	Feeling low/upset/needing someone to talk to?	42%		42%	42%
4.5h	Health problems?	47%		47%	51%
4.5i	Getting phone numbers?	53%		53%	41%
4.6	Did you have any problems when you first arrived?	91%	73%	91%	74%
When you first arrived, did you have problems with any of the following:					
4.6a	Not being able to smoke?	70%	27%	70%	52%
4.6b	Loss of property?	19%	42%	19%	7%
4.6c	Housing problems?	16%	9%	16%	5%
4.6d	Needing protection from other young people?	19%	12%	19%	1%
4.6e	Letting family know where you were?	40%	5%	40%	24%
4.6f	Money worries?	16%	16%	16%	9%
4.6g	Feeling low/upset/needing someone to talk to?	44%	17%	44%	17%
4.6h	Health problems?	21%	20%	21%	7%
4.6i	Getting phone numbers?	47%	10%	47%	23%

When you first arrived, were you given any of the following:					
4.7a	A reception pack?	71%		71%	88%
4.7b	The opportunity to have a shower?	44%		44%	12%
4.7c	Something to eat?	80%		80%	81%
4.7d	A free phone call to friends/family?	76%	85%	76%	73%
4.7e	Information about the PIN telephone system?	53%		53%	54%
4.7f	Information about feeling low/upset?	53%		53%	33%
Within your first 24 hours, did you have access to the following people or services:					
4.8a	The chaplain or religious leader?	70%	37%	70%	51%
4.8b	Someone from healthcare?	61%	51%	61%	66%
4.8c	A peer mentor, Listener or the Samaritans?	49%	14%	49%	17%
4.8d	The prison shop/canteen?	30%	15%	30%	13%
4.9	Did you feel safe on your first night here?	75%	84%	75%	82%
For those who had an induction:					
4.10	Did you go on an induction course within your first week?	73%	52%	73%	82%
4.11	Did the induction course cover everything you needed to know about the establishment?	73%	68%	73%	67%
SECTION 5: DAILY LIFE HERE					
5.1	Can you normally have a shower every day if you want to?	98%	63%	98%	14%
5.2	Is your cell call bell normally answered within five minutes?	53%	31%	53%	19%
5.3	Do you find the food here good/very good?	32%	23%	32%	15%
5.4	Does the shop/canteen sell a wide enough variety of products?	20%	44%	20%	9%
5.5	Is it easy/very easy for you to attend religious services?	63%	54%	63%	58%
5.6a	Do you feel your religious beliefs are respected?	71%		71%	44%
5.6b	Can you speak to a religious leader in private if you want to?	81%		81%	61%
5.7a	Is there a member of staff you can turn to with a problem?	80%		80%	65%
5.7b	Do most staff treat you with respect?	92%	71%	92%	66%
SECTION 6: HEALTHCARE					
6.1	Do you think the overall quality of the healthcare is good/very good?	64%	59%	64%	50%
6.2a	Is it easy for you to see the doctor?	77%	46%	77%	45%
6.2b	Is it easy for you to see the nurse?	83%	68%	83%	63%
6.2c	Is it easy for you to see the dentist?	14%	28%	14%	12%
6.2d	Is it easy for you to see the optician?	24%	21%	24%	17%
6.2e	Is it easy for you to see the pharmacist?	41%		41%	24%

