



Promoting improvements  
in policing to make  
everyone safer

## HMI Zoë Billingham's assessment of Derbyshire Constabulary – Transcript

I congratulate Derbyshire Constabulary on its overall performance. The force provides a consistently good service.

Derbyshire Constabulary is good at preventing crime and tackling anti-social behaviour, and it is one of only four forces in England and Wales to be judged outstanding in how it tackles organised crime. It is encouraging to see how it uses innovative techniques alongside strong partnership working to disrupt organised crime groups. Investigations as a whole are generally of a good standard, and a high proportion result in offenders being brought to justice.

The force tries out innovative ways to keep people safe: it has introduced 'digital PCSOs', who use social media to communicate with local people and share advice with them about how to stay safe online for example. Call handlers now have improved computer systems that enable them to identify vulnerable victims, which means that the force can offer them effective support.

The force has a very good understanding of the current demand for its services, and matches its resources well to meet these demands, which include hidden demand from types of crimes that are often under-reported, such as human trafficking and domestic abuse. It is investing in people and processes to be able to meet future demands.

The force works hard to seek feedback from the public, including those who have less trust and confidence in the police. This enables it to maintain strong relationships with its communities and to respond well to their needs.

I am impressed by the force's excellent capability to identify and respond to police corruption. The force fully understands the risk of police officers and staff abusing their authority for sexual gain.

Officers and staff in Derbyshire told us that they believe they are treated fairly and with respect. It is hugely encouraging to see a force make such a commitment to the wellbeing and development of its own workforce.