

Summary Note of the Meeting on 25 August 09 (meeting 3)

1. National Performance Overview (incl. Domestic Burglary)

Key findings:

- Domestic burglary increased recently after having plateaued in recent years although levels were still significantly lower than they were in the mid-nineties.
- Some forces have given domestic burglary top priority e.g. looking at systems, operations and processes. Recent data for those forces shows improvement

2. Force Performance Monitoring, Banding Analysis

Lincolnshire

Performance issues remain primarily around serious acquisitive crime (domestic burglary in particular) although confidence has worsened and the force now scores poor in two domains and is working with NPIA. Following the diagnostic work with NPIA the force will write an improvement plan for October. There will then be a joint report on the implementation of the plan. The force experienced an unexpected peak in burglary offending last autumn but recent data shows decreases. The force has had a slow start on both neighbourhood policing and the policing pledge as there are no large population centres.

Action: Lincolnshire to remain at stage 2 and be reviewed at the next PPSG meeting

Nottinghamshire

Performance issues remain around serious acquisitive crime, violent crime and confidence. The force is now flagged in all three domains and Nottinghamshire County is likely to be red flagged under CAA. The Deputy Chief Constable commissioned the NPIA in June to look at lean practices, techniques and issues in Mansfield and Ashfield. There was concern about confidence in wider management in Nottinghamshire police and it was noted that the Nottinghamshire Police Authority would need to play a part in performance improvement.

Action: Nottinghamshire Chief and Chair of PA to be invited to present improvement plan to PPSG. On scrutiny of the plan a decision will be taken on whether to move Nottinghamshire to stage 3.

Greater Manchester Police

Further visits are planned to assess progress but it is clear the force has a good base for making improvements. The force is also taking specific action against domestic burglary. This was discussed with HMIC in a recent review and there are burglary specific operations across the force. Again force data has shown recent improvements.

Action: Greater Manchester to remain at Stage 2 with an update at the next meeting

South Wales

South Wales were mentioned for their performance in the Confidence domain and there are indications of some demographic reasons for poor confidence in policing in this area; this is supported by similar evidence of confidence in local councils. Further work needs to be undertaken into researching specific confidence problems in Wales.

Action: Further work to be undertaken to research specific confidence issues in South Wales and report back to PPSG

Staffordshire

Staffordshire were mentioned for poor performance on a number of investigative measures and further work needs to be undertaken to assess the impact of discretionary policing and local resolution.

Action: Further work to be undertaken to research sanction detection performance in Staffordshire and report back to PPSG

3. Policing Pledge update

The introduction of the pledge is a big cultural change with the customer at the heart. Emerging themes indicated variable performance geographically and forces need to develop at Pledge Point 9 (dealing with dissatisfaction) and Pledge Point 10 (systems and performance management). The HMIC Pledge Inspection report should be published in early October.

4. Any other business

Update on confidence

PPSG was to have a specific role in monitoring the single confidence target. The arrangements for how this would work in practice were under development.

Action: HO to coordinate a subgroup of PPSG to look at monitoring the single target and report back

ACPO recommendations on PPSG

The following issues were raised:

- weighting in the banding analysis and whether the single target should be in the banding as it was a measure which includes other agencies.
- More diagnostic stages were needed between the current stages 2 and 3 of the Ladder of Support and Intervention.
- The capability review process needed to be set out formally.
- Transparency was important in the Ladder of Support and Intervention process.
- Dissemination of information, data and minutes should be reviewed.
- Compass was still being developed but needed to explore the link with PPSG.
- Force assessments must be drawn from HMI's and it should not be solely data based.
- Forces should be able to provide comments.
- There was a need for work outside of PPSG and for ACPO/NPIA/APA to initiate work going forward.

Action: NPIA to co-ordinate a subgroup of PPSG to look at the ACPO recommendations and report back