For those on medication:					
6.3	Have you had any problems getting your medication?	18%	33%	18%	31%
6.4a	Did you have any problems with alcohol when you first arrived?	28%	14%	28%	20%
6.4b	Do you have any problems with alcohol now?	9%		9%	6%
6.4c	Have you received any help with any alcohol problems here?	19%	74%	19%	17%
6.5a	Did you have any problems with drugs when you first arrived?	44%	21%	44%	34%
6.5b	Do you have any problems with drugs now?	16%		16%	9%
6.5c	Have you received any help with any drug problems here?	46%	61%	46%	27%
6.6	Is it easy/very easy to get illegal drugs here?	30%		30%	33%
6.7	Do you feel you have any emotional or mental health problems?	57%		57%	28%
SECTION 7: APPLICATIONS AND COMPLAINTS					
7.1	Do you know how to make an application?	96%		96%	86%
7.2	Is it easy to make an application?	91%		91%	75%
For those who have made an application:					
7.3a	Do you feel applications are sorted out fairly?	66%		66%	70%
7.3b	Do you feel applications are sorted out promptly (within seven days)?	66%		66%	58%
7.4	Do you know how to make a complaint?	84%	78%	84%	87%
7.5	Is it easy to make a complaint?	71%	50%	71%	75%
For those who have made a complaint:					
7.6a	Do you feel complaints are sorted out fairly?	52%	32%	52%	35%
7.6b	Do you feel complaints are sorted out promptly (within seven days)?	54%		54%	43%
7.6c	Have you ever been encouraged to withdraw a complaint?	46%	23%	46%	24%
Can you speak to the following people when you need to:					
7.7a	A peer mentor or listener?	52%		52%	31%
7.7b	A member of the IMB (Independent Monitoring Board)?	49%		49%	28%
7.7c	An advocate (an outside person to help you)?	63%	37%	63%	45%
SECTION 8: REWARDS, SANCTIONS AND DISCIPLINE					
8.1	Are you on the enhanced (top) level of the reward scheme?	33%	24%	33%	30%
8.2	Do you feel you have been treated fairly in your experience of the reward scheme?	62%	59%	62%	61%
8.3	Do the different levels make you change your behaviour?	65%	51%	52%	57%
8.4	Have you had a 'nicking' (adjudication) since you have been here?	63%	58%	63%	62%
8.5	Was the 'nicking' (adjudication) process explained clearly to you?	85%		85%	91%
8.6	Have you been physically restrained (C and R) since you have been here?	36%	28%	36%	26%

For those who have spent a night in the segregation/CSU:					
8.7	Did the staff treat you well/very well?	25%	44%	25%	33%
SECTION 9: SAFETY					
9.1	Have you ever felt unsafe in this prison?	38%	28%	38%	26%
9.3	Has another young person or group of young people victimised (insulted or assaulted) you here?	44%	24%	44%	18%
If you have felt victimised by another young person/group of young people, did the incident involve:					
9.4a	Insulting remarks?	32%	13%	32%	9%
9.4b	Physical abuse?	18%	9%	18%	7%
9.4c	Sexual abuse?	3%	1%	3%	1%
9.4d	Racial or ethnic abuse?	5%	3%	5%	2%
9.4e	Your religious beliefs?	11%		11%	3%
9.4f	Your disability?	3%		3%	0%
9.4g	Drugs?	11%	1%	11%	1%
9.4h	Having your canteen/property taken?	5%	4%	5%	0%
9.4i	Because you were new here?	18%	6%	18%	3%
9.4j	Being from a different part of the country than others?	21%	5%	21%	3%
9.4k	Gang related issues?	21%		21%	4%
9.4l	Your offence/crime?	8%		8%	2%
9.6	Has a member of staff or group of staff victimised (insulted or assaulted) you here?	18%	20%	18%	18%
If you have felt victimised by a member of staff/group of staff, did the incident involve:					
9.5a	Insulting remarks?	8%	12%	8%	11%
9.5b	Physical abuse?	8%	3%	8%	2%
9.5c	Sexual abuse?	0%	1%	0%	0%
9.5d	Racial or ethnic abuse?	3%	3%	3%	0%
9.5e	Your religious beliefs?	3%		3%	1%
9.5f	Your disability?	0%		0%	0%
9.5g	Drugs?	3%	1%	3%	0%
9.5h	Having your canteen/property taken?	3%	2%	3%	1%
9.5i	Because you were new here?	3%	3%	3%	2%
9.5j	Being from a different part of the country than others?	3%	3%	3%	0%
9.5k	Gang related issues?	0%		0%	1%

9.5l	Your offence/crime?	3%		3%	2%
9.9	If you were being victimised by another young person or a member of staff would you be able to tell anyone about it?	64%	60%	64%	60%
9.10	If you did tell a member of staff that you were being victimised do you think it would be taken seriously?	50%	37%	50%	37%
9.11	Is shouting through the windows a problem here?	44%		44%	45%
9.12	Have staff checked on you personally in the last week to see how you are getting on?	74%	36%	74%	36%
SECTION 10: ACTIVITIES					
10.1	Were you 14 or younger when you were last at school?	39%	38%	39%	44%
10.2a	Have you ever been excluded from school?	98%	87%	98%	90%
10.2b	Have you ever truanted from school?	81%	69%	81%	78%
Do you take part in any of the following:					
10.3a	Education?	95%	84%	95%	59%
10.3b	A job in this establishment?	33%	20%	33%	59%
10.3c	Vocational or skills training?	28%	51%	28%	22%
10.3d	Offending behaviour programmes?	48%		48%	24%
For those taking part in any of the following activities, do you think that they will help you when you leave prison?					
10.4a	Education	72%		72%	67%
10.4b	A job in this establishment	92%		92%	68%
10.4c	Vocational or skills training	90%		90%	79%
10.4d	Offending behaviour programmes	88%		88%	24%
10.5	Do you usually have association every day?	85%	54%	85%	10%
10.6	Do you go to the gym more than five times each week?	5%	9%	5%	10%
10.7	Can you usually go outside for exercise every day?	46%	31%	46%	5%
SECTION 11: KEEPING IN TOUCH WITH FAMILY AND FRIENDS					
11.1	Are you able to use the telephone every day?	98%	58%	98%	13%
11.2	Have you had any problems with sending or receiving letters or parcels?	46%	31%	46%	33%
11.3	Is it easy/very easy for your family and friends to visit you here?	38%	34%	38%	49%
11.4	Have you had two or more visits in the last month?	24%	48%	24%	44%
11.5	Do your visits start on time?	28%		28%	41%
11.6	Are you and your visitors treated well/very well by visits staff?	33%	56%	33%	52%

SECTION 12: PREPARATION FOR RELEASE

For those who have met their personal officer:					
12.1	Did you meet your personal officer within the first week?	78%	81%	78%	56%
12.2	Do you see your personal officer at least once a week?	95%		95%	58%
12.3	Do you feel helped by your personal officer?	80%	63%	80%	45%
12.4	Do you have a training plan?	51%		51%	52%
For those with a training plan:					
12.5a	Were you involved in the development of your training plan?	47%		47%	67%
12.5b	Do you understand the targets set in your training plan?	69%		69%	77%
12.5c	Can you see your training plan when you want to?	36%	40%	36%	43%
12.6	Has your YOT worker been in touch since you arrived here?	98%		98%	81%
12.7	Do you know how to get in touch with your YOT worker?	75%		75%	58%
Please answer the following questions about your preparation for release:					
12.8a	Have you had a say in what will happen to you when you are released?	49%	42%	49%	45%
12.8b	Are you going to school or college on release?	73%	42%	73%	54%
12.8c	Do you have a job to go to on release?	32%	23%	32%	21%
Do you know who to contact for help with the following, in preparation for your release:					
12.9a	Finding accommodation?	33%		33%	48%
12.9b	Getting into school or college?	58%		58%	49%
12.9c	Getting a job?	36%		36%	54%
12.9d	Help with money/finances?	50%		50%	40%
12.9e	Help with claiming benefits?	39%		39%	37%
12.9f	Continuing health services?	33%		33%	31%
12.9g	Opening a bank account?	28%		28%	38%
12.9h	Avoiding bad relationships?	30%		30%	29%
Do you think you will have a problem with the following when you are released:					
12.10a	Finding accommodation?	24%		24%	20%
12.10b	Getting into school or college?	46%		46%	26%
12.10c	Getting a job?	51%		51%	47%
12.10d	Help with money/finances?	51%		51%	28%
12.10e	Help with claiming benefits?	33%		33%	19%
12.10f	Continuing health services?	16%		16%	10%

12.10g	Opening a bank account?	16%		16%	12%
12.10h	Avoiding bad relationships?	36%		36%	19%
12.11	Is there anything you would still like help with before you are released?	61%	40%	61%	35%
For those who are sentenced:					
12.13	Do you want to stop offending?	94%	90%	94%	91%
12.14	Have you done anything, or has anything happened to you here, that you think will make you less likely to offend in the future?	69%	49%	69%	50%

Summary of survey results: HMYOI Wetherby Keppel Unit 2009

SECTION 1: ABOUT YOU

Q1 How old are you?

15	7%
16	41%
17	41%
18	10%

Q2 Are you a British citizen?

Yes	95%
No	5%

Q3 Is English your first language?

Yes	95%
No	5%

Q4 What is your ethnic origin?

White – British	86%
White – Irish	5%
White – Other	0%
Black or Black British – Caribbean	2%
Black or Black British – African	0%
Black or Black British – Other	0%
Asian or Asian British – Indian	0%
Asian or Asian British – Pakistani	0%
Asian or Asian British – Bangladeshi	0%
Asian or Asian British – Other	2%
Mixed Race – White and Black Caribbean	5%
Mixed Race – White and Black African	0%
Mixed Race – White and Asian	0%
Mixed Race – Other	0%
Chinese	0%
Other ethnic group	0%

Q5 What is your religion?

None	32%
Church of England	37%
Catholic	17%
Protestant	0%
Other Christian denomination	7%
Buddhist	0%
Hindu	0%
Jewish	0%
Muslim	7%
Sikh	0%

Q6 Do you have any children?

Yes	13%
No	87%

SECTION 2: ABOUT YOUR SENTENCE**Q2 Are you sentenced?**

Yes	83%
No – unsentenced/on remand	17%

Q3 What is the length of your sentence?

Not sentenced	17%
Four months	7%
Six months	5%
Eight months	7%
12 months	5%
18 months	7%
Two years	15%
Two to four years	17%
Four years or more	20%
Indeterminate sentence for public protection (IPP/DPP)	0%

Q4 Approximately, how long do you have left to serve? (If you are serving life, please use the date of your next parole board.)

Not sentenced	18%
Less than two months	21%
Two to six months	26%
Six months to one year	15%
One year or more	21%

Q5 How long have you been in this establishment?

Less than one month	18%
One to six months	57%
Six to 12 months	15%
One to two years	10%
Two years or more	0%

Q6 How many times have you been in a YOI, secure children's home or secure training centre before?

None	29%
Once	27%
Two to five	34%
More than five	10%

Q7 Have you been to any other YOI during this sentence?

None	43%
One	36%
Two	21%
Three	0%
More than three	0%

SECTION 3: COURTS, TRANSFERS AND ESCORTS

Q1 On your most recent journey, was the van clean?

Yes	48%
No	36%
Don't remember	10%
Not applicable	7%

Q2 On your most recent journey, was the van comfortable?

Yes	24%
No	67%
Don't remember	2%
Not applicable	7%

Q3 Did you feel safe on your most recent journey?

Yes	73%
No	22%
Don't remember	5%

Q4 On your most recent journey, were there any adults (over 18), or any young people of a different gender travelling with you?

Yes	36%
No	48%
Don't remember	17%

Q5 On your most recent journey, how long did you spend in the van?

Less than one hour	14%
One to two hours	40%
Two to four hours	26%
More than four hours	14%
Don't remember	5%

Q6 On your most recent journey, were you offered a toilet break if you needed it?

My journey was less than two hours	56%
Yes	5%
No	32%
Did not need it	2%
Don't remember	5%

Q7 On your most recent journey, were you offered anything to eat or drink?

My journey was less than two hours	55%
Yes	19%
No	26%
Don't remember	0%

Q8 On your most recent journey, how did you feel you were treated by the escort staff?

Very well	36%
Well	33%
Neither	14%
Badly	10%
Very badly	0%
Don't remember	7%

Q9 When you left court, were you told that you would be coming to this establishment?
(Please tick all that apply to you.)

Yes, someone told me	65%
Yes, I received written information	8%
No, I was not told anything	30%
Don't remember	3%

SECTION 4: YOUR FIRST FEW DAYS HERE

Q1 How long were you in reception?

Less than two hours	57%
Two hours or longer	26%
Don't remember	17%

Q2 Were you seen by a member of healthcare staff in reception?

Yes	74%
No	19%
Don't remember	7%

Q3 When you were searched, was this carried out in an understanding way?

Yes	80%
No	12%
Don't remember	7%

Q4 Overall, how well did you feel you were treated in reception?

Very well	31%
Well	31%
Neither	21%
Badly	10%
Very badly	2%
Don't remember	5%

**Q5 When you first arrived here, did staff ask if you needed help or support with any of the following things?
(Please tick all that apply to you.)**

Not being able to smoke	68%	Money worries	20%
Loss of property	20%	Feeling low/upset/needing someone to talk to	41%
Housing problems	12%	Health problems	46%
Needing protection from other young people	20%	Getting phone numbers	54%
Letting family know where you were	63%	Staff did not ask me about any of these	2%

**Q6 When you first arrived here, did you have any of the following problems?
(Please tick all that apply to you.)**

Not being able to smoke	69%	Money worries	15%
Loss of property	18%	Feeling low/upset/needing someone to talk to	44%
Housing problems	15%	Health problems	21%
Needing protection from other young people	18%	Getting phone numbers	46%
Letting family know where you were	38%	I did not have any problems	10%

Q7 When you first arrived here, were you given any of the following? (Please tick all that apply to you.)

A reception pack	71%
The opportunity to have a shower	44%
Something to eat	80%
A free phone call to friends/family	76%
Information about the PIN telephone system	54%
Information about feeling low/upset	54%
Don't remember	5%
I was not given any of these	2%

**Q8 Within your first 24 hours here, did you have access to the following people or services?
(Please tick all that apply to you.)**

Chaplain or religious leader	69%
Someone from healthcare	62%
Peer support/peer mentor/Listener/Samaritans	49%
The prison shop/canteen	31%
Don't remember	13%
I did not have access to any of these	5%

Q9 Did you feel safe on your first night at this establishment?

Yes	75%
No	18%
Don't remember	8%

Q10 How soon after your arrival did you go on an induction course?

I have not been on an induction course	25%
Within the first week	55%
More than a week	8%
Don't remember	13%

Q11 Did the induction course cover everything you needed to know about the establishment?

I have not been on an induction course	25%
Yes	55%
No	13%
Don't remember	8%

SECTION 5: DAILY LIFE AND RESPECT

Q1 Can you normally have a shower every day if you want to?

Yes	98%
No	0%
Don't know	2%

Q2 Is your cell call bell normally answered within five minutes?

Yes	54%
No	29%
Don't know	17%

Q3 What is the food like here?

Very good	3%
Good	30%
Neither	23%
Bad	20%
Very bad	25%

Q4 Does the shop/canteen sell a wide enough variety of products?

I have not bought anything yet	2%
Yes	20%
No	73%
Don't know	5%

Q5 How easy is it for you to attend religious services?

I don't want to attend religious services	24%
Very easy	46%
Easy	17%
Neither	2%
Difficult	5%
Very difficult	2%
Don't know	2%

Q6 Please answer the following questions about religion:

	Yes	No	Don't know/ not applicable
Do you feel your religious beliefs are respected?	71%	15%	15%
Can you speak to a religious leader in private if you want to?	81%	5%	14%

Q7 Please answer the following questions about staff here:

	Yes	No
Is there a member of staff you feel you can turn to for help if you have a problem?	80%	20%
Do most staff treat you with respect?	91%	9%

SECTION 6: HEALTHCARE

Q1 What do you think of the overall quality of the healthcare?

I have not been to healthcare	7%
Very good	26%
Good	38%
Neither	17%
Bad	10%
Very bad	2%

Q2 Is it easy to see the following people if you need to?

	Yes	No	Don't know
The doctor	77%	23%	0%
The nurse	84%	16%	0%
The dentist	13%	74%	13%
The optician	24%	47%	29%
The pharmacist	39%	24%	37%

Q3 Have you had any problems getting your medication?

I am not taking any medication	25%
Yes	13%
No	63%

Q4 Please answer the following questions about alcohol:

	Yes	No
Did you have problems with alcohol when you first arrived here?	28%	72%
Do you have problems with alcohol now?	10%	90%
Have you received any help with alcohol problems in this prison?	18%	82%

Q5 Please answer the following questions about drugs:

	Yes	No
Did you have problems with drugs when you first arrived here?	44%	56%
Do you have problems with drugs now?	15%	85%
Have you received any help with drug problems in this prison?	45%	55%

Q6 How easy is it to get illegal drugs here?

Very easy	15%
Easy	15%
Neither	8%
Difficult	8%
Very difficult	13%
Don't know	43%

Q7 Do you feel you have any emotional or mental health problems?

Yes	57%
No	43%

Q8 If you have emotional or mental health problems, are you being helped by any of the following people?

I am not getting any help	8%
Doctor	29%
Nurse	25%
Psychiatrist/psychologist	63%
Counsellor	21%
Other	21%

SECTION 7: APPLICATIONS AND COMPLAINTS

Q1 Do you know how to make an application?

Yes	95%
No	5%

Q2 Is it easy to make an application?

Yes	90%
No	5%
Don't know	5%

Q3 Please answer the following questions about applications:

	I have not made an application	Yes	No
Do you feel applications are sorted out fairly?	18%	54%	28%
Do you feel applications are sorted out promptly (within seven days)?	18%	54%	28%

Q4 Do you know how to make a complaint?

Yes	85%
No	15%

Q5 Is it easy to make a complaint?

Yes	70%
No	5%
Don't know	25%

Q6 Please answer the following questions about complaints:

	I have not made a complaint	Yes	No
Do you feel complaints are sorted out fairly?	43%	30%	28%
Do you feel complaints are sorted out promptly (within seven days)?	44%	31%	26%
Have you ever been encouraged to withdraw a complaint?	44%	26%	31%

Q7 Can you speak to the following people when you need to?

	Yes	No	Don't know
A peer mentor/peer support/Listener	53%	10%	38%
A member of the IMB (Independent Monitoring Board)	49%	13%	38%
An advocate (an outside person to help you)	63%	5%	32%

SECTION 8: REWARDS, SANCTIONS AND DISCIPLINE

Q1 What level of the rewards and sanctions scheme are you on?

Don't know what the rewards and sanctions scheme is	13%
Enhanced (top)	33%
Standard (middle)	46%
Basic (bottom)	3%
Don't know	5%

Q2 Do you feel you have been treated fairly in your experience of the rewards and sanctions scheme?

Don't know what the rewards and sanctions scheme is	13%
Yes	63%
No	25%

Q3 Do the different levels of the rewards and sanctions scheme encourage you to change your behaviour?

Don't know what the rewards and sanctions scheme is	13%
Yes	53%
No	16%
Don't know	18%

Q4 Have you had a 'nicking' (adjudication) since you have been in this establishment?

Yes	63%
No	34%
Don't know	3%

Q5 Was the 'nicking' (adjudication) process explained clearly to you?

I have not had an adjudication	35%
Yes	54%
No	11%

Q6 If you have been physically restrained (C and R), how many times has this happened since you have been in this establishment?

I have not been restrained	64%
Once	22%
Twice	6%
Three times	3%
More than three times	6%

Q7 If you have spent a night in the segregation/care and separation unit, how were you treated by staff?

I have not been to the segregation unit	81%
Very well	3%
Well	3%
Neither	8%
Badly	0%
Very badly	6%

SECTION 9: SAFETY

Q1 Have you ever felt unsafe in this establishment?

Yes	38%
No	62%

Q2 If you have ever felt unsafe, in which areas of this establishment do you/have you felt unsafe? (Please tick all that apply to you.)

Never felt unsafe	62%	At meal times	5%
Everywhere	8%	At healthcare	5%
Segregation unit	3%	Visit's area	22%
Association areas	8%	In wing showers	3%
Reception area	8%	In gym showers	14%
At the gym	22%	In corridors/stairwells	5%
In an exercise yard	8%	On your landing/wing	11%
At work	5%	In your cell	14%
At education	5%		

Q3 Has another young person or group of young people victimised you in this establishment (e.g. insulted or assaulted you)?

Yes	43%	If no, go to question 6
No	57%	

Q4 If yes, what did the incident(s) involve/what were they about? (Please tick all that apply to you.)

Insulting remarks (about you, your family or friends)	31%	Because of drugs	11%
Physical abuse (being hit, kicked or assaulted)	17%	Having your canteen/property taken	6%
Sexual abuse	3%	Because you were new here	17%
Because of your race or ethnic origin	6%	Because you are from a different part of the country	20%
Because of your religious beliefs	11%	Because of gang related issues	20%
Because you have a disability	3%	Because of your offence/crime	9%

Q6 Has a member of staff or group of staff victimised you in this establishment (e.g. insulted or assaulted you)?

Yes	17%	If no, go to question 9
No	83%	

Q7 If yes, what did the incident(s) involve/what were they about? (Please tick all that apply to you.)

Insulting remarks (about you, your family or friends)	9%	Because of drugs	3%
Physical abuse (being hit, kicked or assaulted)	9%	Having your canteen/property taken	3%
Sexual abuse	0%	Because you were new here	3%
Because of your race or ethnic origin	3%	Because you are from a different part of the country	3%
Because of your religious beliefs	3%	Because of gang related issues	0%
Because you have a disability	0%	Because of your offence/crime	3%

Q9 If you were being victimised who would you tell?

No one	36%	Teacher/education staff	14%
Personal officer	47%	Gym staff	14%
Wing officer	36%	Listener/Samaritan/buddy	19%
Chaplain	28%	Another young person here	14%
Healthcare staff	14%	Family/friends	31%

Q10 Do you think staff would take it seriously if you told them you had been victimised?

Yes	50%
No	25%
Don't know	25%

Q11 Is shouting through the windows a problem here?

Yes	43%
No	46%
Don't know	11%

Q12 Have staff checked on you personally in the last week to see how you are getting on?

Yes	74%
No	26%

SECTION 10: ACTIVITIES

Q1 How old were you when you were last at school?

14 or under	39%
15 or over	61%

Q2 Please answer the following questions about school:

	Yes	No	Not applicable
Have you ever been excluded from school?	97%	3%	0%
Did you used to truant from school?	82%	18%	0%

Q3 Do you take part in any of the following activities? (Please tick all that apply to you.)

Education	94%
A job in this establishment	33%
Vocational or skills training	28%
Offending behaviour programmes	47%
I am not involved in any of these	3%

Q4 If you have been involved in any of the following activities, do you think they will help you when you leave prison?

	Not been involved	Yes	No	Don't know
Education	6%	69%	17%	9%
A job in this establishment	69%	29%	3%	0%
Vocational or skills training	74%	23%	0%	3%
Offending behaviour programmes	54%	40%	6%	0%

Q5 Do you usually have association every day?

Yes	86%
No	11%
Don't know	3%

Q6 How many times do you usually go to the gym each week?

Don't want to go	11%
None	6%
One to two times	31%
Three to five times	44%
More than five times	6%
Don't know	3%

Q7 Can you usually go outside for exercise every day?

Don't want to go	6%
Yes	46%
No	46%
Don't know	3%

SECTION 11: KEEPING IN TOUCH WITH FAMILY AND FRIENDS

Q1 Are you able to use the telephone every day, if you want to?

Yes	97%
No	3%
Don't know	0%

Q2 Have you had any problems with sending or receiving mail (letters or parcels)?

Yes	46%
No	49%
Don't know	5%

Q3 How easy is it for your family and friends to visit you here?

Very easy	14%
Easy	24%
Neither	8%
Difficult	19%
Very difficult	32%
Don't know	3%

Q4 How many times have you been visited by family or friends in the last month?

I don't get visits	30%
Less than one	14%
One	16%
Two	16%
Three	8%
More than three	0%
Don't know	16%

Q5 Do your visits start on time?

I don't get visits	31%
Yes	29%
No	20%
Don't know	20%

Q6 How are you and your family/friends treated by visits staff?

I don't get visits	31%
Very well	17%
Well	17%
Neither	8%
Badly	6%
Very badly	0%
Don't know	22%

SECTION 12: PREPARATION FOR RELEASE**Q1 When did you first meet your personal officer?**

I still have not met him/her	0%
In the first 24 hours	58%
In the first week	19%
More than a week	6%
Don't remember	17%

Q2 How often do you see your personal officer?

I still have not met him/her	0%
At least once a week	94%
Less than once a week	6%

Q3 Do you feel your personal officer has helped you?

I still have not met him/her	0%
Yes	80%
No	20%

Q4 Do you have a training plan?

Not sentenced	18%
Yes	51%
No	8%
Don't know	23%

Q5 Please answer the following questions about training plans:

	I don't have a training plan	Yes	No	Don't know
Were you involved in the development of your training plan?	26%	36%	13%	26%
Do you understand the targets that have been set in your training plan?	26%	51%	3%	21%
Can you see your training plan when you want to?	25%	28%	10%	38%

Q6 Has your YOT worker been in touch since you arrived at this establishment?

Yes	97%
No	3%

Q7 Do you know how to get in touch with your YOT worker?

Yes	75%
No	25%

Q8 Please answer the following questions about your release:

	Yes	No	Don't know
Have you had a say in what will happen to you when you are released?	49%	29%	23%
Are you planning to go to school or college after release?	72%	14%	14%
Do you have a job to go to on release?	31%	51%	17%

Q9 Do you know who to contact to get help with any of the following for when you leave? (Please tick all that apply to you.)

Finding accommodation	33%
Getting into school or college	58%
Getting a job	36%
Help with money/finances	50%
Help with claiming benefits	39%
Continuing health services	33%
Opening a bank account	28%
Avoiding bad relationships	31%
I don't know who to contact	39%

Q10 Do you think you will have a problem with any of the following when you leave? (Please tick all that apply to you.)

Finding accommodation	24%
Getting into school or college	45%
Getting a job	52%
Money/finances	52%
Claiming benefits	33%
Continuing health services	15%
Opening a bank account	15%
Avoiding bad relationships	36%
I won't have any problems	30%

Q11 Is there anything you would still like help with before you are released?

Yes	60%
No	34%
Don't know	6%

Q12 What is most likely to stop you offending in the future? (Please tick all that apply to you.)

Not sentenced	19%	Having a mentor (someone I can ask for advice)	28%
Nothing, it is up to me	25%	Having a YOT worker or social worker that I get on with	31%
Making new friends outside	33%	Having children	11%
Going back to live with my family	36%	Having something to do that isn't crime	56%
Getting a place of my own	31%	This sentence	33%
Getting a job	47%	Getting into school/college	44%
Having a partner (girlfriend or boyfriend)	42%	Talking about my offending behaviour with staff	31%
Staying off alcohol/drugs	36%	Anything else	8%

Q13 Do you want to stop offending?

Not sentenced	18%
Yes	77%
No	3%
Don't know	3%

Q14 Have you done anything, or has anything happened to you in this establishment, that you think will make you less likely to offend in the future?

Not sentenced	18%
Yes	56%
No	26%